

May 2016
Child Monthly Scheduled Package
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KEPRO Healthcare-Maine Fiscal Year 2016 Summary Report											
(Includes MaineCare members and Courtesy Reviews done by KEPRO)											
Demographics, Utilization, and Access - Monthly Cumulative Totals For Fiscal Year 2014											
From: July 1, 2013 - The End of Each Month of the Fiscal Year											
	July	August	September	October	November	December	January	February	March	April	May
Total # MaineCare Eligible Members*	247,617	247,617	246,994	246,994	246,994	246,005	246,005	246,005	243,722	243,722	243,722
Total # Members in any KEPRO reviewed service	49,192	51,065	53,709	55,320	57,251	58,974	60,898	62,619	64,572	66,134	67,644
Total # Members Authorized Mental Health Services: Children/Adolescents age 0-17	17,826	18,464	19,469	20,363	21,314	22,083	22,942	23,657	24,516	25,190	25,871
Total # Members Authorized Mental Health Services: Adults age 18+	31,366	32,601	34,239	34,955	35,933	36,885	37,946	38,942	40,029	40,906	41,734
Total # Members Authorized Mental Health Services: Female	26,956	28,003	29,396	30,325	31,402	32,321	33,366	34,354	35,474	36,337	37,145
Total # Members Authorized Mental Health Services: Male	22,234	23,059	24,308	24,996	25,852	26,658	27,538	28,271	29,107	29,804	30,505
Total # Members Authorized for Outpatient Therapy	33,198	34,654	36,449	38,377	40,047	41,474	43,174	44,676	46,334	47,706	49,061
Total # Members Authorized Services Diagnosed with a Serious Mental Illness	16,311	16,853	17,329	17,740	18,130	18,543	18,950	19,301	19,581	19,783	19,916
Administrative ASO Measures - The following indicators are totaled for each month and are NOT cumulative											
Total # Administrative Denials (post reconsiderations)	0	0	0	0	0	0	0	0	0	0	0
Total # Clinical Denials (post reconsiderations)	161	125	96	111	93	142	124	97	116	114	102
Total # Partial Authorizations (post reconsiderations)	328	314	203	229	217	377	291	308	184	612	987
Total # Administrative Denials, Clinical Denials, or Partial Authorizations Reconsidered then Resulting in Authorized or Partially Authorized Services	72	56	56	43	53	75	52	69	56	81	49
Denial Rate (post reconsiderations)	1.99%	1.85%	1.13%	1.30%	1.27%	2.14%	1.63%	1.61%	1.05%	3.08%	4.16%
Total # Complaints	0	0	0	0	0	0	0	0	0	0	0
Total # Grievances	0	0	0	0	0	0	0	0	0	0	0
Total # Appeals	8	11	10	6	8	7	8	7	17	7	3
Total # of KEPRO Cases Processed	23,846	21,428	24,251	25,542	22,093	25,638	22,515	24,194	28,383	24,611	23,645
Total # of Services Processed	27,758	24,884	28,525	29,854	26,029	29,603	26,348	27,769	32,761	28,566	27,343
Average # Services per KEPRO Cases Processed	1.16	1.16	1.18	1.17	1.18	1.15	1.17	1.15	1.15	1.16	1.16
Total # of Services Discharged	6,560	6,341	6,309	6,202	5,673	5,807	5,817	6,136	7,258	8,786	7,627
Total # Phone Calls Received	7,326	3758*	7,128	7,089	6,311	7,358	7,086	6,795	7,598	7,409	6,920
Average # Calls Received per work day	333	313	339	322	332	350	354	340	330	353	330
Average Answer Speed in Seconds (target < 30 seconds)	9	9	7	7	7	7	7	6	6	6	6
Average Length of Calls in Minutes: Seconds	2:46	2:49	3:08	3:07	2:41	2:45	2:42	2:44	2:43	2:31	2:28
Administrative ASO Measures - Quarterly											
Fiscal Year (1Qtr=Jul,Aug,Sep; 2Qtr=Oct,Nov,Dec; 3Qtr=Jan,Feb,Mar; 4Qtr=Apr,May,June)											
Contract Standard 1, Indicator 1 - Data Transfer of Eligibility Files Incorporated within 24 hours (target 95%)											100%
Contract Standard 1, Indicator 2 - Data Transfer of Provider Files Incorporated within 24 hours (target 95%)											100%
Contract Standard 1, Indicator 3 - 98% Data Transfer of Authorization data entered into MECMS (target within 3 business days of Provider notification)											99%
Contract Standard 2, Indicator 1 - Response to Service Appeals meets time frames stated in agreement (target 98%)											97%
Contract Standard 2, Indicator 2 - Appeals that reach the hearing level have accurate information provided to the Department in less than 48 hours (target 98%)											100%
Contract Standard 3 - Members contacting Member Services are satisfied with their experience (target 90%)											99%
Contract Standard 4 - All required reports are completed and submitted within 30 days of the period for which the report is due (target 100%)											100%
Contract Standard 5, Indicator 1 - Telephone calls answered live within 6 rings (target 95%)											98%
Contract Standard 5, Indicator 2 - Fewer than 5% of telephone calls to KEPRO will be abandoned (target < 5%)											1%*
											0.9%
											0.8%

Fiscal Year 2016											
Demographics, Utilization and Access Measures: Active Authorization Census on the Last Day of Each Month											
Demographics, Utilization and Access Measures: Active Authorization Census on the Last Day of Each Month											
	July	August	September	October	November	December	January	February	March	April	May
Total # MaineCare Eligible Members Ages 0 -20*	127,645	127,645	126,698	126,698	126,698	126,004	126,004	126,004	124,812	124,812	124,812
Total # Members (age 0-20) Authorized in any KEPRO reviewed Child Service or ages 0 -17 in psychological services	18,503	18,085	18,078	18,224	18,491	18,540	18,726	18,907	19,086	19,132	19,093
Ages 0-3	623	618	651	628	640	646	641	646	634	641	633
4-5	1447	1381	1383	1,406	1,421	1,434	1454	1483	1520	1525	1514
6-12	8,523	8,317	8,355	8,481	8,610	8,621	8,722	8,800	8,924	9,001	9,011
13-17	6,267	6,161	6,121	6,167	6,285	6,297	6,373	6,404	6,438	6,404	6,356
18-20	1,643	1,608	1,568	1,542	1,535	1,542	1,536	1,574	1,570	1,561	1,579
Female Members (age 0-20) Authorized in any KEPRO reviewed Child Service or ages 0 -17 in psychological services	8,124	7,922	7,890	7,943	8,073	8,054	8,163	8,283	8,368	8,414	8,344
Male Members (age 0-20) Authorized in any KEPRO reviewed Child Service or ages 0 -17 in psychological services	10,379	10,163	10,188	10,281	10,418	10,486	10,564	10,625	10,719	10,719	10,749
Demographics, Utilization and Access Measures: The following indicators are totaled for each month and are NOT Cumulative											
	July	August	September	October	November	December	January	February	March	April	May
# of New Admissions Authorized Child Individual Outpatient Services	814	726	1262	1,360	1,260	981	1144	1030	1,126	931	915
# of New Admissions Authorized Child Group Outpatient Services	113	67	142	155	129	103	119	94	119	78	64
# of New Admissions Authorized Child TCM Services	544	524	618	598	569	556	633	550	606	539	517
# of New Admissions Authorized Child Medication Management Svcs	181	157	178	218	169	187	164	198	179	161	194
# of New Admissions Authorized Child HCT Services	300	235	249	222	233	183	261	228	301	259	267
# of New Admissions Authorized Sec 28 RCS Services (Agency)	172	134	143	154	139	116	142	156	161	156	172
# of New Admissions Authorized Child In-Patient Psychiatric Svcs	114	110	126	136	139	129	146	123	151	113	135
# of Discharges From Child In-Patient Psychiatric Services	115	111	118	146	140	124	121	117	143	99	120
# of Child Members Discharged from Psychiatric Inpatient Units who are then Readmitted within 30 days	11	9	11	13	8	14	9	10	11	14	in next month
% of Child Members Discharged from Psychiatric Inpatient Units who are then Readmitted within 30 days*	10%	8%	9%	9%	5%	11%	7%	5%	8%	14%	in next month
Average Length Of Stay (in days) for Child In-Patient Psychiatric discharged	16	18	17	15	14	13	14	16	15	17	19
# New Admissions Child Members Authorized PNMI (Residential) Services in the month	29	35	32	26	31	33	24	30	29	26	29
# Discharges of Child Members from Residential Services (PNMI) in the month	29	37	19	24	18	27	18	20	21	26	23
Average Length Of Stay (in days) for Child Residential Services (PNMI) discharged in the month	258	425	300	352	252	244	273	297	351	287	246
# Child Authorized Crisis Unit Services (New Admissions)	67	67	74	83	75	71	74	73	108	76	83
# Child Members Discharged from Crisis Unit Svcs in the month	62	71	61	68	68	62	52	67	74	68	60
Average Length Of Stay (in days) for Crisis Unit Services discharged in the month	13	14	10	13	13	13	15	13	13	12	13
Utilization, Access, and Continuity of Care Measures - End of Each Quarter											
Fiscal Year (1Qtr=Jul,Aug,Sep; 2Qtr=Oct,Nov,Dec; 3Qtr=Jan,Feb,Mar; 4Qtr=Apr,May,June)											
Total % Child/Adolescent Non-Hospitalized Members who are assigned a Case Manager with 7 working days of application for services. (Quarterly)			83%			81%			83%		
*Note: Members readmitted in 0 or 1 days are excluded from this report. These are likely either transfers or continued stays, not true readmissions.											

Report Number: 1

**Members Authorized for KEPRO-Reviewed Services
(Includes MaineCare members and Courtesy Reviews done by KEPRO)**

Report Dates: 07/01/2015 To 05/31/2016

Run Date: 06/30/2016

Report Source: Authorization data from KEPRO CareConnection®

Definitions:

- **KEPRO-Reviewed Services-** KEPRO is contracted with the state of Maine to authorize behavioral health services and selected other services for MaineCare members. For a list of MaineCare services that are included see the updated service grid available on the Qualitycareforme website: http://www.qualitycareforme.com/documents/provider_providermanual_servicegrid.pdf
- **Courtesy Review** - KEPRO completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **SMI - Serious Mental Illness.** A proxy for serious mental illness (SMI) is the use of specific services. All active adult members who used either the service of Behavioral Health Homes or any Section 17 service (Community Support) or resided in a PNMI setting within 12 months of the date of this report. Section 17 services include: Community Integration (CI), Assertive Community Treatment (ACT), Community Rehabilitation Services (CRS) as well as Daily Living Support Services, Day Supports-Day Treatment, Skills Development-Group Therapy, Skills Development-Ongoing Support to Maintain Employment, and the Specialized Group Services of WRAP, Recovery Wkbk, TREM, or DBT.

What This Report Measures : Unduplicated count of members who have an authorization for any KEPRO-reviewed service.

Total # MaineCare Eligible Members on last day of prior quarter = 243,722

Members authorized for an KEPRO-reviewed service = 66,674

% of total members authorized for an KEPRO-reviewed service = 27.4%

<u>Gender</u>	<u>Members</u>
Female	36,671
Male	29,998
Unknown	5
Total	66,674

<u>Age Groups</u>	<u>Members</u>
0-3	1,694
4-5	2,570
6-12	12,635
13-17	8,961
18-20	3,227
21-24	2,986
25-34	10,343
35-54	16,877
55-61	4,140
62-64	1,097
65-74	1,625
Over 75 Years Old	470
Unknown	39
Total	66,664

Note: Age as of 07/01/2015

<u>Child/Adult</u>	<u>Members</u>
Children (ages 0 -17)	25,860
Adult (ages 18+)	40,765
Unknown	39
Total	66,664

Note: Age as of 07/01/2015

<u>SMI</u>	<u>Members</u>
SMI	19,920
Not SMI	47,062
Total	66,982
<u>AMHI Class</u>	<u>Members</u>
AMHI Class N	64,700
AMHI Class Y	1,964
Total	66,664
<u>District</u>	<u>Members</u>
District 1/ York County	8,762
District 2/ Cumberland County	11,668
District 3/ Androscoggin, Franklin, and Oxford Counties	11,726
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	7,026
District 5/ Somerset and Kennebec Counties	10,791
District 6/ Piscataquis and Penobscot Counties	8,667
District 7/ Washington and Hancock Counties	3,364
District 8/ Aroostook County	3,454
Unknown	1,206
Total	66,664

Report Number: 1a

**Race of Members Authorized for KEPRO Reviewed Services
(Includes MaineCare members and Courtesy Reviews done by KEPRO)**

Report Dates: 07/01/2015 To 05/31/2016

Report Source: Authorization data from KEPRO CareConnection®

Definitions:

- **Courtesy Review** - KEPRO completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **KEPRO-Reviewed Services**- KEPRO is contracted with the state of Maine to authorize behavioral health services and selected other services for MaineCare members For a list of MaineCare services that are included see the updated service grid available on the Qualitycareforme website: http://www.qualitycareforme.com/documents/provider_providermanual_servicegrid.pdf

What This Report Measures : The race of members served YTD using categories in the MIHMS system.

