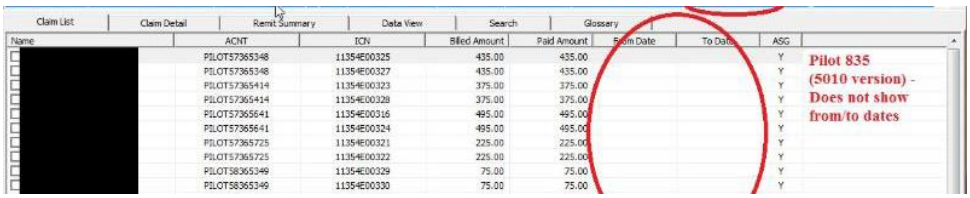
Providers using the Medicare Easy Print and PC Print software for loading MaineCare HIPAA Version 5010 835s should note that the date of service (DOS) will not be returned if the claim only spans one day or if the DOS on the line matches the DOS on the header.

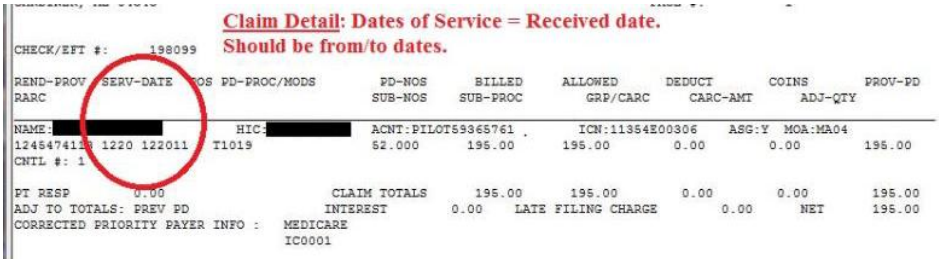
Some trading partners are using the 2110 loop and the date time qualifier (DTM) segment to extract the DOS in their current translation software. In this case the software may need to be reprogrammed to conditionally extract the 2100 DTM (with a 232 value) as the DOS for claims where the DOS on the line matches the DOS on the header.

Every provider's situation is slightly different. Some will use the EasyPrint and others will use PCPrint merely to view the claim headers, while other providers will want to get into the details. Also, some will submit single-line claims, and others will submit multi-line. It's not possible to cover every potential circumstance. This communication is to raise aware among those providers who use these tools by providing them with some examples of the potential impact with the move to HIPAA Version 5010.

Further explanation:

Dates of service do not appear on the summary screens:



Dates of service are not included in the export reports:

The dates of service that are shown in the Claim Detail is the Date Received (twice), not the from/to dates: