

October 2014
Child Monthly Scheduled Package
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APS Healthcare-Maine Fiscal Year 2015 Summary Report				
(Includes MaineCare members and Courtesy Reviews done by APS)				
Demographics, Utilization, and Access - Monthly <u>Cumulative</u> Totals For Fiscal Year 2014				
From: July 1, 2013 - The End of Each Month of the Fiscal Year	July 14	August 14	September 14	October 14
Total # MaineCare Eligible Members*	264,784	264,784	259,522	259,522
Total # Members in any APS reviewed service	49,215	51,335	53,351	55,765
Total # Members Authorized Mental Health Services: Children/Adolescents age 0-17	17,643	18,219	19,200	20,299
Total # Members Authorized Mental Health Services: Adults age 18+	31,572	33,078	34,150	35,464
Total # Members Authorized Mental Health Services: Female	27,211	28,398	29,575	30,888
Total # Members Authorized Mental Health Services: Male	21,994	22,898	23,773	24,874
Total # Members Authorized for Outpatient Therapy	33,701	35,490	37,596	39,740
Total # Members Authorized Services Diagnosed with a Serious Mental Illness	15,451	15,946	16,499	16,979
Administrative ASO Measures - The following indicators are totaled for each month and are NOT cumulative				
Total # Administrative Denials (post reconsiderations)	0	0	0	0
Total # Clinical Denials (post reconsiderations)	119	100	133	141
Total # Partial Authorizations (post reconsiderations)	195	118	154	196
Total # Administrative Denials, Clinical Denials, or Partial Authorizations Reconsidered then Resulting in Authorized or Partially Authorized Services	59	26	66	73
Denial Rate (post reconsiderations)	1.25%	0.94%	1.22%	1.30%
Total # Complaints	0	0	0	0
Total # Grievances	0	0	0	0
Total # Appeals	5	2	5	8
Total # of APS Cases Processed	24368	22091	25,650	26,183
Total # of Services Processed	29,176	26,435	30,073	30,784
Average # Services per APS Cases Processed	1.20	1.20	1.17	1.18
Total # of Services Discharged	7,170	6,549	6,778	6,348
Total # Phone Calls Received	7,061	6,133	6,807	6,809
Average # Calls Received per work day	321	292	324	296
Average Answer Speed in Seconds (target < 30 seconds)	7	7	7	9
Average Length of Calls in Minutes: Seconds	2:44	2:55	2:58	2:44
Administrative ASO Measures - Quarterly				
Fiscal Year (1Qtr=Jul, Aug, Sep; 2Qtr=Oct, Nov, Dec; 3Qtr=Jan, Feb, Mar; 4Qtr=Apr, May, June)				
Contract Standard 1, Indicator 1 - Data Transfer of Eligibility Files Incorporated within 24 hours (target 95%)			100%	
Contract Standard 1, Indicator 2 - Data Transfer of Provider Files Incorporated within 24 hours (target 95%)			100%	
Contract Standard 1, Indicator 3 - 98% Data Transfer of Authorization data entered into MECMS (target within 3 business days of Provider notification)			100%	
Contract Standard 2, Indicator 1 - Response to Service Appeals meets time frames stated in agreement (target 98%)			100%	
Contract Standard 2, Indicator 2 - Appeals that reach the hearing level have accurate information provided to the Department in less than 48 hours (target 98%)			100%	
Contract Standard 3 - Members contacting Member Services are satisfied with their experience (target 90%)			100%	
Contract Standard 4 - All required reports are completed and submitted within 30 days of the period for which the report is due (target 100%)			100%	
Contract Standard 5, Indicator 1 - Telephone calls answered live within 6 rings (target 95%)			98%	
Contract Standard 5, Indicator 2 - Fewer than 5% of telephone calls to APS will be abandoned (target < 5%)			1%	

APS Healthcare-Maine: Summary Report Child/Adolescent Mental Health				
Demographics, Utilization and Access Measures: Active Authorization Census on the Last Day of Each Month				
Demographics, Utilization and Access Measures: Active Authorization Census on the Last Day of Each Month				
	July	August	September	October
Total # MaineCare Eligible Members Ages 0 -20*	133,264	133,264	131,376	131,376
Total # Members (age 0-20) Authorized in any APS reviewed Child Service or ages 0 -17 in psychological services	18,014	17,640	17,970	18,286
Ages 0-3	658	638	663	659
4-5	1516	1464	1485	1,496
6-12	8,086	7,878	8,060	8,239
13-17	6,139	6,052	6,123	6,270
18-20	1,615	1,608	1,639	1,622
Female Members (age 0-20) Authorized in any APS reviewed Child Service or ages 0 -17 in psychological services	7,915	7,759	7,884	8,003
Male Members (age 0-20) Authorized in any APS reviewed Child Service or ages 0 -17 in psychological services	10,099	9,881	10,097	10,283
Demographics, Utilization and Access Measures: The following indicators are totaled for each month and are NOT Cumulative				
	July	August	September	October
# of New Admissions Authorized Child Individual Outpatient Services	892	753	1302	1,484
# of New Admissions Authorized Child Group Outpatient Services	117	71	186	154
# of New Admissions Authorized Child TCM Services	638	520	678	640
# of New Admissions Authorized Child Medication Management Svs	240	198	192	154
# of New Admissions Authorized Child HCT Services	323	254	262	300
# of New Admissions Authorized Sec 28 RCS Services (Agency)	144	119	138	157
# of New Admissions Authorized Child In-Patient Psychiatric Svs	129	125	147	165
# of Discharges From Child In-Patient Psychiatric Services	106	129	125	171
# of Child Members Discharged from Psychiatric Inpatient Units who are then Readmitted within 30 days	11	18	12	to be filled in
% of Child Members Discharged from Psychiatric Inpatient Units who are then Readmitted within 30 days*	10%	14%	9%	to be filled in
Average Length Of Stay (in days) for Child In-Patient Psychiatric discharged	15	14	18	15
# New Admissions Child Members Authorized PNMI (Residential) Services in the month	28	37	42	31
# Discharges of Child Members from Residential Services (PNMI) in the month	29	38	26	25
Average Length Of Stay (in days) for Child Residential Services (PNMI) discharged in the month	259	302	342	203
# Child Authorized Crisis Unit Services (New Admissions)	64	37	88	80
# Child Members Discharged from Crisis Unit Svs in the month	62	59	79	64
Average Length Of Stay (in days) for Crisis Unit Services discharged in the month	13	16	13	19
Utilization, Access, and Continuity of Care Measures - End of Each Quarter				
Fiscal Year (1Qtr=Jul,Aug,Sep; 2Qtr=Oct,Nov,Dec; 3Qtr=Jan,Feb,Mar; 4Qtr=Apr,May,June)				
Total % Child/Adolescent Non-Hospitalized Members who are assigned a Case Manager with 7 working days of application for services. (Quarterly)			83%	
*Note: Members readmitted in 0 or 1 days are excluded from this report. These are likely either transfers or continued stays, not true readmissions.				

Report Number: 1
Members Authorized for APS-Reviewed Services
(Includes MaineCare members and Courtesy Reviews done by APS)

Report Dates: 07/01/2014 To 10/31/2014

Run Date: 11/26/2014

Report Source: Authorization data from APS CareConnection®

Definitions:

- **APS-Reviewed Services-** APS Healthcare is contracted with the state of Maine to authorize behavioral health services and selected other services for MaineCare members. For a list of MaineCare services that are included see the updated service grid available on the Qualitycareforme website: http://www.qualitycareforme.com/documents/provider_providermanual_servicegrid.pdf
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **SMI - Serious Mental Illness.** A proxy for serious mental illness (SMI) is the use of specific services. All active adult members who used either the service of Behavioral Health Homes or any Section 17 service (Community Support) or resided in a PNMI setting within 12 months of the date of this report. Section 17 services include: Community Integration (CI), Assertive Community Treatment (ACT), Community Rehabilitation Services (CRS) as well as Daily Living Support Services, Day Supports-Day Treatment, Skills Development-Group Therapy, Skills Development-Ongoing Support to Maintain Employment, and the Specialized Group Services of WRAP, Recovery Wkbbk, TREM, or DBT.

What This Report Measures : Unduplicated count of members who have an authorization for any APS-reviewed service.

Total # MaineCare Eligible Members on last day of prior quarter = 259,522

Members authorized for an APS-reviewed service = 55,128

% of total members authorized for an APS-reviewed service = 21.2%

<u>Gender</u>	<u>Members</u>
Female	30,590
Male	24,537
Unknown	1
Total	55,128
<u>Age Groups</u>	<u>Members</u>
0-3	1,047
4-5	1,972
6-12	9,867
13-17	7,406
18-20	2,782
21-24	2,580
25-34	8,720
35-54	14,698
55-61	3,439
62-64	897
65-74	1,310
Over 75 Years Old	409
Unknown	2
Total	55,129

Note: Age as of 07/01/2014

<u>Child/Adult</u>	<u>Members</u>
Children (ages 0 -17)	20,291
Adult (ages 18+)	34,835
Unknown	<u>2</u>
Total	55,128

Note: Age as of 07/01/2014

<u>SMI</u>	<u>Members</u>
SMI	17,050
Not SMI	<u>38,224</u>
Total	55,274

<u>AMHI Class</u>	<u>Members</u>
AMHI Class N	53,352
AMHI Class Y	<u>1,776</u>
Total	55,128

<u>District</u>	<u>Members</u>
District 1/ York County	7,293
District 2/ Cumberland County	9,672
District 3/ Androscoggin, Franklin, and Oxford Counties	9,532
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	5,530
District 5/ Somerset and Kennebec Counties	9,267
District 6/ Piscataquis and Penobscot Counties	7,471
District 7/ Washington and Hancock Counties	2,799
District 8/ Aroostook County	3,006
Unknown	<u>558</u>
Total	55,128

Report Number: 1a
Race of Members Authorized for APS Reviewed Services
(Includes MaineCare members and Courtesy Reviews done by APS)

Report Dates: 07/01/2014 To 10/31/2014

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **APS-Reviewed Services**- APS Healthcare is contracted with the state of Maine to authorize behavioral health services and selected other services for MaineCare members For a list of MaineCare services that are included see the updated service grid available on the Qualitycareforme website: http://www.qualitycareforme.com/documents/provider_providermanual_servicegrid.pdf

What This Report Measures : The race of members served YTD using categories in the MIHMS system.

