

**December 2014**  
**Adult Monthly Scheduled Package**  
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**Adult monthly reports sent FTP only**

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<b>APS Healthcare-Maine Fiscal Year 2015 Summary Report</b>						
(Includes MaineCare members and Courtesy Reviews done by APS)						
<b>Demographics, Utilization, and Access - Monthly Cumulative Totals For Fiscal Year 2014</b>						
<b>From: July 1, 2013 - The End of Each Month of the Fiscal Year</b>	<b>July 14</b>	<b>August 14</b>	<b>September 14</b>	<b>October 14</b>	<b>November 14</b>	<b>December 14</b>
Total # MaineCare Eligible Members*	264,784	264,784	259,522	259,522	259,522	254,663
Total # Members in any APS reviewed service	49,215	51,335	53,351	55,765	57,555	59,404
Total # Members Authorized Mental Health Services: Children/Adolescents age 0-17	17,643	18,219	19,200	20,299	21,105	21,903
Total # Members Authorized Mental Health Services: Adults age 18+	31,572	33,078	34,150	35,464	36,445	37,496
Total # Members Authorized Mental Health Services: Female	27,211	28,398	29,575	30,888	31,843	32,836
Total # Members Authorized Mental Health Services: Male	21,994	22,898	23,773	24,874	25,709	26,565
Total # Members Authorized for Outpatient Therapy	33,701	35,490	37,596	39,740	41,253	42,777
Total # Members Authorized Services Diagnosed with a Serious Mental Illness	15,451	15,946	16,499	16,979	17,304	17,681
<b>Administrative ASO Measures - The following indicators are totaled for each month and are NOT cumulative</b>						
Total # Administrative Denials (post reconsiderations)	0	0	0	0	0	0
Total # Clinical Denials (post reconsiderations)	119	100	133	141	80	178
Total # Partial Authorizations (post reconsiderations)	195	118	154	196	152	275
Total # Administrative Denials, Clinical Denials, or Partial Authorizations Reconsidered then Resulting in Authorized or Partially Authorized Services	59	26	66	73	29	18
Denial Rate (post reconsiderations)	1.25%	0.94%	1.22%	1.30%	1.11%	1.93%
Total # Complaints	0	0	0	0	0	0
Total # Grievances	0	0	0	0	0	0
Total # Appeals	5	2	5	8	7	5
Total # of APS Cases Processed	24368	22091	25,650	26,183	21,289	24,943
Total # of Services Processed	29,176	26,435	30,073	30,784	24,756	29,003
Average # Services per APS Cases Processed	1.20	1.20	1.17	1.18	1.16	1.16
Total # of Services Discharged	7,170	6,549	6,778	6,348	5,936	5,911
Total # Phone Calls Received	7,061	6,133	6,807	6,809	5,274	6,646
Average # Calls Received per work day	321	292	324	296	293	316
Average Answer Speed in Seconds (target < 30 seconds)	7	7	7	9	10	9
Average Length of Calls in Minutes: Seconds	2:44	2:55	2:58	2:44	2:47	2:37
<b>Administrative ASO Measures - Quarterly</b>						
Fiscal Year (1Qtr=Jul,Aug,Sep; 2Qtr=Oct,Nov,Dec; 3Qtr=Jan,Feb,Mar; 4Qtr=Apr,May,June)						
Contract Standard 1, Indicator 1 - Data Transfer of Eligibility Files Incorporated within 24 hours (target 95%)			100%			100%
Contract Standard 1, Indicator 2 - Data Transfer of Provider Files Incorporated within 24 hours (target 95%)			100%			100%
Contract Standard 1, Indicator 3 - 98% Data Transfer of Authorization data entered into MECMS (target within 3 business days of Provider notification)			100%			100%
Contract Standard 2, Indicator 1 - Response to Service Appeals meets time frames stated in agreement (target 98%)			100%			100%
Contract Standard 2, Indicator 2 - Appeals that reach the hearing level have accurate information provided to the Department in less than 48 hours (target 98%)			100%			100%
Contract Standard 3 - Members contacting Member Services are satisfied with their experience (target 90%)			100%			100%
Contract Standard 4 - All required reports are completed and submitted within 30 days of the period for which the report is due (target 100%)			100%			100%
Contract Standard 5, Indicator 1 - Telephone calls answered live within 6 rings (target 95%)			98%			98%
Contract Standard 5, Indicator 2 - Fewer than 5% of telephone calls to APS will be abandoned (target < 5%)			1%			0.9%

2015						
(Includes MaineCare members and Courtesy Reviews done by APS)						
<b>Demographics, Utilization and Access Measures: Active Authorization <u>Census on the Last Day of Each Month</u></b>						
	July	August	September	October	November	December
Total # MaineCare Eligible Members Ages 21 & over*	188,464	188,464	185,638	185,638	185,638	183,080
Total # Authorized in any APS reviewed adult service	28,327	28,188	28,362	28,402	28,168	28,204
Ages 18-20	1139	1079	1,083	1,059	1,047	1,063
Ages 21-64	25675	25582	25,704	25,760	25,538	25,531
Ages 65-74	1162	1174	1209	1214	1,228	1,248
Over 75 Years Old	351	353	366	369	355	362
Females # authorized in any adult APS reviewed service	17767	17683	17,799	17,856	17,720	17,656
Males # authorized in any adult APS reviewed service	10560	10505	10,563	10,546	10,448	10,548
Total # Members Currently Authorized Adult Community Support & PNMI Services	9584	9646	9,748	9,867	9,798	9,853
<b>Demographics, Utilization and Access Measures: The following Indicators are totaled for each month and are NOT cumulative</b>						
	July	August	September	October	November	December
Total # Adult New Admissions Authorized Psychiatric Inpatient Services in Community Hospitals with Inpatient Units	155	139	141	126	130	139
Total # Adult New Admissions Authorized Psychiatric Inpatient Services in Private Psychiatric Hospitals ( Spring Harbor and Acadia)	116	122	98	126	95	101
Total # Adult New Admissions Authorized Psychiatric Inpatient Services in State Hospitals (civil admissions only: Riverview and Dorothea Dix)	29	21	21	31	16	21
Total # Adult New Admissions Authorized Psychiatric Inpatient Services in State Hospital Forensic Admissions at Riverview)	9	12	11	12	6	9
Total # Adult Members Authorized ALL Psychiatric Inpatient Services (New Admissions)	309	294	271	295	247	270
Total # of Discharges from Community Hospitals with Psychiatric Inpatient Units	140	133	136	137	115	125
Total # of Discharges from Private Psychiatric Hospitals ( Spring Harbor and Acadia)	111	117	101	125	86	109
Total # Adult Discharges from Psychiatric Inpatient Services in State Hospitals (civil discharges only: Riverview and Dorothea Dix)	31	15	7	18	6	13
Total # Adult Discharges Psychiatric Inpatient Services in State Hospital Forensic Discharges at Riverview)	7	1	0	0	0	0
Total # of Discharges from ALL Psychiatric Inpatient Units	289	266	244	280	207	247
Average Length Of Stay (in days) for members discharged from Community Hospitals with In-Patient Units	8	9	9	9	8	9
Average Length Of Stay (in days) for members discharged from Private Psychiatric Hospitals	11	11	14	10	12	14
Average Length Of Stay (in days) for members discharged from civic admissions to State Hospitals	83	351	66	101	123	69
Average Length Of Stay (in days) for members discharged from forensic admissions to State Hospitals	81	611	NA	NA	NA	NA
Total # of Discharges from Community Hosp. with Psych. Inpatient Units who are then Readmitted within 30 days	25	15	17	18	8	17
Total # of Discharges from Private Psychiatric Hospitals who are then Readmitted within 30 days	13	16	13	16	11	14
Total # of Discharges from State Hospitals CIVIL admissions who are then Readmitted within 30 days	6	2	0	2	1	2
Total # of Discharges from State Hospitals FORENSIC admissions who are then Readmitted within 30 days	0	0	NA	NA	NA	NA
# of New Admissions of members authorized for Adult Individual Outpatient Services	1256	1139	1,280	1,177	1,016	1,025
# of New Admissions of members authorized for Adult Group Outpatient Services	234	209	251	241	181	180
# of New Admissions of members authorized for Adult Medication Management Services	575	519	578	567	524	534
Total # Members Authorized to Receive Adult Residential Services (PNMI) (New Admissions)	49	46	37	34	26	31
Total # of Discharges from Adult Residential Services (PNMI)	34	38	33	34	20	33
Average Length Of Stay (in days) for Adult Residential Services (PNMI) discharged	375	196	296	207	382	266
Total # Members Authorized Adult Crisis Unit Services (New Admissions)	244	231	213	223	232	225
Total # Members Discharged from Adult Crisis Unit Svs in the month	225	197	191	205	203	195
Average Length Of Stay (in days) for Adult Crisis Unit Services discharged in the month	5	5	6	6	5	6
# of New Admissions of adult members authorized for CI Services	705	651	705	743	570	654
# of New Admissions of adult members authorized for ACT Services	29	30	20	29	19	23
# of New Admissions of adult members authorized for CRS Services	7	5	2	4	9	4
# of New Admissions of adult members authorized for adult behavioral health homes	97	118	112	148	120	116
Total # New Admissions of adult members for CI,ACT or CRS, adult BHH (four types of Community Support/Integration Services)	838	804	839	924	718	797
Total # adult members who are Discharged from CI, ACT, CRS or adult BHH	657	616	646	617	499	510
Average Length Of Stay (in days) for adult members discharged from CI, ACT, CRS or adult BHH	334	381	360	378	344	360
<b>Utilization, Access, and Continuity of Care Measures - End of Each Quarter</b>						
Fiscal Year (1Qtr=Jul, Aug, Sep; 2Qtr=Oct, Nov, Dec; 3Qtr=Jan, Feb, Mar; 4Qtr=Apr, May, June)						
Total % of non-hospitalized adult members assigned Community Support/Integration Services within 7 working days of application of services (Quarterly)			80%			80%
Total % of non-hospitalized adult members assigned Community Support/Integration Services within 3 working days of application of services (Quarterly)			72%			69%
Total % of adult members who apply for and are assigned CI Services while an inpatient in a psychiatric facility within 7 working days (Quarterly)			86%			77%
Total % of adult members who apply for and are assigned CI Services while an inpatient in a psychiatric facility within 2 working days (Quarterly)			82%			58%

**Report Number: 1**

**Members Authorized for APS-Reviewed Services  
(Includes MaineCare members and Courtesy Reviews done by APS)**

**Report Dates: 07/01/2014 To 12/31/2014**

**Run Date: 01/30/2015**

**Report Source: Authorization data from APS CareConnection®**

**Definitions:**

- **APS-Reviewed Services-** APS Healthcare is contracted with the state of Maine to authorize behavioral health services and selected other services for MaineCare members. For a list of MaineCare services that are included see the updated service grid available on the Qualitycareforme website: [http://www.qualitycareforme.com/documents/provider\\_providermanual\\_servicegrid.pdf](http://www.qualitycareforme.com/documents/provider_providermanual_servicegrid.pdf)
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **SMI - Serious Mental Illness.** A proxy for serious mental illness (SMI) is the use of specific services. All active adult members who used either the service of Behavioral Health Homes or any Section 17 service (Community Support) or resided in a PNMI setting within 12 months of the date of this report. Section 17 services include: Community Integration (CI), Assertive Community Treatment (ACT), Community Rehabilitation Services (CRS) as well as Daily Living Support Services, Day Supports-Day Treatment, Skills Development-Group Therapy, Skills Development-Ongoing Support to Maintain Employment, and the Specialized Group Services of WRAP, Recovery Wkbk, TREM, or DBT.

**What This Report Measures :** Unduplicated count of members who have an authorization for any APS-reviewed service.

Total # MaineCare Eligible Members on last day of prior quarter = 254,663

Members authorized for an APS-reviewed service = 58,638

% of total members authorized for an APS-reviewed service = 23.0%

<u>Gender</u>	<u>Members</u>
Female	32,482
Male	26,155
Unknown	1
<b>Total</b>	<b>58,638</b>
<u>Age Groups</u>	<u>Members</u>
0-3	1,209
4-5	2,159
6-12	10,609
13-17	7,919
18-20	2,926
21-24	2,781
25-34	9,292
35-54	15,456
55-61	3,562
62-64	922
65-74	1,364
Over 75 Years Old	434
Unknown	5
<b>Total</b>	<b>58,638</b>

Note: Age as of 07/01/2014

<u>Child/Adult</u>	<u>Members</u>
Children (ages 0 -17)	21,896
Adult (ages 18+)	36,737
Unknown	5
<b>Total</b>	<b>58,638</b>

Note: Age as of 07/01/2014

<u>SMI</u>	<u>Members</u>
SMI	17,737
Not SMI	41,084
<b>Total</b>	<b>58,821</b>

<u>AMHI Class</u>	<u>Members</u>
AMHI Class N	56,816
AMHI Class Y	1,822
<b>Total</b>	<b>58,638</b>

<u>District</u>	<u>Members</u>
District 1/ York County	7,782
District 2/ Cumberland County	10,278
District 3/ Androscoggin, Franklin, and Oxford Counties	10,204
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	5,882
District 5/ Somerset and Kennebec Counties	9,769
District 6/ Piscataquis and Penobscot Counties	7,889
District 7/ Washington and Hancock Counties	2,989
District 8/ Aroostook County	3,180
Unknown	665
<b>Total</b>	<b>58,638</b>

**Report Number: 1a**

**Race of Members Authorized for APS Reviewed Services  
(Includes MaineCare members and Courtesy Reviews done by APS)**

**Report Dates: 07/01/2014 To 12/31/2014**

**Report Source: Authorization data from APS CareConnection®**

**Definitions:**

- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **APS-Reviewed Services**- APS Healthcare is contracted with the state of Maine to authorize behavioral health services and selected other services for MaineCare members For a list of MaineCare services that are included see the updated service grid available on the Qualitycareforme website: [http://www.qualitycareforme.com/documents/provider\\_providermanual\\_servicegrid.pdf](http://www.qualitycareforme.com/documents/provider_providermanual_servicegrid.pdf)

**What This Report Measures :** The race of members served YTD using categories in the MIHMS system.

<u>Race</u>	<u>Members</u>
AFRICAN AMERICAN	9
ALASKAN/AMER INDIAN	3
Asian	162
Asian Hisp	1
Asian Indeter	4
Asian NatvAm	1
Asian Pacf	1
ASIAN/PACIFIC	2
Black	1,339
Black Asian	2
Black Hisp	34
Black Indeter	9
Black Indeter Hisp	1
Black NatvAm	12
Black NatvAm Indeter	1
Black Pacf	3
Black, Pacific Islander & Indeterminate	1
CAUCASIAN	167
FILIPINO	1
Hisp	137
Indeter	2,253
Indeter Hisp	52
NatvAm	599
NatvAm Hisp	15
NatvAm Indeter	13
None	2,654
Pacf	36
Pacf Hisp	11

Pacf Indeter	1
Pacf NatvAm	1
UNKNOWN	52
White	49,248
White Asian	57
White Asian Hisp	2
White Asian Indeter	1
White Asian NatvAm	2
White Black	348
White Black Asian	2
White Black Asian Hisp	1
White Black Hisp	20
White Black Indeter	8
White Black NatvAm	17
White Black NatvAm Hisp	5
White Black Pacf	1
White Hisp	535
White Indeter	389
White Indeter Hisp	6
White NatvAm	379
White NatvAm Hisp	11
White NatvAm Indeter	2
White Pacf	23
White Pacf Hisp	4
<b>Total</b>	<b>58,638</b>

**Report Number: 3**  
**Discharges from Inpatient Psychiatric Services**  
**(Includes MaineCare members and Courtesy Reviews done by APS)**  
**Report Dates: 07/01/2014 To 12/31/2014**

**Report Source: Authorization data from APS CareConnection®**

**Definitions:**

- **Inpatient Psychiatric Services** - Inpatient psychiatric services in any of three types of facilities: community hospitals with inpatient psychiatric units, private psychiatric hospitals and state psychiatric facilities. Hospitals designate whether they are providing child or adult inpatient psychiatric services to a member. Thus, a 18 year old may be authorized for adult inpatient services or a 20 year old may be receiving children's inpatient services.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **SMI - Serious Mental Illness.** A proxy for serious mental illness (SMI) is the use of specific services. All active adult members who used either the service of Behavioral Health Homes or any Section 17 service (Community Support) or resided in a PNMI setting within 12 months of the date of this report. Section 17 services include: Community Integration (CI), Assertive Community Treatment (ACT), Community Rehabilitation Services (CRS) as well as Daily Living Support Services, Day Supports-Day Treatment, Skills Development-Group Therapy, Skills Development-Ongoing Support to Maintain Employment, and the Specialized Group Services of WRAP, Recovery Wkbb, TREM, or DBT.

**What This Report Measures:** Year to date number of discharges from inpatient psychiatric facilities, including community hospitals with inpatient units, private psychiatric hospitals and state hospitals. Members may be discharged more than once.

