

**Community Service Network 6 Meeting
DHHS Office, 161 Marginal Way, Portland**

**June 19, 2009
Minutes**

Members Present:

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| <input checked="" type="checkbox"/> AIN – Janice Burns | <input checked="" type="checkbox"/> Freeport Counseling Center – Phoebe Prosky | <input type="checkbox"/> Riverview Psychiatric Center |
| <input type="checkbox"/> Amistad – Peter Driscoll | <input type="checkbox"/> Goodwill – Glenn Shelton | <input type="checkbox"/> Shalom House – Mary Haynes Rodgers |
| <input checked="" type="checkbox"/> Catholic Charities of Maine – Sally Temm (Alt. Rep.) | <input type="checkbox"/> Gorham House | <input type="checkbox"/> SMART Child & Family Svcs. – Amy Thomas |
| <input checked="" type="checkbox"/> Community Counseling Ctr. – Todd Goodwin | <input checked="" type="checkbox"/> Maine Medical Center – Christine McKenzie (Alt. Rep.) | <input type="checkbox"/> Spring Harbor Hospital – Joyce Cotton |
| <input checked="" type="checkbox"/> Consumer Council – Karen Evans, David Bouthiette | <input type="checkbox"/> Mercy Hospital – Burma Wilkins | <input type="checkbox"/> Spurwink/Portland Help Ctr. – Catherine Lorello-Snow – Excused absence. |
| <input type="checkbox"/> Counseling Services, Inc. – | <input type="checkbox"/> Mid-Coast Hospital – Tom Kivler | <input checked="" type="checkbox"/> Sweetser – Leslie Mulhearn |
| <input type="checkbox"/> Creative Work Systems – Susan Percy | <input checked="" type="checkbox"/> NAMI-ME Families – Alyce Woodall | <input type="checkbox"/> Sweetser Peer Center |
| <input checked="" type="checkbox"/> Crossroads for Women – Polly Frawley | <input checked="" type="checkbox"/> Northeast Occupational Exchange – Jennifer Tingley Prince | <input type="checkbox"/> Transitions Counseling Inc. |
| <input type="checkbox"/> First Atlantic/Hawthorne House | <input type="checkbox"/> Parkview Adventist Med. Ctr. | <input type="checkbox"/> Volunteers of America |
| | <input type="checkbox"/> Preble Street – Jon Bradley | <input checked="" type="checkbox"/> Youth Alternatives / Ingraham – Pat McKenzie |
| | <input type="checkbox"/> PSL-Services | |

Others Present:

Shalom House – Tom Rowan, CFO CC Maine – Robert Sheehan, Clin. Dir.	Ann Marquis – MaineMed, Emp. Specialist	Presenter: Debbie Blanchette, Maine DHHS MaineCare Office
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DHHS: Carlton Lewis, Ron Welch, **Muskie:** Phyllis vonHerrlich, Linda Kinney

Agenda Item	Discussion
I. Welcome, Introductions and Reminder to sign in	Carlton Lewis welcomed the group and introductions were made.
II. Minutes – Review & Approval	Minutes were accepted after noting that AIN was in attendance at the last meeting and should be marked as such. Actions: Muskie to send mailings to snail-mail group in time for them to receive them prior to monthly meetings. Jan Burns said she is not getting her materials via regular mail as she has requested.
III. Primary Care Case Mgmt. Program	Debbie Blanchette of the DHHS MaineCare office presented a PowerPoint overview of the MaineCare Managed Care system and distributed copies. A copy of the MaineCare manual may be found at: http://www.maine.gov/dhhs/oms/pdfs_doc/mainecare%20member%20handbook/mainecare_mbr_handbook_05012008_12182008.pdf Debbie also assured the group there are consumers on the MaineCare Advisory Committee, as well as Helen Bailey.

<p>IV. Preliminary Results of the CSN Questionnaires</p>	<p>Ron reviewed last months questionnaire results:</p> <ul style="list-style-type: none"> • Most members want to meet less often; they prefer quarterly meetings. The change in the number of meetings has been discussed with the State attorneys since these were originally developed to address continuity of care, and were consent decree ordered. Membership will not change and attendance at the quarterly meetings would still be required. The Department will set up monthly conference calls or webinars to keep members informed. • The new format will allow work groups to focus on a number of issues regarding continuity of care. These work groups would use the quarterly meetings as a venue where everyone can report out and receive feedback. • If some CSNs are doing duplicate work, then combining them could be advantageous. Members should decide what issues they want to address first, and the Department can examine these. <p>Action: Submit names of work groups and note any duplication. Also send suggestions of additional focus groups to Linda Kinney at kinney@usm.maine.edu.</p> <p>Action: Ron will compose a message after receiving the list of needs and send it to members.</p>
<p>V. Feedback On OAMHS Communications</p>	<p>RE: MaineCare Letter - It was reported that consumers were upset about a letter from MaineCare that they thought stated that they were losing their services. Ron assured everyone that a corrected letter will be sent soon.</p> <p>Action: A new letter will be mailed.</p>
<p>VI. Employment Report</p>	<p>Ann Marquis presented the group with the June Employment Outcomes pie chart. Currently they are working with 22 clients with 5 slots open in CSN 6. They are enrolled in such fields as food service, hotel industry, retail, social services and custodial care. Clients are enrolled in SMCC Portland Education.</p>
<p>VII. Consumer Council System of Maine update</p>	<p>Karen and David reported that Tom Ward presented on the Rights of Recipients at their last meeting. They reminded everyone that the HOPE conference is next week and that Darby Penny will be the keynote who will present on the "Suitcase Project". The Consumer Council has finalized their mission statement, and they are planning a strategic planning meeting in Stoneham where they will do their vision statement and work on developing goals. They also have new office space with a conference room at 53 Middle St., in Augusta, near the hospital.</p> <p>Action: A member of the Consumer Council will bring the mission statement to the next meeting.</p>
<p>VIII. Legislative/Budget Update</p>	<p>Ron stated the budget is now finalized and no further cuts were made in AMH, but children's services were not so lucky. He said there is a change in eligibility for CI services; LOCUS replaces GAF effective July 1, 2009. He also said everyone who uses the LOCUS tool needs to be trained in its use.</p> <p>Action: Ron will circulate the language in the legislation authorizing the use of LOCUS.</p> <p>Scattered site PNMI's are being eliminated. A proposed community rehabilitation service is being developed to replace this. In addition, prior authorization will be required for all sections of PNMI. In the interim, consumers do not need to switch case managers unless they want to.</p>
<p>IX. Other</p>	<p>No other topics presented.</p>
<p>X. Public Comment</p>	<p>No public comments made.</p>
<p>XI. Meeting Recap & Agenda for Next Meeting</p>	<ul style="list-style-type: none"> • Providers will submit ideas for workgroups to Linda Kinney at Muskie. (kinney@usm.maine.edu) The Department will send a reminder to CSN members. • The Department will distribute the new CSN meeting schedule as soon as possible. There will be no meetings in July.