<u>Race</u>	<u>Members</u>
AFRICAN AMERICAN	6
ALASKAN/AMER INDIAN	1
Asian	154
Asian Hisp	1
Asian Indeter	4
Asian NatvAm	1
Asian Pacf	1
ASIAN/PACIFIC	2
Black	1,229
Black Asian	2
Black Hisp	34
Black Indeter	10
Black Indeter Hisp	1
Black NatvAm	8
Black NatvAm Hisp	1
Black NatvAm Indeter	1
Black Pacf	2
Black, Pacific Islander & Indeterminate	1
CAUCASIAN	124
FILIPINO	1
Hisp	116
Indeter	2,168
Indeter Hisp	48
NatvAm	561
NatvAm Hisp	12
NatvAm Indeter	12
None	2,451
Pacf	36

Pacf Hisp	9
Pacf Indeter	1
Pacf NatvAm	1
UNKNOWN	36
White	46,396
White Asian	50
White Asian Hisp	2
White Asian Indeter	1
White Asian NatvAm	1
White Black	327
White Black Asian	2
White Black Hisp	20
White Black Indeter	8
White Black NatvAm	15
White Black NatvAm Hisp	5
White Black Pacf	1
White Hisp	499
White Indeter	366
White Indeter Hisp	6
White NatvAm	355
White NatvAm Hisp	10
White NatvAm Indeter	2
White Pacf	23
White Pacf Hisp	4
Total	<hr/> 55,128

Report Number: 3
Discharges from Inpatient Psychiatric Services
(Includes MaineCare members and Courtesy Reviews done by APS)
Report Dates: 07/01/2014 To 10/31/2014

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Inpatient Psychiatric Services** - Inpatient psychiatric services in any of three types of facilities: community hospitals with inpatient psychiatric units, private psychiatric hospitals and state psychiatric facilities. Hospitals designate whether they are providing child or adult inpatient psychiatric services to a member. Thus, a 18 year old may be authorized for adult inpatient services or a 20 year old may be receiving children's inpatient services.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **SMI - Serious Mental Illness.** A proxy for serious mental illness (SMI) is the use of specific services. All active adult members who used either the service of Behavioral Health Homes or any Section 17 service (Community Support) or resided in a PNMI setting within 12 months of the date of this report. Section 17 services include: Community Integration (CI), Assertive Community Treatment (ACT), Community Rehabilitation Services (CRS) as well as Daily Living Support Services, Day Supports-Day Treatment, Skills Development-Group Therapy, Skills Development-Ongoing Support to Maintain Employment, and the Specialized Group Services of WRAP, Recovery Wkbk, TREM, or DBT.

What This Report Measures: Year to date number of discharges from inpatient psychiatric facilities, including community hospitals with inpatient units, private psychiatric hospitals and state hospitals. Members may be discharged more than once.

Total Members = 259,522

Members Discharged from Inpatient Psychiatric Services = 1,609

% of Total Members Discharged from Inpatient Psychiatric Services = 0.6%

Rate per 1000 Total Members Discharged from Inpatient Psychiatric Episodes = 6

<u>Gender</u>	<u>Children</u>	<u>Adult</u>
Female	278	548
Male	258	525
Total	536	1,073
<u>Age Groups</u>	<u>Children</u>	<u>Adult</u>
4-5	8	0
6-12	183	0
13-17	301	0
18-20	44	63
21-24	0	81
25-64	0	885
65-74	0	36
Over 75 Years Old	0	8
Total	536	1,073
<u>Child/Adult</u>	<u>Children</u>	<u>Adult</u>
Children (ages 0 -17)	492	0
Adult (ages 18+)	44	1,073
Total	536	1,073

<u>SMI</u>	<u>Children</u>	<u>Adult</u>
SMI	29	720
Not SMI	507	353
Total	536	1,073
<u>AMHI Class</u>	<u>Children</u>	<u>Adult</u>
AMHI Class N	534	890
AMHI Class Y	2	183
Total	536	1,073
<u>District</u>	<u>Children</u>	<u>Adult</u>
District 1/ York County	60	99
District 2/ Cumberland County	88	213
District 3/ Androscoggin, Franklin, and Oxford Counties	117	176
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	70	93
District 5/ Somerset and Kennebec Counties	71	210
District 6/ Piscataquis and Penobscot Counties	79	169
District 7/ Washington and Hancock Counties	21	39
District 8/ Aroostook County	29	68
Unknown	1	6
Total	536	1,073
<u>Providers</u>	<u>Children</u>	<u>Adult</u>
Acadia Hospital	186	202
Dorothea Dix Psychiatric Center	0	54
Hampstead Hospital	4	0
Maine General Medical Center	0	179
Mid Coast Hospital	0	74
Northern Maine Medical Center	20	73
PenBay	0	46
Riverview Psychiatric Center	0	17
Southern Maine Medical Center	0	33
Spring Harbor Hospital	238	253
St. Marys Regional Medical Center	88	142
Total	536	1,073

Report Number: 4a
Average Length of Stay for Child Inpatient Psychiatric Services
(Includes MaineCare members and Courtesy Reviews done by APS)

Report Dates: 10/01/2014 To 10/31/2014

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Inpatient psychiatric services** - Inpatient psychiatric services in private psychiatric hospitals serving children or community hospitals with child inpatient psychiatric units. Hospitals designate whether they are providing child or adult inpatient psychiatric services to a member. Thus, a 18 year old may be authorized for adult inpatient services or a 20 year old may be receiving children's inpatient services.
- **ALOS** - average length of stay in days of stay of members discharged in CareConnecton® from inpatient psychiatric services during this month.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.

What This Report Measures: The average length of stay of members in child inpatient psychiatric facilities. Members may be discharged more than once.

Total Number of Members Discharged = 171

Average Length of Stay (ALOS) in days = 15

<u>Gender</u>	<u>Members</u>	<u>ALOS in Days</u>
Female	90	14
Male	81	16
Total	171	15

<u>Age Groups</u>	<u>Members</u>	<u>ALOS in Days</u>
4-5	2	18
6-12	60	19
13-17	96	12
18-20	13	15
Total	171	15

<u>Child/Adult</u>	<u>Members</u>	<u>ALOS in Days</u>
Children (ages 0 -17)	158	15
Adult (ages 18+)	13	15
Total	171	15

<u>District</u>	<u>Members</u>	<u>ALOS in Days</u>
District 1/ York County	15	18
District 2/ Cumberland County	28	19
District 3/ Androscoggin, Franklin, and Oxford Counties	41	14
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	24	14
District 5/ Somerset and Kennebec Counties	24	13
District 6/ Piscataquis and Penobscot Counties	21	13
District 7/ Washington and Hancock Counties	7	11
District 8/ Aroostook County	11	17
Total	171	15

<u>Providers</u>	<u>Members</u>	<u>ALOS in</u> <u>Days</u>
Acadia Hospital	57	13
Northern Maine Medical Center	10	22
Spring Harbor Hospital-DD	8	47
Spring Harbor Hospital-MH	63	14
St. Marys Regional Medical Center	33	10
Total	171	15

Report Number: 6b
Child Members Authorized for Outpatient Services
(Includes MaineCare members and Courtesy Reviews done by APS)

Report Dates: 07/01/2014 To 10/31/2014

Definitions:

- **Outpatient** While the term outpatient services sometimes refers to all services not delivered in a hospital or residential setting, for this report outpatient is defined as either: a.) individual therapy b.) group therapy c.) medication management that is authorized by APS.
 - Group Therapy-** includes group therapy at a mental health facility, independent psychologists (H0004 HQ and H0004HQ independent psychological services)
 - Individual therapy-** includes individual therapy with a single clinician (H0004 codes including outpatient therapy, independent psychological services and substance abuse therapy).
 - Medication Management-** includes traditional medication management and telehealth medication management authorized by APS (H2010). Note: Hospitals providing medication management do not use the APS authorization process.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.

What This Report Measures: Year to date count of youth in each of these types of outpatient services: group therapy, individual therapy and medication management. This report counts people ages 21 and younger authorized for child mental health services. If a youth is authorized for both individual therapy and medication management they are counted once in each column.

Total members authorized for any child mental health service or children members authorized independent psychological services = 22,230

Total number of children with MaineCare = 131,376* % of MaineCare children with outpatient services = 16.9%

Members authorized for child individual outpatient services = 13,750

% of total members authorized for child Individual outpatient services = 10.5%

Members authorized for child group outpatient services = 1,022

% of total members authorized for child group outpatient services = 0.8% (7.8 per 1,000 members)

Members authorized for child medication management services = 5,379

% of total members authorized for child medication management services = 4.1%

<u>Gender</u>	<u>Individual Therapy</u>	<u>Group Therapy</u>	<u>Med Management</u>
Female	6,878	512	2,222
Male	6,872	510	3,157
Total	13,750	1,022	5,379
<u>Age Groups</u>	<u>Individual Therapy</u>	<u>Group Therapy</u>	<u>Med Management</u>
0-3	309	16	15
4-5	1,008	54	185
6-12	6,756	487	2,158
13-17	4,828	408	2,355
18-20	811	54	622
21-24	38	3	44
Total	13,750	1,022	5,379

*This is the number of people under age 21 who were MaineCare members at any time in the previous quarter.

<u>Child/Adult</u>	<u>Individual Therapy</u>	<u>Group Therapy</u>	<u>Med Management</u>
Children (ages 0 -17)	12,901	965	4,713
Adult (ages 18+)	849	57	666
Total	13,750	1,022	5,379
<u>District</u>	<u>Individual Therapy</u>	<u>Group Therapy</u>	<u>Med Management</u>
District 1/ York County	1,948	46	1,103
District 2/ Cumberland County	2,294	52	810
District 3/ Androscoggin, Franklin, and Oxford Counties	2,826	88	514
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	1,630	50	770
District 5/ Somerset and Kennebec Counties	1,933	712	1,161
District 6/ Piscataquis and Penobscot Counties	1,490	36	450
District 7/ Washington and Hancock Counties	766	3	234
District 8/ Aroostook County	767	27	284
Unknown	96	8	53
Total	13,750	1,022	5,379

Report Number: 14
Units of Services Reviewed BY APS
(Includes MaineCare members and Courtesy Reviews done by APS)
Report Dates 07/01/2014 To 10/31/2014

Report Source: Authorization Data from APS CareConnection®

Definitions:

- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **Initial Case** - The initial case is the first authorization in an episode of care for a member in a particular service. If a member is discharged from a service and returns after 2 or more days, this would be a new episode of care and it would require a new initial case review. Initial case review types are: Registrations, Prior Authorizations or Initial Courtesy Reviews.
- **CSR Case** - A service is extended when necessary through the Continued Stay review process (CSR). The continued stay review types are: Registration Continued Stay Reviews (of a registration) Continued Stay Reviews (of a prior authorization) and Courtesy Continued Stay Reviews (of an initial courtesy review).
- **Services** - For more information about each of the services please view the MaineCare Benefits Manual at the following DHHS Website: <http://www.maine.gov/sos/cec/rules/10/ch101.htm>

What This Report Measures: This report shows every service that APS authorizes by service code. It includes the fiscal year to date number of members authorized and units of service authorized for both initial cases and continued stay reviews. The average number of units per service is separated into average initial units/case and average CSR units/ case.

Note: the column titled "Members" does not refer to the # of members who have received the service so far this year, but rather the number of unique members who have had a PA and/or a CSR or CSRs so far this fiscal year. Even if a member has multiple continued stays or is discharged and returns to the service, they are counted only once.

