



Data Sources Synopses Adult Mental Health

April 2005

AGENCY COMMUNITY SUPPORT WAITING LIST- COMMUNITY INTEGRATION SERVICES

Data Source:

Contracted agencies providing Community Integration Services are required to report the number of consumers waiting for these services. This is done through the “Agency Community Support Waiting List.” The waiting list identifies the number of class members and non-class members waiting for Community Integration, Intensive Community Integration, Intensive Case Management or Assertive Community Treatment. The data source identifies how many class members and non-class members are waiting for the service by contracted agency and site. Through the monthly report service providers also identify the number of Community Integration, Intensive Community Integration, Intensive Case Management or Assertive Community Treatment Community Integration Workers worker Full Time Equivalent (FTEs) providing the service and the number of vacancies. This provides caseload ratio information.

Factors influencing the data:

- Class Members must be assigned a worker within 3 working days of application for services.
- The data reflects a point in time count of the number of people on waiting lists for CSW/ICM/ACT Services, specifically on the first Friday of every month.

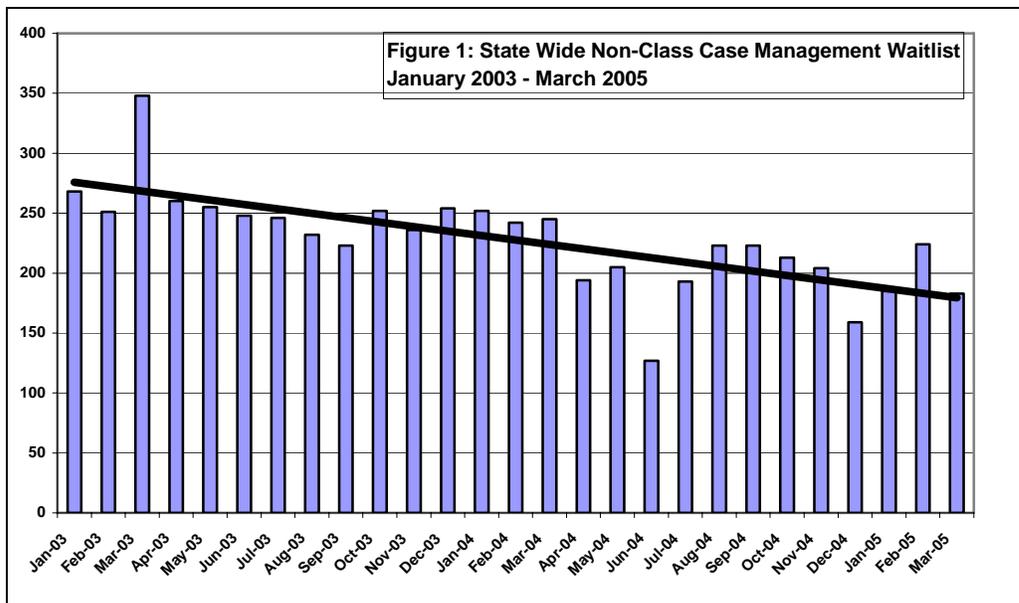
Non-Class Members Waiting: (Table 1. & Figure 1.)

- During 2004 the numbers of non-class members waiting for case management services was 159, as compared to 183 non-class members in March 2005. Table 1. displays by month the number of non-class members waiting for the service.
- Figure 1. is a graph with a trend line demonstrating a decrease in the overall number of class members reported as waiting for the service. It represents a positive trend, since January 2003.



Table 1.

Statewide Numbers of Non-Class Members Waiting for Case Management								
2003			2004			2005		
January	268	January	252	January	185			
February	251	February	242	February	224			
March	348	March	245	March	183			
April	260	April	194	April				
May	255	May	205	May				
June	248	June	127	June				
July	246	July	193	July				
August	232	August	223	August				
September	223	September	223	September				
October	252	October	213	October				
November	236	November	204	November				
December	254	December	159	December				



Class and Non-Members Waiting: (Table 2)

Using the “Agency Community Support Waiting List,” data is collected by the Regional Consent Decree Coordinators Office asking the following questions of Community Integration Agencies within their respective regions;

- How many consumers are waiting to be assigned a case manager? Identifies those individuals who were referred for the service and who are waiting assignment of a Community Integration Worker.



