

February 2015
Adult Monthly Scheduled Package
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APS Healthcare-Maine Fiscal Year 2015 Summary Report								
(Includes MaineCare members and Courtesy Reviews done by APS)								
Demographics, Utilization, and Access - Monthly Cumulative Totals For Fiscal Year 2014								
From: July 1, 2013 - The End of Each Month of the Fiscal Year	July 14	August 14	September 14	October 14	November 14	December 14	January 15	February 15
Total # MaineCare Eligible Members*	264,784	264,784	259,522	259,522	259,522	254,663	254,663	254,663
Total # Members in any APS reviewed service	49,215	51,335	53,351	55,765	57,555	59,404	61,413	63,058
Total # Members Authorized Mental Health Services: Children/Adolescents age 0-17	17,643	18,219	19,200	20,299	21,105	21,903	22,690	23,418
Total # Members Authorized Mental Health Services: Adults age 18+	31,572	33,078	34,150	35,464	36,445	37,496	38,714	39,629
Total # Members Authorized Mental Health Services: Female	27,211	28,398	29,575	30,888	31,843	32,836	33,965	34,878
Total # Members Authorized Mental Health Services: Male	21,994	22,898	23,773	24,874	25,709	26,565	27,444	28,175
Total # Members Authorized for Outpatient Therapy	33,701	35,490	37,596	39,740	41,253	42,777	44,579	45,965
Total # Members Authorized Services Diagnosed with a Serious Mental Illness	15,451	15,946	16,499	16,979	17,304	17,681	18,052	18,481
Administrative ASO Measures - The following indicators are totaled for each month and are NOT cumulative								
Total # Administrative Denials (post reconsiderations)	0	0	0	0	0	0	0	0
Total # Clinical Denials (post reconsiderations)	119	100	133	141	80	133	115	148
Total # Partial Authorizations (post reconsiderations)	195	118	154	196	152	263	278	350
Total # Administrative Denials, Clinical Denials, or Partial Authorizations Reconsidered then Resulting in Authorized or Partially Authorized Services	59	26	66	73	29	82	92	80
Denial Rate (post reconsiderations)	1.25%	0.94%	1.22%	1.30%	1.11%	1.93%	1.90%	2.38%
Total # Complaints	0	0	0	0	0	0	0	0
Total # Grievances	0	0	0	0	0	0	0	0
Total # Appeals	5	2	5	8	7	5	7	5
Total # of APS Cases Processed	24368	22091	25,650	26,183	21,289	24,943	24,207	22,571
Total # of Services Processed	29,176	26,435	30,073	30,784	24,756	29,003	28,266	26,429
Average # Services per APS Cases Processed	1.20	1.20	1.17	1.18	1.16	1.16	1.17	1.17
Total # of Services Discharged	7,170	6,549	6,778	6,348	5,936	5,911	5,851	5,647
Total # Phone Calls Received	7,061	6,133	6,807	6,809	5,274	6,646	6,472	6,155
Average # Calls Received per work day	321	292	324	296	293	316	308	308
Average Answer Speed in Seconds (target < 30 seconds)	7	7	7	9	10	9	11	9
Average Length of Calls in Minutes: Seconds	2:44	2:55	2:58	2:44	2:47	2:37	2:44	2:51
Administrative ASO Measures - Quarterly								
Fiscal Year (1Qtr=Jul,Aug,Sep; 2Qtr=Oct,Nov,Dec; 3Qtr=Jan,Feb,Mar; 4Qtr=Apr,May,June)								
Contract Standard 1, Indicator 1 - Data Transfer of Eligibility Files Incorporated within 24 hours (target 95%)								100%
Contract Standard 1, Indicator 2 - Data Transfer of Provider Files Incorporated within 24 hours (target 95%)								100%
Contract Standard 1, Indicator 3 - 98% Data Transfer of Authorization data entered into MECMS (target within 3 business days of Provider notification)								100%
Contract Standard 2, Indicator 1 - Response to Service Appeals meets time frames stated in agreement (target 98%)								100%
Contract Standard 2, Indicator 2 - Appeals that reach the hearing level have accurate information provided to the Department in less than 48 hours (target 98%)								100%
Contract Standard 3 - Members contacting Member Services are satisfied with their experience (target 90%)								100%
Contract Standard 4 - All required reports are completed and submitted within 30 days of the period for which the report is due (target 100%)								100%
Contract Standard 5, Indicator 1 - Telephone calls answered live within 6 rings (target 95%)								98%
Contract Standard 5, Indicator 2 - Fewer than 5% of telephone calls to APS will be abandoned (target < 5%)								1%

APS Healthcare-Maine: Summary Report Adult Mental Health Fiscal Year 2015									
(Includes MaineCare members and Courtesy Reviews done by APS)									
Demographics, Utilization and Access Measures: Active Authorization <u>Census on the Last Day of Each Month</u>									
Month	July	August	September	October	November	December	January	February	
Total # MaineCare Eligible Members Ages 21 & over*	188,464	188,464	185,638	185,638	185,638	183,080	183,080	183,080	
Total # Authorized in any APS reviewed adult service	28,327	28,188	28,362	28,402	28,168	28,204	28,040	28,042	
Ages 18-20	1139	1079	1,083	1,059	1,047	1,063	1,047	1,065	
Ages 21-64	25675	25582	25,704	25,760	25,538	25,531	25,360	25,324	
Ages 65-74	1162	1174	1209	1214	1,228	1,248	1,272	1,289	
Over 75 Years Old	351	353	366	369	355	362	361	364	
Females # authorized in any adult APS reviewed service	17767	17683	17,799	17,856	17,720	17,656	17,508	17,481	
Males # authorized in any adult APS reviewed service	10560	10505	10,563	10,546	10,448	10,548	10,532	10,560	
Total # Members Currently Authorized Adult Community Support & PNMI Services	9584	9646	9,748	9,867	9,798	9,853	9,791	9,955	
Demographics, Utilization and Access Measures: The following Indicators are totaled for each month and are NOT cumulative									
	July	August	September	October	November	December	January	February	
Total # Adult New Admissions Authorized Psychiatric Inpatient Services in Community Hospitals with Inpatient Units	155	139	141	126	130	139	132	127	
Total # Adult New Admissions Authorized Psychiatric Inpatient Services in Private Psychiatric Hospitals (Spring Harbor and Acadia)	116	122	98	126	95	101	94	84	
Total # Adult New Admissions Authorized Psychiatric Inpatient Services in State Hospitals (civil admissions only: Riverview and Dorothea Dix)	29	21	21	31	16	21	15	18	
Total # Adult New Admissions Authorized Psychiatric Inpatient Services in State Hospital Forensic Admissions at Riverview)	9	12	11	12	6	9	8	6	
Total # Adult Members Authorized ALL Psychiatric Inpatient Services (New Admissions)	309	294	271	295	247	270	249	235	
Total # of Discharges from Community Hospitals with Psychiatric Inpatient Units	140	133	136	137	115	125	133	118	
Total # of Discharges from Private Psychiatric Hospitals (Spring Harbor and Acadia)	111	117	101	125	86	109	76	69	
Total # Adult Discharges from Psychiatric Inpatient Services in State Hospitals (civil discharges only: Riverview and Dorothea Dix)	31	15	7	18	6	13	11	6	
Total # Adult Discharges Psychiatric Inpatient Services in State Hospital Forensic Discharges at Riverview)	7	1	0	0	0	0	0	0	
Total # of Discharges from ALL Psychiatric Inpatient Units	289	266	244	280	207	247	220	193	
Average Length Of Stay (in days) for members discharged from Community Hospitals with In-Patient Units	8	9	9	9	8	9	10	9	
Average Length Of Stay (in days) for members discharged from Private Psychiatric Hospitals	11	11	14	10	12	14	14	17	
Average Length Of Stay (in days) for members discharged from civic admissions to State Hospitals	83	351	66	101	123	69	75	113	
Average Length Of Stay (in days) for members discharged from forensic admissions to State Hospitals	81	611	NA	NA	NA	NA	NA	NA	
Total # of Discharges from Community Hosp. with Psych. Inpatient Units who are then Readmitted within 30 days	25	15	17	18	8	17	18	18	
Total # of Discharges from Private Psychiatric Hospitals who are then Readmitted within 30 days	13	16	13	16	11	14	9	7	
Total # of Discharges from State Hospitals CIVIL admissions who are then Readmitted within 30 days	6	2	0	2	1	2	0	0	
Total # of Discharges from State Hospitals FORENSIC admissions who are then Readmitted within 30 days	0	0	NA	NA	NA	NA	NA	NA	
# of New Admissions of members authorized for Adult Individual Outpatient Services	1256	1139	1,280	1,177	1,016	1,025	1,072	980	
# of New Admissions of members authorized for Adult Group Outpatient Services	234	209	251	241	181	180	223	172	
# of New Admissions of members authorized for Adult Medication Management Services	575	519	578	567	524	534	1,139	580	
Total # Members Authorized to Receive Adult Residential Services (PNMI) (New Admissions)	49	46	37	34	26	31	28	33	
Total # of Discharges from Adult Residential Services (PNMI)	34	38	33	34	20	33	32	32	
Average Length Of Stay (in days) for Adult Residential Services (PNMI) discharged	375	196	296	207	382	266	468	357	
Total # Members Authorized Adult Crisis Unit Services (New Admissions)	244	231	213	223	232	225	206	197	
Total # Members Discharged from Adult Crisis Unit Svs in the month	225	197	191	205	203	195	177	167	
Average Length Of Stay (in days) for Adult Crisis Unit Services discharged in the month	5	5	6	6	5	6	6	6	
# of New Admissions of adult members authorized for CI Services	705	651	705	743	570	654	613	652	
# of New Admissions of adult members authorized for ACT Services	29	30	20	29	19	23	19	14	
# of New Admissions of adult members authorized for CRS Services	7	5	2	4	9	4	4	6	
# of New Admissions of adult members authorized for adult behavioral health homes	97	118	112	148	120	116	182	115	
Total # New Admissions of adult members for CI,ACT or CRS, adult BHH (four types of Community Support/Integration Services)	838	804	839	924	718	797	818	787	
Total # adult members who are Discharged from CI, ACT, CRS or adult BHH	657	616	646	617	499	510	548	474	
Average Length Of Stay (in days) for adult members discharged from CI, ACT, CRS or adult BHH	334	381	360	378	344	360	378	383	
Utilization, Access, and Continuity of Care Measures - End of Each Quarter									
Fiscal Year (1Qtr=Jul,Aug,Sep; 2Qtr=Oct,Nov,Dec; 3Qtr=Jan,Feb,Mar; 4Qtr=Apr,May,June)									
Total % of non-hospitalized adult members assigned Community Support/Integration Services within 7 working days of application of services (Quarterly)				80%				80%	
Total % of non-hospitalized adult members assigned Community Support/Integration Services within 3 working days of application of services (Quarterly)				72%				69%	
Total % of adult members who apply for and are assigned CI Services while an inpatient in a psychiatric facility within 7 working days (Quarterly)				86%				77%	
Total % of adult members who apply for and are assigned CI Services while an inpatient in a psychiatric facility within 2 working days (Quarterly)				82%				58%	

Report Number: 1

**Members Authorized for APS-Reviewed Services
(Includes MaineCare members and Courtesy Reviews done by APS)**

Report Dates: 07/01/2014 To 02/28/2015

Run Date: 03/29/2015

Report Source: Authorization data from APS CareConnection®

Definitions:

- **APS-Reviewed Services-** APS Healthcare is contracted with the state of Maine to authorize behavioral health services and selected other services for MaineCare members. For a list of MaineCare services that are included see the updated service grid available on the Qualitycareforme website: http://www.qualitycareforme.com/documents/provider_providermanual_servicegrid.pdf
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **SMI - Serious Mental Illness.** A proxy for serious mental illness (SMI) is the use of specific services. All active adult members who used either the service of Behavioral Health Homes or any Section 17 service (Community Support) or resided in a PNMI setting within 12 months of the date of this report. Section 17 services include: Community Integration (CI), Assertive Community Treatment (ACT), Community Rehabilitation Services (CRS) as well as Daily Living Support Services, Day Supports-Day Treatment, Skills Development-Group Therapy, Skills Development-Ongoing Support to Maintain Employment, and the Specialized Group Services of WRAP, Recovery Wkbk, TREM, or DBT.

What This Report Measures : Unduplicated count of members who have an authorization for any APS-reviewed service.

Total # MaineCare Eligible Members on last day of prior quarter = 254,663

Members authorized for an APS-reviewed service = 62,221

% of total members authorized for an APS-reviewed service = 24.4%

<u>Gender</u>	<u>Members</u>
Female	34,474
Male	27,745
Unknown	2
Total	62,221
<u>Age Groups</u>	<u>Members</u>
0-3	1,388
4-5	2,346
6-12	11,291
13-17	8,383
18-20	3,058
21-24	2,970
25-34	9,872
35-54	16,277
55-61	3,754
62-64	959
65-74	1,455
Over 75 Years Old	456
Unknown	12
Total	62,221

Note: Age as of 07/01/2014

<u>Child/Adult</u>	<u>Members</u>
Children (ages 0 -17)	23,408
Adult (ages 18+)	38,801
Unknown	12
Total	62,221

Note: Age as of 07/01/2014

<u>SMI</u>	<u>Members</u>
SMI	18,542
Not SMI	43,907
Total	62,449

<u>AMHI Class</u>	<u>Members</u>
AMHI Class N	60,361
AMHI Class Y	1,860
Total	62,221

<u>District</u>	<u>Members</u>
District 1/ York County	8,185
District 2/ Cumberland County	10,846
District 3/ Androscoggin, Franklin, and Oxford Counties	10,857
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	6,479
District 5/ Somerset and Kennebec Counties	10,227
District 6/ Piscataquis and Penobscot Counties	8,330
District 7/ Washington and Hancock Counties	3,144
District 8/ Aroostook County	3,342
Unknown	811
Total	62,221

Report Number: 1a
Race of Members Authorized for APS Reviewed Services
(Includes MaineCare members and Courtesy Reviews done by APS)

Report Dates: 07/01/2014 To 02/28/2015

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **APS-Reviewed Services**- APS Healthcare is contracted with the state of Maine to authorize behavioral health services and selected other services for MaineCare members For a list of MaineCare services that are included see the updated service grid available on the Qualitycareforme website: http://www.qualitycareforme.com/documents/provider_providermanual_servicegrid.pdf

What This Report Measures : The race of members served YTD using categories in the MIHMS system.

<u>Race</u>	<u>Members</u>
AFRICAN AMERICAN	12
ALASKAN/AMER INDIAN	3
Asian	174
Asian Hisp	1
Asian Indeter	4
Asian NatvAm	1
Asian Pacf	1
ASIAN/PACIFIC	2
Black	1,463
Black Asian	2
Black Hisp	37
Black Indeter	10
Black Indeter Hisp	1
Black NatvAm	12
Black NatvAm Hisp	1
Black NatvAm Indeter	1
Black Pacf	5
Black, Pacific Islander & Indeterminate	1
CAUCASIAN	227
FILIPINO	1
Hisp	147
HISPANIC	1
Indeter	2,352
Indeter Hisp	53
NatvAm	631
NatvAm Hisp	16
NatvAm Indeter	15
None	2,836

Pacf	41
Pacf Hisp	12
Pacf Indeter	1
Pacf NatvAm	2
UNKNOWN	78
White	52,117
White Asian	64
White Asian Hisp	2
White Asian Indeter	2
White Asian NatvAm	2
White Black	374
White Black Asian	2
White Black Asian Hisp	1
White Black Hisp	23
White Black Indeter	9
White Black NatvAm	17
White Black NatvAm Hisp	6
White Black Pacf	1
White Hisp	583
White Indeter	416
White Indeter Hisp	6
White NatvAm	413
White NatvAm Hisp	11
White NatvAm Indeter	2
White Pacf	22
White Pacf Hisp	4
Total	62,221

Report Number: 3
Discharges from Inpatient Psychiatric Services
(Includes MaineCare members and Courtesy Reviews done by APS)
Report Dates: 07/01/2014 To 02/28/2015

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Inpatient Psychiatric Services** - Inpatient psychiatric services in any of three types of facilities: community hospitals with inpatient psychiatric units, private psychiatric hospitals and state psychiatric facilities. Hospitals designate whether they are providing child or adult inpatient psychiatric services to a member. Thus, a 18 year old may be authorized for adult inpatient services or a 20 year old may be receiving children's inpatient services.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **SMI - Serious Mental Illness.** A proxy for serious mental illness (SMI) is the use of specific services. All active adult members who used either the service of Behavioral Health Homes or any Section 17 service (Community Support) or resided in a PNMI setting within 12 months of the date of this report. Section 17 services include: Community Integration (CI), Assertive Community Treatment (ACT), Community Rehabilitation Services (CRS) as well as Daily Living Support Services, Day Supports-Day Treatment, Skills Development-Group Therapy, Skills Development-Ongoing Support to Maintain Employment, and the Specialized Group Services of WRAP, Recovery Wkbbk, TREM, or DBT.

What This Report Measures: Year to date number of discharges from inpatient psychiatric facilities, including community hospitals with inpatient units, private psychiatric hospitals and state hospitals. Members may be discharged more than once.