Total Members = 254,663

Members Discharged from Inpatient Psychiatric Services = 2,389

% of Total Members Discharged from Inpatient Psychiatric Services = 0.9%

Rate per 1000 Total Members Discharged from Inpatient Psychiatric Episodes = 9

<u>Gender</u>	<u>Children</u>	<u>Adult</u>
Female	428	796
Male	391	774
<b>Total</b>	<b>819</b>	<b>1,570</b>
<u>Age Groups</u>	<u>Children</u>	<u>Adult</u>
4-5	13	0
6-12	280	0
13-17	470	0
18-20	56	96
21-24	0	120
25-64	0	1,293
65-74	0	50
Over 75 Years Old	0	11
<b>Total</b>	<b>819</b>	<b>1,570</b>
<u>Child/Adult</u>	<u>Children</u>	<u>Adult</u>
Children (ages 0 -17)	763	0
Adult (ages 18+)	56	1,570
<b>Total</b>	<b>819</b>	<b>1,570</b>

<u>SMI</u>	<u>Children</u>	<u>Adult</u>
SMI	34	1,006
Not SMI	785	564
<b>Total</b>	<b>819</b>	<b>1,570</b>
<u>AMHI Class</u>	<u>Children</u>	<u>Adult</u>
AMHI Class N	815	1,261
AMHI Class Y	4	309
<b>Total</b>	<b>819</b>	<b>1,570</b>
<u>District</u>	<u>Children</u>	<u>Adult</u>
District 1/ York County	99	163
District 2/ Cumberland County	127	315
District 3/ Androscoggin, Franklin, and Oxford Counties	178	255
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	119	150
District 5/ Somerset and Kennebec Counties	106	299
District 6/ Piscataquis and Penobscot Counties	121	220
District 7/ Washington and Hancock Counties	32	53
District 8/ Aroostook County	36	103
Unknown	1	12
<b>Total</b>	<b>819</b>	<b>1,570</b>
<u>Providers</u>	<u>Children</u>	<u>Adult</u>
Acadia Hospital	297	267
Arbour Hospital - Westwood Lodge	1	0
Dorothea Dix Psychiatric Center	0	65
Hampstead Hospital	4	0
Maine General Medical Center	0	246
Mid Coast Hospital	0	114
Northern Maine Medical Center	28	105
PenBay	0	71
Riverview Psychiatric Center	0	67
Southern Maine Medical Center	0	43
Spring Harbor Hospital	339	383
St. Marys Regional Medical Center	150	209
<b>Total</b>	<b>819</b>	<b>1,570</b>

**Report Number: 4b**  
**Average Length of Stay for Adult Inpatient Psychiatric Services**  
**(Includes MaineCare members and Courtesy Reviews done by APS)**

**Report Dates: 12/01/2014 To 12/31/2014**

**Report Source: Authorization data from APS CareConnection®**

**Definitions:**

- **Inpatient psychiatric services** - Inpatient psychiatric services in state psychiatric hospitals, private psychiatric hospitals or community hospitals with inpatient psychiatric units. Hospitals designate whether they are providing child or adult inpatient psychiatric services to a member. Thus, a 18 year old may be authorized for adult inpatient services or a 20 year old may be receiving children's inpatient services.
- **ALOS** - average length of stay in days of stay of members discharged in CareConnecton® from inpatient psychiatric services during this month.
- **Median** - The median is defined as the middle number in a series of numbers ordered from lowest to highest. For example the median of 1,9, & 80 days = 9 days, while the average is 90/3 = 30 days.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **SMI - Serious Mental Illness.** A proxy for serious mental illness (SMI) is the use of specific services. All active adult members who used either the service of Behavioral Health Homes or any Section 17 service (Community Support) or resided in a PNMI setting within 12 months of the date of this report. Section 17 services include: Community Integration (CI), Assertive Community Treatment (ACT), Community Rehabilitation Services (CRS) as well as Daily Living Support Services, Day Supports-Day Treatment, Skills Development-Group Therapy, Skills Development-Ongoing Support to Maintain Employment, and the Specialized Group Services of WRAP, Recovery Wkbk, TREM, or DBT.

**What This Report Measures:** The average length of stay and the median length of stay of members discharged from all types of adult inpatient psychiatric facilities. Members may be discharged more than once.

Total Number of Members Discharged = 247

Average Length of Stay (ALOS) in days = 14

Median Length of Stay in days = 8

<u>Gender</u>	<u>Members</u>	<u>ALOS in Days</u>	<u>Median LOS In Days</u>
Female	112	12	8
Male	135	16	8
<b>Total</b>	<b>247</b>	<b>14</b>	<b>8</b>
<u>Age Groups</u>	<u>Members</u>	<u>ALOS in Days</u>	<u>Median LOS In Days</u>
18-20	20	10	6
21-24	18	12	6
25-64	202	14	8
65-74	6	27	16
Over 75 Years Old	1	37	37
<b>Total</b>	<b>247</b>	<b>14</b>	<b>8</b>
<u>SMI</u>	<u>Members</u>	<u>ALOS in Days</u>	<u>Median LOS In Days</u>
SMI	150	13	9
Not SMI	97	16	7
<b>Total</b>	<b>247</b>	<b>14</b>	<b>8</b>
<u>AMHI Class</u>	<u>Members</u>	<u>ALOS in Days</u>	<u>Median LOS In Days</u>
AMHI Class N	201	12	7
AMHI Class Y	46	25	15
<b>Total</b>	<b>247</b>	<b>14</b>	<b>8</b>

<u>District</u>	<u>Members</u>	<u>ALOS in Days</u>	<u>Median LOS In Days</u>
District 1/ York County	28	11	6
District 2/ Cumberland County	57	17	11
District 3/ Androscoggin, Franklin, and Oxford Counties	47	8	6
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	15	8	6
District 5/ Somerset and Kennebec Counties	47	13	9
District 6/ Piscataquis and Penobscot Counties	29	25	11
District 7/ Washington and Hancock Counties	9	14	14
District 8/ Aroostook County	13	14	7
Unknown	2	15	15
<b>Total</b>	<b>247</b>	<b>14</b>	<b>8</b>

<u>Providers</u>	<u>Members</u>	<u>ALOS in Days</u>	<u>Median LOS In Days</u>
Acadia Hospital	37	14	9
Dorothea Dix Psychiatric Center	5	89	103
Maine General Medical Center	39	12	8
Mid Coast Hospital	20	8	6
Northern Maine Medical Center	12	9	9
PenBay	5	10	9
Riverview Psychiatric Center	8	57	57
Southern Maine Medical Center	3	5	4
Spring Harbor Hospital	52	15	11
Spring Harbor Hospital-IMD	20	10	10
St. Marys Regional Medical Center	46	7	5
<b>Total</b>	<b>247</b>	<b>14</b>	<b>8</b>

**Report Number: 6a**  
**Adult Members Authorized for Outpatient Services**  
**(Includes MaineCare members and Courtesy Reviews done by APS)**  
**Report Dates: 07/01/2014 To 12/31/2014**

**Definitions:**

- **Outpatient** While the term outpatient services sometimes refers to all services not delivered in a hospital or residential setting, for this report outpatient is defined as either: a.) individual therapy b.) group therapy c.) medication management that is authorized by APS.  
**Group Therapy-** includes group therapy at a mental health facility, independent psychologists (H0004 HQ and H0004HQ independent psychological services) or Specialized Group Services (H2019 DBT, Recovery Wkbk, TREM or WRAP).  
**Individual therapy-** includes individual therapy with a single clinician (H0004 codes including outpatient therapy, independent psychological services and substance abuse therapy).  
**Medication Management-** includes traditional medication management and telehealth medication management authorized by APS (H2010). Note: Hospitals providing medication management do not use the APS authorization process.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **SMI - Serious Mental Illness.** A proxy for serious mental illness (SMI) is the use of specific services. All active adult members who used either the service of Behavioral Health Homes or any Section 17 service (Community Support) or resided in a PNMI setting within 12 months of the date of this report. Section 17 services include: Community Integration (CI), Assertive Community Treatment (ACT), Community Rehabilitation Services (CRS) as well as Daily Living Support Services, Day Supports-Day Treatment, Skills Development-Group Therapy, Skills Development-Ongoing Support to Maintain Employment, and the Specialized Group Services of WRAP, Recovery Wkbk,

**What This Report Measures:** Year to date count of adults in each of these types of outpatient services: group therapy, individual therapy and medication management. This report counts people ages 18 and over authorized for adult mental health services.

Total members authorized for any adult mental health service or adult members authorized independent psychological services = 35,851

Total number of adults with MaineCare= 183,080\* % of MaineCare adults with outpatient services = 19.6%

Members authorized for adult individual outpatient services = 17,793

% of total members authorized for adult Individual outpatient services = 9.7%

Members authorized for adult group outpatient services = 2,433

% of total members authorized for adult group outpatient services = 1.3%

Members authorized for adult medication management services = 14,742

% of total members authorized for adult medication management services = 8.1%

<u>Gender</u>	<u>Individual Therapy</u>	<u>Group Therapy</u>	<u>Med Management</u>
Female	12,214	1,658	9,192
Male	5,579	775	5,550
<b>Total</b>	<b>17,793</b>	<b>2,433</b>	<b>14,742</b>

\* This number is the number of people age 21 & over who were MaineCare members at any time in the previous quarter.

**Age Groups**

18-20  
21-24  
25-64  
65-74  
Over 75 Years Old

**Total**

**Individual Therapy**

1,017  
1,608  
14,721  
359  
88

**17,793**

**Group Therapy**

140  
235  
2,008  
41  
9

**2,433**

**Med Management**

484  
1,113  
12,699  
349  
97

**14,742**

**SMI**

SMI  
Not SMI

**Total**

**Individual Therapy**

8,014  
9,779

**17,793**

**Group Therapy**

1,479  
954

**2,433**

**Med Management**

7,114  
7,628

**14,742**

**AMHI Class**

AMHI Class N  
AMHI Class Y

**Total**

**Individual Therapy**

17,339  
454

**17,793**

**Group Therapy**

2,325  
108

**2,433**

**Med Management**

13,910  
832

**14,742**

**District**

District 1/ York County  
District 2/ Cumberland County  
District 3/ Androscoggin, Franklin, and Oxford Counties  
District 4/ Knox, Lincoln, Sagadahoc, and Waldo  
Counties  
District 5/ Somerset and Kennebec Counties  
District 6/ Piscataquis and Penobscot Counties  
District 7/ Washington and Hancock Counties  
District 8/ Aroostook County  
Unknown

**Total**

**Individual Therapy**

2,431  
3,290  
3,127  
1,776  
2,852  
2,215  
879  
1,038  
185

**17,793**

**Group Therapy**

118  
199  
370  
121  
1,234  
217  
62  
99  
13

**2,433**

**Med Management**

2,410  
2,591  
1,729  
1,072  
3,709  
1,880  
661  
509  
181

**14,742**

**Report Number: 7**  
**Adult Members Experiencing a Serious Mental Illness (SMI)**  
**(Includes MaineCare members and Courtesy Reviews done by APS)**

**Report Dates: 07/01/2014 To 12/31/2014**

**Run Date: 01/30/2015**

**Report Source: Authorization data from APS CareConnection®**

**Definitions:**

- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **SMI - Serious Mental Illness.** A proxy for serious mental illness (SMI) is the use of specific services. All active adult members who used either the service of Behavioral Health Homes or any Section 17 service (Community Support) or resided in a PNMI setting within 12 months of the date of this report. Section 17 services include: Community Integration (CI), Assertive Community Treatment (ACT), Community Rehabilitation Services (CRS) as well as Daily Living Support Services, Day Supports-Day Treatment, Skills Development-Group Therapy, Skills Development-Ongoing Support to Maintain Employment, and the Specialized Group Services of WRAP, Recovery Wkbbk, TREM, or DBT.

**What This Report Measures:** Year to date count of adult members experiencing an SMI.

Total number of adults age 21 & over who were MaineCare members at any point in the previous quarter = 183,080

Total Adult Members (age >=18) Authorized SA or MH Services = 35,851

Total Adult Members Experiencing an SMI = 17,678

% of Total Adult MaineCare Members who are authorized for any SA or MH Services = 19.6%

Rate per 1000 Total Adult MaineCare Members who are authorized for any SA or MH Services = 196

% of Total Adult MaineCare Members who are experiencing SMI = 9.7%

Rate per 1000 Total Adult MaineCare Members who are experiencing SMI = 97

<b><u>Gender</u></b>	<b><u>Members Experiencing an SMI</u></b>
Female	11,010
Male	6,668
<b><i>Total</i></b>	<b>17,678</b>
<b><u>Adult Age Groups</u></b>	<b><u>Members Experiencing an SMI</u></b>
18-20	811
21-24	1,310
25-64	14,483
65-74	830
Over 75 Years Old	244
<b><i>Total</i></b>	<b>17,678</b>
<b><u>AMHI Class</u></b>	<b><u>Members Experiencing an SMI</u></b>
AMHI Class N	16,190
AMHI Class Y	1,488
<b><i>Total</i></b>	<b>17,678</b>

<u>District</u>	<u>Members Experiencing an SMI</u>
District 1/ York County	1,842
District 2/ Cumberland County	3,492
District 3/ Androscoggin, Franklin, and Oxford Counties	3,391
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	1,494
District 5/ Somerset and Kennebec Counties	3,327
District 6/ Piscataquis and Penobscot Counties	2,596
District 7/ Washington and Hancock Counties	643
District 8/ Aroostook County	726
Unknown	167
<b>Total</b>	<b>17,678</b>

Report Number: 14

Units of Services Reviewed BY APS

(Includes MaineCare members and Courtesy Reviews done by APS)

Report Dates 07/01/2014 To 12/31/2014

Run Date: 01/30/2015

Report Source: Authorization Data from APS CareConnection®

**Definitions:**

- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **Initial Case** - The initial case is the first authorization in an episode of care for a member in a particular service. If a member is discharged from a service and returns after 2 or more days, this would be a new episode of care and it would require a new initial case review. Initial case review types are: Registrations, Prior Authorizations or Initial Courtesy Reviews.
- **CSR Case** - A service is extended when necessary through the Continued Stay review process (CSR). The continued stay review types are: Registration Continued Stay Reviews (of a registration) Continued Stay Reviews (of a prior authorization) and Courtesy Continued Stay Reviews (of an initial courtesy review).
- **Services** - For more information about each of the services please view the MaineCare Benefits Manual at the following DHHS Website: <http://www.maine.gov/sos/cec/rules/10/ch101.htm>

**What This Report Measures:** This report shows every service that APS authorizes by service code. It includes the fiscal year to date number of members authorized and units of service authorized for both initial cases and continued stay reviews. The average number of units per service is separated into average initial units/case and average CSR units/ case.

**Note:** the column titled "Members" does not refer to the # of members who have received the service so far this year, but rather the number of unique members who have had a PA and/or a CSR or CSRs so far this fiscal year. Even if a member has multiple continued stays or is discharged and returns to the service, they are counted only once.

<u>Service Code</u>	<u>Service</u>	<u>Initial Cases</u>	<u>Initial Units</u>	<u>Average Initial Units/Cases</u>	<u>CSR Cases</u>	<u>CSR Units</u>	<u>Average CSR Units/Cases</u>	<u>Members</u>	<u>Billing Unit</u>
0169	Children's PNMI - CBHS Approved Only - Room & Board	149	4,533	30.4	538	39,117	72.7	306	1 Day
100-219	Appendix F Adult	5	150	30.0	48	4,320	90.0	25	1 Day
100-219	General Hospital	922	926	1.0	0	0	0.0	789	Case
100-219	Geropsychiatric Unit GPU Waitlist	2	2	1.0	0	0	0.0	2	
100-219	Inpatient Services	117	20,559	175.7	0	0	0.0	108	1 Day
100-219	Medicaid Emergency Psych Demo	236	702	3.0	700	2,054	2.9	203	
100-219	Nursing Home Facility Services	3	540	180.0	49	8,820	180.0	52	1 Day
100-219	Reg Adults Ages 21-64; Spring Harbor and Acadia Hospitals Only	406	72,936	179.6	0	0	0.0	348	1 Day
100-219	State Hospitals - Dorothea Dix/Riverview Only	139	101,470	730.0	0	0	0.0	139	1 Day
100-219	State Hospitals - Riverview Forensic Only	59	43,070	730.0	0	0	0.0	59	
BLNKT	Children Out of State Hospitals ONLY	8	240	30.0	3	78	26.0	9	1 Day
CFSN100-219	Non-Maine Care Contact for Service - Sec. 28 Eligibility Family Choice	4	4	1.0	0	0	0.0	4	
CFSN100-219	Non-Maine Care Contact for Service - Sec. 28 Eligibility OCFS Providers	2	2	1.0	0	0	0.0	2	
G9007HE	HCT - Collateral - FFT	56	2,240	40.0	12	444	37.0	64	
G9007HK	HCT - Collateral - MST - Problem Sex. Behaviors	85	14,875	175.0	11	566	51.5	94	15 min
G9007HN	HCT - Collateral - Bachelor's	1,066	19,836	18.6	6	220	36.7	1,042	15 min
G9007HO	HCT - Collateral - Master's	1,142	26,276	23.0	7	232	33.1	1,110	15 min

