

## Substance Abuse and Mental Health Services

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<http://www.maine.gov/dhhs/mh/index.shtml>

### Statewide Report of Unmet Resource Needs for Fiscal Year 2013 Quarter 3

(Jan, Feb, March 2013)

#### Purpose of Report:

This report examines:

- a.) level of unmet resource needs for 14 categories
- b.) geographical variations in the reports of unmet resource needs
- c.) trends across quarters

Data for this report is compiled from individuals who indicate a need on their ISP (individualized support plan) for a resource that is not available within prescribed timeframes. Some needs classified as unmet may have subsequently been met before the end of the quarter. Compiled data is based on:

- the client's address
- completed RDS (Resource Data Summary) reports by case managers (CI, ACT, and CRS)
- both class members and non-class members

#### Data collection and reporting:

Enrollment and RDS data is entered by providers into APS Healthcare's CareConnection at the time of the Initial Prior Authorization (PA) request and at all Continuing Stay Reviews. Data is then fed to the EIS Database on a monthly basis.

Unmet resource need data is reported and reviewed one quarter after the quarter ends as this method gives a more accurate picture of unmet resource needs.

Statewide data is reported first, followed by individual CSN reports.

As of Sept 19, 2011 all "other" categories within each major resource need category were no longer an available option for reporting within APS CareConnections. There remains one stand alone "other resource need" category for those resources that are not available within any other category. As a result of this change, OAMHS will no longer be reporting on those "other" categories within each resource need category.

Report Run: Jul 15, 2013

**Statewide Report of Unmet Resource Needs for Fiscal Year 2013 Q3**

**Table 1: Distinct People with a Resource Data Summary (RDS) by CSN**

CSN	Counties	Distinct People
CSN 1	Aroostook	359
CSN 2	Hancock, Penobscot, Piscataquis & Washington	1,617
CSN 3	Kennebec & Somerset	1,868
CSN 4	Knox, Lincoln, Sagadahoc & Waldo	761
CSN 5	Androscoggin, Franklin & Oxford	1,748
CSN 6	Cumberland	1,902
CSN 7	York	453
Not Assigned	No legal address	329
<b>Statewide</b>		<b>9,037</b>

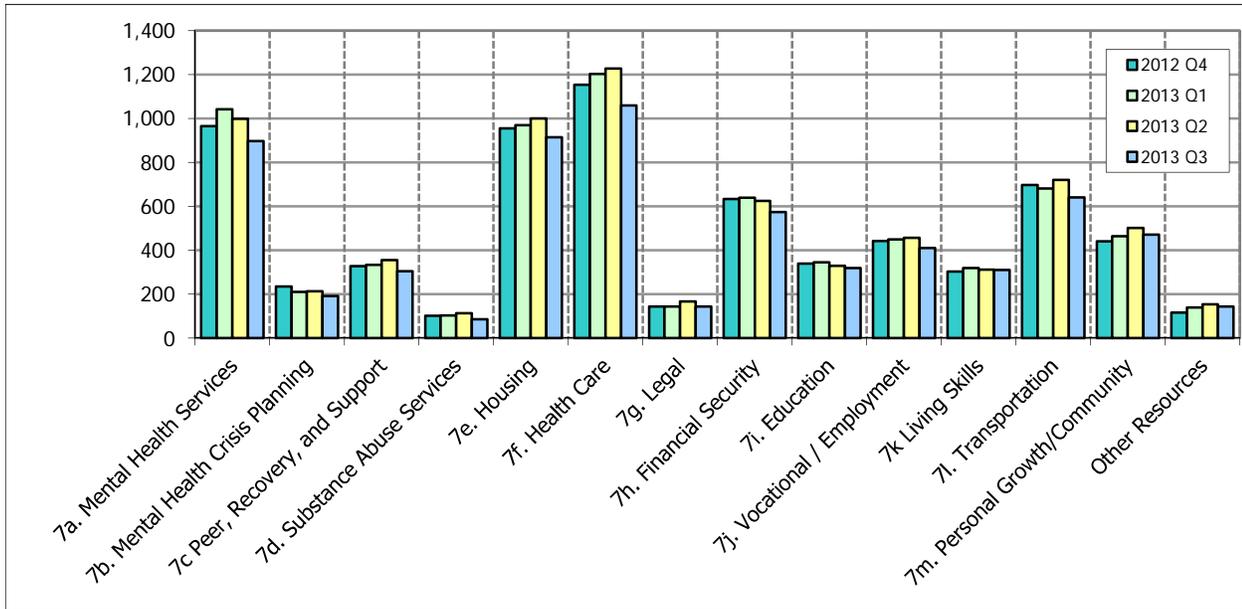
**Table 2: Distinct People and Unmet Resource Needs across four Quarters**

	2012 Q4			2013 Q1			2013 Q2			2013 Q3		
	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
CSN 1	93	334	27.8%	101	343	29.4%	113	369	30.6%	129	359	35.9%
CSN 2	488	1,790	27.3%	477	1,758	27.1%	455	1,679	27.1%	402	1,617	24.9%
CSN 3	324	1,968	16.5%	323	1,957	16.5%	358	1,968	18.2%	333	1,868	17.8%
CSN 4	218	776	28.1%	228	811	28.1%	237	808	29.3%	220	761	28.9%
CSN 5	601	1,818	33.1%	654	1,874	34.9%	616	1,898	32.5%	570	1,748	32.6%
CSN 6	558	1,892	29.5%	554	1,939	28.6%	587	1,935	30.3%	577	1,902	30.3%
CSN 7	166	485	34.2%	155	459	33.8%	174	531	32.8%	137	453	30.2%
N/A	118	404	29.2%	103	396	26.0%	102	371	27.5%	95	329	28.9%
<b>Total</b>	<b>2,566</b>	<b>9,467</b>	<b>27.1%</b>	<b>2,595</b>	<b>9,537</b>	<b>27.2%</b>	<b>2,642</b>	<b>9,559</b>	<b>27.6%</b>	<b>2,463</b>	<b>9,037</b>	<b>27.3%</b>

Report Run: Jul 15, 2013

## Statewide Report of Unmet Resource Needs for Fiscal Year 2013 Q3

**Graph 1: Number of Unmet Resource Needs by Category over four Quarters**



**Table 3: Total Number of Unmet Resource Needs Reported**

Reported Unmet Resource Needs	2012 Q4	2013 Q1	2013 Q2	2013 Q3
7a. Mental Health Services	966	1,042	998	897
7b. Mental Health Crisis Planning	235	210	214	192
7c. Peer, Recovery, and Support	328	334	355	305
7d. Substance Abuse Services	102	103	113	86
7e. Housing	955	970	1,000	914
7f. Health Care	1,154	1,203	1,227	1,059
7g. Legal	144	144	167	144
7h. Financial Security	633	640	625	574
7i. Education	340	346	330	319
7j. Vocational / Employment	442	450	457	410
7k. Living Skills	304	319	312	310
7l. Transportation	697	681	721	641
7m. Personal Growth/Community	441	464	502	471
Other Resources	117	140	154	144
<b>Total Statewide Unmet Needs</b>	<b>2,566</b>	<b>2,595</b>	<b>2,642</b>	<b>2,463</b>

Report Run: Jul 15, 2013



**Substance Abuse  
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An Office of the  
Department of Health and Human Services

Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

**Report of Unmet Resource Needs**

**Statewide**  
(All CSNs)

**Fiscal Year 2013 Quarter 3**  
(Jan, Feb, March 2013)

	<b>2012 Q4</b>	<b>2013 Q1</b>	<b>2013 Q2</b>	<b>2013 Q3</b>
<b>Distinct Clients with a RDS</b>	9,467	9,537	9,559	9,037
<b>7a. Mental Health Services</b>				
7a-i Assertive Community Treatment (ACT)	26	36	33	44
7a-iii Dialectical Behavioral Therapy	33	34	32	28
7a-iv Family Psycho-Educational Treatment	14	8	8	10
7a-v Group Counseling	37	36	32	34
7a-vi Individual Counseling	397	453	427	372
7a-vii Inpatient Psychiatric Facility	2	5	2	4
7a-viii Intensive Case Management	11	20	19	25
7a-x Psychiatric Medication Management	472	486	478	424
<b>Total Unmet Resource Needs</b>	<b>966</b>	<b>1,042</b>	<b>998</b>	<b>897</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>777</b>	<b>831</b>	<b>792</b>	<b>732</b>
<b>7b. Mental Health Crisis Planning</b>				
7b-i Development of Mental Health Crisis Plan	174	159	160	138
7b-ii Mental Health Advance Directives	61	51	54	54
<b>Total Unmet Resource Needs</b>	<b>235</b>	<b>210</b>	<b>214</b>	<b>192</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>214</b>	<b>192</b>	<b>192</b>	<b>174</b>
<b>7c Peer, Recovery, and Support</b>				
7c-i Peer Recovery Center	46	51	44	40
7c-ii Recovery Workbook Group	2	1	3	3
7c-iii Social Club	115	116	125	100
7c-iv Peer-Run Trauma Recovery Group	39	36	37	33
7c-v Wellness Recovery and Action Planning	16	18	21	19
7c-vi Family Support	110	112	125	110
<b>Total Unmet Resource Needs</b>	<b>328</b>	<b>334</b>	<b>355</b>	<b>305</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>280</b>	<b>279</b>	<b>297</b>	<b>246</b>
<b>7d Substance Abuse Services</b>				
7d-i Outpatient Substance Abuse Services	85	86	96	67
7d-ii Residential Treatment Substance Abuse Services	17	17	17	19
<b>Total Unmet Resource Needs</b>	<b>102</b>	<b>103</b>	<b>113</b>	<b>86</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>97</b>	<b>97</b>	<b>109</b>	<b>81</b>
<b>7e. Housing</b>				

Report Run: Jul 15, 2013



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**Report of Unmet Resource Needs**

**Statewide**

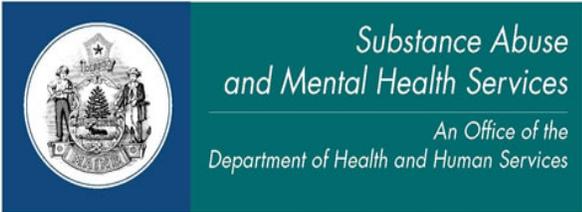
(All CSNs)

**Fiscal Year 2013 Quarter 3**

(Jan, Feb, March 2013)

	<b>2012 Q4</b>	<b>2013 Q1</b>	<b>2013 Q2</b>	<b>2013 Q3</b>
<b>Distinct Clients with a RDS</b>	9,467	9,537	9,559	9,037
7e-i Supported Apartment	100	117	110	105
7e-ii Community Residential Facility	40	37	31	33
7e-iii Residential Treatment Facility (group home)	16	17	15	13
7e-iv Assisted Living Facility	42	39	45	41
7e-v Nursing Home	6	4	5	4
7e-vi Residential Crisis Unit	2	1	2	2
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	749	755	792	716
<b>Total Unmet Resource Needs</b>	<b>955</b>	<b>970</b>	<b>1,000</b>	<b>914</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>885</b>	<b>896</b>	<b>927</b>	<b>840</b>
<b>7f. Health Care</b>				
7f-i Dental Services	604	619	635	558
7f-ii Eye Care Services	244	253	252	207
7f-iii Hearing Services	63	64	57	54
7f-iv Physical Therapy	31	35	39	35
7f-v Physician/Medical Services	212	232	244	205
<b>Total Unmet Resource Needs</b>	<b>1,154</b>	<b>1,203</b>	<b>1,227</b>	<b>1,059</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>856</b>	<b>874</b>	<b>908</b>	<b>816</b>
<b>7g. Legal</b>				
7g-i Advocate	85	83	100	86
7g-ii Guardian (private)	45	47	51	41
7g-iii Guardian (public)	14	14	16	17
<b>Total Unmet Resource Needs</b>	<b>144</b>	<b>144</b>	<b>167</b>	<b>144</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>134</b>	<b>132</b>	<b>154</b>	<b>136</b>
<b>7h. Financial Security</b>				
7h-i Assistance with Managing Money	373	381	365	325
7h-ii Assistance with Securing Public Benefits	227	221	219	211
7h-iii Representative Payee	33	38	41	38
<b>Total Unmet Resource Needs</b>	<b>633</b>	<b>640</b>	<b>625</b>	<b>574</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>555</b>	<b>571</b>	<b>565</b>	<b>513</b>
<b>7i. Education</b>				

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**Report of Unmet Resource Needs**

**Statewide**

(All CSNs)

**Fiscal Year 2013 Quarter 3**

(Jan, Feb, March 2013)

