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**Report Number: 27 and 28**

**Non-Hospitalized Members Assigned to Community Integration Service (CI) within 3 and 7 Working Days  
(Includes MaineCare members and Courtesy Reviews done by APS)**

**Report Dates: 04/01/2014 To 06/30/2014**

**Report Source: Authorization data from APS CareConnection®**

**Definitions:**

- **Non-hospitalized member** - MaineCare member who is not in an inpatient psychiatric facility at the time of application for services. This is indicated by the member not having an open authorization for inpatient psychiatric services on the day a CFSN is completed or on the day the member is referred for CI services.
- **Community Integration (CI)** was formerly known as "case management" or "community support". It is a service available to adults with serious mental illness.
- **Prior Authorization (PA)** Whenever a provider is requesting to begin a service with a member, they are required to submit a request for prior authorization (PA) in APS CareConnection.
- **Date of Assignment:** When providers submit a prior authorization (PA), they are required to fill in APS CareConnection "Date worker assigned". The date worker assigned indicates the day that a specific CI case worker has been assigned to begin providing the service to the member.
- **Contact for Service Notification (CFSN)** is a form submitted by a Provider into CareConnection whenever a member is put on a waiting list for service. When there is a CFSN, it is used in conjunction with the start date of the service to determine the number of days the member waited.
- **Referral Date** is a field in CareConnection that the Provider may fill in when a member applies for a service. If the member is not put on a waiting list, (i.e. no CFSN) the referral date is used with the date of assignment to determine the number of days the member waited.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.

**What This Report Measures:** The number of non-hospitalized members authorized for Community Integration (CI) and whether they a.) were assigned to a case manager in the CI service within 3 working days, b.) Waited 4 - 7 working days to be assigned to a CI worker or c.) waited longer than 8 days but were eventually assigned to the CI service.

Total number of non-hospitalized members applying for CI: 2,255

Total assigned within 3 working days: 1,451

% assigned within 3 working days: 64%

Total assigned in 4 - 7 working days: 259

% assigned in 4 -7 working days: 11%

Total assigned within 7 working days: 1,710

% assigned within 7 working days: 76%

Total assigned after 8 or more working days: 545

% assigned after 8 or more working days: 24%

	<u>Waited 3 working days or less</u>	<u>Waited 4 to 7 working days</u>	<u>Waited 8 or more working days</u>	<u>Total</u>
<b>Gender</b>				
Female	918	164	358	1,440
Male	533	95	187	815
<b>Total</b>	<b>1,451</b>	<b>259</b>	<b>545</b>	<b>2,255</b>
	<u>Waited 3 working days or less</u>	<u>Waited 4 to 7 working days</u>	<u>Waited 8 or more working days</u>	<u>Total</u>
<b>Adult Age Groups</b>				
18-20	97	14	27	138
21-24	118	17	35	170
25-64	1,154	214	465	1,833
65-74	53	11	14	78
Over 75 Years Old	29	3	4	36
<b>Total</b>	<b>1,451</b>	<b>259</b>	<b>545</b>	<b>2,255</b>

<b>AMHI Class</b>	<b><u>Waited 3 working days or less</u></b>	<b><u>Waited 4 to 7 working days</u></b>	<b><u>Waited 8 or more working days</u></b>	<b><u>Total</u></b>
AMHI Class N	1,384	246	522	2,152
AMHI Class Y	67	13	23	103
<b>Total</b>	<b>1,451</b>	<b>259</b>	<b>545</b>	<b>2,255</b>

  

<b>District</b>	<b><u>Waited 3 working days or less</u></b>	<b><u>Waited 4 to 7 working days</u></b>	<b><u>Waited 8 or more working days</u></b>	<b><u>Total</u></b>
District 1/ York County	107	36	54	197
District 2/ Cumberland County	309	66	193	568
District 3/ Androscoggin, Franklin, and Oxford Counties	327	52	73	452
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	104	20	51	175
District 5/ Somerset and Kennebec Counties	270	33	55	358
District 6/ Piscataquis and Penobscot Counties	222	32	59	313
District 7/ Washington and Hancock Counties	33	5	17	55
District 8/ Aroostook County	68	13	37	118
Unknown	11	2	6	19
<b>Total</b>	<b>1,451</b>	<b>259</b>	<b>545</b>	<b>2,255</b>

  

<b>Providers</b>	<b><u>Waited 3 working days or less</u></b>	<b><u>Waited 4 to 7 working days</u></b>	<b><u>Waited 8 or more working days</u></b>	<b><u>Total</u></b>
Acadia Healthcare	5	0	1	6
Allies	15	4	20	39
Alternative Services	15	0	0	15
Alternative Wellness Services	9	0	2	11
Aroostook Mental Health Services	40	3	1	44
Assistance Plus	40	5	19	64
Behavior Health Solutions for Me	6	1	2	9
Break of Day, Inc	39	4	6	49
Broadreach Family & Community Services	21	1	2	24
Catholic Charities Maine	54	25	22	101
Charlotte White Center	8	5	8	21
Choices	18	0	0	18
Common Ties	58	22	15	95
Community Care	17	2	2	21
Community Counseling Center	25	1	16	42
Community Health & Counseling Services	72	14	28	114
Connections for Kids	1	0	0	1
Cornerstone Behavioral Healthcare - CM	2	0	0	2
Counseling Services Inc.	65	31	41	137
Direct Community Care	25	3	2	30
Dirigo Counseling Clinic	18	4	0	22
Employment Specialist of Maine	3	0	2	5
Evergreen Behavioral Services	6	3	1	10
Fellowship Health Resources	0	1	0	1
Fullcircle Supports Inc	38	0	1	39
Goodwill Industries of Northern New England	1	0	0	1
Graham Behavioral Services	22	6	1	29
Harbor Family Services	1	1	5	7
Healing Hearts LLC	3	0	1	4
Health Affiliates Maine	172	0	6	178

<b>Providers</b>	<b><u>Waited 3 working days or less</u></b>	<b><u>Waited 4 to 7 working days</u></b>	<b><u>Waited 8 or more working days</u></b>	<b><u>Total</u></b>
HealthReach network	1	0	0	1
Higher Ground Services	10	0	2	12
Kennebec Behavioral Health	80	5	25	110
Life by Design	18	8	19	45
Lutheran Social Services	17	1	0	18
Maine Behavioral Health Organization	46	1	7	54
Maine Vocational & Rehabilitation Assoc.	13	5	2	20
Manna Inc	9	0	4	13
MAS Home Care of Maine - Westbrook	4	0	0	4
Medical Care Development-CSS	4	0	0	4
Merrymeeting Behavioral Health Associates-Adult Case Mgmt	6	1	4	11
Mid Coast Mental Health	18	4	11	33
Motivational Services	3	1	1	5
Northeast Occupational Exchange	37	5	9	51
Northern Maine General - Community Support	4	1	12	17
Ocean Way Mental Health Agency	3	0	1	4
OHI	5	0	1	6
Oxford County Mental Health Services	16	3	3	22
Port Resources-Sec 17	2	0	0	2
Providence	19	13	66	98
Riverview	3	0	0	3
Rumford Group Homes	13	0	0	13
Sequel Care of Maine	17	1	0	18
Shalom House	20	4	2	26
Smart Child & Family Services	3	0	7	10
Somali Bantu Youth Association of Maine	7	4	3	14
St. Andre Homes	5	1	0	6
Stepping Stones	18	2	2	22
Sunrise Opportunities	7	0	1	8
Sweetser	88	12	44	144
The Opportunity Alliance	90	32	77	199
Tri-County Mental Health	62	19	38	119
York County Shelter Program	4	0	0	4
<b>Total</b>	<b>1,451</b>	<b>259</b>	<b>545</b>	<b>2,255</b>

**Report Number: 29 and 30**

**Hospitalized Members Assigned to Community Integration Service (CI) within 2 and 7 Working Days  
(Includes MaineCare members and Courtesy Reviews done by APS)**

**Report Dates: 04/01/2014 To 06/30/2014**

**Report Source: Authorization data from APS CareConnection®**

**Definitions:**

- **Hospitalized member** - MaineCare member who is in an inpatient psychiatric facility at the time of application for services. This is indicated by the member having an open authorization for inpatient psychiatric services at the time a CFSN authorization is entered into CareConnection or on the day that the member is referred for CI services.
- **Community Integration (CI)** was formerly known as "case management" or "community support". It is a service available to adults with serious mental illness.
- **Prior Authorization (PA)** Whenever a provider is requesting to begin a service with a member, they are required to submit a request for prior authorization (PA) in APS CareConnection.
- **Date of Assignment:** When providers submit a prior authorization (PA), they are required to fill in APS CareConnection "Date worker assigned". The date worker assigned indicates the day that a specific CI case worker has been assigned to begin providing the service to the member.
- **Contact for Service Notification (CFSN)** is a form submitted by a Provider into CareConnection whenever a member is put on a waiting list for service. When there is a CFSN, it is used in conjunction with the start date of the service to determine the number of days the member waited.
- **Referral Date** is a field in CareConnection that the Provider may fill in when a member applies for a service. If the member is not put on a waiting list, (i.e. no CFSN) the referral date is used with the date of assignment to determine the number of days the member waited.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected

**What This Report Measures:** The number of hospitalized members authorized for Community Integration (CI) and whether they a.) were assigned to a case manager in the CI service within 2 working days, b.) Waited 3-7 working days to be assigned a CI worker, or c.) waited longer than 8 days but were eventually assigned to the service

