

**Community Integration / Community Support Services /
Individualized Support Planning
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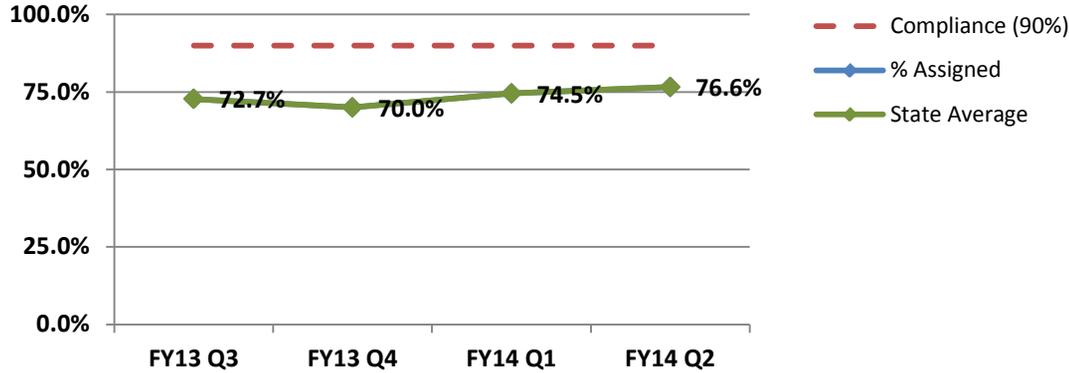
[Tri-County Mental Health](#)

[UCP VI](#)

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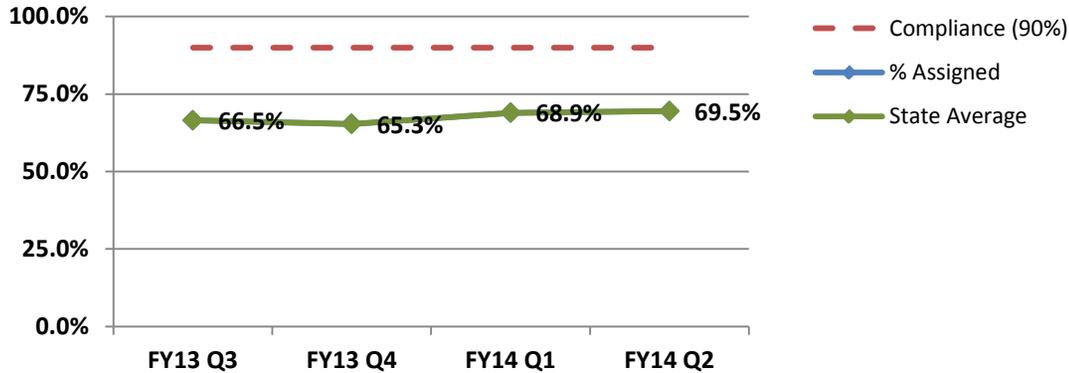
Total MaineCare

Standard 5.2: Percent of hospitalized clients who were assigned a community support worker within 2 days



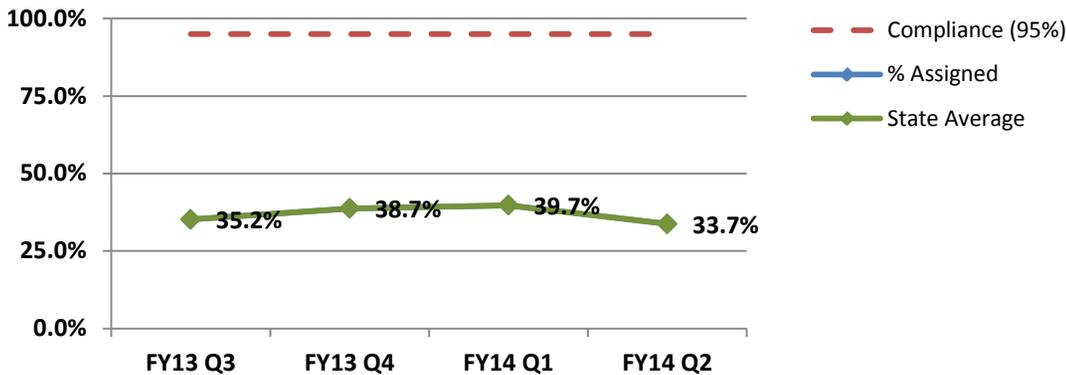
FY13 Q3	73%	40 of 55
FY13 Q4	70%	35 of 50
FY14 Q1	75%	38 of 51
FY14 Q2	77%	36 of 47

Standard 5.3: Percent of non-hospitalized clients who were assigned a community support worker within 3 days



FY13 Q3	67%	1465 of 2203
FY13 Q4	65%	1343 of 2056
FY14 Q1	69%	1463 of 2122
FY14 Q2	69%	1372 of 1975

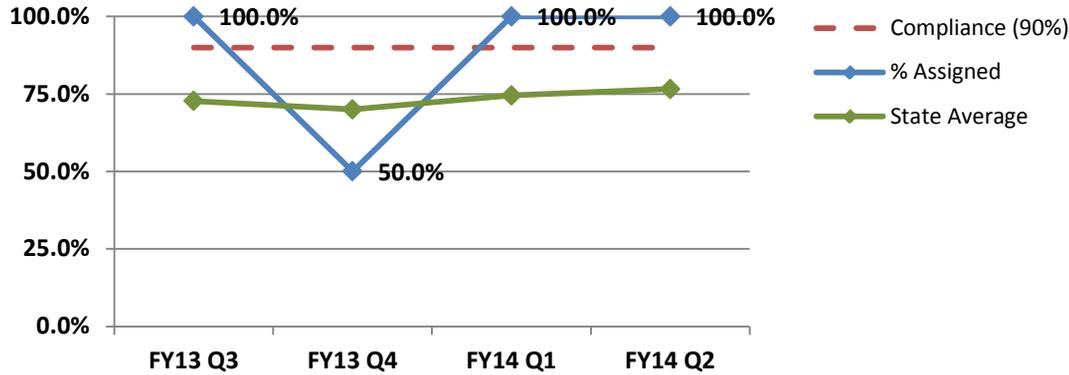
Standard 5.4: Of the clients who were not assigned on time, percentage of these clients who were assigned a community support worker within 7 working days



FY13 Q3	35%	265 of 753
FY13 Q4	39%	282 of 728
FY14 Q1	40%	267 of 672
FY14 Q2	34%	207 of 614

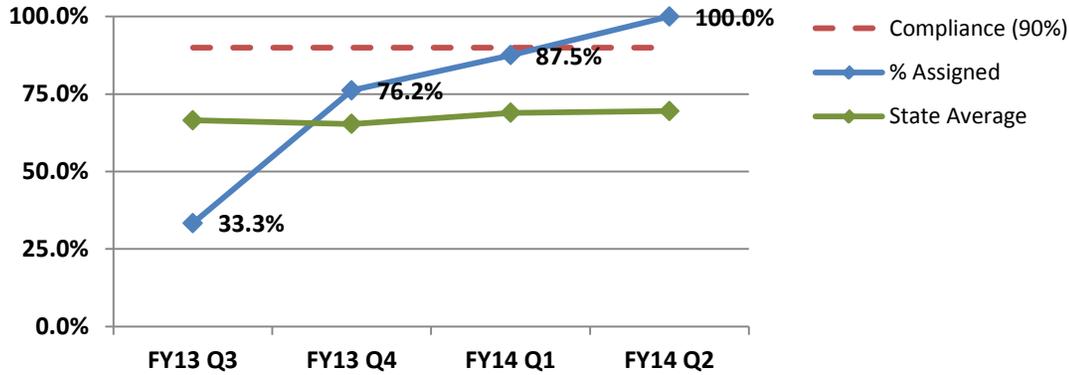
Acadia Healthcare

Standard 5.2: Percent of hospitalized clients who were assigned a community support worker within 2 days



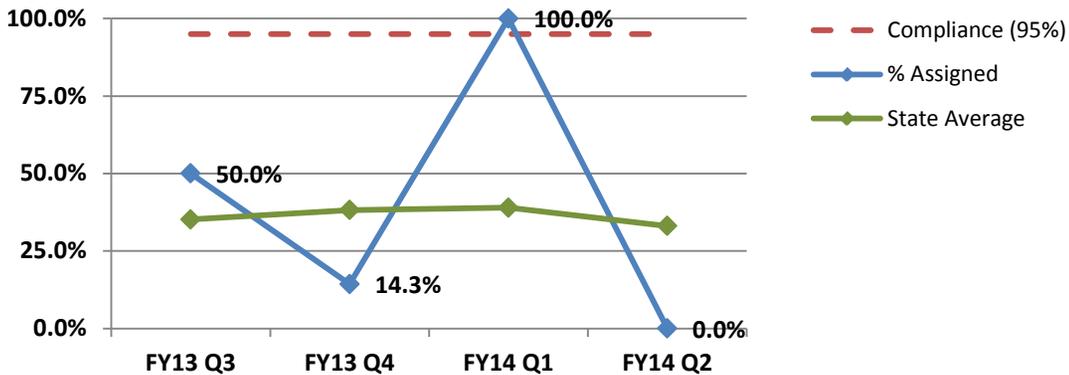
FY13 Q3	100%	2 of 2
FY13 Q4	50%	2 of 4
FY14 Q1	100%	4 of 4
FY14 Q2	100%	4 of 4

Standard 5.3: Percent of non-hospitalized clients who were assigned a community support worker within 3 days



FY13 Q3	33%	2 of 6
FY13 Q4	76%	16 of 21
FY14 Q1	88%	7 of 8
FY14 Q2	100%	9 of 9

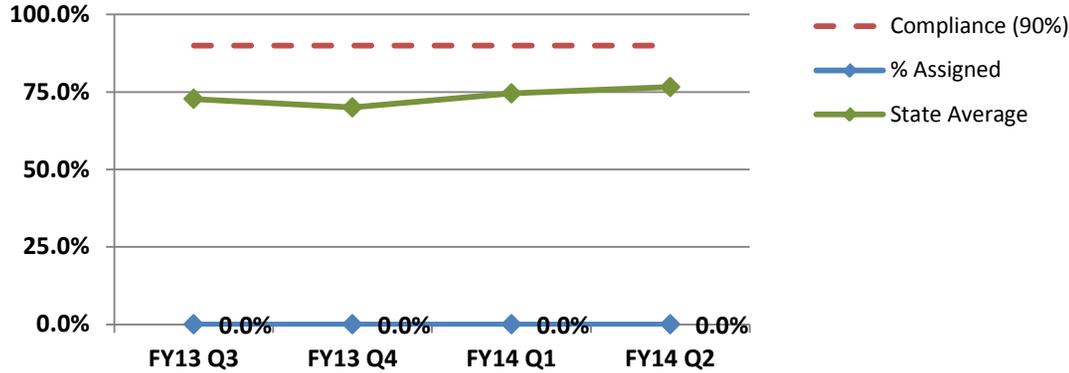
Standard 5.4: Of the clients who were not assigned on time, percentage of these clients who were assigned a community support worker within 7 working days



FY13 Q3	50%	2 of 4
FY13 Q4	14%	1 of 7
FY14 Q1	100%	1 of 1
FY14 Q2	N/A	0 of 0

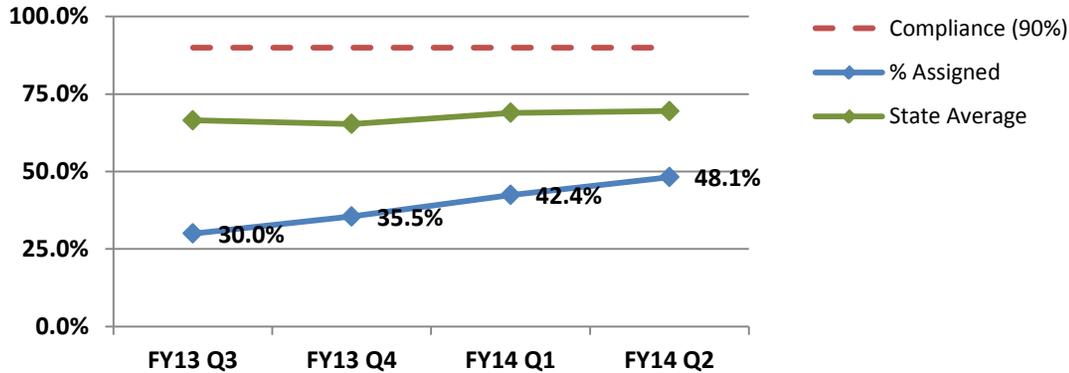
Allies

Standard 5.2: Percent of hospitalized clients who were assigned a community support worker within 2 days



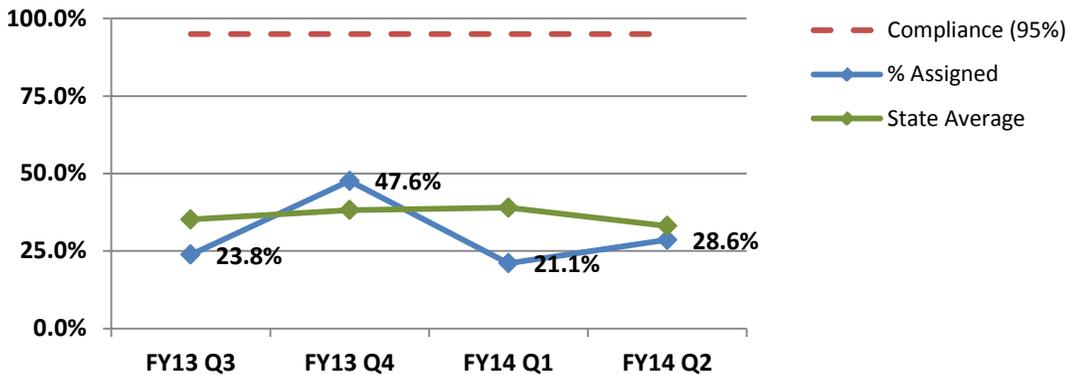
FY13 Q3	N/A	0 of 0
FY13 Q4	0%	0 of 1
FY14 Q1	N/A	0 of 0
FY14 Q2	N/A	0 of 0

Standard 5.3: Percent of non-hospitalized clients who were assigned a community support worker within 3 days



FY13 Q3	30%	9 of 30
FY13 Q4	35%	11 of 31
FY14 Q1	42%	14 of 33
FY14 Q2	48%	13 of 27

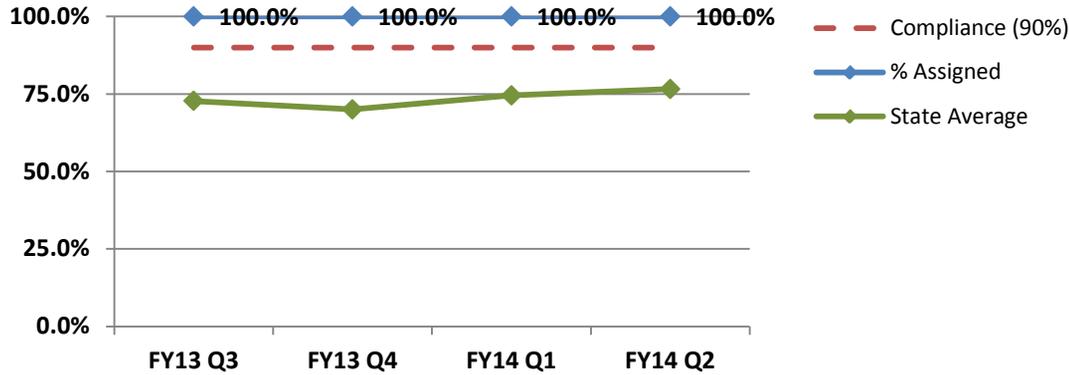
Standard 5.4: Of the clients who were not assigned on time, percentage of these clients who were assigned a community support worker within 7 working days



FY13 Q3	24%	5 of 21
FY13 Q4	48%	10 of 21
FY14 Q1	21%	4 of 19
FY14 Q2	29%	4 of 14

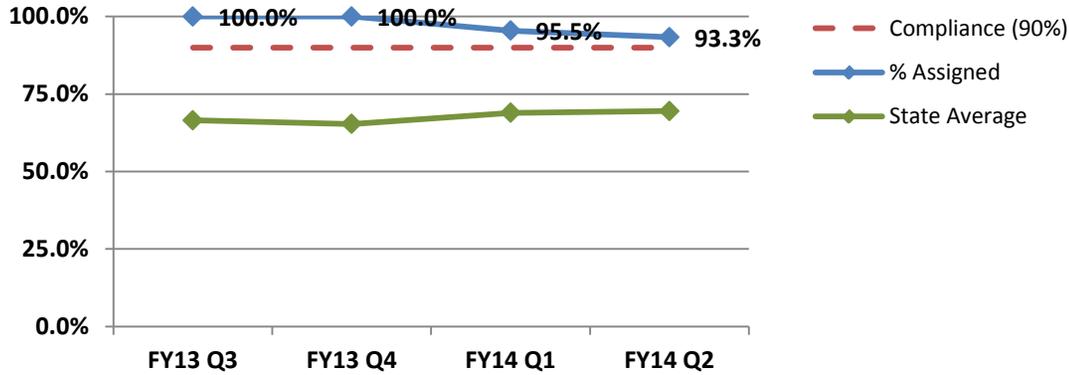
Alternative Services

Standard 5.2: Percent of hospitalized clients who were assigned a community support worker within 2 days



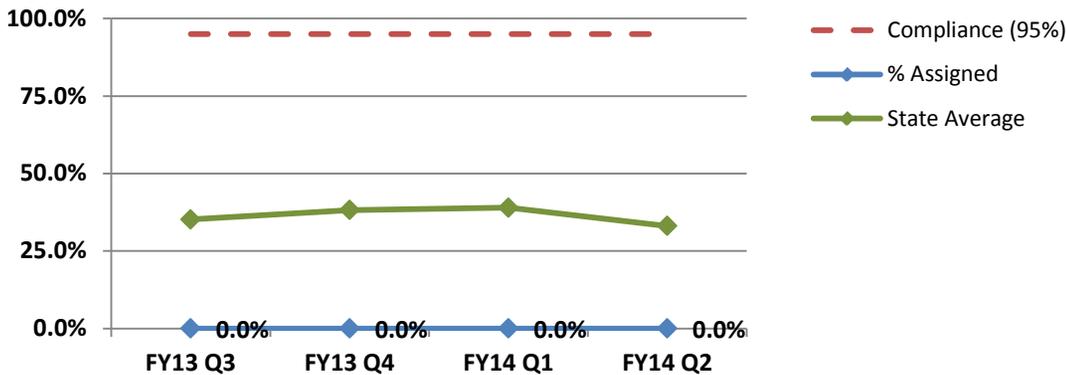
FY13 Q3	100%	1 of 1
FY13 Q4	100%	2 of 2
FY14 Q1	100%	1 of 1
FY14 Q2	100%	4 of 4

Standard 5.3: Percent of non-hospitalized clients who were assigned a community support worker within 3 days



FY13 Q3	100%	19 of 19
FY13 Q4	100%	17 of 17
FY14 Q1	95%	21 of 22
FY14 Q2	93%	14 of 15

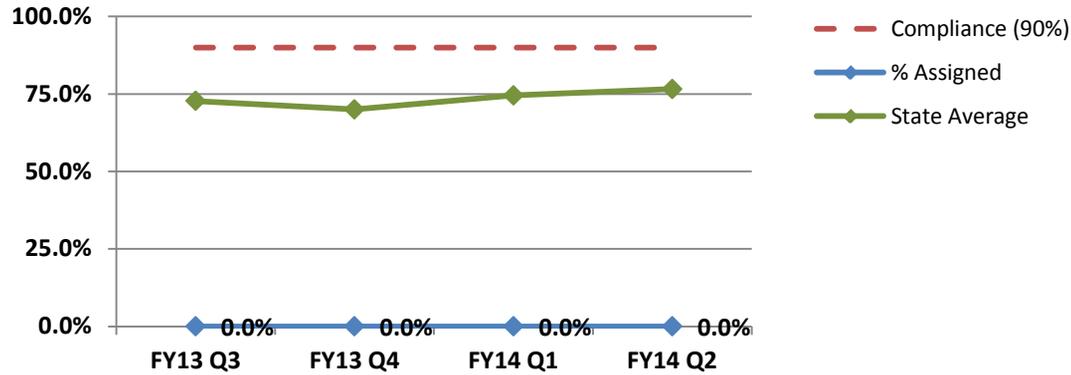
Standard 5.4: Of the clients who were not assigned on time, percentage of these clients who were assigned a community support worker within 7 working days



FY13 Q3	N/A	0 of 0
FY13 Q4	N/A	0 of 0
FY14 Q1	0%	0 of 1
FY14 Q2	0%	0 of 1

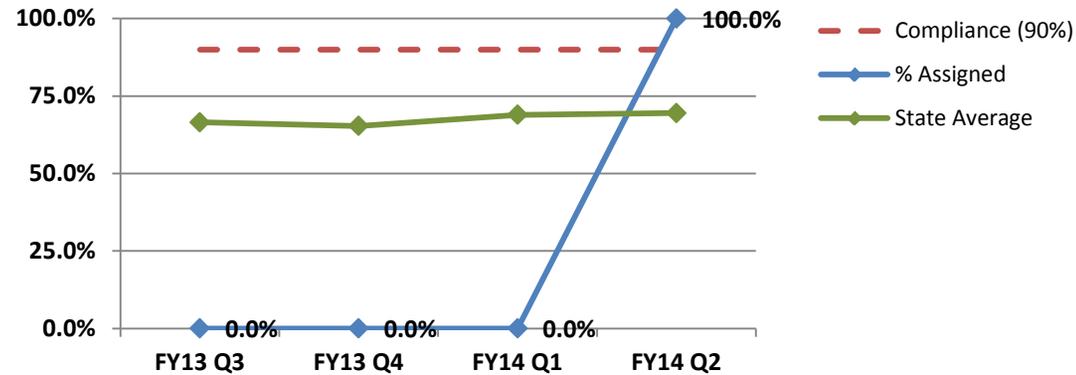
Alternative Wellness Services

Standard 5.2: Percent of hospitalized clients who were assigned a community support worker within 2 days



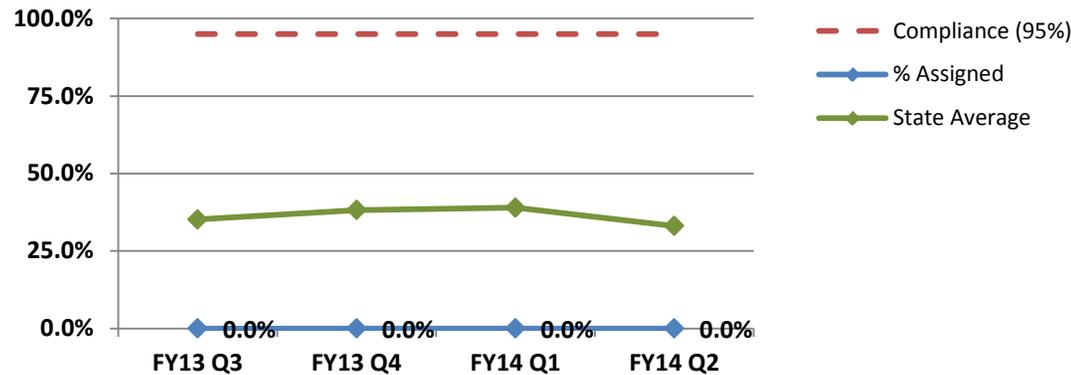
FY13 Q3	N/A	0 of 0
FY13 Q4	N/A	0 of 0
FY14 Q1	N/A	0 of 0
FY14 Q2	N/A	0 of 0

Standard 5.3: Percent of non-hospitalized clients who were assigned a community support worker within 3 days



FY13 Q3	N/A	0 of 0
FY13 Q4	N/A	0 of 0
FY14 Q1	N/A	0 of 0
FY14 Q2	100%	2 of 2

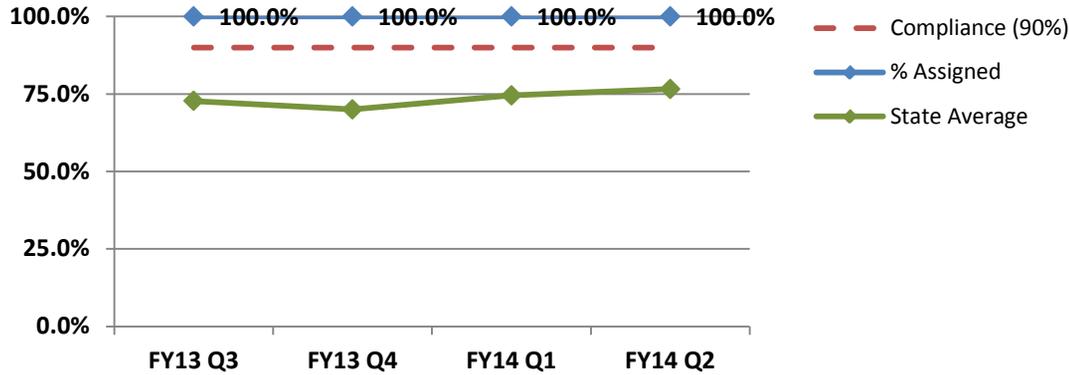
Standard 5.4: Of the clients who were not assigned on time, percentage of these clients who were assigned a community support worker within 7 working days



FY13 Q3	N/A	0 of 0
FY13 Q4	N/A	0 of 0
FY14 Q1	N/A	0 of 0
FY14 Q2	N/A	0 of 0

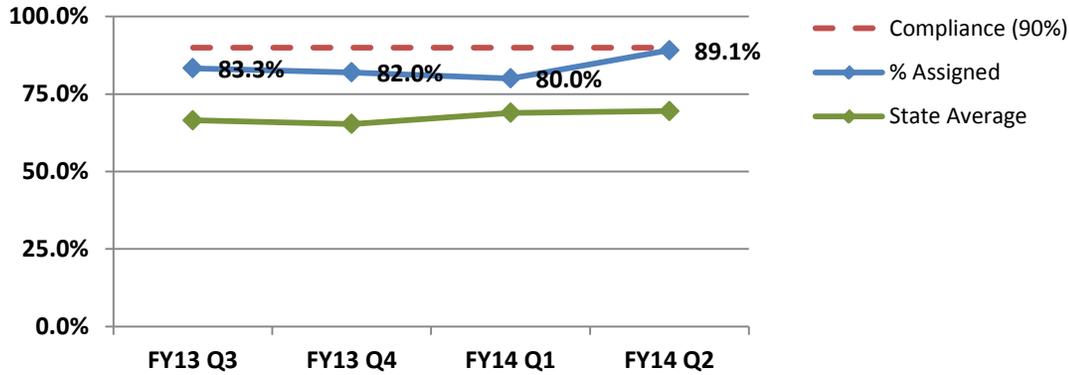
Aroostook Mental Health Services

Standard 5.2: Percent of hospitalized clients who were assigned a community support worker within 2 days



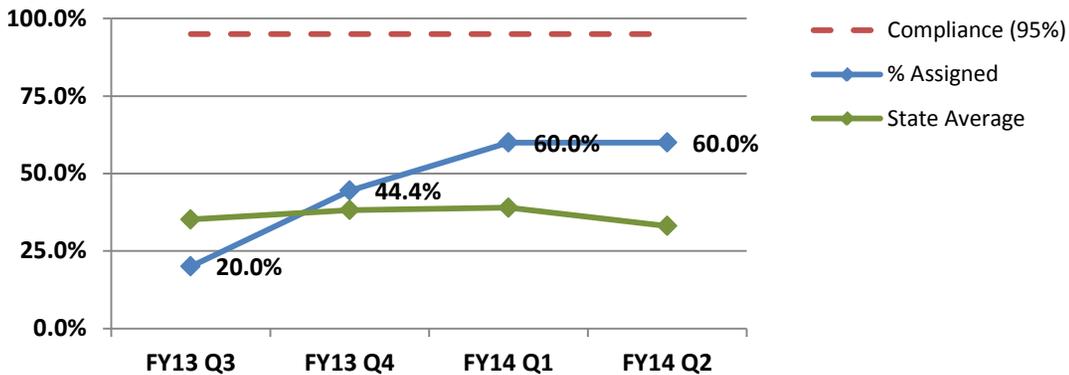
FY13 Q3	100%	1 of 1
FY13 Q4	100%	1 of 1
FY14 Q1	100%	1 of 1
FY14 Q2	100%	1 of 1

Standard 5.3: Percent of non-hospitalized clients who were assigned a community support worker within 3 days



FY13 Q3	83%	25 of 30
FY13 Q4	82%	41 of 50
FY14 Q1	80%	20 of 25
FY14 Q2	89%	41 of 46

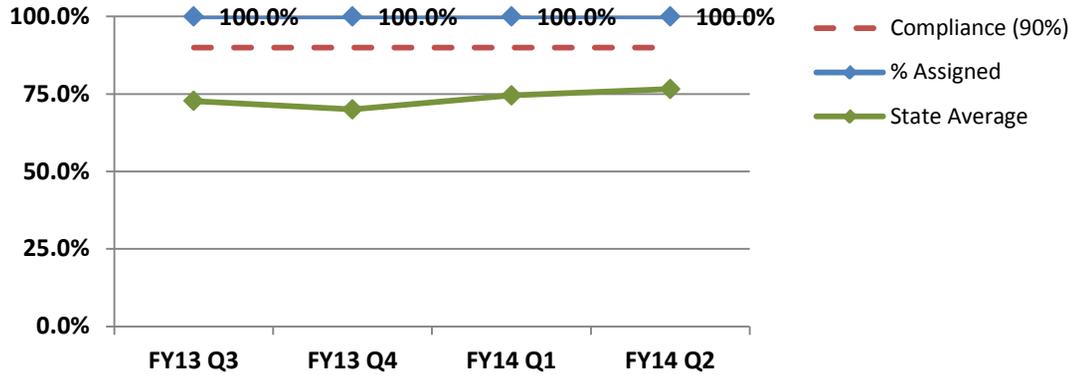
Standard 5.4: Of the clients who were not assigned on time, percentage of these clients who were assigned a community support worker within 7 working days



FY13 Q3	20%	1 of 5
FY13 Q4	44%	4 of 9
FY14 Q1	60%	3 of 5
FY14 Q2	60%	3 of 5

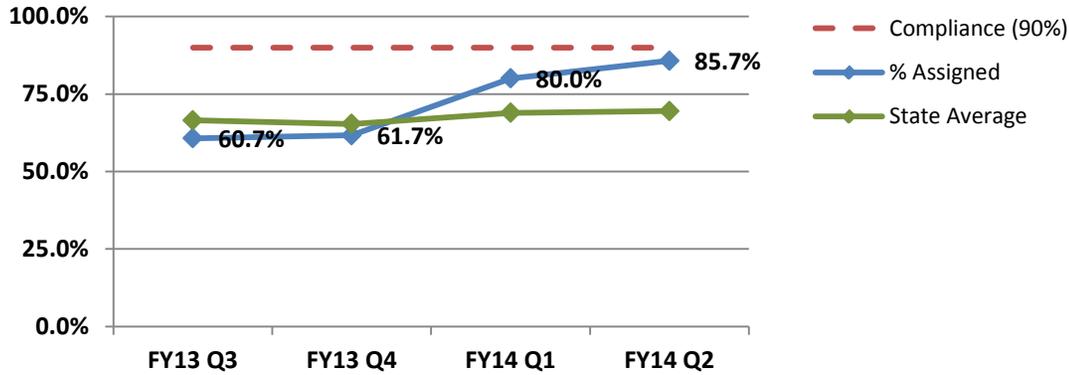
Assistance Plus

Standard 5.2: Percent of hospitalized clients who were assigned a community support worker within 2 days



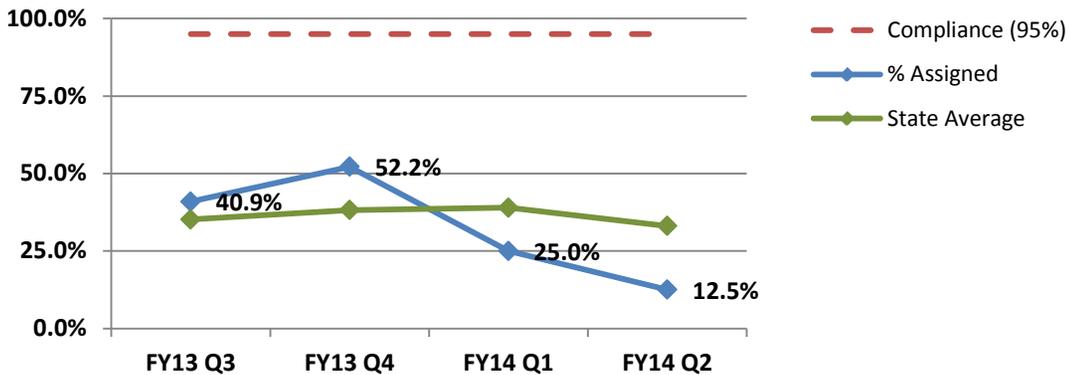
FY13 Q3	100%	6 of 6
FY13 Q4	100%	2 of 2
FY14 Q1	100%	2 of 2
FY14 Q2	100%	2 of 2

Standard 5.3: Percent of non-hospitalized clients who were assigned a community support worker within 3 days



FY13 Q3	61%	34 of 56
FY13 Q4	62%	37 of 60
FY14 Q1	80%	32 of 40
FY14 Q2	86%	48 of 56

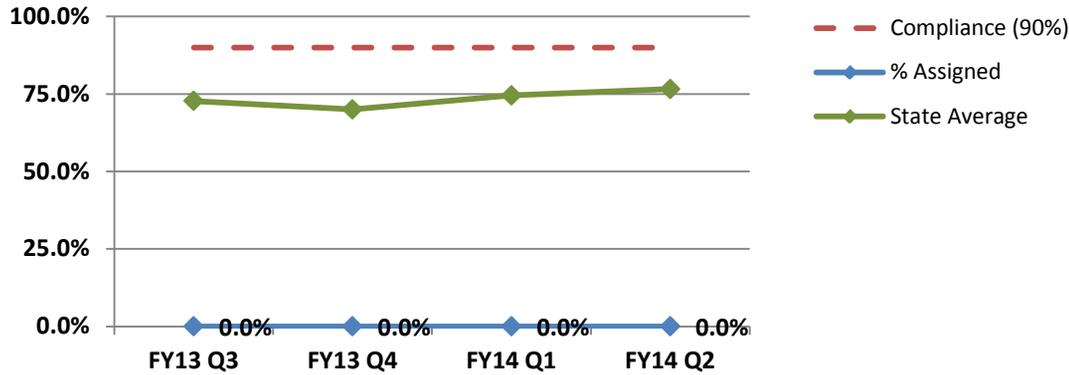
Standard 5.4: Of the clients who were not assigned on time, percentage of these clients who were assigned a community support worker within 7 working days



FY13 Q3	41%	9 of 22
FY13 Q4	52%	12 of 23
FY14 Q1	25%	2 of 8
FY14 Q2	13%	1 of 8

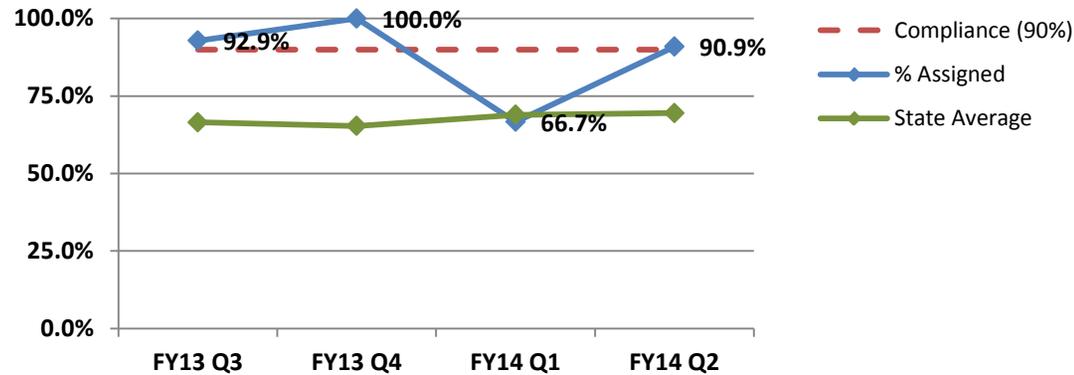
Behavior Health Solutions for Me

Standard 5.2: Percent of hospitalized clients who were assigned a community support worker within 2 days



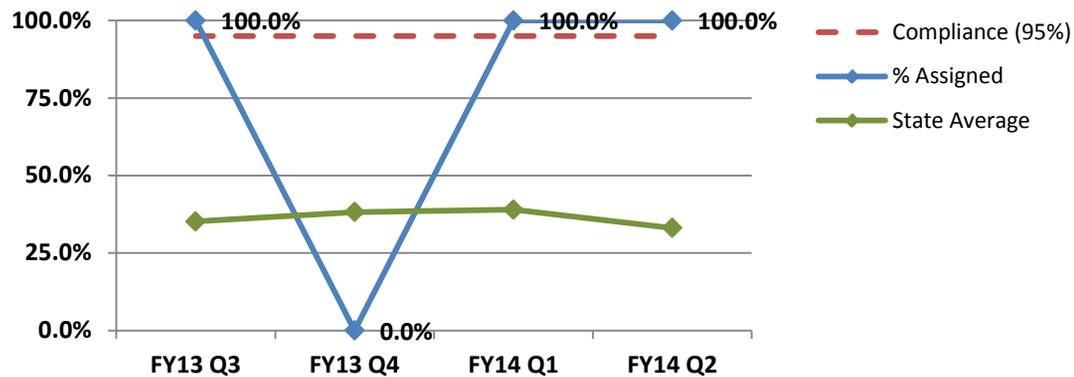
FY13 Q3	N/A	0 of 0
FY13 Q4	N/A	0 of 0
FY14 Q1	N/A	0 of 0
FY14 Q2	N/A	0 of 0

Standard 5.3: Percent of non-hospitalized clients who were assigned a community support worker within 3 days



FY13 Q3	93%	13 of 14
FY13 Q4	100%	2 of 2
FY14 Q1	67%	2 of 3
FY14 Q2	91%	10 of 11

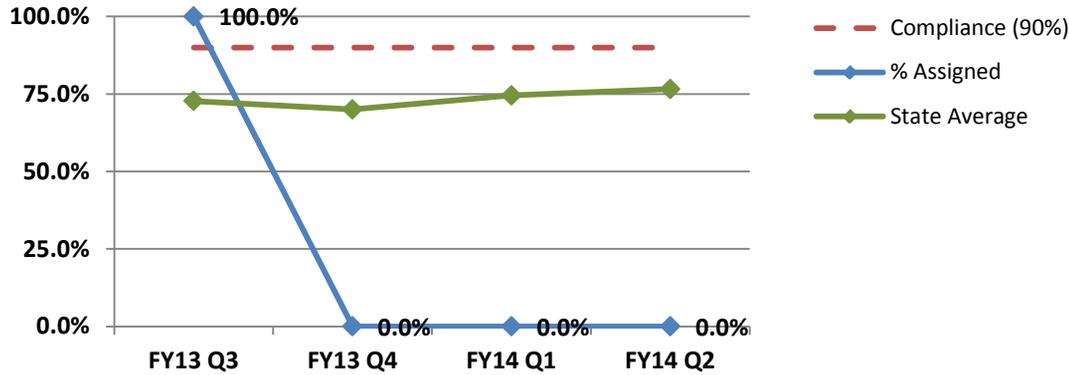
Standard 5.4: Of the clients who were not assigned on time, percentage of these clients who were assigned a community support worker within 7 working days



