



Substance Abuse and Mental Health Services
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Statewide Report of Unmet Resource Needs for Fiscal Year 2015 Quarter 1
July, August, September, 2014

Purpose of Report:

This report examines:

- a.) level of unmet resource needs for 14 categories
- b.) geographical variations in the reports of unmet resource needs
- c.) trends across quarters

Data for this report is compiled from individuals who indicate a need on their ISP (individualized support plan) for a resource that is not available within prescribed timeframes. Some needs classified as unmet may have subsequently been met before the end of the quarter. Compiled data is based on:

- the client's address
- completed RDS (Resource Data Summary) reports by case managers (CI, ACT, CRS and BHH)
- both class members and non-class members

Data collection and reporting:

Enrollment and RDS data is entered by providers into APS Healthcare's CareConnection at the time of the Initial Prior Authorization (PA) request and at all Continuing Stay Reviews. Data is then fed to the EIS Database on a monthly basis.

Unmet resource need data is reported and reviewed one quarter after the quarter ends as this method gives a more accurate picture of unmet resource needs.

Statewide data is reported first, followed by individual CSN reports.

As of Sept 19, 2011 all "other" categories within each major resource need category were no longer an available option for reporting within APS CareConnections. There remains one stand alone "other resource need" category for those resources that are not available within any other category. As a result of this change, OAMHS will no longer be reporting on those "other" categories within each resource need category.

Statewide Report of Unmet Resource Needs for Fiscal Year 2015 Quarter 1

Statewide Report of Unmet Resource Needs for Fiscal Year 2015 Quarter 1

Table 1: Distinct People with a Resource Data Summary (RDS) by CSN

CSN	Counties	Distinct People
CSN 1	Aroostook	463
CSN 2	Hancock, Penobscot, Piscataquis & Washington	1,938
CSN 3	Kennebec & Somerset	2,249
CSN 4	Knox, Lincoln, Sagadahoc & Waldo	933
CSN 5	Androscoggin, Franklin & Oxford	2,130
CSN 6	Cumberland	2,180
CSN 7	York	851
Not Assigned	No legal address	364
Statewide		11,108

Table 2: Distinct People and Unmet Resource Needs across four Quarters

	2014 Q2			2014 Q3			2014 Q4			2015 Q1		
	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
CSN 1	141	428	32.9%	129	383	33.7%	132	438	30.1%	134	463	28.9%
CSN 2	469	1,825	25.7%	423	1,653	25.6%	463	1,894	24.4%	482	1,938	24.9%
CSN 3	365	2,092	17.4%	308	1,836	16.8%	356	2,143	16.6%	421	2,249	18.7%
CSN 4	205	853	24.0%	187	760	24.6%	248	897	27.6%	284	933	30.4%
CSN 5	622	2,086	29.8%	575	1,863	30.9%	600	2,130	28.2%	610	2,130	28.6%
CSN 6	652	2,044	31.9%	569	1,839	30.9%	654	2,086	31.4%	635	2,180	29.1%
CSN 7	212	614	34.5%	206	567	36.3%	338	853	39.6%	337	851	39.6%
N/A	106	432	24.5%	98	362	27.1%	108	384	28.1%	96	364	26.4%
Total	2,772	10,374	26.7%	2,495	9,263	26.9%	2,899	10,825	26.8%	2,999	11,108	27.0%

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Statewide Report of Unmet Resource Needs for Fiscal Year 2015 Quarter 1

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

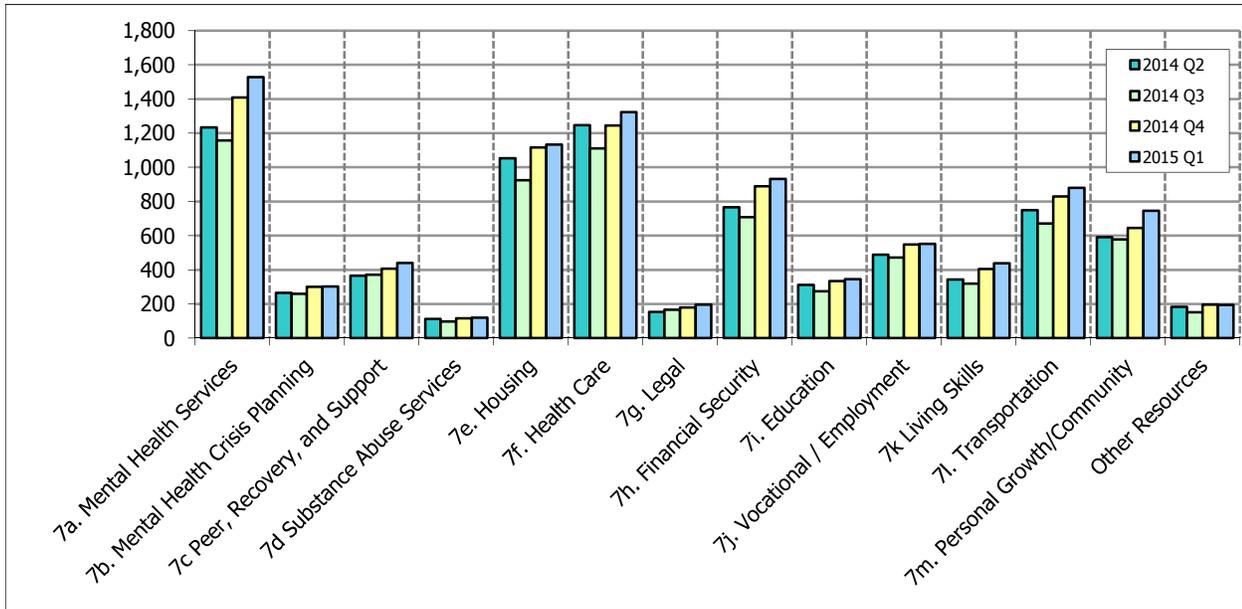


Table 3: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2014 Q2	2014 Q3	2014 Q4	2015 Q1
7a. Mental Health Services	1,233	1,157	1,409	1,528
7b. Mental Health Crisis Planning	266	259	300	302
7c. Peer, Recovery, and Support	365	372	407	440
7d. Substance Abuse Services	113	98	116	119
7e. Housing	1,053	924	1,117	1,133
7f. Health Care	1,247	1,110	1,244	1,323
7g. Legal	154	167	179	197
7h. Financial Security	767	708	890	932
7i. Education	312	275	334	346
7j. Vocational / Employment	489	471	549	552
7k. Living Skills	343	319	404	439
7l. Transportation	749	671	829	880
7m. Personal Growth/Community	592	579	645	745
Other Resources	184	152	196	194
Total Statewide Unmet Needs	7,867	7,262	8,619	9,130

Report Run: Jan 14, 2015



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Report of Unmet Resource Needs
Statewide
 (Class Members and Non-Class Member)

Fiscal Year 2015 Quarter 1
 (July, Aug, Sept 2014)

	2014 Q2	2014 Q3	2014 Q4	2015 Q1
Distinct Clients with a RDS	10,374	9,263	10,825	11,108
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	79	69	101	95
7a-iii Dialectical Behavioral Therapy	44	47	66	72
7a-iv Family Psycho-Educational Treatment	11	11	12	19
7a-v Group Counseling	53	41	53	64
7a-vi Individual Counseling	520	465	569	600
7a-vii Inpatient Psychiatric Facility	6	7	8	5
7a-viii Intensive Case Management	37	36	55	68
7a-x Psychiatric Medication Management	483	481	545	605
Total Unmet Resource Needs	1,233	1,157	1,409	1,528
Distinct Clients with Unmet Resource Needs	946	890	1,055	1,147
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	212	205	235	237
7b-ii Mental Health Advance Directives	54	54	65	65
Total Unmet Resource Needs	266	259	300	302
Distinct Clients with Unmet Resource Needs	244	239	272	272
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	40	45	50	43
7c-ii Recovery Workbook Group	5	7	5	6
7c-iii Social Club	121	125	145	162
7c-iv Peer-Run Trauma Recovery Group	42	35	34	32
7c-v Wellness Recovery and Action Planning	35	36	35	35
7c-vi Family Support	122	124	138	162
Total Unmet Resource Needs	365	372	407	440
Distinct Clients with Unmet Resource Needs	293	290	320	352
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	97	87	95	102
7d-ii Residential Treatment Substance Abuse Services	16	11	21	17
Total Unmet Resource Needs	113	98	116	119
Distinct Clients with Unmet Resource Needs	110	97	112	115

Report Run: Jan 14, 2015



Report of Unmet Resource Needs
Statewide
(Class Members and Non-Class Member)

Fiscal Year 2015 Quarter 1
(July, Aug, Sept 2014)

	2014 Q2	2014 Q3	2014 Q4	2015 Q1
Distinct Clients with a RDS	10,374	9,263	10,825	11,108
7e. Housing				
7e-i Supported Apartment	127	106	130	124
7e-ii Community Residential Facility	33	28	41	38
7e-iii Residential Treatment Facility (group home)	17	14	20	24
7e-iv Assisted Living Facility	56	49	66	52
7e-v Nursing Home	4	5	3	4
7e-vi Residential Crisis Unit	2	2	3	1
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	814	720	854	890
Total Unmet Resource Needs	1,053	924	1,117	1,133
Distinct Clients with Unmet Resource Needs	962	846	1,014	1,041
7f. Health Care				
7f-i Dental Services	630	555	635	656
7f-ii Eye Care Services	251	230	236	251
7f-iii Hearing Services	50	41	43	45
7f-iv Physical Therapy	42	39	49	53
7f-v Physician/Medical Services	274	245	281	318
Total Unmet Resource Needs	1,247	1,110	1,244	1,323
Distinct Clients with Unmet Resource Needs	929	821	927	983
7g. Legal				
7g-i Advocate	109	120	119	139
7g-ii Guardian (private)	34	38	45	44
7g-iii Guardian (public)	11	9	15	14
Total Unmet Resource Needs	154	167	179	197
Distinct Clients with Unmet Resource Needs	145	160	168	189
7h. Financial Security				
7h-i Assistance with Managing Money	414	381	505	548
7h-ii Assistance with Securing Public Benefits	304	276	336	339
7h-iii Representative Payee	49	51	49	45
Total Unmet Resource Needs	767	708	890	932
Distinct Clients with Unmet Resource Needs	672	611	772	814

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Report of Unmet Resource Needs

Statewide
(Class Members and Non-Class Member)

Fiscal Year 2015 Quarter 1
(July, Aug, Sept 2014)

