

**OCFS Provider Contract Performance Measures Report:
TCM Services Treatment Outcome Standard- 100% Receive TCM in 180 Days or Less
(Includes MaineCare members and Courtesy Reviews done by APS)**

07/01/2013 To 09/30/2013

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **Targeted Case Management (TCM)** is case management to identify and facilitate access to medical, social, educational and other needs (including housing and transportation) of the eligible member. It is for youth under age 21 There are three types of TCM services:
 - **TCM - BH** is targeted case management for children with behavioral health need.
 - **TCM - DD** is targeted case management for children with developmental disabilities.
 - **WrapME** is targeted case management for children with severe challenges. It uses the evidence-based Wrap-around model.
- **Contact for Service Notification (CFSN)** is a form submitted by a Provider into CareConnecton whenever a member is put on a waiting list for service. When there is a CFSN, it is used in conjunction with the start date of the service to determine the number of days the member waited.
- **Referral Date** is a field in CareConnecton that the Provider may fill in when a member applies for a service. If the member is not put on a waiting list, (i.e. no CFSN) the referral date is used with the start date of the service to determine the number of days the member waited.

What This Report Measures : The number of members authorized for targeted case management (TCM) and whether they were assigned to a case manager in the TCM service within 0-30, 31-90, 91-180 and 180+ working days.

Total Admissions: 1,685

Total Admissions within 180 days: 1,684

% of admissions within 180 Days: 99.94%

	<u>0-30</u> <u>days</u>	<u>31-90</u> <u>days</u>	<u>91-180</u> <u>days</u>	<u>181 days</u> <u>or more</u>	<u>Total within</u> <u>180 days</u>	<u>Total # New</u> <u>Admissions</u>	<u>% Received TCM in</u> <u>180 Days or less</u>
Gender							
Female	666	17	1	1	684	685	99.9%
Male	978	20	2	0	1,000	1,000	100.0%
Total	1,644	37	3	1	1,684	1,685	99.9%

Child Age Groups

0-3	166	3	0	0	169	169	100.0%
4-5	208	6	0	0	214	214	100.0%
6-12	750	20	1	1	771	772	99.9%
13-17	467	7	2	0	476	476	100.0%
18-20	51	1	0	0	52	52	100.0%
Unknown	2	0	0	0	2	2	100.0%
Total	1,644	37	3	1	1,684	1,685	99.9%

Note: Age as of 07/01/2013

Child/Adult

Children (ages 0 -17)	1,591	36	3	1	1,630	1,631	99.9%
Adult (ages 18+)	51	1	0	0	52	52	100.0%
Unknown	2	0	0	0	2	2	100.0%
Total	1,644	37	3	1	1,684	1,685	99.9%

Note: Age as of 07/01/2013

	<u>0-30</u> <u>days</u>	<u>31-90</u> <u>days</u>	<u>91-180</u> <u>days</u>	<u>181 days</u> <u>or more</u>	<u>Total within</u> <u>180 days</u>	<u>Total # New</u> <u>Admissions</u>	<u>% Received TCM in</u> <u>180 Days or less</u>
SMI							
SMI	9	0	0	0	9	9	100.0%
Not SMI	1,635	37	3	1	1,675	1,676	99.9%
Total	1,644	37	3	1	1,684	1,685	99.9%
District							
District 1/ York County	225	10	0	0	235	235	100.0%
District 2/ Cumberland County	208	2	0	1	210	211	99.5%
District 3/ Androscoggin, Franklin, and Oxford Counties	350	7	2	0	359	359	100.0%
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	198	8	1	0	207	207	100.0%
District 5/ Somerset and Kennebec Counties	281	9	0	0	290	290	100.0%
District 6/ Piscataquis and Penobscot Counties	190	0	0	0	190	190	100.0%
District 7/ Washington and Hancock Counties	96	1	0	0	97	97	100.0%
District 8/ Aroostook County	92	0	0	0	92	92	100.0%
Unknown	4	0	0	0	4	4	100.0%
Total	1,644	37	3	1	1,684	1,685	99.9%
Region							
Region 1	433	12	0	1	445	446	99.8%
Region 2	829	24	3	0	856	856	100.0%
Region 3	378	1	0	0	379	379	100.0%
Unknown	4	0	0	0	4	4	100.0%
Total	1,644	37	3	1	1,684	1,685	99.9%