FY13 Q3	100%	1 of 1
FY13 Q4	N/A	0 of 0
FY14 Q1	100%	1 of 1
FY14 Q2	100%	1 of 1

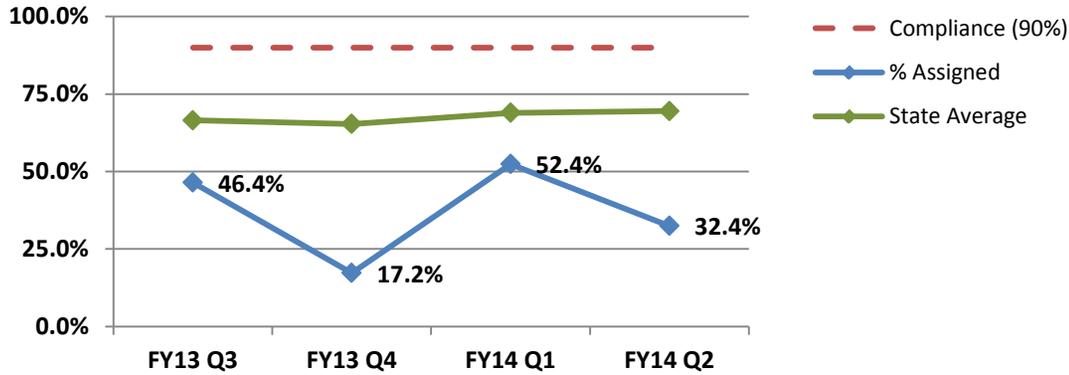
Break of Day, Inc

Standard 5.2: Percent of hospitalized clients who were assigned a community support worker within 2 days



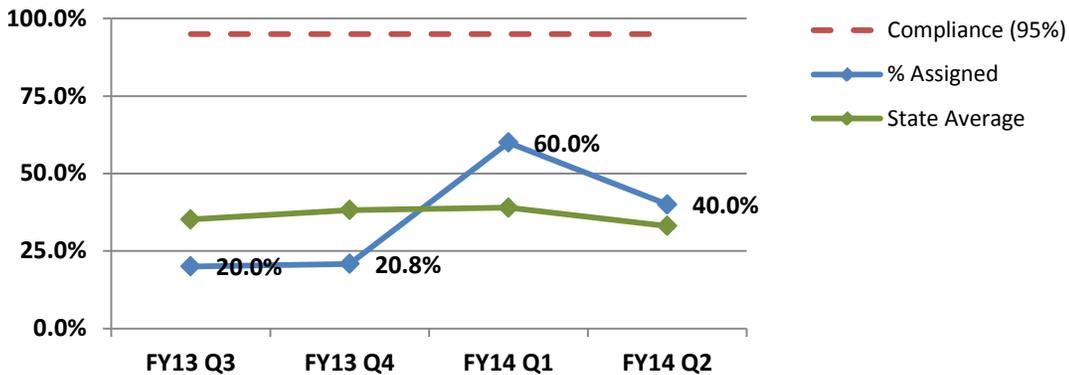
FY13 Q3	100%	1 of 1
FY13 Q4	N/A	0 of 0
FY14 Q1	N/A	0 of 0
FY14 Q2	N/A	0 of 0

Standard 5.3: Percent of non-hospitalized clients who were assigned a community support worker within 3 days



FY13 Q3	46%	13 of 28
FY13 Q4	17%	5 of 29
FY14 Q1	52%	11 of 21
FY14 Q2	32%	12 of 37

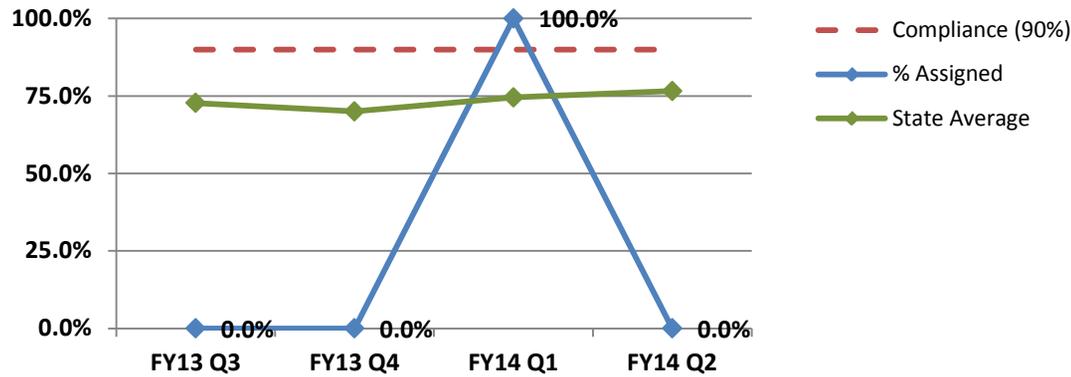
Standard 5.4: Of the clients who were not assigned on time, percentage of these clients who were assigned a community support worker within 7 working days



FY13 Q3	20%	3 of 15
FY13 Q4	21%	5 of 24
FY14 Q1	60%	6 of 10
FY14 Q2	40%	10 of 25

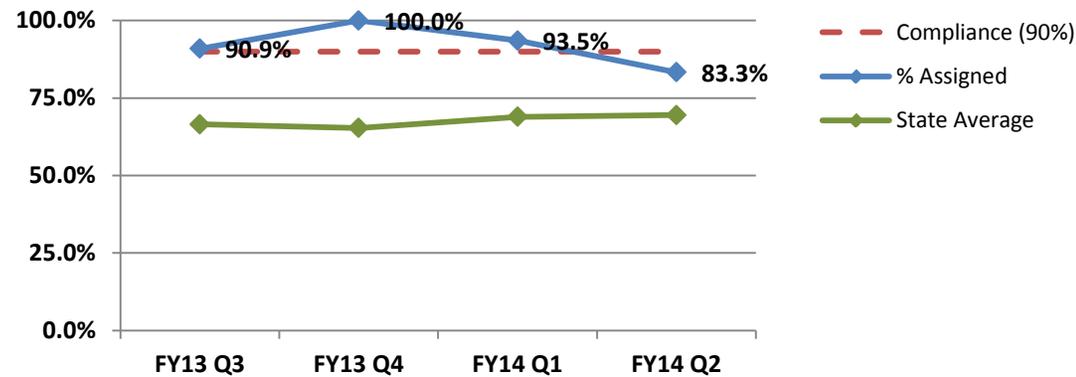
Broadreach Family & Community Services

Standard 5.2: Percent of hospitalized clients who were assigned a community support worker within 2 days



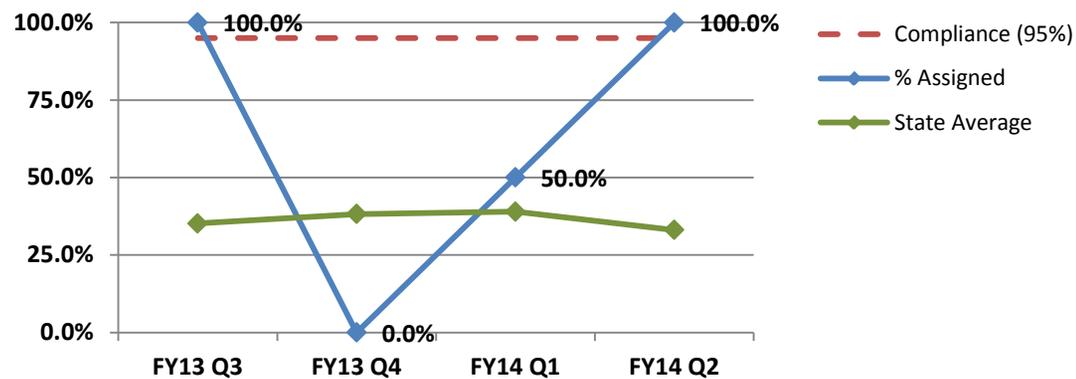
FY13 Q3	N/A	0 of 0
FY13 Q4	N/A	0 of 0
FY14 Q1	100%	1 of 1
FY14 Q2	N/A	0 of 0

Standard 5.3: Percent of non-hospitalized clients who were assigned a community support worker within 3 days



FY13 Q3	91%	10 of 11
FY13 Q4	100%	19 of 19
FY14 Q1	94%	29 of 31
FY14 Q2	83%	20 of 24

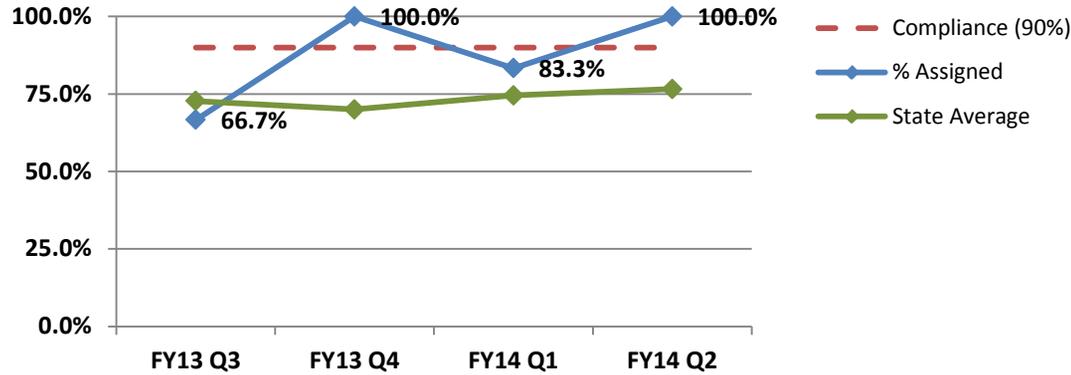
Standard 5.4: Of the clients who were not assigned on time, percentage of these clients who were assigned a community support worker within 7 working days



FY13 Q3	100%	1 of 1
FY13 Q4	N/A	0 of 0
FY14 Q1	50%	1 of 2
FY14 Q2	100%	4 of 4

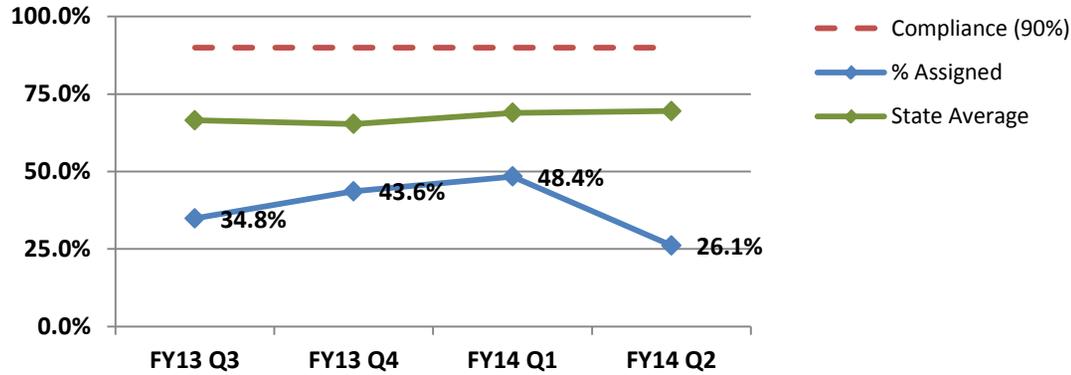
Catholic Charities Maine

Standard 5.2: Percent of hospitalized clients who were assigned a community support worker within 2 days



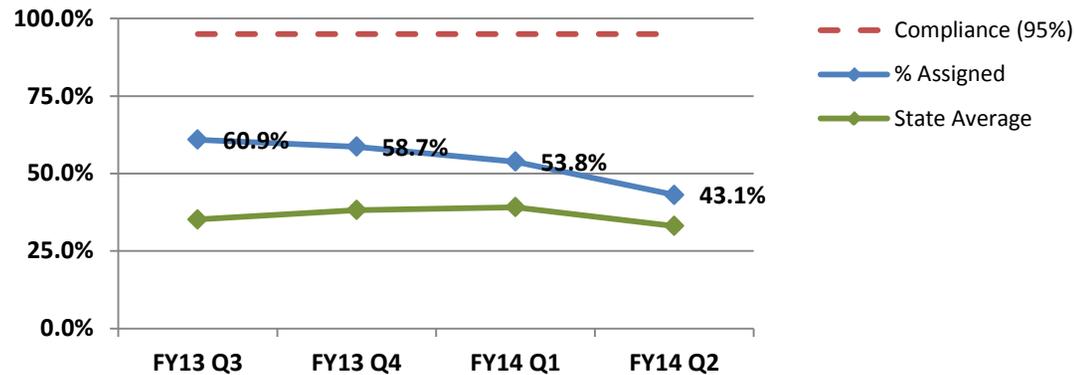
FY13 Q3	67%	2 of 3
FY13 Q4	100%	6 of 6
FY14 Q1	83%	5 of 6
FY14 Q2	100%	2 of 2

Standard 5.3: Percent of non-hospitalized clients who were assigned a community support worker within 3 days



FY13 Q3	35%	46 of 132
FY13 Q4	44%	58 of 133
FY14 Q1	48%	60 of 124
FY14 Q2	26%	23 of 88

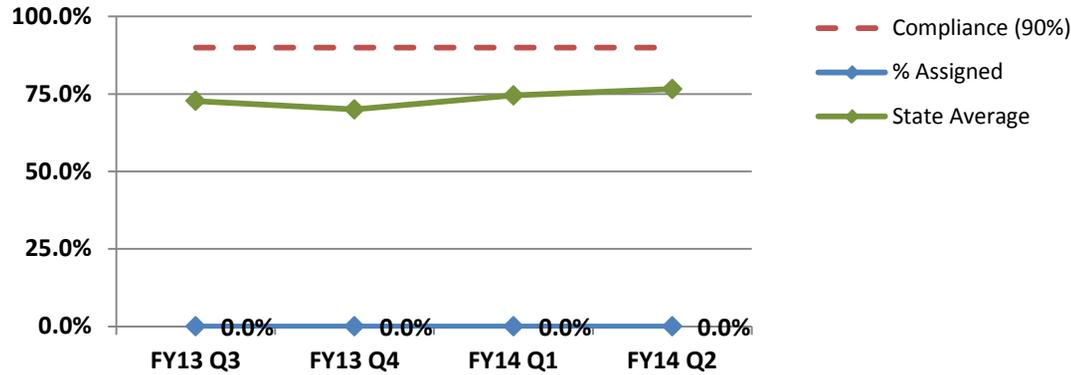
Standard 5.4: Of the clients who were not assigned on time, percentage of these clients who were assigned a community support worker within 7 working days



FY13 Q3	61%	53 of 87
FY13 Q4	59%	44 of 75
FY14 Q1	54%	35 of 65
FY14 Q2	43%	28 of 65

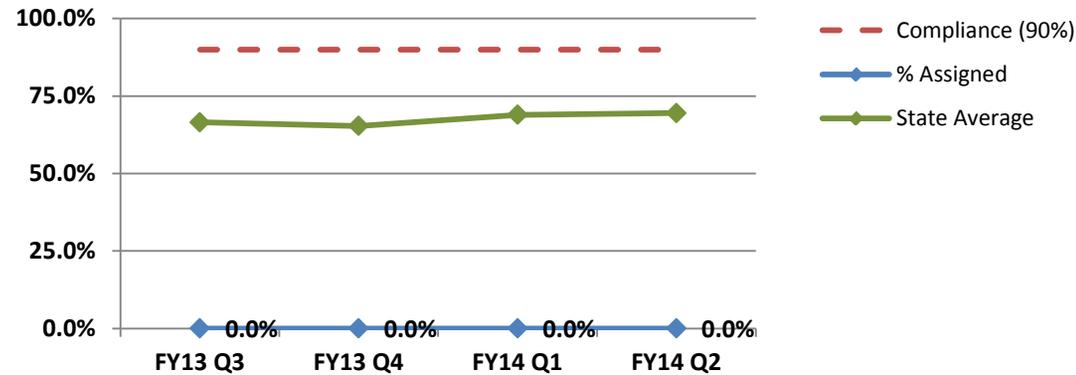
Central Maine Family Counseling

Standard 5.2: Percent of hospitalized clients who were assigned a community support worker within 2 days



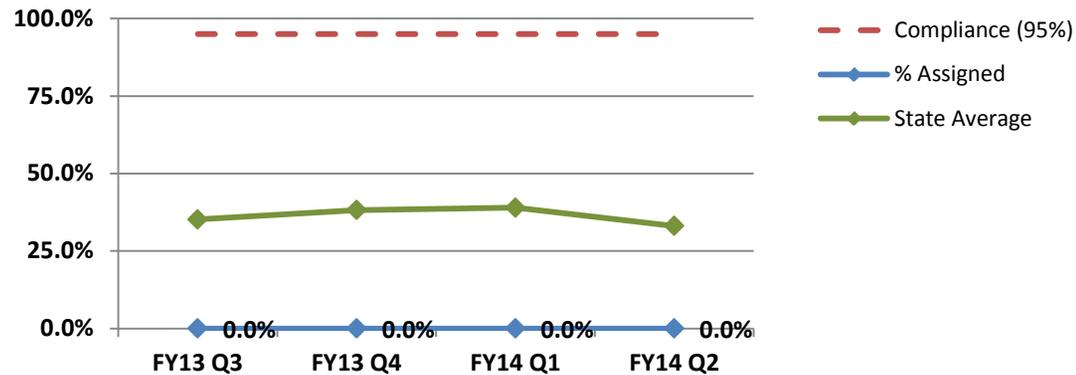
FY13 Q3	N/A	0 of 0
FY13 Q4	N/A	0 of 0
FY14 Q1	N/A	0 of 0
FY14 Q2	N/A	0 of 0

Standard 5.3: Percent of non-hospitalized clients who were assigned a community support worker within 3 days



FY13 Q3	N/A	0 of 0
FY13 Q4	N/A	0 of 0
FY14 Q1	N/A	0 of 0
FY14 Q2	N/A	0 of 0

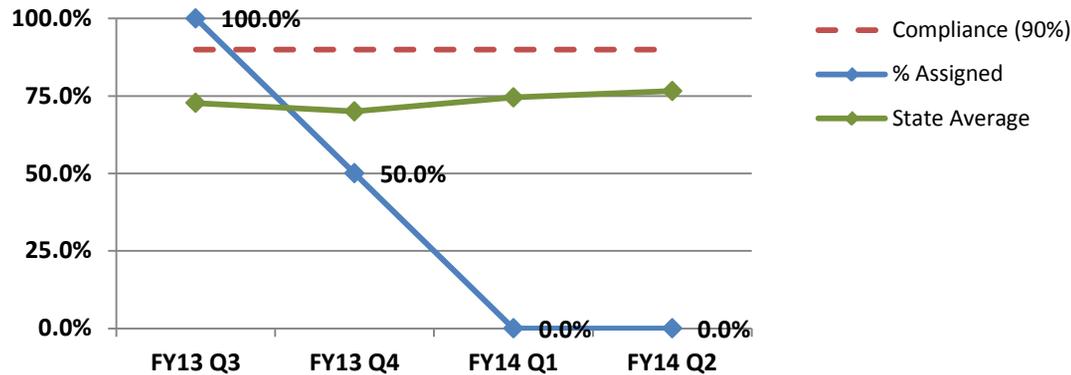
Standard 5.4: Of the clients who were not assigned on time, percentage of these clients who were assigned a community support worker within 7 working days



FY13 Q3	N/A	0 of 0
FY13 Q4	N/A	0 of 0
FY14 Q1	N/A	0 of 0
FY14 Q2	N/A	0 of 0

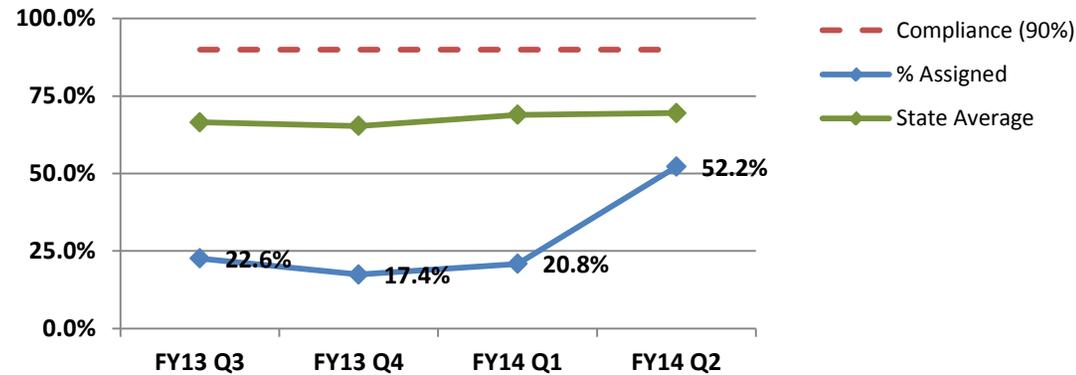
Charlotte White Center

Standard 5.2: Percent of hospitalized clients who were assigned a community support worker within 2 days



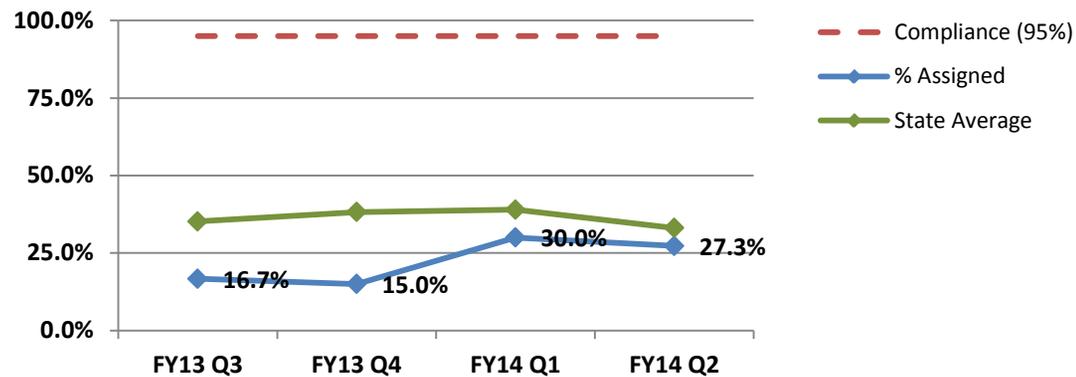
FY13 Q3	100%	1 of 1
FY13 Q4	50%	1 of 2
FY14 Q1	0%	0 of 1
FY14 Q2	N/A	0 of 0

Standard 5.3: Percent of non-hospitalized clients who were assigned a community support worker within 3 days



FY13 Q3	23%	7 of 31
FY13 Q4	17%	4 of 23
FY14 Q1	21%	5 of 24
FY14 Q2	52%	12 of 23

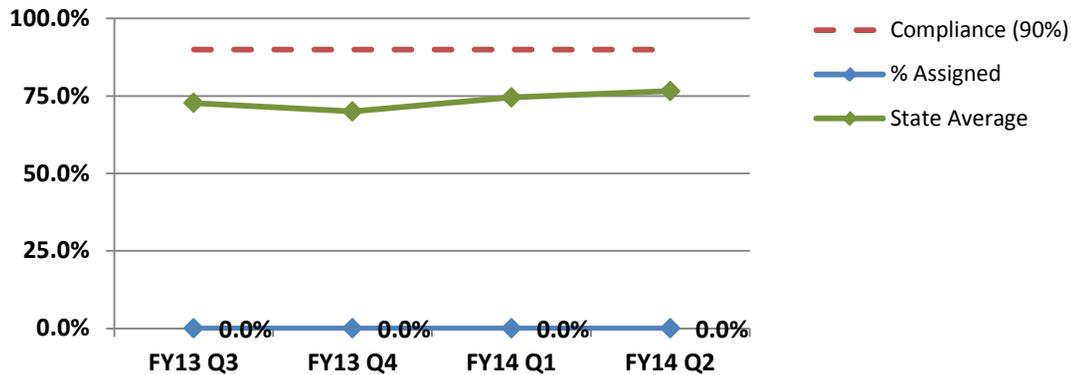
Standard 5.4: Of the clients who were not assigned on time, percentage of these clients who were assigned a community support worker within 7 working days



FY13 Q3	17%	4 of 24
FY13 Q4	15%	3 of 20
FY14 Q1	30%	6 of 20
FY14 Q2	27%	3 of 11

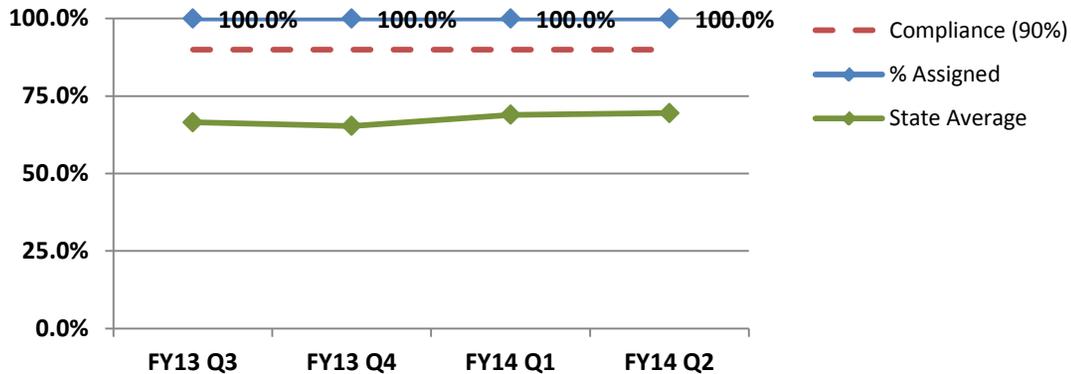
Choices

Standard 5.2: Percent of hospitalized clients who were assigned a community support worker within 2 days



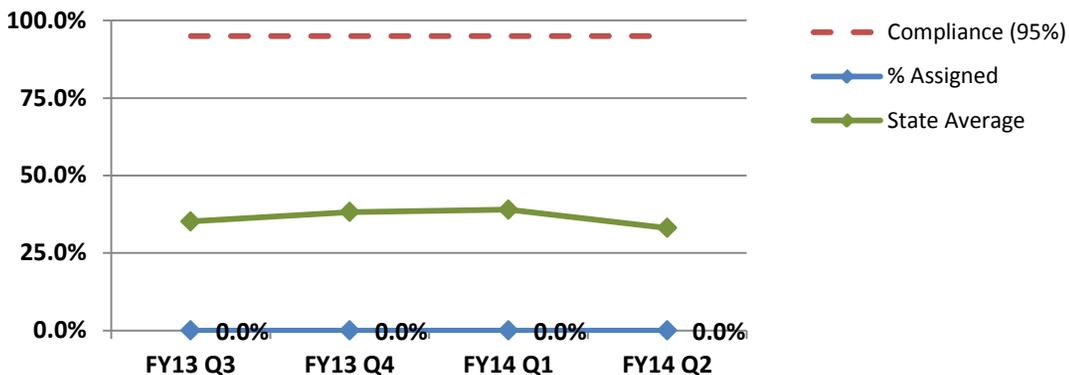
FY13 Q3	N/A	0 of 0
FY13 Q4	N/A	0 of 0
FY14 Q1	N/A	0 of 0
FY14 Q2	N/A	0 of 0

Standard 5.3: Percent of non-hospitalized clients who were assigned a community support worker within 3 days



FY13 Q3	100%	29 of 29
FY13 Q4	100%	23 of 23
FY14 Q1	100%	20 of 20
FY14 Q2	100%	13 of 13

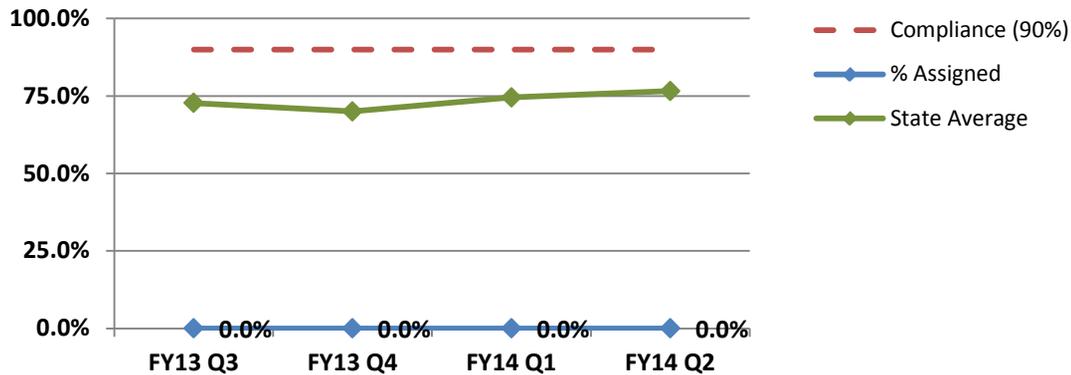
Standard 5.4: Of the clients who were not assigned on time, percentage of these clients who were assigned a community support worker within 7 working days



FY13 Q3	N/A	0 of 0
FY13 Q4	N/A	0 of 0
FY14 Q1	N/A	0 of 0
FY14 Q2	N/A	0 of 0

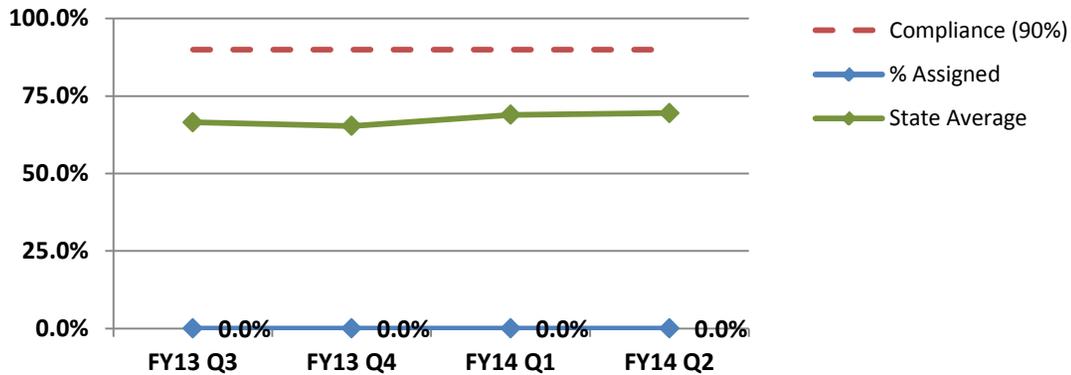
Coastal Maine Behavioral Health Inc.

Standard 5.2: Percent of hospitalized clients who were assigned a community support worker within 2 days



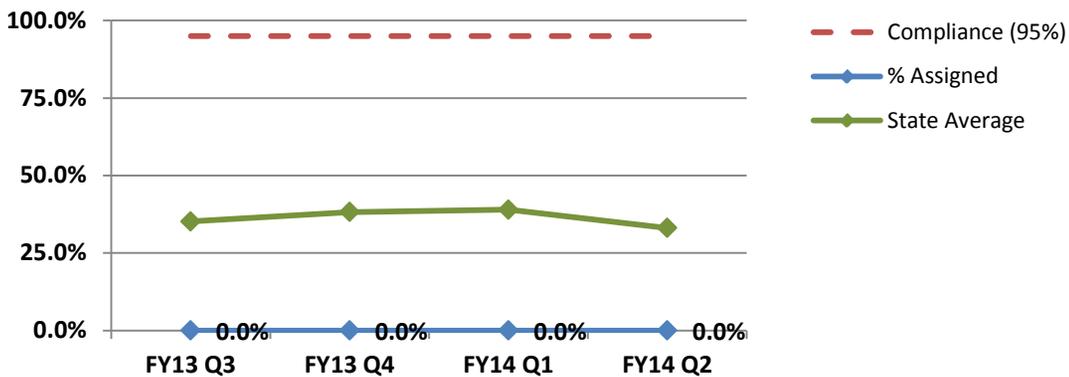
FY13 Q3	N/A	0 of 0
FY13 Q4	N/A	0 of 0
FY14 Q1	N/A	0 of 0
FY14 Q2	N/A	0 of 0

Standard 5.3: Percent of non-hospitalized clients who were assigned a community support worker within 3 days



FY13 Q3	N/A	0 of 0
FY13 Q4	N/A	0 of 0
FY14 Q1	N/A	0 of 0
FY14 Q2	N/A	0 of 0

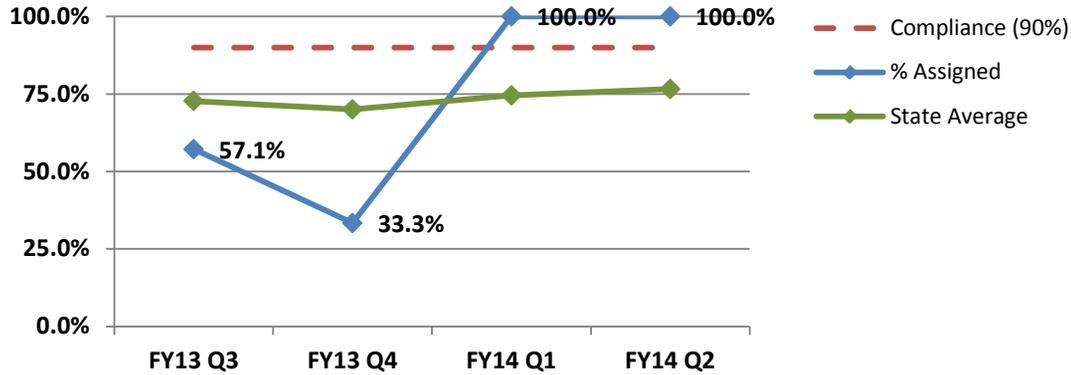
Standard 5.4: Of the clients who were not assigned on time, percentage of these clients who were assigned a community support worker within 7 working days



FY13 Q3	N/A	0 of 0
FY13 Q4	N/A	0 of 0
FY14 Q1	N/A	0 of 0
FY14 Q2	N/A	0 of 0

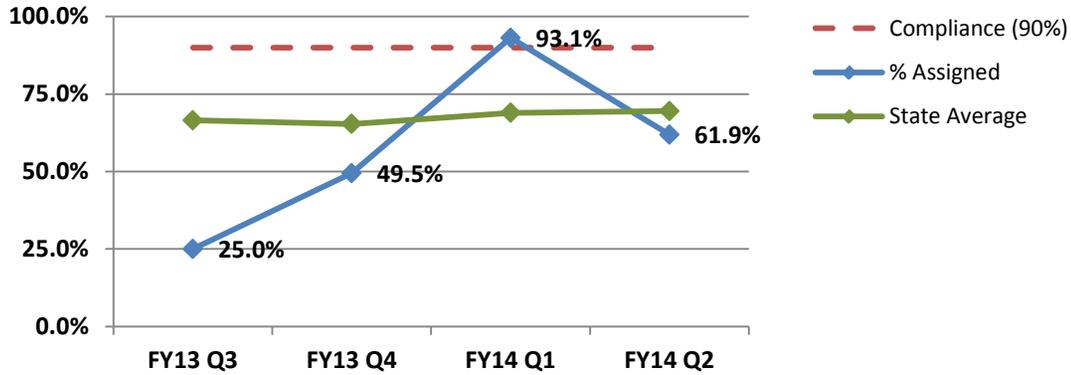
Common Ties

Standard 5.2: Percent of hospitalized clients who were assigned a community support worker within 2 days



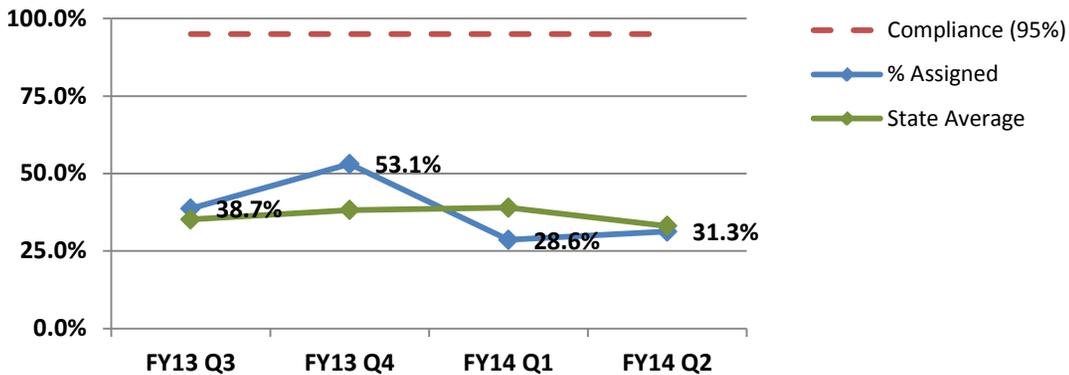
FY13 Q3	57%	4 of 7
FY13 Q4	33%	1 of 3
FY14 Q1	100%	2 of 2
FY14 Q2	100%	3 of 3

Standard 5.3: Percent of non-hospitalized clients who were assigned a community support worker within 3 days



FY13 Q3	25%	24 of 96
FY13 Q4	49%	46 of 93
FY14 Q1	93%	95 of 102
FY14 Q2	62%	52 of 84

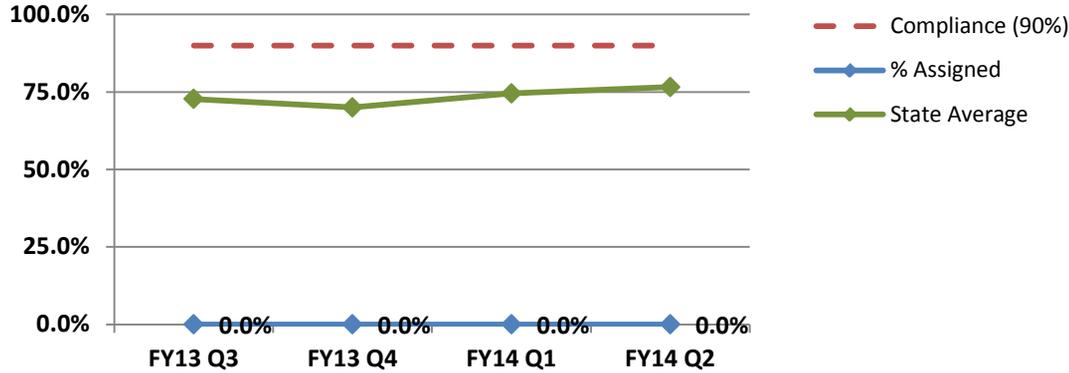
Standard 5.4: Of the clients who were not assigned on time, percentage of these clients who were assigned a community support worker within 7 working days



FY13 Q3	39%	29 of 75
FY13 Q4	53%	26 of 49
FY14 Q1	29%	2 of 7
FY14 Q2	31%	10 of 32

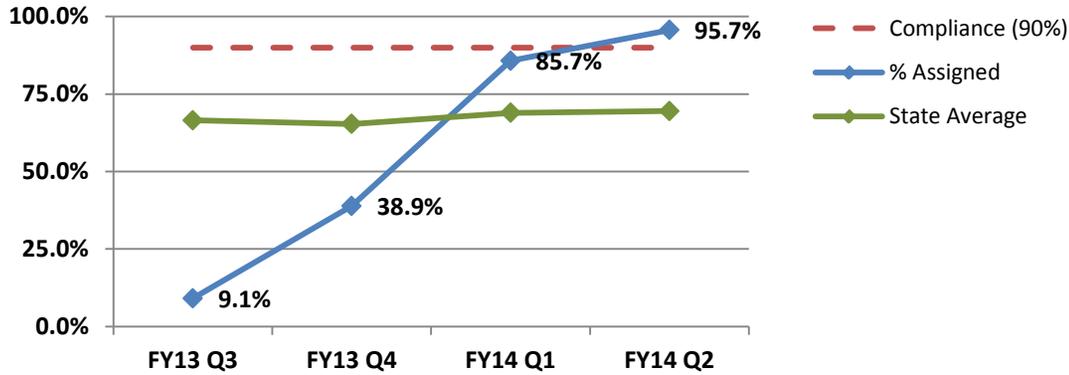
Community Care

Standard 5.2: Percent of hospitalized clients who were assigned a community support worker within 2 days



