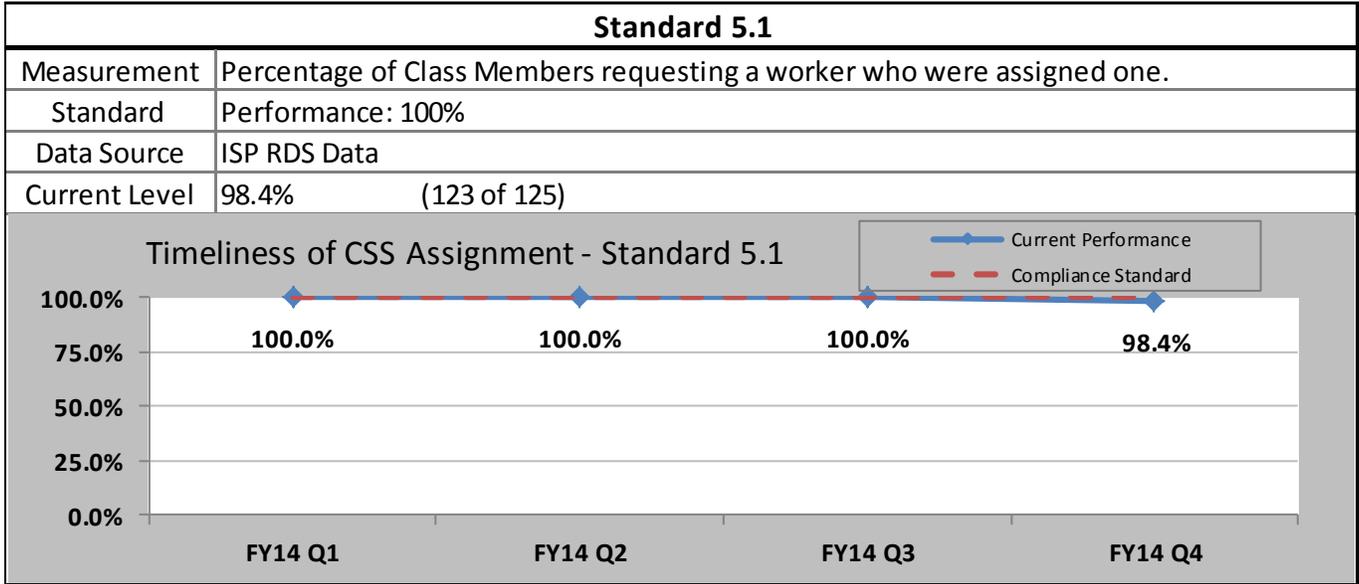


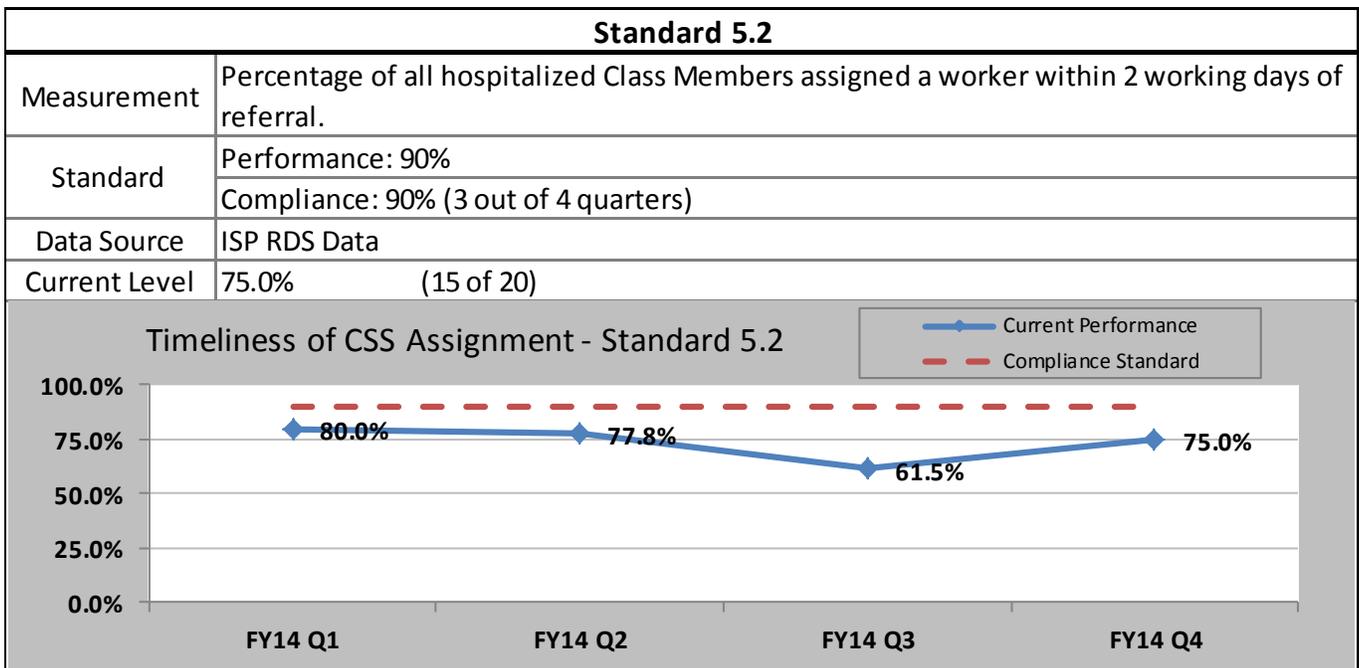
## Community Integration / Community Support Services / Individualized Support Planning



