

October 2014
Adult Monthly Scheduled Package
Table of Contents

Adult Monthly Reports

Dashboards

[Summary Report](#)

[Adult Services FY2014](#)

Appendix C Reports

[Report 01 Members Auth for MH Services](#)

[Report 01a Race of Members Auth for MH Services](#)

[Report 03 Discharges from Inpatient Psych Services](#)

[Report 04b ALOS for Adult Inpatient Psych](#)

[Report 06a Adult Members Auth Outpatient Services](#)

[Report 07 Adult Members Experiencing SMI](#)

[Report 14 Units of MH Services](#)

[Report 14b Units of Service by Provider for Selected Adult Services](#)

[Report 16a ALOS in Adult Crisis Units](#)

[Report 16c ALOS in Adult PNMI](#)

[Report 16j ALOS in Adult ACT](#)

[Report 16k ALOS in CI](#)

[Report 16q ALOS in Adult BHH](#)

[Report 18-19 PNMI Bed Capacity and Occupancy](#)

[Report 20-21 Crisis Stabilization Bed Capacity and Occupancy](#)

[Report 31a Step Down Services For Adult Inpatient](#)

[Report 38a 30 Day Adult Hospital readmission](#)

[Report 40 Service Denials](#)

[Report 52-56 Timeliness of File transfers](#)

[Report 62a BHH Annual Adult Cumulative](#)

Phone Metrics & Appeals and Denials

[APS-Maine Phone Mgmt Report](#)

[APS Monthly Report Appeal-Denial Trending](#)

IMD

[Report 03b Admissions and discharges from IMD Demo](#)

[Report 04b2 ALOS for IMD Demo Inpatient](#)

[Report 38a2 30 Day IMD Demo Hospital Readmission](#)

Adult monthly reports containing PHI sent FTP and not included here

APS Monthly Report 17 Adult PNMI with 8 or more beds detail PHI Attached

Section 21 Bed Capacity and Occupancy

Behavioral Health Homes Adult Waitlist

Geropsych Waitlist

Report 62a admissions and discharges from Behavioral Health Homes by provider

APS Healthcare-Maine Fiscal Year 2015 Summary Report				
(Includes MaineCare members and Courtesy Reviews done by APS)				
Demographics, Utilization, and Access - Monthly <u>Cumulative</u> Totals For Fiscal Year 2014				
From: July 1, 2013 - The End of Each Month of the Fiscal Year	July 14	August 14	September 14	October 14
Total # MaineCare Eligible Members*	264,784	264,784	259,522	259,522
Total # Members in any APS reviewed service	49,215	51,335	53,351	55,765
Total # Members Authorized Mental Health Services: Children/Adolescents age 0-17	17,643	18,219	19,200	20,299
Total # Members Authorized Mental Health Services: Adults age 18+	31,572	33,078	34,150	35,464
Total # Members Authorized Mental Health Services: Female	27,211	28,398	29,575	30,888
Total # Members Authorized Mental Health Services: Male	21,994	22,898	23,773	24,874
Total # Members Authorized for Outpatient Therapy	33,701	35,490	37,596	39,740
Total # Members Authorized Services Diagnosed with a Serious Mental Illness	15,451	15,946	16,499	16,979
Administrative ASO Measures - The following indicators are totaled for each month and are NOT cumulative				
Total # Administrative Denials (post reconsiderations)	0	0	0	0
Total # Clinical Denials (post reconsiderations)	119	100	133	141
Total # Partial Authorizations (post reconsiderations)	195	118	154	196
Total # Administrative Denials, Clinical Denials, or Partial Authorizations Reconsidered then Resulting in Authorized or Partially Authorized Services	59	26	66	73
Denial Rate (post reconsiderations)	1.25%	0.94%	1.22%	1.30%
Total # Complaints	0	0	0	0
Total # Grievances	0	0	0	0
Total # Appeals	5	2	5	8
Total # of APS Cases Processed	24368	22091	25,650	26,183
Total # of Services Processed	29,176	26,435	30,073	30,784
Average # Services per APS Cases Processed	1.20	1.20	1.17	1.18
Total # of Services Discharged	7,170	6,549	6,778	6,348
Total # Phone Calls Received	7,061	6,133	6,807	6,809
Average # Calls Received per work day	321	292	324	296
Average Answer Speed in Seconds (target < 30 seconds)	7	7	7	9
Average Length of Calls in Minutes: Seconds	2:44	2:55	2:58	2:44
Administrative ASO Measures - Quarterly				
Fiscal Year (1Qtr=Jul,Aug,Sep; 2Qtr=Oct,Nov,Dec; 3Qtr=Jan,Feb,Mar; 4Qtr=Apr,May,June)				
Contract Standard 1, Indicator 1 - Data Transfer of Eligibility Files Incorporated within 24 hours (target 95%)			100%	
Contract Standard 1, Indicator 2 - Data Transfer of Provider Files Incorporated within 24 hours (target 95%)			100%	
Contract Standard 1, Indicator 3 - 98% Data Transfer of Authorization data entered into MECMS (target within 3 business days of Provider notification)			100%	
Contract Standard 2, Indicator 1 - Response to Service Appeals meets time frames stated in agreement (target 98%)			100%	
Contract Standard 2, Indicator 2 - Appeals that reach the hearing level have accurate information provided to the Department in less than 48 hours (target 98%)			100%	
Contract Standard 3 - Members contacting Member Services are satisfied with their experience (target 90%)			100%	
Contract Standard 4 - All required reports are completed and submitted within 30 days of the period for which the report is due (target 100%)			100%	
Contract Standard 5, Indicator 1 - Telephone calls answered live within 6 rings (target 95%)			98%	
Contract Standard 5, Indicator 2 - Fewer than 5% of telephone calls to APS will be abandoned (target < 5%)			1%	

2015				
(Includes MaineCare members and Courtesy Reviews done by APS)				
Demographics, Utilization and Access Measures: Active Authorization <u>Census on the Last Day of Each</u>				
Month	July	August	September	October
Total # MaineCare Eligible Members Ages 21 & over*	188,464	188,464	185,638	185,638
Total # Authorized in any APS reviewed adult service	28,327	28,188	28,362	28,402
Ages 18-20	1139	1079	1,083	1,059
21-64	25675	25582	25,704	25,760
65-74	1162	1174	1209	1214
Over 75 Years Old	351	353	366	369
Females # authorized in any adult APS reviewed service	17767	17683	17,799	17,856
Males # authorized in any adult APS reviewed service	10560	10505	10,563	10,546
Total # Members Currently Authorized Adult Community Support & PNMI Services	9584	9646	9,748	9,867
Demographics, Utilization and Access Measures: The following indicators are totaled for each month and are NOT cumulative				
	July	August	September	October
Total # Adult New Admissions Authorized Psychiatric Inpatient Services in Community Hospitals with Inpatient Units	155	139	141	126
Total # Adult New Admissions Authorized Psychiatric Inpatient Services in Private Psychiatric Hospitals (Spring Harbor and Acadia)	116	122	98	126
Total # Adult New Admissions Authorized Psychiatric Inpatient Services in State Hospitals (civil admissions only: Riverview and Dorothea Dix)	29	21	21	31
Total # Adult New Admissions Authorized Psychiatric Inpatient Services in State Hospital Forensic Admissions at Riverview)	9	12	11	12
Total # Adult Members Authorized ALL Psychiatric Inpatient Services (New Admissions)	309	294	271	295
Total # of Discharges from Community Hospitals with Psychiatric Inpatient Units	140	133	136	137
Total # of Discharges from Private Psychiatric Hospitals (Spring Harbor and Acadia)	111	117	101	125
Total # Adult Discharges from Psychiatric Inpatient Services in State Hospitals (civil discharges only: Riverview and Dorothea Dix)	31	15	7	18
Total # Adult Discharges Psychiatric Inpatient Services in State Hospital Forensic Discharges at Riverview)	7	1	0	0
Total # of Discharges from ALL Psychiatric Inpatient Units	289	266	244	280
Average Length Of Stay (in days) for members discharged from Community Hospitals with In-Patient Units	8	9	9	9
Average Length Of Stay (in days) for members discharged from Private Psychiatric Hospitals	11	11	14	10
Average Length Of Stay (in days) for members discharged from civic admissions to State Hospitals	83	351	66	101
Average Length Of Stay (in days) for members discharged from forensic admissions to State Hospitals	81	611	NA	NA
Total # of Discharges from Community Hosp. with Psych. Inpatient Units who are then Readmitted within 30 days	25	15	17	18
Total # of Discharges from Private Psychiatric Hospitals who are then Readmitted within 30 days	13	16	13	16
Total # of Discharges from State Hospitals CIVIL admissions who are then Readmitted within 30 days	6	2	0	2
Total # of Discharges from State Hospitals FORENSIC admissions who are then Readmitted within 30 days	0	0	NA	NA
# of New Admissions of members authorized for Adult Individual Outpatient Services	1256	1139	1,280	1,177
# of New Admissions of members authorized for Adult Group Outpatient Services	234	209	251	241
# of New Admissions of members authorized for Adult Medication Management Services	575	519	578	567
Total # Members Authorized to Receive Adult Residential Services (PNMI) (New Admissions)	49	46	37	34
Total # of Discharges from Adult Residential Services (PNMI)	34	38	33	34
Average Length Of Stay (in days) for Adult Residential Services (PNMI) discharged	375	196	296	207
Total # Members Authorized Adult Crisis Unit Services (New Admissions)	244	231	213	223
Total # Members Discharged from Adult Crisis Unit Svs in the month	225	197	191	205
Average Length Of Stay (in days) for Adult Crisis Unit Services discharged in the month	5	5	6	6
# of New Admissions of adult members authorized for CI Services	705	651	705	743
# of New Admissions of adult members authorized for ACT Services	29	30	20	29
# of New Admissions of adult members authorized for CRS Services	7	5	2	4
Total # New Admissions of adult members for CI,ACT or CRS (three types of Community Support/Integration Services)	741	686	727	776
Total # adult members who are Discharged from CI, ACT or CRS	505	457	489	487
Average Length Of Stay (in days) for adult members discharged from CI, ACT or CRS	373	437	417	408
Utilization, Access, and Continuity of Care Measures - End of Each Quarter				
Fiscal Year (1Qtr=Jul,Aug,Sep; 2Qtr=Oct,Nov,Dec; 3Qtr=Jan,Feb,Mar; 4Qtr=Apr,May,June)				
Total % of non-hospitalized adult members assigned Community Support/Integration Services within 7 working days of application of services (Quarterly)			80%	
Total % of non-hospitalized adult members assigned Community Support/Integration Services within 3 working days of application of services (Quarterly)			72%	
Total % of adult members who apply for and are assigned CI Services while an inpatient in a psychiatric facility within 7 working days (Quarterly)			86%	
Total % of adult members who apply for and are assigned CI Services while an inpatient in a psychiatric facility within 2 working days (Quarterly)			82%	

Report Number: 1
Members Authorized for APS-Reviewed Services
(Includes MaineCare members and Courtesy Reviews done by APS)

Report Dates: 07/01/2014 To 10/31/2014

Run Date: 11/26/2014

Report Source: Authorization data from APS CareConnection®

Definitions:

- **APS-Reviewed Services-** APS Healthcare is contracted with the state of Maine to authorize behavioral health services and selected other services for MaineCare members. For a list of MaineCare services that are included see the updated service grid available on the Qualitycareforme website: http://www.qualitycareforme.com/documents/provider_providermanual_servicegrid.pdf
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **SMI - Serious Mental Illness.** A proxy for serious mental illness (SMI) is the use of specific services. All active adult members who used either the service of Behavioral Health Homes or any Section 17 service (Community Support) or resided in a PNMI setting within 12 months of the date of this report. Section 17 services include: Community Integration (CI), Assertive Community Treatment (ACT), Community Rehabilitation Services (CRS) as well as Daily Living Support Services, Day Supports-Day Treatment, Skills Development-Group Therapy, Skills Development-Ongoing Support to Maintain Employment, and the Specialized Group Services of WRAP, Recovery Wkbbk, TREM, or DBT.

What This Report Measures : Unduplicated count of members who have an authorization for any APS-reviewed service.

Total # MaineCare Eligible Members on last day of prior quarter = 259,522

Members authorized for an APS-reviewed service = 55,128

% of total members authorized for an APS-reviewed service = 21.2%

<u>Gender</u>	<u>Members</u>
Female	30,590
Male	24,537
Unknown	1
Total	55,128
<u>Age Groups</u>	<u>Members</u>
0-3	1,047
4-5	1,972
6-12	9,867
13-17	7,406
18-20	2,782
21-24	2,580
25-34	8,720
35-54	14,698
55-61	3,439
62-64	897
65-74	1,310
Over 75 Years Old	409
Unknown	2
Total	55,129

Note: Age as of 07/01/2014

<u>Child/Adult</u>	<u>Members</u>
Children (ages 0 -17)	20,291
Adult (ages 18+)	34,835
Unknown	<u>2</u>
Total	55,128

Note: Age as of 07/01/2014

<u>SMI</u>	<u>Members</u>
SMI	17,050
Not SMI	<u>38,224</u>
Total	55,274

<u>AMHI Class</u>	<u>Members</u>
AMHI Class N	53,352
AMHI Class Y	<u>1,776</u>
Total	55,128

<u>District</u>	<u>Members</u>
District 1/ York County	7,293
District 2/ Cumberland County	9,672
District 3/ Androscoggin, Franklin, and Oxford Counties	9,532
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	5,530
District 5/ Somerset and Kennebec Counties	9,267
District 6/ Piscataquis and Penobscot Counties	7,471
District 7/ Washington and Hancock Counties	2,799
District 8/ Aroostook County	3,006
Unknown	<u>558</u>
Total	55,128

Report Number: 1a
Race of Members Authorized for APS Reviewed Services
(Includes MaineCare members and Courtesy Reviews done by APS)

Report Dates: 07/01/2014 To 10/31/2014

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **APS-Reviewed Services**- APS Healthcare is contracted with the state of Maine to authorize behavioral health services and selected other services for MaineCare members For a list of MaineCare services that are included see the updated service grid available on the Qualitycareforme website: http://www.qualitycareforme.com/documents/provider_providermanual_servicegrid.pdf

What This Report Measures : The race of members served YTD using categories in the MIHMS system.

<u>Race</u>	<u>Members</u>
AFRICAN AMERICAN	6
ALASKAN/AMER INDIAN	1
Asian	154
Asian Hisp	1
Asian Indeter	4
Asian NatvAm	1
Asian Pacf	1
ASIAN/PACIFIC	2
Black	1,229
Black Asian	2
Black Hisp	34
Black Indeter	10
Black Indeter Hisp	1
Black NatvAm	8
Black NatvAm Hisp	1
Black NatvAm Indeter	1
Black Pacf	2
Black, Pacific Islander & Indeterminate	1
CAUCASIAN	124
FILIPINO	1
Hisp	116
Indeter	2,168
Indeter Hisp	48
NatvAm	561
NatvAm Hisp	12
NatvAm Indeter	12
None	2,451
Pacf	36

Pacf Hisp	9
Pacf Indeter	1
Pacf NatvAm	1
UNKNOWN	36
White	46,396
White Asian	50
White Asian Hisp	2
White Asian Indeter	1
White Asian NatvAm	1
White Black	327
White Black Asian	2
White Black Hisp	20
White Black Indeter	8
White Black NatvAm	15
White Black NatvAm Hisp	5
White Black Pacf	1
White Hisp	499
White Indeter	366
White Indeter Hisp	6
White NatvAm	355
White NatvAm Hisp	10
White NatvAm Indeter	2
White Pacf	23
White Pacf Hisp	4
Total	55,128

Report Number: 3
Discharges from Inpatient Psychiatric Services
(Includes MaineCare members and Courtesy Reviews done by APS)
Report Dates: 07/01/2014 To 10/31/2014

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Inpatient Psychiatric Services** - Inpatient psychiatric services in any of three types of facilities: community hospitals with inpatient psychiatric units, private psychiatric hospitals and state psychiatric facilities. Hospitals designate whether they are providing child or adult inpatient psychiatric services to a member. Thus, a 18 year old may be authorized for adult inpatient services or a 20 year old may be receiving children's inpatient services.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **SMI - Serious Mental Illness.** A proxy for serious mental illness (SMI) is the use of specific services. All active adult members who used either the service of Behavioral Health Homes or any Section 17 service (Community Support) or resided in a PNMI setting within 12 months of the date of this report. Section 17 services include: Community Integration (CI), Assertive Community Treatment (ACT), Community Rehabilitation Services (CRS) as well as Daily Living Support Services, Day Supports-Day Treatment, Skills Development-Group Therapy, Skills Development-Ongoing Support to Maintain Employment, and the Specialized Group Services of WRAP, Recovery Wkbk, TREM, or DBT.

What This Report Measures: Year to date number of discharges from inpatient psychiatric facilities, including community hospitals with inpatient units, private psychiatric hospitals and state hospitals. Members may be discharged more than once.

