

July 2015
Child Monthly Scheduled Package
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APS Healthcare-Maine Fiscal Year 2016 Summary Report		
(Includes MaineCare members and Courtesy Reviews done by APS)		
Demographics, Utilization, and Access - Monthly <u>Cumulative</u> Totals For Fiscal Year 2014		
From: July 1, 2013 - The End of Each Month of the Fiscal Year	June 15	June
Total # MaineCare Eligible Members*	247,617	247,617
Total # Members in any APS reviewed service	71,220	49,192
Total # Members Authorized Mental Health Services: Children/Adolescents age 0-17	26,561	17,826
Total # Members Authorized Mental Health Services: Adults age 18+	43,409	31,366
Total # Members Authorized Mental Health Services: Female	38,707	26,956
Total # Members Authorized Mental Health Services: Male	31,308	22,234
Total # Members Authorized for Outpatient Therapy	52,013	33,198
Total # Members Authorized Services Diagnosed with a Serious Mental Illness	19,778	16,311
Administrative ASO Measures - The following indicators are totaled for each month and are <u>NOT</u> cumulative		
Total # Administrative Denials (post reconsiderations)	0	0
Total # Clinical Denials (post reconsiderations)	160	161
Total # Partial Authorizations (post reconsiderations)	348	328
Total # Administrative Denials, Clinical Denials, or Partial Authorizations Reconsidered then Resulting in Authorized or Partially Authorized Services	55	72
Denial Rate (post reconsiderations)	1.93%	1.99%
Total # Complaints	0	0
Total # Grievances	0	0
Total # Appeals	17	8
Total # of APS Cases Processed	26,041	23,846
Total # of Services Processed	30,248	27,758
Average # Services per APS Cases Processed	1.16	1.16
Total # of Services Discharged	8,089	6,560
Total # Phone Calls Received	7,130	7,326
Average # Calls Received per work day	340	333
Average Answer Speed in Seconds (target < 30 seconds)	7	9
Average Length of Calls in Minutes: Seconds	2:47	2:46
Administrative ASO Measures - Quarterly		
Fiscal Year (1Qtr=Jul, Aug, Sep; 2Qtr=Oct, Nov, Dec; 3Qtr=Jan, Feb, Mar; 4Qtr=Apr, May, June)		
Contract Standard 1, Indicator 1 - Data Transfer of Eligibility Files Incorporated within 24 hours (target 95%)	100%	
Contract Standard 1, Indicator 2 - Data Transfer of Provider Files Incorporated within 24 hours (target 95%)	100%	
Contract Standard 1, Indicator 3 - 98% Data Transfer of Authorization data entered into MECMS (target within 3 business days of Provider notification)	100%	
Contract Standard 2, Indicator 1 - Response to Service Appeals meets time frames stated in agreement (target 98%)	100%	
Contract Standard 2, Indicator 2 - Appeals that reach the hearing level have accurate information provided to the Department in less than 48 hours (target 98%)	100%	
Contract Standard 3 - Members contacting Member Services are satisfied with their experience (target 90%)	100%	
Contract Standard 4 - All required reports are completed and submitted within 30 days of the period for which the report is due (target 100%)	100%	
Contract Standard 5, Indicator 1 - Telephone calls answered live within 6 rings (target 95%)	99%	
Contract Standard 5, Indicator 2 - Fewer than 5% of telephone calls to APS will be abandoned (target < 5%)	0.9%	

Fiscal Year 2016					
Demographics, Utilization and Access Measures: Active Authorization Census on the Last Day of Each Month					
Demographics, Utilization and Access Measures: Active Authorization Census on the Last Day of Each Month	June	July	August	September	October
Total # MaineCare Eligible Members Ages 0 -20*	127,645	127,645			
Total # Members (age 0-20) Authorized in any APS reviewed Child Service or ages 0 -17 in psychological services	18,825	18,503			
Ages 0-3	635	623			
4-5	1462	1447			
6-12	8,683	8,523			
13-17	6,397	6,267			
18-20	1,648	1,643			
Female Members (age 0-20) Authorized in any APS reviewed Child Service or ages 0 -17 in psychological services	8,261	8,124			
Male Members (age 0-20) Authorized in any APS reviewed Child Service or ages 0 -17 in psychological services	10,564	10,379			
Demographics, Utilization and Access Measures: The following Indicators are totaled for each month and are NOT Cumulative	June	July	August	September	October
# of New Admissions Authorized Child Individual Outpatient Services	922	814			
# of New Admissions Authorized Child Group Outpatient Services	97	113			
# of New Admissions Authorized Child TCM Services	641	544			
# of New Admissions Authorized Child Medication Management Svcs	209	181			
# of New Admissions Authorized Child HCT Services	339	300			
# of New Admissions Authorized Sec 28 RCS Services (Agency)	192	172			
# of New Admissions Authorized Child In-Patient Psychiatric Svcs	133	114			
# of Discharges From Child In-Patient Psychiatric Services	133	115			
# of Child Members Discharged from Psychiatric Inpatient Units who are then Readmitted within 30 days	16	to be filled in next			
% of Child Members Discharged from Psychiatric Inpatient Units who are then Readmitted within 30 days*	12%	to be filled in next			
Average Length Of Stay (in days) for Child In-Patient Psychiatric discharged	15	16			
# New Admissions Child Members Authorized PNMI (Residential) Services in the month	30	29			
# Discharges of Child Members from Residential Services (PNMI) in the month	27	29			
Average Length Of Stay (in days) for Child Residential Services (PNMI) discharged in the month	417	258			
# Child Authorized Crisis Unit Services (New Admissions)	70	67			
# Child Members Discharged from Crisis Unit Svcs in the month	56	62			
Average Length Of Stay (in days) for Crisis Unit Services discharged in the month	14	13			
Utilization, Access, and Continuity of Care Measures - End of Each Quarter					
Fiscal Year (1Qtr=Jul, Aug, Sep; 2Qtr=Oct, Nov, Dec; 3Qtr=Jan, Feb, Mar; 4Qtr=Apr, May, June)					
Total % Child/Adolescent Non-Hospitalized Members who are assigned a Case Manager with 7 working days of application for services. (Quarterly)	80%				
*Note: Members readmitted in 0 or 1 days are excluded from this report. These are likely either transfers or continued stays, not true readmissions.					

Report Number: 1

**Members Authorized for APS-Reviewed Services
(Includes MaineCare members and Courtesy Reviews done by APS)**

Report Dates: 07/01/2015 To 07/31/2015

Run Date: 08/31/2015

Report Source: Authorization data from APS CareConnection®

Definitions:

- **APS-Reviewed Services-** APS Healthcare is contracted with the state of Maine to authorize behavioral health services and selected other services for MaineCare members. For a list of MaineCare services that are included see the updated service grid available on the Qualitycareforme website: http://www.qualitycareforme.com/documents/provider_providermanual_servicegrid.pdf
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **SMI - Serious Mental Illness.** A proxy for serious mental illness (SMI) is the use of specific services. All active adult members who used either the service of Behavioral Health Homes or any Section 17 service (Community Support) or resided in a PNMI setting within 12 months of the date of this report. Section 17 services include: Community Integration (CI), Assertive Community Treatment (ACT), Community Rehabilitation Services (CRS) as well as Daily Living Support Services, Day Supports-Day Treatment, Skills Development-Group Therapy, Skills Development-Ongoing Support to Maintain Employment, and the Specialized Group Services of WRAP, Recovery Wkbk, TREM, or DBT.

What This Report Measures : Unduplicated count of members who have an authorization for any APS-reviewed service.

Total # MaineCare Eligible Members on last day of prior quarter = 247,617

Members authorized for an APS-reviewed service = 48,550

% of total members authorized for an APS-reviewed service = 19.6%

<u>Gender</u>	<u>Members</u>
Female	26,637
Male	21,912
Unknown	1
Total	48,550

<u>Age Groups</u>	<u>Members</u>
0-3	721
4-5	1,561
6-12	8,978
13-17	6,562
18-20	2,418
21-24	2,056
25-34	7,287
35-54	13,016
55-61	3,342
62-64	900
65-74	1,331
Over 75 Years Old	377
Total	48,549

Note: Age as of 07/01/2015

<u>Child/Adult</u>	<u>Members</u>
Children (ages 0 -17)	17,822
Adult (ages 18+)	30,727
Total	48,549

Note: Age as of 07/01/2015

<u>SMI</u>	<u>Members</u>
SMI	16,388
Not SMI	32,235
Total	48,623
<u>AMHI Class</u>	<u>Members</u>
AMHI Class N	46,870
AMHI Class Y	1,679
Total	48,549
<u>District</u>	<u>Members</u>
District 1/ York County	6,331
District 2/ Cumberland County	8,746
District 3/ Androscoggin, Franklin, and Oxford Counties	8,341
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	5,221
District 5/ Somerset and Kennebec Counties	8,193
District 6/ Piscataquis and Penobscot Counties	6,455
District 7/ Washington and Hancock Counties	2,434
District 8/ Aroostook County	2,477
Unknown	351
Total	48,549

Report Number: 1a
Race of Members Authorized for APS Reviewed Services
(Includes MaineCare members and Courtesy Reviews done by APS)

Report Dates: 07/01/2015 To 07/31/2015

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **APS-Reviewed Services**- APS Healthcare is contracted with the state of Maine to authorize behavioral health services and selected other services for MaineCare members For a list of MaineCare services that are included see the updated service grid available on the Qualitycareforme website: http://www.qualitycareforme.com/documents/provider_providermanual_servicegrid.pdf

What This Report Measures : The race of members served YTD using categories in the MIHMS system.

