

Substance Abuse and Mental Health Services

41 Anthony Ave, Augusta, ME 04333

Tel: (207)-287-4243 or (207)-287-4250

<http://www.maine.gov/dhhs/mh/index.shtml>

Statewide Report of Unmet Resource Needs for Fiscal Year 2014 Quarter 3

Jan, Feb, Mar, 2014

Purpose of Report:

This report examines:

- a.) level of unmet resource needs for 14 categories
- b.) geographical variations in the reports of unmet resource needs
- c.) trends across quarters

Data for this report is compiled from individuals who indicate a need on their ISP (individualized support plan) for a resource that is not available within prescribed timeframes. Some needs classified as unmet may have subsequently been met before the end of the quarter. Compiled data is based on:

- the client's address
- completed RDS (Resource Data Summary) reports by case managers (CI, ACT, and CRS)
- both class members and non-class members

Data collection and reporting:

Enrollment and RDS data is entered by providers into APS Healthcare's CareConnection at the time of the Initial Prior Authorization (PA) request and at all Continuing Stay Reviews. Data is then fed to the EIS Database on a monthly basis.

Unmet resource need data is reported and reviewed one quarter after the quarter ends as this method gives a more accurate picture of unmet resource needs.

Statewide data is reported first, followed by individual CSN reports.

As of Sept 19, 2011 all "other" categories within each major resource need category were no longer an available option for reporting within APS CareConnections. There remains one stand alone "other resource need" category for those resources that are not available within any other category. As a result of this change, OAMHS will no longer be reporting on those "other" categories within each resource need category.

Report Run: Jul 10, 2014

Statewide Report of Unmet Resource Needs for Fiscal Year 2014 Q3

Table 1: Distinct People with a Resource Data Summary (RDS) by CSN

CSN	Counties	Distinct People
CSN 1	Aroostook	375
CSN 2	Hancock, Penobscot, Piscataquis & Washington	1,600
CSN 3	Kennebec & Somerset	1,795
CSN 4	Knox, Lincoln, Sagadahoc & Waldo	754
CSN 5	Androscoggin, Franklin & Oxford	1,826
CSN 6	Cumberland	1,825
CSN 7	York	530
Not Assigned	No legal address	324
Statewide		9,029

Table 2: Distinct People and Unmet Resource Needs across four Quarters

	2013 Q4			2014 Q1			2014 Q2			2014 Q3		
	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
CSN 1	130	385	33.8%	133	406	32.8%	139	423	32.9%	123	375	32.8%
CSN 2	431	1,868	23.1%	471	1,889	24.9%	473	1,825	25.9%	425	1,600	26.6%
CSN 3	380	2,102	18.1%	384	2,081	18.5%	362	2,083	17.4%	298	1,795	16.6%
CSN 4	217	836	26.0%	214	803	26.7%	203	856	23.7%	181	754	24.0%
CSN 5	623	2,038	30.6%	639	2,018	31.7%	620	2,086	29.7%	578	1,826	31.7%
CSN 6	640	2,097	30.5%	657	2,099	31.3%	663	2,057	32.2%	573	1,825	31.4%
CSN 7	192	574	33.4%	161	528	30.5%	205	588	34.9%	191	530	36.0%
N/A	120	412	29.1%	119	411	29.0%	107	419	25.5%	92	324	28.4%
Total	2,733	10,312	26.5%	2,778	10,235	27.1%	2,772	10,337	26.8%	2,461	9,029	27.3%

Report Run: Jul 10, 2014

Statewide Report of Unmet Resource Needs for Fiscal Year 2014 Q3

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

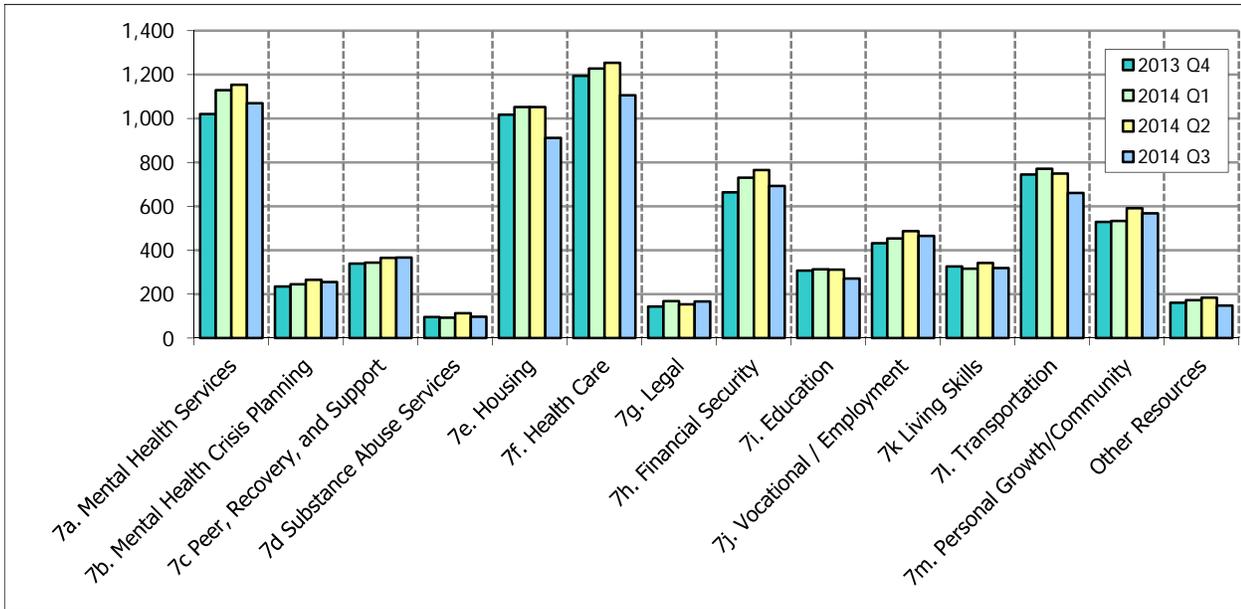


Table 3: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2013 Q4	2014 Q1	2014 Q2	2014 Q3
7a. Mental Health Services	1,020	1,129	1,153	1,069
7b. Mental Health Crisis Planning	235	245	266	255
7c. Peer, Recovery, and Support	339	344	365	367
7d. Substance Abuse Services	96	93	113	98
7e. Housing	1,017	1,052	1,053	912
7f. Health Care	1,195	1,227	1,254	1,106
7g. Legal	144	169	154	167
7h. Financial Security	664	730	766	693
7i. Education	308	314	312	272
7j. Vocational / Employment	432	454	488	466
7k. Living Skills	326	317	343	319
7l. Transportation	745	771	749	661
7m. Personal Growth/Community	530	533	592	568
Other Resources	162	173	184	149
Total Statewide Unmet Needs	7,213	7,551	7,792	7,102

Report Run: Jul 10, 2014



Report of Unmet Resource Needs

Statewide

(All CSNs)

Fiscal Year 2014 Quarter 3

(Jan, Feb, March 2014)

	2013 Q4	2014 Q1	2014 Q2	2014 Q3
Distinct Clients with a RDS	10,312	10,235	10,337	9,029
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	62	64	79	68
7a-iii Dialectical Behavioral Therapy	40	40	44	47
7a-iv Family Psycho-Educational Treatment	16	18	11	11
7a-v Group Counseling	34	44	53	41
7a-vi Individual Counseling	415	491	520	453
7a-vii Inpatient Psychiatric Facility	6	6	6	7
7a-viii Intensive Case Management	24	32	37	36
7a-x Psychiatric Medication Management	485	498	482	474
Total Unmet Resource Needs	1,020	1,129	1,153	1,069
Distinct Clients with Unmet Resource Needs	863	909	945	875
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	179	188	212	201
7b-ii Mental Health Advance Directives	56	57	54	54
Total Unmet Resource Needs	235	245	266	255
Distinct Clients with Unmet Resource Needs	220	224	244	235
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	40	41	40	45
7c-ii Recovery Workbook Group	4	7	5	7
7c-iii Social Club	110	114	121	123
7c-iv Peer-Run Trauma Recovery Group	34	32	42	34
7c-v Wellness Recovery and Action Planning	24	32	35	35
7c-vi Family Support	127	118	122	123
Total Unmet Resource Needs	339	344	365	367
Distinct Clients with Unmet Resource Needs	279	279	293	286
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	78	76	97	87
7d-ii Residential Treatment Substance Abuse Services	18	17	16	11
Total Unmet Resource Needs	96	93	113	98
Distinct Clients with Unmet Resource Needs	94	90	110	97

Report Run: Jul 10, 2014



Report of Unmet Resource Needs

Statewide

(All CSNs)

Fiscal Year 2014 Quarter 3

(Jan, Feb, March 2014)

	2013 Q4	2014 Q1	2014 Q2	2014 Q3
Distinct Clients with a RDS	10,312	10,235	10,337	9,029
7e. Housing				
7e-i Supported Apartment	116	114	127	103
7e-ii Community Residential Facility	35	41	33	28
7e-iii Residential Treatment Facility (group home)	13	13	17	14
7e-iv Assisted Living Facility	42	49	56	48
7e-v Nursing Home	4	6	4	5
7e-vi Residential Crisis Unit	2	1	2	2
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	805	828	814	712
Total Unmet Resource Needs	1,017	1,052	1,053	912
Distinct Clients with Unmet Resource Needs	938	961	962	834
7f. Health Care				
7f-i Dental Services	616	633	638	557
7f-ii Eye Care Services	232	234	251	229
7f-iii Hearing Services	62	53	50	41
7f-iv Physical Therapy	38	42	41	38
7f-v Physician/Medical Services	247	265	274	241
Total Unmet Resource Needs	1,195	1,227	1,254	1,106
Distinct Clients with Unmet Resource Needs	922	927	936	816
7g. Legal				
7g-i Advocate	93	113	109	120
7g-ii Guardian (private)	40	41	34	38
7g-iii Guardian (public)	11	15	11	9
Total Unmet Resource Needs	144	169	154	167
Distinct Clients with Unmet Resource Needs	136	159	145	160
7h. Financial Security				
7h-i Assistance with Managing Money	368	409	413	371
7h-ii Assistance with Securing Public Benefits	254	270	304	272
7h-iii Representative Payee	42	51	49	50
Total Unmet Resource Needs	664	730	766	693
Distinct Clients with Unmet Resource Needs	592	645	671	597

Report Run: Jul 10, 2014



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

Statewide

(All CSNs)

Fiscal Year 2014 Quarter 3

(Jan, Feb, March 2014)