	2012 Q4	2013 Q1	2013 Q2	2013 Q3
<b>Distinct Clients with a RDS</b>	9,467	9,537	9,559	9,037
7i-i Adult Education (other than GED)	76	64	74	74
7i-ii GED	79	82	86	91
7i-iii Literacy Assistance	28	30	34	29
7i-iv Post High School Education	134	141	110	101
7i-v Tuition Reimbursement	23	29	26	24
<b>Total Unmet Resource Needs</b>	<b>340</b>	<b>346</b>	<b>330</b>	<b>319</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>313</b>	<b>319</b>	<b>304</b>	<b>296</b>
<b>7j. Vocational / Employment</b>				
7j-i Benefits Counseling Related to Employment	32	49	45	40
7j-ii Club House and/or Peer Vocational Support	21	27	25	21
7j-iii Competitive Employment (no supports)	70	65	69	58
7j-iv Supported Employment	42	42	38	46
7j-v Vocational Rehabilitation	277	267	280	245
<b>Total Unmet Resource Needs</b>	<b>442</b>	<b>450</b>	<b>457</b>	<b>410</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>391</b>	<b>399</b>	<b>405</b>	<b>365</b>
<b>7k. Living Skills</b>				
7k-i Daily Living Support Services	206	207	217	211
7k-ii Day Support Services	21	32	26	27
7k-iii Occupational Therapy	11	10	13	7
7k-iv Skills Development Services	66	70	56	65
<b>Total Unmet Resource Needs</b>	<b>304</b>	<b>319</b>	<b>312</b>	<b>310</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>282</b>	<b>291</b>	<b>289</b>	<b>287</b>
<b>7l. Transportation</b>				
7l-i Transportation to ISP-Identified Services	336	340	363	324
7l-ii Transportation to Other ISP Activities	187	183	196	173
7l-iii After Hours Transportation	174	158	162	144
<b>Total Unmet Resource Needs</b>	<b>697</b>	<b>681</b>	<b>721</b>	<b>641</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>502</b>	<b>493</b>	<b>507</b>	<b>466</b>
<b>7m. Personal Growth/Community</b>				
7m-i Avocational Activities	23	25	20	22
<b>7m. Personal Growth/Community</b>				

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**Report of Unmet Resource Needs**

**Statewide**

(All CSNs)

**Fiscal Year 2013 Quarter 3**

(Jan, Feb, March 2013)

	<b>2012 Q4</b>	<b>2013 Q1</b>	<b>2013 Q2</b>	<b>2013 Q3</b>
<b>Distinct Clients with a RDS</b>	9,467	9,537	9,559	9,037
7m-ii Recreation Activities	128	129	135	132
7m-iii Social Activities	249	257	287	268
7m-iv Spiritual Activities	41	53	60	49
<b>Total Unmet Resource Needs</b>	<b>441</b>	<b>464</b>	<b>502</b>	<b>471</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>328</b>	<b>344</b>	<b>365</b>	<b>341</b>
<b>Other Resources</b>				
Other Resources	117	140	154	144
<b>Total Unmet Resource Needs</b>	<b>117</b>	<b>140</b>	<b>154</b>	<b>144</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>117</b>	<b>140</b>	<b>154</b>	<b>144</b>
<b>Statewide Totals</b>				
<b>Total Unmet Resource Needs</b>	<b>6,858</b>	<b>7,046</b>	<b>7,175</b>	<b>6,466</b>
<b>Distinct Clients With any Unmet Resource Need</b>	<b>2,566</b>	<b>2,595</b>	<b>2,642</b>	<b>2,463</b>
<b>Distinct Clients with a RDS</b>	<b>9,467</b>	<b>9,537</b>	<b>9,559</b>	<b>9,037</b>

Report Run: Jul 15, 2013

Statewide Report of Unmet Resource Needs for Fiscal Year 2013 Q2

CSN 1 - Aroostook

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2012 Q4			2013 Q1			2013 Q2			2013 Q3		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
93	334	27.8%	101	343	29.4%	113	369	30.6%	129	359	35.9%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

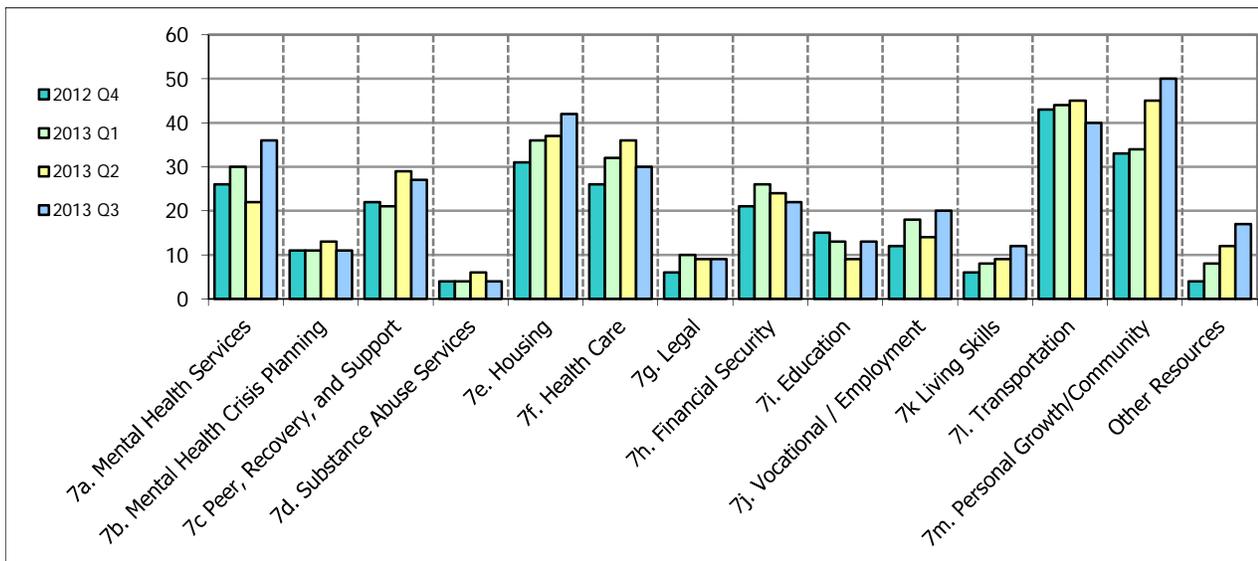


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2012 Q4	2013 Q1	2013 Q2	2013 Q3
7a. Mental Health Services	26	30	22	36
7b. Mental Health Crisis Planning	11	11	13	11
7c Peer, Recovery, and Support	22	21	29	27
7d. Substance Abuse Services	4	4	6	4
7e. Housing	31	36	37	42
7f. Health Care	26	32	36	30
7g. Legal	6	10	9	9
7h. Financial Security	21	26	24	22
7i. Education	15	13	9	13
7j. Vocational / Employment	12	18	14	20
7k Living Skills	6	8	9	12
7l. Transportation	43	44	45	40
7m. Personal Growth/Community	33	34	45	50
Other Resources	4	8	12	17
<b>Total CSN 1 Unmet Needs</b>	<b>260</b>	<b>295</b>	<b>310</b>	<b>333</b>

Report Run: Jul 15, 2013



## Report of Unmet Resource Needs

**CSN 1**  
(Aroostook)

**Fiscal Year 2013 Quarter 3**  
(Jan, Feb, March 2013)

	2012 Q4	2013 Q1	2013 Q2	2013 Q3
<b>Distinct Clients with a RDS</b>	334	343	369	359
<b>7a. Mental Health Services</b>				
7a-i Assertive Community Treatment (ACT)	0	0	0	0
7a-iii Dialectical Behavioral Therapy	3	3	3	5
7a-iv Family Psycho-Educational Treatment	1	0	0	1
7a-v Group Counseling	2	1	0	3
7a-vi Individual Counseling	8	9	4	6
7a-vii Inpatient Psychiatric Facility	0	1	1	0
7a-viii Intensive Case Management	0	0	0	1
7a-x Psychiatric Medication Management	12	16	14	20
<b>Total Unmet Resource Needs</b>	26	30	22	36
<b>Distinct Clients with Unmet Resource Needs</b>	22	25	18	31
<b>7b. Mental Health Crisis Planning</b>				
7b-i Development of Mental Health Crisis Plan	8	7	10	7
7b-ii Mental Health Advance Directives	3	4	3	4
<b>Total Unmet Resource Needs</b>	11	11	13	11
<b>Distinct Clients with Unmet Resource Needs</b>	10	9	12	10
<b>7c Peer, Recovery, and Support</b>				
7c-i Peer Recovery Center	1	1	1	2
7c-ii Recovery Workbook Group	0	0	0	0
7c-iii Social Club	17	13	19	16
7c-iv Peer-Run Trauma Recovery Group	0	0	2	2
7c-v Wellness Recovery and Action Planning	1	2	1	1
7c-vi Family Support	3	5	6	6
<b>Total Unmet Resource Needs</b>	22	21	29	27
<b>Distinct Clients with Unmet Resource Needs</b>	21	19	25	22
<b>7d Substance Abuse Services</b>				
7d-i Outpatient Substance Abuse Services	3	3	5	4
7d-ii Residential Treatment Substance Abuse Services	1	1	1	0
<b>Total Unmet Resource Needs</b>	4	4	6	4
<b>Distinct Clients with Unmet Resource Needs</b>	4	4	6	4
<b>7e. Housing</b>				

Report Run: Jul 15, 2013



## Report of Unmet Resource Needs

**CSN 1**  
(Aroostook)

**Fiscal Year 2013 Quarter 3**  
(Jan, Feb, March 2013)

	2012 Q4	2013 Q1	2013 Q2	2013 Q3
<b>Distinct Clients with a RDS</b>	334	343	369	359
7e-i Supported Apartment	7	8	7	9
7e-ii Community Residential Facility	1	0	0	0
7e-iii Residential Treatment Facility (group home)	2	4	3	2
7e-iv Assisted Living Facility	1	2	2	1
7e-v Nursing Home	0	0	0	0
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	20	22	25	30
<b>Total Unmet Resource Needs</b>	31	36	37	42
<b>Distinct Clients with Unmet Resource Needs</b>	25	30	34	37
<b>7f. Health Care</b>				
7f-i Dental Services	12	9	10	12
7f-ii Eye Care Services	1	4	7	2
7f-iii Hearing Services	0	3	2	1
7f-iv Physical Therapy	2	2	1	2
7f-v Physician/Medical Services	11	14	16	13
<b>Total Unmet Resource Needs</b>	26	32	36	30
<b>Distinct Clients with Unmet Resource Needs</b>	23	27	32	29
<b>7g. Legal</b>				
7g-i Advocate	6	8	8	7
7g-ii Guardian (private)	0	1	0	2
7g-iii Guardian (public)	0	1	1	0
<b>Total Unmet Resource Needs</b>	6	10	9	9
<b>Distinct Clients with Unmet Resource Needs</b>	6	10	8	9
<b>7h. Financial Security</b>				
7h-i Assistance with Managing Money	10	15	13	12
7h-ii Assistance with Securing Public Benefits	11	11	11	10
7h-iii Representative Payee	0	0	0	0
<b>Total Unmet Resource Needs</b>	21	26	24	22
<b>Distinct Clients with Unmet Resource Needs</b>	18	23	23	22
<b>7i. Education</b>				

Report Run: Jul 15, 2013



## Report of Unmet Resource Needs

**CSN 1**  
(Aroostook)

**Fiscal Year 2013 Quarter 3**  
(Jan, Feb, March 2013)

	2012 Q4	2013 Q1	2013 Q2	2013 Q3
<b>Distinct Clients with a RDS</b>	334	343	369	359
7i-i Adult Education (other than GED)	5	2	1	3
7i-ii GED	4	5	5	5
7i-iii Literacy Assistance	1	2	2	1
7i-iv Post High School Education	4	3	1	3
7i-v Tuition Reimbursement	1	1	0	1
<b>Total Unmet Resource Needs</b>	15	13	9	13
<b>Distinct Clients with Unmet Resource Needs</b>	14	13	9	13
<b>7j. Vocational / Employment</b>				
7j-i Benefits Counseling Related to Employment	0	4	1	2
7j-ii Club House and/or Peer Vocational Support	0	1	1	1
7j-iii Competitive Employment (no supports)	1	0	1	2
7j-iv Supported Employment	4	5	3	7
7j-v Vocational Rehabilitation	7	8	8	8
<b>Total Unmet Resource Needs</b>	12	18	14	20
<b>Distinct Clients with Unmet Resource Needs</b>	11	15	12	16
<b>7k. Living Skills</b>				
7k-i Daily Living Support Services	1	4	5	5
7k-ii Day Support Services	1	2	1	1
7k-iii Occupational Therapy	0	0	0	0
7k-iv Skills Development Services	4	2	3	6
<b>Total Unmet Resource Needs</b>	6	8	9	12
<b>Distinct Clients with Unmet Resource Needs</b>	5	8	8	12
<b>7l. Transportation</b>				
7l-i Transportation to ISP-Identified Services	21	22	21	23
7l-ii Transportation to Other ISP Activities	7	7	8	7
7l-iii After Hours Transportation	15	15	16	10
<b>Total Unmet Resource Needs</b>	43	44	45	40
<b>Distinct Clients with Unmet Resource Needs</b>	32	35	32	32
<b>7m. Personal Growth/Community</b>				
7m-i Avocational Activities	1	2	0	1
<b>7m. Personal Growth/Community</b>				