Total Members = 259,522

Members Discharged from Inpatient Psychiatric Services = 1,609

% of Total Members Discharged from Inpatient Psychiatric Services = 0.6%

Rate per 1000 Total Members Discharged from Inpatient Psychiatric Episodes = 6

<u>Gender</u>	<u>Children</u>	<u>Adult</u>
Female	278	548
Male	258	525
Total	536	1,073
<u>Age Groups</u>	<u>Children</u>	<u>Adult</u>
4-5	8	0
6-12	183	0
13-17	301	0
18-20	44	63
21-24	0	81
25-64	0	885
65-74	0	36
Over 75 Years Old	0	8
Total	536	1,073
<u>Child/Adult</u>	<u>Children</u>	<u>Adult</u>
Children (ages 0 -17)	492	0
Adult (ages 18+)	44	1,073
Total	536	1,073

<u>SMI</u>	<u>Children</u>	<u>Adult</u>
SMI	29	720
Not SMI	507	353
Total	536	1,073
<u>AMHI Class</u>	<u>Children</u>	<u>Adult</u>
AMHI Class N	534	890
AMHI Class Y	2	183
Total	536	1,073
<u>District</u>	<u>Children</u>	<u>Adult</u>
District 1/ York County	60	99
District 2/ Cumberland County	88	213
District 3/ Androscoggin, Franklin, and Oxford Counties	117	176
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	70	93
District 5/ Somerset and Kennebec Counties	71	210
District 6/ Piscataquis and Penobscot Counties	79	169
District 7/ Washington and Hancock Counties	21	39
District 8/ Aroostook County	29	68
Unknown	1	6
Total	536	1,073
<u>Providers</u>	<u>Children</u>	<u>Adult</u>
Acadia Hospital	186	202
Dorothea Dix Psychiatric Center	0	54
Hampstead Hospital	4	0
Maine General Medical Center	0	179
Mid Coast Hospital	0	74
Northern Maine Medical Center	20	73
PenBay	0	46
Riverview Psychiatric Center	0	17
Southern Maine Medical Center	0	33
Spring Harbor Hospital	238	253
St. Marys Regional Medical Center	88	142
Total	536	1,073

Report Number: 4b
Average Length of Stay for Adult Inpatient Psychiatric Services
(Includes MaineCare members and Courtesy Reviews done by APS)

Report Dates: 10/01/2014 To 10/31/2014

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Inpatient psychiatric services** - Inpatient psychiatric services in state psychiatric hospitals, private psychiatric hospitals or community hospitals with inpatient psychiatric units. Hospitals designate whether they are providing child or adult inpatient psychiatric services to a member. Thus, a 18 year old may be authorized for adult inpatient services or a 20 year old may be receiving children's inpatient services.
- **ALOS** - average length of stay in days of stay of members discharged in CareConnecton® from inpatient psychiatric services during this month.
- **Median** - The median is defined as the middle number in a series of numbers ordered from lowest to highest. For example the median of 1,9, & 80 days = 9 days, while the average is 90/3 = 30 days.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **SMI - Serious Mental Illness.** A proxy for serious mental illness (SMI) is the use of specific services. All active adult members who used Section 17 (Community Support) or resided in a PNMI setting within 12 months of the date of this report. Section 17 services include: Community Integration (CI), Assertive Community Treatment (ACT), Community Rehabilitation Services (CRS) as well as Daily Living Support Services, Day Supports-Day Treatment, Skills Development-Group Therapy, Skills Development-Ongoing Support to Maintain Employment, and the Specialized Group Services of WRAP, Recovery Wkbk, TREM, or DBT.

What This Report Measures: The average length of stay and the median length of stay of members discharged from all types of adult inpatient psychiatric facilities. Members may be discharged more than once.

Total Number of Members Discharged = 280

Average Length of Stay (ALOS) in days = 16

Median Length of Stay in days = 7

<u>Gender</u>	<u>Members</u>	<u>ALOS in Days</u>	<u>Median LOS In Days</u>
Female	155	17	7
Male	125	15	7
Total	280	16	7
<u>Age Groups</u>	<u>Members</u>	<u>ALOS in Days</u>	<u>Median LOS In Days</u>
18-20	14	6	5
21-24	15	22	7
25-64	237	16	8
65-74	10	19	7
Over 75 Years Old	4	19	10
Total	280	16	7
<u>SMI</u>	<u>Members</u>	<u>ALOS in Days</u>	<u>Median LOS In Days</u>
SMI	179	10	8
Not SMI	101	25	7
Total	280	16	7
<u>AMHI Class</u>	<u>Members</u>	<u>ALOS in Days</u>	<u>Median LOS In Days</u>
AMHI Class N	236	15	7
AMHI Class Y	44	17	14
Total	280	16	7

<u>District</u>	<u>Members</u>	<u>ALOS in Days</u>	<u>Median LOS In Days</u>
District 1/ York County	33	9	7
District 2/ Cumberland County	46	21	12
District 3/ Androscoggin, Franklin, and Oxford Counties	42	9	7
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	28	9	6
District 5/ Somerset and Kennebec Counties	53	15	7
District 6/ Piscataquis and Penobscot Counties	53	28	8
District 7/ Washington and Hancock Counties	13	11	9
District 8/ Aroostook County	12	8	8
Total	280	16	7

<u>Providers</u>	<u>Members</u>	<u>ALOS in Days</u>	<u>Median LOS In Days</u>
Acadia Hospital	61	10	8
Dorothea Dix Psychiatric Center	18	101	75
Maine General Medical Center	50	10	6
Mid Coast Hospital	19	12	8
Northern Maine Medical Center	14	10	7
PenBay	13	8	7
Southern Maine Medical Center	9	9	5
Spring Harbor Hospital	44	11	9
Spring Harbor Hospital-IMD	20	10	7
St. Marys Regional Medical Center	32	8	7
Total	280	16	7

Report Number: 6a
Adult Members Authorized for Outpatient Services
(Includes MaineCare members and Courtesy Reviews done by APS)

Report Dates: 07/01/2014 To 10/31/2014

Definitions:

- **Outpatient** While the term outpatient services sometimes refers to all services not delivered in a hospital or residential setting, for this report outpatient is defined as either: a.) individual therapy b.) group therapy c.) medication management that is authorized by APS.
 - Group Therapy-** includes group therapy at a mental health facility, independent psychologists (H0004 HQ and H0004HQ independent psychological services) or Specialized Group Services (H2019 DBT, Recovery Wkbk, TREM or WRAP).
 - Individual therapy-** includes individual therapy with a single clinician (H0004 codes including outpatient therapy, independent psychological services and substance abuse therapy).
 - Medication Management:-** includes traditional medication management and telehealth medication management authorized by APS (H2010). Note: Hospitals providing medication management do not use the APS authorization process.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **SMI - Serious Mental Illness.** A proxy for serious mental illness (SMI) is the use of specific services. All active adult members who used Section 17 (Community Support) or resided in a PNMI setting within 12 months of the date of this report. Section 17 services include: Community Integration (CI), Assertive Community Treatment (ACT), Community Rehabilitation Services (CRS) as well as Daily Living Support Services, Day Supports-Day Treatment, Skills Development-Group Therapy, Skills Development-Ongoing Support to Maintain Employment, and the Specialized Group Services of WRAP, Recovery Wkbk, TREM, or DBT.

What This Report Measures: Year to date count of adults in each of these types of outpatient services: group therapy, individual therapy and medication management. This report counts people ages 18 and over authorized for adult mental health services.

Total members authorized for any adult mental health service or adult members authorized independent psychological services = 33,829

Total number of adults with MaineCare= 185,638* % of MaineCare adults with outpatient services = 18.2%

Members authorized for adult individual outpatient services = 16,364

% of total members authorized for adult Individual outpatient services = 8.8%

Members authorized for adult group outpatient services = 2,133

% of total members authorized for adult group outpatient services = 1.1%

Members authorized for adult medication management services = 14,028

% of total members authorized for adult medication management services = 7.6%

<u>Gender</u>	<u>Individual Therapy</u>	<u>Group Therapy</u>	<u>Med Management</u>
Female	11,286	1,452	8,789
Male	5,078	681	5,239
Total	16,364	2,133	14,028

* This number is the number of people age 21 & over who were MaineCare members at any time in the previous quarter.

<u>Age Groups</u>	<u>Individual Therapy</u>	<u>Group Therapy</u>	<u>Med Management</u>
18-20	897	119	434
21-24	1,459	194	1,047
25-64	13,586	1,779	12,125
65-74	340	33	333
Over 75 Years Old	82	8	89
Total	16,364	2,133	14,028
<u>SMI</u>	<u>Individual Therapy</u>	<u>Group Therapy</u>	<u>Med Management</u>
SMI	7,419	1,284	6,806
Not SMI	8,945	849	7,222
Total	16,364	2,133	14,028
<u>AMHI Class</u>	<u>Individual Therapy</u>	<u>Group Therapy</u>	<u>Med Management</u>
AMHI Class N	15,945	2,042	13,230
AMHI Class Y	419	91	798
Total	16,364	2,133	14,028
<u>District</u>	<u>Individual Therapy</u>	<u>Group Therapy</u>	<u>Med Management</u>
District 1/ York County	2,224	101	2,251
District 2/ Cumberland County	3,067	174	2,421
District 3/ Androscoggin, Franklin, and Oxford Counties	2,881	326	1,624
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	1,614	95	1,040
District 5/ Somerset and Kennebec Counties	2,613	1,087	3,585
District 6/ Piscataquis and Penobscot Counties	2,065	197	1,834
District 7/ Washington and Hancock Counties	805	53	601
District 8/ Aroostook County	947	93	510
Unknown	148	7	162
Total	16,364	2,133	14,028

Report Number: 7
Adult Members Experiencing a Serious Mental Illness (SMI)
(Includes MaineCare members and Courtesy Reviews done by APS)

Report Dates: 07/01/2014 To 10/31/2014

Run Date: 11/26/2014

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **SMI - Serious Mental Illness.** A proxy for serious mental illness (SMI) is the use of specific services. All active adult members who used either the service of Behavioral Health Homes or any Section 17 service (Community Support) or resided in a PNMI setting within 12 months of the date of this report. Section 17 services include: Community Integration (CI), Assertive Community Treatment (ACT), Community Rehabilitation Services (CRS) as well as Daily Living Support Services, Day Supports-Day Treatment, Skills Development-Group Therapy, Skills Development-Ongoing Support to Maintain Employment, and the Specialized Group Services of WRAP, Recovery Wkbbk, TREM, or DBT.

What This Report Measures: Year to date count of adult members experiencing an SMI.

Total number of adults age 21 & over who were MaineCare members at any point in the previous quarter = 185,638

Total Adult Members (age >=18) Authorized SA or MH Services = 33,829

Total Adult Members Experiencing an SMI = 16,981

% of Total Adult MaineCare Members who are authorized for any SA or MH Services = 18.2%

Rate per 1000 Total Adult MaineCare Members who are authorized for any SA or MH Services = 182

% of Total Adult MaineCare Members who are experiencing SMI = 9.1%

Rate per 1000 Total Adult MaineCare Members who are experiencing SMI = 91

<u>Gender</u>	<u>Members Experiencing an SMI</u>
Female	10,575
Male	6,406
Total	16,981
<u>Adult Age Groups</u>	<u>Members Experiencing an SMI</u>
18-20	750
21-24	1,249
25-64	13,948
65-74	801
Over 75 Years Old	233
Total	16,981
<u>AMHI Class</u>	<u>Members Experiencing an SMI</u>
AMHI Class N	15,520
AMHI Class Y	1,461
Total	16,981

<u>District</u>	<u>Members Experiencing an SMI</u>
District 1/ York County	1,779
District 2/ Cumberland County	3,365
District 3/ Androscoggin, Franklin, and Oxford Counties	3,242
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	1,459
District 5/ Somerset and Kennebec Counties	3,204
District 6/ Piscataquis and Penobscot Counties	2,489
District 7/ Washington and Hancock Counties	598
District 8/ Aroostook County	703
Unknown	142
<i>Total</i>	16,981

Report Number: 14
Units of Services Reviewed BY APS
(Includes MaineCare members and Courtesy Reviews done by APS)
Report Dates 07/01/2014 To 10/31/2014

Report Source: Authorization Data from APS CareConnection®

Definitions:

- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **Initial Case** - The initial case is the first authorization in an episode of care for a member in a particular service. If a member is discharged from a service and returns after 2 or more days, this would be a new episode of care and it would require a new initial case review. Initial case review types are: Registrations, Prior Authorizations or Initial Courtesy Reviews.
- **CSR Case** - A service is extended when necessary through the Continued Stay review process (CSR). The continued stay review types are: Registration Continued Stay Reviews (of a registration) Continued Stay Reviews (of a prior authorization) and Courtesy Continued Stay Reviews (of an initial courtesy review).
- **Services** - For more information about each of the services please view the MaineCare Benefits Manual at the following DHHS Website: <http://www.maine.gov/sos/cec/rules/10/ch101.htm>

What This Report Measures: This report shows every service that APS authorizes by service code. It includes the fiscal year to date number of members authorized and units of service authorized for both initial cases and continued stay reviews. The average number of units per service is separated into average initial units/case and average CSR units/ case.

Note: the column titled "Members" does not refer to the # of members who have received the service so far this year, but rather the number of unique members who have had a PA and/or a CSR or CSRs so far this fiscal year. Even if a member has multiple continued stays or is discharged and returns to the service, they are counted only once.

<u>Service Code</u>	<u>Service</u>	<u>Initial</u>	<u>Initial</u>	<u>Average Initial</u>	<u>CSR</u>	<u>CSR</u>	<u>Average CSR</u>	<u>Members</u>	<u>Billing Unit</u>
		<u>Cases</u>	<u>Units</u>	<u>Units/Cases</u>	<u>Cases</u>	<u>Units</u>	<u>Units/Cases</u>		
0169	Children's PNMI - CBHS Approved Only - Room & Board	99	3,030	30.6	370	26,443	71.5	274	1 Day
100-219	Appendix F Adult	5	150	30.0	28	2,520	90.0	25	1 Day
100-219	General Hospital	609	609	1.0	0	0	0.0	533	Case
100-219	Geropsychiatric Unit GPU Waitlist	2	2	1.0	0	0	0.0	2	
100-219	Inpatient Services	82	14,431	176.0	0	0	0.0	76	1 Day
100-219	Medicaid Emergency Psych Demo	162	482	3.0	445	1,304	2.9	146	
100-219	Nursing Home Facility Services	1	180	180.0	29	5,220	180.0	30	1 Day
100-219	Reg Adults Ages 21-64; Spring Harbor and Acadia Hospitals Only	289	51,876	179.5	0	0	0.0	256	1 Day
100-219	State Hospitals - Dorothea Dix/Riverview Only	102	74,460	730.0	0	0	0.0	102	1 Day
100-219	State Hospitals - Riverview Forensic Only	44	32,120	730.0	0	0	0.0	44	
BLNKT	Children Out of State Hospitals ONLY	7	210	30.0	3	78	26.0	8	1 Day
G9007HE	HCT - Collateral - FFT	37	1,480	40.0	8	284	35.5	45	
G9007HK	HCT - Collateral - MST - Problem Sex. Behaviors	62	10,850	175.0	7	295	42.1	68	15 min
G9007HN	HCT - Collateral - Bachelor's	759	14,176	18.7	6	220	36.7	750	15 min
G9007HO	HCT - Collateral - Master's	807	18,516	22.9	6	220	36.7	795	15 min
G9007HT	HCT - Collateral - MST	140	17,500	125.0	43	2,014	46.8	165	15 min
G9007HU	HCT - Collateral - Child Welfare	73	2,888	39.6	1	40	40.0	74	15 min

Service Code	Service	Initial	Initial	Average Initial	CSR	CSR	Average CSR	Members	Billing Unit
		Cases	Units	Units/Cases	Cases	Units	Units/Cases		
H0004	Adult OP Therapy Ind. Lic. LCSW, LCPC, LMFT - Non Agency	213	15,132	71.0	139	11,319	81.4	335	15 min
H0004	Adult OP Therapy MH Agency-Deaf & Geriatric	4	288	72.0	7	442	63.1	10	15 min
H0004	Adult Outpatient Therapy - LIMITED MC ONLY - Mental Health Agency	4	288	72.0	0	0	0.0	4	15 Min.
H0004	Adult Outpatient Therapy- Mental Health Agency	4,437	316,649	71.4	3,866	337,075	87.2	7,927	15 min
H0004	Child OP Therapy Ind. Lic. LCSW, LCPC, LMFT - Non Agency	83	5,916	71.3	85	6,548	77.0	159	15 min
H0004	Child Outpatient Therapy- Mental Health Agency	4,260	306,227	71.9	3,540	321,088	90.7	7,375	15 min
H0004	Outpatient Therapy- Psychologist- Independent	342	23,352	68.3	276	24,809	89.9	587	15 min
H0004	TF-CBT Child OP Contracted Providers ONLY	2	102	51.0	2	104	52.0	4	15 Min.
H0004GT	Telehealth-Adult Outpatient Therapy- Mental Health Agency	4	288	72.0	5	432	86.4	7	15 Min.
H0004GT	Telehealth-Outpatient Therapy- Psychologist- Independent	2	144	72.0	0	0	0.0	2	15 Min.
H0004HH	Adult OP Therapy MH Agency - Co-occurring	135	9,720	72.0	75	6,440	85.9	203	15 min
H0004HH	Child OP Therapy MH Agency - Co-occurring	19	1,368	72.0	6	429	71.5	24	15 min
H0004HQ	Adult OP Group Therapy Ind. Lic. LCSW, LCPC, LMFT-Non Agency	47	4,390	93.4	9	1,106	122.9	35	15 min
H0004HQ	Adult Outpatient Group Therapy- Mental Health Agency	764	118,812	155.5	89	12,045	135.3	837	15 min
H0004HQ	Child OP Group Therapy Ind. Lic. LCSW, LCPC, LMFT-Non Agency	5	630	126.0	0	0	0.0	4	15 min
H0004HQ	Child Outpatient Group Therapy- Mental Health Agency	529	82,440	155.8	9	612	68.0	527	15 min
H0004HQ	Outpatient Group Therapy- Psychologist- Independent	6	936	156.0	0	0	0.0	6	15 min
H0004HQHH	Adult OP Group Therapy MH Agency- Co-occurring	6	936	156.0	1	150	150.0	7	15 min
H0018	Adult Crisis Residential-Crisis Units	925	6,470	7.0	255	1,621	6.4	801	1 Day
H0018HA	Child Crisis Residential - Crisis Units	307	2,139	7.0	428	2,958	6.9	294	
H0019	Adult PNMI - Rehabilitation Services	167	14,970	89.6	730	64,868	88.9	654	1 Day
H0019CG	Child PNMI - Mental Health Level II	40	1,200	30.0	109	7,654	70.2	84	1 Day
H0019HE	Child PNMI - Mental Health Level I	72	2,172	30.2	271	18,740	69.2	198	1 Day
H0019HU	Treatment Foster Care Level C	81	7,290	90.0	67	11,460	171.0	136	1 Day
H0019HU	Treatment Foster Care Level D	20	1,800	90.0	118	19,746	167.3	124	1 Day
H0019HU	Treatment Foster Care Level E	5	450	90.0	58	9,540	164.5	61	1 Day
H0019HY	Multidimensional Juvenile Justice Program TFC	2	180	90.0	3	90	30.0	3	1 Day
H0019SE	Child PNMI - Mental Retardation Level I	17	510	30.0	51	3,804	74.6	38	1 Day
H0019U9	Child PNMI - Mental Retardation Level II	10	300	30.0	98	8,372	85.4	71	1 Day
H0040	Adult Assertive Community Treatment - ACT	109	6,867	63.0	722	44,569	61.7	613	1 Day
H2000	Adult OP Comp Assess Ind. Lic. LCSW, LCPC, LMFT - Non Agency	123	979	8.0	0	0	0.0	123	15 min
H2000	Adult OP Comp Assess MH Agency- Deaf & Geriatric	4	32	8.0	0	0	0.0	4	15 min
H2000	Adult Outpatient Comp Assess-Mental Health Agency	4,543	34,968	7.7	8	64	8.0	4,354	15 min