	2013 Q4	2014 Q1	2014 Q2	2014 Q3
Distinct Clients with a RDS	10,312	10,235	10,337	9,029
7i. Education				
7i-i Adult Education (other than GED)	67	66	67	52
7i-ii GED	86	89	77	80
7i-iii Literacy Assistance	29	27	27	27
7i-iv Post High School Education	102	115	120	95
7i-v Tuition Reimbursement	24	17	21	18
Total Unmet Resource Needs	308	314	312	272
Distinct Clients with Unmet Resource Needs	285	297	291	245
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	43	37	43	52
7j-ii Club House and/or Peer Vocational Support	26	38	44	42
7j-iii Competitive Employment (no supports)	66	68	72	72
7j-iv Supported Employment	41	48	54	51
7j-v Vocational Rehabilitation	256	263	275	249
Total Unmet Resource Needs	432	454	488	466
Distinct Clients with Unmet Resource Needs	381	396	420	390
7k. Living Skills				
7k-i Daily Living Support Services	221	217	224	208
7k-ii Day Support Services	32	24	26	23
7k-iii Occupational Therapy	9	14	11	9
7k-iv Skills Development Services	64	62	82	79
Total Unmet Resource Needs	326	317	343	319
Distinct Clients with Unmet Resource Needs	304	294	313	290
7l. Transportation				
7l-i Transportation to ISP-Identified Services	362	383	390	352
7l-ii Transportation to Other ISP Activities	197	205	196	155
7l-iii After Hours Transportation	186	183	163	154
Total Unmet Resource Needs	745	771	749	661
Distinct Clients with Unmet Resource Needs	529	532	537	474
7m. Personal Growth/Community				
7m-i Avocational Activities	24	27	31	30

Report Run: Jul 10, 2014



Report of Unmet Resource Needs

Statewide

(All CSNs)

Fiscal Year 2014 Quarter 3

(Jan, Feb, March 2014)

	2013 Q4	2014 Q1	2014 Q2	2014 Q3
Distinct Clients with a RDS	10,312	10,235	10,337	9,029
7m. Personal Growth/Community				
7m-ii Recreation Activities	142	135	158	155
7m-iii Social Activities	316	309	337	324
7m-iv Spiritual Activities	48	62	66	59
Total Unmet Resource Needs	530	533	592	568
Distinct Clients with Unmet Resource Needs	396	387	427	392
Other Resources				
Other Resources	162	173	184	149
Total Unmet Resource Needs	162	173	184	149
Distinct Clients with Unmet Resource Needs	162	173	184	149
Statewide Totals				
Total Unmet Resource Needs	7,213	7,551	7,792	7,102
Distinct Clients With any Unmet Resource Need	2,733	2,778	2,772	2,461
Distinct Clients with a RDS	10,312	10,235	10,337	9,029

Report Run: Jul 10, 2014

Statewide Report of Unmet Resource Needs for Fiscal Year 2014 Q3

CSN 1 - Aroostook

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2013 Q4			2014 Q1			2014 Q2			2014 Q3		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
130	385	33.8%	133	406	32.8%	139	423	32.9%	123	375	32.8%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

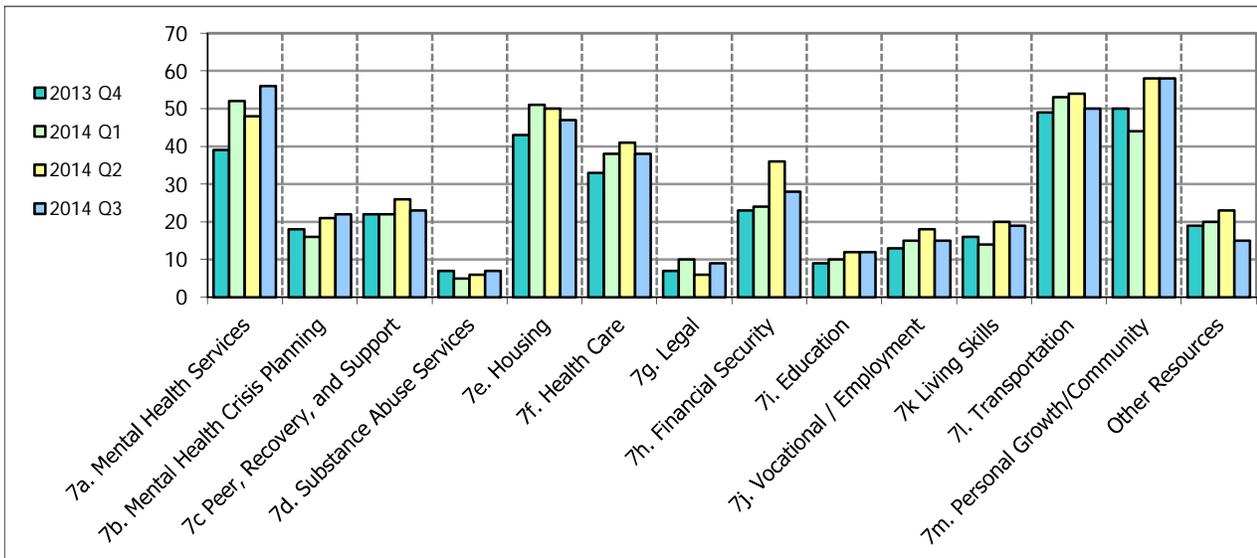


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2013 Q4	2014 Q1	2014 Q2	2014 Q3
7a. Mental Health Services	39	52	48	56
7b. Mental Health Crisis Planning	18	16	21	22
7c Peer, Recovery, and Support	22	22	26	23
7d. Substance Abuse Services	7	5	6	7
7e. Housing	43	51	50	47
7f. Health Care	33	38	41	38
7g. Legal	7	10	6	9
7h. Financial Security	23	24	36	28
7i. Education	9	10	12	12
7j. Vocational / Employment	13	15	18	15
7k Living Skills	16	14	20	19
7l. Transportation	49	53	54	50
7m. Personal Growth/Community	50	44	58	58
Other Resources	19	20	23	15
Total CSN 1 Unmet Needs	348	374	419	399

Report Run: Jul 10, 2014



Report of Unmet Resource Needs

CSN 1
(Aroostook)

Fiscal Year 2014 Quarter 3
(Jan, Feb, March 2014)

	2013 Q4	2014 Q1	2014 Q2	2014 Q3
Distinct Clients with a RDS	385	406	423	375
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	0	0	0	2
7a-iii Dialectical Behavioral Therapy	7	4	4	3
7a-iv Family Psycho-Educational Treatment	1	0	0	0
7a-v Group Counseling	2	6	4	4
7a-vi Individual Counseling	7	13	15	15
7a-vii Inpatient Psychiatric Facility	0	1	0	0
7a-viii Intensive Case Management	0	0	1	1
7a-x Psychiatric Medication Management	22	28	24	31
Total Unmet Resource Needs	39	52	48	56
Distinct Clients with Unmet Resource Needs	35	44	39	47
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	14	11	17	18
7b-ii Mental Health Advance Directives	4	5	4	4
Total Unmet Resource Needs	18	16	21	22
Distinct Clients with Unmet Resource Needs	17	13	19	20
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	0	1	1	1
7c-ii Recovery Workbook Group	0	0	0	0
7c-iii Social Club	13	16	20	18
7c-iv Peer-Run Trauma Recovery Group	2	1	2	2
7c-v Wellness Recovery and Action Planning	2	2	2	2
7c-vi Family Support	5	2	1	0
Total Unmet Resource Needs	22	22	26	23
Distinct Clients with Unmet Resource Needs	20	21	24	21
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	7	5	6	7
7d-ii Residential Treatment Substance Abuse Services	0	0	0	0
Total Unmet Resource Needs	7	5	6	7
Distinct Clients with Unmet Resource Needs	7	5	6	7

Report Run: Jul 10, 2014



Report of Unmet Resource Needs

CSN 1
(Aroostook)

Fiscal Year 2014 Quarter 3
(Jan, Feb, March 2014)

	2013 Q4	2014 Q1	2014 Q2	2014 Q3
Distinct Clients with a RDS	385	406	423	375
7e. Housing				
7e-i Supported Apartment	9	10	14	10
7e-ii Community Residential Facility	2	2	1	2
7e-iii Residential Treatment Facility (group home)	2	3	2	2
7e-iv Assisted Living Facility	2	4	6	5
7e-v Nursing Home	0	0	0	0
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	28	32	27	28
Total Unmet Resource Needs	43	51	50	47
Distinct Clients with Unmet Resource Needs	36	41	39	39
7f. Health Care				
7f-i Dental Services	14	17	17	18
7f-ii Eye Care Services	3	7	8	9
7f-iii Hearing Services	1	1	2	0
7f-iv Physical Therapy	2	1	0	2
7f-v Physician/Medical Services	13	12	14	9
Total Unmet Resource Needs	33	38	41	38
Distinct Clients with Unmet Resource Needs	30	30	30	27
7g. Legal				
7g-i Advocate	6	6	4	6
7g-ii Guardian (private)	1	3	1	2
7g-iii Guardian (public)	0	1	1	1
Total Unmet Resource Needs	7	10	6	9
Distinct Clients with Unmet Resource Needs	6	9	6	9
7h. Financial Security				
7h-i Assistance with Managing Money	13	13	15	11
7h-ii Assistance with Securing Public Benefits	10	11	21	16
7h-iii Representative Payee	0	0	0	1
Total Unmet Resource Needs	23	24	36	28
Distinct Clients with Unmet Resource Needs	22	24	33	24

Report Run: Jul 10, 2014



Report of Unmet Resource Needs

CSN 1
(Aroostook)

Fiscal Year 2014 Quarter 3
(Jan, Feb, March 2014)

	2013 Q4	2014 Q1	2014 Q2	2014 Q3
Distinct Clients with a RDS	385	406	423	375
7i. Education				
7i-i Adult Education (other than GED)	1	0	0	0
7i-ii GED	3	4	4	5
7i-iii Literacy Assistance	1	1	2	1
7i-iv Post High School Education	3	4	5	5
7i-v Tuition Reimbursement	1	1	1	1
Total Unmet Resource Needs	9	10	12	12
Distinct Clients with Unmet Resource Needs	9	10	12	12
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	0	2	2	3
7j-ii Club House and/or Peer Vocational Support	1	1	1	0
7j-iii Competitive Employment (no supports)	1	0	1	1
7j-iv Supported Employment	2	3	6	4
7j-v Vocational Rehabilitation	9	9	8	7
Total Unmet Resource Needs	13	15	18	15
Distinct Clients with Unmet Resource Needs	12	13	15	13
7k. Living Skills				
7k-i Daily Living Support Services	5	6	9	7
7k-ii Day Support Services	3	0	0	0
7k-iii Occupational Therapy	0	0	0	1
7k-iv Skills Development Services	8	8	11	11
Total Unmet Resource Needs	16	14	20	19
Distinct Clients with Unmet Resource Needs	15	12	17	16
7l. Transportation				
7l-i Transportation to ISP-Identified Services	25	28	29	26
7l-ii Transportation to Other ISP Activities	11	10	11	9
7l-iii After Hours Transportation	13	15	14	15
Total Unmet Resource Needs	49	53	54	50
Distinct Clients with Unmet Resource Needs	36	37	38	35
7m. Personal Growth/Community				
7m-i Avocational Activities	0	2	4	5

Report Run: Jul 10, 2014



Report of Unmet Resource Needs

CSN 1 (Aroostook)

Fiscal Year 2014 Quarter 3
(Jan, Feb, March 2014)

