

**March 2015**  
**Child Quarterly Scheduled Package**  
**Table of Contents**

**Child Quarterly Reports**

**OCFS Provider Contract Performance Measures**

**Child PNMI (Child Private Non-Medical Institutions for mental health and mental retardation levels I & II, codes H2019HE, H2019CG, H2019SE, H2019U9)**

[OCFS Performance Measures- Child PNMI-ITRT within 90 days](#)

[OCFS Performance Measures- Child PNMI-ITRT within 365 days](#)

[Performance Measure - Child PNMI ITRT for Subset of Youth Who Return Home](#)

[OCFS Performance Measure - Youth Discharged to Home Settings](#)

**HCT (Home and Community Based Treatment, codes H2021HO, H2021HU, H2021HY, H2033, H2033HK)**

[OCFS Performance Measures - HCT-ITRT in 1 year](#)

[HCT-MST 6 Month Outcome](#)

[HCT 6 Month Outcome](#)

[HCT-FFT 6 Month Outcome](#)

**TCM (Targeted Case Management for mental health and developmental disabilities, codes T1017UC, T1017UD)**

[OCFS Performance Measures- TCM-6 month Outcome](#)

[OCFS Performance Measures - TCM ITRT in 1 year](#)

**OP (Outpatient Therapy, codes H0004, H0004HQ, H0004HQHH)**

[OCFS Performance Measures - OP-ITRT](#)

**Med Management (Medication management, code H2010HA)**

[OCFS Performance Measures - Med Mgmt-ITRT](#)

**Hospital**

[Report 38d 180 Day Child Hospital readmission](#)

**Section 28 Community Based Rehabilitation and Community Support Services (Sec.28)**

[Active Section 28 to IP or PNMI](#)

Wait Time Reports

**Child PNMI**

[Child PNMI Eligibility Times](#)

[Child PNMI ITRT waitlist](#)

**HCT**

[Non Hospitalized members assigned HCT service within 3 and 7 working days](#)

[Hospitalized members assigned HCT service within 3 and 7 working days](#)

**TCM**

[OCFS Performance Measures TCM Wait Time](#)

[Report 25 Non-Hospitalized Children Assigned a CM within 7 Working Days](#)

**Section 28**

[Section 28 Family Choice Eligibility Times](#)

[Section 28 Family Choice Waitlist](#)

[Section 28 OCFS Eligibility Times](#)

[Section 28 OCFS Waitlist](#)

**OCFS Provider Contract Performance Measures Report:  
Child PNMI Services Treatment Outcome Standard- 85% Do Not Access ITRT Within 90 days of Discharge  
(Includes MaineCare members and Courtesy Reviews done by APS)**

**10/01/2014 To 12/31/2014**

**Run Date: 04/30/2015**

**Report Source: Authorization data from APS CareConnection®**

**Definitions:**

- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **ITRT** - is an abbreviation for Intensive Residential Treatment. ITRTs provide residential treatment for youth under age 21 with mental illness or mental retardation or both. Crisis Units, Treatment Foster Care and Infant residential care are not included in the definition. In Maine, residential treatment is also called **PNMI**.
- **Residential care:** Youth in need of residential treatment services are served in PNMI. **PNMI** stands for Private Non-Medical Institution (PNMI). PNMI provide food, shelter, personal care, and treatment services to four or more residents in single or scattered site facilities. PNMI services are not provided in medical settings such as hospitals or nursing homes. There are four types of child PNMI as follows: **Mental Health Level I & Level II and Mental Retardation Level I & Level II**. Youth in **Multidimensional Treatment Foster Care** are also included. Multidimensional Treatment Foster Care is an evidenced based residential treatment service used as an alternative to incarceration.

**What This Report Measures:** The number of youth discharged from residential treatment and whether or not they return to a residential treatment within 90 days. It includes both in state and out of state residential treatment. This report is about youth discharged from the previous quarter. This allows time to pass before assessing the outcomes of treatment. It includes the youth discharged from APS CareConnecton system as well as the youth whose authorization for the service has expired. All youth are included regardless of the stated living situation at discharge. The only exception is a youth who has a new authorization for residential treatment within 1 day is presumed to have transferred. In this report, this type of documented transfer is not counted as a discharge and is not included in the numerator or denominator.

Total number of youth discharged from residential treatment: 79

Total number of youth who did NOT return to residential treatment within 90 days: 71

Percent of youth who did NOT return to residential treatment within 90 days: 89.9%

Providers	# NOT returning to residential treatment		% NOT returning to residential treatment	
	within 90 days	# Discharged	within 90 days	Target Met?
Becket Houses of Maine	7	8	87.5%	Target Met
Community Health & Counseling Services	2	2	100.0%	Target Met
KidsPeace	2	3	66.7%	Target Not Met
NFI North	13	15	86.7%	Target Met
Northern Lighthouse	2	3	66.7%	Target Not Met
Port Resources	2	2	100.0%	Target Met
Spurwink	13	14	92.9%	Target Met
Sweetser	29	31	93.5%	Target Met
The Opportunity Alliance	1	1	100.0%	Target Met
	<u>71</u>	<u>79</u>	<u>89.9%</u>	

**OCFS Provider Contract Performance Measures Report:  
Child PNMI Services Treatment Outcome Standard- 80% Do Not Access ITRT Within 1 Year of Discharge  
(Includes MaineCare members and Courtesy Reviews done by APS)**

**01/01/2014 To 03/31/2014**

**Run Date: 04/27/2015**

**Report Source: Authorization data from APS CareConnection®**

**Definitions:**

- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **ITRT** - is an abbreviation for Intensive Residential Treatment. ITRTs provide residential treatment for youth under age 21 with mental illness or mental retardation or both. Crisis Units, Treatment Foster Care and Infant residential care are not included in the definition. In Maine, residential treatment is also called **PNMI**.
- **Residential care:** Youth in need of residential treatment services are served in PNMI. **PNMI** stands for Private Non-Medical Institution (PNMI). PNMI provides food, shelter, personal care, and treatment services to four or more residents in single or scattered site facilities. PNMI services are not provided in medical settings such as hospitals or nursing homes. There are four types of child PNMI as follows: **Mental Health Level I & Level II and Mental Retardation Level I & Level II**. Youth in **Multidimensional Treatment Foster Care** are also included. Multidimensional Treatment Foster Care is an evidenced based residential treatment service used as an alternative to incarceration.

**What This Report Measures:** The number of youth discharged from residential treatment and whether or not they return to a residential treatment within 1 year. This report is about youth discharged from services over a year ago. This allows time to pass before assessing the outcomes of treatment. It includes the youth discharged from APS CareConnecton system as well as the youth whose authorization for the service has expired. All youth are included regardless of the stated living situation at discharge. The only exception is a youth who has a new authorization for residential treatment within 1 day is presumed to have transferred. In this report, this type of documented transfer is not counted as a discharge and is not included in the numerator or denominator.

Total number of youth discharged from residential treatment: 61

Total number of youth who did NOT return to residential treatment within 1 year: 50

Percent of youth who did NOT return to residential treatment within 1 year: 82%

Providers	<u># NOT returning to residential treatment</u>	<u># Discharged</u>	<u>% NOT returning to residential treatment</u>
	<u>within 1 year</u>		<u>within 1 year</u>
Aroostook Mental Health Services	1	1	100%
Becket Houses of Maine	9	10	90%
Community Health & Counseling Services	1	2	50%
Harbor Family Services	2	3	67%
KidsPeace	1	1	100%
NFI North	12	15	80%
Spurwink	11	13	85%
Sweetser	12	15	80%
The Opportunity Alliance	1	1	100%
	<u>50</u>	<u>61</u>	<u>82%</u>

**OCFS Provider Contract Performance Measures Report  
Child PNMI Services Treatment Outcome Standard  
Over 80% of youth discharged to a home setting do not access ITRT within 1 year of discharge  
(Includes MaineCare members and Courtesy Reviews done by APS)  
01/01/2014 To 03/31/2014**

**Report Source: Authorization data from APS CareConnection®**

**Definitions:**

- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **ITRT** - is an abbreviation for Intensive Residential Treatment. ITRTs provide residential treatment for youth under age 21 with mental illness or mental retardation or both. Crisis Units, Treatment Foster Care and Infant residential care are not included in the definition. In Maine, residential treatment is also called PNMI.
- **Residential care:** Youth in need of residential treatment services are served in PNMI. **PNMI** stands for Private Non-Medical Institution (PNMI). PNMI provides food, shelter, personal care, and treatment services to four or more residents in single or scattered site facilities. PNMI services are not provided in medical settings such as hospitals or nursing homes. There are four types of child PNMI as follows: **Mental Health Level I & Level II and Mental Retardation Level I & Level II.** Youth in **Multidimensional Treatment Foster Care** are also included. Multidimensional Treatment Foster Care is an evidenced based residential treatment service used as an alternative to incarceration.
- **Home setting:** The goal of residential treatment is to prepare youth to live successfully at home. A home setting is defined as “own apartment or home”, “supported apartment” or “foster care added.” These are 3 of the 17 dropdown choices that a provider may choose from when answering the question “Living situation upon discharge?” in APS CareConnection.

**What This Report Measures:** The number of youth discharged from residential treatment to a home setting and whether or not these youth return to a residential treatment within 1 year. Only the youth that the provider has indicated are discharged to a home setting are included in this report. Note that this report is about youth discharged from services over a year ago. This allows time to pass before assessing the outcomes of treatment.

Total number of youth discharged from residential treatment to a home setting: 23

Total number of youth who did NOT return to residential treatment within 1 year: 19

Percent of youth discharged to a home setting who did NOT return to residential treatment within 1 year : 83%

<b>Providers</b>	<b># NOT returning to residential treatment within 1 year</b>	<b># discharged to a home setting</b>	<b>% NOT returning to residential treatment within 1 year</b>
Becket Houses of Maine	2	2	100%
Community Health & Counseling Services	0	1	0%
KidsPeace	1	1	100%
NFI North	5	7	71%
Spurwink	5	5	100%
Sweetser	5	6	83%
The Opportunity Alliance	1	1	100%
<b>Total</b>	<b>19</b>	<b>23</b>	<b>83%</b>

## OCFS Provider Contract Performance Measures Report

### Child PNMI Services Treatment Outcome Standard- 60% of youth discharged from residential care go to home settings (Includes MaineCare members and Courtesy Reviews done by APS)

01/01/2015 To 03/31/2015

**Report Source: Authorization data from APS CareConnection®**

#### Definitions:

- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **Discharge:** Providers are asked to enter a discharge into APS' CareConnection system whenever a member leaves an APS-reviewed service. If no discharge is entered, then the member is not included in this report.
- **Residential care:** Youth in need of residential treatment services are served in PNMI. **PNMI** stands for Private Non-Medical Institution (PNMI). PNMI's provide food, shelter, personal care, and treatment services to four or more residents in single or scattered site facilities. PNMI services are not provided in medical settings such as hospitals or nursing homes. There are four types of child PNMI as follows: **Mental Health Level I & Level II and Mental Retardation Level I & Level II.** Youth in **Multidimensional Treatment Foster Care** are also included. Multidimensional Treatment Foster Care is an evidenced based residential treatment service used as an alternative to incarceration.
- **Home settings:** The goal of residential treatment is to prepare youth to live successfully at home. A home setting is defined as ""own apartment or home", "supported apartment", "rent subsidy or "foster care added." These are 4 of the 17 dropdown choices that a provider may choose from when answering the question "Living situation upon discharge?" in APS CareConnection.
- **Incarcerated:** When the provider chooses "Incarcerated in a State Prison or County Jail" from the dropdown choices when answering the question "Living situation upon discharge?" in APS CareConnection.
- **Higher level of care:** A higher level of care is defined as the provider choosing any of the following when answering the question "Living situation upon discharge?" in APS CareConnection: "Hospitalized for Medical Reasons", "Residential crisis unit", "Other Psychiatric", "Dorothea Dix" or "Riverview Psychiatric Center".
- **Residential:** A residential setting is defined as choosing any of the following when answering the question "Living situation upon discharge?" in APS CareConnection: "Assisted Living Facility", "Community Residential Facility", "Nursing Home", or "Residential Treatment Facility".
- **Other:** Other setting is defined as choosing any of the following when answering the question "Living situation upon discharge?" in APS CareConnection: "Homeless Shelter or on the Streets", "Other", "Temporarily staying with others" or "Deceased".

**What This Report Measures:** The number of youth discharged from residential care to home settings, higher levels of care, residential care or other settings.

Total # youth discharged from residential treatment: 47

Total # discharges with "Living Situation" question answered: 38

% youth discharged to a home setting: 58% (22/38)

Providers	# incarcerated	# to higher	# to residential	# to other	# to home	# Discharges	
		level of care	care		with info	% home	
Aroostook Mental Health Services	0	0	0	0	1	1	100%
Becket Houses of Maine	0	0	1	3	1	5	20%
Community Health & Counseling Services	0	0	0	0	1	1	100%
KidsPeace	0	0	0	0	2	2	100%
NFI North	0	0	2	1	4	7	57%
Port Resources	0	0	1	1	0	2	0%
Spurwink	0	1	2	2	4	9	44%
Sweetser	0	0	1	0	9	10	90%
The Opportunity Alliance	1	0	0	0	0	1	0%
<b>Total</b>	<b>1</b>	<b>1</b>	<b>7</b>	<b>7</b>	<b>22</b>	<b>38</b>	<b>58%</b>

The previous table depends on Providers answering the question about "Living Situation At Discharge". The table below shows how many discharges were entered into APS CareConnection and how many entered the information about "Living Situation At Discharge".

<b><u>Providers</u></b>	<b><u># of Discharges with living situation entered</u></b>	<b><u>Total # of Discharges</u></b>
Aroostook Mental Health Services	1	1
Becket Houses of Maine	5	6
Community Health & Counseling Services	1	1
KidsPeace	2	2
NFI North	7	11
Port Resources	2	3
Spurwink	9	9
Sweetser	10	13
The Opportunity Alliance	1	1

**OCFS Provider Contract Performance Measures Report:  
HCT Services Treatment Outcome Standard- 80% Do Not Access ITRT Within 1 Year of Discharge  
(Includes MaineCare members and Courtesy Reviews done by APS)**

**01/01/2014 To 03/31/2014**

**Run Date: 04/27/2015**

**Report Source: Authorization data from APS CareConnection®**

**Definitions:**

- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **ITRT** - is an abbreviation for Intensive Residential Treatment. ITRTs provide residential treatment for youth under age 21 with mental illness or mental retardation or both. Crisis Units, Treatment Foster Care and Infant residential care are not included in the definition. In Maine, residential treatment is also called **PNMI**.
- **Residential care:** Youth in need of residential treatment services are served in PNMI. **PNMI** stands for Private Non-Medical Institution (PNMI). PNMI provides food, shelter, personal care, and treatment services to four or more residents in single or scattered site facilities. PNMI services are not provided in medical settings such as hospitals or nursing homes. There are four types of child PNMI as follows: **Mental Health Level I & Level II and Mental Retardation Level I & Level II**. Youth in **Multidimensional Treatment Foster Care** are also included. Multidimensional Treatment Foster Care is an evidenced based residential treatment service used as an alternative to incarceration.
- **Home and Community Based Treatment (HCT)** is a higher intensity community-based mental health service than Outpatient Therapy but a lower intensity service than Children's Assertive Community Treatment (ACT). There are 3 types of HCT services.
  - **HCT** is the regular home and community based treatment service.
  - **HCT - FFT** is home and community based treatment service using the evidenced based treatment model of family functional therapy.
  - **HCT - MST** is home and community based treatment service using the evidenced based treatment model of multi-systems therapy.

