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CONSUMER ASSISTANCE RESOURCES

§ 31. 1. Introduction

This Consumer Law Guide Appendix describes the different consumer assistance resources, state and national, that are available to Maine Consumers. It contains the following sections:

§ 31. 2. [Telephone Referral By Subject Matter](#)

§ 31. 3 [State Regulatory And Licensing Boards](#)

§ 31. 4. [National Attorney General Consumer Protection Contacts](#)

§ 31. 5 [United States Postal Inspectors, By Region](#)

§ 31. 6 [Maine District Attorneys](#) (for complaints about criminal consumer fraud)

§ 31. 7. [Maine District Courts, By County](#) (Small Claims Court is part of the District Court)

§ 31. 8 [Maine Law Libraries](#)

**§ 31. 2. Telephone Referrals
By Subject Matter**

SUBJECTS:

A	D.	<u>Home Financing Maine</u>	N.
<u>Abandoned Property</u>	<u>Dangerous Products</u>	<u>Home Heating</u>	<u>National Attorney General</u>
<u>Adult Protective Services</u>	<u>Day Care</u>		<u>National Consumer Orgs</u>
<u>Agriculture</u>		<u>Homeland Security</u>	<u>Nursing Homes</u>
<u>Airlines</u>	<u>Debt Collections</u>	<u>Hotels_Inns_Motels</u>	<u>Nursing_Boarding Home</u>
			<u>Ombudsman</u>
<u>Animals Health & Industry</u>	<u>Disabled</u>	<u>Housing</u>	O.
<u>Antitrust</u>	<u>Discrimination</u>	<u>Human Services</u>	<u>Odometers</u>
<u>Appliances</u>	<u>District Attorneys</u>	I.	P.
<u>Asbestos</u>	<u>Do Not Call Information</u>	<u>Identity Theft</u>	<u>Pawn Shops</u>
<u>Attorney General</u>	<u>Door to Door Sellers</u>	<u>Inns/Hotels/Motels</u>	<u>Postal Inspector</u>
<u>Autos (Motor Vehicles)</u>	E.	<u>Insulation</u>	<u>Public Safety</u>
	<u>Economic Development</u>	<u>Insurance</u>	<u>Public Utilities</u>
	<u>Elderly</u>	<u>Internet</u>	<u>Public Advocate (PUC)</u>
	<u>Electric & Gas Bills</u>	<u>Investments / Securities</u>	Q.
<u>Banking</u>	<u>Electricians</u>	J.	R.
<u>Bankruptcy</u>	<u>Emergency Help</u>	<u>Judges (complaints against)</u>	<u>Real Estate</u>
<u>Barbers</u>	<u>Employment</u>	K.	
<u>Beano/Games of Chance</u>	<u>Energy</u>		S.
<u>Blue Cross/Blue Shield</u>	F.	L.	<u>Securities</u>
<u>Broker / Mortgage</u>	<u>Federal Bureau- Investigation</u>	<u>Labor Problems</u>	<u>Small Claims Courts</u>
<u>Business - Complaints</u>	<u>Federal Communications Commission</u>	<u>Law Libraries</u>	<u>Social Security</u>
<u>Business - Licensing</u>	<u>Federal Trade Commission</u>	<u>Lawyers / Legal Assistance</u>	<u>State Licensing Boards</u>
<u>Business – Questions</u>	<u>Fire Marshall</u>	<u>Lead Poisoning</u>	T.
C.		<u>Legislature, Maine</u>	<u>Telemarketing Fraud</u>
	<u>Firewood</u>		
<u>Camps - Campground</u>	<u>Food</u>	<u>Lottery/Games /Licensing</u>	<u>Transportation, Dept. of</u>
<u>Chambers of Commerce</u>	<u>Food Stamps</u>	M.	U.
<u>Charitable Solicitations</u>	<u>Fuel (Heating)</u>	<u>Mail Order</u>	<u>U S Postal Inspectors</u>
<u>Civil Rights Violations</u>	<u>Funerals</u>	<u>Maine District Court</u>	V.
<u>Communications</u>	G.	<u>Maine Merchants Asso.</u>	<u>Veterans Services</u>
<u>Community Action Agency</u>	<u>Games of Chance</u>	<u>Medical</u>	<u>Vocational Schools</u>

Community Services	Governor	Medicare/Medicaid	W.
Congress		Mobile Homes	Water Testing
Consumer Protection		Mortgage Broker	
	H.	Motels_Hotels_Inns	
Contaminated Foods	Health Engineering	Motor Vehicle (Auto)	Well Drilling
Corporations	Hearing Aid	Motor Vehicle Inspection	Wood Complaints
Credit	Heating Oil	Motor Vehicles, Titles	X
Crimes	Heating Systems	Movers Furniture	Y
Crisis			Z

ABANDONED PROPERTY

Maine State Treasurer’s Office (toll free in Maine only) 888-283-2808
 Unclaimed Property Division or 207-624-7470
 39 State House Station, Augusta, Maine 04333-0039 Fax: 207-287-2367
 Email: state.treasurer@Maine.gov
 Web site: <http://www.state.me.us/treasurer/homepage.htm>

ADULT PROTECTIVE SERVICE

Maine Bureau Of Elder & Adult Services 207-287-9200
 Bureau of Elder and Adult Services, Fax: 207-287-9229
 11 State House Station, 442 Civic Center Drive, Augusta, Maine 04333
 Toll Free Nationwide & Canada 8am to 5pm 800-262-2232
 Local & Out of State - TTY: 888-720-1925 or 207-287-9234

Maine Bureau of Elder and Adult Services helps incapacitated or Dependent adults
 (ages 18 or over) Nationwide 24-hour, toll free 800-624-8404
 TTY (during business hours) 800-624-8404 TTY In-State (after hours) 800-963-9490
[Directions and additional numbers.](#) Web site: <http://www.state.me.us/dhs/beas/>

AGRICULTURE

Department Of Agriculture, Food and Rural Resources 207-287-3871
 28 State House Station, Deering Bldg – AMHI Complex,
 Augusta, Maine 04333-0028
 Complaints relating to contaminated food.
 Web site: <http://www.state.me.us/agriculture/index.html>

Department of Agriculture, Food and Rural Resources 1-207-287-3841
 Division of Quality Assurance and Regulations or 1-207-287-2161
 28 State House Station Deering Bldg. - AMHI Complex, Augusta, ME 04333-0028
 Complaints relating to firewood, inaccurate measuring devices (e.g., gas pumps, oil truck meters)
 Web site: <http://www.state.me.us/agriculture/qar/index.html>

U.S.D.A. Cooperative State Research, Education & Extension Service 1-202-720-7947
 1400 Independence Avenue, SW, Washington, D C 20250-2215 Fax: 1-202-690-3162
 Web site: <http://www.reeusda.gov>

State Extension Office At The University of Maine 1-800-287-0274
 5782 Winslow Hall, Orono, ME 04469-5782
 Or you can try your local Cooperative Extension Service, by checking your phone book.
 Web site: <http://www.umaine.edu/>

AIRLINES

U.S. Department Of Transportation 1-202-366-2220
 400 7th Street, S.W., Washington, DC 50590
 Aviation Consumer Protection Division
 Web site: www.dot.gov/airconsumer

Office Of Aviation Enforcement And Proceedings
 FAA Unsafe aviation practices Hotline 1-800-255-1111
 Web site: <http://airconsumer.ost.dot.gov/problems.htm>
 FAA Other than safety issues 1-800-322-7873
 Disability – Discriminatory Treatment - Related Hotline 1-800-778-4838
 Complaints Alleging Discriminatory Treatment Against Disabled Travelers
 Under The Air Carrier Access Act and 14 CFR Part 382 TTY: 1-800-455-9880
 Web site: <http://airconsumer.ost.dot.gov/ACAAComplaint.htm>

ANIMALS HEALTH AND INDUSTRY

Animal Health and Industry, Division of 1-207-287-3701
 28 State House Station Deering Bldg - AMHI Complex
 Augusta, Maine 04333-0028
 Web site: <http://www.state.me.us/agriculture/ahi/index.html>

Animal Welfare
 28 State House Station, Deering Bldg – AMHI Complex, Augusta, Maine 04333-0028
 To file an animal welfare complaint at 287-3846 or toll free at 1-877-269-9200
 The e-mail address for the program is animal.welfare@state.me.us.

Maine Veterinarian Medical Association 1-207-622-4443
 C/O Executive Director, Bill Bell Fax: 1-207-623-3748
 P O Box 152, Hallowell, Maine 04347
 Web site: <http://mainevma.org/>

The American Veterinarian Medical Association 1-847-925-8070
 1931 North Meacham Road, Suite 100, Schaumburg, Illinois 60173-4360 Fax: 1-847-925-1329
 E-mail: avmainfo@avma.org Web site: <http://www.avma.org/>

Governmental Relations Division 1-202-789-0007
 1101 Vermont Ave., NW, Ste 710, Washington, D.C. 20005 Fax: 1-202-842-4360
 E-mail: avmagrd@avma.org

ANTITRUST

Maine Attorney General’s Consumer Protection Division 1-207-626-8800
 6 State House Station, Augusta, Maine 04333-0006 Fax: 1-207-624-7730
 Web site: [Chapter 30 Antitrust Violations](#)
 Web site: <http://www.maine.gov/ag/?r=protection>

U.S. Department Of Justice 1-202-514-1240
 950 Pennsylvania Avenue
 NW, Washington, DC 20530-0001
 E-mail: antitrust@usdoj.gov Web site: <http://www.usdoj.gov/atr>

U. S. Department of Justice, Assistant Attorney General’s New York Section Office
 Ralph T. Giordano, Chief Philip F. Cody, Assistant Chief
 26 Federal Plaza, Room 3630, New York, NY 10278-0140 1-212-264-0391
E-Mail: NewYork.ATR@usdoj.gov FAX: 1-212-264-0678

Geographic Coverage:

Connecticut, Maine, Massachusetts, New Hampshire, Northern New Jersey, New York, Rhode Island, and Vermont.

APPLIANCES

Major Appliance Consumer Action Program 1-800-621-0477
 20 North Wacker Drive, Suite 1500 or 1-312-984-5858
 Chicago, Illinois 60606 Hours: 9:00 am-4: 30 pm, weekdays

ASBESTOS

Department of Environmental Protection 1-800-452-1942 or 1-207-287-7688
 17 State House Station, Augusta, Maine 04333-0017 Testing 1-207-287-2727
 Web site: <http://www.state.me.us/dep/rwm/asbestos/index.htm>

US Environmental Protection Agency 1-202-566-0500
 EPA West Building Fax: 1-202-566-0473
 National Program Chemicals Division
 1200 Pennsylvania Avenue, NW
 Mail Code 7404T
 Washington, DC 20460

Contact EPA Regional and State Offices

ATTORNEY GENERAL

Maine Attorney General G. Steven Rowe 1-800-436-2131 or 1-207-626-8800
 Central Office: Burton M. Cross Building, 6th Floor, Augusta, Maine TTY: 1-207-626-8865
 Mailing Address: 6 State House Station, Augusta, Maine 04333-0006
 E-mail: maineag@maine.gov Web site: <http://www.maine.gov/ag/>

The Attorney General’s

Consumer Information & Mediation Service in Maine Only 1-800-436-2131
 6 State House Station, Augusta, Maine 04333-0006 or 1-207-626-8849
 The Consumer line is open 9:AM – 12:00 Noon Fax: 1-207-626-8812
 E-mail: consumer.mediation@maine.gov Web site: <http://www.maine.gov/ag/?r=protection>

We mediate consumer complaints free of charge. You can write us at 6 State House Station, Augusta, ME 04333-0006; *see* Chapter 1 in this Guide. **The on-line version of the Consumer Law Guide can be found at: <http://www.state.me.us/ag/index.php?r=clg>**

AUTOS (MOTOR VEHICLES)

Arbitration of Motor Vehicle Complaints

Autoline (Better Business Bureau Arbitration) 1-800-955-5100
 812 Stevens Avenue 1-207-878-2715
 Portland, Maine 04103 Fax: 1-207-797-5818

Offers informal mediation, if necessary arbitration. This program is administered by the Better Business Bureau; participating dealers: Acura, AM General, Audi, General Motors, Buick, Cadillac, Chevrolet, GMC Truck, Oldsmobile, Pontiac, Honda, Hyundai, Infiniti *, Isuzu, Kia, Land Rover, Lexus *, Nissan *, Porsche, Saturn Volkswagen. * Excludes Hawaii. State-by-State participants: BMW (AR, IA, ID, MN, PA) Jaguar (AR, FL, ID, KY, MN) Mazda (AR) Mercedes-Benz (AR, KY, MN) Rolls-Royce (CA, FL, MN, NJ) Saab (AR, CA, FL, ID, KY, MN, OR) SMC Corporation (OR) Subaru (AR, CA, KY, MN, OH, OR, WI) Suzuki (AR, ID, KY, MN) Volvo (AR, MN) Winnebago (KY) Workhorse Custom Chassis (AK, AR, AZ, CA, CT, DE, GA, ID, IL, KY, LA, ME, MN, MO, MS, MT, NJ, NY, OH, OR, SC, SD, UT, VA, VT, WA, WI, WV).

BBB Autoline - Council of Better Business Bureaus/Dispute Resolution. 1-703-276-0100
 4200 Wilson Boulevard, #800 Toll free Auto line: 1-800-955-5100
 Arlington, VA 22203, Fax: 1-703-276-0634
 M - F, 9 a.m. - 5 p.m. (EST) E-mail : vlockett@cbbb.bbb.org

Eligibility requirements: Each participating manufacturer has its' own eligibility guidelines.

Autocap (Maine Automobile Dealers Association, Inc.) 1-207-623-3882
 Mr. Thomas T. Brown, Executive Vice President
 P. O. Box 2667, 180 Civic Center Drive, Augusta, Maine 04338-2667
 An informal third party mediation service administered by Maine Auto Dealers Association; participating dealers: Alfa Romeo, Austin Rover, BMW, Fiat, Honda, Isuzu, Jaguar, Mazda, Mitsubishi, Nissan, Peugeot, Rolls Royce, Saab, Volvo, Yugo.

Maine Lemon Law Arbitration 1-207-626-8848
 Maine Lemon Law Arbitration Program Fax: 1-207-624-8812
 6 State House Station, Augusta, Maine 04333-0006
 To apply for Lemon Law Arbitration, *see* [Chapter 7 in this Guide](#).
 E-mail: Lemon.Law@maine.gov Web site: <http://www.maine.gov/ag/index.php?r=clg&s=chap7>

Autopedia™ (Motor Vehicle Information)
 The AUTOMotive encycloPEDIA - is the complete Internet source for automotive-related information, where consumers can find information related to Autos, Boats, Trucks, Minivans, Motorcycles, RVs and Sport Utilities.
 E-mail: info@autopedia.com Web site: <http://www.AUTOPEDIA.COM>

Center For Auto Safety (Safety Defects / Recalls) 1-202-328-7700
 1825 Connecticut Ave, NW, Suite 330, Washington, DC 20009-5708
 Web site: <http://www.autosafety.org>

Consumer Reports Website:
http://www.consumerreports.org/main/detailv2.jsp?CONTENT%3C%3Ecnt_id=763&FOLDER%3C%3Efolder_id=735

National Highway Traffic Safety Administration (NHTSA) 1-800-424-9393
 400 7th Street SW, Washington, DC 20590
 Safety-related complaints and recall information.
 E-mail: info@automobilerecalls.com
 Web site: <http://www.automobilerecalls.com> or http://www.automobilerecalls.com/go_nhsta.html

NHTSA Region 1 1-617-494-3427
 55 Broadway, Kendall Square, Code 903, Cambridge, MA 02142
 E-mail: region1@nhtsa.dot.gov Fax: 1-617-494-3646

Maine Bureau Of Motor Vehicles **main number:** 1-207-624-9000
 (Location) 285 State Street, Augusta Maine 04333
 (Mailing) 29 State House Station, Augusta, Maine 04333-0029
 Dial main number and enter the extension #:
 Administrative Services..... Ext. # 52155
 License/Exams..... Ext. # 52119
 Dealer Licensing..... Ext. # 52143
 Investigations..... Ext. # 52144
 Odometer rollbacks / Enforcement..... Ext. # 52144
 Title and Anti-theft Section..... Ext. # 52138

Web site: <http://www.state.me.us/sos/bmv/>

Motor Vehicle Inspection (State Police) 1-207-624-8724 or 1-207-624-8773
 Web site: <http://www.state.me.us/dps/msp/home.htm> Fax: 1-207-624-7088
 Traffic Division Telephone..... 1-207-624-8939

Traffic Division E-mail: webmaster_traffic@state.me.us

The State Police Motor Vehicle Inspection Unit is responsible for the licensing of inspection stations and inspection mechanics, the sale of inspection stickers, the semi-annual inspection of the school bus fleets of the state of Maine, enforcement of the inspections laws and regulations, and the investigation of crimes and complaints dealing with motor vehicle inspections. The unit consists of one sergeant and 10 inspectors located throughout the state, and two clerks located in Gardiner.