<u>Race</u>	<u>Members</u>
AFRICAN AMERICAN	12
ALASKAN/AMER INDIAN	2
Asian	213
Asian Hisp	2
Asian Indeter	6
Asian NatvAm Hisp	1
Asian NatvAm Indeter	1
Asian Pacf	2
Black	1,839
Black Asian	5
Black Hisp	43
Black Indeter	10
Black Indeter Hisp	1
Black NatvAm	18
Black NatvAm Hisp	2
Black NatvAm Indeter	1
Black Pacf	6
CAUCASIAN	359
Hisp	196
Indeter	2,115
Indeter Hisp	51
NatvAm	668
NatvAm Hisp	14
NatvAm Indeter	14
None	3,067
Pacf	38
Pacf Hisp	8
Pacf NatvAm	1
Unknown	121

White	55,613
White Asian	82
White Asian Hisp	5
White Asian Indeter	3
White Asian NatvAm	2
White Black	468
White Black Asian	3
White Black Asian Hisp	1
White Black Asian NatvAm	1
White Black Asian Pacf	1
White Black Asian Pacf NatvAm	1
White Black Hisp	29
White Black Indeter	9
White Black NatvAm	20
White Black NatvAm Hisp	4
White Black Pacf	1
White Black Pacf NatvAm	1
White Hisp	662
White Indeter	433
White Indeter Hisp	11
White NatvAm	450
White NatvAm Hisp	12
White NatvAm Indeter	5
White Pacf	26
White Pacf Hisp	5
Total	66,664

Report Number: 3
Discharges from Inpatient Psychiatric Services
(Includes MaineCare members and Courtesy Reviews done by KEPRO)
Report Dates: 07/01/2015 To 05/31/2016

Report Source: Authorization data from KEPRO CareConnection®

Definitions:

- **Inpatient psychiatric services** - Inpatient psychiatric services in state psychiatric hospitals, private psychiatric hospitals or community hospitals with inpatient psychiatric units. (Forensic and civil admissions are both included in state hospitals.) Hospitals designate whether they are providing child or adult inpatient psychiatric services to a member. Thus, a 18 year old may be authorized for adult inpatient services or a 20 year old may be receiving children's inpatient services.
- **Courtesy Review** - KEPRO completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **SMI - Serious Mental Illness.** A proxy for serious mental illness (SMI) is the use of specific services. All active adult members who used either the service of Behavioral Health Homes or any Section 17 service (Community Support) or resided in a PNMI setting within 12 months of the date of this report. Section 17 services include: Community Integration (CI), Assertive Community Treatment (ACT), Community Rehabilitation Services (CRS) as well as Daily Living Support Services, Day Supports-Day Treatment, Skills Development-Group Therapy, Skills Development-Ongoing Support to Maintain Employment, and the Specialized Group Services of WRAP, Recovery Wkbk, TREM, or DBT.

What This Report Measures: Year to date number of discharges from inpatient psychiatric facilities, including community hospitals with inpatient units, private psychiatric hospitals and state hospitals. Members may be discharged more than once.

Total Members = 243,722

Members Discharged from Inpatient Psychiatric Services = 3,940

% of Total Members Discharged from Inpatient Psychiatric Services = 1.6%

Rate per 1000 Total Members Discharged from Inpatient Psychiatric Episodes = 16

<u>Gender</u>	<u>Children</u>	<u>Adult</u>
Female	693	1,300
Male	684	1,263
Total	1,377	2,563
<u>Age Groups</u>	<u>Children</u>	<u>Adult</u>
0-3	1	0
4-5	34	0
6-12	432	0
13-17	809	0
18-20	101	159
21-24	0	227
25-64	0	2,093
65-74	0	71
Over 75 Years Old	0	13
Total	1,377	2,563
<u>Child/Adult</u>	<u>Children</u>	<u>Adult</u>
Children (ages 0 -17)	1,276	0
Adult (ages 18+)	101	2,563
Total	1,377	2,563

<u>SMI</u>	<u>Children</u>	<u>Adult</u>
SMI	52	1,645
Not SMI	1,325	918
Total	1,377	2,563
<u>AMHI Class</u>	<u>Children</u>	<u>Adult</u>
AMHI Class N	1,368	2,085
AMHI Class Y	9	478
Total	1,377	2,563
<u>District</u>	<u>Children</u>	<u>Adult</u>
District 1/ York County	191	246
District 2/ Cumberland County	223	469
District 3/ Androscoggin, Franklin, and Oxford Counties	280	393
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	170	284
District 5/ Somerset and Kennebec Counties	158	513
District 6/ Piscataquis and Penobscot Counties	215	372
District 7/ Washington and Hancock Counties	56	80
District 8/ Aroostook County	70	150
Unknown	14	56
Total	1,377	2,563
<u>Providers</u>	<u>Children</u>	<u>Adult</u>
Acadia Hospital	471	404
Brattleboro Retreat	1	0
Dorothea Dix Psychiatric Center	0	125
Hampstead Hospital	5	0
Maine General Medical Center	0	460
Mid Coast Hospital	0	194
Northern Maine Medical Center	68	172
PenBay	0	108
Riverview Psychiatric Center	0	123
Southern Maine Medical Center	0	66
Spring Harbor Hospital	529	573
St. Marys Regional Medical Center	303	338
Total	1,377	2,563

Report Number: 4a

**Average Length of Stay for Child Inpatient Psychiatric Services
(Includes MaineCare members and Courtesy Reviews done by KEPRO)**

Report Dates: 05/01/2016 To 05/31/2016

Report Source: Authorization data from KEPRO CareConnection®

Definitions:

- **Inpatient psychiatric services** - Inpatient psychiatric services in private psychiatric hospitals serving children or community hospitals with child inpatient psychiatric units. Hospitals designate whether they are providing child or adult inpatient psychiatric services to a member. Thus, a 18 year old may be authorized for adult inpatient services or a 20 year old may be receiving children’s inpatient services.
- **ALOS** - average length of stay in days of stay of members discharged in CareConnecton® from inpatient psychiatric services during this month.
- **Courtesy Review** - KEPRO completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.

What This Report Measures: The average length of stay of members in child inpatient psychiatric facilities. Members may be discharged more than once.

Total Number of Members Discharged = 120

Average Length of Stay (ALOS) in days = 19

<u>Gender</u>	<u>Members</u>	<u>ALOS in Days</u>
Female	59	15
Male	61	23
Total	120	19

<u>Age Groups</u>	<u>Members</u>	<u>ALOS in Days</u>
4-5	1	6
6-12	35	22
13-17	71	20
18-20	12	11
21-24	1	10
Total	120	19

<u>Child/Adult</u>	<u>Members</u>	<u>ALOS in Days</u>
Children (ages 0 -17)	107	20
Adult (ages 18+)	13	11
Total	120	19

<u>District</u>	<u>Members</u>	<u>ALOS in Days</u>
District 1/ York County	19	20
District 2/ Cumberland County	17	25
District 3/ Androscoggin, Franklin, and Oxford Counties	22	18
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	17	12
District 5/ Somerset and Kennebec Counties	13	23
District 6/ Piscataquis and Penobscot Counties	19	20
District 7/ Washington and Hancock Counties	7	22
District 8/ Aroostook County	5	16
Unknown	1	13
Total	120	19

<u>Providers</u>	<u>Members</u>	<u>ALOS in</u> <u>Days</u>
Acadia Hospital	37	19
Northern Maine Medical Center	9	11
Spring Harbor Hospital-DD	8	59
Spring Harbor Hospital-MH	36	21
St. Marys Regional Medical Center	30	8
Total	120	19

Report Number: 6b

**Child Members Authorized for Outpatient Services
(Includes MaineCare members and Courtesy Reviews done by KEPRO)**

Run Date: 06/30/2016

Report Dates: 07/01/2015 To 05/31/2016

Definitions:

- Outpatient** While the term outpatient services sometimes refers to all services not delivered in a hospital or residential setting, for this report outpatient is defined as either: a.) individual therapy b.) group therapy c.) medication management that is authorized by KEPRO.

Group Therapy- includes group therapy at a mental health facility, independent psychologists (H0004 HQ and H0004HQ independent psychological services)

Individual therapy- includes individual therapy with a single clinician (H0004 codes including outpatient therapy, independent psychological services and substance abuse therapy).

Medication Management:- includes traditional medication management and telehealth medication management authorized by KEPRO (H2010). Note: Hospitals providing medication management do not use the KEPRO authorization process.
- Courtesy Review** - KEPRO completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.

What This Report Measures: Year to date count of youth in each of these types of outpatient services: group therapy, individual therapy and medication management. This report counts people ages 21 and younger authorized for child mental health services. If a youth is authorized for both individual therapy and medication management they are counted once in each column.

Total members authorized for any child mental health service or children members authorized independent psychological services = 28,220

Total number of children with MaineCare = 124,812* % of MaineCare children with outpatient services = 22.6%

Members authorized for child individual outpatient services = 19,050

% of total members authorized for child Individual outpatient services = 15.3%

Members authorized for child group outpatient services = 1,607

% of total members authorized for child group outpatient services = 1.3%

Members authorized for child medication management services = 6,247

% of total members authorized for child medication management services = 5.0%

<u>Gender</u>	<u>Individual Therapy</u>	<u>Group Therapy</u>	<u>Med Management</u>
Female	9,471	821	2,582
Male	9,579	786	3,665
Total	19,050	1,607	6,247

<u>Age Groups</u>	<u>Individual Therapy</u>	<u>Group Therapy</u>	<u>Med Management</u>
0-3	530	21	41
4-5	1,577	110	248
6-12	9,554	754	2,663
13-17	6,350	639	2,626
18-20	1,001	81	629
21-24	37	2	40
Unknown	1	0	0
Total	19,050	1,607	6,247

<u>Child/Adult</u>	<u>Individual Therapy</u>	<u>Group Therapy</u>	<u>Med Management</u>
Children (ages 0 -17)	18,011	1,524	5,578
Adult (ages 18+)	1,038	83	669
Unknown	1	0	0
Total	19,050	1,607	6,247

*This is the number of people under age 21 who were MaineCare members at any time in the previous quarter.

<u>District</u>	<u>Individual Therapy</u>	<u>Group Therapy</u>	<u>Med Management</u>
District 1/ York County	2,826	60	1,303
District 2/ Cumberland County	3,144	72	1,034
District 3/ Androscoggin, Franklin, and Oxford Counties	3,766	157	582
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	2,289	84	1,063
District 5/ Somerset and Kennebec Counties	2,713	1,152	1,332
District 6/ Piscataquis and Penobscot Counties	2,042	37	377
District 7/ Washington and Hancock Counties	1,063	12	276
District 8/ Aroostook County	1,027	20	203
Unknown	180	13	77
Total	19,050	1,607	6,247

Report Number: 6b1 Provider
Child Members Authorized for Outpatient Services
(Includes MaineCare members and Courtesy Reviews done by KEPRO)
Report Dates: 07/01/2015 To 05/31/2016

Run Date: 06/30/2016

Definitions:

- **Outpatient** While the term outpatient services sometimes refers to all services not delivered in a hospital or residential setting, for this report outpatient is defined as either: a.) individual therapy b.) group therapy c.) medication management that is authorized by KEPRO.
 - Group Therapy-** includes group therapy at a mental health facility, independent psychologists (H0004 HQ and H0004HQ independent psychological services)
 - Individual therapy-** includes individual therapy with a single clinician (H0004 codes including outpatient therapy, independent psychological services and substance abuse therapy).
 - Medication Management:-** includes traditional medication management and telehealth medication management authorized by KEPRO (H2010). Note: Hospitals providing medication management do not use the KEPRO authorization process.
- **Courtesy Review** - KEPRO completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.

What This Report Measures: Year to date count of youth in each of these types of outpatient services: group therapy, individual therapy and medication management. This report counts people ages 21 and younger authorized for child mental health services. If a youth is authorized for both individual therapy and medication management they are counted once in each column. If a member is authorized for service with more than one provider, they are counted more than once.

<u>Providers</u>	<u>Individual Therapy</u>	<u>Group Therapy</u>	<u>Med Management</u>
Acadia Family Center	9	0	0
Acadia Healthcare	251	0	367
Allyson Goldman-Putnam ,LCSW	12	0	0
Alternative Wellness Services	25	0	0
Andrew Parker LCSW	20	0	0
AngleZ Behavioral Health Services-65 OPT	14	0	0
Applied Wellness LLC	0	0	1
Arnold G. Davis Jr LCSW	7	0	0
Aroostook Mental Health Services	496	21	74
Arthur C. DiMauro, LCSW	2	0	0
Aspire Behavioral Health and Counseling	2	0	0
Assistance Plus	62	0	2
Audrey Stempel	14	0	0
Bangor Brainspotting	4	0	0
Bangor Counseling Center	122	0	0
Barron Morse Counseling, PLLC	13	1	0
Behavior Health Solutions for Me	6	0	0
Behavioral Health Center	46	0	0
Behavioral Health Resources of Maine	0	0	2
Blue Hill psychological Services	2	0	0
Blue Ridge Counseling Center	1	0	0
Brandy Rogers, LCPC-C	2	0	0
Bright Future Healthier You	3	0	0
Broadreach Family & Community Services	21	0	0
Bruce Saunders	9	0	0
C.Lee Goss, Psy.D., NCSP	2	0	0
Care & Comfort	512	0	0
Carlann Welch	8	0	0
Carolyn M. Morse LCSW	7	0	0

*This is the number of people under age 21 who were MaineCare members at any time in the previous quarter.

<u>Providers</u>	<u>Individual Therapy</u>	<u>Group Therapy</u>	<u>Med Management</u>
Casa, Inc.	12	0	0
Central Maine Family Counseling	15	0	0
Charles May	4	0	0
Charles Riggs	2	0	0
Charles Tingley Jr.	1	0	0
Charlotte White Center	12	0	0
Cheri Greable, LCPC	2	0	0
Children's Center - Section 65	1	0	0
Christine Kimball, LCSW	3	0	0
Christopher Aaron Counseling Center	141	0	0
Claire Oppenheim, LLC	1	0	0
Community Care	91	0	15
Community Counseling Center	389	0	385
Community Health & Counseling Services	621	8	529
Conant Associates LLC	17	0	0
Connections for Kids	90	8	0
Cooper Counseling	2	0	0
Cornerstone Behavioral Healthcare	625	0	440
Counseling Services Inc.	413	0	1,106
Counseling Solutions	1	0	0
Crisis and Counseling Centers	68	0	20
Curtis Scribner, JR, LCSW	1	0	0
Cynthia Peterson, LCSW	5	0	0
Dannel Starbird	3	0	0
Darlene St. John LCPC	3	0	0
Dawn Levasseur,LCPC, Inc	33	0	0
Day One	102	0	0
Deborah A. Martin LCSW	3	0	0
Deborah W. Loftus	34	0	0
Debra Papps LCSW	2	5	0
Diane White Rognerud	1	0	0
Dianne Howard Morand, LCSW	14	0	0
Dirigo Counseling Clinic	51	0	0
Dorothy Breen	28	0	0
Dr Cecelia Kinast	2	1	0
Dr Julien Perille	1	0	0
Dr Kim Tousignant	14	0	0
Dr. Susan J. Cook P.A.	2	0	0
E. Merle Bragdon	1	0	0
Easter Seals Maine	18	0	0
Echoes of Understanding	4	0	0
Edward Quinn PhD	2	0	0
Eileen Fair	1	0	0
Elizabeth Boetsch	5	0	0
Elizabeth Flannery, PHD	6	0	0
Elizabeth Houghton-Faryna, PSYD	2	0	0
Elizabeth Page, LCSW	2	0	0
Elizabeth S. Easton, LCSW	1	0	0
Ellen Crosby	1	0	0
Elyse Corbett	2	0	0
Emily Morse LCSW	5	0	0
Erica Nappi	2	0	0
Evergreen Behavioral Services	13	0	0
Families United	2	0	0