<u>Service Code</u>	<u>Service</u>	<u>Initial Cases</u>	<u>Initial Units</u>	<u>Average Initial Units/Cases</u>	<u>CSR Cases</u>	<u>CSR Units</u>	<u>Average CSR Units/Cases</u>	<u>Members</u>	<u>Billing Unit</u>
0169	Children's PNMI - CBHS Approved Only - Room & Board	99	3,030	30.6	370	26,443	71.5	274	1 Day
100-219	Appendix F Adult	5	150	30.0	28	2,520	90.0	25	1 Day
100-219	General Hospital	609	609	1.0	0	0	0.0	533	Case
100-219	Geropsychiatric Unit GPU Waitlist	2	2	1.0	0	0	0.0	2	
100-219	Inpatient Services	82	14,431	176.0	0	0	0.0	76	1 Day
100-219	Medicaid Emergency Psych Demo	162	482	3.0	445	1,304	2.9	146	
100-219	Nursing Home Facility Services	1	180	180.0	29	5,220	180.0	30	1 Day
100-219	Reg Adults Ages 21-64; Spring Harbor and Acadia Hospitals Only	289	51,876	179.5	0	0	0.0	256	1 Day
100-219	State Hospitals - Dorothea Dix/Riverview Only	102	74,460	730.0	0	0	0.0	102	1 Day
100-219	State Hospitals - Riverview Forensic Only	44	32,120	730.0	0	0	0.0	44	
BLNKT	Children Out of State Hospitals ONLY	7	210	30.0	3	78	26.0	8	1 Day
G9007HE	HCT - Collateral - FFT	37	1,480	40.0	8	284	35.5	45	
G9007HK	HCT - Collateral - MST - Problem Sex. Behaviors	62	10,850	175.0	7	295	42.1	68	15 min
G9007HN	HCT - Collateral - Bachelor's	759	14,176	18.7	6	220	36.7	750	15 min
G9007HO	HCT - Collateral - Master's	807	18,516	22.9	6	220	36.7	795	15 min
G9007HT	HCT - Collateral - MST	140	17,500	125.0	43	2,014	46.8	165	15 min
G9007HU	HCT - Collateral - Child Welfare	73	2,888	39.6	1	40	40.0	74	15 min

Service Code	Service	Initial	Initial	Average Initial	CSR	CSR	Average CSR	Members	Billing Unit
		Cases	Units	Units/Cases	Cases	Units	Units/Cases		
H0004	Adult OP Therapy Ind. Lic. LCSW, LCPC, LMFT - Non Agency	213	15,132	71.0	139	11,319	81.4	335	15 min
H0004	Adult OP Therapy MH Agency-Deaf & Geriatric	4	288	72.0	7	442	63.1	10	15 min
H0004	Adult Outpatient Therapy - LIMITED MC ONLY - Mental Health Agency	4	288	72.0	0	0	0.0	4	15 Min.
H0004	Adult Outpatient Therapy- Mental Health Agency	4,437	316,649	71.4	3,866	337,075	87.2	7,927	15 min
H0004	Child OP Therapy Ind. Lic. LCSW, LCPC, LMFT - Non Agency	83	5,916	71.3	85	6,548	77.0	159	15 min
H0004	Child Outpatient Therapy- Mental Health Agency	4,260	306,227	71.9	3,540	321,088	90.7	7,375	15 min
H0004	Outpatient Therapy- Psychologist- Independent	342	23,352	68.3	276	24,809	89.9	587	15 min
H0004	TF-CBT Child OP Contracted Providers ONLY	2	102	51.0	2	104	52.0	4	15 Min.
H0004GT	Telehealth-Adult Outpatient Therapy- Mental Health Agency	4	288	72.0	5	432	86.4	7	15 Min.
H0004GT	Telehealth-Outpatient Therapy- Psychologist- Independent	2	144	72.0	0	0	0.0	2	15 Min.
H0004HH	Adult OP Therapy MH Agency - Co-occurring	135	9,720	72.0	75	6,440	85.9	203	15 min
H0004HH	Child OP Therapy MH Agency - Co-occurring	19	1,368	72.0	6	429	71.5	24	15 min
H0004HQ	Adult OP Group Therapy Ind. Lic. LCSW, LCPC, LMFT-Non Agency	47	4,390	93.4	9	1,106	122.9	35	15 min
H0004HQ	Adult Outpatient Group Therapy- Mental Health Agency	764	118,812	155.5	89	12,045	135.3	837	15 min
H0004HQ	Child OP Group Therapy Ind. Lic. LCSW, LCPC, LMFT-Non Agency	5	630	126.0	0	0	0.0	4	15 min
H0004HQ	Child Outpatient Group Therapy- Mental Health Agency	529	82,440	155.8	9	612	68.0	527	15 min
H0004HQ	Outpatient Group Therapy- Psychologist- Independent	6	936	156.0	0	0	0.0	6	15 min
H0004HQHH	Adult OP Group Therapy MH Agency- Co-occurring	6	936	156.0	1	150	150.0	7	15 min
H0018	Adult Crisis Residential-Crisis Units	925	6,470	7.0	255	1,621	6.4	801	1 Day
H0018HA	Child Crisis Residential - Crisis Units	307	2,139	7.0	428	2,958	6.9	294	
H0019	Adult PNMI - Rehabilitation Services	167	14,970	89.6	730	64,868	88.9	654	1 Day
H0019CG	Child PNMI - Mental Health Level II	40	1,200	30.0	109	7,654	70.2	84	1 Day
H0019HE	Child PNMI - Mental Health Level I	72	2,172	30.2	271	18,740	69.2	198	1 Day
H0019HU	Treatment Foster Care Level C	81	7,290	90.0	67	11,460	171.0	136	1 Day
H0019HU	Treatment Foster Care Level D	20	1,800	90.0	118	19,746	167.3	124	1 Day
H0019HU	Treatment Foster Care Level E	5	450	90.0	58	9,540	164.5	61	1 Day
H0019HY	Multidimensional Juvenile Justice Program TFC	2	180	90.0	3	90	30.0	3	1 Day
H0019SE	Child PNMI - Mental Retardation Level I	17	510	30.0	51	3,804	74.6	38	1 Day
H0019U9	Child PNMI - Mental Retardation Level II	10	300	30.0	98	8,372	85.4	71	1 Day
H0040	Adult Assertive Community Treatment - ACT	109	6,867	63.0	722	44,569	61.7	613	1 Day
H2000	Adult OP Comp Assess Ind. Lic. LCSW, LCPC, LMFT - Non Agency	123	979	8.0	0	0	0.0	123	15 min
H2000	Adult OP Comp Assess MH Agency- Deaf & Geriatric	4	32	8.0	0	0	0.0	4	15 min
H2000	Adult Outpatient Comp Assess-Mental Health Agency	4,543	34,968	7.7	8	64	8.0	4,354	15 min

<u>Service Code</u>	<u>Service</u>	<u>Initial Cases</u>	<u>Initial Units</u>	<u>Average Initial Units/Cases</u>	<u>CSR Cases</u>	<u>CSR Units</u>	<u>Average CSR Units/Cases</u>	<u>Members</u>	<u>Billing Unit</u>
H2000	Child OP Comp Assess Ind. Lic. LCSW, LCPC, LMFT - Non Agency	60	468	7.8	0	0	0.0	60	15 min
H2000	Child Outpatient Comp Assess-Mental Health Agency	4,149	31,972	7.7	7	56	8.0	3,975	15 min
H2000	Outpatient Comp Assess-Psychologist- Independent	396	3,168	8.0	3	24	8.0	397	15 min
H2000GT	Telehealth-Adult OP Comp Assess MH Agency- Deaf & Geriatric	1	4	4.0	0	0	0.0	1	15 Min.
H2000GT	Telehealth-Adult Outpatient Comp Assess-Mental Health Agency	154	722	4.7	0	0	0.0	154	15 Min.
H2000GT	Telehealth-Child OP Comp Assess-Mental Health Agency	64	312	4.9	0	0	0.0	64	15 Min.
H2000GT	Telehealth-Child OP Comp Assess Ind. Lic- Non Agency	2	8	4.0	0	0	0.0	2	15 Min.
H2000HH	Adult OP Comp Assess MH Agency-Co-occurring	119	944	7.9	0	0	0.0	119	15 min
H2000HH	Child OP Comp Assess MH Agency- Co-occurring	33	264	8.0	0	0	0.0	33	15 min
H2010	Adult Medication Management	2,367	39,440	16.7	2,923	109,835	37.6	5,048	15 min
H2010GT	Adult Medication Management-Telehealth	177	2,832	16.0	79	2,560	32.4	247	15 Min.
H2010HA	Child Medication Management	826	13,724	16.6	1,117	42,029	37.6	1,811	15 Min
H2010HAGT	Child Medication Management - Telehealth	80	1,280	16.0	43	1,356	31.5	112	15 Min
H2012	Day Supports-Day Treatment	251	13,227	52.7	553	213,044	385.3	659	1 hour
H2014	Skills Development	236	24,064	102.0	543	173,167	318.9	595	15 min
H2014HQ	Skills Development - Group Therapy	1	104	104.0	7	728	104.0	8	15 Min.
H2015	Community Integration (CI)	2,845	223,566	78.6	12,439	906,080	72.8	10,383	15 min
H2015	Community Integration (CI) 30-Day Medical Necessity Waiver	3	108	36.0	0	0	0.0	3	
H2017	Daily Living Support Services	502	4,608	9.2	2,383	883,443	790.4	1,837	15 min
H2018	Community Rehabilitation Services (CRS)	18	1,620	90.0	193	17,325	89.8	170	1 Day
H2019	Specialized Group Services - DBT	107	55,640	520.0	48	5,234	109.0	150	15 min
H2019	Specialized Group Services - Recovery Wkbk	15	3,600	240.0	0	0	0.0	15	15 min
H2021HE	HCT - FFT	38	7,600	200.0	24	2,379	99.1	59	
H2021HN	HCT - Children's Home & Com. Based Tx - Bachelor's	891	7,128	8.0	1,712	580,534	339.1	1,569	15 min
H2021HO	HCT - Children's Home & Com. Based Tx - Master's	892	21,392	24.0	1,730	305,604	176.6	1,577	15 min
H2021HU	HCT - Child Welfare - Master's	77	1,924	25.0	174	32,024	184.0	157	15 min
H2021HUU1	HCT - Child Welfare - Bachelor's	75	992	13.2	170	47,881	281.7	153	15 min
H2025	Skills Development - Ongoing Support to Maintain Emp	2	208	104.0	3	2,272	757.3	4	15 min
H2033	HCT - MST	144	57,280	397.8	39	4,199	107.7	169	15 min
H2033HK	HCT - MST - Problem Sex. Behaviors	65	34,663	533.3	7	967	138.1	71	15 min
S9485	Temporary High Intensity Service	18	1,490	82.8	259	22,235	85.8	29	1 Hour
T1017UB	Targeted Case Management - Chronic Medical Care Needs	9	540	60.0	76	3,288	43.3	57	15 Min.
T1017UC	Targeted Case Management - Behavioral Health	1,987	119,075	59.9	7,073	372,120	52.6	5,339	15 Min.