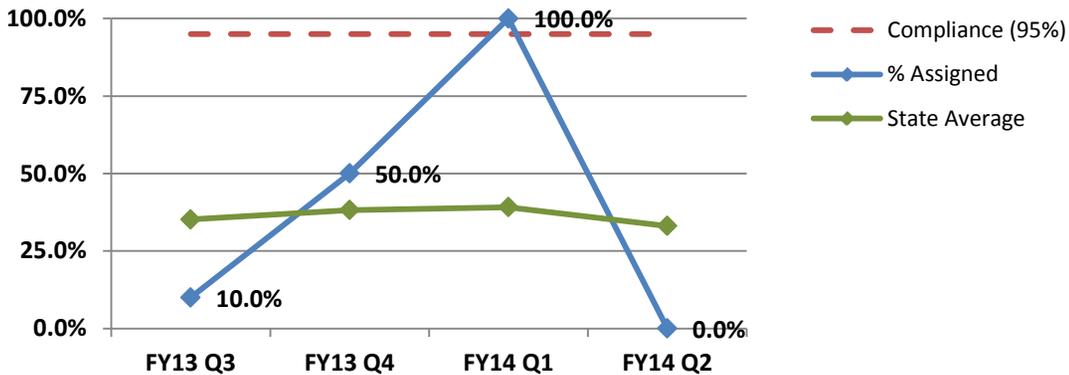
FY13 Q3	N/A	0 of 0
FY13 Q4	N/A	0 of 0
FY14 Q1	0%	0 of 1
FY14 Q2	N/A	0 of 0

Standard 5.3: Percent of non-hospitalized clients who were assigned a community support worker within 3 days



FY13 Q3	9%	1 of 11
FY13 Q4	39%	14 of 36
FY14 Q1	86%	18 of 21
FY14 Q2	96%	22 of 23

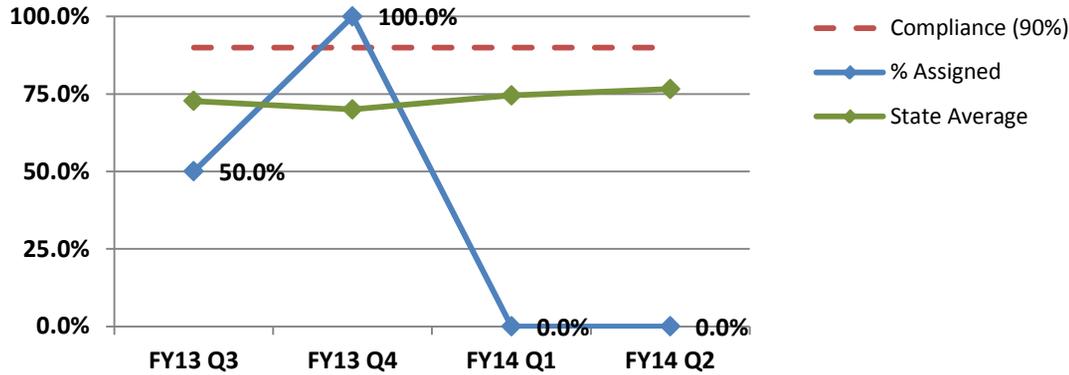
Standard 5.4: Of the clients who were not assigned on time, percentage of these clients who were assigned a community support worker within 7 working days



FY13 Q3	10%	1 of 10
FY13 Q4	50%	11 of 22
FY14 Q1	100%	4 of 4
FY14 Q2	0%	0 of 1

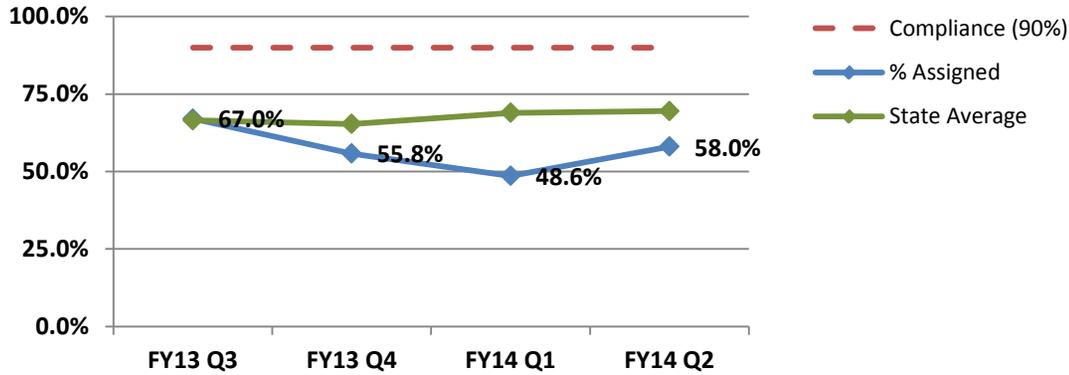
Community Counseling Center

Standard 5.2: Percent of hospitalized clients who were assigned a community support worker within 2 days



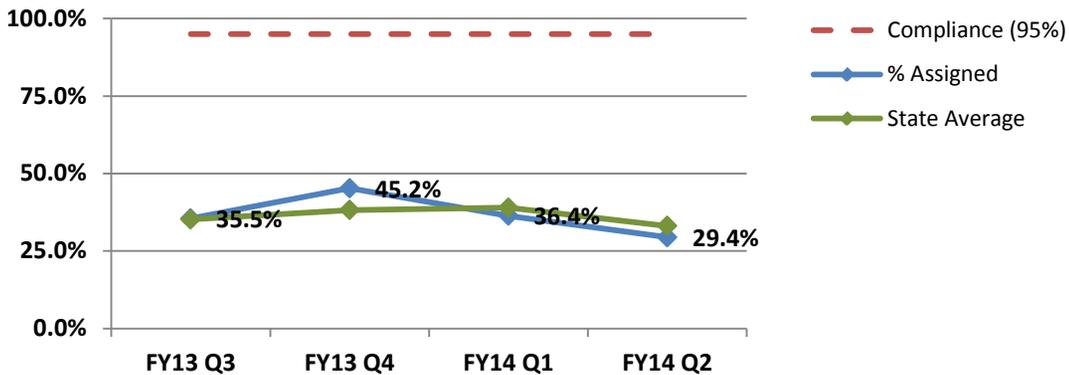
FY13 Q3	50%	1 of 2
FY13 Q4	100%	2 of 2
FY14 Q1	N/A	0 of 0
FY14 Q2	N/A	0 of 0

Standard 5.3: Percent of non-hospitalized clients who were assigned a community support worker within 3 days



FY13 Q3	67%	61 of 91
FY13 Q4	56%	53 of 95
FY14 Q1	49%	52 of 107
FY14 Q2	58%	47 of 81

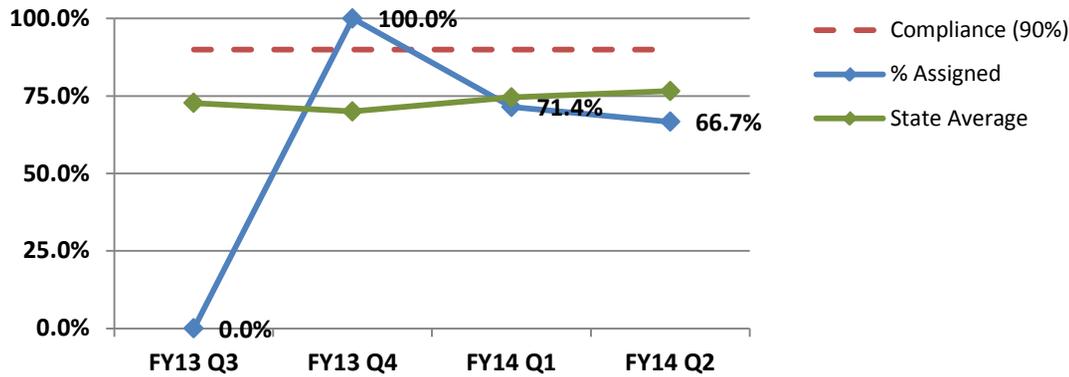
Standard 5.4: Of the clients who were not assigned on time, percentage of these clients who were assigned a community support worker within 7 working days



FY13 Q3	35%	11 of 31
FY13 Q4	45%	19 of 42
FY14 Q1	36%	20 of 55
FY14 Q2	29%	10 of 34

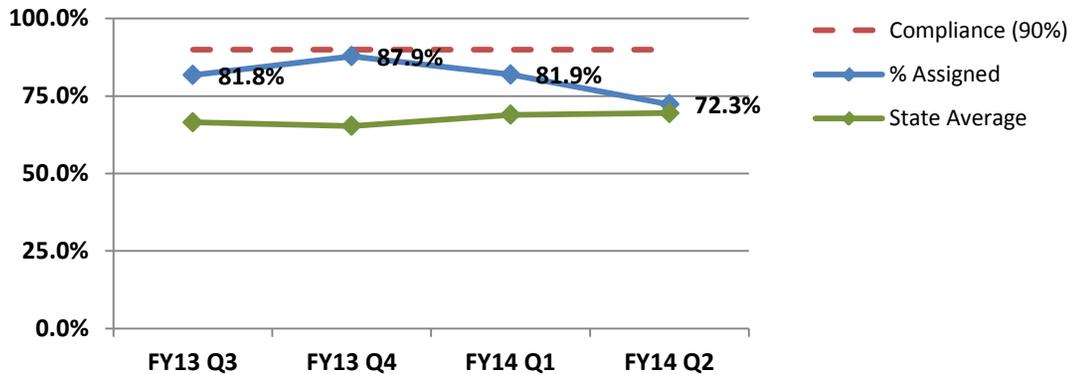
Community Health & Counseling Services

Standard 5.2: Percent of hospitalized clients who were assigned a community support worker within 2 days



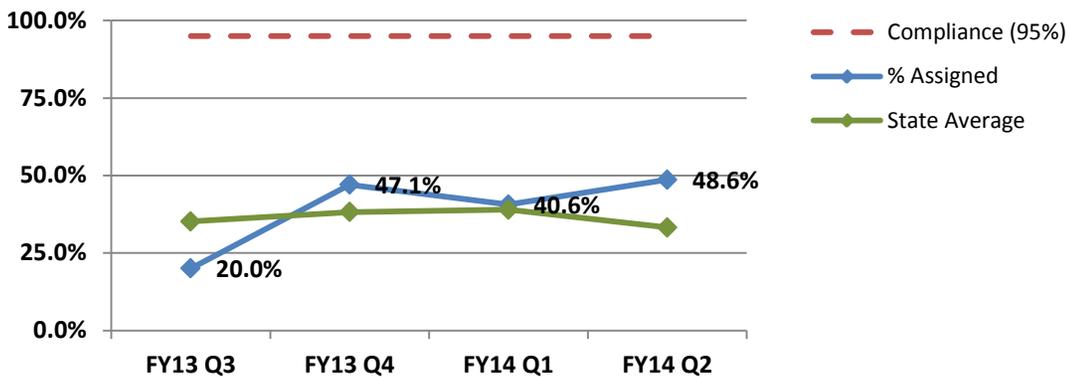
FY13 Q3	N/A	0 of 0
FY13 Q4	100%	5 of 5
FY14 Q1	71%	5 of 7
FY14 Q2	67%	2 of 3

Standard 5.3: Percent of non-hospitalized clients who were assigned a community support worker within 3 days



FY13 Q3	82%	112 of 137
FY13 Q4	88%	123 of 140
FY14 Q1	82%	136 of 166
FY14 Q2	72%	94 of 130

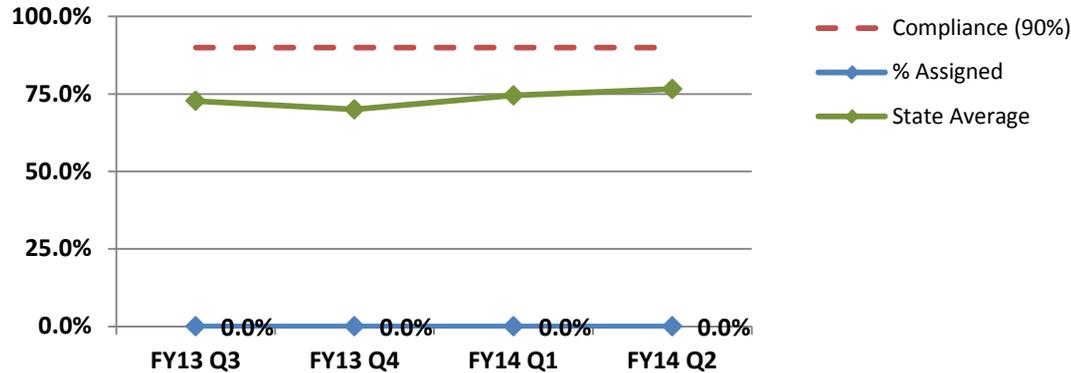
Standard 5.4: Of the clients who were not assigned on time, percentage of these clients who were assigned a community support worker within 7 working days



FY13 Q3	20%	5 of 25
FY13 Q4	47%	8 of 17
FY14 Q1	41%	13 of 32
FY14 Q2	49%	18 of 37

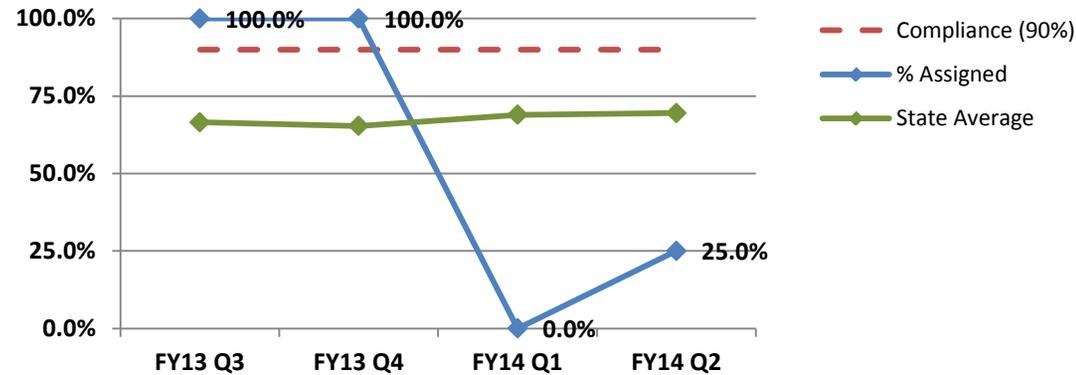
Connections for Kids

Standard 5.2: Percent of hospitalized clients who were assigned a community support worker within 2 days



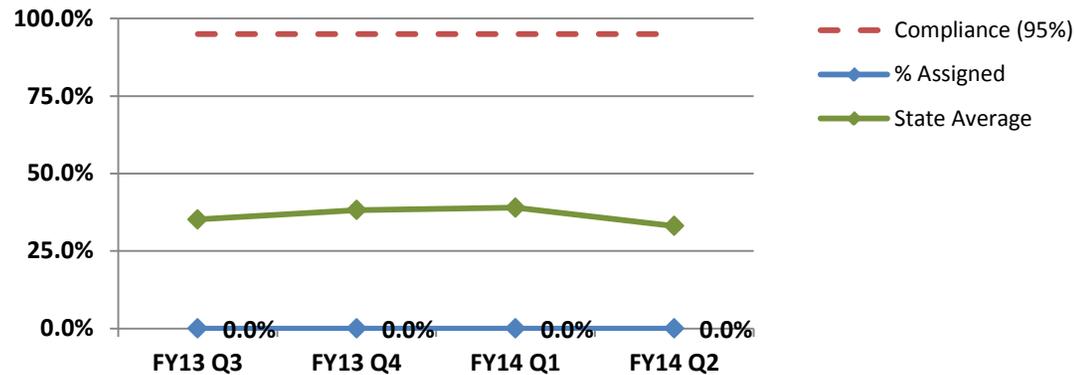
FY13 Q3	N/A	0 of 0
FY13 Q4	N/A	0 of 0
FY14 Q1	N/A	0 of 0
FY14 Q2	N/A	0 of 0

Standard 5.3: Percent of non-hospitalized clients who were assigned a community support worker within 3 days



FY13 Q3	100%	3 of 3
FY13 Q4	100%	3 of 3
FY14 Q1	0%	0 of 1
FY14 Q2	25%	1 of 4

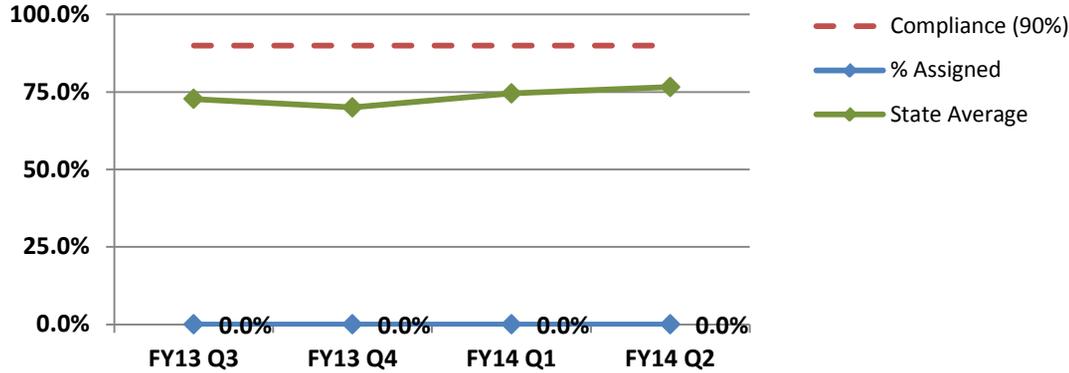
Standard 5.4: Of the clients who were not assigned on time, percentage of these clients who were assigned a community support worker within 7 working days



FY13 Q3	N/A	0 of 0
FY13 Q4	N/A	0 of 0
FY14 Q1	0%	0 of 1
FY14 Q2	0%	0 of 3

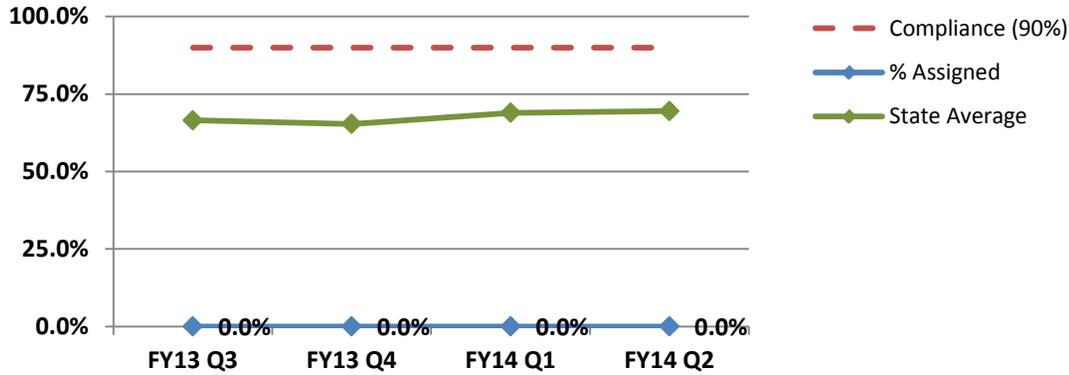
Constellations, Inc.

Standard 5.2: Percent of hospitalized clients who were assigned a community support worker within 2 days



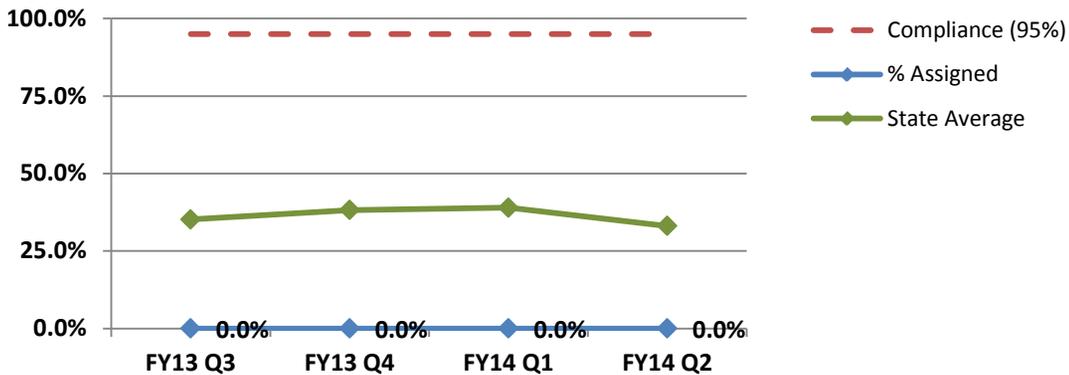
FY13 Q3	N/A	0 of 0
FY13 Q4	N/A	0 of 0
FY14 Q1	N/A	0 of 0
FY14 Q2	N/A	0 of 0

Standard 5.3: Percent of non-hospitalized clients who were assigned a community support worker within 3 days



FY13 Q3	N/A	0 of 0
FY13 Q4	N/A	0 of 0
FY14 Q1	N/A	0 of 0
FY14 Q2	N/A	0 of 0

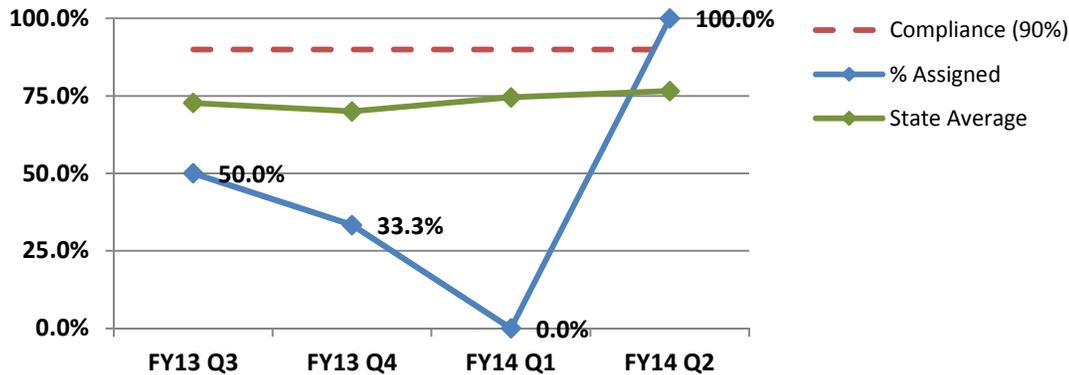
Standard 5.4: Of the clients who were not assigned on time, percentage of these clients who were assigned a community support worker within 7 working days



FY13 Q3	N/A	0 of 0
FY13 Q4	N/A	0 of 0
FY14 Q1	N/A	0 of 0
FY14 Q2	N/A	0 of 0

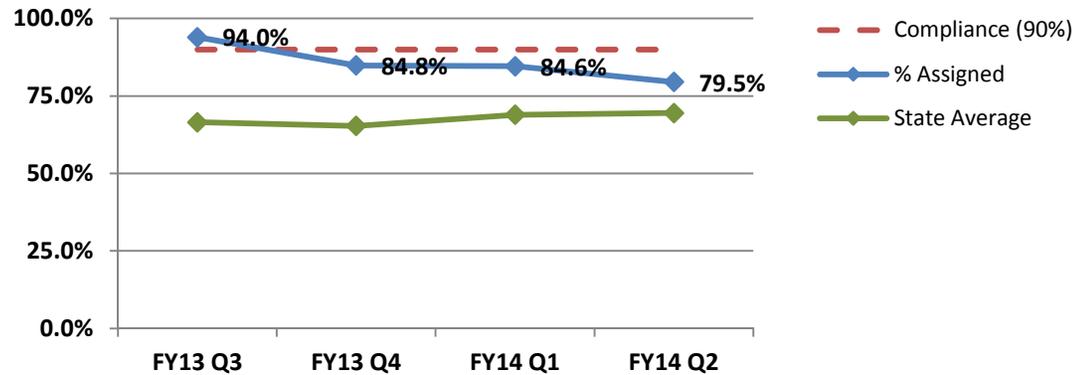
Cornerstone Behavioral Healthcare - CM

Standard 5.2: Percent of hospitalized clients who were assigned a community support worker within 2 days



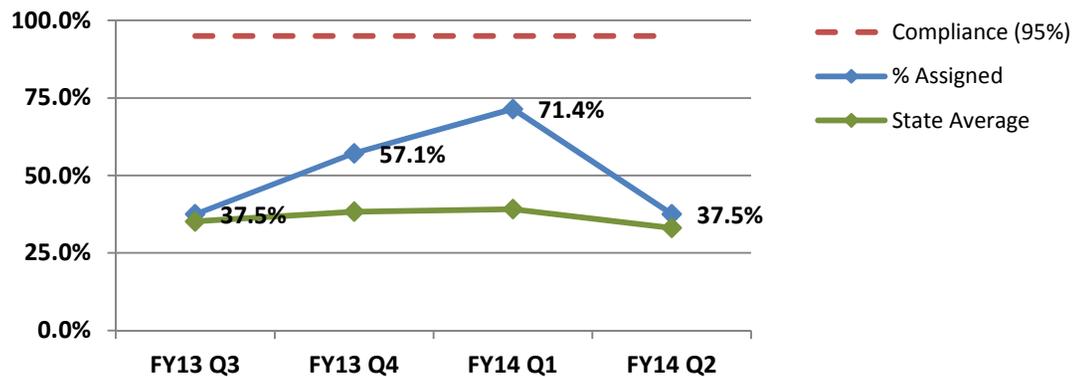
FY13 Q3	50%	1 of 2
FY13 Q4	33%	1 of 3
FY14 Q1	0%	0 of 1
FY14 Q2	100%	1 of 1

Standard 5.3: Percent of non-hospitalized clients who were assigned a community support worker within 3 days



FY13 Q3	94%	109 of 116
FY13 Q4	85%	28 of 33
FY14 Q1	85%	33 of 39
FY14 Q2	79%	31 of 39

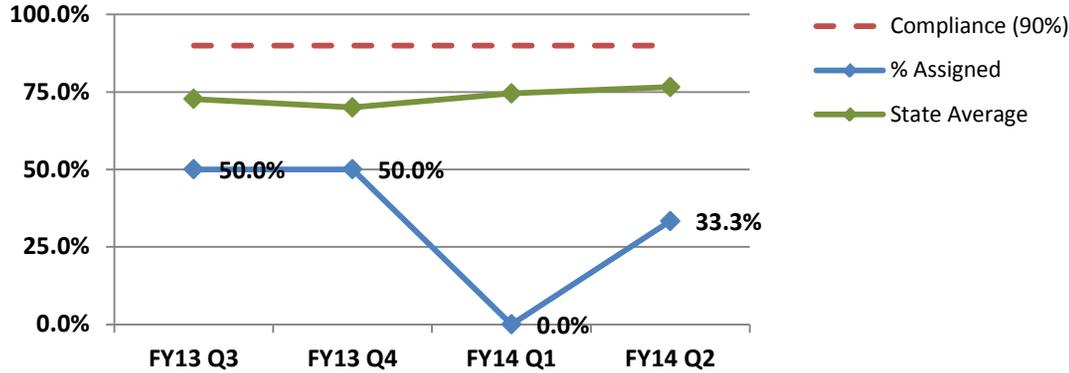
Standard 5.4: Of the clients who were not assigned on time, percentage of these clients who were assigned a community support worker within 7 working days



FY13 Q3	38%	3 of 8
FY13 Q4	57%	4 of 7
FY14 Q1	71%	5 of 7
FY14 Q2	38%	3 of 8

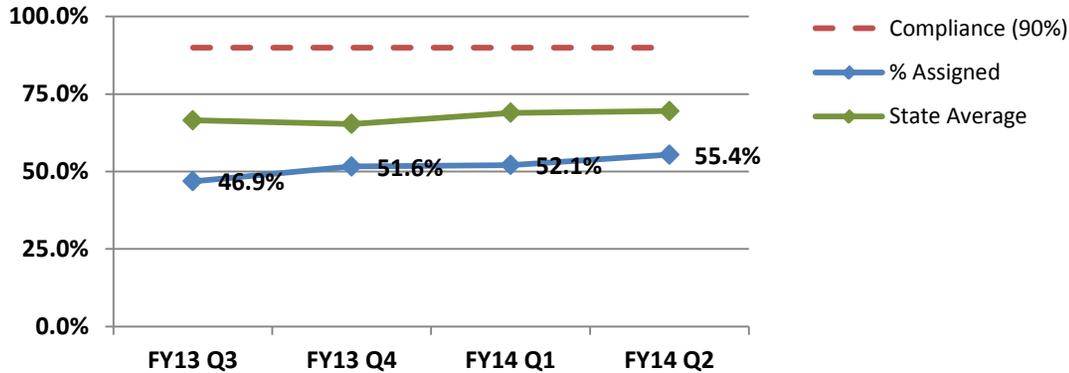
Counseling Services Inc.

Standard 5.2: Percent of hospitalized clients who were assigned a community support worker within 2 days



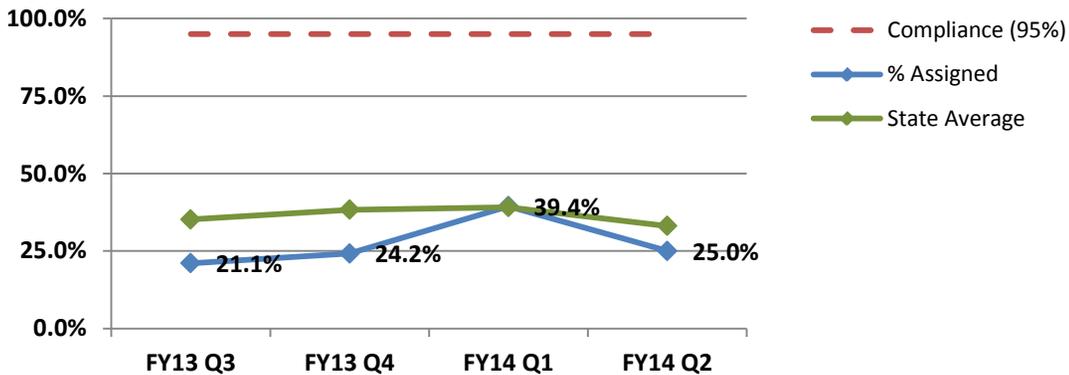
FY13 Q3	50%	2 of 4
FY13 Q4	50%	1 of 2
FY14 Q1	0%	0 of 1
FY14 Q2	33%	1 of 3

Standard 5.3: Percent of non-hospitalized clients who were assigned a community support worker within 3 days



FY13 Q3	47%	82 of 175
FY13 Q4	52%	65 of 126
FY14 Q1	52%	76 of 146
FY14 Q2	55%	77 of 139

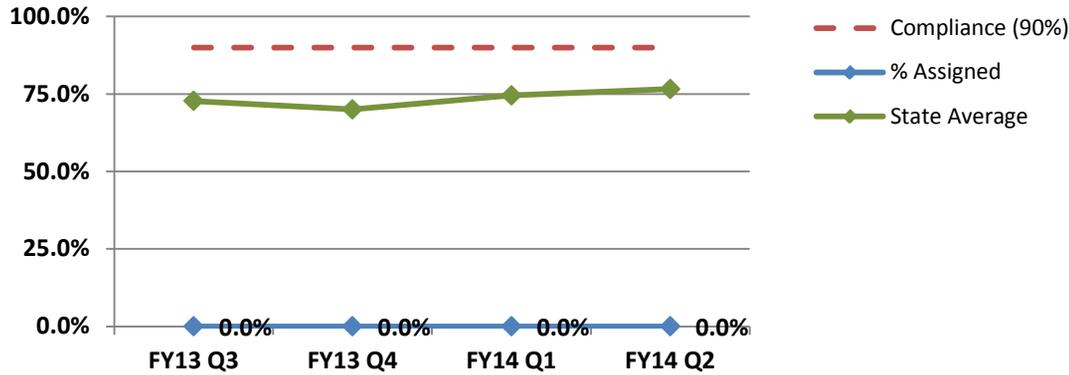
Standard 5.4: Of the clients who were not assigned on time, percentage of these clients who were assigned a community support worker within 7 working days



FY13 Q3	21%	20 of 95
FY13 Q4	24%	15 of 62
FY14 Q1	39%	28 of 71
FY14 Q2	25%	16 of 64

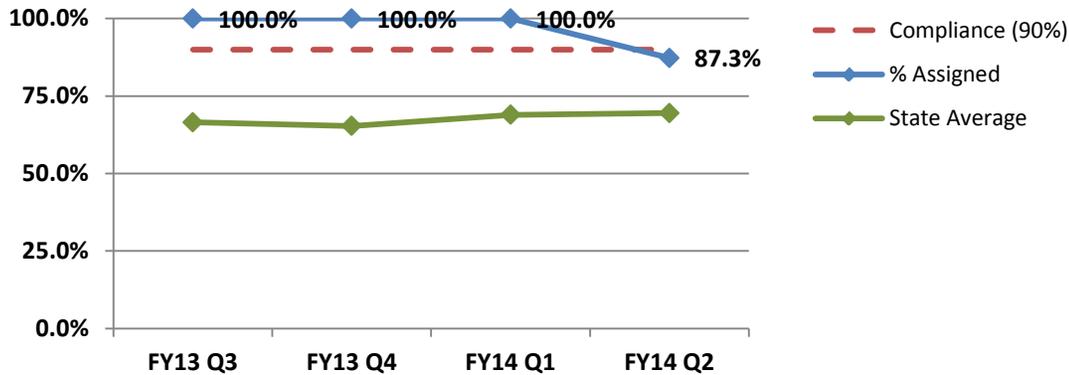
Direct Community Care

Standard 5.2: Percent of hospitalized clients who were assigned a community support worker within 2 days



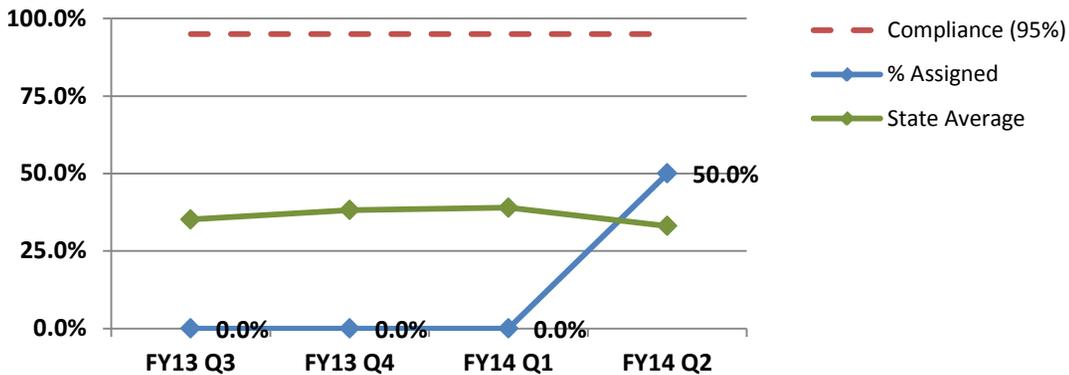
FY13 Q3	N/A	0 of 0
FY13 Q4	N/A	0 of 0
FY14 Q1	N/A	0 of 0
FY14 Q2	0%	0 of 1

Standard 5.3: Percent of non-hospitalized clients who were assigned a community support worker within 3 days



FY13 Q3	100%	14 of 14
FY13 Q4	100%	15 of 15
FY14 Q1	100%	20 of 20
FY14 Q2	87%	48 of 55

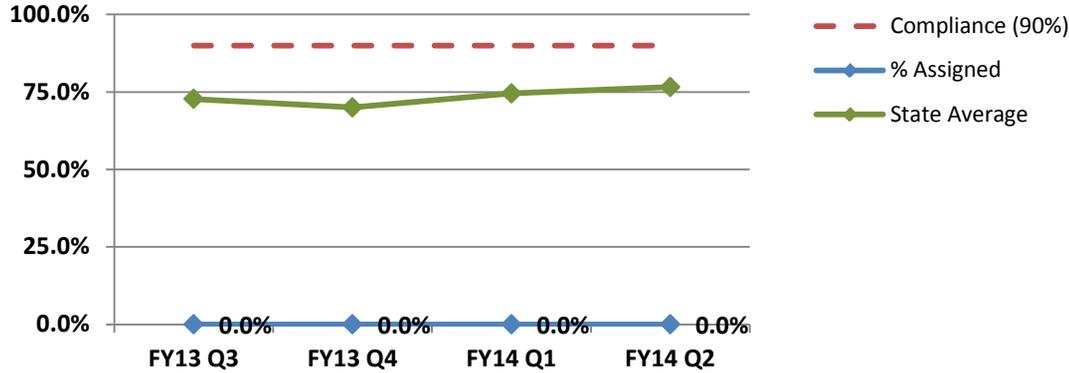
Standard 5.4: Of the clients who were not assigned on time, percentage of these clients who were assigned a community support worker within 7 working days



FY13 Q3	N/A	0 of 0
FY13 Q4	N/A	0 of 0
FY14 Q1	N/A	0 of 0
FY14 Q2	50%	4 of 8

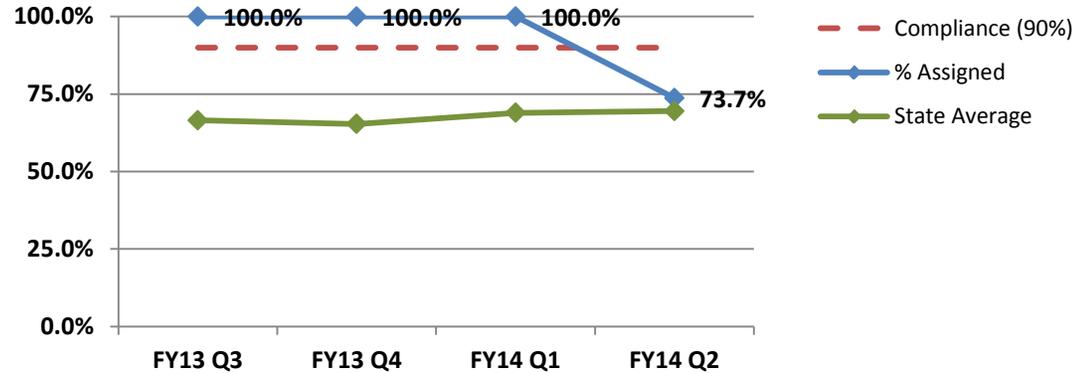
Dirigo Counseling Clinic

Standard 5.2: Percent of hospitalized clients who were assigned a community support worker within 2 days



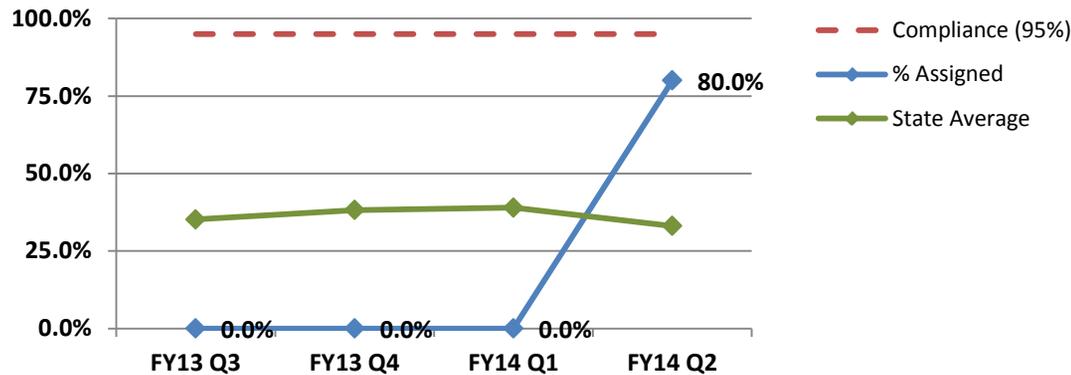
FY13 Q3	N/A	0 of 0
FY13 Q4	N/A	0 of 0
FY14 Q1	N/A	0 of 0
FY14 Q2	N/A	0 of 0

