



Maine CDC; WIC Nutrition Program  
11 State House Station  
Augusta, Maine 04333-011  
Tel. (207) 287-3991 or (800) 437-9300  
TTY Users: Dial 711 (Maine Relay)  
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# Cashier WIC Training

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*Test your WIC knowledge. The following are WIC transaction scenarios. Circle the correct response.*

1. A customer has a WIC check for fruits and vegetables with a value of \$8.00 and they select fresh white potatoes, frozen carrots, bananas, and fresh spinach. The total of the sale comes to \$9.57. What do you do?
  - a. Tell the customer the total is \$9.57.
  - b. Politely tell the customer they cannot purchase the white potatoes because they are not allowed and ask if they would like to select another item
  - c. Tell the customer to take something out total amount has to be under \$8.00.
  - d. Tell customer to enter \$8.00 on the WIC check and ask how they would like to pay for the remainder.
  
2. A customer you see in the store each week comes in to purchase their WIC food but forgot to bring in their WIC ID folder and asks you if they can use your WIC booklet. What do you do?
  - a. Give them one of your store's WIC Vendor booklets;
  - b. Tell the customer you will help them pick out the items they need;
  - c. Politely tell the WIC customer that you cannot accept their WIC check without their WIC ID folder;
  - d. Ask for their driver's license or photo ID and accept the WIC check.
  
3. Your store is out of 16 ounce loaves of WIC-approved bread. A customer has a check that expires today, and wants to purchase bread. Which items can be offered to the customer instead?
  - a. 20 ounce wheat bread
  - b. 16 oz. McCann's Steel cut Irish Oatmeal, 16 oz. Carlita Whole Wheat Tortillas, or 14 oz. Brown Rice
  - c. Provide the customer a raincheck to pick up at a later date
  - d. None. Substitutions are never allowed.
  
4. A customer has a WIC check allowing 36 ounces of breakfast cereal. Assume that your store has these cereals in these sizes. Which of the following can the customer select?
  - a. Two 15 ounce boxes of Kellogg's Corn Flakes and one 12 ounce box of Kellogg's Rice Krispies;
  - b. Three 12 ounce boxes of Post Alpha Bits;
  - c. Three 14 ounce box of General Mills Kix;
  - d. One 8 ounce boxes of Kellogg's Corn Flakes, one 12 oz. Rice Krispies, and one 12oz. Cheerios.



5. A WIC customer is redeeming the following WIC check:

ACCT#  
802054

MAINE WIC NUTRITION PROGRAM Department of Health and Human Services  
11 SHS, Augusta, Maine 04333-1-800-437-9300 - www.WICforME.com

NAME OF PARTICIPANT				FIRST DAY TO USE	LAST DAY TO USE	CHECK NUMBER
Monty Moose				4/1/2099	4/30/2099	02572778
PARTICIPANT I.D.	AGENCY	CLINIC	FOOD PACKAGE	FI TYPE	STAMP BELOW	
10000168						
FOR PURCHASE OF APPROVED WIC FOODS ONLY (NO SUBSTITUTIONS ALLOWED):					AMOUNT	VOID
10	13 OZ CANS CONC ENFAMIL INFANT	367418	XXX END OF ORDER XXX	\$		
					DEPOSIT WITHIN 60 DAYS OF FIRST DAY TO USE PAY TO THE ORDER OF MAINE WIC VENDOR	
					X	SIGNATURE OF AUTHORIZED REPRESENTATIVE OR PROXY

Which of the following items is allowed for purchase?

a.



Enfamil® Infant - 32 fl oz Ready-to-Use Liquid Can

b.



Enfamil® Infant - 13 fl oz Concentrated Liquid Can

c.



Enfamil® Infant - 12.5 oz Powder Can

d.



Enfamil® Gentlease® - 32 fl oz Ready-to-Use Liquid Can

6. Which item cannot be purchased on a WIC check for fruits and vegetables with a value of \$8.00?

a.



Canned Fruit Cocktail in heavy syrup

b.



Fresh Cut Watermelon

c.



Canned Carrots

d.



Frozen Broccoli