<u>Service Code</u>	<u>Service</u>	<u>Initial Cases</u>	<u>Initial Units</u>	<u>Average Initial Units/Cases</u>	<u>CSR Cases</u>	<u>CSR Units</u>	<u>Average CSR Units/Cases</u>	<u>Members</u>	<u>Billing Unit</u>
T1017UD	Targeted Case Management - Developmental Disabilities	500	29,855	59.7	2,747	132,604	48.3	1,965	15 Min.
T1020HE	Adult PNMI - Personal Care	160	14,400	90.0	647	57,398	88.7	596	
T2016PD	Temporary Emergency Housing Services	6	4,320	720.0	2	3,240	1,620.0	4	
T2022HA	Behavioral Health Homes - Child	102	163	1.6	100	606	6.1	143	
T2022HB	Behavioral Health Homes - Adult	473	1,691	3.6	1,616	5,331	3.3	1,832	

Report Number: 16b
Average Length of Stays in Child Crisis Units
(Includes MaineCare members and Courtesy Reviews done by APS)

Report Dates: 10/01/2014 To 10/31/2014

Run Date: 11/26/2014

Report Source: Authorization data from APS CareConnection®

Definitions:

- A **crisis stabilization unit** provides short-term, out-of-home treatment for a person experiencing a mental health crisis. The codes for crisis services for youth are: H0018 Child Crisis Residential - Crisis Units and H0019HA Child PNMI - Crisis Residential.
- **ALOS** - average length of stay in days of members discharged in CareConnecton® from child crisis units during this month.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.

What This Report Measures: Average length of stay of members discharged from child crisis units during this month. Members may be discharged more than once.

Total number of members discharged = 64 Average length of stay (ALOS) in days = 19 Median length of stay in days = 9

<u>Gender</u>	<u># of Discharges</u>	<u>ALOS</u>
Female	32	15
Male	32	23
Total	64	19
<u>Age Groups</u>	<u># of Discharges</u>	<u>ALOS</u>
6-12	22	16
13-17	42	20
Total	64	19
<u>Child/Adult</u>	<u># of Discharges</u>	<u>ALOS</u>
Children (ages 0 -17)	64	19
Total	64	19
<u>District</u>	<u># of Discharges</u>	<u>ALOS</u>
District 1/ York County	7	24
District 2/ Cumberland County	7	24
District 3/ Androscoggin, Franklin, and Oxford Counties	3	4
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	8	11
District 5/ Somerset and Kennebec Counties	13	8
District 6/ Piscataquis and Penobscot Counties	10	31
District 7/ Washington and Hancock Counties	5	30
District 8/ Aroostook County	10	17
Unknown	1	25
Total	64	19

<u>Providers</u>	<u># of Discharges</u>	<u>ALOS</u>
Aroostook Mental Health Services	15	39
Community Health & Counseling Services	17	6
Crisis and Counseling Centers	17	5
Sweetser	15	29
Total	64	19

Report Number: 16d
Average Length of Stay in Child PNMI Settings
(Includes MaineCare members and Courtesy Reviews done by APS)
Report Dates: 10/01/2014 To 10/31/2014

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Child Residential** is community residential treatment for youth under age 21 with mental illness or mental retardation or both. (Section 97). There are 4 levels of child PNMI as follows: H0019HE Child PNMI - Mental Health Level I; H0019CG Child PNMI - Mental Health Level II; H0019SE Child PNMI - Mental Retardation Level I and H0019U9 Child PNMI - Mental Retardation Level II. In addition, the evidenced-based residential treatment of multidimensional treatment foster care is also included. Other types of treatment foster care are not included.
- **PNMI** - A Private Non-Medical Institution (PNMI) provides food, shelter, personal care, and treatment services to four or more residents in single or scattered site facilities. PNMI services are not provided in medical settings such as hospitals or nursing homes.
- **ALOS** - average length of stay in days of stay of members discharged in CareConnecton® from Child Residential Services (Section 97 Child PNMI) during this month.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.

What This Report Measures: Average length of stay of members discharged from Child Residential Services (child PNMI). Members may be discharged more than once.

Total number of members discharged = 25
 ALOS: Mental Health Level I = 199
 Mental Retardation Level I And II = 83

Average length of stay (ALOS) in days for all types of Child PNMI services = 203
 Mental Health Level II = 296
 Multidimensional TFC = 127

	Mental Health Level I		Mental Health Level II		Mental Retardation Level I And II		Multidimensional TFC		Totals	
	#	ALOS	#	ALOS	#	ALOS	#	ALOS	#	ALOS
Gender										
Female	7	189	4	282			2	127	13	208
Male	7	209	2	323	3	83			12	197
Total	14	199	6	296	3	83	2	127	25	203
Age Groups										
6-12	1	521	2	167					3	285
13-17	13	174	3	399	3	83	2	127	21	189
18-20			1	244					1	244
Total	14	199	6	296	3	83	2	127	25	203
Child/Adult										
Children (ages 0 -17)	14	199	5	306	3	83	2	127	24	201
Adult (ages 18+)			1	244					1	244
Total	14	199	6	296	3	83	2	127	25	203

	Mental Health		Mental Health		Mental Retardation		Multidimensional		Totals	
	Level I		Level II		Level I And II		TFC		#	ALOS
<u>District</u>	<u>#</u>	<u>ALOS</u>	<u>#</u>	<u>ALOS</u>	<u>#</u>	<u>ALOS</u>	<u>#</u>	<u>ALOS</u>	<u>#</u>	<u>ALOS</u>
District 1/ York County	3	242	1	552					4	320
District 2/ Cumberland County	2	181	1	289					3	217
District 3/ Androscoggin, Franklin, and Oxford Counties	5	180	2	242			1	74	8	182
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties					1	53			1	53
District 5/ Somerset and Kennebec Counties	3	227			1	26	1	180	5	177
District 6/ Piscataquis and Penobscot Counties	1	118	2	225	1	169			4	184
Total	14	199	6	296	3	83	2	127	25	203
<u>Providers</u>	<u>#</u>	<u>ALOS</u>	<u>#</u>	<u>ALOS</u>	<u>#</u>	<u>ALOS</u>	<u>#</u>	<u>ALOS</u>	<u>#</u>	<u>ALOS</u>
Becket Houses of Maine	3	273			1	169			4	247
Community Health & Counseling Services							2	127	2	127
KidsPeace	1	347							1	347
NFI North	4	191	1	244					5	202
Northern Lighthouse			1	206					1	206
Spurwink	1	42	1	127	1	53			3	74
Sweetser	5	163	3	399	1	26			9	226
Total	14	199	6	296	3	83	2	127	25	203

Report Number: 16f
Average Length of Stay in Child Treatment Foster Care
(Includes MaineCare members and Courtesy Reviews done by APS)

Report Dates: 10/01/2014 To 10/31/2014

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Treatment Foster Care** is the type of care offered in Specialized Children’s Foster Homes. These licensed homes provide substitute parental care within a family on a regular, 24 hour a day residential basis. The code for Treatment Foster Care is H0019HU and the service is provided at three levels of intensity- Level C, Level D and Level E. Level E is the most intensive level of care. If a youth changes among Treatment Foster Care Levels C, D or E while being served by the same provider they are not discharged from treatment. However, if a youth enters Foster Care Level B or A, a discharge is completed, since they are no longer considered to be at a Treatment Foster Care level of care and APS does not review regular foster care.
- **ALOS** - average length of stay in days of stay of members discharged in CareConnecton® from Treatment Foster Care during this month.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.

What This Report Measures: Average length of stay of members discharged from Treatment Foster Care service during this month.

Members may be discharged more than once.

Total number of members discharged = 18

Average length of stay (ALOS) in days for all types of TFC services = 198

Average length of stay (ALOS) in days for Treatment Foster Care Level C = 141

Average length of stay (ALOS) in days for Treatment Foster Care Level D = 202

Average length of stay (ALOS) in days for Treatment Foster Care Level E = 468

	Treatment Foster Care Level C		Treatment Foster Care Level D		Treatment Foster Care Level E		Totals	
	<u># of Discharges</u>	<u>ALOS</u>	<u># of Discharges</u>	<u>ALOS</u>	<u># of Discharges</u>	<u>ALOS</u>	<u># of Discharges</u>	<u>ALOS</u>
Gender								
Female	5	176	3	219	1	921	9	273
Male	5	106	3	184	1	15	9	122
Total	10	141	6	202	2	468	18	198
Age Groups								
0-3	1	19					1	19
4-5	3	147	1	310			4	188
6-12	5	182	2	243	2	468	9	259
13-17			3	138			3	138
18-20	1	38					1	38
Total	10	141	6	202	2	468	18	198
Child/Adult								
Children (ages 0 -17)	9	152	6	202	2	468	17	207
Adult (ages 18+)	1	38					1	38
Total	10	141	6	202	2	468	18	198

	Treatment Foster Care		Treatment Foster Care		Treatment Foster Care		Totals	
	Level C		Level D		Level E		# of Discharges	ALOS
<u>District</u>	<u># of Discharges</u>	<u>ALOS</u>	<u># of Discharges</u>	<u>ALOS</u>	<u># of Discharges</u>	<u>ALOS</u>		
District 1/ York County	3	100	1	54			4	88
District 3/ Androscoggin, Franklin, and Oxford Counties			1	46			1	46
District 5/ Somerset and Kennebec Counties	2	19	2	249	1	15	5	110
District 6/ Piscataquis and Penobscot Counties	5	214	2	306			7	241
District 8/ Aroostook County					1	921	1	921
Total	10	141	6	202	2	468	18	198
<u>Providers</u>	<u># of Discharges</u>	<u>ALOS</u>						
Community Care	1	373	2	249	1	15	4	222
Community Health & Counseling Services	4	163	2	306	1	921	7	312
KidsPeace	3	44	1	46			4	45
Spurwink Services - Treatment Foster Care	1	29					1	29
The Opportunity Alliance	1	225					1	225
Woodfords Family Services			1	54			1	54
Total	10	141	6	202	2	468	18	198

Report Number: 16h
Average Length of Stay in Child Targeted Case Management
(Includes MaineCare members and Courtesy Reviews done by APS)

Run Date: 11/26/2014

Report Dates: 10/01/2014 To 10/31/2014

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Targeted Case Management (TCM)** is case management to identify and facilitate access to medical, social, educational and other needs (including housing and transportation) of the eligible member. APS reports on the following three types of TCM services:
 - **TCM - BH** is targeted case management for children with behavioral health need.
 - **TCM - DD** is targeted case management for children with developmental disabilities.
- **ALOS** - average length of stay in days of stay of members discharged in CareConnecton® from Targeted Case Management during this month.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.

What This Report Measures: Average length of stay of members discharged from Targeted Case Management service during this month. Members may be discharged more than once.

