

January 2015
Adult Monthly Scheduled Package
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APS Monthly Report LTSE provider Balance

APS Healthcare-Maine Fiscal Year 2015 Summary Report							
(Includes MaineCare members and Courtesy Reviews done by APS)							
Demographics, Utilization, and Access - Monthly Cumulative Totals For Fiscal Year 2014							
From: July 1, 2013 - The End of Each Month of the Fiscal Year	July 14	August 14	September 14	October 14	November 14	December 14	January 15
Total # MaineCare Eligible Members*	264,784	264,784	259,522	259,522	259,522	254,663	254,663
Total # Members in any APS reviewed service	49,215	51,335	53,351	55,765	57,555	59,404	61,413
Total # Members Authorized Mental Health Services: Children/Adolescents age 0-17	17,643	18,219	19,200	20,299	21,105	21,903	22,690
Total # Members Authorized Mental Health Services: Adults age 18+	31,572	33,078	34,150	35,464	36,445	37,496	38,714
Total # Members Authorized Mental Health Services: Female	27,211	28,398	29,575	30,888	31,843	32,836	33,965
Total # Members Authorized Mental Health Services: Male	21,994	22,898	23,773	24,874	25,709	26,565	27,444
Total # Members Authorized for Outpatient Therapy	33,701	35,490	37,596	39,740	41,253	42,777	44,579
Total # Members Authorized Services Diagnosed with a Serious Mental Illness	15,451	15,946	16,499	16,979	17,304	17,681	18,052
Administrative ASO Measures - The following indicators are totaled for each month and are NOT cumulative							
Total # Administrative Denials (post reconsiderations)	0	0	0	0	0	0	0
Total # Clinical Denials (post reconsiderations)	119	100	133	141	80	133	115
Total # Partial Authorizations (post reconsiderations)	195	118	154	196	152	263	278
Total # Administrative Denials, Clinical Denials, or Partial Authorizations Reconsidered then Resulting in Authorized or Partially Authorized Services	59	26	66	73	29	82	92
Denial Rate (post reconsiderations)	1.25%	0.94%	1.22%	1.30%	1.11%	1.93%	1.90%
Total # Complaints	0	0	0	0	0	0	0
Total # Grievances	0	0	0	0	0	0	0
Total # Appeals	5	2	5	8	7	5	7
Total # of APS Cases Processed	24368	22091	25,650	26,183	21,289	24,943	24,207
Total # of Services Processed	29,176	26,435	30,073	30,784	24,756	29,003	28,266
Average # Services per APS Cases Processed	1.20	1.20	1.17	1.18	1.16	1.16	1.17
Total # of Services Discharged	7,170	6,549	6,778	6,348	5,936	5,911	5,851
Total # Phone Calls Received	7,061	6,133	6,807	6,809	5,274	6,646	6,472
Average # Calls Received per work day	321	292	324	296	293	316	308
Average Answer Speed in Seconds (target < 30 seconds)	7	7	7	9	10	9	11
Average Length of Calls in Minutes: Seconds	2:44	2:55	2:58	2:44	2:47	2:37	2:44
Administrative ASO Measures - Quarterly							
Fiscal Year (1Qtr=Jul, Aug, Sep; 2Qtr=Oct, Nov, Dec; 3Qtr=Jan, Feb, Mar; 4Qtr=Apr, May, June)							
Contract Standard 1, Indicator 1 - Data Transfer of Eligibility Files Incorporated within 24 hours (target 95%)			100%			100%	
Contract Standard 1, Indicator 2 - Data Transfer of Provider Files Incorporated within 24 hours (target 95%)			100%			100%	
Contract Standard 1, Indicator 3 - 98% Data Transfer of Authorization data entered into MECMS (target within 3 business days of Provider notification)			100%			100%	
Contract Standard 2, Indicator 1 - Response to Service Appeals meets time frames stated in agreement (target 98%)			100%			100%	
Contract Standard 2, Indicator 2 - Appeals that reach the hearing level have accurate information provided to the Department in less than 48 hours (target 98%)			100%			100%	
Contract Standard 3 - Members contacting Member Services are satisfied with their experience (target 90%)			100%			100%	
Contract Standard 4 - All required reports are completed and submitted within 30 days of the period for which the report is due (target 100%)			100%			100%	
Contract Standard 5, Indicator 1 - Telephone calls answered live within 6 rings (target 95%)			98%			98%	
Contract Standard 5, Indicator 2 - Fewer than 5% of telephone calls to APS will be abandoned (target < 5%)			1%			0.9%	

2015							
(Includes MaineCare members and Courtesy Reviews done by APS)							
Demographics, Utilization and Access Measures: Active Authorization <u>Census on the Last Day of Each Month</u>							
	July	August	September	October	November	December	January
Total # MaineCare Eligible Members Ages 21 & over*	188,464	188,464	185,638	185,638	185,638	183,080	183,080
Total # Authorized in any APS reviewed adult service	28,327	28,188	28,362	28,402	28,168	28,204	28,040
Ages 18-20	1139	1079	1,083	1,059	1,047	1,063	1,047
Ages 21-64	25675	25582	25,704	25,760	25,538	25,531	25,360
Ages 65-74	1162	1174	1209	1214	1,228	1,248	1,272
Over 75 Years Old	351	353	366	369	355	362	361
Females # authorized in any adult APS reviewed service	17767	17683	17,799	17,856	17,720	17,656	17,508
Males # authorized in any adult APS reviewed service	10560	10505	10,563	10,546	10,448	10,548	10,532
Total # Members Currently Authorized Adult Community Support & PNMI Services	9584	9646	9,748	9,867	9,798	9,853	9,791
Demographics, Utilization and Access Measures: The following Indicators are totaled for each month and are NOT cumulative							
	July	August	September	October	November	December	January
Total # Adult New Admissions Authorized Psychiatric Inpatient Services in Community Hospitals with Inpatient Units	155	139	141	126	130	139	132
Total # Adult New Admissions Authorized Psychiatric Inpatient Services in Private Psychiatric Hospitals (Spring Harbor and Acadia)	116	122	98	126	95	101	94
Total # Adult New Admissions Authorized Psychiatric Inpatient Services in State Hospitals (civil admissions only: Riverview and Dorothea Dix)	29	21	21	31	16	21	15
Total # Adult New Admissions Authorized Psychiatric Inpatient Services in State Hospital Forensic Admissions at Riverview)	9	12	11	12	6	9	8
Total # Adult Members Authorized ALL Psychiatric Inpatient Services (New Admissions)	309	294	271	295	247	270	249
Total # of Discharges from Community Hospitals with Psychiatric Inpatient Units	140	133	136	137	115	125	133
Total # of Discharges from Private Psychiatric Hospitals (Spring Harbor and Acadia)	111	117	101	125	86	109	76
Total # Adult Discharges from Psychiatric Inpatient Services in State Hospitals (civil discharges only: Riverview and Dorothea Dix)	31	15	7	18	6	13	11
Total # Adult Discharges Psychiatric Inpatient Services in State Hospital Forensic Discharges at Riverview)	7	1	0	0	0	0	0
Total # of Discharges from ALL Psychiatric Inpatient Units	289	266	244	280	207	247	220
Average Length Of Stay (in days) for members discharged from Community Hospitals with In-Patient Units	8	9	9	9	8	9	10
Average Length Of Stay (in days) for members discharged from Private Psychiatric Hospitals	11	11	14	10	12	14	14
Average Length Of Stay (in days) for members discharged from civic admissions to State Hospitals	83	351	66	101	123	69	75
Average Length Of Stay (in days) for members discharged from forensic admissions to State Hospitals	81	611	NA	NA	NA	NA	NA
Total # of Discharges from Community Hosp. with Psych. Inpatient Units who are then Readmitted within 30 days	25	15	17	18	8	17	18
Total # of Discharges from Private Psychiatric Hospitals who are then Readmitted within 30 days	13	16	13	16	11	14	9
Total # of Discharges from State Hospitals CIVIL admissions who are then Readmitted within 30 days	6	2	0	2	1	2	0
Total # of Discharges from State Hospitals FORENSIC admissions who are then Readmitted within 30 days	0	0	NA	NA	NA	NA	NA
# of New Admissions of members authorized for Adult Individual Outpatient Services	1256	1139	1,280	1,177	1,016	1,025	1,072
# of New Admissions of members authorized for Adult Group Outpatient Services	234	209	251	241	181	180	223
# of New Admissions of members authorized for Adult Medication Management Services	575	519	578	567	524	534	1,139
Total # Members Authorized to Receive Adult Residential Services (PNMI) (New Admissions)	49	46	37	34	26	31	28
Total # of Discharges from Adult Residential Services (PNMI)	34	38	33	34	20	33	32
Average Length Of Stay (in days) for Adult Residential Services (PNMI) discharged	375	196	296	207	382	266	468
Total # Members Authorized Adult Crisis Unit Services (New Admissions)	244	231	213	223	232	225	206
Total # Members Discharged from Adult Crisis Unit Svs in the month	225	197	191	205	203	195	177
Average Length Of Stay (in days) for Adult Crisis Unit Services discharged in the month	5	5	6	6	5	6	6
# of New Admissions of adult members authorized for CI Services	705	651	705	743	570	654	613
# of New Admissions of adult members authorized for ACT Services	29	30	20	29	19	23	19
# of New Admissions of adult members authorized for CRS Services	7	5	2	4	9	4	4
# of New Admissions of adult members authorized for adult behavioral health homes	97	118	112	148	120	116	182
Total # New Admissions of adult members for CI,ACT or CRS, adult BHH (four types of Community Support/Integration Services)	838	804	839	924	718	797	818
Total # adult members who are Discharged from CI, ACT, CRS or adult BHH	657	616	646	617	499	510	548
Average Length Of Stay (in days) for adult members discharged from CI, ACT, CRS or adult BHH	334	381	360	378	344	360	378
Utilization, Access, and Continuity of Care Measures - End of Each Quarter							
Fiscal Year (1Qtr=Jul,Aug,Sep; 2Qtr=Oct,Nov,Dec; 3Qtr=Jan,Feb,Mar; 4Qtr=Apr,May,June)							
Total % of non-hospitalized adult members assigned Community Support/Integration Services within 7 working days of application of services (Quarterly)			80%			80%	
Total % of non-hospitalized adult members assigned Community Support/Integration Services within 3 working days of application of services (Quarterly)			72%			69%	
Total % of adult members who apply for and are assigned CI Services while an inpatient in a psychiatric facility within 7 working days (Quarterly)			86%			77%	
Total % of adult members who apply for and are assigned CI Services while an inpatient in a psychiatric facility within 2 working days (Quarterly)			82%			58%	

Report Number: 1
Members Authorized for APS-Reviewed Services
(Includes MaineCare members and Courtesy Reviews done by APS)

Report Dates: 07/01/2014 To 01/31/2015

Run Date: 02/26/2015

Report Source: Authorization data from APS CareConnection®

Definitions:

- **APS-Reviewed Services-** APS Healthcare is contracted with the state of Maine to authorize behavioral health services and selected other services for MaineCare members. For a list of MaineCare services that are included see the updated service grid available on the Qualitycareforme website: http://www.qualitycareforme.com/documents/provider_providermanual_servicegrid.pdf
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **SMI - Serious Mental Illness.** A proxy for serious mental illness (SMI) is the use of specific services. All active adult members who used either the service of Behavioral Health Homes or any Section 17 service (Community Support) or resided in a PNMI setting within 12 months of the date of this report. Section 17 services include: Community Integration (CI), Assertive Community Treatment (ACT), Community Rehabilitation Services (CRS) as well as Daily Living Support Services, Day Supports-Day Treatment, Skills Development-Group Therapy, Skills Development-Ongoing Support to Maintain Employment, and the Specialized Group Services of WRAP, Recovery Wkbk, TREM, or DBT.

What This Report Measures : Unduplicated count of members who have an authorization for any APS-reviewed service.

Total # MaineCare Eligible Members on last day of prior quarter = 254,663

Members authorized for an APS-reviewed service = 60,597

% of total members authorized for an APS-reviewed service = 23.8%

<u>Gender</u>	<u>Members</u>
Female	33,574
Male	27,022
Unknown	1
Total	60,597
<u>Age Groups</u>	<u>Members</u>
0-3	1,309
4-5	2,247
6-12	10,979
13-17	8,149
18-20	2,997
21-24	2,896
25-34	9,620
35-54	15,923
55-61	3,674
62-64	942
65-74	1,410
Over 75 Years Old	443
Unknown	9
Total	60,598

Note: Age as of 07/01/2014

<u>Child/Adult</u>	<u>Members</u>
Children (ages 0 -17)	22,684
Adult (ages 18+)	37,904
Unknown	9
Total	60,597

Note: Age as of 07/01/2014

<u>SMI</u>	<u>Members</u>
SMI	18,107
Not SMI	42,693
Total	60,800

<u>AMHI Class</u>	<u>Members</u>
AMHI Class N	58,756
AMHI Class Y	1,841
Total	60,597

<u>District</u>	<u>Members</u>
District 1/ York County	7,990
District 2/ Cumberland County	10,600
District 3/ Androscoggin, Franklin, and Oxford Counties	10,543
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	6,274
District 5/ Somerset and Kennebec Counties	10,023
District 6/ Piscataquis and Penobscot Counties	8,114
District 7/ Washington and Hancock Counties	3,062
District 8/ Aroostook County	3,263
Unknown	728
Total	60,597

Report Number: 1a
Race of Members Authorized for APS Reviewed Services
(Includes MaineCare members and Courtesy Reviews done by APS)

Report Dates: 07/01/2014 To 01/31/2015

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **APS-Reviewed Services**- APS Healthcare is contracted with the state of Maine to authorize behavioral health services and selected other services for MaineCare members For a list of MaineCare services that are included see the updated service grid available on the Qualitycareforme website: http://www.qualitycareforme.com/documents/provider_providermanual_servicegrid.pdf

What This Report Measures : The race of members served YTD using categories in the MIHMS system.

<u>Race</u>	<u>Members</u>
AFRICAN AMERICAN	9
ALASKAN/AMER INDIAN	3
Asian	170
Asian Hisp	1
Asian Indeter	4
Asian NatvAm	1
Asian Pacf	1
ASIAN/PACIFIC	2
Black	1,410
Black Asian	2
Black Hisp	34
Black Indeter	10
Black Indeter Hisp	1
Black NatvAm	12
Black NatvAm Hisp	1
Black NatvAm Indeter	1
Black Pacf	4
Black, Pacific Islander & Indeterminate	1
CAUCASIAN	200
FILIPINO	1
Hisp	140
Indeter	2,314
Indeter Hisp	53
NatvAm	614
NatvAm Hisp	15
NatvAm Indeter	13
None	2,758
Pacf	38

Pacf Hisp	12
Pacf Indeter	1
Pacf NatvAm	1
UNKNOWN	66
White	50,819
White Asian	60
White Asian Hisp	2
White Asian Indeter	2
White Asian NatvAm	2
White Black	360
White Black Asian	2
White Black Asian Hisp	1
White Black Hisp	21
White Black Indeter	9
White Black NatvAm	16
White Black NatvAm Hisp	6
White Black Pacf	1
White Hisp	558
White Indeter	403
White Indeter Hisp	6
White NatvAm	396
White NatvAm Hisp	11
White NatvAm Indeter	2
White Pacf	23
White Pacf Hisp	4
Total	60,597

Report Number: 3
Discharges from Inpatient Psychiatric Services
(Includes MaineCare members and Courtesy Reviews done by APS)
Report Dates: 07/01/2014 To 01/31/2015

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Inpatient Psychiatric Services** - Inpatient psychiatric services in any of three types of facilities: community hospitals with inpatient psychiatric units, private psychiatric hospitals and state psychiatric facilities. Hospitals designate whether they are providing child or adult inpatient psychiatric services to a member. Thus, a 18 year old may be authorized for adult inpatient services or a 20 year old may be receiving children's inpatient services.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **SMI - Serious Mental Illness.** A proxy for serious mental illness (SMI) is the use of specific services. All active adult members who used either the service of Behavioral Health Homes or any Section 17 service (Community Support) or resided in a PNMI setting within 12 months of the date of this report. Section 17 services include: Community Integration (CI), Assertive Community Treatment (ACT), Community Rehabilitation Services (CRS) as well as Daily Living Support Services, Day Supports-Day Treatment, Skills Development-Group Therapy, Skills Development-Ongoing Support to Maintain Employment, and the Specialized Group Services of WRAP, Recovery Wkbb, TREM, or DBT.

What This Report Measures: Year to date number of discharges from inpatient psychiatric facilities, including community hospitals with inpatient units, private psychiatric hospitals and state hospitals. Members may be discharged more than once.