**What This Report Measures:** The number of youth discharged from HCT and whether or not they enter residential treatment within one year of discharge. Note that this report is about youth discharged from services over a year ago. This allows time to pass before assessing the outcomes of treatment.

Total number of youth discharged from Home and Community Based Treatment: 732

Total number of youth who did NOT enter residential treatment within 1 Year: 682

Percent of youth who did NOT enter residential treatment within 1 Year: 93%

<b>Providers</b>	<b># NOT entering residential treatment within 1 year</b>	<b># Discharged</b>	<b>% NOT entering residential treatment within 1 year</b>
	Aroostook Mental Health Services	8	9
Assistance Plus	19	21	90%
Bangor Counseling Center	1	1	100%
Care & Comfort	28	29	97%
Casa, Inc.	3	3	100%
Catholic Charities Maine	16	16	100%
Christopher Aaron Counseling Center	6	6	100%
Community Care	42	42	100%
Community Health & Counseling Services	6	6	100%
Connections for Kids	33	33	100%
Counseling Services Inc.	78	82	95%
Families United	13	13	100%
Harbor Family Services	5	5	100%
Home Counselors Inc	10	10	100%
Kennebec Behavioral Health	65	70	93%
KidsPeace	33	35	94%

<b>Providers</b>	<b><u># NOT entering residential treatment within 1 year</u></b>	<b><u># Discharged</u></b>	<b><u>% NOT entering residential treatment within 1 year</u></b>
MAS Home Care of Maine - Bangor	22	24	92%
MAS Home Care of Maine - Westbrook	16	18	89%
Mid Coast Mental Health	2	3	67%
Northeast Occupational Exchange	4	4	100%
Northern Lighthouse	3	4	75%
Port Resources	7	9	78%
Providence	112	119	94%
Saco River Health Service	14	14	100%
Sequel Care of Maine	27	31	87%
Smart Child & Family Services	6	6	100%
Spurwink	19	21	90%
Sweetser	8	9	89%
Tri-County Mental Health	31	38	82%
United Cerebral Palsy of Maine	39	45	87%
Woodfords Family Services - Home and Community Treatment	6	6	100%
	<b>682</b>	<b>732</b>	<b>93%</b>

**HCT Discharge Outcomes for Youth in Service 6 Months or More  
(Includes MaineCare members and Courtesy Reviews done by APS)**

**Discharges between 07/01/2014 and 09/30/2014 and the new services authorized within 6 months of discharge**

**Report Source: Authorization data from APS CareConnection®**

**Definitions:**

- **Home and Community Based Treatment (HCT)** is a home-based intensive mental health treatment service for children and their families. The types of HCT included in this report are: HCT, HCT-FFT (Family Functional Therapy) and HCT-MST (Multisystemic Therapy). Children in the child welfare system and children living at home are both included.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using MaineCare. Youth in the MST service who are funded through the State Department of Corrections rather than MaineCare are not currently included in this report.

**What This Report Measures:** For members discharged from the HCT service after 6 months or more, this report shows what intensive mental health services the members has authorizations for within 6 months of discharge. For example, for a member discharged on March 1, 2013 after 7 months of treatment, this report checks to see whether or not the member was authorized for any of the services listed below by September 1, 2013, i.e. within 6 months of their discharge.

Total number of members discharged from HCT after 6 months or more: 271

# of members admitted to child residential facilities (Child PNMI) : 4

Percent admitted to Child PNMI: 1%

# of members admitted to children’s inpatient psychiatric services:(Child Inpatient): 11

Percent admitted to Child Inpatient: 4%

# of members admitted to EITHER child PNMI OR Inpatient or BOTH: 14

Percent admitted to a higher level of care: 5%

Gender	<u>Child</u>	<u>Child</u>	<u>Child</u>	<u>Return</u>	<u>Adult</u>	<u>Adult</u>	<u>Adult</u>	<u>Total # of</u>
	<u>PNMI</u>	<u>Inpatient</u>	<u>Crisis</u>	<u>to HCT</u>	<u>Inpatient</u>	<u>Crisis</u>	<u>PNMI</u>	
Female	0	3	1	13	0	0	0	102
Male	4	8	2	37	0	0	0	169
<b>Total</b>	<b>4</b>	<b>11</b>	<b>3</b>	<b>50</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>271</b>

  

Child Age Groups	<u>Child</u>	<u>Child</u>	<u>Child</u>	<u>Return</u>	<u>Adult</u>	<u>Adult</u>	<u>Adult</u>	<u>Total # of</u>
	<u>PNMI</u>	<u>Inpatient</u>	<u>Crisis</u>	<u>to HCT</u>	<u>Inpatient</u>	<u>Crisis</u>	<u>PNMI</u>	
0-3	0	0	0	2	0	0	0	16
4-5	0	1	0	11	0	0	0	41
6-12	1	5	2	26	0	0	0	142
13-17	3	5	1	11	0	0	0	67
18-20	0	0	0	0	0	0	0	5
<b>Total</b>	<b>4</b>	<b>11</b>	<b>3</b>	<b>50</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>271</b>

Note: Age as of 07/01/2014

\* Youth who lack MaineCare IDs are not included since their use of other mental health services is not recorded in APS CareConnecton.

<b>Providers</b>	<b>Child PNMI</b>	<b>Child Inpatient</b>	<b>Child Crisis</b>	<b>Return to HCT</b>	<b>Adult Inpatient</b>	<b>Adult Crisis</b>	<b>Adult PNMI</b>	<b>Total # of Discharges</b>
Aroostook Mental Health Services	0	0	0	0	0	0	0	2
Assistance Plus	0	0	0	1	0	0	0	6
Care & Comfort	0	1	0	6	0	0	0	19
Casa, Inc.	0	1	1	1	0	0	0	5
Christopher Aaron Counseling Center	0	1	0	3	0	0	0	13
Community Care	0	0	0	1	0	0	0	21
Connections for Kids	0	1	0	5	0	0	0	15
Counseling Services Inc.	0	1	1	2	0	0	0	11
Families United	0	0	0	0	0	0	0	2
Home Counselors Inc	0	0	0	0	0	0	0	2
Kennebec Behavioral Health	0	0	0	1	0	0	0	25
KidsPeace	0	0	0	3	0	0	0	11
MAS Home Care of Maine - Bangor	0	0	0	3	0	0	0	17
MAS Home Care of Maine - Westbrook	0	0	0	1	0	0	0	4
New Day Counseling	0	0	0	0	0	0	0	2
Northern Lighthouse	0	0	0	0	0	0	0	3
Port Resources	0	0	0	0	0	0	0	5
Providence	3	2	1	4	0	0	0	44
Saco River Health Service	0	0	0	1	0	0	0	4
Sequel Care of Maine	0	2	0	1	0	0	0	9
Smart Child & Family Services	0	0	0	1	0	0	0	2
Spurwink	0	1	0	2	0	0	0	14
Sweetser	0	0	0	0	0	0	0	2
Tri-County Mental Health	0	0	0	2	0	0	0	5
United Cerebral Palsy of Maine	0	0	0	11	0	0	0	23
Woodfords Family Services - Home and Community Treatment	1	1	0	1	0	0	0	5
<b>Total</b>	<b>4</b>	<b>11</b>	<b>3</b>	<b>50</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>271</b>

**HCT MST Discharge Outcomes for Youth in Service 6 Months or More  
(Includes MaineCare members and Courtesy Reviews done by APS)**

**Discharges between 07/01/2014 and 09/30/2014 and the new services authorized within 6 months of discharge**

**Report Source: Authorization data from APS CareConnection®**

**Definitions:**

- **Home and Community Based Treatment (HCT)** is a home-based intensive mental health treatment service for children and their families.
- **Multisystemic Therapy (MST)** is an evidenced based type of HCT for youth with serious anti-social behavior and involvement in the juvenile justice system.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using MaineCare. Youth in the MST service who are funded through the State Department of Corrections rather than MaineCare are not currently included in this report.

**What This Report Measures:** The number of members discharged from the HCT-MST service after 6 months or more and whether or not the member receives various intensive mental health services within 6 months of discharge. For example, for a member discharged on March 1, 2013, this report checks to see whether or not the member was authorized for any of the services listed below by September 1, 2013, i.e. within 6 months of their discharge.

Total number of members discharged from HCT-MST after 6 months or more: 13

# of members admitted to child residential facilities (Child PNMI) : 0

Percent admitted to Child PNMI: 0%

# of members admitted to children's inpatient psychiatric services:(Child Inpatient): 0

Percent admitted to Child Inpatient: 0%

# of members admitted to EITHER child PNMI OR Inpatient or BOTH: 0

Percent admitted to a higher level of care: 0%

	<u>Child</u> <u>PNMI</u>	<u>Child</u> <u>Inpatient</u>	<u>Child</u> <u>Crisis</u>	<u>Return</u> <u>to HCT</u>	<u>Adult</u> <u>Inpatient</u>	<u>Adult</u> <u>Crisis</u>	<u>Adult</u> <u>PNMI</u>	<u>Total # of</u> <u>Discharges</u>
<b>Gender</b>								
Female	0	0	0	1	0	0	0	4
Male	0	0	0	2	0	0	0	9
<b>Total</b>	<u>0</u>	<u>0</u>	<u>0</u>	<u>3</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>13</u>

	<u>Child</u> <u>PNMI</u>	<u>Child</u> <u>Inpatient</u>	<u>Child</u> <u>Crisis</u>	<u>Return</u> <u>to HCT</u>	<u>Adult</u> <u>Inpatient</u>	<u>Adult</u> <u>Crisis</u>	<u>Adult</u> <u>PNMI</u>	<u>Total # of</u> <u>Discharges</u>
<b>Child Age Groups</b>								
6-12	0	0	0	1	0	0	0	1
13-17	0	0	0	2	0	0	0	12
<b>Total</b>	<u>0</u>	<u>0</u>	<u>0</u>	<u>3</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>13</u>

Note: Age as of 07/01/2014

	<u>Child</u> <u>PNMI</u>	<u>Child</u> <u>Inpatient</u>	<u>Child</u> <u>Crisis</u>	<u>Return</u> <u>to HCT</u>	<u>Adult</u> <u>Inpatient</u>	<u>Adult</u> <u>Crisis</u>	<u>Adult</u> <u>PNMI</u>	<u>Total # of</u> <u>Discharges</u>
<b>Providers</b>								
Aroostook Mental Health Services	0	0	0	0	0	0	0	1
Kennebec Behavioral Health	0	0	0	1	0	0	0	7
Tri-County Mental Health	0	0	0	2	0	0	0	5
<b>Total</b>	<u>0</u>	<u>0</u>	<u>0</u>	<u>3</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>13</u>

	<u>Child</u> <u>PNMI</u>	<u>Child</u> <u>Inpatient</u>	<u>Child</u> <u>Crisis</u>	<u>Return</u> <u>to HCT</u>	<u>Adult</u> <u>Inpatient</u>	<u>Adult</u> <u>Crisis</u>	<u>Adult</u> <u>PNMI</u>	<u>Total # of</u> <u>Discharges</u>
<b>Discharge Type</b>								
MaineCare Funded	0	0	0	3	0	0	0	13
<b>Total</b>	<u>0</u>	<u>0</u>	<u>0</u>	<u>3</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>13</u>

\* Some youth in the HCT MST are funded through state Department of Corrections funds. If these youth also have a MaineCare ID, they are included in this report. If not, they do not have a MaineCare ID they are not included since their use of other mental health services is not recorded in APS CareConnection.

**HCT FFT Discharge Outcomes for Youth in Service 6 Months or More  
(Includes MaineCare members and Courtesy Reviews done by APS)**

**Discharges between 07/01/2014 and 09/30/2014 and the new services authorized within 6 months of discharge**

**Report Source: Authorization data from APS CareConnection®**

**Definitions:**

- **Home and Community Based Treatment (HCT)** is a home-based intensive mental health treatment service for children and their families.
- **HCT FFT** is a type of HCT. FFT stands Functional Family Therapy. FFT is an evidenced-based family treatment model. The FFT program assists the youth and the family in making incremental, positive changes that lead to enhanced family functioning and reduced risk.
- **Courtesy Review** APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using MaineCare.

**What This Report Measures:** For members discharged from the HCT FFT service after 6 months or more, this report shows what intensive mental health services the members has authorizations for within 6 months of discharge. For example, for a member discharged on March 1, 2013 after 7 months of treatment, this report checks to see whether or not the member was authorized for any of the services listed below by September 1, 2013, i.e. within 6 months of their discharge.

Total number of members discharged from HCT-FFT after 6 months or more: 22

# of members readmitted to any type of HCT: 2

Percent readmitted To HCT: 9%

# of members admitted to child residential facilities (Child PNMI) : 1

Percent admitted to Child PNMI: 5%

# of members admitted to children's inpatient psychiatric services:(Child Inpatient): 2

Percent admitted to Child Inpatient: 9%

# of members admitted to EITHER child PNMI OR Inpatient or BOTH: 2

Percent admitted to a higher level of care: 9%

	<u>Child PNMI</u>	<u>Child Inpatient</u>	<u>Child Crisis</u>	<u>Return to HCT</u>	<u>Adult Inpatient</u>	<u>Adult Crisis</u>	<u>Adult PNMI</u>	<u>Total # of Discharges</u>
<b>Gender</b>								
Female	0	1	1	1	0	0	0	12
Male	1	1	1	1	0	0	0	10
<b>Total</b>	<b>1</b>	<b>2</b>	<b>2</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>22</b>

	<u>Child PNMI</u>	<u>Child Inpatient</u>	<u>Child Crisis</u>	<u>Return to HCT</u>	<u>Adult Inpatient</u>	<u>Adult Crisis</u>	<u>Adult PNMI</u>	<u>Total # of Discharges</u>
<b>Child Age Groups</b>								
6-12	1	2	1	2	0	0	0	7
13-17	0	0	1	0	0	0	0	14
18-20	0	0	0	0	0	0	0	1
<b>Total</b>	<b>1</b>	<b>2</b>	<b>2</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>22</b>

Note: Age as of 07/01/2014

	<u>Child PNMI</u>	<u>Child Inpatient</u>	<u>Child Crisis</u>	<u>Return to HCT</u>	<u>Adult Inpatient</u>	<u>Adult Crisis</u>	<u>Adult PNMI</u>	<u>Total # of Discharges</u>
<b>Providers</b>								
Catholic Charities Maine	1	2	2	1	0	0	0	15
Providence	0	0	0	0	0	0	0	1
Spurwink	0	0	0	1	0	0	0	6
<b>Total</b>	<b>1</b>	<b>2</b>	<b>2</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>22</b>

\* Youth who lack MaineCare IDs are not included since their use of other mental health services is not recorded in APS CareConnecton.

