

Report Number: 27 and 28

**Non-Hospitalized Members Assigned to Community Integration Service (CI) within 3 and 7 Working Days
(Includes MaineCare members and Courtesy Reviews done by APS)**

Report Dates: 04/01/2013 To 06/30/2013

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Non-hospitalized member** - MaineCare member who is not in an inpatient psychiatric facility at the time of application for services. This is indicated by the member not having an open authorization for inpatient psychiatric services on the day a CFSN is completed or on the day the member is referred for CI services.
- **Community Integration (CI)** was formerly known as "case management" or "community support". It is a service available to adults with serious mental illness.
- **Contact for Service Notification (CFSN)** is a form submitted by a Provider into CareConnection whenever a member is put on a waiting list for service. When there is a CFSN, it is used in conjunction with the start date of the service to determine the number of days the member waited.
- **Referral Date** is a field in CareConnection that the Provider may fill in when a member applies for a service. If the member is not put on a waiting list, (i.e. no CFSN) the referral date is used with the start date of the service to determine the number of days the member waited.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **SMI - Serious Mental Illness.** A proxy for serious mental illness (SMI) is the use of specific services. All active adult members who used Section 17 (Community Support) or resided in a PNMI setting within 12 months of the date of this report. Section 17 services include: Community Integration (CI), Intensive Case Management (ICM), Assertive Community Treatment (ACT), Community Rehabilitation Services (CRS) as well as Daily Living Support Services, Day Supports-Day Treatment, Skills Development-Group Therapy, Skills Development-Ongoing Support to Maintain Employment, and the Specialized Group Services of WRAP, Recovery Wkbk, TREM, or DBT.

What This Report Measures: The number of non-hospitalized members authorized for Community Integration (CI) and whether they a. were assigned to a case manager in the CI service within 3 working days, b.) Waited 4 - 7 working days to be assigned to a CI worker or c.) waited longer than 8 days but were eventually assigned to the CI service.

Total number of non-hospitalized members applying for CI: 2,054

Total assigned within 3 working days: 1,231

% assigned within 3 working days: 60%

Total assigned in 4 - 7 working days: 309

% assigned in 4 -7 working days: 15%

Total assigned within 7 working days: 1,540

% assigned within 7 working days: 75%

Total assigned after 8 or more working days: 514

% assigned after 8 or more working days: 25%

	<u>Waited 3 working days or less</u>	<u>Waited 4 to 7 working days</u>	<u>Waited 8 or more working days</u>	<u>Total</u>
All Members				
Total MaineCare	1,231	309	514	2,054
Total	1,231	309	514	2,054

	<u>Waited 3 working days or less</u>	<u>Waited 4 to 7 working days</u>	<u>Waited 8 or more working days</u>	<u>Total</u>
Gender				
Female	750	207	346	1,303
Male	481	102	168	751
Total	1,231	309	514	2,054

	<u>Waited 3 working days or less</u>	<u>Waited 4 to 7 working days</u>	<u>Waited 8 or more working days</u>	<u>Total</u>
Adult Age Groups				
18-20	100	23	41	164
21-24	100	21	42	163
25-64	984	248	405	1,637
65-74	35	10	19	64
Over 75 Years Old	12	7	7	26
Total	1,231	309	514	2,054

	<u>Waited 3 working days or less</u>	<u>Waited 4 to 7 working days</u>	<u>Waited 8 or more working days</u>	<u>Total</u>
SMI				
SMI	1,231	309	514	2,054
Total	1,231	309	514	2,054

	<u>Waited 3 working days or less</u>	<u>Waited 4 to 7 working days</u>	<u>Waited 8 or more working days</u>	<u>Total</u>
AMHI Class				
AMHI Class N	1,164	293	493	1,950
AMHI Class Y	67	16	21	104
Total	1,231	309	514	2,054

	<u>Waited 3 working days or less</u>	<u>Waited 4 to 7 working days</u>	<u>Waited 8 or more working days</u>	<u>Total</u>
District				
District 1/ York County	69	22	67	158
District 2/ Cumberland County	212	88	119	419
District 3/ Androscoggin, Franklin, and Oxford Counties	236	57	97	390
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	127	29	61	217
District 5/ Somerset and Kennebec Counties	228	52	67	347
District 6/ Piscataquis and Penobscot Counties	221	44	75	340
District 7/ Washington and Hancock Counties	58	5	9	72
District 8/ Aroostook County	68	9	12	89
Unknown	12	3	7	22
Total	1,231	309	514	2,054

Providers	<u>Waited 3 working days or less</u>	<u>Waited 4 to 7 working days</u>	<u>Waited 8 or more working days</u>	<u>Total</u>
Acadia Healthcare	16	0	5	21
Allies	11	10	10	31
Alternative Services	15	1	0	16
AngleZ Behavioral Health Services - ACM	58	7	9	74
Aroostook Mental Health Services	41	4	5	50
Assistance Plus	12	18	30	60
Behavior Health Solutions for Me	2	0	0	2
Break of Day, Inc	5	5	19	29
Broadreach Family & Community Services	19	0	0	19
Catholic Charities Maine	57	44	32	133
Charlotte White Center	4	3	17	24
Choices	23	0	0	23
Common Ties	46	26	21	93
Community Care	9	14	13	36
Community Counseling Center	46	24	25	95
Community Health & Counseling Services	125	8	8	141
Connections for Kids	3	0	0	3
Cornerstone Behavioral Healthcare - CM	26	3	4	33
Counseling Services Inc.	44	20	63	127
Direct Community Care	15	0	0	15
Dirigo Counseling Clinic	24	0	0	24
Employment Specialist of Maine	0	2	7	9
Fullcircle Supports Inc	14	1	4	19
Goodwill Industries of Northern New England	1	0	0	1
Graham Behavioral Services	14	0	0	14
Harbor Family Services	7	2	2	11
Healing Hearts LLC	17	0	0	17
Health Affiliates Maine	108	1	0	109
HealthReach network	1	0	0	1
Higher Ground Services	5	0	0	5
Kennebec Behavioral Health	68	0	3	71
Life by Design	12	4	3	19
Lutheran Social Services	10	1	0	11
Maine Behavioral Health Organization	47	3	3	53
Maine Vocational & Rehabilitation Assoc.	9	1	0	10
Manna Inc	10	0	2	12
Mid Coast Mental Health	17	8	17	42
Motivational Services	4	3	1	8
Northeast Occupational Exchange	13	16	48	77
Northern Maine General - Community Support	2	0	0	2
Ocean Way Mental Health Agency	5	0	0	5
OHI	1	0	4	5
Oxford County Mental Health Services	12	2	7	21
Port Resources-Sec 17	7	0	0	7
Rumford Group Homes	11	0	0	11
Shalom House	14	1	1	16
Smart Child & Family Services	3	1	2	6
St. Andre Homes	4	0	0	4
Stepping Stones	13	1	1	15

Sunrise Opportunities	4	0	1	5
Sweetser	84	10	20	114
The Opportunity Alliance	37	28	41	106
Tri-County Mental Health	58	28	62	148
Umbrella Mental Health Services	18	9	24	51
Total	1,231	309	514	2,054