<u>Race</u>	<u>Members</u>
AFRICAN AMERICAN	7
ALASKAN/AMER INDIAN	1
Asian	130
Asian Indeter	7
Asian NatvAm Hisp	1
Asian NatvAm Indeter	1
Asian Pacf	1
Black	1,224
Black Asian	3
Black Hisp	27
Black Indeter	8
Black NatvAm	11
Black NatvAm Hisp	1
Black NatvAm Indeter	1
Black Pacf	5
Black, Pacific Islander & Indeterminate	1
CAUCASIAN	117
Hisp	125
Indeter	1,726
Indeter Hisp	39
NatvAm	480
NatvAm Hisp	8
NatvAm Indeter	12
None	2,265
Pacf	27
Pacf Hisp	5
Pacf NatvAm	1
UNKNOWN	33
White	40,729

White Asian	55
White Asian Hisp	2
White Asian Indeter	2
White Asian NatvAm	1
White Black	311
White Black Asian	2
White Black Asian Hisp	1
White Black Hisp	15
White Black Indeter	7
White Black NatvAm	13
White Black NatvAm Hisp	4
White Black Pacf	1
White Hisp	456
White Indeter	336
White Indeter Hisp	6
White NatvAm	310
White NatvAm Hisp	8
White NatvAm Indeter	3
White Pacf	16
White Pacf Hisp	4
Total	48,549

Report Number: 3
Discharges from Inpatient Psychiatric Services
(Includes MaineCare members and Courtesy Reviews done by APS)
Report Dates: 07/01/2015 To 07/31/2015

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Inpatient Psychiatric Services** - Inpatient psychiatric services in any of three types of facilities: community hospitals with inpatient psychiatric units, private psychiatric hospitals and state psychiatric facilities. Hospitals designate whether they are providing child or adult inpatient psychiatric services to a member. Thus, a 18 year old may be authorized for adult inpatient services or a 20 year old may be receiving children's inpatient services.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **SMI - Serious Mental Illness.** A proxy for serious mental illness (SMI) is the use of specific services. All active adult members who used either the service of Behavioral Health Homes or any Section 17 service (Community Support) or resided in a PNMI setting within 12 months of the date of this report. Section 17 services include: Community Integration (CI), Assertive Community Treatment (ACT), Community Rehabilitation Services (CRS) as well as Daily Living Support Services, Day Supports-Day Treatment, Skills Development-Group Therapy, Skills Development-Ongoing Support to Maintain Employment, and the Specialized Group Services of WRAP, Recovery Wkbk, TREM, or DBT.

What This Report Measures: Year to date number of discharges from inpatient psychiatric facilities, including community hospitals with inpatient units, private psychiatric hospitals and state hospitals. Members may be discharged more than once.

Total Members = 247,617

Members Discharged from Inpatient Psychiatric Services = 343

% of Total Members Discharged from Inpatient Psychiatric Services = 0.1%

Rate per 1000 Total Members Discharged from Inpatient Psychiatric Episodes = 1

<u>Gender</u>	<u>Children</u>	<u>Adult</u>
Female	61	122
Male	54	106
Total	115	228
<u>Age Groups</u>	<u>Children</u>	<u>Adult</u>
4-5	3	0
6-12	35	0
13-17	66	0
18-20	11	8
21-24	0	21
25-64	0	191
65-74	0	7
Over 75 Years Old	0	1
Total	115	228
<u>Child/Adult</u>	<u>Children</u>	<u>Adult</u>
Children (ages 0 -17)	104	0
Adult (ages 18+)	11	228
Total	115	228

<u>SMI</u>	<u>Children</u>	<u>Adult</u>
SMI	4	153
Not SMI	111	75
Total	115	228
<u>AMHI Class</u>	<u>Children</u>	<u>Adult</u>
AMHI Class N	115	196
AMHI Class Y	0	32
Total	115	228
<u>District</u>	<u>Children</u>	<u>Adult</u>
District 1/ York County	13	21
District 2/ Cumberland County	22	29
District 3/ Androscoggin, Franklin, and Oxford Counties	23	31
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	12	33
District 5/ Somerset and Kennebec Counties	12	57
District 6/ Piscataquis and Penobscot Counties	19	35
District 7/ Washington and Hancock Counties	5	12
District 8/ Aroostook County	8	9
Unknown	1	1
Total	115	228
<u>Providers</u>	<u>Children</u>	<u>Adult</u>
Acadia Hospital	41	37
Dorothea Dix Psychiatric Center	0	12
Maine General Medical Center	0	48
Mid Coast Hospital	0	16
Northern Maine Medical Center	6	15
PenBay	0	17
Riverview Psychiatric Center	0	4
Southern Maine Medical Center	0	7
Spring Harbor Hospital	46	44
St. Marys Regional Medical Center	22	28
Total	115	228

Report Number: 4a
Average Length of Stay for Child Inpatient Psychiatric Services
(Includes MaineCare members and Courtesy Reviews done by APS)

Report Dates: 07/01/2015 To 07/31/2015

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Inpatient psychiatric services** - Inpatient psychiatric services in private psychiatric hospitals serving children or community hospitals with child inpatient psychiatric units. Hospitals designate whether they are providing child or adult inpatient psychiatric services to a member. Thus, a 18 year old may be authorized for adult inpatient services or a 20 year old may be receiving children's inpatient services.
- **ALOS** - average length of stay in days of stay of members discharged in CareConnecton® from inpatient psychiatric services during this month.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.

What This Report Measures: The average length of stay of members in child inpatient psychiatric facilities. Members may be discharged more than once.

Total Number of Members Discharged = 115

Average Length of Stay (ALOS) in days = 16

<u>Gender</u>	<u>Members</u>	<u>ALOS in Days</u>
Female	61	14
Male	54	19
Total	115	16

<u>Age Groups</u>	<u>Members</u>	<u>ALOS in Days</u>
4-5	3	24
6-12	35	21
13-17	66	14
18-20	11	13
Total	115	16

<u>Child/Adult</u>	<u>Members</u>	<u>ALOS in Days</u>
Children (ages 0 -17)	104	17
Adult (ages 18+)	11	13
Total	115	16

<u>District</u>	<u>Members</u>	<u>ALOS in Days</u>
District 1/ York County	13	17
District 2/ Cumberland County	22	15
District 3/ Androscoggin, Franklin, and Oxford Counties	23	11
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	12	14
District 5/ Somerset and Kennebec Counties	12	26
District 6/ Piscataquis and Penobscot Counties	19	15
District 7/ Washington and Hancock Counties	5	22
District 8/ Aroostook County	8	19
Unknown	1	20
Total	115	16

<u>Providers</u>	<u>Members</u>	<u>ALOS in</u> <u>Days</u>
Acadia Hospital	41	15
Northern Maine Medical Center	6	21
Spring Harbor Hospital-DD	4	55
Spring Harbor Hospital-MH	42	18
St. Marys Regional Medical Center	22	6
Total	115	16

Report Number: 6b
Child Members Authorized for Outpatient Services
(Includes MaineCare members and Courtesy Reviews done by APS)

Report Dates: 07/01/2015 To 07/31/2015

Definitions:

- **Outpatient** While the term outpatient services sometimes refers to all services not delivered in a hospital or residential setting, for this report outpatient is defined as either: a.) individual therapy b.) group therapy c.) medication management that is authorized by APS.
 - Group Therapy-** includes group therapy at a mental health facility, independent psychologists (H0004 HQ and H0004HQ independent psychological services)
 - Individual therapy-** includes individual therapy with a single clinician (H0004 codes including outpatient therapy, independent psychological services and substance abuse therapy).
 - Medication Management:-** includes traditional medication management and telehealth medication management authorized by APS (H2010). Note: Hospitals providing medication management do not use the APS authorization process.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.

What This Report Measures: Year to date count of youth in each of these types of outpatient services: group therapy, individual therapy and medication management. This report counts people ages 21 and younger authorized for child mental health services. If a youth is authorized for both individual therapy and medication management they are counted once in each column.

Total members authorized for any child mental health service or children members authorized independent psychological services = 19,565

Total number of children with MaineCare = 127,645* % of MaineCare children with outpatient services = 15.3%

Members authorized for child individual outpatient services = 11,401

% of total members authorized for child Individual outpatient services = 8.9%

Members authorized for child group outpatient services = 662

% of total members authorized for child group outpatient services = 0.5% (5.2 per 1,000 members)

Members authorized for child medication management services = 4,816

% of total members authorized for child medication management services = 3.8%

<u>Gender</u>	<u>Individual Therapy</u>	<u>Group Therapy</u>	<u>Med Management</u>
Female	5,778	344	1,932
Male	5,623	318	2,884
Total	11,401	662	4,816
<u>Age Groups</u>	<u>Individual Therapy</u>	<u>Group Therapy</u>	<u>Med Management</u>
0-3	163	3	16
4-5	691	27	125
6-12	5,740	290	1,988
13-17	3,989	282	2,077
18-20	780	58	571
21-24	38	2	39
Total	11,401	662	4,816
<u>Child/Adult</u>	<u>Individual Therapy</u>	<u>Group Therapy</u>	<u>Med Management</u>
Children (ages 0 -17)	10,583	602	4,206
Adult (ages 18+)	818	60	610
Total	11,401	662	4,816

*This is the number of people under age 21 who were MaineCare members at any time in the previous quarter.

<u>District</u>	<u>Individual Therapy</u>	<u>Group Therapy</u>	<u>Med Management</u>
District 1/ York County	1,729	47	986
District 2/ Cumberland County	1,926	36	758
District 3/ Androscoggin, Franklin, and Oxford Counties	2,294	57	421
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	1,430	37	808
District 5/ Somerset and Kennebec Counties	1,443	440	1,043
District 6/ Piscataquis and Penobscot Counties	1,252	23	333
District 7/ Washington and Hancock Counties	640	4	245
District 8/ Aroostook County	632	16	186
Unknown	55	2	36
Total	11,401	662	4,816

Report Number: 14
Units of Services Reviewed BY APS
(Includes MaineCare members and Courtesy Reviews done by APS)
Report Dates 07/01/2015 To 07/31/2015

Run Date: 08/31/2015

Report Source: Authorization Data from APS CareConnection®

Definitions:

- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **Initial Case** - The initial case is the first authorization in an episode of care for a member in a particular service. If a member is discharged from a service and returns after 2 or more days, this would be a new episode of care and it would require a new initial case review. Initial case review types are: Registrations, Prior Authorizations or Initial Courtesy Reviews.
- **CSR Case** - A service is extended when necessary through the Continued Stay review process (CSR). The continued stay review types are: Registration Continued Stay Reviews (of a registration), Continued Stay Reviews (of a prior authorization) and Courtesy Continued Stay Reviews (of an initial courtesy review).
- **Services** - For more information about each of the services please view the MaineCare Benefits Manual at the following DHHS Website: <http://www.maine.gov/sos/cec/rules/10/ch101.htm>

What This Report Measures: This report shows every service that APS authorizes by service code. It includes the fiscal year to date number of members authorized and units of service authorized for both initial cases and continued stay reviews. The average number of units per service is separated into average initial units/case and average CSR units/ case.

Note: the column titled "Members" does not refer to the # of members who have received the service so far this year, but rather the number of unique members who have had a PA and/or a CSR or CSRs so far this fiscal year. Even if a member has multiple continued stays or is discharged and returns to the service, they are counted only once.