Total Members = 254,663

Members Discharged from Inpatient Psychiatric Services = 3,031

% of Total Members Discharged from Inpatient Psychiatric Services = 1.2%

Rate per 1000 Total Members Discharged from Inpatient Psychiatric Episodes = 12

<u>Gender</u>	<u>Children</u>	<u>Adult</u>
Female	536	1,017
Male	504	974
Total	1,040	1,991
<u>Age Groups</u>	<u>Children</u>	<u>Adult</u>
4-5	18	0
6-12	354	0
13-17	599	0
18-20	69	123
21-24	0	158
25-64	0	1,634
65-74	0	62
Over 75 Years Old	0	14
Total	1,040	1,991
<u>Child/Adult</u>	<u>Children</u>	<u>Adult</u>
Children (ages 0 -17)	971	0
Adult (ages 18+)	69	1,991
Total	1,040	1,991

<u>SMI</u>	<u>Children</u>	<u>Adult</u>
SMI	43	1,280
Not SMI	997	711
Total	1,040	1,991
<u>AMHI Class</u>	<u>Children</u>	<u>Adult</u>
AMHI Class N	1,033	1,600
AMHI Class Y	7	391
Total	1,040	1,991
<u>District</u>	<u>Children</u>	<u>Adult</u>
District 1/ York County	120	202
District 2/ Cumberland County	169	392
District 3/ Androscoggin, Franklin, and Oxford Counties	235	324
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	155	198
District 5/ Somerset and Kennebec Counties	131	404
District 6/ Piscataquis and Penobscot Counties	152	264
District 7/ Washington and Hancock Counties	36	68
District 8/ Aroostook County	40	122
Unknown	2	17
Total	1,040	1,991
<u>Providers</u>	<u>Children</u>	<u>Adult</u>
Acadia Hospital	365	314
Arbour Hospital - Westwood Lodge	1	0
Dorothea Dix Psychiatric Center	0	78
Hampstead Hospital	5	0
Maine General Medical Center	0	319
Mid Coast Hospital	0	153
Northern Maine Medical Center	38	133
PenBay	0	93
Riverview Psychiatric Center	0	71
Southern Maine Medical Center	0	65
Spring Harbor Hospital	428	481
St. Marys Regional Medical Center	203	284
Total	1,040	1,991

Report Number: 4b
Average Length of Stay for Adult Inpatient Psychiatric Services
(Includes MaineCare members and Courtesy Reviews done by APS)

Report Dates: 02/01/2015 To 02/28/2015

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Inpatient psychiatric services** - Inpatient psychiatric services in state psychiatric hospitals, private psychiatric hospitals or community hospitals with inpatient psychiatric units. Hospitals designate whether they are providing child or adult inpatient psychiatric services to a member. Thus, a 18 year old may be authorized for adult inpatient services or a 20 year old may be receiving children's inpatient services.
- **ALOS** - average length of stay in days of stay of members discharged in CareConnecton® from inpatient psychiatric services during this month.
- **Median** - The median is defined as the middle number in a series of numbers ordered from lowest to highest. For example the median of 1,9, & 80 days = 9 days, while the average is 90/3 = 30 days.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **SMI - Serious Mental Illness.** A proxy for serious mental illness (SMI) is the use of specific services. All active adult members who used either the service of Behavioral Health Homes or any Section 17 service (Community Support) or resided in a PNMI setting within 12 months of the date of this report. Section 17 services include: Community Integration (CI), Assertive Community Treatment (ACT), Community Rehabilitation Services (CRS) as well as Daily Living Support Services, Day Supports-Day Treatment, Skills Development-Group Therapy, Skills Development-Ongoing Support to Maintain Employment, and the Specialized Group Services of WRAP, Recovery Wkbb, TREM, or DBT.

What This Report Measures: The average length of stay and the median length of stay of members discharged from all types of adult inpatient psychiatric facilities. Members may be discharged more than once.

Total Number of Members Discharged = 193

Average Length of Stay (ALOS) in days = 15

Median Length of Stay in days = 8

<u>Gender</u>	<u>Members</u>	<u>ALOS in Days</u>	<u>Median LOS In Days</u>
Female	101	15	7
Male	92	15	9
Total	193	15	8

<u>Age Groups</u>	<u>Members</u>	<u>ALOS in Days</u>	<u>Median LOS In Days</u>
18-20	16	9	6
21-24	14	8	6
25-64	155	15	8
65-74	7	36	24
Over 75 Years Old	1	167	167
Total	193	15	8

<u>SMI</u>	<u>Members</u>	<u>ALOS in Days</u>	<u>Median LOS In Days</u>
SMI	117	13	8
Not SMI	76	19	8
Total	193	15	8

<u>AMHI Class</u>	<u>Members</u>	<u>ALOS in Days</u>	<u>Median LOS In Days</u>
AMHI Class N	156	14	7
AMHI Class Y	37	21	11
Total	193	15	8

<u>District</u>	<u>Members</u>	<u>ALOS in Days</u>	<u>Median LOS In Days</u>
District 1/ York County	23	9	7
District 2/ Cumberland County	34	16	11
District 3/ Androscoggin, Franklin, and Oxford Counties	39	8	7
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	25	7	7
District 5/ Somerset and Kennebec Counties	39	20	8
District 6/ Piscataquis and Penobscot Counties	20	33	13
District 7/ Washington and Hancock Counties	5	6	4
District 8/ Aroostook County	8	24	21
Total	193	15	8

<u>Providers</u>	<u>Members</u>	<u>ALOS in Days</u>	<u>Median LOS In Days</u>
Acadia Hospital	23	19	12
Dorothea Dix Psychiatric Center	6	113	109
Maine General Medical Center	32	13	8
Mid Coast Hospital	19	6	6
Northern Maine Medical Center	9	12	7
PenBay	10	6	7
Southern Maine Medical Center	10	7	7
Spring Harbor Hospital	33	18	12
Spring Harbor Hospital-IMD	13	11	9
St. Marys Regional Medical Center	38	8	6
Total	193	15	8

Report Number: 6a
Adult Members Authorized for Outpatient Services
(Includes MaineCare members and Courtesy Reviews done by APS)

Report Dates: 07/01/2014 To 02/28/2015

Definitions:

- **Outpatient** While the term outpatient services sometimes refers to all services not delivered in a hospital or residential setting, for this report outpatient is defined as either: a.) individual therapy b.) group therapy c.) medication management that is authorized by APS.
Group Therapy- includes group therapy at a mental health facility, independent psychologists (H0004 HQ and H0004HQ independent psychological services) or Specialized Group Services (H2019 DBT, Recovery Wkwb, TREM or WRAP).
Individual therapy- includes individual therapy with a single clinician (H0004 codes including outpatient therapy, independent psychological services and substance abuse therapy).
Medication Management- includes traditional medication management and telehealth medication management authorized by APS (H2010). Note: Hospitals providing medication management do not use the APS authorization process.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **SMI - Serious Mental Illness.** A proxy for serious mental illness (SMI) is the use of specific services. All active adult members who used either the service of Behavioral Health Homes or any Section 17 service (Community Support) or resided in a PNMI setting within 12 months of the date of this report. Section 17 services include: Community Integration (CI), Assertive Community Treatment (ACT), Community Rehabilitation Services (CRS) as well as Daily Living Support Services, Day Supports-Day Treatment, Skills Development-Group Therapy, Skills Development-Ongoing Support to Maintain Employment, and the Specialized Group Services of WRAP, Recovery Wkwb,

What This Report Measures: Year to date count of adults in each of these types of outpatient services: group therapy, individual therapy and medication management. This report counts people ages 18 and over authorized for adult mental health services.

Total members authorized for any adult mental health service or adult members authorized independent psychological services = 38,033

Total number of adults with MaineCare= 183,080* % of MaineCare adults with outpatient services = 20.8%

Members authorized for adult individual outpatient services = 19,173

% of total members authorized for adult Individual outpatient services = 10.5%

Members authorized for adult group outpatient services = 2,736

% of total members authorized for adult group outpatient services = 1.5%

Members authorized for adult medication management services = 16,057

% of total members authorized for adult medication management services = 8.8%

<u>Gender</u>	<u>Individual Therapy</u>	<u>Group Therapy</u>	<u>Med Management</u>
Female	13,148	1,851	9,997
Male	6,025	885	6,060
Total	19,173	2,736	16,057

* This number is the number of people age 21 & over who were MaineCare members at any time in the previous quarter.

Age Groups

18-20
21-24
25-64
65-74
Over 75 Years Old

Total

Individual Therapy

1,117
1,751
15,818
390
97

19,173

Group Therapy

153
255
2,265
51
12

2,736

Med Management

565
1,206
13,773
405
108

16,057

SMI

SMI
Not SMI

Total

Individual Therapy

8,634
10,539

19,173

Group Therapy

1,689
1,047

2,736

Med Management

7,753
8,304

16,057

AMHI Class

AMHI Class N
AMHI Class Y

Total

Individual Therapy

18,693
480

19,173

Group Therapy

2,621
115

2,736

Med Management

15,134
923

16,057

District

District 1/ York County
District 2/ Cumberland County
District 3/ Androscoggin, Franklin, and Oxford Counties
District 4/ Knox, Lincoln, Sagadahoc, and Waldo
Counties
District 5/ Somerset and Kennebec Counties
District 6/ Piscataquis and Penobscot Counties
District 7/ Washington and Hancock Counties
District 8/ Aroostook County
Unknown

Total

Individual Therapy

2,610
3,500
3,371
1,900
3,120
2,392
940
1,109
231

19,173

Group Therapy

132
211
423
138
1,400
249
66
99
18

2,736

Med Management

2,532
2,740
1,822
1,808
3,816
1,937
674
513
215

16,057

Report Number: 7
Adult Members Experiencing a Serious Mental Illness (SMI)
(Includes MaineCare members and Courtesy Reviews done by APS)

Report Dates: 07/01/2014 To 02/28/2015

Run Date: 03/29/2015

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **SMI - Serious Mental Illness.** A proxy for serious mental illness (SMI) is the use of specific services. All active adult members who used either the service of Behavioral Health Homes or any Section 17 service (Community Support) or resided in a PNMI setting within 12 months of the date of this report. Section 17 services include: Community Integration (CI), Assertive Community Treatment (ACT), Community Rehabilitation Services (CRS) as well as Daily Living Support Services, Day Supports-Day Treatment, Skills Development-Group Therapy, Skills Development-Ongoing Support to Maintain Employment, and the Specialized Group Services of WRAP, Recovery Wkbbk, TREM, or DBT.

What This Report Measures: Year to date count of adult members experiencing an SMI.

Total number of adults age 21 & over who were MaineCare members at any point in the previous quarter = 183,080

Total Adult Members (age >=18) Authorized SA or MH Services = 38,033

Total Adult Members Experiencing an SMI = 18,486

% of Total Adult MaineCare Members who are authorized for any SA or MH Services = 20.8%

Rate per 1000 Total Adult MaineCare Members who are authorized for any SA or MH Services = 208

% of Total Adult MaineCare Members who are experiencing SMI = 10.1%

Rate per 1000 Total Adult MaineCare Members who are experiencing SMI = 101

<u>Gender</u>	<u>Members Experiencing an SMI</u>
Female	11,501
Male	6,985
Total	18,486
<u>Adult Age Groups</u>	<u>Members Experiencing an SMI</u>
18-20	879
21-24	1,371
25-64	15,103
65-74	878
Over 75 Years Old	255
Total	18,486
<u>AMHI Class</u>	<u>Members Experiencing an SMI</u>
AMHI Class N	16,975
AMHI Class Y	1,511
Total	18,486

<u>District</u>	<u>Members Experiencing an SMI</u>
District 1/ York County	1,878
District 2/ Cumberland County	3,635
District 3/ Androscoggin, Franklin, and Oxford Counties	3,572
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	1,606
District 5/ Somerset and Kennebec Counties	3,455
District 6/ Piscataquis and Penobscot Counties	2,687
District 7/ Washington and Hancock Counties	676
District 8/ Aroostook County	763
Unknown	214
Total	18,486

Report Number: 14

Units of Services Reviewed BY APS

(Includes MaineCare members and Courtesy Reviews done by APS)

Report Dates 07/01/2014 To 02/28/2015

Run Date: 03/29/2015

Report Source: Authorization Data from APS CareConnection®

Definitions:

- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **Initial Case** - The initial case is the first authorization in an episode of care for a member in a particular service. If a member is discharged from a service and returns after 2 or more days, this would be a new episode of care and it would require a new initial case review. Initial case review types are: Registrations, Prior Authorizations or Initial Courtesy Reviews.
- **CSR Case** - A service is extended when necessary through the Continued Stay review process (CSR). The continued stay review types are: Registration Continued Stay Reviews (of a registration) Continued Stay Reviews (of a prior authorization) and Courtesy Continued Stay Reviews (of an initial courtesy review).
- **Services** - For more information about each of the services please view the MaineCare Benefits Manual at the following DHHS Website: <http://www.maine.gov/sos/cec/rules/10/ch101.htm>

What This Report Measures: This report shows every service that APS authorizes by service code. It includes the fiscal year to date number of members authorized and units of service authorized for both initial cases and continued stay reviews. The average number of units per service is separated into average initial units/case and average CSR units/ case.

Note: the column titled "Members" does not refer to the # of members who have received the service so far this year, but rather the number of unique members who have had a PA and/or a CSR or CSRs so far this fiscal year. Even if a member has multiple continued stays or is discharged and returns to the service, they are counted only once.

<u>Service Code</u>	<u>Service</u>	<u>Initial Cases</u>	<u>Initial Units</u>	<u>Average Initial Units/Cases</u>	<u>CSR Cases</u>	<u>CSR Units</u>	<u>Average CSR Units/Cases</u>	<u>Members</u>	<u>Billing Unit</u>
0169	Children's PNMI - CBHS Approved Only - Room & Board	182	5,763	31.7	700	51,789	74.0	329	1 Day
100-219	Appendix F Adult	5	150	30.0	62	5,580	90.0	25	1 Day
100-219	General Hospital	1,232	1,236	1.0	0	0	0.0	1,020	Case
100-219	Geropsychiatric Unit GPU Waitlist	5	5	1.0	0	0	0.0	5	
100-219	Inpatient Services	143	25,060	175.2	0	0	0.0	129	1 Day
100-219	Medicaid Emergency Psych Demo	310	924	3.0	1,008	2,967	2.9	250	
100-219	Nursing Home Facility Services	7	1,260	180.0	71	12,780	180.0	55	1 Day
100-219	Reg Adults Ages 21-64; Spring Harbor and Acadia Hospitals Only	503	90,396	179.7	0	0	0.0	425	1 Day
100-219	Section 28 Eligibility Determination - Family Choice Non-Specialized	3	3	1.0	0	0	0.0	3	
100-219	Section 28 Eligibility Determination - Family Choice Specialized	3	3	1.0	0	0	0.0	3	
100-219	Section 28 Eligibility Determination - OCFS Providers	1	1	1.0	0	0	0.0	1	
100-219	Section 28 Eligibility Determination - OCFS Providers Non-Specialized	1	1	1.0	0	0	0.0	1	
100-219	Section 28 Eligibility Determination - School-Based Non-Specialized	1	1	1.0	0	0	0.0	1	
100-219	State Hospitals - Dorothea Dix/Riverview Only	173	126,290	730.0	0	0	0.0	173	1 Day
100-219	State Hospitals - Riverview Forensic Only	73	53,290	730.0	0	0	0.0	73	
BLNKT	Children Out of State Hospitals ONLY	9	270	30.0	4	108	27.0	10	1 Day
G9007HE	HCT - Collateral - FFT	73	2,920	40.0	17	644	37.9	81	

<u>Service Code</u>	<u>Service</u>	<u>Initial Cases</u>	<u>Initial Units</u>	<u>Average Initial Units/Cases</u>	<u>CSR Cases</u>	<u>CSR Units</u>	<u>Average CSR Units/Cases</u>	<u>Members</u>	<u>Billing Unit</u>
G9007HK	HCT - Collateral - MST - Problem Sex. Behaviors	114	19,950	175.0	14	676	48.3	121	15 min
G9007HN	HCT - Collateral - Bachelor's	1,414	26,432	18.7	11	340	30.9	1,362	15 min
G9007HO	HCT - Collateral - Master's	1,526	34,848	22.8	10	312	31.2	1,463	15 min
G9007HT	HCT - Collateral - MST	273	34,032	124.7	79	4,171	52.8	291	15 min
G9007HU	HCT - Collateral - Child Welfare	140	5,548	39.6	2	60	30.0	140	15 min
H0004	Adult OP Therapy Ind. Lic. LCSW, LCPC, LMFT - Non Agency	396	28,308	71.5	288	24,525	85.2	570	15 min
H0004	Adult OP Therapy MH Agency-Deaf & Geriatric	8	576	72.0	12	806	67.2	16	15 min
H0004	Adult Outpatient Therapy - LIMITED MC ONLY - Mental Health Agency	2	144	72.0	0	0	0.0	2	15 Min.
H0004	Adult Outpatient Therapy- Mental Health Agency	8,198	585,173	71.4	7,439	653,594	87.9	12,603	15 min
H0004	Child OP Therapy Ind. Lic. LCSW, LCPC, LMFT - Non Agency	173	12,396	71.7	160	12,482	78.0	272	15 min
H0004	Child Outpatient Therapy- Mental Health Agency	8,243	592,545	71.9	7,032	655,404	93.2	11,981	15 min
H0004	Outpatient Therapy- Psychologist- Independent	657	44,536	67.8	539	47,433	88.0	997	15 min
H0004	TF-CBT Child OP Contracted Providers ONLY	2	102	51.0	2	104	52.0	4	15 Min.
H0004GT	Telehealth-Adult Outpatient Therapy- Mental Health Agency	8	576	72.0	5	432	86.4	11	15 Min.
H0004GT	Telehealth-Child Outpatient Therapy- Mental Health Agency	2	80	40.0	0	0	0.0	2	15 Min.
H0004GT	Telehealth-Outpatient Therapy- Psychologist- Independent	3	216	72.0	2	148	74.0	3	15 Min.
H0004HH	Adult OP Therapy MH Agency - Co-occurring	257	18,504	72.0	160	13,346	83.4	356	15 min
H0004HH	Child OP Therapy MH Agency - Co-occurring	32	2,304	72.0	11	891	81.0	38	15 min
H0004HQ	Adult OP Group Therapy Ind. Lic. LCSW, LCPC, LMFT-Non Agency	79	8,494	107.5	12	1,574	131.2	56	15 min
H0004HQ	Adult Outpatient Group Therapy- Mental Health Agency	1,368	212,836	155.6	186	25,013	134.5	1,458	15 min
H0004HQ	Child OP Group Therapy Ind. Lic. LCSW, LCPC, LMFT-Non Agency	10	1,260	126.0	0	0	0.0	8	15 min
H0004HQ	Child Outpatient Group Therapy- Mental Health Agency	930	144,996	155.9	26	2,128	81.8	917	15 min
H0004HQ	Outpatient Group Therapy- Psychologist- Independent	7	1,092	156.0	0	0	0.0	7	15 min
H0004HQHH	Adult OP Group Therapy MH Agency- Co-occurring	12	1,872	156.0	1	150	150.0	12	15 min
H0018	Adult Crisis Residential-Crisis Units	1,801	12,594	7.0	499	3,266	6.5	1,409	1 Day
H0018HA	Child Crisis Residential - Crisis Units	600	4,186	7.0	762	5,272	6.9	512	
H0019	Adult PNMI - Rehabilitation Services	285	25,590	89.8	1,461	130,440	89.3	730	1 Day
H0019CG	Child PNMI - Mental Health Level II	74	2,280	30.8	223	16,527	74.1	112	1 Day
H0019HE	Child PNMI - Mental Health Level I	127	3,853	30.3	499	35,645	71.4	237	1 Day
H0019HU	Treatment Foster Care Level C	151	13,590	90.0	137	23,700	173.0	219	1 Day
H0019HU	Treatment Foster Care Level D	32	2,880	90.0	243	40,716	167.6	198	1 Day
H0019HU	Treatment Foster Care Level E	8	720	90.0	123	19,620	159.5	97	1 Day
H0019HY	Multidimensional Juvenile Justice Program TFC	4	360	90.0	5	210	42.0	5	1 Day

