

Performance Based Contract Measures Children's Targeted Case Management (TCM)

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Purpose:

To establish a set of performance based measures that can be used for contracts that 1) focus on the number of individuals receiving Targeted Case Management as a contracted service, and 2) provide a set of measures that can transition to the Value Based Purchasing initiative for MaineCare funded Targeted Case Management services.

Goal:

These measures focus on an improvement of functioning and a decrease in transitions to higher level of care.

Standards/Strategies:

- Identification of medical, social, residential, educational, emotional, and other related needs. Identification of strengths across multiple domains to help meet identified needs (*Assessment*).
- Frequent face-to-face contact or communication with:
 - Guardian or family member
 - Youth
 - Individuals involved in treatment planning
 - Other professionals
 - Natural Supports
- Development and evaluation of service provision (ISP).
- Use of multi-disciplinary team.
- Identification of formal and informal resources to help meet identified treatment goals/objectives (*Referral*).
- Monitors ISP to ensure that services are being delivered in accordance to ISP and that the services are meeting the needs of the youth and family (Monitoring).

Why are the measures proposed important in assessing contractor performance?

Services provided by a social services or health professional, or other qualified staff, to identify the medical, social, educational, vocational, and other needs of the eligible client; identify the services necessary to meet those needs; and facilitate access to those services and supports.

This service is for individuals with a diagnosis of intellectual disability, Pervasive Developmental Disorder, or mental health disorder.

Case management consists of intake/assessment, plan of care development, coordination/advocacy, monitoring, and evaluation. Services reflect a family strengths-based model utilizing the wraparound process.

Proposed PBC Measures:

- 90% of youth discharged who were in service 6 or more months will not require treatment at a higher level of care within 6 months.
- 65% of youth who have been in service for 6 or more months will show an improvement on the CAFAS or other accepted DHHS measurement tools.

Definitions: A "higher level of care" refers to Intensive Temporary Residential Treatment as defined in MaineCare Benefits Manual Section 97.

Improvement is defined as a CAFAS score of 20 points or more from time of initial registration to discharge.

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