DOC Talk

MAY~JUNE 2012 NEWSLETTER

DEPARTMENT OF CORRECTIONS

INSIDE THIS ISSUE

New Probation and Parole Officers and Juvenile Community Corrections Officers Graduate

See pages 18 and 23.

DOC*Talk* is the newsletter for the Maine Department of Corrections (MDOC).

DOC*Talk* is published 6 times a year: January/February, March/April, May/June, July/August, September/October, and November/December.

Submission Deadlines

July/August 2012 Issue:
Tuesday, September 4, 2012
September/October 2012 Issue:
Tuesday, November 6, 2012
November/December 2012 Issue:
Tuesday, January 8, 2013
January/February 2013 Issue:
Tuesday, March 5, 2013

Please send submissions and changes to the contributor list to Cheryl Miller in Central Office at 287-2212; Fax 287-4370 or Cheryl.Miller@maine.gov

Contributors

Our sincere thanks and appreciation to everyone who submitted articles and photos to *DOCTalk*. Their time and effort contribute significantly in producing a quality publication.

Susan Dumond
Bolduc Correctional Facility
Tracy Richard
Central Maine Pre-Release Center
Jeff Morin
Charleston Correctional Facility
Debbie Day
Downeast Correctional Facility
Anne Allen and Deb Barrows
Long Creek Youth Development Center
Brad Fogg
Maine Correctional Center
Martha Boynton
Maine State Prison
Priscilla McLellan
Mountain View Youth Development Center
Amanda Woolford
Woman's Re-Entry Center
Carol Carlow
Region 1-Adult Community Corrections
TBA
Region 2-Adult Community Corrections
Pat Delahanty and Mary Jones
Region 3 - Adult Community Correction
John Coyne
Region 1-Juvenile Community Corrections
Sue Carr
Region 2-Juvenile Community Corrections
John Bennoch
Region 3-Juvenile Community Corrections
Chris R. Oberg
IT
Robert Walden
Prison Industries
Cheryl Miller
Editor, MDOC Central Office
Dean Darien
MCC Printing and Distribution

From the Commissioner

Commissioner Joseph Ponte

As fiscal year (FY) 2012 ends and we begin FY-13, it is very hectic as we finalize year-end budgets and predict funding needs for each division through the FY-13 cycle. I have encouraged each Administrator to share their budgets with all staff so that everyone understands the plan for current fiscal year, which began on July 1, 2012. The more we all understand DOC departmental budgets and financial needs, the better we can plan. With sound planning, I am confident we will have adequate funding to accomplish the operational mission of our Department.

Our second Round Table Meeting was held at Charleston Correctional Center on June 20th. I found staff very willing to discuss major issues of concern; and while there will always be obstacles and challenges, I was most impressed by the willingness of staff to work together to fix the problems we all face. I always leave Round Table Meetings better informed about the challenges our agency will need to overcome and feeling confident we have the people and resources to meet those challenges.

I am sure everyone is aware by now that Associate Commissioner Melissa Grondin has decided to return to her prior employer. While her stay with us has been short, I believe everyone who had the opportunity to work directly with her has been impressed with her ability to get things done. We wish her well. We are fortunate to have Jody Breton return as Associate Commissioner, beginning July 9th. Jody brings a wealth of experience that will help us navigate through our zero-based budgeting for FY14-15.

DOC recently signed a contract with York County Jail to operate a community facility for female inmates, which opened on July 9th. This facility will be operated by the Department of Corrections and staffed with State employees. I know under the leadership of Associate Commissioner Cindy Brann and Director for Woman's Programs Amanda Woolford, we will have an excellent program to serve the needs of our female inmates.

On June 27th, I attended the memorial service for MCC Officer Ben Worster who passed away as the result of a tragic accident on Sebago Lake. In addition to family

Continued next page

ON THE FRONT COVER *Thanks to Troy Varney from the Division of Quality Assurance & Professional Practices in Central Office for sharing his photo that appears on the front cover of this issue. Troy took this photo of a Common Loon on Nicatous Lake. Share one of your photos and it might appear in a future issue of* DOCTalk. *(Email to Cheryl.Miller@maine.gov)*

From the Commissioner continued

members and friends, also paying their respects at Ben's service were co-workers, DOC facility Administrators, Governor LePage and his wife Ann. Our thoughts and prayers go out to Ben's family, friends, and coworkers for their loss.

July 1st marked the beginning of DOC's contract with the new medical provider, Correctional Care Solutions (CCS). For the first time, the pharmacy and mental health components of care are included under one comprehensive contract for medical services. We anticipate a good working partnership with CCS in bringing quality health care to our inmate population.

I hope everyone has the opportunity to enjoy some time off this summer. Please stay safe and I look forward to hearing form you at our next Round Table Meeting or as I see you when I am walking around the office and facilities.

Maine DOC Launches New Kiosk Solution for Commissary Services

By Chris R. Oberg, IT Manager-Corrections

In support of a new contract with Keefe Commissary Network, the Maine Department of Corrections has launched a new kiosk solution for commissary services. A total of 49 kiosks have been installed, across nine adult and juvenile correctional facilities, throughout the State.

The kiosks are web-based, touch screen devices that allow adult prisoners and juvenile residents (clients) to place orders for commissary and property items, such as candy, snacks, clothing, and much more. Kiosks were installed in each of the facility housing areas and are available for use, anytime that a client is able to access them. Once logged on, clients are able to browse a catalog of item categories that includes hundreds of available products. Item orders are processed only once a week, but clients are able to access and update their order at anytime prior to processing. Processed orders are subsequently fulfilled by the Keefe warehouses and shipped to the facilities for delivery to the clients.

System integration of the kiosks with the Keefe warehouse systems and the Department of Corrections offender management system, CORIS (CORrections Information System), has allowed for a streamlined and efficient operation that supports departmental business rules and policies. Real-time communication with CORIS allows for the kiosks to validate client logon, verify their trust account spending limit and ensures that allowed property and spending limits will not be exceeded. As

Kiosk on custom mount fabricated by the Maine State Prison Industries program.

orders are processed, the details of each sale is recorded and the client trust accounts are charged accordingly for each sale in CORIS with each order being sent to the Keefe warehouses for fulfillment.

Continued next page

Kiosk Launch continued

Additional functionality also was included to help eliminate and reduce manual and paper driven processes in the facilities. Clients can now also use the kiosk platforms to automatically transfer funds from their trust accounts into their phone accounts. Once orders are processed, the funds are automatically moved and immediately available to the client. These funds are used by the clients to make phone calls in a VoIP phone solution which is also an integrated component of CORIS. Prior to this, all transfers were performed via a paper form request and manual transfer function.

Phase 1 of the project was completed on April 25th and included the implementation and *go live* for the Maine State Prison and Bolduc Correctional Facility. The first order processed was successful, resulting in the processing of 642 orders that included over 20,000 individual items. Phase 2 of the project included all other facilities coming online on May 14th.

Prior to the implementation of this new service, commissary services were run independently and locally by each facility. Thus, this project also involved significant business re-engineering for the Maine Department of Corrections.

Design and implementation of the new system was completed by a multidisciplinary project team involving several representatives from Keefe Commissary Network, Abilis New England, Network/Firewall Services of the Office of Information Technology, the Project Management Office and members of the Maine Department of Corrections and Corrections Service Center.

This project—from start to completion (of Phase 1) — took just 5 months to accomplish!

Women's Re-entry Center Makes a Move

By Amanda Woolford, Director of Female Services

I am pleased and excited to announce that after a few long months of hard work, the new Southern Maine Re-Entry Center (SMRC) for Women is now open! As of July 9th we moved the first round of 14 women to their new address. It was a lot of hard work by staff from Central Office and Maine Correctional Center (MCC), not to mention the 25 women inmates who all contributed an incredible amount of time to make this happen.

It was right down to the wire and we are still putting the finishing touches on the 64 bed facility, but we made it happen. Opening day was a relief for the 14 residents who were previously housed at the old Bangor Women's Re-Entry center on the Dorathia Dix Campus. The women were moved back to MCC for a period of transition before settling into the new program.

SMRC will focus on vocational and educational programming with Culinary Arts, Horticulture/Landscaping and Carpentry classes, as well as offer programs addressing needs such as substance abuse, trauma, and parenting. The principal focus will be placed on the resident's transition back into the community with much emphasis on establishing tools and supports within the community to help residents be successful and not return to our system.

You're Invited to Our Open House
Southern Maine Re-entry Center for Women
July 25th from 1:00 to 3:00 p.m.
2 Layman Way, Alfred 04002
Please feel free to drop in and
check out our newest program.
We would love to see you!

Women's Re-entry Center Welcomes New Staff

Submitted by Amanda Woolford, Director of Female Services

Jennifer Needham has been selected as the Unit Manager, for the new Women's Re-entry Center in Alfred. Jennifer comes to us from Spectrum Health Services where she worked as an Assessment and Re-entry Programming Supervisor based out of the Maine Correctional Center (MCC). Prior to that, Jennifer spent 10 years with the Department of Health and Human Services. Jennifer earned her degree in Early Childhood Education and Psychology from the University of Maine in 1994 and went on to gain her LSW (Licensed Social Worker) in 2000. She is well versed in gender-based practices and assessments and brings a wealth of knowledge to the Department with her experience in leading evidence-based programming such as "Seeking Safety" and "Healthy Relationships" for the female population at MCC. She is also knowledgeable with the LSI, SPIn-W, CORIS and the Trauma informed level of care. Welcome Jennifer.