<u>Service Code</u>	<u>Service</u>	<u>Initial Cases</u>	<u>Initial Units</u>	<u>Average Initial Units/Cases</u>	<u>CSR Cases</u>	<u>CSR Units</u>	<u>Average CSR Units/Cases</u>	<u>Members</u>	<u>Billing Unit</u>
H0019SE	Child PNMI - Mental Retardation Level I	20	600	30.0	87	6,729	77.3	40	1 Day
H0019U9	Child PNMI - Mental Retardation Level II	27	886	32.8	191	16,070	84.1	79	1 Day
H0040	Adult Assertive Community Treatment - ACT	189	12,026	63.6	1,406	86,288	61.4	687	1 Day
H0040	Assertive Community Treatment - ACT 30-Day Medical Necessity Waiver	1	21	21.0	0	0	0.0	1	
H0040HA	Child Assertive Community Treatment - ACT	17	695	40.9	9	166	18.4	15	
H2000	Adult OP Comp Assess Ind. Lic. LCSW, LCPC, LMFT - Non Agency	232	1,851	8.0	0	0	0.0	227	15 min
H2000	Adult OP Comp Assess MH Agency- Deaf & Geriatric	5	40	8.0	0	0	0.0	5	15 min
H2000	Adult Outpatient Comp Assess-Mental Health Agency	8,320	64,604	7.8	16	123	7.7	7,694	15 min
H2000	Child OP Comp Assess Ind. Lic. LCSW, LCPC, LMFT - Non Agency	102	804	7.9	0	0	0.0	100	15 min
H2000	Child Outpatient Comp Assess-Mental Health Agency	8,068	62,556	7.8	16	128	8.0	7,446	15 min
H2000	Outpatient Comp Assess-Psychologist- Independent	723	5,772	8.0	4	32	8.0	717	15 min
H2000GT	Telehealth-Adult OP Comp Assess Ind. Lic - Non Agency	1	8	8.0	0	0	0.0	1	15 Min.
H2000GT	Telehealth-Adult OP Comp Assess MH Agency- Deaf & Geriatric	1	4	4.0	0	0	0.0	1	15 Min.
H2000GT	Telehealth-Adult Outpatient Comp Assess-Mental Health Agency	236	1,094	4.6	0	0	0.0	234	15 Min.
H2000GT	Telehealth-Child OP Comp Assess-Mental Health Agency	113	532	4.7	0	0	0.0	113	15 Min.
H2000GT	Telehealth-Child OP Comp Assess Ind. Lic- Non Agency	2	8	4.0	0	0	0.0	2	15 Min.
H2000HH	Adult OP Comp Assess MH Agency-Co-occurring	228	1,784	7.8	2	16	8.0	230	15 min
H2000HH	Child OP Comp Assess MH Agency- Co-occurring	91	724	8.0	0	0	0.0	91	15 min
H2010	Adult Medication Management	5,399	93,729	17.4	5,872	230,723	39.3	10,060	15 min
H2010GT	Adult Medication Management-Telehealth	411	6,576	16.0	208	6,762	32.5	562	15 Min.
H2010HA	Child Medication Management	1,872	31,570	16.9	2,507	96,092	38.3	3,746	15 Min
H2010HAGT	Child Medication Management - Telehealth	155	2,480	16.0	130	4,268	32.8	220	15 Min
H2012	Day Supports-Day Treatment	473	24,771	52.4	1,092	414,313	379.4	989	1 hour
H2014	Skills Development	442	45,128	102.1	1,068	347,990	325.8	785	15 min
H2014HQ	Skills Development - Group Therapy	1	104	104.0	7	728	104.0	8	15 Min.
H2015	Community Integration (CI)	5,437	429,494	79.0	24,663	786,782	72.4	12,427	15 min
H2015	Community Integration (CI) 30-Day Medical Necessity Waiver	7	225	32.1	0	0	0.0	6	
H2017	Daily Living Support Services	1,004	8,624	8.6	4,855	821,261	787.1	2,259	15 min
H2018	Community Rehabilitation Services (CRS)	42	3,780	90.0	397	35,650	89.8	193	1 Day
H2019	Specialized Group Services - DBT	187	97,240	520.0	78	8,666	111.1	232	15 min
H2019	Specialized Group Services - Recovery Wkbk	16	3,840	240.0	0	0	0.0	16	15 min
H2019	Specialized Group Services - TREM	41	6,765	165.0	0	0	0.0	41	15 min
H2021HE	HCT - FFT	75	14,824	197.7	42	4,767	113.5	96	

<u>Service Code</u>	<u>Service</u>	<u>Initial Cases</u>	<u>Initial Units</u>	<u>Average Initial Units/Cases</u>	<u>CSR Cases</u>	<u>CSR Units</u>	<u>Average CSR Units/Cases</u>	<u>Members</u>	<u>Billing Unit</u>
H2021HN	HCT - Children's Home & Com. Based Tx - Bachelor's	1,687	13,800	8.2	3,246	097,058	338.0	2,272	15 min
H2021HO	HCT - Children's Home & Com. Based Tx - Master's	1,689	40,604	24.0	3,279	585,625	178.6	2,283	15 min
H2021HU	HCT - Child Welfare - Master's	144	3,532	24.5	345	63,791	184.9	224	15 min
H2021HUU1	HCT - Child Welfare - Bachelor's	142	1,528	10.8	340	100,463	295.5	220	15 min
H2025	Skills Development - Ongoing Support to Maintain Emp	5	520	104.0	6	3,696	616.0	7	15 min
H2033	HCT - MST	284	112,912	397.6	77	10,190	132.3	302	15 min
H2033HK	HCT - MST - Problem Sex. Behaviors	125	65,063	520.5	17	2,795	164.4	132	15 min
S9485	Temporary High Intensity Service	31	2,374	76.6	517	42,293	81.8	41	1 Hour
T1017UB	Targeted Case Management - Chronic Medical Care Needs	32	1,920	60.0	163	7,156	43.9	76	15 Min.
T1017UC	Targeted Case Management - Behavioral Health	3,648	218,904	60.0	13,649	710,862	52.1	6,698	15 Min.
T1017UD	Targeted Case Management - Developmental Disabilities	909	54,340	59.8	5,316	250,098	47.0	2,293	15 Min.
T1020HE	Adult PNMI - Personal Care	274	24,660	90.0	1,300	115,950	89.2	673	
T2016PD	Temporary Emergency Housing Services	10	7,200	720.0	4	7,560	1,890.0	6	
T2022HA	Behavioral Health Homes - Child	180	301	1.7	382	2,266	5.9	364	
T2022HB	Behavioral Health Homes - Adult	1,013	3,514	3.5	3,630	11,806	3.3	2,316	
Section 21									
T2016PD	Agency Home Support	293	839,591	2,865.5	2,347	347,031	2,704.3	1,702	Hour
T2016SC	Agency Home Support with Medical Add-On	14	11,230	802.1	181	452,586	2,500.5	116	Hour
T2017	Home Supports	117	338,135	2,890.0	348	212,312	3,483.7	370	15 min
T2017SC	Home Supports with Medical Add-On	1	465	465.0	4	12,804	3,201.0	5	15 min
T2034	Crisis Intervention Services	73	7,738	106.0	92	23,140	251.5	53	15 min
Section 28 Community Based									
H2021HI	Services for Children with Cognitive Impairments and Functional Limitations - 1:1	998	40,713	40.8	2,827	859,422	1,365.2	2,452	15 min
H2021HK	Specialized Services for Children with Cognitive Impairments and Functional Limitations - 1:1	97	3,880	40.0	292	521,468	1,785.8	260	15 min
H2021HQHIUP	Services for Children with Cognitive Impairments and Functional Limitations - 3 Patients	1	40	40.0	0	0	0.0	1	15 min
Section 28 School Based (APS began reviewing 12/1/2013)									
H2021HI	School-Based Services for Children with Cognitive Impairments and Functional Limitations - 1:1	207	95,105	459.4	519	304,792	2,514.1	459	15 min
H2021HK	School-Based Specialized Svcs for Children w/Cognitive Impairments & Functional Limitations - 1:1	85	33,296	391.7	253	597,358	2,361.1	218	15 min
H2021HQHIUN	School-Based Svcs for Children w/Cognitive Impairments & Functional Limitations - 2 Patients	11	3,320	301.8	31	46,477	1,499.3	35	15 min

<u>Service Code</u>	<u>Service</u>	<u>Initial Cases</u>	<u>Initial Units</u>	<u>Average Initial Units/Cases</u>	<u>CSR Cases</u>	<u>CSR Units</u>	<u>Average CSR Units/Cases</u>	<u>Members</u>	<u>Billing Unit</u>
Section 28 School Based (APS began reviewing 12/1/2013)									
H2021HQHIUP	School-Based Svcs for Children w/Cognitive Impairments & Functional Limitations - 3 Patients	3	120	40.0	16	17,526	1,095.4	17	15 min
H2021HQHIUQ	School-Based Svcs for Children w/Cognitive Impairments & Functional Limitations - 4 Patients	1	40	40.0	3	2,450	816.7	4	15 min
H2021HQHKUN	School-Based Specialized Svcs-Children w/Cognitive Impairments & Functional Limitations - 2 Patients	3	120	40.0	12	19,368	1,614.0	13	15 min
H2021HQHKUP	School-Based Specialized Svcs-Children w/Cognitive Impairments & Functional Limitations - 3 Patients	0	0	0.0	2	888	444.0	2	15 min
Section 45									
100-219	Intensive Outpatient Program - Behavioral Health	157	1,445	9.2	232	965	4.2	154	One Day
100-219	Intensive Outpatient Program - Substance Abuse	203	1,734	8.5	420	1,513	3.6	204	One Day
Section 45/46									
100-219	Child Psychiatric Inpatient - SHH & Acadia Only	945	2,835	3.0	3,364	10,789	3.2	807	One Day
100-219	Partial Hospitalization	307	1,407	4.6	439	1,813	4.1	285	One Day
Section 65 Provided By Educational Sys. (APS began reviewing 12/1/2013)									
H2012HN	Child BH Day Treat. - PROVIDED BY ED. SYS. - Bachelor's - 2:1 Staffing ONLY	0	0	0.0	5	518	103.6	5	Hour
H2012HN	Child BH Day Treatment - PROVIDED BY ED. SYS. - Bachelor's	1,180	471,027	399.2	892	557,791	625.3	1,313	Hour
H2012HNTL	Child BH Day Treat.-PROVIDED BY ED. SYS. - BHP Level - IFSP	2	35	17.5	21	5,012	238.7	21	Hour
H2012HNTM	Child BH Day Treat. - PROVIDED BY ED. SYS. - Bachelor's - 2:1 Staffing IEP	2	256	128.0	6	5,328	888.0	6	Hour
H2012HNTM	Child BH Day Treat.-PROVIDED BY ED. SYS. - BHP Level - IEP	53	6,785	128.0	290	164,998	569.0	312	Hour
H2012HNUN	Child BH Day Treatment - PROVIDED BY ED. SYS. - Bachelor's - Two Patients Served	2	256	128.0	19	5,200	273.7	19	Hour
H2012HNUNTL	Child BH Day Treat.-PROVIDED BY ED. SYS. - BHP Level - 2 Patients - ISFP	2	99	49.5	22	2,353	107.0	22	Hour
H2012HNUNTM	Child BH Day Treat.-PROVIDED BY ED. SYS. - BHP Level - 2 Patients - IEP	32	4,096	128.0	143	83,330	582.7	159	Hour
H2012HNUP	Child BH Day Treatment - PROVIDED BY ED. SYS. - Bachelor's - Three Patients Served	0	0	0.0	12	2,090	174.2	12	Hour
H2012HNUPTL	Child BH Day Treat.-PROVIDED BY ED. SYS. - BHP Level - 3 Patients - ISFP	0	0	0.0	2	362	181.0	2	Hour
H2012HNUPTM	Child BH Day Treat.-PROVIDED BY ED. SYS. - BHP Level - 3 Patients - IEP	33	4,224	128.0	144	81,836	568.3	160	Hour
H2012HNUQ	Child BH Day Treatment - PROVIDED BY ED. SYS. - Bachelor's - Four Patients Served	0	0	0.0	14	1,795	128.2	14	Hour
H2012HNUQTL	Child BH Day Treat.-PROVIDED BY ED. SYS. - BHP Level - 4 Patients - ISFP	0	0	0.0	1	162	162.0	1	Hour
H2012HNUQTM	Child BH Day Treat.-PROVIDED BY ED. SYS. - BHP Level - 4 Patients - IEP	32	4,096	128.0	144	80,428	558.5	159	Hour
H2012HO	Child BH Day Treatment - PROVIDED BY ED. SYS. - Master's	1,113	79,911	71.8	823	50,120	60.9	1,275	Hour
H2012HOTL	Child BH Day Treat.-PROVIDED BY ED. SYS. - Master's Level - IFSP	2	20	10.0	15	315	21.0	16	Hour
H2012HOTM	Child BH Day Treat.-PROVIDED BY ED. SYS. - Master's Level - IEP	47	5,794	123.3	250	16,699	66.8	266	Hour

<u>Service Code</u>	<u>Service</u>	<u>Initial Cases</u>	<u>Initial Units</u>	<u>Average Initial Units/Cases</u>	<u>CSR Cases</u>	<u>CSR Units</u>	<u>Average CSR Units/Cases</u>	<u>Members</u>	<u>Billing Unit</u>
Section 65 Provided By Educational Sys. (APS began reviewing 12/1/2013)									
H2012HOUN	Child BH Day Treatment - PROVIDED BY ED. SYS. - Master's - Two Patients Served	1	5	5.0	24	1,000	41.7	25	Hour
H2012HOUNTL	Child BH Day Treat.-PROVIDED BY ED. SYS. - Master's Level - 2 Patients - IFSP	0	0	0.0	2	233	116.5	2	Hour
H2012HOUNTM	Child BH Day Treat.-PROVIDED BY ED. SYS. - Master's Level - 2 Patients - IEP	31	3,892	125.5	164	5,351	32.6	174	Hour
H2012HOUNP	Child BH Day Treatment - PROVIDED BY ED. SYS. - Master's - Three Patients Served	1	5	5.0	24	1,010	42.1	25	Hour
H2012HOUNPTL	Child BH Day Treat.-PROVIDED BY ED. SYS. - Master's Level - 3 Patients - IFSP	0	0	0.0	3	132	44.0	3	Hour
H2012HOUNPTM	Child BH Day Treat.-PROVIDED BY ED. SYS. - Master's Level - 3 Patients - IEP	24	2,996	124.8	126	4,337	34.4	140	Hour
H2012HOUNQ	Child BH Day Treatment - PROVIDED BY ED. SYS. - Master's - Four Patients Served	1	5	5.0	25	1,060	42.4	26	Hour
H2012HOUNQTL	Child BH Day Treat.-PROVIDED BY ED. SYS. - Master's Level - 4 Patients - IFSP	0	0	0.0	1	32	32.0	1	Hour
H2012HOUNQTM	Child BH Day Treat.-PROVIDED BY ED. SYS. - Master's Level - 4 Patients - IEP	24	2,996	124.8	125	5,061	40.5	139	Hour

APS Monthly Report: 14b
Units of Service by Provider for Selected Adult Services
(Includes MaineCare, Courtesy Reviews and Grant Funded review members done by APS)
Report Dates: 02/01/2015 To 02/28/2015

Report Source: Authorization data from APS CareConnection®

Definitions:

- Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.

What this report measures: This report shows for each Provider the number of MaineCare members and persons who are grant funded authorized for various types of adult community support services as well as the number of units authorized. If a person is authorized for more than one type of community support service, they are counted once for each service. The average is shown twice, once for the number of people new to the service with a (PA) and also the average for those members receiving a new continued stay authorization. In each case, the average is the number of members authorized for a given service divided by the number of units authorized.

It is possible for a person to receive more than one CSR in a time period, if so they are counted as separate cases. The second to last column shows the number of unique members. Unique members does not refer to the # of members in service, but rather to the number of unique members who have had a PA and/or a CSR or CSRs in the month.

