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Statewide Report of Unmet Resource Needs for Fiscal Year 2010 Quarter 3
(Jan, Feb, March 2010)

Purpose of Report:

This report examines:

- a.) level of unmet resource needs for 14 categories
- b.) geographical variations in the reports of unmet resource needs
- c.) trends across quarters

Data for this report is compiled from individuals who indicate a need on their ISP (individualized support plan) for a resource that is not available within prescribed timeframes. Some needs classified as unmet may have subsequently been met before the end of the quarter. Compiled data is based on:

- the client's address
- completed RDS (Resource Data Summary) reports by case managers (CI, ACT, and ICM)
- both class members and non-class members

Data collection and reporting:

Enrollment and RDS data is entered by providers into APS Healthcare's CareConnection at the time of the Initial Prior Authorization (PA) request and at all Continuing Stay Reviews. Data is then fed to the EIS Database on a monthly basis.

Unmet resource need data is reported and reviewed one quarter after the quarter ends as this method gives a more accurate picture of unmet resource needs.

The Unmet Resource Needs Report has been reprogrammed in order to fix problems with the logic of how unmet needs were identified and how they were being tabulated.

Statewide data is reported first, followed by individual CSN reports.

Report Run: Jul 12, 2010

Statewide Report of Unmet Resource Needs for Fiscal Year 2010 Quarter 3

Table 1: Distinct People with a Resource Data Summary (RDS) by CSN

CSN	Counties	Distinct People
CSN 1	Aroostook	331
CSN 2	Hancock, Penobscot, Piscataquis &	1,614
CSN 3	Kennebec & Somerset	1,506
CSN 4	Knox, Lincoln, Sagadahoc & Waldo	476
CSN 5	Androscoggin, Franklin & Oxford	1,484
CSN 6	Cumberland	1,456
CSN 7	York	435
Not Assigned	No legal address	264
Statewide		7,566

Table 2: Distinct People and Unmet Resource Needs across four Quarters

	2009 Q4			2010 Q1			2010 Q2			2010 Q3		
	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
CSN 1	56	271	20.7%	68	288	23.6%	71	280	25.4%	89	331	26.9%
CSN 2	399	1,507	26.5%	463	1,537	30.1%	513	1,542	33.3%	571	1,614	35.4%
CSN 3	301	1,345	22.4%	275	1,353	20.3%	336	1,499	22.4%	339	1,506	22.5%
CSN 4	167	429	38.9%	180	422	42.7%	187	455	41.1%	191	476	40.1%
CSN 5	523	1,221	42.8%	507	1,322	38.4%	524	1,337	39.2%	588	1,484	39.6%
CSN 6	363	1,175	30.9%	417	1,324	31.5%	477	1,374	34.7%	498	1,456	34.2%
CSN 7	92	304	30.3%	89	315	28.3%	131	367	35.7%	165	435	37.9%
N/A	72	264	27.3%	73	261	28.0%	83	266	31.2%	96	264	36.4%
Total	1,973	6,516	30.3%	2,072	6,822	30.4%	2,322	7,120	32.6%	2,537	7,566	33.5%

Report Run: Jul 12, 2010

Statewide Report of Unmet Resource Needs for Fiscal Year 2010 Quarter 3

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

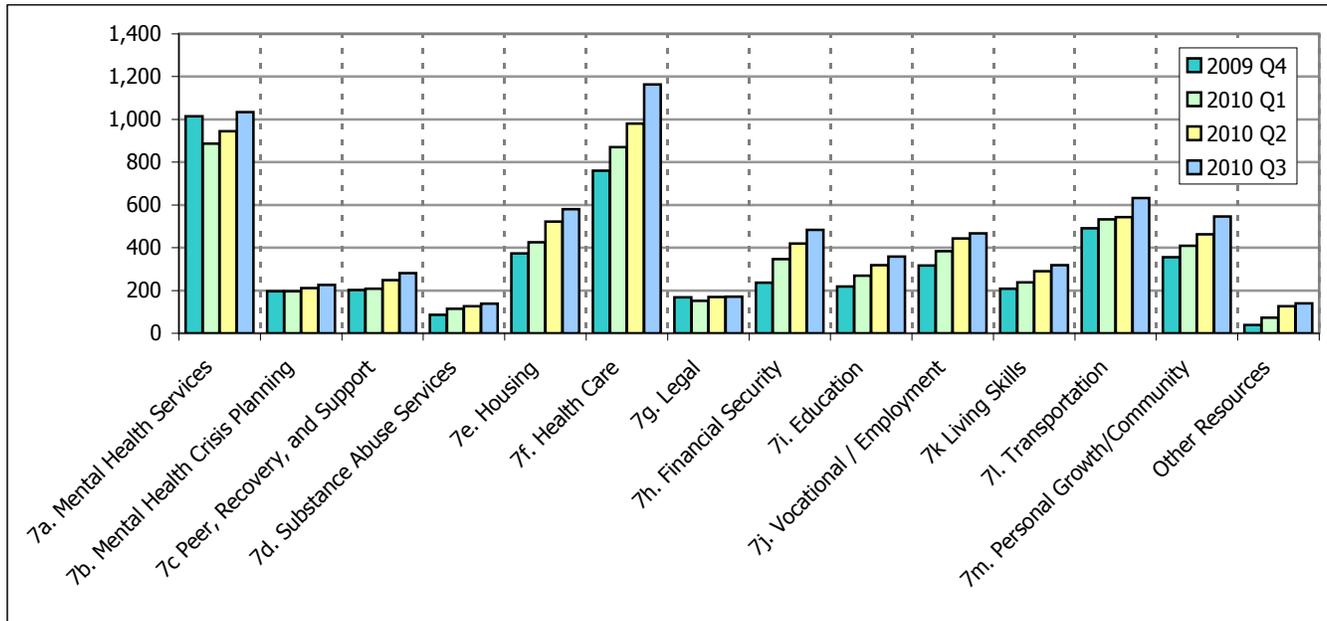


Table 3: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2009 Q4	2010 Q1	2010 Q2	2010 Q3
7a. Mental Health Services	1,015	886	944	1,034
7b. Mental Health Crisis Planning	196	197	211	226
7c Peer, Recovery, and Support	202	208	248	281
7d. Substance Abuse Services	87	114	127	138
7e. Housing	373	425	522	580
7f. Health Care	760	871	981	1,164
7g. Legal	168	152	170	171
7h. Financial Security	237	346	420	484
7i. Education	219	270	318	359
7j. Vocational / Employment	317	384	444	467
7k Living Skills	209	238	290	319
7l. Transportation	491	533	543	632
7m. Personal Growth/Community	356	409	463	546
Other Resources	39	73	126	140
Total Statewide Unmet Needs	4,669	5,106	5,807	6,541

Report Run: Jul 12, 2010



Report of Unmet Resource Needs

Statewide
(All CSNs)

Fiscal Year 2010 Quarter 3
(Jan, Feb, March 2010)

	2009 Q4	2010 Q1	2010 Q2	2010 Q3
Distinct Clients with a RDS	6,516	6,822	7,120	7,566
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	54	45	55	50
7a-ii Community Integration Services	336	252	225	237
7a-iii Dialectical Behavioral Therapy	13	23	29	36
7a-iv Family Psycho-Educational Treatment	3	2	8	8
7a-v Group Counseling	16	26	35	40
7a-vi Individual Counseling	199	214	247	297
7a-vii Inpatient Psychiatric Facility	4	2	4	3
7a-viii Intensive Case Management	9	8	14	16
7a-x Psychiatric Medication Management	314	257	264	277
7a-xi Other Mental Health Services	67	57	63	70
Total Unmet Resource Needs	1,015	886	944	1,034
Distinct Clients with Unmet Resource Needs	695	629	672	738
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	138	132	144	147
7b-ii Mental Health Advance Directives	39	49	53	62
7b-iii Other Mental Health Crisis Planning	19	16	14	17
Total Unmet Resource Needs	196	197	211	226
Distinct Clients with Unmet Resource Needs	180	178	188	203
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	14	16	16	21
7c-ii Recovery Workbook Group	1	1	1	4
7c-iii Social Club	36	45	57	77
7c-iv Peer-Run Trauma Recovery Group	11	16	12	21
7c-v Wellness Recovery and Action Planning	14	13	18	23
7c-vi Family Support	55	54	68	69
7c-vii Other Peer, Recovery, and Support	71	63	76	66
Total Unmet Resource Needs	202	208	248	281
Distinct Clients with Unmet Resource Needs	181	186	223	240
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	57	67	75	74

Report Run: Jul 12, 2010



Report of Unmet Resource Needs

Statewide
(All CSNs)

Fiscal Year 2010 Quarter 3
(Jan, Feb, March 2010)

	2009 Q4	2010 Q1	2010 Q2	2010 Q3
Distinct Clients with a RDS	6,516	6,822	7,120	7,566
7d Substance Abuse Services				
7d-ii Residential Treatment Substance Abuse Services	7	14	18	23
7d-iii Other Substance Abuse Services	23	33	34	41
Total Unmet Resource Needs	87	114	127	138
Distinct Clients with Unmet Resource Needs	86	102	118	126
7e. Housing				
7e-i Supported Apartment	68	73	89	97
7e-ii Community Residential Facility	26	19	24	33
7e-iii Residential Treatment Facility (group home)	15	18	23	23
7e-iv Assisted Living Facility	21	34	45	41
7e-v Nursing Home	2	14	44	58
7e-vi Residential Crisis Unit	1	7	22	30
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	0	0	0	0
7e-vii Other Housing Resources	240	260	275	298
Total Unmet Resource Needs	373	425	522	580
Distinct Clients with Unmet Resource Needs	353	391	467	519
7f. Health Care				
7f-i Dental Services	375	428	484	576
7f-ii Eye Care Services	100	151	160	183
7f-iii Hearing Services	30	36	45	65
7f-iv Physical Therapy	11	17	21	31
7f-v Physician/Medical Services	133	139	140	173
7f-vi Other Health Care Resources	111	100	131	136
Total Unmet Resource Needs	760	871	981	1,164
Distinct Clients with Unmet Resource Needs	610	666	748	871
7g. Legal				
7g-i Advocate	23	19	24	28
7g-ii Guardian (private)	9	3	9	19
7g-iii Guardian (public)	8	9	13	9
7g-iv Other Legal Resources	128	121	124	115

Report Run: Jul 12, 2010



John E. Baldacci, Governor

Brenda M. Harvey, Commissioner

Report of Unmet Resource Needs

Statewide
(All CSNs)

Fiscal Year 2010 Quarter 3
(Jan, Feb, March 2010)

	2009 Q4	2010 Q1	2010 Q2	2010 Q3
Distinct Clients with a RDS	6,516	6,822	7,120	7,566
7g. Legal				
Total Unmet Resource Needs	168	152	170	171
Distinct Clients with Unmet Resource Needs	163	149	166	166
7h. Financial Security				
7h-i Assistance with Managing Money	102	151	170	207
7h-ii Assistance with Securing Public Benefits	54	101	125	130
7h-iii Representative Payee	12	14	25	29
7h-iv Other Financial Security Resources	69	80	100	118
Total Unmet Resource Needs	237	346	420	484
Distinct Clients with Unmet Resource Needs	211	311	380	428
7i. Education				
7i-i Adult Education (other than GED)	22	45	56	68
7i-ii GED	68	61	79	87
7i-iii Literacy Assistance	20	20	21	19
7i-iv Post High School Education	56	83	98	104
7i-v Tuition Reimbursement	8	9	10	13
7i-vi Other Educational Resources	45	52	54	68
Total Unmet Resource Needs	219	270	318	359
Distinct Clients with Unmet Resource Needs	202	247	283	325
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	19	24	27	30
7j-ii Club House and/or Peer Vocational Support	5	4	4	8
7j-iii Competitive Employment (no supports)	47	68	81	90
7j-iv Supported Employment	17	26	51	43
7j-v Vocational Rehabilitation	171	181	202	210
7j-vi Other Vocational/Employment Resources	58	81	79	86
Total Unmet Resource Needs	317	384	444	467
Distinct Clients with Unmet Resource Needs	280	338	381	402
7k. Living Skills				
7k-i Daily Living Support Services	70	79	112	117
7k-ii Day Support Services	16	17	17	21

