



QC 2011:

Creating Accountable Communities of Care:

Realizing the Promise of Better Health Care for Maine

April 6th ~ 8:00 am – 4:00 pm (registration: 7:30 am) ~ Augusta Civic Center

8:00 am Welcome and Speaker Introduction

8:30 am Keynote: Moving Beyond ACO's to Accountable Communities of Care: A National Perspective - Susan Dentzer, Editor, *Health Affairs*

Breakout Session 1 – 10am – Select One

- Accountable Care Organizations 101: Who, What, & How - Repeats in Session 3
- Getting Home and Staying Home: New Approaches to Reducing Avoidable Hospital Readmissions
- AFAQ Hospital Quality Network: ME Hospitals Leading the Way to Reduce Readmissions, Improve ED Flow, & Improve Language Services
- Improving Integration of Care in Primary Care Settings – Practical Steps for Busy Practices
- Engaging Consumers in Building Accountable Communities of Care
- Maine's PCMH Pilot Year 1 Review: Lessons Learned and Best Practices

Breakout Session 2 – 11am – Select One

- Caring for Our Senior Populations: Community Partnerships for an Integrated Approach
- Getting the Data We Need: New Models for Real-Time Data Mngmt & Reporting To Support Health Care Redesign
- Community Health Teams: A New Tool for Improving Care and Outcomes – Repeats in Session 3
- Taking the Mystery out of Medication Management: Tips to Improve Effective Prescribing
- Hospital Acquired Infections – Best Practices & Lessons Learned
- Using HIT to Improve Communication for Behavioral Health Providers - Opportunities & Challenges

12:00 pm Lunch & Keynote:

Camden Health Care Alliance: An Accountable Community in Action - Dr. Jeffrey Brenner

Breakout Session 3 – 2pm – Select One

- Accountable Care Organizations 101: Who, What, & How
- MaineGeneral/SEHC: an Accountable Care Organization, Work in Progress!
- Community Health Teams: A New Tool for Improving Care and Outcomes -
- Meeting the Needs of Our Community: Primary Care and Community Interventions to Reduce Avoidable ED Use
- Building the Health & Health Care Connection: Successes from Healthy Maine Partnerships
- HealthInfoNet's Patient Portal: the Shape of Things to Come

3:00 pm Panel Discussion: The Care & Feeding of Community Health Improvement Efforts

4:00 pm Conference Conclusion