

June 2015
Child Quarterly Scheduled Package
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**OCFS Provider Contract Performance Measures Report:
Child PNMI Services Treatment Outcome Standard- 85% Do Not Access ITRT Within 90 days of Discharge
(Includes MaineCare members and Courtesy Reviews done by APS)**

01/01/2015 To 03/31/2015

Run Date: 07/29/2015

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **ITRT** - is an abbreviation for Intensive Residential Treatment. ITRTs provide residential treatment for youth under age 21 with mental illness or mental retardation or both. Crisis Units, Treatment Foster Care and Infant residential care are not included in the definition. In Maine, residential treatment is also called **PNMI**.
- **Residential care:** Youth in need of residential treatment services are served in PNMI. **PNMI** stands for Private Non-Medical Institution (PNMI). PNMI's provide food, shelter, personal care, and treatment services to four or more residents in single or scattered site facilities. PNMI services are not provided in medical settings such as hospitals or nursing homes. There are four types of child PNMI as follows: **Mental Health Level I & Level II and Mental Retardation Level I & Level II**. Youth in **Multidimensional Treatment Foster Care** are also included. Multidimensional Treatment Foster Care is an evidenced based residential treatment service used as an alternative to incarceration.

What This Report Measures: The number of youth discharged from residential treatment and whether or not they return to a residential treatment within 90 days. It includes both in state and out of state residential treatment. This report is about youth discharged from the previous quarter. This allows time to pass before assessing the outcomes of treatment. It includes the youth discharged from APS CareConnecton system as well as the youth whose authorization for the service has expired. All youth are included regardless of the stated living situation at discharge. The only exception is a youth who has a new authorization for residential treatment within 1 day is presumed to have transferred. In this report, this type of documented transfer is not counted as a discharge and is not included in the numerator or denominator.

Total number of youth discharged from residential treatment: 49

Total number of youth who did NOT return to residential treatment within 90 days: 45

Percent of youth who did NOT return to residential treatment within 90 days: 91.8%

Providers	# NOT returning to residential treatment		% NOT returning to residential treatment		Target Met?
	within 90 days	# Discharged	within 90 days		
Aroostook Mental Health Services	1	1	100.0%		Target Met
Becket Houses of Maine	6	6	100.0%		Target Met
Community Health & Counseling Services	1	1	100.0%		Target Met
KidsPeace	2	2	100.0%		Target Met
NFI North	6	8	75.0%		Target Not Met
Port Resources	2	3	66.7%		Target Not Met
Spurwink	11	11	100.0%		Target Met
Sweetser	15	16	93.8%		Target Met
The Opportunity Alliance	1	1	100.0%		Target Met
	<u>45</u>	<u>49</u>	<u>91.8%</u>		

**OCFS Provider Contract Performance Measures Report:
Child PNMI Services Treatment Outcome Standard- 80% Do Not Access ITRT Within 1 Year of Discharge
(Includes MaineCare members and Courtesy Reviews done by APS)**

04/01/2014 To 06/30/2014

Run Date: 07/29/2015

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **ITRT** - is an abbreviation for Intensive Residential Treatment. ITRTs provide residential treatment for youth under age 21 with mental illness or mental retardation or both. Crisis Units, Treatment Foster Care and Infant residential care are not included in the definition. In Maine, residential treatment is also called **PNMI**.
- **Residential care:** Youth in need of residential treatment services are served in PNMI. **PNMI** stands for Private Non-Medical Institution (PNMI). PNMI provide food, shelter, personal care, and treatment services to four or more residents in single or scattered site facilities. PNMI services are not provided in medical settings such as hospitals or nursing homes. There are four types of child PNMI as follows: **Mental Health Level I & Level II and Mental Retardation Level I & Level II**. Youth in **Multidimensional Treatment Foster Care** are also included. Multidimensional Treatment Foster Care is an evidenced based residential treatment service used as an alternative to incarceration.

What This Report Measures: The number of youth discharged from residential treatment and whether or not they return to a residential treatment within 1 year. This report is about youth discharged from services over a year ago. This allows time to pass before assessing the outcomes of treatment. It includes the youth discharged from APS CareConnecton system as well as the youth whose authorization for the service has expired. All youth are included regardless of the stated living situation at discharge. The only exception is a youth who has a new authorization for residential treatment within 1 day is presumed to have transferred. In this report, this type of documented transfer is not counted as a discharge and is not included in the numerator or denominator.

Total number of youth discharged from residential treatment: 72

Total number of youth who did NOT return to residential treatment within 1 year: 52

Percent of youth who did NOT return to residential treatment within 1 year: 72%

Providers	<u># NOT returning to residential treatment</u>	<u># Discharged</u>	<u>% NOT returning to residential treatment</u>
	<u>within 1 year</u>		<u>within 1 year</u>
Aroostook Mental Health Services	2	3	67%
Becket Houses of Maine	11	13	85%
Community Health & Counseling Services	3	3	100%
Harbor Family Services	4	7	57%
KidsPeace	1	1	100%
NFI North	5	6	83%
Northern Lighthouse	1	2	50%
Port Resources	0	1	0%
Spurwink	7	11	64%
Sweetser	16	22	73%
The Opportunity Alliance	2	3	67%
	52	72	72%

OCFS Provider Contract Performance Measures Report
Child PNMI Services Treatment Outcome Standard
Over 80% of youth discharged to a home setting do not access ITRT within 1 year of discharge
(Includes MaineCare members and Courtesy Reviews done by APS)
04/01/2014 To 06/30/2014

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **ITRT** - is an abbreviation for Intensive Residential Treatment. ITRTs provide residential treatment for youth under age 21 with mental illness or mental retardation or both. Crisis Units, Treatment Foster Care and Infant residential care are not included in the definition. In Maine, residential treatment is also called PNMI.
- **Residential care:** Youth in need of residential treatment services are served in PNMI. **PNMI** stands for Private Non-Medical Institution (PNMI). PNMI provides food, shelter, personal care, and treatment services to four or more residents in single or scattered site facilities. PNMI services are not provided in medical settings such as hospitals or nursing homes. There are four types of child PNMI as follows: **Mental Health Level I & Level II and Mental Retardation Level I & Level II.** Youth in **Multidimensional Treatment Foster Care** are also included. Multidimensional Treatment Foster Care is an evidenced based residential treatment service used as an alternative to incarceration.
- **Home setting:** The goal of residential treatment is to prepare youth to live successfully at home. A home setting is defined as “own apartment or home”, “supported apartment” or “foster care added.” These are 3 of the 17 dropdown choices that a provider may choose from when answering the question “Living situation upon discharge?” in APS CareConnection.

What This Report Measures: The number of youth discharged from residential treatment to a home setting and whether or not these youth return to a residential treatment within 1 year. Only the youth that the provider has indicated are discharged to a home setting are included in this report. Note that this report is about youth discharged from services over a year ago. This allows time to pass before assessing the outcomes of treatment.

Total number of youth discharged from residential treatment to a home setting: 28

Total number of youth who did NOT return to residential treatment within 1 year: 23

Percent of youth discharged to a home setting who did NOT return to residential treatment within 1 year : 82%

<u>Providers</u>	<u># NOT returning to residential treatment within 1 year</u>	<u># discharged to a home setting</u>	<u>% NOT returning to residential treatment within 1 year</u>
Aroostook Mental Health Services	1	1	100%
Becket Houses of Maine	5	5	100%
Community Health & Counseling Services	2	2	100%
Harbor Family Services	1	3	33%
KidsPeace	1	1	100%
NFI North	2	2	100%
Northern Lighthouse	0	1	0%
Port Resources	0	1	0%
Spurwink	1	1	100%
Sweetser	9	10	90%
The Opportunity Alliance	1	1	100%
Total	23	28	82%

OCFS Provider Contract Performance Measures Report

Child PNMI Services Treatment Outcome Standard- 60% of youth discharged from residential care go to home settings (Includes MaineCare members and Courtesy Reviews done by APS)

04/01/2015 To 06/30/2015

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **Discharge:** Providers are asked to enter a discharge into APS' CareConnection system whenever a member leaves an APS-reviewed service. If no discharge is entered, then the member is not included in this report.
- **Residential care:** Youth in need of residential treatment services are served in PNMI. **PNMI** stands for Private Non-Medical Institution (PNMI). PNMI's provide food, shelter, personal care, and treatment services to four or more residents in single or scattered site facilities. PNMI services are not provided in medical settings such as hospitals or nursing homes. There are four types of child PNMI as follows: **Mental Health Level I & Level II and Mental Retardation Level I & Level II.** Youth in **Multidimensional Treatment Foster Care** are also included. Multidimensional Treatment Foster Care is an evidenced based residential treatment service used as an alternative to incarceration.
- **Home settings:** The goal of residential treatment is to prepare youth to live successfully at home. A home setting is defined as ""own apartment or home", "supported apartment", "rent subsidy or "foster care added." These are 4 of the 17 dropdown choices that a provider may choose from when answering the question "Living situation upon discharge?" in APS CareConnection.
- **Incarcerated:** When the provider chooses "Incarcerated in a State Prison or County Jail" from the dropdown choices when answering the question "Living situation upon discharge?" in APS CareConnection.
- **Higher level of care:** A higher level of care is defined as the provider choosing any of the following when answering the question "Living situation upon discharge?" in APS CareConnection: "Hospitalized for Medical Reasons", "Residential crisis unit", "Other Psychiatric", "Dorothea Dix" or "Riverview Psychiatric Center".
- **Residential:** A residential setting is defined as choosing any of the following when answering the question "Living situation upon discharge?" in APS CareConnection: "Assisted Living Facility", "Community Residential Facility", "Nursing Home", or "Residential Treatment Facility".
- **Other:** Other setting is defined as choosing any of the following when answering the question "Living situation upon discharge?" in APS CareConnection: "Homeless Shelter or on the Streets", "Other", "Temporarily staying with others" or "Deceased".

What This Report Measures: The number of youth discharged from residential care to home settings, higher levels of care, residential care or other settings.

Total # youth discharged from residential treatment: 71

Total # discharges with "Living Situation" question answered: 62

% youth discharged to a home setting: 56% (35/62)

Providers	# incarcerated	# to higher	# to residential	# to other	# to home	# Discharges	
		level of care	care		with info	% home	
Aroostook Mental Health Services	0	0	0	1	2	3	67%
Becket Houses of Maine	0	2	2	1	5	10	50%
KidsPeace	0	0	1	0	2	3	67%
NFI North	2	1	1	1	7	12	58%
Northern Lighthouse	0	1	0	0	0	1	0%
Spurwink	1	1	4	0	8	14	57%
Sweetser	2	1	5	0	11	19	58%
Total	5	6	13	3	35	62	56%

The previous table depends on Providers answering the question about "Living Situation At Discharge". The table below shows how many discharges were entered into APS CareConnection and how many entered the information about "Living Situation At Discharge".

<u>Providers</u>	<u># of Discharges with living situation entered</u>	<u>Total # of Discharges</u>
Aroostook Mental Health Services	3	3
Becket Houses of Maine	10	12
KidsPeace	3	3
NFI North	12	15
Northern Lighthouse	1	2
Spurwink	14	15
Sweetser	19	21

**OCFS Provider Contract Performance Measures Report:
HCT Services Treatment Outcome Standard- 80% Do Not Access ITRT Within 1 Year of Discharge
(Includes MaineCare members and Courtesy Reviews done by APS)
04/01/2014 To 06/30/2014**

Run Date: 07/29/2015

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **ITRT** - is an abbreviation for Intensive Residential Treatment. ITRTs provide residential treatment for youth under age 21 with mental illness or mental retardation or both. Crisis Units, Treatment Foster Care and Infant residential care are not included in the definition. In Maine, residential treatment is also called **PNMI**.
- **Residential care:** Youth in need of residential treatment services are served in PNMI. **PNMI** stands for Private Non-Medical Institution (PNMI). PNMI provide food, shelter, personal care, and treatment services to four or more residents in single or scattered site facilities. PNMI services are not provided in medical settings such as hospitals or nursing homes. There are four types of child PNMI as follows: **Mental Health Level I & Level II and Mental Retardation Level I & Level II**. Youth in **Multidimensional Treatment Foster Care** are also included. Multidimensional Treatment Foster Care is an evidenced based residential treatment service used as an alternative to incarceration.
- **Home and Community Based Treatment (HCT)** is a higher intensity community-based mental health service than Outpatient Therapy but a lower intensity service than Children's Assertive Community Treatment (ACT). There are 3 types of HCT services.
 - **HCT** is the regular home and community based treatment service.
 - **HCT - FFT** is home and community based treatment service using the evidenced based treatment model of family functional therapy.
 - **HCT - MST** is home and community based treatment service using the evidenced based treatment model of multi-systems therapy.

What This Report Measures: The number of youth discharged from HCT and whether or not they enter residential treatment within one year of discharge. Note that this report is about youth discharged from services over a year ago. This allows time to pass before assessing the outcomes of treatment.