	2014 Q2	2014 Q3	2014 Q4	2015 Q1
Distinct Clients with a RDS	10,374	9,263	10,825	11,108
7i. Education				
7i-i Adult Education (other than GED)	67	53	70	79
7i-ii GED	77	81	90	91
7i-iii Literacy Assistance	27	27	34	39
7i-iv Post High School Education	120	96	122	118
7i-v Tuition Reimbursement	21	18	18	19
Total Unmet Resource Needs	312	275	334	346
Distinct Clients with Unmet Resource Needs	291	247	293	300
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	43	52	43	46
7j-ii Club House and/or Peer Vocational Support	44	42	46	46
7j-iii Competitive Employment (no supports)	73	73	109	97
7j-iv Supported Employment	54	52	59	64
7j-v Vocational Rehabilitation	275	252	292	299
Total Unmet Resource Needs	489	471	549	552
Distinct Clients with Unmet Resource Needs	421	394	463	463
7k. Living Skills				
7k-i Daily Living Support Services	224	208	262	294
7k-ii Day Support Services	26	23	32	37
7k-iii Occupational Therapy	11	9	12	15
7k-iv Skills Development Services	82	79	98	93
Total Unmet Resource Needs	343	319	404	439
Distinct Clients with Unmet Resource Needs	313	290	355	380
7l. Transportation				
7l-i Transportation to ISP-Identified Services	390	355	419	466
7l-ii Transportation to Other ISP Activities	196	159	209	232
7l-iii After Hours Transportation	163	157	201	182
Total Unmet Resource Needs	749	671	829	880
Distinct Clients with Unmet Resource Needs	537	479	577	606
7m. Personal Growth/Community				
7m-i Avocational Activities	31	30	26	40

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Report of Unmet Resource Needs

Statewide
(Class Members and Non-Class Member)

Fiscal Year 2015 Quarter 1
(July, Aug, Sept 2014)

	2014 Q2	2014 Q3	2014 Q4	2015 Q1
Distinct Clients with a RDS	10,374	9,263	10,825	11,108
7m. Personal Growth/Community				
7m-ii Recreation Activities	158	158	175	190
7m-iii Social Activities	337	331	374	431
7m-iv Spiritual Activities	66	60	70	84
Total Unmet Resource Needs	592	579	645	745
Distinct Clients with Unmet Resource Needs	427	400	454	512
Other Resources				
Other Resources	184	152	196	194
Total Unmet Resource Needs	184	152	196	194
Distinct Clients with Unmet Resource Needs	184	152	196	194
Statewide Totals				
Total Unmet Resource Needs	7,867	7,262	8,619	9,130
Distinct Clients With any Unmet Resource Need	2,772	2,495	2,899	2,999
Distinct Clients with a RDS	10,374	9,263	10,825	11,108

Report Run: Jan 14, 2015

Statewide Report of Unmet Resource Needs for Fiscal Year 2015 Quarter 1

CSN 1 - Aroostook

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2014 Q2			2014 Q3			2014 Q4			2015 Q1		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
141	428	32.9%	129	383	33.7%	132	438	30.1%	134	463	28.9%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

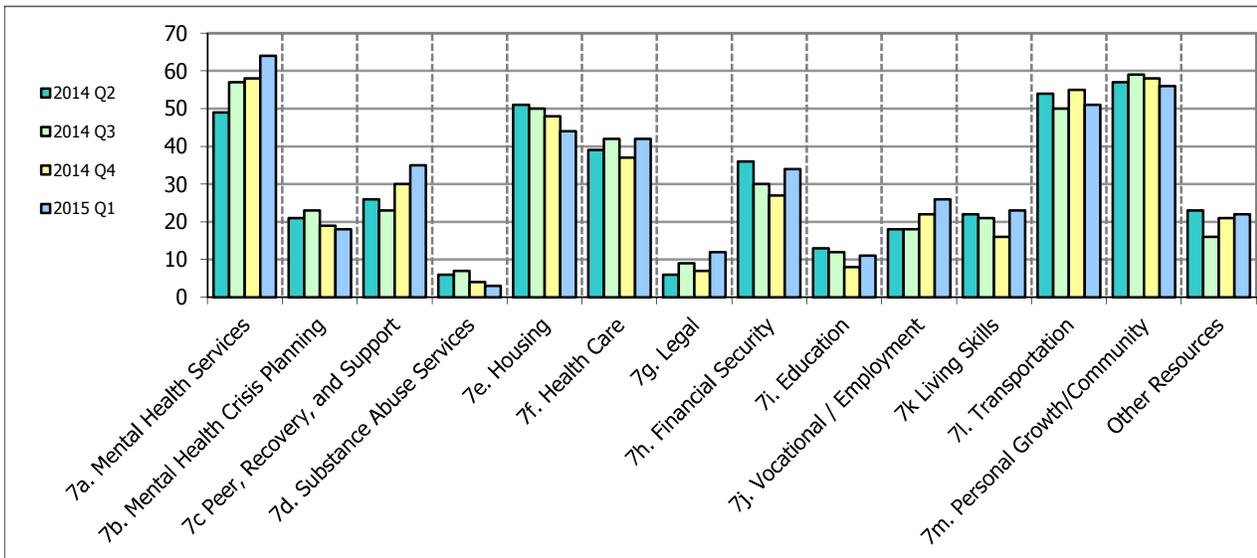


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2014 Q2	2014 Q3	2014 Q4	2015 Q1
7a. Mental Health Services	49	57	58	64
7b. Mental Health Crisis Planning	21	23	19	18
7c Peer, Recovery, and Support	26	23	30	35
7d. Substance Abuse Services	6	7	4	3
7e. Housing	51	50	48	44
7f. Health Care	39	42	37	42
7g. Legal	6	9	7	12
7h. Financial Security	36	30	27	34
7i. Education	13	12	8	11
7j. Vocational / Employment	18	18	22	26
7k Living Skills	22	21	16	23
7l. Transportation	54	50	55	51
7m. Personal Growth/Community	57	59	58	56
Other Resources	23	16	21	22
Total CSN 1 Unmet Needs	421	417	410	441

Report Run: Jan 13, 2015



Report of Unmet Resource Needs

**CSN 1
(Aroostook)**

**Fiscal Year 2015 Quarter 1
(July, Aug, Sept 2014)**

	2014 Q2	2014 Q3	2014 Q4	2015 Q1
Distinct Clients with a RDS	428	383	438	463
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	0	2	1	2
7a-iii Dialectical Behavioral Therapy	4	3	6	4
7a-iv Family Psycho-Educational Treatment	0	0	1	2
7a-v Group Counseling	4	4	6	10
7a-vi Individual Counseling	15	16	15	19
7a-vii Inpatient Psychiatric Facility	0	0	0	0
7a-viii Intensive Case Management	1	1	2	3
7a-x Psychiatric Medication Management	25	31	27	24
Total Unmet Resource Needs	49	57	58	64
Distinct Clients with Unmet Resource Needs	40	48	47	55
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	17	19	16	16
7b-ii Mental Health Advance Directives	4	4	3	2
Total Unmet Resource Needs	21	23	19	18
Distinct Clients with Unmet Resource Needs	19	21	17	17
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	1	1	2	1
7c-ii Recovery Workbook Group	0	0	0	0
7c-iii Social Club	20	18	19	19
7c-iv Peer-Run Trauma Recovery Group	2	2	3	4
7c-v Wellness Recovery and Action Planning	2	2	2	2
7c-vi Family Support	1	0	4	9
Total Unmet Resource Needs	26	23	30	35
Distinct Clients with Unmet Resource Needs	24	21	24	27
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	6	7	4	3
7d-ii Residential Treatment Substance Abuse Services	0	0	0	0
Total Unmet Resource Needs	6	7	4	3
Distinct Clients with Unmet Resource Needs	6	7	4	3

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Report of Unmet Resource Needs

CSN 1
(Aroostook)

Fiscal Year 2015 Quarter 1
(July, Aug, Sept 2014)

	2014 Q2	2014 Q3	2014 Q4	2015 Q1
Distinct Clients with a RDS	428	383	438	463
7e. Housing				
7e-i Supported Apartment	14	11	10	10
7e-ii Community Residential Facility	1	2	2	3
7e-iii Residential Treatment Facility (group home)	2	2	2	2
7e-iv Assisted Living Facility	6	5	5	3
7e-v Nursing Home	0	0	0	0
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	28	30	29	26
Total Unmet Resource Needs	51	50	48	44
Distinct Clients with Unmet Resource Needs	40	42	42	37
7f. Health Care				
7f-i Dental Services	16	20	16	19
7f-ii Eye Care Services	7	10	8	10
7f-iii Hearing Services	2	0	0	0
7f-iv Physical Therapy	0	3	2	1
7f-v Physician/Medical Services	14	9	11	12
Total Unmet Resource Needs	39	42	37	42
Distinct Clients with Unmet Resource Needs	29	29	28	32
7g. Legal				
7g-i Advocate	4	6	5	7
7g-ii Guardian (private)	1	2	1	4
7g-iii Guardian (public)	1	1	1	1
Total Unmet Resource Needs	6	9	7	12
Distinct Clients with Unmet Resource Needs	6	9	7	12
7h. Financial Security				
7h-i Assistance with Managing Money	15	13	15	16
7h-ii Assistance with Securing Public Benefits	21	16	12	18
7h-iii Representative Payee	0	1	0	0
Total Unmet Resource Needs	36	30	27	34
Distinct Clients with Unmet Resource Needs	33	26	25	30

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Report of Unmet Resource Needs

CSN 1
(Aroostook)

Fiscal Year 2015 Quarter 1
(July, Aug, Sept 2014)

	2014 Q2	2014 Q3	2014 Q4	2015 Q1
Distinct Clients with a RDS	428	383	438	463
7i. Education				
7i-i Adult Education (other than GED)	0	0	0	1
7i-ii GED	5	5	3	2
7i-iii Literacy Assistance	2	1	1	2
7i-iv Post High School Education	5	5	4	6
7i-v Tuition Reimbursement	1	1	0	0
Total Unmet Resource Needs	13	12	8	11
Distinct Clients with Unmet Resource Needs	13	12	8	11
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	2	3	2	2
7j-ii Club House and/or Peer Vocational Support	1	0	1	1
7j-iii Competitive Employment (no supports)	1	1	2	2
7j-iv Supported Employment	6	5	7	6
7j-v Vocational Rehabilitation	8	9	10	15
Total Unmet Resource Needs	18	18	22	26
Distinct Clients with Unmet Resource Needs	15	15	16	22
7k. Living Skills				
7k-i Daily Living Support Services	10	8	7	11
7k-ii Day Support Services	0	0	0	2
7k-iii Occupational Therapy	0	1	0	0
7k-iv Skills Development Services	12	12	9	10
Total Unmet Resource Needs	22	21	16	23
Distinct Clients with Unmet Resource Needs	19	18	14	19
7l. Transportation				
7l-i Transportation to ISP-Identified Services	29	26	25	24
7l-ii Transportation to Other ISP Activities	11	9	11	8
7l-iii After Hours Transportation	14	15	19	19
Total Unmet Resource Needs	54	50	55	51
Distinct Clients with Unmet Resource Needs	38	35	35	37
7m. Personal Growth/Community				
7m-i Avocational Activities	4	5	3	1

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Report of Unmet Resource Needs