Total number of members discharged = 483

Average length of stay (ALOS) in days for all types of TCM services = 322

Average length of stay (ALOS) in days for TCM - BH = 278

Average length of stay (ALOS) in days for TCM - DD = 470

<u>Gender</u>	<u>TCM - BH</u>		<u>TCM - DD</u>		<u>Totals</u>	
	<u># of Discharges</u>	<u>ALOS</u>	<u># of Discharges</u>	<u>ALOS</u>	<u># of Discharges</u>	<u>ALOS</u>
Female	161	256	36	470	197	295
Male	213	295	73	469	286	340
Total	374	278	109	470	483	322
<u>Age Groups</u>	<u># of Discharges</u>	<u>ALOS</u>	<u># of Discharges</u>	<u>ALOS</u>	<u># of Discharges</u>	<u>ALOS</u>
0-3	17	168	19	279	36	226
4-5	37	185	22	406	59	267
6-12	157	266	44	513	201	320
13-17	129	311	15	487	144	329
18-20	34	369	9	786	43	457
Total	374	278	109	470	483	322
<u>Child/Adult</u>	<u># of Discharges</u>	<u>ALOS</u>	<u># of Discharges</u>	<u>ALOS</u>	<u># of Discharges</u>	<u>ALOS</u>
Children (ages 0 -17)	340	269	100	441	440	308
Adult (ages 18+)	34	369	9	786	43	457
Total	374	278	109	470	483	322

<u>District</u>	<u>TCM - BH</u>		<u>TCM - DD</u>		<u>Totals</u>	
	<u># of Discharges</u>	<u>ALOS</u>	<u># of Discharges</u>	<u>ALOS</u>	<u># of Discharges</u>	<u>ALOS</u>
District 1/ York County	42	246	13	677	55	348
District 2/ Cumberland County	41	333	14	531	55	383
District 3/ Androscoggin, Franklin, and Oxford Counties	97	245	17	338	114	259
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	30	194	16	506	46	303
District 5/ Somerset and Kennebec Counties	77	297	13	303	90	298
District 6/ Piscataquis and Penobscot Counties	47	333	22	518	69	392
District 7/ Washington and Hancock Counties	9	223	10	385	19	308
District 8/ Aroostook County	27	308	3	528	30	330
Unknown	4	421	1	340	5	405
Total	374	278	109	470	483	322

<u>Providers</u>	<u>TCM - BH</u>		<u>TCM - DD</u>		<u>Totals</u>	
	<u># of Discharges</u>	<u>ALOS</u>	<u># of Discharges</u>	<u>ALOS</u>	<u># of Discharges</u>	<u>ALOS</u>
Aroostook Mental Health Services	5	204			5	204
Assistance Plus	6	219			6	219
Behavior Health Solutions for Me	1	152			1	152
Bridge to Success			5	254	5	254
Broadreach Family & Community Services	6	332	13	515	19	457
Care & Comfort	11	343	2	398	13	352
Catholic Charities Maine	20	333	8	373	28	344
Charlotte White Center	7	348			7	348
Christopher Aaron Counseling Center	2	30			2	30
Community Care	1	30			1	30
Community Concepts	2	299			2	299
Community Counseling Center	1	125			1	125
Community Health & Counseling Services	12	181	1	204	13	182
Connections for Kids	1	1			1	1
Counseling Services Inc.	10	218			10	218
Easter Seals Maine			2	72	2	72
Evergreen Behavioral Services	1	30			1	30
Families Matter, Inc			2	230	2	230
Fullcircle Supports Inc	3	228	1	30	4	179
Graham Behavioral Services	2	591			2	591
Health Affiliates Maine	16	361			16	361
Home Counselors Inc	4	100			4	100
Independence Association			1	1,166	1	1,166
Kennebec Behavioral Health	32	219			32	219
KidsPeace	4	466			4	466
Learning Works	14	251			14	251
Life by Design	7	351	1	352	8	351
Maine Behavioral Health Organization	4	263			4	263
Maine Childrens Home for Little Wanderers	1	16			1	16
MAS Home Care of Maine - Bangor	5	193			5	193
MAS Home Care of Maine - Westbrook	5	149	2	206	7	165
Merrymeeting			2	391	2	391
Milestones Family Services			4	1,025	4	1,025
Mobius, Inc			1	31	1	31
New Day Counseling	3	131			3	131
Northern Lighthouse	1	529			1	529
Northern Maine General	1	163			1	163

	TCM - BH		TCM - DD		Totals	
Penquis			3	414	3	414
Pine Tree Society			1	1,072	1	1,072
Providence	19	398	1	1	20	378
Saco River Health Service	2	176			2	176
Sequel Care of Maine	5	273			5	273
Special Childrens Friends			7	377	7	377
Spurwink	33	285	8	372	41	302
Stepping Stones	3	358			3	358
Sweetser	50	234			50	234
The Childrens Center	1	119	9	447	10	415
The Opportunity Alliance	12	300			12	300
The Progress Center	1	278	1	540	2	409
Tri-County Mental Health	29	248	1	89	30	243
United Cerebral Palsy of Maine	3	375	8	496	11	463
Waban Projects	2	356	2	595	4	475
Wings	26	398	14	568	40	457
Woodfords Family Services			9	677	9	677
Total	374	278	109	470	483	322

Report Number: 16i
Average Length of Stay in Child Home and Community Treatment
(Includes MaineCare members and Courtesy Reviews done by APS)

Report Dates: 10/01/2014 To 10/31/2014

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Home and Community Based Treatment (HCT)** is a higher intensity community-based mental health service than Outpatient Therapy but a lower intensity service than Children's Assertive Community Treatment (ACT). There are 3 types of HCT services.
 - **HCT** is the regular home and community based treatment service.
 - **HCT - FFT** is home and community based treatment service using the evidenced based treatment model of family functional therapy.
 - **HCT - MST** is home and community based treatment service using the evidenced based treatment model of multi-systems therapy.
- **ALOS** - average length of stay in days of members discharged in CareConnecton® from children's home and community based treatment during this month.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected

What This Report Measures: Average length of stay of members discharged from HCT services during this month. Members may be discharged more than once.

Total number of members discharged = 218

Average length of stay (ALOS) in days for all types of HCT services = 147

Average length of stay (ALOS) in days for Regular HCT = 159

Average length of stay (ALOS) in days for HCT - FFT = 69

Average length of stay (ALOS) in days for HCT - MST = 108

	Regular HCT		HCT - FFT		HCT - MST		Totals	
	<u># of Discharges</u>	<u>ALOS</u>						
Gender								
Female	75	156	6	72	9	130	90	147
Male	100	162	3	65	25	100	128	147
Total	175	159	9	69	34	108	218	147
Age Groups								
0-3	5	132					5	132
4-5	17	133					17	133
6-12	97	168	3	113	4	55	104	162
13-17	53	148	6	47	29	115	88	130
18-20	3	240			1	111	4	208
Total	175	159	9	69	34	108	218	147
Child/Adult								
Children (ages 0 -17)	172	158	9	69	33	108	214	146
Adult (ages 18+)	3	240			1	111	4	208
Total	175	159	9	69	34	108	218	147

<u>District</u>	<u>Regular HCT</u>		<u>HCT - FFT</u>		<u>HCT - MST</u>		<u>Totals</u>	
	<u># of Discharges</u>	<u>ALOS</u>						
District 1/ York County	30	124	1	72			31	122
District 2/ Cumberland County	25	187			5	134	30	178
District 3/ Androscoggin, Franklin, and Oxford Counties	27	144	1	106	8	138	36	142
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	14	169			1	1	15	158
District 5/ Somerset and Kennebec Counties	25	128	4	57	8	132	37	121
District 6/ Piscataquis and Penobscot Counties	32	179	3	72	11	70	46	146
District 7/ Washington and Hancock Counties	13	196					13	196
District 8/ Aroostook County	8	212			1	62	9	195
Unknown	1	31					1	31
Total	175	159	9	69	34	108	218	147

<u>Providers</u>	<u>Regular HCT</u>		<u>HCT - FFT</u>		<u>HCT - MST</u>		<u>Totals</u>	
	<u># of Discharges</u>	<u>ALOS</u>						
Aroostook Mental Health Services	1	265			1	62	2	164
Assistance Plus	7	171					7	171
Bangor Counseling Center	1	210					1	210
Care & Comfort	10	195					10	195
Casa, Inc.	2	152					2	152
Catholic Charities Maine			8	69			8	69
Christopher Aaron Counseling Center	2	214					2	214
Community Care	16	183					16	183
Community Health & Counseling Services	4	170					4	170
Connections for Kids	7	206					7	206
Counseling Services Inc.					2	57	2	57
Families United	4	283					4	283
Home Counselors Inc	3	175					3	175
Kennebec Behavioral Health	7	100			22	100	29	100
KidsPeace	10	157					10	157
MAS Home Care of Maine - Bangor	13	164					13	164
MAS Home Care of Maine - Westbrook	4	117					4	117
Providence	40	151					40	151
Saco River Health Service	6	87					6	87
Sequel Care of Maine	9	119					9	119
Smart Child & Family Services	2	222					2	222
Spurwink	9	137	1	72			10	131
St. Andre Homes	1	31					1	31
Sweetser	8	150					8	150
Tri-County Mental Health	3	33			9	144	12	116
United Cerebral Palsy of Maine	3	161					3	161
Woodfords Family Services - Home and Community Treatment	3	261					3	261
Total	175	159	9	69	34	108	218	147

Report Number: 16p
Average Length of Stay in Child Behavioral Health Homes
(Includes MaineCare members and Courtesy Reviews done by APS)

Report Dates: 10/01/2014 To 10/31/2014

Run Date: 11/26/2014

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Behavioral Health Home Organization (BHHO)** - A BHHO is a community-based mental health organization that delivers services through a team-based model of care. It is designed to integrate the systems of care of behavioral health and physical health. The service code of child behavioral health homes is for members ages 0 - 20 years.
- **ALOS** - average length of stay in days of members discharged in CareConnection® from Children's Behavioral Health Homes during this month.
- **Median** - The median is defined as the middle number in a series of numbers ordered from lowest to highest. For example the median of 1,9, & 80 days = 9 days, while the average is 90/3 = 30 days.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.

What This Report Measures: Average length of stay and median length of stay of members discharged from Child Behavioral Health Homes services during this month. Members may be discharged more than once.

Total number of members discharged = 12 Average length of stay (ALOS) in days = 146 Median length of stay in days = 199

<u>Gender</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
Female	5	167	207
Male	7	130	135
Total	12	146	199
<u>Age Groups</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
4-5	1	211	211
6-12	6	132	169
13-17	4	137	144
18-20	1	200	200
Total	12	146	199
<u>District</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
District 1/ York County	2	211	211
District 3/ Androscoggin, Franklin, and Oxford Counties	1	29	29
District 5/ Somerset and Kennebec Counties	2	201	201
District 6/ Piscataquis and Penobscot Counties	6	127	145
District 7/ Washington and Hancock Counties	1	135	135
Total	12	146	199

<u>Providers</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
Kennebec Behavioral Health	1	203	203
Providence	2	39	39
Saco River Health Service	3	207	211
United Cerebral Palsy of Maine	3	77	90
Wings	3	206	207
Total	12	146	199

**Report 18 & 19 PNMI Bed Capacity/Occupancy
(Includes MaineCare members and Courtesy Reviews done by APS)**

Report Dates: 10/01/2014 To 10/31/2014

Report Source: Authorization data from APS CareConnection

What This Report Measures: Bed status on the left side shows the number of people in the various PNMI locations on the last day of the month. Monthly averages on the right side shows occupancy rate for the month by computing bed days used by possible bed days. Persons with MaineCare and Courtesy Reviews are included. It is possible for someone to be in a PNMI location and not be using MaineCare or have a Courtesy Review. Therefore, a location showing an available bed on the last day of the month may in fact be full.

Definitions:

- **Possible bed days** = number of beds in a location times the number of days in a month. For a ten bed facility this would be 10 * 31 = 310 on a month with 31 days.
- **PNMI** - A Private Non-Medical Institution (PNMI) provides food, shelter, personal care, and treatment services to four or more residents in single or scattered site facilities. PNMI services are not provided in medical settings such as hospitals or nursing homes.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.