<u>Providers</u>	<u>Individual Therapy</u>	<u>Group Therapy</u>	<u>Med Management</u>
Farwell North, Inc	65	0	0
Food Addiction and Chemical Dependency Consultants	42	0	0
Fran Kessler	1	0	0
Francesca M DeMaio	2	0	0
Francoise Paradis	2	0	0
Frankie E. Plymale, PsyD	1	0	0
Freeport Counseling Center	5	0	0
Full Circle Wellness Center	13	0	0
Gateway Community Services LLC	1	0	0
Gateways PA (Linda McCord)	1	0	0
Gregory Adams	2	0	0
Greta Averbach LCSW	1	0	0
Harold Longenecker, PhD	4	0	0
Hart Foundation Inc	1	0	0
Healing Hearts LLC	23	0	0
Health Affiliates Maine	2,028	6	207
Health Psych Maine	3	0	0
HealthReach network	11	0	0
Healthy Healing Counseling Inc	13	3	0
Hearts - Ease Mental Health	0	0	15
Heather Borst, LCSW	13	0	0
Higher Ground Services	72	11	0
Highland Sanctuary & Retreat	16	0	0
Home Counselors Inc	43	0	0
Individual Family Therapy for Growth & Change	24	0	0
Ira Rosen	11	0	0
Island Institute for Trauma Recovery LLC	9	0	0
James Heintz, LCPC, LADC	2	0	0
Jane C. Quinlan, LCSW	2	0	0
Jeff Morrill, LCSW, LLC	3	0	0
Jeffrey Bickford LCPC, LADC	1	0	0
Jennifer Batterman, Phd	12	0	0
Jennifer Blanchette	1	0	0
Jennifer Rent, LCPC	2	0	0
Jerrie Will	3	0	0
Jerry Sapan Ph.D	1	0	0
Jody Jansen, LCSW	2	0	0
John F. Murphy Homes	126	0	0
John R. Pasquarelli, LCSW	4	0	0
Jonathan M Freedman	5	0	0
Joseph Graham	3	0	0
Joseph Missbach	6	0	0
Josh Kingsbury, PHD	1	0	0
Joshua S. Altschule, PSY.D	14	0	0
Julia H Hagen	1	0	0
Julie Linden	7	0	0
Julie Racine	0	0	22
Karen Repasky	12	0	0
Karen Verdelli LCSW	14	0	0
Karen Westerman Ph.D	2	0	0
Kathrine Butler Hepler Ph.D	6	0	0
Kathryn Klein, LCSW	14	0	0
Kendra A. Williams, LCSW	2	0	0
Kennebec Behavioral Health	1,301	1,322	1,418

<u>Providers</u>	<u>Individual Therapy</u>	<u>Group Therapy</u>	<u>Med Management</u>
KidsPeace	70	0	0
Kim Shaffer LCPC Counseling Services, LLC	2	0	0
Kindred Spirits	18	0	0
KP Counseling PLLC	15	0	0
Kryse S. Skye, LCSW	15	0	0
Laura Hauser LCSW	2	0	0
Laura Olken	3	0	0
Laura Slap-Shelton	1	0	0
Laurel Robertson	2	0	0
Lauren Como, LCSW	3	0	0
Laurence Starr	16	0	0
Laurie LaViolette, LCSW, CCS	2	0	0
Laurie Milne, MSW,LCSW LLC	2	0	0
Laurie Redfield	24	0	0
Learning Center for Deaf	1	0	0
Learning Works	129	65	0
Life by Design	257	0	0
Lighthouse Counseling	3	0	0
Lilac City Counseling, Inc.	2	0	0
Lincoln Group	27	0	0
Loren Andrews, LCSW	1	0	0
Lynda Flood	9	0	0
Maine Behavioral Health Organization	49	0	55
Maine Child Psychology	1	0	0
Maine Childrens Home for Little Wanderers	161	0	0
Maine Immigrant and Refugee Services	51	9	0
Manna Inc	2	0	0
Margery Goldberg LCSW	1	0	0
Margo Bonner Thurston	2	0	0
Maria Baeza	1	0	0
Mark Rains	6	0	0
Mary Auger	35	0	0
Mary Donahue, PHD	1	0	0
Mary Elizabeth Cuddy	2	0	0
Mary Fredricks	2	0	0
Mary-Lynn Corradi, LCPC	6	0	0
MAS Home Care of Maine	133	0	0
Maura Reed LCPC	1	0	0
Maura Sullivan	10	0	0
Medical Billing Advisory Network	5	0	0
Melissa Kelly, LCPC	14	0	0
Merrymeeting	4	0	0
Michael Curless	20	0	0
Mid Coast Mental Health	158	11	363
Miranda Phelps, Psy.D.	8	0	0
Monica Fischbach, LCPC	3	0	0
Morning Bridge Center	9	0	0
Mount Washington Valley Psychological Services	19	0	0
Neurobehavioral Services of New England	1	0	0
New Beginnings	3	3	0
New Day Counseling	33	0	0
Nicole Richman, LCSW	19	0	0
Northeast Occupational Exchange	102	8	0
Northern Lighthouse	193	0	0

<u>Providers</u>	<u>Individual Therapy</u>	<u>Group Therapy</u>	<u>Med Management</u>
Northern Maine General	21	0	0
Oceanside Community Services, LLP	72	4	122
Options Counseling	1	0	0
Oxford County Mental Health Services	19	0	6
Painted Horses LLC	17	0	0
Parker Family Counseling	10	0	0
Patricia A Ross, LCSW	3	0	0
Patricia Kenny, LCSW	7	0	0
Paul J Sturmer, Ph.D.	3	0	0
Pediatric Development Center	5	0	0
Phillip W. Reppond	8	1	0
Port Resources	34	7	18
Providence	554	0	0
Rachel Avery, PhD	3	0	0
Raymond Duchette	1	0	0
Renewed Hope	2	0	0
Resources for Resolving Violence	13	0	0
Richard Parker Ph.D.	4	0	0
Robert Dodge	23	0	0
Robert Peddicord	14	0	0
Ronald Reid, LCSW	2	0	0
Rori Knott, LCPC	1	0	0
Rose A. Bradshaw	7	0	0
Saco River Health Service	3	0	0
Sandcastle Preschool Program	21	0	0
Searsport Counseling Association	4	0	0
Sebasticook Valley Hospital	8	0	0
Sequel Care of Maine	70	0	0
Seton School, Inc	1	0	0
Sharon G. Berliner	8	0	0
Sheila A. Balog, Ph.D. P.C.	96	0	0
Shelley Palmer-Burgess, LCSW	7	0	0
Sheri Truax MSW, LCSW	1	0	0
Sinfonia Family Services	40	0	26
Smart Child & Family Services	107	0	26
Somerset Psychological Services	6	0	0
Sonnet Psychological	13	0	0
Spring Counseling, Inc	5	0	0
Spurwink	1,995	10	166
St. Andre Homes	30	0	0
Starla Geannikis , LCSW	1	0	0
Stephen Benson	10	0	0
Stephen Ouillette	19	0	0
Summer Sunderland, LCSW	1	0	0
Sunrise Opportunities	30	0	0
Susan Shedd, LCSW	1	0	0
Suzanne Cobleigh, LCSW	4	0	0
Sweetser	6,343	62	965
Tammy Dupuis, LCSW PA	1	0	0
The Center for Creative Healing	2	0	0
The Opportunity Alliance	141	0	0
The Umbrella Agency	5	0	0
Therapy Works	1	0	0
Thomas Johnson	4	0	0

<u>Providers</u>	<u>Individual Therapy</u>	<u>Group Therapy</u>	<u>Med Management</u>
Thomas Moyer	6	0	0
Tracy Audet, LCSW	1	0	0
Transitions Counseling	1	0	0
Tri-County Mental Health	723	35	1
United Cerebral Palsy	58	0	0
Vicky L. Willey, PhD.	30	0	0
Waban Projects	4	0	0
Wentworth Douglass Physician Corp	14	0	0
Woodfords Family Services	65	8	181

Report Number: 14
Units of Services Reviewed BY KEPRO
(Includes MaineCare members and Courtesy Reviews done by KEPRO)
Report Dates 07/01/2015 To 05/31/2016

Run Date: 06/30/2016

Report Source: Authorization Data from KEPRO CareConnection®

Definitions:

- **Courtesy Review** - KEPRO completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **Initial Case** - The initial case is the first authorization in an episode of care for a member in a particular service. If a member is discharged from a service and returns after 2 or more days, this would be a new episode of care and it would require a new initial case review. Initial case review types are: Registrations, Prior Authorizations or Initial Courtesy Reviews.
- **CSR Case** - A service is extended when necessary through the Continued Stay review process (CSR). The continued stay review types are: Registration Continued Stay Reviews (of a registration), Continued Stay Reviews (of a prior authorization) and Courtesy Continued Stay Reviews (of an initial courtesy review).

What This Report Measures: This report shows every service that KEPRO authorizes by service code. It includes the fiscal year to date number of members authorized and units of service authorized for both initial cases and continued stay reviews. The average number of units per service is separated into average initial units/case and average CSR units/ case.

Note: the column titled “Members” does not refer to the # of members who have received the service so far this year, but rather the number of unique members who have had a PA and/or a CSR or CSRs so far this fiscal year. Even if a member has multiple continued stays or is discharged and returns to the service, they are counted only once.

<u>Service Code</u>	<u>Service</u>	<u>Initial Cases</u>	<u>Initial Units</u>	<u>Average Initial Units/Cases</u>	<u>CSR Cases</u>	<u>CSR Units</u>	<u>Average CSR Units/Cases</u>	<u>Members</u>	<u>Billing Unit</u>
0169	Children's PNMI - CBHS Approved Only - Room & Board	247	7,837	31.7	989	70,979	71.8	383	1 Day
100-219	Appendix F Adult	6	360	60.0	48	4,260	88.8	20	1 Day
100-219	General Hospital	1,562	1,741	1.1	0	0	0.0	1,248	Case
100-219	Geropsychiatric Unit GPU Waitlist	14	14	1.0	0	0	0.0	14	
100-219	Inpatient Services	232	41,606	179.3	0	0	0.0	209	1 Day
100-219	Medicaid Emergency Psych Demo	5	15	3.0	9	27	3.0	6	
100-219	Nursing Home Facility Services	17	3,060	180.0	80	14,400	180.0	57	1 Day
100-219	Reg Adults Ages 21-64; Spring Harbor and Acadia Hospitals Only	1,012	180,333	178.2	0	0	0.0	802	1 Day
100-219	Section 28 Eligibility Determination - Family Choice Non-Specialized	4	4	1.0	0	0	0.0	4	
100-219	Section 28 Eligibility Determination - Non-MaineCare	21	21	1.0	0	0	0.0	20	
100-219	Section 28 Eligibility Determination - OCFS Providers Non-Specialized	6	6	1.0	0	0	0.0	6	
100-219	Section 28 Eligibility Determination - OCFS Providers Specialized	3	3	1.0	0	0	0.0	3	
100-219	Section 28 Eligibility Determination - School-Based Non-Specialized	4	4	1.0	0	0	0.0	4	
100-219	Section 28 Eligibility Determination - School-Based Specialized	2	2	1.0	0	0	0.0	2	
100-219	Section 65 Eligibility Determination - Non-MaineCare	16	16	1.0	0	0	0.0	16	
100-219	State Hospitals - Dorothea Dix/Riverview Only	250	182,500	730.0	0	0	0.0	250	1 Day
100-219	State Hospitals - Riverview Forensic Only	118	86,140	730.0	0	0	0.0	118	
BLNKT	Children Out of State Hospitals ONLY	11	330	30.0	6	181	30.2	10	1 Day

<u>Service Code</u>	<u>Service</u>	<u>Initial Cases</u>	<u>Initial Units</u>	<u>Average Initial Units/Cases</u>	<u>CSR Cases</u>	<u>CSR Units</u>	<u>Average CSR Units/Cases</u>	<u>Members</u>	<u>Billing Unit</u>
G9007HE	HCT - Collateral - FFT	147	5,880	40.0	61	2,264	37.1	153	
G9007HK	HCT - Collateral - MST - Problem Sex. Behaviors	155	27,125	175.0	17	783	46.1	158	15 min
G9007HN	HCT - Collateral - Bachelor's	1,847	34,892	18.9	7	112	16.0	1,744	15 min
G9007HO	HCT - Collateral - Master's	2,014	45,740	22.7	15	336	22.4	1,901	15 min
G9007HT	HCT - Collateral - MST	358	44,306	123.8	92	4,774	51.9	376	15 min
G9007HU	HCT - Collateral - Child Welfare	162	6,440	39.8	1	25	25.0	154	15 min
H0004	Adult OP Therapy Ind. Lic. LCSW, LCPC, LMFT - Non Agency	451	32,232	71.5	564	46,883	83.1	642	15 min
H0004	Adult OP Therapy MH Agency-Deaf & Geriatric	25	1,800	72.0	11	935	85.0	33	15 min
H0004	Adult Outpatient Therapy- Mental Health Agency	11,235	805,296	71.7	10,530	958,410	91.0	15,067	15 min
H0004	Child OP Therapy Ind. Lic. LCSW, LCPC, LMFT - Non Agency	239	17,080	71.5	212	18,541	87.5	332	15 min
H0004	Child Outpatient Therapy- Mental Health Agency	11,071	796,680	72.0	11,197	095,952	97.9	14,600	15 min
H0004	Outpatient Therapy- Psychologist- Independent	1,010	70,394	69.7	648	55,396	85.5	1,281	15 min
H0004GT	Telehealth-Adult OP Therapy Ind. Lic.- Non Agency	1	72	72.0	0	0	0.0	1	15 Min.
H0004GT	Telehealth-Adult Outpatient Therapy- Mental Health Agency	33	2,309	70.0	4	298	74.5	34	15 Min.
H0004GT	Telehealth-Child Outpatient Therapy- Mental Health Agency	7	552	78.9	1	192	192.0	7	15 Min.
H0004GT	Telehealth-Outpatient Therapy- Psychologist- Independent	3	216	72.0	0	0	0.0	3	15 Min.
H0004HH	Adult OP Therapy MH Agency - Co-occurring	286	20,592	72.0	199	18,348	92.2	386	15 min
H0004HH	Child OP Therapy MH Agency - Co-occurring	26	1,872	72.0	22	1,836	83.5	41	15 min
H0004HHGT	Telehealth-Adult OP Therapy MH Agency - Co-occurring	1	72	72.0	0	0	0.0	1	15 Min.
H0004HQ	Adult OP Group Therapy Ind. Lic. LCSW, LCPC, LMFT-Non Agency	35	3,396	97.0	37	4,372	118.2	37	15 min
H0004HQ	Adult Outpatient Group Therapy- Mental Health Agency	1,571	243,920	155.3	344	42,857	124.6	1,651	15 min
H0004HQ	Child OP Group Therapy Ind. Lic. LCSW, LCPC, LMFT-Non Agency	0	0	0.0	1	156	156.0	1	15 min
H0004HQ	Child Outpatient Group Therapy- Mental Health Agency	1,191	185,796	156.0	39	3,319	85.1	1,137	15 min
H0004HQ	Outpatient Group Therapy- Psychologist- Independent	18	2,808	156.0	0	0	0.0	17	15 min
H0004HQHH	Adult OP Group Therapy MH Agency- Co-occurring	25	3,900	156.0	3	624	208.0	27	15 min
H0018	Adult Crisis Residential-Crisis Units	2,272	15,903	7.0	683	4,628	6.8	1,699	1 Day
H0018HA	Child Crisis Residential - Crisis Units	858	5,996	7.0	948	6,458	6.8	672	
H0019	Adult PNMI - Rehabilitation Services	401	38,643	96.4	2,037	181,376	89.0	817	1 Day
H0019CG	Child PNMI - Mental Health Level II	150	4,639	30.9	506	36,715	72.6	199	1 Day
H0019HA	Child PNMI - Crisis Residential	1	7	7.0	0	0	0.0	1	1 Day
H0019HE	Child PNMI - Mental Health Level I	125	3,935	31.5	558	36,768	65.9	216	1 Day
H0019HU	Treatment Foster Care Level C	184	16,560	90.0	194	33,473	172.5	261	1 Day
H0019HU	Treatment Foster Care Level D	45	4,050	90.0	304	51,480	169.3	216	1 Day
H0019HU	Treatment Foster Care Level E	19	1,800	94.7	175	28,895	165.1	127	1 Day