	2013 Q4	2014 Q1	2014 Q2	2014 Q3
Distinct Clients with a RDS	385	406	423	375
7m. Personal Growth/Community				
7m-ii Recreation Activities	16	9	13	16
7m-iii Social Activities	32	29	36	34
7m-iv Spiritual Activities	2	4	5	3
Total Unmet Resource Needs	50	44	58	58
Distinct Clients with Unmet Resource Needs	39	33	44	39
Other Resources				
Other Resources	19	20	23	15
Total Unmet Resource Needs	19	20	23	15
Distinct Clients with Unmet Resource Needs	19	20	23	15
CSN 1 Totals				
Total Unmet Resource Needs	348	374	419	399
Distinct Clients With any Unmet Resource Need	130	133	139	123
Distinct Clients with a RDS	385	406	423	375

Report Run: Jul 10, 2014

Statewide Report of Unmet Resource Needs for Fiscal Year 2014 Q3

CSN 2 - Hancock, Washington, Penobscot, Piscataquis

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2013 Q4			2014 Q1			2014 Q2			2014 Q3		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
431	1,868	23.1%	471	1,889	24.9%	473	1,825	25.9%	425	1,600	26.6%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

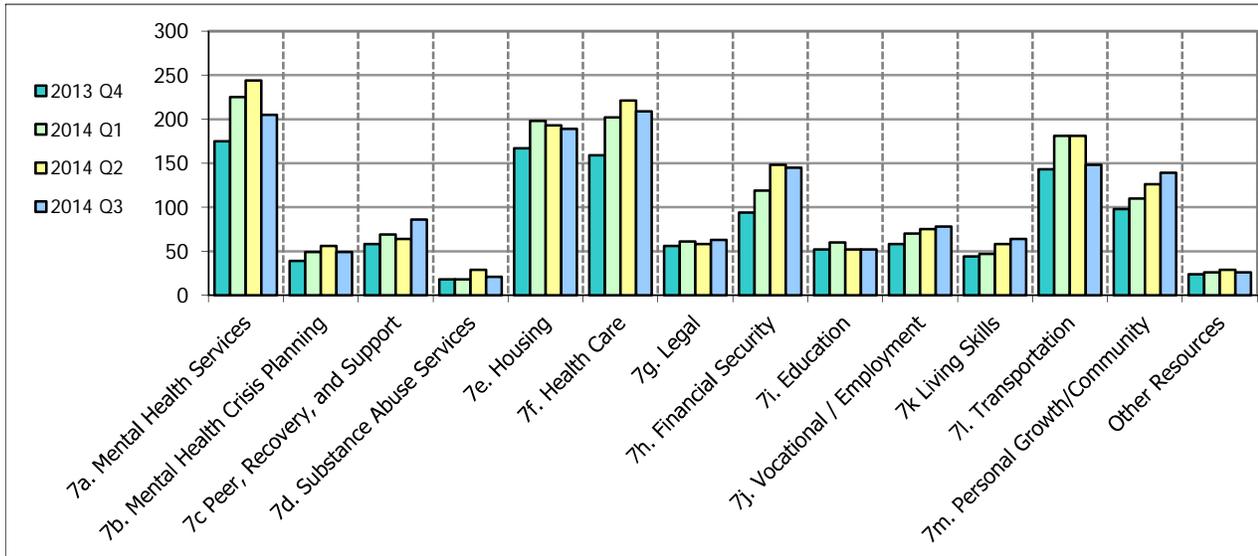


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2013 Q4	2014 Q1	2014 Q2	2014 Q3
7a. Mental Health Services	175	225	244	205
7b. Mental Health Crisis Planning	39	49	56	49
7c Peer, Recovery, and Support	58	69	64	86
7d. Substance Abuse Services	18	18	29	21
7e. Housing	167	198	193	189
7f. Health Care	159	202	221	209
7g. Legal	56	61	58	63
7h. Financial Security	94	119	148	145
7i. Education	52	60	52	52
7j. Vocational / Employment	58	70	75	78
7k Living Skills	44	47	58	64
7l. Transportation	143	181	181	148
7m. Personal Growth/Community	98	110	126	139
Other Resources	24	26	29	26
Total CSN 2 Unmet Needs	1,185	1,435	1,534	1,474

Report Run: Jul 10, 2014



Report of Unmet Resource Needs

CSN 2

(Hancock, Washington, Penobscot, Piscataquis)

Fiscal Year 2014 Quarter 3

(Jan, Feb, March 2014)

	2013 Q4	2014 Q1	2014 Q2	2014 Q3
Distinct Clients with a RDS	1,868	1,889	1,825	1,600
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	3	3	7	5
7a-iii Dialectical Behavioral Therapy	2	3	1	3
7a-iv Family Psycho-Educational Treatment	6	6	4	3
7a-v Group Counseling	7	7	13	13
7a-vi Individual Counseling	74	107	122	92
7a-vii Inpatient Psychiatric Facility	0	0	1	1
7a-viii Intensive Case Management	1	5	8	9
7a-x Psychiatric Medication Management	82	94	88	79
Total Unmet Resource Needs	175	225	244	205
Distinct Clients with Unmet Resource Needs	133	158	174	144
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	35	42	50	40
7b-ii Mental Health Advance Directives	4	7	6	9
Total Unmet Resource Needs	39	49	56	49
Distinct Clients with Unmet Resource Needs	37	45	52	45
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	7	6	5	8
7c-ii Recovery Workbook Group	1	1	0	1
7c-iii Social Club	13	17	15	24
7c-iv Peer-Run Trauma Recovery Group	11	9	10	9
7c-v Wellness Recovery and Action Planning	6	9	9	11
7c-vi Family Support	20	27	25	33
Total Unmet Resource Needs	58	69	64	86
Distinct Clients with Unmet Resource Needs	41	49	51	60
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	15	17	27	20
7d-ii Residential Treatment Substance Abuse Services	3	1	2	1
Total Unmet Resource Needs	18	18	29	21
Distinct Clients with Unmet Resource Needs	16	18	27	21

Report Run: Jul 10, 2014



Report of Unmet Resource Needs

CSN 2

(Hancock, Washington, Penobscot, Piscataquis)

Fiscal Year 2014 Quarter 3

(Jan, Feb, March 2014)

	2013 Q4	2014 Q1	2014 Q2	2014 Q3
Distinct Clients with a RDS	1,868	1,889	1,825	1,600
7e. Housing				
7e-i Supported Apartment	17	27	21	15
7e-ii Community Residential Facility	4	6	4	6
7e-iii Residential Treatment Facility (group home)	0	0	0	1
7e-iv Assisted Living Facility	7	9	13	12
7e-v Nursing Home	0	0	0	1
7e-vi Residential Crisis Unit	0	0	1	2
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	139	156	154	152
Total Unmet Resource Needs	167	198	193	189
Distinct Clients with Unmet Resource Needs	157	185	180	173
7f. Health Care				
7f-i Dental Services	66	84	91	85
7f-ii Eye Care Services	33	43	46	52
7f-iii Hearing Services	4	7	7	7
7f-iv Physical Therapy	7	9	11	11
7f-v Physician/Medical Services	49	59	66	54
Total Unmet Resource Needs	159	202	221	209
Distinct Clients with Unmet Resource Needs	121	145	160	148
7g. Legal				
7g-i Advocate	23	27	31	31
7g-ii Guardian (private)	31	30	25	29
7g-iii Guardian (public)	2	4	2	3
Total Unmet Resource Needs	56	61	58	63
Distinct Clients with Unmet Resource Needs	52	57	52	59
7h. Financial Security				
7h-i Assistance with Managing Money	48	70	79	84
7h-ii Assistance with Securing Public Benefits	41	41	59	51
7h-iii Representative Payee	5	8	10	10
Total Unmet Resource Needs	94	119	148	145
Distinct Clients with Unmet Resource Needs	82	103	119	119

Report Run: Jul 10, 2014



Report of Unmet Resource Needs

CSN 2

(Hancock, Washington, Penobscot, Piscataquis)

Fiscal Year 2014 Quarter 3

(Jan, Feb, March 2014)

	2013 Q4	2014 Q1	2014 Q2	2014 Q3
Distinct Clients with a RDS	1,868	1,889	1,825	1,600
7i. Education				
7i-i Adult Education (other than GED)	9	10	7	8
7i-ii GED	5	7	5	6
7i-iii Literacy Assistance	3	4	3	2
7i-iv Post High School Education	26	29	29	28
7i-v Tuition Reimbursement	9	10	8	8
Total Unmet Resource Needs	52	60	52	52
Distinct Clients with Unmet Resource Needs	48	56	49	47
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	9	8	11	10
7j-ii Club House and/or Peer Vocational Support	2	3	4	10
7j-iii Competitive Employment (no supports)	18	22	20	17
7j-iv Supported Employment	7	7	7	9
7j-v Vocational Rehabilitation	22	30	33	32
Total Unmet Resource Needs	58	70	75	78
Distinct Clients with Unmet Resource Needs	49	57	60	62
7k. Living Skills				
7k-i Daily Living Support Services	30	32	34	36
7k-ii Day Support Services	4	3	3	3
7k-iii Occupational Therapy	1	3	2	2
7k-iv Skills Development Services	9	9	19	23
Total Unmet Resource Needs	44	47	58	64
Distinct Clients with Unmet Resource Needs	38	41	51	52
7l. Transportation				
7l-i Transportation to ISP-Identified Services	64	85	91	79
7l-ii Transportation to Other ISP Activities	35	47	42	32
7l-iii After Hours Transportation	44	49	48	37
Total Unmet Resource Needs	143	181	181	148
Distinct Clients with Unmet Resource Needs	93	111	119	99
7m. Personal Growth/Community				
7m-i Avocational Activities	8	10	10	11

Report Run: Jul 10, 2014



Report of Unmet Resource Needs

CSN 2

(Hancock, Washington, Penobscot, Piscataquis)

Fiscal Year 2014 Quarter 3

(Jan, Feb, March 2014)

	2013 Q4	2014 Q1	2014 Q2	2014 Q3
Distinct Clients with a RDS	1,868	1,889	1,825	1,600
7m. Personal Growth/Community				
7m-ii Recreation Activities	31	31	41	47
7m-iii Social Activities	54	57	62	70
7m-iv Spiritual Activities	5	12	13	11
Total Unmet Resource Needs	98	110	126	139
Distinct Clients with Unmet Resource Needs	68	73	84	88
Other Resources				
Other Resources	24	26	29	26
Total Unmet Resource Needs	24	26	29	26
Distinct Clients with Unmet Resource Needs	24	26	29	26
CSN 2 Totals				
Total Unmet Resource Needs	1,185	1,435	1,534	1,474
Distinct Clients With any Unmet Resource Need	431	471	473	425
Distinct Clients with a RDS	1,868	1,889	1,825	1,600

Report Run: Jul 10, 2014

Statewide Report of Unmet Resource Needs for Fiscal Year 2014 Q3

CSN 3 - Kennebec and Somerset

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2013 Q4			2014 Q1			2014 Q2			2014 Q3		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
380	2,102	18.1%	384	2,081	18.5%	362	2,083	17.4%	298	1,795	16.6%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