<u>Service Code</u>	<u>Service</u>	<u>Initial Cases</u>	<u>Initial Units</u>	<u>Average Initial Units/Cases</u>	<u>CSR Cases</u>	<u>CSR Units</u>	<u>Average CSR Units/Cases</u>	<u>Members</u>	<u>Billing Unit</u>
0169	Children's PNMI - CBHS Approved Only - Room & Board	21	630	30.0	93	6,000	64.5	108	1 Day
100-219	Appendix F Adult	1	30	30.0	12	1,080	90.0	13	1 Day
100-219	General Hospital	132	132	1.0	0	0	0.0	128	Case
100-219	Inpatient Services	28	5,040	180.0	0	0	0.0	28	1 Day
100-219	Nursing Home Facility Services	3	540	180.0	5	900	180.0	8	1 Day
100-219	Reg Adults Ages 21-64; Spring Harbor and Acadia Hospitals Only	78	14,040	180.0	0	0	0.0	76	1 Day
100-219	Section 28 Eligibility Determination - Family Choice Non-Specialized	2	2	1.0	0	0	0.0	2	
100-219	Section 28 Eligibility Determination - OCFS Providers Non-Specialized	1	1	1.0	0	0	0.0	1	
100-219	Section 28 Eligibility Determination - School-Based Non-Specialized	2	2	1.0	0	0	0.0	2	
100-219	State Hospitals - Dorothea Dix/Riverview Only	14	10,220	730.0	0	0	0.0	14	1 Day
100-219	State Hospitals - Riverview Forensic Only	17	12,410	730.0	0	0	0.0	17	
BLNKT	Children Out of State Hospitals ONLY	3	90	30.0	0	0	0.0	3	1 Day
G9007HE	HCT - Collateral - FFT	14	560	40.0	4	86	21.5	18	
G9007HK	HCT - Collateral - MST - Problem Sex. Behaviors	24	4,200	175.0	0	0	0.0	24	15 min
G9007HN	HCT - Collateral - Bachelor's	185	3,496	18.9	0	0	0.0	185	15 min
G9007HO	HCT - Collateral - Master's	204	4,644	22.8	0	0	0.0	204	15 min
G9007HT	HCT - Collateral - MST	49	6,125	125.0	5	320	64.0	54	15 min
G9007HU	HCT - Collateral - Child Welfare	12	480	40.0	0	0	0.0	12	15 min

<u>Service Code</u>	<u>Service</u>	<u>Initial Cases</u>	<u>Initial Units</u>	<u>Average Initial Units/Cases</u>	<u>CSR Cases</u>	<u>CSR Units</u>	<u>Average CSR Units/Cases</u>	<u>Members</u>	<u>Billing Unit</u>
H0004	Adult OP Therapy Ind. Lic. LCSW, LCPC, LMFT - Non Agency	31	2,180	70.3	40	3,639	91.0	69	15 min
H0004	Adult OP Therapy MH Agency-Deaf & Geriatric	4	288	72.0	1	72	72.0	5	15 min
H0004	Adult Outpatient Therapy- Mental Health Agency	1,073	76,812	71.6	968	87,392	90.3	2,029	15 min
H0004	Child OP Therapy Ind. Lic. LCSW, LCPC, LMFT - Non Agency	23	1,656	72.0	16	1,430	89.4	39	15 min
H0004	Child Outpatient Therapy- Mental Health Agency	767	55,248	72.0	900	88,307	98.1	1,655	15 min
H0004	Outpatient Therapy- Psychologist- Independent	97	6,917	71.3	53	4,896	92.4	149	15 min
H0004GT	Telehealth-Adult Outpatient Therapy- Mental Health Agency	1	72	72.0	0	0	0.0	1	15 Min.
H0004HH	Adult OP Therapy MH Agency - Co-occurring	20	1,440	72.0	16	1,480	92.5	36	15 min
H0004HH	Child OP Therapy MH Agency - Co-occurring	2	144	72.0	0	0	0.0	2	15 min
H0004HQ	Adult OP Group Therapy Ind. Lic. LCSW, LCPC, LMFT-Non Agency	0	0	0.0	2	252	126.0	2	15 min
H0004HQ	Adult Outpatient Group Therapy- Mental Health Agency	151	23,556	156.0	30	4,087	136.2	178	15 min
H0004HQ	Child OP Group Therapy Ind. Lic. LCSW, LCPC, LMFT-Non Agency	0	0	0.0	1	156	156.0	1	15 min
H0004HQ	Child Outpatient Group Therapy- Mental Health Agency	112	17,472	156.0	1	156	156.0	113	15 min
H0018	Adult Crisis Residential-Crisis Units	221	1,547	7.0	70	461	6.6	220	1 Day
H0018HA	Child Crisis Residential - Crisis Units	67	469	7.0	76	527	6.9	77	
H0019	Adult PNMI - Rehabilitation Services	35	3,094	88.4	174	15,295	87.9	203	1 Day
H0019CG	Child PNMI - Mental Health Level II	10	242	24.2	48	2,944	61.3	53	1 Day
H0019HE	Child PNMI - Mental Health Level I	17	481	28.3	60	3,859	64.3	74	1 Day
H0019HU	Treatment Foster Care Level C	13	1,170	90.0	15	2,475	165.0	28	1 Day
H0019HU	Treatment Foster Care Level D	5	450	90.0	29	4,410	152.1	34	1 Day
H0019HU	Treatment Foster Care Level E	4	450	112.5	14	2,250	160.7	18	1 Day
H0019HY	Multidimensional Juvenile Justice Program TFC	0	0	0.0	1	18	18.0	1	1 Day
H0019SE	Child PNMI - Mental Retardation Level I	0	0	0.0	6	375	62.5	6	1 Day
H0019U9	Child PNMI - Mental Retardation Level II	2	31	15.5	29	2,409	83.1	31	1 Day
H0025	Section 65 - Family PsychoEducational	1	12	12.0	0	0	0.0	1	1 mo
H0040	Adult Assertive Community Treatment - ACT	22	1,386	63.0	175	10,575	60.4	197	1 Day
H0040HA	Child Assertive Community Treatment - ACT	4	208	52.0	3	84	28.0	7	
H2000	Adult OP Comp Assess Ind. Lic. LCSW, LCPC, LMFT - Non Agency	23	184	8.0	0	0	0.0	23	15 min
H2000	Adult Outpatient Comp Assess-Mental Health Agency	1,082	8,380	7.7	2	16	8.0	1,071	15 min
H2000	Child OP Comp Assess Ind. Lic. LCSW, LCPC, LMFT - Non Agency	14	112	8.0	0	0	0.0	14	15 min
H2000	Child Outpatient Comp Assess-Mental Health Agency	810	6,308	7.8	2	9	4.5	799	15 min
H2000	Outpatient Comp Assess-Psychologist- Independent	110	879	8.0	0	0	0.0	109	15 min
H2000GT	Telehealth-Adult Outpatient Comp Assess-Mental Health Agency	31	148	4.8	0	0	0.0	30	15 Min.
H2000GT	Telehealth-Child OP Comp Assess-Mental Health Agency	4	16	4.0	0	0	0.0	4	15 Min.

<u>Service Code</u>	<u>Service</u>	<u>Initial Cases</u>	<u>Initial Units</u>	<u>Average Initial Units/Cases</u>	<u>CSR Cases</u>	<u>CSR Units</u>	<u>Average CSR Units/Cases</u>	<u>Members</u>	<u>Billing Unit</u>
H2000HH	Adult OP Comp Assess MH Agency-Co-occurring	28	220	7.9	0	0	0.0	28	15 min
H2000HH	Child OP Comp Assess MH Agency- Co-occurring	13	104	8.0	0	0	0.0	13	15 min
H2010	Adult Medication Management	515	8,240	16.0	748	28,524	38.1	1,253	15 min
H2010GT	Adult Medication Management-Telehealth	52	832	16.0	25	740	29.6	77	15 Min.
H2010HA	Child Medication Management	181	2,896	16.0	272	9,768	35.9	446	15 Min
H2010HAGT	Child Medication Management - Telehealth	21	336	16.0	12	352	29.3	33	15 Min
H2012	Day Supports-Clubhouse	47	2,444	52.0	101	40,645	402.4	147	
H2012	Day Supports-Day Treatment	16	832	52.0	48	16,442	342.5	62	1 hour
H2014	Skills Development	77	8,008	104.0	142	47,118	331.8	211	15 min
H2015	Community Integration (CI)	736	57,335	77.9	3,116	221,401	71.1	3,765	15 min
H2015	Community Integration (CI) 30-Day Medical Necessity Waiver	1	32	32.0	0	0	0.0	1	
H2017	Daily Living Support Services	132	1,056	8.0	670	515,852	769.9	717	15 min
H2018	Community Rehabilitation Services (CRS)	4	360	90.0	40	3,590	89.8	44	1 Day
H2019	Specialized Group Services - DBT	9	4,680	520.0	5	514	102.8	14	15 min
H2019	Specialized Group Services - Recovery Wkbk	3	720	240.0	1	108	108.0	4	15 min
H2019	Specialized Group Services - TREM	8	1,320	165.0	0	0	0.0	8	15 min
H2021HE	HCT - FFT	14	2,800	200.0	5	556	111.2	19	
H2021HN	HCT - Children's Home & Com. Based Tx - Bachelor's	228	1,824	8.0	427	160,247	375.3	591	15 min
H2021HO	HCT - Children's Home & Com. Based Tx - Master's	228	5,472	24.0	431	84,224	195.4	595	15 min
H2021HU	HCT - Child Welfare - Master's	16	384	24.0	32	6,123	191.3	43	15 min
H2021HUU1	HCT - Child Welfare - Bachelor's	16	128	8.0	31	10,041	323.9	42	15 min
H2025	Skills Development - Ongoing Support to Maintain Emp	1	104	104.0	0	0	0.0	1	15 min
H2033	HCT - MST	50	20,000	400.0	5	880	176.0	55	15 min
H2033HK	HCT - MST - Problem Sex. Behaviors	25	14,000	560.0	0	0	0.0	25	15 min
S9485	Temporary High Intensity Service	3	249	83.0	69	5,499	79.7	20	1 Hour
T1017UB	Targeted Case Management - Chronic Medical Care Needs	5	300	60.0	21	800	38.1	23	15 Min.
T1017UC	Targeted Case Management - Behavioral Health	411	24,660	60.0	1,657	84,705	51.1	2,008	15 Min.
T1017UD	Targeted Case Management - Developmental Disabilities	139	8,264	59.5	584	26,230	44.9	704	15 Min.
T1020HE	Adult PNMI - Personal Care	33	2,914	88.3	152	13,325	87.7	180	
T2016PD	Temporary Emergency Housing Services	2	1,440	720.0	0	0	0.0	1	
T2022HA	Behavioral Health Homes - Child	19	31	1.6	72	420	5.8	91	
T2022HB	Behavioral Health Homes - Adult	145	486	3.4	474	1,454	3.1	618	
Section 21									
T2016PD	Agency Home Support	54	166,696	3,087.0	216	610,799	2,827.8	247	Hour