Total number of hospitalized members applying for CI: 60

Total assigned within 2 working days: 39

% assigned within 2 working days: 65%

Total assigned in 3 - 7 working days: 8

% assigned in 3 -7 working days:13 %

Total assigned within 7 working days: 47

% assigned within 7 working days: 78%

Total assigned after 8 or more working days: 13

% assigned after 8 or more working days: 22%

	<u>Waited 2 working days or less</u>	<u>Waited 3 to 7 working days</u>	<u>Waited 8 or more working days</u>	<u>Total</u>
<b>Gender</b>				
Female	25	5	9	39
Male	14	3	4	21
<b>Total</b>	<b>39</b>	<b>8</b>	<b>13</b>	<b>60</b>
	<u>Waited 2 working days or less</u>	<u>Waited 3 to 7 working days</u>	<u>Waited 8 or more working days</u>	<u>Total</u>
<b>AMHI Class</b>				
AMHI Class N	24	5	11	40
AMHI Class Y	15	3	2	20
<b>Total</b>	<b>39</b>	<b>8</b>	<b>13</b>	<b>60</b>

<b>District</b>	<b><u>Waited 2 working days or less</u></b>	<b><u>Waited 3 to 7 working days</u></b>	<b><u>Waited 8 or more working days</u></b>	<b>Total</b>
District 2/ Cumberland County	11	0	2	13
District 3/ Androscoggin, Franklin, and Oxford Counties	5	3	0	8
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	6	1	0	7
District 5/ Somerset and Kennebec Counties	12	3	5	20
District 6/ Piscataquis and Penobscot Counties	3	0	5	8
District 7/ Washington and Hancock Counties	1	1	0	2
District 8/ Aroostook County	1	0	1	2
<b>Total</b>	<b>39</b>	<b>8</b>	<b>13</b>	<b>60</b>

<b>Providers</b>	<b><u>Waited 2 working days or less</u></b>	<b><u>Waited 3 to 7 working days</u></b>	<b><u>Waited 8 or more working days</u></b>	<b>Total</b>
Allies	0	0	1	1
Alternative Wellness Services	1	0	0	1
Aroostook Mental Health Services	0	0	1	1
Assistance Plus	1	0	1	2
Break of Day, Inc	1	0	0	1
Catholic Charities Maine	3	1	0	4
Charlotte White Center	0	0	1	1
Common Ties	2	2	0	4
Community Counseling Center	2	0	0	2
Community Health & Counseling Services	0	0	2	2
Cornerstone Behavioral Healthcare - CM	1	0	0	1
Counseling Services Inc.	1	0	0	1
Fullcircle Supports Inc	0	0	1	1
Graham Behavioral Services	3	0	0	3
Health Affiliates Maine	1	0	0	1
Kennebec Behavioral Health	3	1	3	7
Lutheran Social Services	1	0	0	1
Maine Vocational & Rehabilitation Assoc.	2	0	0	2
Mid Coast Mental Health	2	1	0	3
Motivational Services	3	2	0	5
Northern Maine General - Community Support	1	0	0	1
Ocean Way Mental Health Agency	1	0	0	1
OHI	1	0	1	2
Oxford County Mental Health Services	1	0	0	1
Sequel Care of Maine	1	0	0	1
Shalom House	4	0	0	4
Somali Bantu Youth Association of Maine	0	1	0	1
Sweetser	3	0	0	3
The Opportunity Alliance	0	0	2	2
<b>Total</b>	<b>39</b>	<b>8</b>	<b>13</b>	<b>60</b>

**Quarterly Report 60a for Members on MaineCare Waitlist for CI**

**Report Dates: 04/01/2014 To 06/30/2014**

**Report Run Date: 10/30/20**

**Report Source: Authorization data from APS CareConnection®**

**Definitions:**

- **Community Integration (CI)** was formerly known as "case management" or "community support". It is a service available to adults with serious mental illness.
- **Prior Authorization (PA)** Whenever a provider is requesting to begin a service with a member, they are required to submit a request for prior authorization (PA) in APS CareConnection.
- **Date of Assignment:** When providers submit a prior authorization (PA), they are required to fill in APS CareConnection "Date worker assigned". The date worker assigned indicates the day that a specific CI case worker has been assigned to begin providing the service to the member.
- **Contact for Service Notification (CFSN)** is a form submitted by a Provider into CareConnection whenever a member is put on a wait list for service. The CFSN is used in conjunction with the date of assignment to determine the number of days the member waited.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **State-funded** is funding through State of Maine for individuals who are not eligible to receive a particular service using MaineCare funds.

**What This Report Measures:** For members on the CI wait list who were authorized for the service, how long they waited. This report counts the number of days from the date the CFSN was opened to the date the service was authorized. The report is run 2 quarters ago so nearly everyone who was entered on the wait list will have started the service. If someone on the MaineCare waitlist is authorized for the state-funded service, it is counted as being authorized for the service.

Number of people who were authorized for CI from the MaineCare wait list during the quarter 878

For those who received the service:

Average number of days waiting: 12 days

Percent waiting 30 days or less: 86.8%

Percent waiting 90 days or less: 99.7%

AMHI Class	# auth for CI service	# with MaineCare auth	# with State funded auth	# auth in < 30 days	# auth in 31 - 90 days	# auth in > 91 days	Average # days waiting
AMHI Class N	835	825	10	723	109	3	12
AMHI Class Y	43	43	0	39	4	0	8
<b>Totals</b>	<b>878</b>	<b>868</b>	<b>10</b>	<b>762</b>	<b>113</b>	<b>3</b>	<b>12</b>

  

District	# auth for CI service	# with MaineCare auth	# with State funded auth	# auth in < 30 days	# auth in 31 - 90 days	# auth in > 91 days	Average # days waiting
District 1	119	119	0	105	14	0	13
District 2	247	246	1	207	38	2	13
District 3	138	137	1	118	20	0	12
District 4	75	71	4	64	10	1	13
District 5	134	132	2	122	12	0	9
District 6	116	114	2	102	14	0	10
District 7	31	31	0	29	2	0	9
District 8	15	15	0	12	3	0	13
Unknown	3	3	0	3	0	0	6
<b>Totals</b>	<b>878</b>	<b>868</b>	<b>10</b>	<b>762</b>	<b>113</b>	<b>3</b>	<b>12</b>

Providers	# auth for CI service	# with MaineCare auth	# with State funded auth	# auth in < 30 days	# auth in 31 - 90 days	# auth in > 91 days	Average # days waiting
Assistance Plus	46	46	0	42	4	0	8
Catholic Charities Maine	114	113	1	112	2	0	5
Common Ties	63	63	0	63	0	0	3
Community Care	22	21	1	19	3	0	7
Community Counseling Center	41	41	0	16	24	1	39
Community Health & Counseling Services	108	107	1	93	15	0	12
Counseling Services Inc.	88	88	0	83	5	0	8
Direct Community Care	2	2	0	2	0	0	0
Higher Ground Services	10	10	0	10	0	0	4
Kennebec Behavioral Health	88	86	2	77	11	0	11
Life by Design	11	11	0	10	1	0	10
Mid Coast Mental Health	31	28	3	28	3	0	6
OHI	6	6	0	6	0	0	0
Shalom House	25	25	0	25	0	0	4
Sweetser	58	58	0	40	16	2	30
The Opportunity Alliance	107	105	2	95	12	0	11
Tri-County Mental Health	58	58	0	41	17	0	20
<b>Totals</b>	<b>878</b>	<b>868</b>	<b>10</b>	<b>762</b>	<b>113</b>	<b>3</b>	<b>12</b>

**Quarterly Report 60a2 Reasons Members Are Removed from MaineCare Waitlist for CI  
Without Being Authorized for CI  
Report Dates: 04/01/2014 To 06/30/2014**

**Report Source: Authorization data from APS CareConnection®**

**Definitions:**

- **Community Integration (CI)** was formerly known as "case management" or "community support". It is a service available to adults with serious mental illness.
- **Contact for Service Notification (CFSN)** is a form submitted by a Provider into CareConnecton whenever a member is put on a wait list for service. The CFSN is used in conjunction with the authorization start date of the service to determine the number of days the member waited.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.

**What This Report Measures:** This report shows the reasons members were removed from the MaineCare CI waitlist without being authorized for either MaineCare CI or state-funded CI. The report is run 2 quarters ago to give time for providers to contact the potential clients. Providers enter the reasons for removal from the waitlist by filling in the discharge plan when they discharge a CFSN in APS CareConnection.