Total Members = 254,663

Members Discharged from Inpatient Psychiatric Services = 2,716

% of Total Members Discharged from Inpatient Psychiatric Services = 1.1%

Rate per 1000 Total Members Discharged from Inpatient Psychiatric Episodes = 11

<u>Gender</u>	<u>Children</u>	<u>Adult</u>
Female	478	914
Male	442	882
Total	920	1,796
<u>Age Groups</u>	<u>Children</u>	<u>Adult</u>
4-5	15	0
6-12	312	0
13-17	527	0
18-20	66	110
21-24	0	142
25-64	0	1,476
65-74	0	55
Over 75 Years Old	0	13
Total	920	1,796
<u>Child/Adult</u>	<u>Children</u>	<u>Adult</u>
Children (ages 0 -17)	854	0
Adult (ages 18+)	66	1,796
Total	920	1,796

<u>SMI</u>	<u>Children</u>	<u>Adult</u>
SMI	41	1,145
Not SMI	879	651
Total	920	1,796
<u>AMHI Class</u>	<u>Children</u>	<u>Adult</u>
AMHI Class N	914	1,445
AMHI Class Y	6	351
Total	920	1,796
<u>District</u>	<u>Children</u>	<u>Adult</u>
District 1/ York County	109	180
District 2/ Cumberland County	145	365
District 3/ Androscoggin, Franklin, and Oxford Counties	203	283
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	134	164
District 5/ Somerset and Kennebec Counties	119	363
District 6/ Piscataquis and Penobscot Counties	135	247
District 7/ Washington and Hancock Counties	34	61
District 8/ Aroostook County	40	114
Unknown	1	19
Total	920	1,796
<u>Providers</u>	<u>Children</u>	<u>Adult</u>
Acadia Hospital	323	291
Arbour Hospital - Westwood Lodge	1	0
Dorothea Dix Psychiatric Center	0	72
Hampstead Hospital	4	0
Maine General Medical Center	0	287
Mid Coast Hospital	0	135
Northern Maine Medical Center	34	125
PenBay	0	77
Riverview Psychiatric Center	0	71
Southern Maine Medical Center	0	55
Spring Harbor Hospital	384	435
St. Marys Regional Medical Center	174	248
Total	920	1,796

Report Number: 4b
Average Length of Stay for Adult Inpatient Psychiatric Services
(Includes MaineCare members and Courtesy Reviews done by APS)

Report Dates: 01/01/2015 To 01/31/2015

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Inpatient psychiatric services** - Inpatient psychiatric services in state psychiatric hospitals, private psychiatric hospitals or community hospitals with inpatient psychiatric units. Hospitals designate whether they are providing child or adult inpatient psychiatric services to a member. Thus, a 18 year old may be authorized for adult inpatient services or a 20 year old may be receiving children's inpatient services.
- **ALOS** - average length of stay in days of stay of members discharged in CareConnecton® from inpatient psychiatric services during this month.
- **Median** - The median is defined as the middle number in a series of numbers ordered from lowest to highest. For example the median of 1,9, & 80 days = 9 days, while the average is 90/3 = 30 days.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **SMI - Serious Mental Illness.** A proxy for serious mental illness (SMI) is the use of specific services. All active adult members who used either the service of Behavioral Health Homes or any Section 17 service (Community Support) or resided in a PNMI setting within 12 months of the date of this report. Section 17 services include: Community Integration (CI), Assertive Community Treatment (ACT), Community Rehabilitation Services (CRS) as well as Daily Living Support Services, Day Supports-Day Treatment, Skills Development-Group Therapy, Skills Development-Ongoing Support to Maintain Employment, and the Specialized Group Services of WRAP, Recovery Wkbk, TREM, or DBT.

What This Report Measures: The average length of stay and the median length of stay of members discharged from all types of adult inpatient psychiatric facilities. Members may be discharged more than once.

Total Number of Members Discharged = 220

Average Length of Stay (ALOS) in days = 15

Median Length of Stay in days = 8

<u>Gender</u>	<u>Members</u>	<u>ALOS in Days</u>	<u>Median LOS In Days</u>
Female	116	13	7
Male	104	17	8
Total	220	15	8
<u>Age Groups</u>	<u>Members</u>	<u>ALOS in Days</u>	<u>Median LOS In Days</u>
18-20	14	12	6
21-24	15	11	8
25-64	183	15	8
65-74	7	31	10
Over 75 Years Old	1	9	9
Total	220	15	8
<u>SMI</u>	<u>Members</u>	<u>ALOS in Days</u>	<u>Median LOS In Days</u>
SMI	134	13	8
Not SMI	86	17	7
Total	220	15	8
<u>AMHI Class</u>	<u>Members</u>	<u>ALOS in Days</u>	<u>Median LOS In Days</u>
AMHI Class N	184	13	7
AMHI Class Y	36	24	13
Total	220	15	8

<u>District</u>	<u>Members</u>	<u>ALOS in Days</u>	<u>Median LOS In Days</u>
District 1/ York County	21	8	6
District 2/ Cumberland County	48	13	9
District 3/ Androscoggin, Franklin, and Oxford Counties	36	10	7
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	20	17	7
District 5/ Somerset and Kennebec Counties	43	18	7
District 6/ Piscataquis and Penobscot Counties	28	22	9
District 7/ Washington and Hancock Counties	8	17	9
District 8/ Aroostook County	12	13	5
Unknown	4	15	15
Total	220	15	8

<u>Providers</u>	<u>Members</u>	<u>ALOS in Days</u>	<u>Median LOS In Days</u>
Acadia Hospital	24	15	10
Dorothea Dix Psychiatric Center	7	83	74
Maine General Medical Center	34	15	7
Mid Coast Hospital	22	10	7
Northern Maine Medical Center	20	7	7
PenBay	6	9	7
Riverview Psychiatric Center	4	61	47
Southern Maine Medical Center	12	9	6
Spring Harbor Hospital	35	12	9
Spring Harbor Hospital-IMD	17	14	9
St. Marys Regional Medical Center	39	8	6
Total	220	15	8

Report Number: 6a
Adult Members Authorized for Outpatient Services
(Includes MaineCare members and Courtesy Reviews done by APS)

Report Dates: 07/01/2014 To 01/31/2015

Definitions:

- **Outpatient** While the term outpatient services sometimes refers to all services not delivered in a hospital or residential setting, for this report outpatient is defined as either: a.) individual therapy b.) group therapy c.) medication management that is authorized by APS.
Group Therapy- includes group therapy at a mental health facility, independent psychologists (H0004 HQ and H0004HQ independent psychological services) or Specialized Group Services (H2019 DBT, Recovery Wkbk, TREM or WRAP).
Individual therapy- includes individual therapy with a single clinician (H0004 codes including outpatient therapy, independent psychological services and substance abuse therapy).
Medication Management- includes traditional medication management and telehealth medication management authorized by APS (H2010). Note: Hospitals providing medication management do not use the APS authorization process.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **SMI - Serious Mental Illness.** A proxy for serious mental illness (SMI) is the use of specific services. All active adult members who used either the service of Behavioral Health Homes or any Section 17 service (Community Support) or resided in a PNMI setting within 12 months of the date of this report. Section 17 services include: Community Integration (CI), Assertive Community Treatment (ACT), Community Rehabilitation Services (CRS) as well as Daily Living Support Services, Day Supports-Day Treatment, Skills Development-Group Therapy, Skills Development-Ongoing Support to Maintain Employment, and the Specialized Group Services of WRAP, Recovery Wkbk,

What This Report Measures: Year to date count of adults in each of these types of outpatient services: group therapy, individual therapy and medication management. This report counts people ages 18 and over authorized for adult mental health services.

Total members authorized for any adult mental health service or adult members authorized independent psychological services = 37,074

Total number of adults with MaineCare= 183,080* % of MaineCare adults with outpatient services = 20.3%

Members authorized for adult individual outpatient services = 18,519

% of total members authorized for adult Individual outpatient services = 10.1%

Members authorized for adult group outpatient services = 2,599

% of total members authorized for adult group outpatient services = 1.4%

Members authorized for adult medication management services = 15,694

% of total members authorized for adult medication management services = 8.6%

<u>Gender</u>	<u>Individual Therapy</u>	<u>Group Therapy</u>	<u>Med Management</u>
Female	12,711	1,764	9,800
Male	5,808	835	5,894
Total	18,519	2,599	15,694

* This number is the number of people age 21 & over who were MaineCare members at any time in the previous quarter.

Age Groups

18-20
21-24
25-64
65-74
Over 75 Years Old

Total

Individual Therapy

1,071
1,687
15,293
375
93

18,519

Group Therapy

147
248
2,150
45
9

2,599

Med Management

537
1,174
13,485
392
106

15,694

SMI

SMI
Not SMI

Total

Individual Therapy

8,327
10,192

18,519

Group Therapy

1,599
1,000

2,599

Med Management

7,544
8,150

15,694

AMHI Class

AMHI Class N
AMHI Class Y

Total

Individual Therapy

18,047
472

18,519

Group Therapy

2,486
113

2,599

Med Management

14,806
888

15,694

District

District 1/ York County
District 2/ Cumberland County
District 3/ Androscoggin, Franklin, and Oxford Counties
District 4/ Knox, Lincoln, Sagadahoc, and Waldo
Counties
District 5/ Somerset and Kennebec Counties
District 6/ Piscataquis and Penobscot Counties
District 7/ Washington and Hancock Counties
District 8/ Aroostook County
Unknown

Total

Individual Therapy

2,531
3,402
3,253
1,846
2,988
2,303
917
1,076
203

18,519

Group Therapy

125
210
407
130
1,311
234
69
99
14

2,599

Med Management

2,483
2,667
1,781
1,696
3,765
1,926
668
513
195

15,694

Report Number: 7
Adult Members Experiencing a Serious Mental Illness (SMI)
(Includes MaineCare members and Courtesy Reviews done by APS)

Report Dates: 07/01/2014 To 01/31/2015

Run Date: 02/26/2015

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **SMI - Serious Mental Illness.** A proxy for serious mental illness (SMI) is the use of specific services. All active adult members who used either the service of Behavioral Health Homes or any Section 17 service (Community Support) or resided in a PNMI setting within 12 months of the date of this report. Section 17 services include: Community Integration (CI), Assertive Community Treatment (ACT), Community Rehabilitation Services (CRS) as well as Daily Living Support Services, Day Supports-Day Treatment, Skills Development-Group Therapy, Skills Development-Ongoing Support to Maintain Employment, and the Specialized Group Services of WRAP, Recovery Wkbbk, TREM, or DBT.

What This Report Measures: Year to date count of adult members experiencing an SMI.

Total number of adults age 21 & over who were MaineCare members at any point in the previous quarter = 183,080

Total Adult Members (age >=18) Authorized SA or MH Services = 37,074

Total Adult Members Experiencing an SMI = 18,052

% of Total Adult MaineCare Members who are authorized for any SA or MH Services = 20.3%

Rate per 1000 Total Adult MaineCare Members who are authorized for any SA or MH Services = 203

% of Total Adult MaineCare Members who are experiencing SMI = 9.9%

Rate per 1000 Total Adult MaineCare Members who are experiencing SMI = 99

<u>Gender</u>	<u>Members Experiencing an SMI</u>
Female	11,242
Male	6,810
Total	18,052
<u>Adult Age Groups</u>	<u>Members Experiencing an SMI</u>
18-20	843
21-24	1,344
25-64	14,769
65-74	849
Over 75 Years Old	247
Total	18,052
<u>AMHI Class</u>	<u>Members Experiencing an SMI</u>
AMHI Class N	16,555
AMHI Class Y	1,497
Total	18,052

<u>District</u>	<u>Members Experiencing an SMI</u>
District 1/ York County	1,855
District 2/ Cumberland County	3,560
District 3/ Androscoggin, Franklin, and Oxford Counties	3,484
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	1,536
District 5/ Somerset and Kennebec Counties	3,395
District 6/ Piscataquis and Penobscot Counties	2,630
District 7/ Washington and Hancock Counties	655
District 8/ Aroostook County	749
Unknown	188
Total	18,052

Report Number: 14

Units of Services Reviewed BY APS

(Includes MaineCare members and Courtesy Reviews done by APS)

Report Dates 07/01/2014 To 01/31/2015

Run Date: 02/26/2015

Report Source: Authorization Data from APS CareConnection®

Definitions:

- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **Initial Case** - The initial case is the first authorization in an episode of care for a member in a particular service. If a member is discharged from a service and returns after 2 or more days, this would be a new episode of care and it would require a new initial case review. Initial case review types are: Registrations, Prior Authorizations or Initial Courtesy Reviews.
- **CSR Case** - A service is extended when necessary through the Continued Stay review process (CSR). The continued stay review types are: Registration Continued Stay Reviews (of a registration) Continued Stay Reviews (of a prior authorization) and Courtesy Continued Stay Reviews (of an initial courtesy review).
- **Services** - For more information about each of the services please view the MaineCare Benefits Manual at the following DHHS Website: <http://www.maine.gov/sos/cec/rules/10/ch101.htm>

What This Report Measures: This report shows every service that APS authorizes by service code. It includes the fiscal year to date number of members authorized and units of service authorized for both initial cases and continued stay reviews. The average number of units per service is separated into average initial units/case and average CSR units/ case.

Note: the column titled "Members" does not refer to the # of members who have received the service so far this year, but rather the number of unique members who have had a PA and/or a CSR or CSRs so far this fiscal year. Even if a member has multiple continued stays or is discharged and returns to the service, they are counted only once.

<u>Service Code</u>	<u>Service</u>	<u>Initial Cases</u>	<u>Initial Units</u>	<u>Average Initial Units/Cases</u>	<u>CSR Cases</u>	<u>CSR Units</u>	<u>Average CSR Units/Cases</u>	<u>Members</u>	<u>Billing Unit</u>
0169	Children's PNMI - CBHS Approved Only - Room & Board	164	5,103	31.1	635	46,819	73.7	315	1 Day
100-219	Appendix F Adult	5	150	30.0	55	4,950	90.0	25	1 Day
100-219	General Hospital	1,077	1,081	1.0	0	0	0.0	905	Case
100-219	Geropsychiatric Unit GPU Waitlist	5	5	1.0	0	0	0.0	5	
100-219	Inpatient Services	131	22,900	174.8	0	0	0.0	120	1 Day
100-219	Medicaid Emergency Psych Demo	273	813	3.0	871	2,559	2.9	227	
100-219	Nursing Home Facility Services	6	1,080	180.0	53	9,540	180.0	54	1 Day
100-219	Reg Adults Ages 21-64; Spring Harbor and Acadia Hospitals Only	458	82,296	179.7	0	0	0.0	387	1 Day
100-219	Section 28 Eligibility Determination - Family Choice Specialized	3	3	1.0	0	0	0.0	3	
100-219	Section 28 Eligibility Determination - OCFS Providers	1	1	1.0	0	0	0.0	1	
100-219	Section 28 Eligibility Determination - OCFS Providers Non-Specialized	2	2	1.0	0	0	0.0	2	
100-219	Section 28 Eligibility Determination - School-Based Non-Specialized	1	1	1.0	0	0	0.0	1	
100-219	State Hospitals - Dorothea Dix/Riverview Only	154	112,420	730.0	0	0	0.0	154	1 Day
100-219	State Hospitals - Riverview Forensic Only	67	48,910	730.0	0	0	0.0	67	
BLNKT	Children Out of State Hospitals ONLY	8	240	30.0	4	108	27.0	9	1 Day
CFSN100-219	Non-Maine Care Contact for Service - Sec. 28 Eligibility Family Choice	2	2	1.0	0	0	0.0	2	
CFSN100-219	Non-Maine Care Contact for Service - Sec. 28 Eligibility OCFS Providers	2	2	1.0	0	0	0.0	2	

<u>Service Code</u>	<u>Service</u>	<u>Initial Cases</u>	<u>Initial Units</u>	<u>Average Initial Units/Cases</u>	<u>CSR Cases</u>	<u>CSR Units</u>	<u>Average CSR Units/Cases</u>	<u>Members</u>	<u>Billing Unit</u>
G9007HE	HCT - Collateral - FFT	65	2,600	40.0	12	444	37.0	73	
G9007HK	HCT - Collateral - MST - Problem Sex. Behaviors	98	17,150	175.0	13	646	49.7	106	15 min
G9007HN	HCT - Collateral - Bachelor's	1,244	23,188	18.6	7	240	34.3	1,207	15 min
G9007HO	HCT - Collateral - Master's	1,337	30,620	22.9	8	252	31.5	1,289	15 min
G9007HT	HCT - Collateral - MST	242	30,157	124.6	68	3,678	54.1	262	15 min
G9007HU	HCT - Collateral - Child Welfare	128	5,068	39.6	1	40	40.0	127	15 min
H0004	Adult OP Therapy Ind. Lic. LCSW, LCPC, LMFT - Non Agency	349	24,924	71.4	249	20,963	84.2	524	15 min
H0004	Adult OP Therapy MH Agency-Deaf & Geriatric	8	576	72.0	11	758	68.9	16	15 min
H0004	Adult Outpatient Therapy - LIMITED MC ONLY - Mental Health Agency	2	144	72.0	0	0	0.0	2	15 Min.
H0004	Adult Outpatient Therapy- Mental Health Agency	7,282	519,857	71.4	6,546	575,312	87.9	11,719	15 min
H0004	Child OP Therapy Ind. Lic. LCSW, LCPC, LMFT - Non Agency	145	10,380	71.6	137	10,630	77.6	245	15 min
H0004	Child Outpatient Therapy- Mental Health Agency	7,364	529,293	71.9	6,137	570,083	92.9	11,187	15 min
H0004	Outpatient Therapy- Psychologist- Independent	559	37,900	67.8	487	42,999	88.3	906	15 min
H0004	TF-CBT Child OP Contracted Providers ONLY	2	102	51.0	2	104	52.0	4	15 Min.
H0004GT	Telehealth-Adult Outpatient Therapy- Mental Health Agency	6	432	72.0	5	432	86.4	9	15 Min.
H0004GT	Telehealth-Child Outpatient Therapy- Mental Health Agency	2	80	40.0	0	0	0.0	2	15 Min.
H0004GT	Telehealth-Outpatient Therapy- Psychologist- Independent	3	216	72.0	0	0	0.0	3	15 Min.
H0004HH	Adult OP Therapy MH Agency - Co-occurring	235	16,920	72.0	132	11,048	83.7	330	15 min
H0004HH	Child OP Therapy MH Agency - Co-occurring	28	2,016	72.0	9	669	74.3	34	15 min
H0004HQ	Adult OP Group Therapy Ind. Lic. LCSW, LCPC, LMFT-Non Agency	68	6,926	101.9	11	1,418	128.9	51	15 min
H0004HQ	Adult Outpatient Group Therapy- Mental Health Agency	1,216	189,124	155.5	165	22,157	134.3	1,312	15 min
H0004HQ	Child OP Group Therapy Ind. Lic. LCSW, LCPC, LMFT-Non Agency	9	1,104	122.7	0	0	0.0	7	15 min
H0004HQ	Child Outpatient Group Therapy- Mental Health Agency	832	129,708	155.9	22	1,760	80.0	827	15 min
H0004HQ	Outpatient Group Therapy- Psychologist- Independent	7	1,092	156.0	0	0	0.0	7	15 min
H0004HQHH	Adult OP Group Therapy MH Agency- Co-occurring	11	1,716	156.0	1	150	150.0	11	15 min
H0018	Adult Crisis Residential-Crisis Units	1,595	11,152	7.0	442	2,867	6.5	1,265	1 Day
H0018HA	Child Crisis Residential - Crisis Units	539	3,760	7.0	682	4,728	6.9	468	
H0019	Adult PNMI - Rehabilitation Services	251	22,530	89.8	1,289	115,049	89.3	710	1 Day
H0019CG	Child PNMI - Mental Health Level II	67	2,070	30.9	198	14,577	73.6	105	1 Day
H0019HE	Child PNMI - Mental Health Level I	115	3,462	30.1	456	32,453	71.2	229	1 Day
H0019HU	Treatment Foster Care Level C	135	12,150	90.0	124	21,360	172.3	203	1 Day
H0019HU	Treatment Foster Care Level D	31	2,790	90.0	212	35,316	166.6	189	1 Day
H0019HU	Treatment Foster Care Level E	8	720	90.0	103	16,650	161.7	93	1 Day