Total number of youth discharged from Home and Community Based Treatment: 791

Total number of youth who did NOT enter residential treatment within 1 Year: 736

Percent of youth who did NOT enter residential treatment within 1 Year: 93%

Providers	# NOT entering residential treatment within 1 year	# Discharged	% NOT entering residential treatment within 1 year
Aroostook Mental Health Services	3	4	75%
Assistance Plus	14	16	88%
Care & Comfort	30	31	97%
Casa, Inc.	3	4	75%
Catholic Charities Maine	16	19	84%
Christopher Aaron Counseling Center	7	7	100%
Community Care	46	46	100%
Community Health & Counseling Services	11	13	85%
Connections for Kids	28	28	100%
Counseling Services Inc.	77	79	97%
Families United	11	12	92%
Harbor Family Services	11	11	100%
Home Counselors Inc	13	13	100%
Kennebec Behavioral Health	86	91	95%
KidsPeace	36	37	97%
MAS Home Care of Maine - Bangor	31	36	86%
MAS Home Care of Maine - Westbrook	22	25	88%
Mid Coast Mental Health	3	3	100%

Providers	<u># NOT entering residential treatment within 1 year</u>	<u># Discharged</u>	<u>% NOT entering residential treatment within 1 year</u>
Northern Lighthouse	2	4	50%
Port Resources	10	13	77%
Providence	106	117	91%
Saco River Health Service	14	15	93%
Sequel Care of Maine	23	25	92%
Smart Child & Family Services	10	13	77%
Spurwink	30	31	97%
St. Andre Homes	5	5	100%
Sweetser	5	9	56%
Tri-County Mental Health	40	41	98%
United Cerebral Palsy of Maine	38	38	100%
Woodfords Family Services - Home and Community Treatment	5	5	100%
	<u>736</u>	<u>791</u>	<u>93%</u>

**HCT MST Discharge Outcomes for Youth in Service 6 Months or More
(Includes MaineCare members and Courtesy Reviews done by APS)**

Discharges between 10/01/2014 and 12/31/2014 and the new services authorized within 6 months of discharge

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Home and Community Based Treatment (HCT)** is a home-based intensive mental health treatment service for children and their families.
- **Multisystemic Therapy (MST)** is an evidenced based type of HCT for youth with serious anti-social behavior and involvement in the juvenile justice system.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using MaineCare. Youth in the MST service who are funded through the State Department of Corrections rather than MaineCare are not currently included in this report.

What This Report Measures: The number of members discharged from the HCT-MST service after 6 months or more and whether or not the member receives various intensive mental health services within 6 months of discharge. For example, for a member discharged on March 1, 2013, this report checks to see whether or not the member was authorized for any of the services listed below by September 1, 2013, i.e. within 6 months of their discharge.

Total number of members discharged from HCT-MST after 6 months or more: 19

of members admitted to child residential facilities (Child PNMI) : 0

Percent admitted to Child PNMI: 0%

of members admitted to children's inpatient psychiatric services:(Child Inpatient): 2

Percent admitted to Child Inpatient: 11%

of members admitted to EITHER child PNMI OR Inpatient or BOTH: 2

Percent admitted to a higher level of care: 11%

	<u>Child PNMI</u>	<u>Child Inpatient</u>	<u>Child Crisis</u>	<u>Return to HCT</u>	<u>Adult Inpatient</u>	<u>Adult Crisis</u>	<u>Adult PNMI</u>	<u>Total # of Discharges</u>
Gender								
Female	0	1	0	3	0	0	0	5
Male	0	1	1	3	0	0	0	14
Total	0	2	1	6	0	0	0	19

	<u>Child PNMI</u>	<u>Child Inpatient</u>	<u>Child Crisis</u>	<u>Return to HCT</u>	<u>Adult Inpatient</u>	<u>Adult Crisis</u>	<u>Adult PNMI</u>	<u>Total # of Discharges</u>
Child Age Groups								
6-12	0	1	1	2	0	0	0	2
13-17	0	1	0	4	0	0	0	17
Total	0	2	1	6	0	0	0	19

Note: Age as of 10/01/2014

	<u>Child PNMI</u>	<u>Child Inpatient</u>	<u>Child Crisis</u>	<u>Return to HCT</u>	<u>Adult Inpatient</u>	<u>Adult Crisis</u>	<u>Adult PNMI</u>	<u>Total # of Discharges</u>
Providers								
Aroostook Mental Health Services	0	0	0	0	0	0	0	1
Counseling Services Inc.	0	1	0	2	0	0	0	2
Kennebec Behavioral Health	0	0	1	3	0	0	0	11
Tri-County Mental Health	0	1	0	1	0	0	0	5
Total	0	2	1	6	0	0	0	19

	<u>Child PNMI</u>	<u>Child Inpatient</u>	<u>Child Crisis</u>	<u>Return to HCT</u>	<u>Adult Inpatient</u>	<u>Adult Crisis</u>	<u>Adult PNMI</u>	<u>Total # of Discharges</u>
Discharge Type								
MaineCare Funded	0	2	1	6	0	0	0	19
Total	0	2	1	6	0	0	0	19

* Some youth in the HCT MST are funded through state Department of Corrections funds. If these youth also have a MaineCare ID, they are included in this report. If not, they do not have a MaineCare ID they are not included since their use of other mental health services is not recorded in APS CareConnection.

**HCT Discharge Outcomes for Youth in Service 6 Months or More
(Includes MaineCare members and Courtesy Reviews done by APS)**

Discharges between 10/01/2014 and 12/31/2014 and the new services authorized within 6 months of discharge

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Home and Community Based Treatment (HCT)** is a home-based intensive mental health treatment service for children and their families. The types of HCT included in this report are: HCT, HCT-FFT (Family Functional Therapy) and HCT-MST (Multisystemic Therapy). Children in the child welfare system and children living at home are both included.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using MaineCare. Youth in the MST service who are funded through the State Department of Corrections rather than MaineCare are not currently included in this report.

What This Report Measures: For members discharged from the HCT service after 6 months or more, this report shows what intensive mental health services the members has authorizations for within 6 months of discharge. For example, for a member discharged on March 1, 2013 after 7 months of treatment, this report checks to see whether or not the member was authorized for any of the services listed below by September 1, 2013, i.e. within 6 months of their discharge.

Total number of members discharged from HCT after 6 months or more: 261

of members admitted to child residential facilities (Child PNMI) : 4

Percent admitted to Child PNMI: 2%

of members admitted to children’s inpatient psychiatric services:(Child Inpatient): 12

Percent admitted to Child Inpatient: 5%

of members admitted to EITHER child PNMI OR Inpatient or BOTH: 14

Percent admitted to a higher level of care: 5%

Gender	<u>Child</u>	<u>Child</u>	<u>Child</u>	<u>Return</u>	<u>Adult</u>	<u>Adult</u>	<u>Adult</u>	<u>Total # of</u>
	<u>PNMI</u>	<u>Inpatient</u>	<u>Crisis</u>	<u>to HCT</u>	<u>Inpatient</u>	<u>Crisis</u>	<u>PNMI</u>	
Female	1	4	2	18	0	0	0	110
Male	3	8	3	17	0	0	0	151
Total	4	12	5	35	0	0	0	261

Child Age Groups	<u>Child</u>	<u>Child</u>	<u>Child</u>	<u>Return</u>	<u>Adult</u>	<u>Adult</u>	<u>Adult</u>	<u>Total # of</u>
	<u>PNMI</u>	<u>Inpatient</u>	<u>Crisis</u>	<u>to HCT</u>	<u>Inpatient</u>	<u>Crisis</u>	<u>PNMI</u>	
0-3	0	0	0	2	0	0	0	18
4-5	0	0	0	1	0	0	0	19
6-12	2	6	2	19	0	0	0	144
13-17	2	6	3	12	0	0	0	74
18-20	0	0	0	1	0	0	0	6
Total	4	12	5	35	0	0	0	261

Note: Age as of 10/01/2014

* Youth who lack MaineCare IDs are not included since their use of other mental health services is not recorded in APS CareConnecton.

Providers	Child PNMI	Child Inpatient	Child Crisis	Return to HCT	Adult Inpatient	Adult Crisis	Adult PNMI	Total # of Discharges
Aroostook Mental Health Services	0	0	0	0	0	0	0	2
Assistance Plus	0	0	0	0	0	0	0	7
Bangor Counseling Center	0	0	0	1	0	0	0	1
Care & Comfort	1	2	1	2	0	0	0	12
Casa, Inc.	0	0	0	0	0	0	0	3
Christopher Aaron Counseling Center	0	1	0	1	0	0	0	5
Community Care	1	0	0	3	0	0	0	38
Community Health & Counseling Services	0	0	0	0	0	0	0	3
Connections for Kids	0	1	0	3	0	0	0	12
Counseling Services Inc.	0	1	0	2	0	0	0	2
Families United	0	1	0	0	0	0	0	8
Home Counselors Inc	0	0	0	0	0	0	0	7
Kennebec Behavioral Health	0	0	1	5	0	0	0	24
KidsPeace	0	0	0	3	0	0	0	20
MAS Home Care of Maine - Bangor	0	0	0	1	0	0	0	15
MAS Home Care of Maine - Westbrook	0	1	1	1	0	0	0	6
Northern Lighthouse	0	0	0	0	0	0	0	1
Port Resources	0	0	1	1	0	0	0	7
Providence	2	4	1	2	0	0	0	45
Saco River Health Service	0	0	0	0	0	0	0	3
Sequel Care of Maine	0	0	0	0	0	0	0	8
Smart Child & Family Services	0	0	0	0	0	0	0	2
Spurwink	0	0	0	0	0	0	0	3
Sweetser	0	0	0	0	0	0	0	2
Tri-County Mental Health	0	1	0	1	0	0	0	5
United Cerebral Palsy of Maine	0	0	0	7	0	0	0	15
Woodfords Family Services - Home and Community Treatment	0	0	0	2	0	0	0	5
Total	4	12	5	35	0	0	0	261

**HCT FFT Discharge Outcomes for Youth in Service 6 Months or More
(Includes MaineCare members and Courtesy Reviews done by APS)**

Discharges between 10/01/2014 and 12/31/2014 and the new services authorized within 6 months of discharge

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Home and Community Based Treatment (HCT)** is a home-based intensive mental health treatment service for children and their families.
- **HCT FFT** is a type of HCT. FFT stands Functional Family Therapy. FFT is an evidenced-based family treatment model. The FFT program assists the youth and the family in making incremental, positive changes that lead to enhanced family functioning and reduced risk.
- **Courtesy Review** APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using MaineCare.

What This Report Measures: For members discharged from the HCT FFT service after 6 months or more, this report shows what intensive mental health services the members has authorizations for within 6 months of discharge. For example, for a member discharged on March 1, 2013 after 7 months of treatment, this report checks to see whether or not the member was authorized for any of the services listed below by September 1, 2013, i.e. within 6 months of their discharge.

Total number of members discharged from HCT-FFT after 6 months or more: 31

of members readmitted to any type of HCT: 4

Percent readmitted To HCT: 13%

of members admitted to child residential facilities (Child PNMI) : 4

Percent admitted to Child PNMI: 13%

of members admitted to children's inpatient psychiatric services:(Child Inpatient): 2

Percent admitted to Child Inpatient: 6%

of members admitted to EITHER child PNMI OR Inpatient or BOTH: 4

Percent admitted to a higher level of care: 13%

	<u>Child PNMI</u>	<u>Child Inpatient</u>	<u>Child Crisis</u>	<u>Return to HCT</u>	<u>Adult Inpatient</u>	<u>Adult Crisis</u>	<u>Adult PNMI</u>	<u>Total # of Discharges</u>
Gender								
Female	2	0	0	3	0	0	0	17
Male	2	2	1	1	0	0	0	14
Total	4	2	1	4	0	0	0	31

	<u>Child PNMI</u>	<u>Child Inpatient</u>	<u>Child Crisis</u>	<u>Return to HCT</u>	<u>Adult Inpatient</u>	<u>Adult Crisis</u>	<u>Adult PNMI</u>	<u>Total # of Discharges</u>
Child Age Groups								
6-12	0	0	0	0	0	0	0	8
13-17	4	2	1	4	0	0	0	23
Total	4	2	1	4	0	0	0	31

Note: Age as of 10/01/2014

	<u>Child PNMI</u>	<u>Child Inpatient</u>	<u>Child Crisis</u>	<u>Return to HCT</u>	<u>Adult Inpatient</u>	<u>Adult Crisis</u>	<u>Adult PNMI</u>	<u>Total # of Discharges</u>
Providers								
Catholic Charities Maine	3	2	0	3	0	0	0	26
Spurwink	1	0	1	1	0	0	0	5
Total	4	2	1	4	0	0	0	31

* Youth who lack MaineCare IDs are not included since their use of other mental health services is not recorded in APS CareConnecton.

APS Quarterly Report Child Perf Measure Targeted Case Management (TCM) to a higher level of care
Goal: At least 90% are NOT admitted to child inpatient or child PNMI within 6 months of discharge from TCM
(Includes MaineCare members and Courtesy Reviews done by APS)

10/01/2014 to 12/31/2014

Run Date: 07/29/2015

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Targeted Case Management (TCM)** is case management to identify and facilitate access to medical, social, educational and other needs (including housing and transportation) of the eligible member. APS reports on the following three types of TCM services:
 - **TCM - BH** is targeted case management for children with behavioral health need.
 - **TCM - DD** is targeted case management for children with developmental disabilities.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.

What This Report Measures: The percent of TCM recipients who are NOT admitted to a higher level of care within 6 months of discharge from TCM. A higher level of care is defined as either residential treatment (PNMI) or inpatient psychiatric hospitalization. For this report, transfers to another service such as inpatient services ARE included. If a child is admitted to more than one service or multiple times to the same service, they are counted only once.