Report Run: Jul 15, 2013



## Report of Unmet Resource Needs

### CSN 1 (Aroostook)

Fiscal Year 2013 Quarter 3  
(Jan, Feb, March 2013)

	2012 Q4	2013 Q1	2013 Q2	2013 Q3
<b>Distinct Clients with a RDS</b>	334	343	369	359
7m-ii Recreation Activities	10	8	13	14
7m-iii Social Activities	21	21	28	32
7m-iv Spiritual Activities	1	3	4	3
<b>Total Unmet Resource Needs</b>	33	34	45	50
<b>Distinct Clients with Unmet Resource Needs</b>	26	26	34	39
<b>Other Resources</b>				
Other Resources	4	8	12	17
<b>Total Unmet Resource Needs</b>	4	8	12	17
<b>Distinct Clients with Unmet Resource Needs</b>	4	8	12	17
<b>CSN 1 Totals</b>				
<b>Total Unmet Resource Needs</b>	260	295	310	333
<b>Distinct Clients With any Unmet Resource Need</b>	93	101	113	129
<b>Distinct Clients with a RDS</b>	334	343	369	359

Report Run: Jul 15, 2013

Statewide Report of Unmet Resource Needs for Fiscal Year 2013 Q3

CSN 2 - Hancock, Washington, Penobscot, Piscataquis

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2012 Q4			2013 Q1			2013 Q2			2013 Q3		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
488	1,790	27.3%	477	1,758	27.1%	455	1,679	27.1%	402	1,617	24.9%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

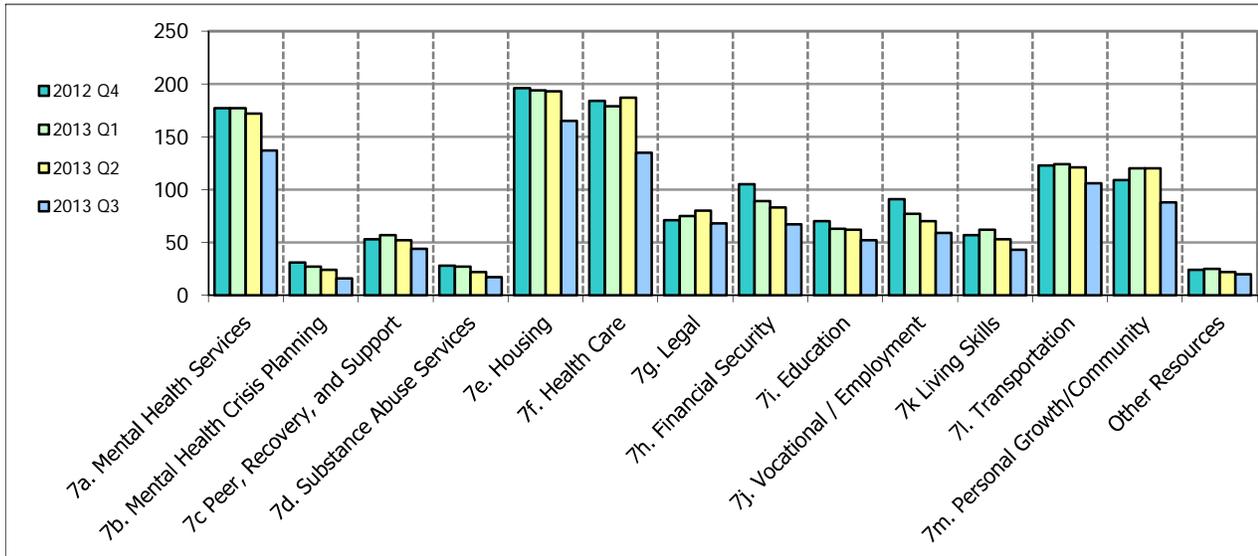


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2012 Q4	2013 Q1	2013 Q2	2013 Q3
7a. Mental Health Services	177	177	172	137
7b. Mental Health Crisis Planning	31	27	24	16
7c Peer, Recovery, and Support	53	57	52	44
7d. Substance Abuse Services	28	27	22	17
7e. Housing	196	194	193	165
7f. Health Care	184	179	187	135
7g. Legal	71	75	80	68
7h. Financial Security	105	89	83	67
7i. Education	70	63	62	52
7j. Vocational / Employment	91	77	70	59
7k Living Skills	57	62	53	43
7l. Transportation	123	124	121	106
7m. Personal Growth/Community	109	120	120	88
Other Resources	24	25	22	20
<b>Total CSN 2 Unmet Needs</b>	<b>1,319</b>	<b>1,296</b>	<b>1,261</b>	<b>1,017</b>

Report Run: Jul 15, 2013



## Report of Unmet Resource Needs

### CSN 2

(Hancock, Washington, Penobscot, Piscataquis)

### Fiscal Year 2013 Quarter 3

(Jan, Feb, March 2013)

	2012 Q4	2013 Q1	2013 Q2	2013 Q3
<b>Distinct Clients with a RDS</b>	1,790	1,758	1,679	1,617
<b>7a. Mental Health Services</b>				
7a-i Assertive Community Treatment (ACT)	2	2	2	1
7a-iii Dialectical Behavioral Therapy	2	2	1	1
7a-iv Family Psycho-Educational Treatment	3	2	4	3
7a-v Group Counseling	7	8	9	8
7a-vi Individual Counseling	81	88	84	66
7a-vii Inpatient Psychiatric Facility	0	0	0	0
7a-viii Intensive Case Management	2	1	1	1
7a-x Psychiatric Medication Management	80	74	71	57
<b>Total Unmet Resource Needs</b>	177	177	172	137
<b>Distinct Clients with Unmet Resource Needs</b>	135	135	131	109
<b>7b. Mental Health Crisis Planning</b>				
7b-i Development of Mental Health Crisis Plan	27	25	22	15
7b-ii Mental Health Advance Directives	4	2	2	1
<b>Total Unmet Resource Needs</b>	31	27	24	16
<b>Distinct Clients with Unmet Resource Needs</b>	29	27	23	16
<b>7c Peer, Recovery, and Support</b>				
7c-i Peer Recovery Center	9	6	6	5
7c-ii Recovery Workbook Group	0	0	1	0
7c-iii Social Club	18	21	14	14
7c-iv Peer-Run Trauma Recovery Group	9	8	10	9
7c-v Wellness Recovery and Action Planning	7	8	7	4
7c-vi Family Support	10	14	14	12
<b>Total Unmet Resource Needs</b>	53	57	52	44
<b>Distinct Clients with Unmet Resource Needs</b>	41	43	37	32
<b>7d Substance Abuse Services</b>				
7d-i Outpatient Substance Abuse Services	25	25	19	13
7d-ii Residential Treatment Substance Abuse Services	3	2	3	4
<b>Total Unmet Resource Needs</b>	28	27	22	17
<b>Distinct Clients with Unmet Resource Needs</b>	27	26	20	15
<b>7e. Housing</b>				

Report Run: Jul 15, 2013



## Report of Unmet Resource Needs

### CSN 2

(Hancock, Washington, Penobscot, Piscataquis)

### Fiscal Year 2013 Quarter 3

(Jan, Feb, March 2013)

	2012 Q4	2013 Q1	2013 Q2	2013 Q3
<b>Distinct Clients with a RDS</b>	1,790	1,758	1,679	1,617
7e-i Supported Apartment	16	21	22	11
7e-ii Community Residential Facility	8	6	4	6
7e-iii Residential Treatment Facility (group home)	1	1	1	0
7e-iv Assisted Living Facility	6	6	9	9
7e-v Nursing Home	1	1	0	0
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	164	159	157	139
<b>Total Unmet Resource Needs</b>	<b>196</b>	<b>194</b>	<b>193</b>	<b>165</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>184</b>	<b>178</b>	<b>180</b>	<b>155</b>
<b>7f. Health Care</b>				
7f-i Dental Services	79	77	90	58
7f-ii Eye Care Services	53	53	44	32
7f-iii Hearing Services	8	5	4	7
7f-iv Physical Therapy	5	7	7	7
7f-v Physician/Medical Services	39	37	42	31
<b>Total Unmet Resource Needs</b>	<b>184</b>	<b>179</b>	<b>187</b>	<b>135</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>136</b>	<b>123</b>	<b>134</b>	<b>108</b>
<b>7g. Legal</b>				
7g-i Advocate	29	32	31	31
7g-ii Guardian (private)	38	39	44	33
7g-iii Guardian (public)	4	4	5	4
<b>Total Unmet Resource Needs</b>	<b>71</b>	<b>75</b>	<b>80</b>	<b>68</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>62</b>	<b>64</b>	<b>70</b>	<b>62</b>
<b>7h. Financial Security</b>				
7h-i Assistance with Managing Money	60	54	47	35
7h-ii Assistance with Securing Public Benefits	40	32	35	31
7h-iii Representative Payee	5	3	1	1
<b>Total Unmet Resource Needs</b>	<b>105</b>	<b>89</b>	<b>83</b>	<b>67</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>90</b>	<b>84</b>	<b>76</b>	<b>61</b>
<b>7i. Education</b>				

Report Run: Jul 15, 2013



## Report of Unmet Resource Needs

### CSN 2

(Hancock, Washington, Penobscot, Piscataquis)

### Fiscal Year 2013 Quarter 3

(Jan, Feb, March 2013)

	2012 Q4	2013 Q1	2013 Q2	2013 Q3
<b>Distinct Clients with a RDS</b>	1,790	1,758	1,679	1,617
7i-i Adult Education (other than GED)	9	9	8	10
7i-ii GED	13	10	7	5
7i-iii Literacy Assistance	3	4	5	5
7i-iv Post High School Education	36	33	30	24
7i-v Tuition Reimbursement	9	7	12	8
<b>Total Unmet Resource Needs</b>	<b>70</b>	<b>63</b>	<b>62</b>	<b>52</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>61</b>	<b>59</b>	<b>54</b>	<b>48</b>
<b>7j. Vocational / Employment</b>				
7j-i Benefits Counseling Related to Employment	10	10	8	7
7j-ii Club House and/or Peer Vocational Support	2	3	2	1
7j-iii Competitive Employment (no supports)	20	17	17	17
7j-iv Supported Employment	10	7	7	7
7j-v Vocational Rehabilitation	49	40	36	27
<b>Total Unmet Resource Needs</b>	<b>91</b>	<b>77</b>	<b>70</b>	<b>59</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>72</b>	<b>67</b>	<b>60</b>	<b>50</b>
<b>7k. Living Skills</b>				
7k-i Daily Living Support Services	44	42	35	33
7k-ii Day Support Services	2	5	2	2
7k-iii Occupational Therapy	1	2	2	1
7k-iv Skills Development Services	10	13	14	7
<b>Total Unmet Resource Needs</b>	<b>57</b>	<b>62</b>	<b>53</b>	<b>43</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>51</b>	<b>52</b>	<b>45</b>	<b>36</b>
<b>7l. Transportation</b>				
7l-i Transportation to ISP-Identified Services	58	66	59	49
7l-ii Transportation to Other ISP Activities	24	21	22	21
7l-iii After Hours Transportation	41	37	40	36
<b>Total Unmet Resource Needs</b>	<b>123</b>	<b>124</b>	<b>121</b>	<b>106</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>97</b>	<b>97</b>	<b>92</b>	<b>81</b>
<b>7m. Personal Growth/Community</b>				
7m-i Avocational Activities	4	7	7	7
<b>7m. Personal Growth/Community</b>				

Report Run: Jul 15, 2013



Report of Unmet Resource Needs

CSN 2

Rockport, Washington, Penobscot, Piscataquis)

Fiscal Year 2013 Quarter 3

(Jan, Feb, March 2013)

	2012 Q4	2013 Q1	2013 Q2	2013 Q3
<b>Distinct Clients with a RDS</b>	1,790	1,758	1,679	1,617
7m-ii Recreation Activities	35	38	40	30
7m-iii Social Activities	64	68	66	47
7m-iv Spiritual Activities	6	7	7	4
<b>Total Unmet Resource Needs</b>	109	120	120	88
<b>Distinct Clients with Unmet Resource Needs</b>	78	84	80	59
<b>Other Resources</b>				
Other Resources	24	25	22	20
<b>Total Unmet Resource Needs</b>	24	25	22	20
<b>Distinct Clients with Unmet Resource Needs</b>	24	25	22	20
<b>CSN 2 Totals</b>				
<b>Total Unmet Resource Needs</b>	1,319	1,296	1,261	1,017
<b>Distinct Clients With any Unmet Resource Need</b>	488	477	455	402
<b>Distinct Clients with a RDS</b>	1,790	1,758	1,679	1,617

Report Run: Jul 15, 2013

Statewide Report of Unmet Resource Needs for Fiscal Year 2013 Q3

CSN 3 - Kennebec and Somerset

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2012 Q4			2013 Q1			2013 Q2			2013 Q3		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
324	1,968	16.5%	323	1,957	16.5%	358	1,968	18.2%	333	1,868	17.8%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