Report Run: Jul 12, 2010



John E. Baldacci, Governor Brenda M. Harvey, Commissioner

Report of Unmet Resource Needs

Statewide
(All CSNs)

Fiscal Year 2010 Quarter 3
(Jan, Feb, March 2010)

	2009 Q4	2010 Q1	2010 Q2	2010 Q3
Distinct Clients with a RDS	6,516	6,822	7,120	7,566
7k. Living Skills				
7k-iii Occupational Therapy	1	4	10	11
7k-iv Skills Development Services	44	67	77	91
7k-v Other Living Skill Resources	78	71	74	79
Total Unmet Resource Needs	209	238	290	319
Distinct Clients with Unmet Resource Needs	192	216	254	278
7l. Transportation				
7l-i Transportation to ISP-Identified Services	219	239	244	291
7l-ii Transportation to Other ISP Activities	121	139	148	182
7l-iii After Hours Transportation	0	0	0	0
7l-iv Other Transportation Resources	151	155	151	159
Total Unmet Resource Needs	491	533	543	632
Distinct Clients with Unmet Resource Needs	383	407	421	467
7m. Personal Growth/Community				
7m-i Avocational Activities	23	24	30	31
7m-ii Recreation Activities	72	97	109	139
7m-iii Social Activities	170	193	225	266
7m-iv Spiritual Activities	23	24	32	34
7m-v Other Personal Growth/Community	68	71	67	76
Total Unmet Resource Needs	356	409	463	546
Distinct Clients with Unmet Resource Needs	275	319	347	394
Other Resources				
Other Resources	39	73	126	140
Total Unmet Resource Needs	39	73	126	140
Distinct Clients with Unmet Resource Needs	39	73	126	140
Statewide Totals				
Total Unmet Resource Needs	4,669	5,106	5,807	6,541
Distinct Clients With any Unmet Resource Need	1,973	2,072	2,322	2,537
Distinct Clients with a RDS	6,516	6,822	7,120	7,566

Report Run: Jul 12, 2010

CSN 1 Report of Unmet Resource Needs for Fiscal Year 2010 Quarter 3

CSN 1 - Aroostook

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2009 Q4			2010 Q1			2010 Q2			2010 Q3		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
56	271	20.7%	68	288	23.6%	71	280	25.4%	89	331	26.9%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

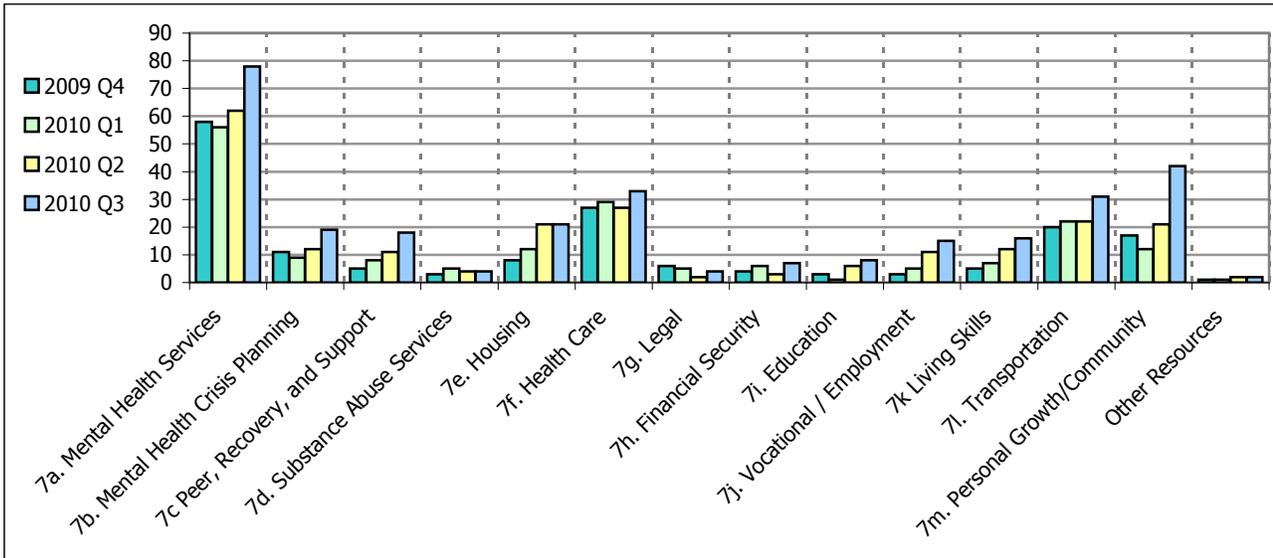


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2009 Q4	2010 Q1	2010 Q2	2010 Q3
7a. Mental Health Services	58	56	62	78
7b. Mental Health Crisis Planning	11	9	12	19
7c. Peer, Recovery, and Support	5	8	11	18
7d. Substance Abuse Services	3	5	4	4
7e. Housing	8	12	21	21
7f. Health Care	27	29	27	33
7g. Legal	6	5	2	4
7h. Financial Security	4	6	3	7
7i. Education	3	1	6	8
7j. Vocational / Employment	3	5	11	15
7k. Living Skills	5	7	12	16
7l. Transportation	20	22	22	31
7m. Personal Growth/Community	17	12	21	42
Other Resources	1	1	2	2
Total CSN 1 Unmet Needs	171	178	216	298

Report Run: Jul 12, 2010



Report of Unmet Resource Needs

CSN 1
(Aroostook)

Fiscal Year 2010 Quarter 3
(Jan, Feb, March 2010)

	2009 Q4	2010 Q1	2010 Q2	2010 Q3
Distinct Clients with a RDS	271	288	280	331
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	0	1	0	0
7a-ii Community Integration Services	26	27	28	28
7a-iii Dialectical Behavioral Therapy	0	0	1	1
7a-iv Family Psycho-Educational Treatment	0	0	1	0
7a-v Group Counseling	3	2	2	7
7a-vi Individual Counseling	8	9	12	13
7a-vii Inpatient Psychiatric Facility	1	0	1	1
7a-viii Intensive Case Management	0	1	1	1
7a-x Psychiatric Medication Management	17	13	14	22
7a-xi Other Mental Health Services	3	3	2	5
Total Unmet Resource Needs	58	56	62	78
Distinct Clients with Unmet Resource Needs	34	37	40	46
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	7	5	6	11
7b-ii Mental Health Advance Directives	3	4	5	7
7b-iii Other Mental Health Crisis Planning	1	0	1	1
Total Unmet Resource Needs	11	9	12	19
Distinct Clients with Unmet Resource Needs	10	8	11	16
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	0	0	0	0
7c-ii Recovery Workbook Group	0	0	0	0
7c-iii Social Club	2	4	7	11
7c-iv Peer-Run Trauma Recovery Group	0	2	1	1
7c-v Wellness Recovery and Action Planning	2	1	1	2
7c-vi Family Support	1	0	2	3
7c-vii Other Peer, Recovery, and Support	0	1	0	1
Total Unmet Resource Needs	5	8	11	18
Distinct Clients with Unmet Resource Needs	4	6	10	15
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	3	3	4	2

Report Run: Jul 12, 2010



Report of Unmet Resource Needs

CSN 1
(Aroostook)

Fiscal Year 2010 Quarter 3
(Jan, Feb, March 2010)

	2009 Q4	2010 Q1	2010 Q2	2010 Q3
Distinct Clients with a RDS	271	288	280	331
7d Substance Abuse Services				
7d-ii Residential Treatment Substance Abuse Services	0	0	0	0
7d-iii Other Substance Abuse Services	0	2	0	2
Total Unmet Resource Needs	3	5	4	4
Distinct Clients with Unmet Resource Needs	3	4	4	4
7e. Housing				
7e-i Supported Apartment	5	5	8	7
7e-ii Community Residential Facility	0	2	3	4
7e-iii Residential Treatment Facility (group home)	1	2	3	2
7e-iv Assisted Living Facility	0	1	5	3
7e-v Nursing Home	0	0	0	0
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	0	0	0	0
7e-vii Other Housing Resources	2	2	2	5
Total Unmet Resource Needs	8	12	21	21
Distinct Clients with Unmet Resource Needs	8	11	16	17
7f. Health Care				
7f-i Dental Services	8	14	14	17
7f-ii Eye Care Services	4	4	3	3
7f-iii Hearing Services	3	1	0	2
7f-iv Physical Therapy	0	1	0	1
7f-v Physician/Medical Services	8	8	9	9
7f-vi Other Health Care Resources	4	1	1	1
Total Unmet Resource Needs	27	29	27	33
Distinct Clients with Unmet Resource Needs	20	24	22	24
7g. Legal				
7g-i Advocate	1	1	0	0
7g-ii Guardian (private)	1	0	1	0
7g-iii Guardian (public)	1	2	1	2
7g-iv Other Legal Resources	3	2	0	2

Report Run: Jul 12, 2010



Report of Unmet Resource Needs

CSN 1
(Aroostook)

Fiscal Year 2010 Quarter 3
(Jan, Feb, March 2010)

	2009 Q4	2010 Q1	2010 Q2	2010 Q3
Distinct Clients with a RDS	271	288	280	331
7g. Legal				
Total Unmet Resource Needs	6	5	2	4
Distinct Clients with Unmet Resource Needs	6	5	2	4
7h. Financial Security				
7h-i Assistance with Managing Money	1	0	0	1
7h-ii Assistance with Securing Public Benefits	0	1	2	3
7h-iii Representative Payee	1	1	0	1
7h-iv Other Financial Security Resources	2	4	1	2
Total Unmet Resource Needs	4	6	3	7
Distinct Clients with Unmet Resource Needs	3	5	3	6
7i. Education				
7i-i Adult Education (other than GED)	0	0	2	3
7i-ii GED	2	0	2	4
7i-iii Literacy Assistance	0	1	0	0
7i-iv Post High School Education	0	0	1	1
7i-v Tuition Reimbursement	0	0	0	0
7i-vi Other Educational Resources	1	0	1	0
Total Unmet Resource Needs	3	1	6	8
Distinct Clients with Unmet Resource Needs	3	1	5	7
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	2	0	0	2
7j-ii Club House and/or Peer Vocational Support	0	0	0	0
7j-iii Competitive Employment (no supports)	0	0	0	0
7j-iv Supported Employment	0	0	3	3
7j-v Vocational Rehabilitation	1	5	7	8
7j-vi Other Vocational/Employment Resources	0	0	1	2
Total Unmet Resource Needs	3	5	11	15
Distinct Clients with Unmet Resource Needs	3	5	8	11
7k. Living Skills				
7k-i Daily Living Support Services	2	2	7	6
7k-ii Day Support Services	0	1	0	3

Report Run: Jul 12, 2010



Report of Unmet Resource Needs

CSN 1 (Aroostook)

Fiscal Year 2010 Quarter 3
(Jan, Feb, March 2010)

	2009 Q4	2010 Q1	2010 Q2	2010 Q3
Distinct Clients with a RDS	271	288	280	331
7k. Living Skills				
7k-iii Occupational Therapy	0	0	0	0
7k-iv Skills Development Services	2	3	4	7
7k-v Other Living Skill Resources	1	1	1	0
Total Unmet Resource Needs	5	7	12	16
Distinct Clients with Unmet Resource Needs	4	5	9	10
7l. Transportation				
7l-i Transportation to ISP-Identified Services	13	14	14	18
7l-ii Transportation to Other ISP Activities	5	5	4	9
7l-iii After Hours Transportation	0	0	0	0
7l-iv Other Transportation Resources	2	3	4	4
Total Unmet Resource Needs	20	22	22	31
Distinct Clients with Unmet Resource Needs	13	15	16	19
7m. Personal Growth/Community				
7m-i Avocational Activities	1	0	1	2
7m-ii Recreation Activities	6	4	7	12
7m-iii Social Activities	8	5	12	20
7m-iv Spiritual Activities	1	2	1	4
7m-v Other Personal Growth/Community	1	1	0	4
Total Unmet Resource Needs	17	12	21	42
Distinct Clients with Unmet Resource Needs	9	9	16	24
Other Resources				
Other Resources	1	1	2	2
Total Unmet Resource Needs	1	1	2	2
Distinct Clients with Unmet Resource Needs	1	1	2	2
CSN 1 Totals				
Total Unmet Resource Needs	171	178	216	298
Distinct Clients With any Unmet Resource Need	56	68	71	89
Distinct Clients with a RDS	271	288	280	331