Motor Vehicle Manufacturer

A few manufacturers are listed below. If you do not find the manufacturer you are looking for check the Web site for Manufacturers: <http://autopedia.com/html/MfgSites.html>

- [Acura](#)..... 1-800-382-2238 - or to find a dealer 1-800-862-2872
- [Audi - \(50\)](#) 1-800-822-2834 – 1-213-327-8280
- [BMW Group](#)..... 1-800-831-1117
- Buick [General Motors](#)..... 1-800-521-7300
- Cadillac [General Motors](#)..... 1-800-458-8006
- Chevrolet [General Motors](#) 1-800-222-1020
- [DaimlerChrysler](#) 1-800-992-1997
- [Daihatsu - \(7\)](#) 1-800-777-7070 -1-714-761-7000
- [Ford Motor Company](#) 1-800-392-3673
- GMC Truck [General Motors](#) 1-313-253-7272
- GEO [General Motors](#) 1-313-667-3800
- [Honda - \(45\)](#)..... 1-213-327-8280

Hummer	General Motors	1-866-486-6376
Hyundai - (32)		1-714-965-3006
Infiniti - (3)		1-800-662-6200
Isuzu - (15)		1-213-699-0500
Jaguar - (66)		1-800-452-4827
Jeep - (38)		1-800-763-8422
Kia		1-800-333-4542
Lexus - (29)		1-800-255-3987
Lincoln		1-800-521-4140
Lotus - (3)		1-404-822-4566
Maserati - (2)		1-301-646-6400
Mazda		1-800-222-5500
Mercedes Benz - (58)		1-201-573-4376
Mercury		1-800-392-3673
Mitsubishi		1-714-372-6000
Nissan		1-800-647-7261
Oldsmobile	General Motors	1-800-442-6537
Peugeot - (59)		1-800-345-5549
Plymouth	DaimlerChrysler	1-800-992-1997
Pontiac	General Motors	1-800-762-2737
Porsche		1-702-348-3154
Land Rover - (43)		1-301-731-9040
Rolls Royce		1-201-469-9600
Saab	General Motors	1-800-955-9007
Saturn	General Motors	1-800-553-6000
Subaru - (37)		1-609-488-3278
Suzuki - (40)		1-800-877-6900
Toyota		1-800-331-4331
Volkswagen		1-800-822-8987
Volvo - (44)		1-201-767-4737

BANKING (Brokers - Credit Unions - Securities)

Maine Bureau Of Financial Institutions 1-800-965-5235 or 1-207-624-8570
 Department of Professional & Financial Regulation..... Fax: 1-207-624-8590
 Bureau Of Financial Institutions
 122 Northern Ave., Gardiner, Maine
 36 State House Station
 Augusta, Maine 04333-0036
Web site: http://www.state.me.us/pfr/bkg/bkg_index.htm

Credit Card Disputes (see also [CREDIT](#)):

If a State Bank issues a credit card, contact:

Bureau of Financial Institution 1-207-624-8570
 Web site: http://www.state.me.us/pfr/bkg/bkg_index.htm

If an Out of State Bank issues a credit card, contact:

U.S. Comptroller of the Currency..... 1-800-613-6743 or 1-212-819-9860
 Customer Assistance Group or 1-202-874-5000
 1301 McKinney Street, Suite 3710, Houston, TX 77010 TTY: 1-202-927-3275

E-mail: Customer.Assistance@occ.treas.gov; Fax: 1-713-336-4301
 Monday through Thursday 9:00 am to 4:00 pm CST
 Web site: <http://www.occ.treas.gov/customer.htm>
 Use above numbers to reach one of the Office of the Comptroller of the Currency's customer assistance specialists by or mail your complaint to the above address.

If Credit Card Company issues a credit card, contact:

Office of Consumer Credit Regulations 1-800-332-8529 or 1-207-624-8527
 35 State House Station, Augusta, Maine 04333-0035 Fax: 1-207-582-7699
 Web site: http://www.state.me.us/pfr/ccp/ccp_index.htm

Securities (State of Maine)

Department of Professional & Financial Regulation..... 1-207-624-8551
 Office of Securities, 121 State House Station, Augusta, Maine 04333
 Web site: http://www.state.me.us/pfr/sec/sec_index.htm

National Association of Securities Dealers (N.A.S.D.)..... 1-617-261-0800
 Office of the Corporate Secretary, NASD, 1735 K St., NW, Washington, DC 20006-1500
 Web site: <http://www.nasd.com/default.asp>

Securities And Exchange Commission (U.S.)..... 1-617-424-5900
 SEC Headquarters, 450 Fifth St, NM, Washington, DC 20579
 Web site: <http://www.sec.gov/>

Federal Reserve Bank Of Boston 1-617-973-3000
 600 Atlantic Avenue, Boston, MA 02106
 Web site: <http://www.bos.frb.org/>

National Credit Union Administration 1-703-518-6300
 1775 Duke Street, Alexandria, VA 22314 1-800-827-9650
 To report frauds call the NCUA Fraud Hotline or 1-703-518-6550
 Web site: <http://ncua.gov/>

BANKRUPTCY

Maine U. S. Bankruptcy Courts

U. S. Bankruptcy Court, Clerk’s Office 1-800-650-7253 or 1-207-780-3482
 537 Congress Street, 2nd Floor, Portland, Maine 04101 Telephonic Hearing: 1-207-780-3656
 Mailing address: P O Box 17575, Portland, Maine 04112-8575 Fax: 1-207-780-3679

U. S. Bankruptcy Court, Clerk’s Office 1-800-650-7253 or 1-207-945-0348
 202 Harlow Street, Bangor, Maine 04402-1109..... Telephonic Hearing: 1-207-945-0376
 Bangor, Maine 04402-1109
 Mailing Address: P.O. Box 1109, Bangor, Maine 04402

Businesses located in Augusta and to the north will file for bankruptcy in the Bangor court.
 Web site: <http://www.meb.uscourts.gov/>
 Web Site: http://www.findlaw.com/10fedgov/judicial/bankruptcy_courts.html

BARBERS

Barbers and Cosmetologists, Board of..... 1-207-624-8603
 Department of Professional and Financial Regulation TTY 1-207-624-8563
 Office of Licensing & Registration Fax 1-207-624-8637
 #35 State House Station, Augusta, ME 04333-0035
 Web site: <http://www.state.me.us/pfr/olr/categories/cat08.htm#1>

BEANO /GAMES OF CHANCE

Maine State Police (*See also* Games of Chance and Lottery)..... 1-207-624-8775
 The Maine State Police will answer all your questions concerning illegal lotteries, or other games of chance.

BLUE CROSS /BLUE SHIELD (*See also* INSURANCE)

The Anthem Blue Cross And Blue Shield Offices 1-317-488-6000
 Anthem Corporate Communications, 120 Monument Circle, Indianapolis, IN 46204
 Operations Center 1-800-482-0966 or 1-207-822-9292
 Web site: <http://www80.anthem.com/jsp/antiphona/home.jsp> or 1-207-822-7000
 Web site: <http://www.anthem.com>
 Web site for the Bureau of Insurance: http://www.state.me.us/pfr/ins/ins_index.htm

BROKER (MORTGAGE)

Office Of Consumer Credit Regulation 1-800-624-8527
 35 State House Station, Augusta, Maine 04333-0035
 Web site: http://www.state.me.us/pfr/ccp/ccp_index.htm or 1-207-624-8527

Real Estate Commission 1-207-624-8551
 Department of Professional and Financial Regulation TTY 1-207-624-8563
 Office of Licensing & Registration Fax 1-207-624-8637
 Maine Real Estate Commission, #35 State House Station, Augusta, Maine 04333-0035
 Web site: <http://www.state.me.us/pfr/olr/categories/cat38.htm>

BUSINESS COMPLAINTS

Kennebec Valley Chamber Of Commerce 1-207-623-4559
 P.O. Box 676, Augusta, Maine 04332-0676
 Web site: <http://www.augustamaine.com/>

Maine Chambers Of Commerce and Business Alliance 1-207-623-4568
 7 University Drive, Augusta, Maine 04330 Fax: 1-207-622-7723
 Web site: www.mainechamber.org

Maine Better Business Bureau 1-207-878-2715
 812 Stevens Ave, Portland, Maine 04103-2648 Fax 1-207-797-5818
 Web site: <http://www.bbb.org/>

Maine Department Of Professional & Financial Regulation 1-207-624-8500
 35 State House Station Fax: 1-207-624-8690
 Augusta, Maine 04333 TTY: 1-207-624-8563
 (Location) 122 Northern Ave., Gardiner, Maine 04345
 Web site: <http://www.state.me.us/pfr/pfrhome.htm>

National Council Of Better Business Bureau 1-703-276-0100
 4200 Wilson Boulevard, Suite 800; Arlington, VA 22203-1838 Fax: 1-703-525-8277
 Web site: <http://www.bbb.org/about/aboutCouncil.asp>

Northeast Combat, Inc. (Maine Center For The Public Interest) 1-207-947-3506
 Web site: <http://www.consumerprotect.org/maine>

Coalition For The Prevention Of Economic Crime
 Email: webteam@ncpec.org.
 Web site: <http://www.ncpec.org/>

BUSINESS LICENSING

Department Of Professional & Financial Regulation 1-207-624-8500
 35 State House Station, Gardiner Annex-Northern Avenue or 1-207-624-8603
 Augusta, Maine 04333-0035 (Licensed Boards)
 This Department regulates Maine’s various licensed professions. Consumers should make their complaints to the different regulatory Boards. [See § 31.3 in this Chapter](#)

BUSINESS QUESTIONS

Better Business Bureau Of Maine 1-207-878-2715
 812 Stevens Avenue, Portland, Maine 04103 -2648 Fax: 1-207-797-5818
 Email: info@bosbbb.org Web site: <http://www.bosbbb.org>

Maine Chambers Online:

- | | | | |
|-----------------------------------|---------------------------------------|-------------------------------------|--------------------------------------|
| Augusta, | Bangor, | Bar Harbor, | Bath, |
| Belfast, | Bethel, | Biddeford-Pool, | Blue Hill, |
| Boothbay Harbor, | Brunswick, | Bucksport, | Calais, |
| Camden, Maine | Caribou, Maine | Damariscotta, Maine | Deer Isle, Maine |
| Eastport, Maine | Eliot, Maine | Ellsworth, Maine | Eustis, Maine |
| Farmington, Maine | Fort Fairfield, Maine | Freeport, Maine | Greenville, Maine |
| Houlton, Maine | Island Falls, Maine | Jackman, Maine | Kennebunkport, Maine |
| Kittery, Maine | Lewiston, Maine | Lincoln, Maine | Machias, Maine |
| Madawaska, | Millinocket, | Newport, | Northeast Harbor, |
| Ogunquit, | Old Orchard Beach, | Orono, | Portage Lake, |
| Portland, | Presque Isle, | Rangeley, | Rockland, |
| Rumford, | Saco, | Sanford, | Skowhegan, |
| South Berwick, | South Paris, | Southwest Harbor, | Stonington, |
| Thomaston, | Van Buren, | Waterville, | Wells, |
| West Forks, | Westbrook, | Windham, | Winter Harbor, |
| Wiscasset, | Yarmouth, | York, | |

National Chamber Online

Web site: <http://www.2chambers.com/>

The Council Of Better Business Bureaus 1-703-276-0100
 4200 Wilson Boulevard, Suite 800; Arlington, VA 22203-1838 Fax: 1-703-525-8277
 Web site: <http://www.bbb.org/about/aboutCouncil.asp> Fax: 1-703-525-8277

Charitable Inquires: <http://www.give.org/>

The Canadian Council Of Better Business Bureaus..... 1-613-789-5151
 44 Byward Market Square, Suite 200, Ottawa, Ontario K1N7A2 Canada Fax: 1-613-789-7044
 Email: cbbbb@canadiancouncilbbb.ca
 Web site: <http://www.canadiancouncilbbb.ca/cancouncil.html>

The Department Of Economic & Community Development 1-800-872-3838
 59 State House Station, Augusta, Maine 04333
 This State agency can answer business questions about State regulations. or 1-207-624-9818
 They offer: A Guide to Doing Business in Maine.
 Non-resident telephone number is 1-800-541-5872 Web site: <http://www.econdevmaine.com/>

CAMPS / CAMPGROUND

Maine Campground Owners Association..... 1-207-782-5874
 MECOA, 655 Main Street, Lewiston, ME 04240 **Fax:** 1-207-782-4497
 E-mail: info@campmaine.com Web site: <http://www.campmaine.com/>

Maine Youth Camping Association
 Web site: <http://maine.edu/~myca/>

Maine Children’s Summer Camps Directory
 Web site: <http://maine.maine.edu/~myca/>

CHAMBERS OF COMMERCE

Maine Chambers Of Commerce and Business Alliance..... 1-207-623-4568
 7 University Drive, Augusta, Maine 04330 Fax 1-207-622-7723
 Web site: www.mainechamber.org
National Chamber Online
 Web site: <http://www.2chambers.com/>

CHARITABLE SOLICITATIONS

Charitably Solicitations
(Maine Department Of Professional & Financial Regulations) 1-207-624-8603
 Department of Professional & Financial Regulation, 35 State House Station, Augusta, ME 04333
 In Maine, charitable organizations and professional solicitors are required to register with the
 Office of Licensing and Registration at the Department of Professional and Financial Regulation.
 Web site: <http://pfr.informe.org/webquery/LicLookup.aspx>
 Web site: <http://www.state.me.us/pfr/olr/>
See Chapter 25 in this Guide.

Philanthropic Advisory Service, Council Of Better Business Bureaus, Inc...... 1-703-276-0100
 E-mail: info@bosbbb.org Web site: <http://www.give.org/>

American Institute Of Philanthropy..... 1-773-529-2300
 3450 Lake Shore Dr., Suite 2802E, PO Box 578490, Chicago, Illinois 60657
 Web site: www.charitywatch.org E-mail: aip@charitywatch.org **Fax:** 1-773-529-0024

CIVIL RIGHTS VIOLATIONS

Maine Attorney General’s Civil Rights Division..... 1-207-626-8844
 6 State House Station **TTY:** 1-207-626-8865
 Augusta, Maine 04333-0006
 Web site: <http://www.maine.gov/ag/civilrights.html>
 Central Office: Burton M. Cross Building, 6th Floor, Augusta, Maine
 Mailing Address: 6 State House Station, Augusta, Maine 04333
 Telephone: (207) 626-8800 / TTY # (207) 626-8865

U.S. Department Of Justice Civil Rights Division 1-202-514-2151
 U.S. Department of Justice **Fax:** 1-202-514-0293
 Civil Rights Division
 950 Pennsylvania Avenue, N.W.
 Office of the Assistant Attorney General, Main

Washington, D.C. 20530
 Web site: <http://www.usdoj.gov/crt>

Americans With Disabilities Act (ADA) Information Line 1-800-514-0301
 Civil Rights Department of Justice TTY: 1-800-514-0383
 Web site: <http://www.usdoj.gov/crt/ada/adahom1.htm>

COMMUNICATIONS

Federal Communications Commission (FCC) 1-888-225-5322
 445 12th Street SW, Washington, DC 20554 TTY: 1-888-835-5322
 E-mail: fccinfo@fcc.gov Web site: <http://www.fcc.gov> Fax: 1-202-418-0232
 Public inquiries, informal complaints, cable, radio, satellite, telephone, television and wireless

COMMUNITY ACTION PROGRAM AGENCIES

Most Community Action Programs offer some of the following services: Fuel Assistance, Emergency, Public Assistance, Advocacy, Children’s Services, Employment / Training, Adult Education, Maine Job Start, Elderly, Health Information & Services, Housing & Shelters& Winterization, Section 8 rental, lead paint inspection, Legal Services, Mental Health & Special Needs, Substance Abuse; &, Head Start, Outreach Referral

Aroostook County Action Program 1-800-432-7881 or 1-207-764-3721
 771 Main Street, Presque Isle, Maine 04769
 Services offered: Fuel Assistance 207-764-3721 or 800-432-7881
 Web site:
http://www.acap-me.org/Child_and_Family_Services/Office_Locations/office_locations.html

Coastal Economic Development Corporation 1-800-221-2221
 34 Wing Farm Parkway or 1-207-442-7963
 Bath, Maine 04530

Androscoggin and Oxford Counties

COMMUNITY CONCEPTS INC.

