

Dear Maine ASO Provider,

The APS Healthcare-Maine website is at this link: <http://www.qualitycareforme.com/>

A Provider Update is posted at this link:

http://www.qualitycareforme.com/MaineProvider_Update010109.htm

This Provider Update includes the following information:

The Service Grid has been updated to include new categories of service specific to certain promising and best practices that are contracted with DHHS.

The Revised Service Grid is posted at this link:

http://www.qualitycareforme.com/documents/provider_providermanual_servicegrid.pdf

What does this mean for providers?

These changes to the service grid will allow providers who are contracted with DHHS to provide 3 types of services to obtain authorizations consistent with those promising and best practices. As a result, this will reduce administrative burden for those services.

For these contracted services, these new service categories should only be used for new admissions into these services. Existing authorized services can continued using the service categories they are already authorized with.

If a provider is wondering if these service categories apply to their program, please ask your agency leadership about whether you should use these or not.

What does this mean for MaineCare Members?

These changes should not impact member service. Members can call the APS Healthcare Member Services Liaison (Simonne Maline) at 1-866-521-0027 ext. 4915 if they have questions about these changes.

Thank you
Eric

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