



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

## Office of Adult Mental Health Services

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### Statewide Report of Unmet Resource Needs for Fiscal Year 2012 Quarter 3

(Jan, Feb, March 2012)

#### Purpose of Report:

This report examines:

- a.) level of unmet resource needs for 14 categories
- b.) geographical variations in the reports of unmet resource needs
- c.) trends across quarters

Data for this report is compiled from individuals who indicate a need on their ISP (individualized support plan) for a resource that is not available within prescribed timeframes. Some needs classified as unmet may have subsequently been met before the end of the quarter. Compiled data is based on:

- the client's address
- completed RDS (Resource Data Summary) reports by case managers (CI, ACT, and CRS)
- both class members and non-class members

#### Data collection and reporting:

Enrollment and RDS data is entered by providers into APS Healthcare's CareConnection at the time of the Initial Prior Authorization (PA) request and at all Continuing Stay Reviews. Data is then fed to the EIS Database on a monthly basis.

Unmet resource need data is reported and reviewed one quarter after the quarter ends as this method gives a more accurate picture of unmet resource needs.

Statewide data is reported first, followed by individual CSN reports.

As of Sept 19, 2011 all "other" categories within each major resource need categories were no longer an available option for reporting within APS CareConnections. There remains one stand alone "other resource need" category for those resources that are not available within any other category. As a result of this change, OAMHS will no longer be reporting on those "other" categories within each resource need category.

Report Run: Jul 10, 2012

**Statewide Report of Unmet Resource Needs for Fiscal Year 2012 Q3**

**Table 1: Distinct People with a Resource Data Summary (RDS) by CSN**

CSN	Counties	Distinct People
CSN 1	Aroostook	338
CSN 2	Hancock, Penobscot, Piscataquis &	1,757
CSN 3	Kennebec & Somerset	1,854
CSN 4	Knox, Lincoln, Sagadahoc & Waldo	768
CSN 5	Androscoggin, Franklin & Oxford	1,770
CSN 6	Cumberland	1,879
CSN 7	York	478
Not Assigned	No legal address	341
<b>Statewide</b>		<b>9,185</b>

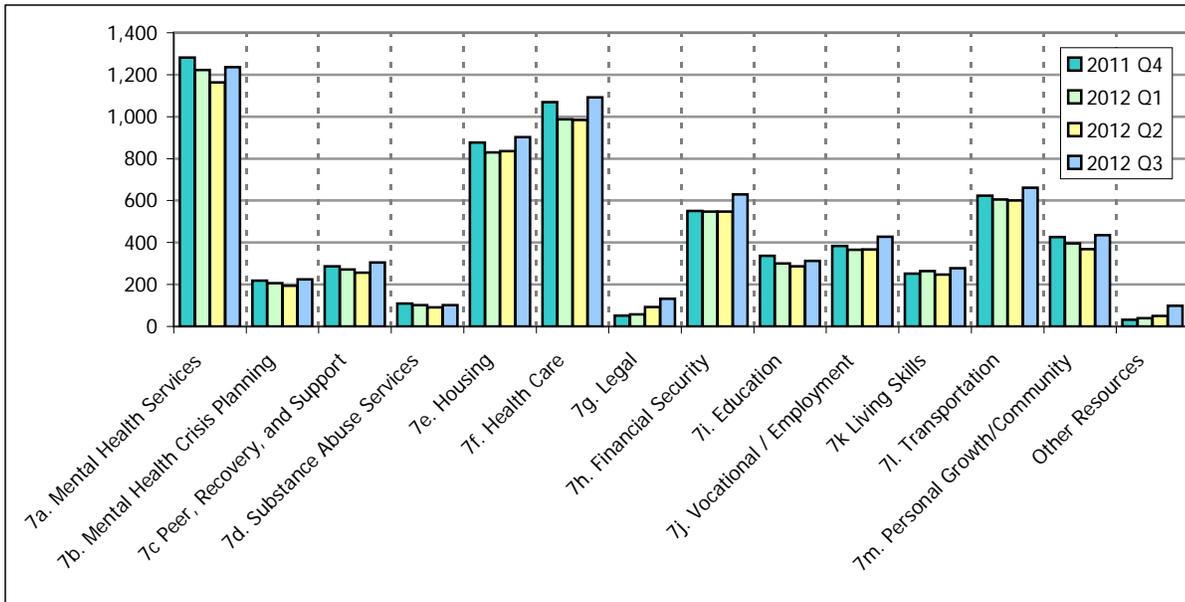
**Table 2: Distinct People and Unmet Resource Needs across four Quarters**

	2011 Q4			2012 Q1			2012 Q2			2012 Q3		
	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
CSN 1	106	368	28.8%	97	376	25.8%	97	360	26.9%	102	338	30.2%
CSN 2	502	1,715	29.3%	451	1,692	26.7%	455	###	26.0%	486	1,757	27.7%
CSN 3	402	1,684	23.9%	337	1,724	19.5%	316	###	17.4%	336	1,854	18.1%
CSN 4	196	611	32.1%	194	674	28.8%	204	723	28.2%	247	768	32.2%
CSN 5	570	1,635	34.9%	537	1,629	33.0%	540	###	31.5%	549	1,770	31.0%
CSN 6	573	1,681	34.1%	558	1,713	32.6%	586	###	31.8%	587	1,879	31.2%
CSN 7	178	463	38.4%	142	413	34.4%	158	541	29.2%	185	478	38.7%
N/A	103	319	32.3%	84	301	27.9%	86	328	26.2%	93	341	27.3%
<b>Total</b>	<b>2,630</b>	<b>8,476</b>	<b>31.0%</b>	<b>2,400</b>	<b>8,522</b>	<b>28.2%</b>	<b>2,442</b>	<b>###</b>	<b>26.9%</b>	<b>2,585</b>	<b>9,185</b>	<b>28.1%</b>

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## Statewide Report of Unmet Resource Needs for Fiscal Year 2012 Q3

**Graph 1: Number of Unmet Resource Needs by Category over four Quarters**



**Table 3: Total Number of Unmet Resource Needs Reported**

Reported Unmet Resource Needs	2011 Q4	2012 Q1	2012 Q2	2012 Q3
7a. Mental Health Services	1,281	1,222	1,163	1,236
7b. Mental Health Crisis Planning	219	206	194	225
7c. Peer, Recovery, and Support	286	271	257	305
7d. Substance Abuse Services	109	102	91	101
7e. Housing	877	829	836	902
7f. Health Care	1,069	988	985	1,092
7g. Legal	52	58	92	132
7h. Financial Security	550	548	547	629
7i. Education	336	301	287	313
7j. Vocational / Employment	384	366	367	428
7k. Living Skills	252	264	247	278
7l. Transportation	624	605	600	661
7m. Personal Growth/Community	426	396	368	436
Other Resources	32	39	50	99
<b>Total Statewide Unmet Needs</b>	<b>6,497</b>	<b>6,195</b>	<b>6,084</b>	<b>6,837</b>

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## Report of Unmet Resource Needs

Statewide  
(All CSNs)

Fiscal Year 2012 Quarter 3  
(Jan, Feb, March 2012)

	2011 Q4	2012 Q1	2012 Q2	2012 Q3
<b>Distinct Clients with a RDS</b>	8,476	8,522	9,069	9,185
<b>7a. Mental Health Services</b>				
7a-i Assertive Community Treatment (ACT)	50	43	34	29
7a-ii Community Integration Services	362	323	265	264
7a-iii Dialectical Behavioral Therapy	39	35	40	32
7a-iv Family Psycho-Educational Treatment	9	11	14	14
7a-v Group Counseling	33	32	24	36
7a-vi Individual Counseling	344	362	349	379
7a-vii Inpatient Psychiatric Facility	5	3	1	3
7a-viii Intensive Case Management	10	13	9	9
7a-x Psychiatric Medication Management	429	400	427	470
<b>Total Unmet Resource Needs</b>	<b>1,281</b>	<b>1,222</b>	<b>1,163</b>	<b>1,236</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>916</b>	<b>844</b>	<b>854</b>	<b>927</b>
<b>7b. Mental Health Crisis Planning</b>				
7b-i Development of Mental Health Crisis Plan	157	144	144	164
7b-ii Mental Health Advance Directives	62	62	50	61
<b>Total Unmet Resource Needs</b>	<b>219</b>	<b>206</b>	<b>194</b>	<b>225</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>199</b>	<b>183</b>	<b>176</b>	<b>198</b>
<b>7c Peer, Recovery, and Support</b>				
7c-i Peer Recovery Center	31	34	28	35
7c-ii Recovery Workbook Group	2	2	2	3
7c-iii Social Club	116	106	94	118
7c-iv Peer-Run Trauma Recovery Group	24	25	24	36
7c-v Wellness Recovery and Action Planning	20	19	18	16
7c-vi Family Support	93	85	91	97
<b>Total Unmet Resource Needs</b>	<b>286</b>	<b>271</b>	<b>257</b>	<b>305</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>235</b>	<b>223</b>	<b>216</b>	<b>258</b>
<b>7d Substance Abuse Services</b>				
7d-i Outpatient Substance Abuse Services	92	86	74	83
7d-ii Residential Treatment Substance Abuse Services	17	16	17	18
<b>Total Unmet Resource Needs</b>	<b>109</b>	<b>102</b>	<b>91</b>	<b>101</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>105</b>	<b>98</b>	<b>86</b>	<b>95</b>

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## Report of Unmet Resource Needs

Statewide  
(All CSNs)

Fiscal Year 2012 Quarter 3  
(Jan, Feb, March 2012)

	2011 Q4	2012 Q1	2012 Q2	2012 Q3
<b>Distinct Clients with a RDS</b>	8,476	8,522	9,069	9,185
<b>7e. Housing</b>				
7e-i Supported Apartment	90	87	83	97
7e-ii Community Residential Facility	30	27	34	35
7e-iii Residential Treatment Facility (group home)	19	20	17	16
7e-iv Assisted Living Facility	43	32	31	33
7e-v Nursing Home	6	5	5	3
7e-vi Residential Crisis Unit	2	0	0	2
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	687	658	666	716
<b>Total Unmet Resource Needs</b>	<b>877</b>	<b>829</b>	<b>836</b>	<b>902</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>812</b>	<b>774</b>	<b>782</b>	<b>838</b>
<b>7f. Health Care</b>				
7f-i Dental Services	587	556	529	577
7f-ii Eye Care Services	209	192	197	229
7f-iii Hearing Services	51	47	53	59
7f-iv Physical Therapy	31	28	33	29
7f-v Physician/Medical Services	191	165	173	198
<b>Total Unmet Resource Needs</b>	<b>1,069</b>	<b>988</b>	<b>985</b>	<b>1,092</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>792</b>	<b>736</b>	<b>753</b>	<b>816</b>
<b>7g. Legal</b>				
7g-i Advocate	33	41	59	81
7g-ii Guardian (private)	14	13	27	41
7g-iii Guardian (public)	5	4	6	10
<b>Total Unmet Resource Needs</b>	<b>52</b>	<b>58</b>	<b>92</b>	<b>132</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>51</b>	<b>57</b>	<b>88</b>	<b>121</b>
<b>7h. Financial Security</b>				
7h-i Assistance with Managing Money	314	305	300	365
7h-ii Assistance with Securing Public Benefits	192	202	206	223
7h-iii Representative Payee	44	41	41	41
<b>Total Unmet Resource Needs</b>	<b>550</b>	<b>548</b>	<b>547</b>	<b>629</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>488</b>	<b>485</b>	<b>489</b>	<b>555</b>

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## Report of Unmet Resource Needs

Statewide  
(All CSNs)

Fiscal Year 2012 Quarter 3  
(Jan, Feb, March 2012)

	2011 Q4	2012 Q1	2012 Q2	2012 Q3
<b>Distinct Clients with a RDS</b>	8,476	8,522	9,069	9,185
<b>7i. Education</b>				
7i-i Adult Education (other than GED)	84	77	71	79
7i-ii GED	80	75	76	70
7i-iii Literacy Assistance	27	24	25	25
7i-iv Post High School Education	123	106	94	116
7i-v Tuition Reimbursement	22	19	21	23
<b>Total Unmet Resource Needs</b>	<b>336</b>	<b>301</b>	<b>287</b>	<b>313</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>301</b>	<b>271</b>	<b>265</b>	<b>287</b>
<b>7j. Vocational / Employment</b>				
7j-i Benefits Counseling Related to Employment	37	40	35	34
7j-ii Club House and/or Peer Vocational Support	13	10	11	16
7j-iii Competitive Employment (no supports)	64	56	50	62
7j-iv Supported Employment	36	41	42	38
7j-v Vocational Rehabilitation	234	219	229	278
<b>Total Unmet Resource Needs</b>	<b>384</b>	<b>366</b>	<b>367</b>	<b>428</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>345</b>	<b>324</b>	<b>328</b>	<b>385</b>
<b>7k. Living Skills</b>				
7k-i Daily Living Support Services	144	161	154	177
7k-ii Day Support Services	25	21	22	19
7k-iii Occupational Therapy	11	8	9	8
7k-iv Skills Development Services	72	74	62	74
<b>Total Unmet Resource Needs</b>	<b>252</b>	<b>264</b>	<b>247</b>	<b>278</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>228</b>	<b>232</b>	<b>223</b>	<b>253</b>
<b>7l. Transportation</b>				
7l-i Transportation to ISP-Identified Services	287	291	293	346
7l-ii Transportation to Other ISP Activities	161	163	165	162
7l-iii After Hours Transportation	176	151	142	153
<b>Total Unmet Resource Needs</b>	<b>624</b>	<b>605</b>	<b>600</b>	<b>661</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>447</b>	<b>429</b>	<b>431</b>	<b>493</b>
<b>7m. Personal Growth/Community</b>				
7m-i Avocational Activities	26	23	22	19