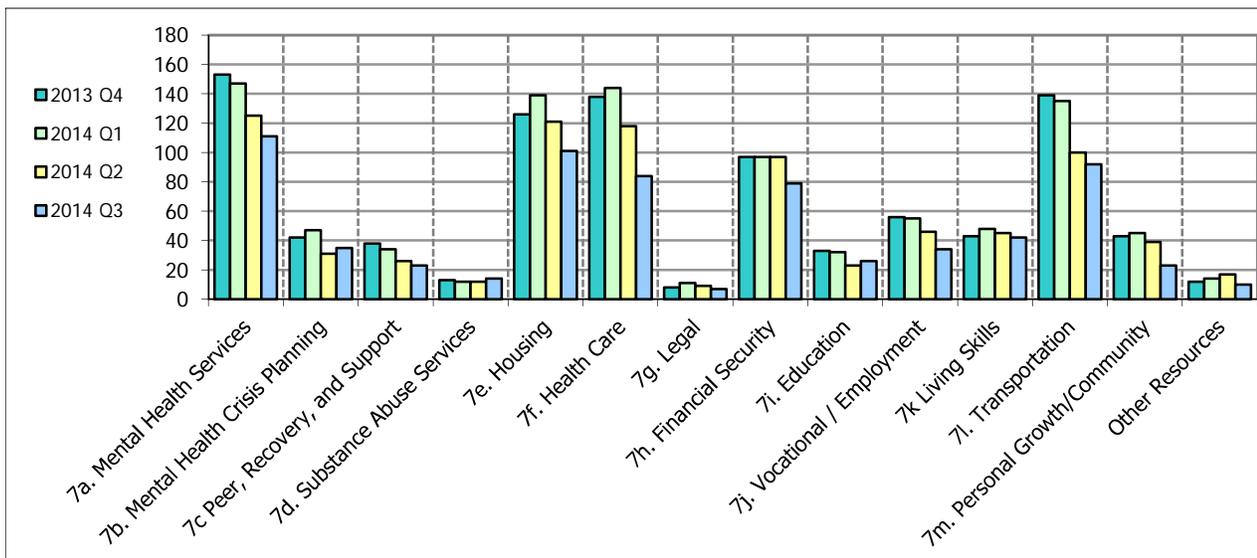


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2013 Q4	2014 Q1	2014 Q2	2014 Q3
7a. Mental Health Services	153	147	125	111
7b. Mental Health Crisis Planning	42	47	31	35
7c Peer, Recovery, and Support	38	34	26	23
7d. Substance Abuse Services	13	12	12	14
7e. Housing	126	139	121	101
7f. Health Care	138	144	118	84
7g. Legal	8	11	9	7
7h. Financial Security	97	97	97	79
7i. Education	33	32	23	26
7j. Vocational / Employment	56	55	46	34
7k Living Skills	43	48	45	42
7l. Transportation	139	135	100	92
7m. Personal Growth/Community	43	45	39	23
Other Resources	12	14	17	10
Total CSN 3 Unmet Needs	941	960	809	681

Report Run: Jul 10, 2014



Report of Unmet Resource Needs

CSN 3
(Kennebec, Somerset)

Fiscal Year 2014 Quarter 3
(Jan, Feb, March 2014)

	2013 Q4	2014 Q1	2014 Q2	2014 Q3
Distinct Clients with a RDS	2,102	2,081	2,083	1,795
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	2	4	3	2
7a-iii Dialectical Behavioral Therapy	3	2	2	2
7a-iv Family Psycho-Educational Treatment	1	1	1	1
7a-v Group Counseling	5	5	1	1
7a-vi Individual Counseling	67	63	47	45
7a-vii Inpatient Psychiatric Facility	1	1	1	2
7a-viii Intensive Case Management	2	2	1	0
7a-x Psychiatric Medication Management	72	69	69	58
Total Unmet Resource Needs	153	147	125	111
Distinct Clients with Unmet Resource Needs	113	107	95	83
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	32	33	22	26
7b-ii Mental Health Advance Directives	10	14	9	9
Total Unmet Resource Needs	42	47	31	35
Distinct Clients with Unmet Resource Needs	37	41	27	30
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	4	3	4	3
7c-ii Recovery Workbook Group	1	2	0	0
7c-iii Social Club	12	9	5	3
7c-iv Peer-Run Trauma Recovery Group	1	2	2	1
7c-v Wellness Recovery and Action Planning	1	2	2	3
7c-vi Family Support	19	16	13	13
Total Unmet Resource Needs	38	34	26	23
Distinct Clients with Unmet Resource Needs	34	29	21	21
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	10	9	10	11
7d-ii Residential Treatment Substance Abuse Services	3	3	2	3
Total Unmet Resource Needs	13	12	12	14
Distinct Clients with Unmet Resource Needs	13	12	12	13

Report Run: Jul 10, 2014



Report of Unmet Resource Needs

CSN 3
(Kennebec, Somerset)

Fiscal Year 2014 Quarter 3
(Jan, Feb, March 2014)

	2013 Q4	2014 Q1	2014 Q2	2014 Q3
Distinct Clients with a RDS	2,102	2,081	2,083	1,795
7e. Housing				
7e-i Supported Apartment	7	7	9	8
7e-ii Community Residential Facility	4	9	4	2
7e-iii Residential Treatment Facility (group home)	1	1	1	0
7e-iv Assisted Living Facility	1	2	3	5
7e-v Nursing Home	0	0	0	1
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	113	120	104	85
Total Unmet Resource Needs	126	139	121	101
Distinct Clients with Unmet Resource Needs	121	133	117	96
7f. Health Care				
7f-i Dental Services	66	70	61	38
7f-ii Eye Care Services	26	29	24	17
7f-iii Hearing Services	12	10	8	5
7f-iv Physical Therapy	4	4	2	1
7f-v Physician/Medical Services	30	31	23	23
Total Unmet Resource Needs	138	144	118	84
Distinct Clients with Unmet Resource Needs	112	115	101	71
7g. Legal				
7g-i Advocate	5	6	5	4
7g-ii Guardian (private)	1	1	1	2
7g-iii Guardian (public)	2	4	3	1
Total Unmet Resource Needs	8	11	9	7
Distinct Clients with Unmet Resource Needs	6	9	7	6
7h. Financial Security				
7h-i Assistance with Managing Money	37	41	40	34
7h-ii Assistance with Securing Public Benefits	52	47	50	36
7h-iii Representative Payee	8	9	7	9
Total Unmet Resource Needs	97	97	97	79
Distinct Clients with Unmet Resource Needs	87	91	91	68

Report Run: Jul 10, 2014



Report of Unmet Resource Needs

CSN 3
(Kennebec, Somerset)

Fiscal Year 2014 Quarter 3
(Jan, Feb, March 2014)

	2013 Q4	2014 Q1	2014 Q2	2014 Q3
Distinct Clients with a RDS	2,102	2,081	2,083	1,795
7i. Education				
7i-i Adult Education (other than GED)	6	5	5	3
7i-ii GED	10	9	8	9
7i-iii Literacy Assistance	7	7	3	4
7i-iv Post High School Education	8	9	5	8
7i-v Tuition Reimbursement	2	2	2	2
Total Unmet Resource Needs	33	32	23	26
Distinct Clients with Unmet Resource Needs	30	29	21	25
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	3	3	2	2
7j-ii Club House and/or Peer Vocational Support	11	9	10	5
7j-iii Competitive Employment (no supports)	2	3	3	3
7j-iv Supported Employment	4	4	3	2
7j-v Vocational Rehabilitation	36	36	28	22
Total Unmet Resource Needs	56	55	46	34
Distinct Clients with Unmet Resource Needs	50	48	43	32
7k. Living Skills				
7k-i Daily Living Support Services	39	39	36	33
7k-ii Day Support Services	2	1	2	2
7k-iii Occupational Therapy	0	1	0	0
7k-iv Skills Development Services	2	7	7	7
Total Unmet Resource Needs	43	48	45	42
Distinct Clients with Unmet Resource Needs	43	47	44	41
7l. Transportation				
7l-i Transportation to ISP-Identified Services	85	83	65	62
7l-ii Transportation to Other ISP Activities	31	30	20	17
7l-iii After Hours Transportation	23	22	15	13
Total Unmet Resource Needs	139	135	100	92
Distinct Clients with Unmet Resource Needs	102	99	82	73
7m. Personal Growth/Community				
7m-i Avocational Activities	0	0	1	1

Report Run: Jul 10, 2014



Report of Unmet Resource Needs

CSN 3
(Kennebec, Somerset)

Fiscal Year 2014 Quarter 3
(Jan, Feb, March 2014)

	2013 Q4	2014 Q1	2014 Q2	2014 Q3
Distinct Clients with a RDS	2,102	2,081	2,083	1,795
7m. Personal Growth/Community				
7m-ii Recreation Activities	5	7	5	2
7m-iii Social Activities	36	36	31	20
7m-iv Spiritual Activities	2	2	2	0
Total Unmet Resource Needs	43	45	39	23
Distinct Clients with Unmet Resource Needs	39	39	33	21
Other Resources				
Other Resources	12	14	17	10
Total Unmet Resource Needs	12	14	17	10
Distinct Clients with Unmet Resource Needs	12	14	17	10
CSN 3 Totals				
Total Unmet Resource Needs	941	960	809	681
Distinct Clients With any Unmet Resource Need	380	384	362	298
Distinct Clients with a RDS	2,102	2,081	2,083	1,795

Report Run: Jul 10, 2014

Statewide Report of Unmet Resource Needs for Fiscal Year 2014 Q3

CSN 4 - Knox, Lincoln, Sagadahoc, Waldo

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2013 Q4			2014 Q1			2014 Q2			2014 Q3		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
217	836	26.0%	214	803	26.7%	203	856	23.7%	181	754	24.0%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