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- How many of those waiting currently have an ICM/CM/ACT worker? Identifies those referred for the service that may already be getting the service through another service provider. This can represent a referral from agency to another.
- How many of those waiting have an interim worker meeting their case management needs? The question is aimed at obtaining the number of those individuals who may be waiting for an assignment of a permanent worker, but who may have an intake or interim worker meeting some basic needs, including initiating the ISP process. Individuals who currently have an interim worker meeting their case management needs are not included in the waiting list totals.
- How many of those waiting have NO worker meeting their case management needs while they wait? This question is meant to define all persons who are waiting for Community Integration Services without any worker meeting their case management needs.

Table2.

DHHS Adult Mental Health				
Table 1. Class Members and Non-Class Members Waiting for CIS/ICIS/ICM/ACT Services				
January 2005	Class Members Reported:			
	On Wait List	Have CIS/ICIS/ICM/ACT	Have Interim Worker Meeting Case Management Needs	Waiting with No CM
Region I	2	2	0	0
Region II	8	7	1	0
Region III	0	0	0	0
Totals	10	9	1	0
	Non- Class On Waitlist			
Region I	29	5	2	22
Region II	161	26	15	120
Region III	154	15	96	43
Totals	344	46	113	185
February 2005	Class Members Reported:			
	On Wait List	Have CIS/ICIS/ICM/ACT	Have Interim Worker Meeting Case Management Needs	Waiting with No CM
Region I	0	0	0	0
Region II	12	11	1	0
Region III	0	0	0	0
Totals	12	11	1	0
	Non- Class On Waitlist			
Region I	40	8	3	29
Region II	219	26	21	172
Region III	112	0	89	23
Totals	371	34	113	224
March 2005	Class Members Reported:			
	On Wait List	Have CIS/ICIS/ICM/ACT	Have Interimm Worker Meeting Case Management Needs	Waiting with No CM
Region I	2	2	0	0
Region II	11	10	1	0
Region III	0	0	0	0
Totals	13	12	1	0
	Non- Class On Waitlist			
Region I	24	5	2	17
Region II	184	23	12	149
Region III	66	0	49	17
Totals	274	28	63	183



- There have been no class members reported as waiting without services for the months of January, February and March 2005.
- The majority of class members reported on the wait list are from Region 2. The majority of these individuals may be in transition from one agency to another or may be transitioning to a new worker within the same agency.

Case Load Data:

Table 3.