Standard 5.3: Percent of non-hospitalized clients who were assigned a community support worker within 3 days



FY13 Q3	100%	46 of 46
FY13 Q4	100%	24 of 24
FY14 Q1	100%	17 of 17
FY14 Q2	74%	14 of 19

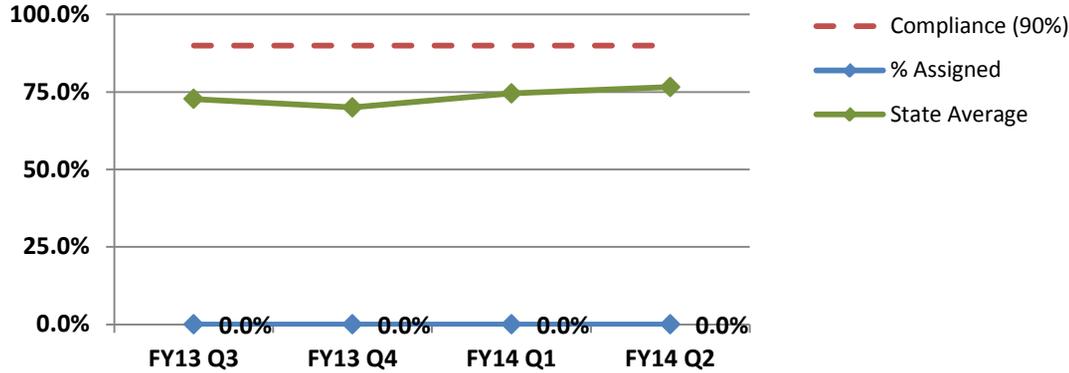
Standard 5.4: Of the clients who were not assigned on time, percentage of these clients who were assigned a community support worker within 7 working days



FY13 Q3	N/A	0 of 0
FY13 Q4	N/A	0 of 0
FY14 Q1	N/A	0 of 0
FY14 Q2	80%	4 of 5

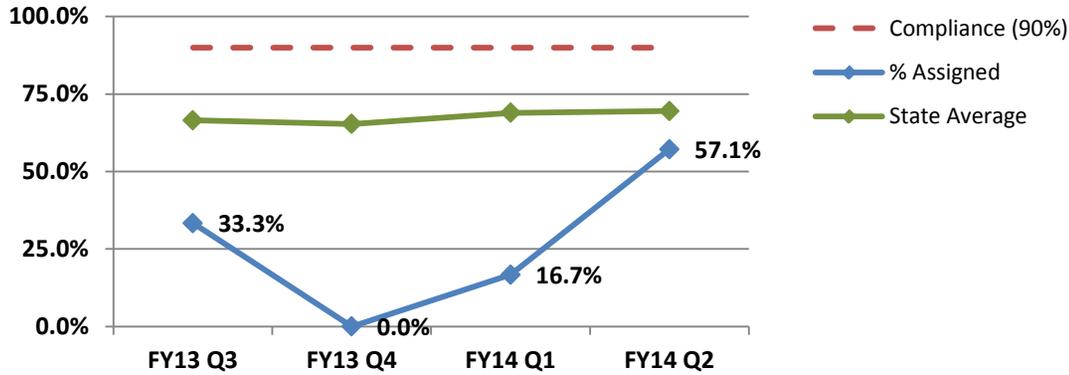
Employment Specialist of Maine

Standard 5.2: Percent of hospitalized clients who were assigned a community support worker within 2 days



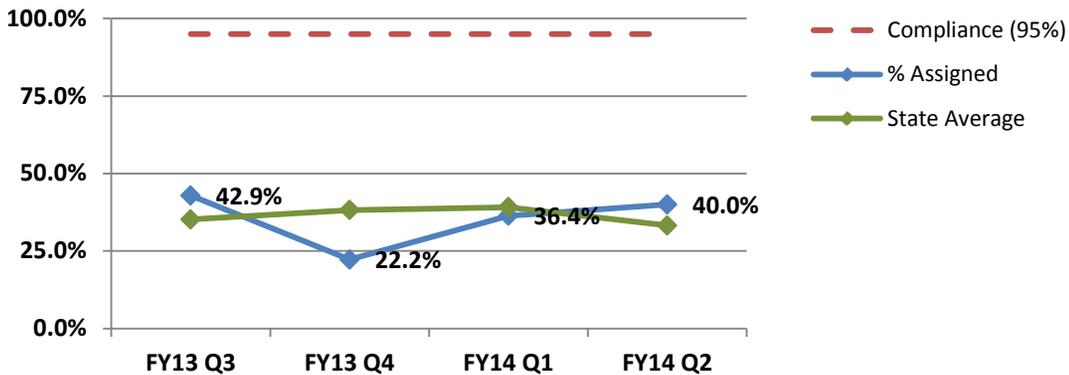
FY13 Q3	0%	0 of 1
FY13 Q4	0%	0 of 1
FY14 Q1	0%	0 of 1
FY14 Q2	0%	0 of 2

Standard 5.3: Percent of non-hospitalized clients who were assigned a community support worker within 3 days



FY13 Q3	33%	3 of 9
FY13 Q4	0%	0 of 8
FY14 Q1	17%	2 of 12
FY14 Q2	57%	4 of 7

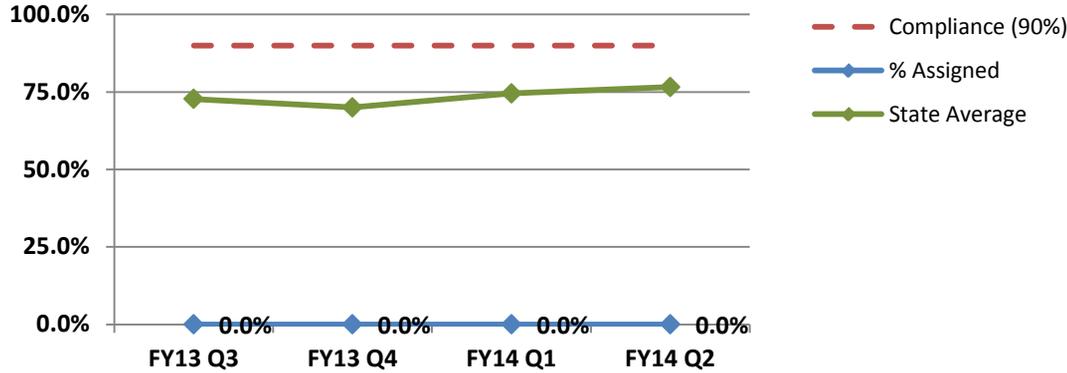
Standard 5.4: Of the clients who were not assigned on time, percentage of these clients who were assigned a community support worker within 7 working days



FY13 Q3	43%	3 of 7
FY13 Q4	22%	2 of 9
FY14 Q1	36%	4 of 11
FY14 Q2	40%	2 of 5

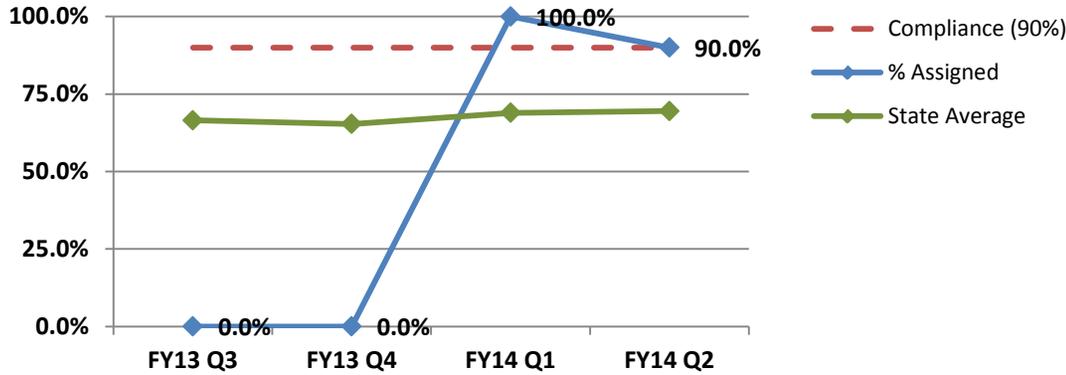
Evergreen Behavioral Services

Standard 5.2: Percent of hospitalized clients who were assigned a community support worker within 2 days



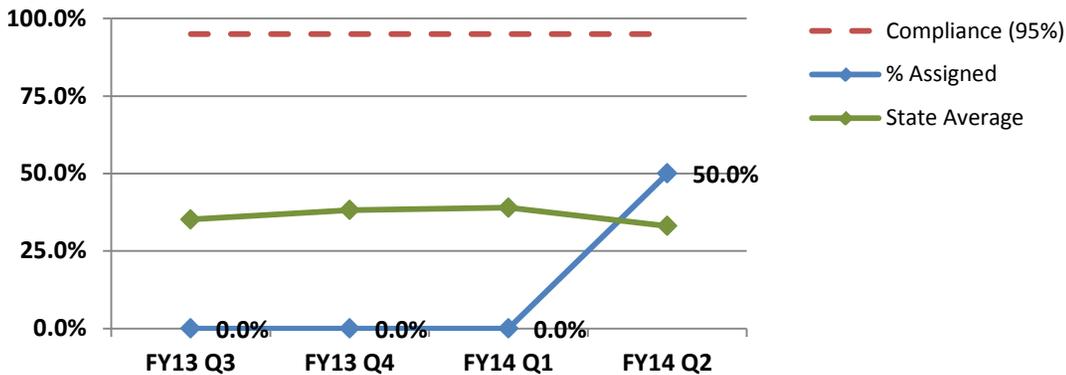
FY13 Q3	N/A	0 of 0
FY13 Q4	N/A	0 of 0
FY14 Q1	N/A	0 of 0
FY14 Q2	N/A	0 of 0

Standard 5.3: Percent of non-hospitalized clients who were assigned a community support worker within 3 days



FY13 Q3	N/A	0 of 0
FY13 Q4	N/A	0 of 0
FY14 Q1	100%	4 of 4
FY14 Q2	90%	18 of 20

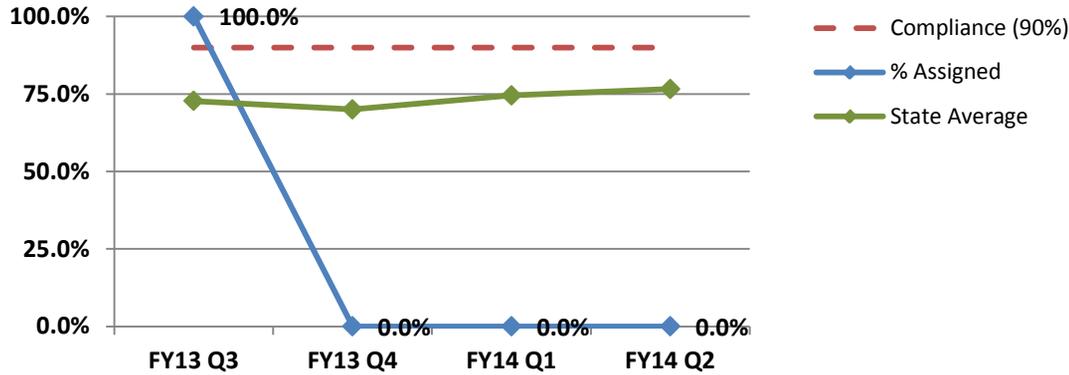
Standard 5.4: Of the clients who were not assigned on time, percentage of these clients who were assigned a community support worker within 7 working days



FY13 Q3	N/A	0 of 0
FY13 Q4	N/A	0 of 0
FY14 Q1	N/A	0 of 0
FY14 Q2	50%	1 of 2

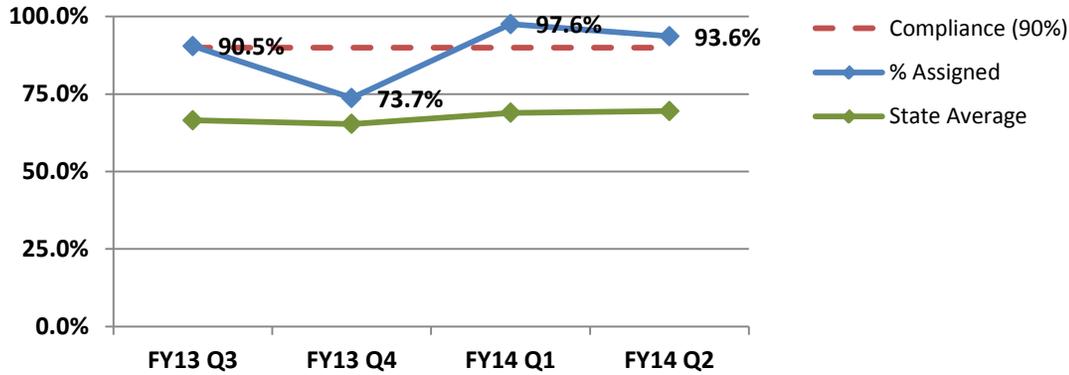
Fullcircle Supports Inc

Standard 5.2: Percent of hospitalized clients who were assigned a community support worker within 2 days



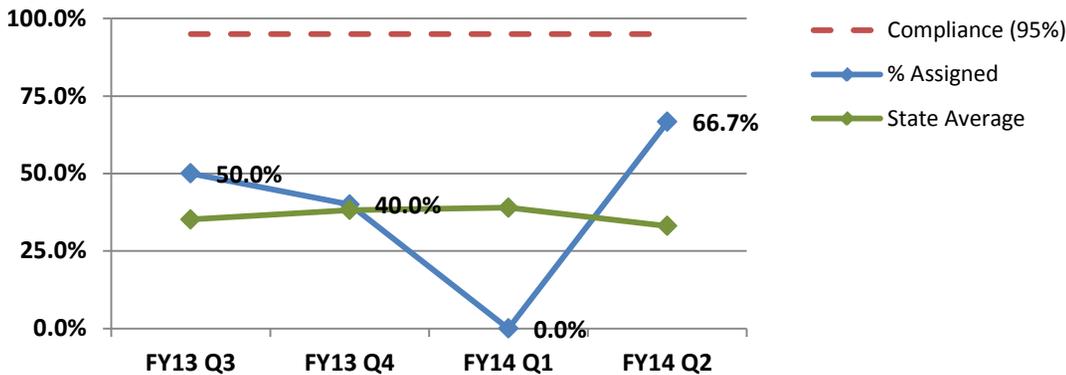
FY13 Q3	100%	1 of 1
FY13 Q4	N/A	0 of 0
FY14 Q1	N/A	0 of 0
FY14 Q2	N/A	0 of 0

Standard 5.3: Percent of non-hospitalized clients who were assigned a community support worker within 3 days



FY13 Q3	90%	19 of 21
FY13 Q4	74%	14 of 19
FY14 Q1	98%	40 of 41
FY14 Q2	94%	44 of 47

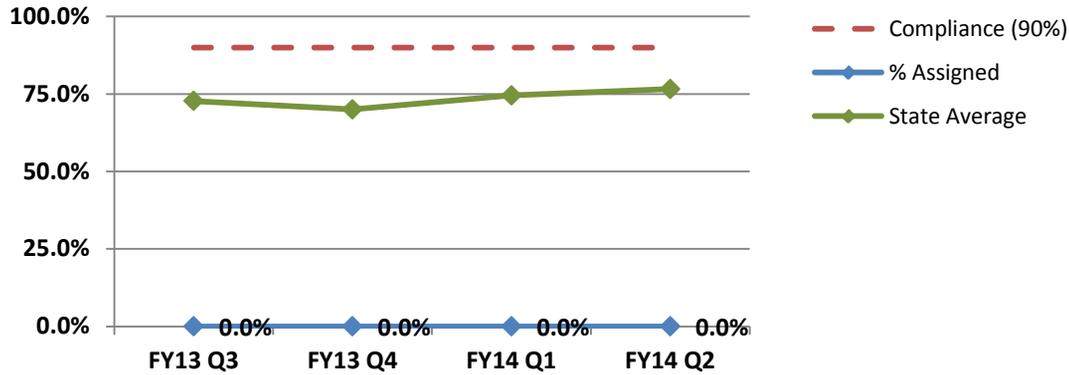
Standard 5.4: Of the clients who were not assigned on time, percentage of these clients who were assigned a community support worker within 7 working days



FY13 Q3	50%	1 of 2
FY13 Q4	40%	2 of 5
FY14 Q1	0%	0 of 1
FY14 Q2	67%	2 of 3

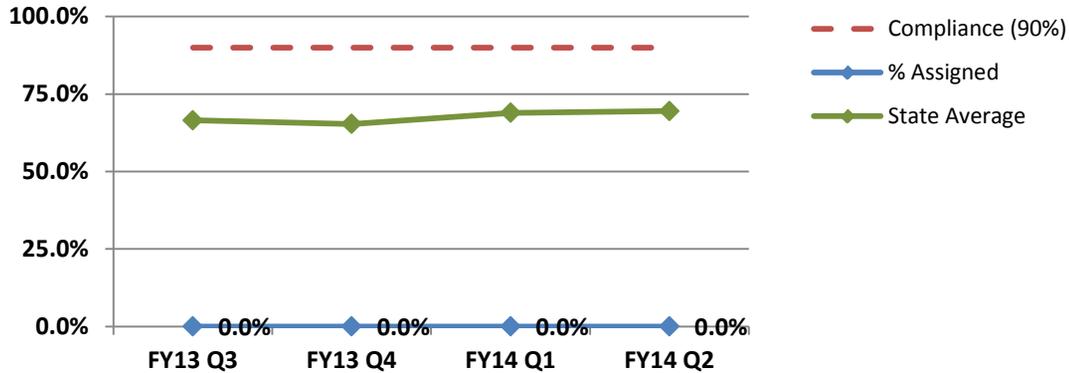
Gateways, PA

Standard 5.2: Percent of hospitalized clients who were assigned a community support worker within 2 days



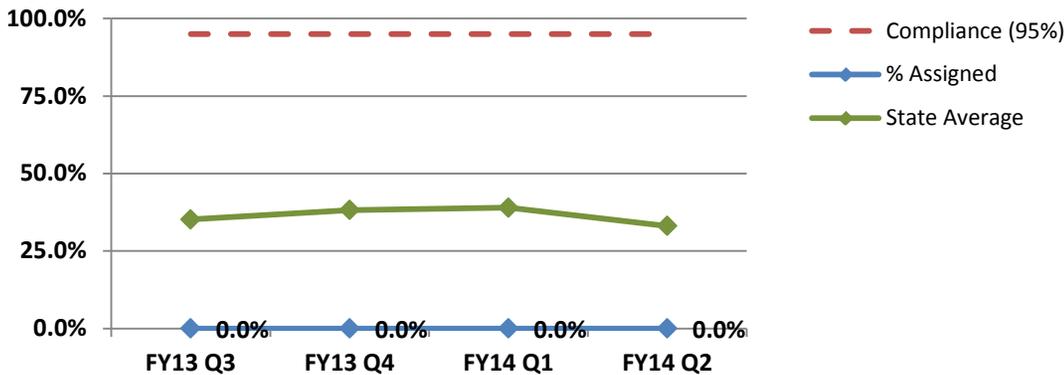
FY13 Q3	N/A	0 of 0
FY13 Q4	N/A	0 of 0
FY14 Q1	N/A	0 of 0
FY14 Q2	N/A	0 of 0

Standard 5.3: Percent of non-hospitalized clients who were assigned a community support worker within 3 days



FY13 Q3	N/A	0 of 0
FY13 Q4	N/A	0 of 0
FY14 Q1	N/A	0 of 0
FY14 Q2	N/A	0 of 0

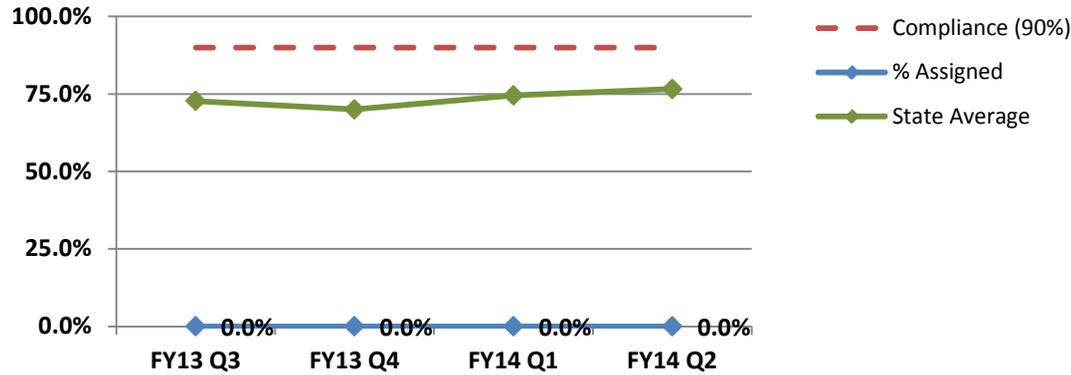
Standard 5.4: Of the clients who were not assigned on time, percentage of these clients who were assigned a community support worker within 7 working days



FY13 Q3	N/A	0 of 0
FY13 Q4	N/A	0 of 0
FY14 Q1	N/A	0 of 0
FY14 Q2	N/A	0 of 0

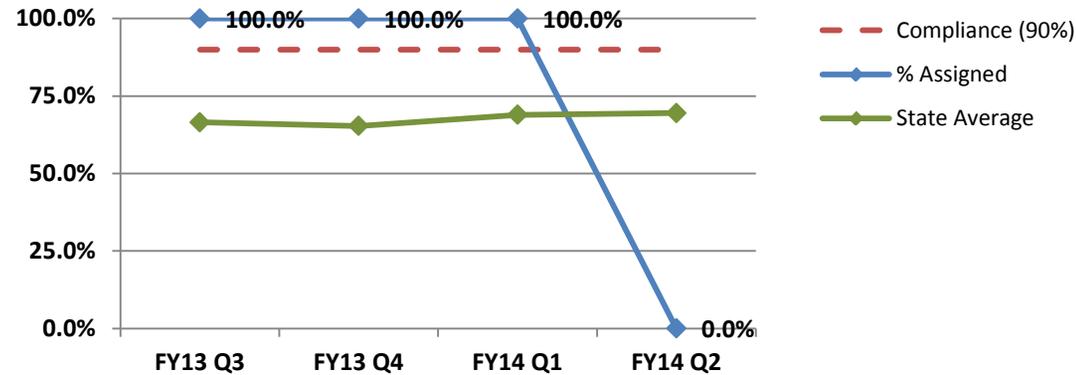
Goodwill Industries of Northern New England

Standard 5.2: Percent of hospitalized clients who were assigned a community support worker within 2 days



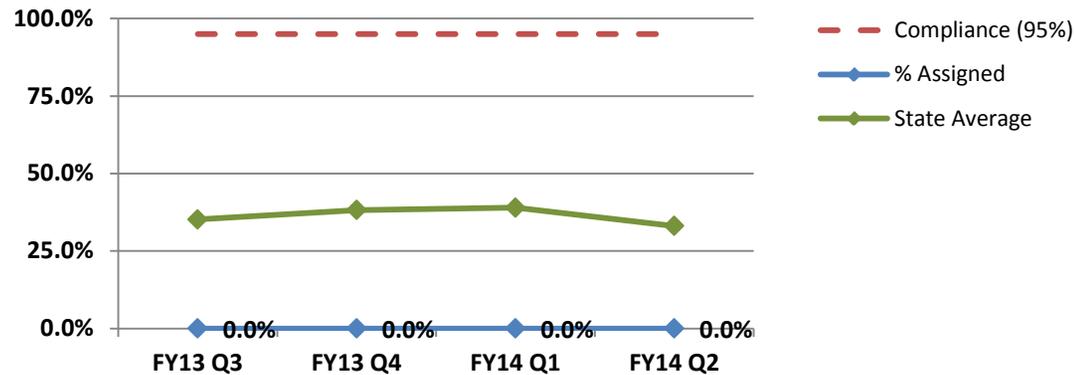
FY13 Q3	N/A	0 of 0
FY13 Q4	N/A	0 of 0
FY14 Q1	N/A	0 of 0
FY14 Q2	N/A	0 of 0

Standard 5.3: Percent of non-hospitalized clients who were assigned a community support worker within 3 days



FY13 Q3	100%	1 of 1
FY13 Q4	100%	1 of 1
FY14 Q1	100%	1 of 1
FY14 Q2	N/A	0 of 0

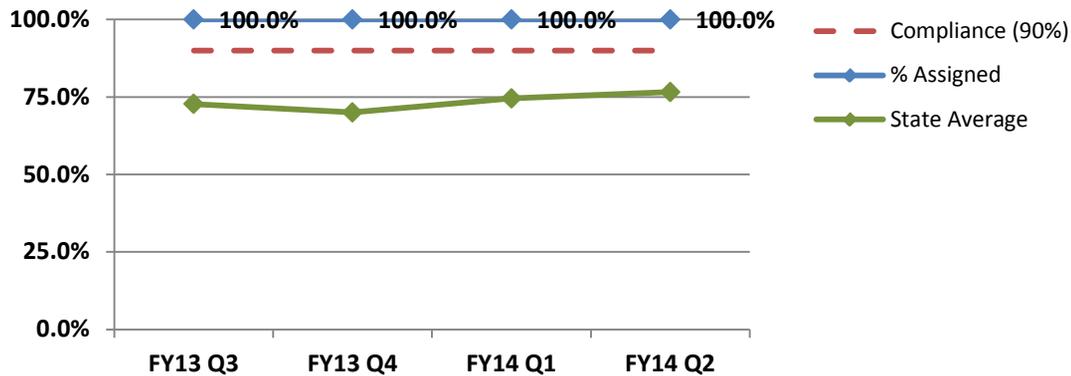
Standard 5.4: Of the clients who were not assigned on time, percentage of these clients who were assigned a community support worker within 7 working days



FY13 Q3	N/A	0 of 0
FY13 Q4	N/A	0 of 0
FY14 Q1	N/A	0 of 0
FY14 Q2	N/A	0 of 0

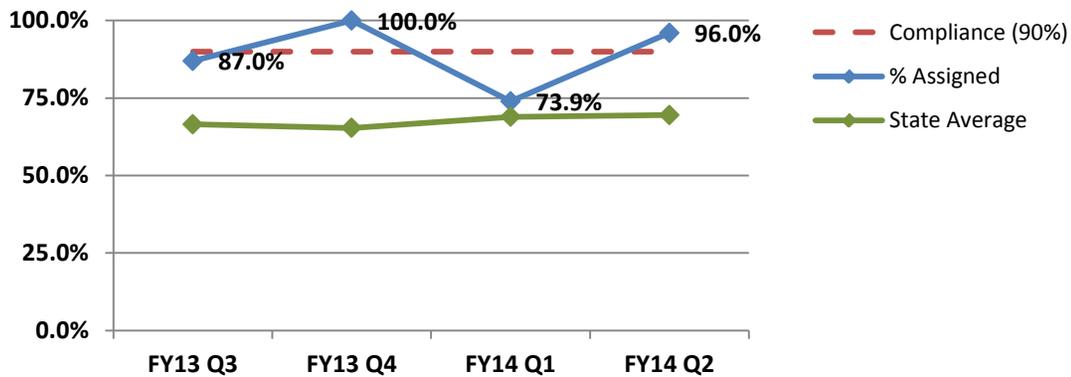
Graham Behavioral Services

Standard 5.2: Percent of hospitalized clients who were assigned a community support worker within 2 days



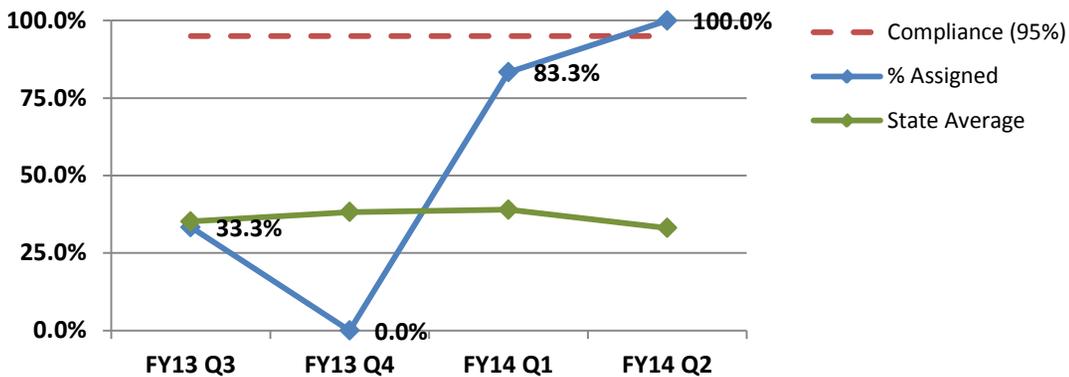
FY13 Q3	100%	2 of 2
FY13 Q4	100%	2 of 2
FY14 Q1	100%	2 of 2
FY14 Q2	100%	2 of 2

Standard 5.3: Percent of non-hospitalized clients who were assigned a community support worker within 3 days



FY13 Q3	87%	20 of 23
FY13 Q4	100%	13 of 13
FY14 Q1	74%	17 of 23
FY14 Q2	96%	24 of 25

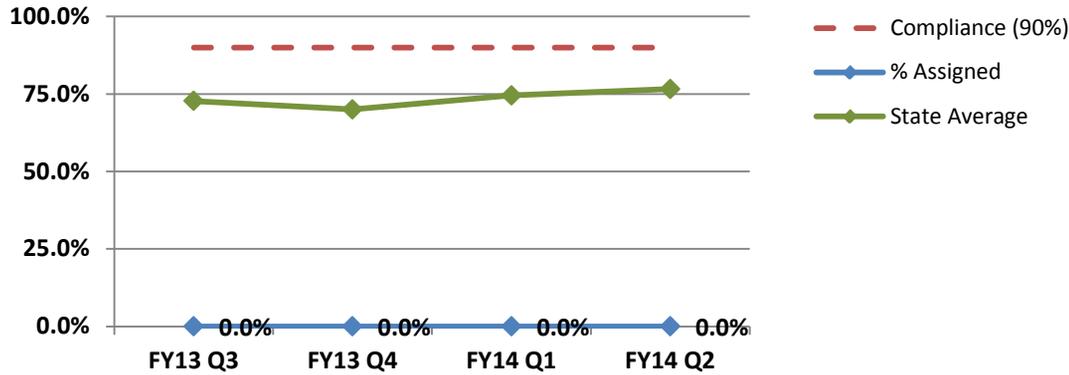
Standard 5.4: Of the clients who were not assigned on time, percentage of these clients who were assigned a community support worker within 7 working days



FY13 Q3	33%	1 of 3
FY13 Q4	N/A	0 of 0
FY14 Q1	83%	5 of 6
FY14 Q2	100%	1 of 1

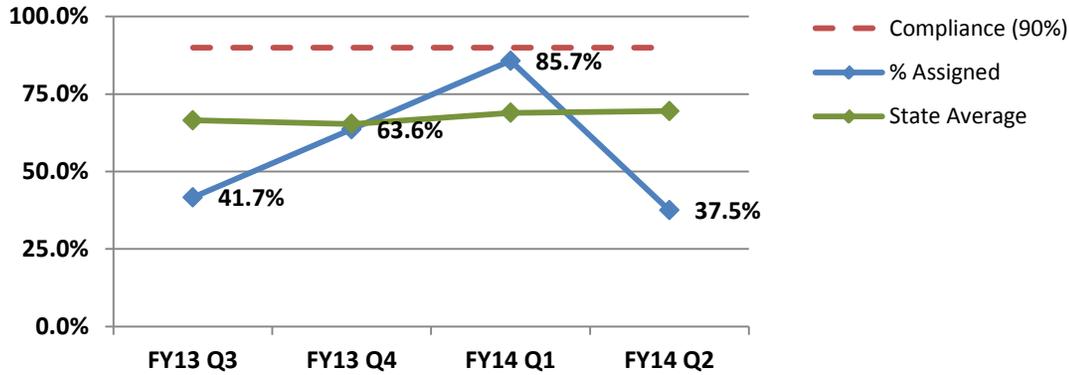
Harbor Family Services

Standard 5.2: Percent of hospitalized clients who were assigned a community support worker within 2 days



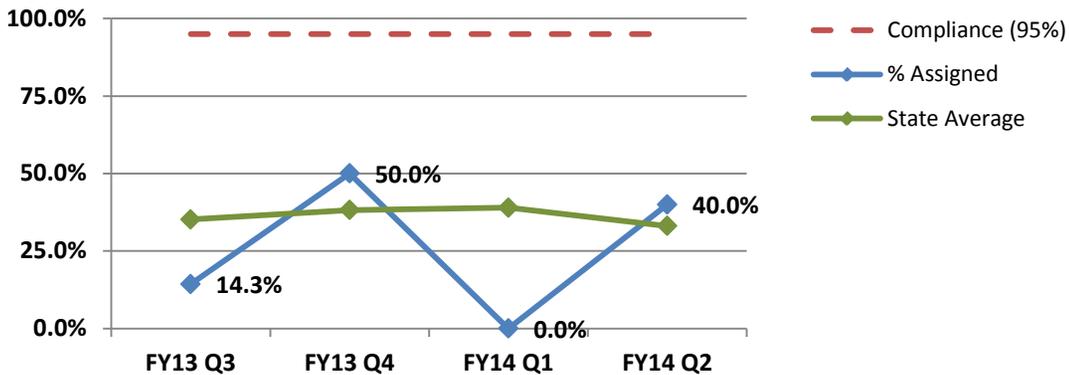
FY13 Q3	N/A	0 of 0
FY13 Q4	N/A	0 of 0
FY14 Q1	N/A	0 of 0
FY14 Q2	N/A	0 of 0

Standard 5.3: Percent of non-hospitalized clients who were assigned a community support worker within 3 days



FY13 Q3	42%	5 of 12
FY13 Q4	64%	7 of 11
FY14 Q1	86%	12 of 14
FY14 Q2	38%	3 of 8

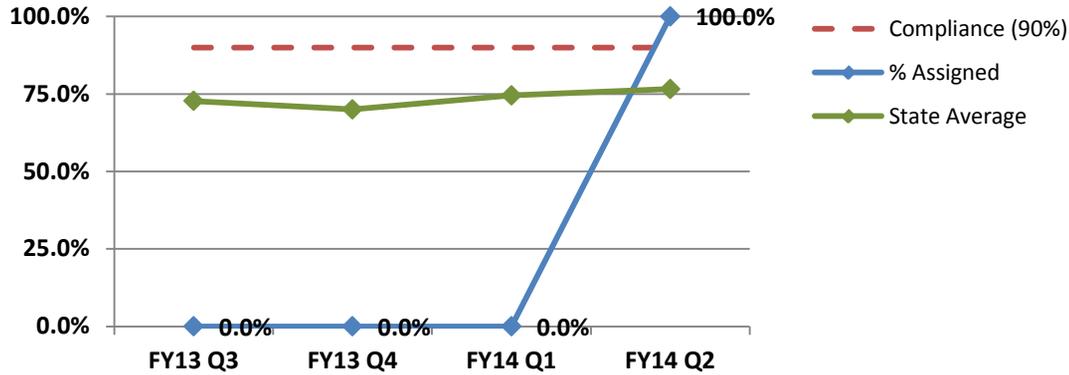
Standard 5.4: Of the clients who were not assigned on time, percentage of these clients who were assigned a community support worker within 7 working days



FY13 Q3	14%	1 of 7
FY13 Q4	50%	2 of 4
FY14 Q1	0%	0 of 2
FY14 Q2	40%	2 of 5

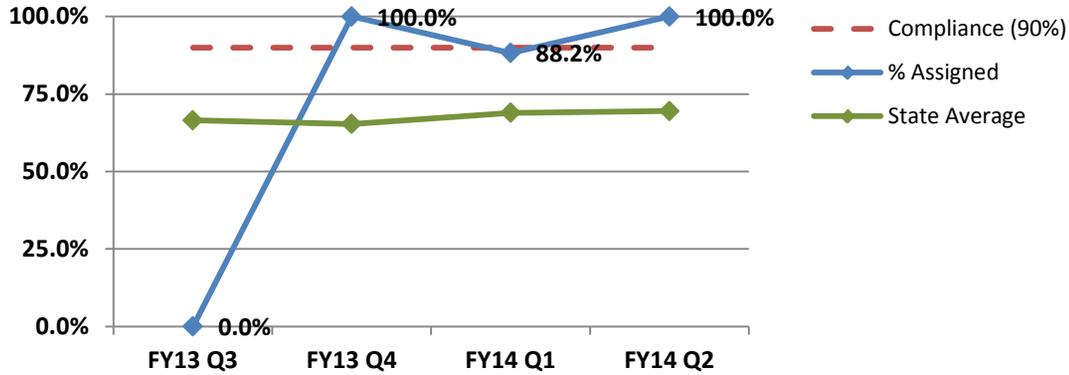
Healing Hearts LLC

Standard 5.2: Percent of hospitalized clients who were assigned a community support worker within 2 days



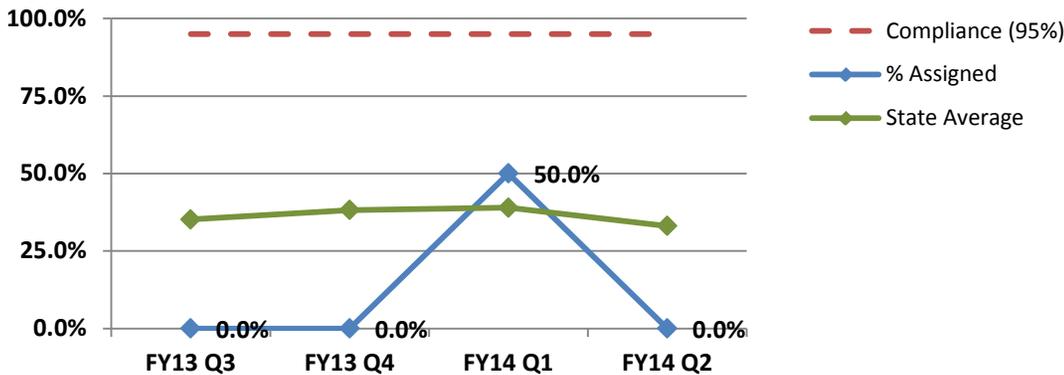
FY13 Q3	N/A	0 of 0
FY13 Q4	N/A	0 of 0
FY14 Q1	N/A	0 of 0
FY14 Q2	100%	1 of 1

Standard 5.3: Percent of non-hospitalized clients who were assigned a community support worker within 3 days



FY13 Q3	N/A	0 of 0
FY13 Q4	100%	17 of 17
FY14 Q1	88%	15 of 17
FY14 Q2	100%	5 of 5