<u>Service Code</u>	<u>Service</u>	<u>Initial Cases</u>	<u>Initial Units</u>	<u>Average Initial Units/Cases</u>	<u>CSR Cases</u>	<u>CSR Units</u>	<u>Average CSR Units/Cases</u>	<u>Members</u>	<u>Billing Unit</u>
H0019HY	Multidimensional Juvenile Justice Program TFC	3	540	180.0	2	20	10.0	4	1 Day
H0019SE	Child PNMI - Mental Retardation Level I	15	450	30.0	81	5,727	70.7	31	1 Day
H0019U9	Child PNMI - Mental Retardation Level II	40	1,216	30.4	274	23,261	84.9	100	1 Day
H0025	Section 65 - Family PsychoEducational	1	12	12.0	0	0	0.0	1	1 mo
H0040	Adult Assertive Community Treatment - ACT	255	16,453	64.5	1,926	118,633	61.6	738	1 Day
H0040	Assertive Community Treatment - ACT 30-Day Medical Necessity Waiver	1	21	21.0	0	0	0.0	1	
H0040HA	Child Assertive Community Treatment - ACT	33	1,694	51.3	63	1,812	28.8	37	
H2000	Adult OP Comp Assess Ind. Lic. LCSW, LCPC, LMFT - Non Agency	214	1,776	8.3	0	0	0.0	211	15 min
H2000	Adult OP Comp Assess MH Agency- Deaf & Geriatric	7	56	8.0	0	0	0.0	7	15 min
H2000	Adult Outpatient Comp Assess-Mental Health Agency	11,320	88,232	7.8	29	232	8.0	10,194	15 min
H2000	Child OP Comp Assess Ind. Lic. LCSW, LCPC, LMFT - Non Agency	147	1,176	8.0	0	0	0.0	146	15 min
H2000	Child Outpatient Comp Assess-Mental Health Agency	10,864	85,583	7.9	48	461	9.6	9,884	15 min
H2000	Outpatient Comp Assess-Psychologist- Independent	1,006	8,029	8.0	2	16	8.0	985	15 min
H2000GT	Telehealth-Adult OP Comp Assess Ind. Lic - Non Agency	1	4	4.0	0	0	0.0	1	15 Min.
H2000GT	Telehealth-Adult Outpatient Comp Assess-Mental Health Agency	264	1,248	4.7	0	0	0.0	260	15 Min.
H2000GT	Telehealth-Child OP Comp Assess-Mental Health Agency	104	486	4.7	0	0	0.0	103	15 Min.
H2000GT	Telehealth-Child OP Comp Assess Ind. Lic- Non Agency	4	16	4.0	0	0	0.0	4	15 Min.
H2000GT	Telehealth-Outpatient Comp Assess-Psychologist- Independent	1	8	8.0	0	0	0.0	1	15 Min.
H2000HH	Adult OP Comp Assess MH Agency-Co-occurring	206	1,624	7.9	0	0	0.0	204	15 min
H2000HH	Child OP Comp Assess MH Agency- Co-occurring	39	308	7.9	1	8	8.0	40	15 min
H2000HHGT	Telehealth-Adult OP Comp Assess MH Agency- Co-occurring	1	8	8.0	0	0	0.0	1	15 Min.
H2010	Adult Medication Management	6,374	114,975	18.0	8,252	359,742	43.6	11,658	15 min
H2010GT	Adult Medication Management-Telehealth	397	6,384	16.1	309	9,418	30.5	605	15 Min.
H2010HA	Child Medication Management	2,224	38,417	17.3	3,438	137,144	39.9	4,530	15 Min
H2010HAGT	Child Medication Management - Telehealth	151	2,416	16.0	229	7,584	33.1	307	15 Min
H2012	Day Supports-Clubhouse	399	20,731	52.0	1,058	440,750	416.6	747	
H2012	Day Supports-Day Treatment	196	15,236	77.7	478	152,053	318.1	391	1 hour
H2014	Skills Development	633	64,212	101.4	1,823	592,969	325.3	1,034	15 min
H2014HQ	Skills Development - Group Therapy	2	208	104.0	0	0	0.0	2	15 Min.
H2015	Community Integration (CI)	7,091	534,256	75.3	32,709	321,637	71.0	13,487	15 min
H2015	Community Integration (CI) 30-Day Medical Necessity Waiver	4	232	58.0	0	0	0.0	4	
H2017	Daily Living Support Services	1,498	73,894	49.3	7,548	823,273	771.5	2,733	15 min
H2018	Community Rehabilitation Services (CRS)	64	5,620	87.8	497	44,506	89.5	191	1 Day
H2019	Specialized Group Services - DBT	341	177,320	520.0	47	5,064	107.7	360	15 min

<u>Service Code</u>	<u>Service</u>	<u>Initial Cases</u>	<u>Initial Units</u>	<u>Average Initial Units/Cases</u>	<u>CSR Cases</u>	<u>CSR Units</u>	<u>Average CSR Units/Cases</u>	<u>Members</u>	<u>Billing Unit</u>
H2019	Specialized Group Services - Recovery Wkbk	16	3,840	240.0	6	654	109.0	18	15 min
H2019	Specialized Group Services - TREM	32	5,280	165.0	1	10	10.0	31	15 min
H2021HE	HCT - FFT	147	29,400	200.0	97	13,388	138.0	157	
H2021HN	HCT - Children's Home & Com. Based Tx - Bachelor's	2,131	19,270	9.0	3,988	530,450	383.8	2,634	15 min
H2021HO	HCT - Children's Home & Com. Based Tx - Master's	2,134	52,607	24.7	4,013	808,593	201.5	2,638	15 min
H2021HU	HCT - Child Welfare - Master's	161	4,070	25.3	326	68,000	208.6	210	15 min
H2021HUU1	HCT - Child Welfare - Bachelor's	161	1,828	11.4	320	104,190	325.6	208	15 min
H2025	Skills Development - Ongoing Support to Maintain Emp	11	1,144	104.0	6	1,672	278.7	12	15 min
H2027	Family Psycho Education	1	208	208.0	0	0	0.0	1	15 Min.
H2033	HCT - MST	369	146,232	396.3	94	13,096	139.3	385	15 min
H2033HK	HCT - MST - Problem Sex. Behaviors	166	88,960	535.9	17	2,574	151.4	166	15 min
S9485	Temporary High Intensity Service	62	5,652	91.2	1,201	92,813	77.3	70	1 Hour
T1017UB	Targeted Case Management - Chronic Medical Care Needs	62	3,690	59.5	272	10,978	40.4	100	15 Min.
T1017UC	Targeted Case Management - Behavioral Health	4,908	294,469	60.0	18,187	923,509	50.8	7,599	15 Min.
T1017UD	Targeted Case Management - Developmental Disabilities	1,409	83,523	59.3	6,284	293,700	46.7	2,456	15 Min.
T1020HE	Adult PNMI - Personal Care	387	37,383	96.6	1,886	167,796	89.0	770	
T2016PD	Temporary Emergency Housing Services	6	4,170	695.0	2	3,889	1,944.5	3	
T2022HA	Behavioral Health Homes - Child	1,484	2,112	1.4	1,610	9,571	5.9	1,765	
T2022HB	Behavioral Health Homes - Adult	4,000	12,839	3.2	6,876	21,067	3.1	5,555	
Section 21									
T2016PD	Agency Home Support	608	1,748,760	2,876.3	3,845	506,440	2,732.5	1,769	Hour
T2016SC	Agency Home Support with Medical Add-On	51	53,097	1,041.1	295	611,538	2,073.0	134	Hour
T2017	Home Supports	115	413,732	3,597.7	632	100,055	3,322.9	394	15 min
T2017SC	Home Supports with Medical Add-On	1	2,912	2,912.0	8	22,728	2,841.0	5	15 min
T2034	Crisis Intervention Services	82	8,811	107.5	146	30,761	210.7	64	15 min
Section 28 Community Based									
H2021HI	Services for Children with Cognitive Impairments and Functional Limitations - 1:1	1,545	62,916	40.7	4,102	504,131	1,341.8	2,823	15 min
H2021HK	Specialized Services for Children with Cognitive Impairments and Functional Limitations - 1:1	107	70,047	654.6	432	809,546	1,873.9	292	15 min
Section 28 School Based (KEPRO began reviewing 12/1/2013)									
H2021HI	School-Based Services for Children with Cognitive Impairments and Functional Limitations - 1:1	241	39,940	165.7	787	987,904	2,525.9	531	15 min
H2021HK	School-Based Specialized Svcs for Children w/Cognitive Impairments & Functional Limitations - 1:1	201	15,640	77.8	462	340,871	2,902.3	297	15 min

<u>Service Code</u>	<u>Service</u>	<u>Initial Cases</u>	<u>Initial Units</u>	<u>Average Initial Units/Cases</u>	<u>CSR Cases</u>	<u>CSR Units</u>	<u>Average CSR Units/Cases</u>	<u>Members</u>	<u>Billing Unit</u>
Section 45									
100-219	Intensive Outpatient Program - Behavioral Health	179	3,533	19.7	36	162	4.5	164	One Day
100-219	Intensive Outpatient Program - Substance Abuse	207	3,481	16.8	123	416	3.4	194	One Day
Section 45/46									
100-219	Child Psychiatric Inpatient - SHH & Acadia Only	1,234	3,724	3.0	4,978	15,987	3.2	1,070	One Day
100-219	Partial Hospitalization	212	1,053	5.0	314	1,449	4.6	190	One Day
Section 65 Provided By Educational Sys. (KEPRO began reviewing 12/1/2013)									
H2012HN	Child BH Day Treatment - PROVIDED BY ED. SYS. - Bachelor's	894	118,464	132.5	2,427,458,014		600.7	1,599	Hour
H2012HO	Child BH Day Treatment - PROVIDED BY ED. SYS. - Master's	893	81,495	91.3	2,428,119,824		49.4	1,599	Hour

Report Number: 14d
Units of substance abuse Services Reviewed BY KEPRO
(Includes MaineCare members and Courtesy Reviews done by KEPRO)
Report Dates 07/01/2015 To 05/31/2016

Run Date: 06/30/2016

Report Source: Authorization Data from KEPRO CareConnection®

Definitions:

- **Courtesy Review** - KEPRO completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **Initial Case** - The initial case is the first authorization in an episode of care for a member in a particular service. If a member is discharged from a service and returns after 2 or more days, this would be a new episode of care and it would require a new initial case review. Initial case review types are: Registrations, Prior Authorizations or Initial Courtesy Reviews.
- **CSR Case** - A service is extended when necessary through the Continued Stay review process (CSR). The continued stay review types are: Registration Continued Stay Reviews (of a registration), Continued Stay Reviews (of a prior authorization) and Courtesy Continued Stay Reviews (of an initial courtesy review).

What This Report Measures: This report shows every substance abuse service that KEPRO authorizes by service code. It includes the fiscal year to date number of members authorized and units of service authorized for both initial cases and continued stay reviews. The average number of units per service is separated into average initial units/case and average CSR units/ case.

Note: the column titled “Members” does not refer to the # of members who have received the service so far this year, but rather the number of unique members who have had a PA and/or a CSR or CSRs so far this fiscal year. Even if a member has multiple continued stays or is discharged and returns to the service, they are counted only once.

