ICD-10 Update for PAG/TAG

March 14, 2013
Contents

Topic

ICD-10 Refresher

Overview of Phase 1: Impact Assessment

Status of Phase 2: Remediation and Implementation

Vendor Outreach

Provider Outreach
  A. Provider Readiness Survey
  B. Provider Communications
ICD-10 Refresher
Now that the health care industry has updated HIPAA transaction standards, the focus is on implementing ICD-10 code set changes.

<table>
<thead>
<tr>
<th>What</th>
<th>Change</th>
<th>When</th>
<th>Driver</th>
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<tbody>
<tr>
<td>5010 (ASC X12 Version 5010)</td>
<td>Updates the X12 4010 electronic transaction standards adopted in 2000 and supports ICD-10 code sets</td>
<td>January 1, 2012</td>
<td>Federal Mandate</td>
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<td>X12 5010 is a uniform standard for exchanging health care transactions via electronic data interchange (EDI)</td>
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<td>NCPDP D.0 / 1.2 (NCPDP Telecommunications Standard D.0 / Batch Standard 1.2)</td>
<td>Revises electronic standards for retail pharmacies from NCPDP 5.1 / 1.1 and implements a new Medicaid subrogation transaction</td>
<td>D.0 / 1.2 – January 1, 2012</td>
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<tr>
<td>The NCPDP standard is the uniform standard adopted for retail pharmacy transactions</td>
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<td>The ICD is the international standard diagnostic classification for general epidemiological, health management, and clinical use</td>
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The ICD-10 transition will impact both business operations and systems.
ICD-10 addresses structural and space limitations of ICD-9 and provides detail to support emerging needs like Electronic Health Records, Pay for Performance, and biosurveillance.
Overview of Phase 1: Impact Assessment
MaineCare has completed its Assessment and Planning phases, setting the framework for implementation.

Phase 1 Overview

MaineCare Impact Assessment

Program Office Impact Assessment

Solution Options

Implementation Roadmap

Feb. – Sept. 2011

Oct. – Nov. 2011

Major Milestones

- Project Pre-Planning
- Strategic Value Session Complete
- Discovery Sessions Complete
- 5010 High-Level Plan
- Impact Assessment Deliverable Complete
- Technical Solution Recommendations
- Validation of Impact Assessment Findings

Outcomes

- Assessed impact on people, process, and technology
- Reviewed vendor readiness
- Explored strategic opportunities
- Analyzed and confirmed high-level solutions
- Initiated initiatives
- Developed implementation roadmap and cost estimates
**Overview:**

- Is organized by MITA business area and business process
- Includes inventories for people, process, and technology impacts
- Defines standardized inventory types
- Scores by level of impact

**Results:**

- Identified that approximately 230 DHHS and 140 Molina staff will need some level of training
- Inventoried 315 business process impacts
- Inventoried 493 technology impacts
Status of Phase 2: Remediation and Implementation
Phase 2 Scope

Phase 2 focuses on addressing the business process and technology impacts identified during the Phase 1 ICD-10 Impact Assessment.
Clinical codes are mapped in waves and then require functional translation to prepare for business use.

- Overview:
  - There are approximately 2,500 ICD-9 codes that map to more than one ICD-10 code used in MIHMS configuration for MaineCare.
  - The initial mapping process of ICD-9 to ICD-10 includes determining the clinical equivalency.
  - For each ICD-9 code that has multiple ICD-10 equivalents, a clinical review needs to be conducted to understand the full intent and use of the code and map it to the clinically correct ICD-10 code(s).

- Current Status:
  - Completed code mapping for approximately 90% of clinical codes used by MaineCare operations.
Policy and Clinical team members will review clinical reference maps to confirm that one-to-many ICD-9 to ICD-10 mappings based on clinical equivalency maintain MaineCare’s business intent. Financial analysis will be conducted to analyze the financial impact of the ICD-9 to ICD-10 mappings as well.

Current Status: Completed evaluation of approximately 75% of clinically mapped codes for operational equivalence.
ICD-10 Phase 2 Project Timeline

<table>
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<tr>
<th>Activity</th>
<th>2012</th>
<th>2013</th>
<th>2014</th>
<th>2015</th>
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<td><strong>MaineCare Phase 2 ICD-10 Master Plan</strong></td>
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<td>Project Management</td>
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<td>Code Mapping</td>
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<td>Analysis &amp; Design</td>
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<td>Development</td>
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<td>Testing/Validation</td>
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<td>Training</td>
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<td>Implementation/Deployment</td>
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<td>Stabilization</td>
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- Current Date: February 22, 2013
- ICD-10 Compliance
Vendor Outreach
Throughout the transition to ICD-10, MaineCare will regularly reach out to vendors and partners to monitor their progress.

- The requests to vendors for information will be sent from the ICD-10 Project Management Office (PMO).
- Vendors will be asked for information on regular intervals.
- As an example, APS Prior Authorizations impact Providers and therefore APS’s readiness is evaluated for ICD-10.

- Provided is an overview of the information that MaineCare will request from vendors:
  - Remediation Efforts/Plans
  - Status
  - Contingency Plans

- The MaineCare ICD-10 Communications Work Stream will provide regular project and status updates to all vendors throughout the remainder of the ICD-10 project.
Provider Outreach
The MaineCare ICD-10 Provider Readiness Survey is a short online survey (8-10 questions) that will be sent to all MaineCare providers on a quarterly basis beginning in April 2013. The link to the survey will be distributed via MaineCare’s listserv and will also be available on the ICD-10 website.

**Objectives**

- Gauge the readiness of providers for the ICD-10 transition
- Identify potential providers for partner testing
- Monitor providers’ progress longitudinally towards meeting the federal compliance date
- Identify providers or provider types who may have difficulty meeting the compliance date

**Topics**

- Understanding of the impact of ICD-10
- Plan to transition to ICD-10
- Dependency on software vendor/clearinghouse/billing agency
- Risk mitigation plan
- Current preparedness for ICD-10
- Areas of concern related to ICD-10
- Readiness date for partner testing
Survey respondents will be required to identify NPI/API and Name to avoid duplicate entries and accurately track providers over time.

Once each quarterly survey is closed, MaineCare will analyze the responses and begin measuring progress by provider and provider types.

Collated results will be published on MaineCare’s ICD-10 webpage after all responses have been collected. The anticipated timeframe for releasing the results is two weeks after the survey has closed.
MaineCare will be delivering regular ICD-10 project updates to providers through a variety of distribution methods:

- Listserv
- ICD-10 webpage: http://www.maine.gov/dhhs/oms/icd-10/
- Presentations
- Printed materials

- Inbox created for all provider questions. These questions will be answered in a timely manner by MaineCare SMEs.

- Answers to common questions will be posted under the “Frequently Asked Questions” section on the ICD-10 webpage.
Questions and Answers

for being part of this important initiative!