**APS Quarterly Report Child Perf Measure Targeted Case Management (TCM) to a higher level of care**  
**Goal: At least 90% are NOT admitted to child inpatient or child PNMI within 6 months of discharge from TCM**  
**(Includes MaineCare members and Courtesy Reviews done by APS)**

07/01/2014 to 09/30/2014

Run Date: 04/27/2015

**Report Source: Authorization data from APS CareConnection®**

**Definitions:**

- **Targeted Case Management (TCM)** is case management to identify and facilitate access to medical, social, educational and other needs (including housing and transportation) of the eligible member. APS reports on the following three types of TCM services:
  - **TCM - BH** is targeted case management for children with behavioral health need.
  - **TCM - DD** is targeted case management for children with developmental disabilities.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.

**What This Report Measures:** The percent of TCM recipients who are NOT admitted to a higher level of care within 6 months of discharge from TCM. A higher level of care is defined as either residential treatment (PNMI) or inpatient psychiatric hospitalization. For this report, transfers to another service such as inpatient services ARE included. If a child is admitted to more than one service or multiple times to the same service, they are counted only once.

Total number of members discharged from TCM: 1,333

# of members admitted to either residential treatment or inpatient psych services : 54    Percent NOT admitted to either higher level of care: 95.9%

<b>Type of TCM</b>	<u>Child PNMI</u>	<u>Child Inpatient</u>	<u>Any higher level of care</u>	<u>% NOT Admitted to higher level of care</u>	<u>Total # of Discharges</u>
Targeted Case Management - Behavioral Health	12	44	51	95	1,046
Targeted Case Management - Developmental Disabilities	1	2	3	99	287
<b>Total</b>	<b>13</b>	<b>46</b>	<b>54</b>	<b>95.9</b>	<b>1,333</b>
<b>Providers</b>	<u>Child PNMI</u>	<u>Child Inpatient</u>	<u>Any higher level of care</u>	<u>% NOT Admitted to higher level of care</u>	<u>Total # of Discharges</u>
Aroostook Mental Health Services	2	3	3	88	25
Assistance Plus	1	1	2	95	39
Behavior Health Solutions for Me	0	0	0	100	1
Blue School	0	0	0	100	1
Bridge to Success	0	0	0	100	17
Broadreach Family & Community Services	0	0	0	100	48
Care & Comfort	0	0	0	100	30
Catholic Charities Maine	0	3	3	93	46
Charlotte White Center	0	0	0	100	19
Christopher Aaron Counseling Center	0	0	0	100	6
Community Care	0	0	0	100	2
Community Concepts	0	1	1	91	11
Community Counseling Center	0	0	0	100	11
Community Health & Counseling Services	0	1	1	97	30
Connections for Kids	0	1	1	89	9
Cornerstone Behavioral Healthcare - CM	0	0	0	100	1
Counseling Services Inc.	1	2	3	95	56
Families Matter, Inc	0	0	0	100	11
Families United	0	0	0	100	4
Fullcircle Supports Inc	0	0	0	100	11
Graham Behavioral Services	0	0	0	100	5
Harbor Family Services	0	0	0	100	7
Health Affiliates Maine	0	1	1	98	41

<b>Providers</b>	<b><u>Child PNMI</u></b>	<b><u>Child Inpatient</u></b>	<b><u>Any higher level of care</u></b>	<b><u>% NOT Admitted to higher level of care</u></b>	<b><u>Total # of Discharges</u></b>
Home Counselors Inc	0	0	0	100	5
Independence Association	0	0	0	100	13
Kennebec Behavioral Health	2	3	4	96	89
KidsPeace	0	1	1	97	33
Learning Works	0	1	1	94	16
Life by Design	0	0	0	100	30
Maine Behavioral Health Organization	0	2	2	78	9
Maine Immigrant and Refugee Services	0	0	0	100	1
MAS Home Care of Maine - Bangor	0	1	1	91	11
MAS Home Care of Maine - Westbrook	0	0	0	100	9
Merrymeeting	0	1	1	88	8
Mid Coast Mental Health	0	1	1	88	8
Milestones Family Services	0	0	0	100	15
Mobius, Inc	0	0	0	100	1
New Day Counseling	0	1	1	80	5
Northern Lighthouse	0	0	0	100	2
Northern Maine General	0	0	0	100	4
Penquis	0	0	0	100	7
Pine Tree Society	0	0	0	100	1
Providence	0	1	1	98	62
Saco River Health Service	0	0	0	100	1
Sequel Care of Maine	0	1	1	86	7
Smart Child & Family Services	1	0	1	89	9
Special Childrens Friends	0	0	0	100	14
Spurwink	2	3	4	97	134
Stepping Stones	0	0	0	100	1
Sweetser	2	5	7	92	92
The Childrens Center	0	1	1	96	24
The Opportunity Alliance	0	2	2	95	42
The Progress Center	0	0	0	100	6
Tri-County Mental Health	1	6	7	91	77
United Cerebral Palsy of Maine	0	0	0	100	45
Waban Projects	0	1	1	96	26
Wings	1	2	2	97	78
Woodfords Family Services	0	0	0	100	17
<b>Total</b>	<b>13</b>	<b>46</b>	<b>54</b>	<b>95.9</b>	<b>1,333</b>

**OCFS Provider Contract Performance Measures Report:  
TCM Services Treatment Outcome Standard- 80% Do Not Access ITRT Within 1 Year of Discharge  
(Includes MaineCare members and Courtesy Reviews done by APS)**

**01/01/2014 To 03/31/2014**

**Run Date: 04/30/2015**

**Report Source: Authorization data from APS CareConnection®**

**Definitions:**

- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **ITRT** - is an abbreviation for Intensive Residential Treatment. ITRTs provide residential treatment for youth under age 21 with mental illness or mental retardation or both. Crisis Units, Treatment Foster Care and Infant residential care are not included in the definition. In Maine, residential treatment is also called **PNMI**.
- **Residential care:** Youth in need of residential treatment services are served in PNMI. **PNMI** stands for Private Non-Medical Institution (PNMI). PNMI provides food, shelter, personal care, and treatment services to four or more residents in single or scattered site facilities. PNMI services are not provided in medical settings such as hospitals or nursing homes. There are four types of child PNMI as follows: **Mental Health Level I & Level II and Mental Retardation Level I & Level II**. Youth in **Multidimensional Treatment Foster Care** are also included. Multidimensional Treatment Foster Care is an evidenced based residential treatment service used as an alternative to incarceration.
- **Targeted Case Management (TCM)** is case management to identify and facilitate access to medical, social, educational and other needs (including housing and transportation) of the eligible member. It is for youth under age 21. There are two types of TCM services:
  - **TCM - BH** is targeted case management for children with behavioral health need.
  - **TCM - DD** is targeted case management for children with developmental disabilities

**What This Report Measures:** The number of youth discharged from any of the three types of Targeted Case Management (TCM) and whether or not they enter residential treatment within one year of discharge. Note that this report is about youth discharged from services over a year ago. This allows time to pass before assessing the outcomes of treatment. It includes the youth discharged from APS CareConnection system as well as the youth whose authorization for the service has expired.

Total number of youth discharged from targeted case management: 1,750  
 Total number of youth who did NOT enter residential treatment within 1 Year: 1,732  
 Percent of youth who did NOT enter residential treatment within 1 Year: 99%

Providers	<u># NOT entering residential treatment within 1 year</u>	<u># Discharged</u>	<u>% NOT entering residential treatment within 1 year</u>
	Aroostook Mental Health Services	6	7
Assistance Plus	54	55	98%
Behavior Health Solutions for Me	3	3	100%
Blue School	4	4	100%
Bridge to Success	7	7	100%
Broadreach Family & Community Services	51	51	100%
Care & Comfort	28	29	97%
Catholic Charities Maine	75	78	96%
Charlotte White Center	10	10	100%
Christopher Aaron Counseling Center	1	1	100%
Community Care	11	11	100%
Community Concepts	12	12	100%
Community Counseling Center	41	42	98%
Community Health & Counseling Services	44	44	100%
Connections for Kids	16	16	100%
Cornerstone Behavioral Healthcare - CM	42	42	100%

<b>Providers</b>	<b><u># NOT entering residential treatment within 1 year</u></b>	<b><u># Discharged</u></b>	<b><u>% NOT entering residential treatment within 1 year</u></b>
Counseling Services Inc.	59	60	98%
Day One	6	6	100%
Easter Seals Maine	1	1	100%
Families Matter, Inc	3	3	100%
Fullcircle Supports Inc	16	16	100%
Graham Behavioral Services	11	11	100%
Group Main Stream, Inc., dba GMS	2	2	100%
Harbor Family Services	30	30	100%
Health Affiliates Maine	37	38	97%
Home Counselors Inc	14	14	100%
Independence Association	10	10	100%
Kennebec Behavioral Health	151	151	100%
KidsPeace	37	38	97%
Learning Works	31	31	100%
Life by Design	35	35	100%
Maine Behavioral Health Organization	16	16	100%
Maine Immigrant and Refugee Services	3	3	100%
MAS Home Care of Maine - Bangor	10	10	100%
MAS Home Care of Maine - Westbrook	12	12	100%
Merrymeeting	3	3	100%
Mid Coast Mental Health	30	30	100%
Milestones Family Services	12	13	92%
Morrison Developmental Center	1	1	100%
New Day Counseling	12	12	100%
Northeast Occupational Exchange	2	2	100%
Northern Lighthouse	3	3	100%
Northern Maine General	2	2	100%
Penquis	6	6	100%
Pine Tree Society	8	8	100%
Providence	24	24	100%
Saco River Health Service	4	4	100%
Sequel Care of Maine	6	6	100%
Smart Child & Family Services	17	17	100%
Special Childrens Friends	10	10	100%
Spurwink	107	107	100%
St. Andre Homes	3	3	100%
Stepping Stones	3	3	100%
Sweetser	97	101	96%
The Childrens Center	29	29	100%
The Opportunity Alliance	58	58	100%
The Progress Center	4	4	100%
Tri-County Mental Health	90	90	100%
United Cerebral Palsy of Maine	131	132	99%
Waban Projects	25	25	100%
Wings	119	121	98%

<b>Providers</b>	<b><u># NOT entering residential treatment within 1 year</u></b>	<b><u># Discharged</u></b>	<b><u>% NOT entering residential treatment within 1 year</u></b>
Woodfords Family Services	37	37	100%
	<hr/> 1,732	<hr/> 1,750	<hr/> 99%

**OCFS Provider Contract Performance Measures Report:  
Outpatient Services Treatment Outcome Standard- 80% Do Not Access ITRT Within 1 Year of Discharge  
(Includes MaineCare members and Courtesy Reviews done by APS)**

**01/01/2014 To 03/31/2014**

**Run Date: 04/27/2015**

**Report Source: Authorization data from APS CareConnection®**

**Definitions:**

- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **ITRT** - is an abbreviation for Intensive Residential Treatment. ITRTs provide residential treatment for youth under age 21 with mental illness or mental retardation or both. Crisis Units, Treatment Foster Care and Infant residential care are not included in the definition. In Maine, residential treatment is also called **PNMI**.
- **Residential care:** Youth in need of residential treatment services are served in PNMI. **PNMI** stands for Private Non-Medical Institution (PNMI). PNMI's provide food, shelter, personal care, and treatment services to four or more residents in single or scattered site facilities. PNMI services are not provided in medical settings such as hospitals or nursing homes. There are four types of child PNMI as follows: **Mental Health Level I & Level II and Mental Retardation Level I & Level II**. Youth in **Multidimensional Treatment Foster Care** are also included. Multidimensional Treatment Foster Care is an evidenced based residential treatment service used as an alternative to incarceration.
- **Outpatient** - Outpatient therapy includes clinic based visits, individual therapy with a single clinician & group therapy.

**What This Report Measures:** The number of youth discharged from children outpatient services and whether or not they enter residential treatment within one year of discharge. Note that this report is about youth discharged from services over a year ago. This allows time to pass before assessing the outcomes of treatment. It includes the youth discharged from APS CareConnection system as well as the youth whose authorization for the service has expired.