<u>Service Code</u>	<u>Service</u>	<u>Initial Cases</u>	<u>Initial Units</u>	<u>Average Initial Units/Cases</u>	<u>CSR Cases</u>	<u>CSR Units</u>	<u>Average CSR Units/Cases</u>	<u>Members</u>	<u>Billing Unit</u>
H0019HY	Multidimensional Juvenile Justice Program TFC	3	270	90.0	5	180	36.0	4	1 Day
H0019SE	Child PNMI - Mental Retardation Level I	19	570	30.0	80	6,159	77.0	39	1 Day
H0019U9	Child PNMI - Mental Retardation Level II	23	753	32.7	173	14,633	84.6	78	1 Day
H0040	Adult Assertive Community Treatment - ACT	175	11,144	63.7	1,257	77,308	61.5	674	1 Day
H0040	Assertive Community Treatment - ACT 30-Day Medical Necessity Waiver	1	21	21.0	0	0	0.0	1	
H0040HA	Child Assertive Community Treatment - ACT	15	626	41.7	1	30	30.0	13	
H2000	Adult OP Comp Assess Ind. Lic. LCSW, LCPC, LMFT - Non Agency	198	1,579	8.0	0	0	0.0	197	15 min
H2000	Adult OP Comp Assess MH Agency- Deaf & Geriatric	5	40	8.0	0	0	0.0	5	15 min
H2000	Adult Outpatient Comp Assess-Mental Health Agency	7,364	56,840	7.7	15	115	7.7	6,862	15 min
H2000	Child OP Comp Assess Ind. Lic. LCSW, LCPC, LMFT - Non Agency	90	708	7.9	0	0	0.0	89	15 min
H2000	Child Outpatient Comp Assess-Mental Health Agency	7,156	55,384	7.7	14	112	8.0	6,666	15 min
H2000	Outpatient Comp Assess-Psychologist- Independent	632	5,048	8.0	4	32	8.0	630	15 min
H2000GT	Telehealth-Adult OP Comp Assess MH Agency- Deaf & Geriatric	1	4	4.0	0	0	0.0	1	15 Min.
H2000GT	Telehealth-Adult Outpatient Comp Assess-Mental Health Agency	209	970	4.6	0	0	0.0	207	15 Min.
H2000GT	Telehealth-Child OP Comp Assess-Mental Health Agency	102	472	4.6	0	0	0.0	102	15 Min.
H2000GT	Telehealth-Child OP Comp Assess Ind. Lic- Non Agency	2	8	4.0	0	0	0.0	2	15 Min.
H2000HH	Adult OP Comp Assess MH Agency-Co-occurring	205	1,608	7.8	1	8	8.0	206	15 min
H2000HH	Child OP Comp Assess MH Agency- Co-occurring	73	580	7.9	0	0	0.0	73	15 min
H2010	Adult Medication Management	4,746	81,855	17.2	5,084	198,347	39.0	8,959	15 min
H2010GT	Adult Medication Management-Telehealth	373	5,968	16.0	179	5,842	32.6	512	15 Min.
H2010HA	Child Medication Management	1,649	27,800	16.9	2,198	84,302	38.4	3,342	15 Min
H2010HAGT	Child Medication Management - Telehealth	139	2,224	16.0	106	3,500	33.0	198	15 Min
H2012	Day Supports-Day Treatment	406	21,287	52.4	988	375,505	380.1	928	1 hour
H2014	Skills Development	373	38,216	102.5	964	311,858	323.5	723	15 min
H2014HQ	Skills Development - Group Therapy	1	104	104.0	7	728	104.0	8	15 Min.
H2015	Community Integration (CI)	4,757	375,041	78.8	21,718	577,809	72.6	11,892	15 min
H2015	Community Integration (CI) 30-Day Medical Necessity Waiver	6	195	32.5	0	0	0.0	5	
H2017	Daily Living Support Services	872	7,568	8.7	4,260	339,377	783.9	2,150	15 min
H2018	Community Rehabilitation Services (CRS)	35	3,150	90.0	348	31,207	89.7	187	1 Day
H2019	Specialized Group Services - DBT	176	91,520	520.0	72	7,980	110.8	220	15 min
H2019	Specialized Group Services - Recovery Wkbk	16	3,840	240.0	0	0	0.0	16	15 min
H2019	Specialized Group Services - TREM	38	6,270	165.0	0	0	0.0	38	15 min
H2021HE	HCT - FFT	66	13,200	200.0	35	3,705	105.9	87	

<u>Service Code</u>	<u>Service</u>	<u>Initial Cases</u>	<u>Initial Units</u>	<u>Average Initial Units/Cases</u>	<u>CSR Cases</u>	<u>CSR Units</u>	<u>Average CSR Units/Cases</u>	<u>Members</u>	<u>Billing Unit</u>
H2021HN	HCT - Children's Home & Com. Based Tx - Bachelor's	1,474	11,804	8.0	2,879	974,883	338.6	2,085	15 min
H2021HO	HCT - Children's Home & Com. Based Tx - Master's	1,476	35,392	24.0	2,909	518,621	178.3	2,095	15 min
H2021HU	HCT - Child Welfare - Master's	131	3,220	24.6	304	56,248	185.0	211	15 min
H2021HUU1	HCT - Child Welfare - Bachelor's	129	1,424	11.0	300	88,739	295.8	207	15 min
H2025	Skills Development - Ongoing Support to Maintain Emp	4	416	104.0	4	2,464	616.0	6	15 min
H2033	HCT - MST	251	99,712	397.3	67	9,007	134.4	272	15 min
H2033HK	HCT - MST - Problem Sex. Behaviors	108	56,343	521.7	16	2,680	167.5	117	15 min
S9485	Temporary High Intensity Service	29	2,255	77.8	456	36,891	80.9	38	1 Hour
T1017UB	Targeted Case Management - Chronic Medical Care Needs	29	1,740	60.0	139	6,028	43.4	75	15 Min.
T1017UC	Targeted Case Management - Behavioral Health	3,175	189,930	59.8	12,014	626,838	52.2	6,339	15 Min.
T1017UD	Targeted Case Management - Developmental Disabilities	797	47,593	59.7	4,688	222,061	47.4	2,212	15 Min.
T1020HE	Adult PNMI - Personal Care	240	21,600	90.0	1,148	102,359	89.2	652	
T2016PD	Temporary Emergency Housing Services	10	7,200	720.0	3	5,400	1,800.0	6	
T2022HA	Behavioral Health Homes - Child	160	262	1.6	342	2,022	5.9	347	
T2022HB	Behavioral Health Homes - Adult	896	3,073	3.4	3,049	9,829	3.2	2,212	
Section 21									
T2016PD	Agency Home Support	268	761,924	2,843.0	2,116	708,696	2,697.9	1,697	Hour
T2016SC	Agency Home Support with Medical Add-On	10	8,962	896.2	143	346,330	2,421.9	113	Hour
T2017	Home Supports	106	312,811	2,951.0	324	117,205	3,448.2	369	15 min
T2017SC	Home Supports with Medical Add-On	1	465	465.0	4	12,804	3,201.0	5	15 min
T2034	Crisis Intervention Services	67	7,198	107.4	84	21,126	251.5	50	15 min
Section 28 Community Based									
H2021HI	Services for Children with Cognitive Impairments and Functional Limitations - 1:1	891	35,620	40.0	2,527	482,541	1,378.1	2,363	15 min
H2021HK	Specialized Services for Children with Cognitive Impairments and Functional Limitations - 1:1	90	3,600	40.0	261	469,492	1,798.8	253	15 min
H2021HQHIUP	Services for Children with Cognitive Impairments and Functional Limitations - 3 Patients	1	40	40.0	0	0	0.0	1	15 min
Section 28 School Based (APS began reviewing 12/1/2013)									
H2021HI	School-Based Services for Children with Cognitive Impairments and Functional Limitations - 1:1	183	74,656	408.0	451	121,694	2,487.1	433	15 min
H2021HK	School-Based Specialized Svcs for Children w/Cognitive Impairments & Functional Limitations - 1:1	75	26,736	356.5	226	526,679	2,330.4	209	15 min
H2021HQHIUN	School-Based Svcs for Children w/Cognitive Impairments & Functional Limitations - 2 Patients	10	400	40.0	31	46,477	1,499.3	34	15 min

<u>Service Code</u>	<u>Service</u>	<u>Initial Cases</u>	<u>Initial Units</u>	<u>Average Initial Units/Cases</u>	<u>CSR Cases</u>	<u>CSR Units</u>	<u>Average CSR Units/Cases</u>	<u>Members</u>	<u>Billing Unit</u>
Section 28 School Based (APS began reviewing 12/1/2013)									
H2021HQHIUP	School-Based Svcs for Children w/Cognitive Impairments & Functional Limitations - 3 Patients	3	120	40.0	16	17,526	1,095.4	17	15 min
H2021HQHIUQ	School-Based Svcs for Children w/Cognitive Impairments & Functional Limitations - 4 Patients	1	40	40.0	3	2,450	816.7	4	15 min
H2021HQHKUN	School-Based Specialized Svcs-Children w/Cognitive Impairments & Functional Limitations - 2 Patients	3	120	40.0	12	19,368	1,614.0	13	15 min
H2021HQHKUP	School-Based Specialized Svcs-Children w/Cognitive Impairments & Functional Limitations - 3 Patients	0	0	0.0	2	888	444.0	2	15 min
Section 45									
100-219	Intensive Outpatient Program - Behavioral Health	132	1,225	9.3	189	776	4.1	134	One Day
100-219	Intensive Outpatient Program - Substance Abuse	186	1,601	8.6	359	1,310	3.6	189	One Day
Section 45/46									
100-219	Child Psychiatric Inpatient - SHH & Acadia Only	837	2,511	3.0	2,963	9,547	3.2	722	One Day
100-219	Partial Hospitalization	278	1,278	4.6	404	1,665	4.1	261	One Day
Section 65 Provided By Educational Sys. (APS began reviewing 12/1/2013)									
H2012HN	Child BH Day Treat. - PROVIDED BY ED. SYS. - Bachelor's - 2:1 Staffing ONLY	0	0	0.0	5	518	103.6	5	Hour
H2012HN	Child BH Day Treatment - PROVIDED BY ED. SYS. - Bachelor's	1,013	395,280	390.2	744	459,317	617.4	1,214	Hour
H2012HNTL	Child BH Day Treat.-PROVIDED BY ED. SYS. - BHP Level - IFSP	2	35	17.5	21	5,012	238.7	21	Hour
H2012HNTM	Child BH Day Treat. - PROVIDED BY ED. SYS. - Bachelor's - 2:1 Staffing IEP	2	256	128.0	6	5,328	888.0	6	Hour
H2012HNTM	Child BH Day Treat.-PROVIDED BY ED. SYS. - BHP Level - IEP	52	6,485	124.7	291	165,298	568.0	312	Hour
H2012HNUN	Child BH Day Treatment - PROVIDED BY ED. SYS. - Bachelor's - Two Patients Served	2	256	128.0	19	5,200	273.7	19	Hour
H2012HNUNTL	Child BH Day Treat.-PROVIDED BY ED. SYS. - BHP Level - 2 Patients - ISFP	2	99	49.5	22	2,353	107.0	22	Hour
H2012HNUNTM	Child BH Day Treat.-PROVIDED BY ED. SYS. - BHP Level - 2 Patients - IEP	32	4,096	128.0	143	83,330	582.7	159	Hour
H2012HNUP	Child BH Day Treatment - PROVIDED BY ED. SYS. - Bachelor's - Three Patients Served	0	0	0.0	12	2,090	174.2	12	Hour
H2012HNUPTL	Child BH Day Treat.-PROVIDED BY ED. SYS. - BHP Level - 3 Patients - ISFP	0	0	0.0	2	362	181.0	2	Hour
H2012HNUPTM	Child BH Day Treat.-PROVIDED BY ED. SYS. - BHP Level - 3 Patients - IEP	33	4,224	128.0	144	81,836	568.3	160	Hour
H2012HNUQ	Child BH Day Treatment - PROVIDED BY ED. SYS. - Bachelor's - Four Patients Served	0	0	0.0	14	1,795	128.2	14	Hour
H2012HNUQTL	Child BH Day Treat.-PROVIDED BY ED. SYS. - BHP Level - 4 Patients - ISFP	0	0	0.0	1	162	162.0	1	Hour
H2012HNUQTM	Child BH Day Treat.-PROVIDED BY ED. SYS. - BHP Level - 4 Patients - IEP	32	4,096	128.0	144	80,428	558.5	159	Hour
H2012HO	Child BH Day Treatment - PROVIDED BY ED. SYS. - Master's	944	68,315	72.4	677	41,596	61.4	1,134	Hour
H2012HOTL	Child BH Day Treat.-PROVIDED BY ED. SYS. - Master's Level - IFSP	2	20	10.0	15	315	21.0	16	Hour
H2012HOTM	Child BH Day Treat.-PROVIDED BY ED. SYS. - Master's Level - IEP	46	5,768	125.4	251	16,725	66.6	266	Hour

<u>Service Code</u>	<u>Service</u>	<u>Initial Cases</u>	<u>Initial Units</u>	<u>Average Initial Units/Cases</u>	<u>CSR Cases</u>	<u>CSR Units</u>	<u>Average CSR Units/Cases</u>	<u>Members</u>	<u>Billing Unit</u>
Section 65 Provided By Educational Sys. (APS began reviewing 12/1/2013)									
H2012HOUN	Child BH Day Treatment - PROVIDED BY ED. SYS. - Master's - Two Patients Served	1	5	5.0	24	1,000	41.7	25	Hour
H2012HOUNTL	Child BH Day Treat.-PROVIDED BY ED. SYS. - Master's Level - 2 Patients - IFSP	0	0	0.0	2	233	116.5	2	Hour
H2012HOUNTM	Child BH Day Treat.-PROVIDED BY ED. SYS. - Master's Level - 2 Patients - IEP	30	3,840	128.0	166	5,455	32.9	174	Hour
H2012HOUNP	Child BH Day Treatment - PROVIDED BY ED. SYS. - Master's - Three Patients Served	1	5	5.0	24	1,010	42.1	25	Hour
H2012HOUNPTL	Child BH Day Treat.-PROVIDED BY ED. SYS. - Master's Level - 3 Patients - IFSP	0	0	0.0	3	132	44.0	3	Hour
H2012HOUNPTM	Child BH Day Treat.-PROVIDED BY ED. SYS. - Master's Level - 3 Patients - IEP	23	2,944	128.0	128	4,441	34.7	140	Hour
H2012HOUNQ	Child BH Day Treatment - PROVIDED BY ED. SYS. - Master's - Four Patients Served	1	5	5.0	25	1,060	42.4	26	Hour
H2012HOUNQTL	Child BH Day Treat.-PROVIDED BY ED. SYS. - Master's Level - 4 Patients - IFSP	0	0	0.0	1	32	32.0	1	Hour
H2012HOUNQTM	Child BH Day Treat.-PROVIDED BY ED. SYS. - Master's Level - 4 Patients - IEP	23	2,944	128.0	127	5,165	40.7	139	Hour

APS Monthly Report: 14b
Units of Service by Provider for Selected Adult Services
(Includes MaineCare, Courtesy Reviews and Grant Funded review members done by APS)
Report Dates: 01/01/2015 To 01/31/2015

Report Source: Authorization data from APS CareConnection®

Definitions:

- Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.

What this report measures: This report shows for each Provider the number of MaineCare members and persons who are grant funded authorized for various types of adult community support services as well as the number of units authorized. If a person is authorized for more than one type of community support service, they are counted once for each service. The average is shown twice, once for the number of people new to the service with a (PA) and also the average for those members receiving a new continued stay authorization. In each case, the average is the number of members authorized for a given service divided by the number of units authorized.

It is possible for a person to receive more than one CSR in a time period, if so they are counted as separate cases. The second to last column shows the number of unique members. Unique members does not refer to the # of members in service, but rather to the number of unique members who have had a PA and/or a CSR or CSRs in the month.