H0040 Adult Assertive Community Treatment - ACT

<u>Provider</u>	<u>Provider District</u>	<u>Total # of cases receiving</u>	<u>Total # of new units</u>		<u>Total # of cases</u>	<u>Total # of units</u>		<u>Total # of unique</u>	<u>Billing Unit</u>
		<u>an auth for a new service (PA)</u>	<u>auth for members new to the service (PA units)</u>	<u>Average new PA units authorized per case</u>	<u>receiving a new continued stay auth (CSR)</u>	<u>authorized for cases with new continued stay auth (CSR units)</u>	<u>Average new CSR units authorized per case</u>	<u>members receiving authorization (PA or CSR)</u>	
Catholic Charities Maine	District 5	2	126	63	26	1,608	62	28	1 Day
Community Counseling Center - ACCESS	District 2	0	0	0	15	893	60	15	1 Day
Community Counseling Center - ACTION	District 2	0	0	0	6	357	60	6	1 Day
Community Counseling Center - CORE	District 2	3	230	77	4	252	63	7	1 Day
Community Health & Counseling Services	District 6	1	63	63	14	882	63	15	1 Day
Counseling Services Inc.	District 1	3	189	63	36	2,131	59	39	1 Day
HealthReach network	District 5	0	0	0	21	1,198	57	21	1 Day
Spurwink	District 2	0	0	0	10	630	63	10	1 Day
Sweetser	District 1	2	126	63	15	945	63	17	1 Day
Tri-County Mental Health	District 3	6	378	63	42	2,494	59	48	1 Day

H2012 Day Supports-Day Treatment

<u>Provider</u>	<u>District</u>	<u>Total # of cases receiving an auth for a new service (PA)</u>	<u>Total # of new units auth for members new to the service (PA units)</u>	<u>Average new PA units authorized per case</u>	<u>Total # of cases receiving a new continued stay auth (CSR)</u>	<u>Total # of units authorized for cases with new continued stay auth (CSR units)</u>	<u>Average new CSR units authorized per case</u>	<u>Total # of unique members receiving authorization (PA or CSR)</u>	<u>Billing Unit</u>
Aroostook Mental Health Services	District 8	0	0	0	6	356	59	6	1 hour
Community Counseling Center	District 2	1	52	52	6	2,190	365	7	1 hour
Counseling Services Inc.	District 1	4	208	52	2	800	400	6	1 hour
Goodwill Industries of Northern New England	District 2	0	0	0	7	486	69	7	1 hour
Healing Hearts LLC	District 8	8	416	52	0	0	0	8	1 hour
Kennebec Behavioral Health	District 5	22	1,144	52	60	14,581	243	81	1 hour
Mid Coast Mental Health	District 4	4	208	52	2	936	468	6	1 hour
Northeast Occupational Exchange	District 6	12	624	52	3	1,950	650	15	1 hour
Penobscot Community Health Center	District 6	9	468	52	23	18,976	825	29	1 hour
Tri-County Mental Health	District 3	4	208	52	5	1,930	386	9	1 hour

H2014 Skills Development

<u>Provider</u>	<u>District</u>	<u>Total # of cases receiving an auth for a new service (PA)</u>	<u>Total # of new units auth for members new to the service (PA units)</u>	<u>Average new PA units authorized per case</u>	<u>Total # of cases receiving a new continued stay auth (CSR)</u>	<u>Total # of units authorized for cases with new continued stay auth (CSR units)</u>	<u>Average new CSR units authorized per case</u>	<u>Total # of unique members receiving authorization (PA or CSR)</u>	<u>Billing Unit</u>
Alternative Wellness Services	District 1	5	520	104	8	2,814	352	12	15 min
AngleZ Behavioral Health Services-17 DLS	Unknown	1	8	8	2	2,132	1,066	2	15 min
Aroostook Mental Health Services	District 8	0	0	0	6	700	117	6	15 min
Break of Day, Inc	District 4	2	208	104	19	11,648	613	21	15 min
Charlotte White Center	District 6	2	208	104	17	2,808	165	19	15 min
Direct Community Care	District 5	2	136	68	5	1,312	262	7	15 min
Dirigo Counseling Clinic	District 6	0	0	0	2	328	164	2	15 min
Downeast Horizons Inc	District 7	0	0	0	1	1,029	1,029	1	15 min
Graham Behavioral Services	District 5	6	624	104	21	9,692	462	27	15 min
Kennebec Behavioral Health	District 5	26	2,704	104	1	104	104	27	15 min
Life by Design	District 8	0	0	0	1	104	104	1	15 min
Northeast Occupational Exchange	District 6	12	1,248	104	18	2,900	161	30	15 min
Northern Maine General - Community Support	District 8	0	0	0	1	96	96	1	15 min
OHI	District 6	0	0	0	1	108	108	1	15 min
Port Resources-Sec 17	District 2	0	0	0	4	2,169	542	4	15 min
Sequel Care of Maine	District 6	0	0	0	1	2,080	2,080	1	15 min
Sequel Care of Maine	District 4	2	208	104	1	780	780	3	15 min
Tri-County Mental Health	District 3	8	832	104	5	608	122	13	15 min

H2015 Community Integration (CI)

Provider	District	Total # of cases receiving an auth for a new service (PA)	Total # of new units		Total # of cases receiving a new continued stay auth (CSR)	Total # of units authorized for cases with new continued stay auth		Average new CSR units authorized per case	Total # of unique members receiving authorization (PA or CSR)	Billing Unit
			auth for members new to the service (PA units)	Average new PA units authorized per case		new continued stay auth (CSR units)	new continued stay auth units authorized			
Acadia Healthcare	District 6	3	240	80	4	241	60	6	15 min	
Allies	District 6	6	480	80	78	5,255	67	84	15 min	
Alternative Services	District 3	9	684	76	53	3,569	67	58	15 min	
Alternative Wellness Services	District 1	17	1,360	80	18	1,224	68	33	15 min	
AngleZ Behavioral Health Services-17 ACM	District 5	3	240	80	15	1,194	80	17	15 min	
Aroostook Mental Health Services	District 8	16	1,204	75	80	5,538	69	96	15 min	
Assistance Plus	District 5	19	1,432	75	74	4,938	67	91	15 min	
Behavior Health Solutions for Me	District 6	2	152	76	4	255	64	6	15 min	
Break of Day, Inc	District 4	4	400	100	100	7,737	77	103	15 min	
Bright Future Healthier You	District 3	6	480	80	12	1,449	121	18	15 min	
Broadreach Family & Community Services	District 4	12	960	80	28	2,165	77	39	15 min	
Catholic Charities Maine	District 5	47	3,616	77	347	24,308	70	376	15 min	
Central Maine Family Counseling	District 3	4	320	80	1	80	80	5	15 min	
Charlotte White Center	District 6	15	1,200	80	37	2,703	73	52	15 min	
Choices	District 6	4	320	80	19	1,520	80	23	15 min	
Common Ties	District 3	31	2,480	80	92	5,928	64	122	15 min	
Community Care	District 6	15	1,200	80	28	1,997	71	43	15 min	
Community Counseling Center	District 2	19	1,640	86	34	1,724	51	53	15 min	
Community Health & Counseling Services	District 6	41	3,106	76	117	7,650	65	156	15 min	
Cornerstone Behavioral Healthcare - CM	District 6	12	960	80	10	721	72	20	15 min	
Counseling Services Inc.	District 1	38	3,040	80	144	10,188	71	180	15 min	
Direct Community Care	District 5	4	320	80	19	1,570	83	23	15 min	
Dirigo Counseling Clinic	District 6	4	320	80	22	1,625	74	26	15 min	
Employment Specialist of Maine	District 5	4	280	70	46	2,844	62	48	15 min	
Evergreen Behavioral Services	District 3	5	555	111	3	160	53	7	15 min	
Facing Change	District 3	2	160	80	1	80	80	3	15 min	

H2015 Community Integration (CI)

<u>Provider</u>	<u>Provider</u>	<u>Total # of cases receiving an auth for a new service</u>	<u>Total # of new units auth for members new to the service</u>	<u>Average new PA units authorized per case</u>	<u>Total # of cases receiving a new continued stay auth</u>	<u>Total # of units authorized for cases with new continued stay auth</u>	<u>Average new CSR units authorized per case</u>	<u>Total # of unique members receiving authorization</u>	<u>Billing Unit</u>
	<u>District</u>	<u>(PA)</u>	<u>(PA units)</u>	<u>per case</u>	<u>(CSR)</u>	<u>(CSR units)</u>	<u>per case</u>	<u>(PA or CSR)</u>	
Fellowship Health Resources	District 6	0	0	0	1	80	80	1	15 min
Fullcircle Supports Inc	District 5	9	720	80	90	6,344	70	88	15 min
Goodwill Industries of Northern New England	District 2	0	0	0	8	698	87	8	15 min
Graham Behavioral Services	District 5	6	480	80	45	4,116	91	51	15 min
Healing Hearts LLC	District 8	1	80	80	10	738	74	11	15 min
Health Affiliates Maine	District 3	44	3,520	80	264	20,448	77	307	15 min
Higher Ground Services	District 6	4	320	80	16	1,116	70	20	15 min
Kennebec Behavioral Health	District 5	30	2,400	80	206	11,734	57	230	15 min
Learning Works	District 2	1	80	80	1	30	30	2	15 min
Life by Design	District 8	20	1,600	80	47	3,000	64	67	15 min
Lutheran Social Services	District 3	11	880	80	47	3,630	77	58	15 min
Maine Behavioral Health Organization	District 5	16	1,280	80	96	6,020	63	111	15 min
Maine Immigrant and Refugee Services	District 3	6	480	80	22	1,846	84	28	15 min
Maine Vocational & Rehabilitation Assoc.	District 5	2	160	80	14	1,130	81	16	15 min
Maine Vocational & Rehabilitation Assoc.	District 2	2	160	80	6	481	80	7	15 min
Manna Inc	District 6	5	400	80	8	555	69	12	15 min
MAS Home Care of Maine - Bangor	District 6	9	720	80	6	511	85	14	15 min
MAS Home Care of Maine - Westbrook	District 2	5	400	80	7	481	69	12	15 min
Medical Care Development-CSS	District 2	3	240	80	8	650	81	11	15 min
Merrymeeting Behavioral Health Associates-Adult Case Mgmt	District 2	5	365	73	14	666	48	19	15 min
Mid Coast Mental Health	District 4	32	2,550	80	28	2,117	76	60	15 min
Motivational Services	District 5	0	0	0	45	2,397	53	40	15 min
Northeast Occupational Exchange	District 6	17	1,258	74	44	2,867	65	58	15 min
Northern Lighthouse-Section 17	District 8	1	80	80	0	0	0	1	15 min

H2015 Community Integration (CI)

<u>Provider</u>	<u>District</u>	<u>Total # of cases receiving an auth for a new service (PA)</u>	<u>Total # of new units auth for members new to the service (PA units)</u>	<u>Average new PA units authorized per case</u>	<u>Total # of cases receiving a new continued stay auth (CSR)</u>	<u>Total # of units authorized for cases with new continued stay auth (CSR units)</u>	<u>Average new CSR units authorized per case</u>	<u>Total # of unique members receiving authorization (PA or CSR)</u>	<u>Billing Unit</u>
Northern Maine General - Community Support	District 8	0	0	0	4	218	55	4	15 min
Ocean Way Mental Health Agency	District 4	5	380	76	15	1,207	80	20	15 min
OHI	District 6	3	240	80	19	1,136	60	21	15 min
Oxford County Mental Health Services	District 3	8	350	44	33	2,570	78	40	15 min
Port Resources-Sec 17	District 2	0	0	0	3	168	56	3	15 min
Protea Integrated Health & Wellness	District 5	6	480	80	1	80	80	7	15 min
Providence	District 2	0	0	0	25	1,236	49	25	15 min
Riverview	District 5	1	80	80	15	1,114	74	16	15 min
Rumford Group Homes	District 3	5	400	80	12	910	76	17	15 min
Sequel Care of Maine	District 6	0	0	0	2	160	80	2	15 min
Sequel Care of Maine	District 4	8	640	80	19	1,567	82	26	15 min
Shalom House	District 2	4	320	80	66	5,235	79	70	15 min
Smart Child & Family Services	District 2	13	1,040	80	16	1,357	85	29	15 min
St. Andre Homes	District 1	2	160	80	3	248	83	5	15 min
Stepping Stones	District 6	16	1,280	80	29	2,185	75	42	15 min
Stepping Stones - Outpatient	District 2	1	80	80	0	0	0	1	15 min
Sunrise Opportunities	District 7	4	320	80	18	1,146	64	22	15 min
Sweetser	District 1	48	3,790	79	192	14,798	77	238	15 min
The Opportunity Alliance	District 2	41	3,670	90	105	7,316	70	137	15 min
Tri-County Mental Health	District 3	43	3,380	79	153	9,532	62	192	15 min
York County Shelter Program	District 1	3	240	80	5	400	80	8	15 min

H2015 Community Integration (CI) 30-Day Medical Necessity Waiver

<u>Provider</u>	<u>Provider</u>	<u>Total # of cases receiving an auth for a new service</u>	<u>Total # of new units auth for members new to the service</u>	<u>Average new PA units authorized per case</u>	<u>Total # of cases receiving a new continued stay auth (CSR)</u>	<u>Total # of units authorized for cases with new continued stay auth (CSR units)</u>	<u>Average new CSR units authorized per case</u>	<u>Total # of unique members receiving authorization (PA or CSR)</u>	<u>Billing Unit</u>
	<u>District</u>	<u>(PA)</u>	<u>(PA units)</u>	<u>per case</u>	<u>(CSR)</u>	<u>(CSR units)</u>	<u>per case</u>	<u>(PA or CSR)</u>	<u>Unit</u>
Medical Care Development-CSS	District 2	1	26	26	0	0	0	1	Unknown
Mid Coast Mental Health	District 4	1	30	30	0	0	0	1	Unknown

H2017 Daily Living Support Services

<u>Provider</u>	<u>District</u>	<u>Total # of cases receiving an auth for a new service (PA)</u>	<u>Total # of new units auth for members new to the service (PA units)</u>	<u>Average new PA units authorized per case</u>	<u>Total # of cases receiving a new continued stay auth (CSR)</u>	<u>Total # of units authorized for cases with new continued stay auth (CSR units)</u>	<u>Average new CSR units authorized per case</u>	<u>Total # of unique members receiving authorization (PA or CSR)</u>	<u>Billing Unit</u>
Alternative Services	District 3	7	56	8	37	15,550	420	41	15 min
Alternative Wellness Services	District 1	4	32	8	8	7,044	881	8	15 min
AngleZ Behavioral Health Services-17 DLS	Unknown	4	32	8	6	6,344	1,057	6	15 min
Assistance Plus	District 5	20	160	8	57	40,179	705	75	15 min
Behavior Health Solutions for Me	District 6	0	0	0	9	7,020	780	9	15 min
Break of Day, Inc	District 4	5	40	8	50	31,252	625	51	15 min
Bright Future Healthier You	District 3	6	48	8	1	720	720	6	15 min
Coastal Maine Behavioral Health Inc.	District 4	0	0	0	10	7,769	777	10	15 min
Direct Community Care	District 5	3	24	8	15	8,132	542	16	15 min
Downeast Horizons Inc	District 7	0	0	0	1	514	514	1	15 min
Employment Specialist of Maine	District 5	6	48	8	17	94,800	5,576	17	15 min
Fullcircle Supports Inc	District 5	6	48	8	42	28,946	689	42	15 min
Goodwill Industries of Northern New England	District 2	0	0	0	7	5,384	769	7	15 min
Graham Behavioral Services	District 5	0	0	0	29	27,622	952	29	15 min
Independence Association	District 2	0	0	0	3	1,296	432	3	15 min
Lutheran Social Services	District 3	8	64	8	21	11,024	525	27	15 min
Maine Vocational & Rehabilitation Assoc.	District 5	2	16	8	17	12,740	749	17	15 min
Maine Vocational & Rehabilitation Assoc.	District 2	1	8	8	9	3,518	391	9	15 min
MAS Home Care of Maine - Bangor	District 6	6	48	8	9	7,204	800	13	15 min
Merrymeeting Behavioral Health	District 2	22	176	8	107	97,634	912	112	15 min
Northern Maine General - Community Support	District 8	0	0	0	3	2,240	747	3	15 min
Ocean Way Mental Health Agency	District 4	1	8	8	8	4,576	572	9	15 min
OHI	District 6	4	32	8	23	10,364	451	23	15 min
Oxford County Mental Health Services	District 3	2	16	8	11	5,480	498	11	15 min
Pillars Community Outreach, Inc	District 5	0	0	0	12	9,542	795	12	15 min

H2017 Daily Living Support Services

<u>Provider</u>	<u>District</u>	<u>Total # of cases receiving an auth for a new service (PA)</u>	<u>Total # of new units auth for members new to the service (PA units)</u>	<u>Average new PA units authorized per case</u>	<u>Total # of cases receiving a new continued stay auth (CSR)</u>	<u>Total # of units authorized for cases with new continued stay auth (CSR units)</u>	<u>Average new CSR units authorized per case</u>	<u>Total # of unique members receiving authorization (PA or CSR)</u>	<u>Billing Unit</u>
Port Resources-Sec 17	District 2	0	0	0	2	1,132	566	2	15 min
Sequel Care of Maine	District 6	2	16	8	1	520	520	3	15 min
Sequel Care of Maine	District 4	6	48	8	8	8,248	1,031	11	15 min
Shalom House	District 2	1	8	8	9	2,466	274	10	15 min
Sunrise Opportunities	District 7	3	24	8	7	2,050	293	9	15 min
Tri-County Mental Health	District 3	13	104	8	48	11,470	239	57	15 min
Volunteers of America	District 2	0	0	0	5	7,762	1,552	5	15 min