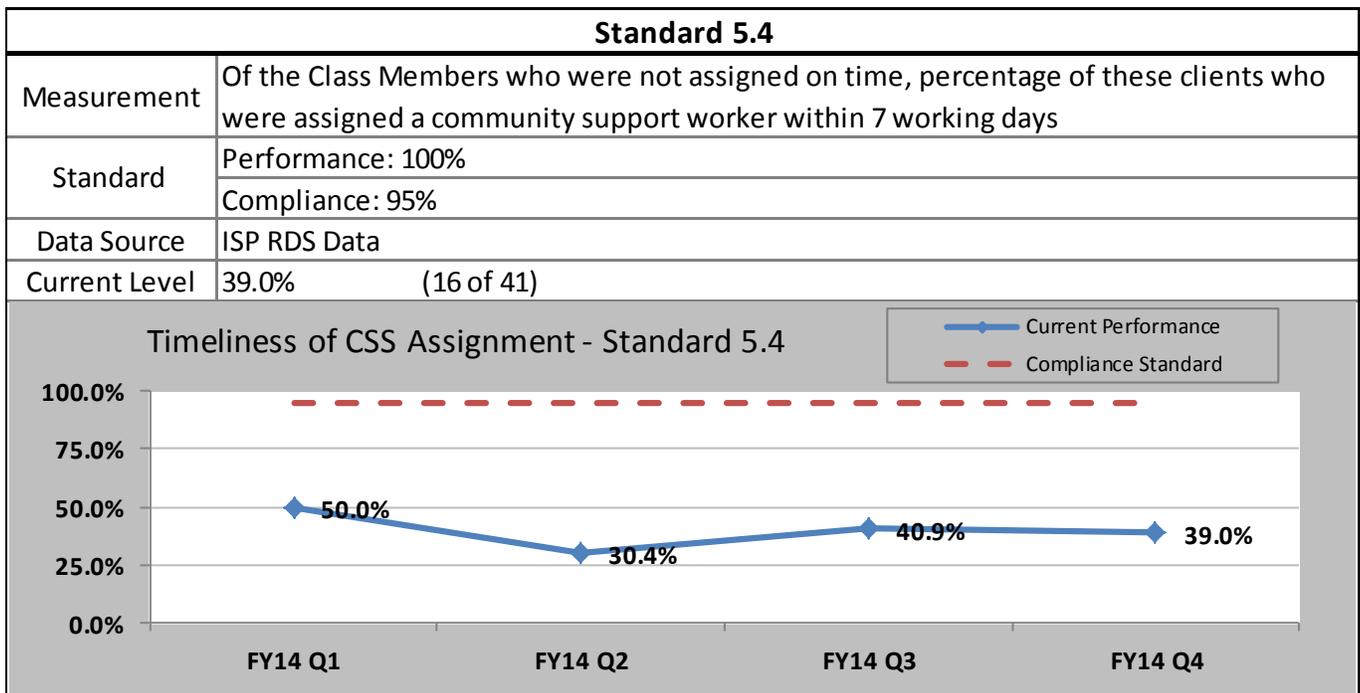
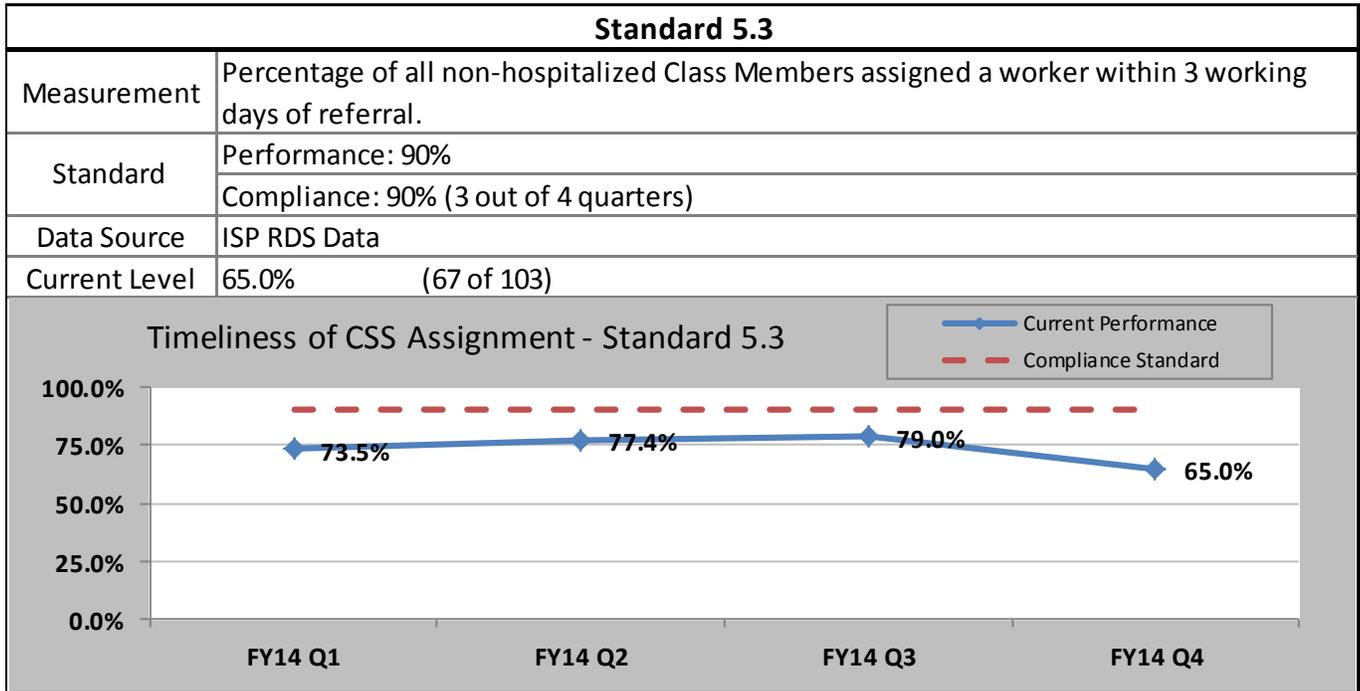
**Discussion of Standard 5.1:**

The denominator for this measure is all class members, hospitalized or not who received CI services and it also includes any contact for service notifications (CFSN) for CI that are not filled or discharged by the 10<sup>th</sup> of the month of the subsequent quarter.

For FY 2014, quarter 4, there were 103 non-hospitalized class members and 20 hospitalized class members assigned workers. There were two class members who remained on the wait list for the state-funded community integration as of 10/16/2014 who were not served. (123/125 = 98.4%)



## Community Integration / Community Support Services / Individualized Support Planning



**Discussion of Standard 5.4:**

This standard looks at all Class Members (both hospitalized and not) who did not receive a community support worker on time, but did receive a worker within 7 working days. For example, for the current quarter, standard 5.2 shows 20 - 15 = 5 class members not receiving a worker within 2 days and standard 5.3 shows 103 - 67 = 36 class members not receiving a worker within 3 days. Standard 5.4 reports on the 5 + 36 = 41 class members not served on time. Of these 41, 16 received the service within 7 working days.