H0040 Adult Assertive Community Treatment - ACT

<u>Provider</u>	<u>Provider District</u>	<u>Total # of cases receiving</u>	<u>Total # of new units</u>	<u>Average new PA</u>	<u>Total # of cases</u>	<u>Total # of units</u>	<u>Average new CSR</u>	<u>Total # of unique</u>	<u>Billing Unit</u>
		<u>an auth for a new service</u>	<u>auth for members new to the service</u>	<u>units authorized</u>	<u>receiving a new continued stay auth</u>	<u>authorized for cases with new continued stay auth</u>	<u>units authorized</u>	<u>members receiving authorization</u>	
		<u>(PA)</u>	<u>(PA units)</u>	<u>per case</u>	<u>(CSR)</u>	<u>(CSR units)</u>	<u>per case</u>	<u>(PA or CSR)</u>	
Catholic Charities Maine	District 5	2	126	63	35	2,107	60	36	1 Day
Community Counseling Center - ACCESS	District 2	6	378	63	26	1,607	62	32	1 Day
Community Counseling Center - ACTION	District 2	0	0	0	15	861	57	15	1 Day
Community Counseling Center - CORE	District 2	2	126	63	4	252	63	6	1 Day
Community Health & Counseling Services	District 6	2	126	63	19	1,176	62	21	1 Day
Counseling Services Inc.	District 1	3	189	63	41	2,416	59	44	1 Day
HealthReach network	District 5	3	189	63	36	2,268	63	39	1 Day
Spurwink	District 2	1	63	63	18	1,134	63	19	1 Day
Sweetser	District 1	1	63	63	11	693	63	11	1 Day
Tri-County Mental Health	District 3	5	360	72	30	1,859	62	35	1 Day

H0040 Assertive Community Treatment - ACT 30-Day Medical Necessity Waiver

<u>Provider</u>	<u>District</u>	<u>Total # of cases receiving an auth for a new service (PA)</u>	<u>Total # of new units auth for members new to the service (PA units)</u>	<u>Average new PA units authorized per case</u>	<u>Total # of cases receiving a new continued stay auth (CSR)</u>	<u>Total # of units authorized for cases with new continued stay auth (CSR units)</u>	<u>Average new CSR units authorized per case</u>	<u>Total # of unique members receiving authorization (PA or CSR)</u>	<u>Billing Unit</u>
Catholic Charities Maine	District 5	1	21	21	0	0	0	1	Unknown

H2012 Day Supports-Day Treatment

<u>Provider</u>	<u>District</u>	<u>Total # of cases receiving an auth for a new service (PA)</u>	<u>Total # of new units auth for members new to the service (PA units)</u>	<u>Average new PA units authorized per case</u>	<u>Total # of cases receiving a new continued stay auth (CSR)</u>	<u>Total # of units authorized for cases with new continued stay auth (CSR units)</u>	<u>Average new CSR units authorized per case</u>	<u>Total # of unique members receiving authorization (PA or CSR)</u>	<u>Billing Unit</u>
Aroostook Mental Health Services	District 8	0	0	0	5	636	127	4	1 hour
Community Counseling Center	District 2	2	104	52	12	3,580	298	14	1 hour
Counseling Services Inc.	District 1	2	104	52	2	800	400	4	1 hour
Goodwill Industries of Northern New England	District 2	0	0	0	3	136	45	3	1 hour
Kennebec Behavioral Health	District 5	14	728	52	61	15,453	253	75	1 hour
Mid Coast Mental Health	District 4	6	312	52	0	0	0	6	1 hour
Northeast Occupational Exchange	District 6	7	364	52	13	4,486	345	20	1 hour
Penobscot Community Health Center	District 6	8	416	52	24	19,385	808	32	1 hour
Tri-County Mental Health	District 3	1	52	52	12	4,791	399	12	1 hour

H2014 Skills Development

<u>Provider</u>	<u>Provider</u>	<u>Total # of cases receiving an auth for a new service</u>	<u>Total # of new units auth for members new to the service</u>	<u>Average new PA units authorized</u>	<u>Total # of cases receiving a new continued stay auth</u>	<u>Total # of units authorized for cases with new continued stay auth</u>	<u>Average new CSR units authorized</u>	<u>Total # of unique members receiving authorization</u>	<u>Billing Unit</u>
	<u>District</u>	<u>(PA)</u>	<u>(PA units)</u>	<u>per case</u>	<u>(CSR)</u>	<u>(CSR units)</u>	<u>per case</u>	<u>(PA or CSR)</u>	
Alternative Wellness Services	District 1	1	104	104	6	3,264	544	6	15 min
AngleZ Behavioral Health Services-17 DLS	Unknown	4	416	104	3	3,328	1,109	4	15 min
Aroostook Mental Health Services	District 8	0	0	0	2	284	142	2	15 min
Assistance Plus	District 5	0	0	0	2	936	468	2	15 min
Break of Day, Inc	District 4	3	312	104	13	6,916	532	16	15 min
Charlotte White Center	District 6	4	416	104	25	5,640	226	29	15 min
Counseling Services Inc.	District 1	0	0	0	1	300	300	1	15 min
Direct Community Care	District 5	4	416	104	6	1,856	309	9	15 min
Downeast Horizons Inc	District 7	0	0	0	1	1,029	1,029	1	15 min
Fullcircle Supports Inc	District 5	0	0	0	1	1,040	1,040	1	15 min
Graham Behavioral Services	District 5	3	312	104	15	7,750	517	18	15 min
Kennebec Behavioral Health	District 5	12	1,248	104	0	0	0	12	15 min
Northeast Occupational Exchange	District 6	9	936	104	24	3,648	152	33	15 min
Port Resources-Sec 17	District 2	2	208	104	4	1,484	371	6	15 min
Sequel Care of Maine	District 6	1	8	8	0	0	0	1	15 min
Sequel Care of Maine	District 4	2	208	104	4	1,248	312	4	15 min
St. Andre Homes	District 1	1	104	104	1	104	104	2	15 min
Tri-County Mental Health	District 3	0	0	0	3	352	117	2	15 min

H2015 Community Integration (CI)

Provider	District	Total # of cases receiving an auth for a new service (PA)	Total # of new units		Total # of cases receiving a new continued stay auth (CSR)	Total # of units authorized for cases with new continued stay auth		Total # of unique members receiving authorization (PA or CSR)	Billing Unit
			auth for members new to the service (PA units)	Average new PA units authorized per case		Average new CSR units authorized per case			
Acadia Healthcare	District 6	0	0	0	2	120	60	2	15 min
Allies	District 6	10	780	78	88	6,007	68	94	15 min
Alternative Services	District 3	4	320	80	81	5,166	64	75	15 min
Alternative Wellness Services	District 1	14	1,120	80	16	1,298	81	29	15 min
AngleZ Behavioral Health Services-17 ACM	District 5	14	1,120	80	16	1,652	103	30	15 min
Aroostook Mental Health Services	District 8	17	1,316	77	123	7,853	64	136	15 min
Assistance Plus	District 5	14	1,335	95	82	5,512	67	95	15 min
Behavior Health Solutions for Me	District 6	3	240	80	3	242	81	6	15 min
Break of Day, Inc	District 4	13	994	76	106	8,640	82	116	15 min
Bright Future Healthier You	District 3	4	320	80	9	1,176	131	13	15 min
Broadreach Family & Community Services	District 4	3	240	80	24	1,499	62	27	15 min
Catholic Charities Maine	District 5	38	3,040	80	424	29,662	70	436	15 min
Central Maine Family Counseling	District 3	1	80	80	1	80	80	2	15 min
Charlotte White Center	District 6	12	960	80	61	4,641	76	72	15 min
Choices	District 6	1	80	80	30	2,400	80	31	15 min
Common Ties	District 3	35	2,624	75	131	8,675	66	163	15 min
Community Care	District 6	15	1,145	76	57	3,260	57	71	15 min
Community Counseling Center	District 2	26	2,040	78	64	3,296	52	88	15 min
Community Health & Counseling Services	District 6	47	3,690	79	134	9,156	68	181	15 min
Cornerstone Behavioral Healthcare - CM	District 6	11	805	73	16	1,060	66	26	15 min
Counseling Services Inc.	District 1	42	3,330	79	193	14,605	76	234	15 min
Direct Community Care	District 5	2	160	80	41	3,415	83	42	15 min
Dirigo Counseling Clinic	District 6	4	280	70	13	940	72	16	15 min
Employment Specialist of Maine	District 5	7	516	74	54	3,090	57	57	15 min
Evergreen Behavioral Services	District 3	11	824	75	15	925	62	26	15 min
Facing Change	District 3	3	240	80	2	160	80	5	15 min

H2015 Community Integration (CI)

Provider	District	Total # of cases receiving an auth for a new service (PA)	Total # of new units		Total # of cases receiving a new continued stay auth (CSR)	Total # of units authorized for cases with new continued stay auth		Average new CSR units authorized per case	Total # of unique members receiving authorization (PA or CSR)	Billing Unit
			auth for members new to the service (PA units)	Average new PA units authorized per case		new continued stay auth	units authorized			
Fellowship Health Resources	District 6	1	80	80	4	320	80	4	15 min	
Fullcircle Supports Inc	District 5	11	880	80	145	10,179	70	129	15 min	
Goodwill Industries of Northern New England	District 2	0	0	0	6	538	90	6	15 min	
Graham Behavioral Services	District 5	7	613	88	59	5,282	90	66	15 min	
Healing Hearts LLC	District 8	0	0	0	13	1,080	83	13	15 min	
Health Affiliates Maine	District 3	53	4,240	80	306	23,193	76	355	15 min	
HealthReach network	District 5	0	0	0	1	40	40	1	15 min	
Higher Ground Services	District 6	5	400	80	18	1,166	65	23	15 min	
Kennebec Behavioral Health	District 5	19	1,600	84	214	11,919	56	227	15 min	
Learning Works	District 2	3	240	80	1	80	80	4	15 min	
Life by Design	District 8	13	1,040	80	63	4,104	65	74	15 min	
Lutheran Social Services	District 3	8	640	80	46	3,670	80	54	15 min	
Maine Behavioral Health Organization	District 5	8	600	75	162	11,677	72	166	15 min	
Maine Immigrant and Refugee Services	District 3	3	240	80	20	1,796	90	23	15 min	
Maine Vocational & Rehabilitation Assoc.	District 5	1	240	240	11	820	75	12	15 min	
Maine Vocational & Rehabilitation Assoc.	District 2	5	400	80	10	694	69	15	15 min	
Manna Inc	District 6	3	240	80	13	955	73	14	15 min	
MAS Home Care of Maine - Bangor	District 6	4	320	80	10	840	84	12	15 min	
MAS Home Care of Maine - Westbrook	District 2	8	640	80	15	1,001	67	22	15 min	
Medical Care Development-CSS	District 2	3	240	80	2	160	80	5	15 min	
Merrymeeting Behavioral Health Associates-Adult Case Mgmt	District 2	4	320	80	26	1,339	52	29	15 min	
Mid Coast Mental Health	District 4	20	1,550	78	28	2,240	80	47	15 min	
Motivational Services	District 5	4	270	68	44	2,267	52	45	15 min	
Northeast Occupational Exchange	District 6	16	1,280	80	46	3,028	66	61	15 min	

H2015 Community Integration (CI)

<u>Provider</u>	<u>District</u>	<u>Total # of cases receiving</u>	<u>Total # of new units</u>	<u>Average new PA</u>	<u>Total # of cases</u>	<u>Total # of units</u>	<u>Average new CSR</u>	<u>Total # of unique</u>	<u>Billing</u>
		<u>an auth for a new service</u>	<u>auth for members</u>	<u>units authorized</u>	<u>receiving a new</u>	<u>authorized for cases with</u>	<u>units authorized</u>	<u>members receiving</u>	
		<u>(PA)</u>	<u>(PA units)</u>	<u>per case</u>	<u>(CSR)</u>	<u>(CSR units)</u>	<u>per case</u>	<u>(PA or CSR)</u>	<u>Unit</u>
Northern Maine General - Community Support	District 8	0	0	0	17	1,372	81	17	15 min
Ocean Way Mental Health Agency	District 4	3	240	80	14	1,100	79	17	15 min
OHI	District 6	5	400	80	16	840	53	21	15 min
Oxford County Mental Health Services	District 3	9	345	38	58	4,347	75	65	15 min
Port Resources-Sec 17	District 2	0	0	0	1	80	80	1	15 min
Protea Integrated Health & Wellness	District 5	17	1,317	77	0	0	0	17	15 min
Providence	District 2	0	0	0	26	1,056	41	26	15 min
Riverview	District 5	0	0	0	13	1,033	79	12	15 min
Rumford Group Homes	District 3	2	160	80	13	1,040	80	15	15 min
Sequel Care of Maine	District 6	3	240	80	2	220	110	5	15 min
Sequel Care of Maine	District 4	6	480	80	42	3,470	83	48	15 min
Shalom House	District 2	5	400	80	83	6,528	79	88	15 min
Smart Child & Family Services	District 2	6	480	80	20	1,550	78	26	15 min
St. Andre Homes	District 1	0	0	0	1	96	96	1	15 min
Stepping Stones	District 6	7	560	80	25	2,061	82	32	15 min
Sunrise Opportunities	District 7	2	160	80	16	1,008	63	18	15 min
Sweetser	District 1	63	5,024	80	303	23,336	77	362	15 min
The Opportunity Alliance	District 2	50	4,009	80	117	8,070	69	161	15 min
Tri-County Mental Health	District 3	56	4,149	74	172	11,390	66	227	15 min
York County Shelter Program	District 1	1	80	80	19	1,540	81	20	15 min

H2015 Community Integration (CI) 30-Day Medical Necessity Waiver

<u>Provider</u>	<u>District</u>	<u>Total # of cases receiving</u>	<u>Total # of new units</u>	<u>Average new PA</u>	<u>Total # of cases</u>	<u>Total # of units</u>	<u>Average new CSR</u>	<u>Total # of unique</u>	<u>Billing</u>
		<u>an auth for a new service</u>	<u>auth for members</u>	<u>units authorized</u>	<u>receiving a new</u>	<u>authorized for cases with</u>	<u>units authorized</u>	<u>members receiving</u>	
		<u>(PA)</u>	<u>(PA units)</u>	<u>per case</u>	<u>(CSR)</u>	<u>(CSR units)</u>	<u>per case</u>	<u>(PA or CSR)</u>	<u>Unit</u>
The Opportunity Alliance	District 2	1	1	1	0	0	0	1	Unknown

H2017 Daily Living Support Services

<u>Provider</u>	<u>District</u>	<u>Total # of cases receiving an auth for a new service (PA)</u>	<u>Total # of new units auth for members new to the service (PA units)</u>	<u>Average new PA units authorized per case</u>	<u>Total # of cases receiving a new continued stay auth (CSR)</u>	<u>Total # of units authorized for cases with new continued stay auth (CSR units)</u>	<u>Average new CSR units authorized per case</u>	<u>Total # of unique members receiving authorization (PA or CSR)</u>	<u>Billing Unit</u>
Alternative Services	District 3	5	40	8	30	12,760	425	31	15 min
Alternative Wellness Services	District 1	8	64	8	15	14,728	982	15	15 min
AngleZ Behavioral Health Services-17 DLS	Unknown	7	56	8	7	5,812	830	7	15 min
Assistance Plus	District 5	16	128	8	65	46,332	713	76	15 min
Break of Day, Inc	District 4	1	8	8	54	32,178	596	53	15 min
Coastal Maine Behavioral Health Inc.	District 4	1	8	8	4	4,512	1,128	5	15 min
Direct Community Care	District 5	0	0	0	16	9,320	583	16	15 min
Employment Specialist of Maine	District 5	1	8	8	15	77,848	5,190	15	15 min
Fullcircle Supports Inc	District 5	9	72	8	43	40,897	951	42	15 min
Goodwill Industries of Northern New England	District 2	0	0	0	2	608	304	2	15 min
Graham Behavioral Services	District 5	3	24	8	23	14,040	610	23	15 min
Independence Association	District 2	1	8	8	6	3,456	576	6	15 min
Lutheran Social Services	District 3	2	16	8	21	13,416	639	22	15 min
Maine Vocational & Rehabilitation Assoc.	District 5	2	16	8	28	17,256	616	28	15 min
Maine Vocational & Rehabilitation Assoc.	District 2	2	16	8	10	2,984	298	10	15 min
MAS Home Care of Maine - Bangor	District 6	10	80	8	25	16,738	670	27	15 min
Merrymeeting Behavioral Health	District 2	21	168	8	116	103,365	891	121	15 min
Ocean Way Mental Health Agency	District 4	0	0	0	5	2,288	458	5	15 min
OHI	District 6	3	24	8	36	16,636	462	37	15 min
Oxford County Mental Health Services	District 3	1	8	8	7	2,597	371	8	15 min
Pillars Community Outreach, Inc	District 5	3	24	8	12	9,880	823	13	15 min
Port Resources-Sec 17	District 2	0	0	0	2	536	268	2	15 min
Sequel Care of Maine	District 6	1	8	8	4	5,200	1,300	4	15 min
Sequel Care of Maine	District 4	4	32	8	16	18,648	1,166	18	15 min
Shalom House	District 2	0	0	0	10	1,186	119	10	15 min
Sunrise Opportunities	District 7	3	24	8	4	738	185	5	15 min

H2017 Daily Living Support Services

<u>Provider</u>	<u>District</u>	<u>Total # of cases receiving an auth for a new service (PA)</u>	<u>Total # of new units auth for members new to the service (PA units)</u>	<u>Average new PA units authorized per case</u>	<u>Total # of cases receiving a new continued stay auth (CSR)</u>	<u>Total # of units authorized for cases with new continued stay auth (CSR units)</u>	<u>Average new CSR units authorized per case</u>	<u>Total # of unique members receiving authorization (PA or CSR)</u>	<u>Billing Unit</u>
Tri-County Mental Health	District 3	14	112	8	41	9,077	221	50	15 min
Volunteers of America	District 2	3	24	8	3	3,468	1,156	4	15 min

H2018 Community Rehabilitation Services (CRS)