H2018 Community Rehabilitation Services (CRS)

<u>Provider</u>	<u>District</u>	<u>Total # of cases receiving an auth for a new service (PA)</u>	<u>Total # of new units auth for members new to the service (PA units)</u>	<u>Average new PA units authorized per case</u>	<u>Total # of cases receiving a new continued stay auth (CSR)</u>	<u>Total # of units authorized for cases with new continued stay auth (CSR units)</u>	<u>Average new CSR units authorized per case</u>	<u>Total # of unique members receiving authorization (PA or CSR)</u>	<u>Billing Unit</u>
Community Health & Counseling Services	District 6	0	0	0	5	450	90	5	1 Day
Counseling Services Inc.	District 1	0	0	0	5	450	90	5	1 Day
Kennebec Behavioral Health	District 5	3	270	90	7	630	90	10	1 Day
Motivational Services	District 5	0	0	0	1	90	90	1	1 Day
OHI	District 6	0	0	0	3	270	90	3	1 Day
Shalom House	District 2	0	0	0	18	1,620	90	18	1 Day
Tri-County Mental Health	District 3	1	90	90	1	90	90	2	1 Day
York County Shelter Program	District 1	3	270	90	8	720	90	11	1 Day

H2019 Specialized Group Services - DBT

<u>Provider</u>	<u>District</u>	<u>Total # of cases receiving an auth for a new service (PA)</u>	<u>Total # of new units auth for members new to the service (PA units)</u>	<u>Average new PA units authorized per case</u>	<u>Total # of cases receiving a new continued stay auth (CSR)</u>	<u>Total # of units authorized for cases with new continued stay auth (CSR units)</u>	<u>Average new CSR units authorized per case</u>	<u>Total # of unique members receiving authorization (PA or CSR)</u>	<u>Billing Unit</u>
Care & Comfort	District 5	1	520	520	0	0	0	1	15 min
Community Health & Counseling Services	District 6	1	520	520	0	0	0	1	15 min
Counseling Services Inc.	District 1	2	1,040	520	0	0	0	2	15 min
Kennebec Behavioral Health	District 5	3	1,560	520	1	96	96	4	15 min
Lutheran Social Services	District 3	1	520	520	1	130	130	2	15 min
Tri-County Mental Health	District 3	3	1,560	520	2	260	130	5	15 min

H2019 Specialized Group Services - TREM

<u>Provider</u>	<u>District</u>	<u>Total # of cases receiving an auth for a new service (PA)</u>	<u>Total # of new units auth for members new to the service (PA units)</u>	<u>Average new PA units authorized per case</u>	<u>Total # of cases receiving a new continued stay auth (CSR)</u>	<u>Total # of units authorized for cases with new continued stay auth (CSR units)</u>	<u>Average new CSR units authorized per case</u>	<u>Total # of unique members receiving authorization (PA or CSR)</u>	<u>Billing Unit</u>
Health Affiliates Maine	District 3	3	495	165	0	0	0	3	15 min
Northeast Occupational Exchange	District 6	3	495	165	0	0	0	3	15 min

H2025 Skills Development - Ongoing Support to Maintain Emp

<u>Provider</u>	<u>District</u>	<u>Total # of cases receiving an auth for a new service (PA)</u>	<u>Total # of new units auth for members new to the service (PA units)</u>	<u>Average new PA units authorized per case</u>	<u>Total # of cases receiving a new continued stay auth (CSR)</u>	<u>Total # of units authorized for cases with new continued stay auth (CSR units)</u>	<u>Average new CSR units authorized per case</u>	<u>Total # of unique members receiving authorization (PA or CSR)</u>	<u>Billing Unit</u>
Charlotte White Center	District 6	0	0	0	1	192	192	1	15 min

Report Number: 14d

**Units of substance abuse Services Reviewed BY APS
(Includes MaineCare members and Courtesy Reviews done by APS)**

Report Dates 07/01/2014 To 02/28/2015

Run Date: 03/29/2015

Report Source: Authorization Data from APS CareConnection®

Definitions:

- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **Initial Case** - The initial case is the first authorization in an episode of care for a member in a particular service. If a member is discharged from a service and returns after 2 or more days, this would be a new episode of care and it would require a new initial case review. Initial case review types are: Registrations, Prior Authorizations or Initial Courtesy Reviews.
- **CSR Case** - A service is extended when necessary through the Continued Stay review process (CSR). The continued stay review types are: Registration Continued Stay Reviews (of a registration) Continued Stay Reviews (of a prior authorization) and Courtesy Continued Stay Reviews (of an initial courtesy review).
- **Services** - For more information about each of the services please view the MaineCare Benefits Manual at the following DHHS Website: <http://www.maine.gov/sos/cec/rules/10/ch101.htm>

What This Report Measures: This report shows every substance abuse service that APS authorizes by service code. It includes the fiscal year to date number of members authorized and units of service authorized for both initial cases and continued stay reviews. The average number of units per service is separated into average initial units/case and average CSR units/ case.

Note: the column titled “Members” does not refer to the # of members who have received the service so far this year, but rather the number of unique members who have had a PA and/or a CSR or CSRs so far this fiscal year. Even if a member has multiple continued stays or is discharged and returns to the service, they are counted only once.

<u>Service Code</u>	<u>Service</u>	<u>Initial Cases</u>	<u>Initial Units</u>	<u>Average Initial Units/Cases</u>	<u>CSR Cases</u>	<u>CSR Units</u>	<u>Average CSR Units/Cases</u>	<u>Members</u>	<u>Billing Unit</u>
100-219	General Hospital	424	424	1.0	0	0	0.0	326	Case
H0004	SA OP Therapy Sub Abuse Agency CADC	156	55,850	358.0	102	8,594	84.3	197	15 min
H0004	SA OP Therapy Sub Abuse Agency Non-Masters LADC	425	152,430	358.7	781	93,347	119.5	690	15 min
H0004	Sub Abuse Outpatient Therapy-Substance Abuse Agency	2,325	833,505	358.5	1,183	141,798	119.9	2,687	15 min
H0004GT	Telehealth-SA OP Therapy SA Agency Non-Masters LADC	1	360	360.0	3	360	120.0	2	15 Min.
H0004GT	Telehealth-Sub Abuse OP Therapy-Substance Abuse Agency	2	720	360.0	0	0	0.0	2	15 Min.
H0004HQ	SA OP Group Therapy Sub Abuse Agency CADC	31	11,160	360.0	7	840	120.0	33	15 min
H0004HQ	SA OP Group Therapy Sub Abuse Agency Non-Masters LADC	341	122,760	360.0	662	79,300	119.8	564	15 min
H0004HQ	Sub Abuse Outpatient Group Therapy-Substance Abuse Agency	1,136	408,970	360.0	276	33,654	121.9	1,194	15 min
H2000	SA OP Comp Assess Sub Abuse Agency CADC	85	680	8.0	0	0	0.0	83	15 min
H2000	SA OP Comp Assess Sub Abuse Agency Non-Masters LADC	375	2,993	8.0	2	16	8.0	356	15 min
H2000	Sub Abuse Outpatient Comp Assess-Substance Abuse Agency	1,954	15,470	7.9	31	245	7.9	1,787	15 min
H2000GT	Telehealth-Sub Abuse OP Comp Assess-SA Agency	2	16	8.0	0	0	0.0	2	15 Min.
Section 65 Community-Based									
H0015	Intensive Outpatient Program	757	13,492	17.8	1,275	5,193	4.1	728	One Day

Report Number: 16a
Average Length of Stay in Adult Crisis Unit
(Includes MaineCare members and Courtesy Reviews done by APS)

Report Dates: 02/01/2015 To 02/28/2015

Run Date: 03/29/2015

Report Source: Authorization data from APS CareConnection®

Definitions:

- A **crisis stabilization unit** provides short-term, out-of-home treatment for a person experiencing a mental health crisis. The code for crisis services for adults is: H0018 Adult Crisis Residential - Crisis Units.
- **ALOS** - average length of stay in days of members discharged in CareConnecton® from adult crisis units during this month.
- **Median** - The median is defined as the middle number in a series of numbers ordered from lowest to highest. For example the median of 1,9, & 80 days = 9 days, while the average is 90/3 = 30 days.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **SMI - Serious Mental Illness.** A proxy for serious mental illness (SMI) is the use of specific services. All active adult members who used either the service of Behavioral Health Homes or any Section 17 service (Community Support) or resided in a PNMI setting within 12 months of the date of this report. Section 17 services include: Community Integration (CI), Assertive Community Treatment (ACT), Community Rehabilitation Services (CRS) as well as Daily Living Support Services, Day Supports-Day Treatment, Skills Development-Group Therapy, Skills Development-Ongoing Support to Maintain Employment, and the Specialized Group Services of WRAP, Recovery Wkbk, TREM, or DBT.

What This Report Measures: Average length of stay and the median length of members discharged from adult crisis units during this month. Members may be discharged more than once

Total number of members discharged = 167 Average length of stay (ALOS) in days = 6 Median length of stay in days = 5

<u>Gender</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
Female	87	6	5
Male	80	6	5
Total	167	6	5
<u>Age Groups</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
18-20	8	5	3
21-24	10	12	8
25-34	30	6	5
35-54	80	5	5
55-61	26	6	5
62-64	4	7	5
65-74	8	6	5
Over 75 Years Old	1	5	5
Total	167	6	5
<u>SMI</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
SMI	110	6	5
Not SMI	57	5	4
Total	167	6	5

<u>AMHI Class</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
AMHI Class N	148	6	5
AMHI Class Y	19	5	6
Total	167	6	5
<u>District</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
District 1/ York County	6	6	6
District 2/ Cumberland County	20	10	6
District 3/ Androscoggin, Franklin, and Oxford Counties	33	6	5
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	13	6	5
District 5/ Somerset and Kennebec Counties	27	5	5
District 6/ Piscataquis and Penobscot Counties	33	4	4
District 7/ Washington and Hancock Counties	12	5	5
District 8/ Aroostook County	13	5	5
Unknown	10	8	5
Total	167	6	5
<u>Providers</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
Aroostook Mental Health Services	21	5	5
Community Health & Counseling Services	49	4	4
Counseling Services Inc.	16	12	9
Crisis and Counseling Centers	22	4	4
Mid Coast Mental Health	8	6	5
Oxford County Mental Health Services	18	4	4
Sweetser	11	7	5
The Opportunity Alliance	5	8	7
Tri-County Mental Health	17	8	7
Total	167	6	5

Report Number: 16c
Average Length of Stay in Adult Private Non-Medical Institution
(Includes MaineCare members and Courtesy Reviews done by APS)

Report Dates: 02/01/2015 To 02/28/2015

Run Date: 03/29/2015

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Adult Residential Mental Health Services** provides community residential treatment for adults with serious mental illnesses. The codes for Adult Mental Health PNMI are: Section 97 H0019 Adult PNMI - Rehabilitation Services and Section 97 H0020 Adult PNMI - Personal Care.
- **PNMI** - A Private Non-Medical Institution (PNMI) provides food, shelter, personal care, and treatment services to four or more residents in single or scattered site facilities. PNMI services are not provided in medical settings such as hospitals or nursing homes.
- **ALOS** - average length of stay in days of members discharged in CareConnecton® from Adult Residential Mental Health Services (Adult MH PNMI) during this month.
- **Median** - The median is defined as the middle number in a series of numbers ordered from lowest to highest. For example the median of 1,9, & 80 days = 9 days, while the average is $90/3 = 30$ days.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **SMI - Serious Mental Illness.** A proxy for serious mental illness (SMI) is the use of specific services. All active adult members who used either the service of Behavioral Health Homes or any Section 17 service (Community Support) or resided in a PNMI setting within 12 months of the date of this report. Section 17 services include: Community Integration (CI), Assertive Community Treatment (ACT), Community Rehabilitation Services (CRS) as well as Daily Living Support Services, Day Supports-Day Treatment, Skills Development-Group Therapy, Skills Development-Ongoing Support to Maintain Employment, and the Specialized Group Services of WRAP, Recovery Wkwb, TREM, or DBT.

What This Report Measures: Average length of stay and median length of stay of members discharged from Adult Mental Health Residential Services (adult MH PNMI). Members may be discharged more than once.

Total number of members discharged = 33 Average length of stay (ALOS) in days = 357 Median length of stay in days = 218

<u>Gender</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
Female	9	232	42
Male	24	404	235
Total	33	357	218
<u>Age Groups</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
18-20	3	196	253
21-24	4	267	98
25-34	5	65	32
35-54	12	367	272
55-61	7	326	226
62-64	1	622	622
65-74	1	2,496	2,496
Total	33	357	218
<u>SMI</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
SMI	33	357	218
Total	33	357	218

<u>AMHI Class</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
AMHI Class N	17	262	143
AMHI Class Y	16	459	304
Total	33	357	218
<u>District</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
District 1/ York County	9	120	36
District 2/ Cumberland County	8	614	281
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	2	395	395
District 5/ Somerset and Kennebec Counties	8	348	263
District 6/ Piscataquis and Penobscot Counties	4	280	163
District 7/ Washington and Hancock Counties	2	557	557
Total	33	357	218
<u>Providers</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
Alternative Services	2	567	567
Kennebec Behavioral Health	3	312	85
Medical Care Development	1	2,496	2,496
Mid Coast Mental Health	1	467	467
Motivational Services	2	337	337
NFI North	1	870	870
OHI	5	232	108
Shalom House	4	532	465
The Opportunity Alliance	5	167	143
Tri-County Mental Health	1	477	477
Volunteers of America	1	323	323
York County Shelter Program	7	42	32
Total	33	357	218

Report Number: 16j
Average Length of Stay in Adult Assertive Community Treatment
(Includes MaineCare members and Courtesy Reviews done by APS)

Report Dates: 02/01/2015 To 02/28/2015

Run Date: 03/29/2015

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Adult Assertive Community Treatment (ACT)** provides individualized intensive integrated community-based services that are delivered by a multi-disciplinary team of practitioners and are available twenty-four(24) hours a day. ACT is available to a subset of adults with serious mental illness.
- **ALOS** - average length of stay in days of members discharged in CareConnecton® from Adult ACT during this month.
- **Median** - The median is defined as the middle number in a series of numbers ordered from lowest to highest. For example the median of 1,9, & 80 days = 9 days, while the average is 90/3 = 30 days.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- A proxy for serious mental illness (SMI) is the use of specific services.
- **SMI - Serious Mental Illness.** A proxy for serious mental illness (SMI) is the use of specific services. All active adult members who used either the service of Behavioral Health Homes or any Section 17 service (Community Support) or resided in a PNMI setting within 12 months of the date of this report. Section 17 services include: Community Integration (CI), Assertive Community Treatment (ACT), Community Rehabilitation Services (CRS) as well as Daily Living Support Services, Day Supports-Day Treatment, Skills Development-Group Therapy, Skills Development-Ongoing Support to Maintain Employment, and the Specialized Group Services of WRAP, Recovery Wkbbk, TREM, or DBT.

What This Report Measures: Average length of stay and median length of stay of members discharged from Adult Assertive Community Treatment services during this month. Members may be discharged more than once.

Total number of members discharged = 17 Average length of stay (ALOS) in days = 889 Median length of stay in days = 648

<u>Gender</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
Female	8	844	761
Male	9	928	505
Total	17	889	648
<u>Age Groups</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
21-24	3	349	260
25-64	12	832	590
65-74	2	2,040	2,040
Total	17	889	648
<u>SMI</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
SMI	17	889	648
Total	17	889	648
<u>AMHI Class</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
AMHI Class N	13	611	481
AMHI Class Y	4	1,791	1,827
Total	17	889	648

<u>District</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
District 1/ York County	3	1,128	505
District 2/ Cumberland County	7	863	648
District 3/ Androscoggin, Franklin, and Oxford Counties	3	452	421
District 5/ Somerset and Kennebec Counties	3	961	1,090
District 6/ Piscataquis and Penobscot Counties	1	1,444	1,444
Total	17	889	648
<u>Providers</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
Catholic Charities Maine	2	1,827	1,827
Community Counseling Center - ACCESS	2	363	363
Community Counseling Center - ACTION	2	761	761
Community Health & Counseling Services	1	1,444	1,444
Counseling Services Inc.	3	1,128	505
HealthReach network	3	961	1,090
Tri-County Mental Health	4	373	341
Total	17	889	648

Report Number: 16k
Average Length of Stay in Adult Community Integration
(Includes MaineCare members and Courtesy Reviews done by APS)

Report Dates: 02/01/2015 To 02/28/2015

Run Date: 03/29/2015

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Community Integration (CI)** was formerly known as "case management" or "community support". It is a service available to adults with serious mental illness.
- **ALOS** - average length of stay in days of members discharged in CareConnecton® from Community Integration during this month.
- **Median** - The median is defined as the middle number in a series of numbers ordered from lowest to highest. For example the median of 1,9, & 80 days = 9 days, while the average is $90/3 = 30$ days.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **SMI - Serious Mental Illness.** A proxy for serious mental illness (SMI) is the use of specific services. All active adult members who used either the service of Behavioral Health Homes or any Section 17 service (Community Support) or resided in a PNMI setting within 12 months of the date of this report. Section 17 services include: Community Integration (CI), Assertive Community Treatment (ACT), Community Rehabilitation Services (CRS) as well as Daily Living Support Services, Day Supports-Day Treatment, Skills Development-Group Therapy, Skills Development-Ongoing Support to Maintain Employment, and the Specialized Group Services of WRAP, Recovery Wkbc, TREM, or DBT.

What This Report Measures: Average length of stay and median length of stay of members discharged from Community Integration services during this month. Members may be discharged more than once.