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Statewide  
(All CSNs)

Fiscal Year 2012 Quarter 3  
(Jan, Feb, March 2012)

	2011 Q4	2012 Q1	2012 Q2	2012 Q3
<b>Distinct Clients with a RDS</b>	8,476	8,522	9,069	9,185
<b>7m. Personal Growth/Community</b>				
7m-ii Recreation Activities	128	97	100	115
7m-iii Social Activities	239	235	214	260
7m-iv Spiritual Activities	33	41	32	42
<b>Total Unmet Resource Needs</b>	<b>426</b>	<b>396</b>	<b>368</b>	<b>436</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>336</b>	<b>301</b>	<b>280</b>	<b>331</b>
<b>Other Resources</b>				
Other Resources	32	39	50	99
<b>Total Unmet Resource Needs</b>	<b>32</b>	<b>39</b>	<b>50</b>	<b>99</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>32</b>	<b>39</b>	<b>50</b>	<b>99</b>
<b>Statewide Totals</b>				
<b>Total Unmet Resource Needs</b>	<b>6,497</b>	<b>6,195</b>	<b>6,084</b>	<b>6,837</b>
<b>Distinct Clients With any Unmet Resource Need</b>	<b>2,630</b>	<b>2,400</b>	<b>2,442</b>	<b>2,585</b>
<b>Distinct Clients with a RDS</b>	<b>8,476</b>	<b>8,522</b>	<b>9,069</b>	<b>9,185</b>

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Statewide Report of Unmet Resource Needs for Fiscal Year 2012 Q3

CSN 1 - Aroostook

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2011 Q4			2012 Q1			2012 Q2			2012 Q3		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
106	368	28.8%	97	376	25.8%	97	360	###	102	338	30.2%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

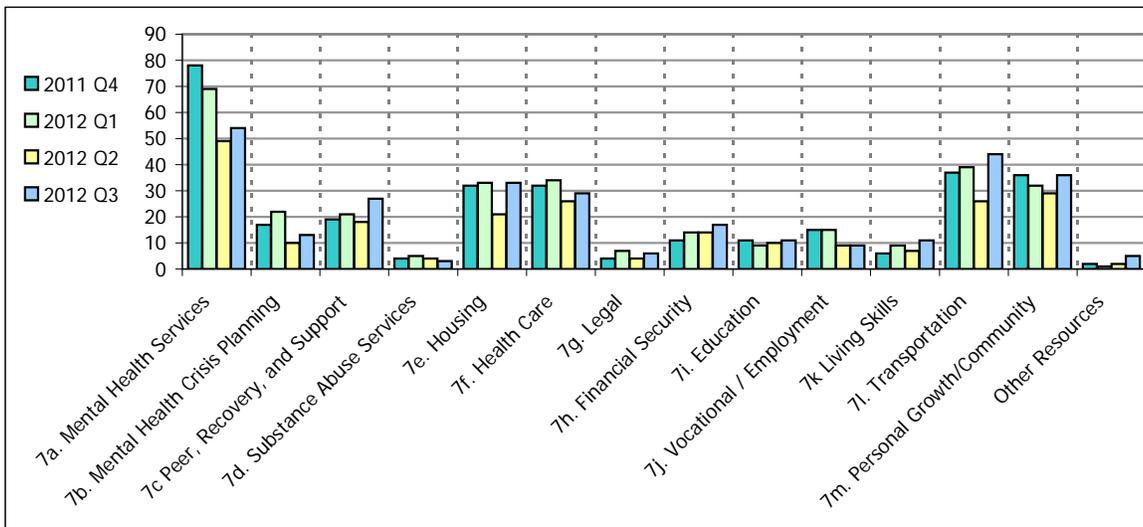


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2011 Q4	2012 Q1	2012 Q2	2012 Q3
7a. Mental Health Services	78	69	49	54
7b. Mental Health Crisis Planning	17	22	10	13
7c. Peer, Recovery, and Support	19	21	18	27
7d. Substance Abuse Services	4	5	4	3
7e. Housing	32	33	21	33
7f. Health Care	32	34	26	29
7g. Legal	4	7	4	6
7h. Financial Security	11	14	14	17
7i. Education	11	9	10	11
7j. Vocational / Employment	15	15	9	9
7k. Living Skills	6	9	7	11
7l. Transportation	37	39	26	44
7m. Personal Growth/Community	36	32	29	36
Other Resources	2	1	2	5
<b>Total CSN 1 Unmet Needs</b>	<b>304</b>	<b>310</b>	<b>229</b>	<b>298</b>

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## Report of Unmet Resource Needs

**CSN 1**  
(Aroostook)

**Fiscal Year 2012 Quarter 3**  
(Jan, Feb, March 2012)

	2011 Q4	2012 Q1	2012 Q2	2012 Q3
<b>Distinct Clients with a RDS</b>	368	376	360	338
<b>7a. Mental Health Services</b>				
7a-i Assertive Community Treatment (ACT)	1	1	0	1
7a-ii Community Integration Services	31	21	18	16
7a-iii Dialectical Behavioral Therapy	2	5	4	3
7a-iv Family Psycho-Educational Treatment	0	0	0	1
7a-v Group Counseling	3	3	1	1
7a-vi Individual Counseling	16	15	9	13
7a-vii Inpatient Psychiatric Facility	0	1	0	2
7a-viii Intensive Case Management	1	0	0	0
7a-x Psychiatric Medication Management	24	23	17	17
<b>Total Unmet Resource Needs</b>	<b>78</b>	<b>69</b>	<b>49</b>	<b>54</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>57</b>	<b>42</b>	<b>39</b>	<b>36</b>
<b>7b. Mental Health Crisis Planning</b>				
7b-i Development of Mental Health Crisis Plan	12	16	6	9
7b-ii Mental Health Advance Directives	5	6	4	4
<b>Total Unmet Resource Needs</b>	<b>17</b>	<b>22</b>	<b>10</b>	<b>13</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>15</b>	<b>19</b>	<b>9</b>	<b>11</b>
<b>7c Peer, Recovery, and Support</b>				
7c-i Peer Recovery Center	0	0	1	1
7c-ii Recovery Workbook Group	0	0	0	0
7c-iii Social Club	13	14	12	20
7c-iv Peer-Run Trauma Recovery Group	0	0	0	1
7c-v Wellness Recovery and Action Planning	3	2	2	2
7c-vi Family Support	3	5	3	3
<b>Total Unmet Resource Needs</b>	<b>19</b>	<b>21</b>	<b>18</b>	<b>27</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>18</b>	<b>20</b>	<b>16</b>	<b>23</b>
<b>7d Substance Abuse Services</b>				
7d-i Outpatient Substance Abuse Services	3	4	4	3
7d-ii Residential Treatment Substance Abuse Services	1	1	0	0
<b>Total Unmet Resource Needs</b>	<b>4</b>	<b>5</b>	<b>4</b>	<b>3</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>4</b>	<b>5</b>	<b>4</b>	<b>3</b>

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## Report of Unmet Resource Needs

**CSN 1**  
(Aroostook)

**Fiscal Year 2012 Quarter 3**  
(Jan, Feb, March 2012)

	2011 Q4	2012 Q1	2012 Q2	2012 Q3
<b>Distinct Clients with a RDS</b>	368	376	360	338
<b>7e. Housing</b>				
7e-i Supported Apartment	8	8	2	7
7e-ii Community Residential Facility	3	0	0	0
7e-iii Residential Treatment Facility (group home)	0	2	2	3
7e-iv Assisted Living Facility	3	0	2	3
7e-v Nursing Home	1	0	0	0
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	17	23	15	20
<b>Total Unmet Resource Needs</b>	<b>32</b>	<b>33</b>	<b>21</b>	<b>33</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>25</b>	<b>28</b>	<b>19</b>	<b>26</b>
<b>7f. Health Care</b>				
7f-i Dental Services	15	13	14	13
7f-ii Eye Care Services	4	7	2	3
7f-iii Hearing Services	0	1	1	1
7f-iv Physical Therapy	2	0	1	1
7f-v Physician/Medical Services	11	13	8	11
<b>Total Unmet Resource Needs</b>	<b>32</b>	<b>34</b>	<b>26</b>	<b>29</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>25</b>	<b>26</b>	<b>24</b>	<b>26</b>
<b>7g. Legal</b>				
7g-i Advocate	3	5	4	5
7g-ii Guardian (private)	1	2	0	1
7g-iii Guardian (public)	0	0	0	0
<b>Total Unmet Resource Needs</b>	<b>4</b>	<b>7</b>	<b>4</b>	<b>6</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>4</b>	<b>7</b>	<b>4</b>	<b>6</b>
<b>7h. Financial Security</b>				
7h-i Assistance with Managing Money	5	7	6	8
7h-ii Assistance with Securing Public Benefits	6	6	8	9
7h-iii Representative Payee	0	1	0	0
<b>Total Unmet Resource Needs</b>	<b>11</b>	<b>14</b>	<b>14</b>	<b>17</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>9</b>	<b>13</b>	<b>13</b>	<b>16</b>

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## Report of Unmet Resource Needs

CSN 1  
(Aroostook)

Fiscal Year 2012 Quarter 3  
(Jan, Feb, March 2012)

	2011 Q4	2012 Q1	2012 Q2	2012 Q3
<b>Distinct Clients with a RDS</b>	368	376	360	338
<b>7i. Education</b>				
7i-i Adult Education (other than GED)	2	3	4	4
7i-ii GED	4	2	3	4
7i-iii Literacy Assistance	0	1	1	0
7i-iv Post High School Education	4	3	1	2
7i-v Tuition Reimbursement	1	0	1	1
<b>Total Unmet Resource Needs</b>	<b>11</b>	<b>9</b>	<b>10</b>	<b>11</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>10</b>	<b>9</b>	<b>10</b>	<b>11</b>
<b>7j. Vocational / Employment</b>				
7j-i Benefits Counseling Related to Employment	4	2	0	0
7j-ii Club House and/or Peer Vocational Support	0	0	1	1
7j-iii Competitive Employment (no supports)	0	3	1	1
7j-iv Supported Employment	3	4	2	2
7j-v Vocational Rehabilitation	8	6	5	5
<b>Total Unmet Resource Needs</b>	<b>15</b>	<b>15</b>	<b>9</b>	<b>9</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>11</b>	<b>14</b>	<b>8</b>	<b>9</b>
<b>7k. Living Skills</b>				
7k-i Daily Living Support Services	1	4	3	4
7k-ii Day Support Services	2	1	2	0
7k-iii Occupational Therapy	0	0	0	0
7k-iv Skills Development Services	3	4	2	7
<b>Total Unmet Resource Needs</b>	<b>6</b>	<b>9</b>	<b>7</b>	<b>11</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>5</b>	<b>8</b>	<b>6</b>	<b>8</b>
<b>7l. Transportation</b>				
7l-i Transportation to ISP-Identified Services	20	24	16	24
7l-ii Transportation to Other ISP Activities	8	7	5	6
7l-iii After Hours Transportation	9	8	5	14
<b>Total Unmet Resource Needs</b>	<b>37</b>	<b>39</b>	<b>26</b>	<b>44</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>26</b>	<b>33</b>	<b>22</b>	<b>36</b>
<b>7m. Personal Growth/Community</b>				
7m-i Avocational Activities	3	1	2	0

Report Run: Jul 10, 2012



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

## Report of Unmet Resource Needs

### CSN 1 (Aroostook)

Fiscal Year 2012 Quarter 3  
(Jan, Feb, March 2012)