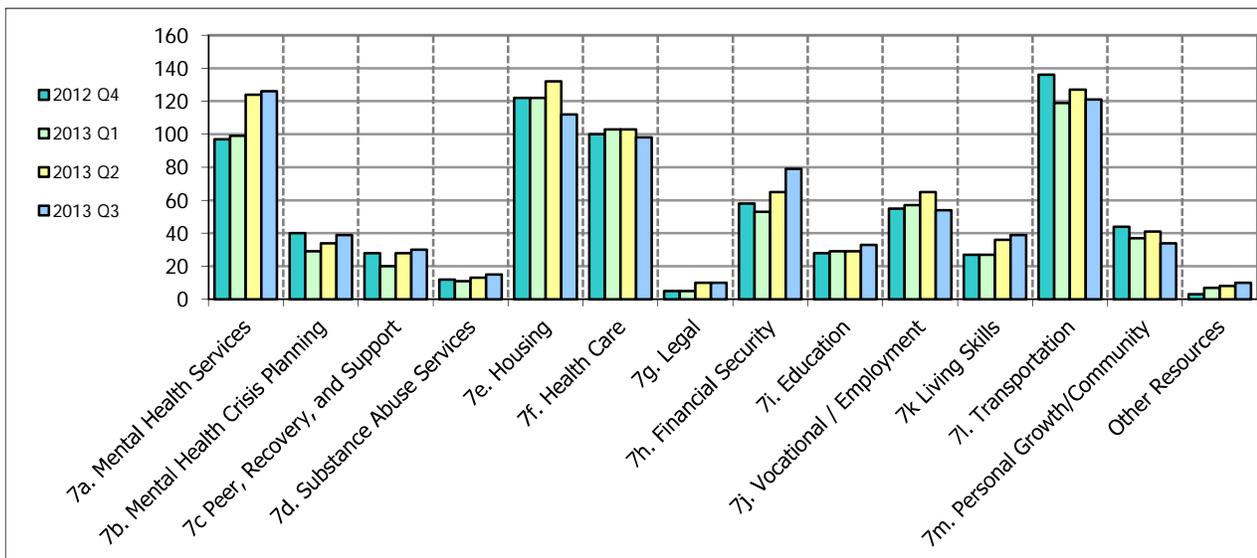


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2012 Q4	2013 Q1	2013 Q2	2013 Q3
7a. Mental Health Services	97	99	124	126
7b. Mental Health Crisis Planning	40	29	34	39
7c Peer, Recovery, and Support	28	20	28	30
7d. Substance Abuse Services	12	11	13	15
7e. Housing	122	122	132	112
7f. Health Care	100	103	103	98
7g. Legal	5	5	10	10
7h. Financial Security	58	53	65	79
7i. Education	28	29	29	33
7j. Vocational / Employment	55	57	65	54
7k Living Skills	27	27	36	39
7l. Transportation	136	119	127	121
7m. Personal Growth/Community	44	37	41	34
Other Resources	3	7	8	10
<b>Total CSN 3 Unmet Needs</b>	<b>755</b>	<b>718</b>	<b>815</b>	<b>800</b>

Report Run: Jul 15, 2013



## Report of Unmet Resource Needs

**CSN 3**  
(Kennebec, Somerset)

**Fiscal Year 2013 Quarter 3**  
(Jan, Feb, March 2013)

	2012 Q4	2013 Q1	2013 Q2	2013 Q3
<b>Distinct Clients with a RDS</b>	1,968	1,957	1,968	1,868
<b>7a. Mental Health Services</b>				
7a-i Assertive Community Treatment (ACT)	4	3	5	4
7a-iii Dialectical Behavioral Therapy	0	0	0	0
7a-iv Family Psycho-Educational Treatment	2	2	1	1
7a-v Group Counseling	2	2	2	3
7a-vi Individual Counseling	39	39	51	51
7a-vii Inpatient Psychiatric Facility	0	1	1	1
7a-viii Intensive Case Management	1	1	0	2
7a-x Psychiatric Medication Management	49	51	64	64
<b>Total Unmet Resource Needs</b>	97	99	124	126
<b>Distinct Clients with Unmet Resource Needs</b>	77	74	95	99
<b>7b. Mental Health Crisis Planning</b>				
7b-i Development of Mental Health Crisis Plan	27	22	24	26
7b-ii Mental Health Advance Directives	13	7	10	13
<b>Total Unmet Resource Needs</b>	40	29	34	39
<b>Distinct Clients with Unmet Resource Needs</b>	32	25	27	31
<b>7c Peer, Recovery, and Support</b>				
7c-i Peer Recovery Center	2	1	3	4
7c-ii Recovery Workbook Group	0	0	1	1
7c-iii Social Club	10	6	11	9
7c-iv Peer-Run Trauma Recovery Group	4	3	0	1
7c-v Wellness Recovery and Action Planning	0	0	1	1
7c-vi Family Support	12	10	12	14
<b>Total Unmet Resource Needs</b>	28	20	28	30
<b>Distinct Clients with Unmet Resource Needs</b>	27	19	26	27
<b>7d Substance Abuse Services</b>				
7d-i Outpatient Substance Abuse Services	8	7	9	9
7d-ii Residential Treatment Substance Abuse Services	4	4	4	6
<b>Total Unmet Resource Needs</b>	12	11	13	15
<b>Distinct Clients with Unmet Resource Needs</b>	12	11	13	14

### 7e. Housing

Report Run: Jul 15, 2013



## Report of Unmet Resource Needs

**CSN 3**  
(Kennebec, Somerset)

**Fiscal Year 2013 Quarter 3**  
(Jan, Feb, March 2013)

	2012 Q4	2013 Q1	2013 Q2	2013 Q3
<b>Distinct Clients with a RDS</b>	1,968	1,957	1,968	1,868
7e-i Supported Apartment	5	8	10	8
7e-ii Community Residential Facility	6	5	4	4
7e-iii Residential Treatment Facility (group home)	0	1	2	3
7e-iv Assisted Living Facility	4	3	2	2
7e-v Nursing Home	0	0	0	0
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	107	105	114	95
<b>Total Unmet Resource Needs</b>	<b>122</b>	<b>122</b>	<b>132</b>	<b>112</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>118</b>	<b>114</b>	<b>124</b>	<b>104</b>
<b>7f. Health Care</b>				
7f-i Dental Services	50	53	52	53
7f-ii Eye Care Services	12	14	18	17
7f-iii Hearing Services	10	10	7	8
7f-iv Physical Therapy	2	1	1	1
7f-v Physician/Medical Services	26	25	25	19
<b>Total Unmet Resource Needs</b>	<b>100</b>	<b>103</b>	<b>103</b>	<b>98</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>83</b>	<b>87</b>	<b>86</b>	<b>82</b>
<b>7g. Legal</b>				
7g-i Advocate	3	2	5	5
7g-ii Guardian (private)	0	1	2	1
7g-iii Guardian (public)	2	2	3	4
<b>Total Unmet Resource Needs</b>	<b>5</b>	<b>5</b>	<b>10</b>	<b>10</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>5</b>	<b>5</b>	<b>8</b>	<b>8</b>
<b>7h. Financial Security</b>				
7h-i Assistance with Managing Money	32	32	37	33
7h-ii Assistance with Securing Public Benefits	22	18	25	39
7h-iii Representative Payee	4	3	3	7
<b>Total Unmet Resource Needs</b>	<b>58</b>	<b>53</b>	<b>65</b>	<b>79</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>50</b>	<b>47</b>	<b>60</b>	<b>67</b>
<b>7i. Education</b>				

Report Run: Jul 15, 2013



## Report of Unmet Resource Needs

CSN 3  
(Kennebec, Somerset)

Fiscal Year 2013 Quarter 3  
(Jan, Feb, March 2013)

	2012 Q4	2013 Q1	2013 Q2	2013 Q3
<b>Distinct Clients with a RDS</b>	1,968	1,957	1,968	1,868
7i-i Adult Education (other than GED)	4	4	3	4
7i-ii GED	11	10	12	15
7i-iii Literacy Assistance	6	6	5	4
7i-iv Post High School Education	5	7	7	8
7i-v Tuition Reimbursement	2	2	2	2
<b>Total Unmet Resource Needs</b>	<b>28</b>	<b>29</b>	<b>29</b>	<b>33</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>26</b>	<b>27</b>	<b>26</b>	<b>31</b>
<b>7j. Vocational / Employment</b>				
7j-i Benefits Counseling Related to Employment	3	4	7	4
7j-ii Club House and/or Peer Vocational Support	9	9	7	6
7j-iii Competitive Employment (no supports)	7	6	4	3
7j-iv Supported Employment	2	1	4	2
7j-v Vocational Rehabilitation	34	37	43	39
<b>Total Unmet Resource Needs</b>	<b>55</b>	<b>57</b>	<b>65</b>	<b>54</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>46</b>	<b>49</b>	<b>55</b>	<b>49</b>
<b>7k. Living Skills</b>				
7k-i Daily Living Support Services	19	22	29	37
7k-ii Day Support Services	0	0	1	0
7k-iii Occupational Therapy	0	0	0	0
7k-iv Skills Development Services	8	5	6	2
<b>Total Unmet Resource Needs</b>	<b>27</b>	<b>27</b>	<b>36</b>	<b>39</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>27</b>	<b>27</b>	<b>36</b>	<b>39</b>
<b>7l. Transportation</b>				
7l-i Transportation to ISP-Identified Services	76	69	85	76
7l-ii Transportation to Other ISP Activities	35	31	27	26
7l-iii After Hours Transportation	25	19	15	19
<b>Total Unmet Resource Needs</b>	<b>136</b>	<b>119</b>	<b>127</b>	<b>121</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>97</b>	<b>85</b>	<b>98</b>	<b>92</b>
<b>7m. Personal Growth/Community</b>				
7m-i Avocational Activities	1	0	1	1
<b>7m. Personal Growth/Community</b>				

Report Run: Jul 15, 2013



## Report of Unmet Resource Needs

**CSN 3**  
(Kennebec, Somerset)

**Fiscal Year 2013 Quarter 3**  
(Jan, Feb, March 2013)

	2012 Q4	2013 Q1	2013 Q2	2013 Q3
<b>Distinct Clients with a RDS</b>	1,968	1,957	1,968	1,868
7m-ii Recreation Activities	11	9	7	6
7m-iii Social Activities	29	25	31	26
7m-iv Spiritual Activities	3	3	2	1
<b>Total Unmet Resource Needs</b>	44	37	41	34
<b>Distinct Clients with Unmet Resource Needs</b>	35	29	35	29
<b>Other Resources</b>				
Other Resources	3	7	8	10
<b>Total Unmet Resource Needs</b>	3	7	8	10
<b>Distinct Clients with Unmet Resource Needs</b>	3	7	8	10
<b>CSN 3 Totals</b>				
<b>Total Unmet Resource Needs</b>	755	718	815	800
<b>Distinct Clients With any Unmet Resource Need</b>	324	323	358	333
<b>Distinct Clients with a RDS</b>	1,968	1,957	1,968	1,868

Report Run: Jul 15, 2013

Statewide Report of Unmet Resource Needs for Fiscal Year 2013 Q3

CSN 4 - Knox, Lincoln, Sagadahoc, Waldo

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2012 Q4			2013 Q1			2013 Q2			2013 Q3		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
218	776	28.1%	228	811	28.1%	237	808	29.3%	220	761	28.9%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