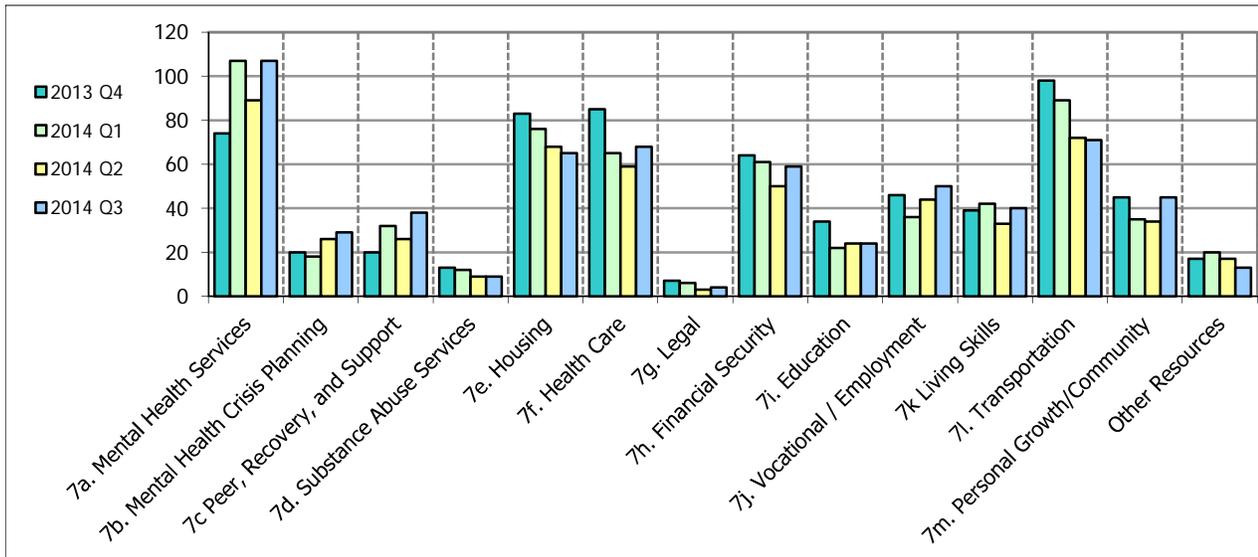


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2013 Q4	2014 Q1	2014 Q2	2014 Q3
7a. Mental Health Services	74	107	89	107
7b. Mental Health Crisis Planning	20	18	26	29
7c Peer, Recovery, and Support	20	32	26	38
7d. Substance Abuse Services	13	12	9	9
7e. Housing	83	76	68	65
7f. Health Care	85	65	59	68
7g. Legal	7	6	3	4
7h. Financial Security	64	61	50	59
7i. Education	34	22	24	24
7j. Vocational / Employment	46	36	44	50
7k Living Skills	39	42	33	40
7l. Transportation	98	89	72	71
7m. Personal Growth/Community	45	35	34	45
Other Resources	17	20	17	13
Total CSN 4 Unmet Needs	645	621	554	622

Report Run: Jul 10, 2014



Report of Unmet Resource Needs

CSN 4

(Knox, Lincoln, Sagadahoc, Waldo)

Fiscal Year 2014 Quarter 3

(Jan, Feb, March 2014)

	2013 Q4	2014 Q1	2014 Q2	2014 Q3
Distinct Clients with a RDS	836	803	856	754
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	3	2	10	12
7a-iii Dialectical Behavioral Therapy	0	3	0	2
7a-iv Family Psycho-Educational Treatment	0	1	1	1
7a-v Group Counseling	1	3	4	3
7a-vi Individual Counseling	41	47	36	45
7a-vii Inpatient Psychiatric Facility	0	0	0	0
7a-viii Intensive Case Management	2	3	3	3
7a-x Psychiatric Medication Management	27	48	35	41
Total Unmet Resource Needs	74	107	89	107
Distinct Clients with Unmet Resource Needs	61	85	71	78
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	14	14	20	28
7b-ii Mental Health Advance Directives	6	4	6	1
Total Unmet Resource Needs	20	18	26	29
Distinct Clients with Unmet Resource Needs	19	17	23	29
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	2	8	5	5
7c-ii Recovery Workbook Group	0	1	1	1
7c-iii Social Club	4	5	6	11
7c-iv Peer-Run Trauma Recovery Group	3	2	1	1
7c-v Wellness Recovery and Action Planning	0	2	3	2
7c-vi Family Support	11	14	10	18
Total Unmet Resource Needs	20	32	26	38
Distinct Clients with Unmet Resource Needs	19	27	18	29
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	11	10	8	9
7d-ii Residential Treatment Substance Abuse Services	2	2	1	0
Total Unmet Resource Needs	13	12	9	9
Distinct Clients with Unmet Resource Needs	13	12	9	9

Report Run: Jul 10, 2014



Report of Unmet Resource Needs

CSN 4

(Knox, Lincoln, Sagadahoc, Waldo)

Fiscal Year 2014 Quarter 3

(Jan, Feb, March 2014)

	2013 Q4	2014 Q1	2014 Q2	2014 Q3
Distinct Clients with a RDS	836	803	856	754
7e. Housing				
7e-i Supported Apartment	9	9	9	11
7e-ii Community Residential Facility	3	3	3	2
7e-iii Residential Treatment Facility (group home)	3	4	4	3
7e-iv Assisted Living Facility	7	5	5	2
7e-v Nursing Home	2	2	1	0
7e-vi Residential Crisis Unit	1	1	1	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	58	52	45	47
Total Unmet Resource Needs	83	76	68	65
Distinct Clients with Unmet Resource Needs	73	65	57	59
7f. Health Care				
7f-i Dental Services	45	37	36	35
7f-ii Eye Care Services	17	11	12	13
7f-iii Hearing Services	6	3	2	2
7f-iv Physical Therapy	1	1	0	3
7f-v Physician/Medical Services	16	13	9	15
Total Unmet Resource Needs	85	65	59	68
Distinct Clients with Unmet Resource Needs	68	51	47	54
7g. Legal				
7g-i Advocate	5	3	2	3
7g-ii Guardian (private)	2	3	1	1
7g-iii Guardian (public)	0	0	0	0
Total Unmet Resource Needs	7	6	3	4
Distinct Clients with Unmet Resource Needs	7	6	3	4
7h. Financial Security				
7h-i Assistance with Managing Money	36	33	29	30
7h-ii Assistance with Securing Public Benefits	21	20	18	26
7h-iii Representative Payee	7	8	3	3
Total Unmet Resource Needs	64	61	50	59
Distinct Clients with Unmet Resource Needs	56	47	44	48

Report Run: Jul 10, 2014



Report of Unmet Resource Needs

CSN 4

(Knox, Lincoln, Sagadahoc, Waldo)

Fiscal Year 2014 Quarter 3

(Jan, Feb, March 2014)

	2013 Q4	2014 Q1	2014 Q2	2014 Q3
Distinct Clients with a RDS	836	803	856	754
7i. Education				
7i-i Adult Education (other than GED)	6	3	2	2
7i-ii GED	12	8	8	11
7i-iii Literacy Assistance	1	0	0	1
7i-iv Post High School Education	13	11	13	10
7i-v Tuition Reimbursement	2	0	1	0
Total Unmet Resource Needs	34	22	24	24
Distinct Clients with Unmet Resource Needs	33	22	22	23
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	4	4	5	6
7j-ii Club House and/or Peer Vocational Support	0	2	1	1
7j-iii Competitive Employment (no supports)	9	2	3	6
7j-iv Supported Employment	5	6	5	2
7j-v Vocational Rehabilitation	28	22	30	35
Total Unmet Resource Needs	46	36	44	50
Distinct Clients with Unmet Resource Needs	39	29	36	43
7k. Living Skills				
7k-i Daily Living Support Services	29	29	25	32
7k-ii Day Support Services	3	1	1	1
7k-iii Occupational Therapy	1	1	1	0
7k-iv Skills Development Services	6	11	6	7
Total Unmet Resource Needs	39	42	33	40
Distinct Clients with Unmet Resource Needs	35	37	30	36
7l. Transportation				
7l-i Transportation to ISP-Identified Services	52	48	39	40
7l-ii Transportation to Other ISP Activities	33	27	20	21
7l-iii After Hours Transportation	13	14	13	10
Total Unmet Resource Needs	98	89	72	71
Distinct Clients with Unmet Resource Needs	61	55	46	47
7m. Personal Growth/Community				
7m-i Avocational Activities	4	3	2	1

Report Run: Jul 10, 2014



Report of Unmet Resource Needs

CSN 4

(Knox, Lincoln, Sagadahoc, Waldo)

Fiscal Year 2014 Quarter 3

(Jan, Feb, March 2014)

	2013 Q4	2014 Q1	2014 Q2	2014 Q3
Distinct Clients with a RDS	836	803	856	754
7m. Personal Growth/Community				
7m-ii Recreation Activities	11	9	9	14
7m-iii Social Activities	29	21	21	27
7m-iv Spiritual Activities	1	2	2	3
Total Unmet Resource Needs	45	35	34	45
Distinct Clients with Unmet Resource Needs	36	27	25	32
Other Resources				
Other Resources	17	20	17	13
Total Unmet Resource Needs	17	20	17	13
Distinct Clients with Unmet Resource Needs	17	20	17	13
CSN 4 Totals				
Total Unmet Resource Needs	645	621	554	622
Distinct Clients With any Unmet Resource Need	217	214	203	181
Distinct Clients with a RDS	836	803	856	754

Report Run: Jul 10, 2014

Statewide Report of Unmet Resource Needs for Fiscal Year 2014 Q3

CSN 5 - Androscoggin, Franklin, Oxford (Includes: Bridgton, Harrison, Naples, Casco)

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2013 Q4			2014 Q1			2014 Q2			2014 Q3		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
623	2,038	30.6%	639	2,018	31.7%	620	2,086	29.7%	578	1,826	31.7%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

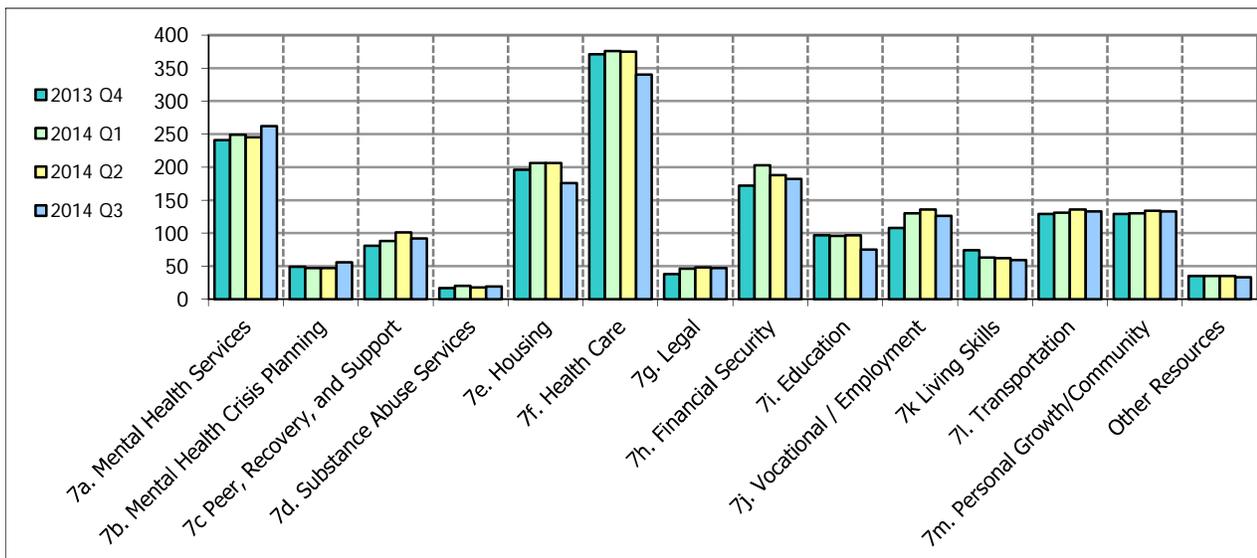


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2013 Q4	2014 Q1	2014 Q2	2014 Q3
7a. Mental Health Services	241	249	245	262
7b. Mental Health Crisis Planning	49	47	47	56
7c. Peer, Recovery, and Support	81	88	101	92
7d. Substance Abuse Services	17	20	18	19
7e. Housing	196	206	206	176
7f. Health Care	371	376	375	340
7g. Legal	38	46	48	47
7h. Financial Security	172	203	188	182
7i. Education	97	96	97	75
7j. Vocational / Employment	108	130	136	126
7k. Living Skills	74	63	62	59
7l. Transportation	129	131	136	133
7m. Personal Growth/Community	129	130	134	133
Other Resources	35	35	35	33
Total CSN 5 Unmet Needs	1,737	1,820	1,828	1,733