The Women's Re-entry Center also welcomes the following staff:

- Shane Enger - Correctional Officer transferring from Maine Correctional Center
- Brittney Ross - Correctional Officer transferring from Maine Correctional Center
- Robert Thompson - New DOC Correctional Officer
- Brittney Falco - New DOC Correctional Officer
- Renee Shanks - New DOC Correctional Officer
- Amy Martin - Correctional Trades Instructors (CTI)/Carpentry
- Mark Thompson Welch - CTI/ Landscaping/horticulture (Mark transferred from LCYDC where he has served for the past 15 years.)
- Krista Okerholm - Vocational Training Instructor (VTI)/ Culinary Arts
- Nicole Lane - Correctional Case Worker
- Rebecca Tryon - Community Programs Coordinator

It is very exciting to have everyone on board. I'm looking forward to working together as team to create a great program for the women.

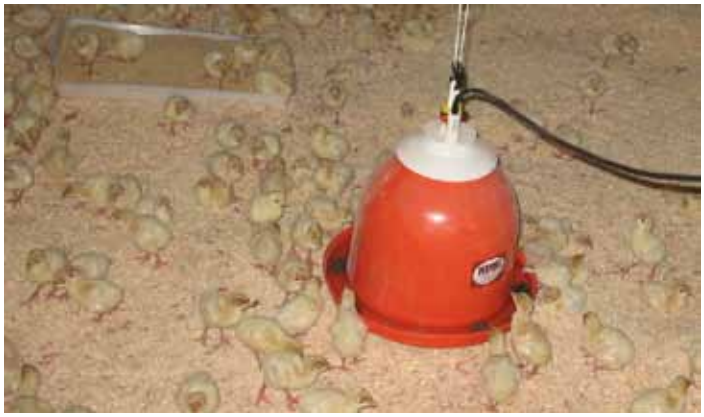
Raising Farm-Fresh Turkeys

Submitted by Bob Walden, Prison Industries Director

The Prison Industries and Bolduc Farm Programs are pleased to announce they have taken on a collaborative turkey-raising project. With a delivery of 1,000 poults (baby turkeys) on June 29th, the program is fully underway with the first three to four weeks critical to our initial flock's development.

It is exciting to have correctional industries and the farm program working together on a project that expands both programs while utilizing existing staff, buildings, and our prisoner workforce. By this Fall, we anticipate revenues from the program to not only cover the considerable costs associated with raising the flock, but will also support expansion of the program to year-round operations and the possibility of raising other bird species.

A special note of thanks to Deputy Warden Barlow and Farm Program Manager Randy Thomas for their willingness and efforts to get this new program underway.



Just a few of the one thousand baby turkeys, also known as poults, who arrive at Bolduc in June.

Division of Quality Assurance Reaches Out

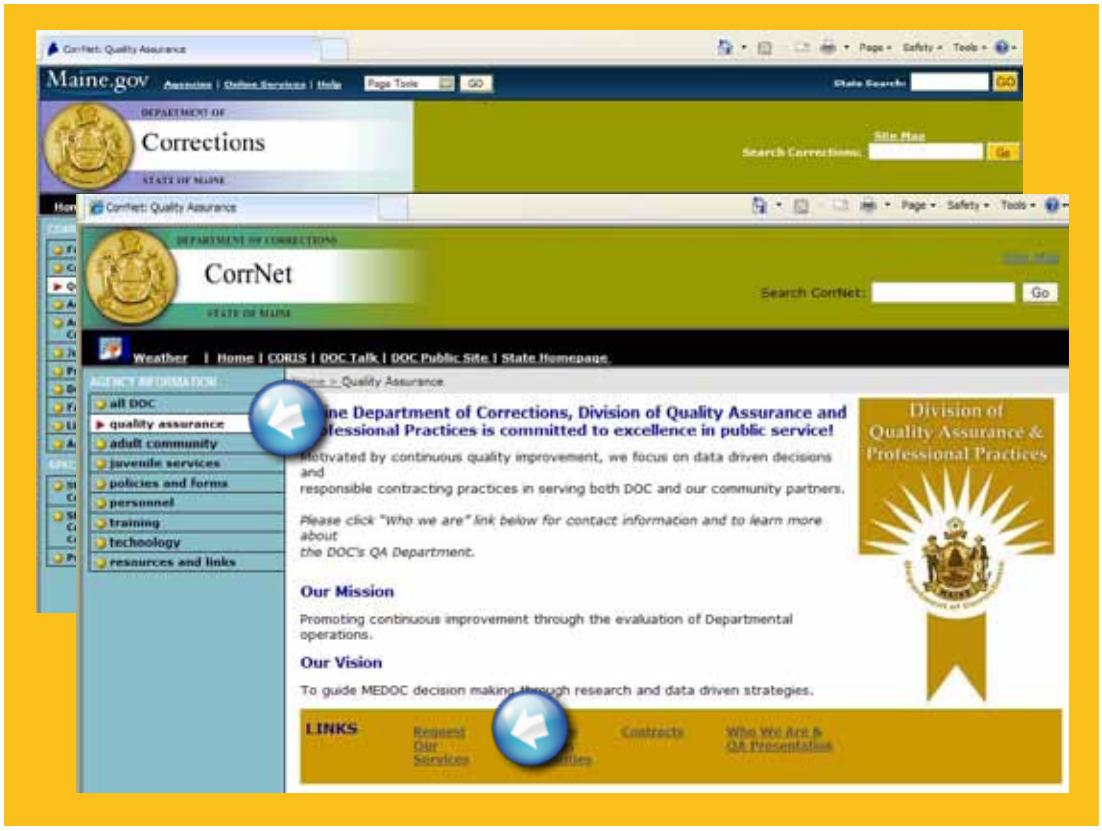
By Troy Varney, Director

As a kid growing up in the heart of Downeast Maine, I vividly remember the long days in the throes of summer, especially when on the blueberry fields—rake in hand. Fast forward a few decades (yikes!) and a lot has changed. For starters, I've hung up the rake, and replaced blueberries with a BlackBerry. And those long summer days that seemed to never end, they've been replaced with days that wiz by in a blur. This, in large part, is directly related to the majority of projects within the Division of Quality Assurance and Professional Practices (QA) which are now in full swing.

Two areas in particular are gaining momentum. First, we're in the process of acquainting DOC staff with the QA team. Beginning in July and continuing through October, QA staff will deliver an initial round of short presentations throughout the Department to talk about QA's role and services. Two initial presentations have been scheduled—one on July 18th with the DOC Executive Management Team and a second on July 24th at the Correctional Administrators meeting. By now, most facilities and regional field offices should have been contacted by a member of the QA Team to schedule site visits and presentations. For those areas that do not have an initial meeting arranged with QA, you can expect to hear form us before the end of July.

Secondly, we have a new QA intranet webpage(see below) found on CorrNet: http://inet.state.me.us/corrections/quality-assurance/index.html. Our webpage offers a number of user-friendly links for various types of information. One of those features is an online "Information & Service Request Form" accessed by clicking the "Request our Services" link at the bottom of the page. Upon completion of the form and hitting the "Submit" button it will be sent electronically to QA. Once reviewed, a member from our team will contact you within 24 hours to confirm receipt of the inquiry, acceptance and assignment of the request, to deny the request with specific reasoning(s), or to seek clarity on the request. The online request form can also be accessed through QA's link on the Maine DOC webpage: http://www.maine.gov/corrections/quality-assurance/index.html. All requests, internal and external, should be made by accessing our new sites.

Speaking on behalf of the QA Team, we look forward to meeting you when we visit your facility/regional office and please don't hesitate to contact us if you need assistance.



Charleston Correctional Facility Collaborates With Maine Department of Transportation

By David Lovejoy, Deputy Superintendent, MVYDC/CCF

For more than three years, the Maine Department of Transportation (DOT) Bureau of Maintenance and Operations-Traffic Engineering and the Charleston Correctional Facility (CCF) have worked cooperatively to lower costs and to support both organizations. CCF's Maintenance Supervisor Sam Bradeen, has been the contact person working with Wayne Arsenault, Superintendent for DOT Traffic Operations.

DOT Traffic Engineering oversees the State-wide highway marking program. Five striping crews and two stenciling crews use up to 2.5 million pounds of glass beads annually, which are shipped on non-standard wooden pallets in cardboard boxes, each weighing 2,000 pounds. Over 1,250 wooden pallets with a street value of zero (as they are non-standard) are left over as waste. At one point four to five years ago, Traffic was able to sell the pallets to a vendor for recycling purposes. Then the market fell off, and the value has not warranted further sales. Traffic Engineering look into disposal of the pallets through waste haulers which would cost over $450 per 40 yard container. Needing three to four containers the total cost would run between $1,350 to $1,800. Then through the State Surplus System, Traffic discovered that CCF had a wood-fired boiler. They now deliver three tractor trailer loads of pallets to Charleston on rainy days and at the end of the striping season. This

costs approximately 12 hours of truck use time at $3 per hour for a total of $36. The labor rate and truck ownership rate are a fixed cost. The bottom line is a savings of $1,314 to $1,764 annually. It amounts to a total savings over the past three years of $3,942 to $5,292 since this relationship began.