Total number of members discharged from TCM: 1,320

of members admitted to either residential treatment or inpatient psych services : 49 Percent NOT admitted to either higher level of care: 96.3%

Type of TCM	<u>Child PNMI</u>	<u>Child Inpatient</u>	<u>Any higher level of care</u>	<u>% NOT Admitted to higher level of care</u>	<u>Total # of Discharges</u>
Targeted Case Management - Behavioral Health	11	38	44	96	1,024
Targeted Case Management - Developmental Disabilities	0	5	5	98	296
Total	11	43	49	96.3	1,320
Providers	<u>Child PNMI</u>	<u>Child Inpatient</u>	<u>Any higher level of care</u>	<u>% NOT Admitted to higher level of care</u>	<u>Total # of Discharges</u>
Aroostook Mental Health Services	0	0	0	100	7
Assistance Plus	2	1	2	87	15
Behavior Health Solutions for Me	0	0	0	100	2
Bridge to Success	0	0	0	100	18
Broadreach Family & Community Services	1	1	2	95	41
Care & Comfort	0	1	1	98	44
Catholic Charities Maine	0	4	4	94	71
Charlotte White Center	0	1	1	92	12
Christopher Aaron Counseling Center	0	0	0	100	4
Community Care	0	0	0	100	2
Community Concepts	0	1	1	94	17
Community Counseling Center	0	2	2	85	13
Community Health & Counseling Services	2	1	2	94	32
Connections for Kids	0	0	0	100	7
Counseling Services Inc.	0	2	2	96	50
Easter Seals Maine	0	0	0	100	10
Families Matter, Inc	0	0	0	100	6
Families United	1	1	1	67	3
Fullcircle Supports Inc	0	1	1	90	10
Graham Behavioral Services	0	1	1	88	8
Health Affiliates Maine	1	1	2	94	34
Home Counselors Inc	0	1	1	92	13
Independence Association	0	0	0	100	3

Providers	Child PNMI	Child Inpatient	Any higher level of care	% NOT Admitted to higher level of care	Total # of Discharges
Kennebec Behavioral Health	0	3	3	97	100
KidsPeace	1	1	1	94	16
Learning Works	0	0	0	100	26
Life by Design	0	0	0	100	22
Maine Behavioral Health Organization	0	0	0	100	14
MAS Home Care of Maine - Bangor	0	0	0	100	10
MAS Home Care of Maine - Westbrook	0	0	0	100	22
Merrymeeting	0	1	1	75	4
Mid Coast Mental Health	0	0	0	100	2
Milestones Family Services	0	0	0	100	14
Mobius, Inc	0	0	0	100	1
Morrison Developmental Center	0	0	0	100	1
New Day Counseling	0	0	0	100	6
Northern Lighthouse	0	0	0	100	4
Northern Maine General	0	0	0	100	6
Penquis	0	1	1	80	5
Pine Tree Society	0	0	0	100	2
Providence	0	2	2	96	50
Saco River Health Service	0	2	2	67	6
Sequel Care of Maine	1	0	1	93	14
Smart Child & Family Services	1	0	1	83	6
Special Childrens Friends	0	0	0	100	20
Spurwink	0	0	0	100	115
Stepping Stones	0	1	1	75	4
Sweetser	0	2	2	98	128
The Childrens Center	0	0	0	100	25
The Opportunity Alliance	0	1	1	96	27
The Progress Center	0	0	0	100	2
Tri-County Mental Health	0	1	1	98	54
United Cerebral Palsy of Maine	0	0	0	100	23
Waban Projects	0	1	1	93	14
Wings	1	8	8	93	119
Woodfords Family Services	0	0	0	100	36
Total	11	43	49	96.3	1,320

**OCFS Provider Contract Performance Measures Report:
TCM Services Treatment Outcome Standard- 80% Do Not Access ITRT Within 1 Year of Discharge
(Includes MaineCare members and Courtesy Reviews done by APS)**

04/01/2014 To 06/30/2014

Run Date: 07/29/2015

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **ITRT** - is an abbreviation for Intensive Residential Treatment. ITRTs provide residential treatment for youth under age 21 with mental illness or mental retardation or both. Crisis Units, Treatment Foster Care and Infant residential care are not included in the definition. In Maine, residential treatment is also called **PNMI**.
- **Residential care:** Youth in need of residential treatment services are served in PNMI. **PNMI** stands for Private Non-Medical Institution (PNMI). PNMI provides food, shelter, personal care, and treatment services to four or more residents in single or scattered site facilities. PNMI services are not provided in medical settings such as hospitals or nursing homes. There are four types of child PNMI as follows: **Mental Health Level I & Level II and Mental Retardation Level I & Level II**. Youth in **Multidimensional Treatment Foster Care** are also included. Multidimensional Treatment Foster Care is an evidenced based residential treatment service used as an alternative to incarceration.
- **Targeted Case Management (TCM)** is case management to identify and facilitate access to medical, social, educational and other needs (including housing and transportation) of the eligible member. It is for youth under age 21. There are two types of TCM services:
 - **TCM - BH** is targeted case management for children with behavioral health need.
 - **TCM - DD** is targeted case management for children with developmental disabilities

What This Report Measures: The number of youth discharged from any of the three types of Targeted Case Management (TCM) and whether or not they enter residential treatment within one year of discharge. Note that this report is about youth discharged from services over a year ago. This allows time to pass before assessing the outcomes of treatment. It includes the youth discharged from APS CareConnection system as well as the youth whose authorization for the service has expired.

Total number of youth discharged from targeted case management: 1,862

Total number of youth who did NOT enter residential treatment within 1 Year: 1,829

Percent of youth who did NOT enter residential treatment within 1 Year: 98%

Providers	# NOT entering residential treatment within 1 year	# Discharged	% NOT entering residential treatment within 1 year
	Aroostook Mental Health Services	7	7
Assistance Plus	28	29	97%
Behavior Health Solutions for Me	7	7	100%
Blue School	3	3	100%
Bridge to Success	24	24	100%
Broadreach Family & Community Services	46	46	100%
Care & Comfort	44	45	98%
Catholic Charities Maine	60	60	100%
Charlotte White Center	13	13	100%
Community Care	10	10	100%
Community Concepts	21	21	100%
Community Counseling Center	33	33	100%
Community Health & Counseling Services	49	52	94%
Connections for Kids	11	11	100%
Cornerstone Behavioral Healthcare - CM	20	20	100%
Counseling Services Inc.	66	66	100%
Day One	2	2	100%
Easter Seals Maine	3	3	100%

Providers	<u># NOT entering</u>	<u># Discharged</u>	<u>% NOT entering</u>
	<u>residential treatment</u>		<u>residential treatment</u>
	<u>within 1 year</u>		<u>within 1 year</u>
Families Matter, Inc	9	9	100%
Families United	3	3	100%
Fullcircle Supports Inc	6	6	100%
Graham Behavioral Services	2	2	100%
Harbor Family Services	120	125	96%
Health Affiliates Maine	33	35	94%
Home Counselors Inc	13	13	100%
Independence Association	9	11	82%
Kennebec Behavioral Health	82	85	96%
KidsPeace	49	50	98%
Learning Works	37	38	97%
Life by Design	40	40	100%
Maine Behavioral Health Organization	9	9	100%
Maine Immigrant and Refugee Services	2	2	100%
MAS Home Care of Maine - Bangor	7	7	100%
MAS Home Care of Maine - Westbrook	35	35	100%
Merrymeeting	5	5	100%
Mid Coast Mental Health	13	13	100%
Milestones Family Services	14	14	100%
Mobius, Inc	1	1	100%
Morrison Developmental Center	1	1	100%
New Day Counseling	11	11	100%
Northern Lighthouse	11	11	100%
Northern Maine General	4	4	100%
Penquis	7	7	100%
Pine Tree Society	7	7	100%
Providence	60	61	98%
Saco River Health Service	9	9	100%
Sequel Care of Maine	12	14	86%
Smart Child & Family Services	12	13	92%
Special Childrens Friends	12	12	100%
Spurwink	123	125	98%
Stepping Stones	2	2	100%
Sweetser	135	138	98%
The Childrens Center	44	44	100%
The Opportunity Alliance	73	73	100%
The Progress Center	5	5	100%
Tri-County Mental Health	121	124	98%
United Cerebral Palsy of Maine	45	45	100%
Waban Projects	26	26	100%
Wings	120	122	98%
Woodfords Family Services	53	53	100%
	1,829	1,862	98%

**OCFS Provider Contract Performance Measures Report:
Outpatient Services Treatment Outcome Standard- 80% Do Not Access ITRT Within 1 Year of Discharge
(Includes MaineCare members and Courtesy Reviews done by APS)**

04/01/2014 To 06/30/2014

Run Date: 07/29/2015

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **ITRT** - is an abbreviation for Intensive Residential Treatment. ITRTs provide residential treatment for youth under age 21 with mental illness or mental retardation or both. Crisis Units, Treatment Foster Care and Infant residential care are not included in the definition. In Maine, residential treatment is also called **PNMI**.
- **Residential care:** Youth in need of residential treatment services are served in PNMI. **PNMI** stands for Private Non-Medical Institution (PNMI). PNMI provides food, shelter, personal care, and treatment services to four or more residents in single or scattered site facilities. PNMI services are not provided in medical settings such as hospitals or nursing homes. There are four types of child PNMI as follows: **Mental Health Level I & Level II and Mental Retardation Level I & Level II**. Youth in **Multidimensional Treatment Foster Care** are also included. Multidimensional Treatment Foster Care is an evidenced based residential treatment service used as an alternative to incarceration.
- **Outpatient** - Outpatient therapy includes clinic based visits, individual therapy with a single clinician & group therapy.

What This Report Measures: The number of youth discharged from children outpatient services and whether or not they enter residential treatment within one year of discharge. Note that this report is about youth discharged from services over a year ago. This allows time to pass before assessing the outcomes of treatment. It includes the youth discharged from APS CareConnection system as well as the youth whose authorization for the service has expired.

Total number of youth discharged from Outpatient Services: 3,635

Total number of youth who did NOT enter residential treatment within 1 Year: 3,580

Percent of youth who did NOT enter residential treatment within 1 Year: 98%

Providers	<u># NOT entering</u>	<u># Discharged</u>	<u>% NOT entering</u>
	<u>residential treatment</u>		<u>residential treatment</u>
	<u>within 1 year</u>		<u>within 1 year</u>
Alison Lindquist LCSW, LADC	1	1	100%
Allyson Goldman-Putnam ,LCSW	1	1	100%
Amy Grenier, LCPC	1	1	100%
AngleZ Behavioral Health Services - OPT	2	2	100%
Aroostook Mental Health Services	73	73	100%
Assistance Plus	10	11	91%
Bangor Counseling Center	19	19	100%
Barron Morse Counseling, PLLC	1	1	100%
Behavioral Health Center	9	9	100%
Beth A Collins, LCSW	4	4	100%
Care & Comfort	123	124	99%
Casa, Inc.	4	4	100%
Central Maine Family Counseling	2	2	100%
Charles May	1	1	100%
Charlotte White Center	2	3	67%
Children's Center - Section 65	4	4	100%
Christine Kimball, LCSW	1	1	100%
Christopher Aaron Counseling Center	27	27	100%
Community Care	6	6	100%
Community Counseling Center	94	95	99%
Community Health & Counseling Services	159	163	98%

Providers	# NOT entering residential treatment within 1 year	# Discharged	% NOT entering residential treatment within 1 year
Connections for Kids	14	15	93%
Cornerstone Behavioral Healthcare	90	90	100%
Cornerstone Counseling PLLC	1	1	100%
Counseling Services Inc.	129	130	99%
Crisis and Counseling Centers	7	7	100%
Curtis Scribner, JR, LCSW	1	1	100%
Darlene St. John LCPC	2	2	100%
Day One	18	18	100%
Debra Papps LCSW	5	5	100%
Diane White Rognerud	1	1	100%
Dirigo Counseling Clinic	6	6	100%
Eileen Fair	1	1	100%
Eileen Manglass LCSW	4	4	100%
Families United	5	5	100%
Farwell North, Inc	11	11	100%
Food Addiction and Chemical Dependency Consultants	3	3	100%
Fran Kessler	2	2	100%
Full Circle Wellness Center	7	7	100%
Gregory Adams	1	1	100%
Harbor Family Services	100	103	97%
Health Affiliates Maine	233	236	99%
HealthReach network	11	11	100%
Higher Ground Services	10	10	100%
Home Counselors Inc	7	7	100%
Individual Family Therapy for Growth & Change	4	4	100%
James Heintz, LCPC, LADC	2	2	100%
Jeffrey S Levy, LCSW	2	2	100%
Jennifer Finck, LCSW	2	2	100%
Karen Repasky	0	1	0%
Karen Verdelli LCSW	4	4	100%
Kathleen G St. James, LCSW	1	1	100%
Kathryn Klein, LCSW	3	3	100%
Kennebec Behavioral Health	426	428	100%
KidsPeace	16	17	94%
Kindred Spirits	5	5	100%
KP Counseling PLLC	1	1	100%
Kryse S. Skye, LCSW	4	4	100%
Laura Olken	1	1	100%
Laurie Redfield	10	10	100%
Learning Works	40	40	100%
Life by Design	65	65	100%
Lilac City Counseling, Inc.	1	1	100%
Lynda Flood	1	2	50%
Maine Behavioral Health Organization	7	7	100%
Maine Childrens Home for Little Wanderers	18	18	100%
Manna Inc	1	1	100%
Margery Goldberg LCSW	3	3	100%