Number of people who were removed from the MaineCare CI wait list waitlist by providers without being authorized for the service: 351

Number of people with information about the reason for removal from the waitlist entered: 217

<b>Reasons for removal from the waitlist</b>	<b># of members</b>
Client did not engage	11
Client is not eligible for this service	4
Error	5
Transfer	15
unable to contact	122
Withdrawal of request by client	34
Other: client in hospital	1
Other: client is out of state	1
Other: Client was deferred and not opened up for services	1
Other: Eligibility could not be determined by Provider	3
Other: Out of catchment area	3
Other: provider discharged member with plan to provide CI service. Date of assignment started more than 14 days later	4
Other: Provider referred to CI but no CI authorization in place	12
Other: Service was denied	1
<b>Total</b>	<b>217</b>

**Quarterly Report 60b for People on State-funded Waitlist for CI**

**Report Dates: 04/01/2014 To 06/30/2014**

**Report Run Date: 10/30/20**

**Report Source: Authorization data from APS CareConnection®**

**Definitions:**

- **Community Integration (CI)** was formerly known as "case management" or "community support". It is a service available to adults with serious mental illness.
- **Prior Authorization (PA)** Whenever a provider is requesting to begin a service with a member, they are required to submit a request for prior authorization (PA) in APS CareConnection.
- **Date of Assignment:** When providers submit a prior authorization (PA), they are required to fill in APS CareConnection "Date worker assigned". The date worker assigned indicates the day that a specific CI case worker has been assigned to begin providing the service to the member.
- **Contact for Service Notification (CFSN)** is a form submitted by a Provider into CareConnection whenever a member is put on a wait list for service. The CFSN is used in conjunction with the date of assignment to determine the number of days the member waited.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **State-funded** is funding through State of Maine for individuals who are not eligible to receive a particular service using MaineCare funds.

**What This Report Measures:** For members on the State-funded CI wait list who were authorized for the service, how long they waited. This report counts the number of days from the date the CFSN was opened to the date the service was authorized. The report is run 2 quarters ago so nearly everyone who was entered on the wait list will have started the service. If someone on the state-funded waitlist is authorized for the MaineCare service, it is counted as being authorized for the service.

Number of people who were authorized for CI from the state-funded wait list during the quarter: 142

For those who received the service:

Average number of days waiting: 23 days

Percent waiting 30 days or less: 68.3%

Percent waiting 90 days or less: 97.2%

AMHI Class	# auth for CI service	# with MaineCare auth	# with State funded auth	# auth in < 30 days	# auth in 31 - 90 days	# auth in > 91 days	Average # days waiting
AMHI Class N	135	28	107	92	39	4	23
AMHI Class Y	7	2	5	5	2	0	22
<b>Totals</b>	<b>142</b>	<b>30</b>	<b>112</b>	<b>97</b>	<b>41</b>	<b>4</b>	<b>23</b>

  

District	# auth for CI service	# with MaineCare auth	# with State funded auth	# auth in < 30 days	# auth in 31 - 90 days	# auth in > 91 days	Average # days waiting
District 1	23	3	20	6	15	2	53
District 2	42	13	29	30	11	1	23
District 3	23	5	18	17	5	1	18
District 4	14	3	11	10	4	0	14
District 5	15	3	12	11	4	0	17
District 6	18	3	15	16	2	0	8
District 7	2	0	2	2	0	0	0
District 8	5	0	5	5	0	0	4
<b>Totals</b>	<b>142</b>	<b>30</b>	<b>112</b>	<b>97</b>	<b>41</b>	<b>4</b>	<b>23</b>

Providers	# auth for CI service	# with MaineCare auth	# with State funded auth	# auth in < 30 days	# auth in 31 - 90 days	# auth in > 91 days	Average # days waiting
Aroostook Mental Health Services	1	0	1	1	0	0	0
Assistance Plus	2	0	2	2	0	0	4
Catholic Charities Maine	4	1	3	4	0	0	4
Common Ties	7	1	6	7	0	0	4
Community Care	16	2	14	14	2	0	5
Community Counseling Center	2	1	1	2	0	0	9
Community Health & Counseling Services	2	1	1	2	0	0	16
Counseling Services Inc.	17	2	15	3	12	2	59
Direct Community Care	1	0	1	1	0	0	11
Evergreen Behavioral Services	1	1	0	1	0	0	0
Harbor Family Services	1	1	0	1	0	0	0
Kennebec Behavioral Health	9	2	7	7	2	0	14
Life by Design	3	0	3	3	0	0	7
Mid Coast Mental Health	4	0	4	3	1	0	14
Shalom House	4	2	2	2	2	0	27
Smart Child & Family Services	2	0	2	0	1	1	87
Sweetser	13	4	9	5	8	0	34
The Opportunity Alliance	33	9	24	27	6	0	18
Tri-County Mental Health	20	3	17	12	7	1	26
<b>Totals</b>	<b>142</b>	<b>30</b>	<b>112</b>	<b>97</b>	<b>41</b>	<b>4</b>	<b>23</b>

**Quarterly Report 60b2 Reasons Members Are Removed from State-Funded Waitlist for CI  
Without Being Authorized for CI  
Report Dates: 04/01/2014 To 06/30/2014**

**Report Source:** Authorization data from APS CareConnection®

**Definitions:**

- **Community Integration (CI)** was formerly known as "case management" or "community support". It is a service available to adults with serious mental illness.
- **Contact for Service Notification (CFSN)** is a form submitted by a Provider into CareConnecton whenever a member is put on a wait list for service. The CFSN is used in conjunction with the authorization start date of the service to determine the number of days the member waited.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.

**What This Report Measures:** This report shows the reasons members were removed from the state-funded CI waitlist without being authorized for either MaineCare CI or state-funded CI. The report is run 2 quarters ago to give time for providers to contact the potential clients. Providers enter the reasons for removal from the waitlist by filling in the discharge plan when they discharge a CFSN in APS CareConnection.

Number of people who were removed from the state-funded CI wait list waitlist by providers without being authorized for the service: 146

Number of people with information about the reason for removal from the waitlist entered: 80

<b>Reasons for removal from the waitlist</b>	<b># of members</b>
Client did not engage	2
Client is not eligible for this service	1
Client relocated out of area	2
Deceased	1
Error	5
Transfer	11
Unable to contact	36
Withdrawal of request by client	7
Other: client does not have MaineCare	1
Other: Client has MaineCare	3
Other: client is no longer in need of services	1
Other: provider discharged member with plan to provide CI service. Date of assignment started more than 14 days later	1
Other: Provider referred to CI but no CI authorization in place	9
<b>Total</b>	<b>80</b>

**Report Number: 34**

**Number of Acute Involuntary Inpatient Admissions**

**Report Dates**

**From 07/01/2013 To 06/30/2014**

**Report Source: Authorization data from APS CareConnection®**

**Definitions:**

Involuntary Inpatient Admissions = When a provider discharges a member there are two related questions in the discharge information for the provider to answer. "Was this Patient admitted involuntarily?", and "If this admission was involuntary, did this admission convert from involuntary to voluntary?".

**What This Report Measures:** Unduplicated count year to date of members served.

Total Number of In-Patient Discharges = 4,469

Number of Involuntary Admissions = 287

Number of Involuntary Admissions that Converted to Voluntary = 273

% of Discharges that were Admitted Involuntarily = 6.42%

Rate per 1000 of Involuntary Admissions = 64

	<u>Involuntary Admissions</u>	<u>Admissions Converted to Voluntary</u>
<b>Gender</b>		
Female	126	121
Male	161	152
<b>Total</b>	<b>287</b>	<b>273</b>

	<u>Involuntary Admissions</u>	<u>Admissions Converted to Voluntary</u>
<b>Age Groups</b>		
0-3	0	0
4-5	0	0
6-12	1	1
13-17	3	3
18-20	39	39
21-24	26	25
25-64	212	199
65-74	5	5
Over 75 Years Old	1	1
<b>Total</b>	<b>287</b>	<b>273</b>

	<u>Involuntary Admissions</u>	<u>Admissions Converted to Voluntary</u>
<b>Child/Adult</b>		
Children (ages 0 -17)	4	4
Adult (ages 18+)	283	269
<b>Total</b>	<b>287</b>	<b>273</b>

	<u>Involuntary Admissions</u>	<u>Admissions Converted to Voluntary</u>
<b>SMI</b>		
SMI	209	199
Not SMI	78	74
<b>Total</b>	<b>287</b>	<b>273</b>

	<u>Involuntary Admissions</u>	<u>Admissions Converted to Voluntary</u>
<b>AMHI Class</b>		
AMHI Class N	191	183
AMHI Class Y	96	90
<b>Total</b>	<b>287</b>	<b>273</b>

	<u>Involuntary Admissions</u>	<u>Admissions Converted to Voluntary</u>
<b>District</b>		
District 1/ York County	58	57
District 2/ Cumberland County	108	105
District 3/ Androscoggin, Franklin, and Oxford Counties	44	42
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	24	20
District 5/ Somerset and Kennebec Counties	36	34
District 6/ Piscataquis and Penobscot Counties	5	4
District 7/ Washington and Hancock Counties	2	1
District 8/ Aroostook County	4	4
Unknown	6	6
<b>Total</b>	<b>287</b>	<b>273</b>

	<u>Involuntary Admissions</u>	<u>Admissions Converted to Voluntary</u>
<b>Providers</b>		
Acadia Hospital	15	9
Dorothea Dix Psychiatric Center	0	0
Maine General Medical Center	0	0
Maine Medical Center	1	0
Mid Coast Hospital	36	32
Northern Maine Medical Center	0	0
PenBay	0	0
Riverview Psychiatric Center	0	0
Southern Maine Medical Center	10	10
Spring Harbor Hospital	214	213
St. Marys Regional Medical Center	11	9
<b>Total</b>	<b>287</b>	<b>273</b>

**Quarterly Report Number: 34.1a**  
**Adult Hospitals Obtain Members ISP From Their CI or ACT Provider**  
**(Includes MaineCare members and Courtesy Reviews done by APS)**  
**Report Dates: 07/01/2014 To 09/30/2014**

**Report Source: Authorization data from APS CareConnection®**

**Definitions:**

- **ISP** - Individual Service Plan prepared quarterly by member and member's CI or ACT Provider.
- **Inpatient psychiatric services** - Inpatient psychiatric services in private psychiatric hospitals serving children or community hospitals with child inpatient psychiatric units. Hospitals designate whether they are providing child or adult inpatient psychiatric services to a member. Thus, a 18 year old may be authorized for adult inpatient services or a 20 year old may be receiving children's inpatient services.
- **Adult Assertive Community Treatment (ACT)** provides individualized intensive integrated community-based services that are delivered by a multi-disciplinary team of practitioners and are available twenty-four(24) hours a day. ACT is available to a subset of adults with serious mental illness.
- **Community Integration (CI)** was formerly known as "case management" or "community support". It is a service available to adults with serious mental illness.
- A proxy for serious mental illness (SMI) is the use of specific services.
  - **SMI** - All active adult members who used Section 17 (Community Support) or resided in a PNMI setting within 12 months of the date of this report. Section 17 services include: Community Integration (CI), Intensive Case Management (ICM), Assertive Community Treatment (ACT), Community Rehabilitation Services (CRS) as well as Daily Living Support Services, Day Supports-Day Treatment, Skills Development-Group Therapy, Skills Development-Ongoing Support to Maintain Employment, and the Specialized Group Services of WRAP, Recovery Wkbc, TREM, or DBT.