A second venture between the two organizations has been to utilize CCF for fabrication of moveable message sign boards which are placed in the back of pick-up trucks. Traffic Engineering requested bids from outside vendors to build folding message boards and received bids from $1,750 to $2,000 a piece. Based on the above success story, Traffic learned that Charleston had a metal fabrication shop on site, and offered the facility the opportunity to build the message boards for DOT. We evaluated the scope of work and assessed our ability to produce the signs and went back to DOT with a price for materials and inmate labor for a total of approximately $750 per message sign. An agreement was struck and in the last two years, CCF has built five signs for a savings of $5,000 to $6,250.

Collaborative projects such as these help keep our working inmates busy creating and designing, while assisting the Maine Department of Transportation. It is also a more efficient and effective use of state funds and resources.

This has been a great working relationship between the two Departments and we are currently evaluating another project to retrofit the adjustable solar panel mechanism on twelve changeable message boards.

Measuring Community Service

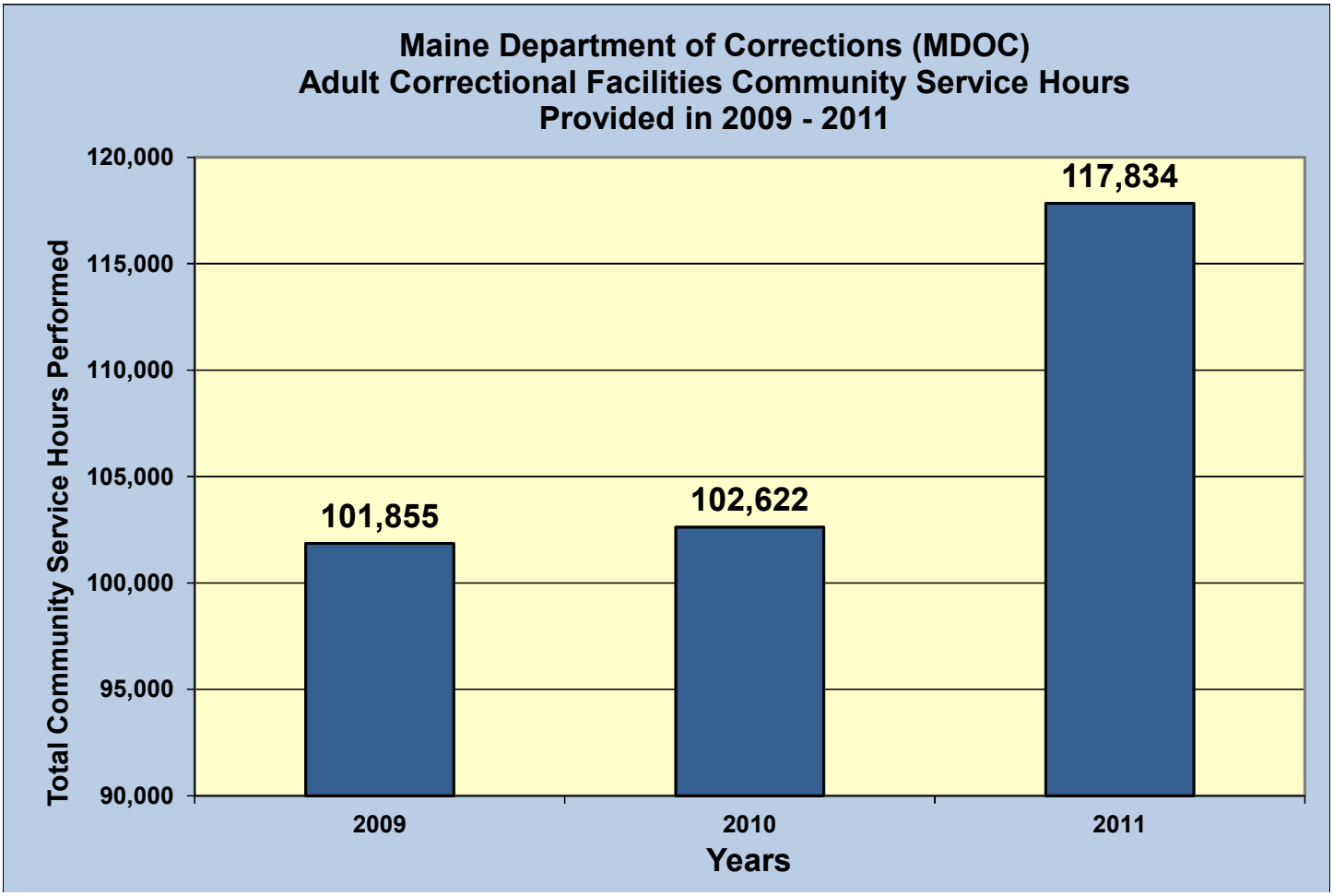
By Ellis King, Division of Quality Assurance & Professional Practices

An increase in Community Service Hours is one measure we use for assessing the department's progress in meeting the goals outlined in our strategic plan. This measure specifically addresses Goal C (see: http://www.maine.gov/corrections/PublicInterest/goals.htm) to ensure that offenders are accountable to both their victims and the communities in which they offend. In 2011 the dollar value of community services provided by the Maine Department of Corrections (MDOC) adult inmates was approximately $2,181,756.

Community service includes any work that a juvenile or adult offender performs for a nonprofit organization, town, county, or state agency other then MDOC. Examples of community service are crews that work on the restoration of local town buildings, maintain town and State parks, and perform services for the Department of Transportation. If the offender receives any monetary benefit for his/her labor it is not considered community service.

The financial value of the annual community services is based on the State of Maine Report on 2011 State Occupational Employment and Wage Estimates. Using the average wages of people involved in construction trades (SOC Code 47-0000) because almost all of the MDOC community services are covered by these categories.

Whereas continuous improvement is a goal of MDOC, each year we strive to exceed the previous year's annual total of community service hours. (See chart below.)



Outdoors at Central Maine Pre-Release

Things are really growing at Central Maine Pre-Release Center (CMPRC). We purchased five picnic tables from the wood shop at Maine Correctional Center for our new outdoor visiting area. The area, located beyond the main building, will provide inmates and their visitors a quiet, shady place to reconnect during good weather.

This is the second year CMPRC has planted a garden. Thanks to CTI Dave Gott and his dedicated inmate volunteer the garden is even better than the first year. Now growing are tomatoes, peppers, lettuce, cabbage, broccoli, green beans, brussel sprouts, carrots and three different varieties of squash.

In appreciation for the hours of volunteer work completed by the inmates on community service work crews, the Department of Conservation donated three park grills to the facility which were placed in the visiting area for the enjoyment of families. Several inmate volunteers added flowers and landscaping to the area, as well as, several other sites around the building.

Maine Correctional Center Employee Recognition

In May, the Maine Correctional Center honored the following employees during their Employee Recognition Breakfast:

Employee Of The Year: Officer Rebecca Swendsen (above) was awarded MMC's Employee of the Years for her dedication to the Maine Correctional Center and the Department of Corrections. She was recognized for her outstanding performance as the reception officer, processing a large volume of intakes, working hard, and consistently exceeding the demands and expectations of her position to keep up with the workload despite staffing issues. Rebecca takes great pride in her work and no matter how busy it gets, she is always willing to help any staff or area while performing her duties in professional and friendly manner. Her fellow staff and supervisors recognize Rebecca for her work ethic and attitude on the job. She is a pleasure to work with and provides an example for all to follow. Rebecca's contributions to the Facility and the Department are greatly appreciated. Congratulations and thanks to Rebecca.

Rookie Of The Year: Officer Lee Maher was awarded MCC's 2011 Rookie of the Year award for his outstanding performance and contributions to the Maine Correctional Center. Lee is recognized by his supervisors and peers as a professional and team player. Since completing basic corrections training, Lee has excelled in every assignment and taken on new challenges including becoming trained in urinalysis testing and achieving appointment to the Correctional Emergency Response Team (C.E.R.T.) Lee is noted for bringing a positive attitude and a strong work ethic to the workplace, setting the example for all to follow. Congratulations to Lee.