<u>Service Code</u>	<u>Service</u>	<u>Initial Cases</u>	<u>Initial Units</u>	<u>Average Initial Units/Cases</u>	<u>CSR Cases</u>	<u>CSR Units</u>	<u>Average CSR Units/Cases</u>	<u>Members</u>	<u>Billing Unit</u>
G9007HT	HCT - Collateral - MST	200	25,000	125.0	60	3,195	53.3	222	15 min
G9007HU	HCT - Collateral - Child Welfare	113	4,468	39.5	1	40	40.0	113	15 min
H0004	Adult OP Therapy Ind. Lic. LCSW, LCPC, LMFT - Non Agency	305	21,828	71.6	207	17,377	83.9	469	15 min
H0004	Adult OP Therapy MH Agency-Deaf & Geriatric	6	432	72.0	10	670	67.0	14	15 min
H0004	Adult Outpatient Therapy - LIMITED MC ONLY - Mental Health Agency	2	144	72.0	0	0	0.0	2	15 Min.
H0004	Adult Outpatient Therapy- Mental Health Agency	6,311	450,813	71.4	5,609	490,974	87.5	10,722	15 min
H0004	Child OP Therapy Ind. Lic. LCSW, LCPC, LMFT - Non Agency	123	8,796	71.5	116	9,028	77.8	216	15 min
H0004	Child Outpatient Therapy- Mental Health Agency	6,308	453,539	71.9	5,174	474,930	91.8	10,170	15 min
H0004	Outpatient Therapy- Psychologist- Independent	468	31,776	67.9	416	36,233	87.1	798	15 min
H0004	TF-CBT Child OP Contracted Providers ONLY	2	102	51.0	2	104	52.0	4	15 Min.
H0004GT	Telehealth-Adult Outpatient Therapy- Mental Health Agency	5	360	72.0	5	432	86.4	8	15 Min.
H0004GT	Telehealth-Child Outpatient Therapy- Mental Health Agency	2	80	40.0	0	0	0.0	2	15 Min.
H0004GT	Telehealth-Outpatient Therapy- Psychologist- Independent	2	144	72.0	0	0	0.0	2	15 Min.
H0004HH	Adult OP Therapy MH Agency - Co-occurring	197	14,184	72.0	111	9,616	86.6	287	15 min
H0004HH	Child OP Therapy MH Agency - Co-occurring	24	1,728	72.0	7	501	71.6	30	15 min
H0004HQ	Adult OP Group Therapy Ind. Lic. LCSW, LCPC, LMFT-Non Agency	60	5,974	99.6	10	1,262	126.2	45	15 min
H0004HQ	Adult Outpatient Group Therapy- Mental Health Agency	1,055	164,208	155.6	142	19,475	137.1	1,156	15 min
H0004HQ	Child OP Group Therapy Ind. Lic. LCSW, LCPC, LMFT-Non Agency	9	1,104	122.7	0	0	0.0	7	15 min
H0004HQ	Child Outpatient Group Therapy- Mental Health Agency	739	115,200	155.9	16	1,204	75.3	735	15 min
H0004HQ	Outpatient Group Therapy- Psychologist- Independent	7	1,092	156.0	0	0	0.0	7	15 min
H0004HQHH	Adult OP Group Therapy MH Agency- Co-occurring	9	1,404	156.0	1	150	150.0	9	15 min
H0018	Adult Crisis Residential-Crisis Units	1,388	9,711	7.0	374	2,411	6.4	1,126	1 Day
H0018HA	Child Crisis Residential - Crisis Units	462	3,224	7.0	595	4,119	6.9	409	
H0019	Adult PNMI - Rehabilitation Services	223	20,010	89.7	1,111	99,061	89.2	692	1 Day
H0019CG	Child PNMI - Mental Health Level II	58	1,740	30.0	167	12,041	72.1	99	1 Day
H0019HE	Child PNMI - Mental Health Level I	109	3,282	30.1	388	27,297	70.4	224	1 Day
H0019HU	Treatment Foster Care Level C	116	10,440	90.0	112	19,200	171.4	185	1 Day
H0019HU	Treatment Foster Care Level D	29	2,610	90.0	184	30,636	166.5	182	1 Day
H0019HU	Treatment Foster Care Level E	7	630	90.0	90	14,670	163.0	88	1 Day
H0019HY	Multidimensional Juvenile Justice Program TFC	2	180	90.0	4	120	30.0	3	1 Day
H0019SE	Child PNMI - Mental Retardation Level I	17	510	30.0	67	5,079	75.8	38	1 Day
H0019U9	Child PNMI - Mental Retardation Level II	20	603	30.2	143	11,983	83.8	77	1 Day
H0040	Adult Assertive Community Treatment - ACT	153	9,717	63.5	1,070	65,923	61.6	653	1 Day

<u>Service Code</u>	<u>Service</u>	<u>Initial Cases</u>	<u>Initial Units</u>	<u>Average Initial Units/Cases</u>	<u>CSR Cases</u>	<u>CSR Units</u>	<u>Average CSR Units/Cases</u>	<u>Members</u>	<u>Billing Unit</u>
H0040HA	Child Assertive Community Treatment - ACT	7	364	52.0	0	0	0.0	6	
H2000	Adult OP Comp Assess Ind. Lic. LCSW, LCPC, LMFT - Non Agency	177	1,411	8.0	0	0	0.0	177	15 min
H2000	Adult OP Comp Assess MH Agency- Deaf & Geriatric	5	40	8.0	0	0	0.0	5	15 min
H2000	Adult Outpatient Comp Assess-Mental Health Agency	6,404	49,368	7.7	13	99	7.6	6,024	15 min
H2000	Child OP Comp Assess Ind. Lic. LCSW, LCPC, LMFT - Non Agency	78	612	7.8	0	0	0.0	77	15 min
H2000	Child Outpatient Comp Assess-Mental Health Agency	6,143	47,470	7.7	9	72	8.0	5,791	15 min
H2000	Outpatient Comp Assess-Psychologist- Independent	537	4,292	8.0	4	32	8.0	537	15 min
H2000GT	Telehealth-Adult OP Comp Assess MH Agency- Deaf & Geriatric	1	4	4.0	0	0	0.0	1	15 Min.
H2000GT	Telehealth-Adult Outpatient Comp Assess-Mental Health Agency	189	886	4.7	0	0	0.0	187	15 Min.
H2000GT	Telehealth-Child OP Comp Assess-Mental Health Agency	90	416	4.6	0	0	0.0	90	15 Min.
H2000GT	Telehealth-Child OP Comp Assess Ind. Lic- Non Agency	2	8	4.0	0	0	0.0	2	15 Min.
H2000HH	Adult OP Comp Assess MH Agency-Co-occurring	174	1,376	7.9	1	8	8.0	175	15 min
H2000HH	Child OP Comp Assess MH Agency- Co-occurring	51	404	7.9	0	0	0.0	51	15 min
H2010	Adult Medication Management	3,540	61,474	17.4	4,392	169,737	38.6	7,304	15 min
H2010GT	Adult Medication Management-Telehealth	300	4,800	16.0	142	4,654	32.8	410	15 Min.
H2010HA	Child Medication Management	1,315	22,046	16.8	1,818	69,324	38.1	2,771	15 Min
H2010HAGT	Child Medication Management - Telehealth	115	1,840	16.0	81	2,684	33.1	168	15 Min
H2012	Day Supports-Day Treatment	363	19,051	52.5	857	325,216	379.5	884	1 hour
H2014	Skills Development	317	32,488	102.5	841	267,408	318.0	672	15 min
H2014HQ	Skills Development - Group Therapy	1	104	104.0	7	728	104.0	8	15 Min.
H2015	Community Integration (CI)	4,126	324,764	78.7	18,685	359,622	72.8	11,416	15 min
H2015	Community Integration (CI) 30-Day Medical Necessity Waiver	5	169	33.8	0	0	0.0	4	
H2017	Daily Living Support Services	752	6,608	8.8	3,617	841,942	785.7	2,060	15 min
H2018	Community Rehabilitation Services (CRS)	31	2,790	90.0	312	27,967	89.6	183	1 Day
H2019	Specialized Group Services - DBT	136	70,720	520.0	63	7,056	112.0	182	15 min
H2019	Specialized Group Services - Recovery Wkbk	16	3,840	240.0	0	0	0.0	16	15 min
H2019	Specialized Group Services - TREM	25	4,125	165.0	0	0	0.0	25	15 min
H2021HE	HCT - FFT	57	11,400	200.0	34	3,549	104.4	79	
H2021HN	HCT - Children's Home & Com. Based Tx - Bachelor's	1,257	10,068	8.0	2,470	837,119	338.9	1,899	15 min
H2021HO	HCT - Children's Home & Com. Based Tx - Master's	1,259	30,200	24.0	2,495	445,250	178.5	1,908	15 min
H2021HU	HCT - Child Welfare - Master's	117	2,884	24.6	271	50,023	184.6	198	15 min
H2021HUU1	HCT - Child Welfare - Bachelor's	115	1,312	11.4	268	78,397	292.5	194	15 min
H2025	Skills Development - Ongoing Support to Maintain Emp	2	208	104.0	4	2,464	616.0	4	15 min

<u>Service Code</u>	<u>Service</u>	<u>Initial Cases</u>	<u>Initial Units</u>	<u>Average Initial Units/Cases</u>	<u>CSR Cases</u>	<u>CSR Units</u>	<u>Average CSR Units/Cases</u>	<u>Members</u>	<u>Billing Unit</u>
H2033	HCT - MST	206	82,080	398.4	58	7,529	129.8	229	15 min
H2033HK	HCT - MST - Problem Sex. Behaviors	91	48,423	532.1	13	2,140	164.6	101	15 min
S9485	Temporary High Intensity Service	25	2,005	80.2	391	32,381	82.8	34	1 Hour
T1017UB	Targeted Case Management - Chronic Medical Care Needs	21	1,260	60.0	117	5,033	43.0	67	15 Min.
T1017UC	Targeted Case Management - Behavioral Health	2,746	164,250	59.8	10,302	540,122	52.4	5,976	15 Min.
T1017UD	Targeted Case Management - Developmental Disabilities	689	41,113	59.7	3,999	191,309	47.8	2,122	15 Min.
T1020HE	Adult PNMI - Personal Care	215	19,350	90.0	988	87,991	89.1	633	
T2016PD	Temporary Emergency Housing Services	7	5,040	720.0	3	5,400	1,800.0	5	
T2022HA	Behavioral Health Homes - Child	137	222	1.6	294	1,735	5.9	323	
T2022HB	Behavioral Health Homes - Adult	712	2,500	3.5	2,688	8,717	3.2	2,067	
<b>Section 21</b>									
T2016PD	Agency Home Support	235	671,319	2,856.7	1,914	128,009	2,679.2	1,693	Hour
T2016SC	Agency Home Support with Medical Add-On	9	8,052	894.7	127	316,437	2,491.6	112	Hour
T2017	Home Supports	93	276,515	2,973.3	299	027,622	3,436.9	364	15 min
T2017SC	Home Supports with Medical Add-On	1	465	465.0	4	12,804	3,201.0	5	15 min
T2034	Crisis Intervention Services	55	6,309	114.7	75	20,090	267.9	41	15 min
<b>Section 28 Community Based</b>									
H2021HI	Services for Children with Cognitive Impairments and Functional Limitations - 1:1	762	30,460	40.0	2,211	075,610	1,391.0	2,254	15 min
H2021HK	Specialized Services for Children with Cognitive Impairments and Functional Limitations - 1:1	73	2,920	40.0	235	426,867	1,816.5	235	15 min
H2021HQHIUP	Services for Children with Cognitive Impairments and Functional Limitations - 3 Patients	1	40	40.0	0	0	0.0	1	15 min
<b>Section 28 School Based (APS began reviewing 12/1/2013)</b>									
H2021HI	School-Based Services for Children with Cognitive Impairments and Functional Limitations - 1:1	166	64,490	388.5	395	974,003	2,465.8	407	15 min
H2021HK	School-Based Specialized Svcs for Children w/Cognitive Impairments & Functional Limitations - 1:1	70	20,616	294.5	200	460,323	2,301.6	201	15 min
H2021HQHIUN	School-Based Svcs for Children w/Cognitive Impairments & Functional Limitations - 2 Patients	10	400	40.0	31	46,477	1,499.3	34	15 min
H2021HQHIUP	School-Based Svcs for Children w/Cognitive Impairments & Functional Limitations - 3 Patients	3	120	40.0	16	17,526	1,095.4	17	15 min
H2021HQHIUQ	School-Based Svcs for Children w/Cognitive Impairments & Functional Limitations - 4 Patients	1	40	40.0	3	2,450	816.7	4	15 min
H2021HQHKUN	School-Based Specialized Svcs-Children w/Cognitive Impairments & Functional Limitations - 2 Patients	3	120	40.0	12	19,368	1,614.0	13	15 min

<u>Service Code</u>	<u>Service</u>	<u>Initial Cases</u>	<u>Initial Units</u>	<u>Average Initial Units/Cases</u>	<u>CSR Cases</u>	<u>CSR Units</u>	<u>Average CSR Units/Cases</u>	<u>Members</u>	<u>Billing Unit</u>
<b>Section 28 School Based (APS began reviewing 12/1/2013)</b>									
H2021HQHKUP	School-Based Specialized Svcs-Children w/Cognitive Impairments & Functional Limitations - 3 Patients	0	0	0.0	2	888	444.0	2	15 min
<b>Section 45</b>									
100-219	Intensive Outpatient Program - Behavioral Health	109	1,017	9.3	162	666	4.1	113	One Day
100-219	Intensive Outpatient Program - Substance Abuse	160	1,371	8.6	322	1,175	3.6	164	One Day
<b>Section 45/46</b>									
100-219	Child Psychiatric Inpatient - SHH & Acadia Only	717	2,151	3.0	2,556	8,183	3.2	632	One Day
100-219	Partial Hospitalization	241	1,110	4.6	330	1,373	4.2	229	One Day
<b>Section 65 Provided By Educational Sys. (APS began reviewing 12/1/2013)</b>									
H2012HN	Child BH Day Treat. - PROVIDED BY ED. SYS. - Bachelor's - 2:1 Staffing ONLY	0	0	0.0	5	518	103.6	5	Hour
H2012HN	Child BH Day Treatment - PROVIDED BY ED. SYS. - Bachelor's	805	296,300	368.1	623	384,862	617.8	1,046	Hour
H2012HNTL	Child BH Day Treat.-PROVIDED BY ED. SYS. - BHP Level - IFSP	2	35	17.5	21	5,012	238.7	21	Hour
H2012HNTM	Child BH Day Treat. - PROVIDED BY ED. SYS. - Bachelor's - 2:1 Staffing IEP	2	256	128.0	6	5,328	888.0	6	Hour
H2012HNTM	Child BH Day Treat.-PROVIDED BY ED. SYS. - BHP Level - IEP	52	6,485	124.7	291	165,298	568.0	312	Hour
H2012HNUN	Child BH Day Treatment - PROVIDED BY ED. SYS. - Bachelor's - Two Patients Served	2	256	128.0	19	5,200	273.7	19	Hour
H2012HNUNTL	Child BH Day Treat.-PROVIDED BY ED. SYS. - BHP Level - 2 Patients - ISFP	2	99	49.5	22	2,353	107.0	22	Hour
H2012HNUNTM	Child BH Day Treat.-PROVIDED BY ED. SYS. - BHP Level - 2 Patients - IEP	32	4,096	128.0	143	83,330	582.7	159	Hour
H2012HNUP	Child BH Day Treatment - PROVIDED BY ED. SYS. - Bachelor's - Three Patients Served	0	0	0.0	12	2,090	174.2	12	Hour
H2012HNUPTL	Child BH Day Treat.-PROVIDED BY ED. SYS. - BHP Level - 3 Patients - ISFP	0	0	0.0	2	362	181.0	2	Hour
H2012HNUPTM	Child BH Day Treat.-PROVIDED BY ED. SYS. - BHP Level - 3 Patients - IEP	33	4,224	128.0	144	81,836	568.3	160	Hour
H2012HNUQ	Child BH Day Treatment - PROVIDED BY ED. SYS. - Bachelor's - Four Patients Served	0	0	0.0	14	1,795	128.2	14	Hour
H2012HNUQTL	Child BH Day Treat.-PROVIDED BY ED. SYS. - BHP Level - 4 Patients - ISFP	0	0	0.0	1	162	162.0	1	Hour
H2012HNUQTM	Child BH Day Treat.-PROVIDED BY ED. SYS. - BHP Level - 4 Patients - IEP	32	4,096	128.0	144	80,428	558.5	159	Hour
H2012HO	Child BH Day Treatment - PROVIDED BY ED. SYS. - Master's	736	54,275	73.7	557	34,727	62.3	939	Hour
H2012HOTL	Child BH Day Treat.-PROVIDED BY ED. SYS. - Master's Level - IFSP	2	20	10.0	15	315	21.0	16	Hour
H2012HOTM	Child BH Day Treat.-PROVIDED BY ED. SYS. - Master's Level - IEP	46	5,768	125.4	251	16,725	66.6	266	Hour
H2012HOUN	Child BH Day Treatment - PROVIDED BY ED. SYS. - Master's - Two Patients Served	1	5	5.0	24	1,000	41.7	25	Hour
H2012HOUNTL	Child BH Day Treat.-PROVIDED BY ED. SYS. - Master's Level - 2 Patients - IFSP	0	0	0.0	2	233	116.5	2	Hour
H2012HOUNTM	Child BH Day Treat.-PROVIDED BY ED. SYS. - Master's Level - 2 Patients - IEP	30	3,840	128.0	166	5,455	32.9	174	Hour
H2012HOUP	Child BH Day Treatment - PROVIDED BY ED. SYS. - Master's - Three Patients Served	1	5	5.0	24	1,010	42.1	25	Hour
H2012HOUPTL	Child BH Day Treat.-PROVIDED BY ED. SYS. - Master's Level - 3 Patients - IFSP	0	0	0.0	3	132	44.0	3	Hour
H2012HOUPTM	Child BH Day Treat.-PROVIDED BY ED. SYS. - Master's Level - 3 Patients - IEP	23	2,944	128.0	128	4,441	34.7	140	Hour

<u>Service Code</u>	<u>Service</u>	<u>Initial Cases</u>	<u>Initial Units</u>	<u>Average Initial Units/Cases</u>	<u>CSR Cases</u>	<u>CSR Units</u>	<u>Average CSR Units/Cases</u>	<u>Members</u>	<u>Billing Unit</u>
<b>Section 65 Provided By Educational Sys. (APS began reviewing 12/1/2013)</b>									
H2012HOUQ	Child BH Day Treatment - PROVIDED BY ED. SYS. - Master's - Four Patients Served	1	5	5.0	25	1,060	42.4	26	Hour
H2012HOUQTL	Child BH Day Treat.-PROVIDED BY ED. SYS. - Master's Level - 4 Patients - IFSP	0	0	0.0	1	32	32.0	1	Hour
H2012HOUQTM	Child BH Day Treat.-PROVIDED BY ED. SYS. - Master's Level - 4 Patients - IEP	23	2,944	128.0	127	5,165	40.7	139	Hour

**APS Monthly Report: 14b**  
**Units of Service by Provider for Selected Adult Services**  
**(Includes MaineCare, Courtesy Reviews and Grant Funded review members done by APS)**  
**Report Dates: 12/01/2014 To 12/31/2014**

**Report Source: Authorization data from APS CareConnection®**

**Definitions:**

- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.

