

Section H

Bladder and Bowel

Objectives

- State the intent of Section H Bladder and Bowel.
- Describe how to conduct the assessment for urinary incontinence.
- Describe how to conduct the assessment for bowel incontinence.
- Code Section H correctly and accurately.

Intent of Section H

- To gather information on:
 - Use of bowel and bladder appliances
 - Use of and response to urinary toileting programs
 - Urinary and bowel continence
 - Bowel toileting programs
 - Bowel patterns
- Each resident who is incontinent or at risk of developing incontinence should be identified, assessed, and provided with individualized treatment and services.

Item H0100

Appliances

H0100 Importance₁

- External catheters should:
 - Fit well and be comfortable
 - Minimize leakage
 - Maintain skin integrity
 - Promote resident dignity
- Indwelling catheters should not be used unless there is valid medical justification.
- Assessment for indwelling catheters should include:
 - Risk and benefits
 - Anticipated duration of use
 - Consideration of complications

H0100 Importance₂

- Complications can include:
 - Increased risk of urinary tract infection
 - Blockage of the catheter
 - Expulsion of the catheter
 - Pain
 - Discomfort
 - Bleeding
- Ostomies should be free of redness, tenderness, excoriation, and breakdown.
- Appliances should fit well, be comfortable, and promote resident dignity.

H0100 Conduct the Assessment

- Examine the resident to note the presence of any urinary or bowel appliances.
- Review the medical record for current or past use of urinary or bowel appliances.
 - o Include bladder and bowel records.

H0100 Assessment Guidelines

- Suprapubic catheters and nephrostomy tubes should be coded as an indwelling catheter only.
- Condom catheters and external urinary pouches are commonly used intermittently or at night only.
 - This use should be coded as external catheter.
- Do not code gastrostomies or other feeding ostomies in this section.
- Only appliances used for elimination are coded here.

H0100 Coding Instructions

- Check each appliance used during the look-back period.

H0100. Appliances	
↓ Check all that apply	
<input type="checkbox"/>	A. Indwelling catheter (including suprapubic catheter and nephrostomy tube)
<input checked="" type="checkbox"/>	B. External catheter
<input type="checkbox"/>	C. Ostomy (including urostomy, ileostomy, and colostomy)
<input checked="" type="checkbox"/>	D. Intermittent catheterization
<input type="checkbox"/>	Z. None of the above

Item H0200

**Urinary Toileting
Program**

H0200 Importance

- Determining the type of urinary incontinence:
 - Allows staff to provide more individualized programming or interventions
 - Enhances the resident's quality of life and functional status.
- Many incontinent residents respond to a toileting program:
 - Especially during the day
 - Includes residents with dementia

H0200 Toileting Program₁

- H0200 captures three aspects of a resident's toileting program:
 - H0200A Toileting Program Trial:
Whether a toileting program has been attempted
 - H0200B Toileting Program Trial Response:
Resident's response to any trial program
 - H0200C Current Toileting Program:
Whether a current toileting program is being used to manage a resident's incontinence

H0200 Toileting Program₂

- Toileting program refers to a specific approach:
 - Organized, planned, documented, monitored, and evaluated
 - Consistent with nursing home policies and procedures and current standards of practice
- Toileting program does not refer to:
 - Simply tracking continence status
 - Changing pads or wet garments
 - Random assistance with toileting or hygiene

H0200A Toileting Program Trial

Conduct the Assessment₁

- Review the medical record.
 - Identify evidence of a trial of individualized, resident-centered toileting program.
 - Include observations of at least 3 days of toileting patterns.
 - Document results in a bladder record or voiding diary.
- Toileting programs may have different names.
 - Habit training/ scheduled voiding
 - Bladder rehabilitation/ bladder retraining
 - Prompted voiding

H0200A Toileting Program Trial

Conduct the Assessment₂

- Review records of voiding patterns over several days for residents experiencing incontinence.
 - Frequency
 - Volume
 - Duration
 - Nighttime or daytime
 - Quality of stream

H0200A Assessment Guidelines₁

- Look-back period for H0200A:
 - Most recent admission/ readmission assessment
 - Most recent prior assessment
 - When incontinence was first noted
- Voiding records:
 - Help detect urinary patterns or intervals between incontinence episodes.
 - Facilitate providing care to avoid or reduce the frequency of episodes.

H0200A Assessment Guidelines₂

- Simply tracking continence status is not considered a trial of an individualized, resident-centered toileting program.
- Residents should be re-evaluated whenever there is a change in:
 - Cognition
 - Physical ability
 - Urinary tract function

H0200A Coding Instructions

- Code **0. No** for residents who:
 - Are continent with or without toileting assistance
 - Use a permanent catheter or ostomy
 - Prefer not to participate in a trial
- Code **1. Yes** for residents who underwent a trial at least once.