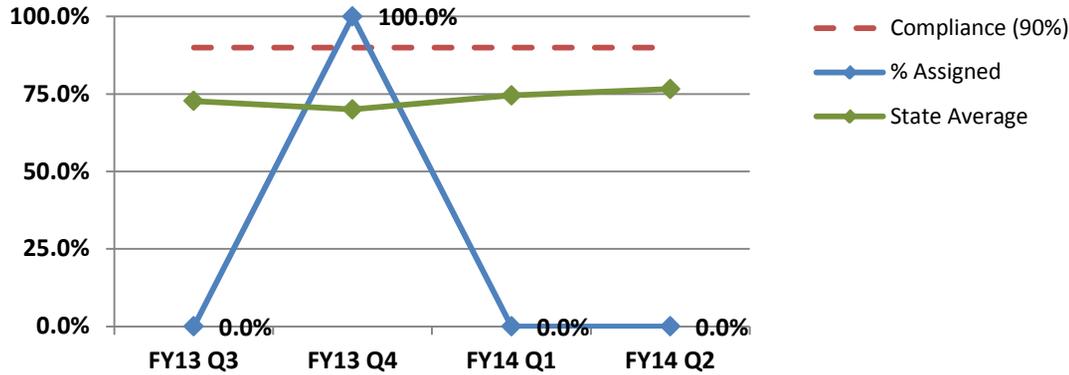
Standard 5.4: Of the clients who were not assigned on time, percentage of these clients who were assigned a community support worker within 7 working days



FY13 Q3	N/A	0 of 0
FY13 Q4	N/A	0 of 0
FY14 Q1	50%	1 of 2
FY14 Q2	N/A	0 of 0

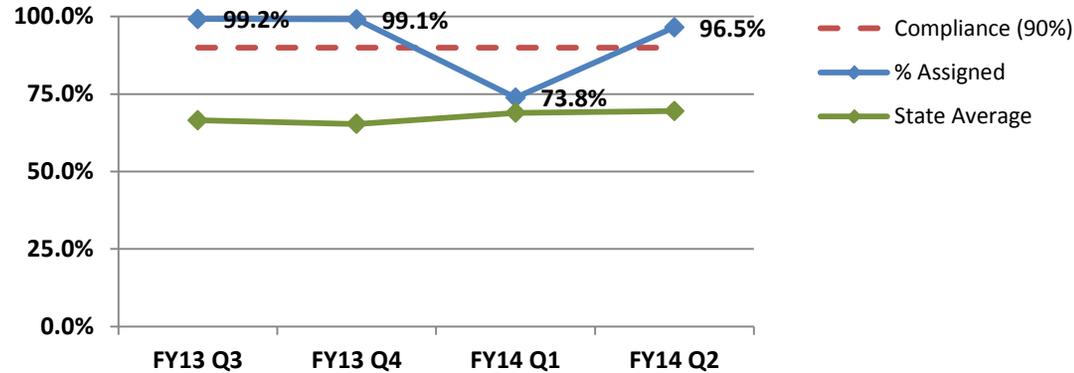
Health Affiliates Maine

Standard 5.2: Percent of hospitalized clients who were assigned a community support worker within 2 days



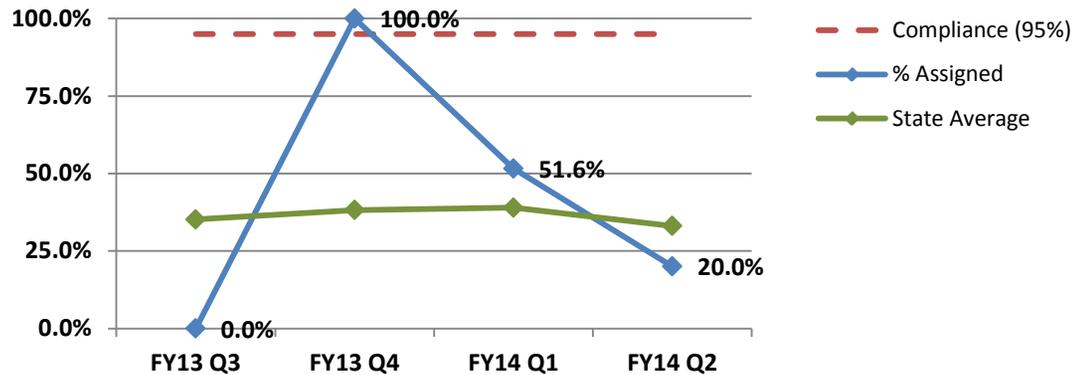
FY13 Q3	N/A	0 of 0
FY13 Q4	100%	1 of 1
FY14 Q1	0%	0 of 3
FY14 Q2	N/A	0 of 0

Standard 5.3: Percent of non-hospitalized clients who were assigned a community support worker within 3 days



FY13 Q3	99%	120 of 121
FY13 Q4	99%	108 of 109
FY14 Q1	74%	79 of 107
FY14 Q2	97%	139 of 144

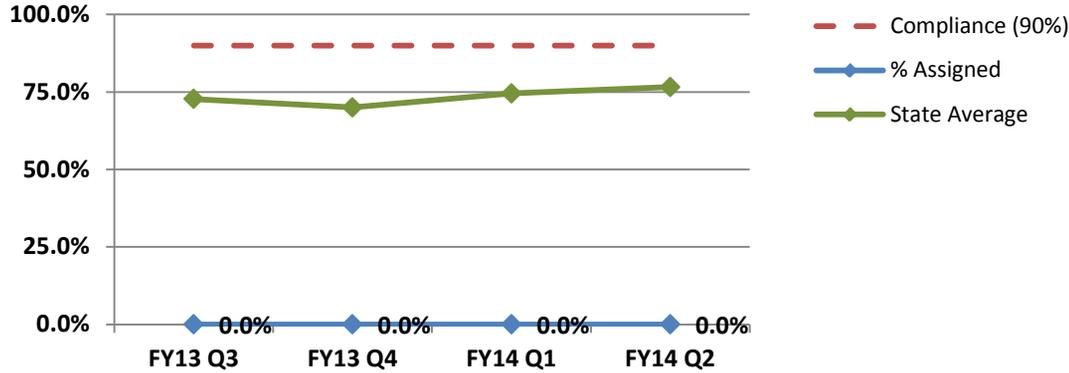
Standard 5.4: Of the clients who were not assigned on time, percentage of these clients who were assigned a community support worker within 7 working days



FY13 Q3	0%	0 of 1
FY13 Q4	100%	1 of 1
FY14 Q1	52%	16 of 31
FY14 Q2	20%	1 of 5

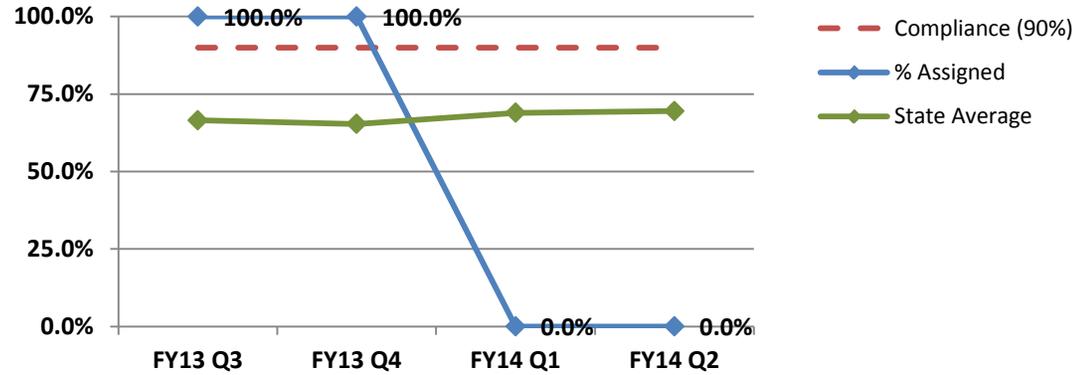
HealthReach Network

Standard 5.2: Percent of hospitalized clients who were assigned a community support worker within 2 days



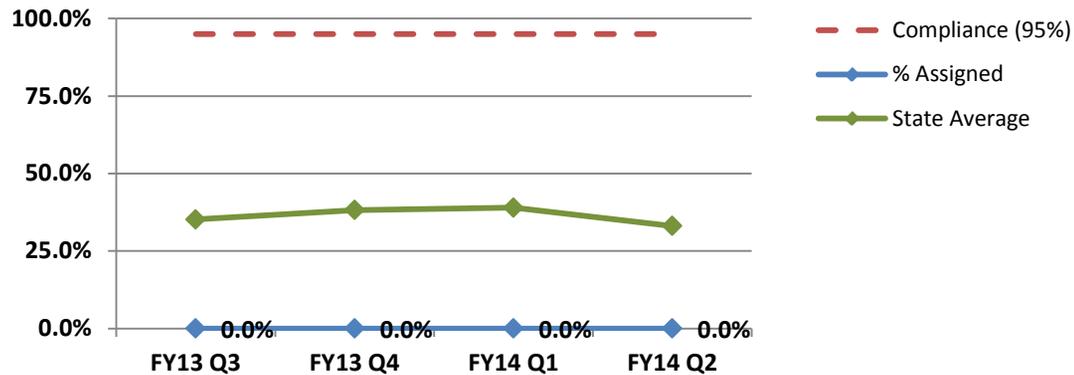
FY13 Q3	N/A	0 of 0
FY13 Q4	N/A	0 of 0
FY14 Q1	N/A	0 of 0
FY14 Q2	N/A	0 of 0

Standard 5.3: Percent of non-hospitalized clients who were assigned a community support worker within 3 days



FY13 Q3	100%	1 of 1
FY13 Q4	100%	1 of 1
FY14 Q1	N/A	0 of 0
FY14 Q2	N/A	0 of 0

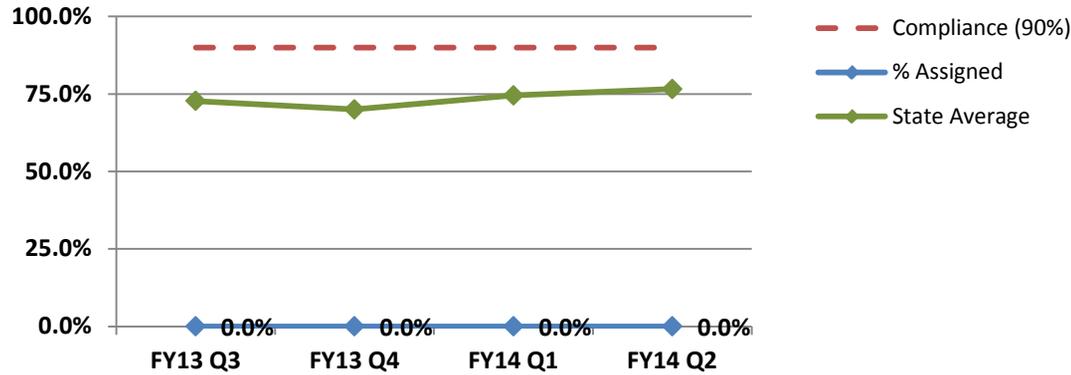
Standard 5.4: Of the clients who were not assigned on time, percentage of these clients who were assigned a community support worker within 7 working days



FY13 Q3	N/A	0 of 0
FY13 Q4	N/A	0 of 0
FY14 Q1	N/A	0 of 0
FY14 Q2	N/A	0 of 0

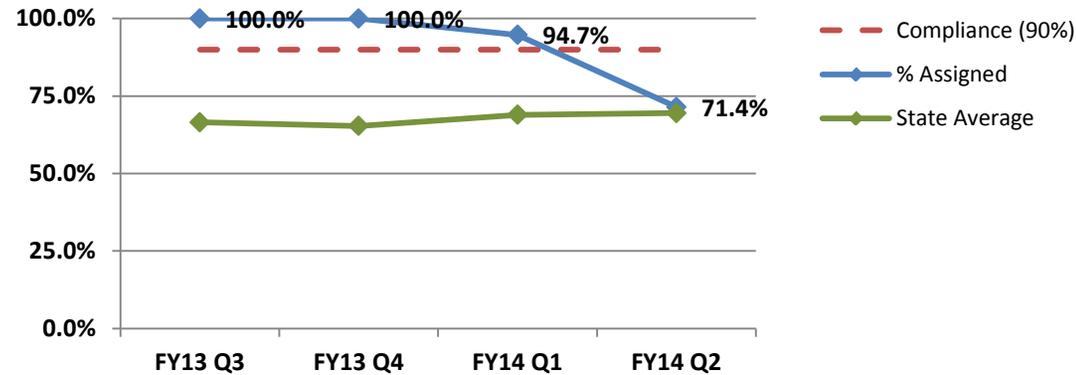
Higher Ground Services

Standard 5.2: Percent of hospitalized clients who were assigned a community support worker within 2 days



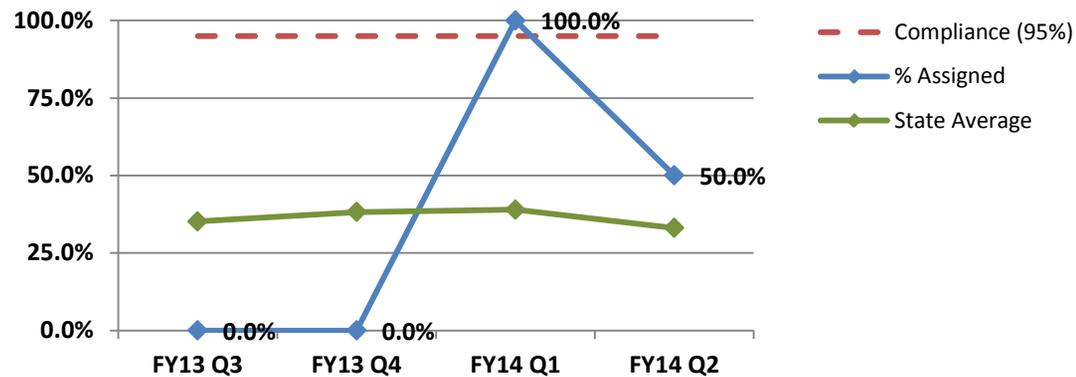
FY13 Q3	N/A	0 of 0
FY13 Q4	N/A	0 of 0
FY14 Q1	N/A	0 of 0
FY14 Q2	N/A	0 of 0

Standard 5.3: Percent of non-hospitalized clients who were assigned a community support worker within 3 days



FY13 Q3	100%	10 of 10
FY13 Q4	100%	5 of 5
FY14 Q1	95%	18 of 19
FY14 Q2	71%	5 of 7

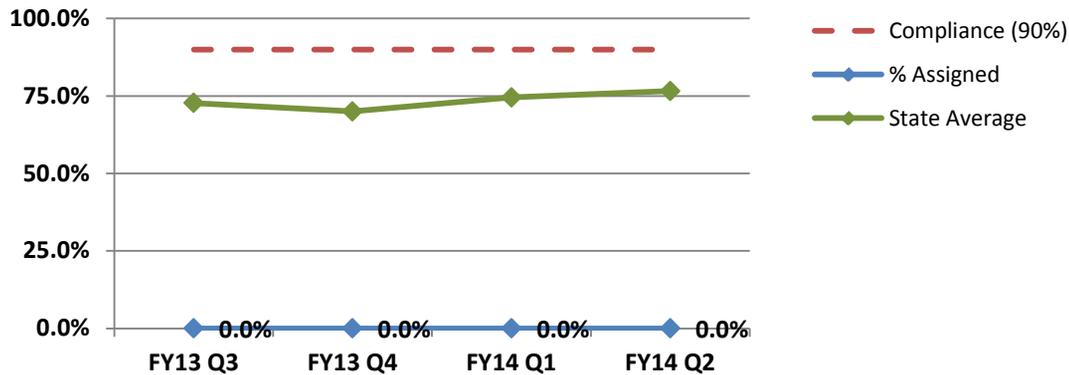
Standard 5.4: Of the clients who were not assigned on time, percentage of these clients who were assigned a community support worker within 7 working days



FY13 Q3	N/A	0 of 0
FY13 Q4	N/A	0 of 0
FY14 Q1	100%	1 of 1
FY14 Q2	50%	1 of 2

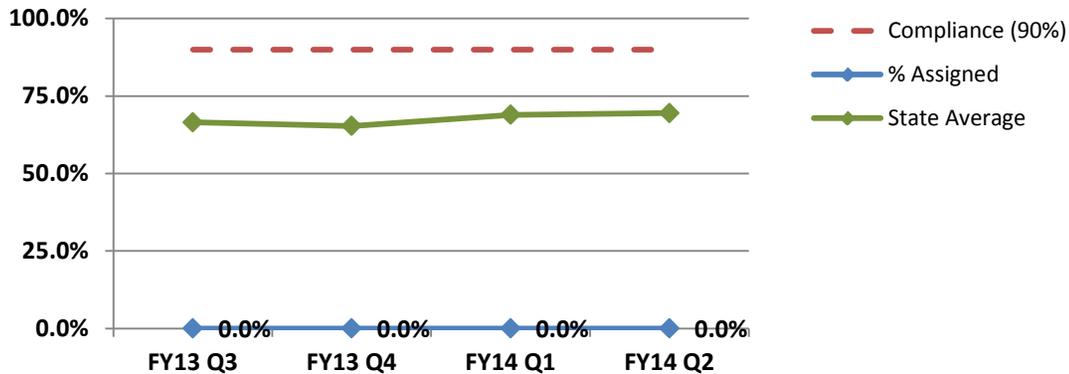
Katahdin Friends Inc

Standard 5.2: Percent of hospitalized clients who were assigned a community support worker within 2 days



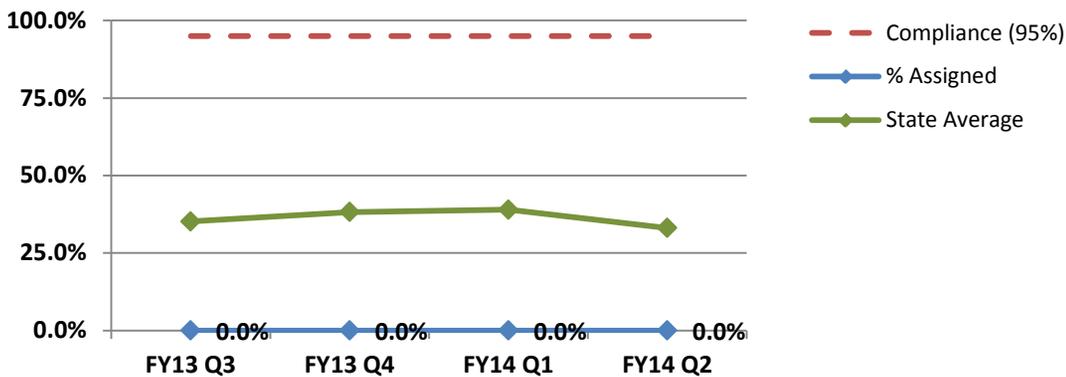
FY13 Q3	N/A	0 of 0
FY13 Q4	N/A	0 of 0
FY14 Q1	N/A	0 of 0
FY14 Q2	N/A	0 of 0

Standard 5.3: Percent of non-hospitalized clients who were assigned a community support worker within 3 days



FY13 Q3	N/A	0 of 0
FY13 Q4	N/A	0 of 0
FY14 Q1	N/A	0 of 0
FY14 Q2	N/A	0 of 0

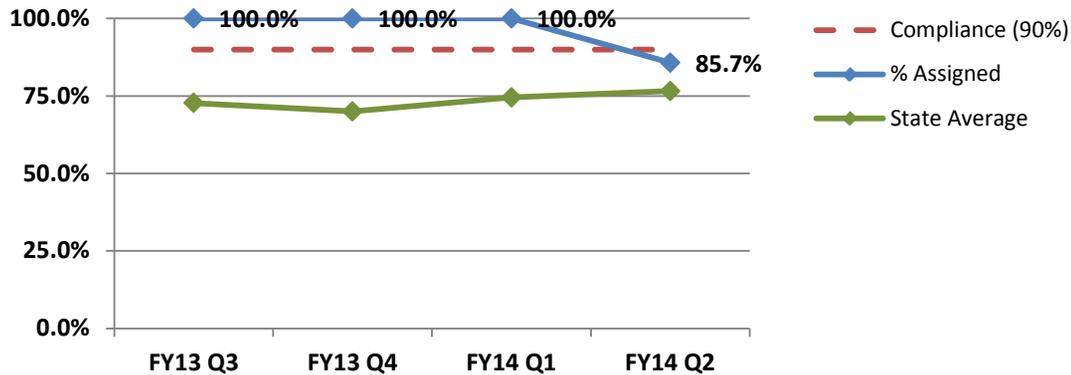
Standard 5.4: Of the clients who were not assigned on time, percentage of these clients who were assigned a community support worker within 7 working days



FY13 Q3	N/A	0 of 0
FY13 Q4	N/A	0 of 0
FY14 Q1	N/A	0 of 0
FY14 Q2	N/A	0 of 0

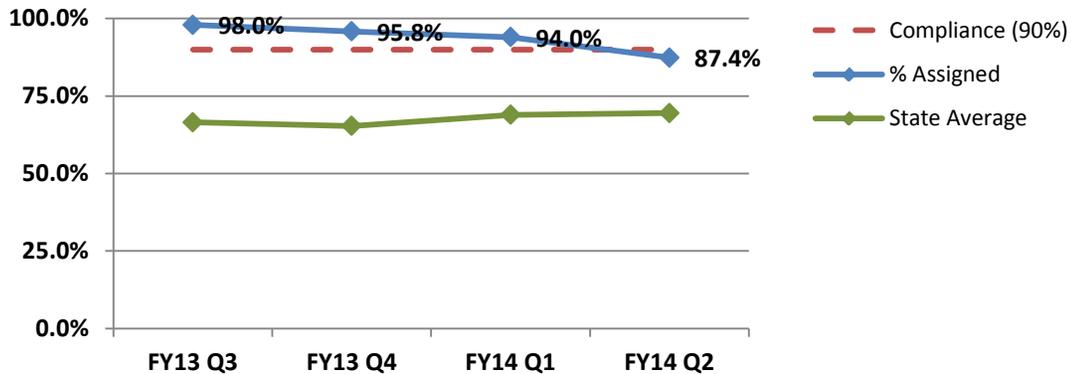
Kennebec Behavioral Health

Standard 5.2: Percent of hospitalized clients who were assigned a community support worker within 2 days



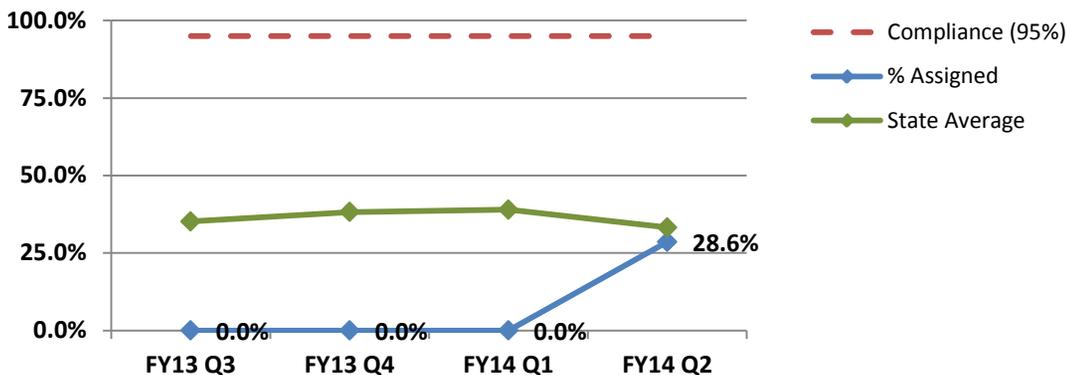
FY13 Q3	100%	7 of 7
FY13 Q4	100%	1 of 1
FY14 Q1	100%	3 of 3
FY14 Q2	86%	6 of 7

Standard 5.3: Percent of non-hospitalized clients who were assigned a community support worker within 3 days



FY13 Q3	98%	97 of 99
FY13 Q4	96%	69 of 72
FY14 Q1	94%	78 of 83
FY14 Q2	87%	90 of 103

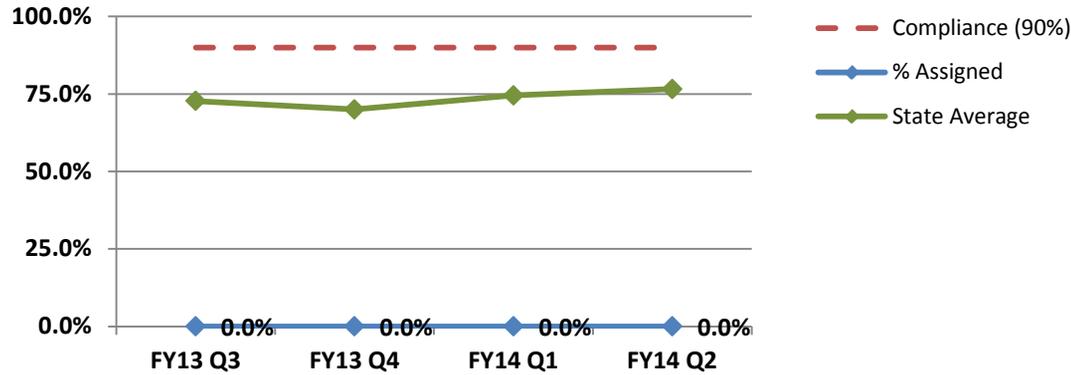
Standard 5.4: Of the clients who were not assigned on time, percentage of these clients who were assigned a community support worker within 7 working days



FY13 Q3	0%	0 of 2
FY13 Q4	0%	0 of 3
FY14 Q1	0%	0 of 5
FY14 Q2	29%	4 of 14

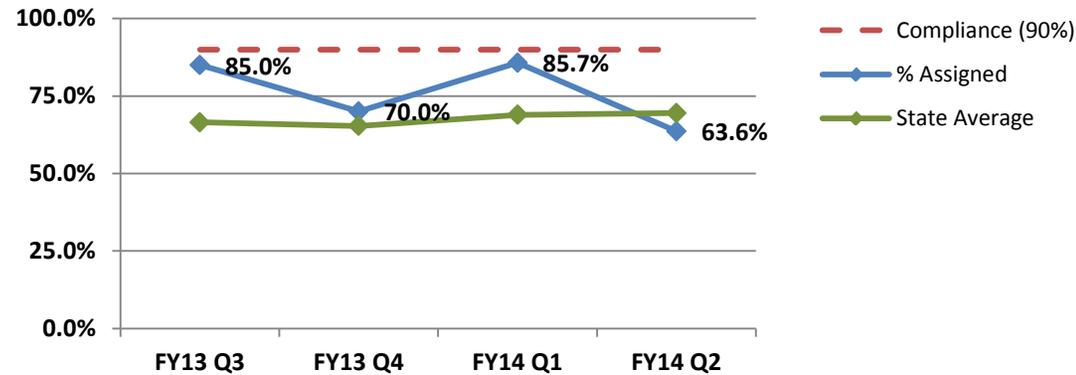
Life by Design

Standard 5.2: Percent of hospitalized clients who were assigned a community support worker within 2 days



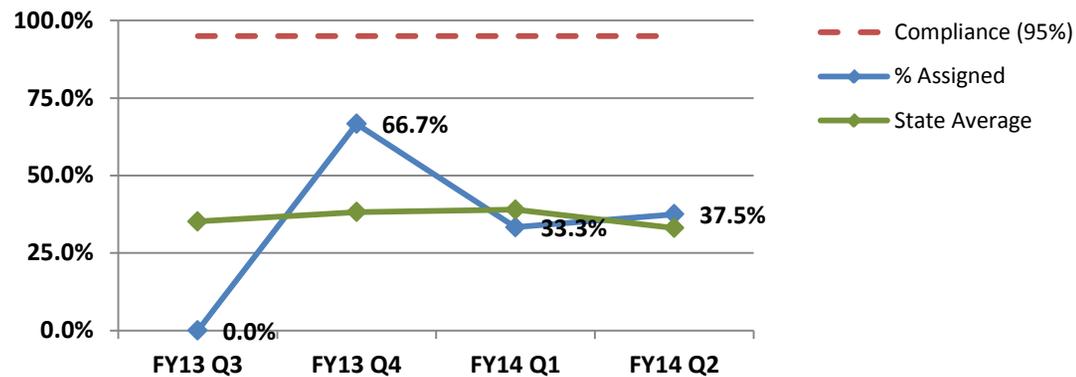
FY13 Q3	N/A	0 of 0
FY13 Q4	N/A	0 of 0
FY14 Q1	N/A	0 of 0
FY14 Q2	N/A	0 of 0

Standard 5.3: Percent of non-hospitalized clients who were assigned a community support worker within 3 days



FY13 Q3	85%	17 of 20
FY13 Q4	70%	14 of 20
FY14 Q1	86%	18 of 21
FY14 Q2	64%	14 of 22

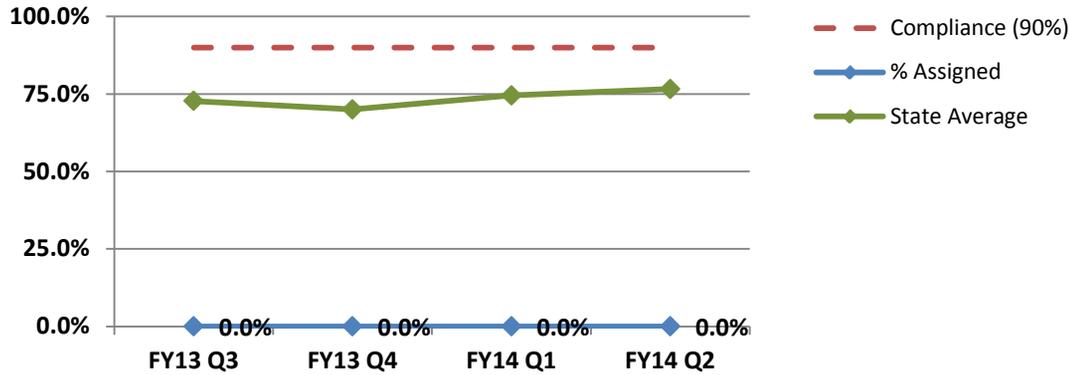
Standard 5.4: Of the clients who were not assigned on time, percentage of these clients who were assigned a community support worker within 7 working days



FY13 Q3	0%	0 of 3
FY13 Q4	67%	4 of 6
FY14 Q1	33%	1 of 3
FY14 Q2	38%	3 of 8

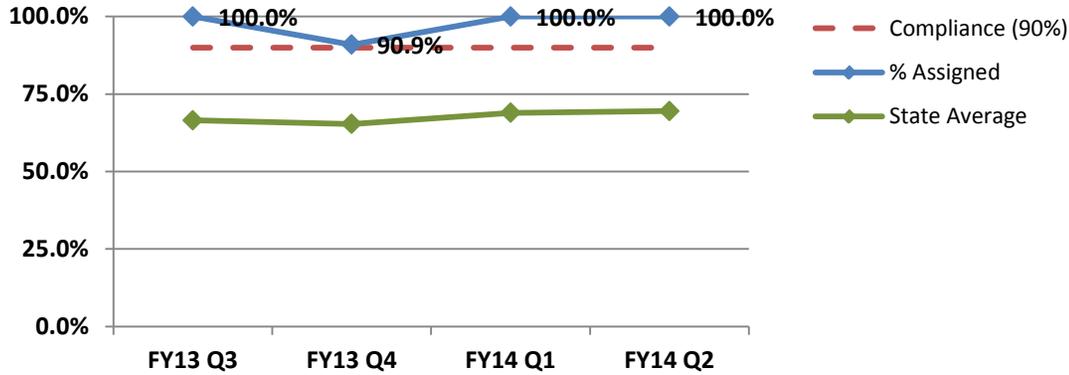
Lutheran Social Services

Standard 5.2: Percent of hospitalized clients who were assigned a community support worker within 2 days



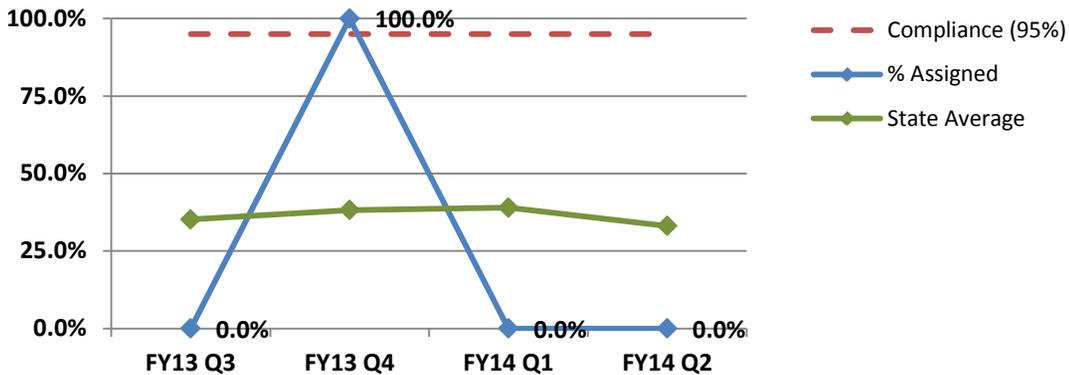
FY13 Q3	N/A	0 of 0
FY13 Q4	N/A	0 of 0
FY14 Q1	N/A	0 of 0
FY14 Q2	N/A	0 of 0

Standard 5.3: Percent of non-hospitalized clients who were assigned a community support worker within 3 days



FY13 Q3	100%	17 of 17
FY13 Q4	91%	10 of 11
FY14 Q1	100%	16 of 16
FY14 Q2	100%	11 of 11

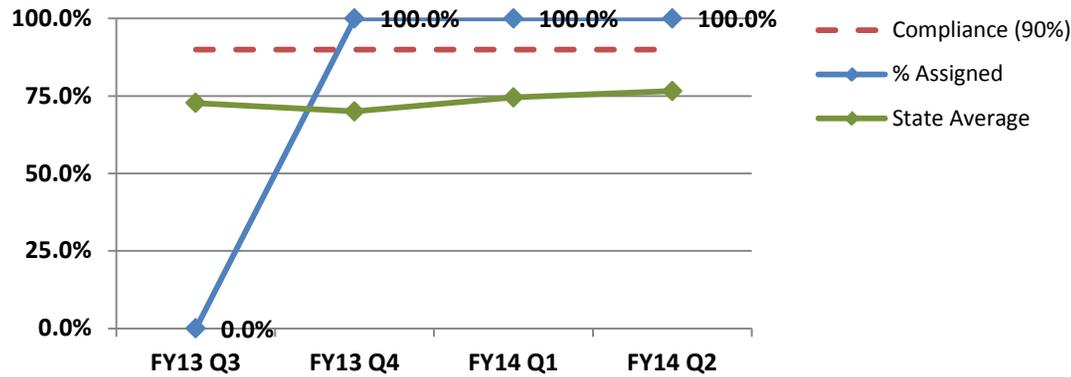
Standard 5.4: Of the clients who were not assigned on time, percentage of these clients who were assigned a community support worker within 7 working days



FY13 Q3	N/A	0 of 0
FY13 Q4	100%	1 of 1
FY14 Q1	N/A	0 of 0
FY14 Q2	N/A	0 of 0

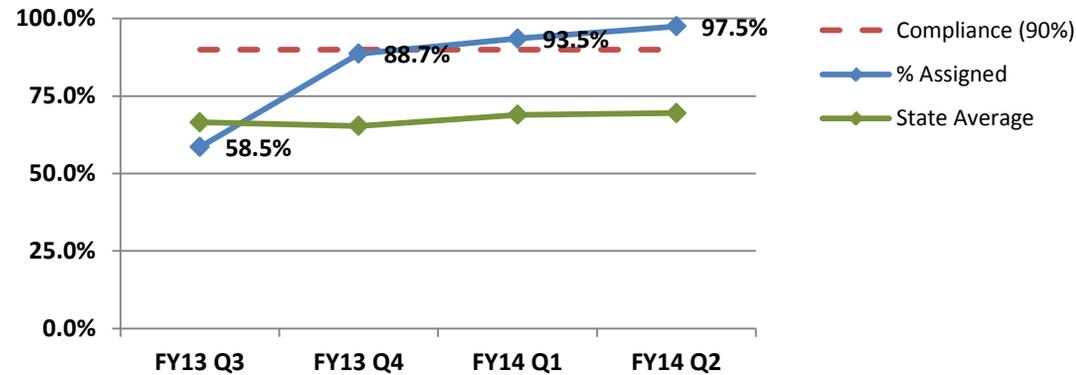
Maine Behavioral Health Organization

Standard 5.2: Percent of hospitalized clients who were assigned a community support worker within 2 days



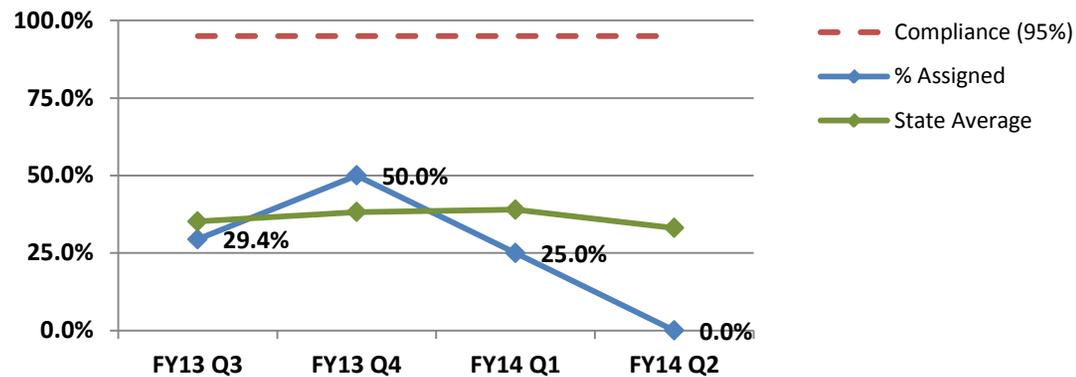
FY13 Q3	N/A	0 of 0
FY13 Q4	100%	1 of 1
FY14 Q1	100%	2 of 2
FY14 Q2	100%	1 of 1

Standard 5.3: Percent of non-hospitalized clients who were assigned a community support worker within 3 days



FY13 Q3	59%	24 of 41
FY13 Q4	89%	47 of 53
FY14 Q1	94%	58 of 62
FY14 Q2	98%	39 of 40

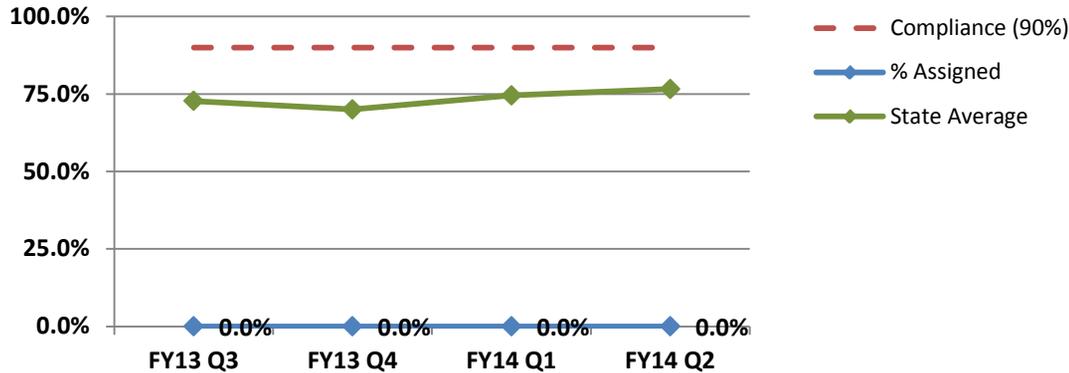
Standard 5.4: Of the clients who were not assigned on time, percentage of these clients who were assigned a community support worker within 7 working days



FY13 Q3	29%	5 of 17
FY13 Q4	50%	3 of 6
FY14 Q1	25%	1 of 4
FY14 Q2	0%	0 of 1

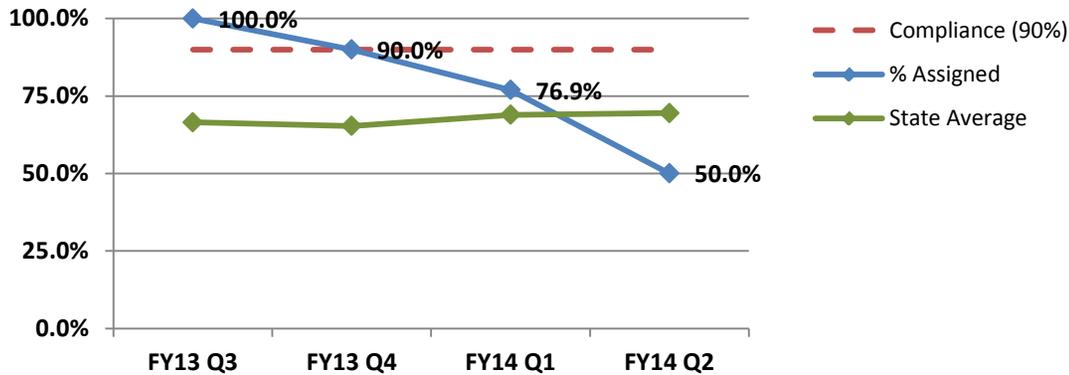
Maine Vocational & Rehabilitation Assoc.