	2011 Q4	2012 Q1	2012 Q2	2012 Q3
<b>Distinct Clients with a RDS</b>	368	376	360	338
<b>7m. Personal Growth/Community</b>				
7m-ii Recreation Activities	13	9	8	7
7m-iii Social Activities	19	18	17	27
7m-iv Spiritual Activities	1	4	2	2
<b>Total Unmet Resource Needs</b>	36	32	29	36
<b>Distinct Clients with Unmet Resource Needs</b>	25	24	22	29
<b>Other Resources</b>				
Other Resources	2	1	2	5
<b>Total Unmet Resource Needs</b>	2	1	2	5
<b>Distinct Clients with Unmet Resource Needs</b>	2	1	2	5
<b>CSN 1 Totals</b>				
<b>Total Unmet Resource Needs</b>	304	310	229	298
<b>Distinct Clients With any Unmet Resource Need</b>	106	97	97	102
<b>Distinct Clients with a RDS</b>	368	376	360	338

Report Run: Jul 10, 2012

Statewide Report of Unmet Resource Needs for Fiscal Year 2012 Q3

CSN 2 - Hancock, Washington, Penobscot, Piscataquis

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2011 Q4			2012 Q1			2012 Q2			2012 Q3		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
502	1,715	29.3%	451	1,692	26.7%	455	1,750	###	486	1,757	27.7%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

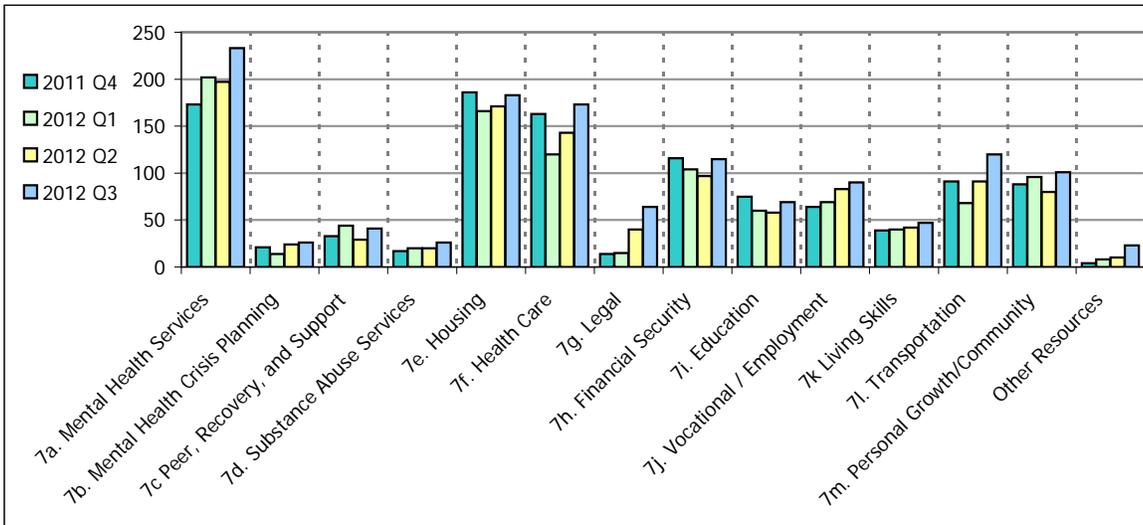


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2011 Q4	2012 Q1	2012 Q2	2012 Q3
7a. Mental Health Services	173	202	197	233
7b. Mental Health Crisis Planning	21	14	24	26
7c. Peer, Recovery, and Support	33	44	29	41
7d. Substance Abuse Services	17	20	20	26
7e. Housing	186	166	171	183
7f. Health Care	163	120	143	173
7g. Legal	14	15	40	64
7h. Financial Security	116	104	97	115
7i. Education	75	60	58	69
7j. Vocational / Employment	64	69	83	90
7k. Living Skills	39	40	42	47
7l. Transportation	91	68	91	120
7m. Personal Growth/Community	88	96	80	101
Other Resources	4	8	10	23
<b>Total CSN 2 Unmet Needs</b>	<b>1,084</b>	<b>1,026</b>	<b>1,085</b>	<b>1,311</b>

Report Run: Jul 10, 2012



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

## Report of Unmet Resource Needs

### CSN 2

(Hancock, Washington, Penobscot, Piscataquis)

### Fiscal Year 2012 Quarter 3

(Jan, Feb, March 2012)

	2011 Q4	2012 Q1	2012 Q2	2012 Q3
<b>Distinct Clients with a RDS</b>	1,715	1,692	1,750	1,757
<b>7a. Mental Health Services</b>				
7a-i Assertive Community Treatment (ACT)	4	2	2	1
7a-ii Community Integration Services	46	48	39	55
7a-iii Dialectical Behavioral Therapy	3	3	3	3
7a-iv Family Psycho-Educational Treatment	2	1	2	2
7a-v Group Counseling	6	5	5	7
7a-vi Individual Counseling	53	73	70	82
7a-vii Inpatient Psychiatric Facility	2	1	0	0
7a-viii Intensive Case Management	0	3	3	1
7a-x Psychiatric Medication Management	57	66	73	82
<b>Total Unmet Resource Needs</b>	173	202	197	233
<b>Distinct Clients with Unmet Resource Needs</b>	132	138	142	167
<b>7b. Mental Health Crisis Planning</b>				
7b-i Development of Mental Health Crisis Plan	15	9	20	21
7b-ii Mental Health Advance Directives	6	5	4	5
<b>Total Unmet Resource Needs</b>	21	14	24	26
<b>Distinct Clients with Unmet Resource Needs</b>	18	12	24	25
<b>7c Peer, Recovery, and Support</b>				
7c-i Peer Recovery Center	3	7	2	4
7c-ii Recovery Workbook Group	0	0	0	0
7c-iii Social Club	11	13	13	15
7c-iv Peer-Run Trauma Recovery Group	6	9	4	6
7c-v Wellness Recovery and Action Planning	2	4	3	3
7c-vi Family Support	11	11	7	13
<b>Total Unmet Resource Needs</b>	33	44	29	41
<b>Distinct Clients with Unmet Resource Needs</b>	31	32	22	33
<b>7d Substance Abuse Services</b>				
7d-i Outpatient Substance Abuse Services	14	16	17	23
7d-ii Residential Treatment Substance Abuse Services	3	4	3	3
<b>Total Unmet Resource Needs</b>	17	20	20	26
<b>Distinct Clients with Unmet Resource Needs</b>	16	19	20	25

Report Run: Jul 10, 2012



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

## Report of Unmet Resource Needs

### CSN 2

(Hancock, Washington, Penobscot, Piscataquis)

### Fiscal Year 2012 Quarter 3

(Jan, Feb, March 2012)

	2011 Q4	2012 Q1	2012 Q2	2012 Q3
<b>Distinct Clients with a RDS</b>	1,715	1,692	1,750	1,757
<b>7e. Housing</b>				
7e-i Supported Apartment	12	16	16	18
7e-ii Community Residential Facility	2	4	5	6
7e-iii Residential Treatment Facility (group home)	3	3	3	2
7e-iv Assisted Living Facility	3	4	5	5
7e-v Nursing Home	1	0	0	0
7e-vi Residential Crisis Unit	1	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	164	139	142	152
<b>Total Unmet Resource Needs</b>	<b>186</b>	<b>166</b>	<b>171</b>	<b>183</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>181</b>	<b>157</b>	<b>158</b>	<b>168</b>
<b>7f. Health Care</b>				
7f-i Dental Services	80	60	62	74
7f-ii Eye Care Services	37	29	39	52
7f-iii Hearing Services	9	6	5	7
7f-iv Physical Therapy	6	6	9	5
7f-v Physician/Medical Services	31	19	28	35
<b>Total Unmet Resource Needs</b>	<b>163</b>	<b>120</b>	<b>143</b>	<b>173</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>122</b>	<b>89</b>	<b>105</b>	<b>128</b>
<b>7g. Legal</b>				
7g-i Advocate	8	8	16	26
7g-ii Guardian (private)	5	7	23	34
7g-iii Guardian (public)	1	0	1	4
<b>Total Unmet Resource Needs</b>	<b>14</b>	<b>15</b>	<b>40</b>	<b>64</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>14</b>	<b>15</b>	<b>37</b>	<b>54</b>
<b>7h. Financial Security</b>				
7h-i Assistance with Managing Money	69	55	45	66
7h-ii Assistance with Securing Public Benefits	43	45	46	46
7h-iii Representative Payee	4	4	6	3
<b>Total Unmet Resource Needs</b>	<b>116</b>	<b>104</b>	<b>97</b>	<b>115</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>104</b>	<b>95</b>	<b>87</b>	<b>99</b>

Report Run: Jul 10, 2012



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

## Report of Unmet Resource Needs

### CSN 2

(Hancock, Washington, Penobscot, Piscataquis)

### Fiscal Year 2012 Quarter 3

(Jan, Feb, March 2012)

	2011 Q4	2012 Q1	2012 Q2	2012 Q3
<b>Distinct Clients with a RDS</b>	1,715	1,692	1,750	1,757
<b>7i. Education</b>				
7i-i Adult Education (other than GED)	18	14	11	11
7i-ii GED	10	7	9	13
7i-iii Literacy Assistance	5	4	3	3
7i-iv Post High School Education	34	29	25	32
7i-v Tuition Reimbursement	8	6	10	10
<b>Total Unmet Resource Needs</b>	<b>75</b>	<b>60</b>	<b>58</b>	<b>69</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>66</b>	<b>53</b>	<b>53</b>	<b>64</b>
<b>7j. Vocational / Employment</b>				
7j-i Benefits Counseling Related to Employment	4	9	10	11
7j-ii Club House and/or Peer Vocational Support	1	1	1	0
7j-iii Competitive Employment (no supports)	24	18	22	22
7j-iv Supported Employment	5	7	10	7
7j-v Vocational Rehabilitation	30	34	40	50
<b>Total Unmet Resource Needs</b>	<b>64</b>	<b>69</b>	<b>83</b>	<b>90</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>56</b>	<b>54</b>	<b>67</b>	<b>75</b>
<b>7k. Living Skills</b>				
7k-i Daily Living Support Services	24	24	28	32
7k-ii Day Support Services	1	1	1	1
7k-iii Occupational Therapy	3	1	1	0
7k-iv Skills Development Services	11	14	12	14
<b>Total Unmet Resource Needs</b>	<b>39</b>	<b>40</b>	<b>42</b>	<b>47</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>37</b>	<b>32</b>	<b>38</b>	<b>44</b>
<b>7l. Transportation</b>				
7l-i Transportation to ISP-Identified Services	40	34	46	59
7l-ii Transportation to Other ISP Activities	16	13	20	24
7l-iii After Hours Transportation	35	21	25	37
<b>Total Unmet Resource Needs</b>	<b>91</b>	<b>68</b>	<b>91</b>	<b>120</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>76</b>	<b>58</b>	<b>69</b>	<b>94</b>
<b>7m. Personal Growth/Community</b>				
7m-i Avocational Activities	5	5	4	3

Report Run: Jul 10, 2012



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

## Report of Unmet Resource Needs

### CSN 2

(Hancock, Washington, Penobscot, Piscataquis)

### Fiscal Year 2012 Quarter 3

(Jan, Feb, March 2012)

	2011 Q4	2012 Q1	2012 Q2	2012 Q3
<b>Distinct Clients with a RDS</b>	1,715	1,692	1,750	1,757
<b>7m. Personal Growth/Community</b>				
7m-ii Recreation Activities	34	33	26	35
7m-iii Social Activities	46	52	44	58
7m-iv Spiritual Activities	3	6	6	5
<b>Total Unmet Resource Needs</b>	<b>88</b>	<b>96</b>	<b>80</b>	<b>101</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>68</b>	<b>72</b>	<b>60</b>	<b>75</b>
<b>Other Resources</b>				
Other Resources	4	8	10	23
<b>Total Unmet Resource Needs</b>	<b>4</b>	<b>8</b>	<b>10</b>	<b>23</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>4</b>	<b>8</b>	<b>10</b>	<b>23</b>
<b>CSN 2 Totals</b>				
<b>Total Unmet Resource Needs</b>	<b>1,084</b>	<b>1,026</b>	<b>1,085</b>	<b>1,311</b>
<b>Distinct Clients With any Unmet Resource Need</b>	<b>502</b>	<b>451</b>	<b>455</b>	<b>486</b>
<b>Distinct Clients with a RDS</b>	<b>1,715</b>	<b>1,692</b>	<b>1,750</b>	<b>1,757</b>

Report Run: Jul 10, 2012

Statewide Report of Unmet Resource Needs for Fiscal Year 2012 Q3

CSN 3 - Kennebec and Somerset

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2011 Q4			2012 Q1			2012 Q2			2012 Q3		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
402	1,684	23.9%	337	1,724	19.5%	316	1,811	###	336	1,854	18.1%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