Total number of members discharged = 366 Average length of stay (ALOS) in days = 395 Median length of stay in days = 190

<u>Gender</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
Female	226	418	199
Male	140	357	185
Total	366	395	190
<u>Age Groups</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
18-20	25	148	123
21-24	31	264	159
25-64	287	416	209
65-74	18	535	310
Over 75 Years Old	5	696	339
Total	366	395	190
<u>SMI</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
SMI	365	394	186
Not SMI	1	480	480
Total	366	395	190
<u>AMHI Class</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
AMHI Class N	357	385	185
AMHI Class Y	9	786	309
Total	366	395	190

<u>District</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
District 1/ York County	34	381	165
District 2/ Cumberland County	55	324	179
District 3/ Androscoggin, Franklin, and Oxford Counties	90	278	169
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	26	323	126
District 5/ Somerset and Kennebec Counties	64	566	271
District 6/ Piscataquis and Penobscot Counties	71	490	244
District 7/ Washington and Hancock Counties	11	405	209
District 8/ Aroostook County	9	222	179
Unknown	6	460	227
Total	366	395	190

<u>Providers</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
Acadia Healthcare	1	177	177
Allies	13	815	473
Alternative Services	1	884	884
Alternative Wellness Services	1	90	90
AngleZ Behavioral Health Services-17 ACM	9	93	100
Aroostook Mental Health Services	1	372	372
Assistance Plus	5	292	268
Break of Day, Inc	2	448	448
Catholic Charities Maine	32	416	156
Charlotte White Center	2	298	298
Choices	3	234	122
Common Ties	27	240	166
Community Care	13	362	172
Community Counseling Center	9	482	497
Community Health & Counseling Services	26	309	191
Counseling Services Inc.	23	459	185
Direct Community Care	2	521	521
Dirigo Counseling Clinic	2	407	407
Employment Specialist of Maine	1	845	845
Evergreen Behavioral Services	6	257	197
Fullcircle Supports Inc	1	210	210
Graham Behavioral Services	3	622	506
Healing Hearts LLC	1	132	132
Health Affiliates Maine	39	371	210
HealthReach network	1	738	738
Higher Ground Services	2	403	403
Kennebec Behavioral Health	31	628	273
Life by Design	3	161	179
Lutheran Social Services	1	1,252	1,252
Maine Vocational & Rehabilitation Assoc.	6	464	277
Manna Inc	1	424	424
MAS Home Care of Maine - Westbrook	2	105	105
Merrymeeting Behavioral Health Associates-Adult Case Mgmt	2	261	261
Mid Coast Mental Health	5	177	90
Motivational Services	3	1,350	1,199
Northeast Occupational Exchange	15	662	245
Oxford County Mental Health Services	10	208	136
Rumford Group Homes	1	134	134
Sequel Care of Maine	1	60	60
Shalom House	1	151	151

Stepping Stones	1	171	171
Sunrise Opportunities	2	893	893
Sweetser	18	302	116
The Opportunity Alliance	7	100	54
Tri-County Mental Health	27	219	134
York County Shelter Program	3	520	214
Total	366	395	190

Report Number: 16q
Average Length of Stay in Adult Behavioral Health Homes
(Includes MaineCare members and Courtesy Reviews done by APS)

Report Dates: 02/01/2015 To 02/28/2015

Run Date: 03/29/2015

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Behavioral Health Home Organization (BHHO)** - A BHHO is a community-based mental health organization that delivers services through a team-based model of care. It is designed to integrate the systems of care of behavioral health and physical health. The service code of adult behavioral health homes is for members ages 18 & over and emancipated minors.
- **ALOS** - average length of stay in days of members discharged in CareConnection® from Adult Behavioral Health Homes during this month.
- **Median** - The median is defined as the middle number in a series of numbers ordered from lowest to highest. For example the median of 1,9, & 80 days = 9 days, while the average is 90/3 = 30 days.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **SMI - Serious Mental Illness.** A proxy for serious mental illness (SMI) is the use of specific services. All active adult members who used either the service of Behavioral Health Homes or any Section 17 service (Community Support) or resided in a PNMI setting within 12 months of the date of this report. Section 17 services include: Community Integration (CI), Assertive Community Treatment (ACT), Community Rehabilitation Services (CRS) as well as Daily Living Support Services, Day Supports-Day Treatment, Skills Development-Group Therapy, Skills Development-Ongoing Support to Maintain Employment, and the Specialized Group Services of WRAP, Recovery Wkbk, TREM, or DBT.

What This Report Measures: Average length of stay and median length of stay of members discharged from Adult Behavioral Health Homes services during this month. Members may be discharged more than once.

Total number of members discharged = 87 Average length of stay (ALOS) in days = 204 Median length of stay in days = 226

<u>Gender</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
Female	57	204	216
Male	30	204	246
Total	87	204	226
<u>Age Groups</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
18-20	5	167	139
21-24	3	137	50
25-34	19	222	319
35-54	44	201	204
55-61	9	253	311
62-64	1	28	28
65-74	4	253	311
Over 75 Years Old	2	62	62
Total	87	204	226
<u>SMI</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
SMI	87	204	226
Total	87	204	226

<u>AMHI Class</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
AMHI Class N	84	200	212
AMHI Class Y	3	321	326
Total	87	204	226
<u>District</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
District 1/ York County	4	149	159
District 2/ Cumberland County	23	179	140
District 3/ Androscoggin, Franklin, and Oxford Counties	10	136	58
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	8	233	237
District 5/ Somerset and Kennebec Counties	16	245	317
District 6/ Piscataquis and Penobscot Counties	14	204	210
District 7/ Washington and Hancock Counties	10	266	323
Unknown	2	195	195
Total	87	204	226
<u>Providers</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
Acadia Healthcare	11	180	183
Assistance Plus	1	324	324
Community Counseling Center	13	136	110
Community Health & Counseling Services	12	284	325
Cornerstone Behavioral Healthcare - CM	16	256	326
Counseling Services Inc.	1	36	36
Evergreen Behavioral Services	1	17	17
Kennebec Behavioral Health	3	225	275
Northeast Occupational Exchange	1	31	31
Penobscot Community Health Center-BHH	4	203	193
The Opportunity Alliance	13	224	325
Tri-County Mental Health	10	137	58
Volunteers of America	1	332	332
Total	87	204	226

**Report 18 & 19 PNMI Bed Capacity/Occupancy
(Includes MaineCare members and Courtesy Reviews done by APS)**

Report Dates: 02/01/2015 To 02/28/2015

Report Source: Authorization data from APS CareConnection

What This Report Measures: Bed status on the left side shows the number of people in the various PNMI locations on the last day of the month. Monthly averages on the right side shows occupancy rate for the month by computing bed days used by possible bed days. Persons with MaineCare and Courtesy Reviews are included. It is possible for someone to be in a PNMI location and not be using MaineCare or have a Courtesy Review. Therefore, a location showing an available bed on the last day of the month may in fact be full.

Definitions:

- **Possible bed days** = number of beds in a location times the number of days in a month. For a ten bed facility this would be 10 * 31 = 310 on a month with 31 days.
- **PNMI** - A Private Non-Medical Institution (PNMI) provides food, shelter, personal care, and treatment services to four or more residents in single or scattered site facilities. PNMI services are not provided in medical settings such as hospitals or nursing homes.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.

Statewide overall occupancy rate: Adult PNMI: 94.4% Child PNMI: 79.2%

Report 18 & 19 PNMI Bed Capacity/Occupancy		Bed Status on 02/28/2015				Monthly Averages			
		<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
<u>Adult PNMI Provider</u>	<u>Provider Location</u>								
Alternative Services	Green Home Green, ME	3	3	0	0%	0	84	84	100%
Alternative Services	Leighton Street Waterville, ME	5	4	1	20%	1	140	115	82%
Alternative Services	LRBP Burns Rd Augusta, ME	3	2	1	33%	1	84	74	88%
Alternative Services	LRBP Pittston Pittston, ME	3	3	0	0%	0	84	84	100%
Alternative Services	LRBP Plummer St Lisbon Falls, ME	3	3	0	0%	0	84	84	100%
Alternative Services	LRBP Rabbit Valley Oxford, ME	3	3	0	0%	0	84	84	100%
Alternative Services	LRBP Summer St Lisbon Falls, ME	3	3	0	0%	0	84	84	100%
Aroostook Mental Health Services	Madawaska Group Home Madawska, ME	7	7	0	0%	0	196	196	100%
Aroostook Mental Health Services	Skyhaven Presque Isle, ME	10	10	0	0%	0	280	280	100%
Becket Houses of Maine	Gorham Gorham, ME	7	6	1	14%	1	196	178	91%

Report 18 & 19 PNMI Bed Capacity/Occupancy		Bed Status on 02/28/2015				Monthly Averages			
<u>Adult PNMI Provider</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
Charlotte White Center	Eastern Ave Brewer, ME	3	3	0	0%	0	84	84	100%
Charlotte White Center	Lookout Avenue Dover-Foxcroft, ME	2	2	0	0%	0	56	56	100%
Charlotte White Center	Madison Ave Brewer, ME	2	2	0	0%	0	56	56	100%
Charlotte White Center	Marsh Road Corinth, ME	4	4	0	0%	0	112	112	100%
Charlotte White Center	Starks House Dover-Foxcroft, ME	5	5	0	0%	0	140	140	100%
Community Health & Counseling Services	Ellsworth Group Home Ellsworth, ME	4	4	0	0%	0	112	112	100%
Community Health & Counseling Services	Fieldstone Dr Bangor, ME	6	6	0	0%	0	168	168	100%
Community Health & Counseling Services	Grove St Group Home Bangor, ME	4	4	0	0%	0	112	112	100%
Community Health & Counseling Services	Husson Hollow Group Home Bangor, ME	8	6	2	25%	0	224	168	75%
Community Health & Counseling Services	Orono Geriatric Grp Home Orono, ME	8	8	0	0%	0	224	224	100%
Counseling Services Inc.	Bacon Street Apartments Biddeford, ME	6	6	0	0%	0	168	168	100%
Counseling Services Inc.	Crescent Place Biddeford, ME	6	6	0	0%	0	168	168	100%
Counseling Services Inc.	High Street Biddeford, ME	7	7	0	0%	0	196	196	100%
Counseling Services Inc.	Woodbridge Rd Group Home York, ME	7	7	0	0%	0	196	196	100%
Employment Specialist of Maine	Bowdoinham Bowdoinham, ME	6	5	1	17%	0	168	140	83%
Employment Specialist of Maine	Eastern Ave House Augusta, ME	2	2	0	0%	0	56	56	100%
Employment Specialist of Maine	South China House South China, ME	3	3	0	0%	0	84	72	86%
Employment Specialist of Maine	The Athens House Athens, ME	3	3	0	0%	0	84	84	100%

Report 18 & 19 PNMI Bed Capacity/Occupancy		Bed Status on 02/28/2015				Monthly Averages			
<u>Adult PNMI Provider</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
Employment Specialist of Maine	Windsor House Windsor, ME	6	6	0	0%	0	168	168	100%
Fellowship Health Resources	Broadway House- Ralph & Broadway Bangor, ME	6	6	0	0%	0	168	155	92%
Fellowship Health Resources	Ralph St- Ralph & Broadway Bangor, ME	6	6	0	0%	0	168	168	100%
Kennebec Behavioral Health	Augusta House- Augusta Supported Housing Augusta, ME	7	7	0	0%	0	196	196	100%
Kennebec Behavioral Health	Valley View- Augusta Supported Housing Augusta, ME	8	7	1	13%	1	224	208	93%
Kennebec Behavioral Health	Wilson Place- Skowhegan Supported Housing Skowhegan, ME	7	5	2	29%	1	196	168	86%
Lutheran Social Services	Church Street Home Lewiston, ME	3	3	0	0%	0	84	84	100%
Lutheran Social Services	Martin Drive Lewiston, ME	4	3	1	25%	0	112	84	75%
Lutheran Social Services	Oak St #1 Lewiston, ME	2	2	0	0%	0	56	56	100%
Lutheran Social Services	Oak St #2 Lewiston, ME	2	2	0	0%	0	56	56	100%
Lutheran Social Services	Pettingill MH Residential Facility Lewiston, ME	3	3	0	0%	0	84	84	100%
Medical Care Development	Auburn Group Home Auburn, ME	7	7	0	0%	1	196	156	80%
Medical Care Development	Friendship House AKA Bucksport Group Home Bucksport, ME	6	6	0	0%	0	168	168	100%
Medical Care Development	Marston St Norway, ME	4	4	0	0%	0	112	112	100%
Medical Care Development	Round Hill Biddeford, ME	4	3	1	25%	0	112	68	61%
Mid Coast Mental Health	Belfast Apartments- BASS Belfast, ME	8	7	1	13%	0	224	170	76%
Mid Coast Mental Health	GAP - Cedar St Rockland, ME	3	3	0	0%	0	84	80	95%
Mid Coast Mental Health	GAP - Warren St Rockland, ME	5	6	0	0%	0	140	146	100%

Report 18 & 19 PNMI Bed Capacity/Occupancy		Bed Status on 02/28/2015				Monthly Averages			
<u>Adult PNMI Provider</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
Mid Coast Mental Health	Owl's Head Group Home Owl's Head, ME	7	6	1	14%	1	196	188	96%
Mid Coast Mental Health	Pleasant St Owl's Head Rockland, ME	3	3	0	0%	0	84	84	100%
Motivational Services	10 Noyes Place Augusta, ME	7	5	2	29%	0	196	140	71%
Motivational Services	105 Western Avenue Service Waterville, ME	5	4	1	20%	1	140	137	98%
Motivational Services	115 Commercial Street Augusta, ME	10	10	0	0%	0	280	280	100%
Motivational Services	14 Elm Street Augusta, ME	8	7	1	13%	1	224	220	98%
Motivational Services	14 Glenridge Drive Augusta, ME	8	7	1	13%	0	224	171	76%
Motivational Services	2128 North Belfast Ave Augusta, ME	5	5	0	0%	0	140	140	100%
Motivational Services	22 Green Street Program Augusta, ME	8	7	1	13%	0	224	147	66%
Motivational Services	45 Middle Street Augusta, ME	6	5	1	17%	1	168	168	100%
Motivational Services	73 Pleasant Street Waterville, ME	6	6	0	0%	0	168	168	100%
Motivational Services	81 Winthrop Street Augusta, ME	6	6	0	0%	0	168	168	100%
Mount St. Joseph	3R-Keystone Waterville, ME	16	15	1	6%	2	448	439	98%
NFI North	Finson Road Bangor, ME	8	8	0	0%	0	224	224	100%
NFI North	Miller Terraces Bangor, ME	10	9	1	10%	1	280	265	95%
Northern Maine General	Franciscan Home Eagle Lake, ME	16	16	0	0%	0	448	448	100%
OHI	Harrington House Holden, ME	7	7	0	0%	1	196	196	100%
OHI	Hudson St Bangor, ME	6	5	1	17%	1	168	158	94%

Report 18 & 19 PNMI Bed Capacity/Occupancy		Bed Status on 02/28/2015				Monthly Averages			
<u>Adult PNMI Provider</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
OHI	Mount Hope Ave Bangor, ME	4	4	0	0%	0	112	104	93%
OHI	OHI-Clewleyville Eddington, ME	4	4	0	0%	1	112	112	100%
OHI	OHI-Division Bangor, ME	4	4	0	0%	1	112	112	100%
OHI	Ohio St-Grove St Brewer, ME	4	4	0	0%	1	112	102	91%
Oxford County Mental Health Services	Andy's Place Rumford, ME	4	4	0	0%	0	112	97	87%
Peregrine Corp	Chesley Street Westbrook, ME	3	3	0	0%	0	84	84	100%
Peregrine Corp	Wall Street Portland, ME	10	10	0	0%	0	280	280	100%
Shalom House	Action Program Portland, ME	18	17	1	6%	1	504	484	96%
Shalom House	Auburn House Portland, ME	7	7	0	0%	0	196	194	99%
Shalom House	Center Street House Biddeford, ME	7	7	0	0%	0	196	188	96%
Shalom House	Clark Street Portland, ME	8	8	0	0%	0	224	224	100%
Shalom House	North St Supported Housing YC Saco, ME	7	6	1	14%	1	196	187	95%
Shalom House	O'Brion Street Portland, ME	6	5	1	17%	1	168	139	83%
Shalom House	Park Street Portland, ME	9	9	0	0%	0	252	252	100%
Shalom House	Read Street Portland, ME	6	6	0	0%	1	168	148	88%
Shalom House	School St Supported Housing YC Saco, ME	7	6	1	14%	1	196	196	100%
Shalom House	Wilson Street S Portland, ME	7	7	0	0%	0	196	196	100%
Shalom House	Woodford Street Portland, ME	6	6	0	0%	0	168	168	100%

Report 18 & 19 PNMI Bed Capacity/Occupancy		Bed Status on 02/28/2015				Monthly Averages			
<u>Adult PNMI Provider</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
Sunrise Opportunities	Eastport Residential Care Facility Eastport, ME	14	14	0	0%	0	392	392	100%
Sunrise Opportunities	Milbridge Residence Milbridge, ME	6	6	0	0%	0	168	168	100%
The Opportunity Alliance	MaineStay Portland, ME	8	7	1	13%	2	224	201	90%
The Opportunity Alliance	Morrison Place Portland, ME	12	11	1	8%	2	336	324	96%
The Opportunity Alliance	Ray House-Helen Winslow South Portland, ME	7	6	1	14%	0	196	168	86%
The Opportunity Alliance	The Bridge Portland, ME	12	11	1	8%	1	336	309	92%
Tri-County Mental Health	Franklin St Group Home Rumford, ME	5	5	0	0%	0	140	140	100%
Tri-County Mental Health	Kelley Drive Sabattus, ME	6	5	1	17%	1	168	151	90%
Tri-County Mental Health	Pine St Group Home Lewiston, ME	5	5	0	0%	0	140	130	93%
Tri-County Mental Health	Village Street Lisbon, ME	7	7	0	0%	0	196	196	100%
Volunteers of America	16 Chapel St. Apt. 102 Biddeford, ME	1	1	0	0%	0	28	28	100%
Volunteers of America	Beach Street Residence Saco, ME	6	6	0	0%	0	168	168	100%
Volunteers of America	BiddefordMEST-013 Biddeford, ME	2	3	0	0%	0	56	84	100%
Volunteers of America	Brackett Street Portland, ME	6	5	1	17%	1	168	166	99%
Volunteers of America	Bradley Street Saco, ME	5	3	2	40%	0	140	61	44%
Volunteers of America	Sawyer Street Residence S Portland, ME	7	7	0	0%	0	196	196	100%
York County Shelter Program	MH Transitional-Transition Beds-Shelter B Alfred, ME	14	12	2	14%	7	392	358	91%