**What this report measures:** This report shows for each Provider the number of MaineCare members and persons who are grant funded authorized for various types of adult community support services as well as the number of units authorized. If a person is authorized for more than one type of community support service, they are counted once for each service. The average is shown twice, once for the number of people new to the service with a (PA) and also the average for those members receiving a new continued stay authorization. In each case, the average is the number of members authorized for a given service divided by the number of units authorized.

It is possible for a person to receive more than one CSR in a time period, if so they are counted as separate cases. The second to last column shows the number of unique members. Unique members does not refer to the # of members in service, but rather to the number of unique members who have had a PA and/or a CSR or CSRs in the month.

**H0040 Adult Assertive Community Treatment - ACT**

<u>Provider</u>	<u>Provider District</u>	<u>Total # of cases receiving</u>	<u>Total # of new units</u>	<u>Average new PA</u>	<u>Total # of cases</u>	<u>Total # of units</u>	<u>Average new CSR</u>	<u>Total # of unique</u>	<u>Billing Unit</u>
		<u>an auth for a new service</u>	<u>auth for members new to the service</u>	<u>units authorized</u>	<u>receiving a new continued stay auth</u>	<u>authorized for cases with new continued stay auth</u>	<u>units authorized</u>	<u>members receiving authorization</u>	
		<u>(PA)</u>	<u>(PA units)</u>	<u>per case</u>	<u>(CSR)</u>	<u>(CSR units)</u>	<u>per case</u>	<u>(PA or CSR)</u>	
Catholic Charities Maine	District 5	5	315	63	17	1,019	60	21	1 Day
Community Counseling Center - ACCESS	District 2	2	126	63	30	1,890	63	32	1 Day
Community Counseling Center - ACTION	District 2	0	0	0	6	336	56	6	1 Day
Community Counseling Center - CORE	District 2	7	504	72	6	378	63	12	1 Day
Community Health & Counseling Services	District 6	5	393	79	15	945	63	20	1 Day
Counseling Services Inc.	District 1	6	378	63	54	3,337	62	59	1 Day
HealthReach network	District 5	1	63	63	20	1,260	63	21	1 Day
Spurwink	District 2	1	63	63	16	976	61	17	1 Day
Sweetser	District 1	4	252	63	18	1,134	63	22	1 Day
Tri-County Mental Health	District 3	3	189	63	40	2,426	61	42	1 Day

H2012 Day Supports-Day Treatment

<u>Provider</u>	<u>District</u>	<u>Total # of cases receiving an auth for a new service (PA)</u>	<u>Total # of new units auth for members new to the service (PA units)</u>	<u>Average new PA units authorized per case</u>	<u>Total # of cases receiving a new continued stay auth (CSR)</u>	<u>Total # of units authorized for cases with new continued stay auth (CSR units)</u>	<u>Average new CSR units authorized per case</u>	<u>Total # of unique members receiving authorization (PA or CSR)</u>	<u>Billing Unit</u>
Aroostook Mental Health Services	District 8	0	0	0	15	895	60	15	1 hour
Community Counseling Center	District 2	7	364	52	9	2,132	237	16	1 hour
Counseling Services Inc.	District 1	1	52	52	0	0	0	1	1 hour
Goodwill Industries of Northern New England	District 2	0	0	0	3	208	69	3	1 hour
Kennebec Behavioral Health	District 5	19	988	52	64	13,389	209	81	1 hour
Mid Coast Mental Health	District 4	2	104	52	7	3,276	468	8	1 hour
Northeast Occupational Exchange	District 6	10	520	52	13	5,824	448	22	1 hour
Penobscot Community Health Center	District 6	8	416	52	39	32,386	830	43	1 hour
Tri-County Mental Health	District 3	6	312	52	14	3,778	270	20	1 hour

H2014 Skills Development

<u>Provider</u>	<u>District</u>	<u>Total # of cases receiving an auth for a new service (PA)</u>	<u>Total # of new units auth for members new to the service (PA units)</u>	<u>Average new PA units authorized per case</u>	<u>Total # of cases receiving a new continued stay auth (CSR)</u>	<u>Total # of units authorized for cases with new continued stay auth (CSR units)</u>	<u>Average new CSR units authorized per case</u>	<u>Total # of unique members receiving authorization (PA or CSR)</u>	<u>Billing Unit</u>
Alternative Wellness Services	District 1	5	520	104	15	6,662	444	19	15 min
AngleZ Behavioral Health Services-17 DLS	Unknown	1	104	104	1	156	156	2	15 min
Aroostook Mental Health Services	District 8	0	0	0	6	1,016	169	6	15 min
Assistance Plus	District 5	0	0	0	3	1,976	659	3	15 min
Break of Day, Inc	District 4	5	520	104	30	18,930	631	35	15 min
Charlotte White Center	District 6	4	416	104	23	2,972	129	27	15 min
Direct Community Care	District 5	1	104	104	4	1,268	317	4	15 min
Dirigo Counseling Clinic	District 6	0	0	0	1	416	416	1	15 min
Graham Behavioral Services	District 5	3	312	104	29	14,344	495	31	15 min
Kennebec Behavioral Health	District 5	16	1,664	104	3	277	92	19	15 min
Learning Works	District 2	1	104	104	0	0	0	1	15 min
Maine Vocational & Rehabilitation Assoc.	District 5	0	0	0	1	156	156	1	15 min
Northeast Occupational Exchange	District 6	3	312	104	58	5,104	88	61	15 min
Northern Maine General - Community Support	District 8	0	0	0	3	352	117	3	15 min
OHI	District 6	0	0	0	1	480	480	1	15 min
Port Resources-Sec 17	District 2	0	0	0	4	804	201	4	15 min
St. Andre Homes	District 1	1	104	104	1	104	104	2	15 min
Tri-County Mental Health	District 3	1	104	104	5	704	141	6	15 min

H2015 Community Integration (CI)

Provider	District	Total # of cases receiving an auth for a new service (PA)	Total # of new units		Total # of cases receiving a new continued stay auth (CSR)	Total # of units authorized for cases with new continued stay auth		Average new CSR units authorized per case	Total # of unique members receiving authorization (PA or CSR)	Billing Unit
			auth for members new to the service (PA units)	Average new PA units authorized per case		new continued stay auth	new continued stay auth			
Acadia Healthcare	District 6	2	160	80	5	350	70	7	15 min	
Allies	District 6	7	560	80	88	6,060	69	90	15 min	
Alternative Services	District 3	6	412	69	72	4,514	63	70	15 min	
Alternative Wellness Services	District 1	14	1,120	80	16	1,403	88	30	15 min	
AngleZ Behavioral Health Services-17 ACM	District 5	21	1,544	74	6	771	129	24	15 min	
Aroostook Mental Health Services	District 8	25	1,890	76	92	5,994	65	116	15 min	
Assistance Plus	District 5	17	1,380	81	96	6,320	66	109	15 min	
Behavior Health Solutions for Me	District 6	0	0	0	3	212	71	3	15 min	
Break of Day, Inc	District 4	7	560	80	89	6,905	78	96	15 min	
Bright Future Healthier You	District 3	0	0	0	16	2,254	141	16	15 min	
Broadreach Family & Community Services	District 4	5	400	80	32	2,385	75	36	15 min	
Catholic Charities Maine	District 5	35	2,715	78	406	27,482	68	409	15 min	
Central Maine Family Counseling	District 3	6	480	80	2	160	80	8	15 min	
Charlotte White Center	District 6	9	644	72	66	5,331	81	74	15 min	
Choices	District 6	0	0	0	25	1,904	76	25	15 min	
Common Ties	District 3	30	2,390	80	91	6,050	66	121	15 min	
Community Care	District 6	20	1,600	80	29	1,961	68	49	15 min	
Community Counseling Center	District 2	25	2,000	80	45	2,696	60	69	15 min	
Community Health & Counseling Services	District 6	57	4,520	79	121	8,340	69	177	15 min	
Cornerstone Behavioral Healthcare - CM	District 6	6	480	80	16	1,103	69	22	15 min	
Counseling Services Inc.	District 1	31	2,480	80	183	13,689	75	212	15 min	
Direct Community Care	District 5	6	330	55	43	3,043	71	46	15 min	
Dirigo Counseling Clinic	District 6	2	160	80	11	857	78	13	15 min	
Employment Specialist of Maine	District 5	2	160	80	55	3,410	62	57	15 min	
Evergreen Behavioral Services	District 3	10	800	80	16	995	62	26	15 min	
Facing Change	District 3	8	640	80	0	0	0	8	15 min	

H2015 Community Integration (CI)

<u>Provider</u>	<u>District</u>	<u>Total # of cases receiving an auth for a new service (PA)</u>	<u>Total # of new units auth for members new to the service (PA units)</u>	<u>Average new PA units authorized per case</u>	<u>Total # of cases receiving a new continued stay auth (CSR)</u>	<u>Total # of units authorized for cases with new continued stay auth (CSR units)</u>	<u>Average new CSR units authorized per case</u>	<u>Total # of unique members receiving authorization (PA or CSR)</u>	<u>Billing Unit</u>
Fellowship Health Resources	District 6	3	240	80	2	160	80	5	15 min
Fullcircle Supports Inc	District 5	8	640	80	110	8,433	77	111	15 min
Goodwill Industries of Northern New England	District 2	0	0	0	14	885	63	14	15 min
Graham Behavioral Services	District 5	10	800	80	55	4,963	90	65	15 min
Healing Hearts LLC	District 8	1	80	80	15	1,236	82	16	15 min
Health Affiliates Maine	District 3	64	5,120	80	252	20,341	81	314	15 min
HealthReach network	District 5	0	0	0	1	80	80	1	15 min
Higher Ground Services	District 6	3	240	80	21	1,396	66	24	15 min
Kennebec Behavioral Health	District 5	52	4,160	80	226	12,805	57	275	15 min
Learning Works	District 2	1	80	80	0	0	0	1	15 min
Life by Design	District 8	8	640	80	53	3,538	67	60	15 min
Lutheran Social Services	District 3	16	1,280	80	36	2,960	82	52	15 min
Maine Behavioral Health Organization	District 5	15	1,200	80	145	10,205	70	156	15 min
Maine Immigrant and Refugee Services	District 3	4	320	80	14	1,162	83	18	15 min
Maine Vocational & Rehabilitation Assoc.	District 5	3	240	80	17	1,384	81	20	15 min
Maine Vocational & Rehabilitation Assoc.	District 2	2	160	80	14	1,030	74	16	15 min
Manna Inc	District 6	4	320	80	13	945	73	17	15 min
MAS Home Care of Maine - Bangor	District 6	5	400	80	7	560	80	12	15 min
MAS Home Care of Maine - Westbrook	District 2	6	480	80	1	80	80	7	15 min
Medical Care Development-CSS	District 2	4	320	80	3	240	80	7	15 min
Merrymeeting Behavioral Health Associates-Adult Case Mgmt	District 2	1	80	80	19	598	31	19	15 min
Mid Coast Mental Health	District 4	21	1,610	77	19	1,446	76	40	15 min
Motivational Services	District 5	4	270	68	56	3,502	63	59	15 min
Northeast Occupational Exchange	District 6	19	1,520	80	52	3,620	70	71	15 min

### H2015 Community Integration (CI)

Provider	District	Total # of cases receiving an auth for a new service (PA)	Total # of new units		Total # of cases receiving a new continued stay auth (CSR)	Total # of units authorized for cases with new continued stay auth		Average new CSR units authorized per case	Total # of unique members receiving authorization (PA or CSR)	Billing Unit
			auth for members new to the service (PA units)	Average new PA units authorized per case		new continued stay auth (CSR units)	new continued stay auth per case			
Northern Maine General - Community Support	District 8	1	80	80	14	1,078	77	15	15 min	
Ocean Way Mental Health Agency	District 4	1	80	80	21	1,804	86	22	15 min	
OHI	District 6	5	348	70	10	440	44	15	15 min	
Oxford County Mental Health Services	District 3	10	323	32	48	3,565	74	57	15 min	
Port Resources-Sec 17	District 2	0	0	0	3	167	56	3	15 min	
Protea Integrated Health & Wellness	District 5	2	160	80	0	0	0	2	15 min	
Providence	District 2	0	0	0	22	1,152	52	22	15 min	
Riverview	District 5	2	160	80	13	916	70	15	15 min	
Rumford Group Homes	District 3	3	240	80	8	640	80	11	15 min	
Sequel Care of Maine	District 6	1	40	40	2	160	80	3	15 min	
Sequel Care of Maine	District 4	5	400	80	17	1,462	86	22	15 min	
Shalom House	District 2	6	480	80	88	6,622	75	92	15 min	
Smart Child & Family Services	District 2	16	1,280	80	18	1,440	80	34	15 min	
St. Andre Homes	District 1	4	320	80	1	96	96	5	15 min	
Stepping Stones	District 6	4	320	80	27	2,120	79	31	15 min	
Sunrise Opportunities	District 7	1	80	80	28	1,922	69	29	15 min	
Sweetser	District 1	51	4,080	80	278	21,447	77	325	15 min	
The Opportunity Alliance	District 2	56	4,425	79	87	6,457	74	138	15 min	
Tri-County Mental Health	District 3	83	5,996	72	142	9,649	68	223	15 min	
York County Shelter Program	District 1	5	640	128	13	1,040	80	14	15 min	

### H2015 Community Integration (CI) 30-Day Medical Necessity Waiver

Provider	District	Total # of cases receiving an auth for a new service (PA)	Total # of new units		Total # of cases receiving a new continued stay auth (CSR)	Total # of units authorized for cases with new continued stay auth		Average new CSR units authorized per case	Total # of unique members receiving authorization (PA or CSR)	Billing Unit
			auth for members new to the service (PA units)	Average new PA units authorized per case		new continued stay auth (CSR units)	new continued stay auth per case			
Maine Immigrant and Refugee Services	District 3	1	60	60	0	0	0	0	1	Unknown

H2017 Daily Living Support Services

<u>Provider</u>	<u>District</u>	<u>Total # of cases receiving an auth for a new service (PA)</u>	<u>Total # of new units auth for members new to the service (PA units)</u>	<u>Average new PA units authorized per case</u>	<u>Total # of cases receiving a new continued stay auth (CSR)</u>	<u>Total # of units authorized for cases with new continued stay auth (CSR units)</u>	<u>Average new CSR units authorized per case</u>	<u>Total # of unique members receiving authorization (PA or CSR)</u>	<u>Billing Unit</u>
Alternative Services	District 3	9	72	8	44	20,942	476	45	15 min
Alternative Wellness Services	District 1	1	8	8	9	5,732	637	9	15 min
AngleZ Behavioral Health Services-17 DLS	Unknown	3	24	8	9	16,120	1,791	9	15 min
Assistance Plus	District 5	18	144	8	80	57,662	721	91	15 min
Behavior Health Solutions for Me	District 6	4	32	8	4	1,560	390	4	15 min
Break of Day, Inc	District 4	3	24	8	51	31,720	622	51	15 min
Coastal Maine Behavioral Health Inc.	District 4	0	0	0	22	21,564	980	22	15 min
Direct Community Care	District 5	1	8	8	24	14,868	620	24	15 min
Downeast Horizons Inc	District 7	1	8	8	1	104	104	1	15 min
Employment Specialist of Maine	District 5	3	24	8	14	52,576	3,755	15	15 min
Fullcircle Supports Inc	District 5	5	40	8	42	52,100	1,240	42	15 min
Goodwill Industries of Northern New England	District 2	0	0	0	6	884	147	6	15 min
Graham Behavioral Services	District 5	3	24	8	31	26,208	845	31	15 min
Independence Association	District 2	0	0	0	6	4,042	674	6	15 min
Lutheran Social Services	District 3	6	48	8	35	20,904	597	37	15 min
Maine Vocational & Rehabilitation Assoc.	District 5	6	48	8	24	15,552	648	26	15 min
Maine Vocational & Rehabilitation Assoc.	District 2	2	16	8	4	912	228	5	15 min
MAS Home Care of Maine - Bangor	District 6	5	40	8	11	5,517	502	13	15 min
Merrymeeting Behavioral Health	District 2	17	136	8	135	119,255	883	139	15 min
Mid Coast Mental Health	District 4	1	8	8	0	0	0	1	15 min
Northern Maine General - Community Support	District 8	1	8	8	6	2,174	362	6	15 min
Ocean Way Mental Health Agency	District 4	3	24	8	6	3,328	555	6	15 min
OHI	District 6	3	24	8	28	19,064	681	28	15 min
Oxford County Mental Health Services	District 3	2	16	8	3	936	312	5	15 min
Pillars Community Outreach, Inc	District 5	6	48	8	19	22,464	1,182	19	15 min

### H2017 Daily Living Support Services

<u>Provider</u>	<u>District</u>	<u>Total # of cases receiving</u>	<u>Total # of new units</u>	<u>Average new PA</u>	<u>Total # of cases</u>	<u>Total # of units</u>	<u>Average new CSR</u>	<u>Total # of unique</u>	<u>Billing</u>
		<u>an auth for a new service</u>	<u>auth for members</u>	<u>units authorized</u>	<u>receiving a new</u>	<u>authorized for cases with</u>	<u>units authorized</u>	<u>members receiving</u>	
		<u>(PA)</u>	<u>(PA units)</u>	<u>per case</u>	<u>(CSR)</u>	<u>(CSR units)</u>	<u>per case</u>	<u>(PA or CSR)</u>	<u>Unit</u>
Port Resources-Sec 17	District 2	0	0	0	2	738	369	2	15 min
Sequel Care of Maine	District 6	2	16	8	1	1,560	1,560	3	15 min
Sequel Care of Maine	District 4	5	40	8	14	12,944	925	16	15 min
Shalom House	District 2	0	0	0	6	624	104	6	15 min
Sunrise Opportunities	District 7	4	32	8	8	1,618	202	8	15 min
Tri-County Mental Health	District 3	5	40	8	60	16,720	279	59	15 min
Volunteers of America	District 2	0	0	0	8	12,301	1,538	7	15 min