Report Run: Jul 12, 2010

CSN 2 Report of Unmet Resource Needs for Fiscal Year 2010 Quarter 3

CSN 2 - Hancock, Washington, Penobscot, Piscataquis

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2009 Q4			2010 Q1			2010 Q2			2010 Q3		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
399	1,507	26.5%	463	1,537	30.1%	513	1,542	33.3%	571	1,614	35.4%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

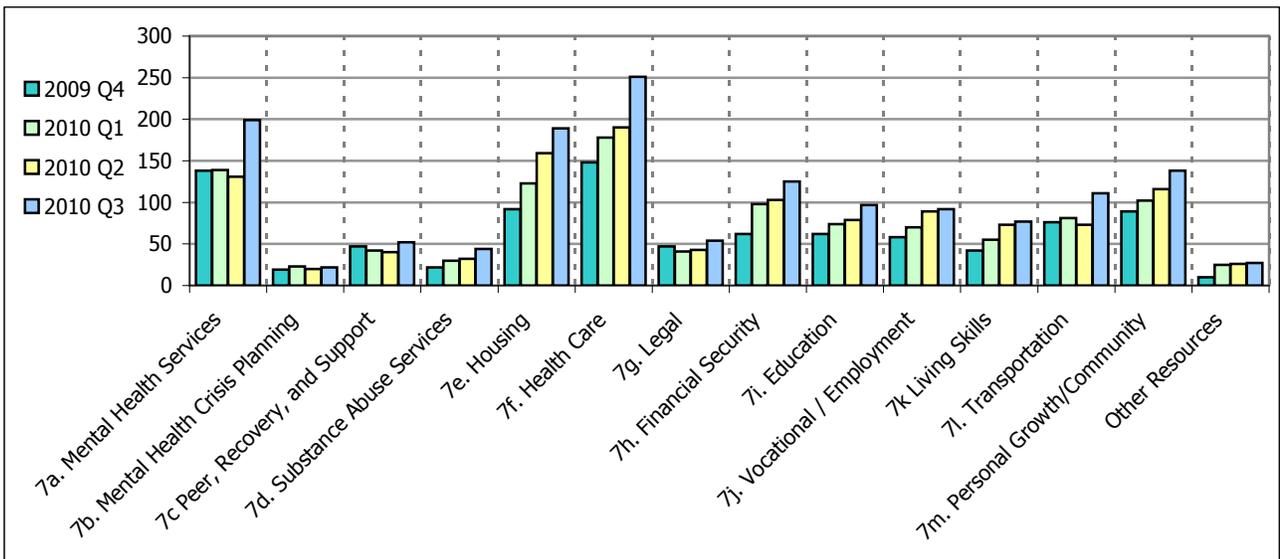


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2009 Q4	2010 Q1	2010 Q2	2010 Q3
7a. Mental Health Services	138	139	131	199
7b. Mental Health Crisis Planning	19	23	20	22
7c. Peer, Recovery, and Support	47	42	40	52
7d. Substance Abuse Services	22	30	32	44
7e. Housing	92	123	159	189
7f. Health Care	148	178	190	251
7g. Legal	47	41	43	54
7h. Financial Security	62	98	103	125
7i. Education	62	74	79	97
7j. Vocational / Employment	58	70	89	92
7k. Living Skills	42	55	73	77
7l. Transportation	76	81	73	111
7m. Personal Growth/Community	89	102	116	138
Other Resources	10	25	26	27
Total CSN 2 Unmet Needs	912	1,081	1,174	1,478

Report Run: Jul 12, 2010



Report of Unmet Resource Needs

CSN 2

(Hancock, Washington, Penobscot, Piscataquis)

Fiscal Year 2010 Quarter 3

(Jan, Feb, March 2010)

	2009 Q4	2010 Q1	2010 Q2	2010 Q3
Distinct Clients with a RDS	1,507	1,537	1,542	1,614
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	4	4	3	2
7a-ii Community Integration Services	24	28	28	49
7a-iii Dialectical Behavioral Therapy	0	2	5	4
7a-iv Family Psycho-Educational Treatment	0	0	0	1
7a-v Group Counseling	6	6	6	13
7a-vi Individual Counseling	32	39	41	69
7a-vii Inpatient Psychiatric Facility	1	0	0	0
7a-viii Intensive Case Management	2	1	2	3
7a-x Psychiatric Medication Management	56	49	39	51
7a-xi Other Mental Health Services	13	10	7	7
Total Unmet Resource Needs	138	139	131	199
Distinct Clients with Unmet Resource Needs	108	107	109	144
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	14	18	14	15
7b-ii Mental Health Advance Directives	4	3	4	5
7b-iii Other Mental Health Crisis Planning	1	2	2	2
Total Unmet Resource Needs	19	23	20	22
Distinct Clients with Unmet Resource Needs	18	20	17	19
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	1	1	2	2
7c-ii Recovery Workbook Group	1	0	1	2
7c-iii Social Club	6	5	5	8
7c-iv Peer-Run Trauma Recovery Group	5	3	1	4
7c-v Wellness Recovery and Action Planning	5	3	2	3
7c-vi Family Support	15	15	15	21
7c-vii Other Peer, Recovery, and Support	14	15	14	12
Total Unmet Resource Needs	47	42	40	52
Distinct Clients with Unmet Resource Needs	38	34	32	44
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	16	15	18	27

Report Run: Jul 12, 2010



Report of Unmet Resource Needs

CSN 2

(Hancock, Washington, Penobscot, Piscataquis)

Fiscal Year 2010 Quarter 3

(Jan, Feb, March 2010)

	2009 Q4	2010 Q1	2010 Q2	2010 Q3
Distinct Clients with a RDS	1,507	1,537	1,542	1,614
7d Substance Abuse Services				
7d-ii Residential Treatment Substance Abuse Services	2	5	7	11
7d-iii Other Substance Abuse Services	4	10	7	6
Total Unmet Resource Needs	22	30	32	44
Distinct Clients with Unmet Resource Needs	22	26	30	40
7e. Housing				
7e-i Supported Apartment	14	12	16	18
7e-ii Community Residential Facility	2	2	2	4
7e-iii Residential Treatment Facility (group home)	0	3	3	3
7e-iv Assisted Living Facility	3	8	8	8
7e-v Nursing Home	0	12	39	55
7e-vi Residential Crisis Unit	0	6	21	29
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	0	0	0	0
7e-vii Other Housing Resources	73	80	70	72
Total Unmet Resource Needs	92	123	159	189
Distinct Clients with Unmet Resource Needs	91	110	137	162
7f. Health Care				
7f-i Dental Services	71	89	88	108
7f-ii Eye Care Services	18	38	32	42
7f-iii Hearing Services	3	6	10	21
7f-iv Physical Therapy	2	4	9	15
7f-v Physician/Medical Services	29	24	19	31
7f-vi Other Health Care Resources	25	17	32	34
Total Unmet Resource Needs	148	178	190	251
Distinct Clients with Unmet Resource Needs	121	138	151	182
7g. Legal				
7g-i Advocate	3	4	5	10
7g-ii Guardian (private)	0	1	4	14
7g-iii Guardian (public)	2	2	4	3
7g-iv Other Legal Resources	42	34	30	27

Report Run: Jul 12, 2010



Report of Unmet Resource Needs

CSN 2

(Hancock, Washington, Penobscot, Piscataquis)

Fiscal Year 2010 Quarter 3

(Jan, Feb, March 2010)

	2009 Q4	2010 Q1	2010 Q2	2010 Q3
Distinct Clients with a RDS	1,507	1,537	1,542	1,614
7g. Legal				
Total Unmet Resource Needs	47	41	43	54
Distinct Clients with Unmet Resource Needs	46	41	43	53
7h. Financial Security				
7h-i Assistance with Managing Money	21	41	42	48
7h-ii Assistance with Securing Public Benefits	13	27	31	36
7h-iii Representative Payee	0	1	3	6
7h-iv Other Financial Security Resources	28	29	27	35
Total Unmet Resource Needs	62	98	103	125
Distinct Clients with Unmet Resource Needs	55	85	89	104
7i. Education				
7i-i Adult Education (other than GED)	7	10	12	16
7i-ii GED	19	23	22	24
7i-iii Literacy Assistance	1	1	1	1
7i-iv Post High School Education	24	28	29	36
7i-v Tuition Reimbursement	0	1	2	4
7i-vi Other Educational Resources	11	11	13	16
Total Unmet Resource Needs	62	74	79	97
Distinct Clients with Unmet Resource Needs	58	68	68	83
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	2	5	6	5
7j-ii Club House and/or Peer Vocational Support	0	0	2	3
7j-iii Competitive Employment (no supports)	12	16	23	27
7j-iv Supported Employment	5	8	17	15
7j-v Vocational Rehabilitation	24	25	22	27
7j-vi Other Vocational/Employment Resources	15	16	19	15
Total Unmet Resource Needs	58	70	89	92
Distinct Clients with Unmet Resource Needs	51	61	71	73
7k. Living Skills				
7k-i Daily Living Support Services	12	15	26	25
7k-ii Day Support Services	0	1	2	2

Report Run: Jul 12, 2010



Report of Unmet Resource Needs

CSN 2
(Hancock, Washington, Penobscot, Piscataquis)

Fiscal Year 2010 Quarter 3
(Jan, Feb, March 2010)

	2009 Q4	2010 Q1	2010 Q2	2010 Q3
Distinct Clients with a RDS	1,507	1,537	1,542	1,614
7k. Living Skills				
7k-iii Occupational Therapy	0	0	5	5
7k-iv Skills Development Services	4	11	19	26
7k-v Other Living Skill Resources	26	28	21	19
Total Unmet Resource Needs	42	55	73	77
Distinct Clients with Unmet Resource Needs	40	51	58	61
7l. Transportation				
7l-i Transportation to ISP-Identified Services	25	30	28	47
7l-ii Transportation to Other ISP Activities	14	17	19	32
7l-iii After Hours Transportation	0	0	0	0
7l-iv Other Transportation Resources	37	34	26	32
Total Unmet Resource Needs	76	81	73	111
Distinct Clients with Unmet Resource Needs	66	69	63	85
7m. Personal Growth/Community				
7m-i Avocational Activities	3	7	9	7
7m-ii Recreation Activities	24	28	33	42
7m-iii Social Activities	28	37	42	60
7m-iv Spiritual Activities	7	3	7	9
7m-v Other Personal Growth/Community	27	27	25	20
Total Unmet Resource Needs	89	102	116	138
Distinct Clients with Unmet Resource Needs	63	77	84	100
Other Resources				
Other Resources	10	25	26	27
Total Unmet Resource Needs	10	25	26	27
Distinct Clients with Unmet Resource Needs	10	25	26	27
CSN 2 Totals				
Total Unmet Resource Needs	912	1,081	1,174	1,478
Distinct Clients With any Unmet Resource Need	399	463	513	571
Distinct Clients with a RDS	1,507	1,537	1,542	1,614

Report Run: Jul 12, 2010

CSN 3 Report of Unmet Resource Needs for Fiscal Year 2010 Quarter 3

CSN 3 - Kennebec and Somerset

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2009 Q4			2010 Q1			2010 Q2			2010 Q3		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
301	1,345	22.4%	275	1,353	20.3%	336	1,499	22.4%	339	1,506	22.5%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