Web site: <http://www.community-concepts.org>

Community Concepts, Inc. 1-207-743-7716
 17-19 Market Square, P O Box 278
 South Paris, Maine 04281

Community Concepts, Inc. 1-207-795-4065
 79 Maine Street
 Auburn, Maine 04210

Community Concepts, Inc. 1-207-364-3721
 28 Congress Street
 Rumford, Maine 04276

Kennebec Valley Community Action Program 1-800-542-8227
 97 Water Street
 Waterville, Maine 04901
 Web site: <http://www.kvap.org/>

Coastal Community Action Program 1-207-596-0361
 4 Union Street, P O Box 808, 1-800585-1605
 Rockland, Maine 04841.

Web site: <http://www.ccap-me.org/>

Penquis Community Action Program..... 1-207-973-3500
 P O Box 1162 262 Harlow Street
 Bangor, Maine 04402-1162

Web site: <http://www.penquiscap.org/>

Peoples Regional Opportunity Program 1-207-874-1140
 510 Cumberland Avenue 1-800-698-4959
 Portland, Maine 04101

Web site: <http://www.propeople.org/>

Waldo County Committee For Social Action..... 1-207-338-6809
 9 Field Street, Suite 205, P O Box 130
 Belfast, Maine 04915-0130

Web site: <http://www.wccsa.org/>

Washington-Hancock Community Agency 1-800-828-7544
 P O Box 280 2 Maple Street..... 1-207-546-7544
 Milbridge, Maine 04654

Web site: <http://www.whcacap.org/>

Western Maine Community Action Inc. 1-207-645-3764
 20 A Church Street, P O Box 200..... 1-800-645-9636
 East Wilton, Maine 04234

Web site: <http://ww.wmca.org/>

York County Community Action Corporation..... 1-207-324-5762
 6 Spruce Street, P O Box 72
 Sanford, Maine 04073-0072

All Services, Housing & Shelters

Web site: <http://www.yccac.org>

COMMUNITY SERVICES

United Way of Greater Portland,..... 1-207-874-1000
 P.O. Box 15200, Portland, Maine 04112-5200 Fax: 1-207-874-1007

Web site: info@unitedwaygp.org

CONGRESS

Federal Offices Web site: <http://www.maine.gov/portal/government/federal.html>

Senator Susan Collins 1-202-224-2523
 172 Russell Office Building, Washington D. C. 20510 Fax: 1-202-224-2693
E-mail: senator@collins.senate.gov **Web site:** <http://www.senate.gov/~collins/>
 Local Office: 168 Capitol Street, Augusta, Maine 04330 1-207-622-8414
 Bangor 1-207-945-0417
 Biddeford 1-207-283-1101
 Lewiston 1-207-784-6969
 Portland 1-207-780-3575
 Presque Isle 1-207-764-3266

Senator Olympia J. Snowe 1-202-224-5344
 154 Russell Office Building, Washington D.C. 20510 Fax: 1-202-224-1946
E-mail: Olympia@snowe.senate.gov **Web site:** www.senate.gov/~snowe
 Local Office: 40 Western Avenue Room 408 C, Augusta, Maine 04330 1-207-622-8292
 Auburn 1-207-786-2451
 Bangor 1-800-432-1599
 or 1-207-945-0432
 Biddeford 1-207-282-4144
 Portland 1-207-874-0883
 Presque Isle 1-207-764-5124

Web site for Senate: <http://www.senate.gov>

Representative Tom Allen (1ST District) 1-202-225-6116
 1717 Longworth House Office Building, Washington, D.C. 20515 Fax: 1-202-225-5590
E-mail: rep.tomallen@mail.house.gov **Web site:** www.house.gov/allen
 Maine address: 234 Oxford Street, Portland, Maine 04104 1-207-774-5019
Portland Fax: 1-207-871-0720

Representative Mike H. Michaud (2ND District) 1-202-225-6306
 437 Cannon House Office Building, Washington, D.C. 20515-1902
E-mail: Michaud@mail.house.gov
Web site: Maine address: <http://www.house.gov/>

CONSUMER PROTECTION AGENCIES (STATE AND NATIONAL)

See § 30.4 in this chapter for a list of Attorney General Agencies in other states

AARP (Maine) 1-207-775-7774
 1685 Congress Street, Portland, Maine 04102 Fax: 1-207-775-5727
 Web site: <http://www.me@aarp.org>

Attorney General’s Consumer Protection Division 1-207-626-8800
 6 State House Station TTY: 1-207-626-8865
 Augusta, Maine 04333-0006

Central Office: Burton M. Cross Building, 6th Floor, Augusta, Maine
 Mailing Address: 6 State House Station, Augusta, Maine 04333
 Web site: <http://www.maine.gov/ag/consprotect.html>

Consumer Federation Of America 1-202-387-6121
 1424 16th Street, NW, Suite 604, Washington, DC 20036
 Web site: <http://www.consumerfed.org/>

Consumer Product Safety Commission, U.S. 1-800-638-2772
Mailing address:
 U.S. Consumer Product Safety Commission
 Washington, D.C. 20207-0001
Street address
 4330 East-West Highway
 Bethesda, Maryland 20814-4408
 Web site: <http://www.cpsc.gov/>

Consumers Union
 Consumers Union is the nonprofit publisher of Consumer Reports magazine. This site provides informative and educational materials developed by Consumers Union's advocacy offices on a variety of consumer issues.
 Web site: <http://www.consumer.org/>
 Consumer Complaints <http://www.caring4u.org/Hsd/Complaints.htm>

Consumer Web site: <http://www.consumer.gov>

Federal Trade Commission 1-877-382-4357
 600 Pennsylvania Avenue, N.W., Washington, D.C. 20580
 Web site: <http://www.ftc.gov/>

Food & Drug Administration 1-617-279-1675
 5600 Fishers Lane, Rockville MD 20857-0001 **or** 1-888-463-6332
 Web site: <http://www.fda.gov/>

Northeast Combat, Inc. Maine Center For The Public Interest 1-207-947-3506
 109 State Street, Bangor, Maine 04401

Public Citizens (Ralph Nader) 1-202-588-1000
 1600 20th St. NW, Washington, DC. 20009
 Web site: <http://www.publiccitizen.org/>

Questionable Doctors Web site: <http://www.questionabledoctors.org/intro.cfm>

CONTAMINATED FOODS

Agriculture, Augusta Foods 1-207-287-3841
Department Of Agriculture, Food and Rural Resources
 28 State House Station, Deering Bldg – AMHI Complex, Augusta, ME 04333-0028
 Complaints relating to contaminated food.
 Web site: <http://www.state.me.us/agriculture/index.html>

Food & Drug Administration, Augusta, Maine 1-207-622-8268
 Augusta R.P., 330 Civic Center Drive, Suite 1, Augusta, ME 04330 **Fax** 1-207-622-8273
 Willis I. Cobb, Jr., Supervisor, HFR-NE2500

Food & Drug Administration 1-617-279-1675
 1 Montvale Avenue, Stoneham, Massachusetts 02180 **or** 1-888-INFO-FDA 1-888-463-6332
 Web site: <http://www.fda.gov>

CORPORATIONS

Secretary of State 1-207-624-7736
 Bureau of Corporations, Elections, and Commissions
 101 State House Station, Augusta, ME 04333-0101 **Fax** 1-207-287-5428
 Web site: <http://www.informe.org/icrs/ICRS>

CREDIT

State of Maine Professional & Financial Regulation’s..... 1-800-332-8529
Office of Consumer Credit Regulation or 1-207-624-8527
 35 State House Station, Augusta, Maine 04333-0035
 Website: <http://www.state.me.us/pfr/pfrhome.htm>

Consumer Federation Of America..... 1-202-387-6121
 1424 16th St. NW-Suite 604, Washington, DC 20036
 Web site: <http://www.consumerfed.org/>

Credit Counseling..... 1-800-539-2227

Credit Card Disputes (see also Banking – Maine Bureau of Financial Institutions)

VISA: Contact issuing bank

MASTERCARD: Contact issuing bank

DISCOVER: Sears Roebuck 1-800-549-4500

BANKCARD HOLDERS OF AMERICA..... 1-703-481-1110
 Gives advice on how to complain

Credit Card Disputes

If credit card is **State of Maine Bank** issued:

contact the Maine Bureau of Financial Institutions 1-207-624-8570

If credit card is **Out of State Bank** issued:

contact the Comptroller of the Currency 1-800-613-6743 or 1-212-819-9860

If credit card is **Credit Card Company** issued:

contact the Bureau Consumer Credit Regulations..... 1-207-624-8527

Credit Reporting Agencies

For a copy of your report or to report fraud, contact:

(1) Equifax – www.equifax.com

To order your report, call:

1-800-685-1111

Or write: PO Box 740241, Atlanta, GA 30374-0241

To report fraud, call:

1-800-525-6285

and write: PO Box 740241, Atlanta, GA 30374-0241

- (2) Experian – www.experian.com
 To order your report, call: 1-888-EXPERIAN (397-3742)
 Or write: PO Box 9595, Allen, TX 75013
 To report fraud, call: 1-888-EXPERIAN (397-3742)
 and write: PO Box 9595, Allen, TX 75013
- (3) Trans Union – www.transunion.com
 To order your report, call: 1-800-888-4213 or 1-800-632-1765
 Or write: PO Box 1000, Chester, PA 19022
 To report fraud, call: 1-800-680-7289
 and write: Fraud Victim Assistance Division, PO Box 6790, Fullerton, CA 92634

Consumers are entitled to a free copy of their credit reports if they have been denied credit by a lender. In addition, consumers who are (1) public welfare recipients; (2) unemployed and seeking work; or (3) the victims of credit fraud are entitled to a free copy of their credit report once a year upon request. See § 26.15 in this Guide for a sample letter to use when requesting a copy of your report. In Maine, the most you can be charged for a copy of your report is \$2 plus the cost of copying.

CRIMES

Crimes should be reported to: the local: Police Department, County Sheriff or District Attorney; see § 31.6 of this Chapter.

Civil Rights, Maine Office of the Attorney General..... 1-207-626-8844
 Central Office: Burton M. Cross Building, 6th Floor, Augusta, Maine 04333
 Mailing Address: 6 State House Station, Augusta, Maine 04333
 Web site: <http://www.maine.gov/ag/index.php?r=civilrights>

Homicides should be reported to the local police, State police, and Criminal Division of the Attorney General’s Office.

Victims’ Compensation, Maine Office of the Attorney General 1-800-903-7882
 Victims' Compensation Board, Department of the Attorney General
 6 State House Station, Augusta, Maine 04330-0006
 Web site: <http://www.maine.gov/ag/index.php?r=crimeandvictims&s=victimscompensation&t=>

Violent Crime Situation, Bureau Of Alcohol, Tobacco & Firearms 1-800-283-4867
 Web site: <http://www.atf.gov/>

U.S. Attorney’s Office (Portland Office 207 –780-3257) (Bangor Office 207-628-3700)

CRISIS (HELP – 24 HOURS)

- Abused Women** 1-800-537-6066
- Abused-Neglected Adults** -To make a report only to the Maine Department of Human Services 1-800-963-9490
TTY: 1-800-624-8404
- Abused-Neglected Children** -To make a report only to the Maine Department of Human Services 1-800-452-1999
TTY: 1-800-963-9490

Center for Grieving Children.....	1-207-775-5216
Youth Alternatives Emergency Shelter	1-207-874-1184
Alcoholics Anonymous	1-800-737-6237
Al-Anon	1-800-498-1844
Crisis Intervention Hotline (24 hours).....	1-207-774-4357
Ingraham Volunteers	Voice/TTY: 1-888-568-1112
Maine Drug Enforcement Drug tip Hotline.....	1-800-452-6457
Mental Health Crisis Hotline (24 hours) Department of Behavioral and Development Services	Voice / TTY: 1-888-568-1112
Ingraham Volunteers	1-207-774-4357

DANGEROUS PRODUCTS

U S Consumer Product Safety Commission	1-301-504-0580
Consumer Product Safety Commission.....	1-800-638-2772
U.S. Consumer Product Safety Commission, Washington, D.C. 20207-0001	
Web site: http://www.cpsc.gov/	

CPSC toll-free Hotline..... 1-800-638-2772
 E-mail: info@cpsc.gov Web site: <http://www.cpsc.gov> **TTY:** 1-800-638-8270
 If you've had a problem with a consumer product or you want information, or you want to report an unsafe consumer product or a product-related injury; use the above contact address & numbers.

Maine Department Of Human Services
 221 State Street, Augusta, Maine 04333
 Web site: http://www.state.me.us/dhs/welcome_to_dhs.htm

Spoiled Food in Restaurants	1-207-287-5671
Division of Health Engineering (Eating and Lodging Program).....	1-207-287-5671
Department Of Public Safety.....	1-207-287-3871
42 State House Station, 36 Hospital Street	TDD: 1-207-287-4478
Augusta, Maine 04333-0042	Fax: 1-207-624-7088
Web site: http://www.state.me.us/dps/	

Highway Safety, Bureau of 1-207-624-8756
 (397 Water Street) 164 State House Station, Augusta, Maine 04333-0164
 Web site: <http://www.state.me.us/dps/Bhs/homepage.htm>

Licensing Division.....	1-207-624-8775
Liquor Enforcement & Licensing.....	1-207-287-3571
Maine Drug Enforcement Agency.....	1-207-822-0380
Motor Vehicle Inspection.....	1-207-287-1056

State Fire Marshall..... 1-207-287-3473
 52 State House Station, Augusta, Maine 04333-0052
 Web site: <http://www.state.me.us/dps/fmo/insp.htm>

State Police 24 hour coverage 1-207-624-7000
Department of the Treasury (Alcohol, Tobacco & Firearms)..... 1-202-927-7777
 Web site: <http://www.aft.treas.gov> **Fax:** 1-202-927-7862

DAYCARE

Department of Human Services (Licensing) 1-207-287-5060
 Day Care Licensing Unit, Maine DHS, Station 11, Augusta, ME 04333
 Web site: http://www.state.me.us/dhs/faq.htm#day_care

DEBT COLLECTIONS

Consumer Credit Regulations 1-207-624-8527
 35 State House Station, Augusta, Maine 04333-0035
 Web site: http://www.state.me.us/pfr/ccp/ccp_index.htm

DISABLED

Alpha One V/TTY..... 1-207-989-6016
Brewer Location: 41 Acme Road, Brewer, ME 04112 toll free 1-800-300-6016
 **TTY/only** 989-1451 or toll free 1-877-229-8954
South Portland Location: 127 Main Street, So. Portland..... voice1-800-640-7200
 Web site: <http://www.alpha-one.org/> or **TTY** 1-866-906-5375

American Council of the Blind of Maine..... 1-207-225-3221
 Carson Wood, President, 20 Foster St., Apt. #1, Westbrook, ME 04092
Send E-mail to: ACB of Maine Web site: www.abc.org/affiliates/

Maine Center for the Blind..... 1-207-774-6273
 The Iris Network, 189 Park Avenue, Portland, Maine 04102
 Web site: <http://www.theiris.org/>

Baxter School for the Deaf..... 1-207-781-3165
 P.O. Box 799, Mackworth Island, Portland, ME 04104

Maine Center for the Deaf..... **TTY/V** 1-207-797-7656 1-207-797-7656
 Maine Center on Deafness, MCD, 68 Bishop Street, Suite 3, Portland, Maine 04103
 Web site: <http://www.mainecenterondeafness.org/civilrights.htm>

New England Disabilities & Business Technical Assistance Center 1-800-949-4232
 Web site: <http://www.adata.org>

Talking Book, Maine State Library 1-800-762-7106
 Location: 230 State Street, Augusta Mailing: State House Station # 64, Augusta, Maine 04333
 Web site: http://www.state.me.us/msl/outreach/talking_books.htm

United Way of Portland 1-207-874-1000
 United Way of Greater Portland, P.O. Box 15200, Portland, Maine 04112-5200
 Web Site: <http://www.unitedwaygp.org>

DISCRIMINATION

Attorney General’s Civil Rights Unit 1-207-626-8844
 6 State House Station
 Augusta, Maine 04333-0006
 Web site <http://www.maine.gov/ag/?r=civilrights>

Civil Liberties Union 1-207-774-5444
 233 Oxford Street, Suite 3216
 Portland, Maine 04101
 Web site: <http://www.mclu.org/>

Housing Discrimination..... 1-800-827-5005
 For Connecticut, Maine, Massachusetts, New Hampshire, Rhode Island, and Vermont
 Fair Housing Enforcement Center, U.S. Department HUD, 10 Causeway St., Boston, MA
 02222-1092. Web site: <http://www.hud.gov/> or contact **Maine Human Rights Commission**.