### H2018 Community Rehabilitation Services (CRS)

<u>Provider</u>	<u>District</u>	<u>Total # of cases receiving</u>	<u>Total # of new units</u>	<u>Average new PA</u>	<u>Total # of cases</u>	<u>Total # of units</u>	<u>Average new CSR</u>	<u>Total # of unique</u>	<u>Billing</u>
		<u>an auth for a new service</u>	<u>auth for members</u>	<u>units authorized</u>	<u>receiving a new</u>	<u>authorized for cases with</u>	<u>units authorized</u>	<u>members receiving</u>	
		<u>(PA)</u>	<u>(PA units)</u>	<u>per case</u>	<u>(CSR)</u>	<u>(CSR units)</u>	<u>per case</u>	<u>(PA or CSR)</u>	<u>Unit</u>
Community Health & Counseling Services	District 6	0	0	0	13	1,170	90	13	1 Day
Counseling Services Inc.	District 1	0	0	0	9	810	90	9	1 Day
Kennebec Behavioral Health	District 5	0	0	0	16	1,440	90	16	1 Day
Motivational Services	District 5	0	0	0	2	180	90	2	1 Day
OHI	District 6	0	0	0	2	180	90	2	1 Day
Shalom House	District 2	1	90	90	20	1,800	90	21	1 Day
Tri-County Mental Health	District 3	0	0	0	3	270	90	3	1 Day
York County Shelter Program	District 1	3	270	90	4	360	90	7	1 Day

### H2019 Specialized Group Services - DBT

<u>Provider</u>	<u>District</u>	<u>Total # of cases receiving an auth for a new service (PA)</u>	<u>Total # of new units auth for members new to the service (PA units)</u>	<u>Average new PA units authorized per case</u>	<u>Total # of cases receiving a new continued stay auth (CSR)</u>	<u>Total # of units authorized for cases with new continued stay auth (CSR units)</u>	<u>Average new CSR units authorized per case</u>	<u>Total # of unique members receiving authorization (PA or CSR)</u>	<u>Billing Unit</u>
Care & Comfort	District 5	1	520	520	0	0	0	1	15 min
Community Health & Counseling Services	District 6	1	520	520	0	0	0	1	15 min
Counseling Services Inc.	District 1	1	520	520	0	0	0	1	15 min
Direct Community Care	District 5	0	0	0	2	260	130	2	15 min
Kennebec Behavioral Health	District 5	6	3,120	520	1	96	96	7	15 min
Lutheran Social Services	District 3	7	3,640	520	2	260	130	9	15 min
Northeast Occupational Exchange	District 6	5	2,600	520	0	0	0	5	15 min
Tri-County Mental Health	District 3	0	0	0	2	234	117	2	15 min

### H2019 Specialized Group Services - Recovery Wkbk

<u>Provider</u>	<u>District</u>	<u>Total # of cases receiving an auth for a new service (PA)</u>	<u>Total # of new units auth for members new to the service (PA units)</u>	<u>Average new PA units authorized per case</u>	<u>Total # of cases receiving a new continued stay auth (CSR)</u>	<u>Total # of units authorized for cases with new continued stay auth (CSR units)</u>	<u>Average new CSR units authorized per case</u>	<u>Total # of unique members receiving authorization (PA or CSR)</u>	<u>Billing Unit</u>
Tri-County Mental Health	District 3	1	240	240	0	0	0	1	15 min

### H2019 Specialized Group Services - TREM

<u>Provider</u>	<u>District</u>	<u>Total # of cases receiving an auth for a new service (PA)</u>	<u>Total # of new units auth for members new to the service (PA units)</u>	<u>Average new PA units authorized per case</u>	<u>Total # of cases receiving a new continued stay auth (CSR)</u>	<u>Total # of units authorized for cases with new continued stay auth (CSR units)</u>	<u>Average new CSR units authorized per case</u>	<u>Total # of unique members receiving authorization (PA or CSR)</u>	<u>Billing Unit</u>
Tri-County Mental Health	District 3	7	1,155	165	0	0	0	7	15 min

**Report Number: 16a**  
**Average Length of Stay in Adult Crisis Unit**  
**(Includes MaineCare members and Courtesy Reviews done by APS)**

**Report Dates: 12/01/2014 To 12/31/2014**

**Run Date: 01/30/2015**

**Report Source: Authorization data from APS CareConnection®**

**Definitions:**

- A **crisis stabilization unit** provides short-term, out-of-home treatment for a person experiencing a mental health crisis. The code for crisis services for adults is: H0018 Adult Crisis Residential - Crisis Units.
- **ALOS** - average length of stay in days of members discharged in CareConnecton® from adult crisis units during this month.
- **Median** - The median is defined as the middle number in a series of numbers ordered from lowest to highest. For example the median of 1,9, & 80 days = 9 days, while the average is 90/3 = 30 days.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **SMI - Serious Mental Illness.** A proxy for serious mental illness (SMI) is the use of specific services. All active adult members who used either the service of Behavioral Health Homes or any Section 17 service (Community Support) or resided in a PNMI setting within 12 months of the date of this report. Section 17 services include: Community Integration (CI), Assertive Community Treatment (ACT), Community Rehabilitation Services (CRS) as well as Daily Living Support Services, Day Supports-Day Treatment, Skills Development-Group Therapy, Skills Development-Ongoing Support to Maintain Employment, and the Specialized Group Services of WRAP, Recovery Wkbk, TREM, or DBT.

**What This Report Measures:** Average length of stay and the median length of members discharged from adult crisis units during this month. Members may be discharged more than once

Total number of members discharged = 195    Average length of stay (ALOS) in days = 6    Median length of stay in days = 5

<u>Gender</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
Female	88	5	5
Male	107	6	5
<b>Total</b>	<b>195</b>	<b>6</b>	<b>5</b>
<u>Age Groups</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
18-20	9	5	4
21-24	15	7	5
25-34	32	5	4
35-54	106	5	5
55-61	24	5	5
62-64	3	11	7
65-74	4	7	4
Over 75 Years Old	2	6	6
<b>Total</b>	<b>195</b>	<b>6</b>	<b>5</b>
<u>SMI</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
SMI	120	6	5
Not SMI	75	5	4
<b>Total</b>	<b>195</b>	<b>6</b>	<b>5</b>

<u>AMHI Class</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
AMHI Class N	174	6	5
AMHI Class Y	21	5	5
<b>Total</b>	<b>195</b>	<b>6</b>	<b>5</b>
<u>District</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
District 1/ York County	10	9	6
District 2/ Cumberland County	21	9	8
District 3/ Androscoggin, Franklin, and Oxford Counties	25	6	7
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	11	7	7
District 5/ Somerset and Kennebec Counties	39	4	4
District 6/ Piscataquis and Penobscot Counties	55	4	5
District 7/ Washington and Hancock Counties	5	6	7
District 8/ Aroostook County	23	4	3
Unknown	6	6	6
<b>Total</b>	<b>195</b>	<b>6</b>	<b>5</b>
<u>Providers</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
Aroostook Mental Health Services	23	4	3
Community Health & Counseling Services	63	5	5
Counseling Services Inc.	11	13	11
Crisis and Counseling Centers	37	4	4
Mid Coast Mental Health	4	8	8
Oxford County Mental Health Services	10	5	5
Sweetser	17	7	7
The Opportunity Alliance	5	11	10
Tri-County Mental Health	25	6	7
<b>Total</b>	<b>195</b>	<b>6</b>	<b>5</b>

**Report Number: 16c**  
**Average Length of Stay in Adult Private Non-Medical Institution**  
**(Includes MaineCare members and Courtesy Reviews done by APS)**

**Report Dates: 12/01/2014 To 12/31/2014**

**Run Date: 01/30/2015**

**Report Source: Authorization data from APS CareConnection®**

**Definitions:**

- **Adult Residential Mental Health Services** provides community residential treatment for adults with serious mental illnesses. The codes for Adult Mental Health PNMI are: Section 97 H0019 Adult PNMI - Rehabilitation Services and Section 97 H0020 Adult PNMI - Personal Care.
- **PNMI** - A Private Non-Medical Institution (PNMI) provides food, shelter, personal care, and treatment services to four or more residents in single or scattered site facilities. PNMI services are not provided in medical settings such as hospitals or nursing homes.
- **ALOS** - average length of stay in days of members discharged in CareConnecton® from Adult Residential Mental Health Services (Adult MH PNMI) during this month.
- **Median** - The median is defined as the middle number in a series of numbers ordered from lowest to highest. For example the median of 1,9, & 80 days = 9 days, while the average is  $90/3 = 30$  days.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **SMI - Serious Mental Illness.** A proxy for serious mental illness (SMI) is the use of specific services. All active adult members who used either the service of Behavioral Health Homes or any Section 17 service (Community Support) or resided in a PNMI setting within 12 months of the date of this report. Section 17 services include: Community Integration (CI), Assertive Community Treatment (ACT), Community Rehabilitation Services (CRS) as well as Daily Living Support Services, Day Supports-Day Treatment, Skills Development-Group Therapy, Skills Development-Ongoing Support to Maintain Employment, and the Specialized Group Services of WRAP, Recovery Wkwb, TREM, or DBT.

**What This Report Measures:** Average length of stay and median length of stay of members discharged from Adult Mental Health Residential Services (adult MH PNMI). Members may be discharged more than once.

Total number of members discharged = 34    Average length of stay (ALOS) in days = 260    Median length of stay in days = 90

<u>Gender</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
Female	9	192	110
Male	25	284	68
<b>Total</b>	<b>34</b>	<b>260</b>	<b>90</b>
<u>Age Groups</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
13-17	1	59	59
18-20	1	3	3
21-24	2	79	79
25-34	7	70	41
35-54	18	366	127
55-61	3	367	409
62-64	1	67	67
65-74	1	374	374
<b>Total</b>	<b>34</b>	<b>260</b>	<b>90</b>

<u>SMI</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
SMI	33	266	101
Not SMI	1	59	59
<b>Total</b>	<b>34</b>	<b>260</b>	<b>90</b>
<u>AMHI Class</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
AMHI Class N	18	225	65
AMHI Class Y	16	300	106
<b>Total</b>	<b>34</b>	<b>260</b>	<b>90</b>
<u>District</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
District 1/ York County	9	98	26
District 2/ Cumberland County	8	148	85
District 3/ Androscoggin, Franklin, and Oxford Counties	1	3	3
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	2	390	390
District 5/ Somerset and Kennebec Counties	10	537	270
District 6/ Piscataquis and Penobscot Counties	4	157	86
<b>Total</b>	<b>34</b>	<b>260</b>	<b>90</b>
<u>Providers</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
Employment Specialist of Maine	1	552	552
Kennebec Behavioral Health	3	591	240
Mid Coast Mental Health	2	390	390
Motivational Services	4	742	692
OHI	3	194	104
Shalom House	1	613	613
The Opportunity Alliance	5	105	110
Volunteers of America	2	327	327
York County Shelter Program	13	31	24
<b>Total</b>	<b>34</b>	<b>260</b>	<b>90</b>

**Report Number: 16j**  
**Average Length of Stay in Adult Assertive Community Treatment**  
**(Includes MaineCare members and Courtesy Reviews done by APS)**

**Report Dates: 12/01/2014 To 12/31/2014**

**Run Date: 01/30/2015**

**Report Source: Authorization data from APS CareConnection®**

**Definitions:**

- **Adult Assertive Community Treatment (ACT)** provides individualized intensive integrated community-based services that are delivered by a multi-disciplinary team of practitioners and are available twenty-four(24) hours a day. ACT is available to a subset of adults with serious mental illness.
- **ALOS** - average length of stay in days of members discharged in CareConnecton® from Adult ACT during this month.
- **Median** - The median is defined as the middle number in a series of numbers ordered from lowest to highest. For example the median of 1,9, & 80 days = 9 days, while the average is 90/3 = 30 days.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- A proxy for serious mental illness (SMI) is the use of specific services.
- **SMI - Serious Mental Illness.** A proxy for serious mental illness (SMI) is the use of specific services. All active adult members who used either the service of Behavioral Health Homes or any Section 17 service (Community Support) or resided in a PNMI setting within 12 months of the date of this report. Section 17 services include: Community Integration (CI), Assertive Community Treatment (ACT), Community Rehabilitation Services (CRS) as well as Daily Living Support Services, Day Supports-Day Treatment, Skills Development-Group Therapy, Skills Development-Ongoing Support to Maintain Employment, and the Specialized Group Services of WRAP, Recovery Wkbb, TREM, or DBT.

**What This Report Measures:** Average length of stay and median length of stay of members discharged from Adult Assertive Community Treatment services during this month. Members may be discharged more than once.

Total number of members discharged = 15    Average length of stay (ALOS) in days = 468    Median length of stay in days = 233

<u>Gender</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
Female	6	291	262
Male	9	587	165
<b>Total</b>	<b>15</b>	<b>468</b>	<b>233</b>
<u>Age Groups</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
18-20	2	197	197
21-24	1	60	60
25-64	12	548	266
<b>Total</b>	<b>15</b>	<b>468</b>	<b>233</b>
<u>SMI</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
SMI	15	468	233
<b>Total</b>	<b>15</b>	<b>468</b>	<b>233</b>
<u>AMHI Class</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
AMHI Class N	12	477	262
AMHI Class Y	3	433	165
<b>Total</b>	<b>15</b>	<b>468</b>	<b>233</b>

<u>District</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
District 1/ York County	2	205	205
District 2/ Cumberland County	8	174	135
District 3/ Androscoggin, Franklin, and Oxford Counties	2	1,657	1,657
District 6/ Piscataquis and Penobscot Counties	3	636	665
<b>Total</b>	<b>15</b>	<b>468</b>	<b>233</b>
<u>Providers</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
Catholic Charities Maine	1	104	104
Community Counseling Center - ACCESS	4	210	180
Community Health & Counseling Services	3	636	665
Counseling Services Inc.	3	192	165
Spurwink	1	233	233
Tri-County Mental Health	3	1,121	755
<b>Total</b>	<b>15</b>	<b>468</b>	<b>233</b>

**Report Number: 16k**  
**Average Length of Stay in Adult Community Integration**  
**(Includes MaineCare members and Courtesy Reviews done by APS)**

**Report Dates: 12/01/2014 To 12/31/2014**

**Run Date: 01/30/2015**

**Report Source: Authorization data from APS CareConnection®**

**Definitions:**

- **Community Integration (CI)** was formerly known as "case management" or "community support". It is a service available to adults with serious mental illness.
- **ALOS** - average length of stay in days of members discharged in CareConnecton® from Community Integration during this month.
- **Median** - The median is defined as the middle number in a series of numbers ordered from lowest to highest. For example the median of 1,9, & 80 days = 9 days, while the average is 90/3 = 30 days.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **SMI - Serious Mental Illness.** A proxy for serious mental illness (SMI) is the use of specific services. All active adult members who used either the service of Behavioral Health Homes or any Section 17 service (Community Support) or resided in a PNMI setting within 12 months of the date of this report. Section 17 services include: Community Integration (CI), Assertive Community Treatment (ACT), Community Rehabilitation Services (CRS) as well as Daily Living Support Services, Day Supports-Day Treatment, Skills Development-Group Therapy, Skills Development-Ongoing Support to Maintain Employment, and the Specialized Group Services of WRAP, Recovery Wkbk, TREM, or DBT.

**What This Report Measures:** Average length of stay and median length of stay of members discharged from Community Integration services during this month. Members may be discharged more than once.