Perfect Attendance Recognition:
(*No Sick Time Used*)
- Sr. Marian Zimmerman
- Recreation Supervisor Gregory Willey
- Officer Melissa Geesman
- Officer Sean Kaherl
- Officer Mark Struck
- Officer Jerry Smith
- Sergeant Christopher Coffin

Exceptional Attendance Recognition:
(*1 Day Or Less Of Sick Time*)
- Judy Thurston

Lifesaving Awards:
- Officer Corrine Bailey
- Officer Elsie Martinolich
- Officer Mark Struck
- Officer Brandon Traknis
- Officer Matthew Day
- Sergeant Nathan Thayer
- Sergeant Charles Dame

Years Of Service Awards

5 Years of Service:
- John A. Westberry Jr.
- William E. Rollins Jr.
- Kelly C. Ridley
- Allison C. Bachelder
- Cynthia A. Austin
- Barbara A. Libby
- Shane P. Enger
- Angela M. Dumont
- Durward B. Worster*
- Carlton W. Sanderson

10 Years of Service:
- Stacey Abbott
- Joseph Gore III
- Christopher Ross
- Kenneth Smith
- Dawn Grass
- Christopher Coffin
- Norman Beaupre Jr.
- Christopher Garland

20 Years of Service:
- Jane Hudson
- Dennis Winslow
- Robert J. Leclair
- Daniel Landry Jr.

25 Years of Service:
- Mark James
- Norman Lowell
- Penny Bailey

30 Years of Service:
- Robyn Egan

35 Years of Service:
- Richard Robinson

40 Years of Service:
- Susan Deschambault

** Sadly, Durward Ben Worster died on June 20, 2012. See page 25.*

Teacher Kay Bouchard Retires From Maine Correctional Center

By Jim Howard, Teacher-MCC

At the end of June, Kay Bouchard retired from her teacher position at the Maine Correctional Center. For almost twenty-nine years, Kay was the encouraging, positive influence for many students who had been left behind.

Kay's classroom at the Correctional Center was a big space on the third floor of the program building, one of the oldest buildings at MCC. The room has tall windows and is arrayed with small tables, desks, a few computers and some comfortable chairs. Near the door was Kay's desk, a classic big old teacher's desk. It was always covered with "stuff"—a writing assignment, a college application, an interesting article, or student worksheets. Sometimes you couldn't find the phone on the first ring. Behind it was an old bookcase filled with workbooks, reading materials, textbooks and stacks of teaching materials. The old black chalkboard on the wall behind the desk was covered with photos of all the students who had earned their GED. If you looked up from your workbook to glance at the teacher, you were struck by a wall full of faces, just like yours, and they were each holding their GED.

In many New England families, everyone meets in the kitchen. Kids, friends, family and farm hands all come to the kitchen for friendship, support, advice, comfort and inspiration. Kay's kitchen was her classroom. Knowledge was the nourishment and thirsty family members were given writing assignments and books to read, peppered with words of encouragement; "Yes, you can. "Good try, come back tomorrow." "Great Job! You did it!" It was wonderful to watch and a great place to visit.

The proof of Kay's impact is in the pudding — it's the chalkboard wall covered with pictures of Kay's "kids." Before she left, many staff and students took time to visit and let her know she made a very big difference at MCC. Kay's unfailing optimism and advocacy for her students are among her hallmarks.

MCC Superintendent Scott Burnheimer presents a plaque to Kay Bouchard who retired from MCC in June.

Kay's desk and photos of her students who earned their GED.

More Staff Recognitions at MCC

Welcome to Our New Employees:

- CO Donald Cowles III
- CO Jason Duval
- CO Laurie Hayer
- CO Roy King
- CO Craig Lewin
- CO Christopher Lussier
- CO Douglas Maher
- CO Justin Mohn
- CO Hilary Twaddel
- Inventory and Property Associate Susan Ingraham

Thank You for Your Service:

- Philip Moss has given his resignation after eight years with MCC. Upon return from active military duty, Phil is staying in the Virginias to pursue other career opportunities.

- Jerrad Coffin, who is currently on active military leave in support of Operation Enduring Freedom through April 2013.

- CO Brittney Ross and CO Shane Enger, who have transferred from MCC to the new Southern Maine Re-entry Center (SMRC) in York.

- Correctional Care and Treatment Worker (CCTW) JoAnne Dunn, who is chipping in at the new SMRC to help get things ready to fully open. She is also providing CCTW services to the prisoners currently in place at the facility.

- Mike Robertshaw and the Correctional Trades Instructors who have been working diligently to help get ready the new SMRC facility, close up the facility in Bangor, a variety of community service projects, removing the fence at Brunswick Landing for future Departmental use, and so much more!

MCC Grateful for Books!

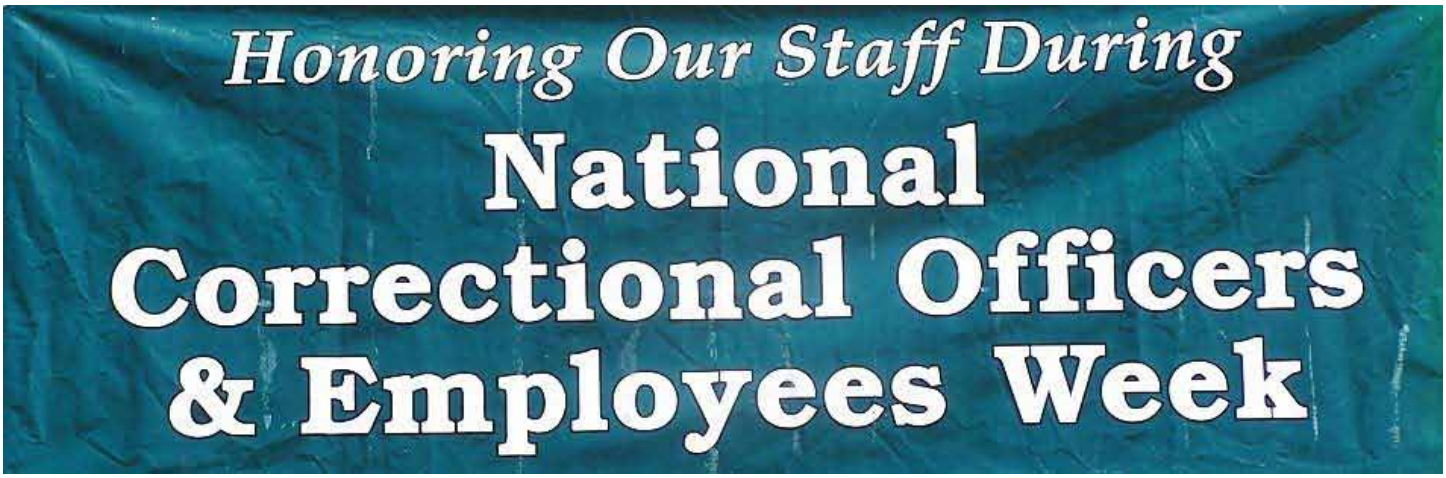
By Francine Bowden, Librarian MCC

I have heard the expression, "Thank God for the books!" many times over the years I have been the librarian at the Maine Correctional Center (MCC). Inmates and staff greatly appreciate the infusion of quality books recently donated by Ms. Geraldine Geary of York, ME. The recent donation contained more than 100 books with particular appeal to men and includes titles by authors Clancy, Follett, LeCarre, Cussler, and Grafton. Also included are numerous titles on battles, health, fitness, and history. The inmates are eager to begin checking out and reading the new books.

A special feature of this book donation is that it is shared by both our facility's library and the Maine State Prison library. Both prisons worked together to transport the books, divide them fairly, and provide the necessary security so that each facility can share in this "book bonanza."

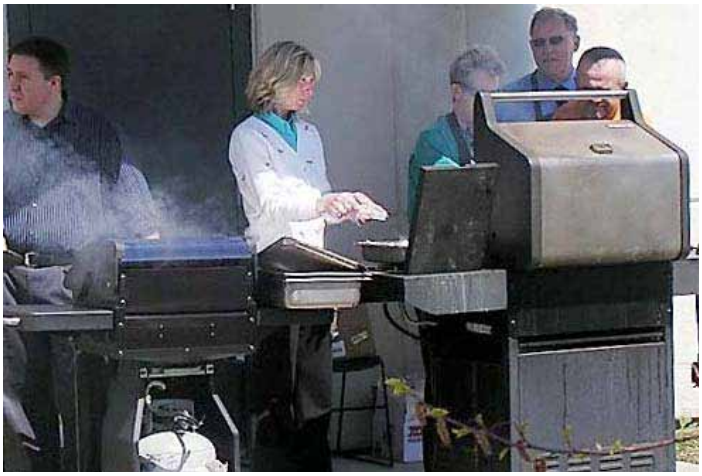
We sincerely appreciate Ms. Geary taking the time to pack 16 large boxes for our libraries, thereby enriching the lives of inmates with books.

Maine State Prison



Correctional Officers and Employee's Week was observed at the Maine State Prison during the week of May 6th with cookouts, a memorial service, a town meeting, and a raffle. Due to the large number of employees at MSP, we had four cookouts to cover all shifts. Again this year, we held a cupcake cook-off challenge. Sharon Boynton with cookie dough cupcakes won first prize, Cindy Shuman with mint cupcakes won second place, and Sharon Boynton with peanut butter cupcakes won third.

Continued on next page.



MSP honors staff continued

Top Right: Holly Harris and James Perry.

Left: Deputy Larry Austin and Matt Gerrish.

Right Bottom: Robin Mere and Randal Gelo.