<u>Provider</u>	<u>District</u>	<u>Total # of cases receiving an auth for a new service (PA)</u>	<u>Total # of new units auth for members new to the service (PA units)</u>	<u>Average new PA units authorized per case</u>	<u>Total # of cases receiving a new continued stay auth (CSR)</u>	<u>Total # of units authorized for cases with new continued stay auth (CSR units)</u>	<u>Average new CSR units authorized per case</u>	<u>Total # of unique members receiving authorization (PA or CSR)</u>	<u>Billing Unit</u>
Community Health & Counseling Services	District 6	1	90	90	11	990	90	12	1 Day
Counseling Services Inc.	District 1	0	0	0	4	360	90	4	1 Day
Fellowship Health Resources	District 6	0	0	0	1	90	90	1	1 Day
Kennebec Behavioral Health	District 5	0	0	0	12	1,080	90	12	1 Day
Motivational Services	District 5	0	0	0	1	90	90	1	1 Day
OHI	District 6	1	90	90	3	270	90	4	1 Day
Shalom House	District 2	0	0	0	12	1,080	90	12	1 Day
Tri-County Mental Health	District 3	0	0	0	5	450	90	5	1 Day
York County Shelter Program	District 1	1	90	90	0	0	0	1	1 Day

H2019 Specialized Group Services - DBT

<u>Provider</u>	<u>District</u>	<u>Total # of cases receiving an auth for a new service (PA)</u>	<u>Total # of new units auth for members new to the service (PA units)</u>	<u>Average new PA units authorized per case</u>	<u>Total # of cases receiving a new continued stay auth (CSR)</u>	<u>Total # of units authorized for cases with new continued stay auth (CSR units)</u>	<u>Average new CSR units authorized per case</u>	<u>Total # of unique members receiving authorization (PA or CSR)</u>	<u>Billing Unit</u>
Care & Comfort	District 5	1	520	520	2	260	130	3	15 min
Community Health & Counseling Services	District 6	2	1,040	520	0	0	0	2	15 min
Counseling Services Inc.	District 1	6	3,120	520	1	12	12	7	15 min
Direct Community Care	District 5	0	0	0	1	130	130	1	15 min
Kennebec Behavioral Health	District 5	10	5,200	520	3	288	96	13	15 min
Lutheran Social Services	District 3	2	1,040	520	1	130	130	3	15 min
Northeast Occupational Exchange	District 6	1	520	520	1	104	104	2	15 min
Rori Knott, LCPC	District 6	1	520	520	0	0	0	1	15 min
Tri-County Mental Health	District 3	16	8,320	520	1	130	130	17	15 min

H2019 Specialized Group Services - TREM

<u>Provider</u>	<u>District</u>	<u>Total # of cases receiving an auth for a new service (PA)</u>	<u>Total # of new units auth for members new to the service (PA units)</u>	<u>Average new PA units authorized per case</u>	<u>Total # of cases receiving a new continued stay auth (CSR)</u>	<u>Total # of units authorized for cases with new continued stay auth (CSR units)</u>	<u>Average new CSR units authorized per case</u>	<u>Total # of unique members receiving authorization (PA or CSR)</u>	<u>Billing Unit</u>
Health Affiliates Maine	District 3	6	990	165	0	0	0	6	15 min
Northeast Occupational Exchange	District 6	3	495	165	0	0	0	3	15 min
Tri-County Mental Health	District 3	1	165	165	0	0	0	1	15 min

H2025 Skills Development - Ongoing Support to Maintain Emp

<u>Provider</u>	<u>District</u>	<u>Total # of cases receiving an auth for a new service (PA)</u>	<u>Total # of new units auth for members new to the service (PA units)</u>	<u>Average new PA units authorized per case</u>	<u>Total # of cases receiving a new continued stay auth (CSR)</u>	<u>Total # of units authorized for cases with new continued stay auth (CSR units)</u>	<u>Average new CSR units authorized per case</u>	<u>Total # of unique members receiving authorization (PA or CSR)</u>	<u>Billing Unit</u>
Tri-County Mental Health	District 3	2	208	104	0	0	0	2	15 min

Report Number: 14d

**Units of substance abuse Services Reviewed BY APS
(Includes MaineCare members and Courtesy Reviews done by APS)**

Report Dates 07/01/2014 To 01/31/2015

Run Date: 02/26/2015

Report Source: Authorization Data from APS CareConnection®

Definitions:

- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **Initial Case** - The initial case is the first authorization in an episode of care for a member in a particular service. If a member is discharged from a service and returns after 2 or more days, this would be a new episode of care and it would require a new initial case review. Initial case review types are: Registrations, Prior Authorizations or Initial Courtesy Reviews.
- **CSR Case** - A service is extended when necessary through the Continued Stay review process (CSR). The continued stay review types are: Registration Continued Stay Reviews (of a registration) Continued Stay Reviews (of a prior authorization) and Courtesy Continued Stay Reviews (of an initial courtesy review).
- **Services** - For more information about each of the services please view the MaineCare Benefits Manual at the following DHHS Website: <http://www.maine.gov/sos/cec/rules/10/ch101.htm>

What This Report Measures: This report shows every substance abuse service that APS authorizes by service code. It includes the fiscal year to date number of members authorized and units of service authorized for both initial cases and continued stay reviews. The average number of units per service is separated into average initial units/case and average CSR units/ case.

Note: the column titled "Members" does not refer to the # of members who have received the service so far this year, but rather the number of unique members who have had a PA and/or a CSR or CSRs so far this fiscal year. Even if a member has multiple continued stays or is discharged and returns to the service, they are counted only once.

<u>Service Code</u>	<u>Service</u>	<u>Initial Cases</u>	<u>Initial Units</u>	<u>Average Initial Units/Cases</u>	<u>CSR Cases</u>	<u>CSR Units</u>	<u>Average CSR Units/Cases</u>	<u>Members</u>	<u>Billing Unit</u>
100-219	General Hospital	386	386	1.0	0	0	0.0	305	Case
H0004	SA OP Therapy Sub Abuse Agency CADC	139	49,730	357.8	91	7,934	87.2	178	15 min
H0004	SA OP Therapy Sub Abuse Agency Non-Masters LADC	354	126,870	358.4	681	81,107	119.1	640	15 min
H0004	Sub Abuse Outpatient Therapy-Substance Abuse Agency	2,046	733,953	358.7	1,051	126,005	119.9	2,420	15 min
H0004GT	Telehealth-SA OP Therapy SA Agency Non-Masters LADC	1	360	360.0	3	360	120.0	2	15 Min.
H0004GT	Telehealth-Sub Abuse OP Therapy-Substance Abuse Agency	1	360	360.0	0	0	0.0	1	15 Min.
H0004HQ	SA OP Group Therapy Sub Abuse Agency CADC	23	8,280	360.0	7	840	120.0	25	15 min
H0004HQ	SA OP Group Therapy Sub Abuse Agency Non-Masters LADC	274	98,640	360.0	576	68,980	119.8	520	15 min
H0004HQ	Sub Abuse Outpatient Group Therapy-Substance Abuse Agency	1,016	365,770	360.0	237	28,446	120.0	1,088	15 min
H2000	SA OP Comp Assess Sub Abuse Agency CADC	80	640	8.0	0	0	0.0	79	15 min
H2000	SA OP Comp Assess Sub Abuse Agency Non-Masters LADC	303	2,420	8.0	2	16	8.0	296	15 min
H2000	Sub Abuse Outpatient Comp Assess-Substance Abuse Agency	1,705	13,518	7.9	28	221	7.9	1,581	15 min
H2000GT	Telehealth-Sub Abuse OP Comp Assess-SA Agency	2	16	8.0	0	0	0.0	2	15 Min.
Section 65 Community-Based									
H0015	Intensive Outpatient Program	681	11,994	17.6	1,170	4,762	4.1	671	One Day

Report Number: 16a
Average Length of Stay in Adult Crisis Unit
(Includes MaineCare members and Courtesy Reviews done by APS)

Report Dates: 01/01/2015 To 01/31/2015

Run Date: 02/26/2015

Report Source: Authorization data from APS CareConnection®

Definitions:

- A **crisis stabilization unit** provides short-term, out-of-home treatment for a person experiencing a mental health crisis. The code for crisis services for adults is: H0018 Adult Crisis Residential - Crisis Units.
- **ALOS** - average length of stay in days of members discharged in CareConnecton® from adult crisis units during this month.
- **Median** - The median is defined as the middle number in a series of numbers ordered from lowest to highest. For example the median of 1,9, & 80 days = 9 days, while the average is 90/3 = 30 days.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **SMI - Serious Mental Illness.** A proxy for serious mental illness (SMI) is the use of specific services. All active adult members who used either the service of Behavioral Health Homes or any Section 17 service (Community Support) or resided in a PNMI setting within 12 months of the date of this report. Section 17 services include: Community Integration (CI), Assertive Community Treatment (ACT), Community Rehabilitation Services (CRS) as well as Daily Living Support Services, Day Supports-Day Treatment, Skills Development-Group Therapy, Skills Development-Ongoing Support to Maintain Employment, and the Specialized Group Services of WRAP, Recovery Wkbk, TREM, or DBT.

What This Report Measures: Average length of stay and the median length of members discharged from adult crisis units during this month. Members may be discharged more than once

Total number of members discharged = 177 Average length of stay (ALOS) in days = 6 Median length of stay in days = 5

<u>Gender</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
Female	82	7	5
Male	95	6	5
Total	177	6	5
<u>Age Groups</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
18-20	7	6	5
21-24	15	14	5
25-34	40	5	4
35-54	85	6	5
55-61	23	6	4
62-64	3	5	6
65-74	4	8	7
Total	177	6	5
<u>SMI</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
SMI	115	6	5
Not SMI	62	7	5
Total	177	6	5

<u>AMHI Class</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
AMHI Class N	153	6	5
AMHI Class Y	24	9	4
Total	177	6	5
<u>District</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
District 1/ York County	7	25	5
District 2/ Cumberland County	10	12	6
District 3/ Androscoggin, Franklin, and Oxford Counties	37	5	5
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	16	7	6
District 5/ Somerset and Kennebec Counties	36	4	4
District 6/ Piscataquis and Penobscot Counties	45	5	5
District 7/ Washington and Hancock Counties	7	5	5
District 8/ Aroostook County	14	6	5
Unknown	5	9	5
Total	177	6	5
<u>Providers</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
Aroostook Mental Health Services	20	6	6
Community Health & Counseling Services	52	5	4
Counseling Services Inc.	15	22	15
Crisis and Counseling Centers	32	4	4
Mid Coast Mental Health	8	6	6
Oxford County Mental Health Services	11	4	4
Sweetser	12	6	6
The Opportunity Alliance	2	3	3
Tri-County Mental Health	25	6	6
Total	177	6	5

Report Number: 16c
Average Length of Stay in Adult Private Non-Medical Institution
(Includes MaineCare members and Courtesy Reviews done by APS)

Report Dates: 01/01/2015 To 01/31/2015

Run Date: 02/26/2015

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Adult Residential Mental Health Services** provides community residential treatment for adults with serious mental illnesses. The codes for Adult Mental Health PNMI are: Section 97 H0019 Adult PNMI - Rehabilitation Services and Section 97 H0020 Adult PNMI - Personal Care.
- **PNMI** - A Private Non-Medical Institution (PNMI) provides food, shelter, personal care, and treatment services to four or more residents in single or scattered site facilities. PNMI services are not provided in medical settings such as hospitals or nursing homes.
- **ALOS** - average length of stay in days of members discharged in CareConnecton® from Adult Residential Mental Health Services (Adult MH PNMI) during this month.
- **Median** - The median is defined as the middle number in a series of numbers ordered from lowest to highest. For example the median of 1,9, & 80 days = 9 days, while the average is $90/3 = 30$ days.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **SMI - Serious Mental Illness.** A proxy for serious mental illness (SMI) is the use of specific services. All active adult members who used either the service of Behavioral Health Homes or any Section 17 service (Community Support) or resided in a PNMI setting within 12 months of the date of this report. Section 17 services include: Community Integration (CI), Assertive Community Treatment (ACT), Community Rehabilitation Services (CRS) as well as Daily Living Support Services, Day Supports-Day Treatment, Skills Development-Group Therapy, Skills Development-Ongoing Support to Maintain Employment, and the Specialized Group Services of WRAP, Recovery Wkwb, TREM, or DBT.

What This Report Measures: Average length of stay and median length of stay of members discharged from Adult Mental Health Residential Services (adult MH PNMI). Members may be discharged more than once.

Total number of members discharged = 33 Average length of stay (ALOS) in days = 468 Median length of stay in days = 179

<u>Gender</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
Female	13	453	281
Male	20	477	163
Total	33	468	179
<u>Age Groups</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
18-20	2	215	215
21-24	2	89	89
25-34	10	276	102
35-54	11	374	179
55-61	8	995	706
Total	33	468	179
<u>SMI</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
SMI	33	468	179
Total	33	468	179

<u>AMHI Class</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
AMHI Class N	18	493	144
AMHI Class Y	15	438	248
Total	33	468	179
<u>District</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
District 1/ York County	10	179	69
District 2/ Cumberland County	7	86	88
District 3/ Androscoggin, Franklin, and Oxford Counties	2	128	128
District 5/ Somerset and Kennebec Counties	8	667	337
District 6/ Piscataquis and Penobscot Counties	3	1,228	704
District 7/ Washington and Hancock Counties	2	1,091	1,091
District 8/ Aroostook County	1	1,584	1,584
Total	33	468	179
<u>Providers</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
Alternative Services	2	144	144
Community Health & Counseling Services	1	2,607	2,607
Kennebec Behavioral Health	3	1,133	806
Medical Care Development	1	80	80
Motivational Services	4	427	337
Northern Maine General	1	1,584	1,584
OHI	3	990	704
Shalom House	3	340	179
The Opportunity Alliance	5	187	123
Tri-County Mental Health	1	245	245
Volunteers of America	1	248	248
York County Shelter Program	8	44	32
Total	33	468	179

Report Number: 16j
Average Length of Stay in Adult Assertive Community Treatment
(Includes MaineCare members and Courtesy Reviews done by APS)

Report Dates: 01/01/2015 To 01/31/2015

Run Date: 02/26/2015

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Adult Assertive Community Treatment (ACT)** provides individualized intensive integrated community-based services that are delivered by a multi-disciplinary team of practitioners and are available twenty-four(24) hours a day. ACT is available to a subset of adults with serious mental illness.
- **ALOS** - average length of stay in days of members discharged in CareConnecton® from Adult ACT during this month.
- **Median** - The median is defined as the middle number in a series of numbers ordered from lowest to highest. For example the median of 1,9, & 80 days = 9 days, while the average is 90/3 = 30 days.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- A proxy for serious mental illness (SMI) is the use of specific services.
- **SMI - Serious Mental Illness.** A proxy for serious mental illness (SMI) is the use of specific services. All active adult members who used either the service of Behavioral Health Homes or any Section 17 service (Community Support) or resided in a PNMI setting within 12 months of the date of this report. Section 17 services include: Community Integration (CI), Assertive Community Treatment (ACT), Community Rehabilitation Services (CRS) as well as Daily Living Support Services, Day Supports-Day Treatment, Skills Development-Group Therapy, Skills Development-Ongoing Support to Maintain Employment, and the Specialized Group Services of WRAP, Recovery Wkbbk, TREM, or DBT.

What This Report Measures: Average length of stay and median length of stay of members discharged from Adult Assertive Community Treatment services during this month. Members may be discharged more than once.

Total number of members discharged = 18 Average length of stay (ALOS) in days = 503 Median length of stay in days = 223

<u>Gender</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
Female	12	572	367
Male	6	366	123
Total	18	503	223
<u>Age Groups</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
18-20	1	265	265
21-24	1	115	115
25-64	14	567	234
65-74	2	367	367
Total	18	503	223
<u>SMI</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
SMI	18	503	223
Total	18	503	223
<u>AMHI Class</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
AMHI Class N	13	440	180
AMHI Class Y	5	668	617
Total	18	503	223

<u>District</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
District 1/ York County	2	434	434
District 2/ Cumberland County	8	370	225
District 3/ Androscoggin, Franklin, and Oxford Counties	3	1,071	469
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	1	116	116
District 5/ Somerset and Kennebec Counties	1	74	74
District 6/ Piscataquis and Penobscot Counties	1	1,518	1,518
District 7/ Washington and Hancock Counties	1	265	265
Unknown	1	43	43
Total	18	503	223
<u>Providers</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
Catholic Charities Maine	2	1,283	1,283
Community Counseling Center - ACCESS	5	247	161
Community Counseling Center - CORE	4	130	95
Counseling Services Inc.	2	434	434
Sweetser	1	541	541
Tri-County Mental Health	4	832	299
Total	18	503	223

Report Number: 16k
Average Length of Stay in Adult Community Integration
(Includes MaineCare members and Courtesy Reviews done by APS)

Report Dates: 01/01/2015 To 01/31/2015

Run Date: 02/26/2015

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Community Integration (CI)** was formerly known as "case management" or "community support". It is a service available to adults with serious mental illness.
- **ALOS** - average length of stay in days of members discharged in CareConnecton® from Community Integration during this month.
- **Median** - The median is defined as the middle number in a series of numbers ordered from lowest to highest. For example the median of 1,9, & 80 days = 9 days, while the average is $90/3 = 30$ days.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **SMI - Serious Mental Illness.** A proxy for serious mental illness (SMI) is the use of specific services. All active adult members who used either the service of Behavioral Health Homes or any Section 17 service (Community Support) or resided in a PNMI setting within 12 months of the date of this report. Section 17 services include: Community Integration (CI), Assertive Community Treatment (ACT), Community Rehabilitation Services (CRS) as well as Daily Living Support Services, Day Supports-Day Treatment, Skills Development-Group Therapy, Skills Development-Ongoing Support to Maintain Employment, and the Specialized Group Services of WRAP, Recovery Wkbk, TREM, or DBT.

What This Report Measures: Average length of stay and median length of stay of members discharged from Community Integration services during this month. Members may be discharged more than once.