<u>Service Code</u>	<u>Service</u>	<u>Initial Cases</u>	<u>Initial Units</u>	<u>Average Initial Units/Cases</u>	<u>CSR Cases</u>	<u>CSR Units</u>	<u>Average CSR Units/Cases</u>	<u>Members</u>	<u>Billing Unit</u>
H2000	Child OP Comp Assess Ind. Lic. LCSW, LCPC, LMFT - Non Agency	60	468	7.8	0	0	0.0	60	15 min
H2000	Child Outpatient Comp Assess-Mental Health Agency	4,149	31,972	7.7	7	56	8.0	3,975	15 min
H2000	Outpatient Comp Assess-Psychologist- Independent	396	3,168	8.0	3	24	8.0	397	15 min
H2000GT	Telehealth-Adult OP Comp Assess MH Agency- Deaf & Geriatric	1	4	4.0	0	0	0.0	1	15 Min.
H2000GT	Telehealth-Adult Outpatient Comp Assess-Mental Health Agency	154	722	4.7	0	0	0.0	154	15 Min.
H2000GT	Telehealth-Child OP Comp Assess-Mental Health Agency	64	312	4.9	0	0	0.0	64	15 Min.
H2000GT	Telehealth-Child OP Comp Assess Ind. Lic- Non Agency	2	8	4.0	0	0	0.0	2	15 Min.
H2000HH	Adult OP Comp Assess MH Agency-Co-occurring	119	944	7.9	0	0	0.0	119	15 min
H2000HH	Child OP Comp Assess MH Agency- Co-occurring	33	264	8.0	0	0	0.0	33	15 min
H2010	Adult Medication Management	2,367	39,440	16.7	2,923	109,835	37.6	5,048	15 min
H2010GT	Adult Medication Management-Telehealth	177	2,832	16.0	79	2,560	32.4	247	15 Min.
H2010HA	Child Medication Management	826	13,724	16.6	1,117	42,029	37.6	1,811	15 Min
H2010HAGT	Child Medication Management - Telehealth	80	1,280	16.0	43	1,356	31.5	112	15 Min
H2012	Day Supports-Day Treatment	251	13,227	52.7	553	213,044	385.3	659	1 hour
H2014	Skills Development	236	24,064	102.0	543	173,167	318.9	595	15 min
H2014HQ	Skills Development - Group Therapy	1	104	104.0	7	728	104.0	8	15 Min.
H2015	Community Integration (CI)	2,845	223,566	78.6	12,439	906,080	72.8	10,383	15 min
H2015	Community Integration (CI) 30-Day Medical Necessity Waiver	3	108	36.0	0	0	0.0	3	
H2017	Daily Living Support Services	502	4,608	9.2	2,383	883,443	790.4	1,837	15 min
H2018	Community Rehabilitation Services (CRS)	18	1,620	90.0	193	17,325	89.8	170	1 Day
H2019	Specialized Group Services - DBT	107	55,640	520.0	48	5,234	109.0	150	15 min
H2019	Specialized Group Services - Recovery Wkbk	15	3,600	240.0	0	0	0.0	15	15 min
H2021HE	HCT - FFT	38	7,600	200.0	24	2,379	99.1	59	
H2021HN	HCT - Children's Home & Com. Based Tx - Bachelor's	891	7,128	8.0	1,712	580,534	339.1	1,569	15 min
H2021HO	HCT - Children's Home & Com. Based Tx - Master's	892	21,392	24.0	1,730	305,604	176.6	1,577	15 min
H2021HU	HCT - Child Welfare - Master's	77	1,924	25.0	174	32,024	184.0	157	15 min
H2021HUU1	HCT - Child Welfare - Bachelor's	75	992	13.2	170	47,881	281.7	153	15 min
H2025	Skills Development - Ongoing Support to Maintain Emp	2	208	104.0	3	2,272	757.3	4	15 min
H2033	HCT - MST	144	57,280	397.8	39	4,199	107.7	169	15 min
H2033HK	HCT - MST - Problem Sex. Behaviors	65	34,663	533.3	7	967	138.1	71	15 min
S9485	Temporary High Intensity Service	18	1,490	82.8	259	22,235	85.8	29	1 Hour
T1017UB	Targeted Case Management - Chronic Medical Care Needs	9	540	60.0	76	3,288	43.3	57	15 Min.
T1017UC	Targeted Case Management - Behavioral Health	1,987	119,075	59.9	7,073	372,120	52.6	5,339	15 Min.

<u>Service Code</u>	<u>Service</u>	<u>Initial Cases</u>	<u>Initial Units</u>	<u>Average Initial Units/Cases</u>	<u>CSR Cases</u>	<u>CSR Units</u>	<u>Average CSR Units/Cases</u>	<u>Members</u>	<u>Billing Unit</u>
T1017UD	Targeted Case Management - Developmental Disabilities	500	29,855	59.7	2,747	132,604	48.3	1,965	15 Min.
T1020HE	Adult PNMI - Personal Care	160	14,400	90.0	647	57,398	88.7	596	
T2016PD	Temporary Emergency Housing Services	6	4,320	720.0	2	3,240	1,620.0	4	
T2022HA	Behavioral Health Homes - Child	102	163	1.6	100	606	6.1	143	
T2022HB	Behavioral Health Homes - Adult	473	1,691	3.6	1,616	5,331	3.3	1,832	

APS Monthly Report: 14b
Units of Service by Provider for Selected Adult Services
(Includes MaineCare, Courtesy Reviews and Grant Funded review members done by APS)
Report Dates: 10/01/2014 To 10/31/2014

Report Source: Authorization data from APS CareConnection®

Definitions:

Courtesy Review - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.

What this report measures: This report shows for each Provider the number of MaineCare members and persons who are grant funded authorized for various types of adult community support services as well as the number of units authorized. If a person is authorized for more than one type of community support service, they are counted once for each service. The average is shown twice, once for the number of people new to the service with a (PA) and also the average for those members receiving a new continued stay authorization. In each case, the average is the number of members authorized for a given service divided by the number of units authorized.

It is possible for a person to receive more than one CSR in a time period, if so they are counted as separate cases. The second to last column shows the number of unique members. Unique members does not refer to the # of members in service, but rather to the number of unique members who have had a PA and/or a CSR or CSRs in the month.

H0040 Adult Assertive Community Treatment - ACT

<u>Provider</u>	<u>Provider District</u>	<u>Total # of cases receiving an auth for a new service (PA)</u>	<u>Total # of new units auth for members new to the service (PA units)</u>	<u>Average new PA units authorized per case</u>	<u>Total # of cases receiving a new continued stay auth (CSR)</u>	<u>Total # of units authorized for cases with new continued stay auth (CSR units)</u>	<u>Average new CSR units authorized per case</u>	<u>Total # of unique members receiving authorization (PA or CSR)</u>	<u>Billing Unit</u>
Catholic Charities Maine	District 5	2	126	63	34	2,090	61	36	1 Day
Community Counseling Center - ACCESS	District 2	5	315	63	23	1,384	60	28	1 Day
Community Counseling Center - ACTION	District 2	1	63	63	10	630	63	11	1 Day
Community Counseling Center - CORE	District 2	2	126	63	4	252	63	6	1 Day
Community Health & Counseling Services	District 6	0	0	0	16	1,008	63	16	1 Day
Counseling Services Inc.	District 1	9	567	63	34	2,100	62	42	1 Day
HealthReach network	District 5	3	189	63	34	2,142	63	33	1 Day
Spurwink	District 2	0	0	0	17	1,071	63	17	1 Day
Sweetser	District 1	5	483	97	8	504	63	13	1 Day
Tri-County Mental Health	District 3	9	567	63	26	1,623	62	35	1 Day

H2012 Day Supports-Day Treatment

<u>Provider</u>	<u>District</u>	<u>Total # of cases receiving an auth for a new service (PA)</u>	<u>Total # of new units auth for members new to the service (PA units)</u>	<u>Average new PA units authorized per case</u>	<u>Total # of cases receiving a new continued stay auth (CSR)</u>	<u>Total # of units authorized for cases with new continued stay auth (CSR units)</u>	<u>Average new CSR units authorized per case</u>	<u>Total # of unique members receiving authorization (PA or CSR)</u>	<u>Billing Unit</u>
Aroostook Mental Health Services	District 8	0	0	0	11	660	60	11	1 hour
Community Counseling Center	District 2	3	156	52	4	910	228	6	1 hour
Counseling Services Inc.	District 1	6	312	52	8	2,772	347	10	1 hour
Goodwill Industries of Northern New England	District 2	0	0	0	1	52	52	1	1 hour
Kennebec Behavioral Health	District 5	34	1,891	56	61	15,970	262	94	1 hour
Mid Coast Mental Health	District 4	7	364	52	0	0	0	7	1 hour
Northeast Occupational Exchange	District 6	6	312	52	15	6,682	445	21	1 hour
Penobscot Community Health Center	District 6	15	780	52	32	27,286	853	44	1 hour
Tri-County Mental Health	District 3	8	416	52	29	6,154	212	28	1 hour

H2014 Skills Development

<u>Provider</u>	<u>District</u>	<u>Total # of cases receiving an auth for a new service (PA)</u>	<u>Total # of new units auth for members new to the service (PA units)</u>	<u>Average new PA units authorized per case</u>	<u>Total # of cases receiving a new continued stay auth (CSR)</u>	<u>Total # of units authorized for cases with new continued stay auth (CSR units)</u>	<u>Average new CSR units authorized per case</u>	<u>Total # of unique members receiving authorization (PA or CSR)</u>	<u>Billing Unit</u>
Alternative Wellness Services	District 1	4	416	104	2	696	348	6	15 min
Aroostook Mental Health Services	District 8	3	312	104	3	564	188	6	15 min
Assistance Plus	District 5	0	0	0	3	1,924	641	3	15 min
Break of Day, Inc	District 4	1	104	104	20	12,740	637	21	15 min
Charlotte White Center	District 6	0	0	0	25	5,184	207	25	15 min
Counseling Services Inc.	District 1	0	0	0	1	350	350	1	15 min
Direct Community Care	District 5	2	208	104	4	1,508	377	6	15 min
Fullcircle Supports Inc	District 5	0	0	0	1	1,980	1,980	1	15 min
Graham Behavioral Services	District 5	7	728	104	17	6,908	406	24	15 min
Kennebec Behavioral Health	District 5	29	3,016	104	1	90	90	30	15 min
MAS Home Care of Maine - Bangor	District 6	0	0	0	1	515	515	1	15 min
Northeast Occupational Exchange	District 6	4	416	104	21	3,472	165	25	15 min
Northern Maine General - Community Support	District 8	0	0	0	2	248	124	2	15 min
Port Resources-Sec 17	District 2	0	0	0	4	1,142	286	4	15 min
Sequel Care of Maine	District 4	3	312	104	2	624	312	3	15 min
Tri-County Mental Health	District 3	8	832	104	5	560	112	11	15 min

H2015 Community Integration (CI)

Provider	District	Total # of cases receiving an auth for a new service (PA)	Total # of new units		Total # of cases receiving a new continued stay auth (CSR)	Total # of units authorized for cases with new continued stay auth		Total # of unique members receiving authorization (PA or CSR)	Billing Unit
			auth for members new to the service (PA units)	Average new PA units authorized per case		Average new CSR units authorized per case			
Acadia Healthcare	District 6	2	160	80	3	161	54	5	15 min
Allies	District 6	8	640	80	88	6,432	73	93	15 min
Alternative Services	District 3	6	480	80	58	3,912	67	61	15 min
Alternative Wellness Services	District 1	4	285	71	12	1,218	102	15	15 min
Aroostook Mental Health Services	District 8	22	1,613	73	95	6,028	63	116	15 min
Assistance Plus	District 5	18	1,320	73	71	4,503	63	88	15 min
Behavior Health Solutions for Me	District 6	0	0	0	2	167	84	2	15 min
Break of Day, Inc	District 4	24	2,026	84	105	8,733	83	126	15 min
Bright Future Healthier You	District 3	4	320	80	11	1,154	105	14	15 min
Broadreach Family & Community Services	District 4	6	480	80	36	2,519	70	42	15 min
Catholic Charities Maine	District 5	63	4,940	78	391	27,496	70	428	15 min
Central Maine Family Counseling	District 3	3	240	80	0	0	0	3	15 min
Charlotte White Center	District 6	6	480	80	63	4,928	78	68	15 min
Choices	District 6	5	400	80	27	2,160	80	32	15 min
Common Ties	District 3	45	3,560	79	119	8,151	68	163	15 min
Community Care	District 6	33	2,640	80	48	3,030	63	78	15 min
Community Counseling Center	District 2	37	2,860	77	55	3,122	57	91	15 min
Community Health & Counseling Services	District 6	44	3,520	80	118	8,125	69	159	15 min
Cornerstone Behavioral Healthcare - CM	District 6	7	560	80	15	1,020	68	22	15 min
Counseling Services Inc.	District 1	52	4,160	80	190	13,994	74	239	15 min
Direct Community Care	District 5	7	560	80	43	3,341	78	47	15 min
Dirigo Counseling Clinic	District 6	6	360	60	15	1,100	73	21	15 min
Employment Specialist of Maine	District 5	7	460	66	36	2,296	64	42	15 min
Evergreen Behavioral Services	District 3	18	1,440	80	5	295	59	23	15 min
Fellowship Health Resources	District 6	1	80	80	3	240	80	4	15 min
Fullcircle Supports Inc	District 5	22	1,760	80	110	7,703	70	110	15 min

H2015 Community Integration (CI)

<u>Provider</u>	<u>Provider District</u>	<u>Total # of cases receiving an auth for a new service (PA)</u>	<u>Total # of new units auth for members new to the service (PA units)</u>	<u>Average new PA units authorized per case</u>	<u>Total # of cases receiving a new continued stay auth (CSR)</u>	<u>Total # of units authorized for cases with new continued stay auth (CSR units)</u>	<u>Average new CSR units authorized per case</u>	<u>Total # of unique members receiving authorization (PA or CSR)</u>	<u>Billing Unit</u>
Goodwill Industries of Northern New England	District 2	1	40	40	6	584	97	7	15 min
Graham Behavioral Services	District 5	5	400	80	52	4,689	90	57	15 min
Healing Hearts LLC	District 8	4	320	80	11	837	76	15	15 min
Health Affiliates Maine	District 3	74	5,920	80	298	23,648	79	370	15 min
HealthReach network	District 5	0	0	0	1	60	60	1	15 min
Higher Ground Services	District 6	4	320	80	17	1,292	76	21	15 min
Kennebec Behavioral Health	District 5	80	6,400	80	183	10,171	56	260	15 min
Life by Design	District 8	20	1,610	81	47	3,202	68	67	15 min
Lutheran Social Services	District 3	1	80	80	35	2,710	77	36	15 min
Maine Behavioral Health Organization	District 5	22	1,760	80	135	9,268	69	153	15 min
Maine Vocational & Rehabilitation Assoc.	District 5	2	160	80	15	1,240	83	16	15 min
Maine Vocational & Rehabilitation Assoc.	District 2	2	160	80	10	860	86	12	15 min
Manna Inc	District 6	0	0	0	14	1,050	75	13	15 min
MAS Home Care of Maine - Bangor	District 6	5	400	80	2	160	80	5	15 min
MAS Home Care of Maine - Westbrook	District 2	6	480	80	7	341	49	12	15 min
Medical Care Development-CSS	District 2	0	0	0	2	160	80	2	15 min
Merrymeeting Behavioral Health Associates-Adult Case Mgmt	District 2	3	240	80	19	964	51	22	15 min
Mid Coast Mental Health	District 4	19	1,520	80	32	2,580	81	51	15 min
Motivational Services	District 5	4	330	83	44	2,578	59	45	15 min
Northeast Occupational Exchange	District 6	16	1,216	76	34	2,671	79	49	15 min
Northern Maine General - Community Support	District 8	3	240	80	23	1,763	77	26	15 min
Ocean Way Mental Health Agency	District 4	5	400	80	27	2,105	78	31	15 min
OHI	District 6	3	240	80	12	740	62	15	15 min
Oxford County Mental Health Services	District 3	22	1,161	53	53	3,939	74	68	15 min