Report 18 & 19 PNMI Bed Capacity/Occupancy		Bed Status on 02/28/2015				Monthly Averages			
<u>Child PNMI Provider</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
Aroostook Mental Health Services	Calais Childrens Residential Calais, ME	10	8	2	20%	0	280	224	80%
Becket Houses of Maine	Auburn Auburn, ME	8	8	0	0%	0	224	224	100%
Becket Houses of Maine	Belgrade Belgrade, ME	14	13	1	7%	2	392	388	99%
Becket Houses of Maine	Litchfield Litchfield, ME	10	9	1	10%	1	280	279	100%
Community Health & Counseling Services	Multidimensional Treatment Program East Winthrop, ME	7	3	4	57%	0	196	58	30%
KidsPeace	Autism Spectrum Disorder Program Ellsworth, ME	22	20	2	9%	0	616	558	91%
KidsPeace	Residential MH Ellsworth, ME	11	6	5	45%	1	308	189	61%
NFI North	Beacon House Buxton, ME	8	4	4	50%	2	224	114	51%
NFI North	Bridge Crossing Bridgton, ME	12	6	6	50%	1	336	181	54%
NFI North	Dirigo Place Lewiston, ME	7	3	4	57%	0	196	83	42%
NFI North	Oliver Place Bath, ME	6	3	3	50%	1	168	66	39%
NFI North	Riverbend Sidney, ME	8	5	3	38%	0	224	140	63%
NFI North	Stetson Ranch Stetson, ME	8	7	1	13%	0	224	174	78%
NFI North	Summit View Bangor, ME	6	6	0	0%	0	168	146	87%
Northern Lighthouse	Northern Lighthouse Mars Hill, ME	6	5	1	17%	1	168	165	98%
Port Resources	Dingley Spring Gorham, ME	6	0	6	100%	3	168	71	42%
Spurwink	Brunswick Program Brunswick, ME	3	12	0	0%	0	84	336	100%
Spurwink	Casco Program Casco, ME	5	11	0	0%	1	140	311	100%

Report 18 & 19 PNMI Bed Capacity/Occupancy		Bed Status on 02/28/2015				Monthly Averages			
<u>Child PNMI Provider</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
Spurwink	Chelsea Program Augusta, ME	3	10	0	0%	1	84	282	100%
Spurwink	Cornville Program Skowhegan, ME	12	12	0	0%	0	336	336	100%
Spurwink	Lewiston-Auburn Program Auburn, ME	5	9	0	0%	3	140	270	100%
Spurwink	Options Program Augusta, ME	2	7	0	0%	1	56	180	100%
Spurwink	Raymond Program Raymond, ME	4	6	0	0%	1	112	140	100%
Spurwink	Southern Region Program Portland, ME	10	30	0	0%	1	280	857	100%
Sweetser	Belfast Cottage Staff Intensive Saco, ME	9	4	5	56%	1	252	138	55%
Sweetser	Belfast Staff Intensive Belfast, ME	9	11	0	0%	2	252	347	100%
Sweetser	Belfast Staff Intensive 2 Belfast, ME	4	4	0	0%	0	112	86	77%
Sweetser	Belfast Staff Intensive 3 Belfast, ME	6	5	1	17%	0	168	140	83%
Sweetser	Cape Cottage Staff Intensive Saco, ME	5	5	0	0%	0	140	140	100%
Sweetser	Portland Adolescent Unit Saco, ME	9	8	1	11%	0	252	224	89%
Sweetser	Rockport 1 Residential Rockport, ME	8	4	4	50%	1	224	135	60%
Sweetser	Rockport 2 Residential Rockport, ME	12	5	7	58%	1	336	146	43%
Sweetser	Saco Family Focus Saco, ME	8	7	1	13%	3	224	219	98%
Sweetser	Saco Me Home East Staff Intensive Saco, ME	10	6	4	40%	0	280	168	60%
Sweetser	Saco Me Home West Staff Intensive Saco, ME	10	8	2	20%	3	280	251	90%
Sweetser	Winterport Residential Winterport, ME	8	8	0	0%	1	224	225	100%

Report 18 &19 PNMI Bed Capacity/Occupancy		Bed Status on 02/28/2015				Monthly Averages			
<u>Child PNMI Provider</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
The Opportunity Alliance	Edgewood Scarborough, ME	6	6	0	0%	0	168	168	100%

Report 18 & 19 PNMI Bed Capacity/Occupancy		Bed Status on 02/28/2015				Monthly Averages			
<u>Child PNMI Provider Out of State</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
Easter Seals	Boys Intensive Residential Manchester, NH	N/A	1	N/A	N/A	0	N/A	28	N/A
Easter Seals	Lancaster Intensive Residential Lancaster, NH	N/A	2	N/A	N/A	0	N/A	56	N/A
Easter Seals	Zachary Road Manchester, NH	N/A	17	N/A	N/A	2	N/A	492	N/A
Lakeview Neurorehabilitation Center	Effingham Effingham, NH	N/A	1	N/A	N/A	0	N/A	28	N/A
Learning Center for Deaf	Walden Framingham, MA	N/A	1	N/A	N/A	0	N/A	28	N/A
May Center School for Autism and Developmental Disabilities	May Center School of Autism and Dev.Dis Randolph, MA	N/A	1	N/A	N/A	0	N/A	28	N/A
Spaulding Youth Center	Spaulding Youth Center Northfield, NH	N/A	4	N/A	N/A	0	N/A	112	N/A

*If actual bed days exceeds possible bed days, this is an indication that one or more discharges have not been entered into CareConnection. It is also possible that the Provider has added beds without notifying APS of this change.

**Report 20 & 21 Crisis Stabilization Bed Capacity/Occupancy
(Includes MaineCare members and Courtesy Reviews done by APS)**

Report Dates: 02/01/2015 To 02/28/2015

Run Date: 03/29/2015

Report Source: Authorization data from APS CareConnection

What This Report Measures: Bed status on the left side shows the number of people in the various Crisis Stabilization locations on the last day of the month. Monthly averages on the right side shows the occupancy rate for the month by computing bed days used by possible bed days. Persons with MaineCare and Courtesy Reviews are included. It is possible for someone to be in a Crisis Stabilization location and not be using MaineCare or have a Courtesy Review. Therefore, a location showing an available bed on the last day of the month, may in fact be full.

Definitions:

- **Possible Bed Days** - number of beds in a location times the number of days in a month. For a ten bed facility this would be 10 * 31 = 310 on a month with 31 days.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.

Statewide overall occupancy rate: Adult Crisis Stabilization: 84.0% Child Crisis Stabilization: 68.0%

Report 20 & 21 Crisis Stabilization Bed Capacity/Occupancy		Bed Status on 02/28/2015				Monthly Averages			
<u>Adult Crisis Stabilization Provider</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
Aroostook Mental Health Services	Aroostook Mental Health Ctr Presque Isle, ME	5	4	1	20%	22	140	121	86.4%
Community Health & Counseling Services	Riverstone CSU Brewer, ME	8	8	0	0%	48	224	210	93.8%
Counseling Services Inc.	Counseling Services Inc - Beech St Saco, ME	6	8	0	0%	16	168	190	100.0%
Crisis and Counseling Centers	Adult Crisis Units Waterville, ME	8	3	5	63%	21	224	89	39.7%
Mid Coast Mental Health	Crisis Stabilization Unit Rockland, ME	4	4	0	0%	12	112	92	82.1%
Oxford County Mental Health Services	Crisis Stabilization Unit Rumford, ME	5	5	0	0%	19	140	111	79.3%
Sweetser	Brunswick Brunswick, ME	4	4	0	0%	14	112	127	100.0%
The Opportunity Alliance	Broadway Crossings S Portland, ME	8	9	0	0%	23	224	276	100.0%
Tri-County Mental Health	Tri County -Respite Lewiston, ME	6	5	1	17%	19	168	146	86.9%

Report 20 & 21 Crisis Stabilization Bed Capacity/Occupancy		Bed Status on 02/28/2015				Monthly Averages			
<u>Child Crisis Stabilization Provider</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
Aroostook Mental Health Services	Calais Childrens Crisis Calais, ME	6	6	0	0%	5	168	153	91.1%
Aroostook Mental Health Services	Fort Fairfield Childrens Crisis Fort Fairfield, ME	6	4	2	33%	5	168	103	61.3%
Community Health & Counseling Services	Sojourn CRU Bangor, ME	6	5	1	17%	12	168	67	39.9%
Crisis and Counseling Centers	Crisis MH Winslow, ME	5	2	3	60%	10	140	39	27.9%
Rumford Group Homes	Turner Family Support Center Leeds, ME	4	3	1	25%	10	112	72	64.3%
Sweetser	Belfast Crisis Stabilization Belfast, ME	7	1	6	86%	15	196	132	67.3%
Sweetser	Saco Campus Crisis Saco, ME	9	8	1	11%	10	252	248	98.4%

*If actual bed days exceeds possible bed days, this is an indication that one or more discharges have not been entered into CareConnection. It is also possible that the Provider has added beds without notifying APS of this change.

Report Number: 31a
Adult Inpatient Psychiatric Services - Step Down Services
(Includes MaineCare members and Courtesy Reviews done by APS)
02/01/2015 To 02/28/2015

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Inpatient psychiatric services** - Inpatient psychiatric services in state psychiatric hospitals, private psychiatric hospitals or community hospitals with inpatient psychiatric units.
- **Outpatient** - In this context, outpatient therapy only includes clinic based visits, individual therapy with a single clinician. Outpatient services does not include, Community Support, PNMI, or Inpatient services.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **SMI - Serious Mental Illness.** A proxy for serious mental illness (SMI) is the use of specific services. All active adult members who used either the service of Behavioral Health Homes or any Section 17 service (Community Support) or resided in a PNMI setting within 12 months of the date of this report. Section 17 services include: Community Integration (CI), Assertive Community Treatment (ACT), Community Rehabilitation Services (CRS) as well as Daily Living Support Services, Day Supports-Day Treatment, Skills Development-Group Therapy, Skills Development-Ongoing Support to Maintain Employment, and the Specialized Group Services of WRAP, Recovery Wkbk, TREM, or DBT.

What This Report Measures: When a hospital is discharging a patient from adult inpatient psychiatric services, the hospital is asked to enter the dates of appointments for various “step down” services. This shows how many people being discharged had any appointments scheduled and what kind of appointments these were.

Total number of members discharged = 193

Total number of members discharged for whom any step-down service was entered = 32

Percent of members discharged for whom any step-down service was entered = 17%

Step-down Services

<u>Gender</u>	<u>Medication Management</u>	<u>Outpatient</u>	<u>Case management</u>	<u>Substance Abuse Tx</u>	<u>Crisis Unit</u>	<u># of discharge:</u>
Female	12	9	5	0	1	101
Male	9	7	5	1	2	92
Totals	21	16	10	1	3	193

<u>SMI</u>	<u>Medication Management</u>	<u>Outpatient</u>	<u>Case management</u>	<u>Substance Abuse Tx</u>	<u>Crisis Unit</u>	<u># of discharge:</u>
SMI	10	8	7	0	2	117
Not SMI	11	8	3	1	1	76
Totals	21	16	10	1	3	193

<u>AMHI Class</u>	<u>Medication Management</u>	<u>Outpatient</u>	<u>Case management</u>	<u>Substance Abuse Tx</u>	<u>Crisis Unit</u>	<u># of discharge:</u>
AMHI Class N	20	15	8	1	2	156
AMHI Class Y	1	1	2	0	1	37
Totals	21	16	10	1	3	193

Step-down Services

<u>District</u>	<u>Medication Management</u>	<u>Outpatient</u>	<u>Case management</u>	<u>Substance Abuse Tx</u>	<u>Crisis Unit</u>	<u># of discharge:</u>
District 1/ York County	1	0	0	0	0	23
District 2/ Cumberland County	2	1	4	0	1	34
District 3/ Androscoggin, Franklin, and Oxford Counties	3	2	1	0	1	39
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	3	4	1	1	0	25
District 5/ Somerset and Kennebec Counties	1	0	1	0	0	39
District 6/ Piscataquis and Penobscot Counties	3	3	1	0	0	20
District 7/ Washington and Hancock Counties	3	2	1	0	0	5
District 8/ Aroostook County	5	4	1	0	1	8
Totals	21	16	10	1	3	193

<u>Providers</u>	<u>Medication Management</u>	<u>Outpatient</u>	<u>Case management</u>	<u>Substance Abuse Tx</u>	<u>Crisis Unit</u>	<u># of discharge:</u>
Acadia Hospital	6	6	2	0	0	23
Dorothea Dix Psychiatric Center	0	0	0	0	0	6
Maine General Medical Center	0	0	0	1	0	32
Mid Coast Hospital	7	5	6	0	1	19
Northern Maine Medical Center	8	5	2	0	2	9
PenBay	0	0	0	0	0	10
Southern Maine Medical Center	0	0	0	0	0	10
Spring Harbor Hospital	0	0	0	0	0	46
St. Marys Regional Medical Center	0	0	0	0	0	38
Totals	21	16	10	1	3	193

Report Number: 38a
Members Discharged from Adult In-Patient Psychiatric Services who are Readmitted in 2 to 30 days
(Includes MaineCare members and Courtesy Reviews done by APS)
Report Dates: 02/01/2015 To 02/28/2015

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Inpatient psychiatric services** - Inpatient psychiatric services in state psychiatric hospitals, private psychiatric hospitals or community hospitals with inpatient psychiatric units. Hospitals designate whether they are providing child or adult inpatient psychiatric services to a member. Thus, a 18 year old may be authorized for adult inpatient services or a 20 year old may be receiving children's inpatient services.
- **Readmission:** A readmission occurs when a MaineCare member is discharged in CareConnecton® from any adult inpatient psychiatric service and is then admitted into a same or different inpatient psychiatric facility within 2 - 30 days.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **SMI - Serious Mental Illness.** A proxy for serious mental illness (SMI) is the use of specific services. All active adult members who used either the service of Behavioral Health Homes or any Section 17 service (Community Support) or resided in a PNMI setting within 12 months of the date of this report. Section 17 services include: Community Integration (CI), Assertive Community Treatment (ACT), Community Rehabilitation Services (CRS) as well as Daily Living Support Services, Day Supports-Day Treatment, Skills Development-Group Therapy, Skills Development-Ongoing Support to Maintain Employment, and the Specialized Group Services of WRAP, Recovery Wkwb, TREM, or DBT.

What This Report Measures: Monthly count of members discharged from adult inpatient psychiatric facilities who are readmitted to the same or a different hospital. The first column shows members who were readmitted within 30 days. The second column shows members not readmitted within 30 days and the third column is the total number of discharges. Members may have more than one discharge.

Total number of discharges:** 183

Total number of members readmitted within 30 days: 27

% of members discharged from inpatient psychiatric facilities that are readmitted within 30 days: 14.8%

	<u>Members Readmitted</u>	<u>Members Not Readmitted</u>	<u>Total # of</u>
	<u>within 30 days</u>	<u>within 30 days</u>	<u>Discharges</u>
All Members			
Total MaineCare	27	156	183
Total	27	156	183
	<u>Members Readmitted</u>	<u>Members Not Readmitted</u>	<u>Total # of</u>
Gender	<u>within 30 days</u>	<u>within 30 days</u>	<u>Discharges</u>
Female	14	82	96
Male	13	74	87
Total	27	156	183
	<u>Members Readmitted</u>	<u>Members Not Readmitted</u>	<u>Total # of</u>
Age Groups	<u>within 30 days</u>	<u>within 30 days</u>	<u>Discharges</u>
18-20	0	16	16
21-24	1	13	14
25-64	25	121	146
65-74	1	5	6
Over 75 Years Old	0	1	1
Total	27	156	183

*Note: Discharges and authorizations can be processed retroactively causing numbers to fluctuate when rerunning reports.

**Note: Members readmitted in 0 or 1 days are excluded from this report. These are likely either transfers or continued stays, not true readmissions.

	<u>Members Readmitted</u> <u>within 30 days</u>	<u>Members Not Readmitted</u> <u>within 30 days</u>	<u>Total # of</u> <u>Discharges</u>
SMI			
SMI	20	96	116
Not SMI	7	60	67
Total	27	156	183
	<u>Members Readmitted</u> <u>within 30 days</u>	<u>Members Not Readmitted</u> <u>within 30 days</u>	<u>Total # of</u> <u>Discharges</u>
AMHI Class			
AMHI Class N	19	133	152
AMHI Class Y	8	23	31
Total	27	156	183
	<u>Members Readmitted</u> <u>within 30 days</u>	<u>Members Not Readmitted</u> <u>within 30 days</u>	<u>Total # of</u> <u>Discharges</u>
District			
District 1/ York County	7	16	23
District 2/ Cumberland County	5	25	30
District 3/ Androscoggin, Franklin, and Oxford Counties	8	29	37
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	2	23	25
District 5/ Somerset and Kennebec Counties	4	33	37
District 6/ Piscataquis and Penobscot Counties	0	19	19
District 7/ Washington and Hancock Counties	1	4	5
District 8/ Aroostook County	0	7	7
Total	27	156	183
	<u>Members Readmitted</u> <u>within 30 days</u>	<u>Members Not Readmitted</u> <u>within 30 days</u>	<u>Total # of</u> <u>Discharges</u>
Providers			
Acadia Hospital	1	21	22
Dorothea Dix Psychiatric Center	0	5	5
Maine General Medical Center	6	25	31
Mid Coast Hospital	1	18	19
Northern Maine Medical Center	0	8	8
PenBay	0	10	10
Southern Maine Medical Center	2	8	10
Spring Harbor Hospital	8	33	41
St. Marys Regional Medical Center	9	28	37
Total	27	156	183

Report Number: 40
Service Denials
(Includes MaineCare members and Courtesy Reviews done by APS)

Report Dates: 02/01/2015 to 02/28/2015

Report Source: Authorization data from APS CareConnection®

Definitions:

Service Type - The type of service that a member is receiving, such as Outpatient Therapy.