Total number of youth discharged from Outpatient Services: 2,854

Total number of youth who did NOT enter residential treatment within 1 Year: 2,801

Percent of youth who did NOT enter residential treatment within 1 Year: 98%

Providers	<u># NOT entering</u>	<u># Discharged</u>	<u>% NOT entering</u>
	<u>residential treatment</u>		<u>residential treatment</u>
	<u>within 1 year</u>		<u>within 1 year</u>
Alison Lindquist LCSW, LADC	2	2	100%
Allyson Goldman-Putnam ,LCSW	1	1	100%
AngleZ Behavioral Health Services - OPT	1	1	100%
Arnold G. Davis Jr LCSW	1	1	100%
Aroostook Mental Health Services	91	93	98%
Assistance Plus	13	13	100%
Bangor Counseling Center	30	30	100%
Barron Morse Counseling, PLLC	5	5	100%
Behavior Health Solutions for Me	3	3	100%
Behavioral Health Center	5	5	100%
Care & Comfort	98	99	99%
Casa, Inc.	4	4	100%
Central Maine Family Counseling	2	2	100%
Charles May	3	3	100%
Charlotte White Center	12	14	86%
Children's Center - Section 65	1	1	100%
Christine Kimball, LCSW	1	1	100%
Christopher Aaron Counseling Center	13	13	100%
Community Care	15	15	100%

<b>Providers</b>	<b># NOT entering residential treatment within 1 year</b>	<b># Discharged</b>	<b>% NOT entering residential treatment within 1 year</b>
Community Counseling Center	90	91	99%
Community Health & Counseling Services	126	130	97%
Connections for Kids	20	20	100%
Cornerstone Behavioral Healthcare	84	87	97%
Counseling Services Inc.	130	134	97%
Crisis and Counseling Centers	2	2	100%
Darlene St. John LCPC	1	1	100%
Day One	20	21	95%
Debra Papps LCSW	4	4	100%
Dirigo Counseling Clinic	3	4	75%
Echo Center, P.A.	1	1	100%
Eileen Fair	2	2	100%
Empowerment Enterprises	2	2	100%
Families United	1	1	100%
Farwell North, Inc	16	16	100%
Food Addiction and Chemical Dependency Consultants	4	4	100%
Full Circle Wellness Center	9	9	100%
Gateways PA (Linda McCord)	1	1	100%
Gregory Adams	1	1	100%
Group and Family Center	6	6	100%
Harbor Family Services	33	34	97%
Harry Katz, LCSW	1	1	100%
Health Affiliates Maine	216	221	98%
HealthReach network	2	2	100%
Higher Ground Services	9	9	100%
Home Counselors Inc	14	14	100%
Individual Family Therapy for Growth & Change	7	8	88%
Jeffrey S Levy, LCSW	4	4	100%
John D. Shaw Jr.	1	1	100%
John R. Pasquarelli, LCSW	0	1	0%
Karen Repasky	2	2	100%
Karen Verdelli LCSW	2	2	100%
Kennebec Behavioral Health	207	211	98%
KidsPeace	6	6	100%
Kindred Spirits	3	3	100%
KP Counseling PLLC	4	4	100%
Kryse S. Skye, LCSW	2	2	100%
Laurie Redfield	2	2	100%
Learning Works	33	35	94%
Life by Design	42	42	100%
Life Transitions - Dave Patch LCPC	1	1	100%
Lorraine O Wight	3	3	100%
Lynda Flood	3	3	100%
Maine Behavioral Health Organization	7	7	100%
Maine Childrens Home for Little Wanderers	11	11	100%

<b>Providers</b>	<b><u># NOT entering residential treatment within 1 year</u></b>	<b><u># Discharged</u></b>	<b><u>% NOT entering residential treatment within 1 year</u></b>
Margot Fine, LCSW	1	1	100%
Mary Auger	5	5	100%
Mary E Reid LCSW	1	1	100%
Mary Fredricks	1	1	100%
MAS Home Care of Maine - Bangor	6	6	100%
MAS Home Care of Maine - Westbrook	6	6	100%
Mid Coast Mental Health	26	27	96%
Mount Washington Valley Psychological Services	2	2	100%
New Day Counseling	5	5	100%
Nicole Richman, LCSW	3	3	100%
Northeast Occupational Exchange	32	32	100%
Northern Lighthouse	5	5	100%
Northern Maine General	1	1	100%
Oceanside Community Services, LLP	12	13	92%
Providence	49	49	100%
Randi Sheehan LCSW	1	1	100%
Raymond Duchette	1	1	100%
Regina P Marsters LCPC-C	0	1	0%
Renewed Hope	1	1	100%
Saco River Health Service	4	4	100%
Shelley Palmer- Burgess, LCSW	3	3	100%
Smart Child & Family Services	9	10	90%
Spurwink	167	168	99%
St. Andre Homes	1	1	100%
Stepping Stones - Outpatient	6	6	100%
Sweetser	739	748	99%
Sweetser 23 - Primary Care Integration	106	107	99%
The Opportunity Alliance	9	9	100%
The Talk Zone	1	1	100%
Tri-County Mental Health	137	141	97%
Umbrella Mental Health Services	9	9	100%
United Cerebral Palsy of Maine	6	7	86%
Vicky L. Willey, PhD.	3	3	100%
Wild Irish Farm LLC	1	1	100%
Woodfords Family Services - Outpatient	3	3	100%
	<b>2,801</b>	<b>2,854</b>	<b>98%</b>

**OCFS Provider Contract Performance Measures Report:  
Med Management Services Treatment Outcome Standard- 80% Do Not Access ITRT Within 1 Year of Discharge  
(Includes MaineCare members and Courtesy Reviews done by APS)**

**01/01/2014 To 03/31/2014**

**Run Date: 04/27/2015**

**Report Source: Authorization data from APS CareConnection®**

**Definitions:**

- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **ITRT** - is an abbreviation for Intensive Residential Treatment. ITRTs provide residential treatment for youth under age 21 with mental illness or mental retardation or both. Crisis Units, Treatment Foster Care and Infant residential care are not included in the definition. In Maine, residential treatment is also called **PNMI**.
- **Residential care:** Youth in need of residential treatment services are served in PNMI. **PNMI** stands for Private Non-Medical Institution (PNMI). PNMI's provide food, shelter, personal care, and treatment services to four or more residents in single or scattered site facilities. PNMI services are not provided in medical settings such as hospitals or nursing homes. There are four types of child PNMI as follows: **Mental Health Level I & Level II and Mental Retardation Level I & Level II**. Youth in **Multidimensional Treatment Foster Care** are also included. Multidimensional Treatment Foster Care is an evidenced based residential treatment service used as an alternative to incarceration.
- **Med Management-** Medication management is provided by a physician. It includes prescribing and monitoring of mental health related medications.

**What This Report Measures:** The number of youth discharged from children med management and whether or not they enter residential treatment within one year of discharge. Note that this report is about youth discharged from services over a year ago. This allows time to pass before assessing the outcomes of treatment. It includes the youth discharged from APS CareConnection system as well as the youth whose authorization for the service has expired.

The number of youth discharged from children med management 601

Total number of youth who did NOT enter residential treatment within 1 Year: 588

Percent of youth who did NOT enter residential treatment within 1 Year: 98%

<b>Providers</b>	<u># NOT entering</u>	<u># Discharged</u>	<u>% NOT entering</u>
	<u>residential treatment</u>		<u>residential treatment</u>
	<u>within 1 year</u>		<u>within 1 year</u>
Aroostook Mental Health Services	9	10	90%
Assistance Plus	15	15	100%
Community Care	3	3	100%
Community Counseling Center	26	29	90%
Community Health & Counseling Services	38	39	97%
Cornerstone Behavioral Healthcare	59	61	97%
Counseling Services Inc.	127	129	98%
Crisis and Counseling Centers	1	1	100%
Harbor Family Services	53	54	98%
Hearts - Ease Mental Health	2	2	100%
Julie Racine	2	2	100%
Kennebec Behavioral Health	91	91	100%
Port Resources	1	1	100%
Smart Child & Family Services	2	2	100%
Spurwink	8	9	89%
Sweetser	134	136	99%
The Opportunity Alliance	11	11	100%
Umbrella Mental Health Services	2	2	100%

<b>Providers</b>	<b><u># NOT entering residential treatment within 1 year</u></b>	<b><u># Discharged</u></b>	<b><u>% NOT entering residential treatment within 1 year</u></b>
Woodfords Family Services - Medication Management	4	4	100%
	<hr/> 588	<hr/> 601	<hr/> 98%

Report Number: 38d

**Members Discharged from Children's Inpatient Psychiatric Facilities Who Are Readmitted within 180 days  
(Includes MaineCare members and Courtesy Reviews done by APS)**

Report Dates: 07/01/2014 To 09/30/2014

Report Source: Authorization data from APS CareConnection®

**Definitions:**

- **Inpatient psychiatric services** Children's inpatient psychiatric services are available at two private psychiatric hospitals (Acadia and Spring Harbor) and two community hospitals that have inpatient psychiatric units that serve children (Northern Maine Medical Center & St Mary's Regional Medical Center). Hospitals designate whether they are providing child or adult inpatient psychiatric services to a member. Thus, an 18 year old may be authorized for adult inpatient services or a 20 year old may be receiving children's inpatient services.
- **Readmission:** A readmission occurs when a MaineCare member is discharged in CareConnecton® from any child inpatient psychiatric service and is then admitted into a same or different inpatient psychiatric facility within 2 - 180 days.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.

**What This Report Measures:** Quarterly count of members discharged from children's inpatient psychiatric facilities who are readmitted to the same or a different hospital. The first column shows members readmitted from 2 to 180 Days later. The second column shows members not readmitted within 180 Days and the third column is the total number of discharges. Members may have more than one discharge. Note that this report is about members in inpatient psychiatric services seven to ten months ago. This allows 180 days to pass before looking to assess if members were readmitted within that time frame.

Total number of discharges:\*\* 356

Total number of members readmitted within 180 days: 112

% of members discharged from inpatient psychiatric facilities that are readmitted within 180 days: 31.5%

	<u>Members Readmitted within 180 days</u>	<u>Members Not Readmitted within 180 days</u>	<u>Total # of Discharges</u>
<b>All Members</b>			
Total MaineCare	112	244	356
<b>Total</b>	<b>112</b>	<b>244</b>	<b>356</b>
	<u>Members Readmitted within 180 days</u>	<u>Members Not Readmitted within 180 days</u>	<u>Total # of Discharges</u>
<b>Gender</b>			
Female	63	120	183
Male	49	124	173
<b>Total</b>	<b>112</b>	<b>244</b>	<b>356</b>
	<u>Members Readmitted within 180 days</u>	<u>Members Not Readmitted within 180 days</u>	<u>Total # of Discharges</u>
<b>Age Groups</b>			
4-5	1	5	6
6-12	40	71	111
13-17	58	145	203
18-20	13	23	36
<b>Total</b>	<b>112</b>	<b>244</b>	<b>356</b>
	<u>Members Readmitted within 180 days</u>	<u>Members Not Readmitted within 180 days</u>	<u>Total # of Discharges</u>
<b>Child/Adult</b>			
Children (ages 0 -17)	99	221	320
Adult (ages 18+)	13	23	36
<b>Total</b>	<b>112</b>	<b>244</b>	<b>356</b>

\*Note: Discharges and authorizations can be processed retroactively causing numbers to fluctuate when rerunning reports.

\*\*Note: Members readmitted in 0 or 1 days are excluded from this report. These are likely either transfers or continued stays, not true readmissions.

\*\*\*Members age 22 & over reported as receiving child inpatient psychiatric services are removed from this report. These were most likely data entry errors.

<b>District</b>	<b><u>Members Readmitted</u></b> <b><u>within 180 days</u></b>	<b><u>Members Not Readmitted</u></b> <b><u>within 180 days</u></b>	<b><u>Total # of</u></b> <b><u>Discharges</u></b>
District 1/ York County	7	37	44
District 2/ Cumberland County	17	40	57
District 3/ Androscoggin, Franklin, and Oxford Counties	24	53	77
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	17	27	44
District 5/ Somerset and Kennebec Counties	17	31	48
District 6/ Piscataquis and Penobscot Counties	23	33	56
District 7/ Washington and Hancock Counties	4	11	15
District 8/ Aroostook County	3	12	15
<b>Total</b>	<b>112</b>	<b>244</b>	<b>356</b>
<b>Providers</b>	<b><u>Members Readmitted</u></b> <b><u>within 180 days</u></b>	<b><u>Members Not Readmitted</u></b> <b><u>within 180 days</u></b>	<b><u>Total # of</u></b> <b><u>Discharges</u></b>
Acadia Hospital	40	84	124
Hampstead Hospital	1	2	3
Northern Maine Medical Center	3	7	10
Spring Harbor Hospital	52	114	166
St. Marys Regional Medical Center	16	37	53
<b>Total</b>	<b>112</b>	<b>244</b>	<b>356</b>

**OCFS Provider Contract Performance Measures Report: Section 28 Community-Based Services Outcome Standard**  
**95% of those currently in Sec 28 do not access PNMI or Inpatient during quarter**  
**(Includes MaineCare members and Courtesy Reviews done by APS)**  
**Report Dates: 01/01/2015 To 03/31/2015**

**Report Source: Authorization data from APS CareConnection®**

**Definitions:**

- **Section 28 Community Based Rehabilitation and Community Support Services (Sec.28)** is also known as Rehabilitative and Community Services. The service is for youth up to the age of 21 who have a developmental disability that affects their everyday functioning. (Ex. Autism, intellectual disability (MR), Retts Syndrome, PDD). Services include skill building in activities of daily living and behavior management. Services may be delivered in individual or group settings, and are intended to help the child function better in home and community through working on goals identified in a treatment plan. School-based Section 28 is not included.
- **Code H2021HI** is Services for Children with Cognitive Impairments and Functional Limitations - 1:1. Note, neither H2021HI for School-based services nor H2021HK which is Specialized Services for Children with Cognitive Impairments and Functional Limitations - 1:1 is included in this report.
- **Residential care:** Youth in need of residential treatment services are served in PNMI. **PNMI** stands for Private Non-Medical Institution (PNMI). PNMI's provide food, shelter, personal care, and treatment services to four or more residents in single or scattered site facilities. PNMI services are not provided in medical settings such as hospitals or nursing homes. There are four types of child PNMI as follows: **Mental Health Level I & Level II and Mental Retardation Level I & Level II.** Youth in **Multidimensional Treatment Foster Care** are also included. Multidimensional Treatment Foster Care is an evidenced based residential treatment service used as an alternative to incarceration.
- **Inpatient psychiatric services** Children's inpatient psychiatric services are available at two private psychiatric hospitals (Acadia and Spring Harbor) and two community hospitals that have inpatient psychiatric units that serve children (Northern Maine Medical Center & St Mary's Regional Medical Center). Out of state hospitals such as Hampstead Hospital are also included. Hospitals designate whether they are providing child or adult inpatient psychiatric services to a member. Thus, an 18 year old may be authorized for adult inpatient services or a 20 year old may be receiving children's inpatient services.

**What This Report Measures:** The percent of youth currently in the community-based Section 28 service (H2021HI) who do not have any inpatient admissions or child PNMI admissions during the quarter. The denominator includes youth with an authorization in APS CareConnection at any point in the quarter, including youth who were discharged during the quarter. The numerator is everyone in the denominator who had no authorizations for child inpatient psychiatric services or for child PNMI during the quarter. If the youth was admitted to Section 28 during the quarter, any inpatient or child PNMI admissions prior to entering the Section 28 service are not included

**# of unique members\* in Section 28 Community-based services (H2021HI only) :** 2,372

**# of unique members admitted to either inpatient or PNMI or both:** 43

**% of members not admitted:** 98.2%

\* Note: If a youth has authorizations for community-based Section 28 from two different providers, then they are counted twice.