H2015 Community Integration (CI)

<u>Provider</u>	<u>District</u>	<u>Total # of cases receiving an auth for a new service (PA)</u>	<u>Total # of new units auth for members new to the service (PA units)</u>	<u>Average new PA units authorized per case</u>	<u>Total # of cases receiving a new continued stay auth (CSR)</u>	<u>Total # of units authorized for cases with new continued stay auth (CSR units)</u>	<u>Average new CSR units authorized per case</u>	<u>Total # of unique members receiving authorization (PA or CSR)</u>	<u>Billing Unit</u>
Port Resources-Sec 17	District 2	0	0	0	3	208	69	3	15 min
Providence	District 2	1	80	80	21	936	45	22	15 min
Riverview	District 5	5	400	80	18	1,282	71	21	15 min
Rumford Group Homes	District 3	4	320	80	10	810	81	14	15 min
Sequel Care of Maine	District 6	1	80	80	0	0	0	1	15 min
Sequel Care of Maine	District 4	15	1,200	80	27	2,291	85	41	15 min
Shalom House	District 2	12	960	80	74	5,995	81	86	15 min
Smart Child & Family Services	District 2	7	560	80	15	1,150	77	21	15 min
Somali Bantu Youth Association of Maine	District 3	10	800	80	18	1,616	90	28	15 min
St. Andre Homes	District 1	1	80	80	1	96	96	2	15 min
Stepping Stones	District 6	8	640	80	31	2,903	94	39	15 min
Sunrise Opportunities	District 7	3	240	80	17	1,168	69	20	15 min
Sweetser	District 1	97	8,078	83	264	20,633	78	353	15 min
The Opportunity Alliance	District 2	53	4,150	78	126	9,151	73	176	15 min
Tri-County Mental Health	District 3	41	3,305	81	165	10,429	63	206	15 min
York County Shelter Program	District 1	4	320	80	13	1,040	80	17	15 min

H2015 Community Integration (CI) 30-Day Medical Necessity Waiver

<u>Provider</u>	<u>District</u>	<u>Total # of cases receiving an auth for a new service (PA)</u>	<u>Total # of new units auth for members new to the service (PA units)</u>	<u>Average new PA units authorized per case</u>	<u>Total # of cases receiving a new continued stay auth (CSR)</u>	<u>Total # of units authorized for cases with new continued stay auth (CSR units)</u>	<u>Average new CSR units authorized per case</u>	<u>Total # of unique members receiving authorization (PA or CSR)</u>	<u>Billing Unit</u>
Motivational Services	District 5	2	60	30	0	0	0	2	Unknown

H2017 Daily Living Support Services

<u>Provider</u>	<u>District</u>	<u>Total # of cases receiving an auth for a new service (PA)</u>	<u>Total # of new units auth for members new to the service (PA units)</u>	<u>Average new PA units authorized per case</u>	<u>Total # of cases receiving a new continued stay auth (CSR)</u>	<u>Total # of units authorized for cases with new continued stay auth (CSR units)</u>	<u>Average new CSR units authorized per case</u>	<u>Total # of unique members receiving authorization (PA or CSR)</u>	<u>Billing Unit</u>
Alternative Services	District 3	6	48	8	46	24,322	529	47	15 min
Alternative Wellness Services	District 1	2	608	304	6	5,496	916	7	15 min
Assistance Plus	District 5	18	144	8	79	56,002	709	92	15 min
Break of Day, Inc	District 4	2	16	8	67	39,884	595	68	15 min
Coastal Maine Behavioral Health Inc.	District 4	2	16	8	0	0	0	2	15 min
Direct Community Care	District 5	5	40	8	20	11,338	567	20	15 min
Downeast Horizons Inc	District 7	1	8	8	1	514	514	1	15 min
Employment Specialist of Maine	District 5	5	40	8	21	86,412	4,115	21	15 min
Fullcircle Supports Inc	District 5	3	24	8	32	31,810	994	32	15 min
Goodwill Industries of Northern New England	District 2	0	0	0	1	208	208	1	15 min
Graham Behavioral Services	District 5	3	24	8	21	22,940	1,092	22	15 min
Independence Association	District 2	1	8	8	6	4,234	706	6	15 min
Lutheran Social Services	District 3	8	64	8	28	18,512	661	33	15 min
Maine Vocational & Rehabilitation Assoc.	District 5	3	24	8	33	19,533	592	32	15 min
Maine Vocational & Rehabilitation Assoc.	District 2	1	8	8	10	3,504	350	10	15 min
MAS Home Care of Maine - Bangor	District 6	11	88	8	15	10,655	710	17	15 min
Merrymeeting Behavioral Health	District 2	22	176	8	121	110,605	914	128	15 min
Northern Maine General - Community Support	District 8	0	0	0	2	790	395	2	15 min
Ocean Way Mental Health Agency	District 4	3	24	8	4	1,664	416	4	15 min
OHI	District 6	4	32	8	33	18,356	556	34	15 min
Oxford County Mental Health Services	District 3	4	32	8	8	3,931	491	9	15 min
Pillars Community Outreach, Inc	District 5	2	16	8	13	10,044	773	13	15 min
Port Resources-Sec 17	District 2	0	0	0	1	135	135	1	15 min
Sequel Care of Maine	District 6	1	8	8	3	3,288	1,096	3	15 min
Sequel Care of Maine	District 4	4	32	8	16	17,328	1,083	19	15 min

H2017 Daily Living Support Services

<u>Provider</u>	<u>District</u>	<u>Total # of cases receiving an auth for a new service (PA)</u>	<u>Total # of new units auth for members new to the service (PA units)</u>	<u>Average new PA units authorized per case</u>	<u>Total # of cases receiving a new continued stay auth (CSR)</u>	<u>Total # of units authorized for cases with new continued stay auth (CSR units)</u>	<u>Average new CSR units authorized per case</u>	<u>Total # of unique members receiving authorization (PA or CSR)</u>	<u>Billing Unit</u>
Shalom House	District 2	0	0	0	12	1,394	116	12	15 min
Sunrise Opportunities	District 7	1	8	8	2	392	196	2	15 min
Tri-County Mental Health	District 3	27	216	8	49	11,668	238	66	15 min
Volunteers of America	District 2	1	8	8	1	775	775	2	15 min

H2018 Community Rehabilitation Services (CRS)

<u>Provider</u>	<u>District</u>	<u>Total # of cases receiving an auth for a new service (PA)</u>	<u>Total # of new units auth for members new to the service (PA units)</u>	<u>Average new PA units authorized per case</u>	<u>Total # of cases receiving a new continued stay auth (CSR)</u>	<u>Total # of units authorized for cases with new continued stay auth (CSR units)</u>	<u>Average new CSR units authorized per case</u>	<u>Total # of unique members receiving authorization (PA or CSR)</u>	<u>Billing Unit</u>
Community Health & Counseling Services	District 6	0	0	0	9	810	90	9	1 Day
Counseling Services Inc.	District 1	0	0	0	2	180	90	2	1 Day
Kennebec Behavioral Health	District 5	0	0	0	4	360	90	4	1 Day
OHI	District 6	0	0	0	4	360	90	3	1 Day
Shalom House	District 2	2	180	90	17	1,530	90	19	1 Day
Tri-County Mental Health	District 3	0	0	0	6	540	90	6	1 Day
York County Shelter Program	District 1	1	90	90	2	180	90	3	1 Day

H2019 Specialized Group Services - DBT

<u>Provider</u>	<u>District</u>	<u>Total # of cases receiving an auth for a new service (PA)</u>	<u>Total # of new units auth for members new to the service (PA units)</u>	<u>Average new PA units authorized per case</u>	<u>Total # of cases receiving a new continued stay auth (CSR)</u>	<u>Total # of units authorized for cases with new continued stay auth (CSR units)</u>	<u>Average new CSR units authorized per case</u>	<u>Total # of unique members receiving authorization (PA or CSR)</u>	<u>Billing Unit</u>
Care & Comfort	District 5	1	520	520	1	130	130	2	15 min
Community Health & Counseling Services	District 6	4	2,080	520	1	130	130	5	15 min
Counseling Services Inc.	District 1	3	1,560	520	0	0	0	3	15 min
Kennebec Behavioral Health	District 5	8	4,160	520	8	768	96	16	15 min
Lutheran Social Services	District 3	4	2,080	520	0	0	0	4	15 min
Tri-County Mental Health	District 3	7	3,640	520	2	260	130	9	15 min

H2019 Specialized Group Services - Recovery Wkbk

<u>Provider</u>	<u>District</u>	<u>Total # of cases receiving an auth for a new service (PA)</u>	<u>Total # of new units auth for members new to the service (PA units)</u>	<u>Average new PA units authorized per case</u>	<u>Total # of cases receiving a new continued stay auth (CSR)</u>	<u>Total # of units authorized for cases with new continued stay auth (CSR units)</u>	<u>Average new CSR units authorized per case</u>	<u>Total # of unique members receiving authorization (PA or CSR)</u>	<u>Billing Unit</u>
Tri-County Mental Health	District 3	2	480	240	0	0	0	2	15 min

H2025 Skills Development - Ongoing Support to Maintain Emp

<u>Provider</u>	<u>District</u>	<u>Total # of cases receiving an auth for a new service (PA)</u>	<u>Total # of new units auth for members new to the service (PA units)</u>	<u>Average new PA units authorized per case</u>	<u>Total # of cases receiving a new continued stay auth (CSR)</u>	<u>Total # of units authorized for cases with new continued stay auth (CSR units)</u>	<u>Average new CSR units authorized per case</u>	<u>Total # of unique members receiving authorization (PA or CSR)</u>	<u>Billing Unit</u>
Aroostook Mental Health Services	District 8	1	104	104	0	0	0	1	15 min
Providence	District 2	0	0	0	1	1,040	1,040	1	15 min

Report Number: 16a
Average Length of Stay in Adult Crisis Unit
(Includes MaineCare members and Courtesy Reviews done by APS)

Report Dates: 10/01/2014 To 10/31/2014

Run Date: 11/26/2014

Report Source: Authorization data from APS CareConnection®

Definitions:

- A **crisis stabilization unit** provides short-term, out-of-home treatment for a person experiencing a mental health crisis. The code for crisis services for adults is: H0018 Adult Crisis Residential - Crisis Units.
- **ALOS** - average length of stay in days of members discharged in CareConnecton® from adult crisis units during this month.
- **Median** - The median is defined as the middle number in a series of numbers ordered from lowest to highest. For example the median of 1,9, & 80 days = 9 days, while the average is 90/3 = 30 days.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **SMI - Serious Mental Illness.** A proxy for serious mental illness (SMI) is the use of specific services. All active adult members who used either the service of Behavioral Health Homes or any Section 17 service (Community Support) or resided in a PNMI setting within 12 months of the date of this report. Section 17 services include: Community Integration (CI), Assertive Community Treatment (ACT), Community Rehabilitation Services (CRS) as well as Daily Living Support Services, Day Supports-Day Treatment, Skills Development-Group Therapy, Skills Development-Ongoing Support to Maintain Employment, and the Specialized Group Services of WRAP, Recovery Wkbk, TREM, or DBT.

What This Report Measures: Average length of stay and the median length of members discharged from adult crisis units during this month. Members may be discharged more than once

Total number of members discharged = 205 Average length of stay (ALOS) in days = 6 Median length of stay in days = 5

<u>Gender</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
Female	108	6	5
Male	97	7	5
Total	205	6	5
<u>Age Groups</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
18-20	9	4	4
21-24	14	6	5
25-34	37	5	5
35-54	99	6	5
55-61	33	7	5
62-64	6	5	5
65-74	5	9	6
Over 75 Years Old	2	8	8
Total	205	6	5
<u>SMI</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
SMI	127	6	5
Not SMI	78	6	5
Total	205	6	5

<u>AMHI Class</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
AMHI Class N	184	6	5
AMHI Class Y	21	8	5
Total	205	6	5
<u>District</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
District 1/ York County	16	13	10
District 2/ Cumberland County	15	7	5
District 3/ Androscoggin, Franklin, and Oxford Counties	37	6	6
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	12	10	4
District 5/ Somerset and Kennebec Counties	37	4	4
District 6/ Piscataquis and Penobscot Counties	58	5	5
District 7/ Washington and Hancock Counties	5	4	4
District 8/ Aroostook County	17	5	4
Unknown	8	8	7
Total	205	6	5
<u>Providers</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
Aroostook Mental Health Services	18	5	5
Community Health & Counseling Services	64	5	5
Counseling Services Inc.	20	13	12
Crisis and Counseling Centers	35	4	4
Mid Coast Mental Health	7	14	4
Oxford County Mental Health Services	16	6	6
Sweetser	14	4	4
The Opportunity Alliance	9	10	7
Tri-County Mental Health	22	7	7
Total	205	6	5

Report Number: 16c
Average Length of Stay in Adult Private Non-Medical Institution
(Includes MaineCare members and Courtesy Reviews done by APS)

Report Dates: 10/01/2014 To 10/31/2014

Run Date: 11/26/2014

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Adult Residential Mental Health Services** provides community residential treatment for adults with serious mental illnesses. The codes for Adult Mental Health PNMI are: Section 97 H0019 Adult PNMI - Rehabilitation Services and Section 97 H0020 Adult PNMI - Personal Care.
- **PNMI** - A Private Non-Medical Institution (PNMI) provides food, shelter, personal care, and treatment services to four or more residents in single or scattered site facilities. PNMI services are not provided in medical settings such as hospitals or nursing homes.
- **ALOS** - average length of stay in days of members discharged in CareConnecton® from Adult Residential Mental Health Services (Adult MH PNMI) during this month.
- **Median** - The median is defined as the middle number in a series of numbers ordered from lowest to highest. For example the median of 1,9, & 80 days = 9 days, while the average is $90/3 = 30$ days.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **SMI - Serious Mental Illness.** A proxy for serious mental illness (SMI) is the use of specific services. All active adult members who used either the service of Behavioral Health Homes or any Section 17 service (Community Support) or resided in a PNMI setting within 12 months of the date of this report. Section 17 services include: Community Integration (CI), Assertive Community Treatment (ACT), Community Rehabilitation Services (CRS) as well as Daily Living Support Services, Day Supports-Day Treatment, Skills Development-Group Therapy, Skills Development-Ongoing Support to Maintain Employment, and the Specialized Group Services of WRAP, Recovery Wkbn, TREM, or DBT.

What This Report Measures: Average length of stay and median length of stay of members discharged from Adult Mental Health Residential Services (adult MH PNMI). Members may be discharged more than once.

Total number of members discharged = 34 Average length of stay (ALOS) in days = 207 Median length of stay in days = 61

<u>Gender</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
Female	12	95	38
Male	22	269	76
Total	34	207	61
<u>Age Groups</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
18-20	4	106	58
21-24	3	73	36
25-34	7	42	37
35-54	15	230	106
55-61	1	58	58
62-64	2	33	33
65-74	2	1,270	1,270
Total	34	207	61
<u>SMI</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
SMI	34	207	61
Total	34	207	61

<u>AMHI Class</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
AMHI Class N	25	113	58
AMHI Class Y	9	470	131
Total	34	207	61
<u>District</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
District 1/ York County	10	36	33
District 2/ Cumberland County	13	130	92
District 5/ Somerset and Kennebec Counties	4	865	414
District 6/ Piscataquis and Penobscot Counties	3	243	37
District 7/ Washington and Hancock Counties	2	34	34
District 8/ Aroostook County	1	690	690
Unknown	1	58	58
Total	34	207	61
<u>Providers</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
Alternative Services	1	131	131
Aroostook Mental Health Services	1	690	690
Charlotte White Center	1	38	38
Community Health & Counseling Services	1	53	53
Employment Specialist of Maine	1	2,501	2,501
Medical Care Development	1	36	36
Mid Coast Mental Health	1	37	37
Motivational Services	2	414	414
OHI	1	681	681
Shalom House	2	194	194
The Opportunity Alliance	8	149	99
York County Shelter Program	14	34	29
Total	34	207	61

Report Number: 16j
Average Length of Stay in Adult Assertive Community Treatment
(Includes MaineCare members and Courtesy Reviews done by APS)

Report Dates: 10/01/2014 To 10/31/2014

Run Date: 11/26/2014

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Adult Assertive Community Treatment (ACT)** provides individualized intensive integrated community-based services that are delivered by a multi-disciplinary team of practitioners and are available twenty-four(24) hours a day. ACT is available to a subset of adults with serious mental illness.
- **ALOS** - average length of stay in days of members discharged in CareConnecton® from Adult ACT during this month.
- **Median** - The median is defined as the middle number in a series of numbers ordered from lowest to highest. For example the median of 1,9, & 80 days = 9 days, while the average is $90/3 = 30$ days.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- A proxy for serious mental illness (SMI) is the use of specific services.
- **SMI - Serious Mental Illness.** A proxy for serious mental illness (SMI) is the use of specific services. All active adult members who used either the service of Behavioral Health Homes or any Section 17 service (Community Support) or resided in a PNMI setting within 12 months of the date of this report. Section 17 services include: Community Integration (CI), Assertive Community Treatment (ACT), Community Rehabilitation Services (CRS) as well as Daily Living Support Services, Day Supports-Day Treatment, Skills Development-Group Therapy, Skills Development-Ongoing Support to Maintain Employment, and the Specialized Group Services of WRAP, Recovery Wkbk, TREM, or DBT.