Report Run: Jul 10, 2014



Report of Unmet Resource Needs

CSN 5

(Androscoffin, Franklin, Oxford)
(Includes: Bridgton, Harrison, Naples, Casco)

Fiscal Year 2014 Quarter 3

(Jan, Feb, March 2014)

	2013 Q4	2014 Q1	2014 Q2	2014 Q3
Distinct Clients with a RDS	2,038	2,018	2,086	1,826
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	8	5	5	10
7a-iii Dialectical Behavioral Therapy	15	22	23	25
7a-iv Family Psycho-Educational Treatment	4	5	2	2
7a-v Group Counseling	5	8	9	7
7a-vi Individual Counseling	81	101	103	98
7a-vii Inpatient Psychiatric Facility	2	2	2	2
7a-viii Intensive Case Management	3	5	2	5
7a-x Psychiatric Medication Management	123	101	99	113
Total Unmet Resource Needs	241	249	245	262
Distinct Clients with Unmet Resource Needs	210	210	215	219
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	25	31	28	35
7b-ii Mental Health Advance Directives	24	16	19	21
Total Unmet Resource Needs	49	47	47	56
Distinct Clients with Unmet Resource Needs	47	45	43	52
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	10	11	8	10
7c-ii Recovery Workbook Group	1	2	3	3
7c-iii Social Club	21	29	32	32
7c-iv Peer-Run Trauma Recovery Group	3	7	8	7
7c-v Wellness Recovery and Action Planning	6	5	7	5
7c-vi Family Support	40	34	43	35
Total Unmet Resource Needs	81	88	101	92
Distinct Clients with Unmet Resource Needs	73	77	86	80
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	15	17	17	17
7d-ii Residential Treatment Substance Abuse Services	2	3	1	2
Total Unmet Resource Needs	17	20	18	19
Distinct Clients with Unmet Resource Needs	17	20	18	19

Report Run: Jul 10, 2014



Report of Unmet Resource Needs

CSN 5

(Androscoffin, Franklin, Oxford)
(Includes: Bridgton, Harrison, Naples, Casco)

Fiscal Year 2014 Quarter 3

(Jan, Feb, March 2014)

	2013 Q4	2014 Q1	2014 Q2	2014 Q3
Distinct Clients with a RDS	2,038	2,018	2,086	1,826
7e. Housing				
7e-i Supported Apartment	14	13	16	13
7e-ii Community Residential Facility	3	3	4	2
7e-iii Residential Treatment Facility (group home)	2	2	1	3
7e-iv Assisted Living Facility	4	3	6	5
7e-v Nursing Home	0	0	0	0
7e-vi Residential Crisis Unit	1	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	172	185	179	153
Total Unmet Resource Needs	196	206	206	176
Distinct Clients with Unmet Resource Needs	187	195	194	165
7f. Health Care				
7f-i Dental Services	196	193	199	171
7f-ii Eye Care Services	80	80	79	74
7f-iii Hearing Services	22	18	19	15
7f-iv Physical Therapy	13	14	12	9
7f-v Physician/Medical Services	60	71	66	71
Total Unmet Resource Needs	371	376	375	340
Distinct Clients with Unmet Resource Needs	270	270	268	239
7g. Legal				
7g-i Advocate	33	43	43	45
7g-ii Guardian (private)	1	0	2	1
7g-iii Guardian (public)	4	3	3	1
Total Unmet Resource Needs	38	46	48	47
Distinct Clients with Unmet Resource Needs	38	46	48	47
7h. Financial Security				
7h-i Assistance with Managing Money	108	131	120	105
7h-ii Assistance with Securing Public Benefits	56	64	60	66
7h-iii Representative Payee	8	8	8	11
Total Unmet Resource Needs	172	203	188	182
Distinct Clients with Unmet Resource Needs	157	186	172	165

Report Run: Jul 10, 2014



Report of Unmet Resource Needs

CSN 5

(Androscoggin, Franklin, Oxford)
(Includes: Bridgton, Harrison, Naples, Casco)
Fiscal Year 2014 Quarter 3
(Jan, Feb, March 2014)

	2013 Q4	2014 Q1	2014 Q2	2014 Q3
Distinct Clients with a RDS	2,038	2,018	2,086	1,826
7i. Education				
7i-i Adult Education (other than GED)	24	23	24	16
7i-ii GED	32	39	32	26
7i-iii Literacy Assistance	8	5	10	8
7i-iv Post High School Education	25	26	26	20
7i-v Tuition Reimbursement	8	3	5	5
Total Unmet Resource Needs	97	96	97	75
Distinct Clients with Unmet Resource Needs	88	91	90	64
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	8	7	6	12
7j-ii Club House and/or Peer Vocational Support	8	10	15	16
7j-iii Competitive Employment (no supports)	9	12	10	11
7j-iv Supported Employment	10	12	18	15
7j-v Vocational Rehabilitation	73	89	87	72
Total Unmet Resource Needs	108	130	136	126
Distinct Clients with Unmet Resource Needs	99	119	121	106
7k. Living Skills				
7k-i Daily Living Support Services	55	44	46	43
7k-ii Day Support Services	8	9	6	5
7k-iii Occupational Therapy	3	3	2	2
7k-iv Skills Development Services	8	7	8	9
Total Unmet Resource Needs	74	63	62	59
Distinct Clients with Unmet Resource Needs	71	61	59	57
7l. Transportation				
7l-i Transportation to ISP-Identified Services	43	49	62	60
7l-ii Transportation to Other ISP Activities	44	42	41	37
7l-iii After Hours Transportation	42	40	33	36
Total Unmet Resource Needs	129	131	136	133
Distinct Clients with Unmet Resource Needs	92	94	102	90
7m. Personal Growth/Community				
7m-i Avocational Activities	3	4	3	3

Report Run: Jul 10, 2014



Report of Unmet Resource Needs

CSN 5

(Androscoggin, Franklin, Oxford)
(includes: Bridgton, Harrison, Naples, Casco)

Fiscal Year 2014 Quarter 3

(Jan, Feb, March 2014)

	2013 Q4	2014 Q1	2014 Q2	2014 Q3
Distinct Clients with a RDS	2,038	2,018	2,086	1,826
7m. Personal Growth/Community				
7m-ii Recreation Activities	34	34	33	27
7m-iii Social Activities	70	67	72	77
7m-iv Spiritual Activities	22	25	26	26
Total Unmet Resource Needs	129	130	134	133
Distinct Clients with Unmet Resource Needs	90	87	90	89
Other Resources				
Other Resources	35	35	35	33
Total Unmet Resource Needs	35	35	35	33
Distinct Clients with Unmet Resource Needs	35	35	35	33
CSN 5 Totals				
Total Unmet Resource Needs	1,737	1,820	1,828	1,733
Distinct Clients With any Unmet Resource Need	623	639	620	578
Distinct Clients with a RDS	2,038	2,018	2,086	1,826

Report Run: Jul 10, 2014

Statewide Report of Unmet Resource Needs for Fiscal Year 2014 Q3

CSN 6 - Cumberland

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2013 Q4			2014 Q1			2014 Q2			2014 Q3		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
0	0	#DIV/0!	0	0	#DIV/0!	0	0	####	0	0	#DIV/0!

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

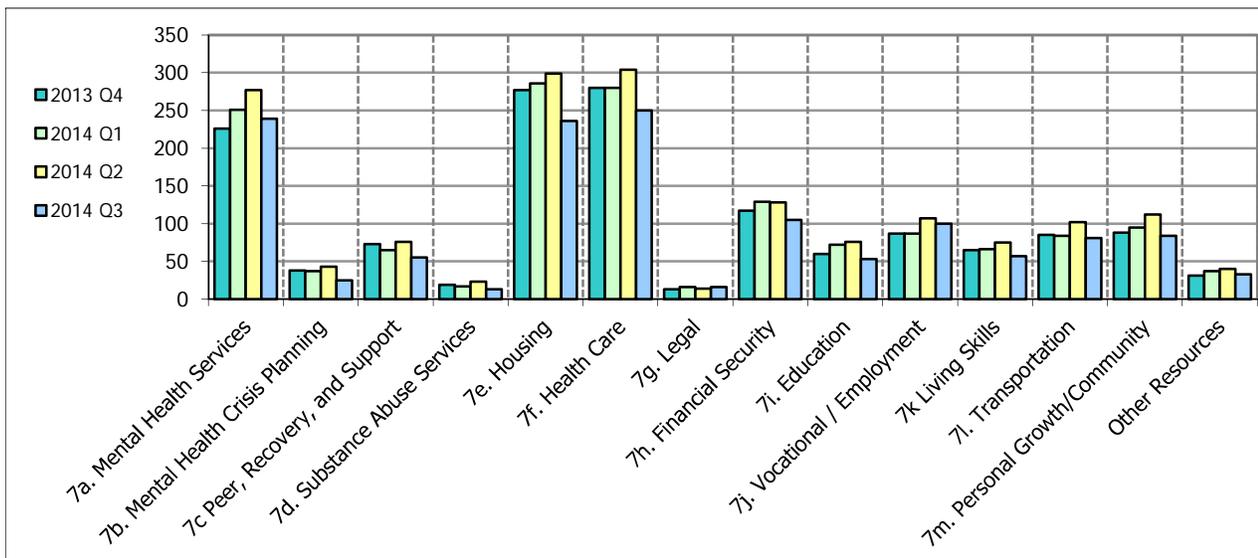


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2013 Q4	2014 Q1	2014 Q2	2014 Q3
7a. Mental Health Services	226	251	277	239
7b. Mental Health Crisis Planning	38	37	43	25
7c. Peer, Recovery, and Support	73	65	76	55
7d. Substance Abuse Services	19	17	23	13
7e. Housing	277	286	299	236
7f. Health Care	280	280	304	250
7g. Legal	13	16	14	16
7h. Financial Security	117	129	128	105
7i. Education	60	72	76	53
7j. Vocational / Employment	87	87	107	100
7k. Living Skills	65	66	75	57
7l. Transportation	85	84	102	81
7m. Personal Growth/Community	88	95	112	84
Other Resources	31	37	40	33
Total CSN 6 Unmet Needs	1,459	1,522	1,676	1,347

Report Run: Jul 10, 2014



Report of Unmet Resource Needs

CSN 6
(Cumberland)

Fiscal Year 2014 Quarter 3
(Jan, Feb, March 2014)

