



*Department of Health
and Human Services*

*Maine People Living
Safe, Healthy and Productive Lives*

ICD-10 Update for PAG/TAG

December 13, 2013





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ICD-10 Project Update



We are now 9 months and 27 days away from the ICD-10 Go Live!



COUNTDOWN TO ICD-10

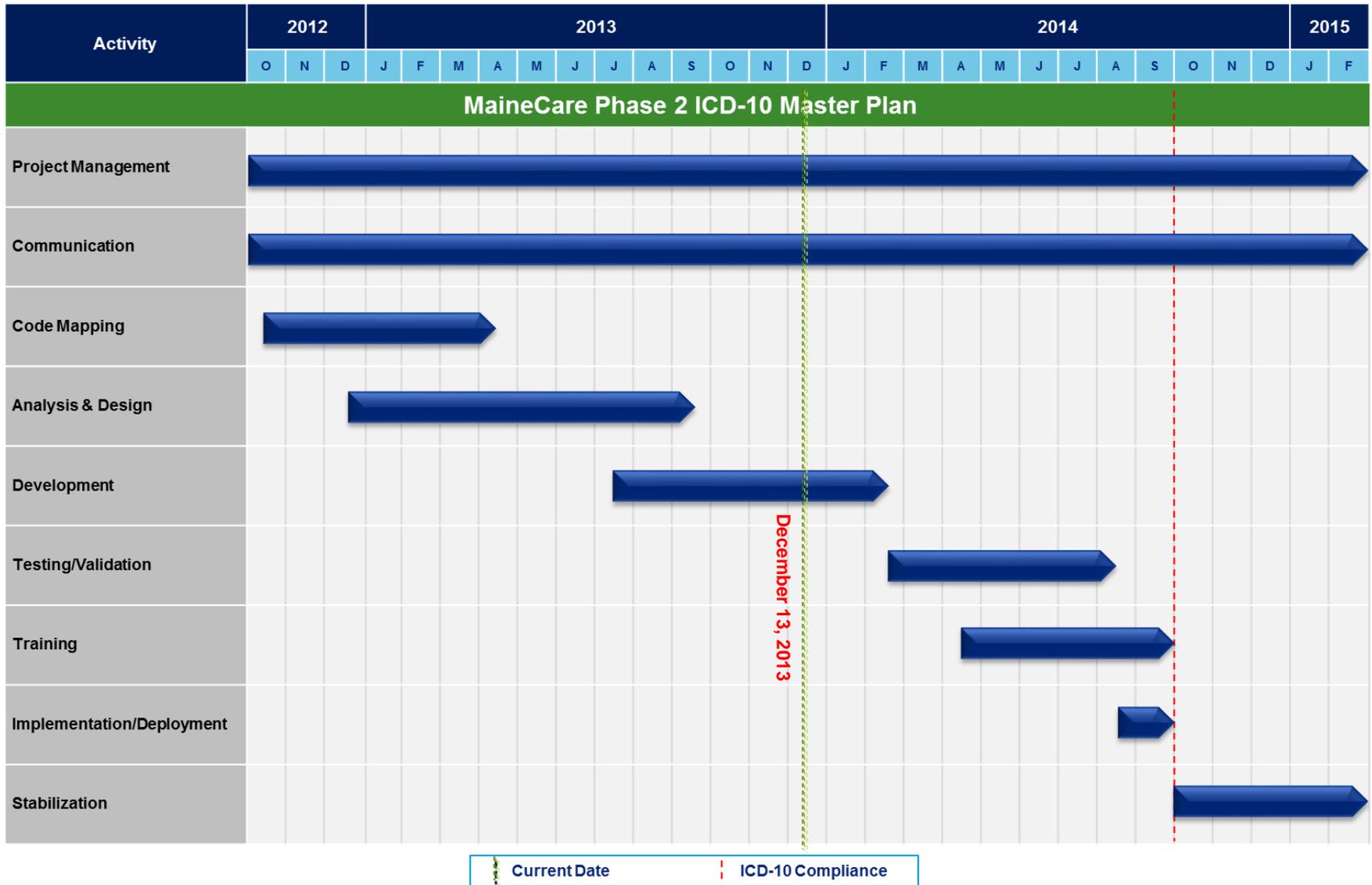
DAYS	HOURS	MINS	SECS
299	10	45	42

ICD-10
Will Change Everything



What's your next step to prepare for the transition?