**What This Report Measures:** The responses by the discharging hospital to the question: "Did the hospital obtain the Member's ISP from their CI or ACT Provider?" Hospitals are supposed to obtain the member's ISP. Some hospitals may be leaving the question blank or erroneously selecting N/A, when in fact the member does have a CI or ACT Provider and an ISP.

**Total # of discharges = 475**

**Total # of N/A responses: 318 Percent of all responses that were N/A: 66.9%**

**Of those who answered, yes or no, percent of discharges where hospital obtained ISP = 42.7%**

	Obtain ISP from CI or ACT Provider		
	<u>Yes</u>	<u>No</u>	<u>N/A</u>
<b>SMI</b>			
SMI	59	55	173
Not SMI	8	35	145
<b>Total</b>	<b>67</b>	<b>90</b>	<b>318</b>
<b>AMHI Class</b>	<u>Yes</u>	<u>No</u>	<u>N/A</u>
AMHI Class N	48	83	262
AMHI Class Y	19	7	56
<b>Total</b>	<b>67</b>	<b>90</b>	<b>318</b>
<b>District</b>	<u>Yes</u>	<u>No</u>	<u>N/A</u>
District 1/ York County	3	1	23
District 2/ Cumberland County	3	8	49
District 3/ Androscoggin, Franklin, and Oxford Counties	3	13	99
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	17	10	27
District 5/ Somerset and Kennebec Counties	40	8	87
District 6/ Piscataquis and Penobscot Counties	0	7	20
District 7/ Washington and Hancock Counties	1	3	10
District 8/ Aroostook County	0	40	2
Unknown	0	0	1
<b>Total</b>	<b>67</b>	<b>90</b>	<b>318</b>

Obtain ISP from  
CI or ACT Provider

<b>Providers</b>	<b><u>Yes</u></b>	<b><u>No</u></b>	<b><u>N/A</u></b>
Acadia Hospital	1	0	0
Dorothea Dix Psychiatric Center	0	0	36
Maine General Medical Center	42	9	77
Mid Coast Hospital	0	11	45
Northern Maine Medical Center	0	59	0
PenBay	21	3	9
Riverview Psychiatric Center	0	0	17
Southern Maine Medical Center	3	0	21
Spring Harbor Hospital	0	0	11
St. Marys Regional Medical Center	0	8	102
<b>Total</b>	<b>67</b>	<b>90</b>	<b>318</b>

**Quarterly Report Number: 34.1b and 34.1c**  
**Adult Hospital Invite CI/ACT Provider to Participate in Discharge Planning**  
**(Includes MaineCare members and Courtesy Reviews done by APS)**  
**Report Dates: 07/01/2014 To 09/30/2014**

**Report Source: Authorization data from APS CareConnection®**

**Definitions:**

- **ISP** - Individual Service Plan prepared quarterly by member and member's CI or ACT Provider.
- **Inpatient psychiatric services** - Inpatient psychiatric services in private psychiatric hospitals serving children or community hospitals with child inpatient psychiatric units. Hospitals designate whether they are providing child or adult inpatient psychiatric services to a member. Thus, a 18 year old may be authorized for adult inpatient services or a 20 year old may be receiving children's inpatient services.
- **Adult Assertive Community Treatment (ACT)** provides individualized intensive integrated community-based services that are delivered by a multi-disciplinary team of practitioners and are available twenty-four(24) hours a day. ACT is available to a subset of adults with serious mental illness.
- **Community Integration (CI)** was formerly known as "case management" or "community support". It is a service available to adults with serious mental illness.
- A proxy for serious mental illness (SMI) is the use of specific services.
  - **SMI** - All active adult members who used Section 17 (Community Support) or resided in a PNMI setting within 12 months of the date of this report. Section 17 services include: Community Integration (CI), Intensive Case Management (ICM), Assertive Community Treatment (ACT), Community Rehabilitation Services (CRS) as well as Daily Living Support Services, Day Supports-Day Treatment, Skills Development-Group Therapy, Skills Development-Ongoing Support to Maintain Employment, and the Specialized Group Services of WRAP, Recovery Wkbbk,

**What This Report Measures:** The responses by the discharging hospital to the following questions:

- "Did the Hospital invite the Member's CI or ACT Provider to participate in treatment or discharge planning?"
- "Did the Member's CI or ACT Provider participate in treatment or discharge planning?"

Hospitals are supposed to include the member's CI or ACT provider in discharge planning. Some hospitals may be leaving the question blank or erroneously choosing N/A when in fact the member does have a CI or ACT Provider.

**Total # of discharges = 475**

**Total # of N/A responses to the question "Did the Hospital invite Member's CI or ACT Provider..?" = 301**

**Percentage of responses to the above question that were N/A = 63.4%**

SMI	Invite CI or ACT Provider to treatment or discharge planning			CI or ACT Provider participated in treatment or discharge planning		
	<u>Yes</u>	<u>No</u>	<u>N/A</u>	<u>Yes</u>	<u>No</u>	<u>N/A</u>
SMI	125	5	157	122	10	155
Not SMI	40	4	144	40	8	140
<b>Total</b>	<b>165</b>	<b>9</b>	<b>301</b>	<b>162</b>	<b>18</b>	<b>295</b>
AMHI Class	<u>Yes</u>	<u>No</u>	<u>N/A</u>	<u>Yes</u>	<u>No</u>	<u>N/A</u>
AMHI Class N	134	9	250	132	16	245
AMHI Class Y	31	0	51	30	2	50
<b>Total</b>	<b>165</b>	<b>9</b>	<b>301</b>	<b>162</b>	<b>18</b>	<b>295</b>

District	Invite CI or ACT Provider to treatment or discharge planning			CI or ACT Provider participated in treatment or discharge planning		
	<u>Yes</u>	<u>No</u>	<u>N/A</u>	<u>Yes</u>	<u>No</u>	<u>N/A</u>
District 1/ York County	4	0	23	4	1	22
District 2/ Cumberland County	19	0	41	19	4	37
District 3/ Androscoggin, Franklin, and Oxford Counties	11	7	97	11	8	96
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	30	1	23	29	2	23
District 5/ Somerset and Kennebec Counties	51	0	84	49	2	84
District 6/ Piscataquis and Penobscot Counties	7	0	20	7	0	20
District 7/ Washington and Hancock Counties	4	0	10	4	0	10
District 8/ Aroostook County	39	1	2	39	1	2
Unknown	0	0	1	0	0	1
<b>Total</b>	<b>165</b>	<b>9</b>	<b>301</b>	<b>162</b>	<b>18</b>	<b>295</b>
Providers	<u>Yes</u>	<u>No</u>	<u>N/A</u>	<u>Yes</u>	<u>No</u>	<u>N/A</u>
Acadia Hospital	1	0	0	1	0	0
Dorothea Dix Psychiatric Center	0	0	36	0	0	36
Maine General Medical Center	52	0	76	49	2	77
Mid Coast Hospital	24	0	32	24	0	32
Northern Maine Medical Center	58	1	0	58	1	0
PenBay	24	0	9	24	0	9
Riverview Psychiatric Center	0	0	17	0	0	17
Southern Maine Medical Center	3	0	21	3	0	21
Spring Harbor Hospital	3	0	8	3	7	1
St. Marys Regional Medical Center	0	8	102	0	8	102
<b>Total</b>	<b>165</b>	<b>9</b>	<b>301</b>	<b>162</b>	<b>18</b>	<b>295</b>

**Report Number: 38b**  
**Members Discharged from Adult In-Patient Psychiatric Services who are Readmitted within 180 days**  
**(Includes MaineCare members and Courtesy Reviews done by APS)**  
**Report Dates: 01/01/2014 To 03/31/2014**

**Report Source: Authorization data from APS CareConnection®**

**Definitions:**

- **Inpatient psychiatric services** - Inpatient psychiatric services in state psychiatric hospitals, private psychiatric hospitals or community hospitals with inpatient psychiatric units. Hospitals designate whether they are providing child or adult inpatient psychiatric services to a member. Thus, a 18 year old may be authorized for adult inpatient services or a 20 year old may be receiving children’s inpatient services.
- **Readmission:** A readmission occurs when a MaineCare member is discharged in CareConnecton® from any adult inpatient psychiatric service and is then admitted into a same or different inpatient psychiatric facility within 2 - 180 days.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **SMI - Serious Mental Illness.** A proxy for serious mental illness (SMI) is the use of specific services. All active adult members who used either the service of Behavioral Health Homes or any Section 17 service (Community Support) or resided in a PNMI setting within 12 months of the date of this report. Section 17 services include: Community Integration (CI), Assertive Community Treatment (ACT), Community Rehabilitation Services (CRS) as well as Daily Living Support Services, Day Supports-Day Treatment, Skills Development-Group Therapy, Skills Development-Ongoing Support to Maintain Employment, and the Specialized Group Services of WRAP, Recovery Wkbk, TREM, or DBT.