We held our first Annual Memorial Service to remember employees who have passed away. Several songs including *Amazing Grace*, *In the Garden*, and *The Old Rugged Cross* were sung by Elzidia Parsons, from Skowhegan.

Continued on next page.

The Memorial Garden at Maine State Prison.

MSP honors staff continued

At the Town Meeting, many employees were recognized and presented years of service pins. The following awards also were presented:

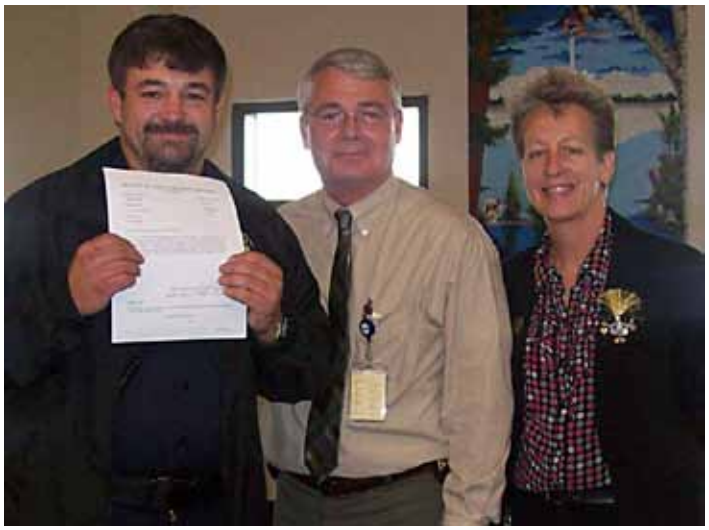
•Corrections Officers Kevin Court (photo below, left) on 1/22/12 and Richard Pillin on 12/5/11 were both awarded a Life Saving Award for performing the Heimlich maneuver on prisoners in the chow hall.

•Corrections Officer Chester Fleger was given an accommodation for his alertness in preventing an inebriated visitor from being a hazard to them self and ensuring the safety and security of the facility was maintained.

•Corrections Officer Bill Rose (photo below, right) was given an accommodation for his alertness in making sure the facility's safety and security was maintained in the Medium Unit, during an incident occurring on 4/1/12.

The Town Meeting was wrapped up by the drawing of the raffled items. We want to thank the Industries program for the raffle donations.

Kevin Court, Deputy Warden Larry Austin, and Warden Patricia Barnhart.



Bill Rose, Deputy Warden Larry Austin, and Warden Patricia Barnhart.

MSP K-9 Handlers and Dogs Graduate

Congratulations to our new Maine State Prison K-9 Officer's Colt Sleaster and Kyle Sylvester. They graduated with their dogs in June. It required much hard work by these officers and their dogs to obtain this accomplishment. Congratulations to Officer's Sleaster and Sylvester and a hearty welcome to TJ and Gunner.

TJ

Gunner

Maine State Prison Chaplain's Corner

This past Father's Day, Maine State Prison (MSP) hosted a visit from the Shining Light Ministries team. The group presents a unique Christian outreach program of performing arts, including drama, high energy music and choreography. Over 100 men from MSP attended the Shining Light performance. Prison Chaplain, Walter Foster, said the presentation was the first of its kind to take place at MSP.

On May 6th, MSP also hosted an outreach ministry team called "Warriors Come Home." Warriors is based in Kansas City, Missouri. Their approach to ministry is through Arts and Entertainment and they stress serving God with excellence in all that we do. The service was well attended with standing room only.

On May 20th the hand-bell choir group Penobscot Bay Ringers performed for about 40 MSP inmates. This non-profit group was founded in 2008 and performs familiar hymns and patriotic tunes as an inspirational outreach. As part of the program, a homily was shared by a past choir member, Reverend Honaker. Following the presentation, there was a question and answer session between the choir and inmates. The group practices weekly in Camden, ME and is always looking for new participants. For more information, call Leigh Smith at 207-230-6628 or email penobscotbayringers@gmail.com.

Members of the Penobscot Bay Ringers performed at MSP.

Anderson and Dunn Retire from MSP

May 17th was Karen Anderson's last day. Karen worked at the prison for 20 years—starting as a Corrections Officer at the old prison in Thomaston and retiring as a Correctional Care and Treatment Worker in the Medium Unit. We wish her the best.

Warden Barnhart, Karen Anderson and Unit Manager Worcester

On June 6th Margaret Dunn retired. Margaret worked for the Department of Corrections for 10 years in the Mental Health Department.

Sergeant Ross, Margaret Dunn, and Unit Manager Worcester

CORRECTION: In the March/April issue of *DOCTalk* a photo misidentify Officer Travis Neal (who won second place in the chili contest) as Officer Brad Hamel.

Staffing Updates From Region 1-Adult Community Corrections

Submitted by Carol Carlow

A "Thumbs Up" Send-Off

June 29th was a day of great joy and celebration here in Region One-Adult. Staff members gathered to share a potluck luncheon and to honor and bid farewell to Corinne Zipps as she leaves us now to enjoy the new and different world of retirement. Corinne started her career in Corrections in Massachusetts and moved to Maine where she joined the staff at MCC in 1980 and had stayed for two years before moving on to probation. Corinne's time with us has spanned 32 years of exemplary service both to the Department and to her clientele. We're going to miss her friendship, her incredible detailed road notes, and her overall warm and caring spirit. So Corinne, say goodbye if you must, but go forth knowing that a ton of good wishes from all of us for a long and happy retirement will be going along with you.

Thumbs up! Corinne Zipps is presented a plaque by RCA Lisa Nash honoring and thanking her for 32 years of exemplary service to the Department of Corrections.

A Warm Welcome to Our New Staff

Stephanie Brown, a familiar face to most of us, has become part of our Biddeford staff and will be supervising clients in the Berwick, South Berwick, North Berwick, Lebanon, and A-C Biddeford. Stephanie has a Bachelor's degree in Criminal Justice and prior to joining our staff, was employed by Maine Pretrial for 11 years as a drug court case manager in Cumberland County and as general case manager in York County.

Kelly Mitcham (Prentice) will be the new Sex Offender Specialist for Cumberland County. Kelly has a Bachelor's degree in criminology and comes to us from the great state of California, where she worked as a juvenile probation officer and a sex offender specialist. Upon moving to Maine, Kelly found employment with Maine Pretrial and soon established a solid working relationship with prosecutors and others in both Cumberland and Kennebec Counties.

Catherine Fisher is another welcome staff addition. Catherine has a Bachelor's degree in psychology and started her career working at Opportunity Farms for Boys and Girls before joining Maine DOC in 2007. Starting as a member of the line staff at LCYDC, Catherine's leadership qualities soon shown through and in October of 2008, she was promoted to facility operations supervisor. Her new role in the Portland office is supervising probationers in the towns of Windham, Casco, Naples, and Raymond.

Region I-Adult's three new staff members bring with them a wealth of experience and enthusiasm to face all the challenges that lie ahead of them in the ever changing world of corrections. We're so fortunate to have them on board.

New Staff in Region 3-Adult Community Corrections

By Mary Jones and Pat Delahanty

Adult Community Corrections is very fortunate to have nine new and extremely qualified Probation and Parole Officers around the State. All nine officers (photo right) were recently sworn in during graduation exercises held at Maine Criminal Justice Academy on June 22nd. Congratulations and welcome to all!

Newly sworn in Probation and Parole Officers (Left to Right) Tim Quinn (R3), Catherine Fisher (R1), Stephanie Brown (R1), Kelly Mitcham Prentice (R1), Beth Crede (R2), Amy Burnham (R3), Jodie Johnson (R2), Chris Spear (R2), and Dennis Haislet (R3).

Region 3 wants to take this opportunity to congratulate you all on a job well done and welcome each of you to the Department. Region 3 is especially happy to have three (photo below) of the nine newly sworn in Officers join our Region.

(Left to Right) New Probation and Parole Officers for Region 3-Adult Tim Quinn, Amy Burnham, Dennis Haislet; and Regional Correctional Administrator for Region 3-Adult Bill Goodwin.

Thank You To

- Field Training Officers, classroom trainers, and everyone who pulled together to ensure our newest officers received quality training and an outstanding graduation.
- Associate Commissioner Cindy Brann for organizing an outstanding graduation for the new officers.
- The Honor Guard from Maine Correctional Center who did an exemplary presentation at the graduation.

Special Thanks To

Rosalie Morin who went above and beyond; her assistance with all the training over the past few months and with graduation was invaluable and greatly appreciated.

Welcome Lisa

We are also very happy to welcome Lisa Hall to the Region. Lisa is the newest member of our clerical support team and will be providing clerical assistance in our Rockland and Belfast Probation offices.

The Shining Light At Mountain View Youth Development Center

By Paul Dunfee, Chaplain

On June 19th, a musical performing group called *Shinning Light* was at Mountain View for their third on-stage performance. The group also performed at Long Creek and the Maine State Prison.