	2013 Q4	2014 Q1	2014 Q2	2014 Q3
Distinct Clients with a RDS	2,097	2,099	2,057	1,825
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	35	37	40	31
7a-iii Dialectical Behavioral Therapy	4	4	3	3
7a-iv Family Psycho-Educational Treatment	2	2	3	3
7a-v Group Counseling	10	10	14	8
7a-vi Individual Counseling	76	95	103	88
7a-vii Inpatient Psychiatric Facility	1	1	1	1
7a-viii Intensive Case Management	13	15	15	16
7a-x Psychiatric Medication Management	85	87	98	89
Total Unmet Resource Needs	226	251	277	239
Distinct Clients with Unmet Resource Needs	182	189	208	182
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	32	31	38	23
7b-ii Mental Health Advance Directives	6	6	5	2
Total Unmet Resource Needs	38	37	43	25
Distinct Clients with Unmet Resource Needs	35	34	39	23
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	15	9	15	12
7c-ii Recovery Workbook Group	0	0	1	2
7c-iii Social Club	30	26	30	21
7c-iv Peer-Run Trauma Recovery Group	6	6	7	4
7c-v Wellness Recovery and Action Planning	7	9	8	5
7c-vi Family Support	15	15	15	11
Total Unmet Resource Needs	73	65	76	55
Distinct Clients with Unmet Resource Needs	55	46	55	39
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	13	11	16	9
7d-ii Residential Treatment Substance Abuse Services	6	6	7	4
Total Unmet Resource Needs	19	17	23	13
Distinct Clients with Unmet Resource Needs	19	15	23	13

Report Run: Jul 10, 2014



Report of Unmet Resource Needs

CSN 6
(Cumberland)

Fiscal Year 2014 Quarter 3
(Jan, Feb, March 2014)

	2013 Q4	2014 Q1	2014 Q2	2014 Q3
Distinct Clients with a RDS	2,097	2,099	2,057	1,825
7e. Housing				
7e-i Supported Apartment	44	38	44	35
7e-ii Community Residential Facility	15	13	11	9
7e-iii Residential Treatment Facility (group home)	4	3	8	5
7e-iv Assisted Living Facility	16	20	16	12
7e-v Nursing Home	2	3	2	2
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	196	209	218	173
Total Unmet Resource Needs	277	286	299	236
Distinct Clients with Unmet Resource Needs	247	253	267	212
7f. Health Care				
7f-i Dental Services	166	177	176	154
7f-ii Eye Care Services	48	41	55	46
7f-iii Hearing Services	12	10	9	9
7f-iv Physical Therapy	4	6	6	3
7f-v Physician/Medical Services	50	46	58	38
Total Unmet Resource Needs	280	280	304	250
Distinct Clients with Unmet Resource Needs	222	229	233	193
7g. Legal				
7g-i Advocate	10	14	12	13
7g-ii Guardian (private)	1	0	1	1
7g-iii Guardian (public)	2	2	1	2
Total Unmet Resource Needs	13	16	14	16
Distinct Clients with Unmet Resource Needs	13	16	14	16
7h. Financial Security				
7h-i Assistance with Managing Money	64	67	68	53
7h-ii Assistance with Securing Public Benefits	42	46	48	43
7h-iii Representative Payee	11	16	12	9
Total Unmet Resource Needs	117	129	128	105
Distinct Clients with Unmet Resource Needs	108	115	117	95

Report Run: Jul 10, 2014



Report of Unmet Resource Needs

CSN 6
(Cumberland)

Fiscal Year 2014 Quarter 3
(Jan, Feb, March 2014)

	2013 Q4	2014 Q1	2014 Q2	2014 Q3
Distinct Clients with a RDS	2,097	2,099	2,057	1,825
7i. Education				
7i-i Adult Education (other than GED)	16	19	20	16
7i-ii GED	13	19	18	16
7i-iii Literacy Assistance	7	6	6	7
7i-iv Post High School Education	23	27	29	12
7i-v Tuition Reimbursement	1	1	3	2
Total Unmet Resource Needs	60	72	76	53
Distinct Clients with Unmet Resource Needs	56	69	72	49
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	10	5	10	10
7j-ii Club House and/or Peer Vocational Support	3	4	5	3
7j-iii Competitive Employment (no supports)	16	21	23	22
7j-iv Supported Employment	7	11	9	14
7j-v Vocational Rehabilitation	51	46	60	51
Total Unmet Resource Needs	87	87	107	100
Distinct Clients with Unmet Resource Needs	76	76	93	84
7k. Living Skills				
7k-i Daily Living Support Services	36	42	41	33
7k-ii Day Support Services	8	6	8	6
7k-iii Occupational Therapy	2	4	4	2
7k-iv Skills Development Services	19	14	22	16
Total Unmet Resource Needs	65	66	75	57
Distinct Clients with Unmet Resource Needs	59	61	70	53
7l. Transportation				
7l-i Transportation to ISP-Identified Services	47	45	53	44
7l-ii Transportation to Other ISP Activities	19	22	31	20
7l-iii After Hours Transportation	19	17	18	17
Total Unmet Resource Needs	85	84	102	81
Distinct Clients with Unmet Resource Needs	70	70	77	64
7m. Personal Growth/Community				
7m-i Avocational Activities	3	3	3	3

Report Run: Jul 10, 2014



Report of Unmet Resource Needs

CSN 6
(Cumberland)

Fiscal Year 2014 Quarter 3
(Jan, Feb, March 2014)

	2013 Q4	2014 Q1	2014 Q2	2014 Q3
Distinct Clients with a RDS	2,097	2,099	2,057	1,825
7m. Personal Growth/Community				
7m-ii Recreation Activities	26	31	37	25
7m-iii Social Activities	50	52	65	50
7m-iv Spiritual Activities	9	9	7	6
Total Unmet Resource Needs	88	95	112	84
Distinct Clients with Unmet Resource Needs	69	71	86	65
Other Resources				
Other Resources	31	37	40	33
Total Unmet Resource Needs	31	37	40	33
Distinct Clients with Unmet Resource Needs	31	37	40	33
CSN 6 Totals				
Total Unmet Resource Needs	1,459	1,522	1,676	1,347
Distinct Clients With any Unmet Resource Need	640	657	663	573
Distinct Clients with a RDS	2,097	2,099	2,057	1,825

Report Run: Jul 10, 2014

Statewide Report of Unmet Resource Needs for Fiscal Year 2014 Q3

CSN 7 - York

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2013 Q4			2014 Q1			2014 Q2			2014 Q3		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
192	528	36.4%	161	588	27.4%	205	588	34.9%	191	530	36.0%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

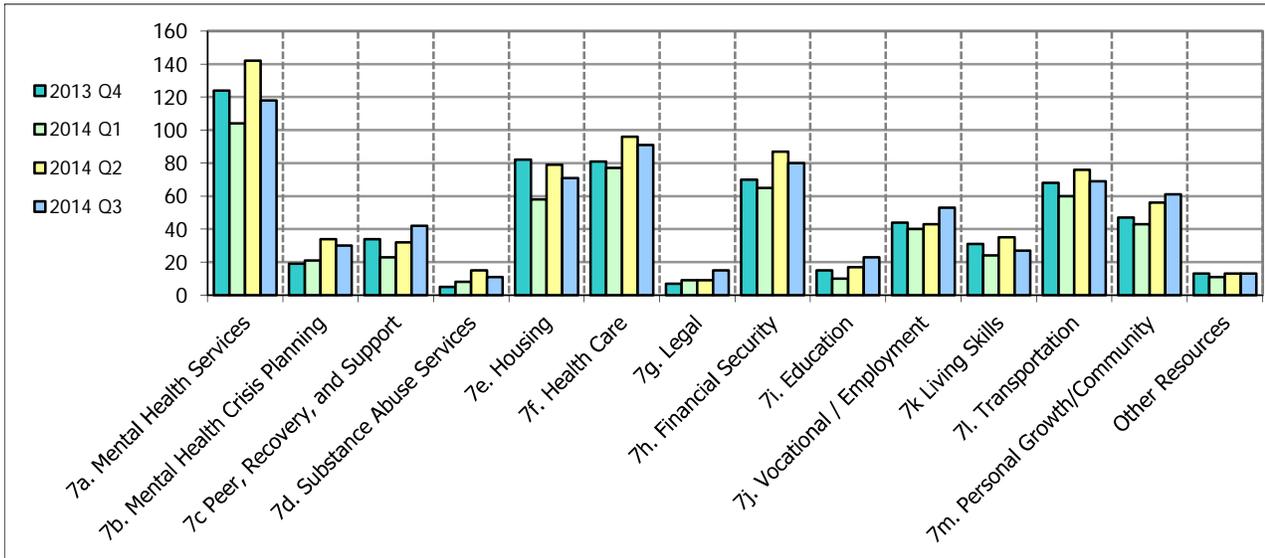


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2013 Q4	2014 Q1	2014 Q2	2014 Q3
7a. Mental Health Services	124	104	142	118
7b. Mental Health Crisis Planning	19	21	34	30
7c. Peer, Recovery, and Support	34	23	32	42
7d. Substance Abuse Services	5	8	15	11
7e. Housing	82	58	79	71
7f. Health Care	81	77	96	91
7g. Legal	7	9	9	15
7h. Financial Security	70	65	87	80
7i. Education	15	10	17	23
7j. Vocational / Employment	44	40	43	53
7k. Living Skills	31	24	35	27
7l. Transportation	68	60	76	69
7m. Personal Growth/Community	47	43	56	61
Other Resources	13	11	13	13
Total CSN 7 Unmet Needs	640	553	734	704

Report Run: Jul 10, 2014



Report of Unmet Resource Needs

CSN 7
(York)

Fiscal Year 2014 Quarter 3
(Jan, Feb, March 2014)

	2013 Q4	2014 Q1	2014 Q2	2014 Q3
Distinct Clients with a RDS	574	528	588	530
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	9	11	11	5
7a-iii Dialectical Behavioral Therapy	7	2	9	9
7a-iv Family Psycho-Educational Treatment	1	2	0	0
7a-v Group Counseling	3	3	5	4
7a-vi Individual Counseling	48	40	64	52
7a-vii Inpatient Psychiatric Facility	0	0	0	0
7a-viii Intensive Case Management	2	1	5	2
7a-x Psychiatric Medication Management	54	45	48	46
Total Unmet Resource Needs	124	104	142	118
Distinct Clients with Unmet Resource Needs	92	73	99	92
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	19	19	31	26
7b-ii Mental Health Advance Directives	0	2	3	4
Total Unmet Resource Needs	19	21	34	30
Distinct Clients with Unmet Resource Needs	19	20	33	28
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	2	3	2	6
7c-ii Recovery Workbook Group	1	1	0	0
7c-iii Social Club	11	9	11	12
7c-iv Peer-Run Trauma Recovery Group	6	3	7	7
7c-v Wellness Recovery and Action Planning	1	1	1	5
7c-vi Family Support	13	6	11	12
Total Unmet Resource Needs	34	23	32	42
Distinct Clients with Unmet Resource Needs	28	22	28	30
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	5	7	13	11
7d-ii Residential Treatment Substance Abuse Services	0	1	2	0
Total Unmet Resource Needs	5	8	15	11
Distinct Clients with Unmet Resource Needs	5	7	14	11

