

CSN 3 Subcommittee on Access to Care

October 27, 2009

Motivational Services' Training Center 71 Hospital Street, Augusta

Attendees: Carol Carothers, NAMI Maine; Richard Weiss, MOCO; Don Harden, Catholic Charities; Louise Gephart, Maine General; Tracey MacDonald, ComCare Maine; Annalee Polley, Assistance Plus.

Agenda Item	Discussion
Meeting Summary:	First meeting of subcommittee on continuity of care. Topic chosen is improving access to service. Required focus is: wait list management between providers, referrals to other providers, role of CI worker.
Membership	<p>We are required to have at least three consumers, but none attended this meeting, except NAMI Maine, which represents families and consumers.</p> <p><u>Next Steps:</u> Richard will ask two MOCO peer workers if they would like to join. Carol will ask one of the members of her board to join. Elaine will also be providing consumer input and may have additional people who are interested in the topic of the work group.</p>
Mission of subcommittee	<p>The group agreed to focus on how the CSN 3 might develop, oversee, and evaluate a no wrong door approach which would allow ALL people seeking treatment to receive an immediate assessment and referral as soon as they phone or walk in asking for help. The discussion started with MaineCare recipients only – leaving the discussion of people without MaineCare or no insurance to a later meeting.</p> <p><u>Recommendations:</u></p> <ol style="list-style-type: none">1. All CSN providers should be approved to assess everyone who asks for help to determine their needs and eligibility for care. This would require approval to be paid for this service.2. Assessments must be portable, each member of the CSN agreeing to accept the assessment, so that clients do not need to be assessed more

	<p>than once. Clients should be provided with a copy of their assessment.</p> <ol style="list-style-type: none"> 3. Assessments will result in a recommended treatment and a hand off to a provider who has an opening to provide that treatment (assumes that there is an on-line location where people can be plugged into open appointments). 4. Anyone who needs a service for which there is no opening, will be placed on a waiting list, to be maintained by _____.
<p>Next Meeting</p>	<p>Tuesday, November 17, 9:30-11am at MOCO prior to Monthly CSN conference call (11 to 12). We will meet at 71 Hospital Street at the Training Center in a room where a conference call for the monthly meeting at 11 o'clock can occur.</p> <p><i>Agenda: Review and accept minutes. Discuss wait list maintenance (who maintains the wait list, how do people get off the wait list). Development of action steps/action plan related to subcommittee recommendations.</i></p>