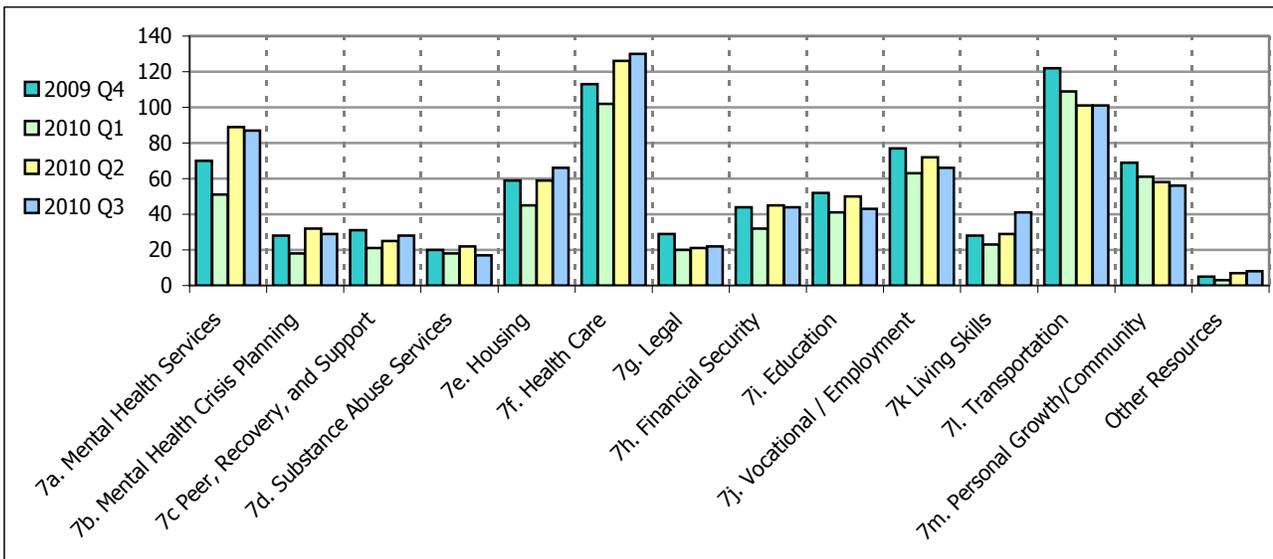


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2009 Q4	2010 Q1	2010 Q2	2010 Q3
7a. Mental Health Services	70	51	89	87
7b. Mental Health Crisis Planning	28	18	32	29
7c. Peer, Recovery, and Support	31	21	25	28
7d. Substance Abuse Services	20	18	22	17
7e. Housing	59	45	59	66
7f. Health Care	113	102	126	130
7g. Legal	29	20	21	22
7h. Financial Security	44	32	45	44
7i. Education	52	41	50	43
7j. Vocational / Employment	77	63	72	66
7k. Living Skills	28	23	29	41
7l. Transportation	122	109	101	101
7m. Personal Growth/Community	69	61	58	56
Other Resources	5	3	7	8
Total CSN 3 Unmet Needs	747	607	736	738

Report Run: Jul 12, 2010



Report of Unmet Resource Needs

CSN 3
(Kennebec, Somerset)

Fiscal Year 2010 Quarter 3
(Jan, Feb, March 2010)

	2009 Q4	2010 Q1	2010 Q2	2010 Q3
Distinct Clients with a RDS	1,345	1,353	1,499	1,506
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	6	4	8	8
7a-ii Community Integration Services	11	5	15	13
7a-iii Dialectical Behavioral Therapy	1	2	3	3
7a-iv Family Psycho-Educational Treatment	0	0	0	0
7a-v Group Counseling	2	2	3	1
7a-vi Individual Counseling	15	11	26	29
7a-vii Inpatient Psychiatric Facility	0	0	0	0
7a-viii Intensive Case Management	0	1	2	1
7a-x Psychiatric Medication Management	20	14	20	22
7a-xi Other Mental Health Services	15	12	12	10
Total Unmet Resource Needs	70	51	89	87
Distinct Clients with Unmet Resource Needs	53	40	68	69
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	11	8	19	19
7b-ii Mental Health Advance Directives	8	5	7	4
7b-iii Other Mental Health Crisis Planning	9	5	6	6
Total Unmet Resource Needs	28	18	32	29
Distinct Clients with Unmet Resource Needs	23	15	28	27
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	1	0	1	0
7c-ii Recovery Workbook Group	0	0	0	0
7c-iii Social Club	8	4	7	8
7c-iv Peer-Run Trauma Recovery Group	0	2	1	3
7c-v Wellness Recovery and Action Planning	0	1	1	1
7c-vi Family Support	6	3	2	3
7c-vii Other Peer, Recovery, and Support	16	11	13	13
Total Unmet Resource Needs	31	21	25	28
Distinct Clients with Unmet Resource Needs	31	21	25	27
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	10	11	10	6

Report Run: Jul 12, 2010



Report of Unmet Resource Needs

CSN 3
(Kennebec, Somerset)

Fiscal Year 2010 Quarter 3
(Jan, Feb, March 2010)

	2009 Q4	2010 Q1	2010 Q2	2010 Q3
Distinct Clients with a RDS	1,345	1,353	1,499	1,506
7d Substance Abuse Services				
7d-ii Residential Treatment Substance Abuse Services	1	1	2	2
7d-iii Other Substance Abuse Services	9	6	10	9
Total Unmet Resource Needs	20	18	22	17
Distinct Clients with Unmet Resource Needs	20	18	22	16
7e. Housing				
7e-i Supported Apartment	7	7	10	16
7e-ii Community Residential Facility	8	5	10	9
7e-iii Residential Treatment Facility (group home)	5	5	6	9
7e-iv Assisted Living Facility	3	1	5	2
7e-v Nursing Home	0	0	1	1
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	0	0	0	0
7e-vii Other Housing Resources	36	27	27	29
Total Unmet Resource Needs	59	45	59	66
Distinct Clients with Unmet Resource Needs	49	40	50	60
7f. Health Care				
7f-i Dental Services	66	54	69	68
7f-ii Eye Care Services	12	18	17	20
7f-iii Hearing Services	2	2	7	10
7f-iv Physical Therapy	0	0	0	1
7f-v Physician/Medical Services	14	14	17	19
7f-vi Other Health Care Resources	19	14	16	12
Total Unmet Resource Needs	113	102	126	130
Distinct Clients with Unmet Resource Needs	96	80	99	97
7g. Legal				
7g-i Advocate	4	2	2	1
7g-ii Guardian (private)	2	0	2	1
7g-iii Guardian (public)	1	1	2	1
7g-iv Other Legal Resources	22	17	15	19

Report Run: Jul 12, 2010



Report of Unmet Resource Needs

CSN 3
(Kennebec, Somerset)

Fiscal Year 2010 Quarter 3
(Jan, Feb, March 2010)

	2009 Q4	2010 Q1	2010 Q2	2010 Q3
Distinct Clients with a RDS	1,345	1,353	1,499	1,506
7g. Legal				
Total Unmet Resource Needs	29	20	21	22
Distinct Clients with Unmet Resource Needs	29	20	21	22
7h. Financial Security				
7h-i Assistance with Managing Money	21	12	16	15
7h-ii Assistance with Securing Public Benefits	11	13	16	13
7h-iii Representative Payee	4	2	5	3
7h-iv Other Financial Security Resources	8	5	8	13
Total Unmet Resource Needs	44	32	45	44
Distinct Clients with Unmet Resource Needs	38	29	41	38
7i. Education				
7i-i Adult Education (other than GED)	8	9	11	6
7i-ii GED	14	7	15	13
7i-iii Literacy Assistance	4	3	4	2
7i-iv Post High School Education	7	10	7	9
7i-v Tuition Reimbursement	5	2	3	3
7i-vi Other Educational Resources	14	10	10	10
Total Unmet Resource Needs	52	41	50	43
Distinct Clients with Unmet Resource Needs	44	37	46	42
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	4	2	4	5
7j-ii Club House and/or Peer Vocational Support	5	3	2	3
7j-iii Competitive Employment (no supports)	6	7	7	7
7j-iv Supported Employment	4	1	4	3
7j-v Vocational Rehabilitation	45	39	45	37
7j-vi Other Vocational/Employment Resources	13	11	10	11
Total Unmet Resource Needs	77	63	72	66
Distinct Clients with Unmet Resource Needs	68	58	63	57
7k. Living Skills				
7k-i Daily Living Support Services	10	10	13	15
7k-ii Day Support Services	2	3	2	1

Report Run: Jul 12, 2010



Report of Unmet Resource Needs

CSN 3
(Kennebec, Somerset)

Fiscal Year 2010 Quarter 3
(Jan, Feb, March 2010)

	2009 Q4	2010 Q1	2010 Q2	2010 Q3
Distinct Clients with a RDS	1,345	1,353	1,499	1,506
7k. Living Skills				
7k-iii Occupational Therapy	0	1	1	1
7k-iv Skills Development Services	6	4	5	11
7k-v Other Living Skill Resources	10	5	8	13
Total Unmet Resource Needs	28	23	29	41
Distinct Clients with Unmet Resource Needs	25	19	27	37
7l. Transportation				
7l-i Transportation to ISP-Identified Services	54	48	46	50
7l-ii Transportation to Other ISP Activities	34	31	29	29
7l-iii After Hours Transportation	0	0	0	0
7l-iv Other Transportation Resources	34	30	26	22
Total Unmet Resource Needs	122	109	101	101
Distinct Clients with Unmet Resource Needs	99	89	82	83
7m. Personal Growth/Community				
7m-i Avocational Activities	4	4	2	2
7m-ii Recreation Activities	9	8	10	9
7m-iii Social Activities	37	35	33	35
7m-iv Spiritual Activities	2	1	1	1
7m-v Other Personal Growth/Community	17	13	12	9
Total Unmet Resource Needs	69	61	58	56
Distinct Clients with Unmet Resource Needs	57	51	48	49
Other Resources				
Other Resources	5	3	7	8
Total Unmet Resource Needs	5	3	7	8
Distinct Clients with Unmet Resource Needs	5	3	7	8
CSN 3 Totals				
Total Unmet Resource Needs	747	607	736	738
Distinct Clients With any Unmet Resource Need	301	275	336	339
Distinct Clients with a RDS	1,345	1,353	1,499	1,506

Report Run: Jul 12, 2010

CSN 4 Report of Unmet Resource Needs for Fiscal Year 2010 Quarter 3

CSN 4 - Knox, Lincoln, Sagadahoc, Waldo

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2009 Q4			2010 Q1			2010 Q2			2010 Q3		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
167	429	38.9%	180	422	42.7%	187	455	41.1%	191	476	40.1%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

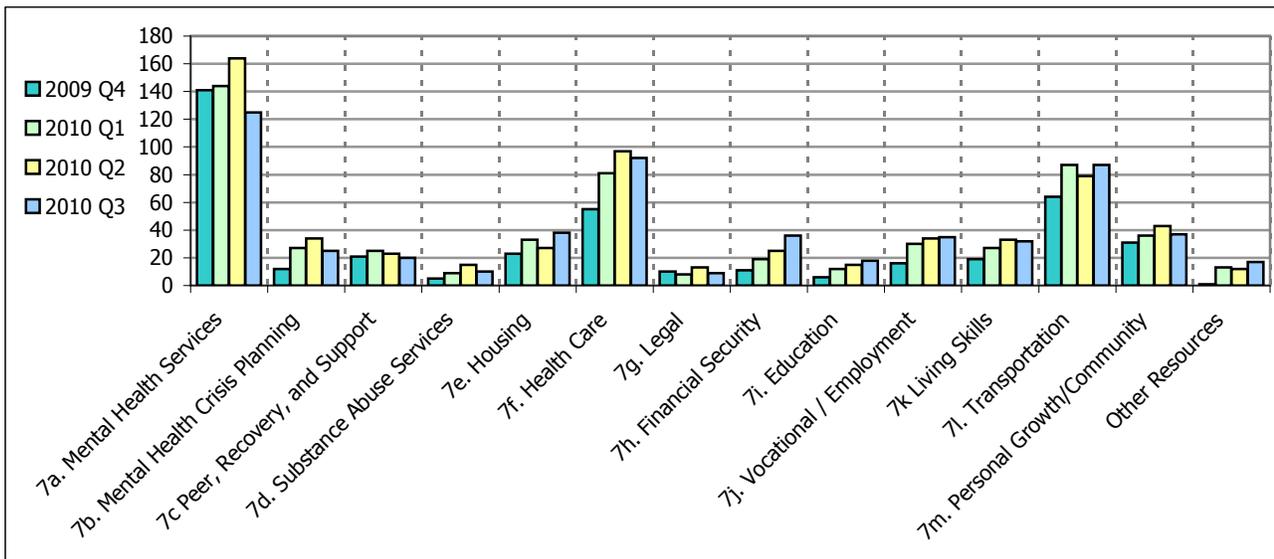


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2009 Q4	2010 Q1	2010 Q2	2010 Q3
7a. Mental Health Services	141	144	164	125
7b. Mental Health Crisis Planning	12	27	34	25
7c. Peer, Recovery, and Support	21	25	23	20
7d. Substance Abuse Services	5	9	15	10
7e. Housing	23	33	27	38
7f. Health Care	55	81	97	92
7g. Legal	10	8	13	9
7h. Financial Security	11	19	25	36
7i. Education	6	12	15	18
7j. Vocational / Employment	16	30	34	35
7k. Living Skills	19	27	33	32
7l. Transportation	64	87	79	87
7m. Personal Growth/Community	31	36	43	37
Other Resources	1	13	12	17
Total CSN 4 Unmet Needs	415	551	614	581

