



Operated By  
NEWSME Landfill Operations, LLC

December 12, 2014

Michael Barden  
Bureau of General Services  
77 State House Station  
Augusta, Maine 04333

**RE: Monthly Report of Landfill Complaints**

Dear Mr. Barden:

During the month of November 2014, Juniper Ridge Landfill received three complaints from area residents regarding landfill operations. Two were confirmed to be landfill related.

If you should require additional information, please do not hesitate to contact me at 862-4200, ext. 241.

Sincerely,  
NEWSME Landfill Operations, LLC

Anita M. Verrill  
Environmental Compliance Tech

enc.

**JUNIPER RIDGE LANDFILL  
-LANDFILL COMPLAINT RECORD FORM-  
November 2014**

Date	Time	Nature of Complaint	Description of Complaint	Caller	Location of Complaint	Real Time?	Wind Direction / Speed at JRL	Complaint Downwind from JRL?	Call or Site Visit Made By	Potential Odor Source?	Landfill Odor Confirmed?	Caller / Responder Comments
01/14/14	7:45 a.m.	Odor	Odor at Residence	Laura Sanborn	2845 Bennoch Road Old Town, ME	Yes	S @ 1 mph	No	Eric Nute	Unknown	No	Responder detected odor part way in on the access road.
05/22/14	8:36 a.m.	Odor	Odor at Residence	Cheryl Spencer	1142 Kirkland Road Alton, ME	Yes	E @ 2 mph	No	Eric Nute	Unknown	No	Responder made a site visit and detected a slight odor on Kirkland Road as well as Fort James, and Stage Coach Road. A call was returned by the Division Manager and a message was left.
06/07/14	3:45 p.m.	Odor	Odor on I-95 near weigh station	Laura Sanborn	2845 Bennoch Road Old Town, ME	Yes	W @ 4 mph	No	Jeremy Labbe	Unknown	No	A phone call was returned by the environmental manager and a message was left. The complaint was mobile in nature. There were hits on the 3 H2S monitors (W. Coiley, Ft. James, and Stage Coach) during the time of the call. All 3 hits were below the quantitation limit of the meters. These meters are predominantly south and west of the landfill. The interstate is located east of the facility.
10/22/14	3:54 p.m.	Odor	Odor at Residence	Sandy Daniel	439 West Old Town Road Old Town, ME	Yes	West @ 1 mph	No	Tracy Flagg	MSW	Yes	A phone call was returned by the environmental manager to the complaint residence. A site visit was performed by a technician (Tracy Flagg) and waste odor was detected at the residence. A site technician on site also detected a waste odor on site from apparent MSW materials. The caller remarked that this was the first significant odor in over a year, that she was happy with the effort Casella has put into odor control.
11/10/14	3:58 p.m.	Odor	Odor at Residence	Laura Sanborn	2845 Bennoch Road Old Town, ME	Yes	Weather Station was down	No	Eric Nute	H2S, Old Waste, Wood Smoke	Yes	A phone call was returned by the Landfill Supervisor. No significant readings - 2ppb at residence and 2.67 ppb at South meter
11/17/14	4:30 p.m.	Odor	Mobile detection of odor	Ed Spencer	1142 Kirkland Road Alton, ME	Yes	Not Available	No	Eric Nute	Unknown	No	A phone call was returned by the Environmental Compliance Manager and a responder drove south in the direction of alleged complaint. As the complaint was mobile, and an exact location was not given, a site visit could not be performed. No apparent odor was detected by the responder.
11/29/14	4:50 p.m.	Odor	Odor at Residence	Laura Sanborn	2845 Bennoch Road Old Town, ME	Yes	E @ 6 mph	No	Tracy Flagg	H2S	Yes	Responder visited the site and could smell a small amount of H2S. However, it didn't read on the meter.

Month Total Complaints: 3

Number of Complaints Confirmed to be Landfill Related: 2

Number of Complaints Not Confirmed as Originating from landfill or Possibly from Other Sources: 1

2014	COMPLAINT CATEGORY						MONTH
MONTH	ODOR	NOISE	LIGHTS	DUST	BIRDS	OTHER	TOTAL
JAN.	1	0	0	0	0	0	1
FEB.	0	0	0	0	0	0	0
MAR.	0	0	0	0	0	0	0
APR.	0	0	0	0	0	0	0
MAY	1	0	0	0	0	0	1
JUN.	1	0	0	0	0	0	1
JUL.	0	0	0	0	0	0	0
AUG.	0	0	0	0	0	0	0
SEP.	0	0	0	0	0	0	0
OCT.	1	0	0	0	0	0	1
NOV.	3	0	0	0	0	0	3
DEC.							0
<b>TOTALS</b>	<b>7</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>7</b>

\* An additional 3 non-enforceable off-site traffic related complaints have been received as of November 30, 2014.