What This Report Measures: Average length of stay and median length of stay of members discharged from Adult Assertive Community Treatment services during this month. Members may be discharged more than once.

Total number of members discharged = 17 Average length of stay (ALOS) in days = 655 Median length of stay in days = 327

<u>Gender</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
Female	9	792	383
Male	8	501	272
Total	17	655	327
<u>Age Groups</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
21-24	2	651	651
25-64	14	523	272
Over 75 Years Old	1	2,513	2,513
Total	17	655	327
<u>SMI</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
SMI	17	655	327
Total	17	655	327
<u>AMHI Class</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
AMHI Class N	13	728	320
AMHI Class Y	4	417	436
Total	17	655	327

<u>District</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
District 1/ York County	4	325	275
District 2/ Cumberland County	9	732	383
District 3/ Androscoggin, Franklin, and Oxford Counties	1	97	97
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	1	90	90
District 5/ Somerset and Kennebec Counties	1	539	539
District 6/ Piscataquis and Penobscot Counties	1	2,513	2,513
Total	17	655	327
<u>Providers</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
Catholic Charities Maine	4	1,384	1,355
Community Counseling Center - ACCESS	3	379	383
Community Counseling Center - CORE	2	205	205
Community Health & Counseling Services	1	2,513	2,513
Counseling Services Inc.	3	204	223
HealthReach network	1	539	539
Spurwink	1	179	179
Sweetser	1	108	108
Tri-County Mental Health	1	97	97
Total	17	655	327

Report Number: 16k
Average Length of Stay in Adult Community Integration
(Includes MaineCare members and Courtesy Reviews done by APS)

Report Dates: 10/01/2014 To 10/31/2014

Run Date: 11/26/2014

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Community Integration (CI)** was formerly known as "case management" or "community support". It is a service available to adults with serious mental illness.
- **ALOS** - average length of stay in days of members discharged in CareConnecton® from Community Integration during this month.
- **Median** - The median is defined as the middle number in a series of numbers ordered from lowest to highest. For example the median of 1,9, & 80 days = 9 days, while the average is 90/3 = 30 days.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **SMI - Serious Mental Illness.** A proxy for serious mental illness (SMI) is the use of specific services. All active adult members who used either the service of Behavioral Health Homes or any Section 17 service (Community Support) or resided in a PNMI setting within 12 months of the date of this report. Section 17 services include: Community Integration (CI), Assertive Community Treatment (ACT), Community Rehabilitation Services (CRS) as well as Daily Living Support Services, Day Supports-Day Treatment, Skills Development-Group Therapy, Skills Development-Ongoing Support to Maintain Employment, and the Specialized Group Services of WRAP, Recovery Wkbk, TREM, or DBT.

What This Report Measures: Average length of stay and median length of stay of members discharged from Community Integration services during this month. Members may be discharged more than once.

Total number of members discharged = 469 Average length of stay (ALOS) in days = 395 Median length of stay in days = 180

<u>Gender</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
Female	310	372	177
Male	159	441	191
Total	469	395	180
<u>Age Groups</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
18-20	19	170	156
21-24	27	415	180
25-64	399	402	180
65-74	16	518	308
Over 75 Years Old	8	267	167
Total	469	395	180
<u>SMI</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
SMI	469	395	180
Total	469	395	180
<u>AMHI Class</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
AMHI Class N	439	374	180
AMHI Class Y	30	704	146
Total	469	395	180

<u>District</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
District 1/ York County	44	515	193
District 2/ Cumberland County	114	338	188
District 3/ Androscoggin, Franklin, and Oxford Counties	102	347	165
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	37	308	156
District 5/ Somerset and Kennebec Counties	72	445	180
District 6/ Piscataquis and Penobscot Counties	71	454	193
District 7/ Washington and Hancock Counties	10	170	112
District 8/ Aroostook County	11	435	179
Unknown	8	814	421
Total	469	395	180

<u>Providers</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
Allies	8	401	286
Alternative Services	9	758	396
Alternative Wellness Services	1	90	90
Aroostook Mental Health Services	3	657	572
Assistance Plus	8	395	180
Behavior Health Solutions for Me	1	263	263
Break of Day, Inc	1	120	120
Broadreach Family & Community Services	6	298	324
Catholic Charities Maine	41	536	246
Charlotte White Center	4	427	326
Choices	4	286	284
Common Ties	29	487	161
Community Care	9	277	95
Community Counseling Center	36	361	345
Community Health & Counseling Services	15	370	72
Counseling Services Inc.	36	583	238
Direct Community Care	4	357	372
Dirigo Counseling Clinic	4	130	133
Employment Specialist of Maine	4	509	263
Evergreen Behavioral Services	3	130	40
Fellowship Health Resources	1	72	72
Graham Behavioral Services	3	352	184
Health Affiliates Maine	42	259	132
Higher Ground Services	1	456	456
Kennebec Behavioral Health	35	173	92
Life by Design	7	381	179
Maine Behavioral Health Organization	1	181	91
Maine Vocational & Rehabilitation Assoc.	4	165	78
Manna Inc	2	318	318
Merrymeeting Behavioral Health Associates-Adult Case Mgmt	1	219	219
Mid Coast Mental Health	4	102	110
Motivational Services	2	559	559
Northeast Occupational Exchange	27	686	180
OHI	4	390	355
Oxford County Mental Health Services	4	177	172
Rumford Group Homes	3	255	258
Sequel Care of Maine	3	172	90
Shalom House	8	204	159
Stepping Stones	8	403	435
Sunrise Opportunities	2	1,322	1,322

Sweetser	30	541	148
The Opportunity Alliance	20	92	80
Tri-County Mental Health	31	336	180
Total	469	395	180

Report Number: 16q
Average Length of Stay in Adult Behavioral Health Homes
(Includes MaineCare members and Courtesy Reviews done by APS)

Report Dates: 10/01/2014 To 10/31/2014

Run Date: 11/26/2014

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Behavioral Health Home Organization (BHHO)** - A BHHO is a community-based mental health organization that delivers services through a team-based model of care. It is designed to integrate the systems of care of behavioral health and physical health. The service code of adult behavioral health homes is for members ages 18 & over and emancipated minors.
- **ALOS** - average length of stay in days of members discharged in CareConnection® from Adult Behavioral Health Homes during this month.
- **Median** - The median is defined as the middle number in a series of numbers ordered from lowest to highest. For example the median of 1,9, & 80 days = 9 days, while the average is 90/3 = 30 days.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.

What This Report Measures: Average length of stay and median length of stay of members discharged from Adult Behavioral Health Homes services during this month. Members may be discharged more than once.

Total number of members discharged = 77 Average length of stay (ALOS) in days = 158 Median length of stay in days = 191

<u>Gender</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
Female	39	154	191
Male	38	162	199
Total	77	158	191
<u>Age Groups</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
18-20	3	122	94
21-24	5	107	95
25-34	17	171	191
35-54	40	157	194
55-61	7	162	203
62-64	2	186	186
65-74	3	198	200
Total	77	158	191
<u>SMI</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
SMI	77	158	191
Total	77	158	191
<u>AMHI Class</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
AMHI Class N	73	156	191
AMHI Class Y	4	192	194
Total	77	158	191

<u>District</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
District 1/ York County	3	167	203
District 2/ Cumberland County	22	180	203
District 3/ Androscoggin, Franklin, and Oxford Counties	21	156	191
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	3	180	179
District 5/ Somerset and Kennebec Counties	4	139	171
District 6/ Piscataquis and Penobscot Counties	11	163	191
District 7/ Washington and Hancock Counties	10	101	89
District 8/ Aroostook County	1	202	202
Unknown	2	171	171
Total	77	158	191
<u>Providers</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
Acadia Healthcare	4	144	174
Catholic Charities Maine	3	159	203
Community Counseling Center	3	113	95
Community Health & Counseling Services	10	115	92
Cornerstone Behavioral Healthcare - CM	3	197	202
Kennebec Behavioral Health	4	106	115
Northeast Occupational Exchange	4	200	202
Penobscot Community Health Center-BHH	2	93	93
The Opportunity Alliance	21	187	203
Tri-County Mental Health	23	161	191
Total	77	158	191

**Report 18 & 19 PNMI Bed Capacity/Occupancy
(Includes MaineCare members and Courtesy Reviews done by APS)**

Report Dates: 10/01/2014 To 10/31/2014

Report Source: Authorization data from APS CareConnection

What This Report Measures: Bed status on the left side shows the number of people in the various PNMI locations on the last day of the month. Monthly averages on the right side shows occupancy rate for the month by computing bed days used by possible bed days. Persons with MaineCare and Courtesy Reviews are included. It is possible for someone to be in a PNMI location and not be using MaineCare or have a Courtesy Review. Therefore, a location showing an available bed on the last day of the month may in fact be full.

Definitions:

- **Possible bed days** = number of beds in a location times the number of days in a month. For a ten bed facility this would be 10 * 31 = 310 on a month with 31 days.
- **PNMI** - A Private Non-Medical Institution (PNMI) provides food, shelter, personal care, and treatment services to four or more residents in single or scattered site facilities. PNMI services are not provided in medical settings such as hospitals or nursing homes.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.

Statewide overall occupancy rate: Adult PNMI: 95.8% Child PNMI: 76.4%

Report 18 & 19 PNMI Bed Capacity/Occupancy		Bed Status on 10/31/2014				Monthly Averages			
<u>Adult PNMI Provider</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
Alternative Services	Green Home Green, ME	3	3	0	0%	0	93	93	100%
Alternative Services	Leighton Street Waterville, ME	5	5	0	0%	0	155	155	100%
Alternative Services	LRBP Burns Rd Augusta, ME	3	3	0	0%	0	93	93	100%
Alternative Services	LRBP Pittston Pittston, ME	3	2	1	33%	1	93	72	77%
Alternative Services	LRBP Plummer St Lisbon Falls, ME	3	3	0	0%	0	93	93	100%
Alternative Services	LRBP Rabbit Valley Oxford, ME	3	3	0	0%	0	93	93	100%
Alternative Services	LRBP Summer St Lisbon Falls, ME	3	3	0	0%	0	93	93	100%
Aroostook Mental Health Services	Madawaska Group Home Madawaska, ME	7	7	0	0%	0	217	217	100%
Aroostook Mental Health Services	Skyhaven Presque Isle, ME	10	9	1	10%	1	310	310	100%
Becket Houses of Maine	Gorham Gorham, ME	7	7	0	0%	0	217	210	97%

Report 18 &19 PNMI Bed Capacity/Occupancy		Bed Status on 10/31/2014				Monthly Averages			
<u>Adult PNMI Provider</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
Charlotte White Center	Eastern Ave Brewer, ME	3	3	0	0%	0	93	93	100%
Charlotte White Center	Lookout Avenue Dover-Foxcroft, ME	2	2	0	0%	0	62	62	100%
Charlotte White Center	Madison Ave Brewer, ME	2	2	0	0%	0	62	62	100%
Charlotte White Center	Starks House Dover-Foxcroft, ME	5	5	0	0%	0	155	155	100%
Community Health & Counseling Services	Ellsworth Group Home Ellsworth, ME	4	4	0	0%	0	124	124	100%
Community Health & Counseling Services	Fieldstone Dr Bangor, ME	6	5	1	17%	1	186	142	76%
Community Health & Counseling Services	Grove St Group Home Bangor, ME	4	4	0	0%	0	124	124	100%
Community Health & Counseling Services	Husson Hollow Group Home Bangor, ME	8	8	0	0%	0	248	248	100%
Community Health & Counseling Services	Orono Geriatric Grp Home Orono, ME	8	8	0	0%	0	248	248	100%
Counseling Services Inc.	Bacon Street Apartments Biddeford, ME	6	6	0	0%	0	186	186	100%
Counseling Services Inc.	Crescent Place Biddeford, ME	6	6	0	0%	0	186	186	100%
Counseling Services Inc.	High Street Biddeford, ME	7	7	0	0%	0	217	217	100%
Counseling Services Inc.	Woodbridge Rd Group Home York, ME	7	7	0	0%	0	217	217	100%
Employment Specialist of Maine	Eastern Ave House Augusta, ME	2	2	0	0%	0	62	62	100%
Employment Specialist of Maine	South China House South China, ME	3	3	0	0%	0	93	93	100%
Employment Specialist of Maine	The Athens House Athens, ME	3	3	0	0%	0	93	93	100%
Employment Specialist of Maine	Windsor House Windsor, ME	6	6	0	0%	1	186	162	87%
Fellowship Health Resources	Broadway House- Ralph & Broadway Bangor, ME	6	6	0	0%	0	186	186	100%

Report 18 &19 PNMI Bed Capacity/Occupancy		Bed Status on 10/31/2014				Monthly Averages			
<u>Adult PNMI Provider</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
Fellowship Health Resources	Ralph St- Ralph & Broadway Bangor, ME	6	6	0	0%	0	186	186	100%
Kennebec Behavioral Health	Augusta House- Augusta Supported Housing Augusta, ME	7	8	0	0%	0	217	246	100%
Kennebec Behavioral Health	Valley View- Augusta Supported Housing Augusta, ME	8	7	1	13%	0	248	217	88%
Kennebec Behavioral Health	Wilson Place- Skowhegan Supported Housing Skowhegan, ME	7	6	1	14%	0	217	186	86%
Lutheran Social Services	Church Street Home Lewiston, ME	3	3	0	0%	0	93	93	100%
Lutheran Social Services	Martin Drive Lewiston, ME	4	4	0	0%	0	124	124	100%
Lutheran Social Services	Oak St #1 Lewiston, ME	2	2	0	0%	0	62	62	100%
Lutheran Social Services	Oak St #2 Lewiston, ME	2	2	0	0%	0	62	62	100%
Lutheran Social Services	Pettingill MH Residential Facility Lewiston, ME	3	3	0	0%	0	93	93	100%
Medical Care Development	Auburn Group Home Auburn, ME	7	7	0	0%	0	217	217	100%
Medical Care Development	Friendship House AKA Bucksport Group Home Bucksport, ME	6	6	0	0%	0	186	162	87%
Medical Care Development	Marston St Norway, ME	4	4	0	0%	0	124	124	100%
Medical Care Development	Round Hill Biddeford, ME	4	3	1	25%	1	124	96	77%
Mid Coast Mental Health	Belfast Apartments- BASS Belfast, ME	8	5	3	38%	2	248	188	76%
Mid Coast Mental Health	GAP - Cedar St Rockland, ME	3	3	0	0%	0	93	67	72%
Mid Coast Mental Health	GAP - Warren St Rockland, ME	5	6	0	0%	0	155	186	100%
Mid Coast Mental Health	Owl's Head Group Home Owl's Head, ME	7	7	0	0%	0	217	217	100%
Mid Coast Mental Health	Pleasant St Owl's Head Rockland, ME	3	3	0	0%	0	93	93	100%

Report 18 &19 PNMI Bed Capacity/Occupancy		Bed Status on 10/31/2014				Monthly Averages			
<u>Adult PNMI Provider</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
Motivational Services	10 Noyes Place Augusta, ME	7	5	2	29%	0	217	155	71%
Motivational Services	105 Western Avenue Service Waterville, ME	5	5	0	0%	0	155	155	100%
Motivational Services	115 Commercial Street Augusta, ME	10	10	0	0%	1	310	307	99%
Motivational Services	14 Elm Street Augusta, ME	8	8	0	0%	0	248	243	98%
Motivational Services	14 Glenridge Drive Augusta, ME	8	7	1	13%	0	248	217	88%
Motivational Services	2128 North Belfast Ave Augusta, ME	5	5	0	0%	0	155	155	100%
Motivational Services	22 Green Street Program Augusta, ME	8	8	0	0%	0	248	248	100%
Motivational Services	45 Middle Street Augusta, ME	6	6	0	0%	1	186	163	88%
Motivational Services	73 Pleasant Street Waterville, ME	6	6	0	0%	0	186	186	100%
Motivational Services	81 Winthrop Street Augusta, ME	6	5	1	17%	1	186	186	100%
Mount St. Joseph	3R-Keystone Waterville, ME	16	16	0	0%	0	496	495	100%
NFI North	Finson Road Bangor, ME	8	8	0	0%	0	248	248	100%
NFI North	Miller Terraces Bangor, ME	10	10	0	0%	0	310	310	100%
Northern Maine General	Franciscan Home Eagle Lake, ME	16	15	1	6%	0	496	465	94%
OHI	Harrington House Holden, ME	7	7	0	0%	1	217	216	100%
OHI	Hudson St Bangor, ME	6	6	0	0%	0	186	186	100%
OHI	Mount Hope Ave Bangor, ME	4	4	0	0%	0	124	124	100%
OHI	OHI-Clewleyville Eddington, ME	4	3	1	25%	1	124	115	93%

Report 18 & 19 PNMI Bed Capacity/Occupancy		Bed Status on 10/31/2014				Monthly Averages			
<u>Adult PNMI Provider</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
OHI	OHI-Division Bangor, ME	4	4	0	0%	0	124	124	100%
OHI	Ohio St-Grove St Brewer, ME	4	4	0	0%	0	124	103	83%
Oxford County Mental Health Services	Andy's Place Rumford, ME	4	4	0	0%	0	124	124	100%
Peregrine Corp	Chesley Street Westbrook, ME	3	3	0	0%	0	93	93	100%
Peregrine Corp	Wall Street Portland, ME	10	10	0	0%	0	310	310	100%
Shalom House	Action Program Portland, ME	18	17	1	6%	0	558	501	90%
Shalom House	Auburn House Portland, ME	7	7	0	0%	0	217	217	100%
Shalom House	Center Street House Biddeford, ME	7	7	0	0%	0	217	217	100%
Shalom House	Clark Street Portland, ME	8	8	0	0%	0	248	248	100%
Shalom House	North St Supported Housing YC Saco, ME	7	7	0	0%	0	217	217	100%
Shalom House	O'Brion Street Portland, ME	6	6	0	0%	0	186	186	100%
Shalom House	Park Street Portland, ME	9	9	0	0%	0	279	279	100%
Shalom House	Read Street Portland, ME	6	6	0	0%	1	186	179	96%
Shalom House	School St Supported Housing YC Saco, ME	7	7	0	0%	0	217	215	99%
Shalom House	Wilson Street S Portland, ME	7	7	0	0%	0	217	217	100%
Shalom House	Woodford Street Portland, ME	6	6	0	0%	1	186	172	92%
Sunrise Opportunities	Eastport Residential Care Facility Eastport, ME	14	14	0	0%	0	434	434	100%
Sunrise Opportunities	Milbridge Residence Milbridge, ME	6	6	0	0%	0	186	186	100%