ICD-10 Phase 2 Project Timeline



The MaineCare ICD-10 Project is in the Development Stage, in which the systems are being upgraded, configured, and remediated to accommodate the new ICD-10 changes.

Key Accomplishments	<ul style="list-style-type: none">• Closed the Fall 2013 Provider Readiness Survey and completed analysis of results• Progressed in development of ICD-10-compliant reports• Completed additional code mapping to support report development• Finalized integrated test plan• Developed training curriculum for MaineCare staff
Current Activities	<ul style="list-style-type: none">• Development of ICD-10 changes is underway (Finance, System Configuration, Operations, Data Analytics)• Test cases and test scenarios are being developed for Systems Integration and User Acceptance Testing• Outreach to small providers and pilot testing providers has begun• Systems Integration Testing has begun

After the MaineCare ICD-10 systems have been remediated with ICD-10 changes, the systems will go through several testing stages and training will be provided to DHHS and MaineCare staff.

Key Upcoming Activities

Finalize test cases and test scenarios

Confirm pilot testing participants and plan pilot testing orientation for the spring and summer of 2014

Conduct training for MaineCare staff, DHHS program offices, and Molina EDI and call center staff

Deploy ICD-10 changes on October 1st, 2014

Provider Survey



The MaineCare ICD-10 Provider Readiness Survey is distributed to all MaineCare providers on a regular basis to help the Office of MaineCare Services (OMS) monitor provider readiness for the federal ICD-10 compliance date of October 1, 2014.

Provider Survey Objectives

- Gauge provider readiness and progress toward the ICD-10 transition
- Target potential providers for trading partner testing
- Identify providers who may have difficulty meeting the compliance date
- Identify trends in provider preparedness for ICD-10
- Determine the most effective methods for communicating with providers about ICD-10

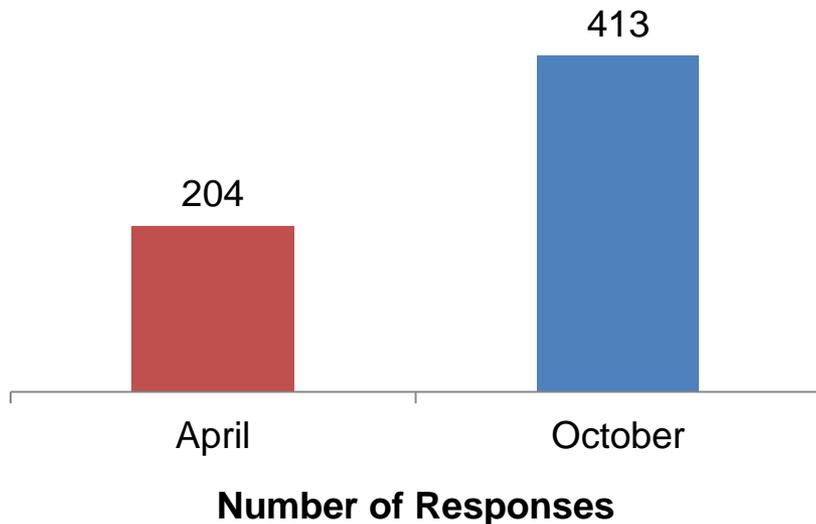
Survey Topics

- Provider type
- Plan for addressing ICD-10 transition
- Vendor partner preparation
- Current preparedness phase
- Areas of concern
- Testing readiness
- Risk mitigation plan
- Communication preferences
- Organization contacts

Overall results showed that providers progressed along the ICD-10 readiness continuum since the first survey was conducted in April 2013. However, some providers have not yet begun the process of designing and implementing the changes needed for ICD-10.