**CSN 1
(Aroostook)**

**Fiscal Year 2015 Quarter 1
(July, Aug, Sept 2014)**

	2014 Q2	2014 Q3	2014 Q4	2015 Q1
Distinct Clients with a RDS	428	383	438	463
7m. Personal Growth/Community				
7m-ii Recreation Activities	12	16	15	13
7m-iii Social Activities	36	35	36	39
7m-iv Spiritual Activities	5	3	4	3
Total Unmet Resource Needs	57	59	58	56
Distinct Clients with Unmet Resource Needs	44	40	42	42
Other Resources				
Other Resources	23	16	21	22
Total Unmet Resource Needs	23	16	21	22
Distinct Clients with Unmet Resource Needs	23	16	21	22
CSN 1 Totals				
Total Unmet Resource Needs	421	417	410	441
Distinct Clients With any Unmet Resource Need	141	129	132	134
Distinct Clients with a RDS	428	383	438	463

Report Run: Jan 13, 2015

Statewide Report of Unmet Resource Needs for Fiscal Year 2015 Quarter 1

CSN 2 - Hancock, Washington, Penobscot, Piscataquis

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2014 Q2			2014 Q3			2014 Q4			2015 Q1		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
469	1,825	25.7%	423	1,653	25.6%	463	1,894	24.4%	482	1,938	24.9%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

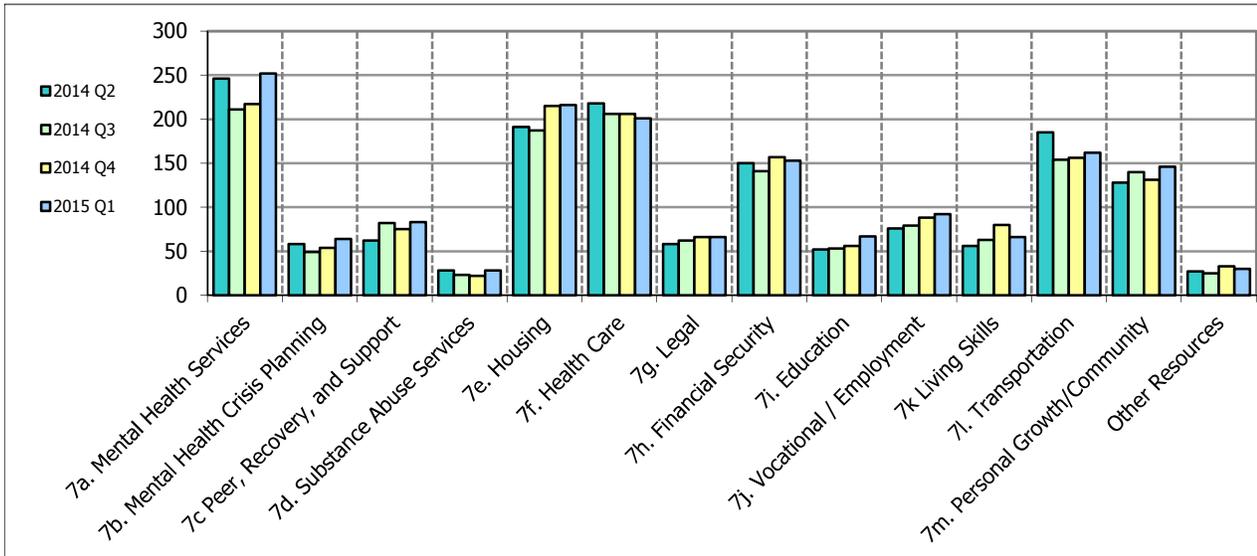


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2014 Q2	2014 Q3	2014 Q4	2015 Q1
7a. Mental Health Services	246	211	217	252
7b. Mental Health Crisis Planning	58	49	54	64
7c Peer, Recovery, and Support	62	82	75	83
7d. Substance Abuse Services	28	23	22	28
7e. Housing	191	187	215	216
7f. Health Care	218	206	206	201
7g. Legal	58	62	66	66
7h. Financial Security	150	141	157	153
7i. Education	52	53	56	67
7j. Vocational / Employment	76	79	88	92
7k Living Skills	56	63	80	66
7l. Transportation	185	154	156	162
7m. Personal Growth/Community	128	140	131	146
Other Resources	27	25	33	30
Total CSN 2 Unmet Needs	1,535	1,475	1,556	1,626

Report Run: Jan 13, 2015



Report of Unmet Resource Needs

CSN 2
(Hancock, Washington, Penobscot, Piscataquis)

Fiscal Year 2015 Quarter 1
(July, Aug, Sept 2014)

	2014 Q2	2014 Q3	2014 Q4	2015 Q1
Distinct Clients with a RDS	1,825	1,653	1,894	1,938
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	7	5	4	5
7a-iii Dialectical Behavioral Therapy	1	3	1	4
7a-iv Family Psycho-Educational Treatment	4	3	4	5
7a-v Group Counseling	12	13	10	12
7a-vi Individual Counseling	124	94	102	119
7a-vii Inpatient Psychiatric Facility	2	2	1	1
7a-viii Intensive Case Management	8	9	6	7
7a-x Psychiatric Medication Management	88	82	89	99
Total Unmet Resource Needs	246	211	217	252
Distinct Clients with Unmet Resource Needs	174	146	148	173
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	52	40	43	51
7b-ii Mental Health Advance Directives	6	9	11	13
Total Unmet Resource Needs	58	49	54	64
Distinct Clients with Unmet Resource Needs	54	45	48	55
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	5	8	6	5
7c-ii Recovery Workbook Group	0	1	1	1
7c-iii Social Club	14	22	20	28
7c-iv Peer-Run Trauma Recovery Group	9	8	8	6
7c-v Wellness Recovery and Action Planning	8	10	8	8
7c-vi Family Support	26	33	32	35
Total Unmet Resource Needs	62	82	75	83
Distinct Clients with Unmet Resource Needs	51	58	52	60
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	26	21	17	25
7d-ii Residential Treatment Substance Abuse Services	2	2	5	3
Total Unmet Resource Needs	28	23	22	28
Distinct Clients with Unmet Resource Needs	27	23	21	27

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Report of Unmet Resource Needs

CSN 2

(Hancock, Washington, Penobscot, Piscataquis)

Fiscal Year 2015 Quarter 1

(July, Aug, Sept 2014)

	2014 Q2	2014 Q3	2014 Q4	2015 Q1
Distinct Clients with a RDS	1,825	1,653	1,894	1,938
7e. Housing				
7e-i Supported Apartment	21	15	22	19
7e-ii Community Residential Facility	4	6	3	3
7e-iii Residential Treatment Facility (group home)	0	1	1	1
7e-iv Assisted Living Facility	13	12	14	14
7e-v Nursing Home	0	1	0	0
7e-vi Residential Crisis Unit	1	2	3	1
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	152	150	172	178
Total Unmet Resource Needs	191	187	215	216
Distinct Clients with Unmet Resource Needs	178	171	197	200
7f. Health Care				
7f-i Dental Services	89	83	82	78
7f-ii Eye Care Services	45	50	48	42
7f-iii Hearing Services	7	7	7	8
7f-iv Physical Therapy	11	11	13	14
7f-v Physician/Medical Services	66	55	56	59
Total Unmet Resource Needs	218	206	206	201
Distinct Clients with Unmet Resource Needs	157	144	143	144
7g. Legal				
7g-i Advocate	31	30	29	31
7g-ii Guardian (private)	25	29	33	32
7g-iii Guardian (public)	2	3	4	3
Total Unmet Resource Needs	58	62	66	66
Distinct Clients with Unmet Resource Needs	52	58	63	63
7h. Financial Security				
7h-i Assistance with Managing Money	80	81	92	85
7h-ii Assistance with Securing Public Benefits	60	50	58	61
7h-iii Representative Payee	10	10	7	7
Total Unmet Resource Needs	150	141	157	153
Distinct Clients with Unmet Resource Needs	120	115	124	123

Report Run: Jan 13, 2015



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 2

(Hancock, Washington, Penobscot, Piscataquis)

Fiscal Year 2015 Quarter 1

(July, Aug, Sept 2014)

	2014 Q2	2014 Q3	2014 Q4	2015 Q1
Distinct Clients with a RDS	1,825	1,653	1,894	1,938
7i. Education				
7i-i Adult Education (other than GED)	8	8	11	15
7i-ii GED	4	6	8	9
7i-iii Literacy Assistance	3	2	0	3
7i-iv Post High School Education	29	29	30	32
7i-v Tuition Reimbursement	8	8	7	8
Total Unmet Resource Needs	52	53	56	67
Distinct Clients with Unmet Resource Needs	49	48	50	54
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	11	10	11	11
7j-ii Club House and/or Peer Vocational Support	4	10	5	4
7j-iii Competitive Employment (no supports)	20	17	23	24
7j-iv Supported Employment	7	9	12	14
7j-v Vocational Rehabilitation	34	33	37	39
Total Unmet Resource Needs	76	79	88	92
Distinct Clients with Unmet Resource Needs	61	63	70	73
7k. Living Skills				
7k-i Daily Living Support Services	33	36	48	44
7k-ii Day Support Services	3	3	3	4
7k-iii Occupational Therapy	2	2	2	3
7k-iv Skills Development Services	18	22	27	15
Total Unmet Resource Needs	56	63	80	66
Distinct Clients with Unmet Resource Needs	50	51	67	57
7l. Transportation				
7l-i Transportation to ISP-Identified Services	93	81	77	87
7l-ii Transportation to Other ISP Activities	44	35	36	38
7l-iii After Hours Transportation	48	38	43	37
Total Unmet Resource Needs	185	154	156	162
Distinct Clients with Unmet Resource Needs	121	101	104	109
7m. Personal Growth/Community				
7m-i Avocational Activities	10	10	6	14

Report Run: Jan 13, 2015



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 2

(Hancock, Washington, Penobscot, Piscataquis)

Fiscal Year 2015 Quarter 1

(July, Aug, Sept 2014)

	2014 Q2	2014 Q3	2014 Q4	2015 Q1
Distinct Clients with a RDS	1,825	1,653	1,894	1,938
7m. Personal Growth/Community				
7m-ii Recreation Activities	41	46	38	44
7m-iii Social Activities	63	71	73	75
7m-iv Spiritual Activities	14	13	14	13
Total Unmet Resource Needs	128	140	131	146
Distinct Clients with Unmet Resource Needs	85	88	84	97
Other Resources				
Other Resources	27	25	33	30
Total Unmet Resource Needs	27	25	33	30
Distinct Clients with Unmet Resource Needs	27	25	33	30
CSN 2 Totals				
Total Unmet Resource Needs	1,535	1,475	1,556	1,626
Distinct Clients With any Unmet Resource Need	469	423	463	482
Distinct Clients with a RDS	1,825	1,653	1,894	1,938

Report Run: Jan 13, 2015

Statewide Report of Unmet Resource Needs for Fiscal Year 2015 Quarter 1

CSN 3 - Kennebec and Somerset

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2014 Q2			2014 Q3			2014 Q4			2015 Q1		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
365	2,092	17.4%	308	1,836	16.8%	356	2,143	16.6%	421	2,249	18.7%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