<u>Service Code</u>	<u>Service</u>	<u>Initial Cases</u>	<u>Initial Units</u>	<u>Average Initial Units/Cases</u>	<u>CSR Cases</u>	<u>CSR Units</u>	<u>Average CSR Units/Cases</u>	<u>Members</u>	<u>Billing Unit</u>
Section 21									
T2016SC	Agency Home Support with Medical Add-On	5	3,167	633.4	19	32,505	1,710.8	21	Hour
T2017	Home Supports	6	18,977	3,162.8	30	95,368	3,178.9	36	15 min
T2034	Crisis Intervention Services	8	536	67.0	11	1,074	97.6	10	15 min
Section 28 Community Based									
H2021HI	Services for Children with Cognitive Impairments and Functional Limitations - 1:1	161	6,440	40.0	362	473,378	1,307.7	481	15 min
H2021HK	Specialized Services for Children with Cognitive Impairments and Functional Limitations - 1:1	11	440	40.0	30	48,650	1,621.7	38	15 min
Section 28 School Based (APS began reviewing 12/1/2013)									
H2021HI	School-Based Services for Children with Cognitive Impairments and Functional Limitations - 1:1	14	560	40.0	63	138,457	2,197.7	66	15 min
H2021HK	School-Based Specialized Svcs for Children w/Cognitive Impairments & Functional Limitations - 1:1	6	240	40.0	25	52,587	2,103.5	29	15 min
Section 45									
100-219	Intensive Outpatient Program - Behavioral Health	13	225	17.3	2	8	4.0	14	One Day
100-219	Intensive Outpatient Program - Substance Abuse	26	481	18.5	9	29	3.2	31	One Day
Section 45/46									
100-219	Child Psychiatric Inpatient - SHH & Acadia Only	103	308	3.0	507	1,612	3.2	149	One Day
100-219	Partial Hospitalization	20	100	5.0	19	88	4.6	23	One Day
Section 65 Provided By Educational Sys. (APS began reviewing 12/1/2013)									
H2012HN	Child BH Day Treatment - PROVIDED BY ED. SYS. - Bachelor's	68	8,433	124.0	211	129,102	611.9	275	Hour
H2012HO	Child BH Day Treatment - PROVIDED BY ED. SYS. - Master's	68	6,615	97.3	211	10,804	51.2	275	Hour

Report Number: 14d
Units of substance abuse Services Reviewed BY APS
(Includes MaineCare members and Courtesy Reviews done by APS)
Report Dates 07/01/2015 To 07/31/2015

Run Date: 08/31/2015

Report Source: Authorization Data from APS CareConnection®

Definitions:

- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **Initial Case** - The initial case is the first authorization in an episode of care for a member in a particular service. If a member is discharged from a service and returns after 2 or more days, this would be a new episode of care and it would require a new initial case review. Initial case review types are: Registrations, Prior Authorizations or Initial Courtesy Reviews.
- **CSR Case** - A service is extended when necessary through the Continued Stay review process (CSR). The continued stay review types are: Registration Continued Stay Reviews (of a registration), Continued Stay Reviews (of a prior authorization) and Courtesy Continued Stay Reviews (of an initial courtesy review).
- **Services** - For more information about each of the services please view the MaineCare Benefits Manual at the following DHHS Website: <http://www.maine.gov/sos/cec/rules/10/ch101.htm>

What This Report Measures: This report shows every substance abuse service that APS authorizes by service code. It includes the fiscal year to date number of members authorized and units of service authorized for both initial cases and continued stay reviews. The average number of units per service is separated into average initial units/case and average CSR units/ case.

Note: the column titled "Members" does not refer to the # of members who have received the service so far this year, but rather the number of unique members who have had a PA and/or a CSR or CSRs so far this fiscal year. Even if a member has multiple continued stays or is discharged and returns to the service, they are counted only once.

<u>Service Code</u>	<u>Service</u>	<u>Initial Cases</u>	<u>Initial Units</u>	<u>Average Initial Units/Cases</u>	<u>CSR Cases</u>	<u>CSR Units</u>	<u>Average CSR Units/Cases</u>	<u>Members</u>	<u>Billing Unit</u>
100-219	General Hospital	20	20	1.0	0	0	0.0	20	Case
H0004	SA OP Therapy Sub Abuse Agency CADC	7	2,520	360.0	10	450	45.0	17	15 min
H0004	SA OP Therapy Sub Abuse Agency Non-Masters LADC	39	14,040	360.0	116	14,000	120.7	154	15 min
H0004	Sub Abuse Outpatient Therapy-Substance Abuse Agency	283	101,172	357.5	178	20,864	117.2	460	15 min
H0004HQ	SA OP Group Therapy Sub Abuse Agency CADC	2	720	360.0	0	0	0.0	2	15 min
H0004HQ	SA OP Group Therapy Sub Abuse Agency Non-Masters LADC	26	9,360	360.0	91	10,920	120.0	117	15 min
H0004HQ	Sub Abuse Outpatient Group Therapy-Substance Abuse Agency	114	41,040	360.0	44	5,256	119.5	158	15 min
H2000	SA OP Comp Assess Sub Abuse Agency CADC	3	24	8.0	0	0	0.0	3	15 min
H2000	SA OP Comp Assess Sub Abuse Agency Non-Masters LADC	27	216	8.0	0	0	0.0	27	15 min
H2000	Sub Abuse Outpatient Comp Assess-Substance Abuse Agency	255	2,024	7.9	6	48	8.0	258	15 min
Section 65 Community-Based									
H0015	Intensive Outpatient Program	120	2,432	20.3	113	473	4.2	187	One Day

Report Number: 16b
Average Length of Stays in Child Crisis Units
(Includes MaineCare members and Courtesy Reviews done by APS)

Report Dates: 07/01/2015 To 07/31/2015

Run Date: 08/31/2015

Report Source: Authorization data from APS CareConnection®

Definitions:

- A **crisis stabilization unit** provides short-term, out-of-home treatment for a person experiencing a mental health crisis. The codes for crisis services for youth are: H0018 Child Crisis Residential - Crisis Units and H0019HA Child PNMI - Crisis Residential.
- **ALOS** - average length of stay in days of members discharged in CareConnecton® from child crisis units during this month.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.

What This Report Measures: Average length of stay of members discharged from child crisis units during this month. Members may be discharged more than once.

Total number of members discharged = 62 Average length of stay (ALOS) in days = 13 Median length of stay in days = 7

<u>Gender</u>	<u># of Discharges</u>	<u>ALOS</u>
Female	23	16
Male	39	11
Total	62	13
<u>Age Groups</u>	<u># of Discharges</u>	<u>ALOS</u>
4-5	3	22
6-12	21	9
13-17	34	13
18-20	4	25
Total	62	13
<u>Child/Adult</u>	<u># of Discharges</u>	<u>ALOS</u>
Children (ages 0 -17)	58	12
Adult (ages 18+)	4	25
Total	62	13
<u>District</u>	<u># of Discharges</u>	<u>ALOS</u>
District 1/ York County	7	8
District 2/ Cumberland County	8	10
District 3/ Androscoggin, Franklin, and Oxford Counties	8	10
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	1	4
District 5/ Somerset and Kennebec Counties	14	7
District 6/ Piscataquis and Penobscot Counties	9	20
District 7/ Washington and Hancock Counties	5	13
District 8/ Aroostook County	10	24
Total	62	13

<u>Providers</u>	<u># of Discharges</u>	<u>ALOS</u>
Aroostook Mental Health Services	15	21
Community Health & Counseling Services	6	6
Crisis and Counseling Centers	11	5
Rumford Group Homes	7	8
Sweetser	23	15
Total	62	13

Report Number: 16d
Average Length of Stay in Child PNMI Settings
(Includes MaineCare members and Courtesy Reviews done by APS)
Report Dates: 07/01/2015 To 07/31/2015

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Residential care:** Youth in need of residential treatment services are served in PNMI. **PNMI** stands for Private Non-Medical Institution (PNMI). PNMI provides food, shelter, personal care, and treatment services to four or more residents in single or scattered site facilities. PNMI services are not provided in medical settings such as hospitals or nursing homes. There are four types of child PNMI as follows: **Mental Health Level I & Level II and Mental Retardation Level I & Level II**. Youth in **Multidimensional Treatment Foster Care** are also included. Multidimensional Treatment Foster Care is an evidenced based residential treatment service used as an alternative to incarceration.
- **PNMI** - A Private Non-Medical Institution (PNMI) provides food, shelter, personal care, and treatment services to four or more residents in single or scattered site facilities. PNMI services are not provided in medical settings such as hospitals or nursing homes.
- **ALOS** - average length of stay in days of stay of members discharged in CareConnecton® from Child Residential Services (Section 97 Child PNMI) during this month.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.

What This Report Measures: Average length of stay of members discharged from Child Residential Services (child PNMI). Members may be discharged more than once.

Total number of members discharged = 29
 ALOS: Mental Health Level I = 244
 Mental Retardation Level I And II = 617

Average length of stay (ALOS) in days for all types of Child PNMI services = 258
 Mental Health Level II = 251
 Multidimensional TFC = 194

	Mental Health Level I		Mental Health Level II		Mental Retardation Level I And II		Multidimensional TFC		Totals	
	#	ALOS	#	ALOS	#	ALOS	#	ALOS	#	ALOS
Gender										
Female	4	161	4	116			1	194	9	145
Male	11	274	8	318	1	617			20	309
Total	15	244	12	251	1	617	1	194	29	258
Age Groups										
6-12	4	182	1	312					5	208
13-17	9	252	10	245			1	194	20	246
18-20	2	329	1	248	1	617			4	381
Total	15	244	12	251	1	617	1	194	29	258
Child/Adult										
Children (ages 0 -17)	13	231	11	251			1	194	25	238
Adult (ages 18+)	2	329	1	248	1	617			4	381
Total	15	244	12	251	1	617	1	194	29	258

	Mental Health		Mental Health		Mental Retardation		Multidimensional		Totals	
	Level I		Level II		Level I And II		TFC			
<u>District</u>	<u>#</u>	<u>ALOS</u>	<u>#</u>	<u>ALOS</u>	<u>#</u>	<u>ALOS</u>	<u>#</u>	<u>ALOS</u>	<u>#</u>	<u>ALOS</u>
District 1/ York County	4	228	1	297					5	242
District 2/ Cumberland County	2	386	6	237					8	274
District 3/ Androscoggin, Franklin, and Oxford Counties	1	91	1	353			1	194	3	213
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	4	250	2	245	1	617			7	301
District 5/ Somerset and Kennebec Counties	1	109							1	109
District 6/ Piscataquis and Penobscot Counties	2	266	2	226					4	246
District 7/ Washington and Hancock Counties	1	240							1	240
Total	15	244	12	251	1	617	1	194	29	258
<u>Providers</u>	<u>#</u>	<u>ALOS</u>	<u>#</u>	<u>ALOS</u>	<u>#</u>	<u>ALOS</u>	<u>#</u>	<u>ALOS</u>	<u>#</u>	<u>ALOS</u>
Becket Houses of Maine	3	206	2	394					5	281
Community Health & Counseling Services							1	194	1	194
Easter Seals			1	297					1	297
NFI North	3	213							3	213
Spurwink	1	348	3	271	1	617			5	356
Sweetser	8	257	6	186					14	226
Total	15	244	12	251	1	617	1	194	29	258

Report Number: 16h
Average Length of Stay in Child Targeted Case Management
(Includes MaineCare members and Courtesy Reviews done by APS)

Run Date: 08/31/2015

Report Dates: 07/01/2015 To 07/31/2015

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Targeted Case Management (TCM)** is case management to identify and facilitate access to medical, social, educational and other needs (including housing and transportation) of the eligible member. APS reports on the following three types of TCM services:
 - **TCM - BH** is targeted case management for children with behavioral health need.
 - **TCM - DD** is targeted case management for children with developmental disabilities.
- **ALOS** - average length of stay in days of stay of members discharged in CareConnecton® from Targeted Case Management during this month.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.