Report Run: Jul 10, 2014



Report of Unmet Resource Needs

CSN 7
(York)

Fiscal Year 2014 Quarter 3
(Jan, Feb, March 2014)

	2013 Q4	2014 Q1	2014 Q2	2014 Q3
Distinct Clients with a RDS	574	528	588	530
7e. Housing				
7e-i Supported Apartment	10	5	9	6
7e-ii Community Residential Facility	3	3	3	2
7e-iii Residential Treatment Facility (group home)	1	0	1	0
7e-iv Assisted Living Facility	2	3	3	4
7e-v Nursing Home	0	1	1	1
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	66	46	62	58
Total Unmet Resource Needs	82	58	79	71
Distinct Clients with Unmet Resource Needs	76	53	74	65
7f. Health Care				
7f-i Dental Services	38	31	41	41
7f-ii Eye Care Services	13	14	18	14
7f-iii Hearing Services	4	2	1	1
7f-iv Physical Therapy	6	6	8	8
7f-v Physician/Medical Services	20	24	28	27
Total Unmet Resource Needs	81	77	96	91
Distinct Clients with Unmet Resource Needs	61	53	68	62
7g. Legal				
7g-i Advocate	7	9	8	13
7g-ii Guardian (private)	0	0	0	1
7g-iii Guardian (public)	0	0	1	1
Total Unmet Resource Needs	7	9	9	15
Distinct Clients with Unmet Resource Needs	7	9	9	13
7h. Financial Security				
7h-i Assistance with Managing Money	46	36	44	46
7h-ii Assistance with Securing Public Benefits	22	27	35	27
7h-iii Representative Payee	2	2	8	7
Total Unmet Resource Needs	70	65	87	80
Distinct Clients with Unmet Resource Needs	55	51	68	63

Report Run: Jul 10, 2014



Report of Unmet Resource Needs

CSN 7
(York)

Fiscal Year 2014 Quarter 3
(Jan, Feb, March 2014)

	2013 Q4	2014 Q1	2014 Q2	2014 Q3
Distinct Clients with a RDS	574	528	588	530
7i. Education				
7i-i Adult Education (other than GED)	4	2	6	5
7i-ii GED	6	1	2	5
7i-iii Literacy Assistance	2	2	2	4
7i-iv Post High School Education	2	5	7	9
7i-v Tuition Reimbursement	1	0	0	0
Total Unmet Resource Needs	15	10	17	23
Distinct Clients with Unmet Resource Needs	13	9	15	18
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	8	7	6	8
7j-ii Club House and/or Peer Vocational Support	1	8	7	7
7j-iii Competitive Employment (no supports)	6	5	9	10
7j-iv Supported Employment	4	3	4	4
7j-v Vocational Rehabilitation	25	17	17	24
Total Unmet Resource Needs	44	40	43	53
Distinct Clients with Unmet Resource Needs	36	33	33	40
7k. Living Skills				
7k-i Daily Living Support Services	19	15	23	17
7k-ii Day Support Services	1	2	3	3
7k-iii Occupational Therapy	1	2	2	2
7k-iv Skills Development Services	10	5	7	5
Total Unmet Resource Needs	31	24	35	27
Distinct Clients with Unmet Resource Needs	30	22	28	24
7l. Transportation				
7l-i Transportation to ISP-Identified Services	30	30	39	34
7l-ii Transportation to Other ISP Activities	16	14	22	15
7l-iii After Hours Transportation	22	16	15	20
Total Unmet Resource Needs	68	60	76	69
Distinct Clients with Unmet Resource Needs	50	41	52	50
7m. Personal Growth/Community				
7m-i Avocational Activities	2	2	6	4

Report Run: Jul 10, 2014



Report of Unmet Resource Needs

CSN 7
(York)

Fiscal Year 2014 Quarter 3
(Jan, Feb, March 2014)

	2013 Q4	2014 Q1	2014 Q2	2014 Q3
Distinct Clients with a RDS	574	528	588	530
7m. Personal Growth/Community				
7m-ii Recreation Activities	9	8	13	17
7m-iii Social Activities	31	29	32	33
7m-iv Spiritual Activities	5	4	5	7
Total Unmet Resource Needs	47	43	56	61
Distinct Clients with Unmet Resource Needs	35	34	41	41
Other Resources				
Other Resources	13	11	13	13
Total Unmet Resource Needs	13	11	13	13
Distinct Clients with Unmet Resource Needs	13	11	13	13
CSN 7 Totals				
Total Unmet Resource Needs	640	553	734	704
Distinct Clients With any Unmet Resource Need	192	161	205	191
Distinct Clients with a RDS	574	528	588	530

Report Run: Jul 10, 2014



Report of Unmet Resource Needs

CSN Not Assigned

Fiscal Year 2014 Quarter 3

(Jan, Feb, March 2014)

	2013 Q4	2014 Q1	2014 Q2	2014 Q3
Distinct Clients with a RDS	412	411	419	324
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	2	2	3	1
7a-iii Dialectical Behavioral Therapy	2	0	2	0
7a-iv Family Psycho-Educational Treatment	1	1	0	1
7a-v Group Counseling	1	2	3	1
7a-vi Individual Counseling	21	25	30	18
7a-vii Inpatient Psychiatric Facility	2	1	1	1
7a-viii Intensive Case Management	1	1	2	0
7a-x Psychiatric Medication Management	20	26	21	17
Total Unmet Resource Needs	50	58	62	39
Distinct Clients with Unmet Resource Needs	37	43	44	30
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	8	7	6	5
7b-ii Mental Health Advance Directives	2	3	2	4
Total Unmet Resource Needs	10	10	8	9
Distinct Clients with Unmet Resource Needs	9	9	8	8
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	0	0	0	0
7c-ii Recovery Workbook Group	0	0	0	0
7c-iii Social Club	6	3	2	2
7c-iv Peer-Run Trauma Recovery Group	2	2	5	3
7c-v Wellness Recovery and Action Planning	1	2	3	2
7c-vi Family Support	4	4	4	1
Total Unmet Resource Needs	13	11	14	8
Distinct Clients with Unmet Resource Needs	9	8	10	6
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	2	0	0	3
7d-ii Residential Treatment Substance Abuse Services	2	1	1	1
Total Unmet Resource Needs	4	1	1	4
Distinct Clients with Unmet Resource Needs	4	1	1	4

Report Run: Jul 10, 2014



Report of Unmet Resource Needs

CSN Not Assigned

Fiscal Year 2014 Quarter 3

(Jan, Feb, March 2014)

	2013 Q4	2014 Q1	2014 Q2	2014 Q3
Distinct Clients with a RDS	412	411	419	324
7e. Housing				
7e-i Supported Apartment	6	5	5	5
7e-ii Community Residential Facility	1	2	3	3
7e-iii Residential Treatment Facility (group home)	0	0	0	0
7e-iv Assisted Living Facility	3	3	4	3
7e-v Nursing Home	0	0	0	0
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	33	28	25	16
Total Unmet Resource Needs	43	38	37	27
Distinct Clients with Unmet Resource Needs	41	36	34	25
7f. Health Care				
7f-i Dental Services	25	24	17	15
7f-ii Eye Care Services	12	9	9	4
7f-iii Hearing Services	1	2	2	2
7f-iv Physical Therapy	1	1	2	1
7f-v Physician/Medical Services	9	9	10	4
Total Unmet Resource Needs	48	45	40	26
Distinct Clients with Unmet Resource Needs	38	34	29	22
7g. Legal				
7g-i Advocate	4	5	4	5
7g-ii Guardian (private)	3	4	3	1
7g-iii Guardian (public)	1	1	0	0
Total Unmet Resource Needs	8	10	7	6
Distinct Clients with Unmet Resource Needs	7	7	6	6
7h. Financial Security				
7h-i Assistance with Managing Money	16	18	18	8
7h-ii Assistance with Securing Public Benefits	10	14	13	7
7h-iii Representative Payee	1	0	1	0
Total Unmet Resource Needs	27	32	32	15
Distinct Clients with Unmet Resource Needs	25	28	27	15

Report Run: Jul 10, 2014



Report of Unmet Resource Needs

CSN Not Assigned

Fiscal Year 2014 Quarter 3

(Jan, Feb, March 2014)

	2013 Q4	2014 Q1	2014 Q2	2014 Q3
Distinct Clients with a RDS	412	411	419	324
7i. Education				
7i-i Adult Education (other than GED)	1	4	3	2
7i-ii GED	5	2	0	2
7i-iii Literacy Assistance	0	2	1	0
7i-iv Post High School Education	2	4	6	3
7i-v Tuition Reimbursement	0	0	1	0
Total Unmet Resource Needs	8	12	11	7
Distinct Clients with Unmet Resource Needs	8	11	10	7
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	1	1	1	1
7j-ii Club House and/or Peer Vocational Support	0	1	1	0
7j-iii Competitive Employment (no supports)	5	3	3	2
7j-iv Supported Employment	2	2	2	1
7j-v Vocational Rehabilitation	12	14	12	6
Total Unmet Resource Needs	20	21	19	10
Distinct Clients with Unmet Resource Needs	20	21	19	10
7k. Living Skills				
7k-i Daily Living Support Services	8	10	10	7
7k-ii Day Support Services	3	2	3	3
7k-iii Occupational Therapy	1	0	0	0
7k-iv Skills Development Services	2	1	2	1
Total Unmet Resource Needs	14	13	15	11
Distinct Clients with Unmet Resource Needs	13	13	14	11
7l. Transportation				
7l-i Transportation to ISP-Identified Services	16	15	12	7
7l-ii Transportation to Other ISP Activities	8	13	9	4
7l-iii After Hours Transportation	10	10	7	6
Total Unmet Resource Needs	34	38	28	17
Distinct Clients with Unmet Resource Needs	25	25	21	16
7m. Personal Growth/Community				
7m-i Avocational Activities	4	3	2	2

Report Run: Jul 10, 2014



Report of Unmet Resource Needs

CSN Not Assigned

Fiscal Year 2014 Quarter 3

(Jan, Feb, March 2014)

	2013 Q4	2014 Q1	2014 Q2	2014 Q3
Distinct Clients with a RDS	412	411	419	324
7m. Personal Growth/Community				
7m-ii Recreation Activities	10	6	7	7
7m-iii Social Activities	14	18	18	13
7m-iv Spiritual Activities	2	4	6	3
Total Unmet Resource Needs	30	31	33	25
Distinct Clients with Unmet Resource Needs	20	23	24	17
Other Resources				
Other Resources	11	10	10	6
Total Unmet Resource Needs	11	10	10	6
Distinct Clients with Unmet Resource Needs	11	10	10	6
CSN Not Assigned Totals				
Total Unmet Resource Needs	320	330	317	210
Distinct Clients With any Unmet Resource Need	120	119	107	92
Distinct Clients with a RDS	412	411	419	324

Report Run: Jul 10, 2014