From: Bullard, Lorna
To: "aadams@emh.org"; "brent.bailey@alliesinc.org"; "hbailey@drcme.org"; "burbyk1@mmc.org"; "pdillon@tamc.org"; "gdisy@amhc.org"; "dwyerg@mmc.org"; "eecker@maineccsm.org"; "bflagg@carymed.org"; "csn1rep2@maineccsm.org"; "dgray@lifebydesignpa.net"; "vhardy@houltonregional.org"; "thinson@carymed.org"; "beth.jandreau@nmgeneral.com"; Storer, Katharine; Kilcollins, Scott; "cowboykid0229@yahoo.com"; "LTurner@tamc.org"; Lauritano, Susan; "Secret_Agent_000@yahoo.com"; "bmccartney@lifebydesignpa.net"; "dmccluskey@comcareme.org"; Mcewen, Marylouise; "wecare22@gwi.net"; "ndcounseling@verizon.net"; "dplourde@lifebydesignpa.net"; "reynold.raymond@nmgeneral.com"; "wecare30@gwi.net"; Sprague, Sharon; "peter.sirois@nmmc.org"; "kindredspiritsllc@hotmail.com"; "mwilliams@carymed.org"
Subject: ASO Provider Admin Burden Reduction report
Date: Tuesday, February 17, 2009 8:42:28 AM
Attachments: ASO Provider Admin Burden Reduction Report Jan 2009 Final.pdf

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Adult Mental Health Services
An Office of the Department of Health and Human Services
John E. Baldacci, Governor Brenda M. Harvey, Commissioner

Department of Health and Human Services
Adult Mental Health Services
32 Blossom Lane
11 State House Station
Augusta, Maine 04333-0011
Tel: (207) 287-4243; Fax: (207) 287-1022
TTY: 1-800-606-0215

To: CSNs
From: Ron Welch
Date: 17 February, 2009
Subject: ASO Provider Admin Burden Reduction report

Attached is the Maine Behavioral Health ASO Provider Administrative Burden Reduction Report. The report documents the feedback, concerns, and ideas that providers have expressed in ongoing efforts by all to improve the administrative process, and outlines the actions by APS Healthcare and the DHHS to address issues. The reporting requirements for Community Integration, and ACT continue to be a significant unresolved issue and you will note on page three of the report that OAMHS is committed to working with the Court Master and the plaintiffs to find solutions to the administrative burden that this data collection is imposing on all of us.

Additionally, here are some comments from Eric Meyer of APS Healthcare:

Dear Maine ASO Provider,

The APS Healthcare-Maine website is www.qualitycareforme.com

The Maine ASO Provider Administrative Burden Reduction Report is now posted on the APS Healthcare-Maine website on the Provider/Quality & Data page at this link:
http://www.qualitycareforme.com/documents/ASO_Prov_Admin_Burden_Red_Rep_Jan2009.pdf

What does this mean for providers?
This report describes work by DHHS and APS Healthcare to document and analyze ASO provider administrative burden, efforts to reduce that burden in 2008 and plans to reduce admin burdens in the coming year.

What does this mean for MaineCare Members?
MaineCare Members should ask their provider if any of the information in this report impacts their services. Members can call the APS Healthcare Member Services Liaison (Simonne Maline) at 1-866-521-0027 ext. 4915 if they have questions about this report.

Thank you
Eric

Eric Meyer, LCSW, MBA
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