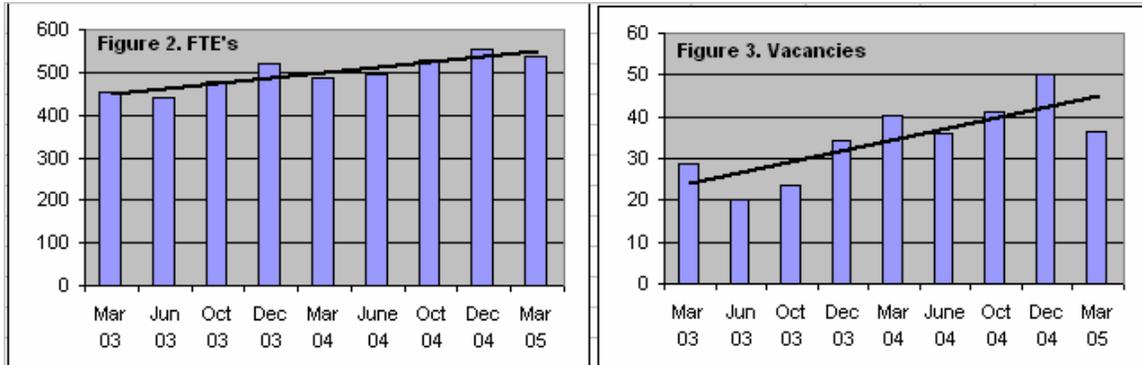
DHHS Adult Mental Health Case Load Ratios					
From March 2005 Wait List Data					
		Region 1	Region 2	Region 3	State Total
Assertive Community Treatment (ACT)	Number of ACT Workers per region.	29.3	21.0	6.0	56.3
	Number of consumers assigned to ACT Workers.	220.0	209.0	40.0	469.0
	Average case load Size per ACT worker.	7.4	10.0	6.7	8.3
	Number of ACT vacancies for region.	3.0	2.0	1.0	6.0
Community Integration	Number of CIWs per region.	96.0	164.0	138.4	398.4
	Number of consumers assigned to a CIWs.	2094.0	2813.0	2229.0	7136.0
	Average case load size per CIW.	21.8	17.2	16.1	17.9
	Number of CIW vacancies for region.	7.0	6.0	7.6	20.6
Intensive Community Integration	Number of ICIWs per region.	34.0	0.0	0.0	34.0
	Number of consumers assigned to a ICIWs.	385.0	0.0	0.0	385.0
	Average case load size per ICIW.	11.3	0.0	0.0	11.3
	Number of ICIW vacancies for region.	7.0	0.0	0.0	7.0
Intensive Case Management	Number of ICMs per region.	12.0	25.0	11.0	48.0
	Number of consumers assigned to ICMs.	193.0	204.0	63.0	460.0
	Average case load size per ICM.	16.1	8.2	5.8	9.6
	Number of ICM vacancies for region.	2.0	0.0	1.0	3.0
TOTALS	Total workers per region.	171.3	210.0	155.4	536.7
	Number of consumers assigned per region.	2892.0	3226.0	2332.0	8450.0
	Average case load size per worker.	16.9	15.4	15.0	15.7
	Number of vacant positions per region.	19.0	8.0	9.6	36.6

Table 3.

- During the month of March it was reported through wait list data (Table 3.) that a total of 8,450 consumers were receiving ACT, Community Integration, Intensive Community Integration or Intensive Case Management combined statewide.
- Statewide and regionally, case load ratios for Community Integration remain below the Consent Decree standard of 1:40. The case load ratio for Community Integration for the month of March 1:17.9
- Caseload ratios for Intensive Case Management are also below Consent Decree standards of 1:16. Currently, Intensive Case Management ratios statewide are 1:9.6.
- ACT ratio's are also at or below Consent Decree standards, 1:10. Statewide the ratios for this service are 1:8.3. Region 2 has an ACT consumer ratio of 1:10.1.



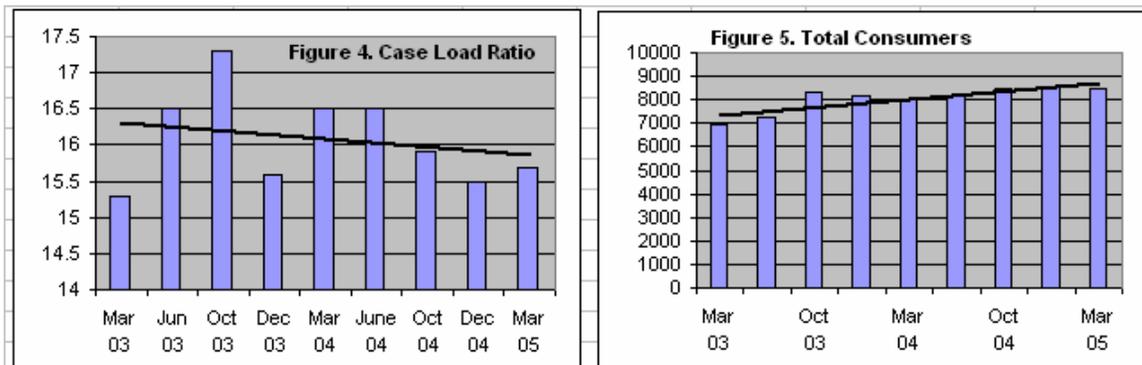
Full Time Equivalents and FTE Vacancies:



In December 2004, the number of Full Time Equivalents state wide was 554.3 (Figure 2, Table 4.) while in March of 2005 the number decreased by 17.6 FTEs to 536.7. The number of vacancies also decreased during the same time frame by 13.5 from 50.1 FTE vacancies statewide in December 2004 to 36.6 in March 2005 Figure 3, Table 5).