Provider Type - The provider who is providing the services.

Denial - A decision to reduce or suspend services to a member based on not meeting medical necessity or eligibility requirements outlined in the MaineCare Benefits Manual (MBM)

What This Report Measures: Number of denials by provider type and by service type

Total Denials: 532

Total Case Requests	Prior Authorization (PA)	Continued Stay Review (CSR)	Total
02/01/2015 - 02/28/2015	9,124	13,276	22,400

Total APS Case Requests for the Month (PA's & CSR's)	Total Number of Initial Service Denials	Number Initially Denied per 1000 APS Case Requests	% of Total APS Case Requests Initially Denied
22,400	532	238	2.38 %

<u>Denial Type</u>	<u>Total Denials</u>
Clinical Denial	171
Partial Authorization	361
Total	532

<u>Gender</u>	<u>Total Denials</u>
FEMALE	193
MALE	325
UNKNOWN	14
Total	532

<u>District</u>	<u>Total Denials</u>
1	58
2	89
3	74
4	61
5	70
6	84

7	39
8	40
Unknown	17
Total	532

<u>Service Type</u>	<u>Total Denials</u>
Section 13 T1017UB - Targeted Case Management - Chronic Medical Care Needs	1
Section 13 T1017UC - Targeted Case Management - Behavioral Health	70
Section 13 T1017UD - Targeted Case Management - Developmental Disabilities	96
Section 17 H0040 - Adult Assertive Community Treatment - ACT	2
Section 17 H2015 - Community Integration (CI)	42
Section 21 T2016PD - Agency Home Support	11
Section 21 T2016SC - Agency Home Support with Medical Add-On	2
Section 28 100-219 - Section 28 Eligibility Determination	5
Section 28 H2021HI - School-Based Services for Children with Cognitive Impairments and Functional Lim	3
Section 28 H2021HI - Services for Children with Cognitive Impairments and Functional Limitations - 1:1	66
Section 28 H2021HK - School-Based Specialized Svcs for Children w/Cognitive Impairments & Functional	1
Section 28 H2021HK - Specialized Services for Children with Cognitive Impairments and Functional Limita	4
Section 46 100-219 - Child Psychiatric Inpatient - SHH & Acadia Only	7
Section 46 100-219 - Intensive Outpatient Program - Substance Abuse	1
Section 46 100-219 - Medicaid Emergency Psych Demo	1
Section 46 100-219 - Partial Hospitalization	1
Section 65 G9007HN - HCT - Collateral - Bachelor's	10
Section 65 G9007HO - HCT - Collateral - Master's	11
Section 65 H0004 - Child OP Therapy Ind. Lic. LCSW, LCPC, LMFT - Non Agency	1
Section 65 H0004 - Child Outpatient Therapy- Mental Health Agency	9
Section 65 H0015 - Intensive Outpatient Program	2
Section 65 H2012HN - Child BH Day Treatment-PROVIDED BY ED. SYS.-Bachelor's	7
Section 65 H2012HO - Child BH Day Treatment-PROVIDED BY ED. SYS.-Master's	6
Section 65 H2021HN - HCT - Children's Home & Com. Based Tx - Bachelor's	65
Section 65 H2021HO - HCT - Children's Home & Com. Based Tx - Master's	52
Section 65 H2021HU - HCT - Child Welfare - Master's	5
Section 65 H2021HUU1 - HCT - Child Welfare - Bachelor's	6
Section 92 T2022HB - Behavioral Health Homes - Adult	2
Section 97 0169 - Children's PNMI - CBHS Approved Only - Room & Board	12
Section 97 100-219 - Section 97 ITRT Eligibility Determination	9
Section 97 H0019CG - Child PNMI - Mental Health Level II	2
Section 97 H0019HE - Child PNMI - Mental Health Level I	12
Section 97 H0019SE - Child PNMI - Mental Retardation Level I	1
Section 97 H0019U9 - Child PNMI - Mental Retardation Level II	1

Section 97 S9485 - Temporary High Intensity Service

6

Total

532

Provider Type

Total Denials

Acadia	5
Acadia Healthcare	2
Acadia Hospital	1
Addison	5
Addison Point	1
Affinity	1
Allies	1
Alternative	1
Alternative Wellness Services	1
AOS 94	2
Aroostook	6
Assistance Plus	10
Back to Basics	2
Behavior Health Solutions for Me	2
Blue School	9
Bridge to Success	1
Bridges of Maine LLC, North	1
Broadreach Family & Community Services	9
Care & Comfort	14
Casa, Inc.	1
Catholic Charities Maine	3
Central Aroostook Association	1
Children's Center	4
Choices Are For Everyone	1
Community Care	14
Community Counseling Center	9
Community Health & Counseling Services	12
Compass Behavioral Health	1
Connections for Kids	2
Cornerstone Behavioral Healthcare	1
Counseling Services Inc.	5
Creative Innovations, Inc	3
Direct Community Care	1
Discovery Kids	1
Downeast Horizons, Inc	1
Easter Seals	1

Employment Specialists	1
Facing Change	2
Families Matter, Inc	3
Families United	2
Full Circle Supports	2
Gallant Therapy Services	3
Graham Behavioral Services	2
Group Main Stream	1
Health Affiliates Maine	10
Higher Ground Services	1
Home Counselors Inc	8
Independence Association	2
Kennebec Behavioral Health	8
KidsPeace	10
Lakeview Neurorehabilitation Center	1
Leap	1
Learning Works	1
Life by Design	1
Living Innovations Support Services	3
Maine Behaviorial Health Organization	2
Maine Immigrant and Refugee Services	3
Mary Auger	1
MAS Home Care of Maine	28
May Center School for Autism and Developmental Disabilities	2
MC Community Services	4
Merrymeeting	1
Mid Coast Hospital	1
Mid Coast Mental Health	2
Midcoast Regional Child Dev.Services	2
Milestones Family Services	5
Mobius, Inc	1
Morrison Developmental Center	2
Northern Lighthouse	12
Northern Maine General	3
Oxford County Mental Health Services	1
Penquis	6
Pine Tree Society	1
Port Resources	1
Protea	1
Providence	64

Residential Resources of Maine, Inc.	1
RSU # 10	2
RSU #13	1
Saco River Health Service	4
Sandcastle Clinical and Educational Services	1
Section 28 Eligibility Determination	3
Section 97 ITRT Eligibility Determination	9
Sequel Care of Maine	14
Smart Child & Family Services	3
Special Childrens Friends	1
Spring Harbor Hospital	3
Spurwink	28
Sunrise Opportunities	2
Support Solutions	2
Sweetser	22
The Getchell Agency	4
The Opportunity Alliance	6
Tri-County Mental Health	17
United Cerebral Palsy of Maine	6
Waban Projects	14
Watch Me Shine Developmental Preschool Inc.	2
Wings	20
Woodfords Family Services	27
Total	532

- #52 Number of eligibility data file transfers meeting timeliness target (24 hours)
- #53 Number of provider data file transfers meeting timeliness target (24 hours)
- #54 Number of authorization file transfers meeting timeliness target (3 business days)
- #55 Number of authorization file errors
- #56 Number of authorization file errors corrected within targeted timeframe (3 business days)

Report Dates: 02/01/2015 To 02/28/2015

Report Source: Authorization data from APS CareConnection®, APS Staff, Providers, MHIMS and DHHS.

Findings:

<u>Report Number:</u>	<u>Description</u>	<u>Number Meeting Target</u>	<u>Total File Uploads/Downloads</u>	<u>% Compliance Meeting Timeliness of Target</u>
52	# of Eligibility data files transfers meeting timeliness target (within 24 hours)	20	20	100.0%
53	# of Provider data file transfers meeting timeliness target (within 24 hours)	N/A	0	0
54	Number of authorization file transfers meeting timeliness target (within 3 business days)	18,168	18,168	100.0%

<u>Report Number:</u>	<u>Description</u>	<u>Number of File Errors</u>	<u>Total File Uploads/Downloads</u>	<u>Percent Total Authorization Records with Errors</u>
55	Number of authorization file errors	0	0	100.0%

<u>Report Number:</u>	<u>Description</u>	<u>Number of File Errors</u>	<u># of File Errors Corrected within Time frame</u>	<u>Percent File Errors Corrected within Timeframe</u>
56	Number of authorization file errors corrected within targeted timeframe (within 3 business days)	0	0	100.0%

*Note: File errors can occur from Provider data entry, MECMS, and APS data entry.

Report Number 62a
Cumulative Admissions & Discharges from Adult Behavioral Health Homes
(Includes MaineCare members and Courtesy Reviews done by APS)

Report Dates: 04/01/2014 To 02/28/2015

Run Date: 03/29/2015

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Behavioral Health Home Organization (BHHO)** - A BHHO is a community-based mental health organization that delivers services through a team-based model of care. It is designed to integrate the systems of care of behavioral health and physical health. The service code of adult behavioral health homes is for members ages 18 & over and emancipated minors.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **SMI - Serious Mental Illness.** A proxy for serious mental illness (SMI) is the use of specific services. All active adult members who used either the service of Behavioral Health Homes or any Section 17 service (Community Support) or resided in a PNMI setting within 12 months of the date of this report. Section 17 services include: Community Integration (CI), Assertive Community Treatment (ACT), Community Rehabilitation Services (CRS) as well as Daily Living Support Services, Day Supports-Day Treatment, Skills Development-Group Therapy, Skills Development-Ongoing Support to Maintain Employment, and the Specialized Group Services of WRAP, Recovery Wkwb, TREM, or DBT.

What This Report Measures: Year to date number of admissions and discharges from Adult Behavioral Health Homes. Members may be admitted or discharged more than once.

Members admitted to Adult Behavioral Health Homes = 3,055

Members discharged from Adult Behavioral Health Homes = 1,144

<u>Gender</u>	<u># Admissions</u>	<u># of Discharges</u>
Female	1,865	675
Male	1,189	469
Unknown	<u>1</u>	<u>0</u>
Total	3,055	1,144

<u>Age Groups</u>	<u># Admissions</u>	<u># of Discharges</u>
18-20	73	33
21-24	160	66
25-64	2,584	966
65-74	176	55
Over 75 Years Old	<u>62</u>	<u>24</u>
Total	3,055	1,144

<u>SMI</u>	<u># Admissions</u>	<u># of Discharges</u>
SMI	<u>3,055</u>	<u>1,144</u>
Total	3,055	1,144

<u>AMHI Class</u>	<u># Admissions</u>	<u># of Discharges</u>
AMHI Class N	2,788	1,045
AMHI Class Y	<u>267</u>	<u>99</u>
Total	3,055	1,144

<u>District</u>	<u># Admissions</u>	<u># of Discharges</u>
District 1/ York County	97	48
District 2/ Cumberland County	1,009	353
District 3/ Androscoggin, Franklin, and Oxford Counties	494	191
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	45	26
District 5/ Somerset and Kennebec Counties	364	166
District 6/ Piscataquis and Penobscot Counties	724	235
District 7/ Washington and Hancock Counties	275	91
District 8/ Aroostook County	4	2
Unknown	43	32
Total	3,055	1,144

<u>Providers</u>	<u># Admissions</u>	<u># of Discharges</u>
Acadia Healthcare	152	37
Assistance Plus	92	38
Catholic Charities Maine	94	36
Charlotte White Center	3	1
Common Ties	1	0
Community Counseling Center	397	112
Community Health & Counseling Services	427	157
Cornerstone Behavioral Healthcare - CM	252	77
Counseling Services Inc.	50	1
Crisis and Counseling Centers Inc-Section 92	2	0
Dirigo Counseling Clinic	22	22
Evergreen Behavioral Services	25	1
Kennebec Behavioral Health	175	90
Maine Behavioral Health Organization	1	0
Motivational Services	12	0
Northeast Occupational Exchange	207	82
OHI-Behavioral Health Home	8	5
Penobscot Community Health Center-BHH	78	27
The Opportunity Alliance	554	260
Tri-County Mental Health	474	191
UCP VI	1	0
Volunteers of America	28	7
Total	3,055	1,144

REPORT

Date of Report: 03/27/2015

Report: Administrative Measures: Phone Management Report

Reporting Period: Start: February 1, 2015 End: February 28, 2015

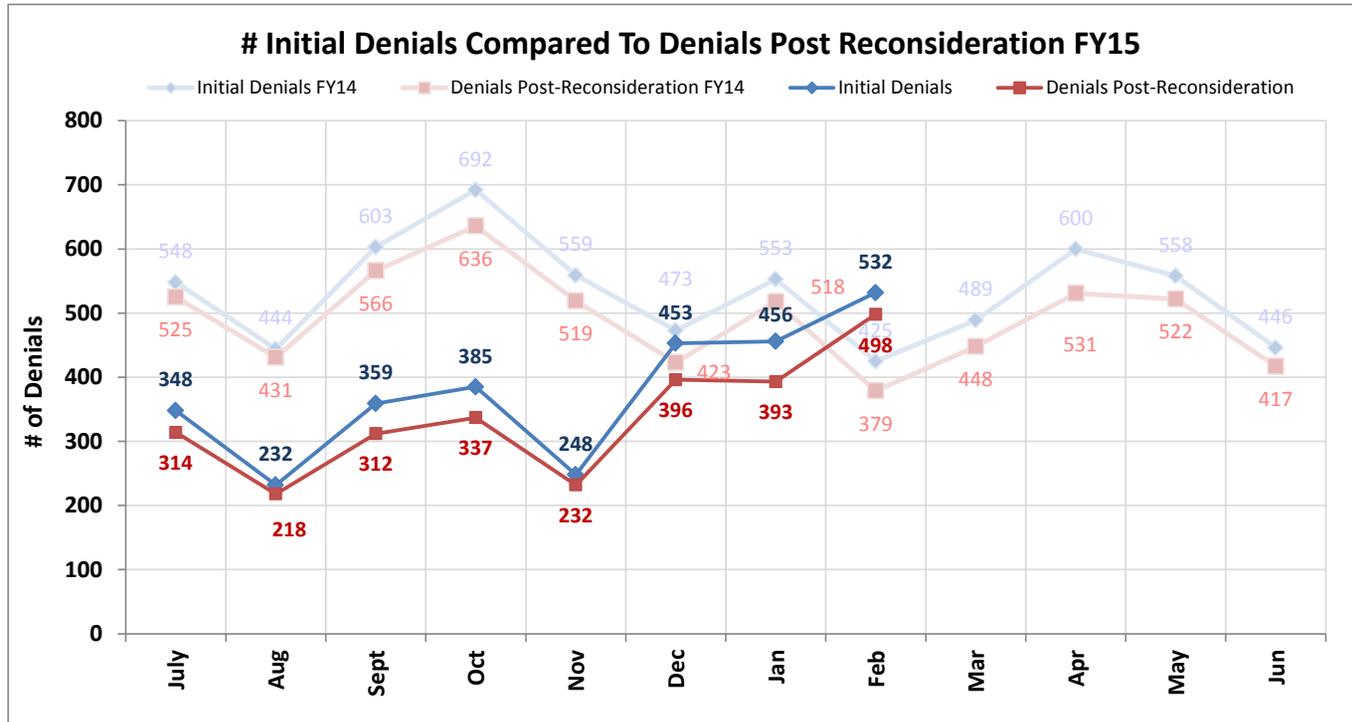
Source: APS Healthcare Call Tracking System

Findings:

	#41: Total #	#42& #44: Avg Answer Speed/Hold (in seconds)	#44: % Calls On- Hold 90+ Sec	#45: % Abandoned Calls	Avg Abandoned Call Time (in seconds)	% Ans. w/in 6 Rings	#43: Avg Call Length (in minutes/ seconds)
	6155 or 308 calls/day	9 seconds	0.5% (33 out of 6155)	1.2 % (72 out of 6155)	2:03 seconds	98.3% 6048 out of 6155)	2:51
Target		30 Seconds		<5%		95%	

Report: Appeals & Denials Trending
Reporting Period: FY2015 as of 2/28/15

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	YTD
# PA, CSR, UMCSR	25187	23243	25666	25848	22390	23454	24029	22400	192217
Total # Denials (Clinical Denials + Partial Denials/Partial Auths Post Reconsiderations)	314	218	312	337	232	396	393	498	2700
Post-reconsideration denial rate: Total Denials/#PA, CSR, UMCSR x 100	1.25%	0.94%	1.22%	1.30%	1.04%	1.69%	1.64%	2.22%	1.40%
Denial Rate per 1000 PA,CSR,UMCSR	12	9	12	13	10	17	16	22	14
# Member Initiated Appeals	5	2	5	8	7	5	7	5	44
Appeals Filed Rate: Appeal/Denials x 100	1.59%	0.92%	1.60%	2.37%	3.02%	1.26%	1.78%	1.00%	1.63%
Appeal Rate per 1000 Denials	16	9	16	24	30	13	18	10	16



Report: Appeals & Denials Trending
Reporting Period: FY2015 as of 2/28/15

