

**OCFS Provider Contract Performance Measures Report:
TCM Services Treatment Outcome Standard- 80% Do Not Access ITRT Within 1 Year of Discharge
(Includes MaineCare members and Courtesy Reviews done by APS)
01/01/2013 To 03/31/2013**

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **ITRT** - is an abbreviation for Intensive Residential Treatment. ITRTs provide residential treatment for youth under age 21 with mental illness or mental retardation or both. Crisis Units, Treatment Foster Care and Infant residential care are not included in the definition. In Maine, residential treatment is also called **PNMI**.
- **PNMI** stands for Private Non-Medical Institution (PNMI). PNMI's provide food, shelter, personal care, and treatment services to four or more residents in single or scattered site facilities. PNMI services are not provided in medical settings such as hospitals or nursing homes. There are four types of child PNMI as follows: Mental Health Level I & Level II and Mental Retardation Level I & Level II.
- **Targeted Case Management (TCM)** is case management to identify and facilitate access to medical, social, educational and other needs (including housing and transportation) of the eligible member. It is for youth under age 21 There are three types of TCM services:
 - **TCM - BH** is targeted case management for children with behavioral health need.
 - **TCM - DD** is targeted case management for children with developmental disabilities.
 - **WrapME** is targeted case management for children with severe challenges. It uses the evidence-based Wrap-around model.

What This Report Measures: The number of youth discharged from any of the three types of Targeted Case Management (TCM) and whether or not they enter residential treatment within one year of discharge. Note that this report is about youth discharged from services over a year ago. This allows time to pass before assessing the outcomes of treatment. It includes the youth discharged from APS CareConnection system as well as the youth whose authorization for the service has expired.

Total number of youth discharged from targeted case management: 1,773

Total number of youth who did NOT enter residential treatment within 1 Year: 1,746

Percent of youth who did NOT enter residential treatment within 1 Year: 98%

Providers	<u># NOT entering residential treatment within 1 year</u>	<u># Discharged</u>	<u>% NOT entering residential treatment within 1 year</u>
Aroostook Mental Health Services	19	23	83%
Assistance Plus	58	59	98%
Behavior Health Solutions for Me	3	3	100%
Bridge to Success	14	14	100%
Broadreach Family & Community Services	45	45	100%
Care & Comfort	48	48	100%
Catholic Charities Maine	58	61	95%
Charlotte White Center	23	23	100%
Community Care	6	6	100%
Community Concepts	4	4	100%
Community Counseling Center	59	60	98%
Community Health & Counseling Services	62	64	97%
Connections for Kids	4	4	100%
Constellations, Inc.	48	49	98%
Cornerstone Behavioral Healthcare - CM	14	15	93%
Counseling Services Inc.	65	66	98%
Day One	1	1	100%

Providers	# NOT entering residential treatment within 1 year	# Discharged	% NOT entering residential treatment within 1 year
Families Matter, Inc	1	1	100%
Fullcircle Supports Inc	1	1	100%
Graham Behavioral Services	6	6	100%
Harbor Family Services	32	32	100%
Health Affiliates Maine	37	37	100%
Home Counselors Inc	6	6	100%
Independence Association	10	10	100%
Kennebec Behavioral Health	97	97	100%
KidsPeace	31	31	100%
Learning Works	32	32	100%
Life by Design	37	38	97%
Maine Behavioral Health Organization	6	6	100%
MAS Home Care of Maine - Bangor	3	3	100%
MAS Home Care of Maine - Westbrook	19	19	100%
Merrymeeting	3	3	100%
Mid Coast Mental Health	4	4	100%
Milestones Family Services	11	11	100%
Mobius, Inc	3	3	100%
New Day Counseling	7	9	78%
Northeast Occupational Exchange	1	1	100%
Northern Lighthouse	6	6	100%
Northern Maine General	4	5	80%
Penquis	6	6	100%
Pine Tree Society	12	13	92%
Providence	50	51	98%
Saco River Health Service	6	6	100%
Sequel Care of Maine	7	7	100%
Smart Child & Family Services	2	2	100%
Special Childrens Friends	4	4	100%
Spurwink	136	137	99%
Sweetser	187	190	98%
Sweetser 24 - PCI Case Management	7	7	100%
The Childrens Center	27	27	100%
The Opportunity Alliance	73	74	99%
The Progress Center	6	6	100%
Tri-County Mental Health	92	93	99%
Umbrella Mental Health Services	18	18	100%
United Cerebral Palsy of Maine	37	37	100%
Waban Projects	40	40	100%
Wings	109	110	99%
Woodfords Family Services	39	39	100%
	1,746	1,773	98%