Providers	<u># NOT entering</u>	<u># Discharged</u>	<u>% NOT entering</u>
	<u>residential treatment</u>		<u>residential treatment</u>
	<u>within 1 year</u>		<u>within 1 year</u>
Mary Auger	1	1	100%
Mary-Lynn Corradi, LCPC	1	1	100%
MAS Home Care of Maine - Bangor	6	6	100%
MAS Home Care of Maine - Westbrook	20	21	95%
Maura Reed LCPC	1	1	100%
Mid Coast Mental Health	48	48	100%
Monika Moroz-Bourque, LCSW	1	1	100%
Mount Washington Valley Psychological Services	2	2	100%
New Day Counseling	12	13	92%
Northeast Occupational Exchange	28	28	100%
Northern Lighthouse	7	8	88%
Northern Maine General	2	2	100%
Oceanside Community Services, LLP	13	16	81%
Oxford County Mental Health Services	3	3	100%
Painted Horses LLC	2	3	67%
Port Resources	3	3	100%
Providence	89	89	100%
Raymond Duchette	1	1	100%
Resources for Resolving Violence	0	1	0%
Rose A. Bradshaw	2	2	100%
Saco River Health Service	4	4	100%
Sequel Care of Maine	1	1	100%
Smart Child & Family Services	24	25	96%
Spurwink	229	231	99%
St. Andre Homes	1	1	100%
Stepping Stones - Outpatient	4	4	100%
Sweetser	917	934	98%
Sweetser 23 - Primary Care Integration	80	82	98%
The Opportunity Alliance	26	26	100%
The Youth & Child Ctr. for Wellness	1	1	100%
Therapy Works	2	2	100%
Tri-County Mental Health	193	196	98%
Umbrella Mental Health Services	7	7	100%
United Cerebral Palsy of Maine	5	6	83%
Vicky L. Willey, PhD.	3	3	100%
Waban Projects Inc-Outpatient Services	8	8	100%
Wild Irish Farm LLC	1	1	100%
Woodfords Family Services - Outpatient	2	2	100%
	3,580	3,635	98%

**OCFS Provider Contract Performance Measures Report:
Med Management Services Treatment Outcome Standard- 80% Do Not Access ITRT Within 1 Year of Discharge
(Includes MaineCare members and Courtesy Reviews done by APS)**

04/01/2014 To 06/30/2014

Run Date: 07/29/2015

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **ITRT** - is an abbreviation for Intensive Residential Treatment. ITRTs provide residential treatment for youth under age 21 with mental illness or mental retardation or both. Crisis Units, Treatment Foster Care and Infant residential care are not included in the definition. In Maine, residential treatment is also called **PNMI**.
- **Residential care:** Youth in need of residential treatment services are served in PNMI. **PNMI** stands for Private Non-Medical Institution (PNMI). PNMI's provide food, shelter, personal care, and treatment services to four or more residents in single or scattered site facilities. PNMI services are not provided in medical settings such as hospitals or nursing homes. There are four types of child PNMI as follows: **Mental Health Level I & Level II and Mental Retardation Level I & Level II**. Youth in **Multidimensional Treatment Foster Care** are also included. Multidimensional Treatment Foster Care is an evidenced based residential treatment service used as an alternative to incarceration.
- **Med Management-** Medication management is provided by a physician. It includes prescribing and monitoring of mental health related medications.

What This Report Measures: The number of youth discharged from children med management and whether or not they enter residential treatment within one year of discharge. Note that this report is about youth discharged from services over a year ago. This allows time to pass before assessing the outcomes of treatment. It includes the youth discharged from APS CareConnection system as well as the youth whose authorization for the service has expired.

The number of youth discharged from children med management 888

Total number of youth who did NOT enter residential treatment within 1 Year: 863

Percent of youth who did NOT enter residential treatment within 1 Year: 97%

Providers	<u># NOT entering</u>	<u># Discharged</u>	<u>% NOT entering</u>
	<u>residential treatment</u>		<u>residential treatment</u>
	<u>within 1 year</u>		<u>within 1 year</u>
Aroostook Mental Health Services	10	11	91%
Assistance Plus	20	20	100%
Community Care	1	2	50%
Community Counseling Center	33	35	94%
Community Health & Counseling Services	45	47	96%
Cornerstone Behavioral Healthcare	49	49	100%
Counseling Services Inc.	208	212	98%
Harbor Family Services	216	220	98%
Hearts - Ease Mental Health	1	1	100%
Julie Racine	1	1	100%
Kennebec Behavioral Health	65	69	94%
Maine Behavioral Health Organization	1	1	100%
Oceanside Community Services, LLP	4	4	100%
Oxford County Mental Health Services	2	2	100%
Smart Child & Family Services	6	6	100%
Spurwink	14	15	93%
Sweetser	143	148	97%
The Opportunity Alliance	29	29	100%
Umbrella Mental Health Services	2	2	100%
Woodfords Family Services - Medication Management	13	14	93%

NOT entering
residential treatment
within 1 year
863

Discharged
888

% NOT entering
residential treatment
within 1 year
97%

Report Number: 38d

**Members Discharged from Children's Inpatient Psychiatric Facilities Who Are Readmitted within 180 days
(Includes MaineCare members and Courtesy Reviews done by APS)**

Report Dates: 10/01/2014 To 12/31/2014

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Inpatient psychiatric services** Children's inpatient psychiatric services are available at two private psychiatric hospitals (Acadia and Spring Harbor) and two community hospitals that have inpatient psychiatric units that serve children (Northern Maine Medical Center & St Mary's Regional Medical Center). Hospitals designate whether they are providing child or adult inpatient psychiatric services to a member. Thus, an 18 year old may be authorized for adult inpatient services or a 20 year old may be receiving children's inpatient services.
- **Readmission:** A readmission occurs when a MaineCare member is discharged in CareConnecton® from any child inpatient psychiatric service and is then admitted into a same or different inpatient psychiatric facility within 2 - 180 days.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.

What This Report Measures: Quarterly count of members discharged from children's inpatient psychiatric facilities who are readmitted to the same or a different hospital. The first column shows members readmitted from 2 to 180 Days later. The second column shows members not readmitted within 180 Days and the third column is the total number of discharges. Members may have more than one discharge. Note that this report is about members in inpatient psychiatric services seven to ten months ago. This allows 180 days to pass before looking to assess if members were readmitted within that time frame.

Total number of discharges:** 455

Total number of members readmitted within 180 days: 125

% of members discharged from inpatient psychiatric facilities that are readmitted within 180 days: 27.5%

	<u>Members Readmitted within 180 days</u>	<u>Members Not Readmitted within 180 days</u>	<u>Total # of Discharges</u>
All Members			
Total MaineCare	125	330	455
Total	125	330	455
	<u>Members Readmitted within 180 days</u>	<u>Members Not Readmitted within 180 days</u>	<u>Total # of Discharges</u>
Gender			
Female	69	172	241
Male	56	158	214
Total	125	330	455
	<u>Members Readmitted within 180 days</u>	<u>Members Not Readmitted within 180 days</u>	<u>Total # of Discharges</u>
Age Groups			
4-5	0	7	7
6-12	47	104	151
13-17	70	204	274
18-20	8	15	23
Total	125	330	455
	<u>Members Readmitted within 180 days</u>	<u>Members Not Readmitted within 180 days</u>	<u>Total # of Discharges</u>
Child/Adult			
Children (ages 0 -17)	117	315	432
Adult (ages 18+)	8	15	23
Total	125	330	455

*Note: Discharges and authorizations can be processed retroactively causing numbers to fluctuate when rerunning reports.

**Note: Members readmitted in 0 or 1 days are excluded from this report. These are likely either transfers or continued stays, not true readmissions.

***Members age 22 & over reported as receiving child inpatient psychiatric services are removed from this report. These were most likely data entry errors.

District	<u>Members Readmitted</u> <u>within 180 days</u>	<u>Members Not Readmitted</u> <u>within 180 days</u>	<u>Total # of</u> <u>Discharges</u>
District 1/ York County	15	37	52
District 2/ Cumberland County	8	54	62
District 3/ Androscoggin, Franklin, and Oxford Counties	27	72	99
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	30	43	73
District 5/ Somerset and Kennebec Counties	15	42	57
District 6/ Piscataquis and Penobscot Counties	18	43	61
District 7/ Washington and Hancock Counties	4	16	20
District 8/ Aroostook County	5	15	20
Unknown	3	8	11
Total	125	330	455
Providers	<u>Members Readmitted</u> <u>within 180 days</u>	<u>Members Not Readmitted</u> <u>within 180 days</u>	<u>Total # of</u> <u>Discharges</u>
Acadia Hospital	52	113	165
Arbour Hospital - Westwood Lodge	0	1	1
Brattleboro Retreat	0	1	1
Hampstead Hospital	0	1	1
Northern Maine Medical Center	4	15	19
Spring Harbor Hospital	41	133	174
St. Marys Regional Medical Center	28	66	94
Total	125	330	455

OCFS Provider Contract Performance Measures Report: Section 28 Community-Based Services Outcome Standard
95% of those currently in Sec 28 do not access PNMI or Inpatient during quarter
(Includes MaineCare members and Courtesy Reviews done by APS)
Report Dates: 04/01/2015 To 06/30/2015

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Section 28 Community Based Rehabilitation and Community Support Services (Sec.28)** is also known as Rehabilitative and Community Services. The service is for youth up to the age of 21 who have a developmental disability that affects their everyday functioning. (Ex. Autism, intellectual disability (MR), Retts Syndrome, PDD). Services include skill building in activities of daily living and behavior management. Services may be delivered in individual or group settings, and are intended to help the child function better in home and community through working on goals identified in a treatment plan. School-based Section 28 is not included.
- **Code H2021HI** is Services for Children with Cognitive Impairments and Functional Limitations - 1:1. Note, neither H2021HI for School-based services nor H2021HK which is Specialized Services for Children with Cognitive Impairments and Functional Limitations - 1:1 is included in this report.
- **Residential care:** Youth in need of residential treatment services are served in PNMI. **PNMI** stands for Private Non-Medical Institution (PNMI). PNMI provide food, shelter, personal care, and treatment services to four or more residents in single or scattered site facilities. PNMI services are not provided in medical settings such as hospitals or nursing homes. There are four types of child PNMI as follows: **Mental Health Level I & Level II and Mental Retardation Level I & Level II.** Youth in **Multidimensional Treatment Foster Care** are also included. Multidimensional Treatment Foster Care is an evidenced based residential treatment service used as an alternative to incarceration.
- **Inpatient psychiatric services** Children's inpatient psychiatric services are available at two private psychiatric hospitals (Acadia and Spring Harbor) and two community hospitals that have inpatient psychiatric units that serve children (Northern Maine Medical Center & St Mary's Regional Medical Center). Out of state hospitals such as Hampstead Hospital are also included. Hospitals designate whether they are providing child or adult inpatient psychiatric services to a member. Thus, an 18 year old may be authorized for adult inpatient services or a 20 year old may be receiving children's inpatient services.

What This Report Measures: The percent of youth currently in the community-based Section 28 service (H2021HI) who do not have any inpatient admissions or child PNMI admissions during the quarter. The denominator includes youth with an authorization in APS CareConnection at any point in the quarter, including youth who were discharged during the quarter. The numerator is everyone in the denominator who had no authorizations for child inpatient psychiatric services or for child PNMI during the quarter. If the youth was admitted to Section 28 during the quarter, any inpatient or child PNMI admissions prior to entering the Section 28 service are not included

of unique members* in Section 28 Community-based services (H2021HI only) : 2,481

of unique members admitted to either inpatient or PNMI or both: 46

% of members not admitted: 98.1%

* Note: If a youth has authorizations for community-based Section 28 from two different providers, then they are counted twice.

