

**Community Service Network 5 Meeting  
DHHS Offices, Lewiston  
June 15, 2009**

**Minutes**

**Members Present:**

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| <input checked="" type="checkbox"/> <b>Alternative Services, Inc.</b> , Kim Lane<br><input type="checkbox"/> Androscoggin Home Care & Hospice<br><input type="checkbox"/> Beacon House Social Club<br><input type="checkbox"/> Bridgton Hospital<br><input type="checkbox"/> Central Maine Medical Center<br><input checked="" type="checkbox"/> <b>Common Ties MH Coal.</b> , Craig Phillips & Ray Benjamin<br><input type="checkbox"/> Community Concepts<br><input checked="" type="checkbox"/> <b>Consumer Council</b> , Stephanie Crystal Wolfstone-Francis<br><input type="checkbox"/> ESM, John Carroll | <input checked="" type="checkbox"/> <b>Evergreen Behavioral Svcs/Franklin Hospital</b> , April Guagenti<br><input type="checkbox"/> Evergreen Behavioral Svcs/Franklin Hospital, Dalene Sinskie<br><input type="checkbox"/> Friends Together, June Watson<br><input checked="" type="checkbox"/> <b>Lutheran Community Services</b> , Scott Morrison & Heather Bingelis<br><input type="checkbox"/> Merrymeeting Behav. Svcs., James Talbott<br><input checked="" type="checkbox"/> <b>Oxford County Mental Health</b> , Ron McHugh<br><input checked="" type="checkbox"/> <b>Peer Ctr-100 Pine St (Common Ties)</b><br>Dale Grace MacDonald | <input checked="" type="checkbox"/> <b>Possibilities Counseling</b> – Kate Marble<br><input type="checkbox"/> Riverview Psychiatric Center, Lauret Crommett<br><input type="checkbox"/> Rumford Hospital<br><input checked="" type="checkbox"/> <b>Spring Harbor Hospital</b> – Lynn Suggs<br><input type="checkbox"/> St. Mary's/Sisters of Charity Health<br><input type="checkbox"/> Stephens Memorial Hospital<br><input type="checkbox"/> Sweetser, Roger Wentworth<br><input checked="" type="checkbox"/> <b>Tri-County Mental Health Services</b> , Chris Copeland |
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<b>Others Attending:</b> None
<b>Staff Present:</b> DHHS, Don Chamberlain, Sharon Arsenault, Cynthia McPherson <b>Muskie</b> , Scott Bernier, Linda Kinney
<b>Presenter:</b> Debbie Blanchette, Office of MaineCare Services

Agenda Item	Discussion
I. <b>Welcome, Introductions and Reminder to sign in</b>	Sharon Arsenault welcomed the group and introductions were made.
II. <b>Minutes – Review &amp; Approval</b>	Previous meeting's minutes were approved after noting that Ron McHugh was present at this meeting.  <b>Action:</b> Muskie to send mailings to those who don't have email access so that they will receive them prior to monthly meetings.
III. <b>Primary Care Case Mgmt. Program</b>	Debbie Blanchette of the DHHS Office of MaineCare Services gave an overview of the MaineCare Managed Care system using PowerPoint. Debbie stated that the slide(s), <i>What is Eligible</i> and <i>What is Not Eligible</i> , could be reproduced and given to consumers. She also reminded people they can call and speak to Member Services if there are questions; the phone number is on the back of their card. Debbie offered to have someone from Member Services at MaineCare speak to CSN members.