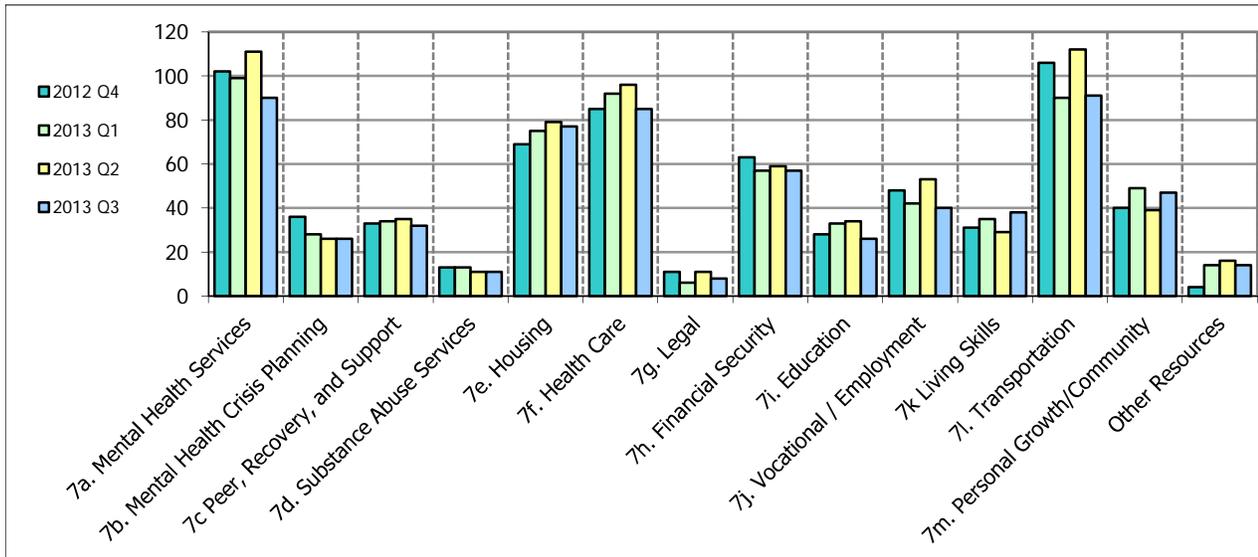


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2012 Q4	2013 Q1	2013 Q2	2013 Q3
7a. Mental Health Services	102	99	111	90
7b. Mental Health Crisis Planning	36	28	26	26
7c Peer, Recovery, and Support	33	34	35	32
7d. Substance Abuse Services	13	13	11	11
7e. Housing	69	75	79	77
7f. Health Care	85	92	96	85
7g. Legal	11	6	11	8
7h. Financial Security	63	57	59	57
7i. Education	28	33	34	26
7j. Vocational / Employment	48	42	53	40
7k Living Skills	31	35	29	38
7l. Transportation	106	90	112	91
7m. Personal Growth/Community	40	49	39	47
Other Resources	4	14	16	14
<b>Total CSN 4 Unmet Needs</b>	<b>669</b>	<b>667</b>	<b>711</b>	<b>642</b>

Report Run: Jul 15, 2013



## Report of Unmet Resource Needs

### CSN 4

(Knox, Lincoln, Sagadahoc, Waldo)

### Fiscal Year 2013 Quarter 3

(Jan, Feb, March 2013)

	2012 Q4	2013 Q1	2013 Q2	2013 Q3
<b>Distinct Clients with a RDS</b>	776	811	808	761
<b>7a. Mental Health Services</b>				
7a-i Assertive Community Treatment (ACT)	2	4	5	3
7a-iii Dialectical Behavioral Therapy	2	1	1	1
7a-iv Family Psycho-Educational Treatment	1	0	0	0
7a-v Group Counseling	3	4	3	1
7a-vi Individual Counseling	41	43	51	44
7a-vii Inpatient Psychiatric Facility	0	0	0	0
7a-viii Intensive Case Management	0	1	0	1
7a-x Psychiatric Medication Management	53	46	51	40
<b>Total Unmet Resource Needs</b>	102	99	111	90
<b>Distinct Clients with Unmet Resource Needs</b>	77	76	81	68
<b>7b. Mental Health Crisis Planning</b>				
7b-i Development of Mental Health Crisis Plan	31	23	22	21
7b-ii Mental Health Advance Directives	5	5	4	5
<b>Total Unmet Resource Needs</b>	36	28	26	26
<b>Distinct Clients with Unmet Resource Needs</b>	33	25	24	24
<b>7c Peer, Recovery, and Support</b>				
7c-i Peer Recovery Center	7	10	6	3
7c-ii Recovery Workbook Group	0	0	0	0
7c-iii Social Club	7	8	8	10
7c-iv Peer-Run Trauma Recovery Group	4	5	4	5
7c-v Wellness Recovery and Action Planning	0	0	0	0
7c-vi Family Support	15	11	17	14
<b>Total Unmet Resource Needs</b>	33	34	35	32
<b>Distinct Clients with Unmet Resource Needs</b>	30	31	32	27
<b>7d Substance Abuse Services</b>				
7d-i Outpatient Substance Abuse Services	11	11	9	8
7d-ii Residential Treatment Substance Abuse Services	2	2	2	3
<b>Total Unmet Resource Needs</b>	13	13	11	11
<b>Distinct Clients with Unmet Resource Needs</b>	12	12	10	9

### 7e. Housing

Report Run: Jul 15, 2013



## Report of Unmet Resource Needs

### CSN 4

(Knox, Lincoln, Sagadahoc, Waldo)

### Fiscal Year 2013 Quarter 3

(Jan, Feb, March 2013)

	2012 Q4	2013 Q1	2013 Q2	2013 Q3
<b>Distinct Clients with a RDS</b>	776	811	808	761
7e-i Supported Apartment	11	13	8	11
7e-ii Community Residential Facility	1	1	1	1
7e-iii Residential Treatment Facility (group home)	4	4	4	3
7e-iv Assisted Living Facility	4	4	5	5
7e-v Nursing Home	0	0	0	2
7e-vi Residential Crisis Unit	0	0	0	1
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	49	53	61	54
<b>Total Unmet Resource Needs</b>	<b>69</b>	<b>75</b>	<b>79</b>	<b>77</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>64</b>	<b>70</b>	<b>76</b>	<b>68</b>
<b>7f. Health Care</b>				
7f-i Dental Services	49	56	52	49
7f-ii Eye Care Services	15	14	15	21
7f-iii Hearing Services	3	4	6	3
7f-iv Physical Therapy	3	4	4	1
7f-v Physician/Medical Services	15	14	19	11
<b>Total Unmet Resource Needs</b>	<b>85</b>	<b>92</b>	<b>96</b>	<b>85</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>69</b>	<b>75</b>	<b>75</b>	<b>66</b>
<b>7g. Legal</b>				
7g-i Advocate	9	4	8	5
7g-ii Guardian (private)	2	2	3	3
7g-iii Guardian (public)	0	0	0	0
<b>Total Unmet Resource Needs</b>	<b>11</b>	<b>6</b>	<b>11</b>	<b>8</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>11</b>	<b>6</b>	<b>11</b>	<b>8</b>
<b>7h. Financial Security</b>				
7h-i Assistance with Managing Money	41	35	37	38
7h-ii Assistance with Securing Public Benefits	19	16	15	13
7h-iii Representative Payee	3	6	7	6
<b>Total Unmet Resource Needs</b>	<b>63</b>	<b>57</b>	<b>59</b>	<b>57</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>53</b>	<b>50</b>	<b>52</b>	<b>50</b>
<b>7i. Education</b>				

Report Run: Jul 15, 2013



## Report of Unmet Resource Needs

### CSN 4

(Knox, Lincoln, Sagadahoc, Waldo)

### Fiscal Year 2013 Quarter 3

(Jan, Feb, March 2013)

	2012 Q4	2013 Q1	2013 Q2	2013 Q3
<b>Distinct Clients with a RDS</b>	776	811	808	761
7i-i Adult Education (other than GED)	4	3	7	5
7i-ii GED	6	10	10	8
7i-iii Literacy Assistance	0	0	0	0
7i-iv Post High School Education	14	15	11	10
7i-v Tuition Reimbursement	4	5	6	3
<b>Total Unmet Resource Needs</b>	<b>28</b>	<b>33</b>	<b>34</b>	<b>26</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>27</b>	<b>32</b>	<b>32</b>	<b>24</b>
<b>7j. Vocational / Employment</b>				
7j-i Benefits Counseling Related to Employment	4	4	6	4
7j-ii Club House and/or Peer Vocational Support	1	0	1	0
7j-iii Competitive Employment (no supports)	14	8	9	10
7j-iv Supported Employment	2	3	3	4
7j-v Vocational Rehabilitation	27	27	34	22
<b>Total Unmet Resource Needs</b>	<b>48</b>	<b>42</b>	<b>53</b>	<b>40</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>45</b>	<b>40</b>	<b>49</b>	<b>37</b>
<b>7k. Living Skills</b>				
7k-i Daily Living Support Services	27	28	23	31
7k-ii Day Support Services	0	2	3	2
7k-iii Occupational Therapy	0	0	0	1
7k-iv Skills Development Services	4	5	3	4
<b>Total Unmet Resource Needs</b>	<b>31</b>	<b>35</b>	<b>29</b>	<b>38</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>31</b>	<b>33</b>	<b>29</b>	<b>36</b>
<b>7l. Transportation</b>				
7l-i Transportation to ISP-Identified Services	52	49	59	46
7l-ii Transportation to Other ISP Activities	40	32	40	32
7l-iii After Hours Transportation	14	9	13	13
<b>Total Unmet Resource Needs</b>	<b>106</b>	<b>90</b>	<b>112</b>	<b>91</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>58</b>	<b>56</b>	<b>66</b>	<b>53</b>
<b>7m. Personal Growth/Community</b>				
7m-i Avocational Activities	3	2	1	2
<b>7m. Personal Growth/Community</b>				

Report Run: Jul 15, 2013



## Report of Unmet Resource Needs

### CSN 4

(Knox, Lincoln, Sagadahoc, Waldo)

### Fiscal Year 2013 Quarter 3

(Jan, Feb, March 2013)

	2012 Q4	2013 Q1	2013 Q2	2013 Q3
<b>Distinct Clients with a RDS</b>	776	811	808	761
7m-ii Recreation Activities	10	12	8	8
7m-iii Social Activities	22	28	25	32
7m-iv Spiritual Activities	5	7	5	5
<b>Total Unmet Resource Needs</b>	40	49	39	47
<b>Distinct Clients with Unmet Resource Needs</b>	30	36	31	37
<b>Other Resources</b>				
Other Resources	4	14	16	14
<b>Total Unmet Resource Needs</b>	4	14	16	14
<b>Distinct Clients with Unmet Resource Needs</b>	4	14	16	14
<b>CSN 4 Totals</b>				
<b>Total Unmet Resource Needs</b>	669	667	711	642
<b>Distinct Clients With any Unmet Resource Need</b>	218	228	237	220
<b>Distinct Clients with a RDS</b>	776	811	808	761

Report Run: Jul 15, 2013

Statewide Report of Unmet Resource Needs for Fiscal Year 2013 Q3

CSN 5 - Androscoggin, Franklin, Oxford (Includes: Bridgton, Harrison, Naples, Casco)

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2012 Q4			2013 Q1			2013 Q2			2013 Q3		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
601	1,818	33.1%	654	1,874	34.9%	616	1,898	32.5%	570	1,748	32.6%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

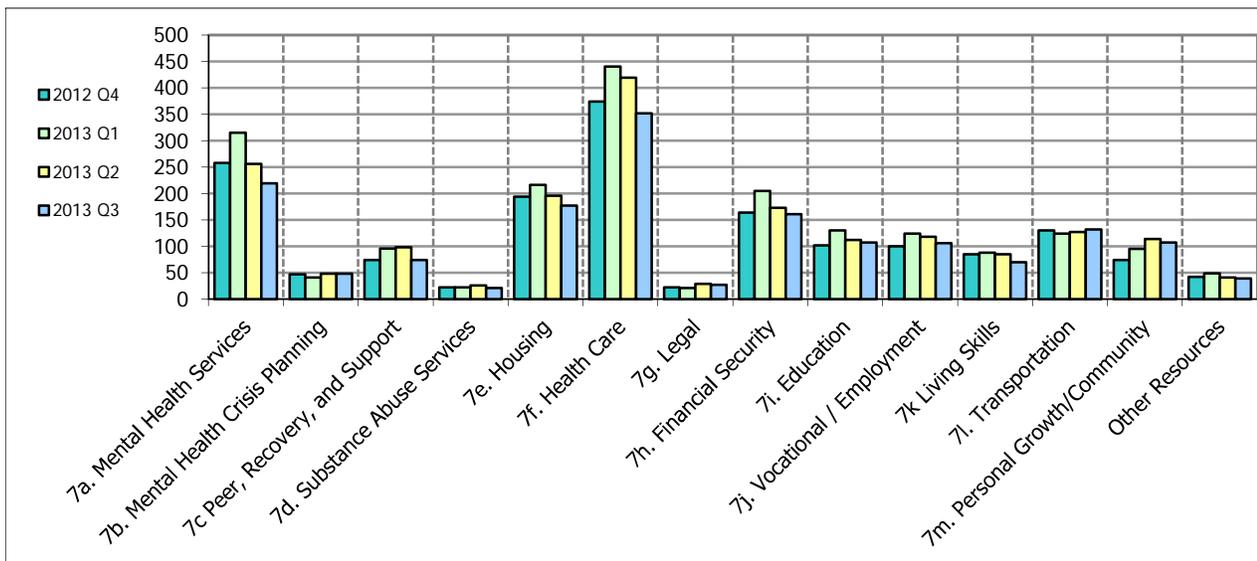


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2012 Q4	2013 Q1	2013 Q2	2013 Q3
7a. Mental Health Services	258	315	256	219
7b. Mental Health Crisis Planning	47	41	48	48
7c. Peer, Recovery, and Support	74	96	98	74
7d. Substance Abuse Services	22	22	26	21
7e. Housing	194	216	196	177
7f. Health Care	374	440	419	352
7g. Legal	22	21	29	27
7h. Financial Security	164	205	173	161
7i. Education	102	130	112	107
7j. Vocational / Employment	100	124	118	106
7k. Living Skills	85	88	85	70
7l. Transportation	130	124	127	132
7m. Personal Growth/Community	74	95	114	107
Other Resources	42	49	41	39
<b>Total CSN 5 Unmet Needs</b>	<b>1,688</b>	<b>1,966</b>	<b>1,842</b>	<b>1,640</b>