Report Run: Jul 12, 2010



Report of Unmet Resource Needs

CSN 4

(Knox, Lincoln, Sagadahoc, Waldo)

Fiscal Year 2010 Quarter 3

(Jan, Feb, March 2010)

	2009 Q4	2010 Q1	2010 Q2	2010 Q3
Distinct Clients with a RDS	429	422	455	476
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	8	8	7	5
7a-ii Community Integration Services	54	55	59	46
7a-iii Dialectical Behavioral Therapy	1	1	2	3
7a-iv Family Psycho-Educational Treatment	0	0	0	0
7a-v Group Counseling	2	2	5	1
7a-vi Individual Counseling	26	30	36	30
7a-vii Inpatient Psychiatric Facility	2	1	2	1
7a-viii Intensive Case Management	0	0	0	0
7a-x Psychiatric Medication Management	41	38	42	27
7a-xi Other Mental Health Services	7	9	11	12
Total Unmet Resource Needs	141	144	164	125
Distinct Clients with Unmet Resource Needs	86	96	101	79
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	10	21	26	16
7b-ii Mental Health Advance Directives	0	2	6	6
7b-iii Other Mental Health Crisis Planning	2	4	2	3
Total Unmet Resource Needs	12	27	34	25
Distinct Clients with Unmet Resource Needs	12	26	30	23
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	7	7	5	2
7c-ii Recovery Workbook Group	0	1	0	1
7c-iii Social Club	2	2	2	3
7c-iv Peer-Run Trauma Recovery Group	0	1	1	1
7c-v Wellness Recovery and Action Planning	0	1	1	1
7c-vi Family Support	3	4	3	3
7c-vii Other Peer, Recovery, and Support	9	9	11	9
Total Unmet Resource Needs	21	25	23	20
Distinct Clients with Unmet Resource Needs	20	24	21	19
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	3	5	10	6

Report Run: Jul 12, 2010



Report of Unmet Resource Needs

CSN 4
(Knox, Lincoln, Sagadahoc, Waldo)

Fiscal Year 2010 Quarter 3
(Jan, Feb, March 2010)

	2009 Q4	2010 Q1	2010 Q2	2010 Q3
Distinct Clients with a RDS	429	422	455	476
7d Substance Abuse Services				
7d-ii Residential Treatment Substance Abuse Services	0	0	0	0
7d-iii Other Substance Abuse Services	2	4	5	4
Total Unmet Resource Needs	5	9	15	10
Distinct Clients with Unmet Resource Needs	5	9	14	9
7e. Housing				
7e-i Supported Apartment	4	5	5	8
7e-ii Community Residential Facility	2	1	1	2
7e-iii Residential Treatment Facility (group home)	3	2	1	1
7e-iv Assisted Living Facility	2	3	1	4
7e-v Nursing Home	0	0	1	0
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	0	0	0	0
7e-vii Other Housing Resources	12	22	18	23
Total Unmet Resource Needs	23	33	27	38
Distinct Clients with Unmet Resource Needs	23	31	25	35
7f. Health Care				
7f-i Dental Services	30	32	37	40
7f-ii Eye Care Services	4	10	17	13
7f-iii Hearing Services	3	7	10	6
7f-iv Physical Therapy	0	1	1	2
7f-v Physician/Medical Services	10	16	17	16
7f-vi Other Health Care Resources	8	15	15	15
Total Unmet Resource Needs	55	81	97	92
Distinct Clients with Unmet Resource Needs	49	55	63	60
7g. Legal				
7g-i Advocate	2	1	2	2
7g-ii Guardian (private)	0	0	0	1
7g-iii Guardian (public)	0	0	0	0
7g-iv Other Legal Resources	8	7	11	6

Report Run: Jul 12, 2010



Report of Unmet Resource Needs

CSN 4

(Knox, Lincoln, Sagadahoc, Waldo)

Fiscal Year 2010 Quarter 3

(Jan, Feb, March 2010)

	2009 Q4	2010 Q1	2010 Q2	2010 Q3
Distinct Clients with a RDS	429	422	455	476
7g. Legal				
Total Unmet Resource Needs	10	8	13	9
Distinct Clients with Unmet Resource Needs	10	8	13	9
7h. Financial Security				
7h-i Assistance with Managing Money	6	10	13	18
7h-ii Assistance with Securing Public Benefits	3	6	8	8
7h-iii Representative Payee	2	1	2	5
7h-iv Other Financial Security Resources	0	2	2	5
Total Unmet Resource Needs	11	19	25	36
Distinct Clients with Unmet Resource Needs	10	17	23	32
7i. Education				
7i-i Adult Education (other than GED)	1	3	2	5
7i-ii GED	0	0	1	1
7i-iii Literacy Assistance	1	2	2	1
7i-iv Post High School Education	0	3	5	6
7i-v Tuition Reimbursement	0	0	0	0
7i-vi Other Educational Resources	4	4	5	5
Total Unmet Resource Needs	6	12	15	18
Distinct Clients with Unmet Resource Needs	6	12	15	17
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	1	6	3	3
7j-ii Club House and/or Peer Vocational Support	0	0	0	0
7j-iii Competitive Employment (no supports)	1	4	5	7
7j-iv Supported Employment	2	1	3	2
7j-v Vocational Rehabilitation	11	11	16	16
7j-vi Other Vocational/Employment Resources	1	8	7	7
Total Unmet Resource Needs	16	30	34	35
Distinct Clients with Unmet Resource Needs	16	22	30	33
7k. Living Skills				
7k-i Daily Living Support Services	11	11	12	13
7k-ii Day Support Services	1	4	6	4

Report Run: Jul 12, 2010



Report of Unmet Resource Needs

CSN 4

(Knox, Lincoln, Sagadahoc, Waldo)

Fiscal Year 2010 Quarter 3

(Jan, Feb, March 2010)

	2009 Q4	2010 Q1	2010 Q2	2010 Q3
Distinct Clients with a RDS	429	422	455	476
7k. Living Skills				
7k-iii Occupational Therapy	1	3	3	4
7k-iv Skills Development Services	2	2	5	5
7k-v Other Living Skill Resources	4	7	7	6
Total Unmet Resource Needs	19	27	33	32
Distinct Clients with Unmet Resource Needs	18	26	31	32
7l. Transportation				
7l-i Transportation to ISP-Identified Services	36	47	43	44
7l-ii Transportation to Other ISP Activities	21	25	27	27
7l-iii After Hours Transportation	0	0	0	0
7l-iv Other Transportation Resources	7	15	9	16
Total Unmet Resource Needs	64	87	79	87
Distinct Clients with Unmet Resource Needs	41	54	51	55
7m. Personal Growth/Community				
7m-i Avocational Activities	1	1	5	5
7m-ii Recreation Activities	4	10	8	6
7m-iii Social Activities	20	18	23	19
7m-iv Spiritual Activities	1	3	4	3
7m-v Other Personal Growth/Community	5	4	3	4
Total Unmet Resource Needs	31	36	43	37
Distinct Clients with Unmet Resource Needs	26	28	31	26
Other Resources				
Other Resources	1	13	12	17
Total Unmet Resource Needs	1	13	12	17
Distinct Clients with Unmet Resource Needs	1	13	12	17
CSN 4 Totals				
Total Unmet Resource Needs	415	551	614	581
Distinct Clients With any Unmet Resource Need	167	180	187	191
Distinct Clients with a RDS	429	422	455	476

Report Run: Jul 12, 2010

CSN 5 Report of Unmet Resource Needs for Fiscal Year 2010 Quarter 3

CSN 5 - Androscoggin, Franklin, Oxford (Includes: Bridgton, Harrison, Naples, Casco)

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2009 Q4			2010 Q1			2010 Q2			2010 Q3		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
523	1,221	42.8%	507	1,322	38.4%	524	1,337	39.2%	588	1,484	39.6%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

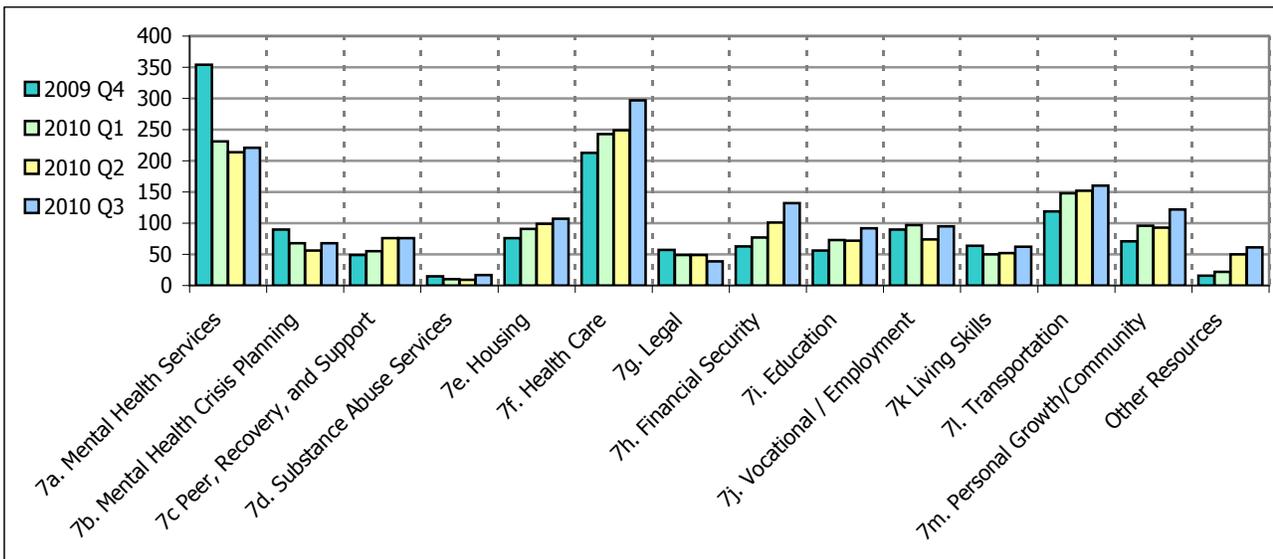


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2009 Q4	2010 Q1	2010 Q2	2010 Q3
7a. Mental Health Services	354	231	214	221
7b. Mental Health Crisis Planning	90	68	56	68
7c. Peer, Recovery, and Support	49	55	76	76
7d. Substance Abuse Services	15	10	9	17
7e. Housing	76	91	99	107
7f. Health Care	213	243	249	297
7g. Legal	57	49	49	39
7h. Financial Security	63	77	101	132
7i. Education	56	73	72	92
7j. Vocational / Employment	90	97	74	95
7k. Living Skills	64	50	52	62
7l. Transportation	119	148	152	160
7m. Personal Growth/Community	71	96	93	122
Other Resources	16	22	50	61
Total CSN 5 Unmet Needs	1,333	1,310	1,346	1,549

Report Run: Jul 12, 2010



Report of Unmet Resource Needs

CSN 5

(Androscoggin, Franklin, Oxford)
(Includes: Bridgton, Harrison, Naples, Casco)