Shining Light is a group of 50 Christian teenagers and 20 staff from Pennsylvania who traveled throughout New England on this tour; and often perform in other juvenile institutions in PA. They were well received by our residents with their music, drama and style specific to reaching incarcerated youth. The powerful effect was especially evident during the interactive question and answer period that followed the performance, with questions including how they were able to overcome their odds and be participants in the group.

Top and middle photos: The group "Shining Light" performance at Mountain View Youth Development Center. (The group's tour also included the Maine State Prison and Long Creek Youth Development Center.)

Bottom: Mountain View's Chaplain Paul Dunfee with Jeffrey Bohn and his Shining Light performers and staff.

Mountain View Life-Time Sports Program—Golf

By Bob Seccareccia, Physical Education Teacher

For the last seven years, physical education at Mountain View Youth Development Center has included a *Life-Time Sports* course. Designed for residents participating in the Jobs for Maine Graduates (JMG) program, students choose an activity in which to participate. The objective of *Life-Time Sports* is to give each student training in a physical activity that they will be able to enjoy once they leave Mountain View. Students are also taught the value of physical activity in maintaining a healthy and productive life.

One of the *Life-Time Sports* choices offered students is golf. They learn basic techniques for grip, stance, ball placement, and swing. They also learn techniques for long range and short range hits (driving/pitching-chipping and putting). To use what they've learned in real conditions, a field trip to a local golf course is planned for eligible students. On June 25th the *Life-Time Sports* class went to White Tail Golf Course in Charleston. New owners Ken and Sharon Martin, were very gracious to our students and staff, giving us clubs, carts, and equipment to play 9 holes of golf at a very reasonable rate.

The residents who went were very appreciative. At one point, one of the residents, who was reluctant to go at first said, "I really like this, it so relaxing." And all of the residents—even before we were finished the 9 holes—begged to come again. I believe this trip was extremely beneficial to the wellness of our residents and am grateful to have had the opportunity to take them. We are planning future trips to White Tail Golf Course this summer.

Mountain View Music Students Meet Barbershop Quartet and more...

By Michael Cushman, Music Teacher

On May 12th, present and former students of Mountain View Youth Development Center's (MVYDC) music classes had the opportunity to attend the sold-out show, *I Believe in Music* at the Minsky Auditorium on the University of Maine campus. Before the program, sponsored by Mainely Music Chorus and Barbershop Harmony Society, the students were asked to see if they recognized any names in the program. Students were surprised to find the name of MVYDC substitute teacher, Bill MacDonald. He is also a member of The Musseltones, a barbershop quartet comprised of men from the chorus. One student was also pleasantly surprised when one of the quartets began singing a piece he had sung in high school—so he sang along (under his breath, though)!

Before the show, the music teacher gave a brief tour of the Music Department at the University of Maine. On the tour students saw a demonstration piano, which showed the inner mechanism of the piano. To the other students' surprise, one student stepped

Continued on next page.

Quartet continued

up to play the opening to *Don't Matter* by Akon. He had to play it an octave or two higher because of non-working keys, but it sounded great!

This field trip was the 50th trip the music class has taken during the past 10 years and it could not have happened without the dedicated Mountain View staff. To take a field trip, it takes no less than 20 people to make it happen, and we would like to acknowledge their part in providing this opportunity for our students. This list includes the superintendent, JCCOs, JFOSs, JPMs, JPSs, JPWs, medical staff, psychology staff, social workers, the principal, administrative assistants, classification personnel, substance abuse workers, as well as, the students for obtaining and maintaining eligibility. In fact, due to ticket limitations, we had to remove students from the list who were eligible. As always, the students' behavior was exceptional. Chaperones for this trip included Music Teacher, Michael Cushman; Art Teacher, Gary McCready; and JPW David Richards, Jr. Thank you to everyone for making these field trips possible!

Staff Updates at Mountain View Youth Development Center

Submitted by Priscilla McLellan, Secretary Associate

Correction: I apologize for an error in the March/April issue: Congratulations should go to JPW Mike Barkac on his new position as JPW/ Community Reintegration Specialist. Mike really seems to enjoy his new job.

Welcome to our new hire David Wilson. David fills our Correctional Investigator vacancy. He has been employed with the Maine Drug Enforcement Agency as a Special Agent and has more than 14 years of law enforcement experience.

JPW Jonathan Lilley was selected to fill a Corrections Officer position at Charleston Correctional Facility. Mr. Lilly transferred to his new position on June 17th, and reports say it's going well.

Mountain View Staff Visit UTC Building Trades

By Scott Demoranville, VTI Building Trades

Pre-Vocational Trades Instructors (VTI) Scott Demoranville, and fellow Pre-Vocational Teachers John Simmons and Chef Mark Spahr spent a professional development day with their counterparts at the United Technology Center (UTC) in Bangor, where some of our students attend Adult Ed courses and summer programming. They investigated classroom setups, instruction, curriculums and assessments of UTC's Building Trades, Small Engines and Culinary programs to gain some new ideas and techniques for Mountain View's programs. They also brought back resources and started a networking system with others in their fields.

Instructor Demoranville observed UTC's carpentry instructor, Mr. Stevens and was afforded the opportunity to receive the building materials leftover from their Building Trades Program student demonstration projects. Mr. Stevens was a great host; he answered many questions and presented some fantastic ideas.

Thanks to Jobs for Maine's Graduates Manager Pat Gillis for making the arrangements for the Mountain View staff to be able to attend on the same day. Many thanks go also to the UTC Instructors for a great day of learning and observing, as well as, the great donation of materials that will be utilized by our students. The UTC Instructors would like to visit our facility to strengthen the bond between the our two programs.

MVYDC Science Students Stock Trout

By Larry Casey, Science Teacher

Mountain View Youth Development Center (MVYDC) students in Larry Casey's science classes visited the Inland Fisheries & Wildlife (IFW) Hatchery in Enfield, Maine recently. Lessons in biology were taught by Casey, Game Warden Mike Boyer, Wildlife Biologist Allen Star, and Fisheries Scientists Brian Campbell and Henry Hartley. Each of the field scientists prepared a hands-on learning activity for the students. From Warden Boyer, the students learned about the physics of moose antlers by throwing it as far as they could to score a point. From Scientist Brian Campbell they learned about aquatic ecology by collecting insect specimens from a stream. Students were taken to the site of a nuisance beaver by Biologist Starr who showed them how to make a beaver fence. They also got a chance to look at wooden duck eggs and caught and released a small painted turtle.

MVYDC teachers Larry Casey (science) and Joe Combs (math) took students to the Fish Hatchery in Enfield as guests of Inland Fisheries & Wildlife.

There was some confusion on the way to the hatchery caused by a detour. The students witnessed first hand the cause of the detour as Mr. Starr's beaver had dammed a culvert washing out the road; so they saw the road being repaired as well. Of all the activities the students participated in, they seemed to enjoy stocking a nearby stream with trout from the hatchery best of all. The teaching power of IFW was extremely effective and students left motivated and feeling good about biology and the sciences. Special thanks to IFW Supervisor Gordon Kramer for making this all happen.

A.R. Gould Celebrates Success

On June 21st the A.R. Gould School held a graduation ceremony honoring 17 graduates who earned their high school diploma or GED this past spring. The keynote speaker was humorist and motivational presenter/ performer Randy Judkins. Randy has a knack for putting his audiences on a first class self-esteem roll. Through interaction with the audience, Randy's underlying message encourages individuals to take charge of their own self esteem—"to keep it not only uncovered, but also polished as it helps carry you through life with confidence." The ceremony also included speeches from three of the graduating students who spoke about overcoming adversity and pursuing future success.

Continued on next page.

Seventeen A.R. Gould School graduates earned their high school diploma or GED this spring.

Success continued

Since July 1, 2011, the school has held three graduations honoring forty-four students who have earned their high school diploma or GED. Of these graduating students, fifteen have taken college courses in the Creek to College Program, ten have worked off site, and three have participated in off-site vocational training programs.

Congratulations to the graduating students, faculty, and staff at the A.R. Gould School and Long Creek Youth Development Center.

Left: Former JMG staff Bill Linnell with a graduating A.R. Gould student.

Right: Randy Judkins, keynote speak at G.R. Gould School's graduation ceremony instructs a person from the audience with spinning plates.

Updates From Region 3 - Juvenile Field Services

Submitted by John Bennoch, JCCO

It has been a busy couple of months with trainings at the Maine Criminal Justice Academy and getting our new hires up and running. The three days of training at the beginning of June provided some excellent information, and also allowed us to re-connect with coworkers from throughout the state. It's always good to see old friends, and with the influx of new staff, be able to put a face to a name.

Later in June we had the pleasure of attending a seminar on brain development presented by Karen Williams. As anyone who has been to one of Karen's trainings will attest, she is very passionate about the subject and delivers it in an unforgettable manner. We also heard Dr. Vincent Fellitti speak on Adverse Childhood Experiences. This was a topic new to many of us, but provided valuable information and insight that we can use with the youths we deal with.

Several JCCOs, along with RCA Dave Barrett and RCM Galan Williamson, attended the graduation of the new JCCOs and adult PPOs on June 22nd. Region 3 had three graduates—Kelly Nightingale, Darrin Constant and Warren Brown. It was an excellent ceremony and our own Kelly Nightingale delivered an outstanding speech. Congratulations Kelly and all the recent grads.