Total number of members discharged = 433    Average length of stay (ALOS) in days = 383    Median length of stay in days = 180

<u>Gender</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
Female	292	353	181
Male	141	445	173
<b>Total</b>	<b>433</b>	<b>383</b>	<b>180</b>
<u>Age Groups</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
18-20	25	172	141
21-24	43	366	214
25-64	344	391	179
65-74	19	547	243
Over 75 Years Old	2	382	382
<b>Total</b>	<b>433</b>	<b>383</b>	<b>180</b>
<u>SMI</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
SMI	433	383	180
<b>Total</b>	<b>433</b>	<b>383</b>	<b>180</b>
<u>AMHI Class</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
AMHI Class N	404	352	171
AMHI Class Y	29	817	464
<b>Total</b>	<b>433</b>	<b>383</b>	<b>180</b>

<u>District</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
District 1/ York County	56	367	166
District 2/ Cumberland County	85	378	143
District 3/ Androscoggin, Franklin, and Oxford Counties	77	324	176
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	42	375	257
District 5/ Somerset and Kennebec Counties	73	497	267
District 6/ Piscataquis and Penobscot Counties	72	400	173
District 7/ Washington and Hancock Counties	5	254	90
District 8/ Aroostook County	12	278	191
Unknown	11	244	267
<b>Total</b>	<b>433</b>	<b>383</b>	<b>180</b>

<u>Providers</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
Acadia Healthcare	2	74	74
Allies	13	549	203
Alternative Services	8	472	421
Alternative Wellness Services	1	188	188
Aroostook Mental Health Services	5	459	260
Assistance Plus	9	529	359
Behavior Health Solutions for Me	6	417	336
Break of Day, Inc	4	610	291
Broadreach Family & Community Services	10	274	257
Catholic Charities Maine	38	704	192
Charlotte White Center	2	196	196
Choices	4	628	552
Common Ties	33	395	164
Community Care	3	144	98
Community Counseling Center	4	275	235
Community Health & Counseling Services	34	237	132
Cornerstone Behavioral Healthcare - CM	1	11	11
Counseling Services Inc.	40	406	211
Direct Community Care	6	454	505
Dirigo Counseling Clinic	1	77	77
Employment Specialist of Maine	1	1,475	1,475
Fullcircle Supports Inc	3	403	431
Graham Behavioral Services	9	701	496
Healing Hearts LLC	2	165	165
Health Affiliates Maine	21	265	249
Higher Ground Services	1	726	726
Kennebec Behavioral Health	29	434	99
Life by Design	3	171	90
Maine Behavioral Health Organization	4	492	487
Maine Immigrant and Refugee Services	2	255	255
Maine Vocational & Rehabilitation Assoc.	1	61	61
Manna Inc	3	298	145
Medical Care Development-CSS	1	90	90
Merrymeeting Behavioral Health Associates-Adult Case Mgmt	1	299	299
Mid Coast Mental Health	5	102	54
Motivational Services	2	1,459	1,459
Northeast Occupational Exchange	8	711	141
Ocean Way Mental Health Agency	9	337	315
OHI	1	17	17
Oxford County Mental Health Services	3	306	205

Rumford Group Homes	5	283	180
Sequel Care of Maine	3	245	251
Shalom House	5	228	173
Smart Child & Family Services	4	109	62
Stepping Stones	3	176	112
Sunrise Opportunities	3	402	90
Sweetser	14	458	332
The Opportunity Alliance	31	57	13
Tri-County Mental Health	32	287	113
<b>Total</b>	<b>433</b>	<b>383</b>	<b>180</b>

**Report Number: 16q**  
**Average Length of Stay in Adult Behavioral Health Homes**  
**(Includes MaineCare members and Courtesy Reviews done by APS)**

**Report Dates: 12/01/2014 To 12/31/2014**

**Run Date: 01/30/2015**

**Report Source: Authorization data from APS CareConnection®**

**Definitions:**

- **Behavioral Health Home Organization (BHHO)** - A BHHO is a community-based mental health organization that delivers services through a team-based model of care. It is designed to integrate the systems of care of behavioral health and physical health. The service code of adult behavioral health homes is for members ages 18 & over and emancipated minors.
- **ALOS** - average length of stay in days of members discharged in CareConnection® from Adult Behavioral Health Homes during this month.
- **Median** - The median is defined as the middle number in a series of numbers ordered from lowest to highest. For example the median of 1,9, & 80 days = 9 days, while the average is 90/3 = 30 days.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **SMI - Serious Mental Illness.** A proxy for serious mental illness (SMI) is the use of specific services. All active adult members who used either the service of Behavioral Health Homes or any Section 17 service (Community Support) or resided in a PNMI setting within 12 months of the date of this report. Section 17 services include: Community Integration (CI), Assertive Community Treatment (ACT), Community Rehabilitation Services (CRS) as well as Daily Living Support Services, Day Supports-Day Treatment, Skills Development-Group Therapy, Skills Development-Ongoing Support to Maintain Employment, and the Specialized Group Services of WRAP, Recovery Wkbk, TREM, or DBT.

**What This Report Measures:** Average length of stay and median length of stay of members discharged from Adult Behavioral Health Homes services during this month. Members may be discharged more than once.

Total number of members discharged = 66    Average length of stay (ALOS) in days = 170    Median length of stay in days = 197

<u>Gender</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
Female	42	170	221
Male	24	171	153
<b>Total</b>	<b>66</b>	<b>170</b>	<b>197</b>
<u>Age Groups</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
18-20	2	113	113
21-24	2	160	160
25-34	14	116	74
35-54	30	173	153
55-61	9	218	218
62-64	3	120	98
65-74	6	255	257
<b>Total</b>	<b>66</b>	<b>170</b>	<b>197</b>
<u>SMI</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
SMI	66	170	197
<b>Total</b>	<b>66</b>	<b>170</b>	<b>197</b>

<u>AMHI Class</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
AMHI Class N	60	167	173
AMHI Class Y	6	203	241
<b>Total</b>	<b>66</b>	<b>170</b>	<b>197</b>
<u>District</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
District 1/ York County	2	178	178
District 2/ Cumberland County	27	135	111
District 3/ Androscoggin, Franklin, and Oxford Counties	17	214	246
District 5/ Somerset and Kennebec Counties	5	148	152
District 6/ Piscataquis and Penobscot Counties	13	192	218
District 7/ Washington and Hancock Counties	1	217	217
Unknown	1	129	129
<b>Total</b>	<b>66</b>	<b>170</b>	<b>197</b>
<u>Providers</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
Acadia Healthcare	4	129	95
Assistance Plus	1	265	265
Community Counseling Center	14	118	109
Community Health & Counseling Services	5	234	218
Cornerstone Behavioral Healthcare - CM	6	141	130
Northeast Occupational Exchange	1	264	264
OHI-Behavioral Health Home	1	265	265
Penobscot Community Health Center-BHH	1	127	127
The Opportunity Alliance	12	183	263
Tri-County Mental Health	19	187	240
Volunteers of America	2	178	178
<b>Total</b>	<b>66</b>	<b>170</b>	<b>197</b>

**Report 18 & 19 PNMI Bed Capacity/Occupancy**  
**(Includes MaineCare members and Courtesy Reviews done by APS)**

**Report Dates: 12/01/2014 To 12/31/2014**

**Report Source: Authorization data from APS CareConnection**

**What This Report Measures:** Bed status on the left side shows the number of people in the various PNMI locations on the last day of the month. Monthly averages on the right side shows occupancy rate for the month by computing bed days used by possible bed days. Persons with MaineCare and Courtesy Reviews are included. It is possible for someone to be in a PNMI location and not be using MaineCare or have a Courtesy Review. Therefore, a location showing an available bed on the last day of the month may in fact be full.

**Definitions:**

- **Possible bed days** = number of beds in a location times the number of days in a month. For a ten bed facility this would be 10 \* 31 = 310 on a month with 31 days.
- **PNMI** - A Private Non-Medical Institution (PNMI) provides food, shelter, personal care, and treatment services to four or more residents in single or scattered site facilities. PNMI services are not provided in medical settings such as hospitals or nursing homes.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.

**Statewide overall occupancy rate:** Adult PNMI: 96.3% Child PNMI: 78.7%

<b>Report 18 &amp; 19 PNMI Bed Capacity/Occupancy</b>		<b>Bed Status on 12/31/2014</b>				<b>Monthly Averages</b>			
<u>Adult PNMI Provider</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
Alternative Services	Green Home Green, ME	3	3	0	0%	0	93	93	100%
Alternative Services	Leighton Street Waterville, ME	5	5	0	0%	0	155	155	100%
Alternative Services	LRBP Burns Rd Augusta, ME	3	3	0	0%	0	93	93	100%
Alternative Services	LRBP Pittston Pittston, ME	3	3	0	0%	0	93	93	100%
Alternative Services	LRBP Plummer St Lisbon Falls, ME	3	3	0	0%	0	93	93	100%
Alternative Services	LRBP Rabbit Valley Oxford, ME	3	3	0	0%	0	93	93	100%
Alternative Services	LRBP Summer St Lisbon Falls, ME	3	3	0	0%	0	93	93	100%
Aroostook Mental Health Services	Madawaska Group Home Madawska, ME	7	7	0	0%	0	217	217	100%
Aroostook Mental Health Services	Skyhaven Presque Isle, ME	10	10	0	0%	0	310	310	100%
Becket Houses of Maine	Gorham Gorham, ME	7	7	0	0%	0	217	217	100%

Report 18 & 19 PNMI Bed Capacity/Occupancy		Bed Status on 12/31/2014				Monthly Averages			
<u>Adult PNMI Provider</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
Charlotte White Center	Eastern Ave Brewer, ME	3	3	0	0%	0	93	93	100%
Charlotte White Center	Lookout Avenue Dover-Foxcroft, ME	2	2	0	0%	0	62	62	100%
Charlotte White Center	Madison Ave Brewer, ME	2	2	0	0%	0	62	62	100%
Charlotte White Center	Marsh Road Corinth, ME	4	4	0	0%	0	124	95	77%
Charlotte White Center	Starks House Dover-Foxcroft, ME	5	5	0	0%	0	155	155	100%
Community Health & Counseling Services	Ellsworth Group Home Ellsworth, ME	4	4	0	0%	0	124	124	100%
Community Health & Counseling Services	Fieldstone Dr Bangor, ME	6	6	0	0%	0	186	186	100%
Community Health & Counseling Services	Grove St Group Home Bangor, ME	4	4	0	0%	0	124	124	100%
Community Health & Counseling Services	Husson Hollow Group Home Bangor, ME	8	7	1	13%	1	248	248	100%
Community Health & Counseling Services	Orono Geriatric Grp Home Orono, ME	8	8	0	0%	0	248	248	100%
Counseling Services Inc.	Bacon Street Apartments Biddeford, ME	6	6	0	0%	0	186	186	100%
Counseling Services Inc.	Crescent Place Biddeford, ME	6	6	0	0%	0	186	186	100%
Counseling Services Inc.	High Street Biddeford, ME	7	7	0	0%	0	217	217	100%
Counseling Services Inc.	Woodbridge Rd Group Home York, ME	7	7	0	0%	0	217	217	100%
Employment Specialist of Maine	Bowdoinham Bowdoinham, ME	6	5	1	17%	0	186	155	83%
Employment Specialist of Maine	Eastern Ave House Augusta, ME	2	2	0	0%	0	62	62	100%
Employment Specialist of Maine	South China House South China, ME	3	2	1	33%	1	93	91	98%
Employment Specialist of Maine	The Athens House Athens, ME	3	3	0	0%	0	93	93	100%

Report 18 & 19 PNMI Bed Capacity/Occupancy		Bed Status on 12/31/2014				Monthly Averages			
<u>Adult PNMI Provider</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
Employment Specialist of Maine	Windsor House Windsor, ME	6	6	0	0%	0	186	186	100%
Fellowship Health Resources	Broadway House- Ralph & Broadway Bangor, ME	6	5	1	17%	1	186	186	100%
Fellowship Health Resources	Ralph St- Ralph & Broadway Bangor, ME	6	6	0	0%	0	186	186	100%
Kennebec Behavioral Health	Augusta House- Augusta Supported Housing Augusta, ME	7	8	0	0%	0	217	248	100%
Kennebec Behavioral Health	Valley View- Augusta Supported Housing Augusta, ME	8	6	2	25%	1	248	204	82%
Kennebec Behavioral Health	Wilson Place- Skowhegan Supported Housing Skowhegan, ME	7	5	2	29%	1	217	160	74%
Lutheran Social Services	Church Street Home Lewiston, ME	3	3	0	0%	0	93	93	100%
Lutheran Social Services	Martin Drive Lewiston, ME	4	4	0	0%	0	124	124	100%
Lutheran Social Services	Oak St #1 Lewiston, ME	2	2	0	0%	0	62	62	100%
Lutheran Social Services	Oak St #2 Lewiston, ME	2	2	0	0%	0	62	62	100%
Lutheran Social Services	Pettingill MH Residential Facility Lewiston, ME	3	3	0	0%	0	93	93	100%
Medical Care Development	Auburn Group Home Auburn, ME	7	6	1	14%	1	217	196	90%
Medical Care Development	Friendship House AKA Bucksport Group Home Bucksport, ME	6	6	0	0%	0	186	186	100%
Medical Care Development	Marston St Norway, ME	4	4	0	0%	0	124	124	100%
Medical Care Development	Round Hill Biddeford, ME	4	3	1	25%	1	124	124	100%
Mid Coast Mental Health	Belfast Apartments- BASS Belfast, ME	8	6	2	25%	1	248	191	77%
Mid Coast Mental Health	GAP - Cedar St Rockland, ME	3	3	0	0%	0	93	93	100%
Mid Coast Mental Health	GAP - Warren St Rockland, ME	5	4	1	20%	1	155	144	93%

Report 18 & 19 PNMI Bed Capacity/Occupancy		Bed Status on 12/31/2014				Monthly Averages			
<u>Adult PNMI Provider</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
Mid Coast Mental Health	Owl's Head Group Home Owl's Head, ME	7	7	0	0%	0	217	217	100%
Mid Coast Mental Health	Pleasant St Owl's Head Rockland, ME	3	3	0	0%	0	93	93	100%
Motivational Services	10 Noyes Place Augusta, ME	7	5	2	29%	0	217	155	71%
Motivational Services	105 Western Avenue Service Waterville, ME	5	5	0	0%	0	155	155	100%
Motivational Services	115 Commercial Street Augusta, ME	10	10	0	0%	1	310	309	100%
Motivational Services	14 Elm Street Augusta, ME	8	7	1	13%	1	248	246	99%
Motivational Services	14 Glenridge Drive Augusta, ME	8	7	1	13%	1	248	196	79%
Motivational Services	2128 North Belfast Ave Augusta, ME	5	5	0	0%	0	155	155	100%
Motivational Services	22 Green Street Program Augusta, ME	8	8	0	0%	1	248	240	97%
Motivational Services	45 Middle Street Augusta, ME	6	6	0	0%	0	186	186	100%
Motivational Services	73 Pleasant Street Waterville, ME	6	6	0	0%	0	186	186	100%
Motivational Services	81 Winthrop Street Augusta, ME	6	6	0	0%	0	186	172	92%
Mount St. Joseph	3R-Keystone Waterville, ME	16	16	0	0%	0	496	496	100%
NFI North	Finson Road Bangor, ME	8	8	0	0%	0	248	248	100%
NFI North	Miller Terraces Bangor, ME	10	10	0	0%	0	310	310	100%
Northern Maine General	Franciscan Home Eagle Lake, ME	16	16	0	0%	0	496	494	100%
OHI	Harrington House Holden, ME	7	6	1	14%	1	217	215	99%
OHI	Hudson St Bangor, ME	6	6	0	0%	0	186	186	100%

Report 18 & 19 PNMI Bed Capacity/Occupancy		Bed Status on 12/31/2014				Monthly Averages			
<u>Adult PNMI Provider</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
OHI	Mount Hope Ave Bangor, ME	4	4	0	0%	0	124	124	100%
OHI	OHI-Clewleyville Eddington, ME	4	4	0	0%	0	124	116	94%
OHI	OHI-Division Bangor, ME	4	3	1	25%	1	124	110	89%
OHI	Ohio St-Grove St Brewer, ME	4	4	0	0%	1	124	110	89%
Oxford County Mental Health Services	Andy's Place Rumford, ME	4	4	0	0%	0	124	124	100%
Peregrine Corp	Chesley Street Westbrook, ME	3	3	0	0%	0	93	93	100%
Peregrine Corp	Wall Street Portland, ME	10	10	0	0%	0	310	310	100%
Shalom House	Action Program Portland, ME	18	17	1	6%	0	558	497	89%
Shalom House	Auburn House Portland, ME	7	7	0	0%	0	217	214	99%
Shalom House	Center Street House Biddeford, ME	7	6	1	14%	1	217	214	99%
Shalom House	Clark Street Portland, ME	8	8	0	0%	0	248	248	100%
Shalom House	North St Supported Housing YC Saco, ME	7	7	0	0%	0	217	217	100%
Shalom House	O'Brion Street Portland, ME	6	6	0	0%	0	186	186	100%
Shalom House	Park Street Portland, ME	9	9	0	0%	1	279	272	97%
Shalom House	Read Street Portland, ME	6	6	0	0%	0	186	186	100%
Shalom House	School St Supported Housing YC Saco, ME	7	7	0	0%	0	217	217	100%
Shalom House	Wilson Street S Portland, ME	7	7	0	0%	0	217	217	100%
Shalom House	Woodford Street Portland, ME	6	6	0	0%	0	186	186	100%

Report 18 & 19 PNMI Bed Capacity/Occupancy		Bed Status on 12/31/2014				Monthly Averages			
<u>Adult PNMI Provider</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
Sunrise Opportunities	Eastport Residential Care Facility Eastport, ME	14	14	0	0%	0	434	434	100%
Sunrise Opportunities	Milbridge Residence Milbridge, ME	6	6	0	0%	0	186	186	100%
The Opportunity Alliance	MaineStay Portland, ME	8	7	1	13%	1	248	234	94%
The Opportunity Alliance	Morrison Place Portland, ME	12	12	0	0%	1	372	347	93%
The Opportunity Alliance	Ray House-Helen Winslow South Portland, ME	7	7	0	0%	0	217	217	100%
The Opportunity Alliance	The Bridge Portland, ME	12	11	1	8%	3	372	344	92%
Tri-County Mental Health	Franklin St Group Home Rumford, ME	5	5	0	0%	0	155	155	100%
Tri-County Mental Health	Kelley Drive Sabattus, ME	6	6	0	0%	0	186	186	100%
Tri-County Mental Health	Pine St Group Home Lewiston, ME	5	5	0	0%	0	155	155	100%
Tri-County Mental Health	Village Street Lisbon, ME	7	7	0	0%	0	217	210	97%
Volunteers of America	Beach Street Residence Saco, ME	6	4	2	33%	2	186	158	85%
Volunteers of America	BiddefordMEST-013 Biddeford, ME	2	3	0	0%	0	62	93	100%
Volunteers of America	Brackett Street Portland, ME	6	6	0	0%	0	186	186	100%
Volunteers of America	Bradley Street Saco, ME	5	3	2	40%	0	155	85	55%
Volunteers of America	Sawyer Street Residence S Portland, ME	7	6	1	14%	1	217	217	100%
York County Shelter Program	MH Transitional-Transition Beds-Shelter B Alfred, ME	14	13	1	7%	12	434	419	97%