<u>Service Code</u>	<u>Service</u>	<u>Initial Cases</u>	<u>Initial Units</u>	<u>Average Initial Units/Cases</u>	<u>CSR Cases</u>	<u>CSR Units</u>	<u>Average CSR Units/Cases</u>	<u>Members</u>	<u>Billing Unit</u>
100-219	General Hospital	197	197	1.0	0	0	0.0	149	Case
H0004	SA OP Therapy Sub Abuse Agency CADC	164	58,696	357.9	128	7,890	61.6	197	15 min
H0004	SA OP Therapy Sub Abuse Agency Non-Masters LADC	355	127,560	359.3	1,196	143,397	119.9	697	15 min
H0004	Sub Abuse Outpatient Therapy-Substance Abuse Agency	3,635	1,302,950	358.4	2,033	244,534	120.3	3,792	15 min
H0004GT	Telehealth-SA OP Therapy SA Agency Non-Masters LADC	2	720	360.0	3	360	120.0	3	15 Min.
H0004GT	Telehealth-Sub Abuse OP Therapy-Substance Abuse Agency	2	720	360.0	0	0	0.0	2	15 Min.
H0004HQ	SA OP Group Therapy Sub Abuse Agency CADC	29	10,440	360.0	6	720	120.0	30	15 min
H0004HQ	SA OP Group Therapy Sub Abuse Agency Non-Masters LADC	237	85,320	360.0	1,051	126,120	120.0	545	15 min
H0004HQ	Sub Abuse Outpatient Group Therapy-Substance Abuse Agency	1,549	556,112	359.0	535	63,882	119.4	1,550	15 min
H0015	Intensive Outpatient Program - Matrix/PPP ONLY	5	240	48.0	0	0	0.0	5	
H2000	SA OP Comp Assess Sub Abuse Agency CADC	115	920	8.0	0	0	0.0	114	15 min
H2000	SA OP Comp Assess Sub Abuse Agency Non-Masters LADC	266	2,124	8.0	7	56	8.0	262	15 min
H2000	Sub Abuse Outpatient Comp Assess-Substance Abuse Agency	2,799	21,934	7.8	47	376	8.0	2,420	15 min
H2000GT	Telehealth-SA OP Comp Assess Sub Abuse Agency CADC	5	40	8.0	0	0	0.0	5	15 Min.
H2000GT	Telehealth-Sub Abuse OP Comp Assess-SA Agency	2	12	6.0	0	0	0.0	2	15 Min.

Section 65 Community-Based

H0015	Intensive Outpatient Program	1,196	23,445	19.6	1,563	6,642	4.2	960	One Day
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Report Number: 16b
Average Length of Stays in Child Crisis Units
(Includes MaineCare members and Courtesy Reviews done by KEPRO)

Report Dates: 05/01/2016 To 05/31/2016

Run Date: 06/30/2016

Report Source: Authorization data from KEPRO CareConnection®

Definitions:

- A **crisis stabilization unit** provides short-term, out-of-home treatment for a person experiencing a mental health crisis. The codes for crisis services for youth are: H0018 Child Crisis Residential - Crisis Units and H0019HA Child PNMI - Crisis Residential.
- **ALOS** - average length of stay in days of members discharged in KEPRO CareConnecton® from child crisis units during this month.
- **Courtesy Review** - KEPRO completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.

What This Report Measures: Average length of stay of members discharged from child crisis units during this month. Members may be discharged more than once.

Total number of members discharged = 60 Average length of stay (ALOS) in days = 13 Median length of stay in days = 6

<u>Gender</u>	<u># of Discharges</u>	<u>ALOS</u>
Female	38	11
Male	22	16
Total	60	13
<u>Age Groups</u>	<u># of Discharges</u>	<u>ALOS</u>
6-12	13	9
13-17	45	15
18-20	2	3
Total	60	13
<u>Child/Adult</u>	<u># of Discharges</u>	<u>ALOS</u>
Children (ages 0 -17)	58	13
Adult (ages 18+)	2	3
Total	60	13
<u>District</u>	<u># of Discharges</u>	<u>ALOS</u>
District 1/ York County	8	12
District 2/ Cumberland County	5	31
District 3/ Androscoggin, Franklin, and Oxford Counties	2	6
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	6	15
District 5/ Somerset and Kennebec Counties	12	8
District 6/ Piscataquis and Penobscot Counties	5	6
District 7/ Washington and Hancock Counties	6	6
District 8/ Aroostook County	12	18
Unknown	4	14
Total	60	13

<u>Providers</u>	<u># of Discharges</u>	<u>ALOS</u>
Aroostook Mental Health Services	14	16
Community Health & Counseling Services	19	4
Crisis and Counseling Centers	7	8
Sweetser	20	21
Total	60	13

Report Number: 16d
Average Length of Stay in Child PNMI Settings
(Includes MaineCare members and Courtesy Reviews done by KEPRO)
Report Dates: 05/01/2016 To 05/31/2016

Report Source: Authorization data from KEPRO CareConnection®

Definitions:

- **Residential care:** Youth in need of residential treatment services are served in PNMI. **PNMI** stands for Private Non-Medical Institution (PNMI). PNMI provides food, shelter, personal care, and treatment services to four or more residents in single or scattered site facilities. PNMI services are not provided in medical settings such as hospitals or nursing homes. There are four types of child PNMI as follows: **Mental Health Level I & Level II and Mental Retardation Level I & Level II**. Youth in **Multidimensional Treatment Foster Care** are also included. Multidimensional Treatment Foster Care is an evidenced based residential treatment service used as an alternative to incarceration.
- **PNMI** - A Private Non-Medical Institution (PNMI) provides food, shelter, personal care, and treatment services to four or more residents in single or scattered site facilities. PNMI services are not provided in medical settings such as hospitals or nursing homes.
- **ALOS** - average length of stay in days of stay of members discharged in CareConnecton® from Child Residential Services (Section 97 Child PNMI) during this month.
- **Courtesy Review** - KEPRO completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.

What This Report Measures: Average length of stay of members discharged from Child Residential Services (child PNMI). Members may be discharged more than once.

Total number of members discharged = 23
 ALOS: Mental Health Level I = 237
 Mental Retardation Level I And II = 108

Average length of stay (ALOS) in days for all types of Child PNMI services = 246
 Mental Health Level II = 272
 Multidimensional TFC = N/A. (No discharges this month.)

	Mental Health Level I		Mental Health Level II		Mental Retardation Level I And II		Multidimensional TFC		Totals	
	#	ALOS	#	ALOS	#	ALOS	#	ALOS	#	ALOS
Gender										
Female	1	60	9	297					10	273
Male	7	262	4	218	2	108			13	225
Total	8	237	13	272	2	108	0	N/A	23	246
Age Groups										
6-12	3	398	2	385	1	77			6	340
13-17	5	140	11	252	1	138			17	212
Total	8	237	13	272	2	108	0	N/A	23	246
Child/Adult										
Children (ages 0 -17)	8	237	13	272	2	108			23	246
Total	8	237	13	272	2	108	0	N/A	23	246

	Mental Health		Mental Health		Mental Retardation		Multidimensional		Totals	
	Level I		Level II		Level I And II		TFC			
<u>District</u>	<u>#</u>	<u>ALOS</u>	<u>#</u>	<u>ALOS</u>	<u>#</u>	<u>ALOS</u>	<u>#</u>	<u>ALOS</u>	<u>#</u>	<u>ALOS</u>
District 1/ York County	2	492	3	479	1	77			6	416
District 2/ Cumberland County			2	146	1	138			3	143
District 3/ Androscoggin, Franklin, and Oxford Counties	1	276	2	198					3	224
District 5/ Somerset and Kennebec Counties	2	184	2	328					4	256
District 6/ Piscataquis and Penobscot Counties	2	104	4	191					6	162
District 8/ Aroostook County	1	60							1	60
Total	8	237	13	272	2	108	0	N/A	23	246
<u>Providers</u>	<u>#</u>	<u>ALOS</u>	<u>#</u>	<u>ALOS</u>	<u>#</u>	<u>ALOS</u>	<u>#</u>	<u>ALOS</u>	<u>#</u>	<u>ALOS</u>
Aroostook Mental Health Services	1	175							1	175
Becket Houses of Maine	2	217	2	165	1	138			5	180
Easter Seals			3	460	1	77			4	364
NFI North			2	158					2	158
Spurwink	1	32	2	407					3	282
Sweetser	4	314	4	176					8	245
Total	8	237	13	272	2	108	0	N/A	23	246

Report Number: 16h
Average Length of Stay in Child Targeted Case Management
(Includes MaineCare members and Courtesy Reviews done by KEPRO)

Report Dates: 05/01/2016 To 05/31/2016

Run Date: 06/30/2016

Report Source: Authorization data from KEPRO CareConnection®

Definitions:

- **Targeted Case Management (TCM)** is case management to identify and facilitate access to medical, social, educational and other needs (including housing and transportation) of the eligible member. KEPRO reports on the following three types of TCM services:
 - **TCM - BH** is targeted case management for children with behavioral health need.
 - **TCM - DD** is targeted case management for children with developmental disabilities.
- **ALOS** - average length of stay in days of stay of members discharged in KEPRO CareConnection® from Targeted Case Management during this month.
- **Courtesy Review** - KEPRO completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.

What This Report Measures: Average length of stay of members discharged from Targeted Case Management service during this month. Members may be discharged more than once.

Total number of members discharged = 607

Average length of stay (ALOS) in days for all types of TCM services = 332

Average length of stay (ALOS) in days for TCM - BH = 312

Average length of stay (ALOS) in days for TCM - DD = 411

<u>Gender</u>	<u>TCM - BH</u>		<u>TCM - DD</u>		<u>Totals</u>	
	<u># of Discharges</u>	<u>ALOS</u>	<u># of Discharges</u>	<u>ALOS</u>	<u># of Discharges</u>	<u>ALOS</u>
Female	191	293	36	373	227	306
Male	292	324	88	427	380	348
Total	483	312	124	411	607	332
<u>Age Groups</u>	<u># of Discharges</u>	<u>ALOS</u>	<u># of Discharges</u>	<u>ALOS</u>	<u># of Discharges</u>	<u>ALOS</u>
0-3	8	183	16	224	24	210
4-5	28	204	16	283	44	233
6-12	224	281	51	463	275	315
13-17	183	321	32	433	215	338
18-20	40	537	9	601	49	549
Total	483	312	124	411	607	332
<u>Child/Adult</u>	<u># of Discharges</u>	<u>ALOS</u>	<u># of Discharges</u>	<u>ALOS</u>	<u># of Discharges</u>	<u>ALOS</u>
Children (ages 0 -17)	443	291	115	396	558	313
Adult (ages 18+)	40	537	9	601	49	549
Total	483	312	124	411	607	332

<u>District</u>	<u>TCM - BH</u>		<u>TCM - DD</u>		<u>Totals</u>	
	<u># of Discharges</u>	<u>ALOS</u>	<u># of Discharges</u>	<u>ALOS</u>	<u># of Discharges</u>	<u>ALOS</u>
District 1/ York County	47	275	7	157	54	259
District 2/ Cumberland County	52	261	17	394	69	294
District 3/ Androscoggin, Franklin, and Oxford Counties	63	253	10	334	73	264
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	44	353	13	368	57	356
District 5/ Somerset and Kennebec Counties	138	264	22	374	160	279
District 6/ Piscataquis and Penobscot Counties	65	431	17	363	82	417
District 7/ Washington and Hancock Counties	24	394	5	502	29	413
District 8/ Aroostook County	45	383	31	567	76	458
Unknown	5	281	2	289	7	283
Total	483	312	124	411	607	332

Providers	TCM - BH		TCM - DD		Totals	
	# of Discharges	ALOS	# of Discharges	ALOS	# of Discharges	ALOS
Aroostook Mental Health Services	3	118			3	118
Assistance Plus	12	125	2	218	14	139
Bridge to Success			3	423	3	423
Broadreach Family & Community Services	3	350	9	301	12	313
Care & Comfort	2	358			2	358
Catholic Charities Maine	63	375	8	326	71	369
Charlotte White Center	1	165	2	268	3	233
Community Concepts	2	353			2	353
Community Health & Counseling Services	10	147	2	373	12	185
Connections for Kids	1	563			1	563
Counseling Services Inc.	2	271			2	271
Day One	1	444			1	444
Dirigo Counseling Clinic	3	136			3	136
Easter Seals Maine			2	262	2	262
Evergreen Behavioral Services			1	108	1	108
Families Matter, Inc	36	285	12	291	48	286
Fullcircle Supports Inc	3	140	1	121	4	135
Health Affiliates Maine	12	180			12	180
Home Counselors Inc	1	447			1	447
Independence Association	1	793	3	868	4	850
Kennebec Behavioral Health	49	274	1	414	50	277
KidsPeace	12	355			12	355
Learning Works	9	452	1	99	10	417
Life by Design	6	353			6	353
Maine Behavioral Health Organization	1	1,052			1	1,052
Maine Childrens Home for Little Wanderers	3	254			3	254
Maine Immigrant and Refugee Services	3	30			3	30
MAS Home Care of Maine	10	234	1	353	11	245
Milestones Family Services			3	198	3	198
New Day Counseling	1	152			1	152
Northern Lighthouse	2	146			2	146
Northern Maine General			2	1,160	2	1,160
Penquis			1	391	1	391
Pine Tree Society			5	144	5	144
Providence	20	231	4	444	24	266
Rumford Group Homes	1	201			1	201
Saco River Health Service	1	30			1	30
Sequel Care of Maine	2	119			2	119

	TCM - BH		TCM - DD		Totals	
Special Childrens Friends			1	442	1	442
Spurwink	54	273	1	168	55	271
Sunrise Opportunities	4	96	1	120	5	101
Sweetser	52	319			52	319
The Childrens Center	4	377	4	527	8	452
The Opportunity Alliance	2	248			2	248
The Progress Center	1	112	2	286	3	228
Tri-County Mental Health	2	146			2	146
United Cerebral Palsy	1	19	4	335	5	271
Waban Projects			2	144	2	144
Wings	84	430	38	525	122	460
Woodfords Family Services	3	328	8	526	11	472
Total	483	312	124	411	607	332

Report Number: 16i

**Average Length of Stay in Child Home and Community Treatment
(Includes MaineCare members and Courtesy Reviews done by KEPRO)**

Report Dates: 05/01/2016 To 05/31/2016

Report Source: Authorization data from KEPRO CareConnection®

Definitions:

- **Home and Community Based Treatment (HCT)** is a higher intensity community-based mental health service than Outpatient Therapy but a lower intensity service than Children's Assertive Community Treatment (ACT). There are 3 types of HCT services.
 - **HCT** is the regular home and community based treatment service.
 - **HCT - FFT** is home and community based treatment service using the evidenced based treatment model of family functional therapy.
 - **HCT - MST** is home and community based treatment service using the evidenced based treatment model of multi-systems therapy.
- **ALOS** - average length of stay in days of members discharged in KEPRO CareConnecton® from children's home and community based treatment during this month.
- **Courtesy Review** - KEPRO completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.

What This Report Measures: Average length of stay of members discharged from HCT services during this month. Members may be discharged more than once.