Total number of members discharged = 447 Average length of stay (ALOS) in days = 407 Median length of stay in days = 204

<u>Gender</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
Female	288	384	214
Male	159	447	176
Total	447	407	204
<u>Age Groups</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
18-20	22	175	114
21-24	45	417	268
25-64	355	417	205
65-74	18	438	211
Over 75 Years Old	7	476	115
Total	447	407	204
<u>SMI</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
SMI	445	407	204
Not SMI	2	291	291
Total	447	407	204
<u>AMHI Class</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
AMHI Class N	419	399	204
AMHI Class Y	28	526	200
Total	447	407	204

<u>District</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
District 1/ York County	35	294	148
District 2/ Cumberland County	102	417	143
District 3/ Androscoggin, Franklin, and Oxford Counties	106	383	245
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	38	269	211
District 5/ Somerset and Kennebec Counties	88	497	257
District 6/ Piscataquis and Penobscot Counties	55	456	214
District 7/ Washington and Hancock Counties	6	224	79
District 8/ Aroostook County	11	565	336
Unknown	6	294	83
Total	447	407	204

<u>Providers</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
Acadia Healthcare	1	149	149
Allies	6	1,226	988
Alternative Services	3	570	488
Alternative Wellness Services	2	82	82
AngleZ Behavioral Health Services-17 ACM	1	35	35
Aroostook Mental Health Services	2	1,397	1,397
Assistance Plus	5	178	174
Break of Day, Inc	1	1,490	1,490
Broadreach Family & Community Services	15	325	244
Catholic Charities Maine	44	896	657
Charlotte White Center	2	422	422
Common Ties	39	424	351
Community Care	5	176	180
Community Counseling Center	14	229	154
Community Health & Counseling Services	24	432	173
Cornerstone Behavioral Healthcare - CM	1	5	5
Counseling Services Inc.	29	454	204
Direct Community Care	6	395	405
Dirigo Counseling Clinic	2	133	133
Evergreen Behavioral Services	10	199	144
Fullcircle Supports Inc	3	587	424
Graham Behavioral Services	10	623	374
Healing Hearts LLC	1	90	90
Health Affiliates Maine	30	270	241
HealthReach network	1	66	66
Higher Ground Services	1	90	90
Kennebec Behavioral Health	36	347	128
Life by Design	4	481	362
Lutheran Social Services	1	686	686
Maine Behavioral Health Organization	8	385	264
Maine Vocational & Rehabilitation Assoc.	7	206	231
Manna Inc	2	197	197
MAS Home Care of Maine - Westbrook	2	135	135
Merrymeeting Behavioral Health Associates-Adult Case Mgmt	2	274	274
Mid Coast Mental Health	6	166	182
Motivational Services	2	1,828	1,828
Northeast Occupational Exchange	15	215	214
Ocean Way Mental Health Agency	2	452	452
OHI	2	205	205
Oxford County Mental Health Services	5	435	450

Port Resources-Sec 17	1	554	554
Sequel Care of Maine	3	233	149
Shalom House	1	90	90
Smart Child & Family Services	1	138	138
Stepping Stones	3	273	173
Sunrise Opportunities	3	556	784
Sweetser	16	225	211
The Opportunity Alliance	38	68	27
Tri-County Mental Health	28	488	247
York County Shelter Program	1	890	890
Total	447	407	204

Report Number: 16q
Average Length of Stay in Adult Behavioral Health Homes
(Includes MaineCare members and Courtesy Reviews done by APS)

Report Dates: 01/01/2015 To 01/31/2015

Run Date: 02/26/2015

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Behavioral Health Home Organization (BHHO)** - A BHHO is a community-based mental health organization that delivers services through a team-based model of care. It is designed to integrate the systems of care of behavioral health and physical health. The service code of adult behavioral health homes is for members ages 18 & over and emancipated minors.
- **ALOS** - average length of stay in days of members discharged in CareConnection® from Adult Behavioral Health Homes during this month.
- **Median** - The median is defined as the middle number in a series of numbers ordered from lowest to highest. For example the median of 1,9, & 80 days = 9 days, while the average is 90/3 = 30 days.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **SMI - Serious Mental Illness.** A proxy for serious mental illness (SMI) is the use of specific services. All active adult members who used either the service of Behavioral Health Homes or any Section 17 service (Community Support) or resided in a PNMI setting within 12 months of the date of this report. Section 17 services include: Community Integration (CI), Assertive Community Treatment (ACT), Community Rehabilitation Services (CRS) as well as Daily Living Support Services, Day Supports-Day Treatment, Skills Development-Group Therapy, Skills Development-Ongoing Support to Maintain Employment, and the Specialized Group Services of WRAP, Recovery Wkbk, TREM, or DBT.

What This Report Measures: Average length of stay and median length of stay of members discharged from Adult Behavioral Health Homes services during this month. Members may be discharged more than once.

Total number of members discharged = 76 Average length of stay (ALOS) in days = 175 Median length of stay in days = 135

<u>Gender</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
Female	49	194	241
Male	27	141	121
Total	76	175	135
<u>Age Groups</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
18-20	5	152	80
21-24	4	180	191
25-34	16	139	108
35-54	39	169	134
55-61	7	272	289
65-74	3	230	290
Over 75 Years Old	2	205	205
Total	76	175	135
<u>SMI</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
SMI	76	175	135
Total	76	175	135

<u>AMHI Class</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
AMHI Class N	69	175	136
AMHI Class Y	7	175	134
Total	76	175	135
<u>District</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
District 1/ York County	3	132	91
District 2/ Cumberland County	23	174	154
District 3/ Androscoggin, Franklin, and Oxford Counties	17	159	133
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	2	201	201
District 5/ Somerset and Kennebec Counties	12	201	195
District 6/ Piscataquis and Penobscot Counties	14	170	129
District 7/ Washington and Hancock Counties	3	136	75
Unknown	2	290	290
Total	76	175	135
<u>Providers</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
Acadia Healthcare	3	106	96
Assistance Plus	4	273	272
Catholic Charities Maine	2	260	260
Community Counseling Center	10	109	88
Community Health & Counseling Services	6	231	288
Cornerstone Behavioral Healthcare - CM	5	151	134
Kennebec Behavioral Health	5	179	122
Northeast Occupational Exchange	2	112	112
Penobscot Community Health Center-BHH	8	186	163
The Opportunity Alliance	11	226	294
Tri-County Mental Health	19	147	119
Volunteers of America	1	245	245
Total	76	175	135

**Report 18 & 19 PNMI Bed Capacity/Occupancy
(Includes MaineCare members and Courtesy Reviews done by APS)**

Report Dates: 01/01/2015 To 01/31/2015

Report Source: Authorization data from APS CareConnection

What This Report Measures: Bed status on the left side shows the number of people in the various PNMI locations on the last day of the month. Monthly averages on the right side shows occupancy rate for the month by computing bed days used by possible bed days. Persons with MaineCare and Courtesy Reviews are included. It is possible for someone to be in a PNMI location and not be using MaineCare or have a Courtesy Review. Therefore, a location showing an available bed on the last day of the month may in fact be full.

Definitions:

- **Possible bed days** = number of beds in a location times the number of days in a month. For a ten bed facility this would be 10 * 31 = 310 on a month with 31 days.
- **PNMI** - A Private Non-Medical Institution (PNMI) provides food, shelter, personal care, and treatment services to four or more residents in single or scattered site facilities. PNMI services are not provided in medical settings such as hospitals or nursing homes.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.

Statewide overall occupancy rate: Adult PNMI: 95.9% Child PNMI: 79.6%

Report 18 & 19 PNMI Bed Capacity/Occupancy		Bed Status on 01/31/2015				Monthly Averages			
		<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
<u>Adult PNMI Provider</u>	<u>Provider Location</u>								
Alternative Services	Green Home Green, ME	3	3	0	0%	0	93	93	100%
Alternative Services	Leighton Street Waterville, ME	5	5	0	0%	1	155	155	100%
Alternative Services	LRBP Burns Rd Augusta, ME	3	3	0	0%	1	93	93	100%
Alternative Services	LRBP Pittston Pittston, ME	3	3	0	0%	0	93	93	100%
Alternative Services	LRBP Plummer St Lisbon Falls, ME	3	3	0	0%	0	93	93	100%
Alternative Services	LRBP Rabbit Valley Oxford, ME	3	3	0	0%	0	93	93	100%
Alternative Services	LRBP Summer St Lisbon Falls, ME	3	3	0	0%	0	93	93	100%
Aroostook Mental Health Services	Madawaska Group Home Madawska, ME	7	7	0	0%	0	217	217	100%
Aroostook Mental Health Services	Skyhaven Presque Isle, ME	10	10	0	0%	0	310	310	100%
Becket Houses of Maine	Gorham Gorham, ME	7	7	0	0%	0	217	217	100%

Report 18 & 19 PNMI Bed Capacity/Occupancy		Bed Status on 01/31/2015				Monthly Averages			
<u>Adult PNMI Provider</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
Charlotte White Center	Eastern Ave Brewer, ME	3	3	0	0%	0	93	93	100%
Charlotte White Center	Lookout Avenue Dover-Foxcroft, ME	2	2	0	0%	0	62	62	100%
Charlotte White Center	Madison Ave Brewer, ME	2	2	0	0%	0	62	62	100%
Charlotte White Center	Marsh Road Corinth, ME	4	4	0	0%	0	124	124	100%
Charlotte White Center	Starks House Dover-Foxcroft, ME	5	5	0	0%	0	155	155	100%
Community Health & Counseling Services	Ellsworth Group Home Ellsworth, ME	4	4	0	0%	0	124	124	100%
Community Health & Counseling Services	Fieldstone Dr Bangor, ME	6	6	0	0%	0	186	186	100%
Community Health & Counseling Services	Grove St Group Home Bangor, ME	4	4	0	0%	0	124	124	100%
Community Health & Counseling Services	Husson Hollow Group Home Bangor, ME	8	7	1	13%	1	248	221	89%
Community Health & Counseling Services	Orono Geriatric Grp Home Orono, ME	8	8	0	0%	0	248	228	92%
Counseling Services Inc.	Bacon Street Apartments Biddeford, ME	6	6	0	0%	0	186	186	100%
Counseling Services Inc.	Crescent Place Biddeford, ME	6	6	0	0%	0	186	186	100%
Counseling Services Inc.	High Street Biddeford, ME	7	7	0	0%	0	217	217	100%
Counseling Services Inc.	Woodbridge Rd Group Home York, ME	7	7	0	0%	0	217	217	100%
Employment Specialist of Maine	Bowdoinham Bowdoinham, ME	6	5	1	17%	0	186	155	83%
Employment Specialist of Maine	Eastern Ave House Augusta, ME	2	2	0	0%	0	62	62	100%
Employment Specialist of Maine	South China House South China, ME	3	2	1	33%	0	93	62	67%
Employment Specialist of Maine	The Athens House Athens, ME	3	3	0	0%	0	93	93	100%

Report 18 & 19 PNMI Bed Capacity/Occupancy		Bed Status on 01/31/2015				Monthly Averages			
<u>Adult PNMI Provider</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
Employment Specialist of Maine	Windsor House Windsor, ME	6	6	0	0%	0	186	186	100%
Fellowship Health Resources	Broadway House- Ralph & Broadway Bangor, ME	6	6	0	0%	0	186	169	91%
Fellowship Health Resources	Ralph St- Ralph & Broadway Bangor, ME	6	6	0	0%	0	186	186	100%
Kennebec Behavioral Health	Augusta House- Augusta Supported Housing Augusta, ME	7	7	0	0%	2	217	247	100%
Kennebec Behavioral Health	Valley View- Augusta Supported Housing Augusta, ME	8	7	1	13%	0	248	217	88%
Kennebec Behavioral Health	Wilson Place- Skowhegan Supported Housing Skowhegan, ME	7	6	1	14%	0	217	182	84%
Lutheran Social Services	Church Street Home Lewiston, ME	3	3	0	0%	0	93	93	100%
Lutheran Social Services	Martin Drive Lewiston, ME	4	4	0	0%	0	124	124	100%
Lutheran Social Services	Oak St #1 Lewiston, ME	2	2	0	0%	0	62	60	97%
Lutheran Social Services	Oak St #2 Lewiston, ME	2	2	0	0%	0	62	62	100%
Lutheran Social Services	Pettingill MH Residential Facility Lewiston, ME	3	3	0	0%	0	93	93	100%
Medical Care Development	Auburn Group Home Auburn, ME	7	6	1	14%	1	217	199	92%
Medical Care Development	Friendship House AKA Bucksport Group Home Bucksport, ME	6	6	0	0%	0	186	186	100%
Medical Care Development	Marston St Norway, ME	4	4	0	0%	0	124	124	100%
Medical Care Development	Round Hill Biddeford, ME	4	3	1	25%	1	124	99	80%
Mid Coast Mental Health	Belfast Apartments- BASS Belfast, ME	8	6	2	25%	0	248	186	75%
Mid Coast Mental Health	GAP - Cedar St Rockland, ME	3	3	0	0%	0	93	93	100%
Mid Coast Mental Health	GAP - Warren St Rockland, ME	5	5	0	0%	0	155	150	97%

Report 18 & 19 PNMI Bed Capacity/Occupancy		Bed Status on 01/31/2015				Monthly Averages			
<u>Adult PNMI Provider</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
Mid Coast Mental Health	Owl's Head Group Home Owl's Head, ME	7	7	0	0%	0	217	217	100%
Mid Coast Mental Health	Pleasant St Owl's Head Rockland, ME	3	3	0	0%	0	93	93	100%
Motivational Services	10 Noyes Place Augusta, ME	7	5	2	29%	0	217	155	71%
Motivational Services	105 Western Avenue Service Waterville, ME	5	5	0	0%	0	155	155	100%
Motivational Services	115 Commercial Street Augusta, ME	10	10	0	0%	0	310	310	100%
Motivational Services	14 Elm Street Augusta, ME	8	8	0	0%	0	248	244	98%
Motivational Services	14 Glenridge Drive Augusta, ME	8	6	2	25%	1	248	206	83%
Motivational Services	2128 North Belfast Ave Augusta, ME	5	5	0	0%	0	155	155	100%
Motivational Services	22 Green Street Program Augusta, ME	8	5	3	38%	3	248	215	87%
Motivational Services	45 Middle Street Augusta, ME	6	6	0	0%	0	186	186	100%
Motivational Services	73 Pleasant Street Waterville, ME	6	6	0	0%	0	186	186	100%
Motivational Services	81 Winthrop Street Augusta, ME	6	6	0	0%	0	186	186	100%
Mount St. Joseph	3R-Keystone Waterville, ME	16	16	0	0%	0	496	496	100%
NFI North	Finson Road Bangor, ME	8	8	0	0%	0	248	248	100%
NFI North	Miller Terraces Bangor, ME	10	10	0	0%	0	310	310	100%
Northern Maine General	Franciscan Home Eagle Lake, ME	16	16	0	0%	1	496	496	100%
OHI	Harrington House Holden, ME	7	7	0	0%	1	217	209	96%
OHI	Hudson St Bangor, ME	6	6	0	0%	0	186	186	100%

Report 18 & 19 PNMI Bed Capacity/Occupancy		Bed Status on 01/31/2015				Monthly Averages			
<u>Adult PNMI Provider</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
OHI	Mount Hope Ave Bangor, ME	4	3	1	25%	1	124	109	88%
OHI	OHI-Clewleyville Eddington, ME	4	4	0	0%	0	124	124	100%
OHI	OHI-Division Bangor, ME	4	4	0	0%	1	124	112	90%
OHI	Ohio St-Grove St Brewer, ME	4	4	0	0%	0	124	124	100%
Oxford County Mental Health Services	Andy's Place Rumford, ME	4	3	1	25%	1	124	124	100%
Peregrine Corp	Chesley Street Westbrook, ME	3	3	0	0%	0	93	93	100%
Peregrine Corp	Wall Street Portland, ME	10	10	0	0%	0	310	310	100%
Shalom House	Action Program Portland, ME	18	17	1	6%	1	558	527	94%
Shalom House	Auburn House Portland, ME	7	6	1	14%	2	217	189	87%
Shalom House	Center Street House Biddeford, ME	7	6	1	14%	0	217	186	86%
Shalom House	Clark Street Portland, ME	8	8	0	0%	0	248	248	100%
Shalom House	North St Supported Housing YC Saco, ME	7	6	1	14%	1	217	206	95%
Shalom House	O'Brion Street Portland, ME	6	6	0	0%	0	186	186	100%
Shalom House	Park Street Portland, ME	9	9	0	0%	0	279	279	100%
Shalom House	Read Street Portland, ME	6	6	0	0%	0	186	186	100%
Shalom House	School St Supported Housing YC Saco, ME	7	7	0	0%	0	217	217	100%
Shalom House	Wilson Street S Portland, ME	7	7	0	0%	0	217	217	100%
Shalom House	Woodford Street Portland, ME	6	6	0	0%	0	186	186	100%

Report 18 & 19 PNMI Bed Capacity/Occupancy		Bed Status on 01/31/2015				Monthly Averages			
<u>Adult PNMI Provider</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
Sunrise Opportunities	Eastport Residential Care Facility Eastport, ME	14	14	0	0%	0	434	434	100%
Sunrise Opportunities	Milbridge Residence Milbridge, ME	6	6	0	0%	0	186	186	100%
The Opportunity Alliance	MaineStay Portland, ME	8	7	1	13%	1	248	243	98%
The Opportunity Alliance	Morrison Place Portland, ME	12	12	0	0%	0	372	372	100%
The Opportunity Alliance	Ray House-Helen Winslow South Portland, ME	7	7	0	0%	0	217	217	100%
The Opportunity Alliance	The Bridge Portland, ME	12	9	3	25%	4	372	301	81%
Tri-County Mental Health	Franklin St Group Home Rumford, ME	5	5	0	0%	0	155	155	100%
Tri-County Mental Health	Kelley Drive Sabattus, ME	6	6	0	0%	0	186	186	100%
Tri-County Mental Health	Pine St Group Home Lewiston, ME	5	4	1	20%	1	155	150	97%
Tri-County Mental Health	Village Street Lisbon, ME	7	7	0	0%	0	217	217	100%
Volunteers of America	16 Chapel St. Apt. 102 Biddeford, ME	1	1	0	0%	0	31	3	10%
Volunteers of America	Beach Street Residence Saco, ME	6	6	0	0%	0	186	179	96%
Volunteers of America	BiddefordMEST-013 Biddeford, ME	2	3	0	0%	0	62	93	100%
Volunteers of America	Brackett Street Portland, ME	6	6	0	0%	0	186	186	100%
Volunteers of America	Bradley Street Saco, ME	5	2	3	60%	1	155	90	58%
Volunteers of America	Sawyer Street Residence S Portland, ME	7	7	0	0%	0	217	201	93%
York County Shelter Program	MH Transitional-Transition Beds-Shelter B Alfred, ME	14	13	1	7%	8	434	429	99%