<u>Providers</u>	<u># of members</u>	<u># admitted to inpatient OR child PNMI</u>	<u>% NOT Admitted</u>	<u>Target Met?</u>
AB Home Healthcare	15	1	93.3%	Target Not Met
Abazinnia	15	0	100.0%	Target Met
Addison Point Agency- Addison	25	1	96.0%	Target Met
Addison Point Agency- Houlton	59	0	100.0%	Target Met
Addison Point Agency- Waterville	54	2	96.3%	Target Met
Affinity	63	1	98.4%	Target Met
Aroostook Home Health Services	27	1	96.3%	Target Met
Aspire Behavioral Health and Counseling	4	0	100.0%	Target Met
Assistance Plus	32	3	90.6%	Target Not Met
Back to Basics Behavioral Health Services	79	2	97.5%	Target Met
Bangor Counseling Center	7	0	100.0%	Target Met
Behavior Health Solutions for Me	6	0	100.0%	Target Met

<u>Providers</u>	<u># of members</u>	<u># admitted to inpatient OR child PNMI</u>	<u>% NOT Admitted</u>	<u>Target Met?</u>
Blue School	50	1	98.0%	Target Met
Bridges of Maine, LLC- North	53	0	100.0%	Target Met
Bridges of Maine, LLC- South	46	2	95.7%	Target Met
Broadreach Family & Community Services	26	0	100.0%	Target Met
Care & Comfort	312	3	99.0%	Target Met
Casa, Inc.	24	0	100.0%	Target Met
Catch A Falling Star	7	0	100.0%	Target Met
Catholic Charities Maine	1	0	100.0%	Target Met
Central Aroostook Association- Section 28	16	0	100.0%	Target Met
Charlotte White Center	78	1	98.7%	Target Met
Children's Center Section 28	12	0	100.0%	Target Met
Choices are for Everyone, Inc.	13	0	100.0%	Target Met
Compass Behavioral Health, LLC	18	2	88.9%	Target Not Met
Connections for Kids	82	0	100.0%	Target Met
Creative Innovations, Inc	29	0	100.0%	Target Met
Downeast Horizons Inc	69	1	98.6%	Target Met
Fullcircle Supports Inc	16	0	100.0%	Target Met
Gallant Therapy Services	34	1	97.1%	Target Met
Graham Behavioral Services	19	0	100.0%	Target Met
Growing Opportunities Inc	44	0	100.0%	Target Met
Independence Association	11	0	100.0%	Target Met
Living Innovations Support Services	67	3	95.5%	Target Met
Maine Vocational & Rehabilitation Assoc. Inc. Children's- Portland	14	0	100.0%	Target Met
MAS Home Care of Maine - Bangor	125	3	97.6%	Target Met
MAS Home Care of Maine - Westbrook	62	0	100.0%	Target Met
MC Community Services, LLC	55	0	100.0%	Target Met
Merrymeeting Behavioral Health- Sec 28	34	1	97.1%	Target Met
Mobius, Inc	3	0	100.0%	Target Met
Northern Lighthouse - Section 28	91	0	100.0%	Target Met
Northern Maine General - Section 28	43	0	100.0%	Target Met
Port Resources IHS-Sec 28	28	1	96.4%	Target Met
Progressions Behavioral Health Svc	32	1	96.9%	Target Met
R.I.S.E. Inc	1	0	100.0%	Target Met
Saco River Health Service	88	2	97.7%	Target Met
Sequel Care of Maine	200	6	97.0%	Target Met
Special Childrens Friends	1	0	100.0%	Target Met
Sunrise Opportunities	15	0	100.0%	Target Met
The Progress Center	23	2	91.3%	Target Not Met
United Cerebral Palsy IV - Section 28	64	2	96.9%	Target Met
Watch Me Shine Preschool, Inc.	10	0	100.0%	Target Met
Woodfords Family Services- In-Home Support	70	0	100.0%	Target Met
<b>Total</b>	<b>2,372</b>	<b>43</b>	<b>98.2%</b>	

**Child PNMI Quarterly Report: Application to Eligibility Determination Times**  
**(Includes ContactForService Reviews done by APS)**  
**Report Dates: 01/01/2015 To 03/31/2015**

**Report Source: Authorization data from APS CareConnection®**

**Definitions:**

- **Contact for Service Notification (CFSN)** is a form submitted by APS Care Managers into CareConnection whenever a member is applying for this service. From there, APS determines the eligibility and the CFSN enters the **process final** state.
- **Family Choice** The family-choice designation is used to note members who request a specific provider. The eligibility criteria for Family Choice is the same for other community-based Section 28 services, but the member is placed on a wait list for members waiting for a specific provider.
- **Care manager authorized:** The APS Care Manager has authorized the service requested for the member.
- **Care manager authorized with changes:** APS Care Manager has authorized the service, but has made changes to the service code, the number of units or the length of the authorization from the original request.
- **Physician authorized:** The APS Care Manager requested that the physician review the request for the service. The physician, upon review, has authorized the service requested for the member.
- **Physician denied:** The APS Care Manager requested that the physician review the request for the service. The physician, upon review, has denied the service requested for the member based on MaineCare eligibility criteria. This report shows first level denials. The member has a right for a reconsideration with a different physician and if denied a second time, has the right to request a formal appeal.

**Definitions:**

- **Contact for Service Notification (CFSN)** is a form submitted by APS Care Managers into CareConnection whenever a member is applying for this service. From there, APS determines the eligibility and the CFSN enters the **process final** state.
- **Residential care:** Youth in need of residential treatment services are served in PNMI. **PNMI** stands for Private Non-Medical Institution (PNMI). PNMI's provide food, shelter, personal care, and treatment services to four or more residents in single or scattered site facilities. PNMI services are not provided in medical settings such as hospitals or nursing homes. There are four types of child PNMI as follows: **Mental Health Level I & Level II and Mental Retardation Level I & Level II**. Youth in **Multidimensional Treatment Foster Care** are also included. Multidimensional Treatment Foster Care is an evidenced based residential treatment service used as an alternative to incarceration.
- **Care manager authorized:** The APS Care Manager has authorized the service requested for the member.
- **Care manager authorized with changes:** APS Care Manager has authorized the service, but has made changes to the service code, the number of units or the length of the authorization from the original request.
- **Physician authorized:** The APS Care Manager requested that the physician review the request for the service. The physician, upon review, has authorized the service requested for the member.
- **Physician denied:** The APS Care Manager requested that the physician review the request for the service. The physician, upon review, has denied the service requested for the member based on MaineCare eligibility criteria. This report shows first level denials. The member has a right for a reconsideration with a different physician and if denied a second time, has the right to request a formal appeal.

**What This Report Measures:** This report shows the number of days from when the Contact for Service Notification (CFSN) is submitted in APS CareConnection to the time the application is reviewed and an eligibility determination is made by APS Care Managers.

<b>Service Status</b>	<b>0 To 1 day</b>	<b>2 To 3 days</b>	<b>4 To 5 days</b>	<b>6 or more days</b>	<b>Total # with elig. determined</b>	<b>Avg. days to determination</b>
Care manager authorized	65	2	0	0	67	0.2
Care manager authorized with changes	7	0	0	0	7	0.1
Physician authorized	8	3	1	0	12	1.8
Physician Authorized with Changes	1	0	0	0	1	1.0
Physician denied	0	0	0	0	0	0.0
	<b>81</b>	<b>5</b>	<b>1</b>	<b>0</b>	<b>87</b>	<b>0.4</b>

**OCFS Quarterly Report: Days Wait Times to Enter Intensive Residential Treatment (PNMI)**  
**(Includes MaineCare members and Courtesy Reviews done by APS)**

**01/01/2015 To 03/31/2015**

**Run Date: 04/27/2015**

**Report Source: Authorization data from APS CareConnection®**

**Definitions:**

- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **Child Residential** is community residential treatment for youth under age 21 with mental illness or mental retardation or both. (Section 97). It is sometimes also referred to as ITRT Intensive Residential Treatment. There are 4 levels of child PNMI as follows: H0019HE Child PNMI - Mental Health Level I; H0019CG Child PNMI - Mental Health Level II; H0019SE Child PNMI - Mental Retardation Level I and H0019U9 Child PNMI - Mental Retardation Level II. In addition, the evidenced-based residential treatment of multidimensional treatment foster care is also included. Other types of treatment foster care are not included.
- **PNMI** - A Private Non-Medical Institution (PNMI) provides food, shelter, personal care, and treatment services to four or more residents in single or scattered site facilities. PNMI services are not provided in medical settings such as hospitals or nursing homes.
- **Contact for Service Notification (CFSN)** is a form submitted by APS Care Managers into CareConnection whenever a member is applying for this service. From there, APS determines the eligibility and the CFSN enters the **process final** state.
- **Process final date** is the date that the members eligibility for the service is determined. Because APS acts as the intake for this service, CFSNs are submitted before the member's eligibility is determined. If the member is not eligible, they would not be included on this report because they will not be eligible for a prior authorization for the service.
- **Prior authorization (PA)** is submitted by the specific provider that is requesting to provide the service after medical necessity criteria has been determined. The prior authorization is the date the service will begin.

**What This Report Measures:** This report shows the number of days a youth waited before entering residential treatment. It is calculated as days between the "process final date" to the date of the prior authorization (PA) submitted by the specific provider.

Number of youth admitted to residential treatment: 48

Number of youth admitted within 15 days: 6

% admitted within 15 days: 12.5%

Number of youth admitted in 16 - 30 days: 14

% admitted within 30 days: 41.7%

Service Type	0 To 15	16 To 30	31 To 60	Over	% Admitted
	Days	Days	Days	60 days	< 30 days
Child PNMI - Mental Health Level I	2	7	11	4	38%
Child PNMI - Mental Health Level II	4	5	8	2	47%
Child PNMI - Mental Retardation Level I	0	0	2	0	0%
Child PNMI - Mental Retardation Level II	0	1	0	0	100%
Multidimensional Juvenile Justice Program TFC	0	1	1	0	50%
	<b>6</b>	<b>14</b>	<b>22</b>	<b>6</b>	<b>42%</b>

  

Child Age Groups	0 To 15	16 To 30	31 To 60	Over	% Admitted
	Days	Days	Days	60 days	< 30 days
6-12	2	6	4	2	57%
13-17	3	8	18	4	33%
18-20	1	0	0	0	100%
	<b>6</b>	<b>14</b>	<b>22</b>	<b>6</b>	<b>42%</b>

  

Gender	0 To 15	16 To 30	31 To 60	Over	% Admitted
	Days	Days	Days	60 days	< 30 days
Female	2	6	9	1	44%
Male	4	8	13	5	40%
	<b>6</b>	<b>14</b>	<b>22</b>	<b>6</b>	<b>42%</b>

<b>District</b>	<b>0 To 15 Days</b>	<b>16 To 30 Days</b>	<b>31 To 60 Days</b>	<b>Over 60 days</b>	<b>% Admitted &lt; 30 days</b>
District 1/ York County	2	2	5	4	31%
District 2/ Cumberland County	1	1	1	1	50%
District 3/ Androscoggin, Franklin, and Oxford Counties	1	2	4	1	38%
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	1	2	2	0	60%
District 5/ Somerset and Kennebec Counties	0	2	4	0	33%
District 6/ Piscataquis and Penobscot Counties	1	4	5	0	50%
District 7/ Washington and Hancock Counties	0	0	1	0	0%
District 8/ Aroostook County	0	1	0	0	100%
	<b>6</b>	<b>14</b>	<b>22</b>	<b>6</b>	<b>42%</b>

  

<b>Satisfied Provider</b>	<b>0 To 15 Days</b>	<b>16 To 30 Days</b>	<b>31 To 60 Days</b>	<b>Over 60 days</b>	<b>% Admitted &lt; 30 days</b>
Becket Houses of Maine	0	1	4	0	20%
Community Health & Counseling Services	0	1	1	0	50%
Easter Seals	0	0	1	0	0%
KidsPeace	0	1	1	0	50%
NFI North	3	1	4	2	40%
Northern Lighthouse	0	1	0	0	100%
Spurwink	1	2	5	2	30%
Sweetser	2	7	6	2	53%
	<b>6</b>	<b>14</b>	<b>22</b>	<b>6</b>	<b>42%</b>

**Report 25b Non-Hospitalized Members Assigned to HCT Service within 3 and 7 Working Days  
(Includes MaineCare members and Courtesy Reviews done by APS)**

**Report Dates 10/01/2014 To 12/31/2014**

**Run Date: 04/27/2015**

**Report Source: Authorization data from APS CareConnection®**

**Definitions:**

- **Non-hospitalized member** - MaineCare member who is not in an inpatient psychiatric facility at the time of application for services. This is indicated by the member not having an open authorization for inpatient psychiatric services on the day a CFSN is completed or on the day the member is referred for HCT services.
- **Home and Community Based Treatment (HCT)** is a high intensity community-based mental health service. There are several; types of HCT services.
  - **HCT** is the regular home and community based treatment service.
  - **HCT - FFT** is home and community based treatment service using the evidenced based treatment model of family functional therapy.
  - **HCT - MST** is home and community based treatment service using the evidenced based treatment model of multi-systems therapy.
  - **HCT - MST Problem Sex Behaviors** is a sub type of HCT MST for children with this issue. If a member is authorized for both HCT MST and HCT MST PSB at the same time, only the HCT MST service shows on this report in order to avoid showing the same member twice.
  - **HCT MST - Funded by Dept. of Corrections** is a sub type of HCT MST funded with state funds. It is used when the youth is not eligible for MaineCare. If a member is authorized for both HCT MST and HCT MST - Funded by Dept. of Corrections at the same time, only the MaineCare HCT MST service shows on this report in order to avoid showing the same member twice.
- **Prior Authorization (PA)** Whenever a provider is requesting to begin a service with a member, they are required to submit a request for prior authorization (PA) in APS CareConnection.
- **Date of Assignment:** When providers submit a prior authorization (PA), they are asked to fill in APS CareConnection "Date worker assigned". The date worker assigned indicates the day that a specific HCT team has been assigned to begin providing the service to the member.
- **Contact for Service Notification (CFSN)** is a form submitted by a Provider into CareConnection whenever a member is put on a waiting list for service. When there is a CFSN, it is used in conjunction with the start date of the service to determine the number of days the member waited.
- **Referral Date** is a field in CareConnection that the Provider may fill in when a member applies for a service. If the member is not put on a waiting list, (i.e. no CFSN) the referral date is used with the date of assignment to determine the number of days the member waited.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.

**What This Report Measures:** The number of non-hospitalized members authorized for HCT and whether they

- a.) were assigned to HCT service within 3 working days, b.) Waited 4 - 7 working days to be assigned to HCT or c.) waited longer than 8 days but were eventually assigned to the HCT service.