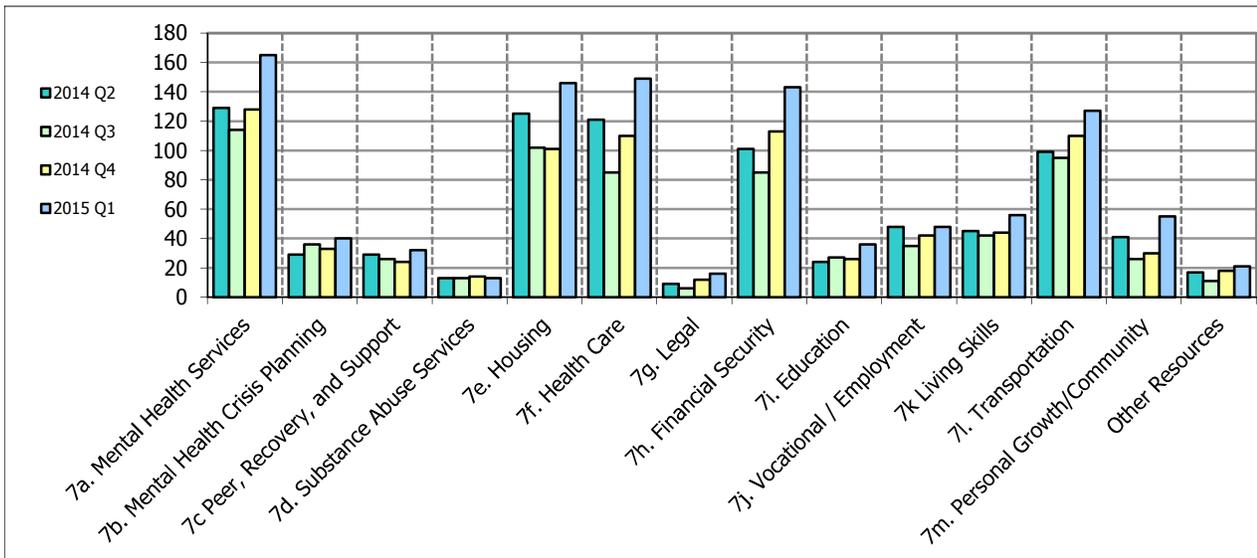


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2014 Q2	2014 Q3	2014 Q4	2015 Q1
7a. Mental Health Services	129	114	128	165
7b. Mental Health Crisis Planning	29	36	33	40
7c Peer, Recovery, and Support	29	26	24	32
7d. Substance Abuse Services	13	13	14	13
7e. Housing	125	102	101	146
7f. Health Care	121	85	110	149
7g. Legal	9	6	12	16
7h. Financial Security	101	85	113	143
7i. Education	24	27	26	36
7j. Vocational / Employment	48	35	42	48
7k Living Skills	45	42	44	56
7l. Transportation	99	95	110	127
7m. Personal Growth/Community	41	26	30	55
Other Resources	17	11	18	21
Total CSN 3 Unmet Needs	830	703	805	1,047

Report Run: Jan 13, 2015



Report of Unmet Resource Needs

CSN 3
(Kennebec, Somerset)

Fiscal Year 2015 Quarter 1
(July, Aug, Sept 2014)

	2014 Q2	2014 Q3	2014 Q4	2015 Q1
Distinct Clients with a RDS	2,092	1,836	2,143	2,249
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	3	2	2	2
7a-iii Dialectical Behavioral Therapy	2	2	3	2
7a-iv Family Psycho-Educational Treatment	1	1	0	1
7a-v Group Counseling	1	1	4	6
7a-vi Individual Counseling	50	49	53	67
7a-vii Inpatient Psychiatric Facility	1	1	2	2
7a-viii Intensive Case Management	1	0	3	4
7a-x Psychiatric Medication Management	70	58	61	81
Total Unmet Resource Needs	129	114	128	165
Distinct Clients with Unmet Resource Needs	96	86	100	128
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	20	27	24	28
7b-ii Mental Health Advance Directives	9	9	9	12
Total Unmet Resource Needs	29	36	33	40
Distinct Clients with Unmet Resource Needs	25	31	28	34
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	4	3	4	4
7c-ii Recovery Workbook Group	0	0	0	0
7c-iii Social Club	6	4	5	8
7c-iv Peer-Run Trauma Recovery Group	3	2	3	3
7c-v Wellness Recovery and Action Planning	3	4	2	1
7c-vi Family Support	13	13	10	16
Total Unmet Resource Needs	29	26	24	32
Distinct Clients with Unmet Resource Needs	22	22	20	27
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	10	10	10	9
7d-ii Residential Treatment Substance Abuse Services	3	3	4	4
Total Unmet Resource Needs	13	13	14	13
Distinct Clients with Unmet Resource Needs	12	12	12	11

Report Run: Jan 13, 2015

Report of Unmet Resource Needs

CSN 3
(Kennebec, Somerset)

Fiscal Year 2015 Quarter 1
(July, Aug, Sept 2014)

	2014 Q2	2014 Q3	2014 Q4	2015 Q1
Distinct Clients with a RDS	2,092	1,836	2,143	2,249
7e. Housing				
7e-i Supported Apartment	10	9	6	8
7e-ii Community Residential Facility	4	2	3	5
7e-iii Residential Treatment Facility (group home)	1	0	2	4
7e-iv Assisted Living Facility	3	4	3	4
7e-v Nursing Home	0	1	1	1
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	107	86	86	124
Total Unmet Resource Needs	125	102	101	146
Distinct Clients with Unmet Resource Needs	120	96	96	138
7f. Health Care				
7f-i Dental Services	60	37	54	67
7f-ii Eye Care Services	25	18	18	24
7f-iii Hearing Services	8	5	6	5
7f-iv Physical Therapy	3	1	1	4
7f-v Physician/Medical Services	25	24	31	49
Total Unmet Resource Needs	121	85	110	149
Distinct Clients with Unmet Resource Needs	102	72	93	128
7g. Legal				
7g-i Advocate	5	4	6	10
7g-ii Guardian (private)	1	1	3	2
7g-iii Guardian (public)	3	1	3	4
Total Unmet Resource Needs	9	6	12	16
Distinct Clients with Unmet Resource Needs	7	5	8	14
7h. Financial Security				
7h-i Assistance with Managing Money	44	40	51	78
7h-ii Assistance with Securing Public Benefits	50	37	55	57
7h-iii Representative Payee	7	8	7	8
Total Unmet Resource Needs	101	85	113	143
Distinct Clients with Unmet Resource Needs	95	75	99	124

Report Run: Jan 13, 2015



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 3
(Kennebec, Somerset)

Fiscal Year 2015 Quarter 1
(July, Aug, Sept 2014)

	2014 Q2	2014 Q3	2014 Q4	2015 Q1
Distinct Clients with a RDS	2,092	1,836	2,143	2,249
7i. Education				
7i-i Adult Education (other than GED)	5	3	5	10
7i-ii GED	8	9	6	7
7i-iii Literacy Assistance	3	4	5	6
7i-iv Post High School Education	6	9	8	10
7i-v Tuition Reimbursement	2	2	2	3
Total Unmet Resource Needs	24	27	26	36
Distinct Clients with Unmet Resource Needs	22	26	23	31
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	2	2	3	2
7j-ii Club House and/or Peer Vocational Support	10	5	9	12
7j-iii Competitive Employment (no supports)	3	3	2	2
7j-iv Supported Employment	3	2	2	2
7j-v Vocational Rehabilitation	30	23	26	30
Total Unmet Resource Needs	48	35	42	48
Distinct Clients with Unmet Resource Needs	45	33	38	44
7k. Living Skills				
7k-i Daily Living Support Services	35	32	30	42
7k-ii Day Support Services	2	2	3	3
7k-iii Occupational Therapy	0	0	0	0
7k-iv Skills Development Services	8	8	11	11
Total Unmet Resource Needs	45	42	44	56
Distinct Clients with Unmet Resource Needs	43	41	42	55
7l. Transportation				
7l-i Transportation to ISP-Identified Services	64	64	74	84
7l-ii Transportation to Other ISP Activities	20	18	24	30
7l-iii After Hours Transportation	15	13	12	13
Total Unmet Resource Needs	99	95	110	127
Distinct Clients with Unmet Resource Needs	82	76	84	96
7m. Personal Growth/Community				
7m-i Avocational Activities	1	2	3	2

Report Run: Jan 13, 2015



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 3
(Kennebec, Somerset)

Fiscal Year 2015 Quarter 1
(July, Aug, Sept 2014)

	2014 Q2	2014 Q3	2014 Q4	2015 Q1
Distinct Clients with a RDS	2,092	1,836	2,143	2,249
7m. Personal Growth/Community				
7m-ii Recreation Activities	5	3	6	10
7m-iii Social Activities	33	21	20	39
7m-iv Spiritual Activities	2	0	1	4
Total Unmet Resource Needs	41	26	30	55
Distinct Clients with Unmet Resource Needs	35	23	23	41
Other Resources				
Other Resources	17	11	18	21
Total Unmet Resource Needs	17	11	18	21
Distinct Clients with Unmet Resource Needs	17	11	18	21
CSN 3 Totals				
Total Unmet Resource Needs	830	703	805	1,047
Distinct Clients With any Unmet Resource Need	365	308	356	421
Distinct Clients with a RDS	2,092	1,836	2,143	2,249

Report Run: Jan 13, 2015

Statewide Report of Unmet Resource Needs for Fiscal Year 2015 Quarter 1

CSN 4 - Knox, Lincoln, Sagadahoc, Waldo

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2014 Q2			2014 Q3			2014 Q4			2015 Q1		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
205	853	24.0%	187	760	24.6%	248	897	27.6%	284	933	30.4%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