Report 18 & 19 PNMI Bed Capacity/Occupancy		Bed Status on 01/31/2015				Monthly Averages			
<u>Child PNMI Provider</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
Aroostook Mental Health Services	Calais Childrens Residential Calais, ME	10	8	2	20%	1	310	277	89%
Becket Houses of Maine	Auburn Auburn, ME	8	8	0	0%	1	248	238	96%
Becket Houses of Maine	Belgrade Belgrade, ME	14	14	0	0%	1	434	431	99%
Becket Houses of Maine	Litchfield Litchfield, ME	10	10	0	0%	0	310	310	100%
Community Health & Counseling Services	Multidimensional Treatment Program East Winthrop, ME	7	2	5	71%	0	217	44	20%
KidsPeace	Autism Spectrum Disorder Program Ellsworth, ME	22	19	3	14%	1	682	584	86%
KidsPeace	Residential MH Ellsworth, ME	11	7	4	36%	1	341	233	68%
NFI North	Beacon House Buxton, ME	8	5	3	38%	0	248	155	63%
NFI North	Bridge Crossing Bridgton, ME	12	7	5	42%	0	372	217	58%
NFI North	Dirigo Place Lewiston, ME	7	2	5	71%	0	217	62	29%
NFI North	Oliver Place Bath, ME	6	3	3	50%	0	186	93	50%
NFI North	Riverbend Sidney, ME	8	5	3	38%	2	248	190	77%
NFI North	Stetson Ranch Stetson, ME	8	6	2	25%	1	248	212	85%
NFI North	Summit View Bangor, ME	6	5	1	17%	1	186	165	89%
Northern Lighthouse	Northern Lighthouse Mars Hill, ME	6	5	1	17%	0	186	155	83%
Port Resources	Dingley Spring Gorham, ME	6	3	3	50%	0	186	93	50%
Spurwink	Brunswick Program Brunswick, ME	3	12	0	0%	1	93	344	100%
Spurwink	Casco Program Casco, ME	5	11	0	0%	0	155	341	100%

Report 18 & 19 PNMI Bed Capacity/Occupancy		Bed Status on 01/31/2015				Monthly Averages			
<u>Child PNMI Provider</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
Spurwink	Chelsea Program Augusta, ME	3	10	0	0%	1	93	310	100%
Spurwink	Cornville Program Skowhegan, ME	12	12	0	0%	0	372	372	100%
Spurwink	Lewiston-Auburn Program Auburn, ME	5	11	0	0%	0	155	341	100%
Spurwink	Options Program Augusta, ME	2	8	0	0%	0	62	248	100%
Spurwink	Raymond Program Raymond, ME	4	5	0	0%	0	124	155	100%
Spurwink	Southern Region Program Portland, ME	10	31	0	0%	1	310	940	100%
Sweetser	Belfast Cottage Staff Intensive Saco, ME	9	5	4	44%	0	279	155	56%
Sweetser	Belfast Staff Intensive Belfast, ME	9	13	0	0%	0	279	381	100%
Sweetser	Belfast Staff Intensive 2 Belfast, ME	4	3	1	25%	1	124	97	78%
Sweetser	Belfast Staff Intensive 3 Belfast, ME	6	5	1	17%	2	186	180	97%
Sweetser	Cape Cottage Staff Intensive Saco, ME	5	6	0	0%	0	155	186	100%
Sweetser	Portland Adolescent Unit Saco, ME	9	8	1	11%	0	279	248	89%
Sweetser	Rockport 1 Residential Rockport, ME	8	5	3	38%	0	248	155	63%
Sweetser	Rockport 2 Residential Rockport, ME	12	4	8	67%	0	372	102	27%
Sweetser	Saco Family Focus Saco, ME	8	8	0	0%	0	248	248	100%
Sweetser	Saco Me Home East Staff Intensive Saco, ME	10	6	4	40%	0	310	186	60%
Sweetser	Saco Me Home West Staff Intensive Saco, ME	10	9	1	10%	0	310	279	90%
Sweetser	Winterport Residential Winterport, ME	8	8	0	0%	0	248	238	96%

Report 18 &19 PNMI Bed Capacity/Occupancy		Bed Status on 01/31/2015				Monthly Averages			
<u>Child PNMI Provider</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
The Opportunity Alliance	Edgewood Scarborough, ME	6	6	0	0%	0	186	186	100%

Report 18 & 19 PNMI Bed Capacity/Occupancy		Bed Status on 01/31/2015				Monthly Averages			
<u>Child PNMI Provider Out of State</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
Easter Seals	Boys Intensive Residential Manchester, NH	N/A	1	N/A	N/A	1	N/A	31	N/A
Easter Seals	Lancaster Intensive Residential Lancaster, NH	N/A	2	N/A	N/A	2	N/A	62	N/A
Easter Seals	Zachary Road Manchester, NH	N/A	17	N/A	N/A	3	N/A	521	N/A
Lakeview Neurorehabilitation Center	Effingham Effingham, NH	N/A	1	N/A	N/A	0	N/A	31	N/A
Learning Center for Deaf	Walden Framingham, MA	N/A	1	N/A	N/A	0	N/A	31	N/A
May Center School for Autism and Developmental Disabilities	May Center School of Autism and Dev.Dis Randolph, MA	N/A	1	N/A	N/A	0	N/A	31	N/A
Spaulding Youth Center	Spaulding Youth Center Northfield, NH	N/A	4	N/A	N/A	0	N/A	124	N/A

*If actual bed days exceeds possible bed days, this is an indication that one or more discharges have not been entered into CareConnection. It is also possible that the Provider has added beds without notifying APS of this change.

**Report 20 & 21 Crisis Stabilization Bed Capacity/Occupancy
(Includes MaineCare members and Courtesy Reviews done by APS)**

Report Dates: 01/01/2015 To 01/31/2015

Run Date: 02/26/2015

Report Source: Authorization data from APS CareConnection

What This Report Measures: Bed status on the left side shows the number of people in the various Crisis Stabilization locations on the last day of the month. Monthly averages on the right side shows the occupancy rate for the month by computing bed days used by possible bed days. Persons with MaineCare and Courtesy Reviews are included. It is possible for someone to be in a Crisis Stabilization location and not be using MaineCare or have a Courtesy Review. Therefore, a location showing an available bed on the last day of the month, may in fact be full.

Definitions:

- **Possible Bed Days** - number of beds in a location times the number of days in a month. For a ten bed facility this would be 10 * 31 = 310 on a month with 31 days.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.

Statewide overall occupancy rate: Adult Crisis Stabilization: 81.0% Child Crisis Stabilization: 72.0%

Report 20 & 21 Crisis Stabilization Bed Capacity/Occupancy		Bed Status on 01/31/2015				Monthly Averages			
<u>Adult Crisis Stabilization Provider</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
Aroostook Mental Health Services	Aroostook Mental Health Ctr Presque Isle, ME	5	2	3	60%	23	155	127	81.9%
Community Health & Counseling Services	Riverstone CSU Brewer, ME	8	8	0	0%	52	248	275	100.0%
Counseling Services Inc.	Counseling Services Inc - Beech St Saco, ME	6	6	0	0%	16	186	208	100.0%
Crisis and Counseling Centers	Adult Crisis Units Waterville, ME	8	6	2	25%	32	248	136	54.8%
Mid Coast Mental Health	Crisis Stabilization Unit Rockland, ME	4	1	3	75%	13	124	96	77.4%
Oxford County Mental Health Services	Crisis Stabilization Unit Rumford, ME	5	2	3	60%	10	155	46	29.7%
Sweetser	Brunswick Brunswick, ME	4	5	0	0%	12	124	123	99.2%
The Opportunity Alliance	Broadway Crossings S Portland, ME	8	9	0	0%	23	248	289	100.0%
Tri-County Mental Health	Tri County -Respite Lewiston, ME	6	6	0	0%	24	186	142	76.3%

Report 20 & 21 Crisis Stabilization Bed Capacity/Occupancy		Bed Status on 01/31/2015				Monthly Averages			
<u>Child Crisis Stabilization Provider</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
Aroostook Mental Health Services	Calais Childrens Crisis Calais, ME	6	6	0	0%	6	186	170	91.4%
Aroostook Mental Health Services	Fort Fairfield Childrens Crisis Fort Fairfield, ME	6	4	2	33%	4	186	92	49.5%
Community Health & Counseling Services	Sojourn CRU Bangor, ME	6	5	1	17%	12	186	95	51.1%
Crisis and Counseling Centers	Crisis MH Winslow, ME	5	3	2	40%	17	155	73	47.1%
Rumford Group Homes	Turner Family Support Center Leeds, ME	4	2	2	50%	12	124	78	62.9%
Sweetser	Belfast Crisis Stabilization Belfast, ME	7	6	1	14%	7	217	177	81.6%
Sweetser	Saco Campus Crisis Saco, ME	9	9	0	0%	8	279	281	100.0%

*If actual bed days exceeds possible bed days, this is an indication that one or more discharges have not been entered into CareConnection. It is also possible that the Provider has added beds without notifying APS of this change.

Report Number: 31a
Adult Inpatient Psychiatric Services - Step Down Services
(Includes MaineCare members and Courtesy Reviews done by APS)
01/01/2015 To 01/31/2015

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Inpatient psychiatric services** - Inpatient psychiatric services in state psychiatric hospitals, private psychiatric hospitals or community hospitals with inpatient psychiatric units.
- **Outpatient** - In this context, outpatient therapy only includes clinic based visits, individual therapy with a single clinician. Outpatient services does not include, Community Support, PNMI, or Inpatient services.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **SMI - Serious Mental Illness.** A proxy for serious mental illness (SMI) is the use of specific services. All active adult members who used either the service of Behavioral Health Homes or any Section 17 service (Community Support) or resided in a PNMI setting within 12 months of the date of this report. Section 17 services include: Community Integration (CI), Assertive Community Treatment (ACT), Community Rehabilitation Services (CRS) as well as Daily Living Support Services, Day Supports-Day Treatment, Skills Development-Group Therapy, Skills Development-Ongoing Support to Maintain Employment, and the Specialized Group Services of WRAP, Recovery Wkbk, TREM, or DBT.

What This Report Measures: When a hospital is discharging a patient from adult inpatient psychiatric services, the hospital is asked to enter the dates of appointments for various “step down” services. This shows how many people being discharged had any appointments scheduled and what kind of appointments these were.

Total number of members discharged = 220

Total number of members discharged for whom any step-down service was entered = 47

Percent of members discharged for whom any step-down service was entered = 21%

Step-down Services

<u>Gender</u>	<u>Medication Management</u>	<u>Outpatient</u>	<u>Case management</u>	<u>Substance Abuse Tx</u>	<u>Crisis Unit</u>	<u># of discharge:</u>
Female	20	15	7	1	2	116
Male	17	9	3	2	0	104
Totals	37	24	10	3	2	220

<u>SMI</u>	<u>Medication Management</u>	<u>Outpatient</u>	<u>Case management</u>	<u>Substance Abuse Tx</u>	<u>Crisis Unit</u>	<u># of discharge:</u>
SMI	17	12	9	2	0	134
Not SMI	20	12	1	1	2	86
Totals	37	24	10	3	2	220

<u>AMHI Class</u>	<u>Medication Management</u>	<u>Outpatient</u>	<u>Case management</u>	<u>Substance Abuse Tx</u>	<u>Crisis Unit</u>	<u># of discharge:</u>
AMHI Class N	35	23	8	3	2	184
AMHI Class Y	2	1	2	0	0	36
Totals	37	24	10	3	2	220

Step-down Services

<u>District</u>	<u>Medication Management</u>	<u>Outpatient</u>	<u>Case management</u>	<u>Substance Abuse Tx</u>	<u>Crisis Unit</u>	<u># of discharge:</u>
District 1/ York County	1	0	0	0	0	21
District 2/ Cumberland County	3	2	0	1	1	48
District 3/ Androscoggin, Franklin, and Oxford Counties	1	1	0	0	0	36
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	9	4	2	2	1	20
District 5/ Somerset and Kennebec Counties	1	0	1	0	0	43
District 6/ Piscataquis and Penobscot Counties	8	6	1	0	0	28
District 7/ Washington and Hancock Counties	4	3	2	0	0	8
District 8/ Aroostook County	10	8	4	0	0	12
Unknown	0	0	0	0	0	4
Totals	37	24	10	3	2	220

<u>Providers</u>	<u>Medication Management</u>	<u>Outpatient</u>	<u>Case management</u>	<u>Substance Abuse Tx</u>	<u>Crisis Unit</u>	<u># of discharge:</u>
Acadia Hospital	5	7	3	0	0	24
Dorothea Dix Psychiatric Center	0	0	0	0	0	7
Maine General Medical Center	0	0	0	0	0	34
Mid Coast Hospital	12	5	2	3	2	22
Northern Maine Medical Center	20	12	5	0	0	20
PenBay	0	0	0	0	0	6
Riverview Psychiatric Center	0	0	0	0	0	4
Southern Maine Medical Center	0	0	0	0	0	12
Spring Harbor Hospital	0	0	0	0	0	52
St. Marys Regional Medical Center	0	0	0	0	0	39
Totals	37	24	10	3	2	220

Report Number: 38a
Members Discharged from Adult In-Patient Psychiatric Services who are Readmitted in 2 to 30 days
(Includes MaineCare members and Courtesy Reviews done by APS)
Report Dates: 01/01/2015 To 01/31/2015

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Inpatient psychiatric services** - Inpatient psychiatric services in state psychiatric hospitals, private psychiatric hospitals or community hospitals with inpatient psychiatric units. Hospitals designate whether they are providing child or adult inpatient psychiatric services to a member. Thus, a 18 year old may be authorized for adult inpatient services or a 20 year old may be receiving children's inpatient services.
- **Readmission:** A readmission occurs when a MaineCare member is discharged in CareConnecton® from any adult inpatient psychiatric service and is then admitted into a same or different inpatient psychiatric facility within 2 - 30 days.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **SMI - Serious Mental Illness.** A proxy for serious mental illness (SMI) is the use of specific services. All active adult members who used either the service of Behavioral Health Homes or any Section 17 service (Community Support) or resided in a PNMI setting within 12 months of the date of this report. Section 17 services include: Community Integration (CI), Assertive Community Treatment (ACT), Community Rehabilitation Services (CRS) as well as Daily Living Support Services, Day Supports-Day Treatment, Skills Development-Group Therapy, Skills Development-Ongoing Support to Maintain Employment, and the Specialized Group Services of WRAP, Recovery Wkwb, TREM, or DBT.

What This Report Measures: Monthly count of members discharged from adult inpatient psychiatric facilities who are readmitted to the same or a different hospital. The first column shows members who were readmitted within 30 days. The second column shows members not readmitted within 30 days and the third column is the total number of discharges. Members may have more than one discharge.

Total number of discharges:** 207

Total number of members readmitted within 30 days: 27

% of members discharged from inpatient psychiatric facilities that are readmitted within 30 days: 13.0%

	<u>Members Readmitted</u>	<u>Members Not Readmitted</u>	<u>Total # of</u>
	<u>within 30 days</u>	<u>within 30 days</u>	<u>Discharges</u>
All Members			
Total MaineCare	27	180	207
Total	27	180	207
	<u>Members Readmitted</u>	<u>Members Not Readmitted</u>	<u>Total # of</u>
Gender	<u>within 30 days</u>	<u>within 30 days</u>	<u>Discharges</u>
Female	15	96	111
Male	12	84	96
Total	27	180	207
	<u>Members Readmitted</u>	<u>Members Not Readmitted</u>	<u>Total # of</u>
Age Groups	<u>within 30 days</u>	<u>within 30 days</u>	<u>Discharges</u>
18-20	1	12	13
21-24	0	15	15
25-64	26	146	172
65-74	0	6	6
Over 75 Years Old	0	1	1
Total	27	180	207

*Note: Discharges and authorizations can be processed retroactively causing numbers to fluctuate when rerunning reports.

**Note: Members readmitted in 0 or 1 days are excluded from this report. These are likely either transfers or continued stays, not true readmissions.

