



Department of Health and Human Services  
Licensing and Regulatory Services  
41 Anthony Avenue  
11 State House Station  
Augusta, Maine 04333-0011  
Tel. (207) 287-9300; Fax (207) 287-9307  
Toll Free (800) 791-4080; TTY (800) 606-0215

## CONTACT LIST

The following contact information may be useful while operating a child care or during the child care licensing/certification process:

**Child Care Licensing Unit** - contact the Central Office or the local licensing worker at the Regional Office number listed below for licensing information or to report licensing violations;

Augusta	287-9300 - Child Care Licensing Unit - Central Office
Bangor	561-4100 or 800-432-7825
Biddeford	286-2400 or 800-322-1919
Ellsworth	667-1603 or 800-432-7823
Lewiston	795-4300 or 800-482-7517
Portland	774-4581 or 800-482-7520
Sanford	490-5400 or 800-482-0790
Skowhegan	474-4800 or 800-452-4602

**Center for Community Inclusion, Child Care Plus ME** – for consultation regarding children’s special needs, (866) 230-6957 or visit, [www.umaine.edu/ccj](http://www.umaine.edu/ccj)

**Center for Disease Control and Prevention** – information about illnesses, public health information on autism, brain injury, smoking, etc., (800) 232-4636 or online at [www.cdc.gov](http://www.cdc.gov)

**Child Care and Adult Care Food Programs** – (DHHS) 287-6255 or your local RDC.

**Child Care Registry** – for child protective background checks for center and nursery school staff, 800-452-1999 option 2.

**Child Care Resource Development Centers (RDCs)** – see the enclosed list for the RDC in your area. RDCs provide orientation training required for certification or licensure, ongoing training, information, technical assistance and possible sources of financial assistance to providers of child care. RDCs also advise parents regarding child care services offered in their area.

**Child Development Services (CDS)** – contact the Dept. of Education (DOE) (see below) for local CDS phone numbers for parents to obtain free evaluations and services regarding their child’s development up to age five, or visit [www.maine.gov/education/speced/cdssites.htm](http://www.maine.gov/education/speced/cdssites.htm)

**Child Protective Services (CPS)** (DHHS) 24-hour intake number 800-452-1999. For more information about reporting child abuse visit, [www.maine.gov/dhhs/bcfs/protection.htm](http://www.maine.gov/dhhs/bcfs/protection.htm)

**Dept. of Environmental Protection (DEP) Lead Licensing and Enforcement Program** – (800) 452-1942 or 287-2651 [www.maine.gov/dep/rwm/lead](http://www.maine.gov/dep/rwm/lead)

**Department of Education (DOE)** – (800) 624-6600 for center kindergarten programs and phone numbers of local CDS offices, visit [www.maine.gov/education/speced/cdssites.htm](http://www.maine.gov/education/speced/cdssites.htm)

**DHHS Water Lab** [Health & Environmental Testing Lab (HETL)] - 287-2727 or visit [www.maine.gov/dhhs/etl/standard.htm](http://www.maine.gov/dhhs/etl/standard.htm)

**Division of Maine Center for Disease Control and Prevention (MeCDC)** – 287-6582 to report outbreaks of communicable diseases, [www.maine.gov/dhhs/boh/ddc](http://www.maine.gov/dhhs/boh/ddc)

**Immunization Program** – (800) 867-4775; 287-3746 and [www.immunizeme.org](http://www.immunizeme.org)

**Internal Revenue Service (IRS)** – (800) 899-1040, State of Maine Taxation at 287-2076 or your local RDC.

**Maine Bureau of Insurance (BOI)** – (800) 300-5000 or [www.state.me.us/pfr/ins/ins](http://www.state.me.us/pfr/ins/ins)

**Maine Child Care Directors Association** – for monthly meetings, public policy, or networking, contact Allyson Dean, President, at 780-4125.

**Maine Childhood Lead Poisoning Prevention Program** – 287-3707 [www.maine.gov/dhhs/eohp/lead/geninfo.htm](http://www.maine.gov/dhhs/eohp/lead/geninfo.htm)

**Maine Family Child Care Association** – for training opportunities, monthly newsletter, or networking, contact, Jeanette Lamb, President, at 892-4202.

**Maine Injury Prevention** – for car/booster seat and other safety info., 287-9968 or [www.nhtsa.gov](http://www.nhtsa.gov)

**Maine Roads to Quality** – to plan and access training for professional development (888) 900-0055 or [www.muskie.usm.maine.edu/maineroads](http://www.muskie.usm.maine.edu/maineroads)

**National Association for Playground Safety** – (800) 554-PLAT, [www.uni.edu/playground](http://www.uni.edu/playground)

**Occupational Safety & Health Administration (OSHA U.S. Government)** 622-8417 in Augusta; 947-8177 in Bangor for info about OSHA rules for Centers; standards for handling blood, chemical cleaners, etc., or visit [www.osha.gov](http://www.osha.gov)

**Office of Child Care and Head Start (OCCHS)** - for more information about child care, [www.state.me.us/dhhs/occhs.htm](http://www.state.me.us/dhhs/occhs.htm) or 287-5099

**Poison Control Center** – (800) 222-1222

**Secretary of State (SOS)** – 624-7752 for information about incorporation.

**Starting a Small Business** – [www.maine.gov/portal/business/starting.html](http://www.maine.gov/portal/business/starting.html)

**State Fire Marshal** – 626-3880, “Inspections” option for information, or to leave a message for a fire marshal. A guide to child care fire regulations is available at <http://www.maine.gov/dps/fmo/Docs/ChildCareFacility.pdf>

**The American Heart Association** – for CPR and First Aid Training, 1-877-AHA-4CPR

**The Red Cross** – call local chapter for CPR and First Aid Training.

**State Bureau of Identification (SBI)** – for criminal background checks on center and nursery school staff, [www.informe.org/PCR/](http://www.informe.org/PCR/) or 621-2600

**U.S. Consumer Products Safety Commission** – 800-638-2772 and [www.cpsc.gov](http://www.cpsc.gov)