<u>Providers</u>	<u># of members</u>	<u># admitted to inpatient OR child PNMI</u>	<u>% NOT Admitted</u>	<u>Target Met?</u>
AB Home Healthcare	16	0	100.0%	Target Met
Abazinnia	12	0	100.0%	Target Met
Addison Point Agency- Addison	23	0	100.0%	Target Met
Addison Point Agency- Houlton	59	0	100.0%	Target Met
Addison Point Agency- Waterville	56	1	98.2%	Target Met
Affinity	66	0	100.0%	Target Met
Aroostook Home Health Services	32	0	100.0%	Target Met
Aspire Behavioral Health and Counseling	6	0	100.0%	Target Met
Assistance Plus	31	0	100.0%	Target Met
Back to Basics Behavioral Health Services	84	3	96.4%	Target Met
Bangor Counseling Center	8	0	100.0%	Target Met
Blue School	51	2	96.1%	Target Met

<u>Providers</u>	<u># of members</u>	<u># admitted to inpatient OR child PNMI</u>	<u>% NOT Admitted</u>	<u>Target Met?</u>
Bridges of Maine, LLC- North	56	0	100.0%	Target Met
Bridges of Maine, LLC- South	46	0	100.0%	Target Met
Broadreach Family & Community Services	28	1	96.4%	Target Met
Care & Comfort	334	7	97.9%	Target Met
Casa, Inc.	27	0	100.0%	Target Met
Catch A Falling Star	7	0	100.0%	Target Met
Central Aroostook Association- Section 28	15	0	100.0%	Target Met
Charlotte White Center	73	3	95.9%	Target Met
Children's Center Section 28	5	0	100.0%	Target Met
Choices are for Everyone, Inc.	17	1	94.1%	Target Not Met
Compass Behavioral Health,LLC	23	1	95.7%	Target Met
Connections for Kids	74	1	98.6%	Target Met
Creative Innovations, Inc	29	0	100.0%	Target Met
Downeast Horizons Inc	76	1	98.7%	Target Met
Fullcircle Supports Inc	18	1	94.4%	Target Not Met
Gallant Therapy Services	41	1	97.6%	Target Met
Graham Behavioral Services	21	0	100.0%	Target Met
Growing Opportunities Inc	48	2	95.8%	Target Met
Independence Association	10	0	100.0%	Target Met
Living Innovations Support Services	62	0	100.0%	Target Met
Maine Vocational & Rehabilitation Assoc. Inc. Children's- Portland	18	0	100.0%	Target Met
MAS Home Care of Maine - Bangor	151	4	97.4%	Target Met
MAS Home Care of Maine - Westbrook	72	0	100.0%	Target Met
MC Community Services, LLC	59	2	96.6%	Target Met
Merrymeeting Behavioral Health- Sec 28	39	2	94.9%	Target Not Met
Northern Lighthouse - Section 28	108	0	100.0%	Target Met
Northern Maine General - Section 28	42	0	100.0%	Target Met
Port Resources IHS-Sec 28	22	2	90.9%	Target Not Met
Progressions Behavioral Health Svc	32	2	93.8%	Target Not Met
R.I.S.E. Inc	1	0	100.0%	Target Met
Saco River Health Service	90	1	98.9%	Target Met
Sequel Care of Maine	203	7	96.6%	Target Met
Special Childrens Friends	1	0	100.0%	Target Met
Sunrise Opportunities	21	0	100.0%	Target Met
The Progress Center	27	0	100.0%	Target Met
United Cerebral Palsy IV - Section 28	66	1	98.5%	Target Met
Watch Me Shine Preschool, Inc.	9	0	100.0%	Target Met
Woodfords Family Services- In-Home Support	66	0	100.0%	Target Met
Total	2,481	46	98.1%	

Child PNMI Quarterly Report: Application to Eligibility Determination Times
(Includes ContactForService Reviews done by APS)
Report Dates: 04/01/2015 To 06/30/2015

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Contact for Service Notification (CFSN)** is a form submitted by APS Care Managers into CareConnection whenever a member is applying for this service. From there, APS determines the eligibility and the CFSN enters the **process final** state.
- **Family Choice** The family-choice designation is used to note members who request a specific provider. The eligibility criteria for Family Choice is the same for other community-based Section 28 services, but the member is placed on a wait list for members waiting for a specific provider.
- **Care manager authorized:** The APS Care Manager has authorized the service requested for the member.
- **Care manager authorized with changes:** APS Care Manager has authorized the service, but has made changes to the service code, the number of units or the length of the authorization from the original request.
- **Physician authorized:** The APS Care Manager requested that the physician review the request for the service. The physician, upon review, has authorized the service requested for the member.
- **Physician denied:** The APS Care Manager requested that the physician review the request for the service. The physician, upon review, has denied the service requested for the member based on MaineCare eligibility criteria. This report shows first level denials. The member has a right for a reconsideration with a different physician and if denied a second time, has the right to request a formal appeal.

Definitions:

- **Contact for Service Notification (CFSN)** is a form submitted by APS Care Managers into CareConnection whenever a member is applying for this service. From there, APS determines the eligibility and the CFSN enters the **process final** state.
- **Residential care:** Youth in need of residential treatment services are served in PNMI. **PNMI** stands for Private Non-Medical Institution (PNMI). PNMI's provide food, shelter, personal care, and treatment services to four or more residents in single or scattered site facilities. PNMI services are not provided in medical settings such as hospitals or nursing homes. There are four types of child PNMI as follows: **Mental Health Level I & Level II and Mental Retardation Level I & Level II**. Youth in **Multidimensional Treatment Foster Care** are also included. Multidimensional Treatment Foster Care is an evidenced based residential treatment service used as an alternative to incarceration.
- **Care manager authorized:** The APS Care Manager has authorized the service requested for the member.
- **Care manager authorized with changes:** APS Care Manager has authorized the service, but has made changes to the service code, the number of units or the length of the authorization from the original request.
- **Physician authorized:** The APS Care Manager requested that the physician review the request for the service. The physician, upon review, has authorized the service requested for the member.
- **Physician denied:** The APS Care Manager requested that the physician review the request for the service. The physician, upon review, has denied the service requested for the member based on MaineCare eligibility criteria. This report shows first level denials. The member has a right for a reconsideration with a different physician and if denied a second time, has the right to request a formal appeal.

What This Report Measures: This report shows the number of days from when the Contact for Service Notification (CFSN) is submitted in APS CareConnection to the time the application is reviewed and an eligibility determination is made by APS Care Managers.

Service Status	<u>0 To 1</u>	<u>2 To 3</u>	<u>4 To 5</u>	<u>6 or more</u>	<u>Total # with elig. determined</u>	<u>Avg. days to determination</u>
	<u>day</u>	<u>days</u>	<u>days</u>	<u>days</u>		
Care manager authorized	69	4	0	0	73	0.3
Care manager authorized with changes	12	1	0	0	13	0.5
Physician authorized	12	2	0	0	14	1.2
Physician denied	0	0	0	0	0	0.0
	<u>93</u>	<u>7</u>	<u>0</u>	<u>0</u>	<u>100</u>	<u>0.4</u>

OCFS Quarterly Report: Days Wait Times to Enter Intensive Residential Treatment (PNMI)

(Includes MaineCare members and Courtesy Reviews done by APS)

04/01/2015 To 06/30/2015

Run Date: 07/29/2015

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **Child Residential** is community residential treatment for youth under age 21 with mental illness or mental retardation or both. (Section 97). It is sometimes also referred to as ITRT Intensive Residential Treatment. There are 4 levels of child PNMI as follows: H0019HE Child PNMI - Mental Health Level I; H0019CG Child PNMI - Mental Health Level II; H0019SE Child PNMI - Mental Retardation Level I and H0019U9 Child PNMI - Mental Retardation Level II. In addition, the evidenced-based residential treatment of multidimensional treatment foster care is also included. Other types of treatment foster care are not included.
- **PNMI** - A Private Non-Medical Institution (PNMI) provides food, shelter, personal care, and treatment services to four or more residents in single or scattered site facilities. PNMI services are not provided in medical settings such as hospitals or nursing homes.
- **Contact for Service Notification (CFSN)** is a form submitted by APS Care Managers into CareConnection whenever a member is applying for this service. From there, APS determines the eligibility and the CFSN enters the **process final** state.
- **Process final date** is the date that the members eligibility for the service is determined. Because APS acts as the intake for this service, CFSNs are submitted before the member's eligibility is determined. If the member is not eligible, they would not be included on this report because they will not be eligible for a prior authorization for the service.
- **Prior authorization (PA)** is submitted by the specific provider that is requesting to provide the service after medical necessity criteria has been determined. The prior authorization is the date the service will begin.

What This Report Measures: This report shows the number of days a youth waited before entering residential treatment. It is calculated as days between the "process final date" to the date of the prior authorization (PA) submitted by the specific provider.

Number of youth admitted to residential treatment: 54

Number of youth admitted within 15 days: 12

% admitted within 15 days: 22.2%

Number of youth admitted in 16 - 30 days: 16

% admitted within 30 days: 51.9%

Service Type	0 To 15	16 To 30	31 To 60	Over	% Admitted
	Days	Days	Days	60 days	< 30 days
Child PNMI - Mental Health Level I	5	8	10	2	52%
Child PNMI - Mental Health Level II	6	6	7	2	57%
Child PNMI - Mental Retardation Level I	0	1	1	0	50%
Child PNMI - Mental Retardation Level II	1	1	2	2	33%
	12	16	20	6	52%

Child Age Groups	0 To 15	16 To 30	31 To 60	Over	% Admitted
	Days	Days	Days	60 days	< 30 days
6-12	0	5	5	3	38%
13-17	12	11	15	3	56%
	12	16	20	6	52%

Gender	0 To 15	16 To 30	31 To 60	Over	% Admitted
	Days	Days	Days	60 days	< 30 days
Female	8	9	8	2	63%
Male	4	7	12	4	41%
	12	16	20	6	52%

District	0 To 15 Days	16 To 30 Days	31 To 60 Days	Over 60 days	% Admitted < 30 days
District 1/ York County	1	4	5	0	50%
District 2/ Cumberland County	1	1	5	1	25%
District 3/ Androscoggin, Franklin, and Oxford Counties	0	1	3	0	25%
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	2	3	2	1	63%
District 5/ Somerset and Kennebec Counties	5	2	3	0	70%
District 6/ Piscataquis and Penobscot Counties	2	3	1	1	71%
District 7/ Washington and Hancock Counties	1	1	0	1	67%
District 8/ Aroostook County	0	1	1	2	25%
	12	16	20	6	52%

Satisfied Provider	0 To 15 Days	16 To 30 Days	31 To 60 Days	Over 60 days	% Admitted < 30 days
Aroostook Mental Health Services	0	1	1	1	33%
Becket Houses of Maine	3	4	4	0	64%
Easter Seals	0	0	1	0	0%
KidsPeace	1	0	0	3	25%
Lakeview Neurorehabilitation Center	1	0	0	0	100%
NFI North	1	1	4	0	33%
Northern Lighthouse	0	1	1	0	50%
Spurwink	0	2	5	0	29%
Sweetser	5	7	4	2	67%
The Opportunity Alliance	1	0	0	0	100%
	12	16	20	6	52%

**Report 25b Non-Hospitalized Members Assigned to HCT Service within 3 and 7 Working Days
(Includes MaineCare members and Courtesy Reviews done by APS)**

Report Dates 01/01/2015 To 03/31/2015

Run Date: 07/29/2015

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Non-hospitalized member** - MaineCare member who is not in an inpatient psychiatric facility at the time of application for services. This is indicated by the member not having an open authorization for inpatient psychiatric services on the day a CFSN is completed or on the day the member is referred for HCT services.
- **Home and Community Based Treatment (HCT)** is a high intensity community-based mental health service. There are several; types of HCT services.
 - **HCT** is the regular home and community based treatment service.
 - **HCT - FFT** is home and community based treatment service using the evidenced based treatment model of family functional therapy.
 - **HCT - MST** is home and community based treatment service using the evidenced based treatment model of multi-systems therapy.
 - **HCT - MST Problem Sex Behaviors** is a sub type of HCT MST for children with this issue. If a member is authorized for both HCT MST and HCT MST PSB at the same time, only the HCT MST service shows on this report in order to avoid showing the same member twice.
 - **HCT MST - Funded by Dept. of Corrections** is a sub type of HCT MST funded with state funds. It is used when the youth is not eligible for MaineCare. If a member is authorized for both HCT MST and HCT MST - Funded by Dept. of Corrections at the same time, only the MaineCare HCT MST service shows on this report in order to avoid showing the same member twice.
- **Prior Authorization (PA)** Whenever a provider is requesting to begin a service with a member, they are required to submit a request for prior authorization (PA) in APS CareConnection.
- **Date of Assignment:** When providers submit a prior authorization (PA), they are asked to fill in APS CareConnection "Date worker assigned". The date worker assigned indicates the day that a specific HCT team has been assigned to begin providing the service to the member.
- **Contact for Service Notification (CFSN)** is a form submitted by a Provider into CareConnection whenever a member is put on a waiting list for service. When there is a CFSN, it is used in conjunction with the start date of the service to determine the number of days the member waited.
- **Referral Date** is a field in CareConnection that the Provider may fill in when a member applies for a service. If the member is not put on a waiting list, (i.e. no CFSN) the referral date is used with the date of assignment to determine the number of days the member waited.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.

What This Report Measures: The number of non-hospitalized members authorized for HCT and whether they

a.) were assigned to HCT service within 3 working days, b.) Waited 4 - 7 working days to be assigned to HCT or c.) waited longer than 8 days but were eventually assigned to the HCT service.