Standard 5.2: Percent of hospitalized clients who were assigned a community support worker within 2 days



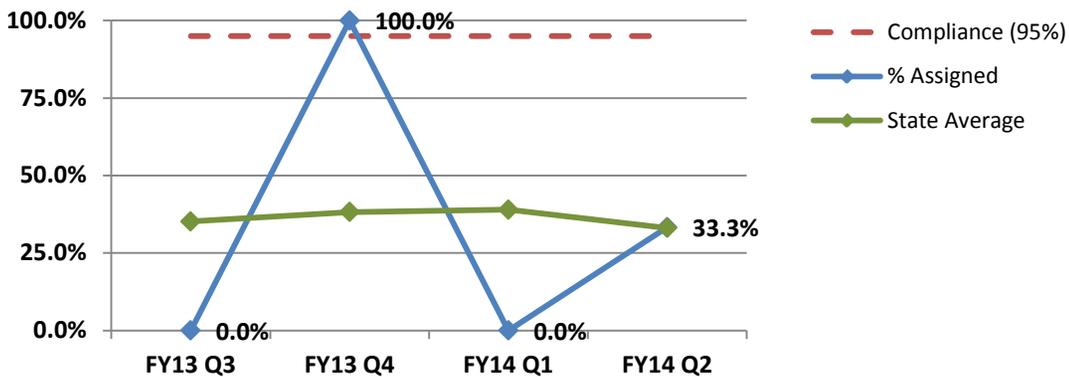
FY13 Q3	N/A	0 of 0
FY13 Q4	N/A	0 of 0
FY14 Q1	N/A	0 of 0
FY14 Q2	N/A	0 of 0

Standard 5.3: Percent of non-hospitalized clients who were assigned a community support worker within 3 days



FY13 Q3	100%	10 of 10
FY13 Q4	90%	9 of 10
FY14 Q1	77%	10 of 13
FY14 Q2	50%	3 of 6

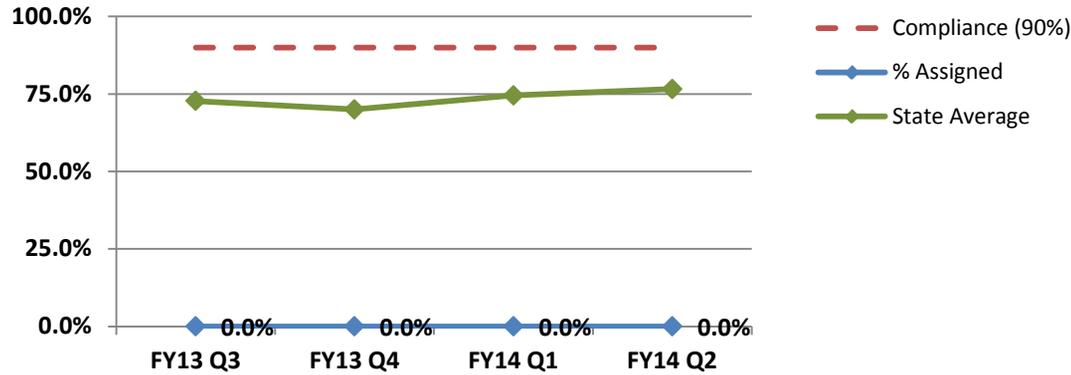
Standard 5.4: Of the clients who were not assigned on time, percentage of these clients who were assigned a community support worker within 7 working days



FY13 Q3	N/A	0 of 0
FY13 Q4	100%	1 of 1
FY14 Q1	0%	0 of 3
FY14 Q2	33%	1 of 3

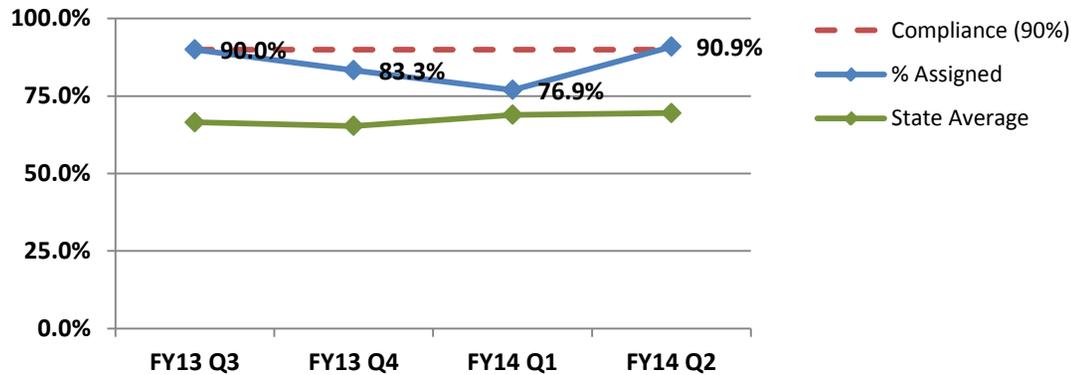
Manna Inc

Standard 5.2: Percent of hospitalized clients who were assigned a community support worker within 2 days



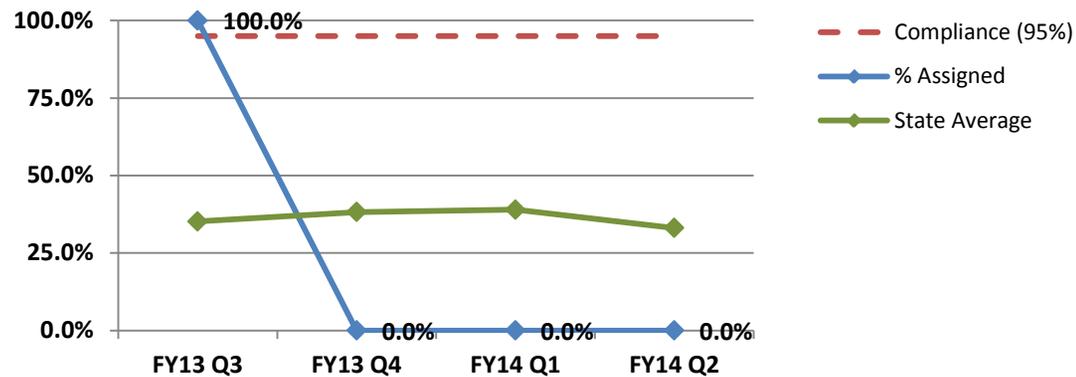
FY13 Q3	N/A	0 of 0
FY13 Q4	N/A	0 of 0
FY14 Q1	N/A	0 of 0
FY14 Q2	N/A	0 of 0

Standard 5.3: Percent of non-hospitalized clients who were assigned a community support worker within 3 days



FY13 Q3	90%	18 of 20
FY13 Q4	83%	10 of 12
FY14 Q1	77%	10 of 13
FY14 Q2	91%	10 of 11

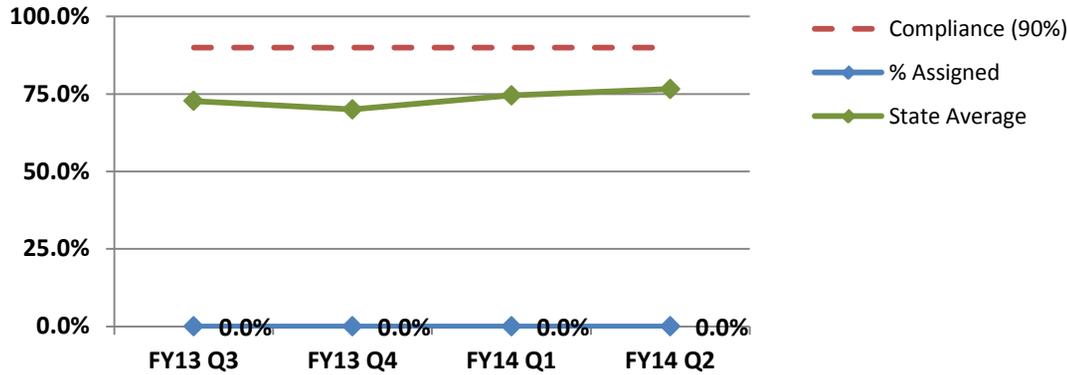
Standard 5.4: Of the clients who were not assigned on time, percentage of these clients who were assigned a community support worker within 7 working days



FY13 Q3	100%	2 of 2
FY13 Q4	0%	0 of 2
FY14 Q1	0%	0 of 3
FY14 Q2	0%	0 of 1

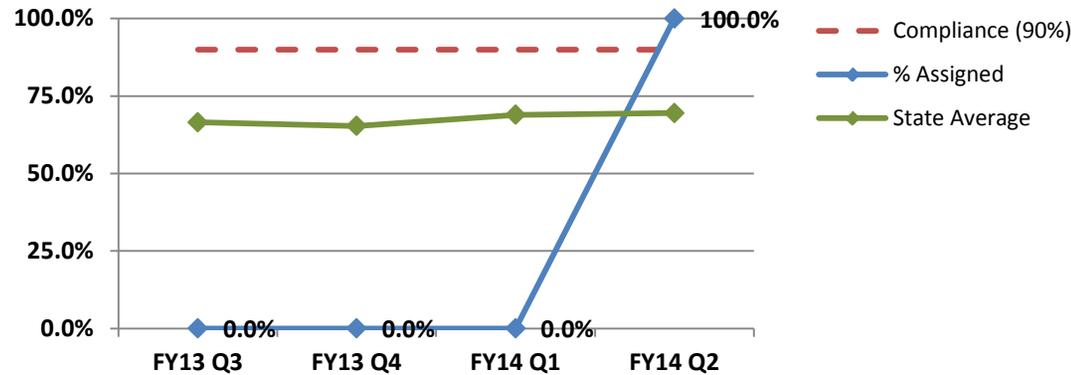
Merrymeeting Behavioral Health Associates-Adult Case Mgmt

Standard 5.2: Percent of hospitalized clients who were assigned a community support worker within 2 days



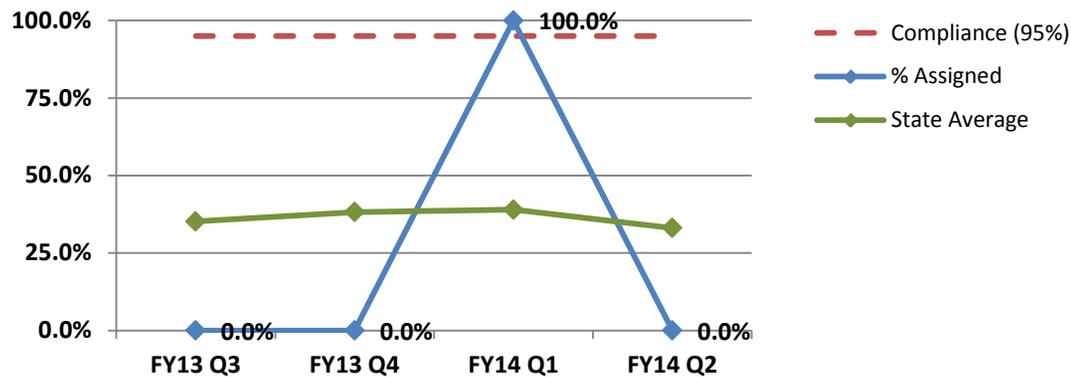
FY13 Q3	N/A	0 of 0
FY13 Q4	N/A	0 of 0
FY14 Q1	N/A	0 of 0
FY14 Q2	N/A	0 of 0

Standard 5.3: Percent of non-hospitalized clients who were assigned a community support worker within 3 days



FY13 Q3	N/A	0 of 0
FY13 Q4	N/A	0 of 0
FY14 Q1	0%	0 of 1
FY14 Q2	100%	20 of 20

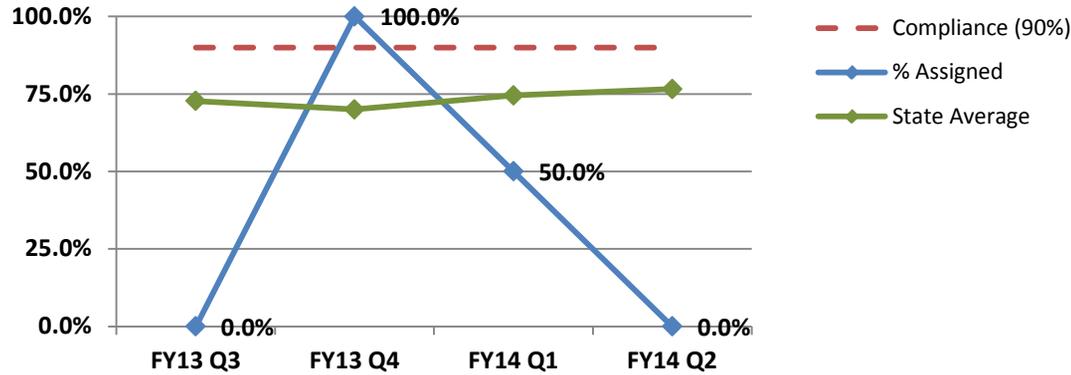
Standard 5.4: Of the clients who were not assigned on time, percentage of these clients who were assigned a community support worker within 7 working days



FY13 Q3	N/A	0 of 0
FY13 Q4	N/A	0 of 0
FY14 Q1	100%	1 of 1
FY14 Q2	N/A	0 of 0

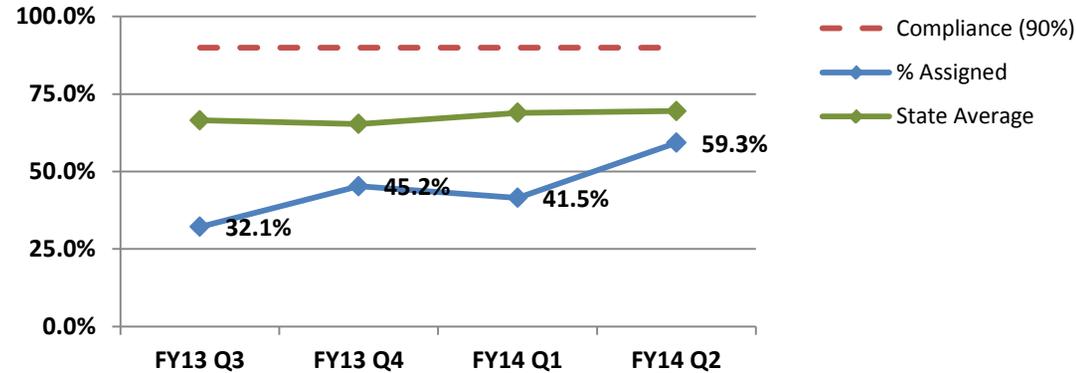
Mid Coast Mental Health

Standard 5.2: Percent of hospitalized clients who were assigned a community support worker within 2 days



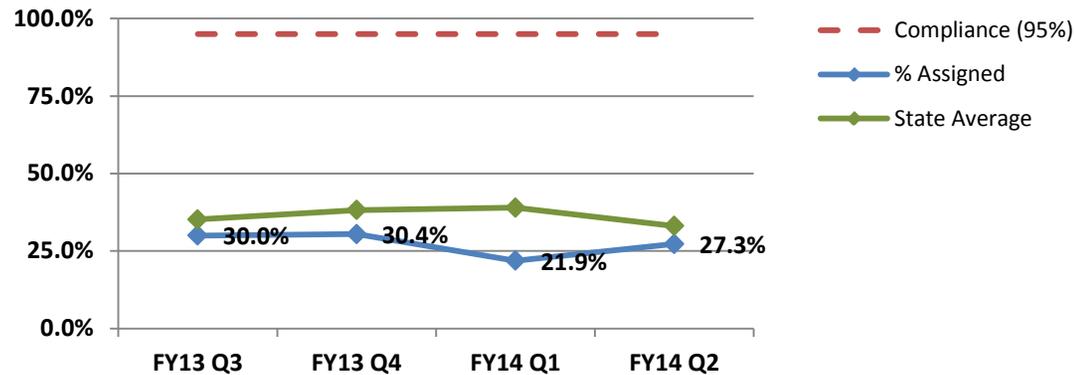
FY13 Q3	0%	0 of 1
FY13 Q4	100%	1 of 1
FY14 Q1	50%	1 of 2
FY14 Q2	N/A	0 of 0

Standard 5.3: Percent of non-hospitalized clients who were assigned a community support worker within 3 days



FY13 Q3	32%	9 of 28
FY13 Q4	45%	19 of 42
FY14 Q1	42%	22 of 53
FY14 Q2	59%	16 of 27

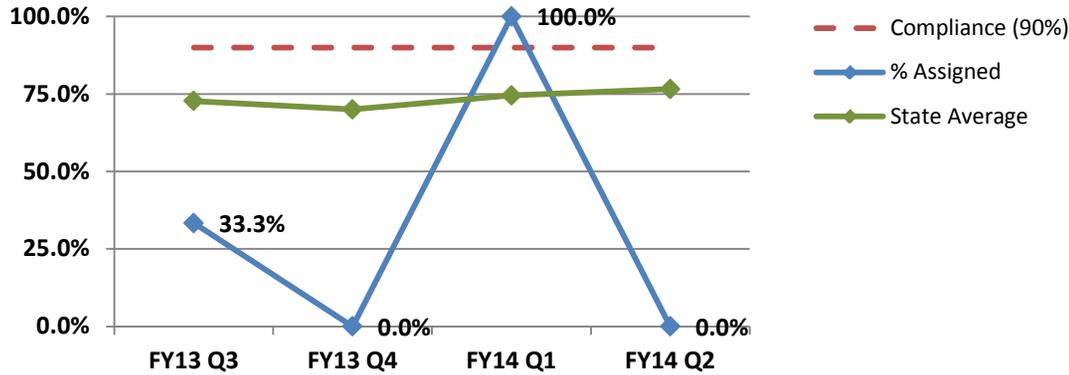
Standard 5.4: Of the clients who were not assigned on time, percentage of these clients who were assigned a community support worker within 7 working days



FY13 Q3	30%	6 of 20
FY13 Q4	30%	7 of 23
FY14 Q1	22%	7 of 32
FY14 Q2	27%	3 of 11

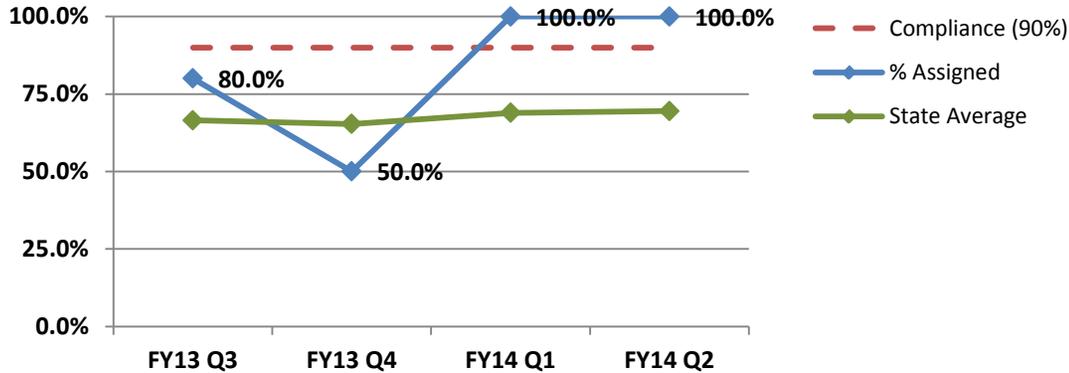
Motivational Services

Standard 5.2: Percent of hospitalized clients who were assigned a community support worker within 2 days



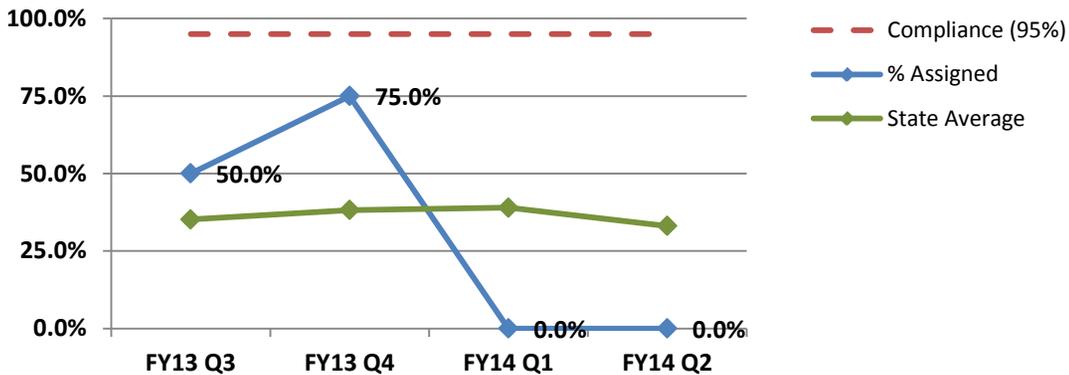
FY13 Q3	33%	1 of 3
FY13 Q4	N/A	0 of 0
FY14 Q1	100%	1 of 1
FY14 Q2	N/A	0 of 0

Standard 5.3: Percent of non-hospitalized clients who were assigned a community support worker within 3 days



FY13 Q3	80%	8 of 10
FY13 Q4	50%	4 of 8
FY14 Q1	100%	7 of 7
FY14 Q2	100%	7 of 7

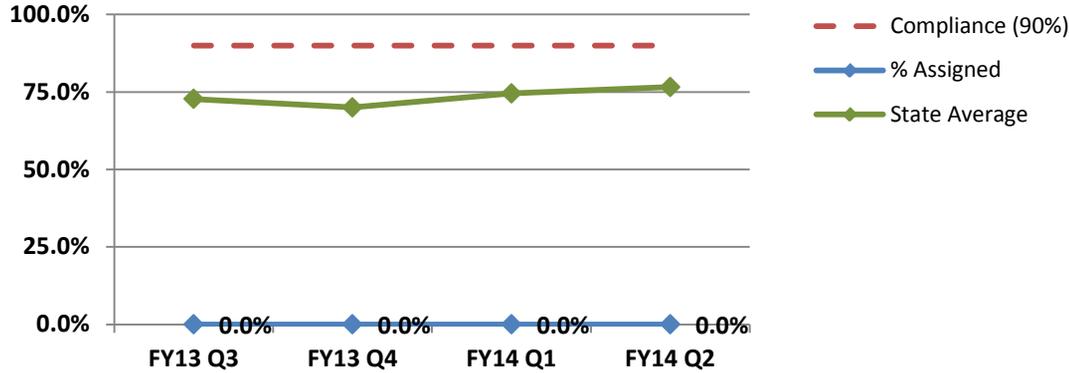
Standard 5.4: Of the clients who were not assigned on time, percentage of these clients who were assigned a community support worker within 7 working days



FY13 Q3	50%	2 of 4
FY13 Q4	75%	3 of 4
FY14 Q1	N/A	0 of 0
FY14 Q2	N/A	0 of 0

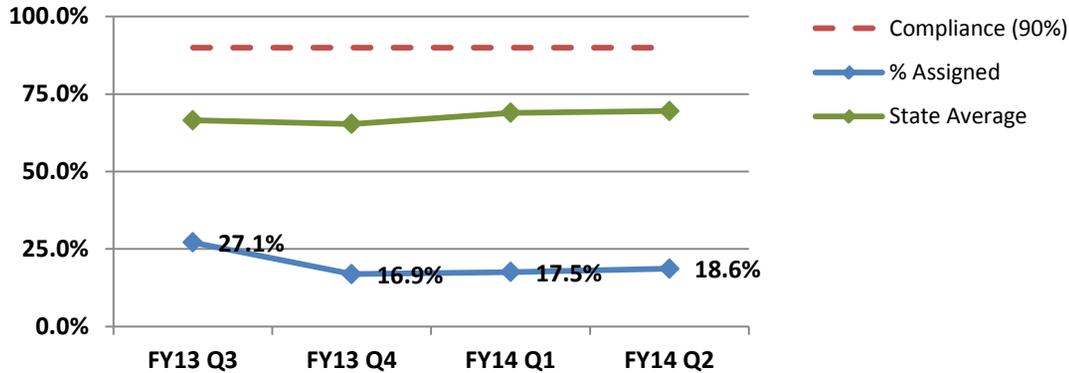
Northeast Occupational Exchange

Standard 5.2: Percent of hospitalized clients who were assigned a community support worker within 2 days



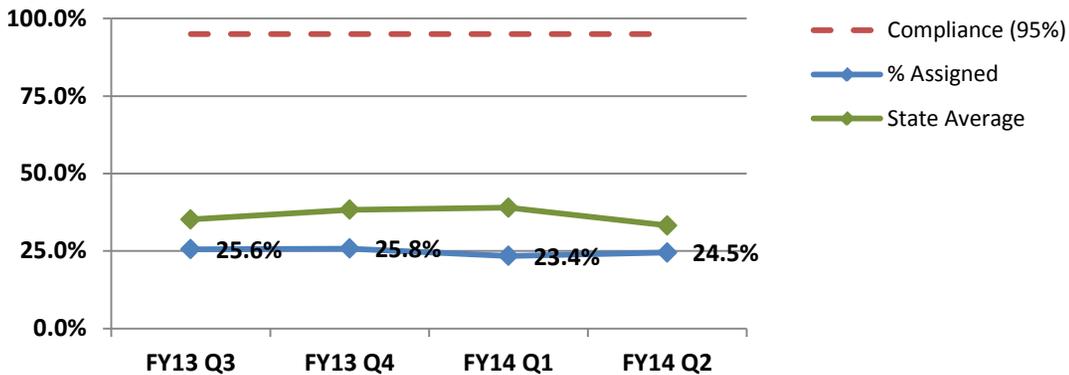
FY13 Q3	N/A	0 of 0
FY13 Q4	0%	0 of 2
FY14 Q1	N/A	0 of 0
FY14 Q2	0%	0 of 1

Standard 5.3: Percent of non-hospitalized clients who were assigned a community support worker within 3 days



FY13 Q3	27%	16 of 59
FY13 Q4	17%	13 of 77
FY14 Q1	18%	10 of 57
FY14 Q2	19%	11 of 59

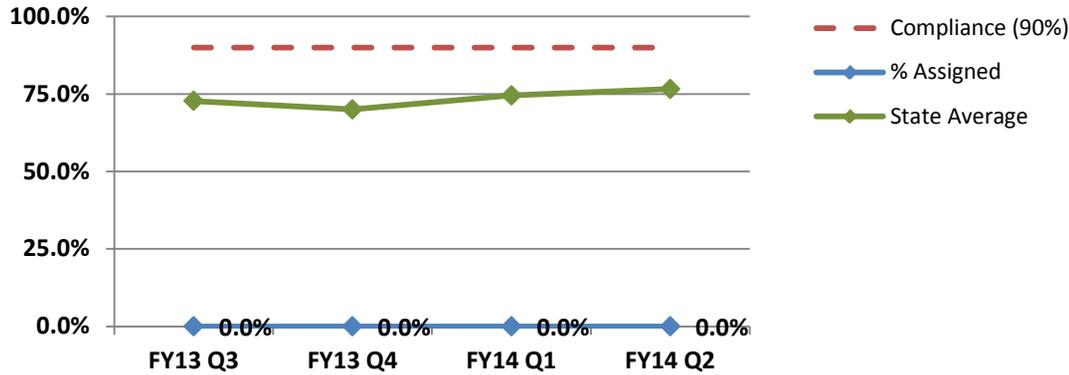
Standard 5.4: Of the clients who were not assigned on time, percentage of these clients who were assigned a community support worker within 7 working days



FY13 Q3	26%	11 of 43
FY13 Q4	26%	17 of 66
FY14 Q1	23%	11 of 47
FY14 Q2	24%	12 of 49

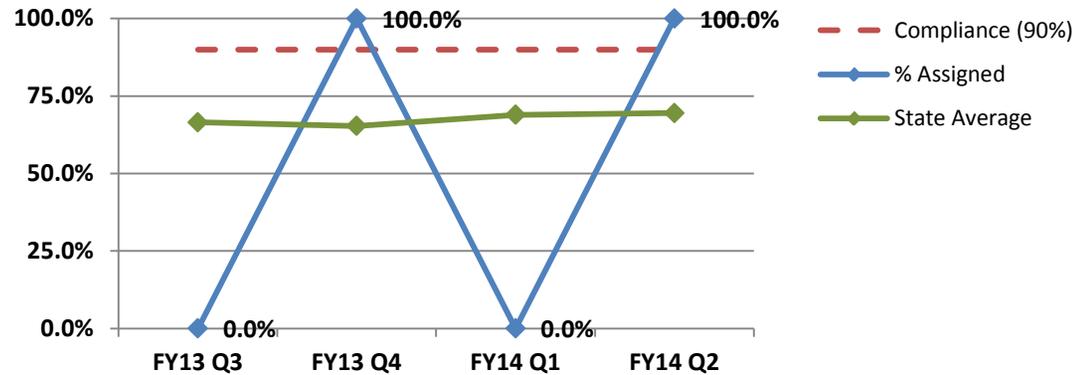
Northern Maine General - Community Support

Standard 5.2: Percent of hospitalized clients who were assigned a community support worker within 2 days



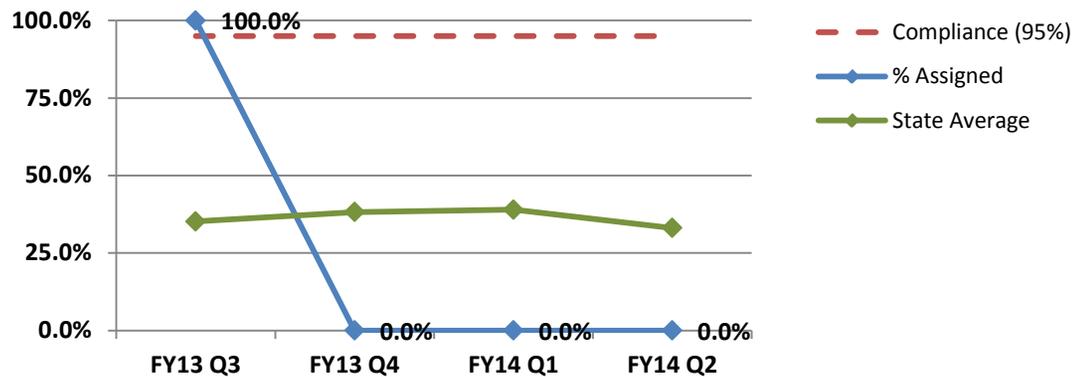
FY13 Q3	N/A	0 of 0
FY13 Q4	N/A	0 of 0
FY14 Q1	N/A	0 of 0
FY14 Q2	N/A	0 of 0

Standard 5.3: Percent of non-hospitalized clients who were assigned a community support worker within 3 days



FY13 Q3	0%	0 of 1
FY13 Q4	100%	2 of 2
FY14 Q1	N/A	0 of 0
FY14 Q2	100%	1 of 1

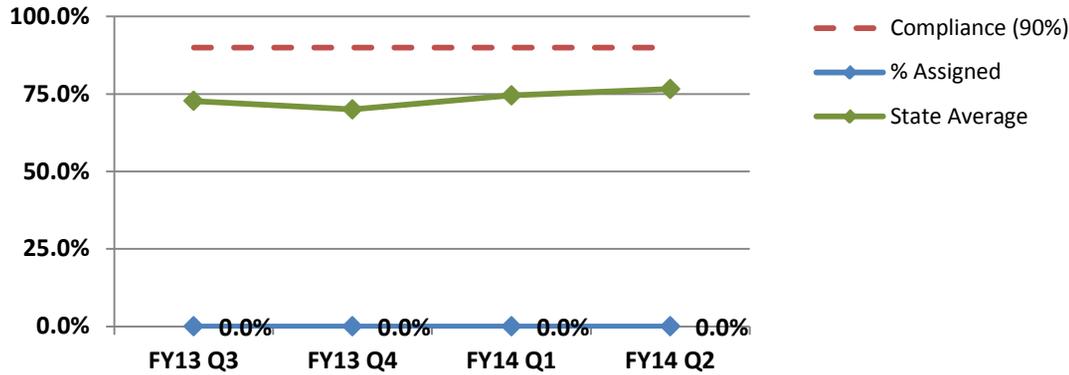
Standard 5.4: Of the clients who were not assigned on time, percentage of these clients who were assigned a community support worker within 7 working days



FY13 Q3	100%	1 of 1
FY13 Q4	N/A	0 of 0
FY14 Q1	N/A	0 of 0
FY14 Q2	N/A	0 of 0

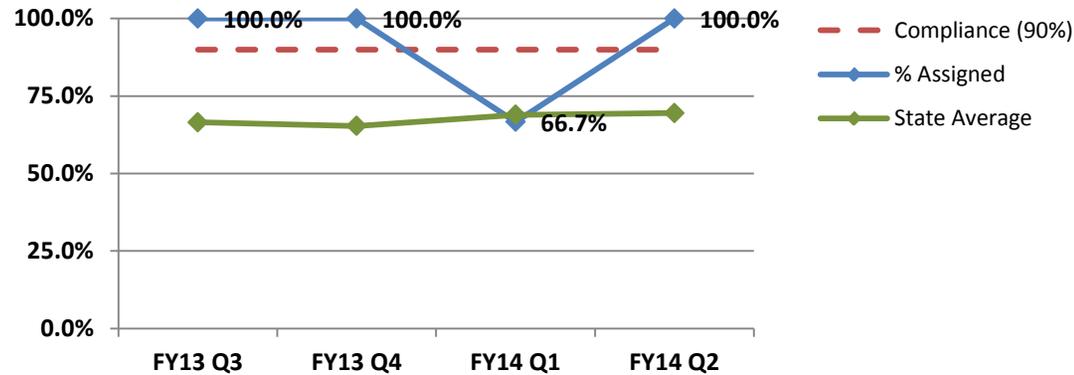
Ocean Way Mental Health Agency

Standard 5.2: Percent of hospitalized clients who were assigned a community support worker within 2 days



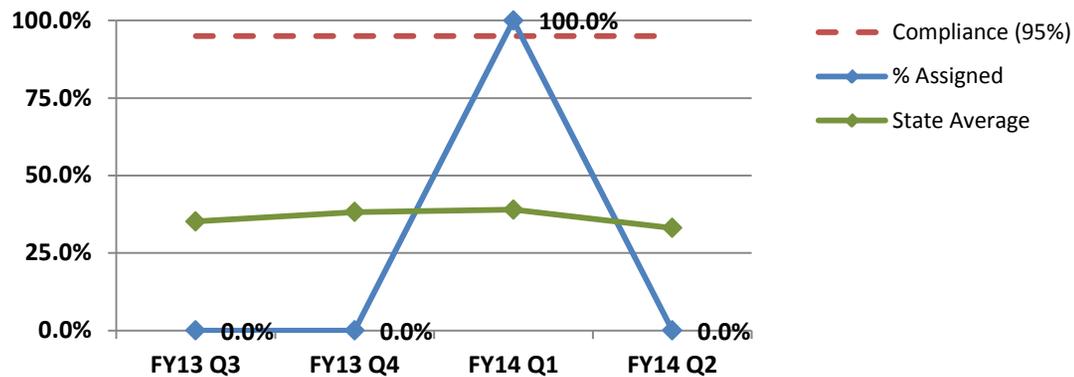
FY13 Q3	N/A	0 of 0
FY13 Q4	N/A	0 of 0
FY14 Q1	N/A	0 of 0
FY14 Q2	N/A	0 of 0

Standard 5.3: Percent of non-hospitalized clients who were assigned a community support worker within 3 days



FY13 Q3	100%	4 of 4
FY13 Q4	100%	5 of 5
FY14 Q1	67%	2 of 3
FY14 Q2	100%	3 of 3

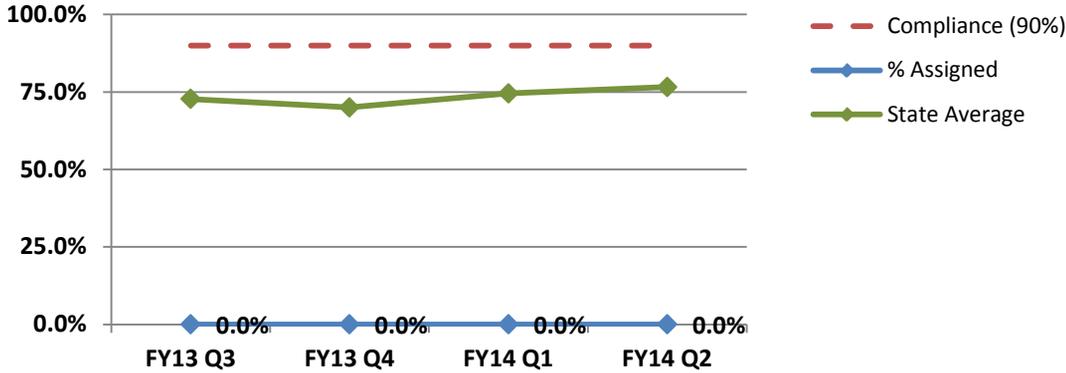
Standard 5.4: Of the clients who were not assigned on time, percentage of these clients who were assigned a community support worker within 7 working days



FY13 Q3	N/A	0 of 0
FY13 Q4	N/A	0 of 0
FY14 Q1	100%	1 of 1
FY14 Q2	N/A	0 of 0

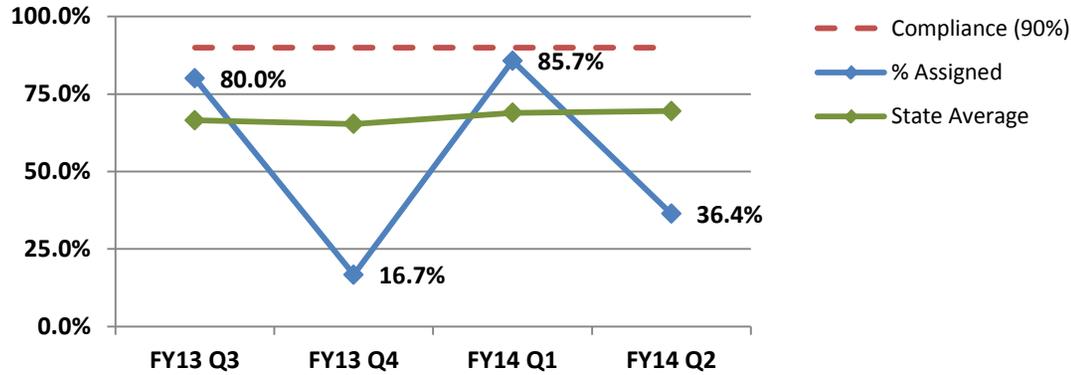
OHI

Standard 5.2: Percent of hospitalized clients who were assigned a community support worker within 2 days



