



John E. Baldacci, Governor

Brenda M. Harvey, Commissioner

## Contact Sheet

***Members who have questions about their MaineCare benefits or those who are enrolled in managed care and want to change their PCP need to call:***

### Member Services

Main line: 1-800-977-6740  
TTY/TDD  
(Deaf/hard of hearing): 1-800-977-6741

***Providers seeking information about MaineCare member eligibility, managed care enrollment, other insurance information, claim status, etc. need to call:***

### Interactive Voice Response

Toll free: 1-800-452-4694  
Local: 1-207-287-3081

***Providers should call Provider Relations Unit for policy interpretation, billing questions or general MaineCare questions:***

### Provider Relations Unit

Toll free: 1-800-321-5557  
Local: 1-207-287-3094  
Fax: 1-207-287-2675

***Primary Care Providers (PCP Sites) with questions about MaineCare managed care regarding their managed care site information and enrolled member information should call:***

### PCP Network Services

Maine and NH Toll-free: 1-866-796-2463  
Local: 1-207-287-7131  
Fax: 1-207-287-1864