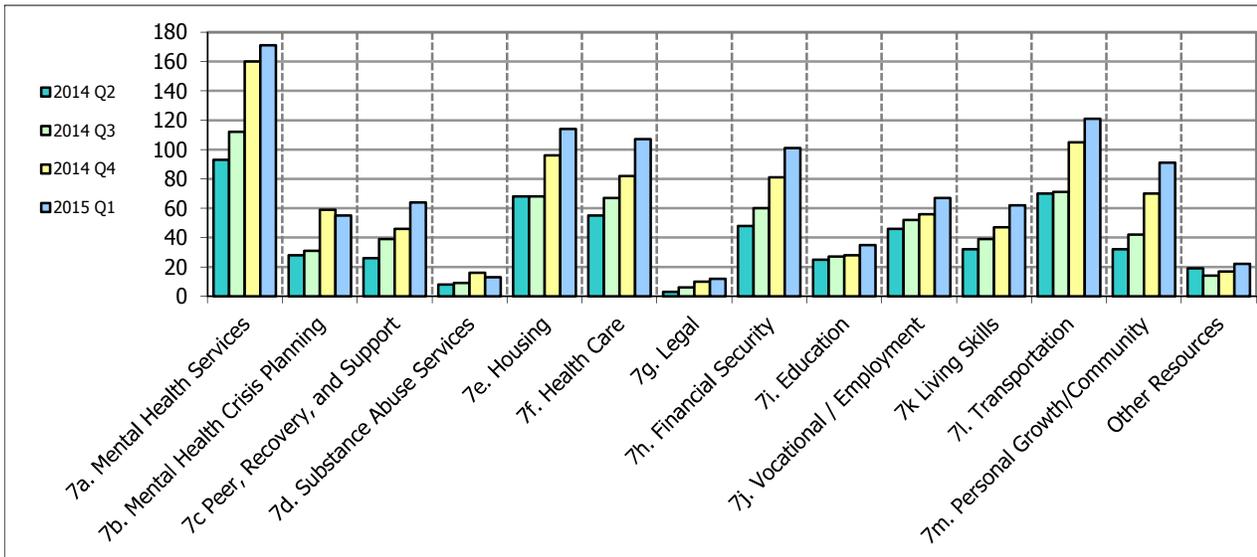


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2014 Q2	2014 Q3	2014 Q4	2015 Q1
7a. Mental Health Services	93	112	160	171
7b. Mental Health Crisis Planning	28	31	59	55
7c Peer, Recovery, and Support	26	39	46	64
7d. Substance Abuse Services	8	9	16	13
7e. Housing	68	68	96	114
7f. Health Care	55	67	82	107
7g. Legal	3	6	10	12
7h. Financial Security	48	60	81	101
7i. Education	25	27	28	35
7j. Vocational / Employment	46	52	56	67
7k Living Skills	32	39	47	62
7l. Transportation	70	71	105	121
7m. Personal Growth/Community	32	42	70	91
Other Resources	19	14	17	22
Total CSN 4 Unmet Needs	553	637	873	1,035

Report Run: Jan 13, 2015



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Report of Unmet Resource Needs

CSN 4

(Knox, Lincoln, Sagadahoc, Waldo)

Fiscal Year 2015 Quarter 1

(July, Aug, Sept 2014)

	2014 Q2	2014 Q3	2014 Q4	2015 Q1
Distinct Clients with a RDS	853	760	897	933
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	10	12	20	16
7a-iii Dialectical Behavioral Therapy	0	2	1	1
7a-iv Family Psycho-Educational Treatment	1	1	3	4
7a-v Group Counseling	4	2	5	8
7a-vi Individual Counseling	36	46	78	82
7a-vii Inpatient Psychiatric Facility	0	1	1	0
7a-viii Intensive Case Management	3	3	3	2
7a-x Psychiatric Medication Management	39	45	49	58
Total Unmet Resource Needs	93	112	160	171
Distinct Clients with Unmet Resource Needs	75	82	121	123
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	22	30	49	46
7b-ii Mental Health Advance Directives	6	1	10	9
Total Unmet Resource Needs	28	31	59	55
Distinct Clients with Unmet Resource Needs	25	31	55	51
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	5	5	7	6
7c-ii Recovery Workbook Group	1	1	0	0
7c-iii Social Club	6	11	15	23
7c-iv Peer-Run Trauma Recovery Group	1	0	0	2
7c-v Wellness Recovery and Action Planning	3	3	3	4
7c-vi Family Support	10	19	21	29
Total Unmet Resource Needs	26	39	46	64
Distinct Clients with Unmet Resource Needs	18	30	38	57
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	8	9	16	13
7d-ii Residential Treatment Substance Abuse Services	0	0	0	0
Total Unmet Resource Needs	8	9	16	13
Distinct Clients with Unmet Resource Needs	8	9	16	13

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Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 4

(Knox, Lincoln, Sagadahoc, Waldo)

Fiscal Year 2015 Quarter 1
(July, Aug, Sept 2014)

	2014 Q2	2014 Q3	2014 Q4	2015 Q1
Distinct Clients with a RDS	853	760	897	933
7e. Housing				
7e-i Supported Apartment	9	11	16	15
7e-ii Community Residential Facility	3	2	3	4
7e-iii Residential Treatment Facility (group home)	4	3	4	6
7e-iv Assisted Living Facility	5	3	6	5
7e-v Nursing Home	1	0	0	0
7e-vi Residential Crisis Unit	1	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	45	49	67	84
Total Unmet Resource Needs	68	68	96	114
Distinct Clients with Unmet Resource Needs	57	62	83	102
7f. Health Care				
7f-i Dental Services	33	33	45	55
7f-ii Eye Care Services	12	13	13	16
7f-iii Hearing Services	2	2	3	3
7f-iv Physical Therapy	0	3	1	1
7f-v Physician/Medical Services	8	16	20	32
Total Unmet Resource Needs	55	67	82	107
Distinct Clients with Unmet Resource Needs	43	53	65	86
7g. Legal				
7g-i Advocate	2	4	8	12
7g-ii Guardian (private)	1	2	2	0
7g-iii Guardian (public)	0	0	0	0
Total Unmet Resource Needs	3	6	10	12
Distinct Clients with Unmet Resource Needs	3	6	9	12
7h. Financial Security				
7h-i Assistance with Managing Money	27	29	45	57
7h-ii Assistance with Securing Public Benefits	18	26	29	38
7h-iii Representative Payee	3	5	7	6
Total Unmet Resource Needs	48	60	81	101
Distinct Clients with Unmet Resource Needs	42	48	67	89

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Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 4

(Knox, Lincoln, Sagadahoc, Waldo)

Fiscal Year 2015 Quarter 1
(July, Aug, Sept 2014)

	2014 Q2	2014 Q3	2014 Q4	2015 Q1
Distinct Clients with a RDS	853	760	897	933
7i. Education				
7i-i Adult Education (other than GED)	2	3	5	6
7i-ii GED	8	11	9	11
7i-iii Literacy Assistance	0	1	2	4
7i-iv Post High School Education	14	12	12	14
7i-v Tuition Reimbursement	1	0	0	0
Total Unmet Resource Needs	25	27	28	35
Distinct Clients with Unmet Resource Needs	23	25	26	33
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	6	7	3	5
7j-ii Club House and/or Peer Vocational Support	1	1	1	0
7j-iii Competitive Employment (no supports)	4	7	10	12
7j-iv Supported Employment	5	2	5	4
7j-v Vocational Rehabilitation	30	35	37	46
Total Unmet Resource Needs	46	52	56	67
Distinct Clients with Unmet Resource Needs	37	44	46	60
7k. Living Skills				
7k-i Daily Living Support Services	24	31	39	50
7k-ii Day Support Services	1	1	1	2
7k-iii Occupational Therapy	1	0	0	1
7k-iv Skills Development Services	6	7	7	9
Total Unmet Resource Needs	32	39	47	62
Distinct Clients with Unmet Resource Needs	29	35	43	55
7l. Transportation				
7l-i Transportation to ISP-Identified Services	39	41	62	73
7l-ii Transportation to Other ISP Activities	18	20	30	34
7l-iii After Hours Transportation	13	10	13	14
Total Unmet Resource Needs	70	71	105	121
Distinct Clients with Unmet Resource Needs	45	47	67	80
7m. Personal Growth/Community				
7m-i Avocational Activities	2	1	0	0

Report Run: Jan 13, 2015



*Substance Abuse
and Mental Health Services*

*An Office of the
Department of Health and Human Services*

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Report of Unmet Resource Needs

CSN 4

(Knox, Lincoln, Sagadahoc, Waldo)

Fiscal Year 2015 Quarter 1

(July, Aug, Sept 2014)

	2014 Q2	2014 Q3	2014 Q4	2015 Q1
Distinct Clients with a RDS	853	760	897	933
7m. Personal Growth/Community				
7m-ii Recreation Activities	8	13	17	24
7m-iii Social Activities	20	25	42	51
7m-iv Spiritual Activities	2	3	11	16
Total Unmet Resource Needs	32	42	70	91
Distinct Clients with Unmet Resource Needs	24	30	46	58
Other Resources				
Other Resources	19	14	17	22
Total Unmet Resource Needs	19	14	17	22
Distinct Clients with Unmet Resource Needs	19	14	17	22
CSN 4 Totals				
Total Unmet Resource Needs	553	637	873	1,035
Distinct Clients With any Unmet Resource Need	205	187	248	284
Distinct Clients with a RDS	853	760	897	933

Report Run: Jan 13, 2015

Statewide Report of Unmet Resource Needs for Fiscal Year 2015 Quarter 1

CSN 5 - Androscoggin, Franklin, Oxford (Includes: Bridgton, Harrison, Naples, Casco)

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2014 Q2			2014 Q3			2014 Q4			2015 Q1		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
622	2,086	29.8%	575	1,863	30.9%	600	2,130	28.2%	610	2,130	28.6%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

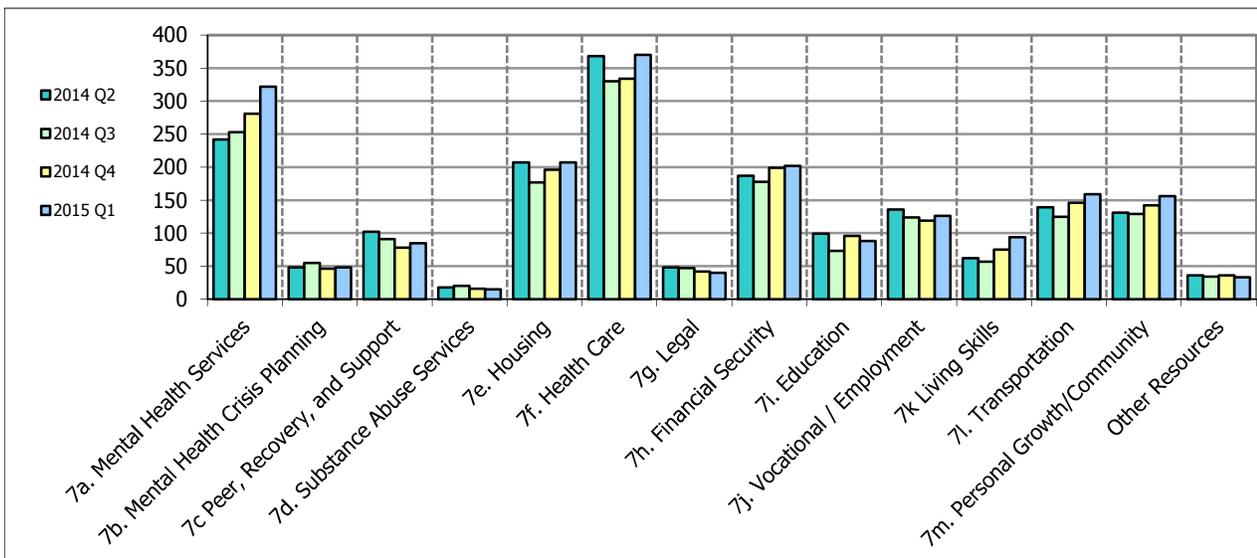


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2014 Q2	2014 Q3	2014 Q4	2015 Q1
7a. Mental Health Services	242	253	281	322
7b. Mental Health Crisis Planning	48	55	46	48
7c Peer, Recovery, and Support	102	91	78	85
7d. Substance Abuse Services	18	20	16	15
7e. Housing	207	177	196	207
7f. Health Care	368	330	334	370
7g. Legal	48	47	42	40
7h. Financial Security	187	178	199	202
7i. Education	99	73	96	88
7j. Vocational / Employment	136	124	119	126
7k Living Skills	62	57	75	94
7l. Transportation	139	125	146	159
7m. Personal Growth/Community	131	129	142	156
Other Resources	36	34	36	33
Total CSN 5 Unmet Needs	1,823	1,693	1,806	1,945