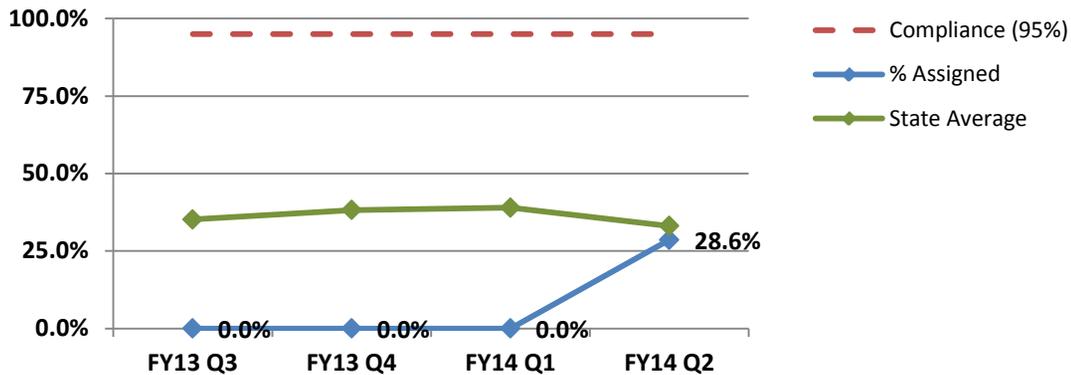
FY13 Q3	N/A	0 of 0
FY13 Q4	N/A	0 of 0
FY14 Q1	N/A	0 of 0
FY14 Q2	N/A	0 of 0

Standard 5.3: Percent of non-hospitalized clients who were assigned a community support worker within 3 days



FY13 Q3	80%	4 of 5
FY13 Q4	17%	1 of 6
FY14 Q1	86%	6 of 7
FY14 Q2	36%	4 of 11

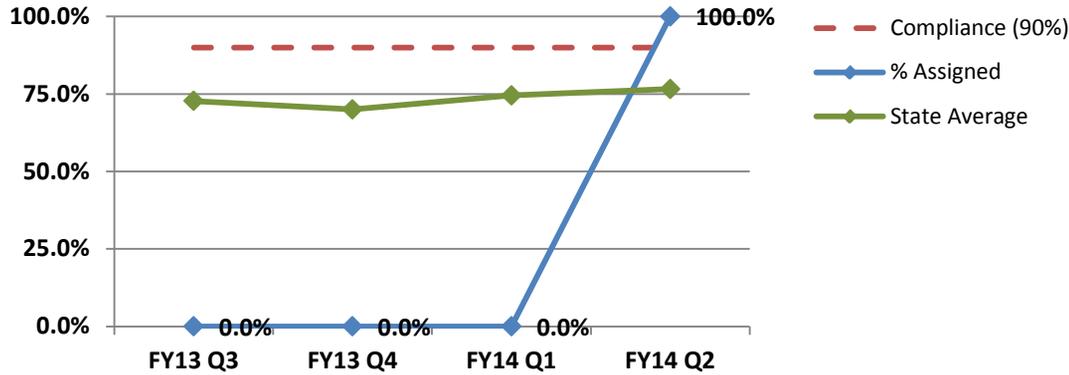
Standard 5.4: Of the clients who were not assigned on time, percentage of these clients who were assigned a community support worker within 7 working days



FY13 Q3	0%	0 of 1
FY13 Q4	0%	0 of 5
FY14 Q1	0%	0 of 1
FY14 Q2	29%	2 of 7

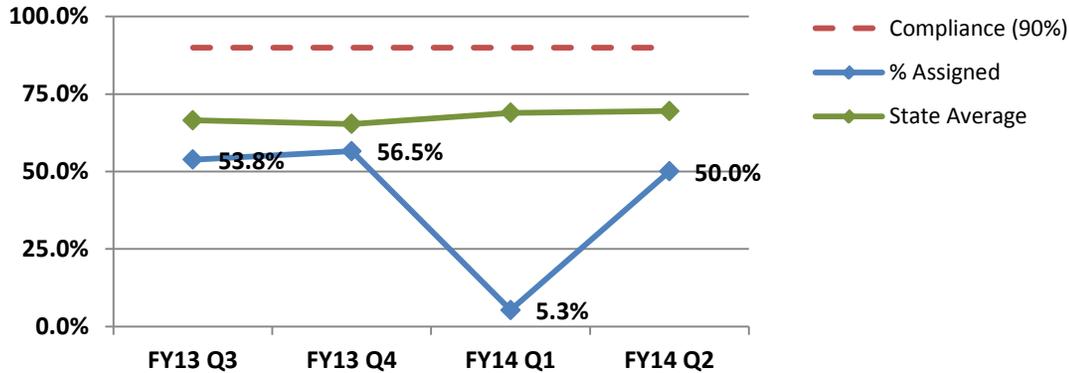
Oxford County Mental Health Services

Standard 5.2: Percent of hospitalized clients who were assigned a community support worker within 2 days



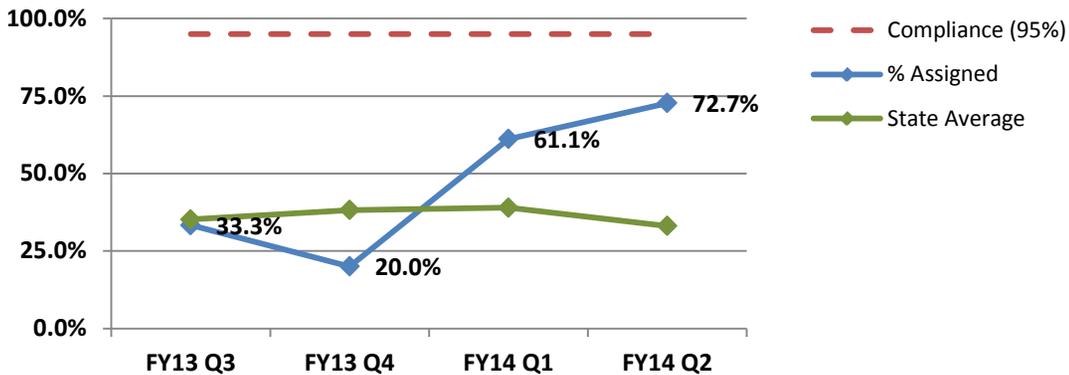
FY13 Q3	N/A	0 of 0
FY13 Q4	N/A	0 of 0
FY14 Q1	N/A	0 of 0
FY14 Q2	100%	1 of 1

Standard 5.3: Percent of non-hospitalized clients who were assigned a community support worker within 3 days



FY13 Q3	54%	7 of 13
FY13 Q4	57%	13 of 23
FY14 Q1	5%	1 of 19
FY14 Q2	50%	11 of 22

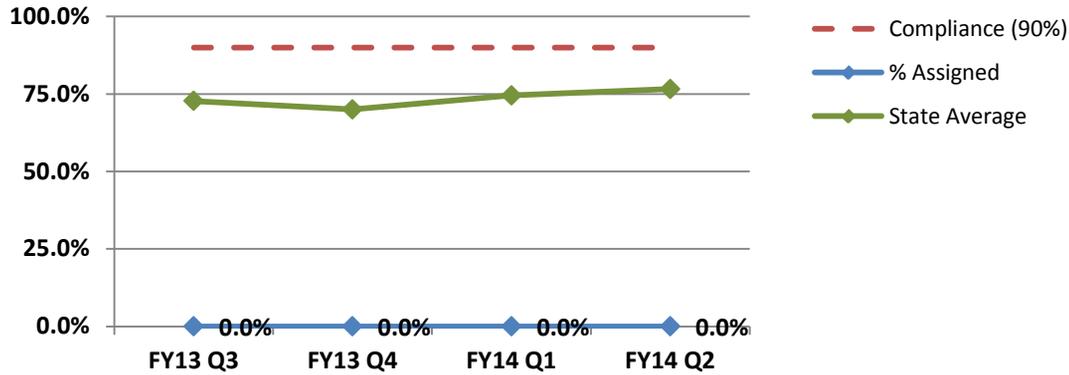
Standard 5.4: Of the clients who were not assigned on time, percentage of these clients who were assigned a community support worker within 7 working days



FY13 Q3	33%	2 of 6
FY13 Q4	20%	2 of 10
FY14 Q1	61%	11 of 18
FY14 Q2	73%	8 of 11

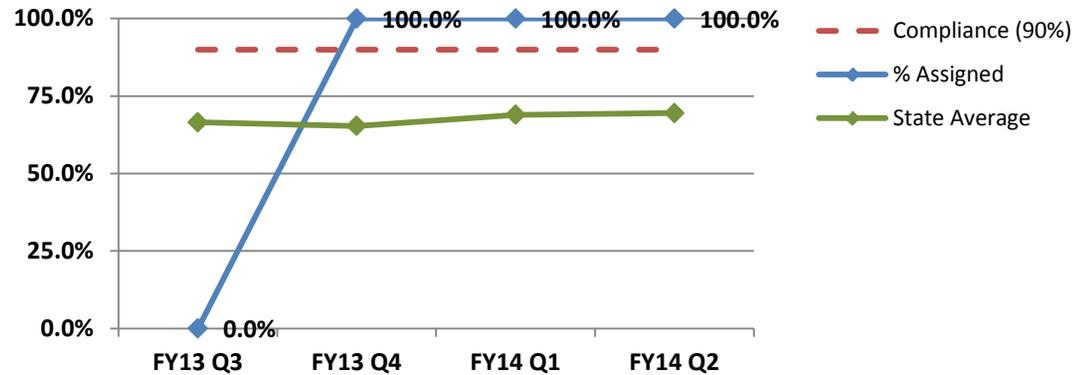
Port Resources-Sec 17

Standard 5.2: Percent of hospitalized clients who were assigned a community support worker within 2 days



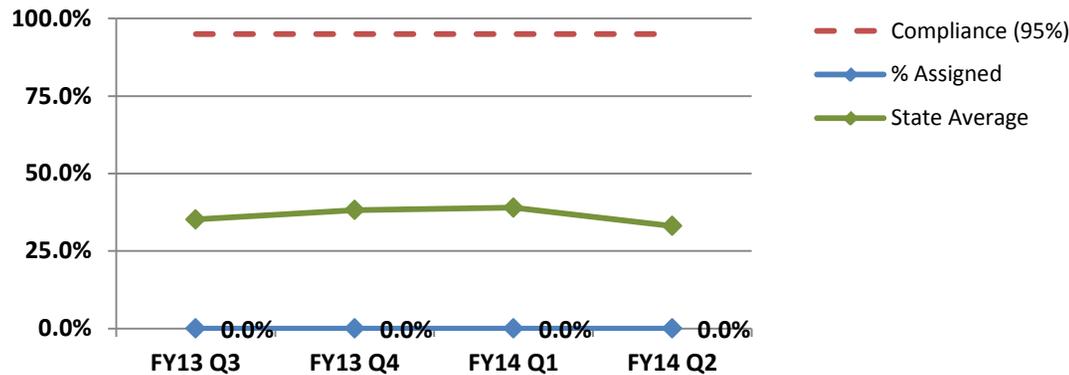
FY13 Q3	N/A	0 of 0
FY13 Q4	N/A	0 of 0
FY14 Q1	N/A	0 of 0
FY14 Q2	N/A	0 of 0

Standard 5.3: Percent of non-hospitalized clients who were assigned a community support worker within 3 days



FY13 Q3	N/A	0 of 0
FY13 Q4	100%	7 of 7
FY14 Q1	100%	5 of 5
FY14 Q2	100%	1 of 1

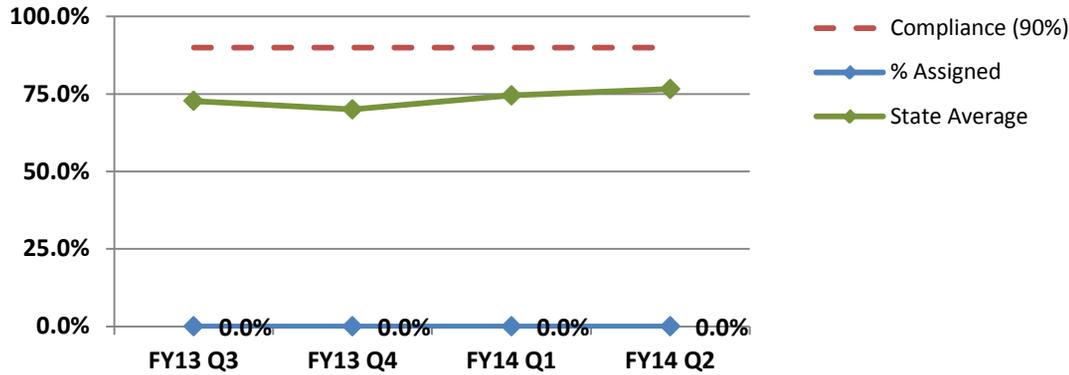
Standard 5.4: Of the clients who were not assigned on time, percentage of these clients who were assigned a community support worker within 7 working days



FY13 Q3	N/A	0 of 0
FY13 Q4	N/A	0 of 0
FY14 Q1	N/A	0 of 0
FY14 Q2	N/A	0 of 0

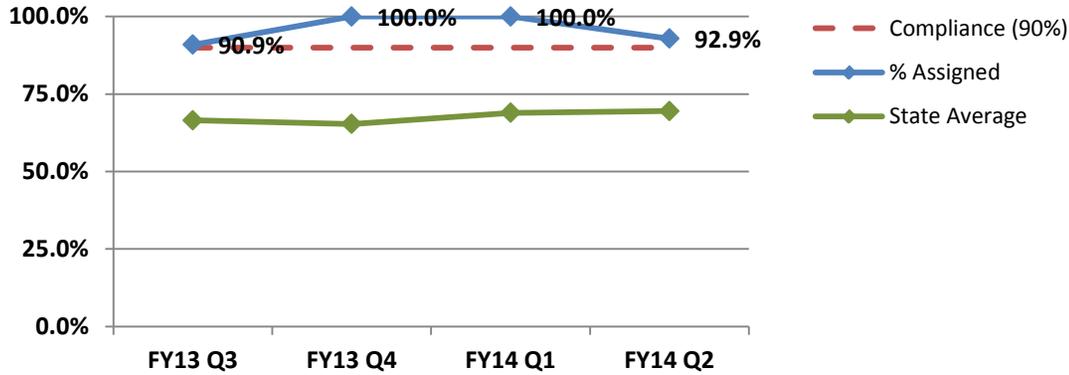
Rumford Group Homes

Standard 5.2: Percent of hospitalized clients who were assigned a community support worker within 2 days



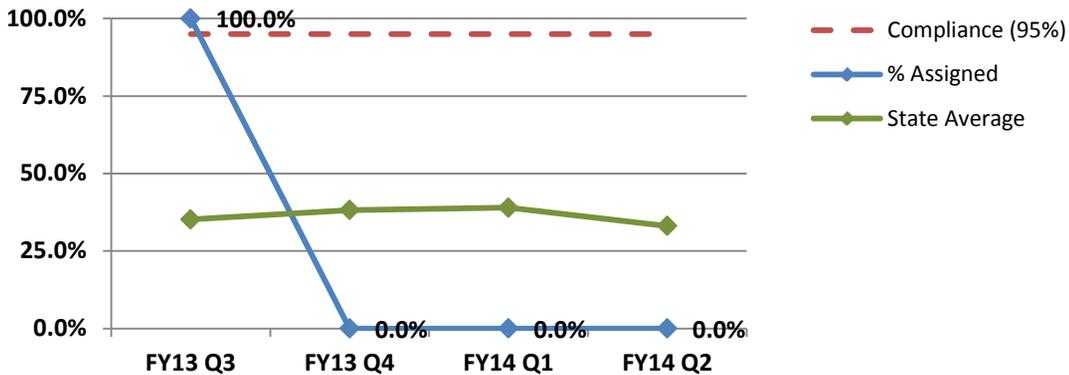
FY13 Q3	N/A	0 of 0
FY13 Q4	N/A	0 of 0
FY14 Q1	N/A	0 of 0
FY14 Q2	N/A	0 of 0

Standard 5.3: Percent of non-hospitalized clients who were assigned a community support worker within 3 days



FY13 Q3	91%	10 of 11
FY13 Q4	100%	11 of 11
FY14 Q1	100%	12 of 12
FY14 Q2	93%	13 of 14

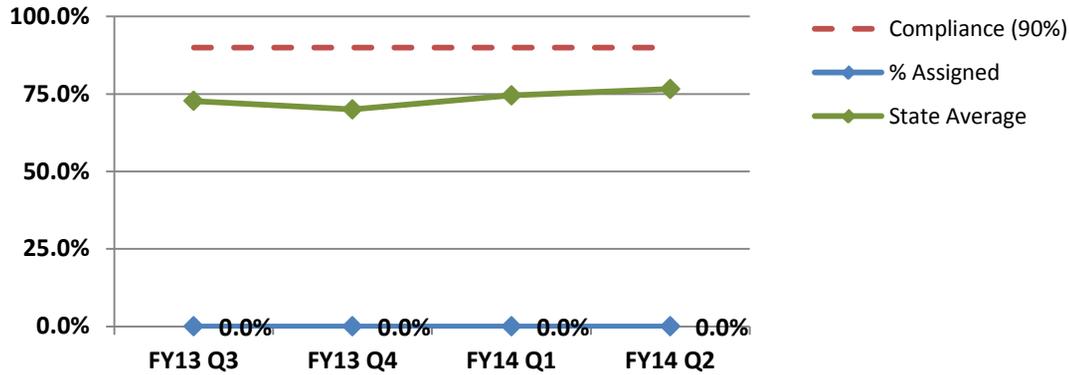
Standard 5.4: Of the clients who were not assigned on time, percentage of these clients who were assigned a community support worker within 7 working days



FY13 Q3	100%	1 of 1
FY13 Q4	N/A	0 of 0
FY14 Q1	N/A	0 of 0
FY14 Q2	0%	0 of 1

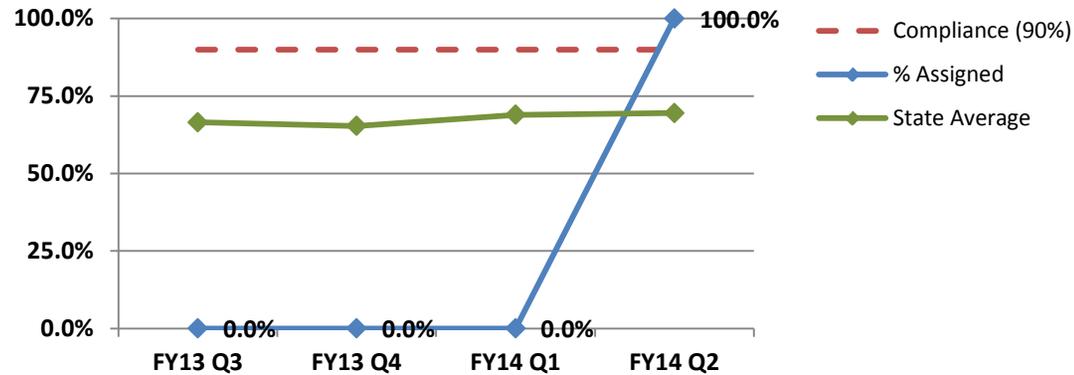
Sequel Care of Maine

Standard 5.2: Percent of hospitalized clients who were assigned a community support worker within 2 days



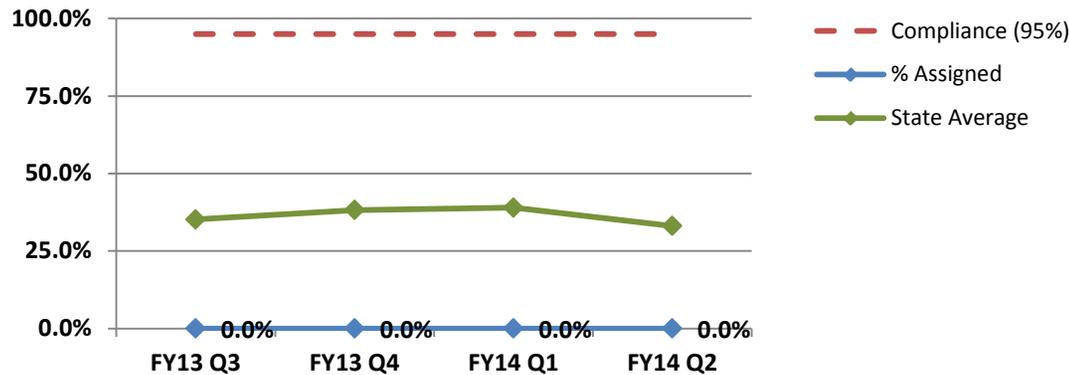
FY13 Q3	N/A	0 of 0
FY13 Q4	N/A	0 of 0
FY14 Q1	N/A	0 of 0
FY14 Q2	N/A	0 of 0

Standard 5.3: Percent of non-hospitalized clients who were assigned a community support worker within 3 days



FY13 Q3	N/A	0 of 0
FY13 Q4	N/A	0 of 0
FY14 Q1	N/A	0 of 0
FY14 Q2	100%	27 of 27

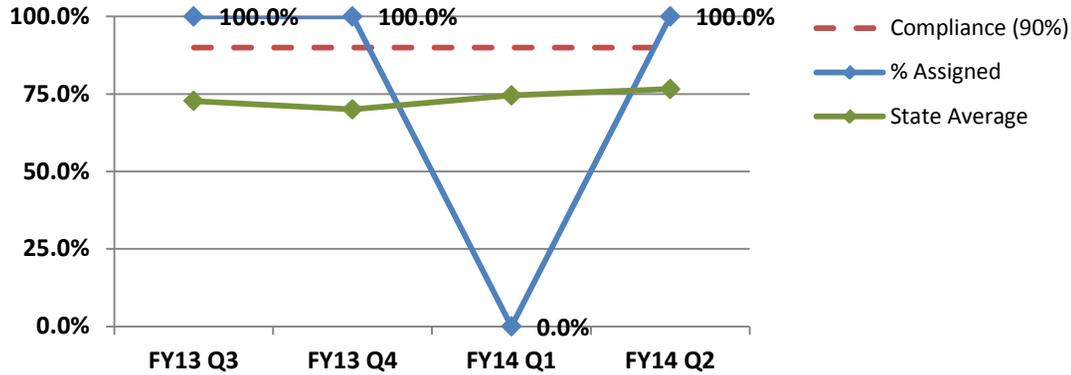
Standard 5.4: Of the clients who were not assigned on time, percentage of these clients who were assigned a community support worker within 7 working days



FY13 Q3	N/A	0 of 0
FY13 Q4	N/A	0 of 0
FY14 Q1	N/A	0 of 0
FY14 Q2	N/A	0 of 0

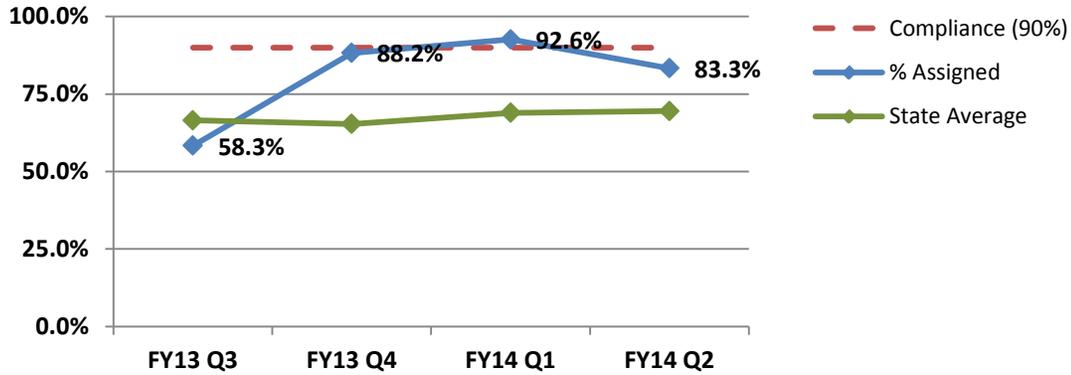
Shalom House

Standard 5.2: Percent of hospitalized clients who were assigned a community support worker within 2 days



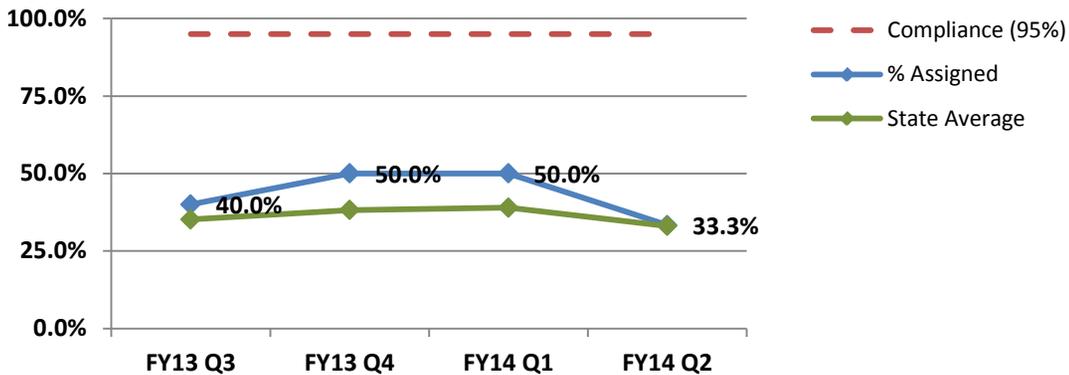
FY13 Q3	100%	2 of 2
FY13 Q4	100%	1 of 1
FY14 Q1	N/A	0 of 0
FY14 Q2	100%	2 of 2

Standard 5.3: Percent of non-hospitalized clients who were assigned a community support worker within 3 days



FY13 Q3	58%	14 of 24
FY13 Q4	88%	15 of 17
FY14 Q1	93%	25 of 27
FY14 Q2	83%	15 of 18

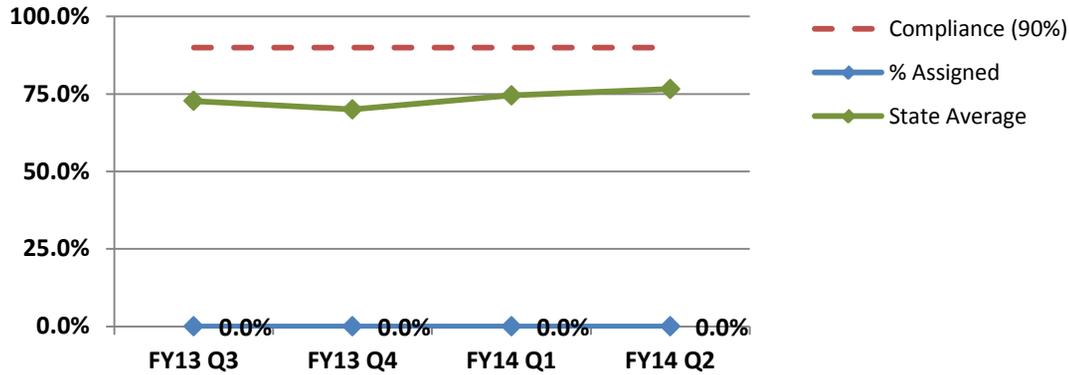
Standard 5.4: Of the clients who were not assigned on time, percentage of these clients who were assigned a community support worker within 7 working days



FY13 Q3	40%	4 of 10
FY13 Q4	50%	1 of 2
FY14 Q1	50%	1 of 2
FY14 Q2	33%	1 of 3

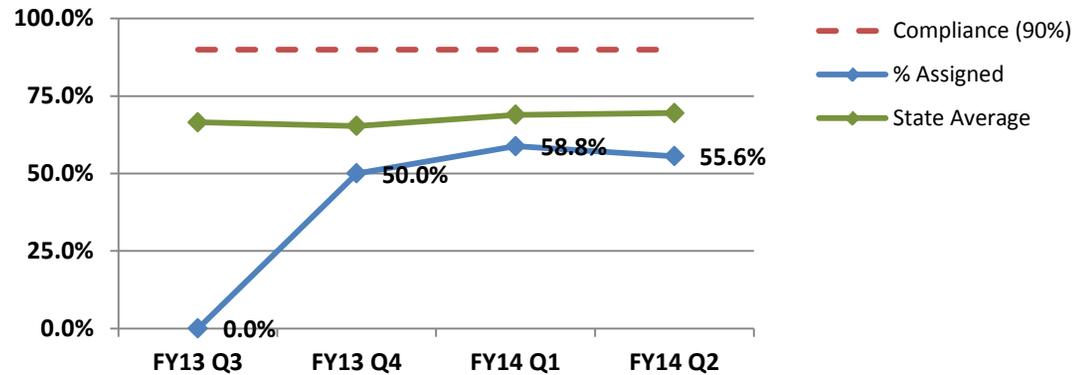
Smart Child & Family Services

Standard 5.2: Percent of hospitalized clients who were assigned a community support worker within 2 days



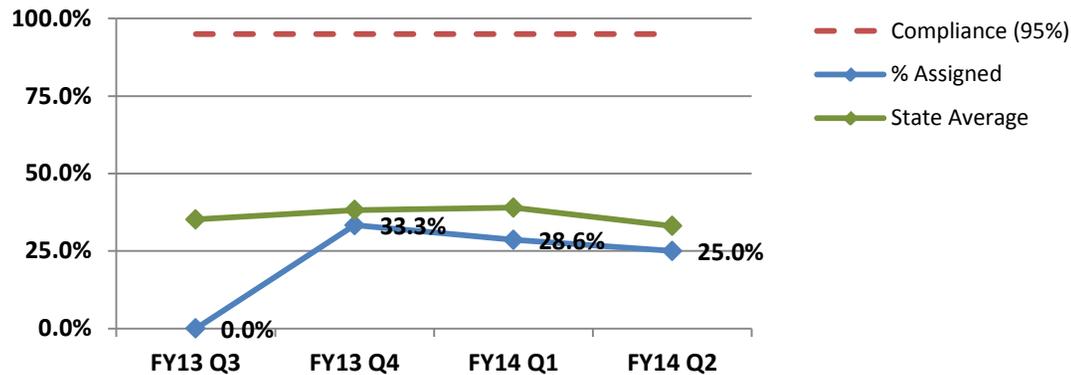
FY13 Q3	N/A	0 of 0
FY13 Q4	N/A	0 of 0
FY14 Q1	N/A	0 of 0
FY14 Q2	N/A	0 of 0

Standard 5.3: Percent of non-hospitalized clients who were assigned a community support worker within 3 days



FY13 Q3	N/A	0 of 0
FY13 Q4	50%	3 of 6
FY14 Q1	59%	10 of 17
FY14 Q2	56%	10 of 18

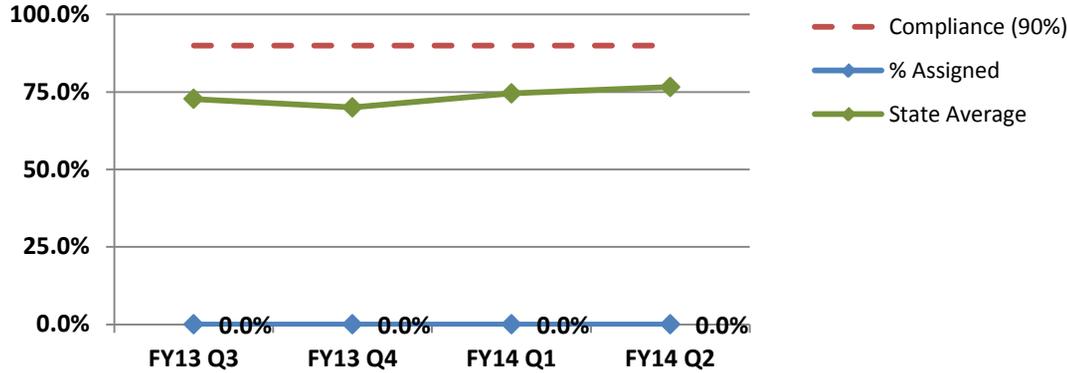
Standard 5.4: Of the clients who were not assigned on time, percentage of these clients who were assigned a community support worker within 7 working days



FY13 Q3	N/A	0 of 0
FY13 Q4	33%	1 of 3
FY14 Q1	29%	2 of 7
FY14 Q2	25%	2 of 8

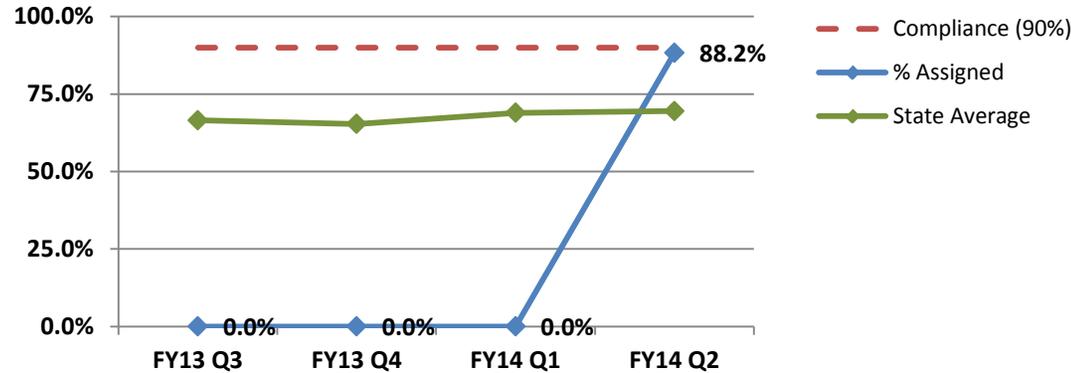
Somali Bantu Youth Association of Maine

Standard 5.2: Percent of hospitalized clients who were assigned a community support worker within 2 days



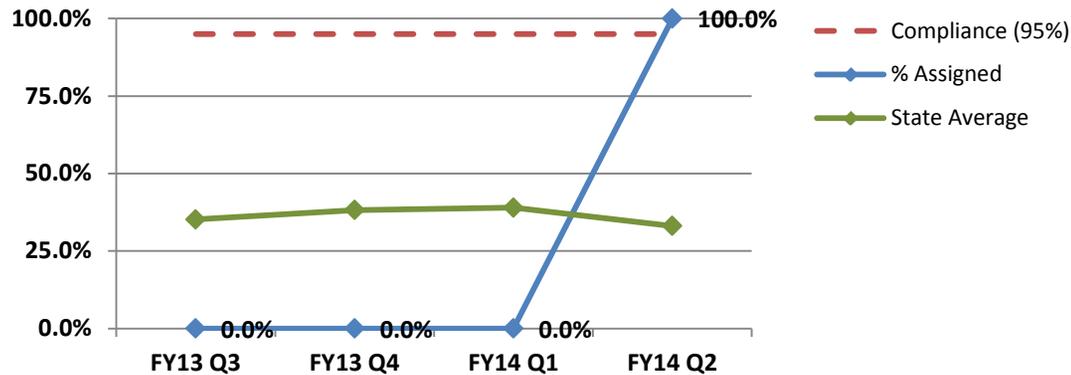
FY13 Q3	N/A	0 of 0
FY13 Q4	N/A	0 of 0
FY14 Q1	N/A	0 of 0
FY14 Q2	N/A	0 of 0

Standard 5.3: Percent of non-hospitalized clients who were assigned a community support worker within 3 days



FY13 Q3	N/A	0 of 0
FY13 Q4	N/A	0 of 0
FY14 Q1	N/A	0 of 0
FY14 Q2	88%	15 of 17

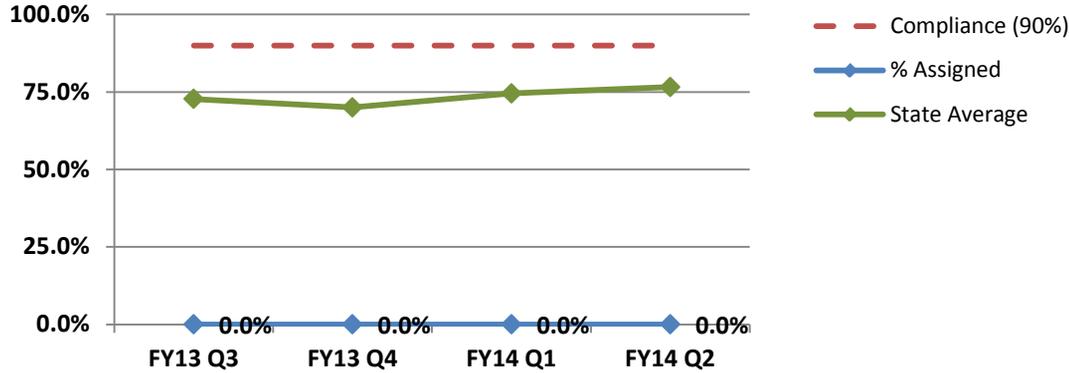
Standard 5.4: Of the clients who were not assigned on time, percentage of these clients who were assigned a community support worker within 7 working days



FY13 Q3	N/A	0 of 0
FY13 Q4	N/A	0 of 0
FY14 Q1	N/A	0 of 0
FY14 Q2	100%	2 of 2

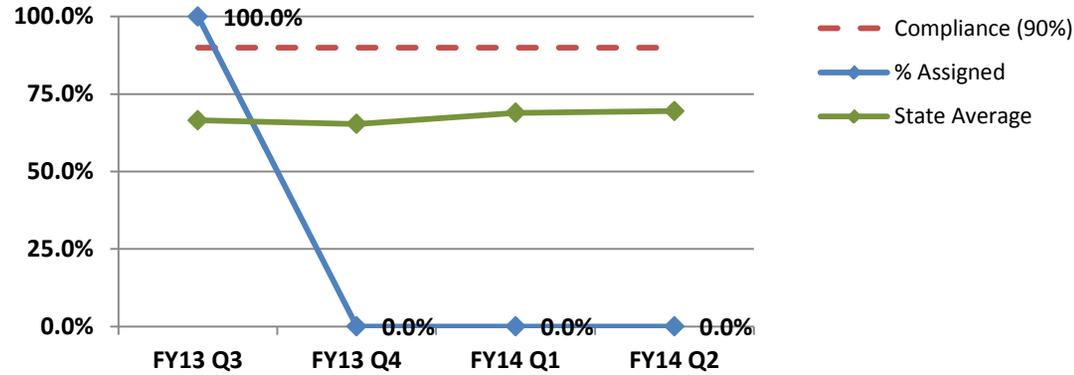
Spurwink

Standard 5.2: Percent of hospitalized clients who were assigned a community support worker within 2 days



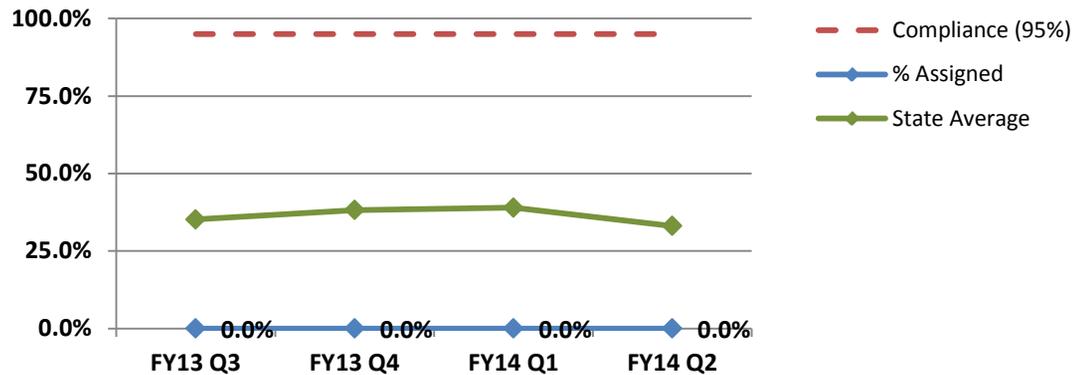
FY13 Q3	N/A	0 of 0
FY13 Q4	N/A	0 of 0
FY14 Q1	N/A	0 of 0
FY14 Q2	N/A	0 of 0