Statewide overall occupancy rate: Adult PNMI: 95.8% Child PNMI: 76.4%

Report 18 & 19 PNMI Bed Capacity/Occupancy		Bed Status on 10/31/2014				Monthly Averages			
<u>Adult PNMI Provider</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
Alternative Services	Green Home Green, ME	3	3	0	0%	0	93	93	100%
Alternative Services	Leighton Street Waterville, ME	5	5	0	0%	0	155	155	100%
Alternative Services	LRBP Burns Rd Augusta, ME	3	3	0	0%	0	93	93	100%
Alternative Services	LRBP Pittston Pittston, ME	3	2	1	33%	1	93	72	77%
Alternative Services	LRBP Plummer St Lisbon Falls, ME	3	3	0	0%	0	93	93	100%
Alternative Services	LRBP Rabbit Valley Oxford, ME	3	3	0	0%	0	93	93	100%
Alternative Services	LRBP Summer St Lisbon Falls, ME	3	3	0	0%	0	93	93	100%
Aroostook Mental Health Services	Madawaska Group Home Madawaska, ME	7	7	0	0%	0	217	217	100%
Aroostook Mental Health Services	Skyhaven Presque Isle, ME	10	9	1	10%	1	310	310	100%
Becket Houses of Maine	Gorham Gorham, ME	7	7	0	0%	0	217	210	97%

Report 18 &19 PNMI Bed Capacity/Occupancy		Bed Status on 10/31/2014				Monthly Averages			
<u>Adult PNMI Provider</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
Charlotte White Center	Eastern Ave Brewer, ME	3	3	0	0%	0	93	93	100%
Charlotte White Center	Lookout Avenue Dover-Foxcroft, ME	2	2	0	0%	0	62	62	100%
Charlotte White Center	Madison Ave Brewer, ME	2	2	0	0%	0	62	62	100%
Charlotte White Center	Starks House Dover-Foxcroft, ME	5	5	0	0%	0	155	155	100%
Community Health & Counseling Services	Ellsworth Group Home Ellsworth, ME	4	4	0	0%	0	124	124	100%
Community Health & Counseling Services	Fieldstone Dr Bangor, ME	6	5	1	17%	1	186	142	76%
Community Health & Counseling Services	Grove St Group Home Bangor, ME	4	4	0	0%	0	124	124	100%
Community Health & Counseling Services	Husson Hollow Group Home Bangor, ME	8	8	0	0%	0	248	248	100%
Community Health & Counseling Services	Orono Geriatric Grp Home Orono, ME	8	8	0	0%	0	248	248	100%
Counseling Services Inc.	Bacon Street Apartments Biddeford, ME	6	6	0	0%	0	186	186	100%
Counseling Services Inc.	Crescent Place Biddeford, ME	6	6	0	0%	0	186	186	100%
Counseling Services Inc.	High Street Biddeford, ME	7	7	0	0%	0	217	217	100%
Counseling Services Inc.	Woodbridge Rd Group Home York, ME	7	7	0	0%	0	217	217	100%
Employment Specialist of Maine	Eastern Ave House Augusta, ME	2	2	0	0%	0	62	62	100%
Employment Specialist of Maine	South China House South China, ME	3	3	0	0%	0	93	93	100%
Employment Specialist of Maine	The Athens House Athens, ME	3	3	0	0%	0	93	93	100%
Employment Specialist of Maine	Windsor House Windsor, ME	6	6	0	0%	1	186	162	87%
Fellowship Health Resources	Broadway House- Ralph & Broadway Bangor, ME	6	6	0	0%	0	186	186	100%

Report 18 &19 PNMI Bed Capacity/Occupancy		Bed Status on 10/31/2014				Monthly Averages			
<u>Adult PNMI Provider</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
Fellowship Health Resources	Ralph St- Ralph & Broadway Bangor, ME	6	6	0	0%	0	186	186	100%
Kennebec Behavioral Health	Augusta House- Augusta Supported Housing Augusta, ME	7	8	0	0%	0	217	246	100%
Kennebec Behavioral Health	Valley View- Augusta Supported Housing Augusta, ME	8	7	1	13%	0	248	217	88%
Kennebec Behavioral Health	Wilson Place- Skowhegan Supported Housing Skowhegan, ME	7	6	1	14%	0	217	186	86%
Lutheran Social Services	Church Street Home Lewiston, ME	3	3	0	0%	0	93	93	100%
Lutheran Social Services	Martin Drive Lewiston, ME	4	4	0	0%	0	124	124	100%
Lutheran Social Services	Oak St #1 Lewiston, ME	2	2	0	0%	0	62	62	100%
Lutheran Social Services	Oak St #2 Lewiston, ME	2	2	0	0%	0	62	62	100%
Lutheran Social Services	Pettingill MH Residential Facility Lewiston, ME	3	3	0	0%	0	93	93	100%
Medical Care Development	Auburn Group Home Auburn, ME	7	7	0	0%	0	217	217	100%
Medical Care Development	Friendship House AKA Bucksport Group Home Bucksport, ME	6	6	0	0%	0	186	162	87%
Medical Care Development	Marston St Norway, ME	4	4	0	0%	0	124	124	100%
Medical Care Development	Round Hill Biddeford, ME	4	3	1	25%	1	124	96	77%
Mid Coast Mental Health	Belfast Apartments- BASS Belfast, ME	8	5	3	38%	2	248	188	76%
Mid Coast Mental Health	GAP - Cedar St Rockland, ME	3	3	0	0%	0	93	67	72%
Mid Coast Mental Health	GAP - Warren St Rockland, ME	5	6	0	0%	0	155	186	100%
Mid Coast Mental Health	Owl's Head Group Home Owl's Head, ME	7	7	0	0%	0	217	217	100%
Mid Coast Mental Health	Pleasant St Owl's Head Rockland, ME	3	3	0	0%	0	93	93	100%

Report 18 &19 PNMI Bed Capacity/Occupancy		Bed Status on 10/31/2014				Monthly Averages			
<u>Adult PNMI Provider</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
Motivational Services	10 Noyes Place Augusta, ME	7	5	2	29%	0	217	155	71%
Motivational Services	105 Western Avenue Service Waterville, ME	5	5	0	0%	0	155	155	100%
Motivational Services	115 Commercial Street Augusta, ME	10	10	0	0%	1	310	307	99%
Motivational Services	14 Elm Street Augusta, ME	8	8	0	0%	0	248	243	98%
Motivational Services	14 Glenridge Drive Augusta, ME	8	7	1	13%	0	248	217	88%
Motivational Services	2128 North Belfast Ave Augusta, ME	5	5	0	0%	0	155	155	100%
Motivational Services	22 Green Street Program Augusta, ME	8	8	0	0%	0	248	248	100%
Motivational Services	45 Middle Street Augusta, ME	6	6	0	0%	1	186	163	88%
Motivational Services	73 Pleasant Street Waterville, ME	6	6	0	0%	0	186	186	100%
Motivational Services	81 Winthrop Street Augusta, ME	6	5	1	17%	1	186	186	100%
Mount St. Joseph	3R-Keystone Waterville, ME	16	16	0	0%	0	496	495	100%
NFI North	Finson Road Bangor, ME	8	8	0	0%	0	248	248	100%
NFI North	Miller Terraces Bangor, ME	10	10	0	0%	0	310	310	100%
Northern Maine General	Franciscan Home Eagle Lake, ME	16	15	1	6%	0	496	465	94%
OHI	Harrington House Holden, ME	7	7	0	0%	1	217	216	100%
OHI	Hudson St Bangor, ME	6	6	0	0%	0	186	186	100%
OHI	Mount Hope Ave Bangor, ME	4	4	0	0%	0	124	124	100%
OHI	OHI-Clewleyville Eddington, ME	4	3	1	25%	1	124	115	93%

Report 18 & 19 PNMI Bed Capacity/Occupancy		Bed Status on 10/31/2014				Monthly Averages			
<u>Adult PNMI Provider</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
OHI	OHI-Division Bangor, ME	4	4	0	0%	0	124	124	100%
OHI	Ohio St-Grove St Brewer, ME	4	4	0	0%	0	124	103	83%
Oxford County Mental Health Services	Andy's Place Rumford, ME	4	4	0	0%	0	124	124	100%
Peregrine Corp	Chesley Street Westbrook, ME	3	3	0	0%	0	93	93	100%
Peregrine Corp	Wall Street Portland, ME	10	10	0	0%	0	310	310	100%
Shalom House	Action Program Portland, ME	18	17	1	6%	0	558	501	90%
Shalom House	Auburn House Portland, ME	7	7	0	0%	0	217	217	100%
Shalom House	Center Street House Biddeford, ME	7	7	0	0%	0	217	217	100%
Shalom House	Clark Street Portland, ME	8	8	0	0%	0	248	248	100%
Shalom House	North St Supported Housing YC Saco, ME	7	7	0	0%	0	217	217	100%
Shalom House	O'Brion Street Portland, ME	6	6	0	0%	0	186	186	100%
Shalom House	Park Street Portland, ME	9	9	0	0%	0	279	279	100%
Shalom House	Read Street Portland, ME	6	6	0	0%	1	186	179	96%
Shalom House	School St Supported Housing YC Saco, ME	7	7	0	0%	0	217	215	99%
Shalom House	Wilson Street S Portland, ME	7	7	0	0%	0	217	217	100%
Shalom House	Woodford Street Portland, ME	6	6	0	0%	1	186	172	92%
Sunrise Opportunities	Eastport Residential Care Facility Eastport, ME	14	14	0	0%	0	434	434	100%
Sunrise Opportunities	Milbridge Residence Milbridge, ME	6	6	0	0%	0	186	186	100%

Report 18 & 19 PNMI Bed Capacity/Occupancy		Bed Status on 10/31/2014				Monthly Averages			
<u>Adult PNMI Provider</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
The Opportunity Alliance	MaineStay Portland, ME	8	8	0	0%	2	248	244	98%
The Opportunity Alliance	Morrison Place Portland, ME	12	10	2	17%	3	372	303	81%
The Opportunity Alliance	Ray House-Helen Winslow South Portland, ME	7	7	0	0%	0	217	217	100%
The Opportunity Alliance	The Bridge Portland, ME	12	12	0	0%	3	372	341	92%
Tri-County Mental Health	Franklin St Group Home Rumford, ME	5	5	0	0%	0	155	155	100%
Tri-County Mental Health	Kelley Drive Sabattus, ME	6	6	0	0%	0	186	186	100%
Tri-County Mental Health	Pine St Group Home Lewiston, ME	5	5	0	0%	0	155	155	100%
Tri-County Mental Health	Village Street Lisbon, ME	7	7	0	0%	0	217	217	100%
Volunteers of America	Beach Street Residence Saco, ME	6	6	0	0%	0	186	170	91%
Volunteers of America	Brackett Street Portland, ME	6	6	0	0%	0	186	186	100%
Volunteers of America	Bradley Street Saco, ME	5	3	2	40%	0	155	93	60%
Volunteers of America	Sawyer Street Residence S Portland, ME	7	7	0	0%	0	217	204	94%
York County Shelter Program	MH Transitional-Transition Beds-Shelter B Alfred, ME	14	8	6	43%	15	434	414	95%