Total number of non-hospitalized members applying for HCT: 760

Total assigned within 3 working days: 457

% assigned within 3 working days: 60%

Total assigned in 4 - 7 working days: 52

% assigned in 4 -7 working days: 7%

Total assigned within 7 working days: 509

% assigned within 7 working days: 67%

Total assigned after 8 or more working days: 251

% assigned after 8 or more working days: 33%

Service Name	<u>Waited 3 working</u>	<u>Waited 4 to 7</u>	<u>Waited 8 or more</u>	Total
	<u>days or less</u>	<u>working days</u>	<u>working days</u>	
HCT - Child Welfare - Master's	26	6	21	53
HCT - Children's Home & Com. Based Tx - Master's	344	33	196	573
HCT - FFT	28	0	5	33
HCT - MST	56	12	29	97
HCT - MST - Problem Sex. Behaviors	3	1	0	4
<b>Total</b>	<b>457</b>	<b>52</b>	<b>251</b>	<b>760</b>
	<u>Waited 3 working</u>	<u>Waited 4 to 7</u>	<u>Waited 8 or more</u>	
<b>Gender</b>	<u>days or less</u>	<u>working days</u>	<u>working days</u>	<b>Total</b>
Female	197	19	93	309
Male	260	33	158	451
<b>Total</b>	<b>457</b>	<b>52</b>	<b>251</b>	<b>760</b>

<b>Child Age Groups</b>	<b><u>Waited 3 working days or less</u></b>	<b><u>Waited 4 to 7 working days</u></b>	<b><u>Waited 8 or more working days</u></b>	<b><u>Total</u></b>
0-3	33	3	14	50
4-5	60	7	39	106
6-12	199	20	110	329
13-17	162	21	88	271
18-20	3	1	0	4
<b>Total</b>	<b>457</b>	<b>52</b>	<b>251</b>	<b>760</b>

  

<b>District</b>	<b><u>Waited 3 working days or less</u></b>	<b><u>Waited 4 to 7 working days</u></b>	<b><u>Waited 8 or more working days</u></b>	<b><u>Total</u></b>
District 1/ York County	98	9	35	142
District 2/ Cumberland County	99	9	21	129
District 3/ Androscoggin, Franklin, and Oxford Counties	72	7	29	108
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	44	2	18	64
District 5/ Somerset and Kennebec Counties	46	10	69	125
District 6/ Piscataquis and Penobscot Counties	53	9	46	108
District 7/ Washington and Hancock Counties	19	5	24	48
District 8/ Aroostook County	24	1	8	33
Unknown	2	0	1	3
<b>Total</b>	<b>457</b>	<b>52</b>	<b>251</b>	<b>760</b>

  

<b>Providers</b>	<b><u>Waited 3 working days or less</u></b>	<b><u>Waited 4 to 7 working days</u></b>	<b><u>Waited 8 or more working days</u></b>	<b><u>Total</u></b>
Aroostook Mental Health Services	14	1	6	21
Assistance Plus	19	0	0	19
Bangor Counseling Center	2	0	0	2
Care & Comfort	11	6	2	19
Casa, Inc.	4	0	0	4
Catholic Charities Maine	16	0	5	21
Christopher Aaron Counseling Center	6	0	2	8
Community Care	25	2	25	52
Community Health & Counseling Services	4	2	2	8
Connections for Kids	24	0	1	25
Counseling Services Inc.	21	4	0	25
Families United	3	4	7	14
Home Counselors Inc	18	0	6	24
Kennebec Behavioral Health	12	7	64	83
KidsPeace	50	1	2	53
Maine Immigrant and Refugee Services	1	0	1	2
MAS Home Care of Maine - Bangor	25	3	8	36
MAS Home Care of Maine - Westbrook	11	0	8	19
NFI North	3	0	0	3
Northern Lighthouse	2	0	1	3
Port Resources	9	1	8	18
Providence	36	10	80	126
Saco River Health Service	21	1	3	25
Sequel Care of Maine	27	0	2	29
Smart Child & Family Services	11	2	0	13
Spurwink	19	0	0	19
St. Andre Homes	1	0	1	2
Sweetser	11	0	6	17
Tri-County Mental Health	34	7	4	45
United Cerebral Palsy of Maine	5	1	7	13
Woodfords Family Services - Home and Community Treatment	12	0	0	12
<b>Total</b>	<b>457</b>	<b>52</b>	<b>251</b>	<b>760</b>

**Report 25c Hospitalized Members Assigned to HCT Service within 3 and 7 Working Days  
(Includes MaineCare members and Courtesy Reviews done by APS)**

**Report Dates 10/01/2014 To 12/31/2014**

**Run Date: 04/27/2015**

**Report Source: Authorization data from APS CareConnection®**

**Definitions:**

- **Hospitalized member** - MaineCare member who is in an inpatient psychiatric facility at the time of application for services. This is indicated by the member having an open authorization for inpatient psychiatric services at the time a CFSN authorization is entered into CareConnection or on the day that the member is referred for HCT services.
- **Home and Community Based Treatment (HCT)** is a high intensity community-based mental health service. There are several; types of HCT services.
  - **HCT** is the regular home and community based treatment service.
  - **HCT - FFT** is home and community based treatment service using the evidenced based treatment model of family functional therapy.
  - **HCT - MST** is home and community based treatment service using the evidenced based treatment model of multi-systems therapy.
  - **HCT - MST Problem Sex Behaviors** is a sub type of HCT MST for children with this issue. If a member is authorized for both HCT MST and HCT MST PSB at the same time, only the HCT MST service shows on this report in order to avoid showing the same member twice.
  - **HCT MST - Funded by Dept. of Corrections** is a sub type of HCT MST funded with state funds. It is used when the youth is not eligible for MaineCare. If a member is authorized for both HCT MST and HCT MST - Funded by Dept. of Corrections at the same time, only the MaineCare HCT MST service shows on this report in order to avoid showing the same member twice.
- **Prior Authorization (PA)** Whenever a provider is requesting to begin a service with a member, they are required to submit a request for prior authorization (PA) in APS CareConnection.
- **Date of Assignment:** When providers submit a prior authorization (PA), they are asked to fill in APS CareConnection "Date worker assigned". The date worker assigned indicates the day that a specific HCT team has been assigned to begin providing the service to the member.
- **Contact for Service Notification (CFSN)** is a form submitted by a Provider into CareConnection whenever a member is put on a waiting list for service. When there is a CFSN, it is used in conjunction with the start date of the service to determine the number of days the member waited.
- **Referral Date** is a field in CareConnection that the Provider may fill in when a member applies for a service. If the member is not put on a waiting list, (i.e. no CFSN) the referral date is used with the date of assignment to determine the number of days the member waited.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.

**What This Report Measures:** The number of hospitalized members authorized for HCT and whether they a.) were assigned to HCT service within 3 working days, b.) Waited 4 - 7 working days to be assigned to HCT or c.) waited longer than 8 days but were eventually assigned to the HCT service. Note: If a member is assigned to both HCT MST and HCT MST PSB at the same time, only the HCT MST service shows on this report in order to avoid showing the same member twice.

Total number of hospitalized members applying for HCT: 42

Total assigned within 3 working days: 21

% assigned within 3 working days: 50%

Total assigned in 4 - 7 working days: 8

% assigned in 4 -7 working days: 19%

Total assigned within 7 working days: 29

% assigned within 7 working days: 69%

Total assigned after 8 or more working days: 13

% assigned after 8 or more working days: 31%

Service Name	<u>Waited 3 working</u>	<u>Waited 4 to 7</u>	<u>Waited 8 or more</u>	Total
	<u>days or less</u>	<u>working days</u>	<u>working days</u>	
HCT - Child Welfare - Master's	1	1	1	3
HCT - Children's Home & Com. Based Tx - Master's	14	6	11	31
HCT - MST	6	1	1	8
<b>Total</b>	<b>21</b>	<b>8</b>	<b>13</b>	<b>42</b>

  

Gender	<u>Waited 3 working</u>	<u>Waited 4 to 7</u>	<u>Waited 8 or more</u>	Total
	<u>days or less</u>	<u>working days</u>	<u>working days</u>	
Female	12	4	2	18
Male	9	4	11	24
<b>Total</b>	<b>21</b>	<b>8</b>	<b>13</b>	<b>42</b>

<b>Child Age Groups</b>	<b><u>Waited 3 working days or less</u></b>	<b><u>Waited 4 to 7 working days</u></b>	<b><u>Waited 8 or more working days</u></b>	<b><u>Total</u></b>
4-5	3	0	2	5
6-12	8	6	5	19
13-17	10	2	6	18
<b>Total</b>	<b>21</b>	<b>8</b>	<b>13</b>	<b>42</b>

  

<b>District</b>	<b><u>Waited 3 working days or less</u></b>	<b><u>Waited 4 to 7 working days</u></b>	<b><u>Waited 8 or more working days</u></b>	<b><u>Total</u></b>
District 1/ York County	4	3	3	10
District 2/ Cumberland County	4	3	1	8
District 3/ Androscoggin, Franklin, and Oxford Counties	3	0	1	4
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	9	0	2	11
District 5/ Somerset and Kennebec Counties	1	2	4	7
District 6/ Piscataquis and Penobscot Counties	0	0	2	2
<b>Total</b>	<b>21</b>	<b>8</b>	<b>13</b>	<b>42</b>

  

<b>Providers</b>	<b><u>Waited 3 working days or less</u></b>	<b><u>Waited 4 to 7 working days</u></b>	<b><u>Waited 8 or more working days</u></b>	<b><u>Total</u></b>
Assistance Plus	2	0	0	2
Care & Comfort	1	1	0	2
Counseling Services Inc.	5	1	0	6
Home Counselors Inc	4	1	1	6
Kennebec Behavioral Health	1	0	2	3
MAS Home Care of Maine - Bangor	2	0	1	3
MAS Home Care of Maine - Westbrook	1	0	0	1
Providence	3	5	9	17
Sequel Care of Maine	1	0	0	1
Sweetser	1	0	0	1
<b>Total</b>	<b>21</b>	<b>8</b>	<b>13</b>	<b>42</b>

**OCFS Provider Contract Performance Measures Report:**  
**TCM Services Treatment Outcome Standard- 100% Receive TCM in 180 Days or Less**  
**(Includes MaineCare members and Courtesy Reviews done by APS)**

**01/01/2015 To 03/31/2015**

**Run Date: 04/27/2015**

**Report Source: Authorization data from APS CareConnection®**

**Definitions:**

- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **Targeted Case Management (TCM)** is case management to identify and facilitate access to medical, social, educational and other needs (including housing and transportation) of the eligible member. It is for youth under age 21 There are three types of TCM services:
  - **TCM - BH** is targeted case management for children with behavioral health need.
  - **TCM - DD** is targeted case management for children with developmental disabilities.
  - **WrapME** is targeted case management for children with severe challenges. It uses the evidence-based Wrap-around model.
- **Contact for Service Notification (CFSN)** is a form submitted by a Provider into CareConnecton whenever a member is put on a waiting list for service. When there is a CFSN, it is used in conjunction with the start date of the service to determine the number of days the member waited.
- **Referral Date** is a field in CareConnecton that the Provider may fill in when a member applies for a service. If the member is not put on a waiting list, (i.e. no CFSN) the referral date is used with the start date of the service to determine the number of days the member waited.

**What This Report Measures :** The number of members authorized for targeted case management (TCM) and whether they were assigned to a case manager in the TCM service within 0-30, 31-90, 91-180 and 180+ working days.

**Total Admissions: 1,790**

**Total Admissions within 180 days: 1,787**

**% of admissions within 180 Days: 99.83%**

	<u>0-30</u> <u>days</u>	<u>31-90</u> <u>days</u>	<u>91-180</u> <u>days</u>	<u>181 days</u> <u>or more</u>	<u>Total within</u> <u>180 days</u>	<u>Total # New</u> <u>Admissions</u>	<u>% Received TCM in</u> <u>180 Days or less</u>
<b>Gender</b>							
Female	645	30	4	2	679	681	99.7%
Male	1,065	41	2	1	1,108	1,109	99.9%
<b>Total</b>	<b>1,710</b>	<b>71</b>	<b>6</b>	<b>3</b>	<b>1,787</b>	<b>1,790</b>	<b>99.8%</b>
<b>Child Age Groups</b>							
0-3	157	1	0	0	158	158	100.0%
4-5	183	5	0	0	188	188	100.0%
6-12	755	34	4	2	793	795	99.7%
13-17	567	29	2	1	598	599	99.8%
18-20	48	2	0	0	50	50	100.0%
<b>Total</b>	<b>1,710</b>	<b>71</b>	<b>6</b>	<b>3</b>	<b>1,787</b>	<b>1,790</b>	<b>99.8%</b>
Note: Age as of 01/01/2015							
<b>Child/Adult</b>							
Children (ages 0 -17)	1,662	69	6	3	1,737	1,740	99.8%
Adult (ages 18+)	48	2	0	0	50	50	100.0%
<b>Total</b>	<b>1,710</b>	<b>71</b>	<b>6</b>	<b>3</b>	<b>1,787</b>	<b>1,790</b>	<b>99.8%</b>
Note: Age as of 01/01/2015							
<b>SMI</b>							
SMI	9	0	0	0	9	9	100.0%
Not SMI	1,701	71	6	3	1,778	1,781	99.8%
<b>Total</b>	<b>1,710</b>	<b>71</b>	<b>6</b>	<b>3</b>	<b>1,787</b>	<b>1,790</b>	<b>99.8%</b>

	<u>0-30</u> <u>days</u>	<u>31-90</u> <u>days</u>	<u>91-180</u> <u>days</u>	<u>181 days</u> <u>or more</u>	<u>Total within</u> <u>180 days</u>	<u>Total # New</u> <u>Admissions</u>	<u>% Received TCM in</u> <u>180 Days or less</u>
<b>District</b>							
District 1/ York County	265	7	0	0	272	272	100.0%
District 2/ Cumberland County	272	9	3	0	284	284	100.0%
District 3/ Androscoggin, Franklin, and Oxford Counties	375	15	0	0	390	390	100.0%
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	154	13	1	0	168	168	100.0%
District 5/ Somerset and Kennebec Counties	293	14	0	2	307	309	99.4%
District 6/ Piscataquis and Penobscot Counties	185	8	0	1	193	194	99.5%
District 7/ Washington and Hancock Counties	76	3	2	0	81	81	100.0%
District 8/ Aroostook County	86	2	0	0	88	88	100.0%
Unknown	4	0	0	0	4	4	100.0%
<b>Total</b>	<b>1,710</b>	<b>71</b>	<b>6</b>	<b>3</b>	<b>1,787</b>	<b>1,790</b>	<b>99.8%</b>
<b>Region</b>							
Region 1	537	16	3	0	556	556	100.0%
Region 2	822	42	1	2	865	867	99.8%
Region 3	347	13	2	1	362	363	99.7%
Unknown	4	0	0	0	4	4	100.0%
<b>Total</b>	<b>1,710</b>	<b>71</b>	<b>6</b>	<b>3</b>	<b>1,787</b>	<b>1,790</b>	<b>99.8%</b>