Recently graduating JCCOs: Jen Chon (Region 1), Warren Brown (Region 3), Kelly Nightingale (Region 3), Steve Labonte (Region 2), Melanie St. Pierre (Region 1), and Darrin Constant (Region 3).

Tribute to Corrections Officers

By Brad Fogg

There, in the rolling hills of South Windham, nestled along the Presumpscot River sits the Maine Correctional Center where they have been quietly protecting the people of Maine for over 93 years. Most people drive by accepting the fact that it's there, doesn't bother anyone and employs a few people from Windham and the neighboring communities. As a matter of fact there are still a great number of people that remember it as the Reformatory for Men where they had a herd of milk cows and a dairy. Prisoners worked in the fields and out in the community, and occasionally you could drive by and see them playing softball. Once in a while one of the prisoners would escape and in pretty short order they would be back behind the fence.

Times have changed. There are no more cows, no more dairy or abattoir. It is no longer the County Poor Farm. The Maine Correctional Center is a modern correctional facility accredited by the American Correctional Association. It has treatment programs, industrial programs, and educational programs for the prisoners in recognition that they will one day be released into the community with the hopes of not re-offending. It is the ultimate hope of society that after a person has completed their sentence, that they will have been rehabilitated. The employees working there have a thankless job that few if anyone in the public truly appreciate.

While many think all corrections officers do is observe inmate behavior to prevent fights or escapes, their responsibilities reach far beyond this. Officers are expected to work overtime, nights, weekends and holidays under less than flattering conditions. They are expected to report to work despite the fiercest of storms or having a sick child at home. And it's potentially dangerous work dealing with some of the most violent offenders, yet no one carries a weapon. Officers are expected to enforce rules and regulations using verbal communications skills and presence, conduct searches for contraband, check for unsanitary conditions, and watching out for those who would cause harm to themselves or others. They attempt to avoid conflict at all costs – and that is not an easy task when you are surrounded by those who have questioned authority, rules and regulations a good part of their life.

Corrections Officers also sit on Unit Teams in an effort to design treatment programs and classify prisoners in the hopes of providing avenues for rehabilitation. Still, helping prisoners does take its toll on the staff, especially when dealing with those prisoners with mental health issues. Sometimes it is the hardest part of the job and remembering when its time to go home you can not take the job with you. You turn to your professional family for the support and help that you need.

Correctional Center employees, as many other service oriented agencies, become closely knit and there is the fabric of a small community or large family. It is the support group that they need to survive the everyday stress of their job and the tasks that they are asked to perform everyday. And like every family, when you lose a brother or sister, the entire family suffers. During two years the Maine Correctional Center has lost thee family members, John H. Paskewicz, Robert Bachelder and Durward "Ben" Worster. They were, and are, part of the Correctional Center family. It has been an unthinkable loss to the MCC family and even harder on their personal families. They were supportive of their fellow officers and employees and active in their own families being loving and caring parents; taking an active role in preserving the nation's history as a civil war buff, or passing up a promotional opportunity so you can read bedtime stories to your daughter. Their loss was unimaginable and their contribution to the Maine Correctional Center family immeasurable. Along with John who passed away during a C.E.R.T. Training, Ruby Hayden passed away while supervising female prisoners in dorm four. Bach, Ben, Wayne Hamilton, Harry Cross, Don Fogg and others passed away while still actively employed. Other employees have lost parents, wives, and children yet the public still expects their officer family members report

Continued on next page.

Tribute continued

to duty regardless of the stress and strain it puts on their families. Those loses are also grieved by the Correctional Center family.

The next time you drive by that big set of brick buildings on the River Road, give the people that work there thanks. Thanks for keeping me safe. Thanks for doing a job that endangers your life and safety everyday, Thanks for leaving your family to help protect mine. The next time your friends or neighbors want to know what you do – be proud of what you do and let them know what that set of buildings are! And most important of all, think of your fellow officer and how much they truly depend on you to be there when you are needed!

I am proud to be associated with the men and women who work at the Maine Correctional Center. I have been involved with hiring, training, or supervising almost every officer, Sergeant and Captain on the line today; as well as the original staff at DCF and many of the Officers at CMPRC. Even a few that have since retired at CCF. Thank you all, past, present, and future!

Durward Benjamin "Ben" Worster

Published in Portland Press Herald/Maine Sunday Telegram on June 24, 2012

GORHAM -- Durward Benjamin 'Ben' Worster, died on Wednesday, June 20, 2012, at Frye's Leap on Sebago Lake. He was 29 years old. Ben was born on July 14, 1982, in Portland, the son of the Durward R. Worster and Christy L. (Austin) Cousins.

Ben attended Gorham High School and shortly thereafter enlisted in the military, and was stationed at Fort Hood in Texas. A superior shot, he became a decorated Army Sniper as a Team Leader 1st Platoon, 2nd Quad, 2-5 1st Calvary during his tour in Iraq, and he was awarded numerous honors and medals, including the Army Commendation Medal, distinction from the U.S. Army Sniper School and Advanced Marksmanship and Sniper Operations, as well as holding expert military qualifications in 11 different weapons systems. Upon receiving his honorable discharge from the Army, Ben became a part of another distinguished brotherhood as an officer with the Maine Correctional Center in Windham.

The consummate daredevil, Ben was an avid snow boarder, water sportsman, and motorcyclist, where he regularly wowed his friends and onlookers with his fearless attitude and incredible abilities. Ben also loved hunting, fishing, shooting with his Dad and Gram, but nothing made him happier than spending the day with his five year-old daughter, Emma. His razor-sharp wit and clever comebacks were, along with his famous collection of snarky T-shirts, legendary, and he never failed to make everyone around him snort with laughter on a daily basis.
In addition to his parents, Ben is survived by his daughter, Emma L. Worster of Gorham; his sister, Angela M. (Worster) Keith of Durham; his stepfather, Barry L. Cousins of Gorham, his step mother, Kathleen E. Worster of Naples; his maternal grandmother, Cynthia N. Austin of Gorham, his paternal grandparents, Durward W. and Thelma M. Worster of Kingman; as well as his aunts, uncles; cousins and step siblings.

Ben will be deeply and sorely missed by his family, Kati, and all of his friends, especially those whom he loved like brothers, and of course, his dogs, Hunter and Daphne. The light of his big smile has gone out in our lives and we will miss him terribly. Our family would like to thank the Maine Correctional Center for their unwavering help and support during this time.

A Pause to Remember...

As part of a regular column, we will acknowledge members of the corrections community across the United States who recently died while preforming the duties of their job. We honor the commitment and service of these employees who have given the ultimate sacrifice for public safety.

A Message from Dr. Mary L. Livers, Deputy Secretary Louisiana Office of Juvenile Justice May 22, 2012 Oklahoma PPO Killed on Duty

Killed in the line of duty Probation and Parole Officer Jeff McCoy.

Late last week I received notification about an event that happened in Oklahoma, where I served in the Department of Corrections (DOC) for a number of years. Probation and Parole Officer Jeff McCoy was performing a pre-release home study on a person being considered for parole. As Officer McCoy went to the door of the residence, an individual (who was not the subject of the study) confronted him on the porch, assaulted the officer and struggled with him, beating him unconscious. The attacker then took Officer McCoy's service weapon and shot him in the head, killing him. The assailant was captured by police shortly thereafter, after the attacker shot at the police officers who responded to the call.

PPO Jeff McCoy, 32, left a wife and two young children, ages 7 and 4. From my many years in the Oklahoma Department of Corrections, I know Officer McCoy's parents. His mother is the Oklahoma Department of Corrections' Medical Services Administrator and his father is a retired DOC principal.

I want to remind everybody in our community-based field service offices that we go on the same type of visit to homes every day. A tragedy like this strikes close to home – when it happens to anybody in the country within our own profession, we feel it as well.

Please let this terrible incident be a tragic reminder to our field staff who are out every day: be very aware of your surroundings; never take anything for granted; if you sense a dangerous situation use your best judgment, your training and experience to avoid a violent situation and ultimately to protect yourself. Our mission dictates that we visit areas within our communities that have experienced high rates of violence. While we will continue to meet our mission, we must do so with the utmost consideration for public safety as well as staff safety.

When anything like this happens, we realize what a small world our corrections family is, across the country.

Condolences may be sent to the family care of:
Primrose Funeral Service
Norman, OK 73071
405-321-6000

Echo Cove Cemetery

By Deputy Warden Al Barlow

At a far reach of the property of the Bolduc Correctional Facility (BCF) lies the Echo Cove Cemetery. It's a small, quite place above a meandering tidal inlet, enclosed by a white fence, secluded yet appropriately visible, and visited by gulls, geese, eagles, and those who would pay their respects. Caressed almost constantly by a gentle breeze it provides a refuge from the atmosphere of the facility. Named by a BCF prisoner, this is where some of our residents reach their final rest. While no one necessarily wants it to happen, the prison sometimes becomes a home, so it is fitting that they be buried among others who have preceded them. A prison funeral offers a unique opportunity for a momentary relaxation of the separation between prisoner and staff, an awareness of what we all have in common. We stand together with the same purpose, honoring one from our midst, noting only our shared mortalities regardless of our faith. There are, undoubtedly, those who think burial in a prison cemetery a negative, depressing idea. Echo Cove might sway such an opinion due to its profound peace, the trees across the stream, and the flight of birds in and above the cemetery. In contrast to the activity of the prison facilities, it is not a bad place to rest.