Report 18 & 19 PNMI Bed Capacity/Occupancy		Bed Status on 10/31/2014				Monthly Averages			
<u>Adult PNMI Provider</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
The Opportunity Alliance	MaineStay Portland, ME	8	8	0	0%	2	248	244	98%
The Opportunity Alliance	Morrison Place Portland, ME	12	10	2	17%	3	372	303	81%
The Opportunity Alliance	Ray House-Helen Winslow South Portland, ME	7	7	0	0%	0	217	217	100%
The Opportunity Alliance	The Bridge Portland, ME	12	12	0	0%	3	372	341	92%
Tri-County Mental Health	Franklin St Group Home Rumford, ME	5	5	0	0%	0	155	155	100%
Tri-County Mental Health	Kelley Drive Sabattus, ME	6	6	0	0%	0	186	186	100%
Tri-County Mental Health	Pine St Group Home Lewiston, ME	5	5	0	0%	0	155	155	100%
Tri-County Mental Health	Village Street Lisbon, ME	7	7	0	0%	0	217	217	100%
Volunteers of America	Beach Street Residence Saco, ME	6	6	0	0%	0	186	170	91%
Volunteers of America	Brackett Street Portland, ME	6	6	0	0%	0	186	186	100%
Volunteers of America	Bradley Street Saco, ME	5	3	2	40%	0	155	93	60%
Volunteers of America	Sawyer Street Residence S Portland, ME	7	7	0	0%	0	217	204	94%
York County Shelter Program	MH Transitional-Transition Beds-Shelter B Alfred, ME	14	8	6	43%	15	434	414	95%

Report 18 &19 PNMI Bed Capacity/Occupancy		Bed Status on 10/31/2014				Monthly Averages			
<u>Child PNMI Provider</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
Aroostook Mental Health Services	Calais Childrens Residential Calais, ME	10	9	1	10%	0	310	238	77%
Becket Houses of Maine	Auburn Auburn, ME	8	8	0	0%	0	248	248	100%
Becket Houses of Maine	Belgrade Belgrade, ME	14	13	1	7%	3	434	400	92%
Becket Houses of Maine	Litchfield Litchfield, ME	10	9	1	10%	1	310	301	97%
Community Health & Counseling Services	Multidimensional Treatment Program East Winthrop, ME	7	1	6	86%	2	217	43	20%
KidsPeace	Autism Spectrum Disorder Program Ellsworth, ME	22	18	4	18%	1	682	589	86%
KidsPeace	Residential MH Ellsworth, ME	11	8	3	27%	1	341	265	78%
NFI North	Beacon House Buxton, ME	8	6	2	25%	0	248	186	75%
NFI North	Bridge Crossing Bridgton, ME	12	6	6	50%	1	372	196	53%
NFI North	Dirigo Place Lewiston, ME	7	2	5	71%	2	217	94	43%
NFI North	Oliver Place Bath, ME	6	4	2	33%	1	186	103	55%
NFI North	Riverbend Sidney, ME	8	7	1	13%	0	248	191	77%
NFI North	Stetson Ranch Stetson, ME	8	5	3	38%	2	248	158	64%
NFI North	Summit View Bangor, ME	6	3	3	50%	0	186	72	39%
Northern Lighthouse	Northern Lighthouse Mars Hill, ME	6	6	0	0%	1	186	176	95%
Port Resources	Dingley Spring Gorham, ME	6	5	1	17%	0	186	155	83%
Spurwink	Brunswick Program Brunswick, ME	3	10	0	0%	2	93	337	100%
Spurwink	Casco Program Casco, ME	5	12	0	0%	1	155	395	100%

Report 18 &19 PNMI Bed Capacity/Occupancy		Bed Status on 10/31/2014				Monthly Averages			
<u>Child PNMI Provider</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
Spurwink	Chelsea Program Augusta, ME	3	13	0	0%	1	93	431	100%
Spurwink	Cornville Program Skowhegan, ME	12	12	0	0%	0	372	344	92%
Spurwink	Lewiston-Auburn Program Auburn, ME	5	11	0	0%	1	155	369	100%
Spurwink	Options Program Augusta, ME	2	8	0	0%	0	62	222	100%
Spurwink	Raymond Program Raymond, ME	4	6	0	0%	1	124	184	100%
Spurwink	Southern Region Program Portland, ME	7	26	0	0%	1	217	791	100%
Sweetser	Belfast Cottage Staff Intensive Saco, ME	9	6	3	33%	0	279	186	67%
Sweetser	Belfast Staff Intensive Belfast, ME	9	11	0	0%	1	279	359	100%
Sweetser	Belfast Staff Intensive 2 Belfast, ME	4	3	1	25%	0	124	93	75%
Sweetser	Belfast Staff Intensive 3 Belfast, ME	6	6	0	0%	1	186	181	97%
Sweetser	Cape Cottage Staff Intensive Saco, ME	5	5	0	0%	1	155	186	100%
Sweetser	Plymouth Trail Lodge Staff Intensive Plymouth, ME	5	0	5	100%	1	155	19	12%
Sweetser	Portland Adolescent Unit Saco, ME	9	8	1	11%	1	279	245	88%
Sweetser	Rockport 1 Residential Rockport, ME	8	2	6	75%	0	248	9	4%
Sweetser	Rockport 2 Residential Rockport, ME	12	8	4	33%	0	372	218	59%
Sweetser	Saco Family Focus Saco, ME	8	6	2	25%	2	248	192	77%
Sweetser	Saco Me Home East Staff Intensive Saco, ME	10	5	5	50%	2	310	171	55%
Sweetser	Saco Me Home West Staff Intensive Saco, ME	10	9	1	10%	1	310	293	95%

Report 18 &19 PNMI Bed Capacity/Occupancy		Bed Status on 10/31/2014				Monthly Averages			
<u>Child PNMI Provider</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
Sweetser	Winterport Residential Winterport, ME	8	8	0	0%	1	248	226	91%
The Opportunity Alliance	Edgewood Scarborough, ME	6	6	0	0%	0	186	156	84%

Report 18 &19 PNMI Bed Capacity/Occupancy		Bed Status on 10/31/2014				Monthly Averages			
<u>Child PNMI Provider Out of State</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
Easter Seals	Manchester Lancaster, NH	N/A	18	N/A	N/A	0	N/A	517	N/A
Lakeview Neurorehabilitation Center	Effingham Effingham, NH	N/A	1	N/A	N/A	0	N/A	31	N/A
Learning Center for Deaf	Walden Framingham, MA	N/A	1	N/A	N/A	0	N/A	31	N/A
May Center School for Autism and Developmental Disabilities	May Center School of Autism and Dev.Dis Randolph, MA	N/A	1	N/A	N/A	0	N/A	31	N/A
Spaulding Youth Center	Spaulding Youth Center Northfield, NH	N/A	4	N/A	N/A	0	N/A	124	N/A

*If actual bed days exceeds possible bed days, this is an indication that one or more discharges have not been entered into CareConnection. It is also possible that the Provider has added beds without notifying APS of this change.

**Report 20 & 21 Crisis Stabilization Bed Capacity/Occupancy
(Includes MaineCare members and Courtesy Reviews done by APS)**

Report Dates: 10/01/2014 To 10/31/2014

Run Date: 11/26/2014

Report Source: Authorization data from APS CareConnection

What This Report Measures: Bed status on the left side shows the number of people in the various Crisis Stabilization locations on the last day of the month. Monthly averages on the right side shows the occupancy rate for the month by computing bed days used by possible bed days. Persons with MaineCare and Courtesy Reviews are included. It is possible for someone to be in a Crisis Stabilization location and not be using MaineCare or have a Courtesy Review. Therefore, a location showing an available bed on the last day of the month, may in fact be full.

Definitions:

- **Possible Bed Days** - number of beds in a location times the number of days in a month. For a ten bed facility this would be 10 * 31 = 310 on a month with 31 days.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.

Statewide overall occupancy rate: Adult Crisis Stabilization: 82.0% Child Crisis Stabilization: 85.0%

Report 20 & 21 Crisis Stabilization Bed Capacity/Occupancy		Bed Status on 10/31/2014				Monthly Averages			
<u>Adult Crisis Stabilization Provider</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
Aroostook Mental Health Services	Aroostook Mental Health Ctr Presque Isle, ME	5	3	2	40%	19	155	101	65.2%
Community Health & Counseling Services	Riverstone CSU Brewer, ME	8	9	0	0%	63	248	278	100.0%
Counseling Services Inc.	Counseling Services Inc - Beech St Saco, ME	6	7	0	0%	19	186	217	100.0%
Crisis and Counseling Centers	Adult Crisis Units Waterville, ME	8	3	5	63%	37	248	152	61.3%
Mid Coast Mental Health	Crisis Stabilization Unit Rockland, ME	4	2	2	50%	11	124	78	62.9%
Oxford County Mental Health Services	Crisis Stabilization Unit Rumford, ME	5	4	1	20%	16	155	88	56.8%
Sweetser	Brunswick Brunswick, ME	4	5	0	0%	15	124	127	100.0%
The Opportunity Alliance	Broadway Crossings S Portland, ME	8	11	0	0%	21	248	254	100.0%
Tri-County Mental Health	Tri County -Respite Lewiston, ME	6	6	0	0%	22	186	144	77.4%

Report 20 & 21 Crisis Stabilization Bed Capacity/Occupancy		Bed Status on 10/31/2014				Monthly Averages			
<u>Child Crisis Stabilization Provider</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
Aroostook Mental Health Services	Calais Childrens Crisis Calais, ME	6	3	3	50%	8	186	210	100.0%
Aroostook Mental Health Services	Fort Fairfield Childrens Crisis Fort Fairfield, ME	6	3	3	50%	8	186	139	74.7%
Community Health & Counseling Services	Sojourn CRU Bangor, ME	6	1	5	83%	18	186	150	80.6%
Crisis and Counseling Centers	Crisis MH Winslow, ME	5	4	1	20%	17	155	83	53.5%
Rumford Group Homes	Turner Family Support Center Leeds, ME	4	2	2	50%	19	124	132	100.0%
Sweetser	Belfast Crisis Stabilization Belfast, ME	7	6	1	14%	8	217	200	92.2%
Sweetser	Saco Campus Crisis Saco, ME	9	8	1	11%	12	279	254	91.0%

*If actual bed days exceeds possible bed days, this is an indication that one or more discharges have not been entered into CareConnection. It is also possible that the Provider has added beds without notifying APS of this change.

Report Number: 31a
Adult Inpatient Psychiatric Services - Step Down Services
(Includes MaineCare members and Courtesy Reviews done by APS)
10/01/2014 To 10/31/2014

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Inpatient psychiatric services** - Inpatient psychiatric services in state psychiatric hospitals, private psychiatric hospitals or community hospitals with inpatient psychiatric units.
- **Outpatient** - In this context, outpatient therapy only includes clinic based visits, individual therapy with a single clinician. Outpatient services does not include, Community Support, PNMI, or Inpatient services.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **SMI - Serious Mental Illness.** A proxy for serious mental illness (SMI) is the use of specific services. All active adult members who used Section 17 (Community Support) or resided in a PNMI setting within 12 months of the date of this report. Section 17 services include: Community Integration (CI), Assertive Community Treatment (ACT), Community Rehabilitation Services (CRS) as well as Daily Living Support Services, Day Supports-Day Treatment, Skills Development-Group Therapy, Skills Development-Ongoing Support to Maintain Employment, and the Specialized Group Services of WRAP, Recovery Wkbk, TREM, or DBT.

What This Report Measures: When a hospital is discharging a patient from adult inpatient psychiatric services, the hospital is asked to enter the dates of appointments for various “step down” services. This shows how many people being discharged had any appointments scheduled and what kind of appointments these were.

Total number of members discharged = 280

Total number of members discharged for whom any step-down service was entered = 56

Percent of members discharged for whom any step-down service was entered = 20%

Step-down Services

<u>Gender</u>	<u>Medication Management</u>	<u>Outpatient</u>	<u>Case management</u>	<u>Substance Abuse Tx</u>	<u>Crisis Unit</u>	<u># of discharge:</u>
Female	18	12	10	0	1	155
Male	17	11	8	0	1	125
Totals	35	23	18	0	2	280

<u>SMI</u>	<u>Medication Management</u>	<u>Outpatient</u>	<u>Case management</u>	<u>Substance Abuse Tx</u>	<u>Crisis Unit</u>	<u># of discharge:</u>
SMI	23	17	13	0	2	179
Not SMI	12	6	5	0	0	101
Totals	35	23	18	0	2	280

<u>AMHI Class</u>	<u>Medication Management</u>	<u>Outpatient</u>	<u>Case management</u>	<u>Substance Abuse Tx</u>	<u>Crisis Unit</u>	<u># of discharge:</u>
AMHI Class N	33	19	16	0	2	236
AMHI Class Y	2	4	2	0	0	44
Totals	35	23	18	0	2	280

Step-down Services

<u>District</u>	<u>Medication Management</u>	<u>Outpatient</u>	<u>Case management</u>	<u>Substance Abuse Tx</u>	<u>Crisis Unit</u>	<u># of discharge:</u>
District 1/ York County	1	0	0	0	0	33
District 2/ Cumberland County	4	2	1	0	0	46
District 3/ Androscoggin, Franklin, and Oxford Counties	0	1	0	0	0	42
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	3	1	1	0	0	28
District 5/ Somerset and Kennebec Counties	2	2	1	0	0	53
District 6/ Piscataquis and Penobscot Counties	13	14	8	0	0	53
District 7/ Washington and Hancock Counties	3	1	1	0	2	13
District 8/ Aroostook County	9	2	6	0	0	12
Totals	35	23	18	0	2	280

<u>Providers</u>	<u>Medication Management</u>	<u>Outpatient</u>	<u>Case management</u>	<u>Substance Abuse Tx</u>	<u>Crisis Unit</u>	<u># of discharge:</u>
Acadia Hospital	13	18	7	0	0	61
Dorothea Dix Psychiatric Center	0	0	0	0	0	18
Maine General Medical Center	0	0	0	0	0	50
Mid Coast Hospital	6	1	1	0	1	19
Northern Maine Medical Center	14	2	10	0	1	14
PenBay	0	0	0	0	0	13
Southern Maine Medical Center	0	0	0	0	0	9
Spring Harbor Hospital	2	2	0	0	0	64
St. Marys Regional Medical Center	0	0	0	0	0	32
Totals	35	23	18	0	2	280

Report Number: 38a
Members Discharged from Adult In-Patient Psychiatric Services who are Readmitted in 2 to 30 days
(Includes MaineCare members and Courtesy Reviews done by APS)
Report Dates: 10/01/2014 To 10/31/2014

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Inpatient psychiatric services** - Inpatient psychiatric services in state psychiatric hospitals, private psychiatric hospitals or community hospitals with inpatient psychiatric units. Hospitals designate whether they are providing child or adult inpatient psychiatric services to a member. Thus, a 18 year old may be authorized for adult inpatient services or a 20 year old may be receiving children’s inpatient services.
- **Readmission:** A readmission occurs when a MaineCare member is discharged in CareConnecton® from any adult inpatient psychiatric service and is then admitted into a same or different inpatient psychiatric facility within 2 - 30 days.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **SMI - Serious Mental Illness.** A proxy for serious mental illness (SMI) is the use of specific services. All active adult members who used either the service of Behavioral Health Homes or any Section 17 service (Community Support) or resided in a PNMI setting within 12 months of the date of this report. Section 17 services include: Community Integration (CI), Assertive Community Treatment (ACT), Community Rehabilitation Services (CRS) as well as Daily Living Support Services, Day Supports-Day Treatment, Skills Development-Group Therapy, Skills Development-Ongoing Support to Maintain Employment, and the Specialized Group Services of WRAP, Recovery Wkbk, TREM, or DBT.

What This Report Measures: Monthly count of members discharged from adult inpatient psychiatric facilities who are readmitted to the same or a different hospital. The first column shows members who were readmitted within 30 days. The second column shows members not readmitted within 30 days and the third column is the total number of discharges. Members may have more than one discharge.

Total number of discharges:** 266

Total number of members readmitted within 30 days: 37

% of members discharged from inpatient psychiatric facilities that are readmitted within 30 days: 13.9%

	<u>Members Readmitted</u> <u>within 30 days</u>	<u>Members Not Readmitted</u> <u>within 30 days</u>	<u>Total # of</u> <u>Discharges</u>
All Members			
Total MaineCare	37	229	266
Total	37	229	266
	<u>Members Readmitted</u> <u>within 30 days</u>	<u>Members Not Readmitted</u> <u>within 30 days</u>	<u>Total # of</u> <u>Discharges</u>
Gender			
Female	20	127	147
Male	17	102	119
Total	37	229	266
	<u>Members Readmitted</u> <u>within 30 days</u>	<u>Members Not Readmitted</u> <u>within 30 days</u>	<u>Total # of</u> <u>Discharges</u>
Age Groups			
18-20	1	13	14
21-24	1	13	14
25-64	33	192	225
65-74	2	7	9
Over 75 Years Old	0	4	4
Total	37	229	266

*Note: Discharges and authorizations can be processed retroactively causing numbers to fluctuate when rerunning reports.