Fiscal Year 2010 Quarter 3

(Jan, Feb, March 2010)

	2009 Q4	2010 Q1	2010 Q2	2010 Q3
Distinct Clients with a RDS	1,221	1,322	1,337	1,484
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	12	7	6	8
7a-ii Community Integration Services	136	77	50	41
7a-iii Dialectical Behavioral Therapy	8	9	6	9
7a-iv Family Psycho-Educational Treatment	2	0	5	2
7a-v Group Counseling	0	4	7	6
7a-vi Individual Counseling	65	52	49	61
7a-vii Inpatient Psychiatric Facility	0	0	1	0
7a-viii Intensive Case Management	4	3	6	5
7a-x Psychiatric Medication Management	104	63	63	67
7a-xi Other Mental Health Services	23	16	21	22
Total Unmet Resource Needs	354	231	214	221
Distinct Clients with Unmet Resource Needs	226	171	159	170
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	64	35	27	34
7b-ii Mental Health Advance Directives	23	31	28	33
7b-iii Other Mental Health Crisis Planning	3	2	1	1
Total Unmet Resource Needs	90	68	56	68
Distinct Clients with Unmet Resource Needs	81	61	48	59
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	2	1	2	5
7c-ii Recovery Workbook Group	0	0	0	0
7c-iii Social Club	8	12	16	22
7c-iv Peer-Run Trauma Recovery Group	4	3	6	9
7c-v Wellness Recovery and Action Planning	4	5	5	8
7c-vi Family Support	16	20	25	20
7c-vii Other Peer, Recovery, and Support	15	14	22	12
Total Unmet Resource Needs	49	55	76	76
Distinct Clients with Unmet Resource Needs	45	51	68	63
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	12	7	5	8

Report Run: Jul 12, 2010



Report of Unmet Resource Needs

CSN 5

(Androscoggin, Franklin, Oxford)
(Includes: Bridgton, Harrison, Naples, Casco)

Fiscal Year 2010 Quarter 3

(Jan, Feb, March 2010)

	2009 Q4	2010 Q1	2010 Q2	2010 Q3
Distinct Clients with a RDS	1,221	1,322	1,337	1,484
7d Substance Abuse Services				
7d-ii Residential Treatment Substance Abuse Services	1	1	2	1
7d-iii Other Substance Abuse Services	2	2	2	8
Total Unmet Resource Needs	15	10	9	17
Distinct Clients with Unmet Resource Needs	15	10	9	16
7e. Housing				
7e-i Supported Apartment	15	15	14	20
7e-ii Community Residential Facility	7	5	4	4
7e-iii Residential Treatment Facility (group home)	3	2	4	3
7e-iv Assisted Living Facility	4	8	8	10
7e-v Nursing Home	1	1	1	1
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	0	0	0	0
7e-vii Other Housing Resources	46	60	68	69
Total Unmet Resource Needs	76	91	99	107
Distinct Clients with Unmet Resource Needs	69	84	92	96
7f. Health Care				
7f-i Dental Services	113	129	128	161
7f-ii Eye Care Services	25	40	40	52
7f-iii Hearing Services	14	12	10	14
7f-iv Physical Therapy	4	6	5	6
7f-v Physician/Medical Services	31	33	34	35
7f-vi Other Health Care Resources	26	23	32	29
Total Unmet Resource Needs	213	243	249	297
Distinct Clients with Unmet Resource Needs	167	180	184	227
7g. Legal				
7g-i Advocate	11	7	8	8
7g-ii Guardian (private)	4	0	0	1
7g-iii Guardian (public)	3	4	3	2
7g-iv Other Legal Resources	39	38	38	28

Report Run: Jul 12, 2010



Report of Unmet Resource Needs

CSN 5

(Androscoggin, Franklin, Oxford)
(Includes: Bridgton, Harrison, Naples, Casco)

Fiscal Year 2010 Quarter 3

(Jan, Feb, March 2010)

	2009 Q4	2010 Q1	2010 Q2	2010 Q3
Distinct Clients with a RDS	1,221	1,322	1,337	1,484
7g. Legal				
Total Unmet Resource Needs	57	49	49	39
Distinct Clients with Unmet Resource Needs	53	47	46	37
7h. Financial Security				
7h-i Assistance with Managing Money	34	42	48	69
7h-ii Assistance with Securing Public Benefits	15	21	21	31
7h-iii Representative Payee	1	0	4	3
7h-iv Other Financial Security Resources	13	14	28	29
Total Unmet Resource Needs	63	77	101	132
Distinct Clients with Unmet Resource Needs	56	73	92	118
7i. Education				
7i-i Adult Education (other than GED)	2	15	13	16
7i-ii GED	20	19	17	26
7i-iii Literacy Assistance	10	8	7	9
7i-iv Post High School Education	13	18	23	22
7i-v Tuition Reimbursement	1	3	2	4
7i-vi Other Educational Resources	10	10	10	15
Total Unmet Resource Needs	56	73	72	92
Distinct Clients with Unmet Resource Needs	54	66	65	83
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	5	1	1	3
7j-ii Club House and/or Peer Vocational Support	0	0	0	1
7j-iii Competitive Employment (no supports)	11	14	11	18
7j-iv Supported Employment	3	8	7	6
7j-v Vocational Rehabilitation	55	59	44	52
7j-vi Other Vocational/Employment Resources	16	15	11	15
Total Unmet Resource Needs	90	97	74	95
Distinct Clients with Unmet Resource Needs	79	87	69	87
7k. Living Skills				
7k-i Daily Living Support Services	23	15	14	19
7k-ii Day Support Services	10	5	4	6

Report Run: Jul 12, 2010



Report of Unmet Resource Needs

CSN 5

(Androscoggin, Franklin, Oxford)
(Includes: Bridgton, Harrison, Naples, Casco)

Fiscal Year 2010 Quarter 3

(Jan, Feb, March 2010)

	2009 Q4	2010 Q1	2010 Q2	2010 Q3
Distinct Clients with a RDS	1,221	1,322	1,337	1,484
7k. Living Skills				
7k-iii Occupational Therapy	0	0	0	0
7k-iv Skills Development Services	9	13	12	10
7k-v Other Living Skill Resources	22	17	22	27
Total Unmet Resource Needs	64	50	52	62
Distinct Clients with Unmet Resource Needs	56	43	44	54
7l. Transportation				
7l-i Transportation to ISP-Identified Services	50	61	62	61
7l-ii Transportation to Other ISP Activities	28	42	43	49
7l-iii After Hours Transportation	0	0	0	0
7l-iv Other Transportation Resources	41	45	47	50
Total Unmet Resource Needs	119	148	152	160
Distinct Clients with Unmet Resource Needs	93	109	112	112
7m. Personal Growth/Community				
7m-i Avocational Activities	7	4	5	6
7m-ii Recreation Activities	17	25	22	36
7m-iii Social Activities	36	54	53	67
7m-iv Spiritual Activities	5	7	8	5
7m-v Other Personal Growth/Community	6	6	5	8
Total Unmet Resource Needs	71	96	93	122
Distinct Clients with Unmet Resource Needs	51	69	61	78
Other Resources				
Other Resources	16	22	50	61
Total Unmet Resource Needs	16	22	50	61
Distinct Clients with Unmet Resource Needs	16	22	50	61
CSN 5 Totals				
Total Unmet Resource Needs	1,333	1,310	1,346	1,549
Distinct Clients With any Unmet Resource Need	523	507	524	588
Distinct Clients with a RDS	1,221	1,322	1,337	1,484

Report Run: Jul 12, 2010

CSN 6 Report of Unmet Resource Needs for Fiscal Year 2010 Quarter 3

CSN 6 - Cumberland

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2009 Q4			2010 Q1			2010 Q2			2010 Q3		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
363	1,175	30.9%	417	1,324	31.5%	477	1,374	34.7%	498	1,456	34.2%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

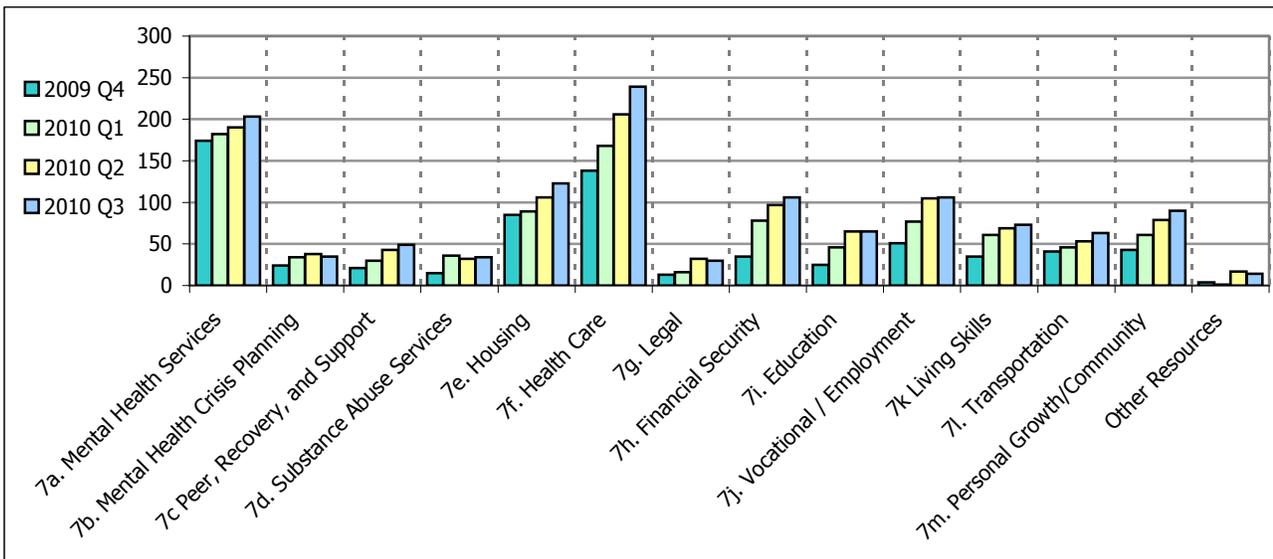


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2009 Q4	2010 Q1	2010 Q2	2010 Q3
7a. Mental Health Services	174	182	190	203
7b. Mental Health Crisis Planning	24	34	38	35
7c. Peer, Recovery, and Support	21	30	43	49
7d. Substance Abuse Services	15	36	32	34
7e. Housing	85	89	106	123
7f. Health Care	138	168	206	239
7g. Legal	13	16	32	30
7h. Financial Security	35	78	97	106
7i. Education	25	46	65	65
7j. Vocational / Employment	51	77	105	106
7k. Living Skills	35	61	69	73
7l. Transportation	41	46	53	63
7m. Personal Growth/Community	43	61	79	90
Other Resources	4	1	17	14
Total CSN 6 Unmet Needs	704	925	1,132	1,230

Report Run: Jul 12, 2010



John E. Baldacci, Governor Brenda M. Harvey, Commissioner

Report of Unmet Resource Needs

CSN 6
(Cumberland)

Fiscal Year 2010 Quarter 3
(Jan, Feb, March 2010)

	2009 Q4	2010 Q1	2010 Q2	2010 Q3
Distinct Clients with a RDS	1,175	1,324	1,374	1,456
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	21	17	22	16
7a-ii Community Integration Services	64	42	31	38
7a-iii Dialectical Behavioral Therapy	0	4	5	5
7a-iv Family Psycho-Educational Treatment	1	1	1	1
7a-v Group Counseling	3	8	8	6
7a-vi Individual Counseling	27	48	55	62
7a-vii Inpatient Psychiatric Facility	0	1	0	1
7a-viii Intensive Case Management	2	1	2	4
7a-x Psychiatric Medication Management	51	55	58	61
7a-xi Other Mental Health Services	5	5	8	9
Total Unmet Resource Needs	174	182	190	203
Distinct Clients with Unmet Resource Needs	133	117	127	140
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	21	30	35	28
7b-ii Mental Health Advance Directives	0	1	1	3
7b-iii Other Mental Health Crisis Planning	3	3	2	4
Total Unmet Resource Needs	24	34	38	35
Distinct Clients with Unmet Resource Needs	24	33	37	34
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	1	6	5	10
7c-ii Recovery Workbook Group	0	0	0	1
7c-iii Social Club	4	12	11	15
7c-iv Peer-Run Trauma Recovery Group	1	0	0	0
7c-v Wellness Recovery and Action Planning	3	0	5	2
7c-vi Family Support	5	7	13	12
7c-vii Other Peer, Recovery, and Support	7	5	9	9
Total Unmet Resource Needs	21	30	43	49
Distinct Clients with Unmet Resource Needs	20	28	40	39
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	8	23	19	17