<p><b>IV. Preliminary Results of the CSN Questionnaires</b></p>	<p>After reviewing all comments from the questionnaires, the Department decided:</p> <ul style="list-style-type: none"> <li>• The CSN meeting will change from monthly to quarterly and be staggered.</li> <li>• There will be monthly teleconferences and/or webinars statewide for the purpose of distributing information. There will be a toll free number for people to use for any teleconferences.</li> <li>• CSN's may decide to organize work groups to work on particular issues. Members of these work groups do not need to be members of the CSN.</li> <li>• These meetings will refocus on the mission of the CSNs and continuity of care. If there is already a work group working on a particular issue, it might not be necessary for each CSN to also have a workgroup on that issue but rather work across CSNs. It was requested to have consumers on each workgroup.</li> <li>• Feedback from workgroups would be added to the agenda of quarterly CSN meetings.</li> <li>• Concern was expressed regarding people's ability to communicate with CSNs in the new format. Don suggested they all give it a 1- year try, then review the process</li> </ul> <p><b>Action:</b> A monthly schedule reflecting the new quarterly CSN meetings will be sent out by the end of July</p>
<p><b>V. Feedback On OAMHS Communications</b></p>	<ul style="list-style-type: none"> <li>• Billing for ACT services will remain on a monthly schedule until MIHMS goes live in the spring, at which time it will go to a daily rate.</li> <li>• Case managers want notice when MaineCare letters are sent out so they may be better informed when they receive calls.</li> <li>• Grant funding – information to be disseminated by the end of the week. Agencies will manage their own funds.</li> <li>• APS will put out a web-based waiting list for mental health services. Agencies may then use this information for referral purposes when their programs are full.</li> </ul>
<p><b>VI. Employment Report</b></p>	<ul style="list-style-type: none"> <li>• Request was made to have Chris Copeland be listed on future agendas as presenter for employment reports. (Angela is on leave of absence.)</li> <li>• Employment Services Network is creating a resource guide.</li> <li>• The Maine Bureau of Rehabilitation is offering a "Ticket to Work" program this summer.</li> </ul>
<p>Break 10:45 – 11:00 am</p>	
<p><b>VII. Consumer Council System of Maine update</b></p>	<p>The Council reported Tom Ward had presented at the last CCSM meeting on the rights of recipients. CCSM's budget is completed and they are fine tuning their logo and working on the strategic plan. They are meeting in Stonington to work on the vision statement and goals, and they have finished their mission statement. It will be ready for the next report. The Council has a new office, which is located at 55 Middle St., Augusta. The members were reminded the 2009 HOPE Conference is coming up soon. Darby Penny will be the keynote speaker and will present on the "Suitcase" project.</p> <p>The Council expressed disappointment with the choice of superintendent at Riverview Psychiatric Hospital. The council is working with OCA against the Senator John Nutting proposal, LD 1360, which would force outpatient treatment.</p> <p><b>Action:</b> Sharon will follow-up on the status of LD1360.</p>
<p><b>VIII. Legislative/Budget Update</b></p>	<p>Ron Welch reported that legislation on the MH Commission was tabled for now, but will return to next session. There was debate on reducing the requirement on involuntary hospitalization, but this has been tabled for now. Ron said children's services took a big hit, but adult services fared pretty well. He also stated there will be savings in CI with the use of LOCUS. APS is becoming the approval authority for mental health services, with the exception of PNMI services, where regional offices continue to approve services.</p>

<b>IX. Other</b>	The CSN WRAP Report was distributed. The WRAP Committee requests that case managers please review WRAP requests prior to submission. It was suggested that either an informational meeting be held on how to correctly fill out the application, or that a memo be sent on how to do the application.
<b>X. Public Comment</b>	There were no public comments.
<b>XI. Meeting Recap &amp; Agenda for Next Meeting</b>	<ul style="list-style-type: none"> <li>• If consumers have questions regarding MaineCare Managed Care, they should call the MaineCare membership services number on the back of their card. You may also find the handbook at: <a href="http://www.maine.gov/dhhs/oms/pdfs_doc/mainecare%20member%20handbook/mainecare_mbr_handbook_05012008_12182008.pdf">http://www.maine.gov/dhhs/oms/pdfs_doc/mainecare%20member%20handbook/mainecare_mbr_handbook_05012008_12182008.pdf</a></li> <li>• The Department will send all CSN members a meeting schedule for future CSN quarterly meetings</li> <li>• The Department will contact MaineMedical about the Employment Specialist position.</li> <li>• There will be follow-up on WRAP funds</li> </ul> <p>Next Meeting: <u>TBD</u> <u>July's CSN meeting is cancelled.</u></p>