Report Run: Jan 13, 2015



Report of Unmet Resource Needs

CSN 5

(Androscoquin, Franklin, Oxford)
(Includes: Bridgton, Harrison, Naples, Casco)

Fiscal Year 2015 Quarter 1
(July, Aug, Sept 2014)

	2014 Q2	2014 Q3	2014 Q4	2015 Q1
Distinct Clients with a RDS	2,086	1,863	2,130	2,130
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	6	10	18	16
7a-iii Dialectical Behavioral Therapy	23	24	25	29
7a-iv Family Psycho-Educational Treatment	2	2	1	3
7a-v Group Counseling	9	8	5	10
7a-vi Individual Counseling	101	95	109	110
7a-vii Inpatient Psychiatric Facility	2	2	2	1
7a-viii Intensive Case Management	2	5	7	13
7a-x Psychiatric Medication Management	97	107	114	140
Total Unmet Resource Needs	242	253	281	322
Distinct Clients with Unmet Resource Needs	215	213	225	258
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	29	35	29	31
7b-ii Mental Health Advance Directives	19	20	17	17
Total Unmet Resource Needs	48	55	46	48
Distinct Clients with Unmet Resource Needs	44	51	43	45
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	8	10	6	6
7c-ii Recovery Workbook Group	3	3	2	3
7c-iii Social Club	32	31	25	32
7c-iv Peer-Run Trauma Recovery Group	9	9	6	4
7c-v Wellness Recovery and Action Planning	7	5	7	4
7c-vi Family Support	43	33	32	36
Total Unmet Resource Needs	102	91	78	85
Distinct Clients with Unmet Resource Needs	87	79	69	75
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	17	18	13	13
7d-ii Residential Treatment Substance Abuse Services	1	2	3	2
Total Unmet Resource Needs	18	20	16	15
Distinct Clients with Unmet Resource Needs	18	20	16	15

Report Run: Jan 13, 2015



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 5

(Androscoggin, Franklin, Oxford)

(Includes: Bridgton, Harrison, Naples, Casco)

Fiscal Year 2015 Quarter 1

(July, Aug, Sept 2014)

	2014 Q2	2014 Q3	2014 Q4	2015 Q1
Distinct Clients with a RDS	2,086	1,863	2,130	2,130
7e. Housing				
7e-i Supported Apartment	16	13	12	18
7e-ii Community Residential Facility	4	3	4	5
7e-iii Residential Treatment Facility (group home)	1	3	2	1
7e-iv Assisted Living Facility	6	5	4	3
7e-v Nursing Home	0	0	0	0
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	180	153	174	180
Total Unmet Resource Needs	207	177	196	207
Distinct Clients with Unmet Resource Needs	195	166	186	196
7f. Health Care				
7f-i Dental Services	196	167	174	182
7f-ii Eye Care Services	78	71	73	83
7f-iii Hearing Services	17	14	14	16
7f-iv Physical Therapy	12	9	12	17
7f-v Physician/Medical Services	65	69	61	72
Total Unmet Resource Needs	368	330	334	370
Distinct Clients with Unmet Resource Needs	265	236	237	246
7g. Legal				
7g-i Advocate	43	45	39	39
7g-ii Guardian (private)	2	1	1	0
7g-iii Guardian (public)	3	1	2	1
Total Unmet Resource Needs	48	47	42	40
Distinct Clients with Unmet Resource Needs	48	47	42	40
7h. Financial Security				
7h-i Assistance with Managing Money	118	103	113	123
7h-ii Assistance with Securing Public Benefits	61	65	80	73
7h-iii Representative Payee	8	10	6	6
Total Unmet Resource Needs	187	178	199	202
Distinct Clients with Unmet Resource Needs	170	162	179	186

Report Run: Jan 13, 2015



**Substance Abuse
and Mental Health Services**

An Office of the
Department of Health and Human Services

Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 5

(Androscoggin, Franklin, Oxford)

(Includes: Bridgton, Harrison, Naples, Casco)

Fiscal Year 2015 Quarter 1

(July, Aug, Sept 2014)

	2014 Q2	2014 Q3	2014 Q4	2015 Q1
Distinct Clients with a RDS	2,086	1,863	2,130	2,130
7i. Education				
7i-i Adult Education (other than GED)	24	15	23	23
7i-ii GED	33	27	34	32
7i-iii Literacy Assistance	10	8	11	7
7i-iv Post High School Education	27	18	22	22
7i-v Tuition Reimbursement	5	5	6	4
Total Unmet Resource Needs	99	73	96	88
Distinct Clients with Unmet Resource Needs	92	63	77	76
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	6	11	9	9
7j-ii Club House and/or Peer Vocational Support	15	15	12	13
7j-iii Competitive Employment (no supports)	10	12	15	19
7j-iv Supported Employment	18	15	11	13
7j-v Vocational Rehabilitation	87	71	72	72
Total Unmet Resource Needs	136	124	119	126
Distinct Clients with Unmet Resource Needs	121	106	104	105
7k. Living Skills				
7k-i Daily Living Support Services	45	40	49	64
7k-ii Day Support Services	7	6	8	10
7k-iii Occupational Therapy	2	2	1	4
7k-iv Skills Development Services	8	9	17	16
Total Unmet Resource Needs	62	57	75	94
Distinct Clients with Unmet Resource Needs	59	55	70	78
7l. Transportation				
7l-i Transportation to ISP-Identified Services	63	56	54	71
7l-ii Transportation to Other ISP Activities	42	35	45	49
7l-iii After Hours Transportation	34	34	47	39
Total Unmet Resource Needs	139	125	146	159
Distinct Clients with Unmet Resource Needs	104	87	96	101
7m. Personal Growth/Community				
7m-i Avocational Activities	3	3	5	7

Report Run: Jan 13, 2015



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 5

(Androscoggin, Franklin, Oxford)
(Includes: Bridgton, Harrison, Naples, Casco)

Fiscal Year 2015 Quarter 1

(July, Aug, Sept 2014)

	2014 Q2	2014 Q3	2014 Q4	2015 Q1
Distinct Clients with a RDS	2,086	1,863	2,130	2,130
7m. Personal Growth/Community				
7m-ii Recreation Activities	33	26	34	34
7m-iii Social Activities	69	75	79	90
7m-iv Spiritual Activities	26	25	24	25
Total Unmet Resource Needs	131	129	142	156
Distinct Clients with Unmet Resource Needs	88	87	99	107
Other Resources				
Other Resources	36	34	36	33
Total Unmet Resource Needs	36	34	36	33
Distinct Clients with Unmet Resource Needs	36	34	36	33
CSN 5 Totals				
Total Unmet Resource Needs	1,823	1,693	1,806	1,945
Distinct Clients With any Unmet Resource Need	622	575	600	610
Distinct Clients with a RDS	2,086	1,863	2,130	2,130

Report Run: Jan 13, 2015

Statewide Report of Unmet Resource Needs for Fiscal Year 2015 Quarter 1

CSN 6 - Cumberland

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2014 Q2			2014 Q3			2014 Q4			2015 Q1		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
652	2,044	31.9%	569	1,839	30.9%	654	2,086	31.4%	635	2,180	29.1%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

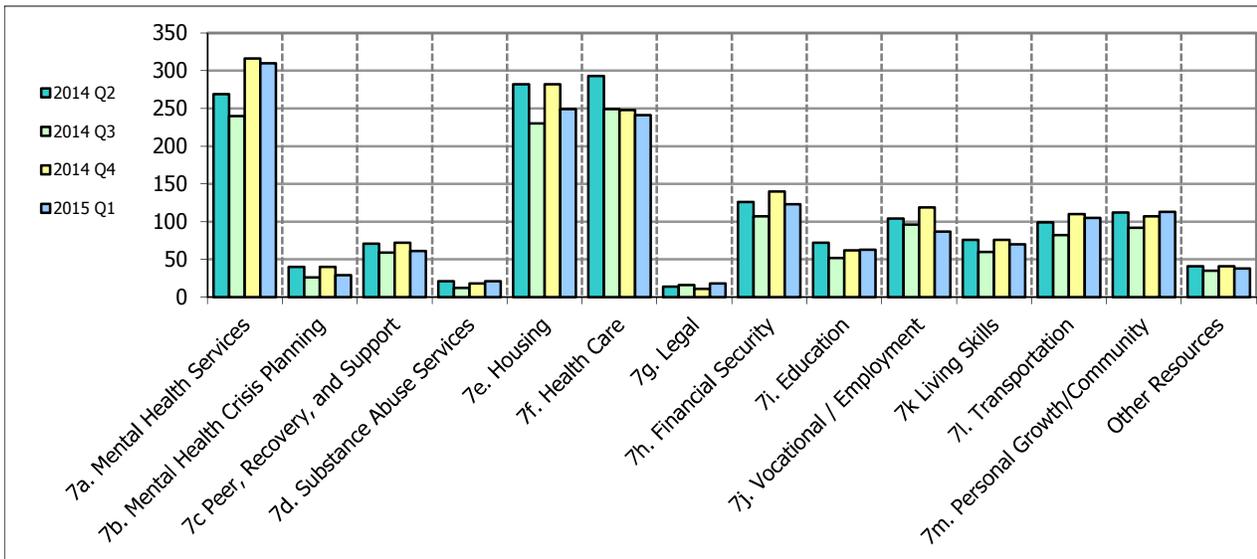


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2014 Q2	2014 Q3	2014 Q4	2015 Q1
7a. Mental Health Services	269	240	316	310
7b. Mental Health Crisis Planning	40	26	40	29
7c. Peer, Recovery, and Support	71	59	72	61
7d. Substance Abuse Services	21	12	18	21
7e. Housing	282	230	282	249
7f. Health Care	293	249	248	241
7g. Legal	14	16	11	18
7h. Financial Security	126	107	140	123
7i. Education	72	52	62	63
7j. Vocational / Employment	104	96	119	87
7k. Living Skills	76	60	76	70
7l. Transportation	99	82	110	105
7m. Personal Growth/Community	112	92	107	113
Other Resources	41	35	41	38
Total CSN 6 Unmet Needs	1,620	1,356	1,642	1,528

Report Run: Jan 13, 2015



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 6
(Cumberland)

