



MaineCare Services
*An Office of the
Department of Health and Human Services*

Department of Health and Human Services
MaineCare Services
11 State House Station
Augusta, Maine 04333-0011
Tel: (207) 624-7539; Fax: (207) 287-2675
TTY: 1-800-423-4331

John E. Baldacci, Governor

Brenda M. Harvey, Commissioner

February 5, 2008

To: MaineCare Durable Medical Equipment Suppliers
From: Beth Ketch, Program Manager, Customer Service
Subject: Replacement Parts and/or Repairs for Durable Medical Equipment

Many of you have received denials on claims when billing for replacement parts and/or repairs for durable medical equipment. These claims have denied stating prior authorization is needed. Prior authorization is not needed for replacement parts and/or repairs of outright purchased medical equipment if the adjusted acquisition cost (excluding shipping and handling) if the charges are less than \$499.99.

We have developed the attached form to help staff identify claims which should not be denied for prior authorization. To help avoid claims denying incorrectly, we ask that you complete and attach one of these forms to claims you are submitting for reimbursement of replacement parts and/or repairs. This form does not apply to equipment that is rented.

If you have any questions, please feel free to contact MaineCare Services at 1-800-321-5557, Option 8.