Report Run: Jul 12, 2010



Report of Unmet Resource Needs

CSN 6
(Cumberland)

Fiscal Year 2010 Quarter 3
(Jan, Feb, March 2010)

	2009 Q4	2010 Q1	2010 Q2	2010 Q3
Distinct Clients with a RDS	1,175	1,324	1,374	1,456
7d Substance Abuse Services				
7d-ii Residential Treatment Substance Abuse Services	2	4	4	8
7d-iii Other Substance Abuse Services	5	9	9	9
Total Unmet Resource Needs	15	36	32	34
Distinct Clients with Unmet Resource Needs	14	30	28	30
7e. Housing				
7e-i Supported Apartment	17	22	22	24
7e-ii Community Residential Facility	5	3	4	8
7e-iii Residential Treatment Facility (group home)	3	4	5	5
7e-iv Assisted Living Facility	6	9	13	11
7e-v Nursing Home	0	0	0	0
7e-vi Residential Crisis Unit	0	1	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	0	0	0	0
7e-vii Other Housing Resources	54	50	62	75
Total Unmet Resource Needs	85	89	106	123
Distinct Clients with Unmet Resource Needs	84	86	102	115
7f. Health Care				
7f-i Dental Services	56	79	102	117
7f-ii Eye Care Services	28	31	37	41
7f-iii Hearing Services	5	3	4	6
7f-iv Physical Therapy	3	3	4	3
7f-v Physician/Medical Services	27	30	34	44
7f-vi Other Health Care Resources	19	22	25	28
Total Unmet Resource Needs	138	168	206	239
Distinct Clients with Unmet Resource Needs	100	133	156	180
7g. Legal				
7g-i Advocate	2	1	3	2
7g-ii Guardian (private)	2	1	2	1
7g-iii Guardian (public)	0	0	3	1
7g-iv Other Legal Resources	9	14	24	26

Report Run: Jul 12, 2010



John E. Baldacci, Governor

Brenda M. Harvey, Commissioner

Report of Unmet Resource Needs

CSN 6
(Cumberland)

Fiscal Year 2010 Quarter 3
(Jan, Feb, March 2010)

	2009 Q4	2010 Q1	2010 Q2	2010 Q3
Distinct Clients with a RDS	1,175	1,324	1,374	1,456
7g. Legal				
Total Unmet Resource Needs	13	16	32	30
Distinct Clients with Unmet Resource Needs	13	15	31	29
7h. Financial Security				
7h-i Assistance with Managing Money	13	34	39	43
7h-ii Assistance with Securing Public Benefits	8	17	27	27
7h-iii Representative Payee	2	6	6	8
7h-iv Other Financial Security Resources	12	21	25	28
Total Unmet Resource Needs	35	78	97	106
Distinct Clients with Unmet Resource Needs	33	71	89	99
7i. Education				
7i-i Adult Education (other than GED)	2	6	12	15
7i-ii GED	9	7	16	11
7i-iii Literacy Assistance	2	4	2	3
7i-iv Post High School Education	8	19	23	19
7i-v Tuition Reimbursement	1	1	2	2
7i-vi Other Educational Resources	3	9	10	15
Total Unmet Resource Needs	25	46	65	65
Distinct Clients with Unmet Resource Needs	24	44	57	63
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	3	7	7	8
7j-ii Club House and/or Peer Vocational Support	0	0	0	1
7j-iii Competitive Employment (no supports)	14	20	23	24
7j-iv Supported Employment	3	2	9	8
7j-v Vocational Rehabilitation	23	30	45	45
7j-vi Other Vocational/Employment Resources	8	18	21	20
Total Unmet Resource Needs	51	77	105	106
Distinct Clients with Unmet Resource Needs	45	69	91	93
7k. Living Skills				
7k-i Daily Living Support Services	10	23	32	33
7k-ii Day Support Services	1	1	2	4

Report Run: Jul 12, 2010



Report of Unmet Resource Needs

CSN 6
(Cumberland)

Fiscal Year 2010 Quarter 3
(Jan, Feb, March 2010)

	2009 Q4	2010 Q1	2010 Q2	2010 Q3
Distinct Clients with a RDS	1,175	1,324	1,374	1,456
7k. Living Skills				
7k-iii Occupational Therapy	0	0	1	1
7k-iv Skills Development Services	18	27	26	25
7k-v Other Living Skill Resources	6	10	8	10
Total Unmet Resource Needs	35	61	69	73
Distinct Clients with Unmet Resource Needs	34	57	65	66
7l. Transportation				
7l-i Transportation to ISP-Identified Services	18	23	26	32
7l-ii Transportation to Other ISP Activities	8	10	10	13
7l-iii After Hours Transportation	0	0	0	0
7l-iv Other Transportation Resources	15	13	17	18
Total Unmet Resource Needs	41	46	53	63
Distinct Clients with Unmet Resource Needs	34	39	46	54
7m. Personal Growth/Community				
7m-i Avocational Activities	7	7	7	6
7m-ii Recreation Activities	5	11	16	18
7m-iii Social Activities	17	25	34	33
7m-iv Spiritual Activities	5	6	9	8
7m-v Other Personal Growth/Community	9	12	13	25
Total Unmet Resource Needs	43	61	79	90
Distinct Clients with Unmet Resource Needs	39	54	65	73
Other Resources				
Other Resources	4	1	17	14
Total Unmet Resource Needs	4	1	17	14
Distinct Clients with Unmet Resource Needs	4	1	17	14
CSN 6 Totals				
Total Unmet Resource Needs	704	925	1,132	1,230
Distinct Clients With any Unmet Resource Need	363	417	477	498
Distinct Clients with a RDS	1,175	1,324	1,374	1,456

Report Run: Jul 12, 2010

CSN 7 Report of Unmet Resource Needs for Fiscal Year 2010 Quarter 3

CSN 7 - York

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2009 Q4			2010 Q1			2010 Q2			2010 Q3		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
92	304	30.3%	89	315	28.3%	131	367	35.7%	165	435	37.9%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

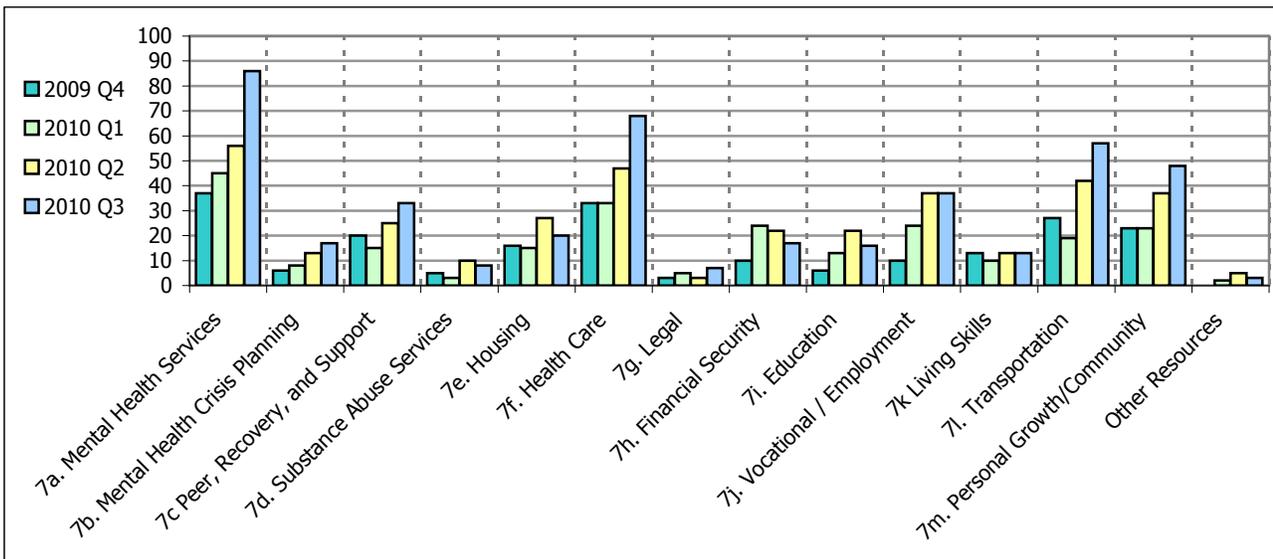


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2009 Q4	2010 Q1	2010 Q2	2010 Q3
7a. Mental Health Services	37	45	56	86
7b. Mental Health Crisis Planning	6	8	13	17
7c Peer, Recovery, and Support	20	15	25	33
7d. Substance Abuse Services	5	3	10	8
7e. Housing	16	15	27	20
7f. Health Care	33	33	47	68
7g. Legal	3	5	3	7
7h. Financial Security	10	24	22	17
7i. Education	6	13	22	16
7j. Vocational / Employment	10	24	37	37
7k Living Skills	13	10	13	13
7l. Transportation	27	19	42	57
7m. Personal Growth/Community	23	23	37	48
Other Resources	0	2	5	3
Total CSN 7 Unmet Needs	209	239	359	430

Report Run: Jul 12, 2010



Report of Unmet Resource Needs

CSN 7
(York)

Fiscal Year 2010 Quarter 3
(Jan, Feb, March 2010)

	2009 Q4	2010 Q1	2010 Q2	2010 Q3
Distinct Clients with a RDS	304	315	367	435
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	1	2	7	9
7a-ii Community Integration Services	12	9	6	16
7a-iii Dialectical Behavioral Therapy	1	5	5	8
7a-iv Family Psycho-Educational Treatment	0	1	1	4
7a-v Group Counseling	0	0	1	4
7a-vi Individual Counseling	11	14	12	21
7a-vii Inpatient Psychiatric Facility	0	0	0	0
7a-viii Intensive Case Management	1	1	1	1
7a-x Psychiatric Medication Management	11	12	21	18
7a-xi Other Mental Health Services	0	1	2	5
Total Unmet Resource Needs	37	45	56	86
Distinct Clients with Unmet Resource Needs	25	36	42	63
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	6	7	12	16
7b-ii Mental Health Advance Directives	0	1	1	1
7b-iii Other Mental Health Crisis Planning	0	0	0	0
Total Unmet Resource Needs	6	8	13	17
Distinct Clients with Unmet Resource Needs	6	7	12	16
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	1	0	1	1
7c-ii Recovery Workbook Group	0	0	0	0
7c-iii Social Club	4	2	7	8
7c-iv Peer-Run Trauma Recovery Group	1	5	2	3
7c-v Wellness Recovery and Action Planning	0	2	2	6
7c-vi Family Support	7	2	7	6
7c-vii Other Peer, Recovery, and Support	7	4	6	9
Total Unmet Resource Needs	20	15	25	33
Distinct Clients with Unmet Resource Needs	17	13	22	30
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	3	1	7	5

Report Run: Jul 12, 2010



John E. Baldacci, Governor

Brenda M. Harvey, Commissioner

Report of Unmet Resource Needs

CSN 7
(York)

Fiscal Year 2010 Quarter 3
(Jan, Feb, March 2010)