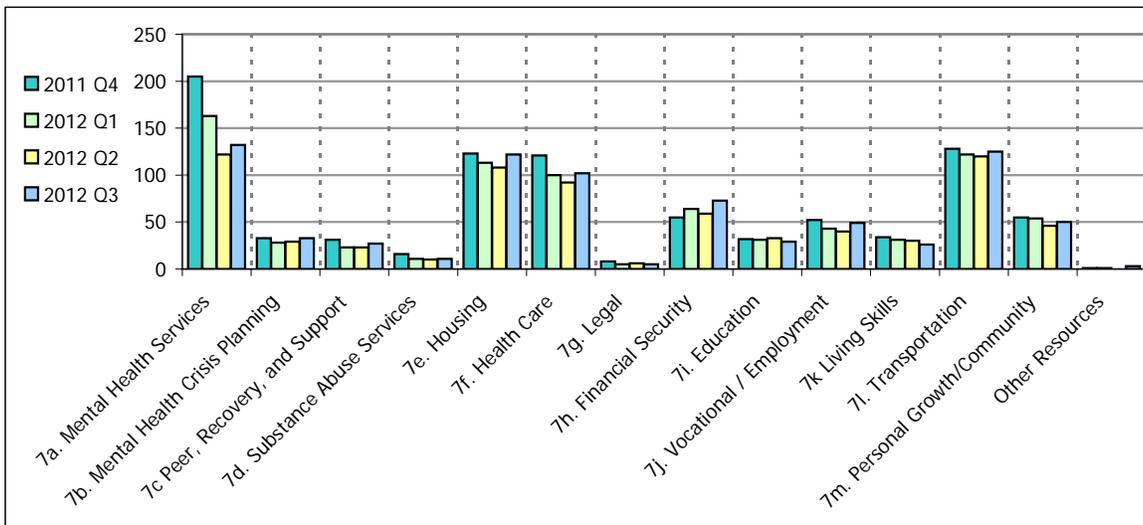


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2011 Q4	2012 Q1	2012 Q2	2012 Q3
7a. Mental Health Services	205	163	122	132
7b. Mental Health Crisis Planning	33	28	29	33
7c. Peer, Recovery, and Support	31	23	23	27
7d. Substance Abuse Services	16	11	10	11
7e. Housing	123	113	108	122
7f. Health Care	121	100	92	102
7g. Legal	8	5	6	5
7h. Financial Security	55	64	59	73
7i. Education	32	31	33	29
7j. Vocational / Employment	52	43	40	49
7k. Living Skills	34	31	30	26
7l. Transportation	128	122	120	125
7m. Personal Growth/Community	55	54	46	50
Other Resources	1	1	0	3
<b>Total CSN 3 Unmet Needs</b>	<b>894</b>	<b>789</b>	<b>718</b>	<b>787</b>

Report Run: Jul 10, 2012



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

## Report of Unmet Resource Needs

**CSN 3**  
(Kennebec, Somerset)

**Fiscal Year 2012 Quarter 3**  
(Jan, Feb, March 2012)

	2011 Q4	2012 Q1	2012 Q2	2012 Q3
<b>Distinct Clients with a RDS</b>	1,684	1,724	1,811	1,854
<b>7a. Mental Health Services</b>				
7a-i Assertive Community Treatment (ACT)	2	4	3	3
7a-ii Community Integration Services	86	63	34	31
7a-iii Dialectical Behavioral Therapy	1	3	1	2
7a-iv Family Psycho-Educational Treatment	2	1	2	1
7a-v Group Counseling	6	5	0	1
7a-vi Individual Counseling	45	41	34	40
7a-vii Inpatient Psychiatric Facility	0	0	0	0
7a-viii Intensive Case Management	0	1	0	2
7a-x Psychiatric Medication Management	63	45	48	52
<b>Total Unmet Resource Needs</b>	205	163	122	132
<b>Distinct Clients with Unmet Resource Needs</b>	143	113	91	99
<b>7b. Mental Health Crisis Planning</b>				
7b-i Development of Mental Health Crisis Plan	24	20	22	23
7b-ii Mental Health Advance Directives	9	8	7	10
<b>Total Unmet Resource Needs</b>	33	28	29	33
<b>Distinct Clients with Unmet Resource Needs</b>	27	22	24	26
<b>7c Peer, Recovery, and Support</b>				
7c-i Peer Recovery Center	0	0	0	1
7c-ii Recovery Workbook Group	0	0	0	0
7c-iii Social Club	15	12	10	11
7c-iv Peer-Run Trauma Recovery Group	4	2	2	3
7c-v Wellness Recovery and Action Planning	1	0	0	0
7c-vi Family Support	11	9	11	12
<b>Total Unmet Resource Needs</b>	31	23	23	27
<b>Distinct Clients with Unmet Resource Needs</b>	26	20	21	25
<b>7d Substance Abuse Services</b>				
7d-i Outpatient Substance Abuse Services	13	9	6	8
7d-ii Residential Treatment Substance Abuse Services	3	2	4	3
<b>Total Unmet Resource Needs</b>	16	11	10	11
<b>Distinct Clients with Unmet Resource Needs</b>	16	11	10	11

Report Run: Jul 10, 2012



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

## Report of Unmet Resource Needs

**CSN 3**  
(Kennebec, Somerset)

**Fiscal Year 2012 Quarter 3**  
(Jan, Feb, March 2012)

	2011 Q4	2012 Q1	2012 Q2	2012 Q3
<b>Distinct Clients with a RDS</b>	1,684	1,724	1,811	1,854
<b>7e. Housing</b>				
7e-i Supported Apartment	4	6	3	3
7e-ii Community Residential Facility	5	4	7	6
7e-iii Residential Treatment Facility (group home)	2	2	2	1
7e-iv Assisted Living Facility	4	3	1	3
7e-v Nursing Home	0	0	0	0
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	108	98	95	109
<b>Total Unmet Resource Needs</b>	<b>123</b>	<b>113</b>	<b>108</b>	<b>122</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>117</b>	<b>109</b>	<b>104</b>	<b>117</b>
<b>7f. Health Care</b>				
7f-i Dental Services	65	54	44	47
7f-ii Eye Care Services	18	16	17	19
7f-iii Hearing Services	12	8	11	9
7f-iv Physical Therapy	2	3	4	2
7f-v Physician/Medical Services	24	19	16	25
<b>Total Unmet Resource Needs</b>	<b>121</b>	<b>100</b>	<b>92</b>	<b>102</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>90</b>	<b>74</b>	<b>72</b>	<b>76</b>
<b>7g. Legal</b>				
7g-i Advocate	2	1	3	3
7g-ii Guardian (private)	4	1	0	0
7g-iii Guardian (public)	2	3	3	2
<b>Total Unmet Resource Needs</b>	<b>8</b>	<b>5</b>	<b>6</b>	<b>5</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>7</b>	<b>4</b>	<b>6</b>	<b>5</b>
<b>7h. Financial Security</b>				
7h-i Assistance with Managing Money	31	35	33	43
7h-ii Assistance with Securing Public Benefits	18	22	22	26
7h-iii Representative Payee	6	7	4	4
<b>Total Unmet Resource Needs</b>	<b>55</b>	<b>64</b>	<b>59</b>	<b>73</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>46</b>	<b>58</b>	<b>53</b>	<b>65</b>

Report Run: Jul 10, 2012



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

## Report of Unmet Resource Needs

**CSN 3**  
(Kennebec, Somerset)

**Fiscal Year 2012 Quarter 3**  
(Jan, Feb, March 2012)

	2011 Q4	2012 Q1	2012 Q2	2012 Q3
<b>Distinct Clients with a RDS</b>	1,684	1,724	1,811	1,854
<b>7i. Education</b>				
7i-i Adult Education (other than GED)	6	4	7	5
7i-ii GED	11	12	10	11
7i-iii Literacy Assistance	5	4	4	5
7i-iv Post High School Education	7	7	7	4
7i-v Tuition Reimbursement	3	4	5	4
<b>Total Unmet Resource Needs</b>	<b>32</b>	<b>31</b>	<b>33</b>	<b>29</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>29</b>	<b>28</b>	<b>31</b>	<b>27</b>
<b>7j. Vocational / Employment</b>				
7j-i Benefits Counseling Related to Employment	5	3	3	3
7j-ii Club House and/or Peer Vocational Support	7	5	2	6
7j-iii Competitive Employment (no supports)	2	2	3	4
7j-iv Supported Employment	4	3	0	1
7j-v Vocational Rehabilitation	34	30	32	35
<b>Total Unmet Resource Needs</b>	<b>52</b>	<b>43</b>	<b>40</b>	<b>49</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>43</b>	<b>39</b>	<b>37</b>	<b>44</b>
<b>7k. Living Skills</b>				
7k-i Daily Living Support Services	19	22	22	17
7k-ii Day Support Services	1	1	0	1
7k-iii Occupational Therapy	3	1	0	0
7k-iv Skills Development Services	11	7	8	8
<b>Total Unmet Resource Needs</b>	<b>34</b>	<b>31</b>	<b>30</b>	<b>26</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>29</b>	<b>30</b>	<b>29</b>	<b>25</b>
<b>7l. Transportation</b>				
7l-i Transportation to ISP-Identified Services	63	68	71	83
7l-ii Transportation to Other ISP Activities	33	32	31	24
7l-iii After Hours Transportation	32	22	18	18
<b>Total Unmet Resource Needs</b>	<b>128</b>	<b>122</b>	<b>120</b>	<b>125</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>95</b>	<b>94</b>	<b>94</b>	<b>102</b>
<b>7m. Personal Growth/Community</b>				
7m-i Avocational Activities	1	1	1	1

Report Run: Jul 10, 2012



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

## Report of Unmet Resource Needs

**CSN 3**  
(Kennebec, Somerset)

**Fiscal Year 2012 Quarter 3**  
(Jan, Feb, March 2012)

	2011 Q4	2012 Q1	2012 Q2	2012 Q3
<b>Distinct Clients with a RDS</b>	1,684	1,724	1,811	1,854
<b>7m. Personal Growth/Community</b>				
7m-ii Recreation Activities	11	10	10	10
7m-iii Social Activities	40	40	33	36
7m-iv Spiritual Activities	3	3	2	3
<b>Total Unmet Resource Needs</b>	55	54	46	50
<b>Distinct Clients with Unmet Resource Needs</b>	46	44	36	41
<b>Other Resources</b>				
Other Resources	1	1	0	3
<b>Total Unmet Resource Needs</b>	1	1	0	3
<b>Distinct Clients with Unmet Resource Needs</b>	1	1	0	3
<b>CSN 3 Totals</b>				
<b>Total Unmet Resource Needs</b>	894	789	718	787
<b>Distinct Clients With any Unmet Resource Need</b>	402	337	316	336
<b>Distinct Clients with a RDS</b>	1,684	1,724	1,811	1,854

Report Run: Jul 10, 2012

Statewide Report of Unmet Resource Needs for Fiscal Year 2012 Q3

CSN 4 - Knox, Lincoln, Sagadahoc, Waldo

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2011 Q4			2012 Q1			2012 Q2			2012 Q3		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
196	611	32.1%	194	674	28.8%	204	723	###	247	768	32.2%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

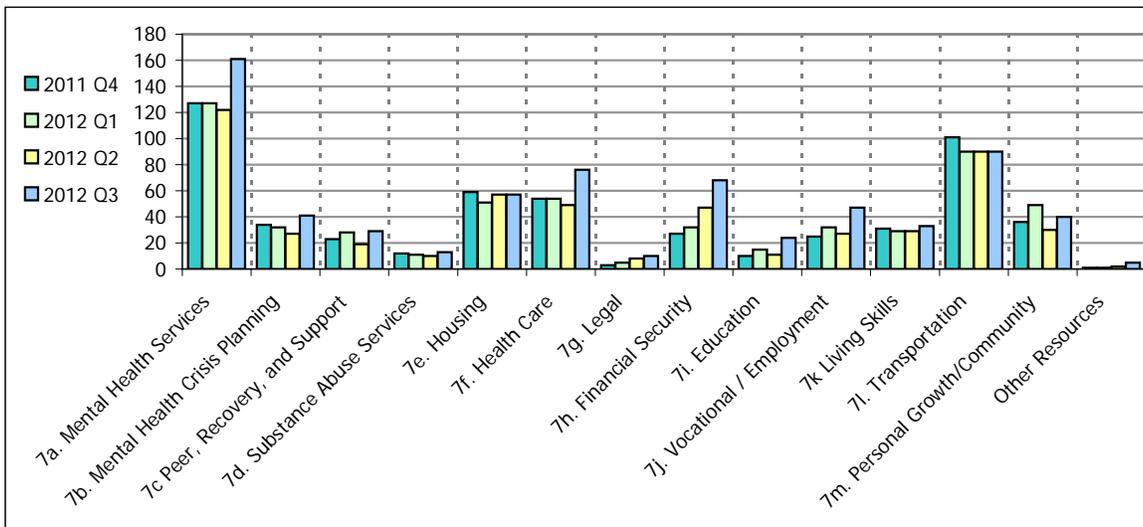


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2011 Q4	2012 Q1	2012 Q2	2012 Q3
7a. Mental Health Services	127	127	122	161
7b. Mental Health Crisis Planning	34	32	27	41
7c. Peer, Recovery, and Support	23	28	19	29
7d. Substance Abuse Services	12	11	10	13
7e. Housing	59	51	57	57
7f. Health Care	54	54	49	76
7g. Legal	3	5	8	10
7h. Financial Security	27	32	47	68
7i. Education	10	15	11	24
7j. Vocational / Employment	25	32	27	47
7k. Living Skills	31	29	29	33
7l. Transportation	101	90	90	90
7m. Personal Growth/Community	36	49	30	40
Other Resources	1	1	2	5
<b>Total CSN 4 Unmet Needs</b>	<b>543</b>	<b>556</b>	<b>528</b>	<b>694</b>

