

Performance Based Contract Measures

Office of Adults with Cognitive and Physical Disability Services (OACPDS)

Work Supports

JULY 31, 2012

Purpose:

To create a set of performance measures that can be used for contracts that 1) focus on individuals receiving Work Support as a contracted service, and 2) provide a measure that can transition to the Values Based Purchasing initiative for MaineCare funded Community Support Services.

Why are the measures proposed important in assessing contractor performance?

Work support is a direct support that is a therapeutic and supportive service provided to improve an individual's ability to independently maintain productivity and employment (*MaineCare Manual*).

Based on Center for Medicaid Services Bulletin released September 2011, the following recommendations are necessary to ensure the compliance and the intended focus on competitive, integrated employment:

- Language that clearly states integrated, community based employment is the intended outcome.
- Clear language to obtain, maintain and advance in competitive employment of self-employment at or above the state's minimum wage.

Source for CMS Bulletin:

DHHS LD28 Report to Joint Standing Committee of the 125th Legislature Health and Human Services Committee Jan 2012

Standards/Strategies:

Each strategy will be utilized based on the person and their individualized plan

- Identification of support necessary to maintain employment – including natural and paid work supports and coworker models.
- Identification of job accommodations including the use of technology.
- For self-employment – specific plan of support that may include guidance and support after business is launched.
- Training, consultation for coworkers and employer regarding employees support needs.
- Review of wages annually, if below minimum wage, a review every two years will occur with recommendations to the team as to ways to increase wages.

Goal:

Measures proposed promote the use of a minimum hourly wage and integrated work environments as preferred outcomes in work supports.

Proposed PBC Measures:

- 90% of individuals receiving work support services will have an hourly wage that meets or exceeds the State of Maine minimum wage standard.
- 65% of individuals will have a ratio of hours worked that is more than the hours of DHHS funded paid supports.

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