

## **Performance Based Contract Measures Office of Aging and Disability Services (OADS)**

### **Long-term Care Services**

**JULY 31, 2012**

#### **Purpose:**

To create a set of performance measures that can be used for contracts that provide State funded home based care services.

#### **Standards/Strategies:**

- Provider will subcontract with direct service providers for delivery of HBC services, so that consumer choice is comparable to choice afforded MaineCare members.
- Provider shall audit a minimum of 10% of direct service providers to assure compliance with all regulations and to verify certification, license, and training requirements according to policy, including verification of required criminal background checks on direct care workers and training requirements.

#### **Goal:**

This measure assesses that the contractor is making referral upon identification of health and welfare issues to minimize risks and assist the individual to remain living in his/her home.

#### **Why are the measures proposed important in assessing contractor performance?**

The purpose of home based care services is to maintain an individual's ability to remain at home and delay or avoid inappropriate and more costly institutionalization.

This measure attempts to align the state-funded service with the following expectation of Maine's Home and Community Based Services for Elders and Adults with Disabilities: "The state, on an ongoing basis, identifies and addresses and seeks to prevent instances of abuse, neglect, and exploitation."

#### **Source:**

MaineCare Waiver 0276.90

## Proposed PBC Measures:

- 85% of individuals identified as having a health or safety risk will be appropriately referred to Adult Protective Services, Assessing Services Agency, ADRC/AAA or other available resource.

---

Office of Continuous Quality Improvement  
Department of Health and Human Services  
2 Anthony Avenue  
Augusta, Maine 04333-0011  
Contact: [jay.yoe@maine.gov](mailto:jay.yoe@maine.gov)  
Telephone: 207- 624-7983