Report Run: Jul 10, 2012



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

## Report of Unmet Resource Needs

### CSN 4

(Knox, Lincoln, Sagadahoc, Waldo)

### Fiscal Year 2012 Quarter 3

(Jan, Feb, March 2012)

	2011 Q4	2012 Q1	2012 Q2	2012 Q3
<b>Distinct Clients with a RDS</b>	611	674	723	768
<b>7a. Mental Health Services</b>				
7a-i Assertive Community Treatment (ACT)	11	7	4	2
7a-ii Community Integration Services	53	47	38	46
7a-iii Dialectical Behavioral Therapy	4	2	1	1
7a-iv Family Psycho-Educational Treatment	0	0	1	1
7a-v Group Counseling	2	1	0	2
7a-vi Individual Counseling	27	31	32	46
7a-vii Inpatient Psychiatric Facility	0	0	0	0
7a-viii Intensive Case Management	0	2	2	1
7a-x Psychiatric Medication Management	30	37	44	62
<b>Total Unmet Resource Needs</b>	127	127	122	161
<b>Distinct Clients with Unmet Resource Needs</b>	92	91	86	113
<b>7b. Mental Health Crisis Planning</b>				
7b-i Development of Mental Health Crisis Plan	27	23	21	33
7b-ii Mental Health Advance Directives	7	9	6	8
<b>Total Unmet Resource Needs</b>	34	32	27	41
<b>Distinct Clients with Unmet Resource Needs</b>	32	28	24	35
<b>7c Peer, Recovery, and Support</b>				
7c-i Peer Recovery Center	7	9	5	9
7c-ii Recovery Workbook Group	0	0	0	0
7c-iii Social Club	4	8	2	6
7c-iv Peer-Run Trauma Recovery Group	3	4	4	3
7c-v Wellness Recovery and Action Planning	1	0	0	0
7c-vi Family Support	8	7	8	11
<b>Total Unmet Resource Needs</b>	23	28	19	29
<b>Distinct Clients with Unmet Resource Needs</b>	19	24	17	27
<b>7d Substance Abuse Services</b>				
7d-i Outpatient Substance Abuse Services	12	11	9	11
7d-ii Residential Treatment Substance Abuse Services	0	0	1	2
<b>Total Unmet Resource Needs</b>	12	11	10	13
<b>Distinct Clients with Unmet Resource Needs</b>	12	11	9	12

Report Run: Jul 10, 2012



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

## Report of Unmet Resource Needs

### CSN 4

(Knox, Lincoln, Sagadahoc, Waldo)

### Fiscal Year 2012 Quarter 3

(Jan, Feb, March 2012)

	2011 Q4	2012 Q1	2012 Q2	2012 Q3
<b>Distinct Clients with a RDS</b>	611	674	723	768
<b>7e. Housing</b>				
7e-i Supported Apartment	11	7	5	7
7e-ii Community Residential Facility	2	2	1	1
7e-iii Residential Treatment Facility (group home)	4	2	2	1
7e-iv Assisted Living Facility	5	3	2	2
7e-v Nursing Home	0	0	0	0
7e-vi Residential Crisis Unit	1	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	36	37	47	46
<b>Total Unmet Resource Needs</b>	<b>59</b>	<b>51</b>	<b>57</b>	<b>57</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>49</b>	<b>50</b>	<b>55</b>	<b>57</b>
<b>7f. Health Care</b>				
7f-i Dental Services	32	30	28	39
7f-ii Eye Care Services	9	9	8	14
7f-iii Hearing Services	3	2	3	3
7f-iv Physical Therapy	1	1	1	4
7f-v Physician/Medical Services	9	12	9	16
<b>Total Unmet Resource Needs</b>	<b>54</b>	<b>54</b>	<b>49</b>	<b>76</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>42</b>	<b>42</b>	<b>42</b>	<b>61</b>
<b>7g. Legal</b>				
7g-i Advocate	3	4	7	7
7g-ii Guardian (private)	0	1	1	3
7g-iii Guardian (public)	0	0	0	0
<b>Total Unmet Resource Needs</b>	<b>3</b>	<b>5</b>	<b>8</b>	<b>10</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>3</b>	<b>5</b>	<b>8</b>	<b>10</b>
<b>7h. Financial Security</b>				
7h-i Assistance with Managing Money	12	18	29	43
7h-ii Assistance with Securing Public Benefits	11	11	15	21
7h-iii Representative Payee	4	3	3	4
<b>Total Unmet Resource Needs</b>	<b>27</b>	<b>32</b>	<b>47</b>	<b>68</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>24</b>	<b>27</b>	<b>41</b>	<b>60</b>

Report Run: Jul 10, 2012



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

## Report of Unmet Resource Needs

### CSN 4

(Knox, Lincoln, Sagadahoc, Waldo)

### Fiscal Year 2012 Quarter 3

(Jan, Feb, March 2012)

	2011 Q4	2012 Q1	2012 Q2	2012 Q3
<b>Distinct Clients with a RDS</b>	611	674	723	768
<b>7i. Education</b>				
7i-i Adult Education (other than GED)	2	2	2	7
7i-ii GED	2	4	5	6
7i-iii Literacy Assistance	0	0	1	1
7i-iv Post High School Education	6	9	3	10
7i-v Tuition Reimbursement	0	0	0	0
<b>Total Unmet Resource Needs</b>	<b>10</b>	<b>15</b>	<b>11</b>	<b>24</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>10</b>	<b>15</b>	<b>11</b>	<b>22</b>
<b>7j. Vocational / Employment</b>				
7j-i Benefits Counseling Related to Employment	5	3	3	4
7j-ii Club House and/or Peer Vocational Support	2	2	3	3
7j-iii Competitive Employment (no supports)	3	4	3	8
7j-iv Supported Employment	1	3	2	4
7j-v Vocational Rehabilitation	14	20	16	28
<b>Total Unmet Resource Needs</b>	<b>25</b>	<b>32</b>	<b>27</b>	<b>47</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>23</b>	<b>30</b>	<b>23</b>	<b>43</b>
<b>7k. Living Skills</b>				
7k-i Daily Living Support Services	23	21	23	26
7k-ii Day Support Services	1	2	2	1
7k-iii Occupational Therapy	1	1	1	1
7k-iv Skills Development Services	6	5	3	5
<b>Total Unmet Resource Needs</b>	<b>31</b>	<b>29</b>	<b>29</b>	<b>33</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>29</b>	<b>27</b>	<b>29</b>	<b>32</b>
<b>7l. Transportation</b>				
7l-i Transportation to ISP-Identified Services	49	45	46	50
7l-ii Transportation to Other ISP Activities	33	30	32	30
7l-iii After Hours Transportation	19	15	12	10
<b>Total Unmet Resource Needs</b>	<b>101</b>	<b>90</b>	<b>90</b>	<b>90</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>56</b>	<b>50</b>	<b>52</b>	<b>55</b>
<b>7m. Personal Growth/Community</b>				
7m-i Avocational Activities	6	6	2	2

Report Run: Jul 10, 2012



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

## Report of Unmet Resource Needs

### CSN 4

(Knox, Lincoln, Sagadahoc, Waldo)

### Fiscal Year 2012 Quarter 3

(Jan, Feb, March 2012)

	2011 Q4	2012 Q1	2012 Q2	2012 Q3
<b>Distinct Clients with a RDS</b>	611	674	723	768
<b>7m. Personal Growth/Community</b>				
7m-ii Recreation Activities	8	8	4	9
7m-iii Social Activities	20	31	24	27
7m-iv Spiritual Activities	2	4	0	2
<b>Total Unmet Resource Needs</b>	36	49	30	40
<b>Distinct Clients with Unmet Resource Needs</b>	28	35	27	32
<b>Other Resources</b>				
Other Resources	1	1	2	5
<b>Total Unmet Resource Needs</b>	1	1	2	5
<b>Distinct Clients with Unmet Resource Needs</b>	1	1	2	5
<b>CSN 4 Totals</b>				
<b>Total Unmet Resource Needs</b>	543	556	528	694
<b>Distinct Clients With any Unmet Resource Need</b>	196	194	204	247
<b>Distinct Clients with a RDS</b>	611	674	723	768

Report Run: Jul 10, 2012

Statewide Report of Unmet Resource Needs for Fiscal Year 2012 Q3

CSN 5 - Androscoggin, Franklin, Oxford (Includes: Bridgton, Harrison, Naples, Casco)

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2011 Q4			2012 Q1			2012 Q2			2012 Q3		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
570	1,635	34.9%	537	1,629	33.0%	540	1,715	###	549	1,770	31.0%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

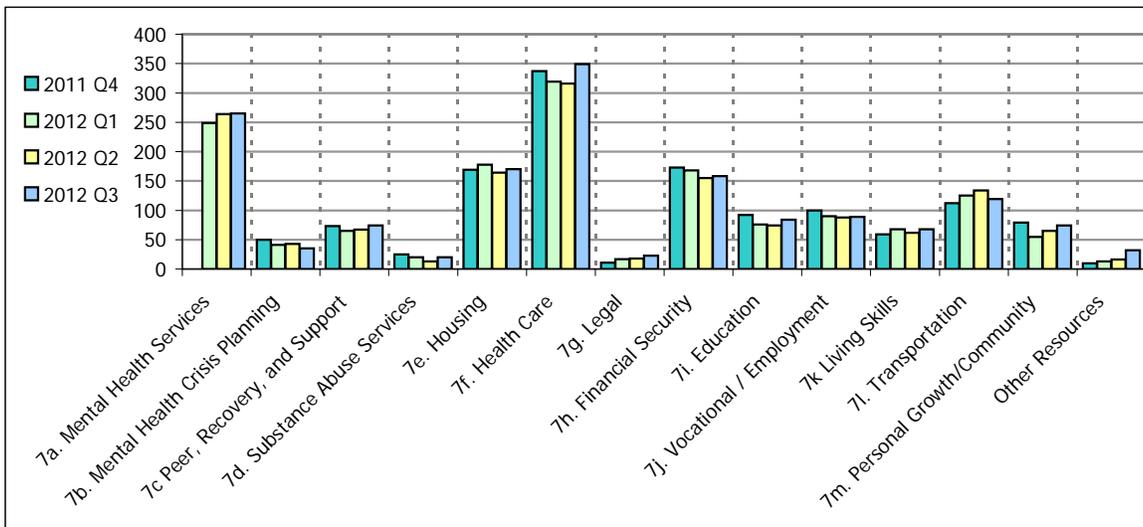


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2011 Q4	2012 Q1	2012 Q2	2012 Q3
7a. Mental Health Services	250	249	264	265
7b. Mental Health Crisis Planning	50	41	43	35
7c. Peer, Recovery, and Support	73	65	67	74
7d. Substance Abuse Services	25	20	13	20
7e. Housing	169	178	164	170
7f. Health Care	337	319	316	349
7g. Legal	11	17	18	23
7h. Financial Security	173	168	155	158
7i. Education	92	76	74	84
7j. Vocational / Employment	100	90	88	89
7k. Living Skills	59	68	62	68
7l. Transportation	112	125	134	119
7m. Personal Growth/Community	79	55	65	74
Other Resources	10	13	16	32
<b>Total CSN 5 Unmet Needs</b>	<b>1,586</b>	<b>1,484</b>	<b>1,479</b>	<b>1,560</b>

Report Run: Jul 10, 2012



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

## Report of Unmet Resource Needs

### CSN 5

(Androscoggin, Franklin, Oxford)

(Includes: Bridgton, Harrison, Naples, Casco)

### Fiscal Year 2012 Quarter 3

(Jan, Feb, March 2012)