Fiscal Year 2015 Quarter 1
(July, Aug, Sept 2014)

	2014 Q2	2014 Q3	2014 Q4	2015 Q1
Distinct Clients with a RDS	2,044	1,839	2,086	2,180
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	39	32	44	44
7a-iii Dialectical Behavioral Therapy	3	3	4	9
7a-iv Family Psycho-Educational Treatment	3	3	3	2
7a-v Group Counseling	14	8	13	12
7a-vi Individual Counseling	102	91	118	111
7a-vii Inpatient Psychiatric Facility	1	1	1	1
7a-viii Intensive Case Management	16	17	25	28
7a-x Psychiatric Medication Management	91	85	108	103
Total Unmet Resource Needs	269	240	316	310
Distinct Clients with Unmet Resource Needs	201	180	230	226
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	35	23	36	27
7b-ii Mental Health Advance Directives	5	3	4	2
Total Unmet Resource Needs	40	26	40	29
Distinct Clients with Unmet Resource Needs	36	24	37	27
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	14	12	15	13
7c-ii Recovery Workbook Group	1	2	1	1
7c-iii Social Club	30	23	32	26
7c-iv Peer-Run Trauma Recovery Group	7	5	3	1
7c-v Wellness Recovery and Action Planning	6	5	5	4
7c-vi Family Support	13	12	16	16
Total Unmet Resource Needs	71	59	72	61
Distinct Clients with Unmet Resource Needs	53	42	54	47
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	14	8	12	15
7d-ii Residential Treatment Substance Abuse Services	7	4	6	6
Total Unmet Resource Needs	21	12	18	21
Distinct Clients with Unmet Resource Needs	21	12	18	21

Report Run: Jan 13, 2015



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 6
(Cumberland)

Fiscal Year 2015 Quarter 1
(July, Aug, Sept 2014)

	2014 Q2	2014 Q3	2014 Q4	2015 Q1
Distinct Clients with a RDS	2,044	1,839	2,086	2,180
7e. Housing				
7e-i Supported Apartment	42	36	42	37
7e-ii Community Residential Facility	10	9	18	13
7e-iii Residential Treatment Facility (group home)	7	5	7	9
7e-iv Assisted Living Facility	16	12	23	16
7e-v Nursing Home	2	2	1	2
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	205	166	191	172
Total Unmet Resource Needs	282	230	282	249
Distinct Clients with Unmet Resource Needs	254	206	250	225
7f. Health Care				
7f-i Dental Services	172	153	153	148
7f-ii Eye Care Services	55	46	37	37
7f-iii Hearing Services	8	9	3	7
7f-iv Physical Therapy	6	4	4	3
7f-v Physician/Medical Services	52	37	51	46
Total Unmet Resource Needs	293	249	248	241
Distinct Clients with Unmet Resource Needs	223	191	202	191
7g. Legal				
7g-i Advocate	12	13	7	13
7g-ii Guardian (private)	1	1	2	2
7g-iii Guardian (public)	1	2	2	3
Total Unmet Resource Needs	14	16	11	18
Distinct Clients with Unmet Resource Needs	14	16	11	18
7h. Financial Security				
7h-i Assistance with Managing Money	67	55	79	69
7h-ii Assistance with Securing Public Benefits	48	43	48	41
7h-iii Representative Payee	11	9	13	13
Total Unmet Resource Needs	126	107	140	123
Distinct Clients with Unmet Resource Needs	116	97	130	112

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Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 6
(Cumberland)

Fiscal Year 2015 Quarter 1
(July, Aug, Sept 2014)

	2014 Q2	2014 Q3	2014 Q4	2015 Q1
Distinct Clients with a RDS	2,044	1,839	2,086	2,180
7i. Education				
7i-i Adult Education (other than GED)	19	15	14	13
7i-ii GED	17	16	15	20
7i-iii Literacy Assistance	6	7	8	10
7i-iv Post High School Education	27	12	22	18
7i-v Tuition Reimbursement	3	2	3	2
Total Unmet Resource Needs	72	52	62	63
Distinct Clients with Unmet Resource Needs	68	48	57	57
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	9	9	9	7
7j-ii Club House and/or Peer Vocational Support	5	3	5	2
7j-iii Competitive Employment (no supports)	23	21	28	16
7j-iv Supported Employment	10	13	15	14
7j-v Vocational Rehabilitation	57	50	62	48
Total Unmet Resource Needs	104	96	119	87
Distinct Clients with Unmet Resource Needs	91	81	98	73
7k. Living Skills				
7k-i Daily Living Support Services	42	36	47	41
7k-ii Day Support Services	8	6	9	9
7k-iii Occupational Therapy	4	2	3	2
7k-iv Skills Development Services	22	16	17	18
Total Unmet Resource Needs	76	60	76	70
Distinct Clients with Unmet Resource Needs	71	56	67	62
7l. Transportation				
7l-i Transportation to ISP-Identified Services	51	43	61	55
7l-ii Transportation to Other ISP Activities	30	20	27	29
7l-iii After Hours Transportation	18	19	22	21
Total Unmet Resource Needs	99	82	110	105
Distinct Clients with Unmet Resource Needs	75	64	86	78
7m. Personal Growth/Community				
7m-i Avocational Activities	3	3	3	6

Report Run: Jan 13, 2015



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 6
(Cumberland)

Fiscal Year 2015 Quarter 1
(July, Aug, Sept 2014)

	2014 Q2	2014 Q3	2014 Q4	2015 Q1
Distinct Clients with a RDS	2,044	1,839	2,086	2,180
7m. Personal Growth/Community				
7m-ii Recreation Activities	35	27	32	28
7m-iii Social Activities	68	55	67	71
7m-iv Spiritual Activities	6	7	5	8
Total Unmet Resource Needs	112	92	107	113
Distinct Clients with Unmet Resource Needs	86	70	84	85
Other Resources				
Other Resources	41	35	41	38
Total Unmet Resource Needs	41	35	41	38
Distinct Clients with Unmet Resource Needs	41	35	41	38
CSN 6 Totals				
Total Unmet Resource Needs	1,620	1,356	1,642	1,528
Distinct Clients With any Unmet Resource Need	652	569	654	635
Distinct Clients with a RDS	2,044	1,839	2,086	2,180

Report Run: Jan 13, 2015

Statewide Report of Unmet Resource Needs for Fiscal Year 2015 Quarter 1

CSN 7 - York

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2014 Q2			2014 Q3			2014 Q4			2015 Q1		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
212	567	37.4%	206	853	24.2%	338	853	39.6%	337	851	39.6%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

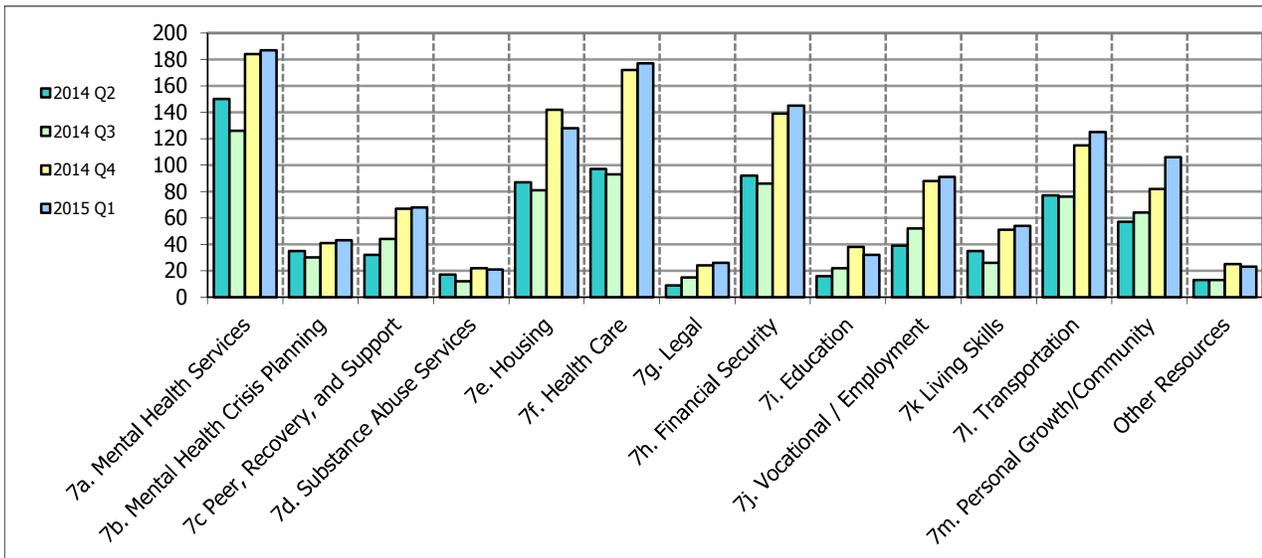


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2014 Q2	2014 Q3	2014 Q4	2015 Q1
7a. Mental Health Services	150	126	184	187
7b. Mental Health Crisis Planning	35	30	41	43
7c. Peer, Recovery, and Support	32	44	67	68
7d. Substance Abuse Services	17	12	22	21
7e. Housing	87	81	142	128
7f. Health Care	97	93	172	177
7g. Legal	9	15	24	26
7h. Financial Security	92	86	139	145
7i. Education	16	22	38	32
7j. Vocational / Employment	39	52	88	91
7k. Living Skills	35	26	51	54
7l. Transportation	77	76	115	125
7m. Personal Growth/Community	57	64	82	106
Other Resources	13	13	25	23
Total CSN 7 Unmet Needs	756	740	1,190	1,226

Report Run: Jan 13, 2015



Report of Unmet Resource Needs

CSN 7
(York)

Fiscal Year 2015 Quarter 1
(July, Aug, Sept 2014)

	2014 Q2	2014 Q3	2014 Q4	2015 Q1
Distinct Clients with a RDS	614	567	853	851
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	11	4	9	9
7a-iii Dialectical Behavioral Therapy	9	9	24	22
7a-iv Family Psycho-Educational Treatment	0	0	0	2
7a-v Group Counseling	5	4	6	4
7a-vi Individual Counseling	66	57	67	68
7a-vii Inpatient Psychiatric Facility	0	0	1	0
7a-viii Intensive Case Management	4	0	3	5
7a-x Psychiatric Medication Management	55	52	74	77
Total Unmet Resource Needs	150	126	184	187
Distinct Clients with Unmet Resource Needs	106	100	139	143
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	32	26	35	36
7b-ii Mental Health Advance Directives	3	4	6	7
Total Unmet Resource Needs	35	30	41	43
Distinct Clients with Unmet Resource Needs	34	28	37	38
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	2	6	9	8
7c-ii Recovery Workbook Group	0	0	1	1
7c-iii Social Club	11	14	26	23
7c-iv Peer-Run Trauma Recovery Group	7	7	9	10
7c-v Wellness Recovery and Action Planning	1	5	5	9
7c-vi Family Support	11	12	17	17
Total Unmet Resource Needs	32	44	67	68
Distinct Clients with Unmet Resource Needs	28	32	52	51
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	15	12	19	19
7d-ii Residential Treatment Substance Abuse Services	2	0	3	2
Total Unmet Resource Needs	17	12	22	21
Distinct Clients with Unmet Resource Needs	16	12	21	20