<b>Providers</b>	<b><u>0-30</u> <u>days</u></b>	<b><u>31-90</u> <u>days</u></b>	<b><u>91-180</u> <u>days</u></b>	<b><u>181 days</u> <u>or more</u></b>	<b><u>Total within</u> <u>180 days</u></b>	<b><u>Total # New</u> <u>Admissions</u></b>	<b><u>% Received TCM in</u> <u>180 Days or less</u></b>
AngleZ Behavioral Health Services-13 TCM	15	0	0	0	15	15	100.0%
Aroostook Mental Health Services	28	0	0	0	28	28	100.0%
Assistance Plus	19	0	0	0	19	19	100.0%
Behavior Health Solutions for Me	6	0	0	0	6	6	100.0%
Blue School	9	0	0	0	9	9	100.0%
Bridge to Success	35	0	0	0	35	35	100.0%
Broadreach Family & Community Services	34	0	0	0	34	34	100.0%
Care & Comfort	41	1	0	0	42	42	100.0%
Catholic Charities Maine	60	3	1	0	64	64	100.0%
Charlotte White Center	21	2	0	0	23	23	100.0%
Christopher Aaron Counseling Center	3	0	0	0	3	3	100.0%
Community Care	17	0	0	0	17	17	100.0%
Community Concepts	14	1	0	0	15	15	100.0%
Community Counseling Center	42	1	0	0	43	43	100.0%
Community Health & Counseling Services	35	1	1	3	37	40	92.5%
Connections for Kids	12	0	0	0	12	12	100.0%
Counseling Services Inc.	54	1	1	0	56	56	100.0%
Day One	3	0	0	0	3	3	100.0%
Easter Seals Maine	2	0	0	0	2	2	100.0%
Evergreen Behavioral Services	22	1	0	0	23	23	100.0%
Families Matter, Inc	8	0	0	0	8	8	100.0%
Fullcircle Supports Inc	10	0	0	0	10	10	100.0%
Health Affiliates Maine	31	0	0	0	31	31	100.0%
Home Counselors Inc	7	0	1	0	8	8	100.0%
Independence Association	3	0	0	0	3	3	100.0%
Kennebec Behavioral Health	110	13	0	0	123	123	100.0%
KidsPeace	34	0	0	0	34	34	100.0%
Learning Works	27	0	0	0	27	27	100.0%
Life by Design	26	0	0	0	26	26	100.0%
Maine Behavioral Health Organization	20	0	0	0	20	20	100.0%
Maine Childrens Home for Little Wanderers	13	1	0	0	14	14	100.0%
Maine Immigrant and Refugee Services	11	1	0	0	12	12	100.0%
MAS Home Care of Maine - Bangor	5	3	0	0	8	8	100.0%
MAS Home Care of Maine - Westbrook	21	1	0	0	22	22	100.0%
Merrymeeting	5	0	0	0	5	5	100.0%
Mid Coast Mental Health	18	2	0	0	20	20	100.0%
Milestones Family Services	15	0	0	0	15	15	100.0%
Morrison Developmental Center	5	0	0	0	5	5	100.0%
New Day Counseling	14	0	0	0	14	14	100.0%
Northern Lighthouse	10	0	0	0	10	10	100.0%
Northern Maine General	2	1	0	0	3	3	100.0%

	<u>0-30</u>	<u>31-90</u>	<u>91-180</u>	<u>181 days</u>	<u>Total within</u>	<u>Total # New</u>	<u>% Received TCM in</u>
	<u>days</u>	<u>days</u>	<u>days</u>	<u>or more</u>	<u>180 days</u>	<u>Admissions</u>	<u>180 Days or less</u>
Penquis	9	0	0	0	9	9	100.0%
Pine Tree Society	10	0	0	0	10	10	100.0%
Providence	46	22	0	0	68	68	100.0%
Saco River Health Service	14	0	0	0	14	14	100.0%
Sequel Care of Maine	23	0	0	0	23	23	100.0%
Smart Child & Family Services	16	1	0	0	17	17	100.0%
Special Childrens Friends	16	0	0	0	16	16	100.0%
Spurwink	141	6	2	0	149	149	100.0%
Stepping Stones	24	0	0	0	24	24	100.0%
Sunrise Opportunities	3	0	0	0	3	3	100.0%
Sweetser	153	3	0	0	156	156	100.0%
The Childrens Center	29	3	0	0	32	32	100.0%
The Opportunity Alliance	56	1	0	0	57	57	100.0%
The Progress Center	9	0	0	0	9	9	100.0%
Tri-County Mental Health	88	1	0	0	89	89	100.0%
United Cerebral Palsy of Maine	10	0	0	0	10	10	100.0%
Waban Projects	18	0	0	0	18	18	100.0%
Wings	110	0	0	0	110	110	100.0%
Woodfords Family Services	68	1	0	0	69	69	100.0%
<b>Total</b>	<b>1,710</b>	<b>71</b>	<b>6</b>	<b>3</b>	<b>1,787</b>	<b>1,790</b>	<b>99.8%</b>

**Report Number: 25**

**Non-hospitalized Children Assigned a TCM case manager within 7 working days  
(Includes MaineCare members and Courtesy Reviews done by APS)**

**Report Dates: 10/01/2014 To 12/31/2014**

**Report Source: Authorization data from APS CareConnection®**

**Definitions:**

- **Non-hospitalized member** - MaineCare member who is not in an inpatient psychiatric facility at the time of application for services. This is indicated by the member not having an open authorization for inpatient psychiatric services on the day a CFSN is completed or on the day the member is referred for TCM services.
- **Targeted Case Management** services are those services provided by a social services or health professional, or other qualified staff, to identify the medical, social, educational and other needs (including housing and transportation) of the eligible member, identify the services necessary to meet those needs, and facilitate access to those services. Case Management consists of intake/assessment, plan of care development, coordination/advocacy, monitoring and evaluation.
- **Date of Assignment:** When providers submit a prior authorization (PA), they are asked to fill in APS CareConnection "Date worker assigned". The date worker assigned indicates the day that a specific TCM team has been assigned to begin providing the service to the member.
- **Contact for Service Notification (CFSN)** is a form submitted by a Provider into CareConnection whenever a member is put on a waiting list for service. When there is a CFSN, it is used in conjunction with the start date of the service to determine the number of days the member waited.
- **Referral Date** is a field in CareConnection that the Provider may fill in when a member applies for a service. If the member is not put on a waiting list, (i.e. no CFSN) the referral date is used with date of assignment to the service to determine the number of days the member waited.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.

**What This Report Measures:** The number of non-hospitalized members authorized for targeted case management (TCM) and whether they a.) were assigned to a case manager in the TCM service within 7 working days, b.) waited longer than 8 days but were eventually assigned to the service.

Total number of non-hospitalized youth applying for TCM: 1,533

Total assigned within 7 working days: 1,238 % assigned within 7 working days 1,238/1,533 : 81%

	<u>Waited 7 working days or less</u>	<u>Waited 8 or more working days</u>	<u>Total</u>
<b>Gender</b>			
Female	498	121	619
Male	740	174	914
<b>Total</b>	<b>1,238</b>	<b>295</b>	<b>1,533</b>
	<u>Waited 7 working days or less</u>	<u>Waited 8 or more working days</u>	<u>Total</u>
<b>Child Age Groups</b>			
0-3	103	17	120
4-5	145	31	176
6-12	546	143	689
13-17	393	97	490
18-20	50	7	57
Unknown	1	0	1
<b>Total</b>	<b>1,238</b>	<b>295</b>	<b>1,533</b>

	<u>Waited 7 working days or less</u>	<u>Waited 8 or more working days</u>	<u>Total</u>
<b>Child/Adult</b>			
Children (ages 0 -17)	1,187	288	1,475
Adult (ages 18+)	50	7	57
Unknown	1	0	1
<b>Total</b>	<b>1,238</b>	<b>295</b>	<b>1,533</b>
	<u>Waited 7 working days or less</u>	<u>Waited 8 or more working days</u>	<u>Total</u>
<b>SMI</b>			
SMI	6	0	6
Not SMI	1,232	295	1,527
<b>Total</b>	<b>1,238</b>	<b>295</b>	<b>1,533</b>
	<u>Waited 7 working days or less</u>	<u>Waited 8 or more working days</u>	<u>Total</u>
<b>District</b>			
District 1/ York County	195	34	229
District 2/ Cumberland County	185	33	218
District 3/ Androscoggin, Franklin, and Oxford Counties	263	49	312
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	124	23	147
District 5/ Somerset and Kennebec Counties	174	106	280
District 6/ Piscataquis and Penobscot Counties	158	22	180
District 7/ Washington and Hancock Counties	72	13	85
District 8/ Aroostook County	63	13	76
Unknown	4	2	6
<b>Total</b>	<b>1,238</b>	<b>295</b>	<b>1,533</b>

<b>Providers</b>	<b><u>Waited 7 working days or less</u></b>	<b><u>Waited 8 or more working days</u></b>	<b><u>Total</u></b>
Aroostook Mental Health Services	29	1	30
Assistance Plus	23	0	23
Blue School	5	0	5
Bridge to Success	28	1	29
Broadreach Family & Community Services	41	2	43
Care & Comfort	31	7	38
Catholic Charities Maine	32	11	43
Charlotte White Center	10	9	19
Christopher Aaron Counseling Center	3	0	3
Community Care	19	1	20
Community Concepts	19	0	19
Community Counseling Center	23	0	23
Community Health & Counseling Services	27	20	47
Connections for Kids	8	0	8
Counseling Services Inc.	18	24	42
Day One	2	0	2
Easter Seals Maine	6	0	6
Families Matter, Inc	10	0	10
Families United	1	0	1
Fullcircle Supports Inc	13	0	13
Health Affiliates Maine	37	0	37
Home Counselors Inc	8	1	9
Independence Association	1	0	1
Kennebec Behavioral Health	26	72	98
KidsPeace	32	2	34
Learning Works	24	0	24
Life by Design	21	6	27
Maine Behavioral Health Organization	21	0	21
Maine Childrens Home for Little Wanderers	19	4	23
Maine Immigrant and Refugee Services	5	2	7
MAS Home Care of Maine - Bangor	16	4	20
MAS Home Care of Maine - Westbrook	13	1	14
Merrymeeting	5	0	5
Mid Coast Mental Health	15	4	19
Milestones Family Services	7	2	9
Mobius, Inc	1	0	1
Morrison Developmental Center	1	1	2
New Day Counseling	4	1	5
Northern Lighthouse	11	1	12
Northern Maine General	0	2	2
Penquis	7	0	7
Pine Tree Society	10	0	10
Providence	26	37	63
Saco River Health Service	21	0	21
Sequel Care of Maine	9	0	9
Smart Child & Family Services	12	5	17
Special Childrens Friends	12	0	12
Spurwink	121	14	135
Stepping Stones	10	0	10
Stepping Stones - Outpatient	1	0	1
Sweetser	92	5	97
The Childrens Center	23	8	31
The Opportunity Alliance	42	24	66

The Progress Center	7	0	7
Tri-County Mental Health	79	9	88
United Cerebral Palsy of Maine	17	10	27
Waban Projects	21	0	21
Wings	75	4	79
Woodfords Family Services	38	0	38
<b>Total</b>	<b>1,238</b>	<b>295</b>	<b>1,533</b>

**Section 28 Family Choice Quarterly Report: Application to Eligibility Determination Times**  
**(Includes ContactForService Reviews done by APS)**  
**Report Dates: 01/01/2015 To 03/31/2015**

**Report Source: Authorization data from APS CareConnection®**

**Definitions:**

- **Contact for Service Notification (CFSN)** is a form submitted by APS Care Managers into CareConnection whenever a member is applying for this service. From there, APS determines the eligibility and the CFSN enters the **process final** state.
- **Family Choice** The family-choice designation is used to note members who request a specific provider. The eligibility criteria for Family Choice is the same for other community-based Section 28 services, but the member is placed on a wait list for members waiting for a specific provider.
- **Care manager authorized:** The APS Care Manager has authorized the service requested for the member.
- **Care manager authorized with changes:** APS Care Manager has authorized the service, but has made changes to the service code, the number of units or the length of the authorization from the original request.
- **Physician authorized:** The APS Care Manager requested that the physician review the request for the service. The physician, upon review, has authorized the service requested for the member.
- **Physician denied:** The APS Care Manager requested that the physician review the request for the service. The physician, upon review, has denied the service requested for the member based on MaineCare eligibility criteria. This report shows first level denials. The member has a right for a reconsideration with a different physician and if denied a second time, has the right to request a formal appeal.

**What This Report Measures:** This report shows the number of days from when the Contact for Service Notification (CFSN) is submitted in APS CareConnection to the time the application is reviewed and an eligibility determination is made by APS Care Managers.

<b>Service Status</b>	<b><u>0 To 1</u> <u>day</u></b>	<b><u>2 To 3</u> <u>days</u></b>	<b><u>4 To 5</u> <u>days</u></b>	<b><u>6 or more</u> <u>days</u></b>	<b><u>Total # with elig.</u> <u>determined</u></b>	<b><u>Avg. days to</u> <u>determination</u></b>
Care manager authorized	42	15	1	4	62	2.0
Care manager authorized with changes	20	1	0	0	21	0.2
Physician authorized	0	0	0	1	1	11.0
Physician denied	0	0	0	0	0	0.0
	<b>62</b>	<b>16</b>	<b>1</b>	<b>5</b>	<b>84</b>	<b>1.7</b>

**OCFS Quarterly Report: Wait Times to Enter Section 28 - Family Choice  
(Includes MaineCare members and Courtesy Reviews done by APS)**

**01/01/2015 To 03/31/2015**

**Run Date: 04/27/2015**

**Report Source: Authorization data from APS CareConnection®**

**Definitions:**

- **Section 28 Community Based Rehabilitation and Community Support Services (Sec.28)** is also known as Rehabilitative and Community Services. The service is for youth up to the age of 21 who have a developmental disability that affects their everyday functioning. (Ex. Autism, intellectual disability (MR), Retts Syndrome, PDD). Services include skill building in activities of daily living and behavior management. Services may be delivered in individual or group settings, and are intended to help the child function better in home and community through working on goals identified in a treatment plan. Code H2021HI is Services for Children with Cognitive Impairments and Functional Limitations - 1:1 and Code H2021HK which is Specialized Services for Children with Cognitive Impairments and Functional Limitations - 1:1 are included in this report. School-based Section 28 is not included.
- **Family Choice** The family-choice designation is used to note members who request a specific provider. The eligibility criteria for Family Choice is the same for other community-based Section 28 services, but the member is placed on a wait list for members waiting for a specific provider.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **Contact for Service Notification (CFSN)** is a form submitted by APS Care Managers into CareConnection whenever a member is applying for this service. From there, APS determines the eligibility and the CFSN enters the **process final** state.
- **Process final date** is the date that the members eligibility for the service is determined. Because APS acts as the intake for this service, CFSNs are submitted before the member's eligibility is determined. If the member is not eligible, they would not be included on this report because they will not be eligible for a prior authorization for the service.
- **Prior authorization (PA)** is submitted by the specific provider that is requesting to provide the service after medical necessity criteria has been determined. The prior authorization is the date the service will begin.