	2009 Q4	2010 Q1	2010 Q2	2010 Q3
Distinct Clients with a RDS	304	315	367	435
7d Substance Abuse Services				
7d-ii Residential Treatment Substance Abuse Services	1	2	2	1
7d-iii Other Substance Abuse Services	1	0	1	2
Total Unmet Resource Needs	5	3	10	8
Distinct Clients with Unmet Resource Needs	5	3	9	7
7e. Housing				
7e-i Supported Apartment	4	3	7	1
7e-ii Community Residential Facility	2	1	0	2
7e-iii Residential Treatment Facility (group home)	0	0	1	0
7e-iv Assisted Living Facility	3	3	4	2
7e-v Nursing Home	0	0	0	0
7e-vi Residential Crisis Unit	1	0	1	1
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	0	0	0	0
7e-vii Other Housing Resources	6	8	14	14
Total Unmet Resource Needs	16	15	27	20
Distinct Clients with Unmet Resource Needs	15	14	25	20
7f. Health Care				
7f-i Dental Services	15	15	28	41
7f-ii Eye Care Services	4	4	8	7
7f-iii Hearing Services	0	2	2	3
7f-iv Physical Therapy	0	1	0	0
7f-v Physician/Medical Services	8	8	5	8
7f-vi Other Health Care Resources	6	3	4	9
Total Unmet Resource Needs	33	33	47	68
Distinct Clients with Unmet Resource Needs	30	29	39	61
7g. Legal				
7g-i Advocate	0	0	1	3
7g-ii Guardian (private)	0	1	0	0
7g-iii Guardian (public)	1	0	0	0
7g-iv Other Legal Resources	2	4	2	4

Report Run: Jul 12, 2010



John E. Baldacci, Governor

Brenda M. Harvey, Commissioner

Report of Unmet Resource Needs

CSN 7
(York)

Fiscal Year 2010 Quarter 3
(Jan, Feb, March 2010)

	2009 Q4	2010 Q1	2010 Q2	2010 Q3
Distinct Clients with a RDS	304	315	367	435
7g. Legal				
Total Unmet Resource Needs	3	5	3	7
Distinct Clients with Unmet Resource Needs	3	5	3	6
7h. Financial Security				
7h-i Assistance with Managing Money	3	8	7	9
7h-ii Assistance with Securing Public Benefits	3	12	10	7
7h-iii Representative Payee	1	1	2	0
7h-iv Other Financial Security Resources	3	3	3	1
Total Unmet Resource Needs	10	24	22	17
Distinct Clients with Unmet Resource Needs	9	19	21	16
7i. Education				
7i-i Adult Education (other than GED)	2	0	2	3
7i-ii GED	1	2	3	4
7i-iii Literacy Assistance	1	0	4	2
7i-iv Post High School Education	2	4	7	2
7i-v Tuition Reimbursement	0	2	1	0
7i-vi Other Educational Resources	0	5	5	5
Total Unmet Resource Needs	6	13	22	16
Distinct Clients with Unmet Resource Needs	5	10	20	15
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	1	1	3	1
7j-ii Club House and/or Peer Vocational Support	0	0	0	0
7j-iii Competitive Employment (no supports)	0	3	5	3
7j-iv Supported Employment	0	4	7	4
7j-v Vocational Rehabilitation	7	10	18	18
7j-vi Other Vocational/Employment Resources	2	6	4	11
Total Unmet Resource Needs	10	24	37	37
Distinct Clients with Unmet Resource Needs	10	21	31	32
7k. Living Skills				
7k-i Daily Living Support Services	2	3	6	4
7k-ii Day Support Services	1	1	0	0

Report Run: Jul 12, 2010



Report of Unmet Resource Needs

CSN 7
(York)

Fiscal Year 2010 Quarter 3
(Jan, Feb, March 2010)

	2009 Q4	2010 Q1	2010 Q2	2010 Q3
Distinct Clients with a RDS	304	315	367	435
7k. Living Skills				
7k-iii Occupational Therapy	0	0	0	0
7k-iv Skills Development Services	3	5	3	6
7k-v Other Living Skill Resources	7	1	4	3
Total Unmet Resource Needs	13	10	13	13
Distinct Clients with Unmet Resource Needs	12	10	12	13
7l. Transportation				
7l-i Transportation to ISP-Identified Services	14	11	20	32
7l-ii Transportation to Other ISP Activities	7	5	12	16
7l-iii After Hours Transportation	0	0	0	0
7l-iv Other Transportation Resources	6	3	10	9
Total Unmet Resource Needs	27	19	42	57
Distinct Clients with Unmet Resource Needs	20	14	32	42
7m. Personal Growth/Community				
7m-i Avocational Activities	0	1	1	1
7m-ii Recreation Activities	4	6	8	12
7m-iii Social Activities	17	12	22	28
7m-iv Spiritual Activities	0	0	1	3
7m-v Other Personal Growth/Community	2	4	5	4
Total Unmet Resource Needs	23	23	37	48
Distinct Clients with Unmet Resource Needs	21	19	31	36
Other Resources				
Other Resources	0	2	5	3
Total Unmet Resource Needs	0	2	5	3
Distinct Clients with Unmet Resource Needs	0	2	5	3
CSN 7 Totals				
Total Unmet Resource Needs	209	239	359	430
Distinct Clients With any Unmet Resource Need	92	89	131	165
Distinct Clients with a RDS	304	315	367	435

Report Run: Jul 12, 2010



John E. Baldacci, Governor Brenda M. Harvey, Commissioner

Report of Unmet Resource Needs

CSN Not Assigned

Fiscal Year 2010 Quarter 3
(Jan, Feb, March 2010)

	2009 Q4	2010 Q1	2010 Q2	2010 Q3
Distinct Clients with a RDS	264	261	266	264
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	2	2	2	2
7a-ii Community Integration Services	9	9	8	6
7a-iii Dialectical Behavioral Therapy	2	0	2	3
7a-iv Family Psycho-Educational Treatment	0	0	0	0
7a-v Group Counseling	0	2	3	2
7a-vi Individual Counseling	15	11	16	12
7a-vii Inpatient Psychiatric Facility	0	0	0	0
7a-viii Intensive Case Management	0	0	0	1
7a-x Psychiatric Medication Management	14	13	7	9
7a-xi Other Mental Health Services	1	1	0	0
Total Unmet Resource Needs	43	38	38	35
Distinct Clients with Unmet Resource Needs	30	25	26	27
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	5	8	5	8
7b-ii Mental Health Advance Directives	1	2	1	3
7b-iii Other Mental Health Crisis Planning	0	0	0	0
Total Unmet Resource Needs	6	10	6	11
Distinct Clients with Unmet Resource Needs	6	8	5	9
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	1	1	0	1
7c-ii Recovery Workbook Group	0	0	0	0
7c-iii Social Club	2	4	2	2
7c-iv Peer-Run Trauma Recovery Group	0	0	0	0
7c-v Wellness Recovery and Action Planning	0	0	1	0
7c-vi Family Support	2	3	1	1
7c-vii Other Peer, Recovery, and Support	3	4	1	1
Total Unmet Resource Needs	8	12	5	5
Distinct Clients with Unmet Resource Needs	6	9	5	3
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	2	2	2	3

Report Run: Jul 12, 2010



John E. Baldacci, Governor

Brenda M. Harvey, Commissioner

Report of Unmet Resource Needs

CSN Not Assigned

Fiscal Year 2010 Quarter 3
(Jan, Feb, March 2010)

	2009 Q4	2010 Q1	2010 Q2	2010 Q3
Distinct Clients with a RDS	264	261	266	264
7d Substance Abuse Services				
7d-ii Residential Treatment Substance Abuse Services	0	1	1	0
7d-iii Other Substance Abuse Services	0	0	0	1
Total Unmet Resource Needs	2	3	3	4
Distinct Clients with Unmet Resource Needs	2	2	2	4
7e. Housing				
7e-i Supported Apartment	2	4	7	3
7e-ii Community Residential Facility	0	0	0	0
7e-iii Residential Treatment Facility (group home)	0	0	0	0
7e-iv Assisted Living Facility	0	1	1	1
7e-v Nursing Home	1	1	2	1
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	0	0	0	0
7e-vii Other Housing Resources	11	11	14	11
Total Unmet Resource Needs	14	17	24	16
Distinct Clients with Unmet Resource Needs	14	15	20	14
7f. Health Care				
7f-i Dental Services	16	16	18	24
7f-ii Eye Care Services	5	6	6	5
7f-iii Hearing Services	0	3	2	3
7f-iv Physical Therapy	2	1	2	3
7f-v Physician/Medical Services	6	6	5	11
7f-vi Other Health Care Resources	4	5	6	8
Total Unmet Resource Needs	33	37	39	54
Distinct Clients with Unmet Resource Needs	27	27	34	40
7g. Legal				
7g-i Advocate	0	3	3	2
7g-ii Guardian (private)	0	0	0	1
7g-iii Guardian (public)	0	0	0	0
7g-iv Other Legal Resources	3	5	4	3

Report Run: Jul 12, 2010



John E. Baldacci, Governor Brenda M. Harvey, Commissioner

Report of Unmet Resource Needs

CSN Not Assigned

Fiscal Year 2010 Quarter 3
(Jan, Feb, March 2010)

	2009 Q4	2010 Q1	2010 Q2	2010 Q3
Distinct Clients with a RDS	264	261	266	264
7g. Legal				
Total Unmet Resource Needs	3	8	7	6
Distinct Clients with Unmet Resource Needs	3	8	7	6
7h. Financial Security				
7h-i Assistance with Managing Money	3	4	5	4
7h-ii Assistance with Securing Public Benefits	1	4	10	5
7h-iii Representative Payee	1	2	3	3
7h-iv Other Financial Security Resources	3	2	6	5
Total Unmet Resource Needs	8	12	24	17
Distinct Clients with Unmet Resource Needs	7	12	22	15
7i. Education				
7i-i Adult Education (other than GED)	0	2	2	4
7i-ii GED	3	3	3	4
7i-iii Literacy Assistance	1	1	1	1
7i-iv Post High School Education	2	1	3	9
7i-v Tuition Reimbursement	1	0	0	0
7i-vi Other Educational Resources	2	3	0	2
Total Unmet Resource Needs	9	10	9	20
Distinct Clients with Unmet Resource Needs	8	9	7	15
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	1	2	3	3
7j-ii Club House and/or Peer Vocational Support	0	1	0	0
7j-iii Competitive Employment (no supports)	3	4	7	4
7j-iv Supported Employment	0	2	1	2
7j-v Vocational Rehabilitation	5	2	5	7
7j-vi Other Vocational/Employment Resources	3	7	6	5
Total Unmet Resource Needs	12	18	22	21
Distinct Clients with Unmet Resource Needs	8	15	18	16
7k. Living Skills				
7k-i Daily Living Support Services	0	0	2	2
7k-ii Day Support Services	1	1	1	1

Report Run: Jul 12, 2010



John E. Baldacci, Governor Brenda M. Harvey, Commissioner

Report of Unmet Resource Needs

CSN Not Assigned

Fiscal Year 2010 Quarter 3
(Jan, Feb, March 2010)

	2009 Q4	2010 Q1	2010 Q2	2010 Q3
Distinct Clients with a RDS	264	261	266	264
7k. Living Skills				
7k-iii Occupational Therapy	0	0	0	0
7k-iv Skills Development Services	0	2	3	1
7k-v Other Living Skill Resources	2	2	3	1
Total Unmet Resource Needs	3	5	9	5
Distinct Clients with Unmet Resource Needs	3	5	8	5
7l. Transportation				
7l-i Transportation to ISP-Identified Services	9	5	5	7
7l-ii Transportation to Other ISP Activities	4	4	4	7
7l-iii After Hours Transportation	0	0	0	0
7l-iv Other Transportation Resources	9	12	12	8
Total Unmet Resource Needs	22	21	21	22
Distinct Clients with Unmet Resource Needs	17	18	19	17
7m. Personal Growth/Community				
7m-i Avocational Activities	0	0	0	2
7m-ii Recreation Activities	3	5	5	4
7m-iii Social Activities	7	7	6	4
7m-iv Spiritual Activities	2	2	1	1
7m-v Other Personal Growth/Community	1	4	4	2
Total Unmet Resource Needs	13	18	16	13
Distinct Clients with Unmet Resource Needs	9	12	11	8
Other Resources				
Other Resources	2	6	7	8
Total Unmet Resource Needs	2	6	7	8
Distinct Clients with Unmet Resource Needs	2	6	7	8
CSN Not Assigned Totals				
Total Unmet Resource Needs	178	215	230	237
Distinct Clients With any Unmet Resource Need	72	73	83	96
Distinct Clients with a RDS	264	261	266	264

Report Run: Jul 12, 2010