Maine Human Rights Commission 1-207-624-6050
 51 State House Station TTY: 1-207-624-6064
 Augusta, Maine 04333-0051 Fax: 1-207-624-6063
 Questions about filing a charge may be E-mailed to: Sheila.Pierce@maine.gov
Website: <http://www.state.me.us/mhrc/index.shtml>

N. A. A. C. P. 1-207-253-5074
Portland Office: P.O. Box 3631, Portland, ME 04104
 Web site: <http://www.naACP.org>

DO NOT CALL- STOP TELEMARKETING CALLS

State Web site: <https://www.informe.org/ag/donotcall.html>

ECONOMIC AND COMMUNITY DEVELOPMENT

Economic And Community Development 1-207-624-9804 or in Maine 1-800-872-3838
 Outside of Maine – 1-800-541-5872
 Office of Business Development, 59 State House Station, Augusta, Maine 04333-0059
 via E-mail: biz.growth@state.me.us.
 Web site: <http://www.econdevmaine.com>

ELDERLY

See also [Community Action Programs](#)

AARP Consumer Protection (members must be 50 and older)..... 1-202-424-3410
 601 E Street, N W or 1-800-332-8529
 Washington, D C 20049 Fax: 1-202-434-6470
 Web site: <http://www.aarp.org>

Department of Human Services Telephone Numbers Website:
<http://www.state.me.us/dhs/dhsphone.htm>

Maine AARP 1-207-775-7774
 1685 Congress Street, Portland, ME 04102
 Web site: <http://www.aarp.org/me>

Maine Bureau Of Elder & Adult Services Local & Out of State - TTY: 1-207-287-9200
 Web site: <http://www.state.me.us/ag/elderissues/adultprot.html> 1-800-383-2441

Legal Service For The Elderly Hotline (8AM-5PM) 1-800-750-5353 or 1-207-623-1797
 TTY: 1-800-750-5353

Legal Services for the Elderly helps socially and economically needy Maine seniors age 60 and over in many civil (non-criminal) cases. LSE has offices in Augusta, Bangor, Lewiston, Portland and Presque Isle, as well as a statewide toll-free Hotline (voice, TTY and language line translation services). All of L S E's services are free and confidential

Web site: <http://www.mainelse.org/index.html>

Nursing & Boarding Home Ombudsman (Hotline) V/TTY:1-800-499-0229

Maine Long Term Care Ombudsman Program

One Weston Court 1-207-621-1079

P.O. Box 128 Fax:1-207-621-0509

Augusta, Maine 04332-0128

Web site: <http://www.maineombudsman.org/>

Disability Rights Center Of Maine 1-800-452-1948

P.O. Box 2007, Augusta, Maine 04338-2007

Web site: <http://www.drcme.org>

Maine Area Agencies on Aging

Area Agencies on Aging are the central resource for elder services in your area. They can help you either directly or by referring you to the appropriate agency. To contact the Area Agency on Aging in your area. Call Elders 1 at 1-877-353-3771

Aroostook Agency on Aging

(Aroostook County)

33 Davis Street, P O Box 1288 1-800-439-1789

Presque Isle, Maine 04769 V/TTY 1-207-764-3396

Eastern Agency on Aging

(Hancock, Penobscot, Piscataquis and Washington Counties)

450 Essex Street 1-800-432-7812

Bangor, Maine 04401-3937 V/TTY:1-207-941-2865

SeniorsPlus (formerly Western Area Agency on Aging)

(Androscoggin, Franklin and Oxford Counties)

465 Main Street, P O Box 659 1-800-427-1241

Lewiston, Maine 04243-0659 1-207-795-4010

V/TTY: 1-207-795-7232

Senior Spectrum

(Kennebec, Knox, Lincoln, Sagadahoc, Somerset and Waldo Counties)
 One Weston Court 1-800-639-1553
 P O Box 2589 TTY: 1-800-464-8703 or 1-207-623-0809
 Augusta, Maine 04338-2589 1-207-622-9212

www.smaaa.org Southern Maine Agency on Aging 1-207-396-6500
 (York and Cumberland Counties)
 136 U.S. Route One TDD: 1-207-883-0532
 Scarborough, Maine 04074..... Fax: 1-207-883-8249

Meals On Wheels – Nutrition Program -- 1-800-400-6325
 Web site: you can get to the Meals on Wheels site in your area by using the appropriate link above for all County Area Agencies on Aging.

Department of Mental Health & Mental Retardation (Advocacy Services) 1-207-287-4228

Office Of Geriatric Services..... 1-207-287-4233

Senior Spectrum..... 1-800-464-8703

Web site: <http://www.seniorspectrum.com/Home1.htm> 1-207-622-0704

Transportation..... 1-800-244-0704

ELECTRIC BILLS

Public Utilities Commission..... 1-207-287-3831
 242 State Street, 18 State House Station, Augusta, Maine 04333-0018.....or 1-800-452-4699
 Web site: <http://www.state.me.us/mpuc>

Public Advocate..... 1-207-287-2445
 Location: 103 Water Street, 3rd Floor, Hallowell, ME 04347
 Mailing: 112 State House Station, Augusta, ME 04333-0112
 Web site: <http://www.state.me.us/meopa>

ELECTRICIANS

Electricians Examining Board..... 1-207-624-8603
 Department of Professional and Financial Regulation, **Office of Licensing & Registration**
 #35 State House Station, Augusta, Maine 04333-0035
 Web site: <http://www.state.me.us/pfr/olr/categories/cat16.htm>

EMPLOYMENT INFORMATION

Bureau of Employment Services (Department of Labor)..... 1-207-624-6390
 20 Union Street, P.O. Box 259, Augusta, Maine, 04332-0259
 Mailing: 54 State House Station
 Web site: <http://www.mainecareercenter.com>

Maine Centers for Women, Work & Community 1-800-442-2092
 Stoddard House, University of Maine at Augusta,46 University Drive, Augusta, ME 04330
 Web site: <http://www.womenworkandcommunity.org>

- A.S.P.I.R.E./Jobs** 1-207-624-8333
 Web site: <http://www.state.me.us/dhs/bfi/ASPIRE.HTM>
- Maine Department of Labor** 624-6400 TTY 1-800-794-1110
 P. O Box 259, Augusta, Maine 04333-0259
 Web site: <http://www.state.me.us/labor>
- Unemployment Call Center-Benefits Claims** 1-207-822-4128
- Wage/Hour Child Labor Complaints**..... 1-207-624-6400

EMERGENCY HELP

American Red Cross 1-800-482-0743
 American Red Cross National Headquarters 1-202-303-4498
 2025 E Street, NW
 Washington, DC 20006
 Web site: [Disaster Services/Be Prepared:](#)
 A preparedness site with pages and brochures for many emergencies and situations

**Emergency Crisis Intervention, Homeless Families & Individuals
 For Shelter, Food, Other Basic Needs**

Emergency Management Agency 1-800-452-8735
 Web site: <http://www.state.me.us/mema/>

Department of Environmental Protection

Emergency Oil & Hazardous Material Response (open 24 hours) 1-800-482-0777
 Web site: <http://www.state.me.us/dep/rwm/emergspillresp/>

Home Energy Assistance:

Department of Human Services

Web site: <http://www.state.me.us.dhs/beas/resource/shelters.htm>

Homeless Crisis Hotline 1-800-438-3890

P. O. Box 62 Hinckley, Maine 04944

Maine State Housing Authority 1-207-626-4600 or 1-800-452-4668
 353 Water Street TTY: 1-800-452-4603
 Augusta, Maine 04330-4633 Fax: 1-207-626-4678
"People who are in need of emergency or subsidized housing can contact MSHA"
 Web site: <http://www.mainehousing.org/>

Salvation Army 1-800-770-7336
 The Salvation Army National Headquarters
 615 Slaters Lane
 P.O. Box 269
 Alexandria, VA 22313
 Website: <http://www.salvationarmyusa.org/>

E-mail: NHQ_Webmaster@usn.salvationarmy.org

See also [Community Action Programs](#)

ENERGY

Energy Resources Council..... 1-207-624-7495

Maine State Planning Office

Web site: <http://www.state.me.us/spo/energy/emergycouncil/>

FEDERAL BUREAU OF INVESTIGATION

Federal Bureau Of Investigation Massachusetts Office 1-617-742-5533

Federal Bureau of Investigation Washington Office 1-202-324-3000

J. Edgar Hoover Building
935 Pennsylvania Avenue, NW
Washington, D.C. 20535-0001

Web site: [U.S. Embassy or Consulate office.](#)

Web site: <http://www.fbi.gov/>

Internet Fraud Complaint Center

The Internet Fraud Complaint Center (IFCC) is a partnership between the Federal Bureau of Investigation (FBI) and the National White Collar Crime Center (NW3C).

Website: <http://www1.ifccfbi.gov/index.asp>

FEDERAL COMMUNICATIONS COMMISSION

Federal Communications Commission..... **1-888-225-5322** (1-888-CALL FCC) Voice: toll-free

Consumer & Governmental Affairs Bureau .. **1-888-835-5322** (1-888-TELL FCC) TTY: toll-free

445 12th Street, SW TTY: **1-202-418-2555**

Washington, DC 20554 Fax: **1-202-418-0710**

Web site: <http://www.fcc.gov/> [FCC Phone Directory](#)

FEDERAL TRADE COMMISSION

Federal Trade Commission..... 1-877-382-4357

600 Pennsylvania Avenue
Washington, D.C. 20580

Web site: <http://www.ftc.gov>

FIRE MARSHALL

State Fire Marshall..... 1-207-624-8964

Investigations Fax: 1-207-624-8968

52 State House Station, 397 Water Street
Augusta, Maine 04333

E-mail : General Information: mailto:webmaster_fmo@state.me.us

Web site: <http://www.state.me.us/dps/fmo/homepage.html>

FIREWOOD

Maine Department Of Agriculture 1-207-287-3841
 The Division of Quality Assurance and Regulations will measure how much wood you received.
 Web site: <http://www.state.me.us/agriculture/qar/index.html>

FOOD

Maine Department Of Human Services 1-207-287-5671
 Division Of Health Engineering, Eating & Lodging Program
 Spoiled Food in Restaurants
 Web site: <http://www.state.me/dhs/eng/el/index.html>

Food & Drug Administration 1-800-452-1920
 Web Site: http://www.cspinet.org/foodsafety/illness_form.html
 Web site <http://www.fda.gov>
 Augusta, Maine..... 1-207-622-8268

FOOD STAMPS

Food Stamps 1-800-452-1931 or 1-207-624-8200
 Web site: http://www.state.me.us/dhs/bfi/food_stamps.htm

FUEL

Fuel Assistance Kennebec Valley Community Action 1-207-622-4761
Skowhegan Office 1-800-542-8227 or 1-207-474-8487
Waterville Office 1-207-859-1500
Peoples Regional Opportunity Program 1-800-698-4699 or 1-207-874-1140
Home Energy Assistance 1-207-874-1159
Emergency Management Agency 1-800-452-8735
Emergency Oil & Hazardous Material Response (open 24 hours)..... 1-800-482-0777
Waldo County Fuel Assistance 1-207-338-3025
See also Community Action Programs

FUNERAL

Maine Board Of Funeral Services..... 1-207-624-8623
 Department of Professional and Financial Regulation Fax: 1-207-624-8637
 Office of Licensing & Registration TTY: 1-207-624-8563
 #35 State House Station, Augusta, Maine 04333-0035
 Web site: <http://www.state.me.us/pfr/olr>

Funeral Consumers Alliance Of Maine..... 1-207-786-4323
 Helps arrange low-cost funerals

GAMES OF CHANCE

Maine State Police Licensing Division (Beano, Bingo, Raffles, etc.) 1-207-624-8775
 We site: <http://www.state.me.us/dps/lisc.htm#guns>

Lottery (Megabucks, raffles, etc.)..... 1-207-287-6764
 We site: <http://www.mainelottery.com/>

GOVERNOR

Governor John Baldacci..... 1-207-287-3531
 Office of the Governor TTY: .1-207-287-6548
 1 State House Station, Augusta, Maine 04333-0001
 Web site: www.maine.gov/governor/baldacci/

HEARING AID

Maine Board Of Hearing Aid Dealers & Fitters..... 1-207-624-8603
 Web site: <http://www.state.me.us/pfr/olr/>

HEATING OIL

The Home Energy Assistance Program is administered by the
[Community Action Program](#)

HEATING SYSTEMS

Maine Oil Burnermen’s Licensing Board..... 1-207-624-8603
 Web site: <http://www.state.me.us/pfr/olr/>

HEALTH ENGINEERING

Maine Department Of Human Services 1-207-287-5697
 Web site: <http://www.state.me.us/dhs/eng/>

Drinking Water 1-207-287-2070

Eating Lodging 1-207-287-5671

- Plumbing & Waste Water**
- Radon** **1-800-232-0842 / 1-207-287-5676-**
Health Engineering, Radiation Control Program
161 Capital Street, 11 State House Station, Augusta, Maine 04333-0011
- Health & Environmental Testing** 1-207-287-4311
- Health & Engineering Test Lab** (24 hours - 7 days).....1-800-452-1999 or 1-207-624-8527

HOME FINANCING, MAINE

- Maine Bureau Of Financial Institutions** 1-800-965-5235 or 1-207-624-8570
Department of Professional & Financial Regulation Fax :1-207-624-8590
Bureau Of Financial Institutions
122 Northern Ave., Gardiner, Maine
36 State House Station, Augusta, Maine 04333-0036
Web site: http://www.state.me.us/pfr/bkg/bkg_index.htm
- Office Of Consumer Credit Regulation**1-800-332-8529 or 1-207-624-8527

HOME HEATING

See Chapter 19 Consumer Home Heating Rights of The Attorney General’s Consumer Law Guide

[See Community Action Agencies](#) and [Emergency Help](#)

HOMELAND SECURITY

The "Short List": General Emergency Preparedness Information Resources for Families
<http://www.state.me.us/mema/homeland/index.htm>

Bio -Terrorism Resources In Maine
24-Hour Telephone Public Health Emergency Reporting and Consultation Line: 1- 800- 821-5821
Website: <http://www.state.me.us/dhs/boh/ddc/bioterrorism.htm>

Federal Emergency Management Agency (FEMA):
Website for FEMA: <http://www.fema.gov/areyouready/>

Maine Emergency Management Agency
72 State House Station 1-800-452-8735 (in-state only), 1-207-626-4503
Augusta, Maine, 04333-0072 Fax: 1-207-626-4499
Web site: <http://www.maine.gov/mema>
For off-hours emergency notification, our duty officer may be reached via the Maine State Police at 1-207-624-7000 or 1-800-452-4664

Information from the U.S. Department of Homeland Security
Website: www.ready.gov

Information for many different types of disasters [Hazards:](#)

A guide to Citizen Preparedness (for many different emergencies)
[Are You Ready?](#)

American Red Cross:

A preparedness site with pages and brochures for many emergencies and situations
[Disaster Services/Be Prepared:](#)

Website <http://www.redcross.org/services/disaster/keepsafe/unexpected>

Web site: <http://www.redcross.org/services/disaster/keepsafe/unexpected>

Resources for Businesses:

FEMA: [Emergency Management Guide for Business and Industry](#)

Institute for Business and Home Safety (IBHS): [Open for Business: Disaster Recovery Plan](#)

American Red Cross: [Business and Industry Guide](#)

American Veterinarian Medical Association:

AVMA Disaster Preparedness Series:

Web Site: <http://www.avma.org/disaster/>

Department of Human Services Information:

Web site: Get Informed: www.Ready.gov.

Or call 1-800-BE-READY for printed information.

HOUSING

Home Builders Association Of Maine 1-207-622-7792

Offers complaint mediation/arbitration to member contractors.

Web site: <http://userpages.acadia.net/homebuilders/>

HUD Fair Housing Office 1-617-994-8300 or 1-800-827-5005

TTY: 1-617-565-5453

Web site: <http://www.hud.gov>

Maine Human Rights Commission 1-207-624-6050

TTY: 1-207-624-6064

Web site: <http://www.state.me.us/mhrc/index.shtml>

Maine State Housing Authority 1-207-626-4600 or 1-800-452-4668

Maine State Housing Authority TTY: 1-800-452-4603

353 Water Street, Augusta, ME 04330-4633 Fax 207-626-4678

Web site: <http://www.mainehousing.org/>

U.S. Department Of Housing & Urban Development 1-800-347-3735

Affordable Housing, Title 1 Insurance Division, Fair Housing & Equal Opportunity, Family Housing, Manufactured Housing & Construction Standards, Interstate Land Sales Registration Division.