Table 4					Table 5				
Number of Case Management FTE's					Number of Case Management Vacancies				
Reported on the Last Month of the Quarter					Reported on the Last Month of the Quarter				
Quarter	R1	R2	R3	Total	Quarter	R1	R2	R3	Total
Mar 03	157	176	119.6	452.6	Mar 03	15	10	3.7	28.7
Jun 03	158	185.5	96.7	440.2	Jun 03	5	9	6	20
Oct 03	162.1	182.5	135.7	480.3	Oct 03	15	3	5.6	23.6
Dec 03	157.3	222	140.9	520.2	Dec 03	18	12	4.1	34.1
Mar 04	157.5	185.5	144.1	487.1	Mar 04	22	12	6.5	40.5
June 04	161	188.5	145	494.5	June 04	14	14	7.8	35.8
Oct 04	164	209	156.8	529.8	Oct 04	14	15.5	11.6	41.1
Dec 04	195.5	203	155.8	554.3	Dec 04	27	12.5	10.6	50.1
Mar 05	171.3	210	155.4	536.7	Mar 05	19	8	9.6	36.6

Case Load Ratio and Total Consumers Served:





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The overall case load ratio was reported as 1:15.5 in December 2004. In March the ratio was reported as 1:15.7 (Figure 4 & Table 6, also see Table 3 for specific ratio by service type for March 2005.) The total number of consumers served, including both class members and non-class members was 8580 in December of 2004. In March 2005 the number served was 8450. This number has been fairly consistent over the past three quarters (Figure 5., Table 7.)

Table 6					Table 7				
Case Management Case Load Ratio					Number of Consumer's Assigned				
<i>Reported on the Last Month of the Quarter</i>					<i>Reported on the Last Month of the Quarter</i>				
Quarter	R1	R2	R3	Total	Quarter	R1	R2	R3	Total
Mar 03	15.5	13.7	17.6	15.3	Mar 03	2435	2409	2103	6947
Jun 03	15.9	16.8	16.7	16.5	Jun 03	2520	3115	1619	7254
Oct 03	15.6	17.4	19.3	17.3	Oct 03	2525	3174	2620	8319
Dec 03	15.4	13.9	18.7	15.6	Dec 03	2417	3093	2629	8139
Mar 04	15.3	17.3	16.8	16.5	Mar 04	2411	3213	2422	8046
June 04	16	15.9	17.9	16.5	June 04	2575	2991	2590	8156
Oct 04	15.4	16.5	15.7	15.9	Oct 04	2526	3450	2463	8439
Dec 04	15	15.6	15.9	15.5	Dec 04	2931	3167	2482	8580
Mar 05	16.9	15.4	15	15.7	Mar 05	2892	3226	2332	8450

Conclusion:

Community Integration Wait List Data overall has remained stable over the past three quarters. The number of non-class members waiting for the service seems to have been somewhat level over the past quarter, however the trend is that the number of non-class members waiting for the service has shown a downward trend since January 2003. During the months of January, February and March 2005 there was no class members reported as waiting without services.

Case Load Ratio's for the month of March indicate that services remain at or below Consent Decree Standards for Case Load Ratios. In March the state ratio for ACT was 1:8.3, for Community Integration the ratio was 1:17.9 statewide, Intensive Community Integration was reported as 1:11.3 and for Intensive Case Management the state wide caseload ratio for March 2005 was 1:9.6. Ratios have also remained stable over the past three quarters; the overall ratio was reported as 1:15.9 in October 2004, 1:15.5 in December 2004 and 1:15.7 in March of 2005.

The number of Full Time Equivalentents has remained consistent over the past three quarters as well. In October 2004 there were 529.8 FTEs, in December 2004 there were 554.3 FTEs and in March 536.7 FTEs were reported. FTE vacancies demonstrated a decrease by 13.5 FTEs from December 2004 (50.1) to March 2005 (36.6).



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The total number of consumers assigned has remained stable over the past three quarters. In October of 2004, it was reported that 8580 class and non-class members received case management services. There were 8580 consumers in case management services in December of 2004 and in March 2005 there were 8450 consumers receiving case management services.