Report Run: Jan 13, 2015



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 7
(York)

Fiscal Year 2015 Quarter 1
(July, Aug, Sept 2014)

	2014 Q2	2014 Q3	2014 Q4	2015 Q1
Distinct Clients with a RDS	614	567	853	851
7e. Housing				
7e-i Supported Apartment	9	7	18	15
7e-ii Community Residential Facility	3	2	7	4
7e-iii Residential Treatment Facility (group home)	1	0	2	1
7e-iv Assisted Living Facility	4	5	7	5
7e-v Nursing Home	1	1	0	0
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	69	66	108	103
Total Unmet Resource Needs	87	81	142	128
Distinct Clients with Unmet Resource Needs	82	75	125	115
7f. Health Care				
7f-i Dental Services	41	42	83	88
7f-ii Eye Care Services	17	14	31	34
7f-iii Hearing Services	1	1	6	4
7f-iv Physical Therapy	8	7	13	11
7f-v Physician/Medical Services	30	29	39	40
Total Unmet Resource Needs	97	93	172	177
Distinct Clients with Unmet Resource Needs	70	66	123	130
7g. Legal				
7g-i Advocate	8	13	20	23
7g-ii Guardian (private)	0	1	1	1
7g-iii Guardian (public)	1	1	3	2
Total Unmet Resource Needs	9	15	24	26
Distinct Clients with Unmet Resource Needs	9	13	22	24
7h. Financial Security				
7h-i Assistance with Managing Money	47	48	87	99
7h-ii Assistance with Securing Public Benefits	36	30	43	42
7h-iii Representative Payee	9	8	9	4
Total Unmet Resource Needs	92	86	139	145
Distinct Clients with Unmet Resource Needs	73	68	118	123

Report Run: Jan 13, 2015



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 7
(York)

Fiscal Year 2015 Quarter 1
(July, Aug, Sept 2014)

	2014 Q2	2014 Q3	2014 Q4	2015 Q1
Distinct Clients with a RDS	614	567	853	851
7i. Education				
7i-i Adult Education (other than GED)	7	6	5	7
7i-ii GED	2	5	11	6
7i-iii Literacy Assistance	2	4	6	6
7i-iv Post High School Education	5	7	16	12
7i-v Tuition Reimbursement	0	0	0	1
Total Unmet Resource Needs	16	22	38	32
Distinct Clients with Unmet Resource Needs	14	17	35	26
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	5	8	6	8
7j-ii Club House and/or Peer Vocational Support	6	7	12	13
7j-iii Competitive Employment (no supports)	9	10	26	19
7j-iv Supported Employment	3	4	5	9
7j-v Vocational Rehabilitation	16	23	39	42
Total Unmet Resource Needs	39	52	88	91
Distinct Clients with Unmet Resource Needs	31	39	77	72
7k. Living Skills				
7k-i Daily Living Support Services	23	16	32	34
7k-ii Day Support Services	3	3	5	5
7k-iii Occupational Therapy	2	2	5	4
7k-iv Skills Development Services	7	5	9	11
Total Unmet Resource Needs	35	26	51	54
Distinct Clients with Unmet Resource Needs	28	23	38	41
7l. Transportation				
7l-i Transportation to ISP-Identified Services	40	36	50	56
7l-ii Transportation to Other ISP Activities	22	18	27	35
7l-iii After Hours Transportation	15	22	38	34
Total Unmet Resource Needs	77	76	115	125
Distinct Clients with Unmet Resource Needs	53	53	84	87
7m. Personal Growth/Community				
7m-i Avocational Activities	6	4	4	8

Report Run: Jan 13, 2015



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 7
(York)

Fiscal Year 2015 Quarter 1
(July, Aug, Sept 2014)

	2014 Q2	2014 Q3	2014 Q4	2015 Q1
Distinct Clients with a RDS	614	567	853	851
7m. Personal Growth/Community				
7m-ii Recreation Activities	15	18	25	30
7m-iii Social Activities	31	36	45	54
7m-iv Spiritual Activities	5	6	8	14
Total Unmet Resource Needs	57	64	82	106
Distinct Clients with Unmet Resource Needs	42	45	61	68
Other Resources				
Other Resources	13	13	25	23
Total Unmet Resource Needs	13	13	25	23
Distinct Clients with Unmet Resource Needs	13	13	25	23
CSN 7 Totals				
Total Unmet Resource Needs	756	740	1,190	1,226
Distinct Clients With any Unmet Resource Need	212	206	338	337
Distinct Clients with a RDS	614	567	853	851

Report Run: Jan 13, 2015



Report of Unmet Resource Needs

CSN Not Assigned

Fiscal Year 2015 Quarter 1
(July, Aug, Sept 2014)

	2014 Q2	2014 Q3	2014 Q4	2015 Q1
Distinct Clients with a RDS	432	362	384	364
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	3	2	3	1
7a-iii Dialectical Behavioral Therapy	2	1	2	1
7a-iv Family Psycho-Educational Treatment	0	1	0	0
7a-v Group Counseling	4	1	4	2
7a-vi Individual Counseling	26	17	27	24
7a-vii Inpatient Psychiatric Facility	0	0	0	0
7a-viii Intensive Case Management	2	1	6	6
7a-x Psychiatric Medication Management	18	21	23	23
Total Unmet Resource Needs	55	44	65	57
Distinct Clients with Unmet Resource Needs	39	35	45	41
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	5	5	3	2
7b-ii Mental Health Advance Directives	2	4	5	3
Total Unmet Resource Needs	7	9	8	5
Distinct Clients with Unmet Resource Needs	7	8	7	5
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	1	0	1	0
7c-ii Recovery Workbook Group	0	0	0	0
7c-iii Social Club	2	2	3	3
7c-iv Peer-Run Trauma Recovery Group	4	2	2	2
7c-v Wellness Recovery and Action Planning	5	2	3	3
7c-vi Family Support	5	2	6	4
Total Unmet Resource Needs	17	8	15	12
Distinct Clients with Unmet Resource Needs	10	6	11	8
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	1	2	4	5
7d-ii Residential Treatment Substance Abuse Services	1	0	0	0
Total Unmet Resource Needs	2	2	4	5
Distinct Clients with Unmet Resource Needs	2	2	4	5

Report Run: Jan 13, 2015



Report of Unmet Resource Needs

CSN Not Assigned

Fiscal Year 2015 Quarter 1
(July, Aug, Sept 2014)

	2014 Q2	2014 Q3	2014 Q4	2015 Q1
Distinct Clients with a RDS	432	362	384	364
7e. Housing				
7e-i Supported Apartment	6	4	4	2
7e-ii Community Residential Facility	4	2	1	1
7e-iii Residential Treatment Facility (group home)	1	0	0	0
7e-iv Assisted Living Facility	3	3	4	2
7e-v Nursing Home	0	0	1	1
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	28	20	27	23
Total Unmet Resource Needs	42	29	37	29
Distinct Clients with Unmet Resource Needs	36	28	35	28
7f. Health Care				
7f-i Dental Services	23	20	28	19
7f-ii Eye Care Services	12	8	8	5
7f-iii Hearing Services	5	3	4	2
7f-iv Physical Therapy	2	1	3	2
7f-v Physician/Medical Services	14	6	12	8
Total Unmet Resource Needs	56	38	55	36
Distinct Clients with Unmet Resource Needs	40	30	36	26
7g. Legal				
7g-i Advocate	4	5	5	4
7g-ii Guardian (private)	3	1	2	3
7g-iii Guardian (public)	0	0	0	0
Total Unmet Resource Needs	7	6	7	7
Distinct Clients with Unmet Resource Needs	6	6	6	6
7h. Financial Security				
7h-i Assistance with Managing Money	16	12	23	21
7h-ii Assistance with Securing Public Benefits	10	9	11	9
7h-iii Representative Payee	1	0	0	1
Total Unmet Resource Needs	27	21	34	31
Distinct Clients with Unmet Resource Needs	23	20	30	27

Report Run: Jan 13, 2015



*Substance Abuse
and Mental Health Services*
An Office of the
Department of Health and Human Services

Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN Not Assigned

Fiscal Year 2015 Quarter 1
(July, Aug, Sept 2014)

	2014 Q2	2014 Q3	2014 Q4	2015 Q1
Distinct Clients with a RDS	432	362	384	364
7i. Education				
7i-i Adult Education (other than GED)	2	3	7	4
7i-ii GED	0	2	4	4
7i-iii Literacy Assistance	1	0	1	1
7i-iv Post High School Education	7	4	8	4
7i-v Tuition Reimbursement	1	0	0	1
Total Unmet Resource Needs	11	9	20	14
Distinct Clients with Unmet Resource Needs	10	8	17	12
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	2	2	0	2
7j-ii Club House and/or Peer Vocational Support	2	1	1	1
7j-iii Competitive Employment (no supports)	3	2	3	3
7j-iv Supported Employment	2	2	2	2
7j-v Vocational Rehabilitation	13	8	9	7
Total Unmet Resource Needs	22	15	15	15
Distinct Clients with Unmet Resource Needs	20	13	14	14
7k. Living Skills				
7k-i Daily Living Support Services	12	9	10	8
7k-ii Day Support Services	2	2	3	2
7k-iii Occupational Therapy	0	0	1	1
7k-iv Skills Development Services	1	0	1	3
Total Unmet Resource Needs	15	11	15	14
Distinct Clients with Unmet Resource Needs	14	11	14	13
7l. Transportation				
7l-i Transportation to ISP-Identified Services	11	8	16	16
7l-ii Transportation to Other ISP Activities	9	4	9	9
7l-iii After Hours Transportation	6	6	7	5
Total Unmet Resource Needs	26	18	32	30
Distinct Clients with Unmet Resource Needs	19	16	21	18
7m. Personal Growth/Community				
7m-i Avocational Activities	2	2	2	2

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CSN Not Assigned

Fiscal Year 2015 Quarter 1
(July, Aug, Sept 2014)

	2014 Q2	2014 Q3	2014 Q4	2015 Q1
Distinct Clients with a RDS	432	362	384	364
7m. Personal Growth/Community				
7m-ii Recreation Activities	9	9	8	7
7m-iii Social Activities	17	13	12	12
7m-iv Spiritual Activities	6	3	3	1
Total Unmet Resource Needs	34	27	25	22
Distinct Clients with Unmet Resource Needs	23	17	15	14
Other Resources				
Other Resources	8	4	5	5
Total Unmet Resource Needs	8	4	5	5
Distinct Clients with Unmet Resource Needs	8	4	5	5
CSN Not Assigned Totals				
Total Unmet Resource Needs	329	241	337	282
Distinct Clients With any Unmet Resource Need	106	98	108	96
Distinct Clients with a RDS	432	362	384	364

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