	2011 Q4	2012 Q1	2012 Q2	2012 Q3
<b>Distinct Clients with a RDS</b>	1,635	1,629	1,715	1,770
<b>7a. Mental Health Services</b>				
7a-i Assertive Community Treatment (ACT)	9	8	11	8
7a-ii Community Integration Services	53	47	29	36
7a-iii Dialectical Behavioral Therapy	20	13	13	12
7a-iv Family Psycho-Educational Treatment	1	3	3	2
7a-v Group Counseling	3	3	5	10
7a-vi Individual Counseling	85	79	73	76
7a-vii Inpatient Psychiatric Facility	2	0	1	1
7a-viii Intensive Case Management	5	3	3	2
7a-x Psychiatric Medication Management	118	93	126	118
<b>Total Unmet Resource Needs</b>	<b>296</b>	<b>249</b>	<b>264</b>	<b>265</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>215</b>	<b>185</b>	<b>203</b>	<b>213</b>
<b>7b. Mental Health Crisis Planning</b>				
7b-i Development of Mental Health Crisis Plan	26	18	26	18
7b-ii Mental Health Advance Directives	24	23	17	17
<b>Total Unmet Resource Needs</b>	<b>50</b>	<b>41</b>	<b>43</b>	<b>35</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>49</b>	<b>39</b>	<b>40</b>	<b>32</b>
<b>7c Peer, Recovery, and Support</b>				
7c-i Peer Recovery Center	3	2	5	3
7c-ii Recovery Workbook Group	1	1	1	2
7c-iii Social Club	25	19	15	23
7c-iv Peer-Run Trauma Recovery Group	9	7	8	13
7c-v Wellness Recovery and Action Planning	5	6	3	1
7c-vi Family Support	30	30	35	32
<b>Total Unmet Resource Needs</b>	<b>73</b>	<b>65</b>	<b>67</b>	<b>74</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>58</b>	<b>56</b>	<b>60</b>	<b>62</b>
<b>7d Substance Abuse Services</b>				
7d-i Outpatient Substance Abuse Services	20	17	11	17
7d-ii Residential Treatment Substance Abuse Services	5	3	2	3
<b>Total Unmet Resource Needs</b>	<b>25</b>	<b>20</b>	<b>13</b>	<b>20</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>24</b>	<b>20</b>	<b>13</b>	<b>19</b>

Report Run: Jul 10, 2012



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

## Report of Unmet Resource Needs

### CSN 5

(Androscoggin, Franklin, Oxford)

(Includes: Bridgton, Harrison, Naples, Casco)

**Fiscal Year 2012 Quarter 3**

(Jan, Feb, March 2012)

	2011 Q4	2012 Q1	2012 Q2	2012 Q3
<b>Distinct Clients with a RDS</b>	1,635	1,629	1,715	1,770
<b>7e. Housing</b>				
7e-i Supported Apartment	12	8	11	10
7e-ii Community Residential Facility	3	5	6	7
7e-iii Residential Treatment Facility (group home)	2	1	2	3
7e-iv Assisted Living Facility	5	6	6	3
7e-v Nursing Home	2	3	3	0
7e-vi Residential Crisis Unit	0	0	0	1
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	145	155	136	146
<b>Total Unmet Resource Needs</b>	<b>169</b>	<b>178</b>	<b>164</b>	<b>170</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>161</b>	<b>171</b>	<b>158</b>	<b>163</b>
<b>7f. Health Care</b>				
7f-i Dental Services	186	192	181	202
7f-ii Eye Care Services	74	66	65	75
7f-iii Hearing Services	15	15	14	20
7f-iv Physical Therapy	11	9	7	10
7f-v Physician/Medical Services	51	37	49	42
<b>Total Unmet Resource Needs</b>	<b>337</b>	<b>319</b>	<b>316</b>	<b>349</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>233</b>	<b>229</b>	<b>234</b>	<b>247</b>
<b>7g. Legal</b>				
7g-i Advocate	8	15	16	22
7g-ii Guardian (private)	2	1	1	0
7g-iii Guardian (public)	1	1	1	1
<b>Total Unmet Resource Needs</b>	<b>11</b>	<b>17</b>	<b>18</b>	<b>23</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>11</b>	<b>17</b>	<b>17</b>	<b>22</b>
<b>7h. Financial Security</b>				
7h-i Assistance with Managing Money	107	100	93	92
7h-ii Assistance with Securing Public Benefits	59	60	54	58
7h-iii Representative Payee	7	8	8	8
<b>Total Unmet Resource Needs</b>	<b>173</b>	<b>168</b>	<b>155</b>	<b>158</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>156</b>	<b>149</b>	<b>141</b>	<b>143</b>

Report Run: Jul 10, 2012



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

## Report of Unmet Resource Needs

### CSN 5

(Androscoggin, Franklin, Oxford)

(Includes: Bridgton, Harrison, Naples, Casco)

**Fiscal Year 2012 Quarter 3**

(Jan, Feb, March 2012)

	2011 Q4	2012 Q1	2012 Q2	2012 Q3
<b>Distinct Clients with a RDS</b>	1,635	1,629	1,715	1,770
<b>7i. Education</b>				
7i-i Adult Education (other than GED)	22	22	16	21
7i-ii GED	23	19	22	13
7i-iii Literacy Assistance	11	7	9	9
7i-iv Post High School Education	31	25	25	35
7i-v Tuition Reimbursement	5	3	2	6
<b>Total Unmet Resource Needs</b>	<b>92</b>	<b>76</b>	<b>74</b>	<b>84</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>84</b>	<b>68</b>	<b>70</b>	<b>76</b>
<b>7j. Vocational / Employment</b>				
7j-i Benefits Counseling Related to Employment	9	11	8	6
7j-ii Club House and/or Peer Vocational Support	0	0	1	2
7j-iii Competitive Employment (no supports)	8	11	5	7
7j-iv Supported Employment	8	9	11	7
7j-v Vocational Rehabilitation	75	59	63	67
<b>Total Unmet Resource Needs</b>	<b>100</b>	<b>90</b>	<b>88</b>	<b>89</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>93</b>	<b>83</b>	<b>82</b>	<b>84</b>
<b>7k. Living Skills</b>				
7k-i Daily Living Support Services	34	43	39	48
7k-ii Day Support Services	14	11	10	8
7k-iii Occupational Therapy	1	2	2	3
7k-iv Skills Development Services	10	12	11	9
<b>Total Unmet Resource Needs</b>	<b>59</b>	<b>68</b>	<b>62</b>	<b>68</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>53</b>	<b>59</b>	<b>54</b>	<b>62</b>
<b>7l. Transportation</b>				
7l-i Transportation to ISP-Identified Services	43	46	44	45
7l-ii Transportation to Other ISP Activities	28	38	44	37
7l-iii After Hours Transportation	41	41	46	37
<b>Total Unmet Resource Needs</b>	<b>112</b>	<b>125</b>	<b>134</b>	<b>119</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>84</b>	<b>88</b>	<b>94</b>	<b>87</b>
<b>7m. Personal Growth/Community</b>				
7m-i Avocational Activities	2	1	5	5

Report Run: Jul 10, 2012



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

## Report of Unmet Resource Needs

### CSN 5

(Androscoggin, Franklin, Oxford)

(Includes: Bridgton, Harrison, Naples, Casco)

### Fiscal Year 2012 Quarter 3

(Jan, Feb, March 2012)

	2011 Q4	2012 Q1	2012 Q2	2012 Q3
<b>Distinct Clients with a RDS</b>	1,635	1,629	1,715	1,770
<b>7m. Personal Growth/Community</b>				
7m-ii Recreation Activities	22	10	16	21
7m-iii Social Activities	41	31	35	36
7m-iv Spiritual Activities	14	13	9	12
<b>Total Unmet Resource Needs</b>	<b>79</b>	<b>55</b>	<b>65</b>	<b>74</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>61</b>	<b>44</b>	<b>44</b>	<b>49</b>
<b>Other Resources</b>				
Other Resources	10	13	16	32
<b>Total Unmet Resource Needs</b>	<b>10</b>	<b>13</b>	<b>16</b>	<b>32</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>10</b>	<b>13</b>	<b>16</b>	<b>32</b>
<b>CSN 5 Totals</b>				
<b>Total Unmet Resource Needs</b>	<b>1,586</b>	<b>1,484</b>	<b>1,479</b>	<b>1,560</b>
<b>Distinct Clients With any Unmet Resource Need</b>	<b>570</b>	<b>537</b>	<b>540</b>	<b>549</b>
<b>Distinct Clients with a RDS</b>	<b>1,635</b>	<b>1,629</b>	<b>1,715</b>	<b>1,770</b>

Report Run: Jul 10, 2012

Statewide Report of Unmet Resource Needs for Fiscal Year 2012 Q3

CSN 6 - Cumberland

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2011 Q4			2012 Q1			2012 Q2			2012 Q3		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
573	1,681	34.1%	558	1,713	32.6%	586	1,841	###	587	1,879	31.2%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

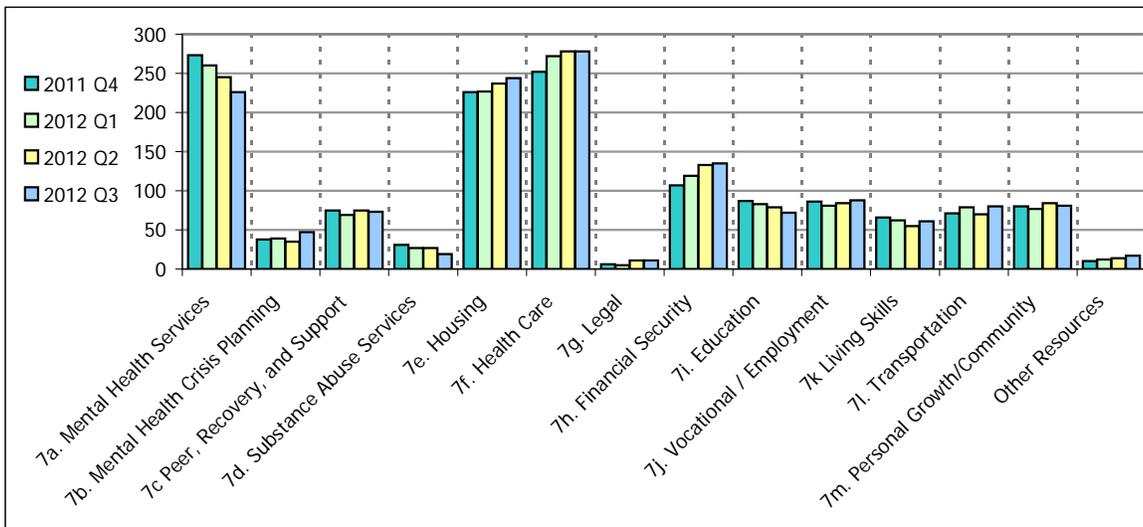


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2011 Q4	2012 Q1	2012 Q2	2012 Q3
7a. Mental Health Services	273	260	245	226
7b. Mental Health Crisis Planning	38	39	35	47
7c. Peer, Recovery, and Support	75	69	75	73
7d. Substance Abuse Services	31	27	27	19
7e. Housing	226	227	237	244
7f. Health Care	252	272	278	278
7g. Legal	6	5	11	11
7h. Financial Security	107	119	133	135
7i. Education	87	83	79	72
7j. Vocational / Employment	86	81	84	88
7k. Living Skills	66	62	55	61
7l. Transportation	71	79	70	80
7m. Personal Growth/Community	80	77	84	81
Other Resources	10	12	14	17
<b>Total CSN 6 Unmet Needs</b>	<b>1,408</b>	<b>1,412</b>	<b>1,427</b>	<b>1,432</b>

Statewide Report of Unmet Resource



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

## Report of Unmet Resource Needs

**CSN 6**  
(Cumberland)

**Fiscal Year 2012 Quarter 3**  
(Jan, Feb, March 2012)

	2011 Q4	2012 Q1	2012 Q2	2012 Q3
<b>Distinct Clients with a RDS</b>	1,681	1,713	1,841	1,879
<b>7a. Mental Health Services</b>				
7a-i Assertive Community Treatment (ACT)	17	12	7	10
7a-ii Community Integration Services	51	46	45	30
7a-iii Dialectical Behavioral Therapy	4	4	10	5
7a-iv Family Psycho-Educational Treatment	4	4	6	6
7a-v Group Counseling	10	11	7	9
7a-vi Individual Counseling	88	87	90	81
7a-vii Inpatient Psychiatric Facility	0	0	0	0
7a-viii Intensive Case Management	3	2	1	3
7a-x Psychiatric Medication Management	96	94	79	82
<b>Total Unmet Resource Needs</b>	<b>273</b>	<b>260</b>	<b>245</b>	<b>226</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>176</b>	<b>166</b>	<b>170</b>	<b>169</b>
<b>7b. Mental Health Crisis Planning</b>				
7b-i Development of Mental Health Crisis Plan	31	32	29	37
7b-ii Mental Health Advance Directives	7	7	6	10
<b>Total Unmet Resource Needs</b>	<b>38</b>	<b>39</b>	<b>35</b>	<b>47</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>35</b>	<b>35</b>	<b>32</b>	<b>42</b>
<b>7c Peer, Recovery, and Support</b>				
7c-i Peer Recovery Center	16	15	15	14
7c-ii Recovery Workbook Group	1	1	1	1
7c-iii Social Club	34	28	33	31
7c-iv Peer-Run Trauma Recovery Group	1	2	1	2
7c-v Wellness Recovery and Action Planning	6	6	7	6
7c-vi Family Support	17	17	18	19
<b>Total Unmet Resource Needs</b>	<b>75</b>	<b>69</b>	<b>75</b>	<b>73</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>57</b>	<b>51</b>	<b>58</b>	<b>56</b>
<b>7d Substance Abuse Services</b>				
7d-i Outpatient Substance Abuse Services	26	23	22	14
7d-ii Residential Treatment Substance Abuse Services	5	4	5	5
<b>Total Unmet Resource Needs</b>	<b>31</b>	<b>27</b>	<b>27</b>	<b>19</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>29</b>	<b>26</b>	<b>25</b>	<b>17</b>