	<u>Members Readmitted</u> <u>within 30 days</u>	<u>Members Not Readmitted</u> <u>within 30 days</u>	<u>Total # of</u> <u>Discharges</u>
SMI			
SMI	20	114	134
Not SMI	7	66	73
Total	27	180	207
	<u>Members Readmitted</u> <u>within 30 days</u>	<u>Members Not Readmitted</u> <u>within 30 days</u>	<u>Total # of</u> <u>Discharges</u>
AMHI Class			
AMHI Class N	22	154	176
AMHI Class Y	5	26	31
Total	27	180	207
	<u>Members Readmitted</u> <u>within 30 days</u>	<u>Members Not Readmitted</u> <u>within 30 days</u>	<u>Total # of</u> <u>Discharges</u>
District			
District 1/ York County	4	17	21
District 2/ Cumberland County	5	40	45
District 3/ Androscoggin, Franklin, and Oxford Counties	7	25	32
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	1	17	18
District 5/ Somerset and Kennebec Counties	3	40	43
District 6/ Piscataquis and Penobscot Counties	6	20	26
District 7/ Washington and Hancock Counties	0	7	7
District 8/ Aroostook County	1	10	11
Unknown	0	4	4
Total	27	180	207
	<u>Members Readmitted</u> <u>within 30 days</u>	<u>Members Not Readmitted</u> <u>within 30 days</u>	<u>Total # of</u> <u>Discharges</u>
Providers			
Acadia Hospital	5	18	23
Dorothea Dix Psychiatric Center	0	4	4
Maine General Medical Center	2	32	34
Mid Coast Hospital	5	16	21
Northern Maine Medical Center	3	16	19
PenBay	0	6	6
Riverview Psychiatric Center	0	3	3
Southern Maine Medical Center	1	10	11
Spring Harbor Hospital	4	44	48
St. Marys Regional Medical Center	7	31	38
Total	27	180	207

Report Number: 40
Service Denials
(Includes MaineCare members and Courtesy Reviews done by APS)
Report Dates: 01/01/2015 to 01/31/2015

Report Source: Authorization data from APS CareConnection®

Definitions:

Service Type - The type of service that a member is receiving, such as Outpatient Therapy.

Provider Type - The provider who is providing the services.

Denial - A decision to reduce or suspend services to a member based on not meeting medical necessity or eligibility requirements outlined in the MaineCare Benefits Manual (MBM)

What This Report Measures: Number of denials by provider type and by service type

Total Denials: 456

Total Case Requests	Prior Authorization (PA)	Continued Stay Review (CSR)	Total
01/01/2015 - 01/31/2015	10,443	13,586	24,029

Total APS Case Requests for the Month (PA's & CSR's)	Total Number of Initial Service Denials	Number Initially Denied per 1000 APS Case Requests	% of Total APS Case Requests Initially Denied
24,029	456	190	1.90 %

<u>Denial Type</u>	<u>Total Denials</u>
Clinical Denial	154
Partial Authorization	302
Total	456

<u>Gender</u>	<u>Total Denials</u>
FEMALE	165
MALE	289
UNKNOWN	2
Total	456

<u>District</u>	<u>Total Denials</u>
0	2
1	63
2	85
3	74
4	38

5	41
6	89
7	30
8	32
Unknown	2
Total	456

<u>Service Type</u>	<u>Total Denials</u>
Section 13 T1017UB - Targeted Case Management - Chronic Medical Care Needs	3
Section 13 T1017UC - Targeted Case Management - Behavioral Health	61
Section 13 T1017UD - Targeted Case Management - Developmental Disabilities	87
Section 17 H0040 - Adult Assertive Community Treatment - ACT	2
Section 17 H2015 - Community Integration (CI)	18
Section 21 T2016PD - Agency Home Support	15
Section 21 T2016SC - Agency Home Support with Medical Add-On	1
Section 28 100-219 - Section 28 Eligibility Determination	3
Section 28 H2021HI - School-Based Services for Children with Cognitive Impairments and Functional Limitations - 1:1	8
Section 28 H2021HI - Services for Children with Cognitive Impairments and Functional Limitations - 1:1	69
Section 28 H2021HK - School-Based Specialized Svcs for Children w/Cognitive Impairments & Functional Limitations - 1:1	1
Section 28 H2021HK - Specialized Services for Children with Cognitive Impairments and Functional Limitations - 1:1	6
Section 46 100-219 - Child Psychiatric Inpatient - SHH & Acadia Only	6
Section 46 100-219 - Intensive Outpatient Program - Behavioral Health	3
Section 46 100-219 - Intensive Outpatient Program - Substance Abuse	1
Section 46 100-219 - Partial Hospitalization	1
Section 65 G9007HN - HCT - Collateral - Bachelor's	9
Section 65 G9007HO - HCT - Collateral - Master's	9
Section 65 H0004 - Child Outpatient Therapy- Mental Health Agency	6
Section 65 H0015 - Intensive Outpatient Program	1
Section 65 H0040HA - Child Assertive Community Treatment - ACT	3
Section 65 H2012HN - Child BH Day Treatment-PROVIDED BY ED. SYS.-Bachelor's	2
Section 65 H2012HO - Child BH Day Treatment-PROVIDED BY ED. SYS.-Master's	2
Section 65 H2021HN - HCT - Children's Home & Com. Based Tx - Bachelor's	56
Section 65 H2021HO - HCT - Children's Home & Com. Based Tx - Master's	44
Section 65 H2021HU - HCT - Child Welfare - Master's	2
Section 65 H2021HUU1 - HCT - Child Welfare - Bachelor's	3
Section 92 T2022HB - Behavioral Health Homes - Adult	4
Section 97 0169 - Children's PNMI - CBHS Approved Only - Room & Board	3
Section 97 100-219 - Section 97 ITRT Eligibility Determination	18
Section 97 H0019CG - Child PNMI - Mental Health Level II	1
Section 97 H0019HE - Child PNMI - Mental Health Level I	5

Section 97 H0019HY - Multidimensional Juvenile Justice Program TFC	1
Section 97 S9485 - Temporary High Intensity Service	2
Total	456

<u>Provider Type</u>	<u>Total Denials</u>
Acadia	6
Addison	8
Aroostook	1
Assistance Plus	1
Assistance Plus - Community Support Services - Section 17	4
Back to Basics	2
Bangor Counseling	3
Becket Houses of Maine	1
Behavior Health Solutions for Me	1
Blue School	2
Break of Day	1
Bridge to Success	1
Bridges of Maine LLC, North	1
Broadreach Family & Community Services	7
Care & Comfort	13
Casa, Inc.	3
Catch A Falling Star	1
Catholic Charities Maine	16
Central Maine Counseling Services	1
Children's Center	1
Christopher Aaron Counseling Center	2
Community Care	22
Community Counseling Center	8
Community Health & Counseling Services	8
Community Partners Inc.	1
Connections for Kids	1
Cornerstone Behavioral Healthcare	1
Counseling Services Inc.	5
CWC	3
Downeast Horizons, Inc	1
Eastern Maine Counseling and Testing Services Inc.	1
Families Matter, Inc	1
Full Circle Supports	6
Granite Bay Care	1
Growing Opportunities Inc.	1

Health Affiliates Maine	6
Independence Association	2
John F. Murphy Homes Inc	1
Kennebec Behavioral Health	7
KidsPeace	11
Leap	1
Learning Works	1
Living Innovations Support Services	5
Lutheran Social Services	1
Maine Behavioral Health Organization	5
Maine Immigrant and Refugee Services	1
MAS Home Care of Maine	32
May Center School for Autism and Developmental Disabilities	2
MC Community Services	4
McKay Shared Living Service	1
Mercy Hospital	1
MERT Enterprises, Inc.	1
Mid Coast Mental Health	1
Milestones Family Services	4
Mobius, Inc	1
New Day Counseling	3
Northern Lighthouse	10
Northern Maine General	5
OHI	1
Penquis	4
Pine Tree Society	1
Portland Public Schools	2
Progressive Housing Association	1
Providence	36
Ready Set Grow	2
Resources for Resolving Violence	4
RSU # 10	2
Saco River Health Service	3
Sandcastle Clinical and Educational Services	2
Section 28 Eligibility Determination	2
Section 97 ITRT Eligibility Determination	18
Sequel Care of Maine	9
Smart Child & Family Services	8
SOCHS	3

Somali Bantu Youth Association of Maine	2
Southern Maine Medical Center	2
Special Childrens Friends	1
Spurwink	7
St. Andre Homes	2
Stepping Stones	1
Support Solutions	1
Sweetser	14
The Getchell Agency	1
The Opportunity Alliance	5
The Progress Center	2
Tri-County Mental Health	11
United Cerebral Palsy of Maine	12
Waban Projects	9
Watch Me Shine Developmental Preschool Inc.	2
Wings	15
Woodfords Family Services	29
Total	456

- #52 Number of eligibility data file transfers meeting timeliness target (24 hours)
- #53 Number of provider data file transfers meeting timeliness target (24 hours)
- #54 Number of authorization file transfers meeting timeliness target (3 business days)
- #55 Number of authorization file errors
- #56 Number of authorization file errors corrected within targeted timeframe (3 business days)

Report Dates: 01/01/2015 To 01/31/2015

Report Source: Authorization data from APS CareConnection®, APS Staff, Providers, MHIMS and DHHS.

Findings:

<u>Report Number:</u>	<u>Description</u>	<u>Number Meeting Target</u>	<u>Total File Uploads/Downloads</u>	<u>% Compliance Meeting Timeliness of Target</u>
52	# of Eligibility data files transfers meeting timeliness target (within 24 hours)	22	22	100.0%
53	# of Provider data file transfers meeting timeliness target (within 24 hours)	N/A	0	0
54	Number of authorization file transfers meeting timeliness target (within 3 business days)	18,863	18,863	100.0%

<u>Report Number:</u>	<u>Description</u>	<u>Number of File Errors</u>	<u>Total File Uploads/Downloads</u>	<u>Percent Total Authorization Records with Errors</u>
55	Number of authorization file errors	0	0	100.0%

<u>Report Number:</u>	<u>Description</u>	<u>Number of File Errors</u>	<u># of File Errors Corrected within Time frame</u>	<u>Percent File Errors Corrected within Timeframe</u>
56	Number of authorization file errors corrected within targeted timeframe (within 3 business days)	0	0	100.0%

*Note: File errors can occur from Provider data entry, MECMS, and APS data entry.

Report Number 62a
Cumulative Admissions & Discharges from Adult Behavioral Health Homes
(Includes MaineCare members and Courtesy Reviews done by APS)

Report Dates: 04/01/2014 To 01/31/2015

Run Date: 02/26/2015

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Behavioral Health Home Organization (BHHO)** - A BHHO is a community-based mental health organization that delivers services through a team-based model of care. It is designed to integrate the systems of care of behavioral health and physical health. The service code of adult behavioral health homes is for members ages 18 & over and emancipated minors.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **SMI - Serious Mental Illness.** A proxy for serious mental illness (SMI) is the use of specific services. All active adult members who used either the service of Behavioral Health Homes or any Section 17 service (Community Support) or resided in a PNMI setting within 12 months of the date of this report. Section 17 services include: Community Integration (CI), Assertive Community Treatment (ACT), Community Rehabilitation Services (CRS) as well as Daily Living Support Services, Day Supports-Day Treatment, Skills Development-Group Therapy, Skills Development-Ongoing Support to Maintain Employment, and the Specialized Group Services of WRAP, Recovery Wkbk, TREM, or DBT.

What This Report Measures: Year to date number of admissions and discharges from Adult Behavioral Health Homes. Members may be admitted or discharged more than once.

Members admitted to Adult Behavioral Health Homes = 2,941

Members discharged from Adult Behavioral Health Homes = 1,028

<u>Gender</u>	<u># Admissions</u>	<u># of Discharges</u>
Female	1,802	605
Male	<u>1,139</u>	<u>423</u>
Total	2,941	1,028

<u>Age Groups</u>	<u># Admissions</u>	<u># of Discharges</u>
18-20	71	27
21-24	152	62
25-64	2,494	870
65-74	166	47
Over 75 Years Old	<u>58</u>	<u>22</u>
Total	2,941	1,028

<u>SMI</u>	<u># Admissions</u>	<u># of Discharges</u>
SMI	<u>2,941</u>	<u>1,028</u>
Total	2,941	1,028

<u>AMHI Class</u>	<u># Admissions</u>	<u># of Discharges</u>
AMHI Class N	2,684	936
AMHI Class Y	<u>257</u>	<u>92</u>
Total	2,941	1,028

<u>District</u>	<u># Admissions</u>	<u># of Discharges</u>
District 1/ York County	86	43
District 2/ Cumberland County	978	322
District 3/ Androscoggin, Franklin, and Oxford Counties	466	180
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	39	15
District 5/ Somerset and Kennebec Counties	358	147
District 6/ Piscataquis and Penobscot Counties	709	218
District 7/ Washington and Hancock Counties	262	72
District 8/ Aroostook County	3	1
Unknown	40	30
Total	2,941	1,028

<u>Providers</u>	<u># Admissions</u>	<u># of Discharges</u>
Acadia Healthcare	139	27
Assistance Plus	92	37
Catholic Charities Maine	85	36
Charlotte White Center	3	1
Common Ties	1	0
Community Counseling Center	382	90
Community Health & Counseling Services	420	130
Cornerstone Behavioral Healthcare - CM	243	56
Counseling Services Inc.	40	0
Crisis and Counseling Centers Inc-Section 92	2	0
Dirigo Counseling Clinic	22	22
Evergreen Behavioral Services	14	0
Kennebec Behavioral Health	172	87
Maine Behavioral Health Organization	1	0
Motivational Services	10	0
Northeast Occupational Exchange	199	81
OHI-Behavioral Health Home	8	5
Penobscot Community Health Center-BHH	77	23
The Opportunity Alliance	549	247
Tri-County Mental Health	454	180
UCP VI	1	0
Volunteers of America	27	6
Total	2,941	1,028

REPORT

Date of Report: 02/26/2015

Report: Administrative Measures: Phone Management Report

Reporting Period: Start: January 1, 2015 End: January 31, 2015

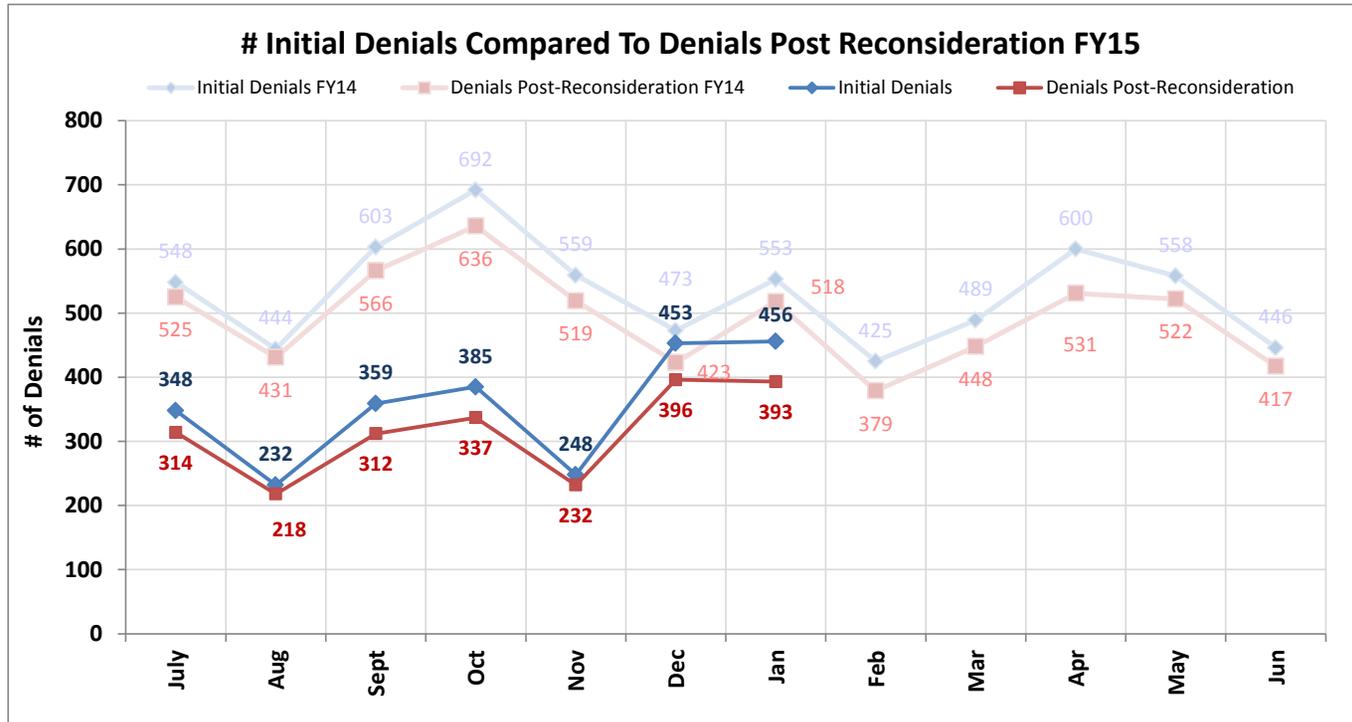
Source: APS Healthcare Call Tracking System

Findings:

	#41: Total #	#42& #44: Avg Answer Speed/Hold (in seconds)	#44: % Calls On- Hold 90+ Sec	#45: % Abandoned Calls	Avg Abandoned Call Time (in seconds)	% Ans. w/in 6 Rings	#43: Avg Call Length (in minutes/ seconds)
	6472 or 308 calls/day	11 seconds	0.6% (40 out of 6472)	1.3 % (85 out of 6472)	2:50 seconds	98.1% 6351 out of 6472)	2:44
Target		30 Seconds		<5%		95%	

Report: Appeals & Denials Trending
Reporting Period: FY2015 as of 1/31/15

	July	Aug	Sept	Oct	Nov	Dec	Jan	YTD
# PA, CSR, UMCSR	25187	23243	25666	25848	22390	23454	24029	169817
Total # Denials (Clinical Denials + Partial Denials/Partial Auths Post Reconsiderations)	314	218	312	337	232	396	393	2202
Post-reconsideration denial rate: Total Denials/#PA, CSR, UMCSR x 100	1.25%	0.94%	1.22%	1.30%	1.04%	1.69%	1.64%	1.30%
Denial Rate per 1000 PA,CSR,UMCSR	12	9	12	13	10	17	16	13
# Member Initiated Appeals	5	2	5	8	7	5	7	39
Appeals Filed Rate: Appeal/Denials x 100	1.59%	0.92%	1.60%	2.37%	3.02%	1.26%	1.78%	1.77%
Appeal Rate per 1000 Denials	16	9	16	24	30	13	18	18



Report: Appeals & Denials Trending
Reporting Period: FY2015 as of 1/31/15