What This Report Measures: Average length of stay of members discharged from Targeted Case Management service during this month. Members may be discharged more than once.

Total number of members discharged = 559

Average length of stay (ALOS) in days for all types of TCM services = 339

Average length of stay (ALOS) in days for TCM - BH = 278

Average length of stay (ALOS) in days for TCM - DD = 546

<u>Gender</u>	<u>TCM - BH</u>		<u>TCM - DD</u>		<u>Totals</u>	
	<u># of Discharges</u>	<u>ALOS</u>	<u># of Discharges</u>	<u>ALOS</u>	<u># of Discharges</u>	<u>ALOS</u>
Female	189	282	40	629	229	343
Male	243	275	87	508	330	337
Total	432	278	127	546	559	339
<u>Age Groups</u>	<u># of Discharges</u>	<u>ALOS</u>	<u># of Discharges</u>	<u>ALOS</u>	<u># of Discharges</u>	<u>ALOS</u>
0-3	16	99	14	249	30	169
4-5	23	256	27	351	50	308
6-12	212	289	47	476	259	323
13-17	148	291	21	1,057	169	386
18-20	33	254	18	655	51	396
Total	432	278	127	546	559	339
<u>Child/Adult</u>	<u># of Discharges</u>	<u>ALOS</u>	<u># of Discharges</u>	<u>ALOS</u>	<u># of Discharges</u>	<u>ALOS</u>
Children (ages 0 -17)	399	280	109	528	508	334
Adult (ages 18+)	33	254	18	655	51	396
Total	432	278	127	546	559	339

<u>District</u>	<u>TCM - BH</u>		<u>TCM - DD</u>		<u>Totals</u>	
	<u># of Discharges</u>	<u>ALOS</u>	<u># of Discharges</u>	<u>ALOS</u>	<u># of Discharges</u>	<u>ALOS</u>
District 1/ York County	65	296	20	507	85	346
District 2/ Cumberland County	56	208	21	615	77	319
District 3/ Androscoggin, Franklin, and Oxford Counties	89	250	24	689	113	343
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	50	301	12	452	62	330
District 5/ Somerset and Kennebec Counties	90	265	21	316	111	275
District 6/ Piscataquis and Penobscot Counties	33	343	19	698	52	473
District 7/ Washington and Hancock Counties	14	468	4	512	18	478
District 8/ Aroostook County	29	303	5	446	34	324
Unknown	6	263	1	148	7	247
Total	432	278	127	546	559	339

<u>Providers</u>	<u>TCM - BH</u>		<u>TCM - DD</u>		<u>Totals</u>	
	<u># of Discharges</u>	<u>ALOS</u>	<u># of Discharges</u>	<u>ALOS</u>	<u># of Discharges</u>	<u>ALOS</u>
AngleZ Behavioral Health Services-13 TCM	1	28	1	75	2	52
Assistance Plus	7	165	1	234	8	174
Behavior Health Solutions for Me	1	30			1	30
Bridge to Success			6	254	6	254
Broadreach Family & Community Services	7	433	10	358	17	389
Care & Comfort	8	408	8	606	16	507
Catholic Charities Maine	13	268	4	396	17	298
Charlotte White Center	2	443	1	835	3	573
Community Care	2	176			2	176
Community Concepts	2	375	3	377	5	376
Community Counseling Center	4	49	3	1,217	7	550
Community Health & Counseling Services	13	266	1	293	14	268
Connections for Kids	1	177			1	177
Counseling Services Inc.	12	294			12	294
Easter Seals Maine	1	98	2	252	3	201
Families Matter, Inc	7	213			7	213
Fullcircle Supports Inc	2	265	2	560	4	412
Health Affiliates Maine	11	207			11	207
Home Counselors Inc	5	357			5	357
Independence Association	1	30	4	516	5	419
Kennebec Behavioral Health	50	291	1	545	51	296
KidsPeace	19	138			19	138
Learning Works	14	349	2	290	16	341
Life by Design	8	343	2	554	10	385
Maine Behavioral Health Organization	4	595			4	595
Maine Childrens Home for Little Wanderers	3	100			3	100
MAS Home Care of Maine - Bangor	5	427			5	427
MAS Home Care of Maine - Westbrook	15	340	4	741	19	425
Mid Coast Mental Health	2	295			2	295
Milestones Family Services			10	560	10	560
Morrison Developmental Center			1	119	1	119
New Day Counseling	1	461			1	461
Northern Lighthouse	5	258			5	258
Northern Maine General	7	227			7	227
Penquis			4	1,353	4	1,353
Pine Tree Society			4	382	4	382
Providence	19	248	2	421	21	264
Saco River Health Service	2	91			2	91

	TCM - BH		TCM - DD		Totals	
Sequel Care of Maine	6	153			6	153
Smart Child & Family Services	4	415			4	415
Special Childrens Friends			2	400	2	400
Spurwink	33	238	4	450	37	261
Sweetser	63	275	2	1,480	65	312
The Childrens Center	9	233	12	300	21	271
The Opportunity Alliance	8	149			8	149
The Progress Center	1	208			1	208
Tri-County Mental Health	13	218	3	869	16	340
United Cerebral Palsy of Maine	3	248	3	151	6	200
Waban Projects	4	553	5	580	9	568
Wings	30	400	12	737	42	496
Woodfords Family Services	4	297	8	654	12	535
Total	432	278	127	546	559	339

Report Number: 16i

**Average Length of Stay in Child Home and Community Treatment
(Includes MaineCare members and Courtesy Reviews done by APS)**

Report Dates: 07/01/2015 To 07/31/2015

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Home and Community Based Treatment (HCT)** is a higher intensity community-based mental health service than Outpatient Therapy but a lower intensity service than Children's Assertive Community Treatment (ACT). There are 3 types of HCT services.
 - **HCT** is the regular home and community based treatment service.
 - **HCT - FFT** is home and community based treatment service using the evidenced based treatment model of family functional therapy.
 - **HCT - MST** is home and community based treatment service using the evidenced based treatment model of multi-systems therapy.
- **ALOS** - average length of stay in days of members discharged in CareConnecton® from children's home and community based treatment during this month.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.

What This Report Measures: Average length of stay of members discharged from HCT services during this month. Members may be discharged more than once.

Total number of members discharged = 235

Average length of stay (ALOS) in days for all types of HCT services = 144

Average length of stay (ALOS) in days for Regular HCT = 152

Average length of stay (ALOS) in days for HCT - FFT = 61

Average length of stay (ALOS) in days for HCT - MST = 101

	Regular HCT		HCT - FFT		HCT - MST		Totals	
	# of Discharges	ALOS	# of Discharges	ALOS	# of Discharges	ALOS	# of Discharges	ALOS
Gender								
Female	76	158	2	58	9	127	87	152
Male	127	148	2	63	19	88	148	139
Total	203	152	4	61	28	101	235	144
Age Groups								
0-3	8	145					8	145
4-5	23	153					23	153
6-12	104	154	1	78	6	105	111	151
13-17	63	147	3	55	22	99	88	132
18-20	5	158					5	158
Total	203	152	4	61	28	101	235	144
Child/Adult								
Children (ages 0 -17)	198	151	4	61	28	101	230	144
Adult (ages 18+)	5	158					5	158
Total	203	152	4	61	28	101	235	144

<u>District</u>	<u>Regular HCT</u>		<u>HCT - FFT</u>		<u>HCT - MST</u>		<u>Totals</u>	
	<u># of Discharges</u>	<u>ALOS</u>						
District 1/ York County	36	136			3	106	39	134
District 2/ Cumberland County	37	174			2	229	39	177
District 3/ Androscoggin, Franklin, and Oxford Counties	27	163			11	62	38	134
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	17	173	1	78	1	151	19	167
District 5/ Somerset and Kennebec Counties	39	107	3	55	6	137	48	107
District 6/ Piscataquis and Penobscot Counties	32	173			5	78	37	160
District 7/ Washington and Hancock Counties	8	212					8	212
District 8/ Aroostook County	5	94					5	94
Unknown	2	101					2	101
Total	203	152	4	61	28	101	235	144

<u>Providers</u>	<u>Regular HCT</u>		<u>HCT - FFT</u>		<u>HCT - MST</u>		<u>Totals</u>		
	<u># of Discharges</u>	<u>ALOS</u>							
AngleZ Behavioral Health Services-65 HCT	1	147					1	147	
Aroostook Mental Health Services	2	144					2	144	
Assistance Plus	11	163					11	163	
Care & Comfort	6	245					6	245	
Casa, Inc.	2	229					2	229	
Catholic Charities Maine			4	61			4	61	
Christopher Aaron Counseling Center	4	139					4	139	
Community Care	18	199					18	199	
Community Health & Counseling Services	4	44					4	44	
Connections for Kids	10	152					10	152	
Counseling Services Inc.						3	106	3	106
Families United	1	34					1	34	
Home Counselors Inc	4	164					4	164	
Kennebec Behavioral Health	22	95				14	110	36	101
KidsPeace	18	175					18	175	
MAS Home Care of Maine - Bangor	2	205					2	205	
MAS Home Care of Maine - Westbrook	9	118					9	118	
New Day Counseling	1	172					1	172	
Northeast Occupational Exchange	1	106					1	106	
Port Resources	5	139					5	139	
Providence	52	152					52	152	
Saco River Health Service	6	113					6	113	
Sequel Care of Maine	7	157					7	157	
Sinfonia Family Services	1	31					1	31	
Smart Child & Family Services	4	170					4	170	
Spurwink	1	171					1	171	
Tri-County Mental Health	1	116				11	88	12	90
United Cerebral Palsy of Maine	8	189					8	189	
Woodfords Family Services - Home and Community Treatment	2	92					2	92	
Total	203	152	4	61	28	101	235	144	

Report Number: 16p
Average Length of Stay in Child Behavioral Health Homes
(Includes MaineCare members and Courtesy Reviews done by APS)

Report Dates: 07/01/2015 To 07/31/2015

Run Date: 08/31/2015

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Behavioral Health Home Organization (BHHO)** - A BHHO is a community-based mental health organization that delivers services through a team-based model of care. It is designed to integrate the systems of care of behavioral health and physical health. The service code of child behavioral health homes is for members ages 0 - 20 years.
- **ALOS** - average length of stay in days of members discharged in CareConnection® from Children's Behavioral Health Homes during this month.
- **Median** - The median is defined as the middle number in a series of numbers ordered from lowest to highest. For example the median of 1,9, & 80 days = 9 days, while the average is 90/3 = 30 days.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.

