

**CSN-6 Continuity of Care Work Group  
Progress Report  
November 20, 2009**

**Workgroup Areas of Consideration:**

1. Waitlist management among and between providers through the APS waitlist at <http://www.qualitycareforme.com>
2. Referral to other providers, both when there is a waitlist and when other services are needed: what is the optimum information to be shared? How do services interrelate?
3. What is the responsibility of the community integration worker to act as the linker, monitor, and evaluator of services? And how is this best and realistically accomplished? See description of worker and service in MaineCare Section 17.

**Goal:** Explore each area and create recommendations to the CSN-6

**Topic/Content:**

Consideration 1: APS Waitlist and Creating Consistency and Validity across Agencies

- Review and acquaint each other with the APS Waitlists and CFSN
- Review individual agencies and their actual process and workflow. Develop lists of questions and clarify inconsistencies, confusion, and concerns.
- Develop recommendations for CSN-6

**Meeting dates:**

September 16

October 14

November 3

**Attendees:**

See attached Minutes

**Meeting Summary:**

See attached Minutes

**Issues Discussed:**

Extensive review of Intake and CFSN/APS Waitlist of seven Section 17 serving Agencies of CSN-6 revealed many similarities, but some significant differences in how each agency creates the CSFN

**Recommendations:**

Still formulating

**Next Steps:**

Meet to complete Consideration #1 and start work on Consideration #2