**What This Report Measures:** Quarterly count of members discharged from adult inpatient psychiatric facilities who are readmitted to the same or a different hospital. The first column shows members who were readmitted within 180 days. The second column shows members not readmitted within 180 days. The third column is the total number of discharges. Members may have more than one discharge. Note that this report is about members in inpatient psychiatric services seven to ten months ago. This allows 180 days to pass before looking to assess if members were readmitted within that time frame.

Total number of discharges:\*\* 663

Total number of members readmitted within 180 days: 197

% of members discharged from inpatient psychiatric facilities that are readmitted within 180 days: 29.7%

	<u>Members Readmitted within 180 days</u>	<u>Members Not Readmitted within 180 days</u>	<u>Total # of Discharges</u>
<b>All Members</b>			
Total MaineCare	197	466	663
<b>Total</b>	<b>197</b>	<b>466</b>	<b>663</b>
	<u>Members Readmitted</u>	<u>Members Not Readmitted</u>	<u>Total # of</u>
<b>Gender</b>	<u>within 180 days</u>	<u>within 180 days</u>	<u>Discharges</u>
Female	107	257	364
Male	90	209	299
<b>Total</b>	<b>197</b>	<b>466</b>	<b>663</b>
	<u>Members Readmitted</u>	<u>Members Not Readmitted</u>	<u>Total # of</u>
<b>Age Groups</b>	<u>within 180 days</u>	<u>within 180 days</u>	<u>Discharges</u>
18-20	10	30	40
21-24	16	37	53
25-64	169	389	558
65-74	1	6	7
Over 75 Years Old	1	4	5
<b>Total</b>	<b>197</b>	<b>466</b>	<b>663</b>

\*Note: Members readmitted in 0 or 1 days are counted in the overall number of discharges. However, these are not counted in the number of readmissions. These are likely either transfers or continued stays, not true readmissions.

\*\*Note: Members readmitted in 0 or 1 days are excluded from this report. These are likely either transfers or continued stays, not true readmissions.

\*\*\*Members age 17 & younger reported as receiving adult inpatient psychiatric services are removed from this report. These were most likely data entry errors.

	<u>Members Readmitted</u> <u>within 180 days</u>	<u>Members Not Readmitted</u> <u>within 180 days</u>	<u>Total # of</u> <u>Discharges</u>
<b>SMI</b>			
SMI	162	296	458
Not SMI	35	170	205
<b>Total</b>	<b>197</b>	<b>466</b>	<b>663</b>
	<u>Members Readmitted</u> <u>within 180 days</u>	<u>Members Not Readmitted</u> <u>within 180 days</u>	<u>Total # of</u> <u>Discharges</u>
<b>AMHI Class</b>			
AMHI Class N	150	400	550
AMHI Class Y	47	66	113
<b>Total</b>	<b>197</b>	<b>466</b>	<b>663</b>
	<u>Members Readmitted</u> <u>within 180 days</u>	<u>Members Not Readmitted</u> <u>within 180 days</u>	<u>Total # of</u> <u>Discharges</u>
<b>District</b>			
District 1/ York County	23	42	65
District 2/ Cumberland County	44	110	154
District 3/ Androscoggin, Franklin, and Oxford Counties	22	76	98
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	20	65	85
District 5/ Somerset and Kennebec Counties	34	83	117
District 6/ Piscataquis and Penobscot Counties	33	44	77
District 7/ Washington and Hancock Counties	10	16	26
District 8/ Aroostook County	10	21	31
Unknown	1	9	10
<b>Total</b>	<b>197</b>	<b>466</b>	<b>663</b>
	<u>Members Readmitted</u> <u>within 180 days</u>	<u>Members Not Readmitted</u> <u>within 180 days</u>	<u>Total # of</u> <u>Discharges</u>
<b>Providers</b>			
Acadia Hospital	32	47	79
Dorothea Dix Psychiatric Center	17	20	37
Maine General Medical Center	20	81	101
Maine Medical Center	2	4	6
Mid Coast Hospital	13	41	54
Northern Maine Medical Center	10	30	40
PenBay	10	32	42
Riverview Psychiatric Center	4	17	21
Southern Maine Medical Center	6	15	21
Spring Harbor Hospital	64	124	188
St. Marys Regional Medical Center	19	55	74
<b>Total</b>	<b>197</b>	<b>466</b>	<b>663</b>

### Adult Behavioral Health Homes

#### Transfer to other care coordination service within 30 days of discharge from Behavioral Health Homes (Includes MaineCare members and Courtesy Reviews done by APS)

04/01/2014 to 06/30/2014

Run Date: 10/30/2014

Report Source: Authorization data from APS CareConnection®

**Definitions:**

- **Behavioral Health Home Organization (BHHO)** - A BHHO is a community-based mental health organization that delivers services through a team-based model of care. It is designed to integrate the systems of care of behavioral health and physical health. The service code of adult behavioral health homes is for members ages 18 & over and emancipated minors.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **Community Integration (CI)** was formerly known as "case management" or "community support". It is a service available to adults with serious mental illness.
- **Adult Assertive Community Treatment (ACT)** provides individualized intensive integrated community-based services that are delivered by a multi-disciplinary team of practitioners and are available twenty-four(24) hours a day. ACT is available to a subset of adults with serious mental illness.
- **Community Rehabilitation Services (CRS)** support the development of the necessary skills for living in the community, and promote recovery, and community inclusion. Services are delivered by a team, with primary case management for each member assigned to one team member.

**What This Report Measures:** This report shows if a member has started an new care coordination service upon discharge from an Adult Behavioral Health Home. This is indicated by an authorization for CI, ACT or CRS in APS CareConnection within 30 days from the date of the discharge from the Adult Behavioral Health Home.

# discharged from Adult Behavioral Health Homes: 411 # entering CI, ACT or CRS within 30 days: 185 Percent transferred within 30 days: 45%

<u>Adult Behavioral Health Homes Providers</u>	<u># to CI</u>	<u># to ACT</u>	<u># to CRS</u>	<u># unique transferred</u>	<u>Total # of discharges</u>	<u>Percent transferred</u>
Acadia Healthcare	4	0	1	4	7	57%
Assistance Plus	11	0	0	11	20	55%
Catholic Charities Maine	2	0	0	2	19	11%
Charlotte White Center	0	0	0	0	1	0%
Community Counseling Center	11	0	0	11	23	48%
Community Health & Counseling Services	9	3	0	12	60	20%
Cornerstone Behavioral Healthcare - CM	2	0	0	2	14	14%
Dirigo Counseling Clinic	0	0	0	0	7	0%
Kennebec Behavioral Health	14	0	0	14	33	42%
Northeast Occupational Exchange	17	0	0	17	33	52%
OHI-Behavioral Health Home	1	0	0	1	2	50%
The Opportunity Alliance	95	0	0	95	139	68%
Tri-County Mental Health	14	1	0	15	52	29%
Volunteers of America	1	0	0	1	1	100%
<b>Total</b>	<b>181</b>	<b>4</b>	<b>1</b>	<b>185</b>	<b>411</b>	<b>45%</b>

Admissions to Adult Behavioral Health Home  
Demographics & Prior Use of Care Coordination Services  
(Includes MaineCare members and Courtesy Reviews done by APS)

Report Dates: 04/01/2014 To 09/30/2014

Run Date: 10/30/2014

**Report Source: Authorization data from APS CareConnection®**

**Definitions:**

- **Behavioral Health Home Organization (BHHO)** - A BHHO is a community-based mental health organization that delivers services through a team-based model of care. It is designed to integrate the systems of care of behavioral health and physical health. The service code of adult behavioral health homes is for members ages 18 & over and emancipated minors.
- **Community Integration (CI)** was formerly known as "case management" or "community support". It is a service available to adults with serious mental illness.
- **Adult Assertive Community Treatment (ACT)** provides individualized intensive integrated community-based services that are delivered by a multi-disciplinary team of practitioners and are available twenty-four(24) hours a day. ACT is available to a subset of adults with serious mental illness.
- **Targeted Case Management (TCM)** is case management for youth under age 21. APS reports on two types of TCM services:
  - **TCM - BH** is targeted case management for children with behavioral health/mental health issues.
  - **TCM - DD** is targeted case management for children with developmental disabilities.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected served using either MaineCare and/or state funds.
- **Accessed APS-reviewed substance abuse service in last year:** This report contains a breakout showing if a member had an authorization in the past year for an APS-reviewed substance abuse service including- outpatient counseling, intensive outpatient in community-based or hospital setting or an inpatient hospitalization for substance abuse. (Residential treatment for substance abuse is not an APS- reviewed service.)