Providers	<u>0-30</u> <u>days</u>	<u>31-90</u> <u>days</u>	<u>91-180</u> <u>days</u>	<u>181 days</u> <u>or more</u>	<u>Total within</u> <u>180 days</u>	<u>Total # New</u> <u>Admissions</u>	<u>% Received TCM in</u> <u>180 Days or less</u>
AngleZ Behavioral Health Services - CCM	32	1	0	0	33	33	100.0%
Aroostook Mental Health Services	9	0	0	0	9	9	100.0%
Assistance Plus	36	0	0	0	36	36	100.0%
Behavior Health Solutions for Me	1	0	0	0	1	1	100.0%
Bridge to Success	15	0	0	0	15	15	100.0%
Broadreach Family & Community Services	49	0	0	0	49	49	100.0%
Care & Comfort	45	0	0	0	45	45	100.0%
Care & Comfort - Dover	13	0	0	0	13	13	100.0%
Catholic Charities Maine	75	0	1	0	76	76	100.0%
Charlotte White Center	20	0	0	0	20	20	100.0%
Christopher Aaron Counseling Center	1	0	0	0	1	1	100.0%
Community Care	6	0	0	0	6	6	100.0%
Community Concepts	16	0	0	0	16	16	100.0%
Community Counseling Center	35	1	0	1	36	37	97.3%
Community Health & Counseling Services	52	0	0	0	52	52	100.0%
Connections for Kids	5	0	0	0	5	5	100.0%
Cornerstone Behavioral Healthcare - CM	15	0	0	0	15	15	100.0%
Counseling Services Inc.	79	1	0	0	80	80	100.0%
Day One	3	0	0	0	3	3	100.0%
Families Matter, Inc	27	0	0	0	27	27	100.0%
Families United	2	0	0	0	2	2	100.0%
Fullcircle Supports Inc	9	0	0	0	9	9	100.0%
Graham Behavioral Services	3	0	0	0	3	3	100.0%
Harbor Family Services	35	3	0	0	38	38	100.0%
Health Affiliates Maine	39	0	0	0	39	39	100.0%
Home Counselors Inc	8	0	0	0	8	8	100.0%
Independence Association	10	0	0	0	10	10	100.0%
Kennebec Behavioral Health	92	9	0	0	101	101	100.0%
KidsPeace	37	0	0	0	37	37	100.0%
Learning Works	26	1	0	0	27	27	100.0%
Life by Design	35	0	0	0	35	35	100.0%
Maine Behavioral Health Organization	10	0	0	0	10	10	100.0%
MAS Home Care of Maine - Bangor	12	0	0	0	12	12	100.0%
MAS Home Care of Maine - Westbrook	17	1	0	0	18	18	100.0%
Merrymeeting	9	0	0	0	9	9	100.0%
Mid Coast Mental Health	8	1	0	0	9	9	100.0%
Milestones Family Services	6	0	0	0	6	6	100.0%
Morrison Developmental Center	1	0	0	0	1	1	100.0%
New Day Counseling	11	0	0	0	11	11	100.0%
Northeast Occupational Exchange	4	0	0	0	4	4	100.0%
Northern Lighthouse	5	0	0	0	5	5	100.0%

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Northern Maine General	1	0	0	0	1	1	100.0%
Penquis	9	0	0	0	9	9	100.0%
Pine Tree Society	8	0	0	0	8	8	100.0%
Providence	40	5	1	0	46	46	100.0%
Saco River Health Service	4	0	0	0	4	4	100.0%
Sequel Care of Maine	12	0	0	0	12	12	100.0%
Smart Child & Family Services	8	0	0	0	8	8	100.0%
Special Childrens Friends	17	0	0	0	17	17	100.0%
Spurwink	118	1	0	0	119	119	100.0%
Stepping Stones	6	0	0	0	6	6	100.0%
Sweetser	108	8	0	0	116	116	100.0%
The Childrens Center	34	1	0	0	35	35	100.0%
The Opportunity Alliance	70	1	0	0	71	71	100.0%
The Progress Center	5	0	0	0	5	5	100.0%
Tri-County Mental Health	99	2	1	0	102	102	100.0%
Umbrella Mental Health Services	8	0	0	0	8	8	100.0%
United Cerebral Palsy of Maine	34	1	0	0	35	35	100.0%
Waban Projects	31	0	0	0	31	31	100.0%
Wings	90	0	0	0	90	90	100.0%
Woodfords Family Services	29	0	0	0	29	29	100.0%
Total	1,644	37	3	1	1,684	1,685	99.9%