Report 18 &19 PNMI Bed Capacity/Occupancy		Bed Status on 10/31/2014				Monthly Averages			
<u>Child PNMI Provider</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
Aroostook Mental Health Services	Calais Childrens Residential Calais, ME	10	9	1	10%	0	310	238	77%
Becket Houses of Maine	Auburn Auburn, ME	8	8	0	0%	0	248	248	100%
Becket Houses of Maine	Belgrade Belgrade, ME	14	13	1	7%	3	434	400	92%
Becket Houses of Maine	Litchfield Litchfield, ME	10	9	1	10%	1	310	301	97%
Community Health & Counseling Services	Multidimensional Treatment Program East Winthrop, ME	7	1	6	86%	2	217	43	20%
KidsPeace	Autism Spectrum Disorder Program Ellsworth, ME	22	18	4	18%	1	682	589	86%
KidsPeace	Residential MH Ellsworth, ME	11	8	3	27%	1	341	265	78%
NFI North	Beacon House Buxton, ME	8	6	2	25%	0	248	186	75%
NFI North	Bridge Crossing Bridgton, ME	12	6	6	50%	1	372	196	53%
NFI North	Dirigo Place Lewiston, ME	7	2	5	71%	2	217	94	43%
NFI North	Oliver Place Bath, ME	6	4	2	33%	1	186	103	55%
NFI North	Riverbend Sidney, ME	8	7	1	13%	0	248	191	77%
NFI North	Stetson Ranch Stetson, ME	8	5	3	38%	2	248	158	64%
NFI North	Summit View Bangor, ME	6	3	3	50%	0	186	72	39%
Northern Lighthouse	Northern Lighthouse Mars Hill, ME	6	6	0	0%	1	186	176	95%
Port Resources	Dingley Spring Gorham, ME	6	5	1	17%	0	186	155	83%
Spurwink	Brunswick Program Brunswick, ME	3	10	0	0%	2	93	337	100%
Spurwink	Casco Program Casco, ME	5	12	0	0%	1	155	395	100%

Report 18 &19 PNMI Bed Capacity/Occupancy		Bed Status on 10/31/2014				Monthly Averages			
<u>Child PNMI Provider</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
Spurwink	Chelsea Program Augusta, ME	3	13	0	0%	1	93	431	100%
Spurwink	Cornville Program Skowhegan, ME	12	12	0	0%	0	372	344	92%
Spurwink	Lewiston-Auburn Program Auburn, ME	5	11	0	0%	1	155	369	100%
Spurwink	Options Program Augusta, ME	2	8	0	0%	0	62	222	100%
Spurwink	Raymond Program Raymond, ME	4	6	0	0%	1	124	184	100%
Spurwink	Southern Region Program Portland, ME	7	26	0	0%	1	217	791	100%
Sweetser	Belfast Cottage Staff Intensive Saco, ME	9	6	3	33%	0	279	186	67%
Sweetser	Belfast Staff Intensive Belfast, ME	9	11	0	0%	1	279	359	100%
Sweetser	Belfast Staff Intensive 2 Belfast, ME	4	3	1	25%	0	124	93	75%
Sweetser	Belfast Staff Intensive 3 Belfast, ME	6	6	0	0%	1	186	181	97%
Sweetser	Cape Cottage Staff Intensive Saco, ME	5	5	0	0%	1	155	186	100%
Sweetser	Plymouth Trail Lodge Staff Intensive Plymouth, ME	5	0	5	100%	1	155	19	12%
Sweetser	Portland Adolescent Unit Saco, ME	9	8	1	11%	1	279	245	88%
Sweetser	Rockport 1 Residential Rockport, ME	8	2	6	75%	0	248	9	4%
Sweetser	Rockport 2 Residential Rockport, ME	12	8	4	33%	0	372	218	59%
Sweetser	Saco Family Focus Saco, ME	8	6	2	25%	2	248	192	77%
Sweetser	Saco Me Home East Staff Intensive Saco, ME	10	5	5	50%	2	310	171	55%
Sweetser	Saco Me Home West Staff Intensive Saco, ME	10	9	1	10%	1	310	293	95%

Report 18 &19 PNMI Bed Capacity/Occupancy		Bed Status on 10/31/2014				Monthly Averages			
<u>Child PNMI Provider</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
Sweetser	Winterport Residential Winterport, ME	8	8	0	0%	1	248	226	91%
The Opportunity Alliance	Edgewood Scarborough, ME	6	6	0	0%	0	186	156	84%

Report 18 &19 PNMI Bed Capacity/Occupancy		Bed Status on 10/31/2014				Monthly Averages			
<u>Child PNMI Provider Out of State</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
Easter Seals	Manchester Lancaster, NH	N/A	18	N/A	N/A	0	N/A	517	N/A
Lakeview Neurorehabilitation Center	Effingham Effingham, NH	N/A	1	N/A	N/A	0	N/A	31	N/A
Learning Center for Deaf	Walden Framingham, MA	N/A	1	N/A	N/A	0	N/A	31	N/A
May Center School for Autism and Developmental Disabilities	May Center School of Autism and Dev.Dis Randolph, MA	N/A	1	N/A	N/A	0	N/A	31	N/A
Spaulding Youth Center	Spaulding Youth Center Northfield, NH	N/A	4	N/A	N/A	0	N/A	124	N/A

*If actual bed days exceeds possible bed days, this is an indication that one or more discharges have not been entered into CareConnection. It is also possible that the Provider has added beds without notifying APS of this change.

**Report 20 & 21 Crisis Stabilization Bed Capacity/Occupancy
(Includes MaineCare members and Courtesy Reviews done by APS)**

Report Dates: 10/01/2014 To 10/31/2014

Run Date: 11/26/2014

Report Source: Authorization data from APS CareConnection

What This Report Measures: Bed status on the left side shows the number of people in the various Crisis Stabilization locations on the last day of the month. Monthly averages on the right side shows the occupancy rate for the month by computing bed days used by possible bed days. Persons with MaineCare and Courtesy Reviews are included. It is possible for someone to be in a Crisis Stabilization location and not be using MaineCare or have a Courtesy Review. Therefore, a location showing an available bed on the last day of the month, may in fact be full.

Definitions:

- **Possible Bed Days** - number of beds in a location times the number of days in a month. For a ten bed facility this would be 10 * 31 = 310 on a month with 31 days.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.

Statewide overall occupancy rate: Adult Crisis Stabilization: 82.0% Child Crisis Stabilization: 85.0%

Report 20 & 21 Crisis Stabilization Bed Capacity/Occupancy		Bed Status on 10/31/2014				Monthly Averages			
<u>Adult Crisis Stabilization Provider</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
Aroostook Mental Health Services	Aroostook Mental Health Ctr Presque Isle, ME	5	3	2	40%	19	155	101	65.2%
Community Health & Counseling Services	Riverstone CSU Brewer, ME	8	9	0	0%	63	248	278	100.0%
Counseling Services Inc.	Counseling Services Inc - Beech St Saco, ME	6	7	0	0%	19	186	217	100.0%
Crisis and Counseling Centers	Adult Crisis Units Waterville, ME	8	3	5	63%	37	248	152	61.3%
Mid Coast Mental Health	Crisis Stabilization Unit Rockland, ME	4	2	2	50%	11	124	78	62.9%
Oxford County Mental Health Services	Crisis Stabilization Unit Rumford, ME	5	4	1	20%	16	155	88	56.8%
Sweetser	Brunswick Brunswick, ME	4	5	0	0%	15	124	127	100.0%
The Opportunity Alliance	Broadway Crossings S Portland, ME	8	11	0	0%	21	248	254	100.0%
Tri-County Mental Health	Tri County -Respite Lewiston, ME	6	6	0	0%	22	186	144	77.4%

Report 20 & 21 Crisis Stabilization Bed Capacity/Occupancy		Bed Status on 10/31/2014				Monthly Averages			
<u>Child Crisis Stabilization Provider</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
Aroostook Mental Health Services	Calais Childrens Crisis Calais, ME	6	3	3	50%	8	186	210	100.0%
Aroostook Mental Health Services	Fort Fairfield Childrens Crisis Fort Fairfield, ME	6	3	3	50%	8	186	139	74.7%
Community Health & Counseling Services	Sojourn CRU Bangor, ME	6	1	5	83%	18	186	150	80.6%
Crisis and Counseling Centers	Crisis MH Winslow, ME	5	4	1	20%	17	155	83	53.5%
Rumford Group Homes	Turner Family Support Center Leeds, ME	4	2	2	50%	19	124	132	100.0%
Sweetser	Belfast Crisis Stabilization Belfast, ME	7	6	1	14%	8	217	200	92.2%
Sweetser	Saco Campus Crisis Saco, ME	9	8	1	11%	12	279	254	91.0%

*If actual bed days exceeds possible bed days, this is an indication that one or more discharges have not been entered into CareConnection. It is also possible that the Provider has added beds without notifying APS of this change.

**Report 22 & 23 Treatment Foster Care Bed Capacity/Occupancy
(Includes MaineCare members and Courtesy Reviews done by APS)**

Report Dates: 10/01/2014 To 10/31/2014

Run Date: 11/26/2014

Report Source: Authorization data from APS CareConnection

What This Report Measures: Bed status on the left side shows the number of people in the various Treatment Foster Care locations on the last day of the month. Monthly averages on the right side shows the occupancy rate for the month by computing bed days used by possible bed days. Persons with MaineCare and Courtesy Reviews are included.

Definitions:

- **Possible bed days** - number of beds in a location times the number of days in a month. For a ten bed facility this would be 10 * 31 = 310 on a month with 31 days.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.

Statewide overall occupancy rate: 49.2%

Report 22 & 23 Treatment Foster Care Bed Capacity/Occupancy		Bed Status on 10/31/2014				Monthly Averages			
<u>Treatment Foster Care Provider</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
Aroostook Mental Health Services	Tx Foster Care-Dist. 8 , ME	27	3	24	89%	0	837	93	11.1%
Choices	Tx Foster Care-Dist. 6 , ME	7	2	5	71%	0	217	62	28.6%
Community Care	Tx Foster Care-Dist. 5 Skowhegan , ME	85	28	57	67%	3	2,635	887	33.7%
Community Care	Tx Foster Care-Dist. 6 Bangor , ME	28	19	9	32%	1	868	591	68.1%
Community Care	Tx Foster Care-Dist. 8 Caribou , ME	11	6	5	45%	0	341	167	49.0%
Community Health & Counseling Services	Tx Foster Care-Dist. 2 , ME	30	13	17	57%	0	930	387	41.6%
Community Health & Counseling Services	Tx Foster Care-Dist. 5 , ME	60	71	0	0%	3	1,860	2,224	100.0%
Community Health & Counseling Services	Tx Foster Care-Dist. 6 , ME	63	6	57	90%	4	1,953	226	11.6%
Community Health & Counseling Services	Tx Foster care-Dist. 7 , ME	45	6	39	87%	0	1,395	186	13.3%
Community Health & Counseling Services	Tx Foster Care-Dist. 8 , ME	90	40	50	56%	2	2,790	1,226	43.9%
Families and Children Together	Tx Foster Care-Dist. 4 , ME	2	2	0	0%	0	62	56	90.3%
Families and Children Together	Tx Foster Care-Dist. 6 , ME	3	5	0	0%	0	93	154	100.0%