Total number of members discharged = 207

Average length of stay (ALOS) in days for all types of HCT services = 154

Average length of stay (ALOS) in days for Regular HCT = 164

Average length of stay (ALOS) in days for HCT - FFT = 131

Average length of stay (ALOS) in days for HCT - MST = 97

	Regular HCT		HCT - FFT		HCT - MST		Totals	
	<u># of Discharges</u>	<u>ALOS</u>						
Gender								
Female	81	158	5	96	13	94	99	147
Male	92	168	5	165	11	100	108	161
Total	173	164	10	131	24	97	207	154
Age Groups								
0-3	11	184					11	184
4-5	18	180					18	180
6-12	96	160	4	102	7	90	107	153
13-17	44	154	6	150	17	100	67	140
18-20	4	226					4	226
Total	173	164	10	131	24	97	207	154
Child/Adult								
Children (ages 0 -17)	169	162	10	131	24	97	203	153
Adult (ages 18+)	4	226					4	226
Total	173	164	10	131	24	97	207	154

<u>District</u>	<u>Regular HCT</u>		<u>HCT - FFT</u>		<u>HCT - MST</u>		<u>Totals</u>	
	<u># of Discharges</u>	<u>ALOS</u>						
District 1/ York County	23	153			6	92	29	140
District 2/ Cumberland County	28	169	4	154	2	80	34	162
District 3/ Androscoggin, Franklin, and Oxford Counties	27	150	2	151	9	110	38	141
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	17	144			3	51	20	130
District 5/ Somerset and Kennebec Counties	32	152	2	78	1	65	35	145
District 6/ Piscataquis and Penobscot Counties	28	189	2	115	2	194	32	184
District 7/ Washington and Hancock Counties	10	200					10	200
District 8/ Aroostook County	5	192					5	192
Unknown	3	156			1	9	4	119
Total	173	164	10	131	24	97	207	154
<u>Providers</u>	<u># of Discharges</u>	<u>ALOS</u>						
AngleZ Behavioral Health Services-65 HCT	1	211					1	211
Assistance Plus	7	121					7	121
Care & Comfort	5	126					5	126
Casa, Inc.	1	116					1	116
Catholic Charities Maine			7	110			7	110
Christopher Aaron Counseling Center	2	220					2	220
Community Care	17	184					17	184
Connections for Kids	5	190					5	190
Counseling Services Inc.					4	88	4	88
Home Counselors Inc	2	91					2	91
Kennebec Behavioral Health	18	141			4	116	22	137
KidsPeace	20	139					20	139
Maine Immigrant and Refugee Services	1	110					1	110
MAS Home Care of Maine	9	121					9	121
Northern Lighthouse	4	231					4	231
Port Resources	7	157					7	157
Providence	50	182					50	182
Saco River Health Service	2	113					2	113
Sequel Care of Maine	11	172					11	172
Sinfonia Family Services	3	180					3	180
Smart Child & Family Services	3	223					3	223
Spurwink			3	179			3	179
Tri-County Mental Health	2	99			16	94	18	95
United Cerebral Palsy	1	258					1	258
Woodfords Family Services	2	184					2	184
Total	173	164	10	131	24	97	207	154

Report 16I

**Average Length of Stay in Community-based Section 28 Services
(Includes MaineCare members and Courtesy Reviews done by KEPRO)**

Report Dates: 05/01/2016 To 05/31/2016

Run Date: 06/30/2016

Report Source: Authorization data from KEPRO CareConnection®

Definitions:

- **Section 28 Rehabilitation and Community Support Services (RCS or Sec.28)** is also known as Rehabilitative and Community Services. The service is for youth up to the age of 21 who have a developmental disability that affects their everyday functioning. (Ex. Autism, intellectual disability (MR), Retts Syndrome, PDD). Services include skill building in activities of daily living and behavior management. Services may be delivered in individual or group settings, and are intended to help the child function better in home and community through working on goals identified in a treatment plan.
- **Code H2021HI** is Services for Children with Cognitive Impairments and Functional Limitations - 1:1.
- **Code H2021HK** is Specialized Services for Children with Cognitive Impairments and Functional Limitations - 1:1
- **ALOS** - average length of stay in days of stay of members discharged in CareConnecton® from Targeted Case Management during this month.
- **Courtesy Review** - KEPRO completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.

What This Report Measures: Average length of stay of members discharged from the 2 types of community-based Section 28- regular and specialized. Members may be discharged more than once and may be discharged from more than one type of section 28 service.

Total number of members discharged = 105

Average length of stay (ALOS) in days for all types of services = 334

Average length of stay (ALOS) in days for Section 28 H2021HI = 338

Average length of stay (ALOS) in days for Section 28 Specialized H2021HK = 128

	Section 28 H2021HI		Section 28 Specialized H2021HK		Totals	
	<u># of Discharges</u>	<u>ALOS</u>	<u># of Discharges</u>	<u>ALOS</u>	<u># of Discharges</u>	<u>ALOS</u>
Gender						
Female	36	331			36	331
Male	67	342	2	128	69	335
Total	103	338	2	128	105	334
Age Groups						
0-3	5	78	1	201	6	99
4-5	6	166			6	166
6-12	50	333			50	333
13-17	35	369	1	55	36	361
18-20	7	549			7	549
Total	103	338	2	128	105	334
Child/Adult						
Children (ages 0 -17)	96	323	2	128	98	319
Adult (ages 18+)	7	549			7	549
Total	103	338	2	128	105	334

<u>District</u>	Section 28		Section 28 Specialized		Totals	
	H2021HI		H2021HK		# of Discharges	ALOS
	<u># of Discharges</u>	<u>ALOS</u>	<u># of Discharges</u>	<u>ALOS</u>		
District 1/ York County	13	332			13	332
District 2/ Cumberland County	14	533			14	533
District 3/ Androscoggin, Franklin, and Oxford Counties	16	300	1	201	17	294
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	8	194	1	55	9	179
District 5/ Somerset and Kennebec Counties	11	227			11	227
District 6/ Piscataquis and Penobscot Counties	24	437			24	437
District 7/ Washington and Hancock Counties	5	100			5	100
District 8/ Aroostook County	11	274			11	274
Unknown	1	178			1	178
Total	103	338	2	128	105	334

<u>Providers</u>	Section 28		Section 28 Specialized		Totals	
	H2021HI		H2021HK		# of Discharges	ALOS
	# of Discharges	ALOS	# of Discharges	ALOS		
AB Home Healthcare	7	53			7	53
Addison Point Agency	4	477			4	477
Affinity	1	1,169			1	1,169
Aroostook Home Health Services	1	176			1	176
Assistance Plus	1	28			1	28
Back to Basics Behavioral Health Services	1	178			1	178
Black Bear Support Services LLC	1	64			1	64
Bridges of Maine, LLC	2	334			2	334
Care & Comfort	13	279			13	279
Casa, Inc.	3	30			3	30
Charlotte White Center	5	116			5	116
Compass Behavioral Health, LLC	2	309			2	309
Connections for Kids	3	676			3	676
Creative Innovations, Inc	2	727			2	727
Downeast Horizons Inc	1	1,165			1	1,165
Gallant Therapy Services	4	65			4	65
Growing Opportunities Inc	1	1,173			1	1,173
Living Innovations Support Services	8	320			8	320
MAS Home Care of Maine	20	337			20	337
MC Community Services, LLC	1	152			1	152
Northern Lighthouse	2	52			2	52
Northern Maine General	2	387			2	387
Progressions Behavioral Health Svc	1	139			1	139
Providence			2	128	2	128
Saco River Health Service	4	622			4	622
Sequel Care of Maine	4	491			4	491
The Progress Center	3	247			3	247
United Cerebral Palsy	3	508			3	508
Watch Me Shine Preschool, Inc.	1	1,170			1	1,170
Woodfords Family Services	2	453			2	453
Total	103	338	2	128	105	334

Report 16m

**Average Length of Stay in School-based Section 28 Services
(Includes MaineCare members and Courtesy Reviews done by KEPRO)**

Report Dates: 05/01/2016 To 05/31/2016

Run Date: 06/30/2016

Report Source: Authorization data from KEPRO CareConnection®

Definitions:

- **Section 28 Rehabilitation and Community Support Services (RCS or Sec.28)** is also known as Rehabilitative and Community Services. The service is for youth up to the age of 21 who have a developmental disability that affects their everyday functioning. (Ex. Autism, intellectual disability (MR), Retts Syndrome, PDD). Services include skill building in activities of daily living and behavior management. Services may be delivered in individual or group settings, and are intended to help the child function better in home and community through working on goals identified in a treatment plan.
- **Code H2021HI** is Services for Children with Cognitive Impairments and Functional Limitations - 1:1.
- **Code H2021HK** is Specialized Services for Children with Cognitive Impairments and Functional Limitations - 1:1
- **ALOS** - average length of stay in days of stay of members discharged in KEPRO CareConnecton® from Targeted Case Management during this month.
- **Courtesy Review** - KEPRO completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.

What This Report Measures: Average length of stay of members discharged from the 2 types of school-based Section 28- regular and specialized. Members may be discharged more than once and may be discharged from more than one type of section 28 service.

Total number of members discharged = 2

Average length of stay (ALOS) in days for all types of services = 118

Average length of stay (ALOS) in days for Section 28 H2021HI = 15

Average length of stay (ALOS) in days for Section 28 Specialized H2021HK = 220

	Section 28 H2021HI		Section 28 Specialized H2021HK		Totals	
	<u># of Discharges</u>	<u>ALOS</u>	<u># of Discharges</u>	<u>ALOS</u>	<u># of Discharges</u>	<u>ALOS</u>
Gender						
Male	1	15	1	220	2	118
Total	1	15	1	220	2	118
Age Groups						
0-3			1	220	1	220
6-12	1	15			1	15
Total	1	15	1	220	2	118
Child/Adult						
Children (ages 0 -17)	1	15	1	220	2	118
Total	1	15	1	220	2	118
District						
District 2/ Cumberland County	1	15			1	15
District 3/ Androscoggin, Franklin, and Oxford Counties			1	220	1	220
Total	1	15	1	220	2	118

<u>Providers</u>	Section 28		Section 28 Specialized		Totals	
	H2021HI		H2021HK			
	<u># of Discharges</u>	<u>ALOS</u>	<u># of Discharges</u>	<u>ALOS</u>	<u># of Discharges</u>	<u>ALOS</u>
Connections for Kids	1	15			1	15
John F. Murphy Homes			1	220	1	220
Total	1	15	1	220	2	118

Report Number: 16p
Average Length of Stay in Child Behavioral Health Homes
(Includes MaineCare members and Courtesy Reviews done by KEPRO)

Report Dates: 05/01/2016 To 05/31/2016

Run Date: 06/30/2016

Report Source: Authorization data from KEPRO CareConnection®

Definitions:

- **Behavioral Health Home Organization (BHHO)** - A BHHO is a community-based mental health organization that delivers services through a team-based model of care. It is designed to integrate the systems of care of behavioral health and physical health. The service code of child behavioral health homes is for members ages 0 - 20 years.
- **ALOS** - average length of stay in days of members discharged in KEPRO CareConnection® from Children’s Behavioral Health Homes during this month.
- **Median** - The median is defined as the middle number in a series of numbers ordered from lowest to highest. For example the median of 1,9, & 80 days = 9 days, while the average is 90/3 = 30 days.
- **Courtesy Review** - KEPRO completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.

What This Report Measures: Average length of stay and median length of stay of members discharged from Child Behavioral Health Homes services during this month. Members may be discharged more than once.

Total number of members discharged = 49 Average length of stay (ALOS) in days = 137 Median length of stay in days = 90

<u>Gender</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
Female	21	127	90
Male	28	144	90
Total	49	137	90
<u>Age Groups</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
0-3	2	49	49
4-5	7	82	30
6-12	16	169	114
13-17	20	153	90
18-20	4	67	76
Total	49	137	90
<u>District</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
District 1/ York County	8	75	65
District 2/ Cumberland County	9	88	67
District 3/ Androscoggin, Franklin, and Oxford Counties	10	75	64
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	3	57	61
District 5/ Somerset and Kennebec Counties	2	152	152
District 6/ Piscataquis and Penobscot Counties	14	265	253
District 7/ Washington and Hancock Counties	1	182	182
Unknown	2	103	103
Total	49	137	90

<u>Providers</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
Acadia Healthcare	4	107	107
Community Counseling Center	9	65	67
Cornerstone Behavioral Healthcare	3	245	253
Counseling Services Inc.	9	87	89
Evergreen Behavioral Services	2	49	49
Mid Coast Mental Health	1	23	23
Penobscot Community Health Center	4	171	202
Providence	1	299	299
Sequel Care of Maine	1	234	234
Tri-County Mental Health	8	54	36
United Cerebral Palsy	5	370	398
Wings	2	283	283
Total	49	137	90

Report 18 & 19 PNMI Bed Capacity/Occupancy
(Includes MaineCare members and Courtesy Reviews done by KEPRO)

Report Dates: 05/01/2016 To 05/31/2016

Report Source: Authorization data from KEPRO CareConnection

What This Report Measures: Bed status on the left side shows the number of people in the various PNMI locations on the last day of the month. Monthly averages on the right side shows occupancy rate for the month by computing bed days used by possible bed days. Persons with MaineCare and Courtesy Reviews are included. It is possible for someone to be in a PNMI location and not be using MaineCare or have a Courtesy Review. Therefore, a location showing an available bed on the last day of the month may in fact be full.