Total number of non-hospitalized members applying for HCT: 825

Total assigned within 3 working days: 464

% assigned within 3 working days: 56%

Total assigned in 4 - 7 working days: 79

% assigned in 4 -7 working days: 10%

Total assigned within 7 working days: 543

% assigned within 7 working days: 66%

Total assigned after 8 or more working days: 282

% assigned after 8 or more working days: 34%

Service Name	<u>Waited 3 working</u>	<u>Waited 4 to 7</u>	<u>Waited 8 or more</u>	Total
	<u>days or less</u>	<u>working days</u>	<u>working days</u>	
HCT - Child Welfare - Master's	14	6	25	45
HCT - Children's Home & Com. Based Tx - Master's	337	63	235	635
HCT - FFT	22	0	3	25
HCT - MST	81	10	18	109
HCT - MST - Problem Sex. Behaviors	6	0	1	7
MST - Funded by Dept. of Corrections	4	0	0	4
Total	464	79	282	825

Gender	<u>Waited 3 working</u>	<u>Waited 4 to 7</u>	<u>Waited 8 or more</u>	Total
	<u>days or less</u>	<u>working days</u>	<u>working days</u>	
Female	177	32	101	310
Male	287	47	181	515
Total	464	79	282	825

Child Age Groups	<u>Waited 3 working days or less</u>	<u>Waited 4 to 7 working days</u>	<u>Waited 8 or more working days</u>	<u>Total</u>
0-3	21	9	18	48
4-5	48	11	33	92
6-12	219	33	156	408
13-17	169	26	73	268
18-20	7	0	2	9
Total	464	79	282	825

District	<u>Waited 3 working days or less</u>	<u>Waited 4 to 7 working days</u>	<u>Waited 8 or more working days</u>	<u>Total</u>
District 1/ York County	69	7	32	108
District 2/ Cumberland County	84	9	30	123
District 3/ Androscoggin, Franklin, and Oxford Counties	95	7	43	145
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	47	6	18	71
District 5/ Somerset and Kennebec Counties	49	23	86	158
District 6/ Piscataquis and Penobscot Counties	62	15	39	116
District 7/ Washington and Hancock Counties	17	5	15	37
District 8/ Aroostook County	33	6	17	56
Unknown	8	1	2	11
Total	464	79	282	825

Providers	<u>Waited 3 working days or less</u>	<u>Waited 4 to 7 working days</u>	<u>Waited 8 or more working days</u>	<u>Total</u>
AngleZ Behavioral Health Services-65 HCT	1	1	0	2
Aroostook Mental Health Services	16	4	9	29
Assistance Plus	6	0	5	11
Bangor Counseling Center	2	0	0	2
Care & Comfort	16	7	13	36
Casa, Inc.	4	0	0	4
Catholic Charities Maine	10	0	3	13
Christopher Aaron Counseling Center	4	3	6	13
Community Care	13	8	27	48
Community Health & Counseling Services	3	1	1	5
Connections for Kids	34	0	2	36
Counseling Services Inc.	20	2	0	22
Families United	1	1	2	4
Home Counselors Inc	19	1	1	21
Kennebec Behavioral Health	28	17	67	112
KidsPeace	34	2	3	39
Maine Immigrant and Refugee Services	2	1	2	5
MAS Home Care of Maine - Bangor	15	4	6	25
MAS Home Care of Maine - Westbrook	16	0	11	27
New Day Counseling	5	1	0	6
NFI North	8	0	0	8
Northern Lighthouse	14	2	5	21
Port Resources	8	4	8	20
Providence	42	11	79	132
Resources for Resolving Violence	1	2	0	3
Saco River Health Service	5	0	2	7
Sequel Care of Maine	29	1	0	30
Smart Child & Family Services	5	0	3	8
Spurwink	16	1	5	22
St. Andre Homes	0	0	2	2
Sunrise Opportunities	4	0	0	4
Sweetser	17	1	1	19
Tri-County Mental Health	52	1	1	54
United Cerebral Palsy of Maine	3	3	18	24
Woodfords Family Services - Home and Community Treatment	11	0	0	11
Total	464	79	282	825

**Report 25c Hospitalized Members Assigned to HCT Service within 3 and 7 Working Days
(Includes MaineCare members and Courtesy Reviews done by APS)**

Report Dates 01/01/2015 To 03/31/2015

Run Date: 07/29/2015

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Hospitalized member** - MaineCare member who is in an inpatient psychiatric facility at the time of application for services. This is indicated by the member having an open authorization for inpatient psychiatric services at the time a CFSN authorization is entered into CareConnection or on the day that the member is referred for HCT services.
- **Home and Community Based Treatment (HCT)** is a high intensity community-based mental health service. There are several; types of HCT services.
 - **HCT** is the regular home and community based treatment service.
 - **HCT - FFT** is home and community based treatment service using the evidenced based treatment model of family functional therapy.
 - **HCT - MST** is home and community based treatment service using the evidenced based treatment model of multi-systems therapy.
 - **HCT - MST Problem Sex Behaviors** is a sub type of HCT MST for children with this issue. If a member is authorized for both HCT MST and HCT MST PSB at the same time, only the HCT MST service shows on this report in order to avoid showing the same member twice.
 - **HCT MST - Funded by Dept. of Corrections** is a sub type of HCT MST funded with state funds. It is used when the youth is not eligible for MaineCare. If a member is authorized for both HCT MST and HCT MST - Funded by Dept. of Corrections at the same time, only the MaineCare HCT MST service shows on this report in order to avoid showing the same member twice.
- **Prior Authorization (PA)** Whenever a provider is requesting to begin a service with a member, they are required to submit a request for prior authorization (PA) in APS CareConnection.
- **Date of Assignment:** When providers submit a prior authorization (PA), they are asked to fill in APS CareConnection "Date worker assigned". The date worker assigned indicates the day that a specific HCT team has been assigned to begin providing the service to the member.
- **Contact for Service Notification (CFSN)** is a form submitted by a Provider into CareConnection whenever a member is put on a waiting list for service. When there is a CFSN, it is used in conjunction with the start date of the service to determine the number of days the member waited.
- **Referral Date** is a field in CareConnection that the Provider may fill in when a member applies for a service. If the member is not put on a waiting list, (i.e. no CFSN) the referral date is used with the date of assignment to determine the number of days the member waited.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.

What This Report Measures: The number of hospitalized members authorized for HCT and whether they a.) were assigned to HCT service within 3 working days, b.) Waited 4 - 7 working days to be assigned to HCT or c.) waited longer than 8 days but were eventually assigned to the HCT service. Note: If a member is assigned to both HCT MST and HCT MST PSB at the same time, only the HCT MST service shows on this report in order to avoid showing the same member twice.

Total number of hospitalized members applying for HCT: 29

Total assigned within 3 working days: 14	% assigned within 3 working days: 48%
Total assigned in 4 - 7 working days: 5	% assigned in 4 -7 working days: 17%
Total assigned within 7 working days: 19	% assigned within 7 working days: 66%
Total assigned after 8 or more working days: 10	% assigned after 8 or more working days: 34%

Service Name	<u>Waited 3 working</u>	<u>Waited 4 to 7</u>	<u>Waited 8 or more</u>	Total
	<u>days or less</u>	<u>working days</u>	<u>working days</u>	
HCT - Children's Home & Com. Based Tx - Master's	10	3	7	20
HCT - FFT	0	0	1	1
HCT - MST	4	2	2	8
Total	14	5	10	29

Gender	<u>Waited 3 working</u>	<u>Waited 4 to 7</u>	<u>Waited 8 or more</u>	Total
	<u>days or less</u>	<u>working days</u>	<u>working days</u>	
Female	4	2	5	11
Male	10	3	5	18
Total	14	5	10	29

Child Age Groups	<u>Waited 3 working days or less</u>	<u>Waited 4 to 7 working days</u>	<u>Waited 8 or more working days</u>	<u>Total</u>
4-5	1	0	0	1
6-12	6	2	5	13
13-17	7	3	5	15
Total	14	5	10	29

District	<u>Waited 3 working days or less</u>	<u>Waited 4 to 7 working days</u>	<u>Waited 8 or more working days</u>	<u>Total</u>
District 1/ York County	2	1	0	3
District 2/ Cumberland County	4	0	2	6
District 3/ Androscoggin, Franklin, and Oxford Counties	3	0	3	6
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	4	1	4	9
District 5/ Somerset and Kennebec Counties	1	3	0	4
District 6/ Piscataquis and Penobscot Counties	0	0	1	1
Total	14	5	10	29

Providers	<u>Waited 3 working days or less</u>	<u>Waited 4 to 7 working days</u>	<u>Waited 8 or more working days</u>	<u>Total</u>
Care & Comfort	1	2	1	4
Connections for Kids	2	0	0	2
Counseling Services Inc.	4	0	0	4
Kennebec Behavioral Health	0	2	2	4
KidsPeace	1	0	0	1
MAS Home Care of Maine - Bangor	0	0	2	2
MAS Home Care of Maine - Westbrook	1	0	1	2
Providence	0	1	3	4
Resources for Resolving Violence	1	0	0	1
Sequel Care of Maine	3	0	0	3
Smart Child & Family Services	1	0	0	1
Spurwink	0	0	1	1
Total	14	5	10	29

**OCFS Provider Contract Performance Measures Report:
TCM Services Treatment Outcome Standard- 100% Receive TCM in 180 Days or Less
(Includes MaineCare members and Courtesy Reviews done by APS)**

04/01/2015 To 06/30/2015

Run Date: 07/29/2015

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **Targeted Case Management (TCM)** is case management to identify and facilitate access to medical, social, educational and other needs (including housing and transportation) of the eligible member. It is for youth under age 21 There are three types of TCM services:
 - **TCM - BH** is targeted case management for children with behavioral health need.
 - **TCM - DD** is targeted case management for children with developmental disabilities.
 - **WrapME** is targeted case management for children with severe challenges. It uses the evidence-based Wrap-around model.
- **Contact for Service Notification (CFSN)** is a form submitted by a Provider into CareConnecton whenever a member is put on a waiting list for service. When there is a CFSN, it is used in conjunction with the start date of the service to determine the number of days the member waited.
- **Referral Date** is a field in CareConnecton that the Provider may fill in when a member applies for a service. If the member is not put on a waiting list, (i.e. no CFSN) the referral date is used with the start date of the service to determine the number of days the member waited.

What This Report Measures : The number of members authorized for targeted case management (TCM) and whether they were assigned to a case manager in the TCM service within 0-30, 31-90, 91-180 and 180+ working days.

Total Admissions: 1,913

Total Admissions within 180 days: 1,909

% of admissions within 180 Days: 99.79%

	<u>0-30</u> <u>days</u>	<u>31-90</u> <u>days</u>	<u>91-180</u> <u>days</u>	<u>181 days</u> <u>or more</u>	<u>Total within</u> <u>180 days</u>	<u>Total # New</u> <u>Admissions</u>	<u>% Received TCM in</u> <u>180 Days or less</u>
Gender							
Female	733	22	3	2	758	760	99.7%
Male	1,120	29	2	2	1,151	1,153	99.8%
Total	1,853	51	5	4	1,909	1,913	99.8%
Child Age Groups							
0-3	172	2	1	1	175	176	99.4%
4-5	204	5	1	0	210	210	100.0%
6-12	820	34	1	1	855	856	99.9%
13-17	578	9	2	1	589	590	99.8%
18-20	79	1	0	1	80	81	98.8%
Total	1,853	51	5	4	1,909	1,913	99.8%
Note: Age as of 04/01/2015							
Child/Adult							
Children (ages 0 -17)	1,774	50	5	3	1,829	1,832	99.8%
Adult (ages 18+)	79	1	0	1	80	81	98.8%
Total	1,853	51	5	4	1,909	1,913	99.8%
Note: Age as of 04/01/2015							
SMI							
SMI	14	0	0	1	14	15	93.3%
Not SMI	1,839	51	5	3	1,895	1,898	99.8%
Total	1,853	51	5	4	1,909	1,913	99.8%

	<u>0-30</u> <u>days</u>	<u>31-90</u> <u>days</u>	<u>91-180</u> <u>days</u>	<u>181 days</u> <u>or more</u>	<u>Total within</u> <u>180 days</u>	<u>Total # New</u> <u>Admissions</u>	<u>% Received TCM in</u> <u>180 Days or less</u>
District							
District 1/ York County	270	2	0	0	272	272	100.0%
District 2/ Cumberland County	307	6	2	0	315	315	100.0%
District 3/ Androscoggin, Franklin, and Oxford Counties	370	6	0	2	376	378	99.5%
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	203	11	0	0	214	214	100.0%
District 5/ Somerset and Kennebec Counties	318	17	1	1	336	337	99.7%
District 6/ Piscataquis and Penobscot Counties	186	4	0	1	190	191	99.5%
District 7/ Washington and Hancock Counties	98	2	2	0	102	102	100.0%
District 8/ Aroostook County	95	3	0	0	98	98	100.0%
Unknown	6	0	0	0	6	6	100.0%
Total	1,853	51	5	4	1,909	1,913	99.8%
Region							
Region 1	577	8	2	0	587	587	100.0%
Region 2	891	34	1	3	926	929	99.7%
Region 3	379	9	2	1	390	391	99.7%
Unknown	6	0	0	0	6	6	100.0%
Total	1,853	51	5	4	1,909	1,913	99.8%

