

**OCFS Provider Contract Performance Measures Report:
TCM Services Treatment Outcome Standard- 80% Do Not Access ITRT Within 1 Year of Discharge
(Includes MaineCare members and Courtesy Reviews done by APS)
10/01/2012 To 12/31/2012**

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **ITRT** - is an abbreviation for Intensive Residential Treatment. ITRTs provide residential treatment for youth under age 21 with mental illness or mental retardation or both. Crisis Units, Treatment Foster Care and Infant residential care are not included in the definition. In Maine, residential treatment is also called **PNMI**.
- **PNMI** stands for Private Non-Medical Institution (PNMI). PNMI's provide food, shelter, personal care, and treatment services to four or more residents in single or scattered site facilities. PNMI services are not provided in medical settings such as hospitals or nursing homes. There are four types of child PNMI as follows: Mental Health Level I & Level II and Mental Retardation Level I & Level II.
- **Targeted Case Management (TCM)** is case management to identify and facilitate access to medical, social, educational and other needs (including housing and transportation) of the eligible member. It is for youth under age 21 There are three types of TCM services:
 - **TCM - BH** is targeted case management for children with behavioral health need.
 - **TCM - DD** is targeted case management for children with developmental disabilities.
 - **WrapME** is targeted case management for children with severe challenges. It uses the evidence-based Wrap-around model.

What This Report Measures: The number of youth discharged from any of the three types of Targeted Case Management (TCM) and whether or not they enter residential treatment within one year of discharge. Note that this report is about youth discharged from services over a year ago. This allows time to pass before assessing the outcomes of treatment. It includes the youth discharged from APS CareConnection system as well as the youth whose authorization for the service has expired.

Total number of youth discharged from targeted case management: 1,730

Total number of youth who did NOT enter residential treatment within 1 Year: 1,708

Percent of youth who did NOT enter residential treatment within 1 Year: 99%

Providers	<u># NOT entering residential treatment within 1 year</u>	<u># Discharged</u>	<u>% NOT entering residential treatment within 1 year</u>
Aroostook Mental Health Services	21	21	100%
Assistance Plus	24	24	100%
Behavior Health Solutions for Me	1	1	100%
Bridge to Success	13	13	100%
Broadreach Family & Community Services	21	21	100%
Care & Comfort	52	52	100%
Care & Comfort - Dover	1	1	100%
Casey Family Services	8	8	100%
Catholic Charities Maine	45	46	98%
Charlotte White Center	21	22	95%
Community Care	6	7	86%
Community Concepts	11	11	100%
Community Counseling Center	61	62	98%
Community Health & Counseling Services	30	31	97%
Connections for Kids	27	28	96%
Constellations, Inc.	10	10	100%
Cornerstone Behavioral Healthcare - CM	14	14	100%

Providers	# NOT entering residential treatment within 1 year	# Discharged	% NOT entering residential treatment within 1 year
Counseling Services Inc.	94	95	99%
Day One	3	3	100%
Employment Specialist of Maine	11	11	100%
Graham Behavioral Services	22	22	100%
Harbor Family Services	30	30	100%
Health Affiliates Maine	42	43	98%
Home Counselors Inc	6	6	100%
Independence Association	9	9	100%
Kennebec Behavioral Health	112	114	98%
KidsPeace	29	29	100%
Learning Works	39	39	100%
Life by Design	30	30	100%
Maine Behavioral Health Organization	5	6	83%
MAS Home Care of Maine - Bangor	2	2	100%
MAS Home Care of Maine - Westbrook	9	9	100%
Mid Coast Mental Health	6	6	100%
Milestones Family Services	8	8	100%
New Day Counseling	10	10	100%
Northeast Occupational Exchange	4	5	80%
Northern Lighthouse	9	9	100%
Northern Maine General	9	9	100%
Penquis	7	7	100%
Pine Tree Society	19	20	95%
Providence	73	76	96%
Saco River Health Service	8	8	100%
Sequel Care of Maine	13	13	100%
Smart Child & Family Services	3	3	100%
Special Childrens Friends	15	15	100%
Spurwink	122	123	99%
Sweetser	125	127	98%
Sweetser 24 - PCI Case Management	36	36	100%
The Childrens Center	15	15	100%
The Opportunity Alliance	64	66	97%
The Progress Center	3	3	100%
Tri-County Mental Health	104	104	100%
Umbrella Mental Health Services	20	20	100%
United Cerebral Palsy of Maine	41	41	100%
Waban Projects	28	28	100%
Wings	119	120	99%
Woodfords Family Services	38	38	100%
	1,708	1,730	99%