H0200. Urinary Toileting Program

Enter Code

A. Has a trial of a toileting program (e.g., scheduled toileting, prompted voiding, or bladder training) been attempted on admission/reentry or since urinary incontinence was noted in this facility?

0. No → Skip to H0300, Urinary Continence/Reentry or Similar

1. Yes → Continue to H0200B

9. Unable to determine

0 **No** → Skip to H0300, Urinary Continence/Reentry or Similar

1 **Yes** → Continue to H0200B

9 **Unable to determine** →

Response - What was the reason for the response?

H0200B Toileting Program Trial Response Conduct the Assessment

- Review the resident's responses as recorded during the toileting trial.
- Note any change:
 - Number of incontinence episodes
 - Degree of wetness the resident experiences
- Look-back period for H0200B (same as H0200A):
 - Most recent admission/ readmission assessment
 - Most recent prior assessment
 - When incontinence was first noted

H0200B Coding Instructions

- Code **0**. if incontinence did not decrease.
- Code **1**. if frequency decreased but resident is still incontinent.
- Code **2**. if resident becomes completely continent of urine.
- Code **9**. if no information or trial is in progress.

Enter Code

B. Response - What was the resident's response to the trial program?

0.	No improvement
1.	Decreased wetness
2.	Completely dry (continent)
9.	Unable to determine or trial in progress

Response - What was the resident's response to the trial program?

0 No improvement

1 Decreased wetness

2 Completely dry (continent)

9 Unable to determine or trial in progress

urrent toileting pro

H0200C Current Toileting Program Conduct the Assessment₁

- The look-back period is **7 days**.
- Review the medical record for evidence of a toileting program being used to manage incontinence.
- Note the number of days that the toileting program was implemented or carried out during the look-back period.

H0200C Current Toileting Program

Conduct the Assessment₂

- Look for documentation of 3 requirements:
 - Implementation of an individualized, resident-specific toileting program based on an assessment of the resident's unique voiding pattern
 - Evidence that the individualized program was communicated to staff and the resident (as appropriate) verbally and through a care plan, flow records, and a written report
 - Notations of the resident's response to the toileting program and subsequent evaluations, as needed

H0200C Coding Instructions

- Code **0**. **No** if toileting program is used less than 4 days during the look-back period.
- Code **1**. **Yes** for residents who are managed 4 or more days of the look-back period.

Enter Code C. **Current toileting program or trial** - Is a toileting program (e.g., scheduled toileting, prompted voiding, or bladder training) currently being used to manage the resident's urinary continence?

0. No
1. Yes

0 No
1 Yes

Coding a Trial in Progress

- If a resident is currently undergoing a toileting program trial:
 - Code H0200A as **1. Yes**, a trial toileting program is attempted.
 - Code H0200B as **9**. Unable to determine or trial in progress.
 - Code H0200C as **1. Yes** for current toileting program.

H0200 Scenario #1

- Mrs. H. has a diagnosis of advanced Alzheimer's disease.
- She is dependent on the staff for her ADLs, does not have the cognitive ability to void in the toilet or other appropriate receptacle, and is totally incontinent.
- Her voiding assessment/ diary indicates no pattern to her incontinence.
- Her care plan states that due to her total incontinence, staff should follow the facility standard policy for incontinence.
- Facility policy is to check and change every 2 hours while awake and apply a superabsorbent brief at bedtime so as not to disturb her sleep.

H0200 Scenario #1 Coding

- Code H0200A as **1. Yes.**
- Code H0200B as **0. No improvement.**
- Code H0200C as **0. No.**

H0200. Urinary Toileting Program	
Enter Code 1	A. Has a trial of a toileting program (e.g., scheduled toileting, prompted voiding, or bladder training) been attempted on admission/reentry or since urinary incontinence was noted in this facility? to H0300, Urinary Continence Continue to H0200B, Response Determine → Skip to H0200C, Current toileting program or trial
Enter Code 0	B. What was the resident's response to the trial program? Improvement Continued wetness Remained dry (continent) Determine or trial in progress
Enter Code 0	C. Is a toileting program (e.g., scheduled toileting, prompted voiding, or bladder training) currently in progress? Is a toileting program (e.g., scheduled toileting, prompted voiding, or bladder training) currently being used to manage the resident's urinary continence?
Enter Code 0	

H0200 Scenario #2₁

- Mr. M., who has a diagnosis of congestive heart failure (CHF) and a history of left-sided hemiplegia from a previous stroke, has had an increase in urinary incontinence.
- The team has assessed him for a reversible cause of the incontinence and has evaluated his voiding pattern using a voiding assessment/ diary.
- After completing the assessment, it was determined that incontinence episodes could be reduced.