	<u>0-30</u> <u>days</u>	<u>31-90</u> <u>days</u>	<u>91-180</u> <u>days</u>	<u>181 days</u> <u>or more</u>	<u>Total within</u> <u>180 days</u>	<u>Total # New</u> <u>Admissions</u>	<u>% Received TCM in</u> <u>180 Days or less</u>
Providers							
Acadia Healthcare	43	1	0	0	44	44	100.0%
AngleZ Behavioral Health Services-13 TCM	11	0	0	0	11	11	100.0%
Aroostook Mental Health Services	22	1	0	0	23	23	100.0%
Assistance Plus	18	1	0	0	19	19	100.0%
Behavior Health Solutions for Me	1	0	0	0	1	1	100.0%
Blue School	4	0	0	0	4	4	100.0%
Bridge to Success	26	0	0	0	26	26	100.0%
Broadreach Family & Community Services	40	0	0	0	40	40	100.0%
Care & Comfort	34	0	0	0	34	34	100.0%
Catholic Charities Maine	59	1	0	1	60	61	98.4%
Charlotte White Center	10	0	0	0	10	10	100.0%
Christopher Aaron Counseling Center	1	0	1	0	2	2	100.0%
Community Concepts	13	1	0	0	14	14	100.0%
Community Counseling Center	35	0	0	0	35	35	100.0%
Community Health & Counseling Services	37	2	2	1	41	42	97.6%
Connections for Kids	15	0	0	0	15	15	100.0%
Counseling Services Inc.	48	2	0	0	50	50	100.0%
Day One	10	0	0	0	10	10	100.0%
Easter Seals Maine	6	0	0	0	6	6	100.0%
Evergreen Behavioral Services	3	0	0	0	3	3	100.0%
Families Matter, Inc	18	0	0	0	18	18	100.0%
Fullcircle Supports Inc	12	0	0	0	12	12	100.0%
Group Main Stream, Inc., dba GMS	3	0	0	0	3	3	100.0%
Health Affiliates Maine	33	0	0	0	33	33	100.0%
Home Counselors Inc	13	1	0	0	14	14	100.0%
Independence Association	13	0	0	0	13	13	100.0%
Kennebec Behavioral Health	144	16	0	0	160	160	100.0%
KidsPeace	60	0	0	0	60	60	100.0%
Learning Works	44	0	0	0	44	44	100.0%
Life by Design	35	1	0	0	36	36	100.0%
Maine Behavioral Health Organization	8	0	0	0	8	8	100.0%
Maine Childrens Home for Little Wanderers	15	0	0	0	15	15	100.0%
Maine Immigrant and Refugee Services	23	2	0	0	25	25	100.0%
MAS Home Care of Maine - Bangor	26	0	0	0	26	26	100.0%
MAS Home Care of Maine - Westbrook	45	1	0	0	46	46	100.0%
Merrymeeting	10	0	0	0	10	10	100.0%
Mid Coast Mental Health	28	1	0	0	29	29	100.0%
Milestones Family Services	7	0	0	0	7	7	100.0%
Morrison Developmental Center	1	0	0	0	1	1	100.0%
New Day Counseling	10	0	0	0	10	10	100.0%
Northern Lighthouse	24	2	0	0	26	26	100.0%
Northern Maine General	5	0	0	0	5	5	100.0%
Penquis	11	0	0	0	11	11	100.0%

	<u>0-30</u> <u>days</u>	<u>31-90</u> <u>days</u>	<u>91-180</u> <u>days</u>	<u>181 days</u> <u>or more</u>	<u>Total within</u> <u>180 days</u>	<u>Total # New</u> <u>Admissions</u>	<u>% Received TCM in</u> <u>180 Days or less</u>
Pine Tree Society	9	0	1	0	10	10	100.0%
Providence	66	11	0	1	77	78	98.7%
Saco River Health Service	20	0	0	0	20	20	100.0%
Sequel Care of Maine	21	0	0	0	21	21	100.0%
Smart Child & Family Services	5	0	0	0	5	5	100.0%
Special Childrens Friends	14	0	0	0	14	14	100.0%
Spurwink	147	3	0	1	150	151	99.3%
Stepping Stones	3	0	0	0	3	3	100.0%
Sunrise Opportunities	10	0	0	0	10	10	100.0%
Sweetser	139	1	0	0	140	140	100.0%
The Childrens Center	47	1	1	0	49	49	100.0%
The Opportunity Alliance	51	0	0	0	51	51	100.0%
The Progress Center	4	0	0	0	4	4	100.0%
Tri-County Mental Health	106	2	0	0	108	108	100.0%
United Cerebral Palsy of Maine	10	0	0	0	10	10	100.0%
Waban Projects	22	0	0	0	22	22	100.0%
Wings	89	0	0	0	89	89	100.0%
Woodfords Family Services	66	0	0	0	66	66	100.0%
Total	1,853	51	5	4	1,909	1,913	99.8%

Report Number: 25

**Non-hospitalized Children Assigned a TCM case manager within 7 working days
(Includes MaineCare members and Courtesy Reviews done by APS)**

Report Dates: 01/01/2015 To 03/31/2015

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Non-hospitalized member** - MaineCare member who is not in an inpatient psychiatric facility at the time of application for services. This is indicated by the member not having an open authorization for inpatient psychiatric services on the day a CFSN is completed or on the day the member is referred for TCM services.
- **Targeted Case Management** services are those services provided by a social services or health professional, or other qualified staff, to identify the medical, social, educational and other needs (including housing and transportation) of the eligible member, identify the services necessary to meet those needs, and facilitate access to those services. Case Management consists of intake/assessment, plan of care development, coordination/advocacy, monitoring and evaluation.
- **Date of Assignment:** When providers submit a prior authorization (PA), they are asked to fill in APS CareConnection "Date worker assigned". The date worker assigned indicates the day that a specific TCM team has been assigned to begin providing the service to the member.
- **Contact for Service Notification (CFSN)** is a form submitted by a Provider into CareConnection whenever a member is put on a waiting list for service. When there is a CFSN, it is used in conjunction with the start date of the service to determine the number of days the member waited.
- **Referral Date** is a field in CareConnection that the Provider may fill in when a member applies for a service. If the member is not put on a waiting list, (i.e. no CFSN) the referral date is used with date of assignment to the service to determine the number of days the member waited.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.

What This Report Measures: The number of non-hospitalized members authorized for targeted case management (TCM) and whether they a.) were assigned to a case manager in the TCM service within 7 working days, b.) waited longer than 8 days but were eventually assigned to the service.

Total number of non-hospitalized youth applying for TCM: 1,818

Total assigned within 7 working days: 1,451 % assigned within 7 working days 1,451/1,818 : 80%

Gender	<u>Waited 7 working</u>	<u>Waited 8 or more</u>	<u>Total</u>
	<u>days or less</u>	<u>working days</u>	
Female	537	144	681
Male	914	223	1,137
Total	1,451	367	1,818

Child Age Groups	<u>Waited 7 working</u>	<u>Waited 8 or more</u>	<u>Total</u>
	<u>days or less</u>	<u>working days</u>	
0-3	135	25	160
4-5	157	32	189
6-12	639	172	811
13-17	477	131	608
18-20	43	7	50
Total	1,451	367	1,818

Child/Adult	<u>Waited 7 working</u>	<u>Waited 8 or more</u>	<u>Total</u>
	<u>days or less</u>	<u>working days</u>	
Children (ages 0 -17)	1,408	360	1,768
Adult (ages 18+)	43	7	50
Total	1,451	367	1,818

	<u>Waited 7 working days or less</u>	<u>Waited 8 or more working days</u>	<u>Total</u>
SMI			
SMI	6	3	9
Not SMI	1,445	364	1,809
Total	1,451	367	1,818

District	<u>Waited 7 working days or less</u>	<u>Waited 8 or more working days</u>	<u>Total</u>
District 1/ York County	218	40	258
District 2/ Cumberland County	220	58	278
District 3/ Androscoggin, Franklin, and Oxford Counties	333	64	397
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	148	44	192
District 5/ Somerset and Kennebec Counties	201	106	307
District 6/ Piscataquis and Penobscot Counties	174	30	204
District 7/ Washington and Hancock Counties	68	12	80
District 8/ Aroostook County	79	9	88
Unknown	10	4	14
Total	1,451	367	1,818

Providers	<u>Waited 7 working days or less</u>	<u>Waited 8 or more working days</u>	<u>Total</u>
Acadia Healthcare	34	9	43
AngleZ Behavioral Health Services-13 TCM	15	0	15
Aroostook Mental Health Services	28	0	28
Assistance Plus	19	0	19
Behavior Health Solutions for Me	6	0	6
Blue School	9	0	9
Bridge to Success	35	0	35
Bright Future Healthier You	7	0	7
Broadreach Family & Community Services	33	1	34
Care & Comfort	36	6	42
Catholic Charities Maine	47	18	65
Charlotte White Center	12	11	23
Christopher Aaron Counseling Center	3	0	3
Community Care	17	0	17
Community Concepts	14	1	15
Community Counseling Center	40	2	42
Community Health & Counseling Services	26	14	40
Connections for Kids	12	0	12
Counseling Services Inc.	28	27	55
Day One	3	0	3
Easter Seals Maine	2	0	2
Evergreen Behavioral Services	22	1	23
Families Matter, Inc	7	0	7
Fullcircle Supports Inc	10	0	10
Health Affiliates Maine	31	0	31
Home Counselors Inc	2	6	8
Independence Association	2	0	2
Kennebec Behavioral Health	29	91	120
KidsPeace	30	1	31
Learning Works	24	3	27
Life by Design	24	2	26
Maine Behavioral Health Organization	20	0	20
Maine Childrens Home for Little Wanderers	13	1	14
Maine Immigrant and Refugee Services	8	4	12
MAS Home Care of Maine - Bangor	5	3	8
MAS Home Care of Maine - Westbrook	14	6	20
Merrymeeting	4	1	5
Mid Coast Mental Health	11	8	19
Milestones Family Services	14	1	15
Morrison Developmental Center	1	4	5
New Day Counseling	14	0	14
Northern Lighthouse	9	1	10
Northern Maine General	1	2	3
Penquis	7	0	7
Pine Tree Society	9	1	10
Providence	26	40	66
Saco River Health Service	14	0	14
Sequel Care of Maine	21	1	22
Smart Child & Family Services	12	5	17
Special Childrens Friends	16	0	16
Spurwink	116	34	150
Stepping Stones	24	0	24
Sunrise Opportunities	3	0	3
Sweetser	149	5	154

The Childrens Center	22	10	32
The Opportunity Alliance	31	25	56
The Progress Center	8	1	9
Tri-County Mental Health	78	10	88
United Cerebral Palsy of Maine	8	3	11
Waban Projects	16	2	18
Wings	102	5	107
Woodfords Family Services	68	1	69
Total	1,451	367	1,818

Section 28 Family Choice Quarterly Report: Application to Eligibility Determination Times
(Includes ContactForService Reviews done by APS)
Report Dates: 04/01/2015 To 06/30/2015

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Contact for Service Notification (CFSN)** is a form submitted by APS Care Managers into CareConnection whenever a member is applying for this service. From there, APS determines the eligibility and the CFSN enters the **process final** state.
- **Family Choice** The family-choice designation is used to note members who request a specific provider. The eligibility criteria for Family Choice is the same for other community-based Section 28 services, but the member is placed on a wait list for members waiting for a specific provider.
- **Care manager authorized:** The APS Care Manager has authorized the service requested for the member.
- **Care manager authorized with changes:** APS Care Manager has authorized the service, but has made changes to the service code, the number of units or the length of the authorization from the original request.
- **Physician authorized:** The APS Care Manager requested that the physician review the request for the service. The physician, upon review, has authorized the service requested for the member.
- **Physician denied:** The APS Care Manager requested that the physician review the request for the service. The physician, upon review, has denied the service requested for the member based on MaineCare eligibility criteria. This report shows first level denials. The member has a right for a reconsideration with a different physician and if denied a second time, has the right to request a formal appeal.

What This Report Measures: This report shows the number of days from when the Contact for Service Notification (CFSN) is submitted in APS CareConnection to the time the application is reviewed and an eligibility determination is made by APS Care Managers.

Service Status	<u>0 To 1</u> <u>day</u>	<u>2 To 3</u> <u>days</u>	<u>4 To 5</u> <u>days</u>	<u>6 or more</u> <u>days</u>	<u>Total # with elig.</u> <u>determined</u>	<u>Avg. days to</u> <u>determination</u>
Care manager authorized	319	53	6	15	393	1.2
Care manager authorized with changes	49	1	0	1	51	0.4
Physician denied	0	0	0	0	0	0.0
	368	54	6	16	444	1.1

OCFS Quarterly Report: Wait Times to Enter Section 28 - Family Choice
(Includes MaineCare members and Courtesy Reviews done by APS)

04/01/2015 To 06/30/2015

Run Date: 07/29/2015

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Section 28 Community Based Rehabilitation and Community Support Services (Sec.28)** is also known as Rehabilitative and Community Services. The service is for youth up to the age of 21 who have a developmental disability that affects their everyday functioning. (Ex. Autism, intellectual disability (MR), Retts Syndrome, PDD). Services include skill building in activities of daily living and behavior management. Services may be delivered in individual or group settings, and are intended to help the child function better in home and community through working on goals identified in a treatment plan. Code H2021HI is Services for Children with Cognitive Impairments and Functional Limitations - 1:1 and Code H2021HK which is Specialized Services for Children with Cognitive Impairments and Functional Limitations - 1:1 are included in this report. School-based Section 28 is not included.
- **Family Choice** The family-choice designation is used to note members who request a specific provider. The eligibility criteria for Family Choice is the same for other community-based Section 28 services, but the member is placed on a wait list for members waiting for a specific provider.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **Contact for Service Notification (CFSN)** is a form submitted by APS Care Managers into CareConnection whenever a member is applying for this service. From there, APS determines the eligibility and the CFSN enters the **process final** state.
- **Process final date** is the date that the members eligibility for the service is determined. Because APS acts as the intake for this service, CFSNs are submitted before the member's eligibility is determined. If the member is not eligible, they would not be included on this report because they will not be eligible for a prior authorization for the service.
- **Prior authorization (PA)** is submitted by the specific provider that is requesting to provide the service after medical necessity criteria has been determined. The prior authorization is the date the service will begin.

What This Report Measures: This report shows the number of days a youth waited before entering the Section 28 service. It is calculated as days between the "process final date" to the date of the prior authorization (PA) submitted by the specific provider.

