

Performance Based Contracting (PBC): DHHS Implementation Plan for SFY13

Bonnie Smith, RN, BSN, MFA
Deputy Commissioner for Programs

Objectives

- Define performance based contracting
- Explain benefits of performance based contracting
- Outline DHHS process
- Outline next steps in process
- Share contact information

Definition

An agreement for the purchase of direct client services employing a client-centered, outcome-oriented process that is based on measurable performance indicators and desired outcomes and includes the regular assessment of the quality of services provided

Change

- Focus on performance and outcomes
- Improve accountability
- Improve effectiveness of services
- Increase innovation and cost effectiveness

Process

- Standardized criteria for measures
- Literature review
- Review of nationally established measures
- Review of individual measures
- Development of core teams
- Program data review
- Establishment of baseline metrics

Accountability

DHHS and Provider Collaboration

- Measures and targets
- Quarterly reporting
- Strategies for improvements

Title 34-B §3604 and Title 5 §20005

- The Department may continue a service without an RFP if adherence to performance standards is documented

Benefits

- Client centered
- Evidence based
- Objective measures
- Evaluates the effectiveness of services and supports
- Guides statewide service system planning and implementation

Timeline

February/March 2012

- Meetings with DHHS program areas and providers
- Presentation of established measures
- Collaborative process
- Development of supplemental measures

Timeline

April 2012

- PBC Measures included in SFY13 contract process
- Discussion of data variables and plan for data capture
- Reporting expectations developed

Timeline

July 2012

- Data collection
- Contracts include quarterly reporting schedule for submission and reviewing PBC measures

Contact Information

Therese Cahill-Low (OCFS)

Therese.Cahill-Low@maine.gov

Guy Cousins (OAMHS/OSA)

Guy.Cousins@maine.gov

Ricker Hamilton (OACPD/OES)

Ricker.Hamilton@maine.gov

Dr. Sheila Pinette (MECDC)

Sheila.Pinette@maine.gov

Holly Stover (OMA)

Holly.Stover@maine.gov

Questions and Information

Questions and answers will be
posted at:

<http://www.maine.gov/dhhs/performance/>