What This Report Measures: Average length of stay and median length of stay of members discharged from Child Behavioral Health Homes services during this month. Members may be discharged more than once.

Total number of members discharged = 12 Average length of stay (ALOS) in days = 250 Median length of stay in days = 197

<u>Gender</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
Female	3	178	78
Male	9	274	212
Total	12	250	197
<u>Age Groups</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
4-5	1	483	483
6-12	6	262	259
13-17	2	244	244
18-20	3	153	182
Total	12	250	197
<u>District</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
District 5/ Somerset and Kennebec Counties	2	344	344
District 6/ Piscataquis and Penobscot Counties	10	232	145
Total	12	250	197
<u>Providers</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
Cornerstone Behavioral Healthcare - CM	1	182	182
Kennebec Behavioral Health	2	344	344
United Cerebral Palsy of Maine	7	293	391
Wings	2	42	42
Total	12	250	197

Report 18 & 19 PNMI Bed Capacity/Occupancy
(Includes MaineCare members and Courtesy Reviews done by APS)

Report Dates: 07/01/2015 To 07/31/2015

Report Source: Authorization data from APS CareConnection

What This Report Measures: Bed status on the left side shows the number of people in the various PNMI locations on the last day of the month. Monthly averages on the right side shows occupancy rate for the month by computing bed days used by possible bed days. Persons with MaineCare and Courtesy Reviews are included. It is possible for someone to be in a PNMI location and not be using MaineCare or have a Courtesy Review. Therefore, a location showing an available bed on the last day of the month may in fact be full.

Definitions:

- **Possible bed days** = number of beds in a location times the number of days in a month. For a ten bed facility this would be 10 * 31 = 310 on a month with 31 days.
- **PNMI** - A Private Non-Medical Institution (PNMI) provides food, shelter, personal care, and treatment services to four or more residents in single or scattered site facilities. PNMI services are not provided in medical settings such as hospitals or nursing homes.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.

Statewide overall occupancy rate: Adult PNMI: 93.5% Child PNMI: 80.5%

Report 18 & 19 PNMI Bed Capacity/Occupancy		Bed Status on 07/31/2015				Monthly Averages			
		<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
<u>Adult PNMI Provider</u>	<u>Provider Location</u>								
Alternative Services	Green Home Green, ME	3	3	0	0%	0	93	93	100%
Alternative Services	Leighton Street Waterville, ME	5	4	1	20%	1	155	133	86%
Alternative Services	LRBP Burns Rd Augusta, ME	3	3	0	0%	0	93	93	100%
Alternative Services	LRBP Pittston Pittston, ME	3	2	1	33%	0	93	62	67%
Alternative Services	LRBP Plummer St Lisbon Falls, ME	3	3	0	0%	0	93	93	100%
Alternative Services	LRBP Rabbit Valley Oxford, ME	3	3	0	0%	0	93	93	100%
Alternative Services	LRBP Summer St Lisbon Falls, ME	3	3	0	0%	0	93	93	100%
Aroostook Mental Health Services	Madawaska Group Home Madawska, ME	7	7	0	0%	0	217	217	100%
Aroostook Mental Health Services	Skyhaven Presque Isle, ME	10	10	0	0%	0	310	310	100%
Becket Houses of Maine	Gorham Gorham, ME	7	6	1	14%	1	217	217	100%

Report 18 & 19 PNMI Bed Capacity/Occupancy		Bed Status on 07/31/2015				Monthly Averages			
<u>Adult PNMI Provider</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
Charlotte White Center	Eastern Ave Brewer, ME	3	3	0	0%	0	93	93	100%
Charlotte White Center	Lookout Avenue Dover-Foxcroft, ME	2	2	0	0%	0	62	62	100%
Charlotte White Center	Marsh Road Corinth, ME	4	4	0	0%	0	124	124	100%
Charlotte White Center	Starks House Dover-Foxcroft, ME	5	5	0	0%	0	155	155	100%
Community Health & Counseling Services	Ellsworth Group Home Ellsworth, ME	4	4	0	0%	0	124	124	100%
Community Health & Counseling Services	Fieldstone Dr Bangor, ME	6	6	0	0%	0	186	186	100%
Community Health & Counseling Services	Grove St Group Home Bangor, ME	4	4	0	0%	0	124	124	100%
Community Health & Counseling Services	Husson Hollow Group Home Bangor, ME	8	8	0	0%	0	248	248	100%
Community Health & Counseling Services	Orono Geriatric Grp Home Orono, ME	8	8	0	0%	0	248	248	100%
Counseling Services Inc.	Bacon Street Apartments Biddeford, ME	6	6	0	0%	1	186	177	95%
Counseling Services Inc.	Crescent Place Biddeford, ME	6	6	0	0%	0	186	186	100%
Counseling Services Inc.	High Street Biddeford, ME	7	7	0	0%	0	217	217	100%
Counseling Services Inc.	Woodbridge Rd Group Home York, ME	7	7	0	0%	0	217	216	100%
Employment Specialist of Maine	Bowdoinham Bowdoinham, ME	6	6	0	0%	0	186	186	100%
Employment Specialist of Maine	Eastern Ave House Augusta, ME	2	2	0	0%	0	62	62	100%
Employment Specialist of Maine	South China House South China, ME	3	4	0	0%	0	93	124	100%
Employment Specialist of Maine	The Athens House Athens, ME	3	3	0	0%	0	93	93	100%
Employment Specialist of Maine	Windsor House Windsor, ME	6	5	1	17%	0	186	155	83%

Report 18 & 19 PNMI Bed Capacity/Occupancy		Bed Status on 07/31/2015				Monthly Averages			
<u>Adult PNMI Provider</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
Fellowship Health Resources	Broadway House- Ralph & Broadway Bangor, ME	6	6	0	0%	1	186	155	83%
Fellowship Health Resources	Ralph St- Ralph & Broadway Bangor, ME	6	6	0	0%	0	186	186	100%
Kennebec Behavioral Health	Augusta House- Augusta Supported Housing Augusta, ME	7	6	1	14%	0	217	159	73%
Kennebec Behavioral Health	Valley View- Augusta Supported Housing Augusta, ME	8	8	0	0%	0	248	248	100%
Kennebec Behavioral Health	Wilson Place- Skowhegan Supported Housing Skowhegan, ME	7	5	2	29%	0	217	107	49%
Lutheran Social Services	Church Street Home Lewiston, ME	3	3	0	0%	0	93	93	100%
Lutheran Social Services	Martin Drive Lewiston, ME	4	4	0	0%	0	124	123	99%
Lutheran Social Services	Oak St #1 Lewiston, ME	2	1	1	50%	0	62	31	50%
Lutheran Social Services	Oak St #2 Lewiston, ME	2	3	0	0%	0	62	93	100%
Lutheran Social Services	Pettingill MH Residential Facility Lewiston, ME	3	3	0	0%	0	93	93	100%
Medical Care Development	Auburn Group Home Auburn, ME	7	7	0	0%	0	217	199	92%
Medical Care Development	Friendship House AKA Bucksport Group Home Bucksport, ME	6	6	0	0%	0	186	186	100%
Medical Care Development	Marston St Norway, ME	4	3	1	25%	1	124	102	82%
Medical Care Development	Round Hill Biddeford, ME	4	4	0	0%	0	124	124	100%
Mid Coast Mental Health	Belfast Apartments- BASS Belfast, ME	8	8	0	0%	0	248	248	100%
Mid Coast Mental Health	GAP - Cedar St Rockland, ME	3	3	0	0%	0	93	93	100%
Mid Coast Mental Health	GAP - Warren St Rockland, ME	5	5	0	0%	0	155	155	100%
Mid Coast Mental Health	Owl's Head Group Home Owl's Head, ME	7	7	0	0%	0	217	217	100%

Report 18 & 19 PNMI Bed Capacity/Occupancy		Bed Status on 07/31/2015				Monthly Averages			
<u>Adult PNMI Provider</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
Mid Coast Mental Health	Pleasant St Owl's Head Rockland, ME	3	3	0	0%	0	93	93	100%
Motivational Services	10 Noyes Place Augusta, ME	7	6	1	14%	0	217	186	86%
Motivational Services	105 Western Avenue Service Waterville, ME	5	5	0	0%	1	155	132	85%
Motivational Services	115 Commercial Street Augusta, ME	10	10	0	0%	0	310	310	100%
Motivational Services	14 Elm Street Augusta, ME	8	8	0	0%	0	248	221	89%
Motivational Services	14 Glenridge Drive Augusta, ME	8	8	0	0%	0	248	220	89%
Motivational Services	2128 North Belfast Ave Augusta, ME	5	5	0	0%	0	155	155	100%
Motivational Services	22 Green Street Program Augusta, ME	8	6	2	25%	1	248	189	76%
Motivational Services	45 Middle Street Augusta, ME	6	6	0	0%	0	186	160	86%
Motivational Services	73 Pleasant Street Waterville, ME	6	6	0	0%	1	186	178	96%
Motivational Services	81 Winthrop Street Augusta, ME	6	6	0	0%	0	186	186	100%
Mount St. Joseph	3R-Keystone Waterville, ME	16	12	4	25%	0	496	300	60%
NFI North	Finson Road Bangor, ME	8	8	0	0%	0	248	248	100%
NFI North	Miller Terraces Bangor, ME	10	10	0	0%	0	310	310	100%
Northern Maine General	Franciscan Home Eagle Lake, ME	16	15	1	6%	0	496	465	94%
OHI	Harrington House Holden, ME	7	7	0	0%	1	217	209	96%
OHI	Hudson St Bangor, ME	6	6	0	0%	0	186	172	92%
OHI	Mount Hope Ave Bangor, ME	4	4	0	0%	0	124	124	100%