Number of youth admitted to Section 28 services: 336

Number of youth admitted within 15 days: 138

% admitted within 15 days: 41.1%

Number of youth admitted in 16 - 30 days: 75

% admitted within 30 days: 63.4%

Service Type	0 To 15	16 To 30	31 To 60	Over	% Admitted
	Days	Days	Days	60 days	< 30 days
Services for Children with Cognitive Impairments and Functional Limitations - 1:1	122	72	73	29	66%
Specialized Services for Children with Cognitive Impairments and Functional Limitations - 1:1	16	3	15	6	48%
	138	75	88	35	63%
Child Age Groups	0 To 15	16 To 30	31 To 60	Over	% Admitted
	Days	Days	Days	60 days	< 30 days
0-3	16	3	8	2	66%
4-5	21	11	14	1	68%
6-12	59	40	33	23	64%
13-17	39	19	28	9	61%
18-20	3	2	5	0	50%
	138	75	88	35	63%

Gender	0 To 15 Days	16 To 30 Days	31 To 60 Days	Over 60 days	% Admitted < 30 days
Female	43	19	40	7	57%
Male	95	56	48	28	67%
	138	75	88	35	63%

District	0 To 15 Days	16 To 30 Days	31 To 60 Days	Over 60 days	% Admitted < 30 days
District 1/ York County	17	11	13	4	62%
District 2/ Cumberland County	22	9	13	6	62%
District 3/ Androscoggin, Franklin, and Oxford Counties	20	8	9	3	70%
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	7	10	7	3	63%
District 5/ Somerset and Kennebec Counties	19	9	5	1	82%
District 6/ Piscataquis and Penobscot Counties	27	5	17	4	60%
District 7/ Washington and Hancock Counties	15	6	5	2	75%
District 8/ Aroostook County	11	17	19	11	48%
Unknown	0	0	0	1	0%
	138	75	88	35	63%

Satisfied Provider	0 To 15	16 To 30	31 To 60	Over	% Admitted
	Days	Days	Days	60 days	< 30 days
Abazinnia	0	1	0	0	100%
Addison Point Agency- Addison	1	2	0	0	100%
Addison Point Agency- Houlton	1	2	1	0	75%
Addison Point Agency- Waterville	8	1	0	0	100%
Affinity	1	2	0	0	100%
Aroostook Home Health Services	2	1	0	2	60%
Assistance Plus	5	1	2	0	75%
Back to Basics Behavioral Health Services	1	3	0	0	100%
Bangor Counseling Center	2	0	0	0	100%
Blue School	1	0	0	0	100%
Bridges of Maine, LLC- North	2	0	4	0	33%
Bridges of Maine, LLC- South	2	1	0	0	100%
Broadreach Family & Community Services	2	1	4	0	43%
Care & Comfort	16	6	4	2	79%
Casa, Inc.	0	0	0	1	0%
Central Aroostook Association- Section 28	0	0	1	0	0%
Charlotte White Center	2	2	1	0	80%
Choices are for Everyone, Inc.	0	0	0	1	0%
Compass Behavioral Health,LLC	3	3	1	1	75%
Connections for Kids	2	2	1	0	80%
Creative Innovations, Inc	5	0	0	0	100%
Downeast Horizons Inc	1	0	5	2	13%
Eastern Maine Counseling and Testing Svcs Inc.	1	0	0	1	50%
Fullcircle Supports Inc	1	0	0	0	100%
Gallant Therapy Services	4	3	5	1	54%
Graham Behavioral Services	1	1	0	0	100%
Growing Opportunities Inc	0	1	0	0	100%
Living Innovations Support Services	4	0	3	0	57%
Maine Vocational & Rehabilitation Assoc. Inc. Children's- Portland	2	0	0	0	100%
MAS Home Care of Maine - Bangor	14	11	5	1	81%
MAS Home Care of Maine - Westbrook	5	2	2	1	70%
MC Community Services, LLC	7	0	0	0	100%
Merrymeeting Behavioral Health- Sec 28	4	3	1	0	88%
Northern Lighthouse - Section 28	4	7	11	5	41%
Northern Maine General - Section 28	2	3	4	2	45%
Port Resources IHS-Sec 28	2	1	3	0	50%
Progressions Behavioral Health Svc	1	1	0	0	100%
Providence	6	0	11	4	29%
R.I.S.E. Inc	0	1	0	0	100%
Saco River Health Service	3	2	6	0	45%
Sequel Care of Maine	7	5	3	2	71%
Sunrise Opportunities	3	2	1	0	83%
The Progress Center	1	2	2	0	60%
United Cerebral Palsy IV - Section 28	1	1	4	2	25%
Watch Me Shine Preschool, Inc.	2	0	0	0	100%
Woodfords Family Services- In-Home Support	6	1	3	7	41%
	138	75	88	35	63%

Section 28 OCFS Quarterly Report: Application to Eligibility Determination Times
(Includes ContactForService Reviews done by APS)
Report Dates: 04/01/2015 To 06/30/2015

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Contact for Service Notification (CFSN)** is a form submitted by APS Care Managers into CareConnection whenever a member is applying for this service. From there, APS determines the eligibility and the CFSN enters the **process final** state.
- **Family Choice** The family-choice designation is used to note members who request a specific provider. The eligibility criteria for Family Choice is the same for other community-based Section 28 services, but the member is placed on a wait list for members waiting for a specific provider.
- **Care manager authorized:** The APS Care Manager has authorized the service requested for the member.
- **Care manager authorized with changes:** APS Care Manager has authorized the service, but has made changes to the service code, the number of units or the length of the authorization from the original request.
- **Physician authorized:** The APS Care Manager requested that the physician review the request for the service. The physician, upon review, has authorized the service requested for the member.
- **Physician denied:** The APS Care Manager requested that the physician review the request for the service. The physician, upon review, has denied the service requested for the member based on MaineCare eligibility criteria. This report shows first level denials. The member has a right for a reconsideration with a different physician and if denied a second time, has the right to request a formal appeal.

Definitions:

- **Contact for Service Notification (CFSN)** is a form submitted by APS Care Managers into CareConnection whenever a member is applying for this service. From there, APS determines the eligibility and the CFSN enters the **process final** state.
- **Section 28 Community Based Rehabilitation and Community Support Services (Sec.28)** is also known as Rehabilitative and Community Services. The service is for youth up to the age of 21 who have a developmental disability that affects their everyday functioning. (Ex. Autism, intellectual disability (MR), Retts Syndrome, PDD). Services include skill building in activities of daily living and behavior management. Services may be delivered in individual or group settings, and are intended to help the child function better in home and community through working on goals identified in a treatment plan. Code H2021HI is Services for Children with Cognitive Impairments and Functional Limitations - 1:1 and Code H2021HK which is Specialized Services for Children with Cognitive Impairments and Functional Limitations - 1:1 are included in this report. School-based Section 28 is not included.
- **Care manager authorized:** The APS Care Manager has authorized the service requested for the member.
- **Care manager authorized with changes:** APS Care Manager has authorized the service, but has made changes to the service code, the number of units or the length of the authorization from the original request.
- **Physician authorized:** The APS Care Manager requested that the physician review the request for the service. The physician, upon review, has authorized the service requested for the member.
- **Physician denied:** The APS Care Manager requested that the physician review the request for the service. The physician, upon review, has denied the service requested for the member based on MaineCare eligibility criteria. This report shows first level denials. The member has a right for a reconsideration with a different physician and if denied a second time, has the right to request a formal appeal.

What This Report Measures: This report shows the number of days from when the Contact for Service Notification (CFSN) is submitted in APS CareConnection to the time the application is reviewed and an eligibility determination is made by APS Care Managers.

Service Status	<u>0 To 1</u> <u>day</u>	<u>2 To 3</u> <u>days</u>	<u>4 To 5</u> <u>days</u>	<u>6 or more</u> <u>days</u>	<u>Total # with elig.</u> <u>determined</u>	<u>Avg. days to</u> <u>determination</u>
Care manager authorized	231	32	4	1	268	1.0
Care manager authorized with changes	32	1	0	1	34	0.5
Physician denied	0	0	0	0	0	0.0
	263	33	4	2	302	0.9

**OCFS Quarterly Report: Wait Times to Enter Section 28 - OCFS Providers
(Includes MaineCare members and Courtesy Reviews done by APS)**

04/01/2015 To 06/30/2015

Run Date: 07/29/2015

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Section 28 Community Based Rehabilitation and Community Support Services (Sec.28)** is also known as Rehabilitative and Community Services. The service is for youth up to the age of 21 who have a developmental disability that affects their everyday functioning. (Ex. Autism, intellectual disability (MR), Retts Syndrome, PDD). Services include skill building in activities of daily living and behavior management. Services may be delivered in individual or group settings, and are intended to help the child function better in home and community through working on goals identified in a treatment plan. Code H2021HI is Services for Children with Cognitive Impairments and Functional Limitations - 1:1 and Code H2021HK which is Specialized Services for Children with Cognitive Impairments and Functional Limitations - 1:1 are included in this report. School-based Section 28 is not included.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **Contact for Service Notification (CFSN)** is a form submitted by APS Care Managers into CareConnection whenever a member is applying for this service. From there, APS determines the eligibility and the CFSN enters the **process final** state.
- **Process final date** is the date that the members eligibility for the service is determined. Because APS acts as the intake for this service, CFSNs are submitted before the member's eligibility is determined. If the member is not eligible, they would not be included on this report because they will not be eligible for a prior authorization for the service.
- **Prior authorization (PA)** is submitted by the specific provider that is requesting to provide the service after medical necessity criteria has been determined. The prior authorization is the date the service will begin.

What This Report Measures: This report shows the number of days a youth waited before entering the Section 28 service. It is calculated as days between the "process final date" to the date of the prior authorization (PA) submitted by the specific provider.

Number of youth admitted to Section 28 services: 195

Number of youth admitted within 15 days: 120

% admitted within 15days: 61.5%

Number of youth admitted in 16 - 30 days: 26

% admitted within 30days: 74.9%

Service Type	0 To 15	16 To 30	31 To 60	Over	% Admitted
	Days	Days	Days	60 days	< 30 days
Services for Children with Cognitive Impairments and Functional Limitations - 1:1	118	25	29	11	78%
Specialized Services for Children with Cognitive Impairments and Functional Limitations - 1:1	2	1	5	4	25%
	<u>120</u>	<u>26</u>	<u>34</u>	<u>15</u>	<u>75%</u>
Child Age Groups	0 To 15	16 To 30	31 To 60	Over	% Admitted
	Days	Days	Days	60 days	< 30 days
0-3	5	1	5	1	50%
4-5	16	8	5	3	75%
6-12	72	9	16	9	76%
13-17	25	8	8	1	79%
18-20	2	0	0	1	67%
	<u>120</u>	<u>26</u>	<u>34</u>	<u>15</u>	<u>75%</u>
Gender	0 To 15	16 To 30	31 To 60	Over	% Admitted
	Days	Days	Days	60 days	< 30 days
Female	39	6	7	1	85%
Male	81	20	27	14	71%
	<u>120</u>	<u>26</u>	<u>34</u>	<u>15</u>	<u>75%</u>

District	0 To 15 Days	16 To 30 Days	31 To 60 Days	Over 60 days	% Admitted < 30 days
District 1/ York County	13	4	9	3	59%
District 2/ Cumberland County	16	8	10	5	62%
District 3/ Androscoggin, Franklin, and Oxford Counties	8	4	3	3	67%
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	12	2	3	0	82%
District 5/ Somerset and Kennebec Counties	20	0	3	0	87%
District 6/ Piscataquis and Penobscot Counties	38	4	3	0	93%
District 7/ Washington and Hancock Counties	7	1	1	2	73%
District 8/ Aroostook County	5	3	2	2	67%
Unknown	1	0	0	0	100%
	120	26	34	15	75%

Satisfied Provider	0 To 15 Days	16 To 30 Days	31 To 60 Days	Over 60 days	% Admitted < 30 days
AB Home Healthcare	0	2	1	0	67%
Abazinnia	0	1	1	0	50%
Addison Point Agency- Houlton	1	1	0	0	100%
Addison Point Agency- Waterville	1	0	0	0	100%
Affinity	2	0	0	0	100%
Aspire Behavioral Health and Counseling	2	0	0	0	100%
Assistance Plus	6	1	0	0	100%
Back to Basics Behavioral Health Services	7	1	1	2	73%
Blue School	11	0	0	0	100%
Bridges of Maine, LLC- North	2	0	1	1	50%
Bridges of Maine, LLC- South	1	1	2	1	40%
Care & Comfort	39	1	4	1	89%
Casa, Inc.	5	0	0	1	83%
Charlotte White Center	7	0	2	0	78%
Choices are for Everyone, Inc.	3	0	2	0	60%
Compass Behavioral Health, LLC	1	0	0	0	100%
Creative Innovations, Inc	0	0	2	0	0%
Downeast Horizons Inc	0	3	0	1	75%
Fullcircle Supports Inc	1	0	0	0	100%
Gallant Therapy Services	1	0	0	0	100%
Graham Behavioral Services	2	0	0	0	100%
Growing Opportunities Inc	3	2	0	1	83%
Living Innovations Support Services	2	1	2	0	60%
Maine Vocational & Rehabilitation Assoc. Inc. Children's- Portland	3	0	0	0	100%
MAS Home Care of Maine - Bangor	6	1	0	0	100%
MAS Home Care of Maine - Westbrook	2	0	2	1	40%
MC Community Services, LLC	3	0	0	0	100%
Merrymeeting Behavioral Health- Sec 28	1	2	4	0	43%
Northern Lighthouse - Section 28	0	2	0	1	67%
Progressions Behavioral Health Svc	1	1	0	0	100%
Providence	1	1	5	3	20%
Sequel Care of Maine	5	3	5	1	57%
Sunrise Opportunities	0	0	0	1	0%
The Progress Center	1	2	0	0	100%
	120	26	34	15	75%