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Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

## Report of Unmet Resource Needs

**CSN 6**  
(Cumberland)

**Fiscal Year 2012 Quarter 3**  
(Jan, Feb, March 2012)

	2011 Q4	2012 Q1	2012 Q2	2012 Q3
<b>Distinct Clients with a RDS</b>	1,681	1,713	1,841	1,879
<b>7e. Housing</b>				
7e-i Supported Apartment	34	34	39	39
7e-ii Community Residential Facility	11	8	12	13
7e-iii Residential Treatment Facility (group home)	5	8	6	6
7e-iv Assisted Living Facility	17	13	11	12
7e-v Nursing Home	2	2	2	2
7e-vi Residential Crisis Unit	0	0	0	1
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	157	162	167	171
<b>Total Unmet Resource Needs</b>	<b>226</b>	<b>227</b>	<b>237</b>	<b>244</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>204</b>	<b>205</b>	<b>215</b>	<b>220</b>
<b>7f. Health Care</b>				
7f-i Dental Services	141	156	155	157
7f-ii Eye Care Services	48	47	48	49
7f-iii Hearing Services	7	10	16	18
7f-iv Physical Therapy	8	7	11	6
7f-v Physician/Medical Services	48	52	48	48
<b>Total Unmet Resource Needs</b>	<b>252</b>	<b>272</b>	<b>278</b>	<b>278</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>195</b>	<b>208</b>	<b>216</b>	<b>210</b>
<b>7g. Legal</b>				
7g-i Advocate	4	4	8	9
7g-ii Guardian (private)	2	1	2	1
7g-iii Guardian (public)	0	0	1	1
<b>Total Unmet Resource Needs</b>	<b>6</b>	<b>5</b>	<b>11</b>	<b>11</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>6</b>	<b>5</b>	<b>11</b>	<b>11</b>
<b>7h. Financial Security</b>				
7h-i Assistance with Managing Money	56	68	74	79
7h-ii Assistance with Securing Public Benefits	33	35	42	39
7h-iii Representative Payee	18	16	17	17
<b>Total Unmet Resource Needs</b>	<b>107</b>	<b>119</b>	<b>133</b>	<b>135</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>98</b>	<b>104</b>	<b>118</b>	<b>118</b>

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Paul R. LePage, Governor

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## Report of Unmet Resource Needs

CSN 6  
(Cumberland)

Fiscal Year 2012 Quarter 3  
(Jan, Feb, March 2012)

	2011 Q4	2012 Q1	2012 Q2	2012 Q3
<b>Distinct Clients with a RDS</b>	1,681	1,713	1,841	1,879
<b>7i. Education</b>				
7i-i Adult Education (other than GED)	24	24	23	25
7i-ii GED	25	26	24	17
7i-iii Literacy Assistance	5	6	5	3
7i-iv Post High School Education	30	25	25	26
7i-v Tuition Reimbursement	3	2	2	1
<b>Total Unmet Resource Needs</b>	<b>87</b>	<b>83</b>	<b>79</b>	<b>72</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>78</b>	<b>75</b>	<b>71</b>	<b>66</b>
<b>7j. Vocational / Employment</b>				
7j-i Benefits Counseling Related to Employment	6	6	6	4
7j-ii Club House and/or Peer Vocational Support	2	2	2	2
7j-iii Competitive Employment (no supports)	20	14	13	13
7j-iv Supported Employment	9	8	10	9
7j-v Vocational Rehabilitation	49	51	53	60
<b>Total Unmet Resource Needs</b>	<b>86</b>	<b>81</b>	<b>84</b>	<b>88</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>82</b>	<b>75</b>	<b>79</b>	<b>82</b>
<b>7k. Living Skills</b>				
7k-i Daily Living Support Services	35	33	26	33
7k-ii Day Support Services	4	4	5	5
7k-iii Occupational Therapy	3	3	5	3
7k-iv Skills Development Services	24	22	19	20
<b>Total Unmet Resource Needs</b>	<b>66</b>	<b>62</b>	<b>55</b>	<b>61</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>60</b>	<b>55</b>	<b>48</b>	<b>55</b>
<b>7l. Transportation</b>				
7l-i Transportation to ISP-Identified Services	39	43	42	47
7l-ii Transportation to Other ISP Activities	16	17	13	18
7l-iii After Hours Transportation	16	19	15	15
<b>Total Unmet Resource Needs</b>	<b>71</b>	<b>79</b>	<b>70</b>	<b>80</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>55</b>	<b>60</b>	<b>57</b>	<b>64</b>
<b>7m. Personal Growth/Community</b>				
7m-i Avocational Activities	8	9	8	4

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Paul R. LePage, Governor

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## Report of Unmet Resource Needs

**CSN 6**  
(Cumberland)

**Fiscal Year 2012 Quarter 3**  
(Jan, Feb, March 2012)

	2011 Q4	2012 Q1	2012 Q2	2012 Q3
<b>Distinct Clients with a RDS</b>	1,681	1,713	1,841	1,879
<b>7m. Personal Growth/Community</b>				
7m-ii Recreation Activities	23	17	24	21
7m-iii Social Activities	41	43	41	43
7m-iv Spiritual Activities	8	8	11	13
<b>Total Unmet Resource Needs</b>	<b>80</b>	<b>77</b>	<b>84</b>	<b>81</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>64</b>	<b>59</b>	<b>65</b>	<b>63</b>
<b>Other Resources</b>				
Other Resources	10	12	14	17
<b>Total Unmet Resource Needs</b>	<b>10</b>	<b>12</b>	<b>14</b>	<b>17</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>10</b>	<b>12</b>	<b>14</b>	<b>17</b>
<b>CSN 6 Totals</b>				
<b>Total Unmet Resource Needs</b>	<b>1,408</b>	<b>1,412</b>	<b>1,427</b>	<b>1,432</b>
<b>Distinct Clients With any Unmet Resource Need</b>	<b>573</b>	<b>558</b>	<b>586</b>	<b>587</b>
<b>Distinct Clients with a RDS</b>	<b>1,681</b>	<b>1,713</b>	<b>1,841</b>	<b>1,879</b>

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Statewide Report of Unmet Resource Needs for Fiscal Year 2012 Q3

CSN 7 - York

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2011 Q4			2012 Q1			2012 Q2			2012 Q3		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
178	463	38.4%	142	413	34.4%	158	541	###	185	resource N	#VALUE!

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

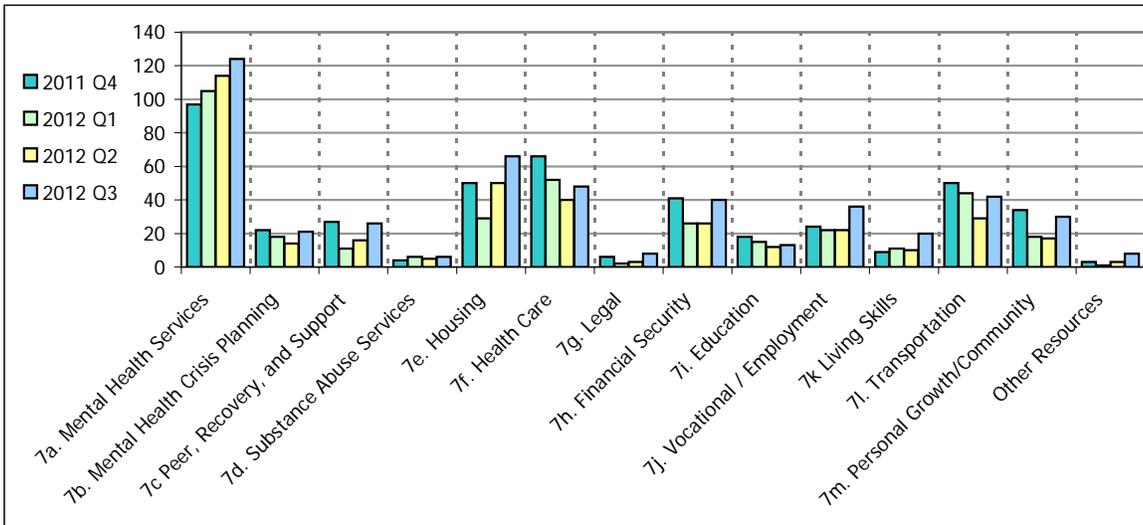


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2011 Q4	2012 Q1	2012 Q2	2012 Q3
7a. Mental Health Services	97	105	114	124
7b. Mental Health Crisis Planning	22	18	14	21
7c. Peer, Recovery, and Support	27	11	16	26
7d. Substance Abuse Services	4	6	5	6
7e. Housing	50	29	50	66
7f. Health Care	66	52	40	48
7g. Legal	6	2	3	8
7h. Financial Security	41	26	26	40
7i. Education	18	15	12	13
7j. Vocational / Employment	24	22	22	36
7k. Living Skills	9	11	10	20
7l. Transportation	50	44	29	42
7m. Personal Growth/Community	34	18	17	30
Other Resources	3	1	3	8
<b>Total CSN 7 Unmet Needs</b>	<b>451</b>	<b>360</b>	<b>361</b>	<b>488</b>

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Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

## Report of Unmet Resource Needs

CSN 7  
(York)

Fiscal Year 2012 Quarter 3  
(Jan, Feb, March 2012)

	2011 Q4	2012 Q1	2012 Q2	2012 Q3
<b>Distinct Clients with a RDS</b>	463	413	541	478
<b>7a. Mental Health Services</b>				
7a-i Assertive Community Treatment (ACT)	5	7	7	4
7a-ii Community Integration Services	32	36	45	40
7a-iii Dialectical Behavioral Therapy	3	4	6	3
7a-iv Family Psycho-Educational Treatment	0	2	0	1
7a-v Group Counseling	2	3	4	4
7a-vi Individual Counseling	21	25	26	30
7a-vii Inpatient Psychiatric Facility	1	1	0	0
7a-viii Intensive Case Management	1	1	0	0
7a-x Psychiatric Medication Management	32	26	26	42
<b>Total Unmet Resource Needs</b>	97	105	114	124
<b>Distinct Clients with Unmet Resource Needs</b>	74	76	89	96
<b>7b. Mental Health Crisis Planning</b>				
7b-i Development of Mental Health Crisis Plan	20	17	13	18
7b-ii Mental Health Advance Directives	2	1	1	3
<b>Total Unmet Resource Needs</b>	22	18	14	21
<b>Distinct Clients with Unmet Resource Needs</b>	20	17	13	19
<b>7c Peer, Recovery, and Support</b>				
7c-i Peer Recovery Center	2	0	0	3
7c-ii Recovery Workbook Group	0	0	0	0
7c-iii Social Club	11	6	5	8
7c-iv Peer-Run Trauma Recovery Group	1	1	4	6
7c-v Wellness Recovery and Action Planning	2	1	2	4
7c-vi Family Support	11	3	5	5
<b>Total Unmet Resource Needs</b>	27	11	16	26
<b>Distinct Clients with Unmet Resource Needs</b>	22	11	14	24
<b>7d Substance Abuse Services</b>				
7d-i Outpatient Substance Abuse Services	4	5	4	5
7d-ii Residential Treatment Substance Abuse Services	0	1	1	1
<b>Total Unmet Resource Needs</b>	4	6	5	6
<b>Distinct Clients with Unmet Resource Needs</b>	4	5	4	6

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Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

## Report of Unmet Resource Needs

CSN 7  
(York)

Fiscal Year 2012 Quarter 3  
(Jan, Feb, March 2012)