Definitions:

- **Possible bed days** = number of beds in a location times the number of days in a month. For a ten bed facility this would be 10 * 31 = 310 on a month with 31 days.
- **PNMI** - A Private Non-Medical Institution (PNMI) provides food, shelter, personal care, and treatment services to four or more residents in single or scattered site facilities. PNMI services are not provided in medical settings such as hospitals or nursing homes.
- **Courtesy Review** - KEPRO completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state

Statewide overall occupancy rate: Adult PNMI: 93.4% Child PNMI: 84.7%

Report 18 & 19 PNMI Bed Capacity/Occupancy		Bed Status on 05/31/2016				Monthly Averages			
<u>Adult PNMI Provider</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
Alternative Services	Green Home Green, ME	3	3	0	0%	0	93	93	100%
Alternative Services	Leighton Street Waterville, ME	5	5	0	0%	0	155	155	100%
Alternative Services	LRBP Burns Rd Augusta, ME	3	3	0	0%	0	93	93	100%
Alternative Services	LRBP Pittston Pittston, ME	3	3	0	0%	0	93	93	100%
Alternative Services	LRBP Plummer St Lisbon Falls, ME	3	3	0	0%	0	93	93	100%
Alternative Services	LRBP Rabbit Valley Oxford, ME	3	3	0	0%	0	93	93	100%
Alternative Services	LRBP Summer St Lisbon Falls, ME	3	3	0	0%	0	93	93	100%
Aroostook Mental Health Services	Madawaska Group Home Madawaska, ME	7	7	0	0%	0	217	217	100%
Aroostook Mental Health Services	Skyhaven Presque Isle, ME	10	10	0	0%	0	310	308	99%
Ascentria Care Alliance	A Rocky Road Hebron, ME	2	2	0	0%	0	62	62	100%

Report 18 & 19 PNMI Bed Capacity/Occupancy		Bed Status on 05/31/2016				Monthly Averages			
<u>Adult PNMI Provider</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
Ascentria Care Alliance	B Rocky Road Hebron, ME	2	1	1	50%	0	62	31	50%
Ascentria Care Alliance	Church Street Home Lewiston, ME	3	3	0	0%	0	93	91	98%
Ascentria Care Alliance	Martin Drive Lewiston, ME	4	4	0	0%	0	124	95	77%
Ascentria Care Alliance	Pettingill MH Residential Facility Lewiston, ME	3	3	0	0%	0	93	93	100%
Becket Houses of Maine	Gorham Gorham, ME	7	5	2	29%	1	217	164	76%
Charlotte White Center	Eastern Ave Brewer, ME	3	2	1	33%	1	93	82	88%
Charlotte White Center	Lookout Avenue Dover-Foxcroft, ME	2	2	0	0%	0	62	62	100%
Charlotte White Center	Marsh Road Corinth, ME	4	4	0	0%	0	124	116	94%
Charlotte White Center	Starks House Dover-Foxcroft, ME	5	5	0	0%	0	155	140	90%
Community Health & Counseling Services	Ellsworth Group Home Ellsworth, ME	4	4	0	0%	0	124	124	100%
Community Health & Counseling Services	Fieldstone Dr Bangor, ME	6	6	0	0%	0	186	186	100%
Community Health & Counseling Services	Grove St Group Home Bangor, ME	4	3	1	25%	1	124	124	100%
Community Health & Counseling Services	Husson Hollow Group Home Bangor, ME	8	8	0	0%	0	248	248	100%
Community Health & Counseling Services	Orono Geriatric Grp Home Orono, ME	8	8	0	0%	0	248	248	100%
Counseling Services Inc.	Bacon Street Apartments Biddeford, ME	6	6	0	0%	0	186	186	100%
Counseling Services Inc.	Crescent Place Biddeford, ME	6	6	0	0%	0	186	186	100%
Counseling Services Inc.	High Street Biddeford, ME	7	6	1	14%	2	217	176	81%
Counseling Services Inc.	Woodbridge Rd Group Home York, ME	7	7	0	0%	0	217	217	100%

Report 18 & 19 PNMI Bed Capacity/Occupancy		Bed Status on 05/31/2016				Monthly Averages			
<u>Adult PNMI Provider</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
Employment Specialist of Maine	404 Mud Mill Rd-012 Augusta, ME	3	2	1	33%	1	93	74	80%
Employment Specialist of Maine	9 Spencer St Augusta, ME	3	3	0	0%	0	93	93	100%
Employment Specialist of Maine	Bowdoinham Bowdoinham, ME	6	6	0	0%	0	186	186	100%
Employment Specialist of Maine	South China House South China, ME	3	3	0	0%	0	93	93	100%
Employment Specialist of Maine	The Athens House Athens, ME	3	3	0	0%	0	93	93	100%
Employment Specialist of Maine	Windsor House Windsor, ME	6	6	0	0%	0	186	186	100%
Fellowship Health Resources	Broadway House- Ralph & Broadway Bangor, ME	6	6	0	0%	0	186	183	98%
Fellowship Health Resources	Ralph St- Ralph & Broadway Bangor, ME	6	5	1	17%	1	186	186	100%
Kennebec Behavioral Health	9 Walnut Street - Waterville Waterville, ME	7	5	2	29%	0	217	155	71%
Kennebec Behavioral Health	Augusta House- Augusta Supported Housing Augusta, ME	7	5	2	29%	0	217	155	71%
Kennebec Behavioral Health	Valley View- Augusta Supported Housing Augusta, ME	8	7	1	13%	0	248	203	82%
Kennebec Behavioral Health	Wilson Place- Skowhegan Supported Housing Skowhegan, ME	7	6	1	14%	0	217	186	86%
Medical Care Development	Auburn Group Home Auburn, ME	7	7	0	0%	0	217	217	100%
Medical Care Development	Friendship House AKA Bucksport Group Home Bucksport, ME	6	5	1	17%	0	186	155	83%
Medical Care Development	Marston St Norway, ME	4	4	0	0%	0	124	124	100%
Medical Care Development	Round Hill Biddeford, ME	4	4	0	0%	0	124	124	100%
Mid Coast Mental Health	Belfast Apartments- BASS Belfast, ME	8	6	2	25%	0	248	186	75%
Mid Coast Mental Health	Belfast Residential Belfast, ME	8	1	7	88%	0	248	31	13%

Report 18 & 19 PNMI Bed Capacity/Occupancy		Bed Status on 05/31/2016				Monthly Averages			
<u>Adult PNMI Provider</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
Mid Coast Mental Health	GAP - Cedar St Rockland, ME	3	2	1	33%	1	93	84	90%
Mid Coast Mental Health	GAP - Warren St Rockland, ME	5	5	0	0%	0	155	155	100%
Mid Coast Mental Health	Grace St Owl's Head Group Home Rockland, ME	3	3	0	0%	0	93	93	100%
Mid Coast Mental Health	Owl's Head Group Home Owl's Head, ME	7	7	0	0%	0	217	217	100%
Mid Coast Mental Health	Pleasant St Owl's Head Rockland, ME	3	3	0	0%	0	93	93	100%
Motivational Services	10 Noyes Place Augusta, ME	7	5	2	29%	0	217	140	65%
Motivational Services	105 Western Avenue Service Waterville, ME	5	5	0	0%	0	155	155	100%
Motivational Services	115 Commercial Street Augusta, ME	10	10	0	0%	0	310	295	95%
Motivational Services	14 Elm Street Augusta, ME	8	8	0	0%	0	248	248	100%
Motivational Services	14 Glenridge Drive Augusta, ME	8	7	1	13%	1	248	232	94%
Motivational Services	2128 North Belfast Ave Augusta, ME	5	5	0	0%	0	155	155	100%
Motivational Services	22 Green Street Program Augusta, ME	8	8	0	0%	0	248	248	100%
Motivational Services	45 Middle Street Augusta, ME	6	6	0	0%	0	186	164	88%
Motivational Services	73 Pleasant Street Waterville, ME	6	6	0	0%	0	186	186	100%
Motivational Services	81 Winthrop Street Augusta, ME	6	6	0	0%	0	186	186	100%
NFI North	Finson Road Bangor, ME	8	7	1	13%	1	248	247	100%
NFI North	Miller Terraces Bangor, ME	10	9	1	10%	1	310	310	100%
Northern Maine General	Franciscan Home Eagle Lake, ME	16	15	1	6%	2	496	478	96%

Report 18 & 19 PNMI Bed Capacity/Occupancy		Bed Status on 05/31/2016				Monthly Averages			
<u>Adult PNMI Provider</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
OHI	Harrington House Holden, ME	7	6	1	14%	0	217	186	86%
OHI	Hudson St Bangor, ME	6	5	1	17%	1	186	164	88%
OHI	Mount Hope Ave Bangor, ME	4	4	0	0%	0	124	124	100%
OHI	OHI-Clewleyville Eddington, ME	4	4	0	0%	1	124	116	94%
OHI	OHI-Division Bangor, ME	4	4	0	0%	1	124	126	100%
OHI	Ohio St-Grove St Brewer, ME	4	4	0	0%	1	124	120	97%
Oxford County Mental Health Services	Andy's Place Rumford, ME	4	3	1	25%	1	124	109	88%
Peregrine Corp	Chesley Street Westbrook, ME	3	3	0	0%	0	93	93	100%
Peregrine Corp	Wall Street Portland, ME	10	10	0	0%	0	310	310	100%
Shalom House	Action Program Portland, ME	18	17	1	6%	1	558	532	95%
Shalom House	Auburn House Portland, ME	7	7	0	0%	0	217	217	100%
Shalom House	Center Street House Biddeford, ME	7	6	1	14%	1	217	192	88%
Shalom House	Clark Street Portland, ME	8	8	0	0%	0	248	248	100%
Shalom House	North St Supported Housing YC Saco, ME	7	7	0	0%	0	217	213	98%
Shalom House	O'Brion Street Portland, ME	6	6	0	0%	0	186	186	100%
Shalom House	Park Street Portland, ME	9	9	0	0%	2	279	261	94%
Shalom House	Read Street Portland, ME	6	6	0	0%	1	186	171	92%
Shalom House	School St Supported Housing YC Saco, ME	7	6	1	14%	1	217	211	97%

Report 18 &19 PNMI Bed Capacity/Occupancy		Bed Status on 05/31/2016				Monthly Averages			
<u>Adult PNMI Provider</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
Shalom House	Wilson Street S Portland, ME	7	7	0	0%	0	217	217	100%
Shalom House	Woodford Street Portland, ME	6	8	0	0%	0	186	246	100%
Sunrise Opportunities	Eastport Residential Care Facility Eastport, ME	14	14	0	0%	0	434	434	100%
Sunrise Opportunities	Milbridge Residence Milbridge, ME	6	6	0	0%	0	186	186	100%
The Opportunity Alliance	MaineStay Portland, ME	8	8	0	0%	3	248	231	93%
The Opportunity Alliance	Morrison Place Portland, ME	12	11	1	8%	3	372	344	92%
The Opportunity Alliance	Ray House-Helen Winslow South Portland, ME	7	7	0	0%	0	217	217	100%
The Opportunity Alliance	The Bridge Portland, ME	12	12	0	0%	1	372	328	88%
Tri-County Mental Health	Franklin St Group Home Rumford, ME	5	5	0	0%	0	155	155	100%
Tri-County Mental Health	Kelley Drive Sabattus, ME	6	6	0	0%	0	186	186	100%
Tri-County Mental Health	Pine St Group Home Lewiston, ME	5	5	0	0%	0	155	155	100%
Tri-County Mental Health	Village Street Lisbon, ME	7	7	0	0%	0	217	194	89%
Volunteers of America	5 Vine St Biddeford, ME	8	8	0	0%	0	248	231	93%
Volunteers of America	Beach Street Residence Saco, ME	6	6	0	0%	0	186	186	100%
Volunteers of America	Brackett Street Portland, ME	6	5	1	17%	1	186	170	91%
Volunteers of America	Sawyer Street Residence S Portland, ME	7	7	0	0%	0	217	217	100%
York County Shelter Program	MH Transitional-Transition Beds-Shelter B Alfred, ME	14	11	3	21%	6	434	373	86%

Report 18 & 19 PNMI Bed Capacity/Occupancy		Bed Status on 05/31/2016				Monthly Averages			
<u>Child PNMI Provider</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
Aroostook Mental Health Services	Calais Childrens Residential Calais, ME	10	10	0	0%	0	310	299	96%
Becket Houses of Maine	Auburn Auburn, ME	8	5	3	38%	2	248	193	78%
Becket Houses of Maine	Belgrade Belgrade, ME	14	14	0	0%	1	434	427	98%
Becket Houses of Maine	Lewiston Lewiston, ME	5	5	0	0%	1	155	143	92%
Becket Houses of Maine	Litchfield Litchfield, ME	10	7	3	30%	2	310	244	79%
Community Health & Counseling Services	Multidimensional Treatment Program Augusta, ME	7	1	6	86%	0	217	31	14%
KidsPeace	Autism Spectrum Disorder Program Ellsworth, ME	22	24	0	0%	0	682	741	100%
KidsPeace	Residential MH Ellsworth, ME	11	9	2	18%	0	341	279	82%
NFI North	Beacon House Buxton, ME	8	9	0	0%	0	248	269	100%
NFI North	Bridge Crossing Bridgton, ME	12	7	5	42%	0	372	208	56%
NFI North	Oliver Place Bath, ME	6	5	1	17%	0	186	145	78%
NFI North	Riverbend Sidney, ME	8	6	2	25%	2	248	146	59%
NFI North	Stetson Ranch Stetson, ME	8	4	4	50%	1	248	130	52%
NFI North	Summit View Bangor, ME	6	5	1	17%	1	186	166	89%
Northern Lighthouse	Northern Lighthouse Mars Hill, ME	6	6	0	0%	0	186	164	88%
Spurwink	Brunswick Program Brunswick, ME	3	13	0	0%	2	93	421	100%
Spurwink	Casco Program Casco, ME	5	8	0	0%	2	155	248	100%
Spurwink	Chelsea Program Augusta, ME	3	10	0	0%	0	93	310	100%

Report 18 & 19 PNMI Bed Capacity/Occupancy		Bed Status on 05/31/2016				Monthly Averages			
<u>Child PNMI Provider</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
Spurwink	Cornville Program Skowhegan, ME	12	12	0	0%	1	372	369	99%
Spurwink	Lewiston-Auburn Program Auburn, ME	5	9	0	0%	0	155	279	100%
Spurwink	Options Program Augusta, ME	2	6	0	0%	0	62	186	100%
Spurwink	Pinewoods Lewiston, ME	4	3	1	25%	0	124	93	75%
Spurwink	Raymond Program Raymond, ME	4	4	0	0%	0	124	116	94%
Spurwink	Southern Region Program Portland, ME	19	27	0	0%	0	589	813	100%
Sweetser	Belfast Staff Intensive Belfast, ME	9	7	2	22%	0	279	217	78%
Sweetser	Belfast Staff Intensive 2 Belfast, ME	4	3	1	25%	1	124	113	91%
Sweetser	Belfast Staff Intensive 3 Belfast, ME	6	6	0	0%	0	186	186	100%
Sweetser	Hampden Staff Intensive Hampden, ME	8	5	3	38%	1	248	179	72%
Sweetser	Portland Adolescent Unit Saco, ME	9	8	1	11%	0	279	248	89%
Sweetser	Rockport 1 Residential Rockport, ME	8	6	2	25%	3	248	214	86%
Sweetser	Saco Family Focus Saco, ME	8	7	1	13%	1	248	242	98%
Sweetser	Saco Staff Intensive A Saco, ME	10	8	2	20%	0	310	231	75%
Sweetser	Saco Staff Intensive B Saco, ME	9	7	2	22%	1	279	243	87%
Sweetser	Saco Staff Intensive D Saco, ME	5	4	1	20%	0	155	124	80%
Sweetser	Saco Staff Intensive C Saco, ME	10	6	4	40%	1	310	182	59%
Sweetser	Winterport Residential Winterport, ME	8	8	0	0%	1	248	246	99%

Report 18 &19 PNMI Bed Capacity/Occupancy		Bed Status on 05/31/2016				Monthly Averages			
<u>Child PNMI Provider</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
The Opportunity Alliance	Edgewood Scarborough, ME	6	6	0	0%	0	186	168	90%

Report 18 & 19 PNMI Bed Capacity/Occupancy		Bed Status on 05/31/2016				Monthly Averages			
<u>Child PNMI Provider Out of State</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
Easter Seals	Boys Intensive Residential Manchester, NH	N/A	1	N/A	N/A	0	N/A	31	N/A
Easter Seals	Lancaster Intensive Residential Lancaster, NH	N/A	2	N/A	N/A	0	N/A	62	N/A
Easter Seals	Zachary Road Manchester, NH	N/A	15	N/A	N/A	4	N/A	464	N/A
Learning Center for Deaf	Walden Framingham, MA	N/A	2	N/A	N/A	0	N/A	62	N/A
Spaulding Youth Center	Spaulding Youth Center Northfield, NH	N/A	2	N/A	N/A	0	N/A	62	N/A

*If actual bed days exceeds possible bed days, this is an indication that one or more discharges have not been entered into CareConnection. It is also possible that the Provider has added beds without notifying KEPRO of this change.