Report 18 & 19 PNMI Bed Capacity/Occupancy		Bed Status on 12/31/2014				Monthly Averages			
<u>Child PNMI Provider</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
Aroostook Mental Health Services	Calais Childrens Residential Calais, ME	10	9	1	10%	0	310	265	85%
Becket Houses of Maine	Auburn Auburn, ME	8	8	0	0%	0	248	248	100%
Becket Houses of Maine	Belgrade Belgrade, ME	14	14	0	0%	1	434	435	100%
Becket Houses of Maine	Litchfield Litchfield, ME	10	10	0	0%	0	310	310	100%
Community Health & Counseling Services	Multidimensional Treatment Program East Winthrop, ME	7	1	6	86%	0	217	31	14%
KidsPeace	Autism Spectrum Disorder Program Ellsworth, ME	22	18	4	18%	1	682	554	81%
KidsPeace	Residential MH Ellsworth, ME	11	8	3	27%	0	341	248	73%
NFI North	Beacon House Buxton, ME	8	5	3	38%	1	248	177	71%
NFI North	Bridge Crossing Bridgton, ME	12	7	5	42%	0	372	203	55%
NFI North	Dirigo Place Lewiston, ME	7	2	5	71%	1	217	67	31%
NFI North	Oliver Place Bath, ME	6	3	3	50%	0	186	93	50%
NFI North	Riverbend Sidney, ME	8	7	1	13%	2	248	230	93%
NFI North	Stetson Ranch Stetson, ME	8	7	1	13%	0	248	186	75%
NFI North	Summit View Bangor, ME	6	4	2	33%	0	186	91	49%
Northern Lighthouse	Northern Lighthouse Mars Hill, ME	6	5	1	17%	1	186	177	95%
Port Resources	Dingley Spring Gorham, ME	6	3	3	50%	1	186	112	60%
Spurwink	Brunswick Program Brunswick, ME	3	11	0	0%	0	93	341	100%
Spurwink	Casco Program Casco, ME	5	11	0	0%	0	155	341	100%

Report 18 & 19 PNMI Bed Capacity/Occupancy		Bed Status on 12/31/2014				Monthly Averages			
<u>Child PNMI Provider</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
Spurwink	Chelsea Program Augusta, ME	3	10	0	0%	2	93	315	100%
Spurwink	Cornville Program Skowhegan, ME	12	12	0	0%	0	372	351	94%
Spurwink	Lewiston-Auburn Program Auburn, ME	5	11	0	0%	0	155	341	100%
Spurwink	Options Program Augusta, ME	2	8	0	0%	0	62	248	100%
Spurwink	Raymond Program Raymond, ME	4	5	0	0%	0	124	155	100%
Spurwink	Southern Region Program Portland, ME	10	30	0	0%	3	310	918	100%
Sweetser	Belfast Cottage Staff Intensive Saco, ME	9	5	4	44%	1	279	152	54%
Sweetser	Belfast Staff Intensive Belfast, ME	9	12	0	0%	2	279	384	100%
Sweetser	Belfast Staff Intensive 2 Belfast, ME	4	4	0	0%	0	124	124	100%
Sweetser	Belfast Staff Intensive 3 Belfast, ME	6	7	0	0%	1	186	235	100%
Sweetser	Cape Cottage Staff Intensive Saco, ME	5	6	0	0%	0	155	186	100%
Sweetser	Portland Adolescent Unit Saco, ME	9	8	1	11%	0	279	248	89%
Sweetser	Rockport 1 Residential Rockport, ME	8	5	3	38%	0	248	133	54%
Sweetser	Rockport 2 Residential Rockport, ME	12	3	9	75%	3	372	140	38%
Sweetser	Saco Family Focus Saco, ME	8	8	0	0%	0	248	220	89%
Sweetser	Saco Me Home East Staff Intensive Saco, ME	10	6	4	40%	1	310	180	58%
Sweetser	Saco Me Home West Staff Intensive Saco, ME	10	9	1	10%	1	310	279	90%
Sweetser	Winterport Residential Winterport, ME	8	6	2	25%	4	248	208	84%

Report 18 &19 PNMI Bed Capacity/Occupancy		Bed Status on 12/31/2014				Monthly Averages			
<u>Child PNMI Provider</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
The Opportunity Alliance	Edgewood Scarborough, ME	6	6	0	0%	1	186	171	92%

Report 18 & 19 PNMI Bed Capacity/Occupancy		Bed Status on 12/31/2014				Monthly Averages			
<u>Child PNMI Provider Out of State</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
Easter Seals	Boys Intensive Residential Manchester, NH	N/A	1	N/A	N/A	0	N/A	2	N/A
Easter Seals	Lancaster Intensive Residential Lancaster, NH	N/A	2	N/A	N/A	0	N/A	62	N/A
Easter Seals	Zachary Road Manchester, NH	N/A	17	N/A	N/A	0	N/A	517	N/A
Lakeview Neurorehabilitation Center	Effingham Effingham, NH	N/A	1	N/A	N/A	0	N/A	31	N/A
Learning Center for Deaf	Walden Framingham, MA	N/A	1	N/A	N/A	0	N/A	31	N/A
May Center School for Autism and Developmental Disabilities	May Center School of Autism and Dev.Dis Randolph, MA	N/A	1	N/A	N/A	0	N/A	31	N/A
Spaulding Youth Center	Spaulding Youth Center Northfield, NH	N/A	4	N/A	N/A	0	N/A	91	N/A

\*If actual bed days exceeds possible bed days, this is an indication that one or more discharges have not been entered into CareConnection. It is also possible that the Provider has added beds without notifying APS of this change.

**Report 20 & 21 Crisis Stabilization Bed Capacity/Occupancy  
(Includes MaineCare members and Courtesy Reviews done by APS)**

**Report Dates: 12/01/2014 To 12/31/2014**

**Run Date: 01/30/2015**

**Report Source: Authorization data from APS CareConnection**

**What This Report Measures:** Bed status on the left side shows the number of people in the various Crisis Stabilization locations on the last day of the month. Monthly averages on the right side shows the occupancy rate for the month by computing bed days used by possible bed days. Persons with MaineCare and Courtesy Reviews are included. It is possible for someone to be in a Crisis Stabilization location and not be using MaineCare or have a Courtesy Review. Therefore, a location showing an available bed on the last day of the month, may in fact be full.

**Definitions:**

- **Possible Bed Days** - number of beds in a location times the number of days in a month. For a ten bed facility this would be 10 \* 31 = 310 on a month with 31 days.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.

**Statewide overall occupancy rate:** Adult Crisis Stabilization: 85.0%    Child Crisis Stabilization: 75.0%

Report 20 & 21 Crisis Stabilization Bed Capacity/Occupancy		Bed Status on 12/31/2014				Monthly Averages			
<u>Adult Crisis Stabilization Provider</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
Aroostook Mental Health Services	Aroostook Mental Health Ctr Presque Isle, ME	5	5	0	0%	23	155	112	72.3%
Community Health & Counseling Services	Riverstone CSU Brewer, ME	8	12	0	0%	62	248	267	100.0%
Counseling Services Inc.	Counseling Services Inc - Beech St Saco, ME	6	7	0	0%	11	186	214	100.0%
Crisis and Counseling Centers	Adult Crisis Units Waterville, ME	8	5	3	38%	38	248	162	65.3%
Mid Coast Mental Health	Crisis Stabilization Unit Rockland, ME	4	4	0	0%	11	124	120	96.8%
Oxford County Mental Health Services	Crisis Stabilization Unit Rumford, ME	5	1	4	80%	11	155	50	32.3%
Sweetser	Brunswick Brunswick, ME	4	5	0	0%	20	124	124	100.0%
The Opportunity Alliance	Broadway Crossings S Portland, ME	8	8	0	0%	23	248	247	99.6%
Tri-County Mental Health	Tri County -Respite Lewiston, ME	6	6	0	0%	25	186	172	92.5%

<b>Report 20 &amp; 21 Crisis Stabilization Bed Capacity/Occupancy</b>		<b>Bed Status on 12/31/2014</b>				<b>Monthly Averages</b>			
<u>Child Crisis Stabilization Provider</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
Aroostook Mental Health Services	Calais Childrens Crisis Calais, ME	6	6	0	0%	6	186	182	97.8%
Aroostook Mental Health Services	Fort Fairfield Childrens Crisis Fort Fairfield, ME	6	2	4	67%	9	186	128	68.8%
Community Health & Counseling Services	Sojourn CRU Bangor, ME	6	0	6	100%	18	186	96	51.6%
Crisis and Counseling Centers	Crisis MH Winslow, ME	5	1	4	80%	11	155	55	35.5%
Rumford Group Homes	Turner Family Support Center Leeds, ME	4	3	1	25%	11	124	93	75.0%
Sweetser	Belfast Crisis Stabilization Belfast, ME	7	5	2	29%	10	217	174	80.2%
Sweetser	Saco Campus Crisis Saco, ME	9	9	0	0%	15	279	276	98.9%

\*If actual bed days exceeds possible bed days, this is an indication that one or more discharges have not been entered into CareConnection. It is also possible that the Provider has added beds without notifying APS of this change.

**Report Number: 31a**  
**Adult Inpatient Psychiatric Services - Step Down Services**  
**(Includes MaineCare members and Courtesy Reviews done by APS)**  
**12/01/2014 To 12/31/2014**

**Report Source: Authorization data from APS CareConnection®**

**Definitions:**

- **Inpatient psychiatric services** - Inpatient psychiatric services in state psychiatric hospitals, private psychiatric hospitals or community hospitals with inpatient psychiatric units.
- **Outpatient** - In this context, outpatient therapy only includes clinic based visits, individual therapy with a single clinician. Outpatient services does not include, Community Support, PNMI, or Inpatient services.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **SMI - Serious Mental Illness.** A proxy for serious mental illness (SMI) is the use of specific services. All active adult members who used either the service of Behavioral Health Homes or any Section 17 service (Community Support) or resided in a PNMI setting within 12 months of the date of this report. Section 17 services include: Community Integration (CI), Assertive Community Treatment (ACT), Community Rehabilitation Services (CRS) as well as Daily Living Support Services, Day Supports-Day Treatment, Skills Development-Group Therapy, Skills Development-Ongoing Support to Maintain Employment, and the Specialized Group Services of WRAP, Recovery Wkbk, TREM, or DBT.

**What This Report Measures:** When a hospital is discharging a patient from adult inpatient psychiatric services, the hospital is asked to enter the dates of appointments for various “step down” services. This shows how many people being discharged had any appointments scheduled and what kind of appointments these were.

Total number of members discharged = 247

Total number of members discharged for whom any step-down service was entered = 45

Percent of members discharged for whom any step-down service was entered = 18%

Step-down Services

<u>Gender</u>	<u>Medication Management</u>	<u>Outpatient</u>	<u>Case management</u>	<u>Substance Abuse Tx</u>	<u>Crisis Unit</u>	<u># of discharge:</u>
Female	15	10	4	0	1	112
Male	19	11	2	1	5	135
<b>Totals</b>	<b>34</b>	<b>21</b>	<b>6</b>	<b>1</b>	<b>6</b>	<b>247</b>

<u>SMI</u>	<u>Medication Management</u>	<u>Outpatient</u>	<u>Case management</u>	<u>Substance Abuse Tx</u>	<u>Crisis Unit</u>	<u># of discharge:</u>
SMI	19	13	4	1	4	150
Not SMI	15	8	2	0	2	97
<b>Totals</b>	<b>34</b>	<b>21</b>	<b>6</b>	<b>1</b>	<b>6</b>	<b>247</b>

<u>AMHI Class</u>	<u>Medication Management</u>	<u>Outpatient</u>	<u>Case management</u>	<u>Substance Abuse Tx</u>	<u>Crisis Unit</u>	<u># of discharge:</u>
AMHI Class N	29	18	4	1	5	201
AMHI Class Y	5	3	2	0	1	46
<b>Totals</b>	<b>34</b>	<b>21</b>	<b>6</b>	<b>1</b>	<b>6</b>	<b>247</b>

Step-down Services

<u>District</u>	<u>Medication Management</u>	<u>Outpatient</u>	<u>Case management</u>	<u>Substance Abuse Tx</u>	<u>Crisis Unit</u>	<u># of discharge:</u>
District 1/ York County	1	1	0	0	0	28
District 2/ Cumberland County	2	1	0	0	1	57
District 3/ Androscoggin, Franklin, and Oxford Counties	2	2	2	0	0	47
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	7	1	1	1	1	15
District 5/ Somerset and Kennebec Counties	1	1	2	0	1	47
District 6/ Piscataquis and Penobscot Counties	6	6	1	0	0	29
District 7/ Washington and Hancock Counties	5	4	0	0	1	9
District 8/ Aroostook County	9	5	0	0	2	13
Unknown	1	0	0	0	0	2
<b>Totals</b>	<b>34</b>	<b>21</b>	<b>6</b>	<b>1</b>	<b>6</b>	<b>247</b>

<u>Providers</u>	<u>Medication Management</u>	<u>Outpatient</u>	<u>Case management</u>	<u>Substance Abuse Tx</u>	<u>Crisis Unit</u>	<u># of discharge:</u>
Acadia Hospital	9	8	1	0	2	37
Dorothea Dix Psychiatric Center	0	0	0	0	0	5
Maine General Medical Center	1	1	1	0	0	39
Mid Coast Hospital	11	3	3	1	2	20
Northern Maine Medical Center	12	8	1	0	2	12
PenBay	0	0	0	0	0	5
Riverview Psychiatric Center	0	0	0	0	0	8
Southern Maine Medical Center	0	0	0	0	0	3
Spring Harbor Hospital	1	1	0	0	0	72
St. Marys Regional Medical Center	0	0	0	0	0	46
<b>Totals</b>	<b>34</b>	<b>21</b>	<b>6</b>	<b>1</b>	<b>6</b>	<b>247</b>

**Report Number: 38a**  
**Members Discharged from Adult In-Patient Psychiatric Services who are Readmitted in 2 to 30 days**  
**(Includes MaineCare members and Courtesy Reviews done by APS)**  
**Report Dates: 12/01/2014 To 12/31/2014**

**Report Source: Authorization data from APS CareConnection®**

**Definitions:**

- **Inpatient psychiatric services** - Inpatient psychiatric services in state psychiatric hospitals, private psychiatric hospitals or community hospitals with inpatient psychiatric units. Hospitals designate whether they are providing child or adult inpatient psychiatric services to a member. Thus, a 18 year old may be authorized for adult inpatient services or a 20 year old may be receiving children's inpatient services.
- **Readmission:** A readmission occurs when a MaineCare member is discharged in CareConnecton® from any adult inpatient psychiatric service and is then admitted into a same or different inpatient psychiatric facility within 2 - 30 days.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **SMI - Serious Mental Illness.** A proxy for serious mental illness (SMI) is the use of specific services. All active adult members who used either the service of Behavioral Health Homes or any Section 17 service (Community Support) or resided in a PNMI setting within 12 months of the date of this report. Section 17 services include: Community Integration (CI), Assertive Community Treatment (ACT), Community Rehabilitation Services (CRS) as well as Daily Living Support Services, Day Supports-Day Treatment, Skills Development-Group Therapy, Skills Development-Ongoing Support to Maintain Employment, and the Specialized Group Services of WRAP, Recovery Wkbk, TREM, or DBT.

**What This Report Measures:** Monthly count of members discharged from adult inpatient psychiatric facilities who are readmitted to the same or a different hospital. The first column shows members who were readmitted within 30 days. The second column shows members not readmitted within 30 days and the third column is the total number of discharges. Members may have more than one discharge.

Total number of discharges:\*\* 235

Total number of members readmitted within 30 days: 34

% of members discharged from inpatient psychiatric facilities that are readmitted within 30 days: 14.5%

	<u>Members Readmitted</u>	<u>Members Not Readmitted</u>	<u>Total # of</u>
	<u>within 30 days</u>	<u>within 30 days</u>	<u>Discharges</u>
<b>All Members</b>			
Total MaineCare	34	201	235
<b>Total</b>	<b>34</b>	<b>201</b>	<b>235</b>
	<u>Members Readmitted</u>	<u>Members Not Readmitted</u>	<u>Total # of</u>
<b>Gender</b>	<u>within 30 days</u>	<u>within 30 days</u>	<u>Discharges</u>
Female	12	96	108
Male	22	105	127
<b>Total</b>	<b>34</b>	<b>201</b>	<b>235</b>
	<u>Members Readmitted</u>	<u>Members Not Readmitted</u>	<u>Total # of</u>
<b>Age Groups</b>	<u>within 30 days</u>	<u>within 30 days</u>	<u>Discharges</u>
18-20	1	18	19
21-24	1	15	16
25-64	32	161	193
65-74	0	6	6
Over 75 Years Old	0	1	1
<b>Total</b>	<b>34</b>	<b>201</b>	<b>235</b>

\*Note: Discharges and authorizations can be processed retroactively causing numbers to fluctuate when rerunning reports.

\*\*Note: Members readmitted in 0 or 1 days are excluded from this report. These are likely either transfers or continued stays, not true readmissions.