Report 18 & 19 PNMI Bed Capacity/Occupancy		Bed Status on 07/31/2015				Monthly Averages			
<u>Adult PNMI Provider</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
OHI	OHI-Clewleyville Eddington, ME	4	4	0	0%	1	124	113	91%
OHI	OHI-Division Bangor, ME	4	4	0	0%	0	124	97	78%
OHI	Ohio St-Grove St Brewer, ME	4	3	1	25%	1	124	117	94%
Oxford County Mental Health Services	Andy's Place Rumford, ME	4	3	1	25%	1	124	124	100%
Peregrine Corp	Chesley Street Westbrook, ME	3	3	0	0%	0	93	93	100%
Peregrine Corp	Wall Street Portland, ME	10	9	1	10%	0	310	279	90%
Shalom House	Action Program Portland, ME	18	19	0	0%	0	558	557	100%
Shalom House	Auburn House Portland, ME	7	7	0	0%	1	217	211	97%
Shalom House	Center Street House Biddeford, ME	7	6	1	14%	1	217	193	89%
Shalom House	Clark Street Portland, ME	8	8	0	0%	0	248	248	100%
Shalom House	North St Supported Housing YC Saco, ME	7	6	1	14%	1	217	214	99%
Shalom House	O'Brion Street Portland, ME	6	6	0	0%	0	186	186	100%
Shalom House	Park Street Portland, ME	9	8	1	11%	1	279	252	90%
Shalom House	Read Street Portland, ME	6	5	1	17%	2	186	175	94%
Shalom House	School St Supported Housing YC Saco, ME	7	7	0	0%	0	217	217	100%
Shalom House	Wilson Street S Portland, ME	7	7	0	0%	0	217	201	93%
Shalom House	Woodford Street Portland, ME	6	5	1	17%	2	186	165	89%
Sunrise Opportunities	Eastport Residential Care Facility Eastport, ME	14	14	0	0%	0	434	434	100%

Report 18 & 19 PNMI Bed Capacity/Occupancy		Bed Status on 07/31/2015				Monthly Averages			
<u>Adult PNMI Provider</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
Sunrise Opportunities	Milbridge Residence Milbridge, ME	6	6	0	0%	0	186	186	100%
The Opportunity Alliance	MaineStay Portland, ME	8	8	0	0%	1	248	243	98%
The Opportunity Alliance	Morrison Place Portland, ME	12	11	1	8%	3	372	323	87%
The Opportunity Alliance	Ray House-Helen Winslow South Portland, ME	7	7	0	0%	0	217	217	100%
The Opportunity Alliance	The Bridge Portland, ME	12	12	0	0%	0	372	357	96%
Tri-County Mental Health	Franklin St Group Home Rumford, ME	5	5	0	0%	0	155	155	100%
Tri-County Mental Health	Kelley Drive Sabattus, ME	6	6	0	0%	0	186	186	100%
Tri-County Mental Health	Pine St Group Home Lewiston, ME	5	5	0	0%	0	155	155	100%
Tri-County Mental Health	Village Street Lisbon, ME	7	7	0	0%	0	217	217	100%
Volunteers of America	16 Chapel St. Apt. 102 Biddeford, ME	1	1	0	0%	0	31	31	100%
Volunteers of America	401 Main St Biddeford, ME	4	2	2	50%	0	124	62	50%
Volunteers of America	Beach Street Residence Saco, ME	6	6	0	0%	0	186	171	92%
Volunteers of America	BiddefordMEST-013 Biddeford, ME	2	2	0	0%	0	62	62	100%
Volunteers of America	Brackett Street Portland, ME	6	6	0	0%	0	186	185	99%
Volunteers of America	Bradley Street Saco, ME	4	2	2	50%	0	124	62	50%
Volunteers of America	Sawyer Street Residence S Portland, ME	7	7	0	0%	0	217	200	92%
York County Shelter Program	MH Transitional-Transition Beds-Shelter B Alfred, ME	14	15	0	0%	5	434	450	100%

Report 18 & 19 PNMI Bed Capacity/Occupancy		Bed Status on 07/31/2015				Monthly Averages			
<u>Child PNMI Provider</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
Aroostook Mental Health Services	Calais Childrens Residential Calais, ME	10	9	1	10%	3	310	313	100%
Becket Houses of Maine	Auburn Auburn, ME	8	8	0	0%	1	248	248	100%
Becket Houses of Maine	Belgrade Belgrade, ME	14	13	1	7%	2	434	417	96%
Becket Houses of Maine	Lewiston Lewiston, ME	5	5	0	0%	0	155	155	100%
Becket Houses of Maine	Litchfield Litchfield, ME	10	8	2	20%	2	310	222	72%
Community Health & Counseling Services	Multidimensional Treatment Program Augusta, ME	7	1	6	86%	1	217	62	29%
KidsPeace	Autism Spectrum Disorder Program Ellsworth, ME	22	21	1	5%	0	682	651	95%
KidsPeace	Residential MH Ellsworth, ME	11	8	3	27%	1	341	250	73%
NFI North	Beacon House Buxton, ME	8	7	1	13%	0	248	186	75%
NFI North	Bridge Crossing Bridgton, ME	12	5	7	58%	1	372	159	43%
NFI North	Oliver Place Bath, ME	6	4	2	33%	0	186	94	51%
NFI North	Riverbend Sidney, ME	8	4	4	50%	2	248	115	46%
NFI North	Stetson Ranch Stetson, ME	8	5	3	38%	0	248	155	63%
NFI North	Summit View Bangor, ME	6	4	2	33%	1	186	100	54%
Northern Lighthouse	Northern Lighthouse Mars Hill, ME	6	6	0	0%	0	186	186	100%
Spurwink	Brunswick Program Brunswick, ME	3	13	0	0%	1	93	423	100%
Spurwink	Casco Program Casco, ME	5	10	0	0%	2	155	335	100%
Spurwink	Chelsea Program Augusta, ME	3	15	0	0%	0	93	465	100%

Report 18 & 19 PNMI Bed Capacity/Occupancy		Bed Status on 07/31/2015				Monthly Averages			
<u>Child PNMI Provider</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
Spurwink	Cornville Program Skowhegan, ME	12	12	0	0%	0	372	372	100%
Spurwink	Lewiston-Auburn Program Auburn, ME	5	9	0	0%	0	155	279	100%
Spurwink	Options Program Augusta, ME	2	4	0	0%	1	62	127	100%
Spurwink	Pinewoods Lewiston, ME	4	3	1	25%	0	124	93	75%
Spurwink	Raymond Program Raymond, ME	4	7	0	0%	0	124	217	100%
Spurwink	Southern Region Program Portland, ME	10	27	0	0%	1	310	840	100%
Sweetser	Belfast Cottage Staff Intensive Saco, ME	9	8	1	11%	2	279	229	82%
Sweetser	Belfast Staff Intensive Belfast, ME	9	9	0	0%	2	279	275	99%
Sweetser	Belfast Staff Intensive 2 Belfast, ME	4	4	0	0%	2	124	114	92%
Sweetser	Belfast Staff Intensive 3 Belfast, ME	6	5	1	17%	2	186	171	92%
Sweetser	Cape Cottage Staff Intensive Saco, ME	5	6	0	0%	2	155	175	100%
Sweetser	Portland Adolescent Unit Saco, ME	9	8	1	11%	0	279	248	89%
Sweetser	Rockport 1 Residential Rockport, ME	8	5	3	38%	1	248	183	74%
Sweetser	Rockport 2 Residential Rockport, ME	12	4	8	67%	1	372	102	27%
Sweetser	Saco Family Focus Saco, ME	8	6	2	25%	2	248	220	89%
Sweetser	Saco Me Home East Staff Intensive Saco, ME	10	5	5	50%	1	310	178	57%
Sweetser	Saco Me Home West Staff Intensive Saco, ME	10	8	2	20%	1	310	263	85%
Sweetser	Winterport Residential Winterport, ME	8	8	0	0%	1	248	246	99%

Report 18 &19 PNMI Bed Capacity/Occupancy		Bed Status on 07/31/2015				Monthly Averages			
<u>Child PNMI Provider</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
The Opportunity Alliance	Edgewood Scarborough, ME	6	5	1	17%	1	186	158	85%

Report 18 & 19 PNMI Bed Capacity/Occupancy		Bed Status on 07/31/2015				Monthly Averages			
<u>Child PNMI Provider Out of State</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
Easter Seals	Boys Intensive Residential Manchester, NH	N/A	1	N/A	N/A	0	N/A	31	N/A
Easter Seals	Lancaster Intensive Residential Lancaster, NH	N/A	1	N/A	N/A	0	N/A	31	N/A
Easter Seals	Zachary Road Manchester, NH	N/A	18	N/A	N/A	1	N/A	559	N/A
Lakeview Neurorehabilitation Center	Effingham Effingham, NH	N/A	0	N/A	N/A	1	N/A	3	N/A
Learning Center for Deaf	Walden Framingham, MA	N/A	2	N/A	N/A	0	N/A	62	N/A
May Center School for Autism and Developmental Disabilities	May Center School of Autism and Dev.Dis Randolph, MA	N/A	1	N/A	N/A	0	N/A	31	N/A
Spaulding Youth Center	Spaulding Youth Center Northfield, NH	N/A	3	N/A	N/A	0	N/A	93	N/A

*If actual bed days exceeds possible bed days, this is an indication that one or more discharges have not been entered into CareConnection. It is also possible that the Provider has added beds without notifying APS of this change.

**Report 20 & 21 Crisis Stabilization Bed Capacity/Occupancy
(Includes MaineCare members and Courtesy Reviews done by APS)**

Report Dates: 07/01/2015 To 07/31/2015

Run Date: 08/31/2015

Report Source: Authorization data from APS CareConnection

What This Report Measures: Bed status on the left side shows the number of people in the various Crisis Stabilization locations on the last day of the month. Monthly averages on the right side shows the occupancy rate for the month by computing bed days used by possible bed days. Persons with MaineCare and Courtesy Reviews are included. It is possible for someone to be in a Crisis Stabilization location and not be using MaineCare or have a Courtesy Review. Therefore, a location showing an available bed on the last day of the month, may in fact be full.

Definitions:

- **Possible Bed Days** - number of beds in a location times the number of days in a month. For a ten bed facility this would be 10 * 31 = 310 on a month with 31 days.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.