Report Run: Jul 15, 2013



## Report of Unmet Resource Needs

### CSN 5

(Androscoquin, Franklin, Oxford)  
(Includes: Bridgton, Harrison, Naples, Casco)

### Fiscal Year 2013 Quarter 3

(Jan, Feb, March 2013)

	2012 Q4	2013 Q1	2013 Q2	2013 Q3
<b>Distinct Clients with a RDS</b>	1,818	1,874	1,898	1,748
<b>7a. Mental Health Services</b>				
7a-i Assertive Community Treatment (ACT)	7	11	3	5
7a-iii Dialectical Behavioral Therapy	10	18	11	9
7a-iv Family Psycho-Educational Treatment	2	2	1	2
7a-v Group Counseling	11	9	2	8
7a-vi Individual Counseling	88	121	108	86
7a-vii Inpatient Psychiatric Facility	0	2	0	2
7a-viii Intensive Case Management	1	3	0	0
7a-x Psychiatric Medication Management	139	149	131	107
<b>Total Unmet Resource Needs</b>	<b>258</b>	<b>315</b>	<b>256</b>	<b>219</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>220</b>	<b>253</b>	<b>208</b>	<b>180</b>
<b>7b. Mental Health Crisis Planning</b>				
7b-i Development of Mental Health Crisis Plan	22	20	26	22
7b-ii Mental Health Advance Directives	25	21	22	26
<b>Total Unmet Resource Needs</b>	<b>47</b>	<b>41</b>	<b>48</b>	<b>48</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>43</b>	<b>37</b>	<b>43</b>	<b>45</b>
<b>7c Peer, Recovery, and Support</b>				
7c-i Peer Recovery Center	5	12	10	10
7c-ii Recovery Workbook Group	1	0	0	1
7c-iii Social Club	17	23	27	16
7c-iv Peer-Run Trauma Recovery Group	15	14	8	4
7c-v Wellness Recovery and Action Planning	2	1	2	3
7c-vi Family Support	34	46	51	40
<b>Total Unmet Resource Needs</b>	<b>74</b>	<b>96</b>	<b>98</b>	<b>74</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>64</b>	<b>83</b>	<b>88</b>	<b>64</b>
<b>7d Substance Abuse Services</b>				
7d-i Outpatient Substance Abuse Services	19	19	25	19
7d-ii Residential Treatment Substance Abuse Services	3	3	1	2
<b>Total Unmet Resource Needs</b>	<b>22</b>	<b>22</b>	<b>26</b>	<b>21</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>21</b>	<b>21</b>	<b>26</b>	<b>21</b>

### 7e. Housing

Report Run: Jul 15, 2013



## Report of Unmet Resource Needs

### CSN 5

(Androscoggin, Franklin, Oxford)  
(Includes: Bridgton, Harrison, Naples, Casco)

### Fiscal Year 2013 Quarter 3

(Jan, Feb, March 2013)

	2012 Q4	2013 Q1	2013 Q2	2013 Q3
<b>Distinct Clients with a RDS</b>	1,818	1,874	1,898	1,748
7e-i Supported Apartment	13	12	12	12
7e-ii Community Residential Facility	7	7	5	4
7e-iii Residential Treatment Facility (group home)	2	2	1	1
7e-iv Assisted Living Facility	7	6	7	4
7e-v Nursing Home	0	0	0	0
7e-vi Residential Crisis Unit	1	1	1	1
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	164	188	170	155
<b>Total Unmet Resource Needs</b>	<b>194</b>	<b>216</b>	<b>196</b>	<b>177</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>187</b>	<b>208</b>	<b>186</b>	<b>167</b>
<b>7f. Health Care</b>				
7f-i Dental Services	201	238	228	189
7f-ii Eye Care Services	92	95	87	73
7f-iii Hearing Services	21	28	24	20
7f-iv Physical Therapy	7	10	12	14
7f-v Physician/Medical Services	53	69	68	56
<b>Total Unmet Resource Needs</b>	<b>374</b>	<b>440</b>	<b>419</b>	<b>352</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>252</b>	<b>294</b>	<b>289</b>	<b>254</b>
<b>7g. Legal</b>				
7g-i Advocate	18	18	28	23
7g-ii Guardian (private)	2	1	0	0
7g-iii Guardian (public)	2	2	1	4
<b>Total Unmet Resource Needs</b>	<b>22</b>	<b>21</b>	<b>29</b>	<b>27</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>21</b>	<b>20</b>	<b>29</b>	<b>27</b>
<b>7h. Financial Security</b>				
7h-i Assistance with Managing Money	92	118	110	104
7h-ii Assistance with Securing Public Benefits	63	77	53	49
7h-iii Representative Payee	9	10	10	8
<b>Total Unmet Resource Needs</b>	<b>164</b>	<b>205</b>	<b>173</b>	<b>161</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>148</b>	<b>184</b>	<b>160</b>	<b>150</b>
<b>7i. Education</b>				

Report Run: Jul 15, 2013



## Report of Unmet Resource Needs

### CSN 5

(Androscoggin, Franklin, Oxford)  
(Includes: Bridgton, Harrison, Naples, Casco)

### Fiscal Year 2013 Quarter 3

(Jan, Feb, March 2013)

	2012 Q4	2013 Q1	2013 Q2	2013 Q3
<b>Distinct Clients with a RDS</b>	1,818	1,874	1,898	1,748
7i-i Adult Education (other than GED)	20	25	28	26
7i-ii GED	23	27	30	37
7i-iii Literacy Assistance	10	10	11	11
7i-iv Post High School Education	45	57	38	26
7i-v Tuition Reimbursement	4	11	5	7
<b>Total Unmet Resource Needs</b>	<b>102</b>	<b>130</b>	<b>112</b>	<b>107</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>96</b>	<b>116</b>	<b>105</b>	<b>99</b>
<b>7j. Vocational / Employment</b>				
7j-i Benefits Counseling Related to Employment	3	9	6	9
7j-ii Club House and/or Peer Vocational Support	4	11	10	8
7j-iii Competitive Employment (no supports)	9	13	11	8
7j-iv Supported Employment	8	12	11	12
7j-v Vocational Rehabilitation	76	79	80	69
<b>Total Unmet Resource Needs</b>	<b>100</b>	<b>124</b>	<b>118</b>	<b>106</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>95</b>	<b>112</b>	<b>108</b>	<b>95</b>
<b>7k. Living Skills</b>				
7k-i Daily Living Support Services	62	61	62	47
7k-ii Day Support Services	7	10	9	9
7k-iii Occupational Therapy	6	5	8	2
7k-iv Skills Development Services	10	12	6	12
<b>Total Unmet Resource Needs</b>	<b>85</b>	<b>88</b>	<b>85</b>	<b>70</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>78</b>	<b>81</b>	<b>78</b>	<b>67</b>
<b>7l. Transportation</b>				
7l-i Transportation to ISP-Identified Services	50	47	46	48
7l-ii Transportation to Other ISP Activities	38	38	42	45
7l-iii After Hours Transportation	42	39	39	39
<b>Total Unmet Resource Needs</b>	<b>130</b>	<b>124</b>	<b>127</b>	<b>132</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>96</b>	<b>94</b>	<b>87</b>	<b>95</b>
<b>7m. Personal Growth/Community</b>				
7m-i Avocational Activities	4	4	3	3
<b>7m. Personal Growth/Community</b>				

Report Run: Jul 15, 2013



## Report of Unmet Resource Needs

### CSN 5

(Androscoggin, Franklin, Oxford)

(includes: Bridgton, Harrison, Naples, Casco)

Fiscal Year 2013 Quarter 3

(Jan, Feb, March 2013)

	2012 Q4	2013 Q1	2013 Q2	2013 Q3
<b>Distinct Clients with a RDS</b>	1,818	1,874	1,898	1,748
7m-ii Recreation Activities	27	27	28	33
7m-iii Social Activities	31	44	57	53
7m-iv Spiritual Activities	12	20	26	18
<b>Total Unmet Resource Needs</b>	74	95	114	107
<b>Distinct Clients with Unmet Resource Needs</b>	50	68	74	70
<b>Other Resources</b>				
Other Resources	42	49	41	39
<b>Total Unmet Resource Needs</b>	42	49	41	39
<b>Distinct Clients with Unmet Resource Needs</b>	42	49	41	39
<b>CSN 5 Totals</b>				
<b>Total Unmet Resource Needs</b>	1,688	1,966	1,842	1,640
<b>Distinct Clients With any Unmet Resource Need</b>	601	654	616	570
<b>Distinct Clients with a RDS</b>	1,818	1,874	1,898	1,748

Report Run: Jul 15, 2013

Statewide Report of Unmet Resource Needs for Fiscal Year 2013 Q3

CSN 6 - Cumberland

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2012 Q4			2013 Q1			2013 Q2			2013 Q3		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
558	1,892	29.5%	554	1,939	28.6%	587	1,935	30.3%	577	1,902	30.3%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

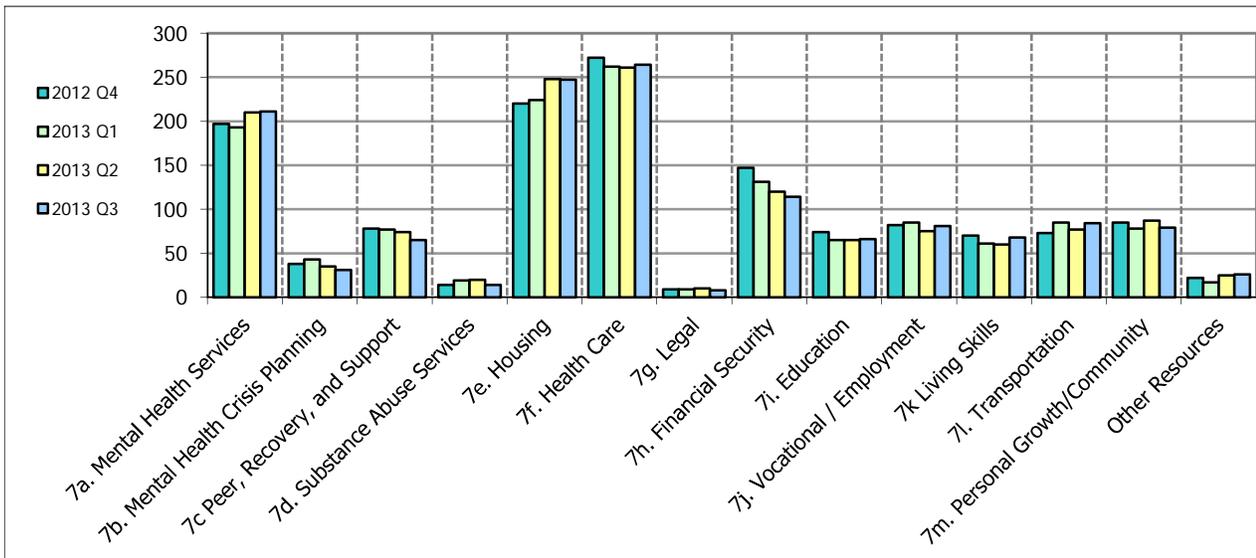


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2012 Q4	2013 Q1	2013 Q2	2013 Q3
7a. Mental Health Services	197	193	210	211
7b. Mental Health Crisis Planning	38	43	35	31
7c Peer, Recovery, and Support	78	77	74	65
7d. Substance Abuse Services	14	19	20	14
7e. Housing	220	224	248	247
7f. Health Care	272	262	261	264
7g. Legal	9	9	10	8
7h. Financial Security	147	131	120	114
7i. Education	74	65	65	66
7j. Vocational / Employment	82	85	75	81
7k Living Skills	70	61	60	68
7l. Transportation	73	85	77	84
7m. Personal Growth/Community	85	78	87	79
Other Resources	22	17	25	26
<b>Total CSN 6 Unmet Needs</b>	<b>1,381</b>	<b>1,349</b>	<b>1,367</b>	<b>1,358</b>

Report Run: Jul 15, 2013



Report of Unmet Resource Needs

CSN 6  
(Cumberland)

Fiscal Year 2013 Quarter 3  
(Jan, Feb, March 2013)