H0200 Scenario #2₂

- A plan was developed that called for toileting:
 - Every hour for 4 hours after receiving his 8 a.m. diuretic
 - Then every 3 hours until bedtime at 9 p.m.
- The team has communicated this approach to the resident.
- The care team has placed these interventions in the care plan.
- The team will reevaluate the resident's response to the plan after 1 month and adjust as needed.

H0200 Scenario #2 Coding

- Code H0200A as **1**. Yes.
- Code H0200B as **9**. Unable to determine or trial in progress.
- Code H0200C as **1**. current toileting program or trial.

H0200. Urinary Toileting Program	
Enter Code 1	A. Has a trial of a toileting program (e.g., scheduled toileting, prompted voiding, or bladder training) been attempted on admission/reentry or since urinary incontinence was noted in this facility? to H0300, Urinary Continence Continue to H0200B, Response Determine → Skip to H0200C, Current toileting program or trial
Enter Code 9	B. What was the resident's response to the trial program? Determined Wetness Dry (continent) Determine or trial in progress
Enter Code 1	C. Is a toileting program or trial - Is a toileting program (e.g., scheduled toileting, prompted voiding, or bladder training) currently in place to manage the resident's urinary continence?

Item H0300

Urinary Incontinence

H0300 Importance

- Incontinence can
 - Interfere with participation in activities.
 - Be socially embarrassing and lead to increased feelings of dependency.
 - Increase risk of long-term institutionalization.
 - Increase risk of skin rashes and breakdown.
 - Increased risk of repeated urinary tract infections.
 - Increase the risk of falls and injuries resulting from attempts to reach a toilet unassisted.

H0300 Conduct the Assessment

- Review the medical record.
 - Bladder or incontinence records or flow sheets
 - Nursing assessments and progress notes
 - Physician history
 - Physical examination
- Interview the resident (if capable of reporting).
- Speak with family members or significant others if resident is not able to report on continence.
- Ask direct care staff on all shifts about incontinence episodes.

H0300 Assessment Guidelines

- If intermittent catheterization is used to drain the bladder, code continence level based on continence between catheterizations.

H0300 Coding Instructions

- Code according to the number of episodes of incontinence that occur during the look-back period.

H0300. Urinary Continence

Urinary continence - Select the number of episodes of urinary incontinence - Select the number of episodes of urinary incontinence that occur during the look-back period.

Enter Code

0. Always continent	0 Always continent
1. Occasionally incontinent (less than 7 episodes)	1 Occasionally incontinent (less than 7 episodes)
2. Frequently incontinent (7 or more episodes during 7 days)	2 Frequently incontinent (7 or more episodes during 7 days)
3. Always incontinent (no episode of continence)	3 Always incontinent (no episode of continence)
9. Not rated	9 Not rated , resident had a catheter

H0300 Scenario

- An 86-year-old female resident has had longstanding stress-type incontinence for many years.
- When she has an upper respiratory infection and is coughing, she involuntarily loses urine.
- However, during the current 7-day look-back period, the resident has been free of respiratory symptoms and has not had an episode of incontinence.

H0300 Scenario Coding

- H0300 would be coded **0**. Always continent.
- Even though the resident has known intermittent stress incontinence, she was continent during the current 7-day look-back period.

H0300. Urinary Continence

Enter Code **0** **Urinary continence - Select the one category that best describes the resident**

- 0. Always continent
- 1. Occasionally incontinent (less than 7 episodes of incontinence)
- 2. Frequently incontinent (7 or more episodes of urinary incontinence, but at least one episode of continent voiding)
- 3. Always incontinent (no episodes of continent voiding)
- 4. Urinary incontinence with urinary ostomy, or no urine output for the entire 7 days
- 9. Not rated, resident had a urinary catheter

Enter Code **0** **Urinary continence - Select the**

- 0. **Always continent**
- 1. **Occasionally incontinent**
- 2. **Frequently incontinent** (
- 3. **Always incontinent** (no e
- 9. **Not rated**, resident had a

H0300 Practice #1

- A resident with multi-infarct dementia:
 - Is incontinent of urine on three occasions on day one of observation
 - Is continent of urine in response to toileting on days two and three
 - Has one urinary incontinence episode during each of the nights of days four, five, six, and seven of the look-back period.

How should H0300 be coded?

- A. Code **0**. Always continent
- B. Code **1**. Occasionally incontinent
- C. Code **2**. Frequently incontinent
- D. Code **3**. Always incontinent
- E. Code **9**. Not rated

H0300 Practice #1 Coding

- The correct code is **2**. Frequently incontinent.
- The resident had seven documented episodes of urinary incontinence over the look-back period.
- The criterion for “frequent” incontinence has been set at seven or more episodes over the 7-day look-back period with at least one continent void.

