

Maine Department of Health and Human Services Integrated Quarterly Crisis Report

STATEWIDE with GRAPHS

Quarter 3 (Jan, Feb and Mar) SFY 2015

I. Consumer Demographics (Unduplicated Counts - All Face-To-Face)

Gender	Children	Males	683	Females	707				
	Adults	Males	2,529	Females	2,434				
Age Range	Children	< 5	3	5 - 9	184	10 - 14	598	15-17	605
	Adults	18 - 21	576	22 - 35	1,477	36 - 60	2,386	>60	524
Payment Source	Children	MaineCare	918	Private Ins.	388	Uninsured	83	Medicare	1
	Adults	MaineCare	2,592	Private Ins.	782	Uninsured	1,448	Medicare	140

II. Summary Of All Crisis Contacts

	Children	Adults
a. Total number of telephone contacts	7,699	37,158
b. Total number of all Initial face-to-face contacts	1,185	3,848
c. Number in II.b. who are children/youth with Mental Retardation/Autism/Pervasive Dev. Disorder	82	
d. Number of face-to-face contacts that are ongoing support for crisis resolution/stabilization	206	1,550

III. Initial Crisis Contact Information

	Children		Adults	
a. Total number of Initial face-to-face contacts in which a wellness plan, crisis plan, ISP or advanced directive plan previously developed with the individual was used	84	7.1%	75	1.9%
b. Number of Initial face-to-face contacts who have a Community Support Worker (CI,CRS,ICM, ACT,TCM)	412	34.8%	1,059	27.5%
c. Number of Initial face-to-face contacts who have a Comm. Support Worker that was notified of crisis	396	96.1%	979	92.4%
d. SUM time in minutes for all Initial face-to-face contacts in II.b. from determination of need for face-to-face contact or when individual was ready and able to be seen to Initial face-to-face contact			119,197	31
e. Number of Initial face-to-face contacts in Emergency Department with final disp. within 8 hours			1,779	46.2%
f. Number of Initial face-to-face contacts not in Emergency Department with final disp. within 8 hours			1,561	40.6%

CHILDREN ONLY: Time from determination of need for face-to-face contact or when individual was ready and able to be seen to initial face to face contact.

	1018	1 to 2 Hours	141	2 to 4 Hours	21	More Than 4 Hours	5
Less Than 1 Hour.	1018	1 to 2 Hours	141	2 to 4 Hours	21	More Than 4 Hours	5
Percent	85.9%	Percent	11.9%	Percent	1.8%	Percent	0.4%

CHILDREN ONLY: Time between completion of Initial face-to-face crisis assessment contact and final disposition/resolution of crisis

	557	3 to 6 Hours	472	6 to 8 Hours	36	8 to 14 Hours	56	> 14	64
Less Than 3 Hours	557	3 to 6 Hours	472	6 to 8 Hours	36	8 to 14 Hours	56	> 14	64
Percent	47.0%	Percent	39.8%	Percent	3.0%	Percent	4.7%	Percent	5.4%

IV. Site Of Initial Face-To-Face Contacts

	Children		Adults	
a. Primary Care Residence (Home)	160	13.5%	371	9.6%
b. Family/Relative/Other Residence	54	4.6%	40	1.0%
c. Other Community Setting (Work, School, Police Dept, Public Place)	103	8.7%	116	3.0%
d. SNF, Nursing Home, Boarding Home	0	0.0%	11	0.3%
e. Residential Program (Congregate Community Residence, Apartment Program)	13	1.1%	91	2.4%
f. Homeless Shelter	1	0.1%	58	1.5%
g. Provider Office	42	3.5%	133	3.5%
h. Crisis Office	180	15.2%	659	17.1%
i. Emergency Department	624	52.7%	2,189	56.9%
j. Other Hospital Location	8	0.7%	116	3.0%
k. Incarcerated (Local Jail, State Prison, Juvenile Correction Facility)	0	0.0%	64	1.7%
Totals:	1,185	100%	3,848	100%

V. Crisis Resolution - Initial Encounters (Mutually Exclusive Exhaustive)

	Children		Adults	
a. Crisis stabilization with no referral for mental health/substance abuse follow-up	24	2.0%	198	5.1%
b. Crisis stabilization with referral to new provider for mental health/substance abuse follow up	238	20.1%	808	21.0%
c. Crisis stabilization with referral back to current provider for mental health/substance abuse follow up	423	35.7%	1,299	33.8%
d. Admission to Crisis Stabilization Unit	162	13.7%	460	12.0%
e. Inpatient Hospitalization Medical	14	1.2%	116	3.0%
f. Voluntary Psychiatric Hospitalization	323	27.3%	755	19.6%
g. Involuntary Psychiatric Hospitalization	1	0.1%	126	3.3%
h. Admission to Detox Unit	0	0.0%	86	2.2%
Totals:	1,185	100%	3,848	100%