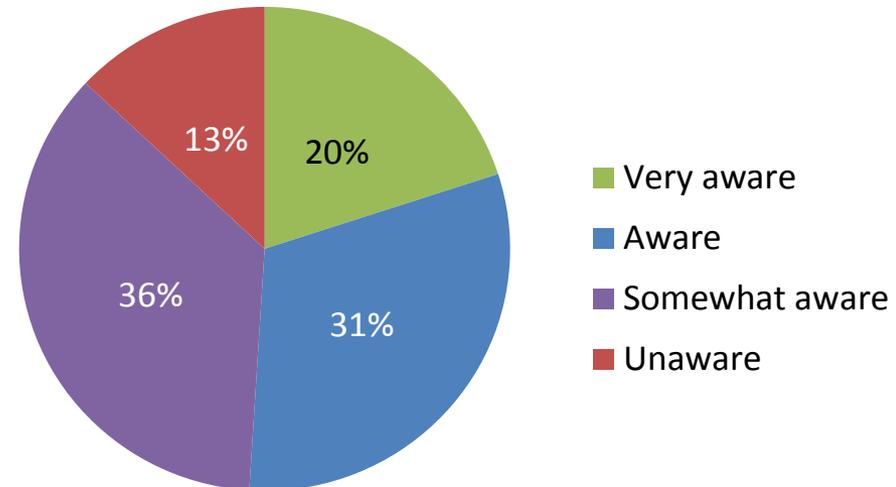
Survey Response

We received 413 responses, which is an increase from 204 responses in April.



Provider Understanding

Most respondents are at least somewhat aware of how ICD-10 will impact them.

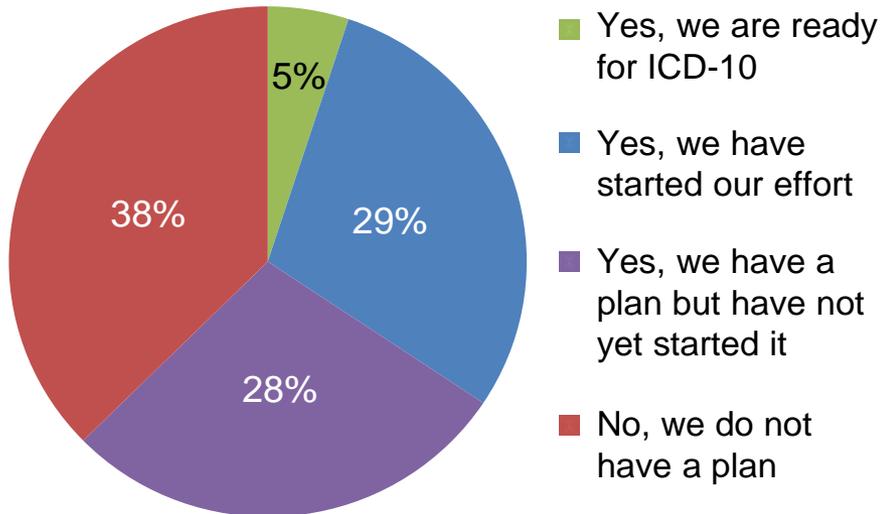


How would you rate your organization's understanding of the impact of the ICD-10 transformation?

Overall results showed that providers progressed along the ICD-10 readiness continuum since the first survey was conducted in April 2013. However, some providers have not yet begun the process of designing and implementing the changes needed for ICD-10.