**What This Report Measures:** Demographics of who has been admitted to Adult Behavioral Health Homes as well as what type of case management services a member had within 30 days of admission. Case management services include the adult services of: CI and ACT and the child services of TCM-BH for mental health or TCM-DD for intellectual disabilities.

# admitted to Adult BHH: 2,399      # In any type of case management service before Adult BHH : 2,044

% In case management service before Adult BHH : 85%

Gender	From TCM			From Any	Percent from case mgmt.	All Adult BHH Admissions
	From CI	From ACT	BH or DD			
Female	1,247	10	0	1,256	86%	1,456
Male	778	13	2	788	84%	943
<b>Total</b>	<b>2,025</b>	<b>23</b>	<b>2</b>	<b>2,044</b>	<b>85%</b>	<b>2,399</b>

  

Age Groups	From TCM			From Any	Percent from case mgmt.	All Adult BHH Admissions
	From CI	From ACT	BH or DD			
13-17	0	0	0	0	0%	2
18-20	45	1	2	47	72%	65
21-24	106	3	0	108	86%	125
25-34	364	6	0	369	82%	450
35-54	1,005	6	0	1,009	85%	1,187
55-61	279	5	0	283	88%	320
62-64	63	1	0	64	89%	72
65-74	125	1	0	126	93%	136
Over 75 Years Old	38	0	0	38	90%	42
<b>Total</b>	<b>2,025</b>	<b>23</b>	<b>2</b>	<b>2,044</b>	<b>85%</b>	<b>2,399</b>

Note: Age as of 04/01/2014

<b>AMHI Class</b>	<b><u>From CI</u></b>	<b><u>From ACT</u></b>	<b><u>From TCM BH or DD</u></b>	<b><u>From Any</u></b>	<b><u>Percent from case mgmt.</u></b>	<b><u>All Adult BHH Admissions</u></b>
AMHI Class N	1,836	10	2	1,845	85%	2,179
AMHI Class Y	189	13	0	199	90%	220
<b>Total</b>	<b>2,025</b>	<b>23</b>	<b>2</b>	<b>2,044</b>	<b>85%</b>	<b>2,399</b>

  

<b>Accessed substance abuse service</b>	<b><u>From CI</u></b>	<b><u>From ACT</u></b>	<b><u>From TCM BH or DD</u></b>	<b><u>From Any</u></b>	<b><u>Percent from case mgmt.</u></b>	<b><u>All Adult BHH Admissions</u></b>
Auth. For SA in last year	197	1	0	198	85%	233
No SA service in last year	1,828	22	2	1,846	85%	2,166
<b>Total</b>	<b>2,025</b>	<b>23</b>	<b>2</b>	<b>2,044</b>	<b>85%</b>	<b>2,399</b>

  

<b>District</b>	<b><u>From CI</u></b>	<b><u>From ACT</u></b>	<b><u>From TCM BH or DD</u></b>	<b><u>From Any</u></b>	<b><u>Percent from case mgmt.</u></b>	<b><u>All Adult BHH Admissions</u></b>
District 1	50	4	0	53	85%	62
District 2	644	5	0	648	89%	725
District 3	321	10	0	329	81%	404
District 4	28	0	0	28	78%	36
District 5	274	1	2	276	92%	301
District 6	511	2	0	513	83%	621
District 7	176	0	0	176	78%	227
District 8	0	0	0	0	0%	1
Unknown	21	1	0	21	95%	22
<b>Total</b>	<b>2,025</b>	<b>23</b>	<b>2</b>	<b>2,044</b>	<b>85%</b>	<b>2,399</b>

  

<b>Providers</b>	<b><u>From CI</u></b>	<b><u>From ACT</u></b>	<b><u>From TCM BH or DD</u></b>	<b><u>From Any</u></b>	<b><u>Percent from case mgmt.</u></b>	<b><u>All Adult BHH Admissions</u></b>
Acadia Healthcare	52	0	0	52	53%	98
Assistance Plus	93	0	0	93	99%	94
Catholic Charities Maine	61	0	0	61	92%	66
Charlotte White Center	2	0	0	2	100%	2
Common Ties	0	1	0	1	100%	1
Community Counseling Center	168	3	0	171	70%	245
Community Health & Counseling Services	332	2	0	334	86%	387
Cornerstone Behavioral Healthcare - CM	180	0	2	181	85%	213
Dirigo Counseling Clinic	22	0	0	22	100%	22
Kennebec Behavioral Health	152	0	0	152	99%	154
Maine Behavioral Health Organization	1	0	0	1	100%	1
Northeast Occupational Exchange	164	0	0	164	95%	172
OHI-Behavioral Health Home	7	0	0	7	100%	7
Penobscot Community Health Center-BHH	2	0	0	2	4%	53
The Opportunity Alliance	467	2	0	467	100%	469
Tri-County Mental Health	308	11	0	316	81%	390
UCP VI	1	0	0	1	100%	1
Volunteers of America	13	4	0	17	71%	24
<b>Total</b>	<b>2,025</b>	<b>23</b>	<b>2</b>	<b>2,044</b>	<b>85%</b>	<b>2,399</b>

**Performance Based Contract Measure: No inpatient in 6 months**

**Performance Measure: 95% of current CI recipients will have no inpatient psychiatric admissions during the past six months**

**(Includes MaineCare members and Courtesy Reviews done by APS)**

**Report Dates: 07/01/2014 To 09/30/2014**

**Report Run Date: 10/30/2014**

**Report Source: Authorization data from APS CareConnection®**

**Definitions:**

- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **Community Integration (CI)** was formerly known as "case management" or "community support". It is a service available to adults with serious mental illness.
- **Long-term CI Recipient** is defined as a member who is currently authorized for community integration and has been in the service for 6 months or longer.
- **Inpatient psychiatric services** - Inpatient psychiatric services in state psychiatric hospitals, private psychiatric hospitals or community hospitals with inpatient psychiatric units. Hospitals designate whether they are providing child or adult inpatient psychiatric services to a member. Thus, a 18 year old may be authorized for adult inpatient services or a 20 year old may be receiving children's inpatient services. This report includes only adult inpatient psychiatric services.

**What This Report Measures:** The percent of long-term CI recipients who do not have any inpatient admissions for at least 6 months. The denominator includes CI recipients who at some point in the quarter were in service more than 180 days (even if they were discharged later in the quarter.) The numerator is everyone in the denominator who had no authorizations for inpatient psychiatric services going back 180 days from the last day of the quarter. An exception to this rule is, if the person was discharged during the quarter, then this report looks back 6 months from the date of discharge instead of last day of the quarter.

# Long -term CI recipients: 5,712

# Long -term CI recipients with no inpatient admissions in last 6 months: 5,523

Percent with no inpatient admissions in last 6 months: 96.7%

<u>Providers</u>	<u># Long-term CI recipients</u>	<u># with NO Inpatient admissions</u>	<u>% with NO inpatient admissions</u>	<u>At least 95% with NO inpatient admissions</u>
Acadia Healthcare	1	1	100%	Target met
Allies	174	171	98%	Target met
Alternative Services	107	103	96%	Target met
Alternative Wellness Services	3	3	100%	Target met
Aroostook Mental Health Services	172	167	97%	Target met
Assistance Plus	110	108	98%	Target met
Behavior Health Solutions for Me	14	14	100%	Target met
Break of Day, Inc	155	153	99%	Target met
Broadreach Family & Community Services	53	52	98%	Target met
Catholic Charities Maine	787	772	98%	Target met
Charlotte White Center	110	108	98%	Target met
Choices	57	54	95%	Target met
Common Ties	211	201	95%	Target met
Community Care	46	44	96%	Target met
Community Counseling Center	102	101	99%	Target met
Community Health & Counseling Services	198	194	98%	Target met
Counseling Services Inc.	393	385	98%	Target met
Direct Community Care	64	61	95%	Target met
Dirigo Counseling Clinic	18	18	100%	Target met

<u>Providers</u>	<u># Long-term CI recipients</u>	<u># with NO Inpatient admissions</u>	<u>% with NO inpatient admissions</u>	<u>At least 95% with NO inpatient admissions</u>
Employment Specialist of Maine	91	90	99%	Target met
Evergreen Behavioral Services	14	14	100%	Target met
Fullcircle Supports Inc	154	144	94%	Target not met
Goodwill Industries of Northern New England	20	20	100%	Target met
Graham Behavioral Services	105	101	96%	Target met
Healing Hearts LLC	22	22	100%	Target met
Health Affiliates Maine	402	394	98%	Target met
HealthReach network	1	1	100%	Target met
Higher Ground Services	30	30	100%	Target met
Kennebec Behavioral Health	299	285	95%	Target met
Life by Design	70	68	97%	Target met
Lutheran Social Services	93	91	98%	Target met
Maine Behavioral Health Organization	202	194	96%	Target met
Maine Vocational & Rehabilitation Assoc.	43	41	95%	Target met
Manna Inc	18	17	94%	Target not met
Merrymeeting Behavioral Health Associates-Adult Case Mgmt	28	27	96%	Target met
Mid Coast Mental Health	41	36	88%	Target not met
Motivational Services	101	92	91%	Target not met
Northeast Occupational Exchange	57	54	95%	Target met
Northern Maine General - Community Support	13	12	92%	Target not met
Ocean Way Mental Health Agency	33	32	97%	Target met
OHI	22	22	100%	Target met
Oxford County Mental Health Services	53	51	96%	Target met
Port Resources-Sec 17	6	6	100%	Target met
Riverview	21	21	100%	Target met
Rumford Group Homes	18	18	100%	Target met
Sequel Care of Maine	29	27	93%	Target not met
Shalom House	142	132	93%	Target not met
Smart Child & Family Services	19	18	95%	Target met
Somali Bantu Youth Association of Maine	13	13	100%	Target met
St. Andre Homes	4	4	100%	Target met
Stepping Stones	28	27	96%	Target met
Sunrise Opportunities	40	38	95%	Target met
Sweetser	399	379	95%	Target met
The Opportunity Alliance	18	17	94%	Target not met
Tri-County Mental Health	264	251	95%	Target met
York County Shelter Program	24	24	100%	Target met
<b>Totals</b>	<b>5,712</b>	<b>5,523</b>	<b>96.7%</b>	

