

**OCFS Provider Contract Performance Measures Report:
TCM Services Treatment Outcome Standard- 100% Receive TCM in 180 Days or Less
(Includes MaineCare members and Courtesy Reviews done by APS)**

01/01/2014 To 03/31/2014

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **Targeted Case Management (TCM)** is case management to identify and facilitate access to medical, social, educational and other needs (including housing and transportation) of the eligible member. It is for youth under age 21 There are three types of TCM services:
 - **TCM - BH** is targeted case management for children with behavioral health need.
 - **TCM - DD** is targeted case management for children with developmental disabilities.
 - **WrapME** is targeted case management for children with severe challenges. It uses the evidence-based Wrap-around model.
- **Contact for Service Notification (CFSN)** is a form submitted by a Provider into CareConnecton whenever a member is put on a waiting list for service. When there is a CFSN, it is used in conjunction with the start date of the service to determine the number of days the member waited.
- **Referral Date** is a field in CareConnecton that the Provider may fill in when a member applies for a service. If the member is not put on a waiting list, (i.e. no CFSN) the referral date is used with the start date of the service to determine the number of days the member waited.

What This Report Measures : The number of members authorized for targeted case management (TCM) and whether they were assigned to a case manager in the TCM service within 0-30, 31-90, 91-180 and 180+ working days.

Total Admissions: 1,774

Total Admissions within 180 days: 1,773

% of admissions within 180 Days: 99.94%

	<u>0-30 days</u>	<u>31-90 days</u>	<u>91-180 days</u>	<u>181 days or more</u>	<u>Total within 180 days</u>	<u>Total # New Admissions</u>	<u>% Received TCM in 180 Days or less</u>
Gender							
Female	691	22	2	1	715	716	99.9%
Male	1,030	26	2	0	1,058	1,058	100.0%
Total	1,721	48	4	1	1,773	1,774	99.9%

Child Age Groups

0-3	150	2	1	1	153	154	99.4%
4-5	212	6	0	0	218	218	100.0%
6-12	697	25	2	0	724	724	100.0%
13-17	582	12	1	0	595	595	100.0%
18-20	79	3	0	0	82	82	100.0%
Unknown	1	0	0	0	1	1	100.0%
Total	1,721	48	4	1	1,773	1,774	99.9%

Note: Age as of 01/01/2014

Child/Adult

Children (ages 0 -17)	1,641	45	4	1	1,690	1,691	99.9%
Adult (ages 18+)	79	3	0	0	82	82	100.0%
Unknown	1	0	0	0	1	1	100.0%
Total	1,721	48	4	1	1,773	1,774	99.9%

Note: Age as of 01/01/2014

	<u>0-30</u> <u>days</u>	<u>31-90</u> <u>days</u>	<u>91-180</u> <u>days</u>	<u>181 days</u> <u>or more</u>	<u>Total within</u> <u>180 days</u>	<u>Total # New</u> <u>Admissions</u>	<u>% Received TCM in</u> <u>180 Days or less</u>
SMI							
SMI	12	0	0	0	12	12	100.0%
Not SMI	1,709	48	4	1	1,761	1,762	99.9%
Total	1,721	48	4	1	1,773	1,774	99.9%
District							
District 1/ York County	299	2	0	0	301	301	100.0%
District 2/ Cumberland County	254	1	0	0	255	255	100.0%
District 3/ Androscoggin, Franklin, and Oxford Counties	319	10	2	0	331	331	100.0%
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	170	8	0	0	178	178	100.0%
District 5/ Somerset and Kennebec Counties	279	22	0	1	301	302	99.7%
District 6/ Piscataquis and Penobscot Counties	211	2	1	0	214	214	100.0%
District 7/ Washington and Hancock Counties	88	2	1	0	91	91	100.0%
District 8/ Aroostook County	98	1	0	0	99	99	100.0%
Unknown	3	0	0	0	3	3	100.0%
Total	1,721	48	4	1	1,773	1,774	99.9%
Region							
Region 1	553	3	0	0	556	556	100.0%
Region 2	768	40	2	1	810	811	99.9%
Region 3	397	5	2	0	404	404	100.0%
Unknown	3	0	0	0	3	3	100.0%
Total	1,721	48	4	1	1,773	1,774	99.9%