	2011 Q4	2012 Q1	2012 Q2	2012 Q3
<b>Distinct Clients with a RDS</b>	463	413	541	478
<b>7e. Housing</b>				
7e-i Supported Apartment	5	3	4	10
7e-ii Community Residential Facility	2	1	2	1
7e-iii Residential Treatment Facility (group home)	1	0	0	0
7e-iv Assisted Living Facility	6	2	3	4
7e-v Nursing Home	0	0	0	1
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	36	23	41	50
<b>Total Unmet Resource Needs</b>	<b>50</b>	<b>29</b>	<b>50</b>	<b>66</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>44</b>	<b>27</b>	<b>46</b>	<b>61</b>
<b>7f. Health Care</b>				
7f-i Dental Services	44	33	24	25
7f-ii Eye Care Services	8	10	9	9
7f-iii Hearing Services	3	4	1	0
7f-iv Physical Therapy	0	0	0	1
7f-v Physician/Medical Services	11	5	6	13
<b>Total Unmet Resource Needs</b>	<b>66</b>	<b>52</b>	<b>40</b>	<b>48</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>54</b>	<b>43</b>	<b>30</b>	<b>39</b>
<b>7g. Legal</b>				
7g-i Advocate	5	2	3	6
7g-ii Guardian (private)	0	0	0	0
7g-iii Guardian (public)	1	0	0	2
<b>Total Unmet Resource Needs</b>	<b>6</b>	<b>2</b>	<b>3</b>	<b>8</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>6</b>	<b>2</b>	<b>3</b>	<b>8</b>
<b>7h. Financial Security</b>				
7h-i Assistance with Managing Money	22	10	10	23
7h-ii Assistance with Securing Public Benefits	15	15	14	14
7h-iii Representative Payee	4	1	2	3
<b>Total Unmet Resource Needs</b>	<b>41</b>	<b>26</b>	<b>26</b>	<b>40</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>34</b>	<b>21</b>	<b>22</b>	<b>34</b>

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Paul R. LePage, Governor

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## Report of Unmet Resource Needs

CSN 7  
(York)

Fiscal Year 2012 Quarter 3  
(Jan, Feb, March 2012)

	2011 Q4	2012 Q1	2012 Q2	2012 Q3
<b>Distinct Clients with a RDS</b>	463	413	541	478
<b>7i. Education</b>				
7i-i Adult Education (other than GED)	9	5	5	3
7i-ii GED	2	1	1	2
7i-iii Literacy Assistance	0	1	1	3
7i-iv Post High School Education	6	5	5	4
7i-v Tuition Reimbursement	1	3	0	1
<b>Total Unmet Resource Needs</b>	<b>18</b>	<b>15</b>	<b>12</b>	<b>13</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>15</b>	<b>13</b>	<b>11</b>	<b>11</b>
<b>7j. Vocational / Employment</b>				
7j-i Benefits Counseling Related to Employment	2	4	2	5
7j-ii Club House and/or Peer Vocational Support	1	0	0	0
7j-iii Competitive Employment (no supports)	4	4	3	4
7j-iv Supported Employment	3	5	7	6
7j-v Vocational Rehabilitation	14	9	10	21
<b>Total Unmet Resource Needs</b>	<b>24</b>	<b>22</b>	<b>22</b>	<b>36</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>22</b>	<b>17</b>	<b>19</b>	<b>29</b>
<b>7k. Living Skills</b>				
7k-i Daily Living Support Services	5	6	7	10
7k-ii Day Support Services	1	0	0	1
7k-iii Occupational Therapy	0	0	0	1
7k-iv Skills Development Services	3	5	3	8
<b>Total Unmet Resource Needs</b>	<b>9</b>	<b>11</b>	<b>10</b>	<b>20</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>9</b>	<b>11</b>	<b>9</b>	<b>16</b>
<b>7l. Transportation</b>				
7l-i Transportation to ISP-Identified Services	23	18	12	20
7l-ii Transportation to Other ISP Activities	15	15	8	9
7l-iii After Hours Transportation	12	11	9	13
<b>Total Unmet Resource Needs</b>	<b>50</b>	<b>44</b>	<b>29</b>	<b>42</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>33</b>	<b>24</b>	<b>19</b>	<b>29</b>
<b>7m. Personal Growth/Community</b>				
7m-i Avocational Activities	1	0	0	3

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Paul R. LePage, Governor

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## Report of Unmet Resource Needs

**CSN 7**  
(York)

**Fiscal Year 2012 Quarter 3**  
(Jan, Feb, March 2012)

	2011 Q4	2012 Q1	2012 Q2	2012 Q3
<b>Distinct Clients with a RDS</b>	463	413	541	478
<b>7m. Personal Growth/Community</b>				
7m-ii Recreation Activities	11	6	7	6
7m-iii Social Activities	20	10	10	19
7m-iv Spiritual Activities	2	2	0	2
<b>Total Unmet Resource Needs</b>	34	18	17	30
<b>Distinct Clients with Unmet Resource Needs</b>	29	12	14	26
<b>Other Resources</b>				
Other Resources	3	1	3	8
<b>Total Unmet Resource Needs</b>	3	1	3	8
<b>Distinct Clients with Unmet Resource Needs</b>	3	1	3	8
<b>CSN 7 Totals</b>				
<b>Total Unmet Resource Needs</b>	451	360	361	488
<b>Distinct Clients With any Unmet Resource Need</b>	178	142	158	185
<b>Distinct Clients with a RDS</b>	463	413	541	478

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Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

## Report of Unmet Resource Needs

### CSN Not Assigned

Fiscal Year 2012 Quarter 3  
(Jan, Feb, March 2012)

	2011 Q4	2012 Q1	2012 Q2	2012 Q3
<b>Distinct Clients with a RDS</b>	319	301	328	341
<b>7a. Mental Health Services</b>				
7a-i Assertive Community Treatment (ACT)	1	2	0	0
7a-ii Community Integration Services	10	15	17	10
7a-iii Dialectical Behavioral Therapy	2	1	2	3
7a-iv Family Psycho-Educational Treatment	0	0	0	0
7a-v Group Counseling	1	1	2	2
7a-vi Individual Counseling	9	11	15	11
7a-vii Inpatient Psychiatric Facility	0	0	0	0
7a-viii Intensive Case Management	0	1	0	0
7a-x Psychiatric Medication Management	9	16	14	15
<b>Total Unmet Resource Needs</b>	<b>32</b>	<b>47</b>	<b>50</b>	<b>41</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>27</b>	<b>33</b>	<b>34</b>	<b>34</b>
<b>7b. Mental Health Crisis Planning</b>				
7b-i Development of Mental Health Crisis Plan	2	9	7	5
7b-ii Mental Health Advance Directives	2	3	5	4
<b>Total Unmet Resource Needs</b>	<b>4</b>	<b>12</b>	<b>12</b>	<b>9</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>3</b>	<b>11</b>	<b>10</b>	<b>8</b>
<b>7c Peer, Recovery, and Support</b>				
7c-i Peer Recovery Center	0	1	0	0
7c-ii Recovery Workbook Group	0	0	0	0
7c-iii Social Club	3	6	4	4
7c-iv Peer-Run Trauma Recovery Group	0	0	1	2
7c-v Wellness Recovery and Action Planning	0	0	1	0
7c-vi Family Support	2	3	4	2
<b>Total Unmet Resource Needs</b>	<b>5</b>	<b>10</b>	<b>10</b>	<b>8</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>4</b>	<b>9</b>	<b>8</b>	<b>8</b>
<b>7d Substance Abuse Services</b>				
7d-i Outpatient Substance Abuse Services	0	1	1	2
7d-ii Residential Treatment Substance Abuse Services	0	1	1	1
<b>Total Unmet Resource Needs</b>	<b>0</b>	<b>2</b>	<b>2</b>	<b>3</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>0</b>	<b>1</b>	<b>1</b>	<b>2</b>

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Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

## Report of Unmet Resource Needs

### CSN Not Assigned

Fiscal Year 2012 Quarter 3

(Jan, Feb, March 2012)

	2011 Q4	2012 Q1	2012 Q2	2012 Q3
<b>Distinct Clients with a RDS</b>	319	301	328	341
<b>7e. Housing</b>				
7e-i Supported Apartment	4	5	3	3
7e-ii Community Residential Facility	2	3	1	1
7e-iii Residential Treatment Facility (group home)	2	2	0	0
7e-iv Assisted Living Facility	0	1	1	1
7e-v Nursing Home	0	0	0	0
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	24	21	23	22
<b>Total Unmet Resource Needs</b>	<b>32</b>	<b>32</b>	<b>28</b>	<b>27</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>31</b>	<b>27</b>	<b>27</b>	<b>26</b>
<b>7f. Health Care</b>				
7f-i Dental Services	24	18	21	20
7f-ii Eye Care Services	11	8	9	8
7f-iii Hearing Services	2	1	2	1
7f-iv Physical Therapy	1	2	0	0
7f-v Physician/Medical Services	6	8	9	8
<b>Total Unmet Resource Needs</b>	<b>44</b>	<b>37</b>	<b>41</b>	<b>37</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>31</b>	<b>25</b>	<b>30</b>	<b>29</b>
<b>7g. Legal</b>				
7g-i Advocate	0	2	2	3
7g-ii Guardian (private)	0	0	0	2
7g-iii Guardian (public)	0	0	0	0
<b>Total Unmet Resource Needs</b>	<b>0</b>	<b>2</b>	<b>2</b>	<b>5</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>0</b>	<b>2</b>	<b>2</b>	<b>5</b>
<b>7h. Financial Security</b>				
7h-i Assistance with Managing Money	12	12	10	11
7h-ii Assistance with Securing Public Benefits	7	8	5	10
7h-iii Representative Payee	1	1	1	2
<b>Total Unmet Resource Needs</b>	<b>20</b>	<b>21</b>	<b>16</b>	<b>23</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>17</b>	<b>18</b>	<b>14</b>	<b>20</b>

Report Run: Jul 10, 2012



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

## Report of Unmet Resource Needs

### CSN Not Assigned

Fiscal Year 2012 Quarter 3  
(Jan, Feb, March 2012)

	2011 Q4	2012 Q1	2012 Q2	2012 Q3
<b>Distinct Clients with a RDS</b>	319	301	328	341
<b>7i. Education</b>				
7i-i Adult Education (other than GED)	1	3	3	3
7i-ii GED	3	4	2	4
7i-iii Literacy Assistance	1	1	1	1
7i-iv Post High School Education	5	3	3	3
7i-v Tuition Reimbursement	1	1	1	0
<b>Total Unmet Resource Needs</b>	<b>11</b>	<b>12</b>	<b>10</b>	<b>11</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>9</b>	<b>10</b>	<b>8</b>	<b>10</b>
<b>7j. Vocational / Employment</b>				
7j-i Benefits Counseling Related to Employment	2	2	3	1
7j-ii Club House and/or Peer Vocational Support	0	0	1	2
7j-iii Competitive Employment (no supports)	3	0	0	3
7j-iv Supported Employment	3	2	0	2
7j-v Vocational Rehabilitation	10	10	10	12
<b>Total Unmet Resource Needs</b>	<b>18</b>	<b>14</b>	<b>14</b>	<b>20</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>15</b>	<b>12</b>	<b>13</b>	<b>19</b>
<b>7k. Living Skills</b>				
7k-i Daily Living Support Services	3	8	6	7
7k-ii Day Support Services	1	1	2	2
7k-iii Occupational Therapy	0	0	0	0
7k-iv Skills Development Services	4	5	4	3
<b>Total Unmet Resource Needs</b>	<b>8</b>	<b>14</b>	<b>12</b>	<b>12</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>6</b>	<b>10</b>	<b>10</b>	<b>11</b>
<b>7l. Transportation</b>				
7l-i Transportation to ISP-Identified Services	10	13	16	18
7l-ii Transportation to Other ISP Activities	12	11	12	14
7l-iii After Hours Transportation	12	14	12	9
<b>Total Unmet Resource Needs</b>	<b>34</b>	<b>38</b>	<b>40</b>	<b>41</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>22</b>	<b>22</b>	<b>24</b>	<b>26</b>
<b>7m. Personal Growth/Community</b>				
7m-i Avocational Activities	0	0	0	1

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## Report of Unmet Resource Needs

### CSN Not Assigned

Fiscal Year 2012 Quarter 3

(Jan, Feb, March 2012)

	2011 Q4	2012 Q1	2012 Q2	2012 Q3
<b>Distinct Clients with a RDS</b>	319	301	328	341
<b>7m. Personal Growth/Community</b>				
7m-ii Recreation Activities	6	4	5	6
7m-iii Social Activities	12	10	10	14
7m-iv Spiritual Activities	0	1	2	3
<b>Total Unmet Resource Needs</b>	18	15	17	24
<b>Distinct Clients with Unmet Resource Needs</b>	15	11	12	16
<b>Other Resources</b>				
Other Resources	1	2	3	6
<b>Total Unmet Resource Needs</b>	1	2	3	6
<b>Distinct Clients with Unmet Resource Needs</b>	1	2	3	6
<b>CSN Not Assigned Totals</b>				
<b>Total Unmet Resource Needs</b>	227	258	257	267
<b>Distinct Clients With any Unmet Resource Need</b>	103	84	86	93
<b>Distinct Clients with a RDS</b>	319	301	328	341

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