	2012 Q4	2013 Q1	2013 Q2	2013 Q3
<b>Distinct Clients with a RDS</b>	1,892	1,939	1,935	1,902
<b>7a. Mental Health Services</b>				
7a-i Assertive Community Treatment (ACT)	8	12	12	26
7a-iii Dialectical Behavioral Therapy	8	4	9	6
7a-iv Family Psycho-Educational Treatment	4	0	1	2
7a-v Group Counseling	10	9	11	8
7a-vi Individual Counseling	86	78	77	70
7a-vii Inpatient Psychiatric Facility	2	1	0	0
7a-viii Intensive Case Management	7	12	14	18
7a-x Psychiatric Medication Management	72	77	86	81
<b>Total Unmet Resource Needs</b>	197	193	210	211
<b>Distinct Clients with Unmet Resource Needs</b>	144	145	157	154
<b>7b. Mental Health Crisis Planning</b>				
7b-i Development of Mental Health Crisis Plan	33	36	29	28
7b-ii Mental Health Advance Directives	5	7	6	3
<b>Total Unmet Resource Needs</b>	38	43	35	31
<b>Distinct Clients with Unmet Resource Needs</b>	37	39	32	29
<b>7c Peer, Recovery, and Support</b>				
7c-i Peer Recovery Center	18	18	14	12
7c-ii Recovery Workbook Group	1	1	1	1
7c-iii Social Club	32	34	32	26
7c-iv Peer-Run Trauma Recovery Group	3	3	5	5
7c-v Wellness Recovery and Action Planning	5	7	8	8
7c-vi Family Support	19	14	14	13
<b>Total Unmet Resource Needs</b>	78	77	74	65
<b>Distinct Clients with Unmet Resource Needs</b>	65	59	57	47
<b>7d Substance Abuse Services</b>				
7d-i Outpatient Substance Abuse Services	11	15	16	11
7d-ii Residential Treatment Substance Abuse Services	3	4	4	3
<b>Total Unmet Resource Needs</b>	14	19	20	14
<b>Distinct Clients with Unmet Resource Needs</b>	13	17	20	14
<b>7e. Housing</b>				

Report Run: Jul 15, 2013



## Report of Unmet Resource Needs

CSN 6  
(Cumberland)

Fiscal Year 2013 Quarter 3  
(Jan, Feb, March 2013)

	2012 Q4	2013 Q1	2013 Q2	2013 Q3
<b>Distinct Clients with a RDS</b>	1,892	1,939	1,935	1,902
7e-i Supported Apartment	36	42	44	46
7e-ii Community Residential Facility	12	13	13	14
7e-iii Residential Treatment Facility (group home)	7	4	3	3
7e-iv Assisted Living Facility	14	16	17	17
7e-v Nursing Home	4	2	2	1
7e-vi Residential Crisis Unit	1	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	146	147	169	166
<b>Total Unmet Resource Needs</b>	<b>220</b>	<b>224</b>	<b>248</b>	<b>247</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>193</b>	<b>201</b>	<b>221</b>	<b>220</b>
<b>7f. Health Care</b>				
7f-i Dental Services	150	141	142	145
7f-ii Eye Care Services	48	53	53	45
7f-iii Hearing Services	16	10	10	12
7f-iv Physical Therapy	9	7	6	7
7f-v Physician/Medical Services	49	51	50	55
<b>Total Unmet Resource Needs</b>	<b>272</b>	<b>262</b>	<b>261</b>	<b>264</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>207</b>	<b>196</b>	<b>200</b>	<b>203</b>
<b>7g. Legal</b>				
7g-i Advocate	5	6	6	4
7g-ii Guardian (private)	1	1	1	1
7g-iii Guardian (public)	3	2	3	3
<b>Total Unmet Resource Needs</b>	<b>9</b>	<b>9</b>	<b>10</b>	<b>8</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>9</b>	<b>9</b>	<b>10</b>	<b>8</b>
<b>7h. Financial Security</b>				
7h-i Assistance with Managing Money	90	79	69	59
7h-ii Assistance with Securing Public Benefits	45	39	38	41
7h-iii Representative Payee	12	13	13	14
<b>Total Unmet Resource Needs</b>	<b>147</b>	<b>131</b>	<b>120</b>	<b>114</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>132</b>	<b>117</b>	<b>112</b>	<b>103</b>
<b>7i. Education</b>				

Report Run: Jul 15, 2013



## Report of Unmet Resource Needs

CSN 6  
(Cumberland)

Fiscal Year 2013 Quarter 3  
(Jan, Feb, March 2013)

	2012 Q4	2013 Q1	2013 Q2	2013 Q3
<b>Distinct Clients with a RDS</b>	1,892	1,939	1,935	1,902
7i-i Adult Education (other than GED)	26	19	21	19
7i-ii GED	15	14	15	16
7i-iii Literacy Assistance	7	7	7	7
7i-iv Post High School Education	23	22	21	23
7i-v Tuition Reimbursement	3	3	1	1
<b>Total Unmet Resource Needs</b>	<b>74</b>	<b>65</b>	<b>65</b>	<b>66</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>67</b>	<b>59</b>	<b>60</b>	<b>60</b>
<b>7j. Vocational / Employment</b>				
7j-i Benefits Counseling Related to Employment	7	10	8	8
7j-ii Club House and/or Peer Vocational Support	3	2	1	3
7j-iii Competitive Employment (no supports)	13	16	15	15
7j-iv Supported Employment	10	7	4	6
7j-v Vocational Rehabilitation	49	50	47	49
<b>Total Unmet Resource Needs</b>	<b>82</b>	<b>85</b>	<b>75</b>	<b>81</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>72</b>	<b>76</b>	<b>69</b>	<b>75</b>
<b>7k. Living Skills</b>				
7k-i Daily Living Support Services	38	32	35	36
7k-ii Day Support Services	6	6	6	8
7k-iii Occupational Therapy	3	3	3	1
7k-iv Skills Development Services	23	20	16	23
<b>Total Unmet Resource Needs</b>	<b>70</b>	<b>61</b>	<b>60</b>	<b>68</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>65</b>	<b>57</b>	<b>57</b>	<b>62</b>
<b>7l. Transportation</b>				
7l-i Transportation to ISP-Identified Services	43	42	40	47
7l-ii Transportation to Other ISP Activities	15	24	20	22
7l-iii After Hours Transportation	15	19	17	15
<b>Total Unmet Resource Needs</b>	<b>73</b>	<b>85</b>	<b>77</b>	<b>84</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>63</b>	<b>64</b>	<b>63</b>	<b>66</b>
<b>7m. Personal Growth/Community</b>				
7m-i Avocational Activities	6	5	4	4
<b>7m. Personal Growth/Community</b>				

Report Run: Jul 15, 2013



Report of Unmet Resource Needs

CSN 6  
(Cumberland)

Fiscal Year 2013 Quarter 3  
(Jan, Feb, March 2013)

	2012 Q4	2013 Q1	2013 Q2	2013 Q3
<b>Distinct Clients with a RDS</b>	1,892	1,939	1,935	1,902
7m-ii Recreation Activities	20	20	22	23
7m-iii Social Activities	47	42	47	39
7m-iv Spiritual Activities	12	11	14	13
<b>Total Unmet Resource Needs</b>	85	78	87	79
<b>Distinct Clients with Unmet Resource Needs</b>	63	61	68	61
<b>Other Resources</b>				
Other Resources	22	17	25	26
<b>Total Unmet Resource Needs</b>	22	17	25	26
<b>Distinct Clients with Unmet Resource Needs</b>	22	17	25	26
<b>CSN 6 Totals</b>				
<b>Total Unmet Resource Needs</b>	1,381	1,349	1,367	1,358
<b>Distinct Clients With any Unmet Resource Need</b>	558	554	587	577
<b>Distinct Clients with a RDS</b>	1,892	1,939	1,935	1,902

Report Run: Jul 15, 2013

Statewide Report of Unmet Resource Needs for Fiscal Year 2013 Q3

CSN 7 - York

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2012 Q4			2013 Q1			2013 Q2			2013 Q3		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
166	485	34.2%	155	459	33.8%	174	531	32.8%	137	453	30.2%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

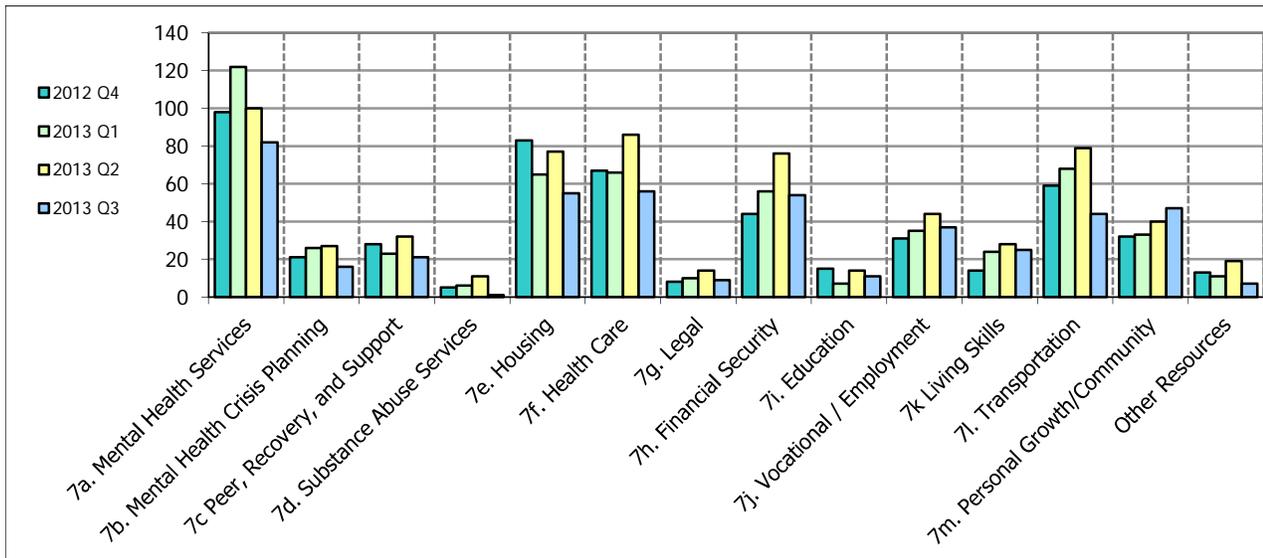


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2012 Q4	2013 Q1	2013 Q2	2013 Q3
7a. Mental Health Services	98	122	100	82
7b. Mental Health Crisis Planning	21	26	27	16
7c Peer, Recovery, and Support	28	23	32	21
7d. Substance Abuse Services	5	6	11	1
7e. Housing	83	65	77	55
7f. Health Care	67	66	86	56
7g. Legal	8	10	14	9
7h. Financial Security	44	56	76	54
7i. Education	15	7	14	11
7j. Vocational / Employment	31	35	44	37
7k Living Skills	14	24	28	25
7l. Transportation	59	68	79	44
7m. Personal Growth/Community	32	33	40	47
Other Resources	13	11	19	7
<b>Total CSN 7 Unmet Needs</b>	<b>518</b>	<b>552</b>	<b>647</b>	<b>465</b>

Report Run: Jul 15, 2013



Report of Unmet Resource Needs

CSN 7  
(York)

Fiscal Year 2013 Quarter 3  
(Jan, Feb, March 2013)

	2012 Q4	2013 Q1	2013 Q2	2013 Q3
<b>Distinct Clients with a RDS</b>	485	459	531	453
<b>7a. Mental Health Services</b>				
7a-i Assertive Community Treatment (ACT)	3	4	6	2
7a-iii Dialectical Behavioral Therapy	6	2	4	4
7a-iv Family Psycho-Educational Treatment	1	2	1	1
7a-v Group Counseling	1	1	4	2
7a-vi Individual Counseling	41	57	41	35
7a-vii Inpatient Psychiatric Facility	0	0	0	0
7a-viii Intensive Case Management	0	1	1	1
7a-x Psychiatric Medication Management	46	55	43	37
<b>Total Unmet Resource Needs</b>	98	122	100	82
<b>Distinct Clients with Unmet Resource Needs</b>	70	86	70	59
<b>7b. Mental Health Crisis Planning</b>				
7b-i Development of Mental Health Crisis Plan	19	24	24	15
7b-ii Mental Health Advance Directives	2	2	3	1
<b>Total Unmet Resource Needs</b>	21	26	27	16
<b>Distinct Clients with Unmet Resource Needs</b>	19	25	25	15
<b>7c Peer, Recovery, and Support</b>				
7c-i Peer Recovery Center	2	2	2	4
7c-ii Recovery Workbook Group	0	0	0	0
7c-iii Social Club	10	10	12	4
7c-iv Peer-Run Trauma Recovery Group	2	1	7	6
7c-v Wellness Recovery and Action Planning	1	0	2	1
7c-vi Family Support	13	10	9	6
<b>Total Unmet Resource Needs</b>	28	23	32	21
<b>Distinct Clients with Unmet Resource Needs</b>	22	19	25	17
<b>7d Substance Abuse Services</b>				
7d-i Outpatient Substance Abuse Services	5	5	9	1
7d-ii Residential Treatment Substance Abuse Services	0	1	2	0
<b>Total Unmet Resource Needs</b>	5	6	11	1
<b>Distinct Clients with Unmet Resource Needs</b>	5	5	10	1
<b>7e. Housing</b>				

Report Run: Jul 15, 2013



Report of Unmet Resource Needs

CSN 7  
(York)

Fiscal Year 2013 Quarter 3  
(Jan, Feb, March 2013)