HUMAN SERVICES

Department of Human Services: 1-207-624-8000 or 1-800-452-1926
 35 Anthony Avenue, Augusta, Maine 04333-0035 TDD/TTY 1-207-624-8004

Department of Human Services Telephone Online Directory

Web site: <http://www.state.me.us/dhs/dhsphone.htm>

IDENTITY THEFT

The Federal Trade Commission

Web site: The Federal Government’s central Web site for information about identity theft. Provides information on State and Federal laws, cases and scams, To file a complaint, and information for victims. Web site: <http://www.consumer.gov/idtheft>

If you think your identity has been stolen, here's what to do:
 Contact the Federal Trade Commission (FTC) to report the situation, whether –

1. Online
2. By telephone toll free at 1-877-438-4338 or TDD at 202-326-2502
3. By mail to Consumer Response Center, FTC,
 600 Pennsylvania Avenue, N.W., Washington, DC 20580

Also

Contact the fraud departments of any one of the three major credit bureaus to place a fraud alert on your credit file. The fraud alert requests creditors to contact you before opening any new accounts or making any changes to your existing accounts. As soon as the credit bureau confirms your fraud alert, the other two credit bureaus will be automatically notified to place fraud alerts, and all three-credit reports will be sent to you free of charge.

Close the accounts that you know or believe have been tampered with or opened fraudulently. Use the ID Theft Affidavit when disputing new unauthorized accounts.

File a police report. Get a copy of the report to submit to your creditors and others that may require proof of the crime.

File your complaint with the FTC. The FTC maintains a database of identity theft cases used by law enforcement agencies for investigations. Filing a complaint also helps us learn more about identity theft and the problems victims are having so that we can better assist you.

INNS / HOTELS / MOTELS

Maine Innkeepers Association..... 1-207-773-7670
 305 Commercial Street **Fax:** 1-207-773-7668
 Portland, Maine 04101-4608
 Email: info@maineinns.com Web site: <http://www.maineinns.com>

INSURANCE

Maine Bureau Of Insurance 1-800-300-5000 (in state only) or 1-207-624-8475
 Department of Professional and Financial Regulation Fax: 1-207-624-8599
 Bureau of Insurance, #34 State House Station, Augusta, Maine 04333-0034
 The Bureau of Insurance is located in the Department of Professional and Financial Regulation
 at the Gardiner Annex at 124 Northern Avenue in Gardiner, Maine 04345
 Web site: http://www.state.me.us/pfr/ins/ins_index.htm
 E-mail at one of the e-mail addresses listed in the [Staff Directory](#).

INSULATION

Maine Department Of Economic & Community Development 1-207-624-9800
 Burton M. Cross Building, 111 Sewall Street, 3rd Floor TDD: 1-207-287-2656
 Augusta, Maine 04333-0059
 Web site: <http://www.econdevmaine.com/>

INTERNET

Public Utilities Commission Consumer Division 1-800-452-4699
 242 State Street, 18 State House Station, Augusta, Maine 04333-0018 or 1-207-287-3831
 They have jurisdiction over billing disputes within Maine. Fax: 1-207-287-1039
 Email: maine.puc@maine.gov TTY Relay: 1-800-437-1220
 Web site: <http://www.state.me.us/mpuc/homepage.htm>

Federal Communications Commission 1-888-225-5322
 Consumer & Governmental Affairs Bureau TTY: 1-888-835-5322
 445 12th Street, SW , Washington, DC 20554 Fax: 1-202-418-0710
 You can file a complaint.
 Web site: <http://www.fcc.gov>

Federal Trade Commission 1-877-382-4357
 600 Pennsylvania Avenue, Washington, D.C. 20580
 Fraud-related problems such as scams and advertising
 Web site: <http://www.ftc.gov>

The Internet Fraud Complaint Center

The Internet Fraud Complaint Center (IFCC) is a partnership between the
 Federal Bureau of Investigation (FBI) and the National White Collar Crime Center (NW3C).
<http://www1.ifccfbi.gov/index.asp>

National Fraud Information Center 1-800-876-7060
 P O Box 65868 Fax: 1-202-835-0767
 Washington, D. C. 20035 TTD/TTY: 1-202-835-0778
 They can assist with recognizing and filing complaints about Telemarketing & Internet Fraud
 Web site: <http://www.fraud.org>

Internet Scambusters 828-262-5885
 197 New Market Center, #115
 Boone, NC 28607
 E-mail: comments@scambusters.org Web site: <http://www.scambusters.org>

Notice: We provide Internet Scambusters as a public service and, unfortunately, don't have the manpower to answer the hundreds of emails we receive concerning your questions on individual scams, companies or chain emails. We've developed some excellent resources which you can use to find the answers you're looking for. And be sure to subscribe to Internet Scambusters to get the scoop on the latest Internet scams.

INVESTMENTS / SECURITIES

Bureau of Financial Institutions (Securities) 1-207-624-8551
 Department of Professional and Financial Regulation Fax: 1-207-624-8590
 Office of Securities, 121 State House Station, Augusta, Maine 04333
 Web site: http://www.state.me.us/pfr/sec/sec_index.htm

JUDGES (COMPLAINTS AGAINST)..... 1-207-780-4755

Committee On Judicial Irresponsibility
 PO Box 8058
 Portland, ME 04104-8058

LABOR PROBLEMS

Maine Department Of Labor 1-207-624-6400
 P.O. Box 259, Augusta, Maine 04332-0259 TTY:1-800-794-1110
 Web site: <http://www.state.me.us/labor/>
 Complaints about employers who fail to pay wages.

LAWYERS – LEGAL ASSISTANCE

Maine Bar Association..... 1-207-622-7523
 P O Box 788, Augusta, Maine 04332 Fax: 1-207-623-0083
 Web site: <http://www.mainebar.org/>
 When contacting the office please leave name & telephone number

Maine Board Of Overseers Of The Bar 1-207-623-1121
 97 Winthrop Street, P. O. Box 527, Augusta, Maine 04332-0527 Fax: 1-207-623-4175
 Email: board@mebaroverseers.org Web site: <http://www.mebaroverseers.org/>
 Complaints against lawyers.

Maine Civil Liberties Union 1-207-774-5444
 401 Cumberland Avenue, Suite 105, Portland, Maine 04101 Fax: 1-207-774-1103
 Maine Civil Liberties Union Web-site: <http://www.mclu.org/>
ACLU Website: <http://www.aclu.org/>

The Maine Civil Liberties Union provides lawyers for people whose constitutional rights have been violated or who have been the victim of illegal discrimination. The MCLU also has a prisoner's rights project. Its cooperating attorneys do not charge their MCLU clients attorney's fees. The MCLU has only one office, in Portland, but takes cases from all over the state.

National Consumer Law Center 1-617-542-8010
The national leader in consumer law research Fax: 1-617-542-8028
 Web site: <http://www.consumerlaw.org/> 1-202-986-6060 Fax: 1-202-463-9462

Cumberland Legal Aid Clinic..... 1-207-780-4370 -(toll free) 1-877-780-2522
 246 Deering Avenue, Portland, Maine 04102Fax: 1-207-780-4541
 Web site: <http://www.maineraw.maine.edu/acad-public-cumb.htm>

Disability Rights Center..... 1-800-452-1948 or 1-207-626-2774
 P.O. Box 2007, Augusta, Maine 04338-2007 for clients & their families (V/TTY)
 E-mail: Advocate@drcme.org Fax: 1-207-621-1419

The Disability Rights Center helps people with problems related to a disability. The Disability Rights Center has an office in Augusta and a statewide toll free phone number (voice and TTY).

HelpMeLaw.Org Web site: <http://www.helpme.law.org>

This is Pine Tree Legal Assistance’s excellent web site. Use HelpMELaw to find people who may be able to help you with a specific legal problem or information about laws that affect you. To find help on a specific legal topic, try its search tool: click on “Search”. To browse its library of legal materials, click on "Legal Library".

Immigrant Legal Advocacy Program..... 1-207-780-1593
 One India Street, Portland, Maine, 04101, US

E-mail: info@ilapmaine.org Web site: [The Immigrant Legal Advocacy Program](http://www.ilapmaine.org)

The Immigrant Legal Advocacy Program helps low-income persons with immigration law and related issues for free or low fees. ILAP sees persons by appointment in Portland and Lewiston and also has weekly walk-in consultations in Portland. ILAP serves people statewide and can be reached by telephone through its toll-free number.

Lawyer Referral Service And Alternative Dispute Resolution Services 1-800-860-1460
 Maine State Bar Association, P.O. Box 788, Augusta, Maine 04332-0788 or ... 1-207-622-1460

TEL-LAW..... 1-207-622-1470
 An automated service the Maine Bar Association provides to your Fax: 1-207-623-0083
 basic legal questions.

Web site: http://www.mainebar.org/lris_findlawyer.asp

Lawyer Referral Service can put people in touch with a lawyer who will provide a half-hour consultation for a \$20 fee.

Legal Service For The Elderly Hotline 1-800-750-5353 or 1-207-623-1797
 Legal Services for the Elderly helps socially and economically needy Maine seniors age 60 and over in many civil (non-criminal) cases. LSE has offices in Augusta, Bangor, Lewiston, Portland and Presque Isle, as well as a statewide toll-free Hotline (voice, TTY and language line translation services). All of LSE's services are free and confidential.

Web site: <http://www.mainelse.org/> TTY: 1-800-750-5353

Pine Tree Legal Assistance

Provides legal services for low-income persons, including landlord-tenant assistance.

Web site: <http://www.ptla.org/ptlasite/cliented/outreach.htm>

Pine Tree Legal (Augusta)1-207- 623-7777 or 1-207-622-4731
 39 Green Street, P.O. Box 2429 Fax: 1-207-623-7774
 Augusta, Maine 04338-2429 TTY: .1-207-623-7770
 Hours: 9:00 AM to 5:00 PM, Monday-Friday (closed at noon) Call for an appointment

Pine Tree Legal (Bangor) 1-207-942-8241
 61 Main Street Fax: 1-207-942-8323
 Bangor, Maine 04401 TDD: 1-207-942-1060
 Hours: 8:00 AM to 12:00 Noon; 1:00 PM to 3:00 PM, Monday – Friday

Statewide offices:

Native American Unit (Bangor) Farm worker Unit (Bangor) Taxpayer Clinic (Bangor)

Pine Tree Legal (Lewiston) 1-207-784-1558
 145 Lisbon Street, 7th floor Fax: 1-207-255-8657
 Lewiston, Maine 04240
 Hours: call or visit the Lewiston office Monday, Thursday and Friday between 8:30 a.m. and 4:30 p.m.; Tuesdays, from 8:30 until noon; and Wednesdays from 8:30 until 12:30 and 3:00 until 4:30. Pine Tree’s multi-lingual voicemail system is 1-207-774-8211.

Pine Tree Legal (Machias) 1-207-255-8656
 1 School Street Fax: 1-207- 255-8657
 Machias, Maine 04654-1417 TTY: 1-207-255-6179
 Hours: 8:00 AM to 12:00 Noon, Monday - Friday

Pine Tree Legal (Portland) 1-207-774-8211
 88 Federal Street, P O Box 547 Fax: 1-207-828-2300
 Portland, Maine 04112 TTY: 1-207-828-2308
 Hours: 8:30 AM to 12:30 PM; Monday – Friday Statewide offices Administration (Portland)

Pine Tree Legal (Presque Isle) 1-207-764-4349
 373 Main Street Fax: 1-207-764-2455
 Presque Isle, Maine 04769 TTY: .1-207-764-2453
 Hours: 8:30 AM to 12:30 PM; Monday – Friday

Pine Tree Legal (Rockland) 1-207-594-8300
 Limerock Street, Suite 143, FAX: (call first) 1-207-594-8300
 Rockland Maine 04841
 Hours: 8:30 AM to 12:00 Noon; 1:00 PM to 4:30 PM, Monday- Friday

Pine Tree Legal Assistance represents low-income people in many civil cases. Pine Tree has offices in Portland, Augusta, Lewiston, Bangor, Machias and Presque Isle. Pine Tree offices have TTY capability, and access to Language Line translation services.

Maine State Law & Legislative Reference Library 1-207-287-1600
 43 State House Station, Augusta, Maine 04333-0043 TTY: 1-207-287-6431
 Reference Request: <http://www.state.me.us/legis/lawlib/refemail.htm>
 Web site: <http://www.state.me.us/legis/lawlib/homepage.htm>

The Library can provide assistance with law related questions
 Hours: 8 AM - 5 PM, Monday – Friday. Closed all state and federal holidays.
 Irregular nights and weekend hours when the House or Senate is meeting.

The Law Directory

Web The Law Directory - Law resources - All the information you can handle.

Web site: <http://www.highstreetcentral.com/law.htm>

Web site: http://www.alllaw.com/state_law_search/default.asp

Volunteer Lawyers Project 1-800-442-4293 or 1-207-774-4348

88 Federal Street, Portland, Maine 04101

[E-Mail to the VLP](#)

Web site: <http://www.vlp.org/>

The Volunteer Lawyers Project can refer low-income people to private attorneys in many civil cases, particularly those that aren't handled by other legal service providers. VLP attempts to provide low-income consumers a free attorney. The VLP has a toll free number to see if you are eligible and whether they can help with your problem.

LEAD POISONING

Department of Human Services

1-207-287-2070 or 1-207-287-5338

Maine Division of Health Engineering

TTY: 1-207-287-2070

161 Capitol Street, 11 State House Station

FAX: 1-207-287-3165

Augusta, Maine 04333-0011

Web site: <http://www.state.me.us/dhs/eng/water/index.htm>

Website <http://www.maine.gov/dhs/etl/lead/leadin.htm>

Maine Board of Environmental Protection 1-800-452-1942 1-207-287-7688

17 State House Station • Augusta, Maine 04333-0017

Web site: <http://www.state.me.us/dep/staff.htm>

Web site: <http://www.state.me.us/dep/index.shtml>

EPA – Drinking Water Hotline..... 1-800-426-4791

Web site: <http://www.epa.gov/safewater/>

EPA - New England

Customer Call Center, New England States:

1-888-372-7341

Region 1, 1 Congress Street, Suite 1100

Boston Massachusetts 02114-2023

Web site: http://www.epa.gov/region1/eco/maine/me_contact.html

EPA Headquarters U. S.

1-202-272-0167

Environmental Protection Agency

Ariel Rios Building, 1200 Pennsylvania Ave., N.W.

Washington, DC 20460

Web site: <http://www.epa.gov/>

Hotline: <http://www.epa.gov/epahome/hotline.htm>

Maine Childhood Lead Poisoning Prevention Program

Maine Department of Human Services Health Engineering

Telephone for Augusta: 1-207-287-4311

Bangor: 1-207-941-0258

Lewiston: 1-207-784-2926

Portland: 1-207-874-8913

Maine Lead Licensing & Enforcement 1-207-287-2657

Web site: <http://www.state.me.us/dhs/et/lead/leadin.htm>

United States Environmental Protection Agency

National Lead Information Clearinghouse 1-800-424-5323

Web site: <http://www.epa.gov/eftpages/airairpolllead.html>

LEGISLATURE, MAINE

Clerk of the House 1-207-287-1400

Web site: <http://janus.state.me.us/house/hoffice.htm>

Speaker of the House 1-207-287-1300

2 State House Station Augusta, Maine 04333-0002 Fax: 1-207-287-1308

Web site: <http://www.maine.gov/legis/speaker/>

Law & Legislative Reference Library 1-207-287-1600

43 State House Station, Augusta, Maine 04333-0043 TTY: 1-207-287-6431

Reference Request: <http://www.state.me.us/legis/lawlib/refemail.htm>

Web site: <http://www.state.me.us/legis/lawlib/homepage.htm>

Maine State Legislature Office of the Revisor Of Statutes 1-207-287-1650

Room 108, State House, Augusta, Maine 04333-0007 Fax: 1-207-287-6468

E-mail: revisor.office@legislature.maine.gov

Web site: <http://janus.state.me.us/legis/ros/homepage.htm>

Legislation Information 1-207-287-1692

Web site: <http://janus.state.me.us/legis/>

President Of The Senate 1-207-287-1500

The Maine Senate, 3 State House Station, Augusta, Maine 04333-0003 1-207-287-1540

in-state toll-free message line 1-800-423-6900 TTY line: 1-207- 287-1583

E-mail: webmaster_senate@legislature.maine.gov

Web site: <http://www.state.me.us/legis/senate/>

State Representatives 1-800-423-2900

Web site: <http://janus.state.me.us/house/>

State Senators 1-800-423-6900

Web site: <http://www.state.me.us/legis/senate/senators/directory/index.htm>

Web site for **Maine**: <http://www.maine.gov/portal/government/legislature.html>

Web site for **Federal**: <http://www.maine.gov/portal/government/federal.html>

LOTTERY / GAMES OF CHANCE

Department of Public Safety 1-207-624-8745

Maine State Police Licensing

164 State House Station, Augusta, Maine 04333-0164 Fax: 1-207-624-8767

Location: 397 Water Street, Gardiner Me

Web site: <http://www.state.me.us/dps/lisc.htm>

Answers questions about beano, bingo, raffles, etc.

