



*Department of Health
and Human Services*

*Maine People Living
Safe, Healthy and Productive Lives*

HIPAA Version 5010 Update for PAG/TAG

January 12, 2012



Agenda



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Pilot Test Results



- 15 pilot providers submitted 20 total files, 18 HIPAA Version 5010 and 2 HIPAA Version 4010 files.
- Of the 400 claims received 28% denied. A majority of the claims denied because the test environment refresh for prior authorizations and member eligibility was out of sync with the refresh of claims data, which resulted in the denial of some claims.
- RA/835s were available on January 3rd.

RA/835 Review (continued)



- The Dates of service that are shown in the Claim Detail is the Date Received (twice), not the From/To dates.

**Claim Detail: Dates of Service = Received date.
Should be from/to dates.**

CHECK/EFT #: 198099

REND-PROV RARC	SERV-DATE	POS	PD-PROC/MODS	PD-NOS SUB-NOS	BILLED SUB-PROC	ALLOWED GRP/CARC	DEDUCT CARC-AMT	COINS ADJ-QTY	PROV-PD
NAME: [REDACTED]			HIC: [REDACTED]	ACNT: PILOT59365761		ICN: 11354E00306	ASG: Y	MOR: MA04	
1245474118	1220 122011		T1019	52.000	195.00	195.00	0.00	0.00	195.00
CNTL #: 1									
PT RESP	0.00			CLAIM TOTALS	195.00	195.00	0.00	0.00	195.00
ADJ TO TOTALS: PREV PD				INTEREST	0.00	LATE FILING CHARGE	0.00	NET	195.00
CORRECTED PRIORITY PAYER INFO :			MEDICARE						
			IC0001						

Trading Partner Certification Status



66% of 4010 certified trading partners have begun HIPAA version 5010 certification testing.

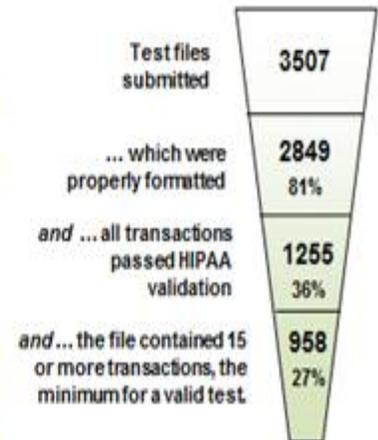
Newly Certified Trading Partners Since 12/30/11

- Allies, Inc.
- Central Aroostook ARC
- Cummings Health Care Facility Inc.
- GEM School Software
- Manna Inc.
- Medassets Net Revenue Supply Systems, LLC
- The Maine Children's Home for Little Wanderers
- Village Square Housing Corporation

Number of Certifications by Transaction Type



Test File Requirements Breakdown



- There are 28 trading partners who collectively account for 62% of the total amount billed electronically to MaineCare. Of these 28 trading partners, 15 are not 100% certified, i.e. some are only certified for one transaction type, when they should be certified for one or more.
- There are 107 trading partners who have started testing, but have not met the minimum requirements for becoming certified.

Status of HIPAA Version 5010 Transition



- MaineCare will begin the cutover activities at 12:01 a.m. on Friday, January 13th and be back online by 7:00 a.m. Tuesday, January 17th.
- The portal will display a custom maintenance message that all portal functionality is unavailable.
- Cutover activities run through the weekend and include nine checkpoints with State and Molina management to monitor progress and address any issues.

Status of HIPAA Version 5010 Transition *(continued)*



- Following the cutover, MIHMS will be functional from the new Molina data center in New Mexico.
- HIPAA Version 5010 transactions will **not** be accepted immediately following the cutover period.

During the Cutover...



You can:

- Check Medicaid eligibility through the Interactive Voice Response (IVR) by calling MaineCare at 1-866-690-5585. Eligibility verification data will be current as of 1/12/12.
- Submit an “urgent” Prior Authorization (PA) request by taking the following action:
 - Call Provider Services at 1-866-690-5585 and say you need to submit an urgent PA request. Indicate the service type, e.g., out-of-state medical service, out-of-state transportation, etc.
 - Your call will be transferred to the appropriate PA unit and you will be given specific instructions. Do not submit your urgent request to the MIHMS PA fax number.

During the Cutover... *(continued)*



You can:

- Expect payments to be on the regular weekly schedule.
 - Payments for the week ending January 27 will include four days of claims rather than a full week.
 - Depending on the claims volume, processing will return to normal over the next two or three weeks.
- Expect that Electronic Fund Transfers (EFT) will be unaffected; however, PDF Remittance Advices (RAs) and 835s will not be available until January 17.
- Expect paper RAs and checks on schedule.
- Call the EDI Helpdesk at 1-866-690-5585, option 3.

During the Cutover... *(continued)*



You cannot:

- Go to the Health PAS Online Portal home page
- Log in to the portal (Trading Partner log in)
- Submit DDE or electronic claims
- View portal documents
- Retrieve a PDF Remittance Advice or 835
- Use portal functionality
- Perform provider enrollment or maintenance activities

Post-Cutover



- HIPAA Version 5010 transactions will not be accepted immediately following the cutover period.
- There are HIPAA Version 5010 specific defects identified during UAT and additional time is needed for testing.
- CMS will continue to send COBA claims in the HIPAA Version 4010 format.
- The Pharmacy Benefits Manager (PBM) will also be upgrading MEPOPS starting at 11:59 p.m. on Saturday 1/21 and will be back online by 8:00 a.m. on 1/23.

Summary



- On Tuesday, January 17, if you have problems accessing MIHMS, call the Molina EDI Help Desk: 1-866-690-5585, Option 3.
- Complete your HIPAA Version 5010 certification if you haven't done so already!
- If you have suggestions on ways to further trading partner certification testing, we welcome your feedback. Please send your suggestions to Matt Galletta at Matt.W.Galletta@maine.gov.