**These CI providers had members in the CI service but no recipients in the service over 6 months**

**Providers**

Bright Future Healthier You  
Central Maine Family Counseling  
Cornerstone Behavioral Healthcare - CM  
Fellowship Health Resources  
Harbor Family Services  
MAS Home Care of Maine - Bangor  
MAS Home Care of Maine - Westbrook  
Medical Care Development-CSS  
Providence

**APS Quarterly Report Adult Perf Measure Active CRS with NO Inpatient**

**Performance Measure: 95% of current CRS recipients will have no inpatient psychiatric admissions during the past six months**

**(Includes MaineCare members and Courtesy Reviews done by APS)**

**Report Dates: 07/01/2014 To 09/30/2014**

**Report Run Date: 10/30/2014**

**Report Source: Authorization data from APS CareConnection®**

**Definitions:**

- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **Community Rehabilitation Services (CRS)** support the development of the necessary skills for living in the community, and promote recovery, and community inclusion. Services are delivered by a team, with primary case management for each member assigned to one team member.
- **Long-term CRS Recipient** is defined as a member who is currently authorized for Community Rehabilitation Services and has been in the service for 6 months or longer.
- **Inpatient psychiatric services** - Inpatient psychiatric services in state psychiatric hospitals, private psychiatric hospitals or community hospitals with inpatient psychiatric units. Hospitals designate whether they are providing child or adult inpatient psychiatric services to a member. Thus, a 18 year old may be authorized for adult inpatient services or a 20 year old may be receiving children's inpatient services. This report includes only adult inpatient psychiatric services.

**What This Report Measures:** The percent of long-term CRS recipients who do not have any inpatient admissions for at least 6 months. The denominator includes CRS recipients who at some point in the quarter were in service more than 180 days (even if they were discharged later in the quarter.) The numerator is everyone in the denominator who had no authorizations for inpatient psychiatric services going back 180 days from the last day of the quarter. An exception to this rule is, if the person was discharged during the quarter, then this report looks back 6 months from the date of discharge instead of last day of the quarter.

# Long -term CRS recipients: 131

# Long -term CRS recipients with no inpatient admissions in last 6 months: 124

Percent with no inpatient admissions in last 6 months: 94.7%

<u>CategoryName</u>	<u># Long-term CRS recipients</u>	<u># with NO Inpatient admissions</u>	<u>% with NO inpatient admissions</u>	<u>At least 95% with NO inpatient admissions</u>
Community Health & Counseling Services	26	24	92%	Target not met
Counseling Services Inc.	13	13	100%	Target met
Fellowship Health Resources	1	1	100%	Target met
Kennebec Behavioral Health	21	18	86%	Target not met
Motivational Services	2	2	100%	Target met
OHI	5	4	80%	Target not met
Shalom House	44	43	98%	Target met
Tri-County Mental Health	9	9	100%	Target met
York County Shelter Program	10	10	100%	Target met
<b>Totals</b>	<b>131</b>	<b>124</b>	<b>95%</b>	

**Performance Based Contract Measure: ACT hospitalizations**

**Performance Measure: 65% of ACT recipients will have a decrease in or no inpatient psychiatric hospitalizations in the quarter**

**(Includes MaineCare members and Courtesy Reviews done by APS)**

**Report Dates: 07/01/2014 To 09/30/2014**

**Report Run Date: 10/30/2014**

**Report Source: Authorization data from APS CareConnection®**

**Definitions:**

- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **Adult Assertive Community Treatment (ACT)** provides individualized intensive integrated community-based services that are delivered by a multi-disciplinary team of practitioners and are available twenty-four(24) hours a day. ACT is available to a subset of adults with serious mental illness.
- **ACT Recipient** is defined as a member who is authorized for adult assertive community treatment on the last day of the quarter and has been in the service for the entire quarter.

**What This Report Measures:** The purpose of this report is to show the percentage of ACT recipients who either have no hospitalizations in the quarter OR who decrease the number of inpatient psychiatric admissions compared to the previous quarter. The denominator is anyone with an open authorization for ACT for 90 days as of the last day of the quarter. The numerator includes the ACT recipients with no inpatient psych admissions in the current quarter AND any long-term ACT recipients who have fewer inpatient psych admissions this quarter compared to the previous quarter.

# ACT recipients: 473

# with no inpatient psych admissions: 423

% with no inpatient psych admissions: 89.4%

# with fewer inpatient psych admissions than previous quarter: 2

% with fewer inpatient psych admissions than previous quarter: 0.4%

# with a decrease in or no inpatient psychiatric hospitalizations: 425

% with a decrease in or no inpatient psychiatric hospitalizations: 89.9%

<u>Providers</u>	<u># ACT recipients</u>	<u># of no inpatient psych admissions</u>	<u># with fewer inpatient psych admissions</u>	<u># with decrease in or no inpatient admissions</u>	<u>Percent</u>
Catholic Charities Maine	58	55	1	56	97 %
Community Counseling Center - ACCESS	54	45	0	45	83 %
Community Counseling Center - ACTION	15	13	0	13	87 %
Community Counseling Center - CORE	10	7	0	7	70 %
Community Health & Counseling Services	42	37	0	37	88 %
Counseling Services Inc.	96	90	0	90	94 %
HealthReach network	63	54	1	55	87 %
Riverview	1	1	0	1	100 %
Spurwink	38	38	0	38	100 %
Sweetser	21	15	0	15	71 %
Tri-County Mental Health	75	68	0	68	91 %
<b>Totals</b>	<b>473</b>	<b>423</b>	<b>2</b>	<b>425</b>	<b>89.9 %</b>

**Performance Based Contract Measure: Crisis Stabilization Units**

**Performance Measure: 85% of individuals will have no psychiatric hospitalization within 30 days of discharge from crisis stabilization units**

**(Includes MaineCare members, Courtesy and Grant funded Reviews done by APS)**

**Report Dates: 07/01/2014 To 09/30/2014**

**Report Run Date: 10/30/2014**

**Report Source: Authorization data from APS CareConnection®**

**Definitions:**

- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **Crisis Stabilization Services** is short-term, out-of-home treatment for a person experiencing a mental health crisis. The service is provided in a crisis stabilization unit. The code for crisis services for adults is: H0018 Adult Crisis Residential - Crisis Units.
- **Psychiatric hospitalization**- includes inpatient psychiatric services in either state psychiatric hospitals, private psychiatric hospitals or community hospitals with inpatient psychiatric units. Hospitals designate whether they are providing child or adult inpatient psychiatric services to a member. Thus, a 18 year old may be authorized for adult inpatient services or a 20 year old may be receiving children's inpatient services.

**What This Report Measures:** The percent of clients who leave adult crisis units and do not have an authorization for any inpatient psychiatric service within 30 days of being discharged from the crisis unit. The denominator is all discharges (or authorization end) from adult crisis stabilization units within a quarter. The numerator is the number of these people who did not have an admission to any inpatient psychiatric hospital from the same day to 30 days after the discharge (or authorization end) from the Crisis Stabilization Unit. It excludes individuals those with no MaineCare IDs. It includes a handful of cases where adult crisis services were authorized for youth.

# discharges from crisis stabilization units: 642

# with NO inpatient psychiatric hospitalizations in next 30 days: 580      % with NO inpatient psychiatric hospitalizations in next 30 days: 90%

<u>Providers</u>	<u># of Discharges</u>	<u># NOT admitted to inpatient psych</u>	<u>% NOT admitted to inpatient psych</u>	<u>At least 85% NOT admitted to inpatient</u>
Aroostook Mental Health Services	52	50	96%	Target met
Community Health & Counseling Services	171	153	89%	Target met
Counseling Services Inc.	50	43	86%	Target met
Crisis and Counseling Centers	130	117	90%	Target met
Mid Coast Mental Health	35	30	86%	Target met
Oxford County Mental Health Services	39	33	85%	Target met
Sweetser	48	45	94%	Target met
The Opportunity Alliance	54	54	100%	Target met
Tri-County Mental Health	63	55	87%	Target met
<b>Totals</b>	<b>642</b>	<b>580</b>	<b>90%</b>	

### LTSE Contract Performance Report FY 2015 Quarter 1 *(prepared 10/23/14)*

APS Healthcare is contracted to provide quarterly reports about the Long Term Supported Employment Program (LTSE) to Maine’s office of Substance Abuse and Mental Health Services. For this service, APS Healthcare processes both authorizations and invoices. The report below shows the contract performance measure for LTSE. It is based on invoices received as of October 19, 2014 for the month of August 2014.