**Report 20 & 21 Crisis Stabilization Bed Capacity/Occupancy
(Includes MaineCare members and Courtesy Reviews done by KEPRO)**

Report Dates: 05/01/2016 To 05/31/2016

Run Date: 06/30/2016

Report Source: Authorization data from KEPRO CareConnection

What This Report Measures: Bed status on the left side shows the number of people in the various Crisis Stabilization locations on the last day of the month. Monthly averages on the right side shows the occupancy rate for the month by computing bed days used by possible bed days. Persons with MaineCare and Courtesy Reviews are included. It is possible for someone to be in a Crisis Stabilization location and not be using MaineCare or have a Courtesy Review. Therefore, a location showing an available bed on the last day of the month, may in fact be full.

- Definitions:**
- **Possible Bed Days** - number of beds in a location times the number of days in a month. For a ten bed facility this would be 10 * 31 = 310 on a month with 31 days.
 - **Courtesy Review** - KEPRO completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.

Statewide overall occupancy rate: Adult Crisis Stabilization: 78.0% Child Crisis Stabilization: 75.0%

Report 20 & 21 Crisis Stabilization Bed Capacity/Occupancy		Bed Status on 05/31/2016				Monthly Averages			
<u>Adult Crisis Stabilization Provider</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
Aroostook Mental Health Services	Aroostook Mental Health Ctr Presque Isle, ME	5	4	1	20%	17	155	121	78.1%
Community Health & Counseling Services	Riverstone CSU Brewer, ME	8	10	0	0%	58	248	248	100.0%
Counseling Services Inc.	Counseling Services Inc - Beech St Saco, ME	6	6	0	0%	19	186	177	95.2%
Crisis and Counseling Centers	Adult Crisis Units Waterville, ME	8	6	2	25%	27	248	131	52.8%
Mid Coast Mental Health	Crisis Stabilization Unit Rockland, ME	4	1	3	75%	9	124	44	35.5%
Oxford County Mental Health Services	Crisis Stabilization Unit Rumford, ME	4	2	2	50%	8	124	88	71.0%
Sweetser	Brunswick Brunswick, ME	4	3	1	25%	12	124	117	94.4%
The Opportunity Alliance	Broadway Crossings S Portland, ME	8	10	0	0%	29	248	266	100.0%
Tri-County Mental Health	Tri County -Respite Lewiston, ME	6	4	2	33%	17	186	109	58.6%

Report 20 & 21 Crisis Stabilization Bed Capacity/Occupancy		Bed Status on 05/31/2016				Monthly Averages			
<u>Child Crisis Stabilization Provider</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
Aroostook Mental Health Services	Calais Childrens Crisis Calais, ME	6	6	0	0%	4	186	175	94.1%
Aroostook Mental Health Services	Fort Fairfield Childrens Crisis Fort Fairfield, ME	6	5	1	17%	11	186	111	59.7%
Community Health & Counseling Services	Sojourn CRU Bangor, ME	6	5	1	17%	19	186	91	48.9%
Crisis and Counseling Centers	Crisis MH Winslow, ME	5	1	4	80%	8	155	49	31.6%
Rumford Group Homes	Turner Family Support Center Leeds, ME	4	4	0	0%	18	124	133	100.0%
Sweetser	Belfast Crisis Stabilization Belfast, ME	7	6	1	14%	13	217	178	82.0%
Sweetser	Saco Campus Crisis Saco, ME	9	9	0	0%	12	279	277	99.3%

*If actual bed days exceeds possible bed days, this is an indication that one or more discharges have not been entered into CareConnection. It is also possible that the Provider has added beds without notifying KEPRO of this change.

Report Number: 31b
Child Inpatient Psychiatric Services - Step Down Services
(Includes MaineCare members and Courtesy Reviews done by KEPRO)
05/01/2016 To 05/31/2016

Report Source: Authorization data from KEPRO CareConnection®

Definitions:

- **Inpatient psychiatric services** - Inpatient psychiatric services in private psychiatric hospitals serving children or community hospitals with child inpatient psychiatric units.
- **Outpatient** - In this context, outpatient therapy only includes clinic based visits, individual therapy with a single clinician. Outpatient services does not include, Community Support, PNMI, or Inpatient services.
- **Courtesy Review** - KEPRO completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.

What This Report Measures: When a hospital is discharging a patient from child inpatient psychiatric services, the hospital is asked to enter the dates of appointments for various “step down” services. This shows how many children being discharged had any appointments scheduled and what kind of appointments these were.

Total number of members discharged = 120

Total number of members discharged for whom any step-down service was entered = 68

Percent of members discharged for whom any step-down service was entered = 57%

Step-down Services

<u>Gender</u>	<u>Medication Management</u>	<u>Outpatient</u>	<u>Case management</u>	<u>Substance Abuse Tx</u>	<u>Crisis Unit</u>	<u># of discharges</u>
Female	21	17	2	0	2	59
Male	29	19	11	0	1	61
Totals	50	36	13	0	3	120

<u>Child Age Groups</u>	<u>Medication Management</u>	<u>Outpatient</u>	<u>Case management</u>	<u>Substance Abuse Tx</u>	<u>Crisis Unit</u>	<u># of discharges</u>
4-5	1	0	1	0	0	1
6-12	20	13	5	0	0	35
13-17	24	16	5	0	3	71
18-20	5	7	2	0	0	12
Over 21 Years Old	0	0	0	0	0	1
Totals	50	36	13	0	3	120

Note: Age as of 05/01/2016

Step-down Services

<u>District</u>	<u>Medication Management</u>	<u>Outpatient</u>	<u>Case management</u>	<u>Substance Abuse Tx</u>	<u>Crisis Unit</u>	<u># of discharges</u>
District 1/ York County	7	4	0	0	1	19
District 2/ Cumberland County	11	7	1	0	0	17
District 3/ Androscoggin, Franklin, and Oxford Counties	2	2	0	0	0	22
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	10	9	6	0	1	17
District 5/ Somerset and Kennebec Counties	5	4	3	0	0	13
District 6/ Piscataquis and Penobscot Counties	7	5	3	0	0	19
District 7/ Washington and Hancock Counties	3	2	0	0	0	7
District 8/ Aroostook County	4	3	0	0	1	5
Unknown	1	0	0	0	0	1
Totals	50	36	13	0	3	120

<u>Providers</u>	<u>Medication Management</u>	<u>Outpatient</u>	<u>Case management</u>	<u>Substance Abuse Tx</u>	<u>Crisis Unit</u>	<u># of discharges</u>
Acadia Hospital	10	10	8	0	1	37
Northern Maine Medical Center	8	7	4	0	1	9
Spring Harbor Hospital	32	19	1	0	1	44
St. Marys Regional Medical Center	0	0	0	0	0	30
Totals	50	36	13	0	3	120

Report Number: 38c

**Members Discharged from Children's Inpatient Psychiatric Facilities Who Are Readmitted within 30 days
(Includes MaineCare members and Courtesy Reviews done by KEPRO)**

Report Dates: 05/01/2016 To 05/31/2016

Report Source: Authorization data from KEPRO CareConnection®

Definitions:

- **Inpatient psychiatric services** Children's inpatient psychiatric services are available at two private psychiatric hospitals (Acadia and Spring Harbor) and two community hospitals that have inpatient psychiatric units that serve children (Northern Maine Medical Center & St Mary's Regional Medical Center). Hospitals designate whether they are providing child or adult inpatient psychiatric services to a member. Thus, an 18 year old may be authorized for adult inpatient services or a 20 year old may be receiving children's inpatient services.
- **Readmission:** A readmission occurs when a MaineCare member is discharged in CareConnecton® from any child inpatient psychiatric service and is then admitted into a same or different inpatient psychiatric facility within 2 - 30 days.
- **Courtesy Review** - KEPRO completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.

What This Report Measures: Monthly count of members discharged from Children's inpatient psychiatric facilities who are readmitted to the same or a different hospital. The first column shows members who were readmitted within 30 days. The second column shows members not readmitted within 30 days and the third column is the total number of discharges. Members may have more than one discharge.

Total number of discharges:** 119

Total number of members readmitted within 30 days: 6

% of members discharged from inpatient psychiatric facilities that are readmitted within 30 days: 5.0%

	<u>Members Readmitted within 30 days</u>	<u>Members Not Readmitted within 30 days</u>	<u>Total # of Discharges</u>
All Members			
Total MaineCare	6	113	119
Total	6	113	119
	<u>Members Readmitted within 30 days</u>	<u>Members Not Readmitted within 30 days</u>	<u>Total # of Discharges</u>
Gender			
Female	4	54	58
Male	2	59	61
Total	6	113	119
	<u>Members Readmitted within 30 days</u>	<u>Members Not Readmitted within 30 days</u>	<u>Total # of Discharges</u>
Age Groups			
4-5	0	1	1
6-12	2	33	35
13-17	4	67	71
18-20	0	11	11
21-24	0	1	1
Total	6	113	119
	<u>Members Readmitted within 30 days</u>	<u>Members Not Readmitted within 30 days</u>	<u>Total # of Discharges</u>
Child/Adult			
Children (ages 0 -17)	6	101	107
Adult (ages 18+)	0	12	12
Total	6	113	119

*Note: Discharges and authorizations can be processed retroactively causing numbers to fluctuate when rerunning reports.

**Note: Members readmitted in 0 or 1 days are excluded from this report. These are likely either transfers or continued stays, not true readmissions.

***Members age 22 & over reported as receiving child inpatient psychiatric services are removed from this report. These were most likely data entry errors.

District	<u>Members Readmitted</u> <u>within 30 days</u>	<u>Members Not Readmitted</u> <u>within 30 days</u>	<u>Total # of</u> <u>Discharges</u>
District 1/ York County	1	18	19
District 2/ Cumberland County	2	14	16
District 3/ Androscoggin, Franklin, and Oxford Counties	1	21	22
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	2	15	17
District 5/ Somerset and Kennebec Counties	0	13	13
District 6/ Piscataquis and Penobscot Counties	0	19	19
District 7/ Washington and Hancock Counties	0	7	7
District 8/ Aroostook County	0	5	5
Unknown	0	1	1
Total	6	113	119
	<u>Members Readmitted</u> <u>within 30 days</u>	<u>Members Not Readmitted</u> <u>within 30 days</u>	<u>Total # of</u> <u>Discharges</u>
Providers			
Acadia Hospital	0	37	37
Northern Maine Medical Center	0	9	9
Spring Harbor Hospital	4	39	43
St. Marys Regional Medical Center	2	28	30
Total	6	113	119

Report Number 62b

**Cumulative Admissions & Discharges from Child Behavioral Health Homes
(Includes MaineCare members and Courtesy Reviews done by KEPRO)**

Report Dates: 07/01/2015 To 05/31/2016

Run Date: 06/30/2016

Report Source: Authorization data from KEPRO CareConnection®

Definitions:

- **Behavioral Health Home Organization (BHHO)** - A BHHO is a community-based mental health organization that delivers services through a team-based model of care. It is designed to integrate the systems of care of behavioral health and physical health. The service code of child behavioral health homes is for members ages 0 - 20 years.
- **Courtesy Review** - KEPRO completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.

What This Report Measures: Year to date number of admissions and discharges from Child Behavioral Health Homes. Members may be admitted or discharged more than once.

Members admitted to Child Behavioral Health Homes = 1,472

Members discharged from Child Behavioral Health Homes = 296

<u>Gender</u>	<u># Admissions</u>	<u># of Discharges</u>
Female	584	119
Male	888	177
Total	1,472	296

<u>Age Groups</u>	<u># Admissions</u>	<u># of Discharges</u>
0-3	72	12
4-5	143	22
6-12	649	133
13-17	522	93
18-20	86	35
21-24	0	1
Total	1,472	296

<u>SMI</u>	<u># Admissions</u>	<u># of Discharges</u>
SMI	4	5
Not SMI	1,468	291
Total	1,472	296

<u>District</u>	<u># Admissions</u>	<u># of Discharges</u>
District 1/ York County	154	25
District 2/ Cumberland County	192	28
District 3/ Androscoggin, Franklin, and Oxford Counties	308	40
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	228	14
District 5/ Somerset and Kennebec Counties	105	34
District 6/ Piscataquis and Penobscot Counties	377	130
District 7/ Washington and Hancock Counties	20	12
District 8/ Aroostook County	81	9
Unknown	7	4
Total	1,472	296

<u>Providers</u>	# Admissions	# of Discharges
Acadia Healthcare	234	12
Assistance Plus	46	1
Catholic Charities Maine	44	0
Community Counseling Center	139	24
Cornerstone Behavioral Healthcare	12	9
Counseling Services Inc.	146	19
Evergreen Behavioral Services	61	17
Kennebec Behavioral Health	45	26
Mid Coast Mental Health	41	1
Penobscot Community Health Center	104	36
Providence	28	28
Sequel Care of Maine	6	3
Sweetser 25 - BHH Child	9	1
Tri-County Mental Health	271	13
United Cerebral Palsy	83	59
Wings	203	47
Total	1,472	296