Provider Planning

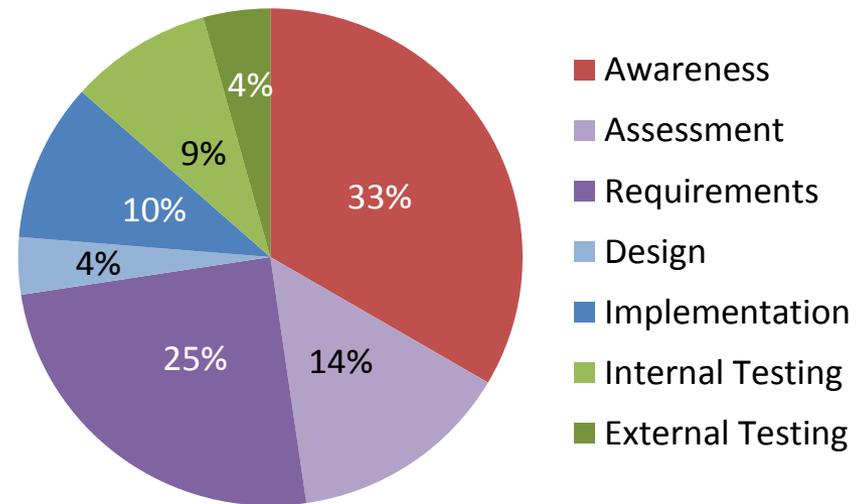
More than half of respondents either have a plan or have started ICD-10 efforts.



Do you have a plan to address the transition to ICD-10?

Provider Readiness

Some respondents are in the beginning phase of gaining awareness of ICD-10 while others are actively working to make the business process and technology changes needed.



Which phase best describes the current preparedness of your organization for ICD-10?

Respondents are most concerned about training and readiness of their staff, followed by business process changes. In free text responses, some providers indicated they are unsure about the support they may need from MaineCare; others cited training and testing as areas of need.

Provider Concerns



MaineCare has developed an action plan to outreach providers and to respond to provider requests for specific information.



Targeted Outreach. MaineCare has initiated outreach to provider groups with low survey response rates to distribute provider-specific information about ICD-10 awareness, readiness, and needs for assistance.



Increasing Provider Awareness. Outreach has been initiated to enlist provider associations in disseminating information about ICD-10 planning and execution, training, and testing.



Provider Readiness. The team will use listserv messages and remittance advice (RA) messages to provide ICD-10 planning and implementation information specific to provider types.



Provider Concerns and Needs. MaineCare plans to increase external ICD-10 communication to address the major concerns raised by survey respondents.

Provider Outreach



MaineCare Services is interested in working with providers who process a variety of claim types in order to successfully test our changes and prepare for ICD-10.

- MaineCare compiled a preliminary list of pilot providers and has begun reaching out to them to confirm participation. Additionally, MaineCare will be reaching out to providers who indicated via survey response that they want to participate.
- During the spring/summer of 2014, MaineCare Services will conduct ICD-10 Pilot Testing Orientation Sessions.
- The orientation sessions will consist of conference calls and webinars during which we will discuss the guidelines and timelines for participating in ICD-10 pilot testing and how claims will be submitted.

MaineCare will be sending a series of listserv messages to providers to help them prepare to transition to ICD-10. The first message will be sent after this PAG/TAG meeting.

The informational series will include the following parts or topics:

- Part I: Overview of Provider Survey Results
- Part II: MaineCare's Provider Outreach Plan
- Part III: ICD-10 Provider Impact
- Part IV: Example of Coding Changes and Payment Impact
- Part V: Provider Preparation/Helpful Hints

For more information, please refer to the following resources:

Centers for Medicare and
Medicaid Services
Provider Resources
webpage

<http://cms.gov/Medicare/Coding/ICD10/ProviderResources.html>

Office of MaineCare
Services ICD-10
webpage

<http://www.maine.gov/dhhs/oms/icd-10/>

Office of MaineCare
Services ICD-10
Email Box

MaineCareICD10@MolinaHealthCare.com

Questions and Answers



THANK YOU for being part of this important initiative!