Providers	<u>0-30</u> <u>days</u>	<u>31-90</u> <u>days</u>	<u>91-180</u> <u>days</u>	<u>181 days</u> <u>or more</u>	<u>Total within</u> <u>180 days</u>	<u>Total # New</u> <u>Admissions</u>	<u>% Received TCM in</u> <u>180 Days or less</u>
Aroostook Mental Health Services	18	0	0	0	18	18	100.0%
Assistance Plus	32	0	0	0	32	32	100.0%
Behavior Health Solutions for Me	5	0	0	0	5	5	100.0%
Blue School	2	0	0	0	2	2	100.0%
Bridge to Success	16	0	0	0	16	16	100.0%
Broadreach Family & Community Services	41	0	0	0	41	41	100.0%
Care & Comfort	38	1	0	0	39	39	100.0%
Catholic Charities Maine	76	0	0	0	76	76	100.0%
Charlotte White Center	11	0	0	0	11	11	100.0%
Christopher Aaron Counseling Center	9	0	0	0	9	9	100.0%
Community Care	1	0	0	0	1	1	100.0%
Community Concepts	12	0	0	0	12	12	100.0%
Community Counseling Center	21	1	0	0	22	22	100.0%
Community Health & Counseling Services	48	2	1	1	51	52	98.1%
Connections for Kids	15	0	0	0	15	15	100.0%
Cornerstone Behavioral Healthcare - CM	13	0	0	0	13	13	100.0%
Counseling Services Inc.	56	0	0	0	56	56	100.0%
Day One	3	0	0	0	3	3	100.0%
Easter Seals Maine	7	0	0	0	7	7	100.0%
Families Matter, Inc	5	0	0	0	5	5	100.0%
Families United	1	2	0	0	3	3	100.0%
Fullcircle Supports Inc	9	0	0	0	9	9	100.0%
Graham Behavioral Services	3	0	0	0	3	3	100.0%
Group Main Stream, Inc., dba GMS	3	0	0	0	3	3	100.0%
Harbor Family Services	25	2	0	0	27	27	100.0%
Health Affiliates Maine	25	0	0	0	25	25	100.0%
Home Counselors Inc	20	2	0	0	22	22	100.0%
Independence Association	11	0	0	0	11	11	100.0%
Kennebec Behavioral Health	103	21	0	0	124	124	100.0%
KidsPeace	39	0	0	0	39	39	100.0%
Learning Works	29	0	0	0	29	29	100.0%
Life by Design	24	0	0	0	24	24	100.0%
Maine Behavioral Health Organization	14	0	0	0	14	14	100.0%
MAS Home Care of Maine - Bangor	22	0	0	0	22	22	100.0%
MAS Home Care of Maine - Westbrook	23	0	0	0	23	23	100.0%
Merrymeeting	3	0	0	0	3	3	100.0%
Mid Coast Mental Health	16	1	0	0	17	17	100.0%
Milestones Family Services	15	0	0	0	15	15	100.0%
New Day Counseling	10	0	0	0	10	10	100.0%
Northern Lighthouse	10	1	0	0	11	11	100.0%
Penquis	4	0	1	0	5	5	100.0%

	<u>0-30</u> <u>days</u>	<u>31-90</u> <u>days</u>	<u>91-180</u> <u>days</u>	<u>181 days</u> <u>or more</u>	<u>Total within</u> <u>180 days</u>	<u>Total # New</u> <u>Admissions</u>	<u>% Received TCM in</u> <u>180 Days or less</u>
Pine Tree Society	7	0	0	0	7	7	100.0%
Providence	59	6	1	0	66	66	100.0%
Saco River Health Service	9	0	0	0	9	9	100.0%
Sequel Care of Maine	8	0	0	0	8	8	100.0%
Smart Child & Family Services	13	0	0	0	13	13	100.0%
Somali Bantu Youth Association of Maine	6	0	0	0	6	6	100.0%
Special Childrens Friends	18	0	0	0	18	18	100.0%
Spurwink	179	1	0	0	180	180	100.0%
St. Andre Homes	2	0	0	0	2	2	100.0%
Stepping Stones	4	0	0	0	4	4	100.0%
Sweetser	144	0	0	0	144	144	100.0%
The Childrens Center	25	0	0	0	25	25	100.0%
The Opportunity Alliance	62	4	0	0	66	66	100.0%
The Progress Center	7	0	0	0	7	7	100.0%
Tri-County Mental Health	105	3	1	0	109	109	100.0%
United Cerebral Palsy of Maine	37	0	0	0	37	37	100.0%
Waban Projects	21	0	0	0	21	21	100.0%
Wings	119	1	0	0	120	120	100.0%
Woodfords Family Services	58	0	0	0	58	58	100.0%
Total	1,721	48	4	1	1,773	1,774	99.9%