	2012 Q4	2013 Q1	2013 Q2	2013 Q3
<b>Distinct Clients with a RDS</b>	485	459	531	453
7e-i Supported Apartment	11	10	5	5
7e-ii Community Residential Facility	2	3	3	2
7e-iii Residential Treatment Facility (group home)	0	0	1	1
7e-iv Assisted Living Facility	4	2	3	2
7e-v Nursing Home	0	0	2	0
7e-vi Residential Crisis Unit	0	0	1	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	66	50	62	45
<b>Total Unmet Resource Needs</b>	<b>83</b>	<b>65</b>	<b>77</b>	<b>55</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>74</b>	<b>59</b>	<b>69</b>	<b>51</b>
<b>7f. Health Care</b>				
7f-i Dental Services	38	29	39	27
7f-ii Eye Care Services	13	15	18	12
7f-iii Hearing Services	3	2	2	2
7f-iv Physical Therapy	2	4	7	3
7f-v Physician/Medical Services	11	16	20	12
<b>Total Unmet Resource Needs</b>	<b>67</b>	<b>66</b>	<b>86</b>	<b>56</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>51</b>	<b>47</b>	<b>62</b>	<b>41</b>
<b>7g. Legal</b>				
7g-i Advocate	8	9	12	8
7g-ii Guardian (private)	0	0	0	0
7g-iii Guardian (public)	0	1	2	1
<b>Total Unmet Resource Needs</b>	<b>8</b>	<b>10</b>	<b>14</b>	<b>9</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>8</b>	<b>10</b>	<b>14</b>	<b>9</b>
<b>7h. Financial Security</b>				
7h-i Assistance with Managing Money	28	33	37	34
7h-ii Assistance with Securing Public Benefits	16	20	32	19
7h-iii Representative Payee	0	3	7	1
<b>Total Unmet Resource Needs</b>	<b>44</b>	<b>56</b>	<b>76</b>	<b>54</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>38</b>	<b>45</b>	<b>58</b>	<b>41</b>
<b>7i. Education</b>				

Report Run: Jul 15, 2013



Report of Unmet Resource Needs

CSN 7  
(York)

Fiscal Year 2013 Quarter 3  
(Jan, Feb, March 2013)

	2012 Q4	2013 Q1	2013 Q2	2013 Q3
<b>Distinct Clients with a RDS</b>	485	459	531	453
7i-i Adult Education (other than GED)	5	1	4	3
7i-ii GED	5	3	5	2
7i-iii Literacy Assistance	1	1	4	1
7i-iv Post High School Education	4	2	1	4
7i-v Tuition Reimbursement	0	0	0	1
<b>Total Unmet Resource Needs</b>	15	7	14	11
<b>Distinct Clients with Unmet Resource Needs</b>	14	7	13	11
<b>7j. Vocational / Employment</b>				
7j-i Benefits Counseling Related to Employment	3	5	8	5
7j-ii Club House and/or Peer Vocational Support	0	1	2	0
7j-iii Competitive Employment (no supports)	2	3	8	2
7j-iv Supported Employment	3	4	2	5
7j-v Vocational Rehabilitation	23	22	24	25
<b>Total Unmet Resource Needs</b>	31	35	44	37
<b>Distinct Clients with Unmet Resource Needs</b>	27	28	35	30
<b>7k. Living Skills</b>				
7k-i Daily Living Support Services	9	13	22	16
7k-ii Day Support Services	1	1	1	0
7k-iii Occupational Therapy	0	0	0	2
7k-iv Skills Development Services	4	10	5	7
<b>Total Unmet Resource Needs</b>	14	24	28	25
<b>Distinct Clients with Unmet Resource Needs</b>	14	22	26	24
<b>7l. Transportation</b>				
7l-i Transportation to ISP-Identified Services	25	32	39	24
7l-ii Transportation to Other ISP Activities	19	23	26	12
7l-iii After Hours Transportation	15	13	14	8
<b>Total Unmet Resource Needs</b>	59	68	79	44
<b>Distinct Clients with Unmet Resource Needs</b>	42	42	48	31
<b>7m. Personal Growth/Community</b>				
7m-i Avocational Activities	3	4	3	3
<b>7m. Personal Growth/Community</b>				

Report Run: Jul 15, 2013



Report of Unmet Resource Needs

CSN 7  
(York)

Fiscal Year 2013 Quarter 3  
(Jan, Feb, March 2013)

	2012 Q4	2013 Q1	2013 Q2	2013 Q3
<b>Distinct Clients with a RDS</b>	485	459	531	453
7m-ii Recreation Activities	9	10	13	12
7m-iii Social Activities	19	17	22	28
7m-iv Spiritual Activities	1	2	2	4
<b>Total Unmet Resource Needs</b>	32	33	40	47
<b>Distinct Clients with Unmet Resource Needs</b>	26	24	30	34
<b>Other Resources</b>				
Other Resources	13	11	19	7
<b>Total Unmet Resource Needs</b>	13	11	19	7
<b>Distinct Clients with Unmet Resource Needs</b>	13	11	19	7
<b>CSN 7 Totals</b>				
<b>Total Unmet Resource Needs</b>	518	552	647	465
<b>Distinct Clients With any Unmet Resource Need</b>	166	155	174	137
<b>Distinct Clients with a RDS</b>	485	459	531	453

Report Run: Jul 15, 2013



## Report of Unmet Resource Needs

### CSN Not Assigned

**Fiscal Year 2013 Quarter 3**  
(Jan, Feb, March 2013)

	2012 Q4	2013 Q1	2013 Q2	2013 Q3
<b>Distinct Clients with a RDS</b>	404	396	371	329
<b>7a. Mental Health Services</b>				
7a-i Assertive Community Treatment (ACT)	0	0	0	3
7a-iii Dialectical Behavioral Therapy	2	4	3	2
7a-iv Family Psycho-Educational Treatment	0	0	0	0
7a-v Group Counseling	1	2	1	1
7a-vi Individual Counseling	13	18	11	14
7a-vii Inpatient Psychiatric Facility	0	0	0	1
7a-viii Intensive Case Management	0	1	3	1
7a-x Psychiatric Medication Management	21	18	18	18
<b>Total Unmet Resource Needs</b>	37	43	36	40
<b>Distinct Clients with Unmet Resource Needs</b>	32	37	32	32
<b>7b. Mental Health Crisis Planning</b>				
7b-i Development of Mental Health Crisis Plan	7	2	3	4
7b-ii Mental Health Advance Directives	4	3	4	1
<b>Total Unmet Resource Needs</b>	11	5	7	5
<b>Distinct Clients with Unmet Resource Needs</b>	11	5	6	4
<b>7c Peer, Recovery, and Support</b>				
7c-i Peer Recovery Center	2	1	2	0
7c-ii Recovery Workbook Group	0	0	0	0
7c-iii Social Club	4	1	2	5
7c-iv Peer-Run Trauma Recovery Group	2	2	1	1
7c-v Wellness Recovery and Action Planning	0	0	0	1
7c-vi Family Support	4	2	2	5
<b>Total Unmet Resource Needs</b>	12	6	7	12
<b>Distinct Clients with Unmet Resource Needs</b>	10	6	7	10
<b>7d Substance Abuse Services</b>				
7d-i Outpatient Substance Abuse Services	3	1	4	2
7d-ii Residential Treatment Substance Abuse Services	1	0	0	1
<b>Total Unmet Resource Needs</b>	4	1	4	3
<b>Distinct Clients with Unmet Resource Needs</b>	3	1	4	3
<b>7e. Housing</b>				

Report Run: Jul 15, 2013



## Report of Unmet Resource Needs

### CSN Not Assigned

Fiscal Year 2013 Quarter 3  
(Jan, Feb, March 2013)

	2012 Q4	2013 Q1	2013 Q2	2013 Q3
<b>Distinct Clients with a RDS</b>	404	396	371	329
7e-i Supported Apartment	1	3	2	3
7e-ii Community Residential Facility	3	2	1	2
7e-iii Residential Treatment Facility (group home)	0	1	0	0
7e-iv Assisted Living Facility	2	0	0	1
7e-v Nursing Home	1	1	1	1
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	33	31	34	32
<b>Total Unmet Resource Needs</b>	<b>40</b>	<b>38</b>	<b>38</b>	<b>39</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>40</b>	<b>36</b>	<b>37</b>	<b>38</b>
<b>7f. Health Care</b>				
7f-i Dental Services	25	16	22	25
7f-ii Eye Care Services	10	5	10	5
7f-iii Hearing Services	2	2	2	1
7f-iv Physical Therapy	1	0	1	0
7f-v Physician/Medical Services	8	6	4	8
<b>Total Unmet Resource Needs</b>	<b>46</b>	<b>29</b>	<b>39</b>	<b>39</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>35</b>	<b>25</b>	<b>30</b>	<b>33</b>
<b>7g. Legal</b>				
7g-i Advocate	7	4	2	3
7g-ii Guardian (private)	2	2	1	1
7g-iii Guardian (public)	3	2	1	1
<b>Total Unmet Resource Needs</b>	<b>12</b>	<b>8</b>	<b>4</b>	<b>5</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>12</b>	<b>8</b>	<b>4</b>	<b>5</b>
<b>7h. Financial Security</b>				
7h-i Assistance with Managing Money	20	15	15	10
7h-ii Assistance with Securing Public Benefits	11	8	10	9
7h-iii Representative Payee	0	0	0	1
<b>Total Unmet Resource Needs</b>	<b>31</b>	<b>23</b>	<b>25</b>	<b>20</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>26</b>	<b>21</b>	<b>24</b>	<b>19</b>
<b>7i. Education</b>				

Report Run: Jul 15, 2013



Report of Unmet Resource Needs

CSN Not Assigned

Fiscal Year 2013 Quarter 3

(Jan, Feb, March 2013)

	2012 Q4	2013 Q1	2013 Q2	2013 Q3
<b>Distinct Clients with a RDS</b>	404	396	371	329
7i-i Adult Education (other than GED)	3	1	2	4
7i-ii GED	2	3	2	3
7i-iii Literacy Assistance	0	0	0	0
7i-iv Post High School Education	3	2	1	3
7i-v Tuition Reimbursement	0	0	0	1
<b>Total Unmet Resource Needs</b>	<b>8</b>	<b>6</b>	<b>5</b>	<b>11</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>8</b>	<b>6</b>	<b>5</b>	<b>10</b>
<b>7j. Vocational / Employment</b>				
7j-i Benefits Counseling Related to Employment	2	3	1	1
7j-ii Club House and/or Peer Vocational Support	2	0	1	2
7j-iii Competitive Employment (no supports)	4	2	4	1
7j-iv Supported Employment	3	3	4	3
7j-v Vocational Rehabilitation	12	4	8	6
<b>Total Unmet Resource Needs</b>	<b>23</b>	<b>12</b>	<b>18</b>	<b>13</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>23</b>	<b>12</b>	<b>17</b>	<b>13</b>
<b>7k. Living Skills</b>				
7k-i Daily Living Support Services	6	5	6	6
7k-ii Day Support Services	4	6	3	5
7k-iii Occupational Therapy	1	0	0	0
7k-iv Skills Development Services	3	3	3	4
<b>Total Unmet Resource Needs</b>	<b>14</b>	<b>14</b>	<b>12</b>	<b>15</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>11</b>	<b>11</b>	<b>10</b>	<b>11</b>
<b>7l. Transportation</b>				
7l-i Transportation to ISP-Identified Services	11	13	14	11
7l-ii Transportation to Other ISP Activities	9	7	11	8
7l-iii After Hours Transportation	7	7	8	4
<b>Total Unmet Resource Needs</b>	<b>27</b>	<b>27</b>	<b>33</b>	<b>23</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>17</b>	<b>20</b>	<b>21</b>	<b>16</b>
<b>7m. Personal Growth/Community</b>				
7m-i Avocational Activities	1	1	1	1
<b>7m. Personal Growth/Community</b>				

Report Run: Jul 15, 2013



## Report of Unmet Resource Needs

### CSN Not Assigned

Fiscal Year 2013 Quarter 3  
(Jan, Feb, March 2013)

	2012 Q4	2013 Q1	2013 Q2	2013 Q3
<b>Distinct Clients with a RDS</b>	404	396	371	329
7m-ii Recreation Activities	6	5	4	6
7m-iii Social Activities	16	12	11	11
7m-iv Spiritual Activities	1	0	0	1
<b>Total Unmet Resource Needs</b>	24	18	16	19
<b>Distinct Clients with Unmet Resource Needs</b>	20	16	13	12
<b>Other Resources</b>				
Other Resources	5	9	11	11
<b>Total Unmet Resource Needs</b>	5	9	11	11
<b>Distinct Clients with Unmet Resource Needs</b>	5	9	11	11
<b>CSN Not Assigned Totals</b>				
<b>Total Unmet Resource Needs</b>	294	239	255	255
<b>Distinct Clients With any Unmet Resource Need</b>	118	103	102	95
<b>Distinct Clients with a RDS</b>	404	396	371	329

Report Run: Jul 15, 2013