**What This Report Measures:** This report shows the number of days a youth waited before entering the Section 28 service. It is calculated as days between the "process final date" to the date of the prior authorization (PA) submitted by the specific provider.

Number of youth admitted to Section 28 services: 254

Number of youth admitted within 15 days: 128

% admitted within 15 days: 50.4%

Number of youth admitted in 16 - 30 days: 56

% admitted within 30 days: 72.4%

Service Type	0 To 15 Days	16 To 30 Days	31 To 60 Days	Over 60 days	% Admitted < 30 days
Services for Children with Cognitive Impairments and Functional Limitations - 1:1	122	44	31	17	78%
Specialized Services for Children with Cognitive Impairments and Functional Limitations - 1:1	6	12	9	13	45%
	<b>128</b>	<b>56</b>	<b>40</b>	<b>30</b>	<b>72%</b>

Child Age Groups	0 To 15 Days	16 To 30 Days	31 To 60 Days	Over 60 days	% Admitted < 30 days
0-3	5	5	0	3	77%
4-5	16	11	7	2	75%
6-12	64	21	20	17	70%
13-17	38	14	12	8	72%
18-20	5	5	1	0	91%
	<b>128</b>	<b>56</b>	<b>40</b>	<b>30</b>	<b>72%</b>

	<b>0 To 15</b>	<b>16 To 30</b>	<b>31 To 60</b>	<b>Over</b>	<b>% Admitted</b>
	<b>Days</b>	<b>Days</b>	<b>Days</b>	<b>60 days</b>	<b>&lt; 30 days</b>
<b>Gender</b>					
Female	34	20	17	11	66%
Male	94	36	23	19	76%
	<b>128</b>	<b>56</b>	<b>40</b>	<b>30</b>	<b>72%</b>
	<b>0 To 15</b>	<b>16 To 30</b>	<b>31 To 60</b>	<b>Over</b>	<b>% Admitted</b>
	<b>Days</b>	<b>Days</b>	<b>Days</b>	<b>60 days</b>	<b>&lt; 30 days</b>
<b>District</b>					
District 1/ York County	21	10	4	3	82%
District 2/ Cumberland County	5	6	2	7	55%
District 3/ Androscoggin, Franklin, and Oxford Counties	16	6	2	5	76%
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	15	10	2	1	89%
District 5/ Somerset and Kennebec Counties	18	4	8	2	69%
District 6/ Piscataquis and Penobscot Counties	27	8	9	2	76%
District 7/ Washington and Hancock Counties	10	5	6	7	54%
District 8/ Aroostook County	16	7	7	3	70%
	<b>128</b>	<b>56</b>	<b>40</b>	<b>30</b>	<b>72%</b>

Satisfied Provider	0 To 15	16 To 30	31 To 60	Over	% Admitted
	Days	Days	Days	60 days	< 30 days
AB Home Healthcare	0	1	0	0	100%
Addison Point Agency- Addison	2	0	2	5	22%
Addison Point Agency- Houlton	0	3	1	0	75%
Addison Point Agency- Waterville	4	1	0	0	100%
Affinity	1	0	0	0	100%
Aroostook Home Health Services	3	1	0	0	100%
Aspire Behavioral Health and Counseling	1	1	0	0	100%
Assistance Plus	3	3	2	1	67%
Back to Basics Behavioral Health Services	3	3	1	0	86%
Blue School	1	1	3	0	40%
Bridges of Maine, LLC- North	1	0	0	0	100%
Bridges of Maine, LLC- South	1	2	2	0	60%
Broadreach Family & Community Services	2	2	0	0	100%
Care & Comfort	22	7	2	3	85%
Casa, Inc.	4	1	0	0	100%
Charlotte White Center	8	3	3	0	79%
Children's Center Section 28	1	0	2	0	33%
Compass Behavioral Health, LLC	4	0	0	0	100%
Connections for Kids	0	6	1	2	67%
Discovery Kids Consultation Service	1	0	0	0	100%
Downeast Horizons Inc	0	2	2	0	50%
Fullcircle Supports Inc	2	0	0	0	100%
Gallant Therapy Services	5	0	0	0	100%
Graham Behavioral Services	2	0	0	0	100%
Living Innovations Support Services	2	1	3	0	50%
MAS Home Care of Maine - Bangor	5	6	3	0	79%
MAS Home Care of Maine - Westbrook	5	0	0	0	100%
MC Community Services, LLC	9	0	0	0	100%
Merrymeeting Behavioral Health- Sec 28	1	0	0	0	100%
Northern Lighthouse - Section 28	2	0	4	3	22%
Northern Maine General - Section 28	5	1	0	0	100%
Port Resources IHS-Sec 28	2	0	1	3	33%
Progressions Behavioral Health Svc	2	0	0	0	100%
Providence	0	2	2	2	33%
R.I.S.E. Inc	0	0	0	1	0%
Saco River Health Service	3	1	0	0	100%
Sequel Care of Maine	15	3	1	0	95%
Sunrise Opportunities	2	0	0	0	100%
The Progress Center	1	1	0	0	100%
United Cerebral Palsy IV - Section 28	1	0	3	1	20%
Woodfords Family Services- In-Home Support	2	4	2	9	35%
	<b>128</b>	<b>56</b>	<b>40</b>	<b>30</b>	<b>72%</b>

**Section 28 OCFS Quarterly Report: Application to Eligibility Determination Times**  
**(Includes ContactForService Reviews done by APS)**  
**Report Dates: 01/01/2015 To 03/31/2015**

**Report Source: Authorization data from APS CareConnection®**

**Definitions:**

- **Contact for Service Notification (CFSN)** is a form submitted by APS Care Managers into CareConnection whenever a member is applying for this service. From there, APS determines the eligibility and the CFSN enters the **process final** state.
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- **Physician authorized:** The APS Care Manager requested that the physician review the request for the service. The physician, upon review, has authorized the service requested for the member.
- **Physician denied:** The APS Care Manager requested that the physician review the request for the service. The physician, upon review, has denied the service requested for the member based on MaineCare eligibility criteria. This report shows first level denials. The member has a right for a reconsideration with a different physician and if denied a second time, has the right to request a formal appeal.

**Definitions:**

- **Contact for Service Notification (CFSN)** is a form submitted by APS Care Managers into CareConnection whenever a member is applying for this service. From there, APS determines the eligibility and the CFSN enters the **process final** state.
- **Section 28 Community Based Rehabilitation and Community Support Services (Sec.28)** is also known as Rehabilitative and Community Services. The service is for youth up to the age of 21 who have a developmental disability that affects their everyday functioning. (Ex. Autism, intellectual disability (MR), Retts Syndrome, PDD). Services include skill building in activities of daily living and behavior management. Services may be delivered in individual or group settings, and are intended to help the child function better in home and community through working on goals identified in a treatment plan. Code H2021HI is Services for Children with Cognitive Impairments and Functional Limitations - 1:1 and Code H2021HK which is Specialized Services for Children with Cognitive Impairments and Functional Limitations - 1:1 are included in this report. School-based Section 28 is not included.
- **Care manager authorized:** The APS Care Manager has authorized the service requested for the member.
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- **Physician authorized:** The APS Care Manager requested that the physician review the request for the service. The physician, upon review, has authorized the service requested for the member.
- **Physician denied:** The APS Care Manager requested that the physician review the request for the service. The physician, upon review, has denied the service requested for the member based on MaineCare eligibility criteria. This report shows first level denials. The member has a right for a reconsideration with a different physician and if denied a second time, has the right to request a formal appeal.

**What This Report Measures:** This report shows the number of days from when the Contact for Service Notification (CFSN) is submitted in APS CareConnection to the time the application is reviewed and an eligibility determination is made by APS Care Managers.

Service Status	<u>0 To 1</u> <u>day</u>	<u>2 To 3</u> <u>days</u>	<u>4 To 5</u> <u>days</u>	<u>6 or more</u> <u>days</u>	<u>Total # with elig.</u> <u>determined</u>	<u>Avg. days to</u> <u>determination</u>
Care manager authorized	33	11	5	0	49	1.6
Care manager authorized with changes	11	1	0	0	12	0.5
Physician denied	0	0	0	0	0	0.0
	<b>44</b>	<b>12</b>	<b>5</b>	<b>0</b>	<b>61</b>	<b>1.4</b>

**OCFS Quarterly Report: Wait Times to Enter Section 28 - OCFS Providers  
(Includes MaineCare members and Courtesy Reviews done by APS)**

**01/01/2015 To 03/31/2015**

**Run Date: 04/27/2015**

**Report Source: Authorization data from APS CareConnection®**

**Definitions:**

- **Section 28 Community Based Rehabilitation and Community Support Services (Sec.28)** is also known as Rehabilitative and Community Services. The service is for youth up to the age of 21 who have a developmental disability that affects their everyday functioning. (Ex. Autism, intellectual disability (MR), Retts Syndrome, PDD). Services include skill building in activities of daily living and behavior management. Services may be delivered in individual or group settings, and are intended to help the child function better in home and community through working on goals identified in a treatment plan. Code H2021HI is Services for Children with Cognitive Impairments and Functional Limitations - 1:1 and Code H2021HK which is Specialized Services for Children with Cognitive Impairments and Functional Limitations - 1:1 are included in this report. School-based Section 28 is not included.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **Contact for Service Notification (CFSN)** is a form submitted by APS Care Managers into CareConnection whenever a member is applying for this service. From there, APS determines the eligibility and the CFSN enters the **process final** state.
- **Process final date** is the date that the members eligibility for the service is determined. Because APS acts as the intake for this service, CFSNs are submitted before the member's eligibility is determined. If the member is not eligible, they would not be included on this report because they will not be eligible for a prior authorization for the service.
- **Prior authorization (PA)** is submitted by the specific provider that is requesting to provide the service after medical necessity criteria has been determined. The prior authorization is the date the service will begin.

**What This Report Measures:** This report shows the number of days a youth waited before entering the Section 28 service. It is calculated as days between the "process final date" to the date of the prior authorization (PA) submitted by the specific provider.

Number of youth admitted to Section 28 services: 157

Number of youth admitted within 15 days: 77

% admitted within 15days: 49.0%

Number of youth admitted in 16 - 30 days: 50

% admitted within 30days: 80.9%

Service Type	0 To 15	16 To 30	31 To 60	Over	% Admitted
	Days	Days	Days	60 days	< 30 days
Services for Children with Cognitive Impairments and Functional Limitations - 1:1	76	50	19	10	81%
Specialized Services for Children with Cognitive Impairments and Functional Limitations - 1:1	1	0	1	0	50%
	<u>77</u>	<u>50</u>	<u>20</u>	<u>10</u>	<u>81%</u>
Child Age Groups	0 To 15	16 To 30	31 To 60	Over	% Admitted
	Days	Days	Days	60 days	< 30 days
0-3	1	4	1	0	83%
4-5	17	6	3	0	88%
6-12	31	18	10	7	74%
13-17	24	21	4	3	87%
18-20	4	1	2	0	71%
	<u>77</u>	<u>50</u>	<u>20</u>	<u>10</u>	<u>81%</u>
Gender	0 To 15	16 To 30	31 To 60	Over	% Admitted
	Days	Days	Days	60 days	< 30 days
Female	19	23	9	2	79%
Male	58	27	11	8	82%
	<u>77</u>	<u>50</u>	<u>20</u>	<u>10</u>	<u>81%</u>

<b>District</b>	<b>0 To 15 Days</b>	<b>16 To 30 Days</b>	<b>31 To 60 Days</b>	<b>Over 60 days</b>	<b>% Admitted &lt; 30 days</b>
District 1/ York County	8	11	5	0	79%
District 2/ Cumberland County	9	7	3	3	73%
District 3/ Androscoggin, Franklin, and Oxford Counties	5	8	3	2	72%
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	6	5	4	1	69%
District 5/ Somerset and Kennebec Counties	14	3	3	0	85%
District 6/ Piscataquis and Penobscot Counties	23	2	1	1	93%
District 7/ Washington and Hancock Counties	5	2	1	1	78%
District 8/ Aroostook County	7	12	0	2	90%
	<b>77</b>	<b>50</b>	<b>20</b>	<b>10</b>	<b>81%</b>
<b>Satisfied Provider</b>	<b>0 To 15 Days</b>	<b>16 To 30 Days</b>	<b>31 To 60 Days</b>	<b>Over 60 days</b>	<b>% Admitted &lt; 30 days</b>
AB Home Healthcare	0	2	0	0	100%
Abazinnia	1	1	2	0	50%
Addison Point Agency- Houlton	1	4	0	0	100%
Addison Point Agency- Waterville	1	1	0	0	100%
Affinity	4	1	1	1	71%
Aroostook Home Health Services	0	1	0	0	100%
Assistance Plus	6	2	4	0	67%
Back to Basics Behavioral Health Services	4	1	1	0	83%
Blue School	8	2	1	1	83%
Bridges of Maine, LLC- North	0	0	1	2	0%
Bridges of Maine, LLC- South	1	1	0	0	100%
Care & Comfort	20	7	5	0	84%
Charlotte White Center	4	1	0	1	83%
Downeast Horizons Inc	3	0	0	0	100%
Fullcircle Supports Inc	0	1	1	0	50%
Gallant Therapy Services	2	0	0	0	100%
Graham Behavioral Services	1	0	0	0	100%
Growing Opportunities Inc	0	0	1	0	0%
Living Innovations Support Services	6	1	0	0	100%
MAS Home Care of Maine - Bangor	1	0	0	1	50%
MAS Home Care of Maine - Westbrook	1	3	1	1	67%
MC Community Services, LLC	2	0	0	0	100%
Merrymeeting Behavioral Health- Sec 28	1	4	1	1	71%
Northern Lighthouse - Section 28	0	0	0	2	0%
Northern Maine General - Section 28	3	4	0	0	100%
Port Resources IHS-Sec 28	0	1	0	0	100%
Progressions Behavioral Health Svc	0	1	0	0	100%
Providence	1	0	0	0	100%
Saco River Health Service	1	4	0	0	100%
Sequel Care of Maine	3	5	0	0	100%
Sunrise Opportunities	2	0	0	0	100%
The Progress Center	0	2	0	0	100%
Woodfords Family Services- In-Home Support	0	0	1	0	0%
	<b>77</b>	<b>50</b>	<b>20</b>	<b>10</b>	<b>81%</b>