	<u>Members Readmitted</u> <u>within 30 days</u>	<u>Members Not Readmitted</u> <u>within 30 days</u>	<u>Total # of</u> <u>Discharges</u>
<b>SMI</b>			
SMI	30	120	150
Not SMI	4	81	85
<b>Total</b>	<b>34</b>	<b>201</b>	<b>235</b>
	<u>Members Readmitted</u> <u>within 30 days</u>	<u>Members Not Readmitted</u> <u>within 30 days</u>	<u>Total # of</u> <u>Discharges</u>
<b>AMHI Class</b>			
AMHI Class N	21	173	194
AMHI Class Y	13	28	41
<b>Total</b>	<b>34</b>	<b>201</b>	<b>235</b>
	<u>Members Readmitted</u> <u>within 30 days</u>	<u>Members Not Readmitted</u> <u>within 30 days</u>	<u>Total # of</u> <u>Discharges</u>
<b>District</b>			
District 1/ York County	1	26	27
District 2/ Cumberland County	4	47	51
District 3/ Androscoggin, Franklin, and Oxford Counties	9	36	45
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	0	15	15
District 5/ Somerset and Kennebec Counties	11	34	45
District 6/ Piscataquis and Penobscot Counties	4	24	28
District 7/ Washington and Hancock Counties	1	8	9
District 8/ Aroostook County	4	9	13
Unknown	0	2	2
<b>Total</b>	<b>34</b>	<b>201</b>	<b>235</b>
	<u>Members Readmitted</u> <u>within 30 days</u>	<u>Members Not Readmitted</u> <u>within 30 days</u>	<u>Total # of</u> <u>Discharges</u>
<b>Providers</b>			
Acadia Hospital	8	26	34
Dorothea Dix Psychiatric Center	0	5	5
Maine General Medical Center	8	31	39
Mid Coast Hospital	0	20	20
Northern Maine Medical Center	4	8	12
PenBay	0	5	5
Riverview Psychiatric Center	2	5	7
Southern Maine Medical Center	0	3	3
Spring Harbor Hospital	7	61	68
St. Marys Regional Medical Center	5	37	42
<b>Total</b>	<b>34</b>	<b>201</b>	<b>235</b>

**Report Number: 40**  
**Service Denials**  
**(Includes MaineCare members and Courtesy Reviews done by APS)**  
**Report Dates: 12/1/2014 to 12/31/2014**

**Report Source: Authorization data from APS CareConnection®**

**Definitions:**

- Service Type** - The type of service that a member is receiving, such as Outpatient Therapy.
- Provider Type** - The provider who is providing the services, such as Tri-County Mental Health.
- Denial** - A decision to reduce or suspend services to a member based on not meeting medical necessity or eligibility requirements outlined in the MaineCare Benefits Manual (MBM)

**What This Report Measures:** Number of denials by provider type and by service type

**Total Denials:** 453

Total APS Case Requests for the Month (PA's & CSR's)	Total Number of Initial Service Denials	Number Initially Denied per 1000 APS Case Requests	% of Total APS Case Requests Initially Denied
23,454 *	453	19	1.93%

\***Total Case Requests** updated for FY15 to reflect a more accurate measure. The denial rate will appear lower because not all service types are clinically reviewed the same.

Total Case Requests	Prior Authorization (PA)	Continued Stay Review (CSR)	Total
December	9,334	14,120	23,454
FY2015	65,890	95,077	160,967

<u>Denial Type</u>	<u>Total Denials</u>
Clinical Denial	178
Partial Authorization	275
<b>Total</b>	<b>453</b>

<u>Gender</u>	<u>Total Denials</u>
FEMALE	167
MALE	285
UNKNOWN	1
<b>Total</b>	<b>453</b>

<u>District</u>	<u>Total Denials</u>
District 1	58
District 2	79
District 3	53

District 4	30
District 5	34
District 6	66
District 7	18
District 8	21
Unknown	94
<b>Total</b>	<b>453</b>

<u>Service Type</u>	<u>Total Denials</u>
Section 13 T1017UB - Targeted Case Management - Chronic Medical Care Needs	2
Section 13 T1017UC - Targeted Case Management - Behavioral Health	68
Section 13 T1017UD - Targeted Case Management - Developmental Disabilities	86
Section 17 H2015 - Community Integration (CI)	32
Section 21 T2016PD - Agency Home Support	14
Section 28 100-219 - Section 28 Eligibility Determination	5
Section 28 H2021HI - Services for Children with Cognitive Impairments and Functional Limitations - 1:1	29
Section 28 H2021HK - Specialized Services for Children with Cognitive Impairments and Functional Limitations - 1:1	3
Section 46 100-219 - Child Psychiatric Inpatient - SHH & Acadia Only	16
Section 46 100-219 - Intensive Outpatient Program - Behavioral Health	1
Section 46 100-219 - Intensive Outpatient Program - Substance Abuse	4
Section 46 100-219 - Partial Hospitalization	2
Section 65 G9007HN - HCT - Collateral - Bachelor's	14
Section 65 G9007HO - HCT - Collateral - Master's	15
Section 65 G9007HU - HCT - Collateral - Child Welfare	1
Section 65 H0004 - Child Outpatient Therapy- Mental Health Agency	1
Section 65 H0015 - Intensive Outpatient Program	6
Section 65 H0040HA - Child Assertive Community Treatment - ACT	1
Section 65 H2012HN - Child BH Day Treatment-PROVIDED BY ED. SYS.-Bachelor's	1
Section 65 H2021HN - HCT - Children's Home & Com. Based Tx - Bachelor's	47
Section 65 H2021HO - HCT - Children's Home & Com. Based Tx - Master's	41
Section 65 H2021HU - HCT - Child Welfare - Master's	4
Section 65 H2021HUU1 - HCT - Child Welfare - Bachelor's	5
Section 92 T2022HA - Behavioral Health Homes - Child	1
Section 92 T2022HB - Behavioral Health Homes - Adult	10
Section 97 0169 - Children's PNMI - CBHS Approved Only - Room & Board	12
Section 97 100-219 - Section 97 ITRT Eligibility Determination	11
Section 97 H0019CG - Child PNMI - Mental Health Level II	3
Section 97 H0019HE - Child PNMI - Mental Health Level I	12
Section 97 H0019HY - Multidimensional Juvenile Justice Program TFC	1
Section 97 H0019U9 - Child PNMI - Mental Retardation Level II	1
Section 97 S9485 - Temporary High Intensity Service	4
<b>Total</b>	<b>453</b>

<u>Provider Type</u>	<u>Total Denials</u>
AB Home	1
Acadia	10
Acadia Hospital Corp	1
Addison	1
Addison Point Agency - Waterville	1
Affinity	2
Allies	2
Alternative Services	1
Aroostook	1
Assistance Plus - Community Support Services - Section 17	5
Becket Houses of Maine	2
Blue School	3
Break of Day	1
Broadreach Family & Community Services	5
Care & Comfort	15
Casa, Inc.	2
Catholic Charities Maine	8
Central Maine Counseling Services	1
Christopher Aaron Counseling Center	6
Common Ground Counseling	1
Community Care	12
Community Concepts	1
Community Counseling Center	10
Community Health & Counseling Services	15
Community Partners Inc.	1
Cornerstone Behavioral Healthcare	1
Counseling Services Inc.	4
CWC	1
Easter Seals	2
Employment Specialist of Maine	1
Families Matter, Inc	3
Gallant Therapy Services	2
Getchell	3
Grace Street Recovery Services	2
Graham Behavioral Services	3
Health Affiliates Maine	6
Home Counselors Inc	2
Independence Association	3
Kennebec Behavioral Health	5
KidsPeace	9
Lakeview Neurorehabilitation Center	1

Learning Works	1
Life by Design	2
Living Innovations Support Services	4
Maine General IOP MH W	1
Maine Medical Center	1
MAS Home Care of Maine	26
May Center School for Autism and Developmental Disabilities	1
MC Community Services	1
Mercy Hospital	2
Mid Coast Hospital	3
Mid Coast Mental Health	3
Midcoast Regional Child Dev.Services	3
Milestones Family Services	3
New Day Counseling	1
NFI North	4
Northern Lighthouse	5
Northern Maine General	1
OHI	2
Penquis	3
Port Resources	4
Providence	27
R.I.S.E.	2
RSU 50	1
Saco River Health Service	2
Section 28 Eligibility Determination	4
Section 97 ITRT Eligibility Determination	11
Sequel Care of Maine	16
Skills, Inc	1
Smart Child & Family Services	29
Somali Bantu Youth Association of Maine	3
Spring Harbor Hospital	6
Spurwink	10
St. Andre Homes	2
Sweetser	24
The Getchell Agency	3
The Opportunity Alliance	9
The Progress Center	1
Tri-County Mental Health	6
United Cerebral Palsy of Maine	5
Waban Projects	9
Wings	34
Woodfords Family Services	21

**Total**

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**453**

- #52 Number of eligibility data file transfers meeting timeliness target (24 hours)
- #53 Number of provider data file transfers meeting timeliness target (24 hours)
- #54 Number of authorization file transfers meeting timeliness target (3 business days)
- #55 Number of authorization file errors
- #56 Number of authorization file errors corrected within targeted timeframe (3 business days)

Report Dates: 12/01/2014 To 12/31/2014

Report Source: Authorization data from APS CareConnection®, APS Staff, Providers, MHIMS and DHHS.

Findings:

<u>Report Number:</u>	<u>Description</u>	<u>Number Meeting Target</u>	<u>Total File Uploads/Downloads</u>	<u>% Compliance Meeting Timeliness of Target</u>
52	# of Eligibility data files transfers meeting timeliness target (within 24 hours)	23	23	100.0%
53	# of Provider data file transfers meeting timeliness target (within 24 hours)	N/A	0	0
54	Number of authorization file transfers meeting timeliness target (within 3 business days)	20,262	20,262	100.0%

<u>Report Number:</u>	<u>Description</u>	<u>Number of File Errors</u>	<u>Total File Uploads/Downloads</u>	<u>Percent Total Authorization Records with Errors</u>
55	Number of authorization file errors	0	0	100.0%

<u>Report Number:</u>	<u>Description</u>	<u>Number of File Errors</u>	<u># of File Errors Corrected within Time frame</u>	<u>Percent File Errors Corrected within Timeframe</u>
56	Number of authorization file errors corrected within targeted timeframe (within 3 business days)	0	0	100.0%

\*Note: File errors can occur from Provider data entry, MECMS, and APS data entry.

**Report Number 62a**  
**Cumulative Admissions & Discharges from Adult Behavioral Health Homes**  
**(Includes MaineCare members and Courtesy Reviews done by APS)**

**Report Dates: 04/01/2014 To 12/31/2014**

**Run Date: 01/30/2015**

**Report Source: Authorization data from APS CareConnection®**

**Definitions:**

- **Behavioral Health Home Organization (BHHO)** - A BHHO is a community-based mental health organization that delivers services through a team-based model of care. It is designed to integrate the systems of care of behavioral health and physical health. The service code of adult behavioral health homes is for members ages 18 & over and emancipated minors.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **SMI - Serious Mental Illness.** A proxy for serious mental illness (SMI) is the use of specific services. All active adult members who used either the service of Behavioral Health Homes or any Section 17 service (Community Support) or resided in a PNMI setting within 12 months of the date of this report. Section 17 services include: Community Integration (CI), Assertive Community Treatment (ACT), Community Rehabilitation Services (CRS) as well as Daily Living Support Services, Day Supports-Day Treatment, Skills Development-Group Therapy, Skills Development-Ongoing Support to Maintain Employment, and the Specialized Group Services of WRAP, Recovery Wkbk, TREM, or DBT.

**What This Report Measures:** Year to date number of admissions and discharges from Adult Behavioral Health Homes. Members may be admitted or discharged more than once.

Members admitted to Adult Behavioral Health Homes = 2,759

Members discharged from Adult Behavioral Health Homes = 942

<u>Gender</u>	<u># Admissions</u>	<u># of Discharges</u>
Female	1,695	546
Male	<u>1,064</u>	<u>396</u>
<b>Total</b>	<b>2,759</b>	<b>942</b>
<u>Age Groups</u>	<u># Admissions</u>	<u># of Discharges</u>
18-20	67	23
21-24	144	56
25-64	2,337	802
65-74	157	41
Over 75 Years Old	<u>54</u>	<u>20</u>
<b>Total</b>	<b>2,759</b>	<b>942</b>
<u>SMI</u>	<u># Admissions</u>	<u># of Discharges</u>
SMI	<u>2,759</u>	<u>942</u>
<b>Total</b>	<b>2,759</b>	<b>942</b>
<u>AMHI Class</u>	<u># Admissions</u>	<u># of Discharges</u>
AMHI Class N	2,517	859
AMHI Class Y	<u>242</u>	<u>83</u>
<b>Total</b>	<b>2,759</b>	<b>942</b>

<u>District</u>	<u># Admissions</u>	<u># of Discharges</u>
District 1/ York County	77	38
District 2/ Cumberland County	892	302
District 3/ Androscoggin, Franklin, and Oxford Counties	442	163
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	39	14
District 5/ Somerset and Kennebec Counties	334	134
District 6/ Piscataquis and Penobscot Counties	686	203
District 7/ Washington and Hancock Counties	251	61
District 8/ Aroostook County	1	1
Unknown	37	26
<b>Total</b>	<b>2,759</b>	<b>942</b>

<u>Providers</u>	<u># Admissions</u>	<u># of Discharges</u>
Acadia Healthcare	129	24
Assistance Plus	92	33
Catholic Charities Maine	80	34
Charlotte White Center	3	1
Common Ties	1	0
Community Counseling Center	360	79
Community Health & Counseling Services	413	119
Cornerstone Behavioral Healthcare - CM	233	48
Crisis and Counseling Centers Inc-Section 92	2	0
Dirigo Counseling Clinic	22	22
Kennebec Behavioral Health	171	82
Maine Behavioral Health Organization	1	0
Northeast Occupational Exchange	185	78
OHI-Behavioral Health Home	8	5
Penobscot Community Health Center-BHH	73	15
The Opportunity Alliance	521	236
Tri-County Mental Health	439	161
UCP VI	1	0
Volunteers of America	25	5
<b>Total</b>	<b>2,759</b>	<b>942</b>

## REPORT

Date of Report: 01/21/2015

Report: Administrative Measures: Phone Management Report

Reporting Period: Start: December 1, 2014 End: December 31, 2014

Source: APS Healthcare Call Tracking System

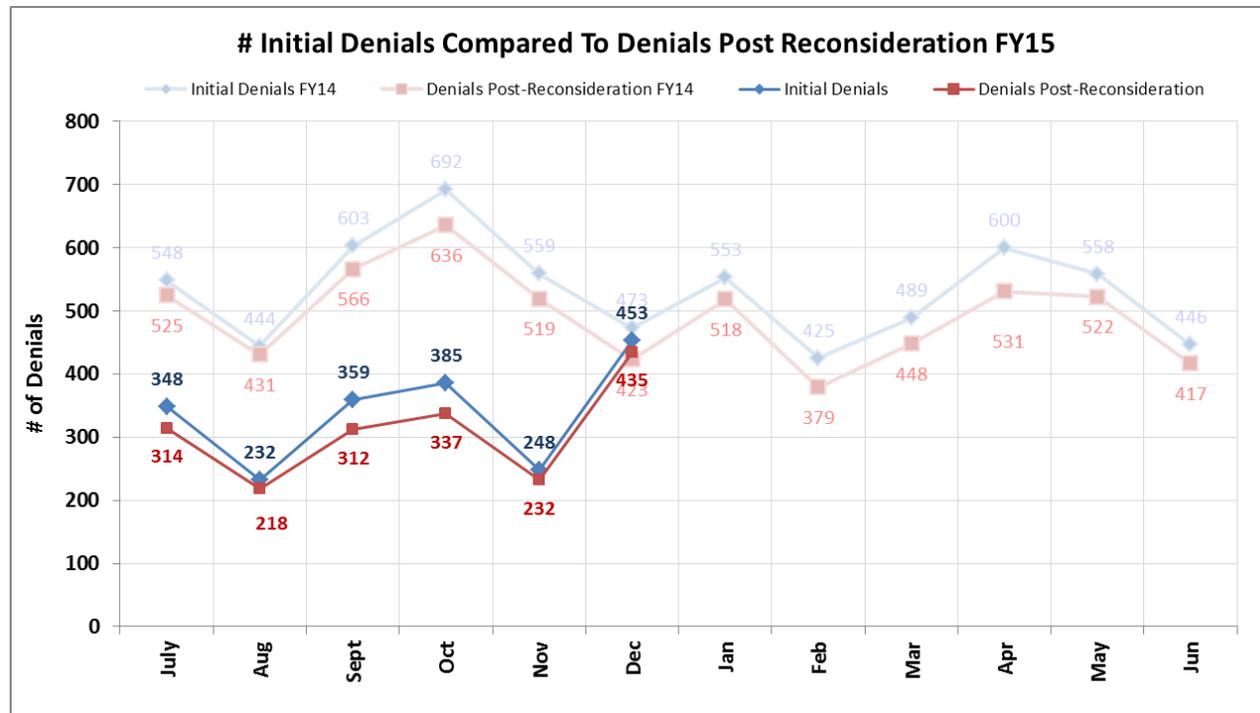
### Findings:

	#41: Total #	#42& #44: Avg Answer Speed/Hold (in seconds)	#44: % Calls On- Hold 90+ Sec	#45: % Abandoned Calls	Avg Abandoned Call Time (in seconds)	% Ans. w/in 6 Rings	#43: Avg Call Length (in minutes/ seconds)
	6646 or 316 calls/day	9 seconds	0.3% (20 out of 6646)	1.0 % (64 out of 6646)	0:53 seconds	98.2% 6427 out of 6646)	2:37
Target		30 Seconds		<5%		95%	

Report: Appeals & Denials Trending

Reporting Period: FY2015 as of 12/31/14

	July	Aug	Sept	Oct	Nov	Dec
# PA, CSR, UMCSR	25187	23243	25666	25848	22390	23454
Total # Denials (Clinical Denials + Partial Denials/Partial Auths Post Reconsiderations)	314	218	312	337	232	453
Post-reconsideration denial rate: Total Denials/#PA, CSR, UMCSR x 100	1.25%	0.94%	1.22%	1.30%	1.04%	1.93%
Denial Rate per 1000 PA,CSR,UMCSR	12	9	12	13	10	19
# Member Initiated Appeals	5	2	5	8	7	5
Appeals Filed Rate: Appeal/Denials x 100	1.59%	0.92%	1.60%	2.37%	3.02%	1.10%
Appeal Rate per 1000 Denials	16	9	16	24	30	11



Report: Appeals & Denials Trending  
Reporting Period: FY2015 as of 12/31/14