LOTTERY (MEGABUCKS)

Maine State Lottery Office (in Maine only) 800-452-8777 or 207-287-3721
 or TTY - 207-287-6791
Claims Division 1-207-287-6764
Licensing Division 1-207-287-6758
 Web site: <http://www.maineottery.com/index.shtml>

MAIL ORDER

Direct Marketing Association’s Action Line 212-768-7277
 DMA Mail Preference Service (MPS)
 P.O. Box 643
 Carmel, Maine 10512
 To register for E-Mail Preference Service the website is : <http://www.dmaconsumers.org>
 See § 31.5 of this guide for [US POSTAL INSPECTOR Addresses](#)

MAINE MERCHANTS ASSOCIATION

Maine Merchants Association 207-623-1149
 P.O. Box 5060 Augusta, Maine 04332-5060
 Web site: <http://www.mmamall.org/>
 Provides assistance to small businesses.
 Affiliated with National Retail Federation, Washington, D.C.

The National Retail Federation toll-free 800-673-4692
 National Retail Federation 325 7th St NW 1100, Washington DC 20004 Fax: 202-737-2849
 The main phone number is 1-202-783-7971.
 Web site: [The National Retail Federation](#)

MEDICAL

Maine Hospital Association 207-622-4794
 33 Fuller Road, Augusta, Maine 04330 Fax: 207-622-3073
 Web site: <http://www.themha.org/>

Maine Medical Association 800-772-0815
 Queries about medical records, physicians, etc.
 Web site: <http://www.mainemed.com/>

Consumer Coalition For Quality Health Care 202-789-3606
 Web site: <http://www.consumers.org/> Fax: 202-898-2389

MEDICARE/MEDICAID

Medicaid 207-822-2000
 Web site: <http://www.state.me.us/dhs/beas/mmep.htm>

Medicare 207-822-2071
 Web site: <http://www.medicare.gov/>

Centers for Medicare & Medicaid Servicestoll free 877-267-2323 or 410-786-3000
 7500 Security Boulevard, TTY toll-free: 866-226-1819.or 410-786-0727
 Baltimore, Maryland 21244-1850

MOBILE HOMES

Manufactured Housing Board 207-624-8612
 Department of Professional and Financial Regulation TTY: 207-624-8563
 Office of Licensing & Registration Fax us at 207-624-8637
 #35 State House Station, Augusta, Maine 04333-0035
 Website: <http://www.state.me.us/pfr/olr/categories/cat25.htm>

Manufactured Housing Association Of Maine 207-873-6570
 Manufactured Housing Association of Maine 207-623-2204
 3 Wade Street, P.O. Box 1990, Augusta, Maine 04330 Fax: 207-622-4437
 The Manufactured Housing Association offers mediation for mobile home park residents

Maine State Housing Authority 800-452-4668 or 207-626-4600
 Maine State Housing Authority TTY: 800-452-4603
 353 Water Street, Augusta, ME 04330-4633 Fax: 207-626-4678
 Web site: <http://www.mainehousing.org/>
 If renting a mobile home

U S Department Of Housing & Urban Development 800-347-3735 or 202-708-1112
 Manufactured Housing & Construction Standards TTY: 202-708-1455
 451 7th Street S.W.,
 Washington, DC 20410
 Web site: <http://www.hud.gov/>

MOTOR VEHICLES (AUTOS)

See **AUTOS (MOTOR VEHICLES)**

MOTOR VEHICLE INSPECTION

Motor Vehicle Inspection 207-624-8724
 State Police Headquarters or
 36 Hospital Street, Augusta, Maine 04330 207-624-8773
 Web site: <http://www.state.me.us/dps/msp/home.htm> Fax: 207-624-7088
 Traffic Division Telephone: 207-624-8939
 Traffic Division **E-mail**: webmaster_traffic@state.me.us

The Motor Vehicle Inspection Unit is responsible for the licensing of inspection stations and inspection mechanics, the sale of inspection stickers, the semi-annual inspection of the school bus fleets of the state of Maine, enforcement of the inspections laws and regulations, and the investigation of crimes and complaints dealing with motor vehicle inspections. The unit consists of one sergeant and 10 inspectors located throughout the state, and two clerks located in Gardiner.

MOTOR VEHICLES, TITLES

Maine Bureau Of Motor Vehicles 207-624-9000
 Title and Anti-theft Section Ext. # 52138
 Web site: <http://www.state.me.us/sos/bmv/>

MOVERS (FURNITURE)

Federal Motor Carrier Safety Administration (FMCSA) 888-368-7238
 Web site: <http://www.fmcsa.dot.gov/factsfigs/moving.htm>
 Online: File moving complaints <Http://1-888-dot-saft.com>

NATIONAL CONSUMER ORGANIZATIONS

Most of these organizations distribute consumer information. Some are engaged in advocacy before government, the courts, and the news media. Where information or educational materials are offered, there might be a charge. Contact the organization to find out what the charge is.

American Association of Retired Persons (AARP) 202-434-6063
 Consumer Affairs Section, 601 E. Street N.W. Fax: 202-434-6466
 Washington, DC 20049
 Web site: <http://www.aarp.org>

AARP (Maine)..... 207-775-7774
 1685 Congress Street, Portland, ME 04102..... Fax: 1-207-775-5727
 Email: me@aarp.org
 Web site: <http://www.me@aarp.org>

American Council on Science and Health (ACSH) 1-212-362-7044
 1995 Broadway, 2nd Floor Fax: 1-212-362-4919
 New York, New York 10023-5860
 Web site: <http://www.acsh.org/>

Bankcard Holders of America (BHA) 1-703-481-1110
 Suite 120, 560 Herndon Parkway Fax: 1-703-451-8037
 Herndon, Virginia 22070

Center For Auto Safety (CAS) 1-202-328-7700
 1825 Connecticut Ave, NW, Suite 330
 Washington, DC 20009-5708
 Web site: <http://www.autosafety.org>

Center for Science in the Public Interest (CSPI) 1-202-332-9110
 1875 Connecticut Avenue, N.W. Suite 300 15th Street, Fax: 1-202-265-4954
 Washington, DC 20009
 E-mail address: cspi@cspinet.org Web site: <http://www.cspinet.org/>

Congress Watch 1-202-546-4998
 215 Pennsylvania Avenue S.E. Fax: 1-202-547-7392
 Washington, DC 20003
 Web site: <http://www.citizen.org/congress/>

NURSING HOME PROBLEMS

Nursing Home Resources1-800-262-2232 or 1-207-287-9200
 Bureau of Elder and Adult ServicesFax: 1-207-287-9229
 11 State House Station, 442 Civic Center Drive, Augusta, Maine 04333 TTY: 1-888-720-1925

BEAS (Toll Free Nationwide & Canada) 8am to 5pm Call 1-800-262-2232
 Web site: <http://www.state.me.us/dhs/beas/resource.htm>

Nursing & Boarding Home Ombudsman 1-800-499-0229 or 1-207-621-1079
 One Weston CourtTTY: 1-800-499-0229
 P.O. Box 128Fax: 1-207-621-0509
 Augusta, Maine 04332-0128

E-mail: MLTCOP@MaineOmbudsman.org
 Web site: <http://www.maineombudsman.org/>

Legal Service For The Elderly Hotline.....1-800-750-5353 or 1-207-623-1797
 9 Green St.
 P.O. Box 2723
 Augusta, ME 04338-2723

Web site: <http://www.mainelse.org/>TTY: 1-800-750-5353
 Providing free, high quality legal assistance to socially and economically needy Maine residents age 60 and older
 Legal Service For The Elderly **Offices & Staff** Web site: <http://www.mainelse.org/offices.htm>

ODOMETERS

Maine Bureau Of Motor Vehicles 1-207-624-9000
 29 State House Station Ext. # 52144
 101 Hospital Street TTY: 1- 207-624-9105
 Augusta, ME 04333-0029
 Web site: <http://www.state.me.us/sos/bmv/>

PAWN SHOPS

Office of Consumer Credit Regulation1-207-624-8527 or 1-800-332-8529
 State of Maine Professional & Financial Regulation’s
 Office of Consumer Credit Regulation
 35 State House Station
 Augusta, Maine 04333-0035
Website: <http://www.state.me.us/pfr/pfrhome.htm>

POSTAL INSPECTOR

See § 31.5 of this Guide for U.S. Postal Inspector Regional Addresses
Consumer Feedback - Email us : This is a feedback form for suggestions, compliments, information, and filing a complaint. To expedite any service related issues, please contact 1-800- ASK-USPS or: 1-800-275-8777, TTY:1-877- 877-7833

PUBLIC SAFETY

Consumer Product Safety Commission 1-800-638-2772
 U.S. Consumer Product Safety Commission, TTY: 1-800-638-8270

Washington, D.C. 20207-0001

E-mail: info@cpsc.gov

Web site: <http://www.cpsc.gov>

If you've had a problem with a consumer product or you want information, or you want to report an unsafe consumer product or a product-related injury; use the above contact address & numbers.

Street address

4330 East-West Highway, Bethesda, Maryland 20814-4408

Tel. (301) 504-6816

Fax (301) 504-0124 and (301) 504-0025

Call to obtain product safety information and other agency information and to report unsafe products. Available 24 hours a day, 7 days a week.

Eastern Regional Center Office, New York 1-212-466-1610

PUBLIC UTILITIES COMMISSION

PUC Consumer Assistance Division 1-207- 287-3831

242 State Street

Fax: 1-207-287-1039

18 State House Station

.....TTY Relay: 1-800-437-1220

Augusta, Maine 04333-0018

They have jurisdiction over billing disputes within Maine

Email: maine.puc@maine.gov

Web Site: <http://www.state.me.us/mpuc/homepage.htm>

Maine Public Advocate..... 1-207-287-2445

103 Water Street, 3rd Floor, Hallowell, Maine 04347

Fax: 1-207-287-4317

112 SHS, Augusta, Maine 04333-0112

TTY:1-207-287-8849

E-mail: General Information: Patty.J.Moody@maine.gov

Web site: <http://www.state.me.us/meopa/>

REAL ESTATE

Maine Real Estate Commission

1-207-624-8515

Department of Professional and Financial Regulation

TTY: 1-207-624-8563

Office of Licensing & Registration

Fax: 1-207-624-8637

Maine Real Estate Commission

#35 State House Station

Augusta, Maine 04333-0035

Web site: <http://www.state.me.us/pfr/olr/categories/cat38.htm>

SECURITIES

Bureau Of Financial Institutions

1-207-624-8551

Department of Professional and Financial Regulation

Fax: 1-207=624-8590

Office of Securities

121 State House Station

Augusta, Maine 04333

Web site: http://www.state.me.us/pfr/sec/sec_index.htm

SMALL CLAIMS COURTS BY COUNTY

Small Claims Court is part of the Maine District Court system.
[See §31.7 of this Guide for the addresses of each District Court.](#)

SOCIAL SECURITY

Social Security Administration..... 1-800-772-1213 or 207-622-1451
 Social Security has a toll-free number that operates from 7AM to 7PM,
 Monday to Friday: 1-800-772-1213
 If you have a touch-tone phone, recorded information and services are available 24 hours a day,
 including weekends and holidays.
 People who are deaf or hard of hearing may call our toll-free TTY number, 1-800-325-0778,.
 Please have your Social Security number handy when you call us.
 Web site: <http://www.ssa.gov/>

TELEMARKETING FRAUDS

National Fraud Information Center 1-800-876-7060
 P O Box 65868 **Fax:** 1-202-835-0767
 Washington, D. C. 20035 **TTD/TTY:** 1-202-835-0778
 They can assist with recognizing and filing complaints about telemarketing & Internet Fraud
 Web site: <http://www.fraud.org>

Federal Trade Commission 1-877-382-4357
National Fraud Information Center 1-800-876-7060

TRANSPORTATION, DEPARTMENT OF

..... 1-207-624-3000
 Maine Department of Transportation
 16 Statehouse Station, Augusta, ME 04333-0016
 Web site: <http://www.state.me.us/mdot/homepage.htm>

U.S. Coast Guard 1-800-368-5647
 Navigation Center Consumer Information
 Web site: <http://www.navcen.uscg.gov>

National Response Center NRC... 1-800-424-8802
 NRC must be called immediately if there is environmental release of hazardous chemicals,
 biological, radiological or etiological agents or oil pollution; Web site: <http://www.nrc.uscg.mil>

VETERANS SERVICES

OFFICES:

- Camp Keyes 1-800-345-0116
 Building #6, 117 State House Station, Augusta, Maine 04333-0117
 Monday through Friday: 7:30 AM to 4:00 PM

- 44 Hogan Road, Bangor, ME 04401 207-941-3005
- 59 Bennett Drive, Caribou, ME 04736 207-498-6077
- 200 Main Street, Lewiston, ME 04240 207-795-4590
- 14 East Main Street, Machias, ME 04654 207-255-3306
- 185 Lancaster Street, Room 203, Portland, ME 04101 207-822-0292
- National Guard Armory, Route 1, Belfast, ME 04915 207-338-4924
- National Guard Armory, Drummond Ave., Waterville, ME 207-872-7846

Web site for Department of Veterans Affairs: <http://www.va.gov/>

Hours: 7:30 am to 4:00 pm, Monday through Friday

Types of cases: Veterans issues Service area: Statewide

Financial eligibility: NONE Costs: NONE

Provides assistance to veterans and their families, available to them because of their status as veterans, and advocates on their behalf with the Veterans Administration. Services: information and advice on veterans programs and services.

VOCATIONAL SCHOOLS

- Department of Education:** 1-207-287-5854
 Burton M. Cross State Office Building
 111 Sewall Street
 Augusta, Maine 04333-0111
 Web site: <http://www.state.me.us/education/homepage.htm>

WATER TESTING

Maine Department Of Human Services

Health Engineering Testing Lab 1-207-287-2727 or 1-800-452-1999

Bureau of Health TTY: 1-207-287-8066

286 Water Street, Augusta, Maine 04333 Fax: 1-207-287-9058

Land & Water Control Web site: <http://www.maine.gov/dep/blwq/>

WELL DRILLING

Well Drilling Commission 1-207-287-5699

Environmental Protection Agency 1-800-452-1942 or 1-207-287-7688

17 State House Station, Augusta, Maine 04333-0017

Well Water: 1-207-287-3901

Well Water Contamination : 1207-287-2651

Web site: <http://www.maine.gov/dep/index.shtml>

WOOD COMPLAINTS

Department Of Agriculture, Weights & Measures 1-207-287-3841
 28 State House Station, Deering Bldg – AMHI Complex, Augusta, Maine 04333-0028
 Web site: <http://www.state.me.us/agriculture/index.html>

§ 31. 3. State Regulatory and Licensing Boards

The Department of Professional and Financial Regulation, Division of Licensing and Enforcement is for the professional and occupational licensing boards. Any questions about complaint filing procedures or a particular board’s operations should be addressed to the following address or you may call 1-207-624-8603:

Department of Professional & Financial Regulations
 Division of Licensing & Enforcement
 Gardiner Annex-Northern Avenue
 35 State House Station
 Augusta, ME 04333-0035

Web site: <http://www.state.me.us/pfr/olr/>

Maine has numerous boards regulating professions and occupations. Following is a listing of health board contacts and a listing of professional and occupational licensing boards.