**Note: Members readmitted in 0 or 1 days are excluded from this report. These are likely either transfers or continued stays, not true readmissions.

	<u>Members Readmitted</u>	<u>Members Not Readmitted</u>	<u>Total # of</u>
	<u>within 30 days</u>	<u>within 30 days</u>	<u>Discharges</u>
SMI			
SMI	32	150	182
Not SMI	5	79	84
Total	37	229	266
	<u>Members Readmitted</u>	<u>Members Not Readmitted</u>	<u>Total # of</u>
	<u>within 30 days</u>	<u>within 30 days</u>	<u>Discharges</u>
AMHI Class			
AMHI Class N	30	200	230
AMHI Class Y	7	29	36
Total	37	229	266
	<u>Members Readmitted</u>	<u>Members Not Readmitted</u>	<u>Total # of</u>
	<u>within 30 days</u>	<u>within 30 days</u>	<u>Discharges</u>
District			
District 1/ York County	3	30	33
District 2/ Cumberland County	6	35	41
District 3/ Androscoggin, Franklin, and Oxford Counties	5	35	40
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	6	22	28
District 5/ Somerset and Kennebec Counties	8	42	50
District 6/ Piscataquis and Penobscot Counties	6	45	51
District 7/ Washington and Hancock Counties	2	10	12
District 8/ Aroostook County	1	10	11
Total	37	229	266
	<u>Members Readmitted</u>	<u>Members Not Readmitted</u>	<u>Total # of</u>
	<u>within 30 days</u>	<u>within 30 days</u>	<u>Discharges</u>
Providers			
Acadia Hospital	8	50	58
Dorothea Dix Psychiatric Center	2	13	15
Maine General Medical Center	9	41	50
Mid Coast Hospital	3	14	17
Northern Maine Medical Center	1	12	13
PenBay	2	11	13
Southern Maine Medical Center	0	9	9
Spring Harbor Hospital	9	50	59
St. Marys Regional Medical Center	3	29	32
Total	37	229	266

Report Number: 40
Service Denials
(Includes MaineCare members and Courtesy Reviews done by APS)
Report Dates: 10/01/2014 to 10/31/2014

Report Source: Authorization data from APS CareConnection®

Definitions:

- Service Type** - The type of service that a member is receiving, such as Outpatient Therapy.
- Provider Type** - The provider who is providing the services, such as Tri-County Mental Health.
- Denial** - A decision to reduce or suspend services to a member based on not meeting medical necessity or eligibility requirements outlined in the MaineCare Benefits Manual (MBM)

What This Report Measures: Number of denials by provider type and by service type

Total Denials: 385

Total APS Case Requests for the Month (PA's & CSR's)	Total Number of Initial Service Denials	Number Initially Denied per 1000 APS Case Requests	% of Total APS Case Requests Initially Denied
*			

***Total Case Requests** updated for FY15 to reflect a more accurate measure. The denial rate will appear lower because not all service types are clinically reviewed the same.

Total Case Requests	Prior Authorization (PA)	Continued Stay Review (CSR)	Total
FY2015	36,267	53,008	89,275

<u>Denial Type</u>	<u>Total Denials</u>
Clinical Denial	180
Partial Authorization	205
Total	385

<u>Gender</u>	<u>Total Denials</u>
FEMALE	167
MALE	209
UNKNOWN	9
Total	385

<u>District</u>	<u>Total Denials</u>
District 1	58
District 2	41
District 3	40
District 4	17

District 5	44
District 6	57
District 7	18
District 8	10
Unknown	100
Total	385

<u>Service Type</u>	<u>Total Denials</u>
Section 13 T1017UB - Targeted Case Management - Chronic Medical Care Needs	2
Section 13 T1017UC - Targeted Case Management - Behavioral Health	37
Section 13 T1017UD - Targeted Case Management - Developmental Disabilities	31
Section 17 H0040 - Adult Assertive Community Treatment - ACT	3
Section 17 H2015 - Community Integration (CI)	27
Section 17 H2018 - Community Rehabilitation Services (CRS)	2
Section 21 T2016PD - Agency Home Support	6
Section 21 T2017 - Home Supports	1
Section 28 100-219 - Section 28 Eligibility Determination	3
Section 28 H2021HI - School-Based Services for Children with Cognitive Impairments and Functional Limitations - 1:1	2
Section 28 H2021HI - Services for Children with Cognitive Impairments and Functional Limitations - 1:1	27
Section 28 H2021HK - School-Based Specialized Svcs for Children w/Cognitive Impairments & Functional Limitations - 1:1	1
Section 28 H2021HK - Specialized Services for Children with Cognitive Impairments and Functional Limitations - 1:1	4
Section 45/46 100-219 - Medicaid Emergency Psych Demo	1
Section 46 100-219 - Child Psychiatric Inpatient - SHH & Acadia Only	22
Section 46.03-3, 46.05, 46.10 100-219 - Intensive Outpatient Program - Behavioral Health	1
Section 46.03-3, 46.05, 46.10 100-219 - Intensive Outpatient Program - Substance Abuse	1
Section 65 G9007HN - HCT - Collateral - Bachelor's	13
Section 65 G9007HO - HCT - Collateral - Master's	13
Section 65 G9007HU - HCT - Collateral - Child Welfare	1
Section 65 H0004 - Child Outpatient Therapy- Mental Health Agency	6
Section 65 H0015 - Intensive Outpatient Program	16
Section 65 H0019HA - Child PNMI - Crisis Residential	1
Section 65 H2012HN - Child BH Day Treatment-PROVIDED BY ED. SYS.-Bachelor's	2
Section 65 H2012HO - Child BH Day Treatment-PROVIDED BY ED. SYS.-Master's	3
Section 65 H2021HN - HCT - Children's Home & Com. Based Tx - Bachelor's	58
Section 65 H2021HO - HCT - Children's Home & Com. Based Tx - Master's	53
Section 65 H2021HU - HCT - Child Welfare - Master's	2
Section 65 H2021HUU1 - HCT - Child Welfare - Bachelor's	3
Section 97 0169 - Children's PNMI - CBHS Approved Only - Room & Board	10
Section 97 100-219 - Section 97 ITRT Eligibility Determination	10
Section 97 H0019CG - Child PNMI - Mental Health Level II	4
Section 97 H0019HE - Child PNMI - Mental Health Level I	11
Section 97 H0019HU - Treatment Foster Care Level C	2
Section 97 H0019HU - Treatment Foster Care Level D	2

Section 97 H0019SE - Child PNMI - Mental Retardation Level I	1
Section 97 S9485 - Temporary High Intensity Service	3
Total	385

Provider Type	Total Denials
* Section 97 ITRT Eligibility Determination *	1
Acadia	6
Acadia Hospital	4
Acadia Hospital Corp.	4
Addison	2
Addison Point Agency	3
Allies, Inc.	1
Aroostook Mental Health Services	4
Assistance Plus	6
Back to Basics	3
Blue School	4
Broadreach Family & Community Services	1
Care & Comfort	8
Catholic Charities Maine	8
Central Maine Counseling Services	14
Christopher Aaron Counseling Center	2
Common Ground Counseling	1
Community Care	16
Community Concepts	1
Community Counseling Center	3
Community Health & Counseling Services	8
Counseling Services Inc.	5
Downeast Horizons, Inc	1
Evergreen Behavioral Services	1
Families Matter, Inc	2
Families United	12
Full Circle Supports	1
Grace Street Recovery Services	1
Granite Bay Care	1
Health Affiliates Maine	3
Home Counselors Inc	6
Kennebec Behavioral Health	6
KidsPeace	13
Leap	1
Learning Works	1
Life by Design	3
Living Innovations Support Services	1
Maine Behavioral Health Organization	5

Maine General IOP MH W	1
MAS Home Care of Maine	19
MC Community Services	3
Mid Coast Hospital	1
Mid Coast Mental Health	1
Milestones Family Services	1
MSAD	2
NFI North	4
Northern Lighthouse	5
Oceanside Community Services	1
Opportunity Enterprises	1
Oxford County Mental Health Services	1
Port Resources	2
Providence	47
Rumford Group Homes	1
Saco River Health Service	1
Sandcastle Clinical and Educational Services	3
Section 28 Eligibility Determination	2
Section 97 ITRT Eligibility Determination	11
Sequel Care of Maine	4
Smart Child & Family Services	4
Somali Bantu Youth Association of Maine	1
Spring Harbor Hospital	9
Spurwink	18
St John Valley Associates	1
St. Andre Homes	2
Stepping Stones	4
Sunrise Opportunities	1
Sweetser	20
The Getchell Agency	2
The Opportunity Alliance	4
Tri-County Mental Health	10
United Cerebral Palsy of Maine	5
Waban Projects	3
Wings	12
Woodfords Family Services	15
Total	385

- #52 Number of eligibility data file transfers meeting timeliness target (24 hours)
- #53 Number of provider data file transfers meeting timeliness target (24 hours)
- #54 Number of authorization file transfers meeting timeliness target (3 business days)
- #55 Number of authorization file errors
- #56 Number of authorization file errors corrected within targeted timeframe (3 business days)

Report Dates: 10/01/2014 To 10/31/2014

Report Source: Authorization data from APS CareConnection®, APS Staff, Providers, MHIMS and DHHS.

Findings:

<u>Report Number:</u>	<u>Description</u>	<u>Number Meeting Target</u>	<u>Total File Uploads/Downloads</u>	<u>% Compliance Meeting Timeliness of Target</u>
52	# of Eligibility data files transfers meeting timeliness target (within 24 hours)	24	24	100.0%
53	# of Provider data file transfers meeting timeliness target (within 24 hours)	N/A	0	0
54	Number of authorization file transfers meeting timeliness target (within 3 business days)	21,072	21,072	100.0%

<u>Report Number:</u>	<u>Description</u>	<u>Number of File Errors</u>	<u>Total File Uploads/Downloads</u>	<u>Percent Total Authorization Records with Errors</u>
55	Number of authorization file errors	0	0	100.0%

<u>Report Number:</u>	<u>Description</u>	<u>Number of File Errors</u>	<u># of File Errors Corrected within Time frame</u>	<u>Percent File Errors Corrected within Timeframe</u>
56	Number of authorization file errors corrected within targeted timeframe (within 3 business days)	0	0	100.0%

*Note: File errors can occur from Provider data entry, MECMS, and APS data entry.

Report Number 62a
Cumulative Admissions & Discharges from Adult Behavioral Health Homes
(Includes MaineCare members and Courtesy Reviews done by APS)

Report Dates: 04/01/2014 To 10/31/2014

Run Date: 11/26/2014

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Behavioral Health Home Organization (BHHO)** - A BHHO is a community-based mental health organization that delivers services through a team-based model of care. It is designed to integrate the systems of care of behavioral health and physical health. The service code of adult behavioral health homes is for members ages 18 & over and emancipated minors.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **SMI - Serious Mental Illness.** A proxy for serious mental illness (SMI) is the use of specific services. All active adult members who used either the service of Behavioral Health Homes or any Section 17 service (Community Support) or resided in a PNMI setting within 12 months of the date of this report. Section 17 services include: Community Integration (CI), Assertive Community Treatment (ACT), Community Rehabilitation Services (CRS) as well as Daily Living Support Services, Day Supports-Day Treatment, Skills Development-Group Therapy, Skills Development-Ongoing Support to Maintain Employment, and the Specialized Group Services of WRAP, Recovery Wkbk, TREM, or DBT.

What This Report Measures: Year to date number of admissions and discharges from Adult Behavioral Health Homes. Members may be admitted or discharged more than once.

Members admitted to Adult Behavioral Health Homes = 2,524

Members discharged from Adult Behavioral Health Homes = 798

<u>Gender</u>	# Admissions	# of Discharges
Female	1,559	460
Male	<u>965</u>	<u>338</u>
Total	2,524	798

<u>Age Groups</u>	# Admissions	# of Discharges
18-20	55	19
21-24	128	52
25-64	2,142	676
65-74	150	32
Over 75 Years Old	<u>49</u>	<u>19</u>
Total	2,524	798

<u>SMI</u>	# Admissions	# of Discharges
SMI	<u>2,524</u>	<u>798</u>
Total	2,524	798

<u>AMHI Class</u>	# Admissions	# of Discharges
AMHI Class N	2,295	732
AMHI Class Y	<u>229</u>	<u>66</u>
Total	2,524	798

<u>District</u>	# Admissions	# of Discharges
District 1/ York County	66	32
District 2/ Cumberland County	791	244
District 3/ Androscoggin, Franklin, and Oxford Counties	407	129
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	39	12
District 5/ Somerset and Kennebec Counties	310	126
District 6/ Piscataquis and Penobscot Counties	646	183
District 7/ Washington and Hancock Counties	235	49
District 8/ Aroostook County	1	1
Unknown	<u>29</u>	<u>22</u>
Total	2,524	798

<u>Providers</u>	# Admissions	# of Discharges
Acadia Healthcare	111	20
Assistance Plus	92	30
Catholic Charities Maine	69	30
Charlotte White Center	2	1
Common Ties	1	0
Community Counseling Center	303	48
Community Health & Counseling Services	396	102
Cornerstone Behavioral Healthcare - CM	216	38
Crisis and Counseling Centers Inc-Section 92	1	0
Dirigo Counseling Clinic	22	22
Kennebec Behavioral Health	163	81
Maine Behavioral Health Organization	1	0
Northeast Occupational Exchange	176	76
OHI-Behavioral Health Home	7	4
Penobscot Community Health Center-BHH	63	11
The Opportunity Alliance	479	208
Tri-County Mental Health	396	124
UCP VI	1	0
Volunteers of America	<u>25</u>	<u>3</u>
Total	2,524	798

REPORT

Date of Report: 11/18/2014

Report: Administrative Measures: Phone Management Report

Reporting Period: Start: October 1, 2014 End: October 31, 2014

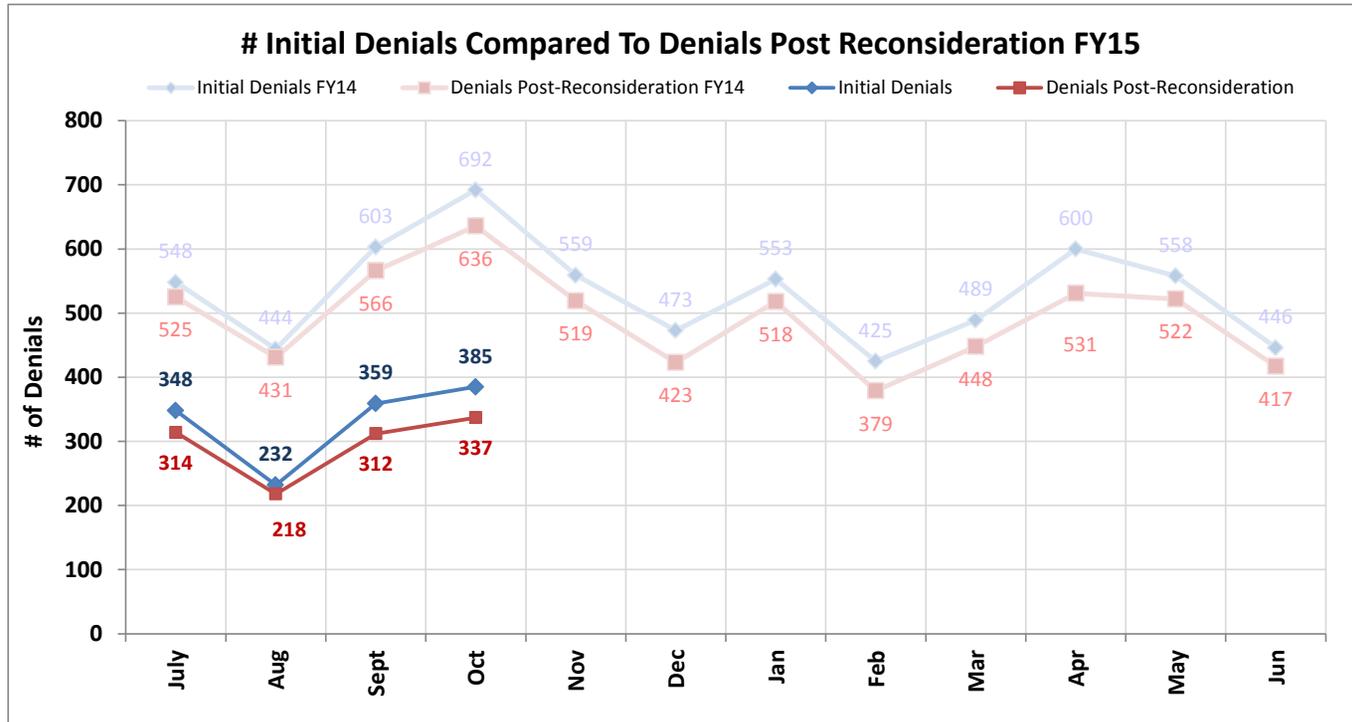
Source: APS Healthcare Call Tracking System

Findings:

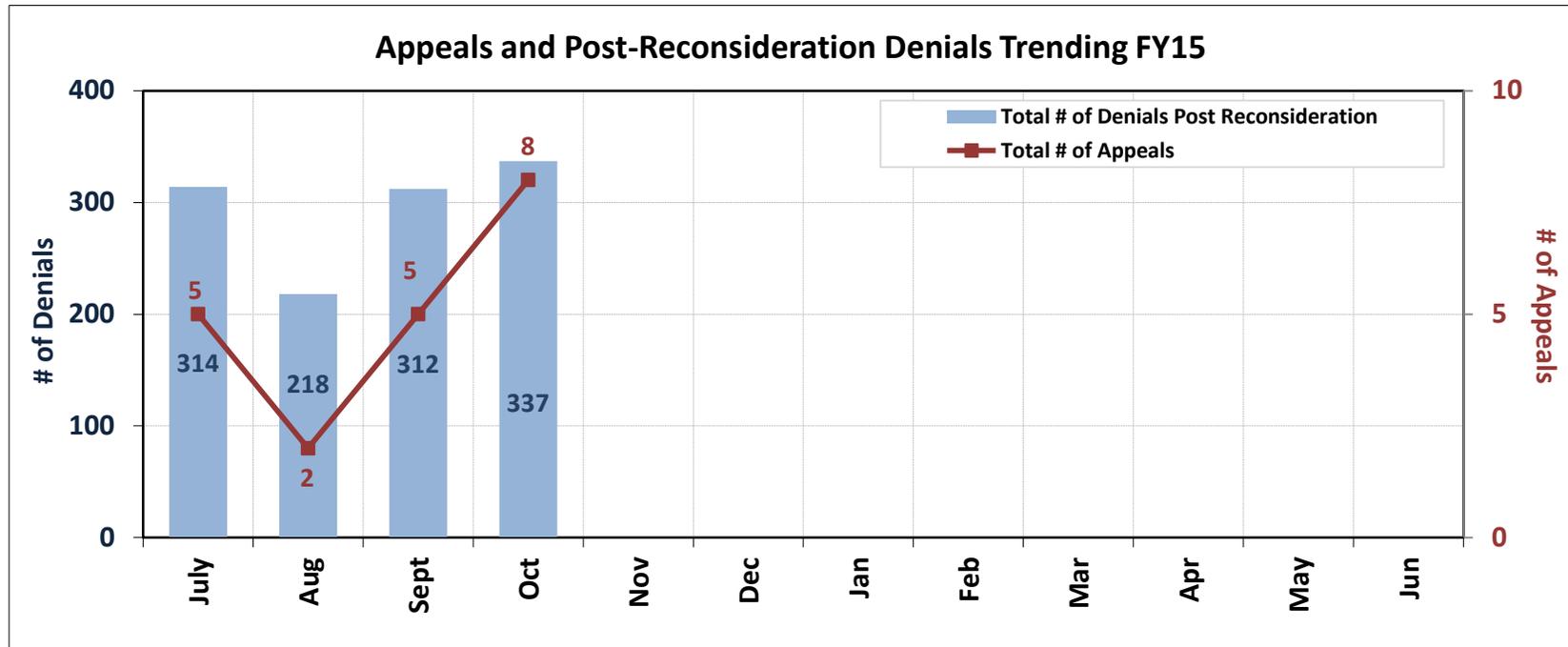
	#41: Total #	#42& #44: Avg Answer Speed/Hold (in seconds)	#44: % Calls On- Hold 90+ Sec	#45: % Abandoned Calls	Avg Abandoned Call Time (in seconds)	% Ans. w/in 6 Rings	#43: Avg Call Length (in minutes/ seconds)
	6809 or 296 calls/day	9 seconds	0.2% (11 out of 6809)	0.9 % (60 out of 6809)	:58 seconds	98.5% (6708 out of 6809)	2:44
Target		30 Seconds		<5%		95%	

Report: Appeals & Denials Trending
Reporting Period: FY2015 as of 10/31/14

	July	Aug	Sept	Oct	YTD
# PA, CSR, UMCSR	25187	23243	25666	25848	99944
Total # Denials (Clinical Denials + Partial Denials/Partial Auths Post Reconsiderations)	314	218	312	337	1181
Post-reconsideration denial rate: Total Denials/#PA, CSR, UMCSR x 100	1.25%	0.94%	1.22%	1.30%	1.18%
Denial Rate per 1000 PA,CSR,UMCSR	12	9	12	13	12
# Member Initiated Appeals	5	2	5	8	20
Appeals Filed Rate: Appeal/Denials x 100	1.59%	0.92%	1.60%	2.37%	1.69%
Appeal Rate per 1000 Denials	16	9	16	24	17



Report: Appeals & Denials Trending
 Reporting Period: FY2015 as of 10/31/14



Report Number: 3b
Most Recent Month Admissions & Discharges from IMD Demo Project
(Includes MaineCare members and Courtesy Reviews done by APS)
Report Dates: 10/01/2014 To 10/31/2014

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Inpatient Psychiatric Services** - Inpatient psychiatric services in any of three types of facilities: community hospitals with inpatient psychiatric units, private psychiatric hospitals and state psychiatric facilities. Hospitals designate whether they are providing child or adult inpatient psychiatric services to a member. Thus, a 18 year old may be authorized for adult inpatient services or a 20 year old may be receiving children’s inpatient services.
- **IMD-Demonstration Project (IMD-Demo)** refers to the federally funded pilot project to improve care in private inpatient psychiatric facilities. It serves adults ages 21 -64. APS uses a distinct code in CareConnecton when Acadia or Spring Harbor enrolls an adult with MaineCare into the IMD-Demo.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **SMI - Serious Mental Illness.** A proxy for serious mental illness (SMI) is the use of specific services. All active adult members who used Section 17 (Community Support) or resided in a PNMI setting within 12 months of the date of this report. Section 17 services include: Community Integration (CI), Assertive Community Treatment (ACT), Community Rehabilitation Services (CRS) as well as Daily Living Support Services, Day Supports-Day Treatment, Skills Development-Group Therapy, Skills Development-Ongoing Support to Maintain Employment, and the Specialized Group Services of WRAP, Recovery Wkbk, TREM, or DBT.

What This Report Measures: Monthly number of admissions and discharges from the IMD Demonstration Project. Members may be admitted or discharged more than once.

Members admitted to IMD-Demo Project = 46

Members discharged from IMD-Demo Project = 50

Members discharged from private inpatient psychiatric services (Spring Harbor & Acadia) = 125

Members discharged from all inpatient psychiatric services = 280

<u>Gender</u>	# Admissions to IMD Demo	# of Discharges from IMD Demo
Female	19	19
Male	<u>27</u>	<u>31</u>
Total	46	50
<u>Age Groups</u>	# Admissions to IMD Demo	# of Discharges from IMD Demo
21-24	4	2
25-64	<u>42</u>	<u>48</u>
Total	46	50
<u>SMI</u>	# Admissions to IMD Demo	# of Discharges from IMD Demo
SMI	36	37
Not SMI	<u>10</u>	<u>13</u>
Total	46	50
<u>AMHI Class</u>	# Admissions to IMD Demo	# of Discharges from IMD Demo
AMHI Class N	41	44
AMHI Class Y	<u>5</u>	<u>6</u>
Total	46	50

<u>District</u>	# Admissions to IMD Demo	# of Discharges from IMD Demo
District 1/ York County	6	5
District 2/ Cumberland County	11	14
District 3/ Androscoggin, Franklin, and Oxford Counties	3	5
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	2	2
District 5/ Somerset and Kennebec Counties	3	3
District 6/ Piscataquis and Penobscot Counties	17	17
District 7/ Washington and Hancock Counties	3	2
District 8/ Aroostook County	1	2
Total	46	50
<u>Providers</u>	# Admissions to IMD Demo	# of Discharges from IMD Demo
Acadia Hospital	28	30
Spring Harbor Hospital	18	20
Total	46	50

Report 4b2- IMD Demo
Average Length of Stay for IMD Demonstration Project Adult Inpatient Psych
(Includes MaineCare members and Courtesy Reviews done by APS)

Report Dates: 10/01/2014 To 10/31/2014

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Inpatient psychiatric services** - Inpatient psychiatric services in state psychiatric hospitals, private psychiatric hospitals or community hospitals with inpatient psychiatric units. Hospitals designate whether they are providing child or adult inpatient psychiatric services to a member. Thus, a 18 year old may be authorized for adult inpatient services or a 20 year old may be receiving children's inpatient services.
- **IMD-Demonstration Project (IMD-Demo)** refers to the federally funded pilot project to improve care in private inpatient psychiatric facilities serving adults. APS uses a distinct code in CareConnection when Acadia or Spring Harbor enrolls an adult with MaineCare into the IMD-Demo.
- **ALOS** - average length of stay in days of stay of members discharged in CareConnecton® from inpatient psychiatric services during this month.
- **Median** - The median is defined as the middle number in a series of numbers ordered from lowest to highest. For example the median of 1,9, & 80 days = 9 days, while the average is 90/3 = 30 days.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **SMI - Serious Mental Illness.** A proxy for serious mental illness (SMI) is the use of specific services. All active adult members who used Section 17 (Community Support) or resided in a PNMI setting within 12 months of the date of this report. Section 17 services include: Community Integration (CI), Assertive Community Treatment (ACT), Community Rehabilitation Services (CRS) as well as Daily Living Support Services, Day Supports-Day Treatment, Skills Development-Group Therapy, Skills Development-Ongoing Support to Maintain Employment, and the Specialized Group Services of WRAP, Recovery Wkbk, TREM, or DBT.

What This Report Measures: The average length of stay and the median length of stay of members discharged from the IMD Demonstration Project. Members may be discharged more than once.

Total Number of Members Discharged = 50

Average Length of Stay (ALOS) in days = 9.6

Median Length of Stay in days = 7.5

<u>Gender</u>	<u>Members</u>	<u>ALOS in Days</u>	<u>Median LOS In Days</u>
Female	19	10.5	8.0
Male	31	9.1	7.0
Total	50	9.6	7.5
<u>Age Groups</u>	<u>Members</u>	<u>ALOS in Days</u>	<u>Median LOS In Days</u>
21-24	2	4.5	4.5
25-64	48	9.8	8.0
Total	50	9.6	7.5
<u>SMI</u>	<u>Members</u>	<u>ALOS in Days</u>	<u>Median LOS In Days</u>
SMI	37	9.5	7.0
Not SMI	13	10.0	8.0
Total	50	9.6	7.5
<u>AMHI Class</u>	<u>Members</u>	<u>ALOS in Days</u>	<u>Median LOS In Days</u>
AMHI Class N	44	9.3	7.0
AMHI Class Y	6	11.7	11.0
Total	50	9.6	7.5

<u>District</u>	<u>Members</u>	<u>ALOS in Days</u>	<u>Median LOS In Days</u>
District 1/ York County	5	7.4	7.0
District 2/ Cumberland County	14	11.1	7.0
District 3/ Androscoggin, Franklin, and Oxford Counties	5	12.6	8.0
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	2	5.0	5.0
District 5/ Somerset and Kennebec Counties	3	5.3	6.0
District 6/ Piscataquis and Penobscot Counties	17	9.6	9.0
District 7/ Washington and Hancock Counties	2	8.5	8.5
District 8/ Aroostook County	2	9.5	9.5
Total	50	9.6	7.5
<u>Providers</u>	<u>Members</u>	<u>ALOS in Days</u>	<u>Median LOS In Days</u>
Acadia Hospital	30	9.5	8.0
Spring Harbor Hospital	20	9.8	7.0
Total	50	9.6	7.5

Report Number: 38a2 IMD Demo
Members Discharged from Adult In-Patient Psychiatric Services IMD Demo Who Are Readmitted in 2 to 30 Days
(Includes MaineCare members and Courtesy Reviews done by APS)
Report Dates: 10/01/2014 To 10/31/2014

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Inpatient psychiatric services** - Inpatient psychiatric services in state psychiatric hospitals, private psychiatric hospitals or community hospitals with inpatient psychiatric units. Hospitals designate whether they are providing child or adult inpatient psychiatric services to a member. Thus, a 18 year old may be authorized for adult inpatient services or a 20 year old may be receiving children’s inpatient services.
- **IMD-Demonstration Project (IMD-Demo)** refers to the federally funded pilot project to improve care in private inpatient psychiatric facilities. It serves adults ages 21 -64. APS uses a distinct code in CareConnecton when Acadia or Spring Harbor enrolls an adult with MaineCare into the IMD-Demo.
- **Readmission:** A readmission occurs when a MaineCare member is discharged in CareConnecton® from any adult inpatient psychiatric service and is then admitted into a same or different inpatient psychiatric facility within 2 - 30 days.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **SMI - Serious Mental Illness.** A proxy for serious mental illness (SMI) is the use of specific services. All active adult members who used either the service of Behavioral Health Homes or any Section 17 service (Community Support) or resided in a PNMI setting within 12 months of the date of this report. Section 17 services include: Community Integration (CI), Assertive Community Treatment (ACT), Community Rehabilitation Services (CRS) as well as Daily Living Support Services, Day Supports-Day Treatment, Skills Development-Group Therapy, Skills Development-Ongoing Support to Maintain Employment, and the Specialized Group Services of WRAP, Recovery Wkbc, TREM, or DBT.

What This Report Measures: Monthly count of members discharged from the IMD Demo who are readmitted to a.) the IMD Demo , b.) the same hospital but not the IMD Demo or c.) any other inpatient psychiatric service. For each discharge, the type of service for the first readmission is shown. Members may have more than one discharge. Note that this report is about members in inpatient psychiatric services seven to ten months ago. This allows 30 days to pass before looking to assess if members were readmitted within that time frame.

Total number of discharges:** 48

Total number of members readmitted within 30 days to same IMD service: 6

Total number of members readmitted within 30.00 days to the same hospital- either the IMD service or the regular service: 0

% of members discharged from IMD that are readmitted within 30 days to same hospital: 6/48 = 12.5%

Readmitted

All Members	<u>Same Hospital</u>	<u>Different Hospital</u>	<u>Same hospital</u>	<u>Different</u>	<u>Not</u>	<u>Total # of</u>
	<u>IMD Demo</u>	<u>IMD Demo</u>	<u>(not IMD Demo)</u>	<u>hospital</u>	<u>Readmitted</u>	<u>Discharges</u>
Total MaineCare	6	1	0	2	39	48
Total	6	1	0	2	39	48

Readmitted

Gender	<u>Same Hospital</u>	<u>Different Hospital</u>	<u>Same hospital</u>	<u>Different</u>	<u>Not</u>	<u>Total # of</u>
	<u>IMD Demo</u>	<u>IMD Demo</u>	<u>(not IMD Demo)</u>	<u>hospital</u>	<u>Readmitted</u>	<u>Discharges</u>
Female	2	1	0	1	13	17
Male	4	0	0	1	26	31
Total	6	1	0	2	39	48

*Note: Discharges and authorizations can be processed retroactively causing numbers to fluctuate when rerunning reports.

**Note: Members readmitted in 0 or 1 days are excluded from this report. These are likely either transfers or continued stays, not true readmissions.

Readmitted

Age Groups	<u>Same Hospital</u>	<u>Different Hospital</u>	<u>Same hospital</u>	<u>Different</u>	<u>Not</u>	<u>Total # of</u>
	<u>IMD Demo</u>	<u>IMD Demo</u>	<u>(not IMD Demo)</u>	<u>hospital</u>	<u>Readmitted</u>	<u>Discharges</u>
21-24	0	1	0	0	1	2
25-64	6	0	0	2	38	46
Total	6	1	0	2	39	48

Readmitted

SMI	<u>Same Hospital</u>	<u>Different Hospital</u>	<u>Same hospital</u>	<u>Different</u>	<u>Not</u>	<u>Total # of</u>
	<u>IMD Demo</u>	<u>IMD Demo</u>	<u>(not IMD Demo)</u>	<u>hospital</u>	<u>Readmitted</u>	<u>Discharges</u>
SMI	6	1	0	2	26	35
Not SMI	0	0	0	0	13	13
Total	6	1	0	2	39	48

Readmitted

AMHI Class	<u>Same Hospital</u>	<u>Different Hospital</u>	<u>Same hospital</u>	<u>Different</u>	<u>Not</u>	<u>Total # of</u>
	<u>IMD Demo</u>	<u>IMD Demo</u>	<u>(not IMD Demo)</u>	<u>hospital</u>	<u>Readmitted</u>	<u>Discharges</u>
AMHI Class N	4	1	0	2	36	43
AMHI Class Y	2	0	0	0	3	5
Total	6	1	0	2	39	48

Readmitted

District	<u>Same Hospital</u>	<u>Different Hospital</u>	<u>Same hospital</u>	<u>Different</u>	<u>Not</u>	<u>Total # of</u>
	<u>IMD Demo</u>	<u>IMD Demo</u>	<u>(not IMD Demo)</u>	<u>hospital</u>	<u>Readmitted</u>	<u>Discharges</u>
District 1/ York County	0	0	0	0	5	5
District 2/ Cumberland County	1	1	0	0	12	14
District 3/ Androscoggin, Franklin, and Oxford Counties	1	0	0	1	3	5
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	0	0	0	0	2	2
District 5/ Somerset and Kennebec Counties	1	0	0	0	2	3
District 6/ Piscataquis and Penobscot Counties	3	0	0	1	11	15
District 7/ Washington and Hancock Counties	0	0	0	0	2	2
District 8/ Aroostook County	0	0	0	0	2	2
Total	6	1	0	2	39	48

Readmitted

Providers	<u>Same Hospital</u>	<u>Different Hospital</u>	<u>Same hospital</u>	<u>Different</u>	<u>Not</u>	<u>Total # of</u>
	<u>IMD Demo</u>	<u>IMD Demo</u>	<u>(not IMD Demo)</u>	<u>hospital</u>	<u>Readmitted</u>	<u>Discharges</u>
Acadia Hospital	4	0	0	2	22	28
Spring Harbor Hospital	2	1	0	0	17	20
Total	6	1	0	2	39	48