Statewide overall occupancy rate: Adult Crisis Stabilization: 82.0% Child Crisis Stabilization: 55.0%

Report 20 & 21 Crisis Stabilization Bed Capacity/Occupancy		Bed Status on 07/31/2015				Monthly Averages			
<u>Adult Crisis Stabilization Provider</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
Aroostook Mental Health Services	Aroostook Mental Health Ctr Presque Isle, ME	5	3	2	40%	22	155	134	86.5%
Community Health & Counseling Services	Riverstone CSU Brewer, ME	8	9	0	0%	54	248	254	100.0%
Counseling Services Inc.	Counseling Services Inc - Beech St Saco, ME	6	8	0	0%	18	186	229	100.0%
Crisis and Counseling Centers	Adult Crisis Units Waterville, ME	8	4	4	50%	20	248	81	32.7%
Mid Coast Mental Health	Crisis Stabilization Unit Rockland, ME	4	3	1	25%	21	124	97	78.2%
Oxford County Mental Health Services	Crisis Stabilization Unit Rumford, ME	4	2	2	50%	15	124	92	74.2%
Sweetser	Brunswick Brunswick, ME	4	5	0	0%	17	124	143	100.0%
The Opportunity Alliance	Broadway Crossings S Portland, ME	8	7	1	13%	23	248	282	100.0%
Tri-County Mental Health	Tri County -Respite Lewiston, ME	6	2	4	67%	19	186	131	70.4%

Report 20 & 21 Crisis Stabilization Bed Capacity/Occupancy		Bed Status on 07/31/2015				Monthly Averages			
<u>Child Crisis Stabilization Provider</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
Aroostook Mental Health Services	Calais Childrens Crisis Calais, ME	6	3	3	50%	6	186	66	35.5%
Aroostook Mental Health Services	Fort Fairfield Childrens Crisis Fort Fairfield, ME	6	4	2	33%	5	186	129	69.4%
Community Health & Counseling Services	Sojourn CRU Bangor, ME	6	4	2	33%	6	186	53	28.5%
Crisis and Counseling Centers	Crisis MH Winslow, ME	5	4	1	20%	10	155	55	35.5%
Rumford Group Homes	Turner Family Support Center Leeds, ME	4	2	2	50%	7	124	52	41.9%
Sweetser	Belfast Crisis Stabilization Belfast, ME	7	6	1	14%	8	217	151	69.6%
Sweetser	Saco Campus Crisis Saco, ME	9	8	1	11%	15	279	229	82.1%

*If actual bed days exceeds possible bed days, this is an indication that one or more discharges have not been entered into CareConnection. It is also possible that the Provider has added beds without notifying APS of this change.

Report Number: 31b
Child Inpatient Psychiatric Services - Step Down Services
(Includes MaineCare members and Courtesy Reviews done by APS)
07/01/2015 To 07/31/2015

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Inpatient psychiatric services** - Inpatient psychiatric services in private psychiatric hospitals serving children or community hospitals with child inpatient psychiatric units.
- **Outpatient** - In this context, outpatient therapy only includes clinic based visits, individual therapy with a single clinician. Outpatient services does not include, Community Support, PNMI, or Inpatient services.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.

What This Report Measures: When a hospital is discharging a patient from child inpatient psychiatric services, the hospital is asked to enter the dates of appointments for various “step down” services. This shows how many children being discharged had any appointments scheduled and what kind of appointments these were.

Total number of members discharged = 115

Total number of members discharged for whom any step-down service was entered = 75

Percent of members discharged for whom any step-down service was entered = 65%

Step-down Services

<u>Gender</u>	<u>Medication Management</u>	<u>Outpatient</u>	<u>Case management</u>	<u>Substance Abuse Tx</u>	<u>Crisis Unit</u>	<u># of discharges</u>
Female	23	15	5	0	2	61
Male	28	15	8	1	1	54
Totals	51	30	13	1	3	115

<u>Child Age Groups</u>	<u>Medication Management</u>	<u>Outpatient</u>	<u>Case management</u>	<u>Substance Abuse Tx</u>	<u>Crisis Unit</u>	<u># of discharges</u>
4-5	1	0	1	0	0	3
6-12	15	7	4	0	0	35
13-17	28	21	8	1	3	66
18-20	7	2	0	0	0	11
Totals	51	30	13	1	3	115

Note: Age as of 07/01/2015

Step-down Services

<u>District</u>	<u>Medication Management</u>	<u>Outpatient</u>	<u>Case management</u>	<u>Substance Abuse Tx</u>	<u>Crisis Unit</u>	<u># of discharges</u>
District 1/ York County	8	4	0	0	1	13
District 2/ Cumberland County	14	9	1	0	0	22
District 3/ Androscoggin, Franklin, and Oxford Counties	6	2	3	0	1	23
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	4	3	2	0	1	12
District 5/ Somerset and Kennebec Counties	6	2	2	0	0	12
District 6/ Piscataquis and Penobscot Counties	5	4	4	1	0	19
District 7/ Washington and Hancock Counties	3	0	0	0	0	5
District 8/ Aroostook County	4	5	1	0	0	8
Unknown	1	1	0	0	0	1
Totals	51	30	13	1	3	115

<u>Providers</u>	<u>Medication Management</u>	<u>Outpatient</u>	<u>Case management</u>	<u>Substance Abuse Tx</u>	<u>Crisis Unit</u>	<u># of discharges</u>
Acadia Hospital	12	8	6	1	1	41
Northern Maine Medical Center	5	3	3	0	0	6
Spring Harbor Hospital	34	19	4	0	2	46
St. Marys Regional Medical Center	0	0	0	0	0	22
Totals	51	30	13	1	3	115

Report Number: 38c

**Members Discharged from Children's Inpatient Psychiatric Facilities Who Are Readmitted within 30 days
(Includes MaineCare members and Courtesy Reviews done by APS)**

Report Dates: 07/01/2015 To 07/31/2015

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Inpatient psychiatric services** Children's inpatient psychiatric services are available at two private psychiatric hospitals (Acadia and Spring Harbor) and two community hospitals that have inpatient psychiatric units that serve children (Northern Maine Medical Center & St Mary's Regional Medical Center). Hospitals designate whether they are providing child or adult inpatient psychiatric services to a member. Thus, an 18 year old may be authorized for adult inpatient services or a 20 year old may be receiving children's inpatient services.
- **Readmission:** A readmission occurs when a MaineCare member is discharged in CareConnecton® from any child inpatient psychiatric service and is then admitted into a same or different inpatient psychiatric facility within 2 - 30 days.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.

What This Report Measures: Monthly count of members discharged from Children's inpatient psychiatric facilities who are readmitted to the same or a different hospital. The first column shows members who were readmitted within 30 days. The second column shows members not readmitted within 30 days and the third column is the total number of discharges. Members may have more than one discharge.

Total number of discharges:** 115

Total number of members readmitted within 30 days: 11

% of members discharged from inpatient psychiatric facilities that are readmitted within 30 days: 9.6%

	<u>Members Readmitted within 30 days</u>	<u>Members Not Readmitted within 30 days</u>	<u>Total # of Discharges</u>
All Members			
Total MaineCare	11	104	115
Total	11	104	115
	<u>Members Readmitted within 30 days</u>	<u>Members Not Readmitted within 30 days</u>	<u>Total # of Discharges</u>
Gender			
Female	6	55	61
Male	5	49	54
Total	11	104	115
	<u>Members Readmitted within 30 days</u>	<u>Members Not Readmitted within 30 days</u>	<u>Total # of Discharges</u>
Age Groups			
4-5	0	3	3
6-12	4	31	35
13-17	6	60	66
18-20	1	10	11
Total	11	104	115
	<u>Members Readmitted within 30 days</u>	<u>Members Not Readmitted within 30 days</u>	<u>Total # of Discharges</u>
Child/Adult			
Children (ages 0 -17)	10	94	104
Adult (ages 18+)	1	10	11
Total	11	104	115

*Note: Discharges and authorizations can be processed retroactively causing numbers to fluctuate when rerunning reports.

**Note: Members readmitted in 0 or 1 days are excluded from this report. These are likely either transfers or continued stays, not true readmissions.

***Members age 22 & over reported as receiving child inpatient psychiatric services are removed from this report. These were most likely data entry errors.

District	<u>Members Readmitted</u> <u>within 30 days</u>	<u>Members Not Readmitted</u> <u>within 30 days</u>	<u>Total # of</u> <u>Discharges</u>
District 1/ York County	1	12	13
District 2/ Cumberland County	2	20	22
District 3/ Androscoggin, Franklin, and Oxford Counties	1	22	23
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	0	12	12
District 5/ Somerset and Kennebec Counties	1	11	12
District 6/ Piscataquis and Penobscot Counties	4	15	19
District 7/ Washington and Hancock Counties	1	4	5
District 8/ Aroostook County	1	7	8
Unknown	0	1	1
Total	11	104	115

Providers	<u>Members Readmitted</u> <u>within 30 days</u>	<u>Members Not Readmitted</u> <u>within 30 days</u>	<u>Total # of</u> <u>Discharges</u>
Acadia Hospital	6	35	41
Northern Maine Medical Center	0	6	6
Spring Harbor Hospital	4	42	46
St. Marys Regional Medical Center	1	21	22
Total	11	104	115

Report Number 62b
Cumulative Admissions & Discharges from Child Behavioral Health Homes
(Includes MaineCare members and Courtesy Reviews done by APS)

Report Dates: 07/01/2015 To 07/31/2015

Run Date: 08/31/2015

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Behavioral Health Home Organization (BHHO)** - A BHHO is a community-based mental health organization that delivers services through a team-based model of care. It is designed to integrate the systems of care of behavioral health and physical health. The service code of child behavioral health homes is for members ages 0 - 20 years.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.

What This Report Measures: Year to date number of admissions and discharges from Child Behavioral Health Homes. Members may be admitted or discharged more than once.

Members admitted to Child Behavioral Health Homes = 19

Members discharged from Child Behavioral Health Homes = 12

<u>Gender</u>	<u># Admissions</u>	<u># of Discharges</u>
Female	8	3
Male	<u>11</u>	<u>9</u>
Total	19	12

<u>Age Groups</u>	<u># Admissions</u>	<u># of Discharges</u>
0-3	3	0
4-5	1	1
6-12	9	6
13-17	6	2
18-20	<u>0</u>	<u>3</u>
Total	19	12

<u>SMI</u>	<u># Admissions</u>	<u># of Discharges</u>
Not SMI	<u>19</u>	<u>12</u>
Total	19	12

<u>District</u>	<u># Admissions</u>	<u># of Discharges</u>
District 1/ York County	1	0
District 2/ Cumberland County	2	0
District 3/ Androscoggin, Franklin, and Oxford Counties	4	0
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	1	0
District 5/ Somerset and Kennebec Counties	1	2
District 6/ Piscataquis and Penobscot Counties	7	10
District 8/ Aroostook County	<u>3</u>	<u>0</u>
Total	19	12

<u>Providers</u>	# Admissions	# of Discharges
Cornerstone Behavioral Healthcare - CM	0	1
Evergreen Behavioral Services	3	0
Kennebec Behavioral Health	1	2
Penobscot Community Health Center-BHH	1	0
Providence	5	0
United Cerebral Palsy of Maine	3	7
Wings	<u>6</u>	<u>2</u>
Total	19	12