AFFILIATED BOARDS	TELEPHONE
Dentist.....	1-207-287-3333
Doctor	1-207-287-3601
Nursing	1-207-624-5275
Optometry.....	1-207-287-2535
Osteopathic Examination & Registration	1-207-287-2480
Professional Engineers.....	1-207-287-3236
 LICENSING AND REGISTRATION BOARDS	
Accountancy	1-207-624-8603
Acupuncture Licensing Board	1-207-624-8603
Alcohol & Drug Counselors	1-207-624-8603
Arborists Examining Board	1-207-624-8603
Architects & Interior Designers.....	1-207-624-8603
Architects, Landscape (Maine State Board For Licensure Of).....	1-207-624-8603
Athletic Commission (Maine)	1-207-624-8603
Athletic Trainers (Registration Only)	1-207-624-8603
Auctioneers (Licensure Of)	1-207-624-8603
Banks (Bureau Of Financial Institutions).....	1-207-624-8570
Barbering & Cosmetology.....	1-207-624-8603
Charitable Solicitations (Registration Only).....	1-207-624-8603

Chiropractic Licensure.....	1-207-624-8603
Consumer Credit Regulation (Office Of).....	1-207-624-8527
Counseling Professionals Licensure.....	1-207-624-8603
Door To Door Home Repair Sellers (Registration Only)	1-207-624-8603
Driver Education, Commercial.....	1-207-624-8603
Electricians Examining Board.....	1-207-624-8603
Funeral Services.....	1-207-624-8603
Geologists & Soil Scientists (Certification For)	1-207-624-8603
Hearing Aid Dealers & Fitters.....	1-207-624-8603
Insurance (Bureau Of).....	1-800-300-5000 or 1-207-624-8475
Itinerant Vendors (Registration Only).....	1-207-624-8603
Land Surveyors (Licensure For Professional).....	1-207-624-8603
Mobile Homes (Manufactured Housing Board).....	1-207-624-8603
Massage Therapists (Registration/Certification Only)	1-207-624-8603
Nursing Home Administrators (Licensing Board)	1-207-624-8603
Occupational Therapy Practice.....	1-207-624-8603
Oil & Solid Fuel Board.....	1-207-624-8603
Pilotage Commission (Maine State).....	1-207-624-8603
Plumbers Examining Board.....	1-207-624-8603
Propane & Natural Gas Licensing Board	1-207-624-8603
Pharmacy (Commissioner Of The Profession Of).....	1-207-624-8603
Podiatric Medicine (Licensure Of).....	1-207-624-8603
Psychologist (Examiners Of).....	1-207-624-8603
Radiology Technology Board Of Examiners	1-207-624-8603
Real Estate Appraisers.....	1-207-624-8603
Real Estate Commission.....	1-207-624-8603
Respiratory Care Practitioners.....	1-207-624-8603
Securities Division (Bureau Of Financial Institutions).....	1-207-624-8551
Social Worker Licensure	1-207-624-8603
Speech Pathology & Audiologist (Examiners Of).....	1-207-624-8603
Veterinary Medicine.....	1-207-624-8603

REGISTRATION OF TRANSIENT SELLERS & CHARITABLE SOLICITATION SOLICITORS

The Division of Licensing and Enforcement also regulates Transient Sellers (no permanent place of business in Maine) and Charitable Solicitors. If you have any complaints about Transient Sellers (e.g., door-to-door driveway pavers, tree trimmers, chimney repairers, etc.), it may be appropriate to call 207-624-8603 to determine if the salesman or his company has complied with the requirements of the Maine Consumer Solicitations Sales Act and the Transient Sellers Act (*see*

[Chapter 13](#) in this Guide). The Division is also responsible for the registration requirements under the Charitable Solicitations Act, 9 M.R.S.A. § 5001, *et seq.* See [Chapter 25](#) in this Guide. Registration information is also on the agency’s web site at: www.state.me.us/pfr.

§ 31. 4. [National Attorney’s General Consumer Protection Contacts-](#)

Web site: www.attorneygeneral.gov/ags/consumer.cfm.

ATTORNEY GENERAL OFFICES

<u>STATE</u>	<u>STATE OFFICE CONTACT & ADDRESS</u>	<u>TELEPHONE</u>
ALABAMA	Jeff Long, Assistant Attorney General Office of the Attorney General 11 South Union Street Montgomery, Alabama 36130 E-mail: jlong@ago.state.al.us Web site: http://www.ago.state.al.us Alabama Consumer Affairs Section	1-334-242-7391 FAX: 1-334-242-2433
ALASKA	Signe Anderson, Assistant Attorney General Alaska Department of Law 1031 W. 4 th Avenue, Suite 200 Anchorage, Alaska 99501 E-mail: signe_andersen@law.state.ak.us Web site: http://www.law.state.ak.us Arizona Consumer Protection	1-907-269-5225 Fax: 1-907-278-4683
AMERICAN SAMOA	Cheryl Crenwelge Sione Assistant Attorney General Office of the Attorney General Post Office Box 7 Pago Pago, AS 96799 E-mail: attorney@samoatelco.com Web site: http://www.ipacific.com/samoa/samoa.html	011-684-633-4163 Fax: 011 684-633-1838
ARIZONA	Robert A. Zumoff, Chief Counsel Office of the Attorney General Consumer Protection and Advocacy Section 1275 West Washington Street Phoenix, AZ 85007 E-mail: bob.zumoff@ag.state.az.us Web site: http://www.ag.state.az.us	1-602-542-7701 Fax: 1-602-542-4377
ARKANSAS	Teresa Brown, Deputy Attorney General Public Protection Department Consumer Protection Division Office of the Attorney General 323 Center Street, Suite 200 Little Rock, AR 72201-2601 E-mail: teresab@ag.state.ar.us Web site: http://www.ag.state.ar.us	1-501-682-6150 Fax: 1-501-682-8118

BERMUDA	Inspector, Department of Consumer Affairs Ingham and Wilkinson Building 129 Front Street Hamilton, Bermuda, BE HM 12 E-mail: mcsnarpe@bdagov.bm Web site: http://www.bermuda-online.org/bdagovt2.htm	1-441-297-7627 Fax: 1-441-295-6892
CALIFORNIA	Herschel Elkins Senior Assistant Attorney General Office of the Attorney General 300 South Spring Street, Room 1702 Los Angeles, CA 90013 herschel.elkins@doj.ca.gov E-mail: Web site:	1-213-897-2630 Fax: 1-213-897-4951
CALIFORNIA	Esther Jackson, DAG Office of the Attorney General P.O. Box 944255 Sacramento, CA 94244-2550 esther.jackson@doj.ca.gov E-mail: Web site:	1-916-324-7875 Fax: 1-916-327-2319
CALIFORNIA	Ronald Reiter, Supervising DAG Office of the Attorney General 455 Golden Gate Avenue, Suite 11000 San Francisco CA 94102 E-mail: ronald.reiter@doj.ca.gov Web site:	1-415-703-5511 Fax: 1-415-703-5480
COLORADO	Jan Michael Zavislan Deputy Attorney General Business Regulation Unit Office of the Attorney General 1525 Sherman Street, 5th Floor Denver, CO 80203 E-mail: jan.zavislan@state.co.us Web site: http://www.ago.state.co.us/consprot.stm	1-303-866-5079 Fax: 1-303-866-4745
CONNECTICUT	Phillip Rosario Assistant Attorney General Department Head Consumer Protection Department Office of the Attorney General 110 Sherman Street Hartford, CT 06105 E-mail: phillip.rosario@po.state.ct.us Web site:	1-860-808-5400 Fax: 1860-808-5593
DELAWARE	Olha Ryabkoff Director, Consumer Protection Department of Justice 820 N. French St., 5th Floor	1-302-577-8513

		Wilmington, DE 19801	
	E-mail:	orybakoff@state.de.us	Fax:
	Web site:		1-302-577-3090
DISTRICT OF COLUMBIA		Bennett Rushkoff Senior Counsel Office of the Corporation Counsel 441 4th Street, NW, Suite 450-N Washington, DC 20001	1-202-727-5173
	E-mail:	bennett.rushkoff@dc.gov	Fax:
	Web site:		1-202-727-5173
FLORIDA		Lori S. Rowe Director, Multi-State Issues Litigation and Governmental Affairs Office of the Attorney General PL-01 The Capitol Tallahassee, FL 32399	1-850-414-8685
	E-mail:	lori_rowe@oag.state.fl.us	Fax:
	Web site:	http://myfloridalegal.com/consumer Florida Attorney General's Office Consumer Information	1-850-410-2672
GEORGIA		Sid Barrett, Senior Assistant Attorney General Office of the Attorney General 40 Capital Square, SW Atlanta, Georgia 30334	1-404-656-5337
	E-mail:	sid.barrett@law.state.ga.us	Fax:
	Web site:		1-404-656-0677
GUAM		Fred S. Nishihira, Assistant Attorney General Office of the Attorney General Prosecution Division Consumer Protection Unit Suite 2-200E, Judicial Center Building 120 West O'Brien Drive Hagåtña, GUAM 96910	1-671-475-3406
	E-mail:	shigeru_jr@yahoo.com	Hotline:
	Web site:		1-671-475-3409
HAWAII		Stephen H. Levins Acting Executive Director Office of Consumer Protection 235 South Beretania Street, Suite 801 Honolulu, HI 96813	1-808-586-2636
	E-mail:	slevins@dcca.state.hi.us	Fax:
	Web site:		1-808-586-2640
IDAHO		Brett De Lange, Deputy Attorney General Consumer Protection Unit Office of the Attorney General 650 West State Street, Lower Level PO Box 83720 Boise, ID 83720-0010	1-208-334-4114
	E-mail:	bdelange@ag.state.id.us	Fax:
	Web site:	Idaho Consumer Information	1-208-334-2830
ILLINOIS		Patricia Kelly, Division Chief	1-312-814-3749

	Consumer Protection Division Office of the Attorney General 100 West Randolph Street, 12 th Floor Chicago, IL 60601	Fax: 1-312-814-2593
	E-mail: pkelly@atg.state.il.us	
INDIANA	Brent Embrey Chief, Consumer Protection Office of the Attorney General 402 West Washington Street, 5 th Floor Indianapolis, IN 46204	1-317-234-2219 Fax: 1-317-232-7979
	E-mail: bembrey@atg.state.in.us	
	Web site:	
IOWA	William L. Brauch, Director Special Assistant Attorney General Office of the Attorney General Hoover State Office Building Des Moines, IA 50319	1-515-281-8772 Fax: 1-515-281-6771
	E-mail: bbrauch@ag.state.ia.us	
	Web site: Iowa Attorney General's Office Consumer Homepage	
KANSAS	Brian J. Brown Chief, Consumer Protection Office of the Attorney General 120 South West 10 th Street, 2 nd Floor Topeka, KS 66612-1597	1-785-296-3751 Fax; 1-785-291-3699
	E-mail: brownb@ksag.org	
	Web site: Kansas Consumer Protection	
KENTUCKY	Todd Leatherman, Division Director Office of the Attorney General 1024 Capital Center Drive, Suite 200 Frankfort, KY 40601-8204	1-502-696-5389 Fax: 1-502-573-8389
	E-mail: todd.leatherman@law.state.ky.us	
	Web site: Kentucky Consumer Protection Home Page	
LOUISIANA	Isabel Wingerter, AAG Chief, Consumer Protection Office of the Attorney General 301 Main Street, Suite 1250 Baton Rouge, LA 70804-4095	1-225-342-9639 Fax: 1-225-342-9637
	E-mail: wingerteri@ag.state.la.us	
	Web site: Louisiana Consumer Protection	
MAINE	Linda Conti, Chief Assistant Attorney General Consumer Protection Division Office of the Attorney General 6 State House Station Augusta, ME 04333-0006	207-626-8591 Fax: 207-624-7730
	E-mail: linda.conti@maine.gov	
	Web site: Maine Consumer Protection Unit	

MARIANA ISLANDS	David Lochabay, Consumer Counsel Office of the Attorney General Caller Box 10007 CHRB Saipa, MP 96950	1-670-664-2341
	E-mail:	
	Web site:	
MARYLAND	William Leibovivi, Assistant Attorney General Chief, Consumer Protection Division Office of the Attorney General 200 St Paul Place, 16 th Floor Baltimore, MD 21202	1-410-576-6557
	E-mail: ovici@oag.state.md.us	Fax: 1-410-576-6566
	Web site: http://www.oag.state.md.us/Consumer/index.htm	
MASSACHUSETTS	Judy Zeprun Kalman, Senior Counsel Office of the Attorney General One Ashburton Place, 20 th Floor Boston, MA 02108	1-617-727-2200 ext. 2018
	E-mail: judy.zeprun@ago.state.ma.us	Fax: 1-617-727-5778
	Web site:	
MICHIGAN	Stewart H. Freeman Acting Assistant Attorney General In-Charge Consumer Protection Division Office of the Attorney General P O Box 30213 Lansing, MI 48909	1-517-335-0855
	E-mail: freemansh@michigan.gov	Fax: 1-517-335-1935
	Web site:	
MINNESOTA	Prentiss Cox, Assistant Attorney General Division Manager Office of the Attorney General 1400 NCL Tower 445 Minnesota Street St. Paul, MN 55101	1-651-297-4606
	E-mail: prentiss.cox@state.mn.us	Fax: 1-651-296-9663
	Web site:	
MISSISSIPPI	Deanne Mosley Special Assistant Attorney General Office of the Attorney General Department of Justice PO Box 22947 Jackson, MS 39225	1-601-359-4230
	E-mail: dmosl@ago.state.ms.us	Fax: 1-601-359-4231
	Web site:	
MISSOURI	Mike Bradley, Acting Director Consumer Protection Division Office of the Attorney General P O Box 899 Jefferson City, MO 65102	1-573-751-8355
		Fax: 1-573-751-7948

	E-mail: mike.bradley@mail.ago.state.mo.us	
	Web site: http://www.ago.state.mo.us/conprot.htm	
MONTANA	Cort Jensen, Legal Counsel Department of Administration 1219 8 th Avenue P O Box 200501 Helena, MT 59620-0501	1-406-444-5439
	E-mail: cojensen@state.mt.us	Fax: 1-406-444-9680
NEBRASKA	Rebecca L. Maahs Co- Director, Consumer Protection Office of the Attorney General 2115 State Capital Lincoln, NE 68509-8920	1-402-471-3839
	E-mail: rmaahs@notes.state.ne.us	Fax: 1-402-471-0006
	Web site: http://www.nol.org/home/ago/bulletins.htm	
NEVADA	Jo Ann Gibbs Senior Deputy Attorney General Bureau of Consumer Protection Office of the Attorney General 555 E Washington Avenue, Suite 3900 Las Vegas, NV 89101	1-702-486-3789
	E-mail: jxgibbs@ag.state.nv.us	Fax: 1-702-486-3283
	Web site:	
NEW HAMPSHIRE	M. Kristin Spath, Chief Consumer Protection Consumer Protection & Antitrust Bureau Office of the Attorney General 33 Capital Street Concord, NH 03301-6397	1-603-271-3643
	E-mail: kspath@doj.state.nh.us	Fax: 1-603-271-2110
	Web site: http://www.state.nh.us/nhdoj/Consumer/cpb.html	
NEW JERSEY	Peter Wint, Assistant Attorney General Office of the Attorney General 25 Market Street, P O Box 080 Trenton, NJ 08625-0080	1-609-292-9064
	E-mail: peter.wint@lps.state.nj.us	Fax: 1-609-292-3508
	Web site: http://www.state.nj.us/lps/ca/home.htm	
NEW MEXICO	Donald C. Trigg Director, Special Consumer Projects Office of the Attorney General P O Drawer 1508 Santa Fe, NM 87504	1-505-827-6425
	E-mail: dtrigg@ago.state.nm.us	Fax: 1-505-827-6985
	Web site:	
NEW YORK	Thomas Conway, Bureau Chief Consumer Frauds and Protection Bureau Office of the Attorney General	1-518-474-2374

	The Capitol Albany, NY 12224	Fax: 1-518-474-3618
E-mail:	thomas.conway@oag.state.ny.us	
Web site:		
NORTH CAROLINA	Joshua Stein, Senior Deputy Attorney General NC Department of Justice PO Box 629 Raleigh, NC 27602	1-919-716-6000 Fax: 1-919-716-6050
E-mail:	jstein@ncdoj.com	
Web site:		
NORTH DAKOTA	Parrell D. Grossman, Director Consumer Protection/Antitrust Division Office of the Attorney General State Capital Building 600 East Boulevard Avenue, Dept. 125 Bismarck, ND 58505-0040	1-701-328-2811 Fax: 1-701-328-3535
E-mail:	pgrossma@state.nd.us	
Web site:		
OHIO	Lisa Iannotta Chief Deputy Attorney General Office of the Attorney General 30 East Broad Street, 25 th Floor Columbus, OH 43215	1-614-466-9511 Fax: 1-614-466-5087
E-mail:		
Web site:		
OKLAHOMA	Jane F. Wheeler, Assistant Attorney General Director, Consumer Protection Unit Office of the Attorney General 4545 N Lincoln Blvd., Suite #260 Oklahoma City, OK 73105	1-405-522-1015 Fax: 1-405-522-0085 or
E-mail:	jane_wheeler@oag.state.ok.us	
Web site:	http://www.oag.state.ok.us	
OREGON	Cheryl Pellegrini, Attorney In Charge Assistant Attorney General Financial Fraud/Consumer Protection Section Office of the Attorney General 1162 Court Street, NE Salem, OR 97310	1-503-378-4732 hotline for Salem 1-503-378-4320 hotline for Portland is 1-503-229-5576
E-mail:	cheryl.pellegrini@doj.state.or.us	Fax:
Web site:	http://www.doj.state.or.us	1-503-378-5017
PENNSYLVANIA	Bureau of Consumer Protection Office of Attorney General 21 South 12th Street, Second Floor Philadelphia, PA 19107	1-215-560-2414 Fax: 1-215-560-2494
E-mail:		
Web site:	http://www.attorneygeneral.gov/ppd/index.cfm	
PUERTO RICO	Jose' Diaz – Tejera Consumer Chief Office of Monopolistic Affairs	1-787-723-7555 Fax:

	Puerto Rico Department of Justice PO Box 902192 San Juan, PR 00902-0192	1-787-725-2475
	E-mail: Web site:	
RHODE ISLAND	John Palangio Director, Consumer Protection Unit Office of the Attorney General 150 South Main Street Providence, RI 02903	1-401-274-4400 ext. 2357 Fax: 1-401-222-5110
	E-mail: jonalangio@riag.state.ri.us Web site:	
SOUTH CAROLINA	C. Havird Jones Jr. Senior Assistant Attorney General Office of the Attorney General PO Box 11549 Columbia, SC 29211	1-803-734-3680 Fax: 1-803-734-3677
	E-mail: agsjones@ag.state.sc.us Web site:	
SOUTH DAKOTA	Paul Cremer, Director, Consumer Protection Division Assistant Attorney General Office of the Attorney General 500 East Capital Pierre, SD 57501-5070	1-605-773-3215 1-605-773-4400 Fax:
	E-mail: paul.cremer@state.sd.us Web site:	605-773-7163
TENNESSEE	Tennessee Department of Commerce and Insurance Division of Consumer Affairs Davy Crockett Tower, 5 th Floor 500 James Robertson Parkway Nashville, TN 37243-0600	1-615-741-4737 Fax: 1-615-532-4994
	E-mail: Web site: http://www.state.tn/consumer	
TEXAS	Paul D. Carmona, Chief, Consumer Protection Consumer Protection Division Office of the Attorney General 300 West 15th Street, 9 th Floor Austin, TX 78701	1-512-463-2185 Fax: 1-512-473-8301
	E-mail: paul.carmona@oag.state.tx.us Web site: http://www.oag.state.tx.us/index.shtml	
UTAH	Jeff Buckner, Assistant Attorney General Office of the Attorney General 160 East 300 South Heber M. Wells Building, 5 th Floor Box 140872 Salt Lake City, UT 84114-0872	801-366-0310 Fax: 801-366-0315
	E-mail: jbuckner@utah.gov Web site:	

VERMONT	Julie Brill, Assistant Attorney General Office of the Attorney General 109 State Street Montpelier, VT 05609-1001 E-mail: jbrill@atg.state.vt.us Web site:	802-828-3658 alt #: 802-828-5479 Fax:: 802-828-2154 alt.Fax: 1-802-808-5341
VIRGIN ISLANDS	Department of Licensing & Consumer Affairs Building 1, Room 205, Subbase St. Thomas, VI 00802 E-mail: Web site: http://www.usul.org/dlca	340-774-3130 Fax: 340-776-8303
VIRGINIA	Office of Consumer Affairs Department of Agriculture & Consumer Affairs Counseling, Intake and Referral 1100 Bank Street, Suite 100 Richmond, VA 23219 E-mail: Web site: http://www.vaac.state.va.us	804-786-2042 Fax: 804-371-7479
WASHINGTON	Office of the Attorney General Consumer Protection Division 900 Fourth Ave. Suite 2000 Seattle, WA. 98164-1012 State Web site: http://access.wa.gov/ Attorney General site: http://www.atg.wa.gov/	206-464-6684 Fax: 206-464-6451
WISCONSIN	Wisconsin Department of Justice DATCP Agriculture, Trade & Consumer Protection P O Box 7857 Madison, WI 53707-7857 State Web site: http://www.wisconsin.gov/state/home/app?COMM&ND=gov.wi.state.cpp.command.LoadPortalHome Attorney General site: http://www.doj.state.wi.us/	608-266-1221 608-224-4953 Complaints: 608-224-4960 Fax: 608-267-2778
WYOMING	Office of the Attorney General Consumer Protection Unit 123 Capital Building, 200 W. 24 th Street Cheyenne, WY 82002 E-mail: http://www.state.wy.us/state/comments/comments.asp State Web site: http://www.state.wy.us Attorney General site: http://attorneygeneral.state.wy.us/	307-777-7874 Fax: 307-777-6869 TDD: 307-777-5351

Web site: www.attorneygeneral.gov/ags/consumer.cfm.

**§ 31. 5. United States Postal Inspectors,
By Region**

U.S.POSTAL INSPECTOR ADDRESSES

U.S. Postal Inspector 313-699-5663
Fraud Complaints ISOSG
222 S. Riverside Plaza, Suite 1250
Chicago, IL 60606-6100

Illinois
 Indiana
 Iowa
 Kansas

Kentucky
 Michigan
 Minnesota
 Missouri

Includes states below:
 Nebraska
 North Dakota
 Ohio
 South Dakota
 Wisconsin

U.S. Postal Inspector 201-693-4520
Fraud Complaints ISOSG
Gateway 2 Center, 9th Floor So.
Newark, NJ 07175-003

Canal Zone
 Connecticut
 Maine

Massachusetts
 New Hampshire
 New Jersey

Includes states below:
 New York
 Puerto Rico
 Rhode Island
 Vermont
 Virgin Islands

U.S. Postal Inspector 800-372-8347
Fraud Complaints ISOSG
225 N. Humphreys Blvd., 4th Floor
Memphis, TN 38161-0006

Alabama
 Arkansas
 Florida

Georgia
 Louisiana
 Mississippi

Includes states below:
 North Carolina
 Oklahoma
 South Carolina
 Tennessee
 Texas

U.S. Postal Inspector 215-895-8450
1 Bala Plaza, Suite E-300
Bala Cynwyd, PA 19004 Fax: 215-895-8470

Delaware
 District of Columbia

Maryland
 Pennsylvania

Includes states below:
 Virginia
 West Virginia

U.S. Postal Inspector 313-699-5663
850 Cheery Avenue, 5th Floor
San Bruno, CA 94098

Alaska
 Arizona
 California
 Colorado

Guam
 Hawaii
 Idaho
 Montana

Includes states below:
 Nevada
 New Mexico
 Oregon
 Utah
 Washington
 Wyoming

FOREIGN MAIL COMPLAINTS

**Foreign Fraud Desk
 Memphis ISOSG
 U.S. Postal Inspection Service
 225 N. Humphreys Blvd.
 Memphis, TN 38161-0001**
 You can contact the U.S. Postal Inspection Service by
**Mailing correspondence to
 INSPECTION SERVICE SUPPORT GROUP
 ATTN: FRAUD SECTION STE 1250
 222 S RIVERSIDE PLAZA
 CHICAGO IL 60606-6100**

Or call your local Postal Inspector's office.

Web sites:

US Postal Service Web site: <http://www.usps.com/>

Website to locate postal centers: [Post Office Locator](#)

§ 31. 6. Maine District Attorneys

DISTRICT ATTORNEYS

If you believe you have been the victim of criminal consumer fraud, contact the local police or the District Attorney where the crime occurred.

DISTRICT I – York County

Mark Lawrence, D.A. 207-324-8001
 York County Courthouse
 1 Court Street, P O Box 399
 Alfred, Maine 04002

Springvale District Court 207-324-8214
 Butler Street
 Springvale, Maine 04082

Biddeford District Court 207-282-0466
 11 Adams Street, Suite 4
 Biddeford, Maine 04005

District Attorney’s Office 207-363-7434
 York District Court
 Chase’s Pond Road, P O Box 776
 York, Maine 03909

DISTRICT II – Cumberland County

Stephanie Anderson, D.A. 207-871-8384
 Cumberland County Courthouse
 142 Federal Street
 Portland, Maine 04101

Court House 207-443-5104

New Meadows Road
West Bath, Maine 04530

DISTRICT III – Androscoggin, Franklin, Oxford Counties

Norman A. Croteau, D.A. 207-784-1397
Androscoggin County Courthouse
Two Turner Street
Auburn, Maine 04210

38 Main Street 207-778-5890
Farmington, Maine 04938

85 Park Street 207-783-7311
Lewiston, Maine 04240

27 Western Avenue, P O Box 179 207-743-8282
South Paris, Maine 04281

DISTRICT IV – Kennebec, Somerset Counties

Evert Fowle, D.A. 207-623-1156
Kennebec County Superior Courthouse
95 State Street
Augusta, Maine 04330

Kennebec District Court 207-623-1635
145 State Street
Augusta, Maine 04330

Somerset County Courthouse 207-474-2423
Court Street
Skowhegan, Maine 04976

Waterville District Court 207-873-7317
46 Front Street
Waterville, Maine 04901

DISTRICT V – Penobscot, Piscataquis Counties

R. Christopher Almy, D.A. 800-696-5404
Penobscot County Courthouse or
97 Hammond Street 207-942-8552
Bangor, Maine 04401

Piscataquis County Courthouse 207-564-2181
Dover-Foxcroft, Maine 04426

75 Main Street 207-794-3064

Lincoln, Maine 04456

DISTRICT VI – Knox, Sagadahoc, Lincoln, Waldo Counties

Geoffrey A. Rushlau, D.A. 207-594-0424
 Knox County Courthouse
 62 Union Street
 Rockland, Maine 04841

Lincoln County Courthouse 207-882-7312
 High Street
 Wiscasset, Maine 04578

District Attorney’s Office 207-338-2512
 83 Church Street
 Belfast, Maine 04915

Sagadahoc County Courthouse 207-443-8204
 752 High Street, P O Box 246
 Bath, Maine 04530 or
 207-443-8205

DISTRICT VII – Hancock, Washington Counties

Michael E. Povich, D.A. 207-667-4621
 Hancock County Courthouse
 P O Box 722
 Ellsworth, Maine 04605

Washington County Courthouse 207-255-4425
 34 Center Street, P O Box 297
 Machias, Maine 04654

City Building 207-454-3159
 88 South Street
 Calais, Maine 04619

DISTRICT VIII – Aroostook County

Neale T. Adams, D.A. 207-498-2557
 Aroostook County Courthouse
 240 Sweden Street
 Caribou, Maine 04736

Houlton District Court 207-532-4294
 PO Box 787
 Houlton, Maine 04730

§ 31. 7. Maine District Courts

MAINE DISTRICT COURTS Web: <http://www.courts.state.me.us/mainecourts/district/directory.html>

Augusta-District VII (S. Kennebec) 207-287-8075
 145 State Street TTY: 207-287-4024
 Augusta, Maine 04330-7495

Bangor-District III (S. Penobscot) 207-941-3040
 73 Hammond Street TTY: 207-941-3058
 Bangor, Maine 04401

Bar Harbor-District V (S. Hancock) 207-288-3082
 93 Cottage Street TTY: 207-288-9730
 Bar Harbor, Maine 04609

Bath/Brunswick District VI (Sagadahoc) 207-422-0200
 147 New Meadow Road, RR 1 Box 310 TTY: 207-442-0219
 West Bath, Maine 04530

Belfast-District V (Waldo) 207-338-3107
 103 Church Street, P O Box 382 TTY: 207-338-0893
 Belfast, Maine 04915-0382

Biddeford-District X (E. York) 207-283-1147
 25 Adams Street TTY: 207-284-2977
 Biddeford, Maine 04005

Bridgton-District IX (N. Cumberland) 207-647-3535
 Two Chase Common TTY: 207-647-3557
 Bridgton, Maine 04009

Calais-District IV (N. Washington) 207-454-2055
 88 South Street TTY: 207-454-0085
 Calais, Maine 04619

Caribou-District I (E. Aroostook) 207-493-3144
 144 Sweden Street TTY: 207-498-2127
 Caribou, Maine 04736

Dover-Foxcroft -District XIII (Piscataquis) 207-564-2240
 163 East Main Street TTY: 207-564-0767
 Dover-Foxcroft, Maine 04426

Ellsworth-District V (C. Hancock) 207-667-7141
 60 State Street TTY: 207-664-7507
 Ellsworth, Maine 04605

Farmington-District XII (Franklin) 207-778-8200

129 Main Street Farmington, Maine 04938	TTY: 207-778-8273
Fort Kent-District I (W. Aroostook) 96 Market Street, P O Box 473 Fort Kent, Maine 04743-0473	207-834-5003 TTY: 207-834-5850
Houlton-District II (S. Aroostook) 25 School Street, P O Box 457 Houlton, Maine 04730-0457	207-532-2147 TTY: 207-532-7218
Lewiston-District VIII (S. Androscoggin) 85 Park Street, P O Box 1345 Lewiston, Maine 04243-1345	207-783-5403 TTY: 207-783-5457
Lincoln-District XIII (C. Penobscot) 66 Main Street Lincoln, Maine 04457	207-794-8512 TTY: 207-794-3390
Livermore Falls-District XI (N. Androscoggin) 2 Main Street Livermore Falls, Maine 04254-1219	207-897-3800 TTY: 207-897-3651
Machias-District IX (S. Washington) 47 Court Street, P O Box 297 Machias, Maine 04654	207-255-3044 TTY: 207-255-0501
Madawaska-District I (W. Aroostook) 645 Main Street, P O Box 127 TTY: Madawaska, Maine 04756-0127	207-728-4700 207-728-7142
Millinocket-District XIII (N. Penobscot) 207 Penobscot Avenue Millinocket, Maine 04462-1430	207-723-4786 TTY: 207-723-4933
Newport-District III (W. Penobscot) 12 Water Street Newport, Maine 04953	207-368-5778 TTY: 207-368-4881
Portland-District IX (S. Cumberland) 205 Newbury Street, PO Box 412 Portland, Maine 04112-0412	207-822-4198 TTY: 207-822-4262
Civil Information	207-822-4200 or 207-822-4201
Family Case Information	207-822-4224
PA/PH Information	207-822-4229

Criminal Case Information	207-822-4204
Fines and Bail Information	207-822-4245
Presque Isle-District II (C. Aroostook)	207-764-2055
27 Riverside Drive, P O Box 794	TTY: 207-764-2059
Presque Isle, Maine 04769-0794	
Rockland-District VI (Knox)	207-596-2240
62 Union Street, P O Box 544	TTY: 207-596-2244
Rockland, Maine 04841-0544	
Rumford-District XI (N. Oxford)	207-364-7171
Municipal Building, 145 Congress Street	TTY: 207-364-3312
Rumford, Maine 04276	
Skowhegan-District XII (Somerset)	207-474-9518
47 Court Street, P O Box 525	TTY: 207-858-0622
Skowhegan, Maine 04976-0525	
South Paris-District XI (S. Oxford)	207-743-8942
26 Western Avenue	TTY: 207-743-9624
South Paris, Maine 04281	
Springvale-District X (W. York)	207-324-6737
447 Main Street	TTY: 207-324-9596
Springvale, Maine 04083-0095	
Waterville-District VII (N. Kennebec)	207-873-2103
18 Colby Street, P O Box 397	TTY: 207-873-3207
Waterville, Maine 04903-0397	
Wiscasset-District VI (Lincoln)	207-882-6363
32 High Street, P O Box 249	TTY: 207-882-1260
Wiscasset, Maine 04578-0249	
York-District X (S. York)	207-363-1230
11 Chase's Pond Road, P O Box 776	TTY: 207-363-8740
York, Maine 03909-0776	

State of Maine Judicial Branch: the Maine Courts

Maine's Judicial Branch site offers court forms, resources, and information about all of Maine's courts, a site for jurors, and FAQ. Description of the court system in Maine, Chief Justice's page, court fees, supreme court decisions.

Web site: <http://www.court.state.me.us/>

Administrative Office of the Courts
 P O Box 4820, 62 Elm Street
 Portland, Maine 04112

207-822-0792
 207-822-0701

Website:

http://www.courts.state.me.us/mainecourts/admin_office/directory.html

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§ 31. 8. Maine Law Libraries

LAW LIBRARIES

These Law libraries are professionally staffed and will help you answer your legal questions.

Maine State Law and Legislative Reference Library

Lynne E Randall, State Law Librarian
 43 State House Station
 TTY:

Fax: 207-287-1600
 207-287-6467
 207-287-6431

Augusta, Maine 04333-0043

Web site: <http://www.state.me.us/legis/lawlib/homepage.htm>

Donald L. Garbrecht Law Library

William W. Wells, Law Librarian
 University of Maine School of Law
 246 Deering Avenue
 Portland, Maine 04102

207-780-4829
 Fax: 207-780-4913

Web site: <http://mainelaw.maine.edu/library>

Maine Libraries on the World Wide Web

Web Site: <http://www.state.me.us/msl/melibson.htm>

Library of Congress

The Library of Congress
 101 Independence Ave, SE
 Washington, DC 20540

202-707-5000

For General
 Information

Web site: <http://www.loc.gov/>