Working With New Mainers: Bosnia and Herzegovina

By Kathryn McGloin

This column is offered to make our jobs a little more comfortable when working with folks whose cultures and customs are different from our own.

In previous issues of *DOCTalk* we learned about the customs and characteristics of the people from Sudan, Somalia, Congo, Cuba, South American countries, and Mexico. Let's now travel to the Federation of Bosnia and Herzegovina to learn details about their population, customs, languages and religions.

You may recall the Croat-Bosniak and Bosnian Wars of 1990s and all the turmoil that caused many traumas for the population. (That was a plug for trauma-informed care.)

There is an online article in the Anthropology of East Europe Review (Vol. 11, Nos. 1-2 Autumn, 1993) titled, Special Issue: War among the Yugoslavs, that gives a good history of the conflicts: http://condor.depaul.edu/rrotenbe/aeer/aeer11_1/bringa.html.

The U.S. Census Bureau has listed people from the Federation of Bosnia and Herzegovina as White but, they may identify themselves as Two or More Races. Remember they may even say they don't know!

White. A person having origins in any of the original peoples of Europe, the Middle East, or North Africa. It includes people who indicate their race as "White" or report entries such as Irish, German, Italian, Lebanese, Arab, Moroccan, [Bosnia and Herzegovina]or Caucasian. (U.S. Census)

Again, it is okay to read them the U.S. Census categories. It is actually helpful because it is more comfortable for us, and gives the Bosnian, Albanian or Roma the opportunity to self identify. (You can find the categories listed in the September 2011 *DOCTalk;* or you may send me an e-mail and I'll send you the list.)

A Snap Shot of Bosnia and Herzegovina

Religion
- Christian
- Islam
  - -Called Bosnjaks
- Roman Catholic
- Protestant
- Jewish

Languages Spoken
- Serbo-Croation
- Latin
- Romany
- Hungarian
- Albanian
- Slovene

General Attitudes
- Outgoing
- Friendly and warm
- Value hard work
- Great sense of humor
-

Gestures
- It is impolite to beckon with the index finger
- Shouting in public is seen as rude

Greetings
- Bosnian Muslim women wearing religious coverings are not to be offered a handshake or to be addressed
- Women offer their hand first to men

Population
- Bosnian Serbs
- Bosnian Muslims
- Bosnian Croats
- Albanians
- Roma (Gypsies)

CultureGram. (2005). CultureGrams World Edition. Lindon, Utah, USA: ProQuest Information and Learning Company and Brigham Young University.

Postcard From China

By Julie Coombs, Long Creek Youth Development Center/Project IMPACT

This past April, I had the opportunity to visit China with my nieces for their adoption reunion. This was the first time since their adoption that the girls had returned to their home country.

My older niece was 10 months old when she was adopted and is now 15 years old. She was born in the small town of Nenfeng. My younger niece was 9-1/2 months old when she was adopted from the town of Lianping. She is now 9 years old. Both girls were able to visit the towns of their birth and their orphanages where they were warmly welcomed by the directors and workers at each facility. The Chinese people were so happy to see the girls again and to learn about their lives now.

While in China we visited the cities of Beijing, Xi'an, Chengdu, Lianping, Nanchang, Nanfeng, and Shanghai. Some sightseeing highlights of our trip were the Temple of Heaven, the Emperor's Summer Palace, Birds Nest at the Olympic Park, and Wangjiang Bamboo Park. We walked on the Great Wall and visited the Giant Panda Breeding and Research Center where we held a six-month-old baby panda. I believe that this was one of the most special moments for us all. During a trip to see the Terracotta Soldiers we met the farmer who discovered the burial site while digging for a well on his land in 1974. (The Chinese are still digging up pieces of the soldiers and piecing them together).

Continued on next page.

Julie Coombs holds a 6-month-old panda.

The Great Wall in China.

China continued

The Terracotta Soldiers, China.

We were all able to experience how the Chinese live, work, and play and now have a greater understanding about their culture and beliefs. While I was on this trip, Mr. Schaefer's history class at Long Creek, was interested in where I was going and what I would be doing, so they choose a subject and learned about it while I was gone. When I returned, the students and other residents looked at over 500 of my photos from my trip and asked many questions about how things are done in China. It was wonderful for me to see the residents take such an interest in my trip and learn about my nieces' heritage.

Greeting from NYC

JPW TJ Whitcomb with his Long Creek bag on his recent trip to NY City.

Mural at Maine State Prison

Employees' Services Anniversaries

Facility Key:
CC/CO-Community Corrections/Central Office
CCF-Charleston Correctional Facility
CMPRC-Central Maine Pre-Release Center
DCF-Downeast Correctional Facility
LCYDC-Long Creek Youth Development Center
MCC-Maine Correctional Center
MSP-Maine State Prison
MVYDC-Mountain View Youth Development Center
SMRC-Southern Maine Re-Entry Center for Women

5 Years

Charles E Ackerman ..... CCF
Curtis L Brooks ..... MCC
Kenneth J David ..... CCF
Daniel Dugan ..... MVYDC/CCF
Angela M Dumont ..... MCC
Shane P Enger ..... MCC
Theresa J Hall ..... CO
Thomas J Hayden ..... MVYDC/CCF
Jason Heal ..... CCF
Clark A Lombaerde ..... CCF
Thomas A Mango ..... MCC
William D Mann Jr ..... MSP
Ronald S Miller ..... MVYDC/CCF
Carlton W Sanderson ..... MCC
Agnieszka Serwik ..... MVYDC
Adam T Smith ..... CCF

10 Years

Benjamin R Beal ..... CMPRC
Norman Beaupre Jr ..... MCC
Paul M Cumming ..... MCC
Roger M Drazek ..... MVYDC
Christopher M Garland ..... MCC
John J Lappin ..... BCF
Joel R Michaud ..... MSP
Denise M Sullivan ..... DCF
Jonathan H Willey ..... MVYDC/CCF

15 Years

David G Bailey ..... LCYDC
Arthur R Curtis II ..... CO
Tom Farrington ..... MSP

20 Years

Brad J Davis ..... BCF
Daniel B Dickson ..... CO
Jennifer L Duffy-Vail ..... MVYDC
Wayne A Duguay ..... BCF
Clayton F Knight ..... BCF
John A Lancaster ..... LCYDC
Daniel A Landry Jr ..... MCC
Robert J Leclair ..... MCC
Jeffrey A Morin ..... MVYDC/CCF
Troy Q Ross ..... MSP
Kristian R Starkweather ..... MSP
Kenneth L Vigue ..... MSP
Robert L Walden Jr ..... CO
Eric K Wildes ..... MSP
Dennis E Winslow ..... MCC

25 Years

Penny A Bailey ..... MCC
Scott A Dewitt ..... LCYDC
Cattima G Ellsmore ..... CO
Rhonda L Farrell ..... LCYDC
David F Gott ..... CMPRC
Richard J Ivey ..... MSP
Norman E Lowell ..... MCC
Toby M Sawtelle ..... DCF

More Than 25 Years

Harry M Beal Jr ..... DCF
Maurice H Benner Jr ..... MSP
Mark R Boger ..... CO
James A Breckenridge ..... MVYDC*
Susan L Carr ..... CO
Gregory F Damon ..... MCC
Joan A Dawson ..... CO
David S Ferrell ..... CO
David P Flynn ..... BCF
Roy C Gutfinski ..... CO
James Howard ..... MCC
Robert P Lancaster ..... CO
Paul C Lech ..... LCYDC
David F Lovejoy ..... MVYDC/CCF
Jay K Maker ..... DCF*
Stephen P Maxwell ..... MSP
Dennis L O'Bar ..... MVYDC/CCF
Donald G Piper ..... MCC
Anne B Rourke ..... BCF
Christine E Ross ..... CO
Laurie J Scott ..... CO
Brian E Smith ..... MSP
Craig L Smith ..... DCF*
Paul F Smith ..... MVYDC/CCF
Lawrence J Stacey ..... LCYDC
Danny K Yeaton ..... LCYDC
Corinne Zipps ..... CO

Patricia Armitage's (Mountain View Youth Development Center) Boston Terrier Chester. Share a photo of your animal companion and we may print it in a future issue of DOCTalk.

CHERYL MILLER, EDITOR
MAINE DEPARTMENT OF CORRECTIONS
111 STATE HOUSE STATION
AUGUSTA, MAINE 04333-0111

ADDRESS SERVICE REQUESTED

PRSRT STD
U.S. POSTAGE
PAID
PERMIT NO. 8
AUGUSTA, ME
04330

Maine State Prison Honors Staff

See Page 13.