Standard 5.3: Percent of non-hospitalized clients who were assigned a community support worker within 3 days



FY13 Q3	100%	1 of 1
FY13 Q4	N/A	0 of 0
FY14 Q1	N/A	0 of 0
FY14 Q2	N/A	0 of 0

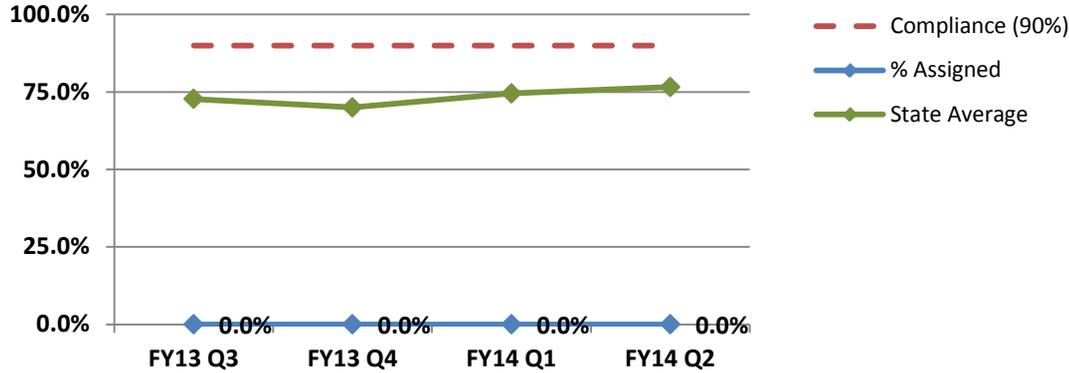
Standard 5.4: Of the clients who were not assigned on time, percentage of these clients who were assigned a community support worker within 7 working days



FY13 Q3	N/A	0 of 0
FY13 Q4	N/A	0 of 0
FY14 Q1	N/A	0 of 0
FY14 Q2	N/A	0 of 0

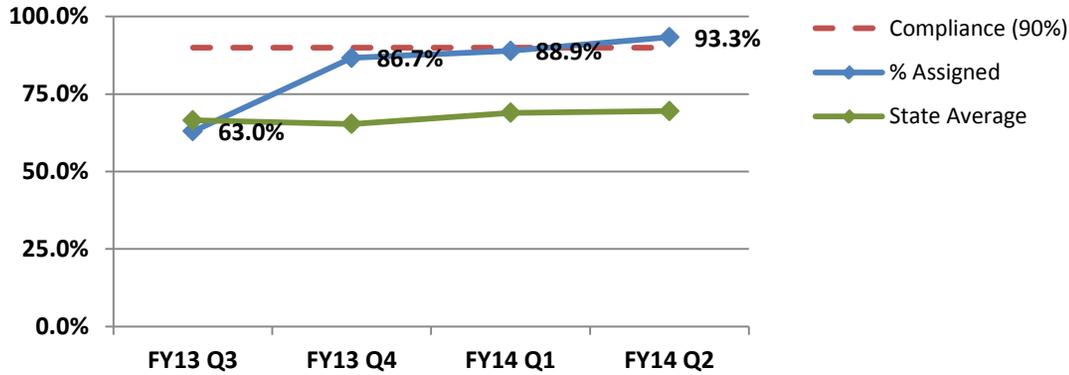
Stepping Stones

Standard 5.2: Percent of hospitalized clients who were assigned a community support worker within 2 days



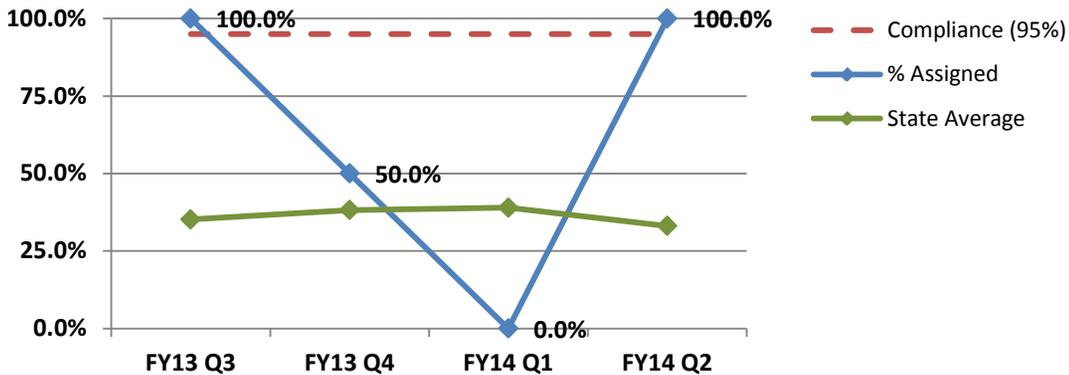
FY13 Q3	N/A	0 of 0
FY13 Q4	N/A	0 of 0
FY14 Q1	N/A	0 of 0
FY14 Q2	N/A	0 of 0

Standard 5.3: Percent of non-hospitalized clients who were assigned a community support worker within 3 days



FY13 Q3	63%	17 of 27
FY13 Q4	87%	13 of 15
FY14 Q1	89%	8 of 9
FY14 Q2	93%	14 of 15

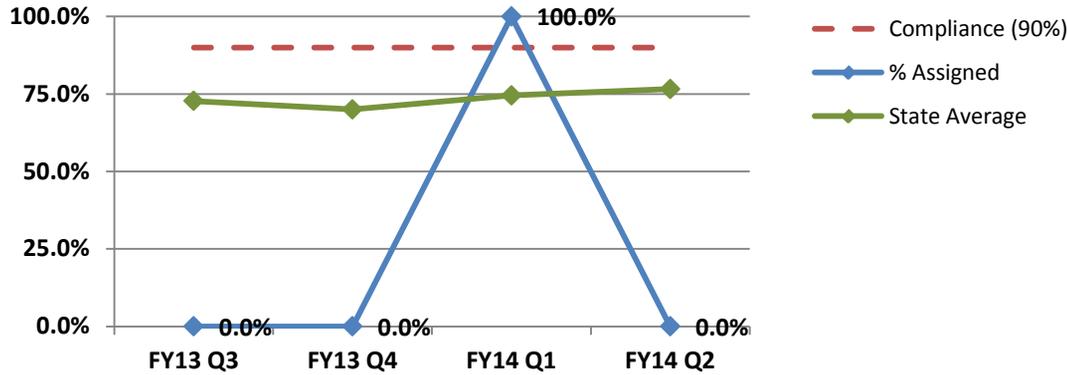
Standard 5.4: Of the clients who were not assigned on time, percentage of these clients who were assigned a community support worker within 7 working days



FY13 Q3	100%	10 of 10
FY13 Q4	50%	1 of 2
FY14 Q1	0%	0 of 1
FY14 Q2	100%	1 of 1

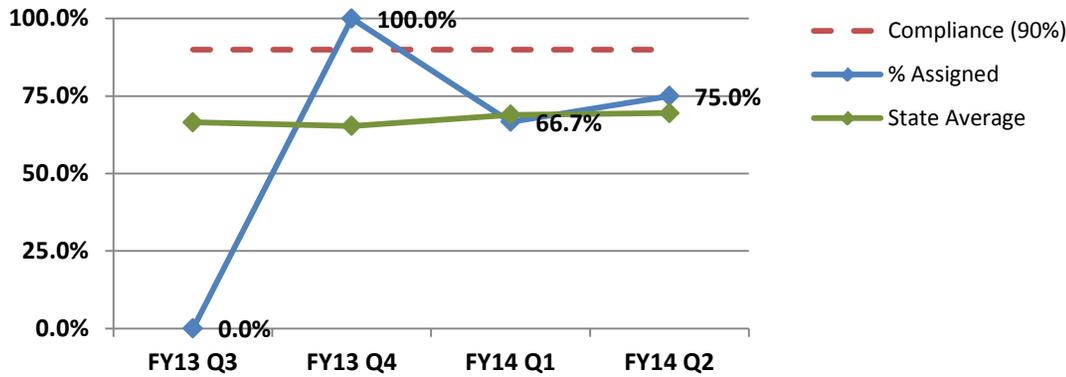
St. Andre Homes

Standard 5.2: Percent of hospitalized clients who were assigned a community support worker within 2 days



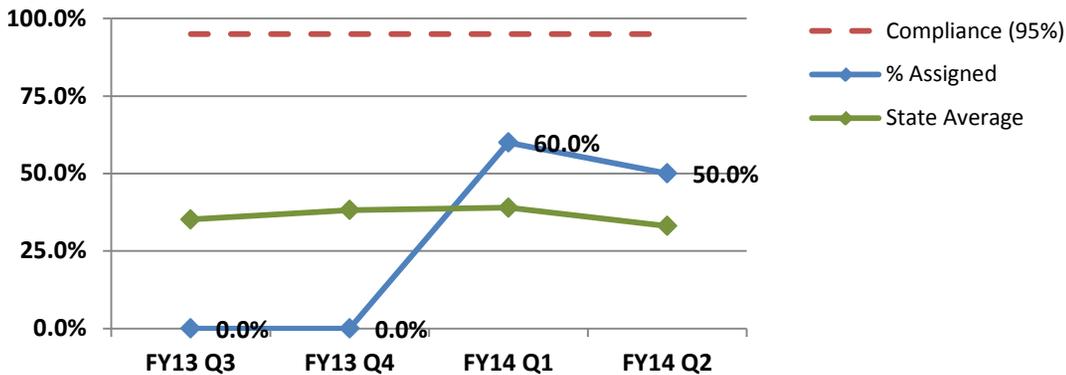
FY13 Q3	N/A	0 of 0
FY13 Q4	N/A	0 of 0
FY14 Q1	100%	1 of 1
FY14 Q2	N/A	0 of 0

Standard 5.3: Percent of non-hospitalized clients who were assigned a community support worker within 3 days



FY13 Q3	N/A	0 of 0
FY13 Q4	100%	4 of 4
FY14 Q1	67%	10 of 15
FY14 Q2	75%	6 of 8

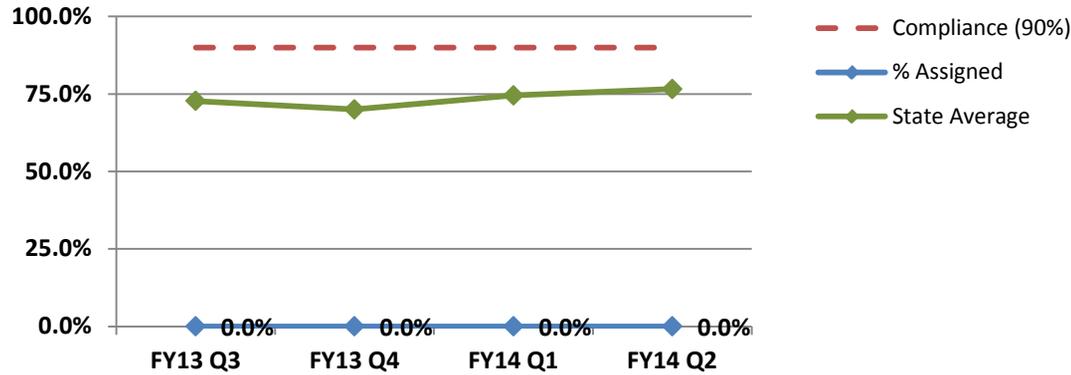
Standard 5.4: Of the clients who were not assigned on time, percentage of these clients who were assigned a community support worker within 7 working days



FY13 Q3	N/A	0 of 0
FY13 Q4	N/A	0 of 0
FY14 Q1	60%	3 of 5
FY14 Q2	50%	1 of 2

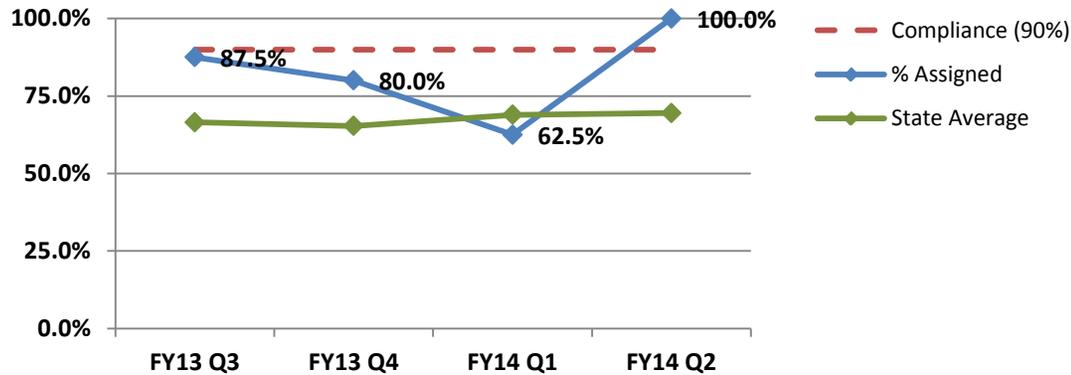
Sunrise Opportunities

Standard 5.2: Percent of hospitalized clients who were assigned a community support worker within 2 days



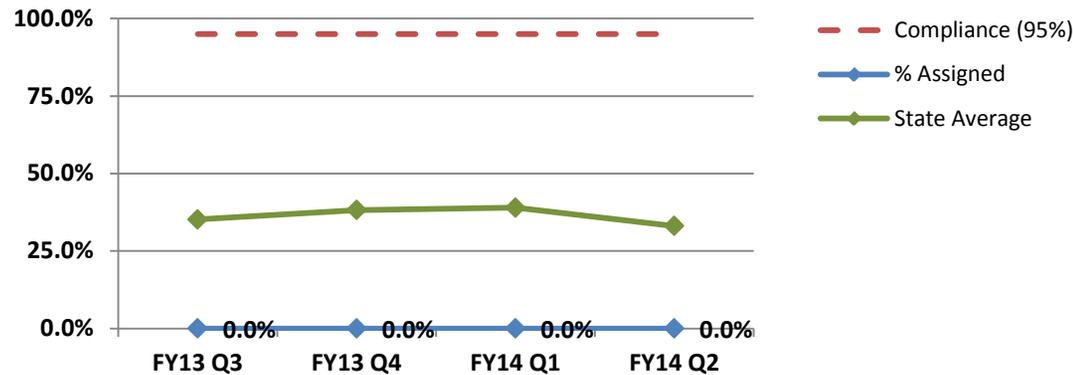
FY13 Q3	N/A	0 of 0
FY13 Q4	N/A	0 of 0
FY14 Q1	N/A	0 of 0
FY14 Q2	N/A	0 of 0

Standard 5.3: Percent of non-hospitalized clients who were assigned a community support worker within 3 days



FY13 Q3	88%	7 of 8
FY13 Q4	80%	4 of 5
FY14 Q1	63%	5 of 8
FY14 Q2	100%	5 of 5

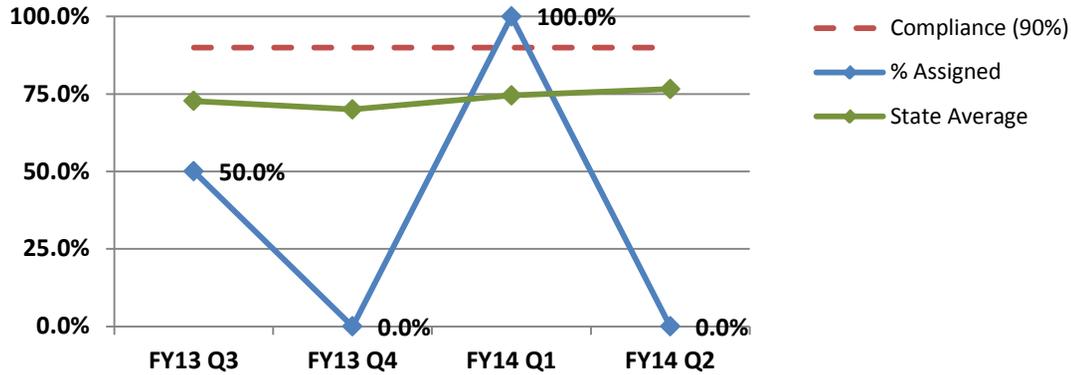
Standard 5.4: Of the clients who were not assigned on time, percentage of these clients who were assigned a community support worker within 7 working days



FY13 Q3	0%	0 of 1
FY13 Q4	0%	0 of 1
FY14 Q1	0%	0 of 3
FY14 Q2	N/A	0 of 0

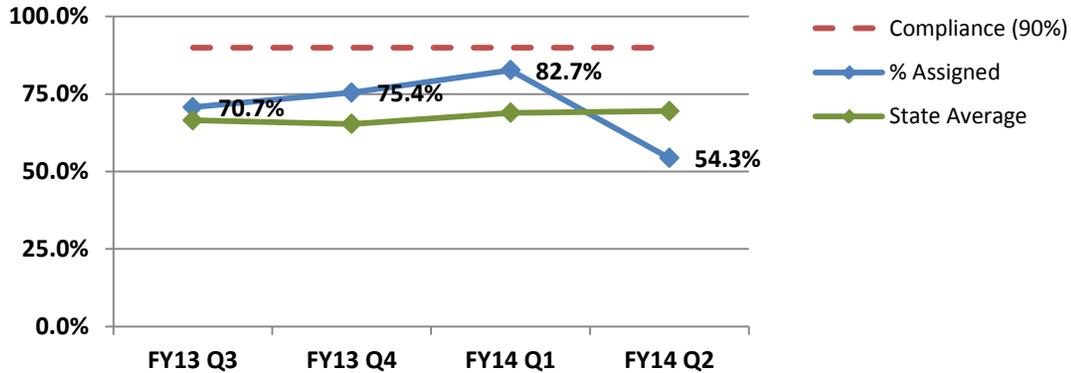
Sweetser

Standard 5.2: Percent of hospitalized clients who were assigned a community support worker within 2 days



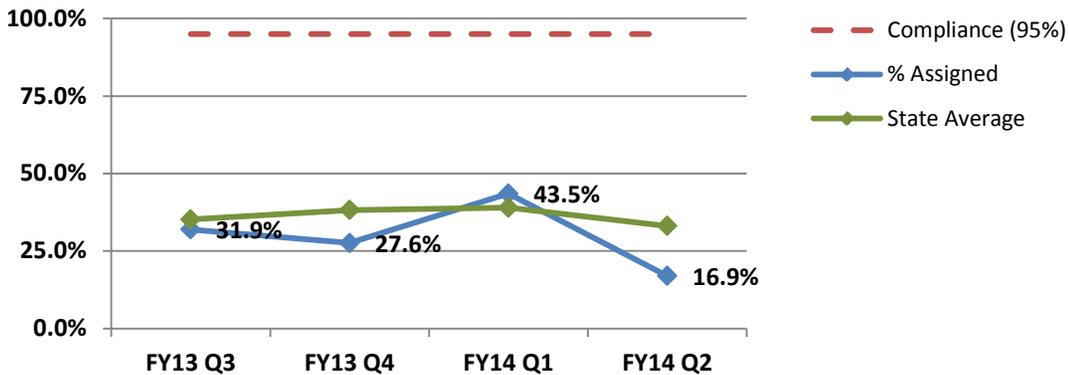
FY13 Q3	50%	1 of 2
FY13 Q4	0%	0 of 1
FY14 Q1	100%	3 of 3
FY14 Q2	0%	0 of 1

Standard 5.3: Percent of non-hospitalized clients who were assigned a community support worker within 3 days



FY13 Q3	71%	111 of 157
FY13 Q4	75%	86 of 114
FY14 Q1	83%	110 of 133
FY14 Q2	54%	69 of 127

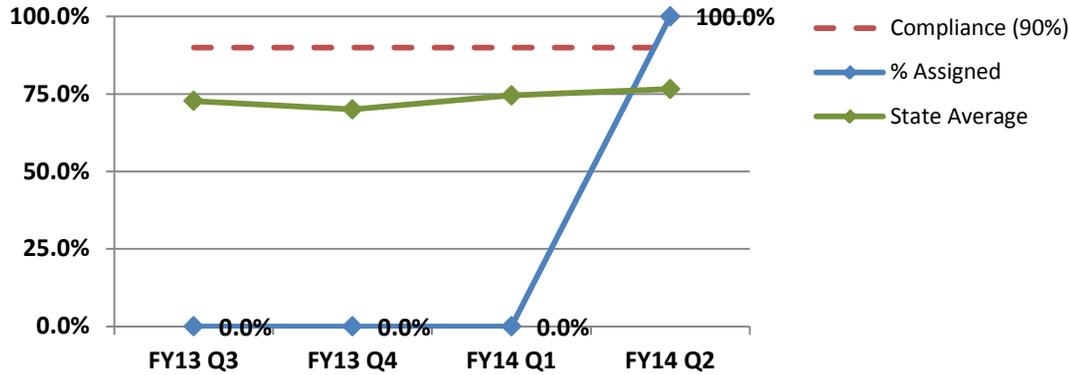
Standard 5.4: Of the clients who were not assigned on time, percentage of these clients who were assigned a community support worker within 7 working days



FY13 Q3	32%	15 of 47
FY13 Q4	28%	8 of 29
FY14 Q1	43%	10 of 23
FY14 Q2	17%	10 of 59

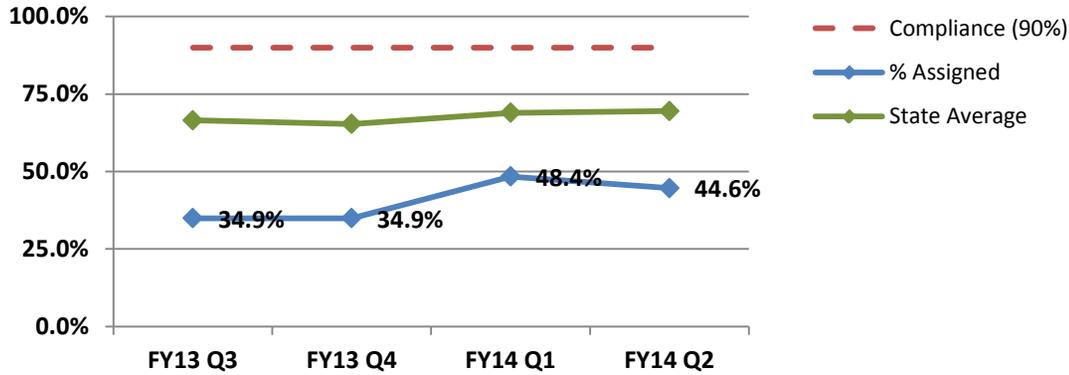
The Opportunity Alliance

Standard 5.2: Percent of hospitalized clients who were assigned a community support worker within 2 days



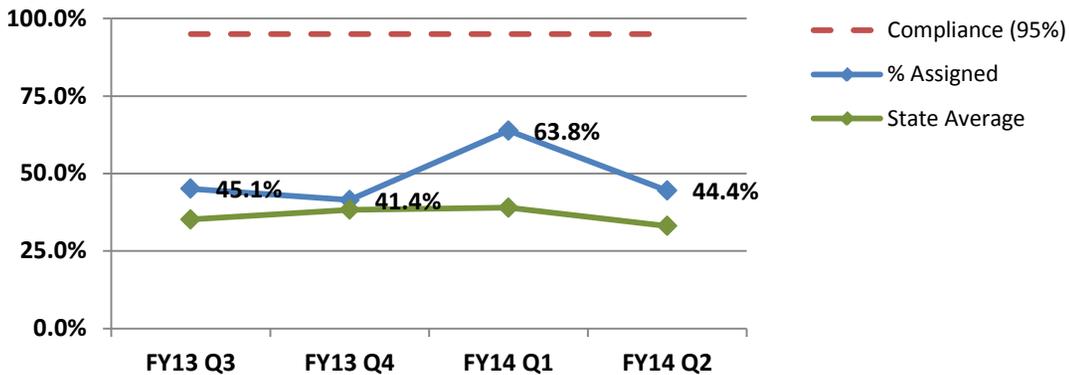
FY13 Q3	0%	0 of 2
FY13 Q4	0%	0 of 1
FY14 Q1	N/A	0 of 0
FY14 Q2	100%	2 of 2

Standard 5.3: Percent of non-hospitalized clients who were assigned a community support worker within 3 days



FY13 Q3	35%	37 of 106
FY13 Q4	35%	37 of 106
FY14 Q1	48%	44 of 91
FY14 Q2	45%	29 of 65

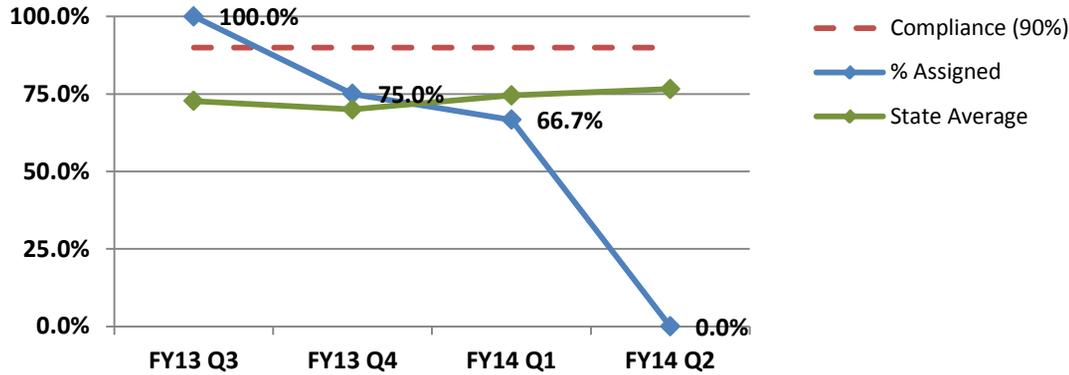
Standard 5.4: Of the clients who were not assigned on time, percentage of these clients who were assigned a community support worker within 7 working days



FY13 Q3	45%	32 of 71
FY13 Q4	41%	29 of 70
FY14 Q1	64%	30 of 47
FY14 Q2	44%	16 of 36

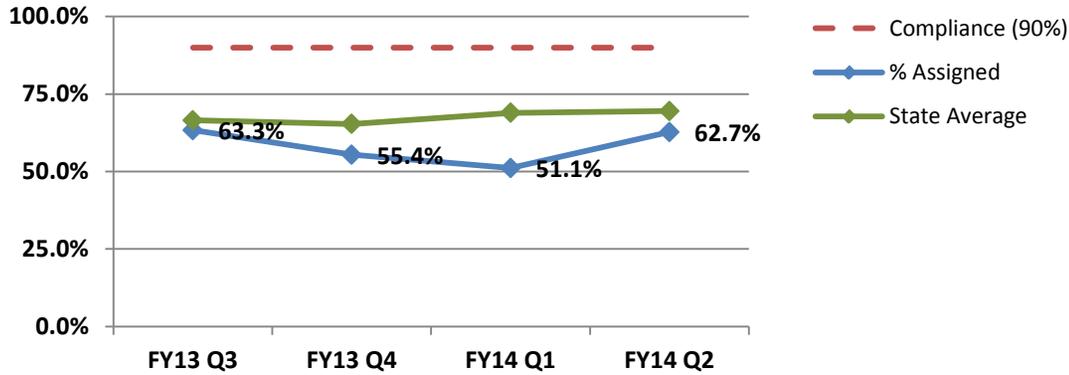
Tri-County Mental Health

Standard 5.2: Percent of hospitalized clients who were assigned a community support worker within 2 days



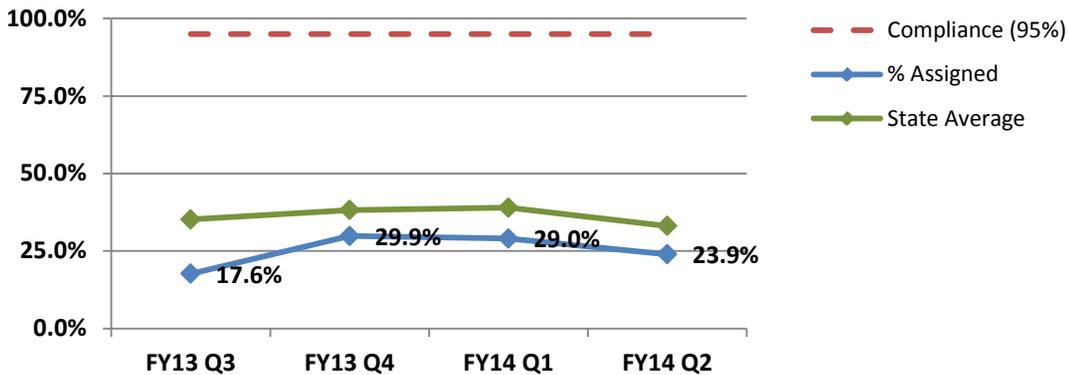
FY13 Q3	100%	1 of 1
FY13 Q4	75%	3 of 4
FY14 Q1	67%	2 of 3
FY14 Q2	0%	0 of 2

Standard 5.3: Percent of non-hospitalized clients who were assigned a community support worker within 3 days



FY13 Q3	63%	88 of 139
FY13 Q4	55%	82 of 148
FY14 Q1	51%	71 of 139
FY14 Q2	63%	74 of 118

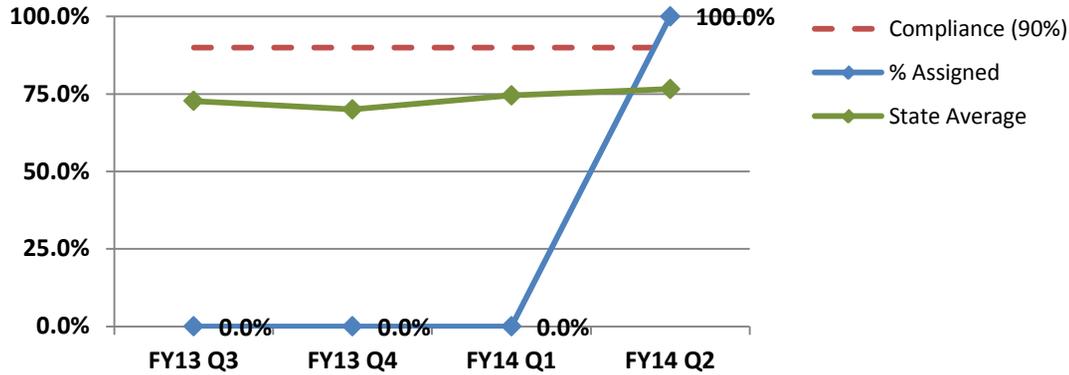
Standard 5.4: Of the clients who were not assigned on time, percentage of these clients who were assigned a community support worker within 7 working days



FY13 Q3	18%	9 of 51
FY13 Q4	30%	20 of 67
FY14 Q1	29%	20 of 69
FY14 Q2	24%	11 of 46

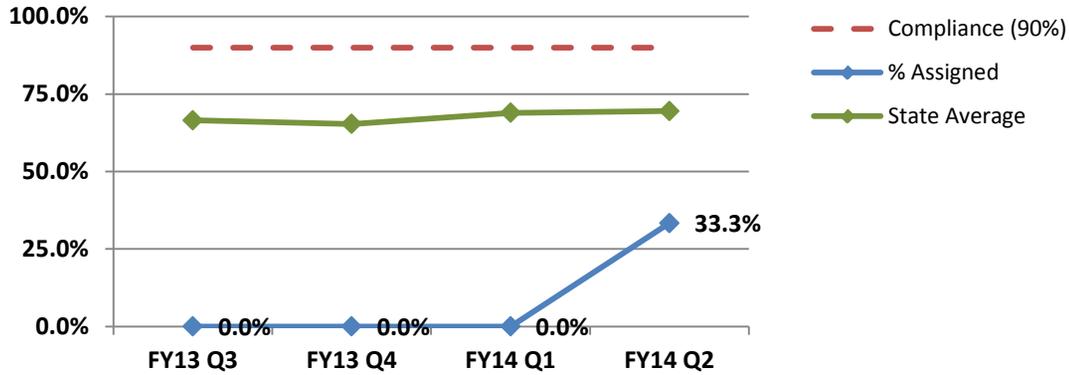
UCP VI

Standard 5.2: Percent of hospitalized clients who were assigned a community support worker within 2 days



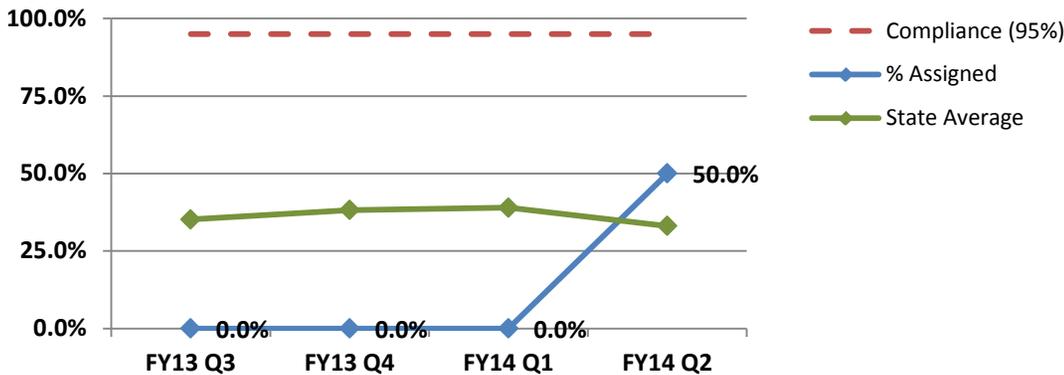
FY13 Q3	N/A	0 of 0
FY13 Q4	N/A	0 of 0
FY14 Q1	N/A	0 of 0
FY14 Q2	100%	1 of 1

Standard 5.3: Percent of non-hospitalized clients who were assigned a community support worker within 3 days



FY13 Q3	N/A	0 of 0
FY13 Q4	N/A	0 of 0
FY14 Q1	N/A	0 of 0
FY14 Q2	33%	1 of 3

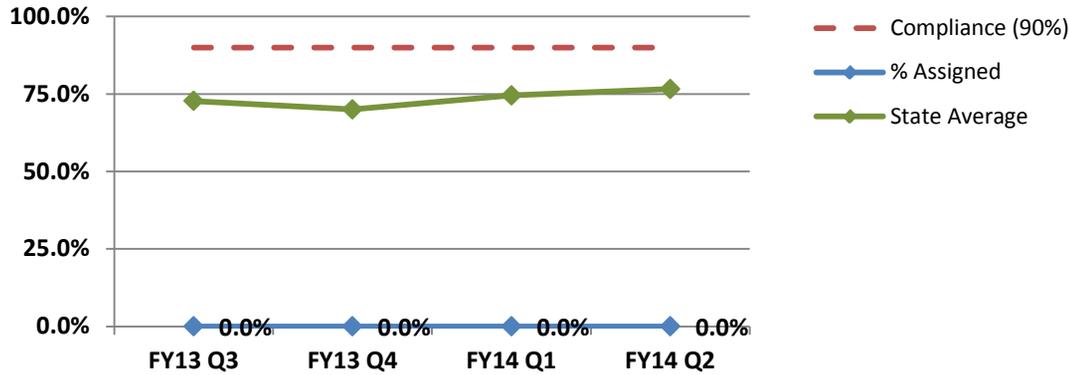
Standard 5.4: Of the clients who were not assigned on time, percentage of these clients who were assigned a community support worker within 7 working days



FY13 Q3	N/A	0 of 0
FY13 Q4	N/A	0 of 0
FY14 Q1	N/A	0 of 0
FY14 Q2	50%	1 of 2

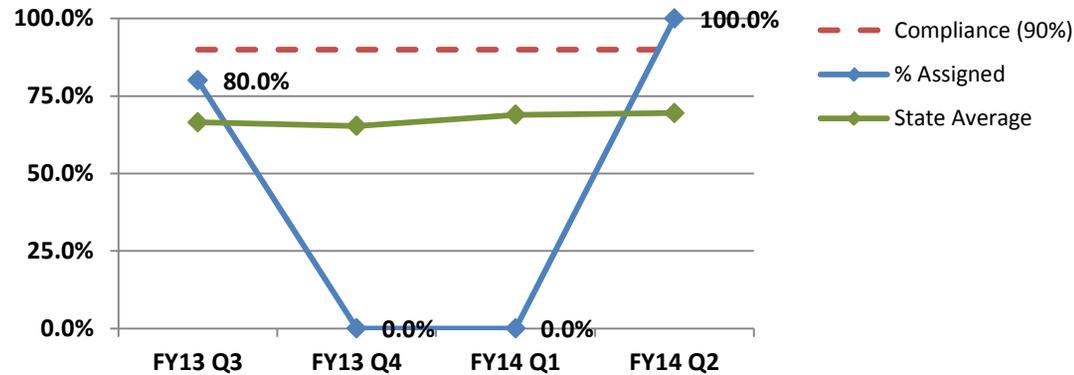
York County Shelter Program

Standard 5.2: Percent of hospitalized clients who were assigned a community support worker within 2 days



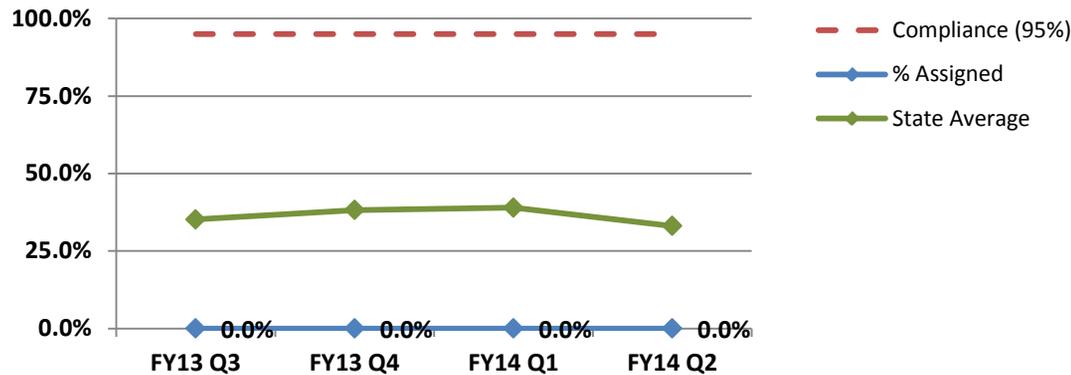
FY13 Q3	N/A	0 of 0
FY13 Q4	N/A	0 of 0
FY14 Q1	N/A	0 of 0
FY14 Q2	N/A	0 of 0

Standard 5.3: Percent of non-hospitalized clients who were assigned a community support worker within 3 days



FY13 Q3	80%	4 of 5
FY13 Q4	N/A	0 of 0
FY14 Q1	N/A	0 of 0
FY14 Q2	100%	8 of 8

Standard 5.4: Of the clients who were not assigned on time, percentage of these clients who were assigned a community support worker within 7 working days



FY13 Q3	0%	0 of 1
FY13 Q4	N/A	0 of 0
FY14 Q1	N/A	0 of 0
FY14 Q2	N/A	0 of 0