**Contract Performance Goal: Ratio of LTSE Service/ Client Hours Worked**

**90%** of individuals receiving LTSE will have a ratio of LTSE service hours to hours worked of 25% or less during the reported quarter. **RESULTS: 72% of all clients had a ratio less than or equal to 1 hour of LTSE support for each 4 hours worked (25%).** (73 clients of 101 clients with invoices in August 2014 met this criterion.)

The table below shows the average ratio of LTSE Service to client’s hours worked for each LTSE Provider. The pink column indicates Providers below the contract performance standard.

**Ratio of LTSE Service Provided to Client's hours of work August 2014**

LTSE Provider	Noncompliant # Over the 25% ratio	Compliant: # at or less than 25% ratio	% of clients within 25% ratio	Total # of LTSE clients
Independence Association	0	1	100%	1
Job Placement Services	0	1	100%	1
Kennebec Behavioral Health	0	5	100%	5
Maine Medical Center	0	19	100%	19
Superior Employment Associates	1	7	88%	8
MVRA	5	20	80%	25
Work Opportunities Unlimited	2	7	78%	9
Creative Work Systems	2	3	60%	5
Maine Mental Health Connections	1	1	50%	2
Goodwill Employment Service	7	5	42%	12
Hope Association	3	2	40%	5
Pathways Inc.	3	1	25%	4
Employment Connections Maine, LLC	2	0	0%	2
Mobius, Inc.	1	0	0%	1
<b>All LTSE Providers with August 2014 Invoices</b>	<b>28</b>	<b>73</b>	<b>72%</b>	<b>101</b>

**Notes:**

Unless there are unusual circumstances, clients in LTSE are expected to work at least 4 hours for every one hour of LTSE support provided. There are two exceptions.

1. The LTSE clients over the 25% ratio, and especially over the 50% ratio, have complex needs and require high levels of employment supports to maintain employment. APS Healthcare approves each person above the 25% ratio on a case-by-case basis and this info is reported to the coordinator of LTSE at the Office of Substance Abuse & Mental Health.

2. Clients must have a job to begin receiving LTSE. If they subsequently lose their job, LTSE allows up to 8 hours of LTSE support to help a client find a job. For August 2014, there were two clients of LTSE who had no work, but did have hours of LTSE billed.

**OAMHS Adult Performance Standard- 80% Do Not Access PNMI Within 1 Year of Discharge from PNMI**  
**(Includes MaineCare members and Courtesy Reviews done by APS)**  
**07/01/2013 To 09/30/2013**

**Run Date: 10/30/2014**

**Report Source: Authorization data from APS CareConnection®**

**Definitions:**

- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **PNMI** stands for Private Non-Medical Institution (PNMI). PNMI's provide food, shelter, personal care, and treatment services to four or more residents in single or scattered site facilities. PNMI services are not provided in medical settings such as hospitals or nursing homes.

**What This Report Measures:** The number of adults discharged from residential treatment and whether or not they return to a residential treatment within 1 Year. (An adult who re-enters residential treatment within 1 day is presumed to have transferred. In this report, transfers are not counted as discharges, so are not included in the numerator or denominator.) Note that this report is about adult discharged from services over a year ago. This allows time to pass before assessing the outcomes of treatment. It includes the youth discharged from APS CareConnection system as well as the youth whose authorization for the service has expired.

Total number of adults discharged from residential treatment during the quarter: 100

Total number of adults who did NOT return to residential treatment within 1 year: 73

Percent of adults who did NOT return to residential treatment within 1 year: 73%

Providers	<u># NOT returning to residential treatment</u>	<u># Discharged</u>	<u>% NOT returning to residential treatment</u>
	<u>within 1 year</u>		<u>within 1 year</u>
Alternative Services	1	2	50%
Aroostook Mental Health Services	4	5	80%
Charlotte White Center	0	0	0%
Community Health & Counseling Services	1	1	100%
Counseling Services Inc.	3	6	50%
Employment Specialist of Maine	2	2	100%
Kennebec Behavioral Health	4	4	100%
Lutheran Social Services	0	1	0%
Medical Care Development	0	1	0%
Mid Coast Mental Health	1	1	100%
Motivational Services	1	4	25%
NFI North	2	2	100%
OHI	3	3	100%
Oxford County Mental Health Services	1	1	100%
Peregrine Corp	1	2	50%
Shalom House	12	17	71%
The Opportunity Alliance	17	21	81%
Volunteers of America	2	6	33%
York County Shelter Program	18	21	86%
	<u>73</u>	<u>100</u>	<u>73%</u>

**Performance Based Contract Measure: Adult PNMI - Percent to IP in quarter**

**Performance Measure: 80% of Adult PNMI recipients will have no inpatient psychiatric hospitalizations in the quarter**

**(Includes MaineCare members and Courtesy Reviews done by APS)**

**Report Dates: 07/01/2014 To 09/30/2014**

**Report Run Date: 10/30/2014**

**Report Source: Authorization data from APS CareConnection®**

**Definitions:**

- **Adult Residential Mental Health Services** provides community residential treatment for adults with serious mental illnesses. The code for Adult Mental Health PNMI is Section 97 H0019 Adult PNMI - Rehabilitation Services.
- **Private Non-Medical Institution (PNMI)** is defined as an agency or facility that is not, as a matter of regular business, a health insuring organization, hospital, nursing home, or a community health care center, that provides food, shelter, personal care, and treatment services to four or more residents in a single or multiple facilities or scattered sites facilities.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.

**What This Report Measures:** This report shows the percentage of adults in residential treatment (PNMI) who have no hospitalizations in the quarter.

# of adults in residential treatment 90 days or longer: 497

# with no inpatient psych admissions: 479

% with no inpatient psych admissions: 96.4%

<u>Providers</u>	<u># in service over 90 days</u>	<u># of no inpatient psych admissions</u>	<u>Percent</u>	<u>Target Met?</u>
Alternative Services	18	17	94.4%	Target met
Aroostook Mental Health Services	12	11	91.7%	Target met
Charlotte White Center	15	15	100.0%	Target met
Community Health & Counseling Services	27	27	100.0%	Target met
Counseling Services Inc.	22	21	95.5%	Target met
Employment Specialist of Maine	16	15	93.8%	Target met
Fellowship Health Resources	11	9	81.8%	Target met
Kennebec Behavioral Health	23	21	91.3%	Target met
Lutheran Social Services	16	16	100.0%	Target met
Medical Care Development	19	18	94.7%	Target met
Mid Coast Mental Health	25	25	100.0%	Target met
Motivational Services	61	61	100.0%	Target met
NFI North	18	17	94.4%	Target met
Northern Maine General	9	8	88.9%	Target met
OHI	24	23	95.8%	Target met
Oxford County Mental Health Services	3	3	100.0%	Target met
Peregrine Corp	13	12	92.3%	Target met
Shalom House	68	64	94.1%	Target met
Sunrise Opportunities	20	20	100.0%	Target met
The Opportunity Alliance	24	23	95.8%	Target met
Tri-County Mental Health	37	37	100.0%	Target met
Volunteers of America	16	16	100.0%	Target met
<b>Totals</b>	<b>497</b>	<b>479</b>	<b>96.4%</b>	<b>Target met</b>

**Performance Based Contract Measure: Gero-psych nursing home residents-- No inpatient**  
**95% of current Gero-psych nursing home residents will have no inpatient psychiatric admissions in quarter**  
**Report Dates: 07/01/2014 To 09/30/2014**

**Report Source: Authorization data from APS CareConnection®**

**Definitions:**

- **Geriatric-psychiatric unit in a nursing home facility-(Gero-psych)** refers to a specialized locked unit within a nursing care facility. The gero-psych unit has in-house psychiatry services as well as staff trained in providing behavioral health services and also provides traditional nursing home services.
- **Inpatient psychiatric services** - Inpatient psychiatric services in private psychiatric hospitals, community hospitals with inpatient psychiatric units or state psychiatric hospitals.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using MaineCare.
- **PASRR:** preadmission screening and resident reviews. A PASRR is completed for anyone being admitted to a nursing home, or experiencing a change in mental status or functional limitations while living permanently in a nursing home. A **PASRR Change in Condition** is completed for current nursing facility residents who experience a significant change in their mental status (MI), that is not due to a medical condition.

**What This Report Measures:** Of the members currently living in gero-psych units, how many have had an inpatient hospitalization during the past quarter. An inpatient hospitalization is found in two ways. The first way is to ascertain if there is a MaineCare authorization or courtesy review in APS CareConnection system indicating an admission to a MaineCare funded inpatient psychiatric service. The second way an inpatient admission is found is if a hospital enters in APS CareConnection a PASRR Change in condition. This shows that the person has been admitted to the hospital because of a change in mental health condition.

# in geriatric-psychiatric unit in a nursing home facility: 49

# admitted to Inpatient psychiatric services: 0 # not admitted to Inpatient psychiatric services: 48

% NOT admitted to # not in Inpatient psychiatric services: 98.0%

<u>Gero-psych Providers</u>	<u># in Gero Psych</u>	<u># with NO IP</u>	<u># with IP admission</u>	<u>% with NO IP admission</u>
Gorham House	17	16	0	94.1%
Hawthorne House	18	18	0	100.0%
Mount St. Joseph	14	14	0	100.0%
<b>Total</b>	<b>49</b>	<b>48</b>	<b>0</b>	<b>98.0%</b>