Report 22 & 23 Treatment Foster Care Bed Capacity/Occupancy		Bed Status on 10/31/2014				Monthly Averages			
<u>Treatment Foster Care Provider</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
KidsPeace	Tx Foster Care-Dist. 1 , ME	8	10	0	0%	0	248	284	100.0%
KidsPeace	Tx Foster Care-Dist. 2 , ME	19	11	8	42%	0	589	322	54.7%
KidsPeace	Tx Foster Care-Dist. 3 , ME	15	7	8	53%	2	465	246	52.9%
KidsPeace	Tx Foster Care-Dist. 4 , ME	2	1	1	50%	0	62	15	24.2%
KidsPeace	Tx Foster Care-Dist. 5 , ME	21	9	12	57%	0	651	279	42.9%
KidsPeace	Tx Foster Care-Dist. 6 , ME	35	17	18	51%	2	1,085	536	49.4%
KidsPeace	Tx Foster Care-Dist. 7 , ME	2	1	1	50%	0	62	31	50.0%
Smart Child & Family Services	Tx Foster Care-Dist. 1 , ME	4	2	2	50%	0	124	62	50.0%
Smart Child & Family Services	Tx Foster Care-Dist. 2 , ME	20	11	9	45%	0	620	322	51.9%
Smart Child & Family Services	Tx Foster Care-Dist. 3 , ME	7	5	2	29%	1	217	181	83.4%
Spurwink Services - Treatment Foster Care	Spurwink Treatment Foster Care Portland, ME	25	28	0	0%	1	775	874	100.0%
The Opportunity Alliance	Tx Foster Care-Dist. 1 , ME	19	8	11	58%	1	589	258	43.8%
The Opportunity Alliance	Tx Foster Care-Dist. 2 , ME	13	10	3	23%	0	403	302	74.9%
Woodfords Family Services	TX Foster care-Dist. 1 , ME	8	13	0	0%	1	248	350	100.0%
Woodfords Family Services	Tx Foster Care-Dist. 2 , ME	18	16	2	11%	0	558	496	88.9%
Woodfords Family Services	Tx Foster Care-Dist. 3 , ME	3	2	1	33%	0	93	62	66.7%

*If actual bed days exceeds possible bed days, this is an indication that one or more discharges have not been entered into CareConnection. It is also possible that the Provider has added beds without notifying APS of this change.

Report Number: 31b
Child Inpatient Psychiatric Services - Step Down Services
(Includes MaineCare members and Courtesy Reviews done by APS)
10/01/2014 To 10/31/2014

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Inpatient psychiatric services** - Inpatient psychiatric services in private psychiatric hospitals serving children or community hospitals with child inpatient psychiatric units.
- **Outpatient** - In this context, outpatient therapy only includes clinic based visits, individual therapy with a single clinician. Outpatient services does not include, Community Support, PNMI, or Inpatient services.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.

What This Report Measures: When a hospital is discharging a patient from child inpatient psychiatric services, the hospital is asked to enter the dates of appointments for various "step down" services. This shows how many children being discharged had any appointments scheduled and what kind of appointments these were.

Total number of members discharged = 171

Total number of members discharged for whom any step-down service was entered = 114

Percent of members discharged for whom any step-down service was entered = 67%

Step-down Services

<u>Gender</u>	<u>Medication Management</u>	<u>Outpatient</u>	<u>Case management</u>	<u>Substance Abuse Tx</u>	<u>Crisis Unit</u>	<u># of discharge:</u>
Female	37	40	11	0	2	90
Male	41	29	15	0	5	81
Totals	78	69	26	0	7	171

<u>Child Age Groups</u>	<u>Medication Management</u>	<u>Outpatient</u>	<u>Case management</u>	<u>Substance Abuse Tx</u>	<u>Crisis Unit</u>	<u># of discharge:</u>
4-5	2	1	0	0	0	2
6-12	29	20	12	0	4	60
13-17	38	39	13	0	3	96
18-20	9	9	1	0	0	13
Totals	78	69	26	0	7	171

Note: Age as of 10/01/2014

Step-down Services

<u>District</u>	<u>Medication Management</u>	<u>Outpatient</u>	<u>Case management</u>	<u>Substance Abuse Tx</u>	<u>Crisis Unit</u>	<u># of discharge</u>
District 1/ York County	8	8	3	0	3	15
District 2/ Cumberland County	14	11	2	0	1	28
District 3/ Androscoggin, Franklin, and Oxford Counties	10	8	1	0	1	41
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	13	10	4	0	1	24
District 5/ Somerset and Kennebec Counties	9	12	5	0	1	24
District 6/ Piscataquis and Penobscot Counties	12	9	6	0	0	21
District 7/ Washington and Hancock Counties	4	4	2	0	0	7
District 8/ Aroostook County	8	7	3	0	0	11
Totals	78	69	26	0	7	171

<u>Providers</u>	<u>Medication Management</u>	<u>Outpatient</u>	<u>Case management</u>	<u>Substance Abuse Tx</u>	<u>Crisis Unit</u>	<u># of discharge</u>
Acadia Hospital	25	22	17	0	0	57
Northern Maine Medical Center	8	9	3	0	2	10
Spring Harbor Hospital	45	38	6	0	5	71
St. Marys Regional Medical Center	0	0	0	0	0	33
Totals	78	69	26	0	7	171

Report Number: 38c
Members Discharged from Children's Inpatient Psychiatric Facilities Who Are Readmitted within 30 days
(Includes MaineCare members and Courtesy Reviews done by APS)
Report Dates: 10/01/2014 To 10/31/2014

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Inpatient psychiatric services** Children's inpatient psychiatric services are available at two private psychiatric hospitals (Acadia and Spring Harbor) and two community hospitals that have inpatient psychiatric units that serve children (Northern Maine Medical Center & St Mary's Regional Medical Center). Hospitals designate whether they are providing child or adult inpatient psychiatric services to a member. Thus, an 18 year old may be authorized for adult inpatient services or a 20 year old may be receiving children's inpatient services.
- **Readmission:** A readmission occurs when a MaineCare member is discharged in CareConnecton® from any child inpatient psychiatric service and is then admitted into a same or different inpatient psychiatric facility within 2 - 30 days.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.

What This Report Measures: Monthly count of members discharged from Children's inpatient psychiatric facilities who are readmitted to the same or a different hospital. The first column shows members who were readmitted within 30 days. The second column shows members not readmitted within 30 days and the third column is the total number of discharges. Members may have more than one discharge.

Total number of discharges:** 167

Total number of members readmitted within 30 days: 15

% of members discharged from inpatient psychiatric facilities that are readmitted within 30 days: 9.0%

	<u>Members Readmitted</u> <u>within 30 days</u>	<u>Members Not Readmitted</u> <u>within 30 days</u>	<u>Total # of</u> <u>Discharges</u>
All Members			
Total MaineCare	15	152	167
Total	15	152	167
	<u>Members Readmitted</u> <u>within 30 days</u>	<u>Members Not Readmitted</u> <u>within 30 days</u>	<u>Total # of</u> <u>Discharges</u>
Gender			
Female	8	81	89
Male	7	71	78
Total	15	152	167
	<u>Members Readmitted</u> <u>within 30 days</u>	<u>Members Not Readmitted</u> <u>within 30 days</u>	<u>Total # of</u> <u>Discharges</u>
Age Groups			
4-5	0	2	2
6-12	7	50	57
13-17	7	89	96
18-20	1	11	12
Total	15	152	167
	<u>Members Readmitted</u> <u>within 30 days</u>	<u>Members Not Readmitted</u> <u>within 30 days</u>	<u>Total # of</u> <u>Discharges</u>
Child/Adult			
Children (ages 0 -17)	14	141	155
Adult (ages 18+)	1	11	12
Total	15	152	167

*Note: Discharges and authorizations can be processed retroactively causing numbers to fluctuate when rerunning reports.

**Note: Members readmitted in 0 or 1 days are excluded from this report. These are likely either transfers or continued stays, not true readmissions.

***Members age 22 & over reported as receiving child inpatient psychiatric services are removed from this report. These were most likely data entry errors.

District	<u>Members Readmitted</u> <u>within 30 days</u>	<u>Members Not Readmitted</u> <u>within 30 days</u>	<u>Total # of</u> <u>Discharges</u>
District 1/ York County	2	11	13
District 2/ Cumberland County	2	25	27
District 3/ Androscoggin, Franklin, and Oxford Counties	1	40	41
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	6	18	24
District 5/ Somerset and Kennebec Counties	0	23	23
District 6/ Piscataquis and Penobscot Counties	2	19	21
District 7/ Washington and Hancock Counties	1	6	7
District 8/ Aroostook County	1	10	11
Total	15	152	167

Providers	<u>Members Readmitted</u> <u>within 30 days</u>	<u>Members Not Readmitted</u> <u>within 30 days</u>	<u>Total # of</u> <u>Discharges</u>
Acadia Hospital	8	45	53
Northern Maine Medical Center	2	8	10
Spring Harbor Hospital	4	67	71
St. Marys Regional Medical Center	1	32	33
Total	15	152	167

Report Number 62b
Cumulative Admissions & Discharges from Child Behavioral Health Homes
(Includes MaineCare members and Courtesy Reviews done by APS)

Report Dates: 04/01/2014 To 10/31/2014

Run Date: 11/26/2014

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Behavioral Health Home Organization (BHHO)** - A BHHO is a community-based mental health organization that delivers services through a team-based model of care. It is designed to integrate the systems of care of behavioral health and physical health. The service code of child behavioral health homes is for members ages 0 - 20 years.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.

What This Report Measures: Year to date number of admissions and discharges from Child Behavioral Health Homes. Members may be admitted or discharged more than once.

Members admitted to Child Behavioral Health Homes = 399

Members discharged from Child Behavioral Health Homes = 86

<u>Gender</u>	<u># Admissions</u>	<u># of Discharges</u>
Female	167	34
Male	<u>232</u>	<u>52</u>
Total	399	86

<u>Age Groups</u>	<u># Admissions</u>	<u># of Discharges</u>
0-3	8	2
4-5	35	9
6-12	198	36
13-17	131	29
18-20	25	10
21-24	<u>2</u>	<u>0</u>
Total	399	86

<u>SMI</u>	<u># Admissions</u>	<u># of Discharges</u>
SMI	3	2
Not SMI	<u>396</u>	<u>84</u>
Total	399	86

<u>District</u>	<u># Admissions</u>	<u># of Discharges</u>
District 1/ York County	17	2
District 2/ Cumberland County	12	4
District 3/ Androscoggin, Franklin, and Oxford Counties	13	4
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	14	5
District 5/ Somerset and Kennebec Counties	92	22
District 6/ Piscataquis and Penobscot Counties	209	39
District 7/ Washington and Hancock Counties	32	6
District 8/ Aroostook County	7	1
Unknown	<u>3</u>	<u>3</u>
Total	399	86

<u>Providers</u>	# Admissions	# of Discharges
Assistance Plus	3	2
Community Counseling Center	8	3
Cornerstone Behavioral Healthcare - CM	62	8
Kennebec Behavioral Health	81	22
Providence	47	12
Saco River Health Service	6	3
United Cerebral Palsy of Maine	140	19
Waban Projects	1	0
Wings	<u>51</u>	<u>17</u>
Total	399	86