



John E. Baldacci, Governor

Brenda M. Harvey, Commissioner

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TO: Providers Whose Services are Subject to Copayments
Chief Financial Officers
Patient Account Managers
Other Interested Personnel

FROM: Norman Curtis
Director, Member and Provider Services
Office of MaineCare Services

CC: Brenda M. Harvey, Commissioner
Technical Advisory Group
Professional Advisory Group
DHHS Office Directors
OMS Senior Management Team

DATE: January 11, 2008

SUBJECT: MeCMS Copay Initiative

You have received information about planned changes with a repair bundle scheduled for MeCMS on January 21, 2008. As part of the system enhancement, copayments will be calculated with increased accuracy. In addition, copayment exemptions that, in the past, have been granted in error will now also be corrected from this point forward. As a result, some members, who have not been assessed copayments in the past, will now be subject to pay.

Providers who have not been collecting copayments due to MeCMS inability to process them correctly should begin collecting copayments again. In an effort to assist you with explaining the changes to members' copayments, we suggest the following talking points:

- The MaineCare claims system has not been treating copayments and copayment exemptions correctly in the past.
- As a result, we were unsure who was exempt or not and we did not always collect copayments.
- Since the MaineCare claims system has been fixed regarding copayments, we are now able to accept your copayments.

A reminder to providers - copayment information can be accessed using the Interactive Voice Response (IVR) System at 1(800) 321-5557, Option 2. If you are a Medifax user, you can access this information there also.

We invite you to visit our web site at http://www.maine.gov/bms/member/innerthird/news_page.shtml for late-breaking news and to join our ListServ at <http://mailman.informe.org/mailman/listinfo/provider/> to receive up-to-date information on news that affects you.

Thank you! Wishing you a Happy New Year!