H0300 Practice #2

- A resident with Parkinson's disease is severely immobile, and cannot be transferred to a toilet.
- He is unable to use a urinal and is managed by adult briefs and bed pads that are regularly changed.
- He did not have a continent void during the 7-day look-back period.

How should H0300 be coded?

- A. Code **0**. Always continent
- B. Code **1**. Occasionally incontinent
- C. Code **2**. Frequently incontinent
- D. Code **3**. Always incontinent
- E. Code **9**. Not rated

H0300 Practice #2 Coding

- The correct code is **3**. Always incontinent.
- The resident has no urinary continent episodes and cannot be toileted due to severe disability or discomfort.
- Incontinence is managed by a check and change in protocol.

Item H0400

Bowel Continence

H0400 Importance

- Bowel incontinence
 - Interferes with participation in activities.
 - Is socially embarrassing and can lead to increased feelings of dependency.
 - Increases risk of long-term institutionalization.
 - Increases risk of skin rashes and breakdown.
 - Increases the risk of falls and injuries resulting from attempts to reach a toilet unassisted.

H0400 Conduct the Assessment

- Review the medical record.
 - Bowel records and incontinence flow sheets
 - Nursing assessments and progress notes
 - Physician history
 - Physical examination
- Interview the resident (if capable of reporting).
- Speak with family members or significant others if resident is not able to report on continence.
- Ask direct care staff on all shifts about incontinence episodes.

H0400 Assessment Guidelines

- Bowel incontinence precipitated by loose stools or diarrhea from any cause (including laxatives) would count as incontinence.

H0400 Coding Instructions

- Code according to the number of episodes of bowel incontinence that occur during the look-back period.

H0400. Bowel Continence

Enter Code **Bowel continence - Select the one category that best describes the resident's bowel movement**

0.	Always continent
1.	Occasionally incontinent (one episode)
2.	Frequently incontinent (2 or more episodes)
3.	Always incontinent (no episodes)
9.	Not rated, resident had a bowel movement

0 **Always continent**

1 **Occasionally incontinent (one episode)**

2 **Frequently incontinent (2 or more episodes)**

3 **Always incontinent (no episodes)**

9 **Not rated, resident had a bowel movement**

Item H0500

**Bowel Toileting
Program**

H0500 Importance

- A systematically implemented bowel toileting program may
 - Decrease or prevent bowel incontinence.
 - Minimize or avoid the negative consequences of incontinence.
- Many incontinent residents respond to a bowel toileting program.

H0500 Conduct the Assessment

- Review the medical record for evidence of a bowel toileting program.
- Look for documentation of 3 requirements:
 - Implementation of an individualized, resident-specific toileting program based on an assessment of the resident's unique bowel pattern
 - Evidence that the individualized program was communicated to staff and the resident (as appropriate) verbally and through a care plan, flow records, and a written report
 - Notations of the resident's response to the toileting program and subsequent evaluations, as needed

H0500 Coding Instructions

- Code according to whether a toileting program is used to manage bowel continence.

H0500. Bowel Toileting Program	
Enter Code	Is a toileting program currently being used to manage the resident's bowel continence?
<input type="checkbox"/>	0. No 1. Yes

0 No
1 Yes

Item H0600

Bowel Patterns

H0600 Importance

- Severe constipation can cause:
 - Abdominal pain
 - Anorexia
 - Vomiting
 - Bowel incontinence
 - Delirium
- Constipation can lead to fecal impaction if unaddressed.

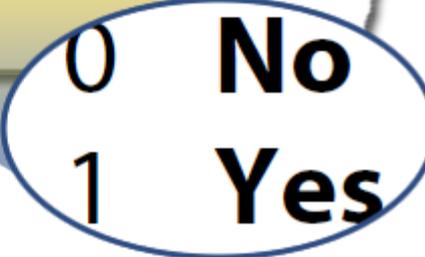
H0600 Conduct the Assessment

- Review the medical record for evidence of constipation.
 - Bowel records or flow sheets
 - Nursing assessments and progress notes
 - Physician history
 - Physical examination
- Interview the resident.
- Speak with family members or significant others if resident is not able to report on bowel habits.
- Ask direct care staff about problems with constipation.

H0600 Coding Instructions

- Code according to whether a resident shows signs of constipation during the look-back period.

H0600. Bowel Patterns	
Enter Code <input type="checkbox"/>	Constipation present? 0. No 1. Yes



Section H

Summary

Section H Summary

- Focuses on a resident's bladder and bowel status.
- Includes documenting the level of incontinence, if any as well as constipation.
- Record any toileting programs established to address incontinence issues.
- Toileting programs include only programs organized and planned to resolve or minimize causes or episodes of incontinence.