



# Maine Department of Health and Human Services Integrated Quarterly Crisis Report

STATEWIDE with GRAPHS

QTR3 (January, February and March) SYF16

## I. Consumer Demographics (Unduplicated Counts - All Face-To-Face)

Gender	Children	Males	661	Females	721				
	Adults	Males	2,500	Females	2,339				
Age Range	Children	< 5	8	5 - 9	143	10 - 14	634	15-17	597
	Adults	18 - 21	559	22 - 35	1,479	36 - 60	2,270	>60	531
Payment Source	Children	MaineCare	944	Private Ins.	355	Uninsured	83	Medicare	0
	Adults	MaineCare	2,378	Private Ins.	861	Uninsured	1,414	Medicare	186

## II. Summary Of All Crisis Contacts

	Children	Adults
a. Total number of telephone contacts	7,827	24,627
b. Total number of all Initial face-to-face contacts	1,210	3,974
c. Number in II.b. who are children/youth with Mental Retardation/Autism/Pervasive Dev. Disorder	120	
d. Number of face-to-face contacts that are ongoing support for crisis resolution/stabilization	172	1,290

## III. Initial Crisis Contact Information

	Children		Adults	
a. Total number of Initial face-to-face contacts in which a wellness plan, crisis plan, ISP or advanced directive plan previously developed with the individual was used	87	7.2%	74	1.9%
b. Number of Initial face-to-face contacts who have a Community Support Worker (CI, CRS, ICM, ACT, TCM)	368	30.4%	1,003	25.2%
c. Number of Initial face-to-face contacts who have a Comm. Support Worker that was notified of crisis	310	84.2%	790	78.8%
d. SUM time in minutes for all Initial face-to-face contacts in II.b. from determination of need for face-to-face contact or when individual was ready and able to be seen to Initial face-to-face contact			112,639	28
e. Number of Initial face-to-face contacts in Emergency Department with final disp. within 8 hours			2,281	57.4%
f. Number of Initial face-to-face contacts not in Emergency Department with final disp. within 8 hours			1,315	33.1%

### CHILDREN ONLY: Time from determination of need for face-to-face contact or when individual was ready and able to be seen to initial face to face contact.

	1014	1 to 2 Hours	156	2 to 4 Hours	37	More Than 4 Hours	3
Less Than 1 Hour.	83.8%	Percent	12.9%	Percent	3.1%	Percent	0.2%

### CHILDREN ONLY: Time between completion of Initial face-to-face crisis assessment contact and final disposition/resolution of crisis

	583	3 to 6 Hours	488	6 to 8 Hours	47	8 to 14 Hours	35	> 14	56
Less Than 3 Hours	48.2%	Percent	40.3%	Percent	3.9%	Percent	2.9%	Percent	4.6%

## IV. Site Of Initial Face-To-Face Contacts

	Children		Adults	
a. Primary Care Residence (Home)	146	12.1%	284	7.1%
b. Family/Relative/Other Residence	58	4.8%	38	1.0%
c. Other Community Setting (Work, School, Police Dept, Public Place)	147	12.1%	114	2.9%
d. SNF, Nursing Home, Boarding Home	0	0.0%	17	0.4%
e. Residential Program (Congregate Community Residence, Apartment Program)	8	0.7%	83	2.1%
f. Homeless Shelter	2	0.2%	25	0.6%
g. Provider Office	32	2.6%	134	3.4%
h. Crisis Office	185	15.3%	513	12.9%
i. Emergency Department	625	51.7%	2,570	64.7%
j. Other Hospital Location	6	0.5%	107	2.7%
k. Incarcerated (Local Jail, State Prison, Juvenile Correction Facility)	1	0.1%	89	2.2%
<b>Totals:</b>	<b>1,210</b>	<b>100%</b>	<b>3,974</b>	<b>100%</b>

## V. Crisis Resolution - Initial Encounters (Mutually Exclusive Exhaustive)

	Children		Adults	
a. Crisis stabilization with no referral for mental health/substance abuse follow-up	16	1.3%	200	5.0%
b. Crisis stabilization with referral to new provider for mental health/substance abuse follow up	251	20.7%	755	19.0%
c. Crisis stabilization with referral back to current provider for mental health/substane abuse follow up	480	39.7%	1,339	33.7%
d. Admission to Crisis Stabilization Unit	178	14.7%	420	10.6%
e. Inpatient Hospitalization Medical	8	0.7%	160	4.0%
f. Voluntary Psychiatric Hospitalization	275	22.7%	834	21.0%
g. Involuntary Psychiatric Hospitalization	2	0.2%	157	4.0%
h. Admission to Detox Unit	0	0.0%	109	2.7%
<b>Totals:</b>	<b>1,210</b>	<b>100%</b>	<b>3,974</b>	<b>100%</b>