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> Maine Immunization Program Tel. (207) 287-3746 Fax (207) 287-8127

To: Maine Immunization Providers

From: Maine Immunization Program

Subject: Health Educator Call Survey

Date: February 11, 2013

## Dear Providers,

The Maine Immunization Program has created a survey to obtain feedback on your experience when calling in to speak with a Health Educator. We recognize the importance of providing you with updated and accurate vaccine information in a timely manner. We are requesting that you complete this survey to provide us with information to further improve our service. Your candid response is most appreciated.

This survey will take appoximately 5-10 minutes to complete.

Please type the URL below into your web browser to begin the survey:

https://www.surveymonkey.com/s/MIPHealthEducatorCallSurvey

The URL is also available through IMMPACT and The Maine Immunization Program's website.

http://www.maine.gov/dhhs/mecdc/infectious-disease/immunization/index.shtml

If you do not have access to the internet, please call to have a hardcopy of the survey sent to you in the mail.

Please ensure that the electronic version is submitted online or a hard copy is faxed or mailed to the Maine Immunization Program by March 15, 2013.

Thank you in advance for your time. For further questions or comments, please call Caitlin Anton at the Maine Immunization Program at 207-287-3746 or 1-800-867-4775.

Sincerely,

Caitlin Anton

Public Health Educator III
Maine Immunization Program

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